

Oracle® Banking Microservices Architecture

Getting Started with Oracle Banking Cloud Service



Release 14.8.2.0.0

G54027-05

April 2026

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Oracle Banking Microservices Architecture Getting Started with Oracle Banking Cloud Service, Release 14.8.2.0.0

G54027-05

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Preface

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1.1 Purpose

Getting Started with Oracle Banking Cloud Service introduces you to cloud concepts and describes how you can request a trial subscription or purchase a subscription for an Oracle Cloud service. In addition, this document describes how to add users, change passwords, and access service consoles.

1.2 Before You Begin

Kindly refer to the **Getting Started User Guide** for information on common functionalities like login, navigation, and general settings before proceeding with this guide.

1.3 Module Definitions

Table 1-1 Terms & Definitions

Terms	Definitions
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1.4 Audience

This Guide is primarily for users who are responsible for provisioning and activating Oracle Banking Cloud Services, for adding other users who would manage the services, or, who want to develop Oracle Banking Cloud Service.

1.5 Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve.

Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

1.6 Related Resources

The related documents are as follows:

- Product User Guides

1.7 Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

2

Welcome to Oracle Cloud

Oracle Cloud provides the industry's broadest and most integrated cloud platform. It offers flexible deployment options, from the public cloud to your own data center. Oracle Cloud delivers best-in-class services across Software as a Service (SaaS), Platform as a Service (PaaS), and Infrastructure as a Service (IaaS).

About Oracle Cloud

Oracle Cloud provides a complete set of cloud services to meet enterprise computing needs.

Oracle Infrastructure as a Service (IaaS) allows you to quickly provision virtual machines, storage, and networking resources to run a wide range of workloads. Oracle manages, hosts, and supports the infrastructure.

Oracle Platform as a Service (PaaS) provides ready-to-use environments for IT and development teams. Teams use these environments to build and deploy applications with Oracle databases and application servers.

Oracle Software as a Service (SaaS) helps organizations run business operations in the cloud. Oracle offers cloud-based solutions for Human Capital Management (HCM), Enterprise Resource Planning (ERP), Supply Chain Management (SCM), and many other business applications. Oracle manages, hosts, and supports these services.

Supported Web Browsers

Oracle Financial Services Cloud Services support the latest version of Google Chrome, Microsoft Edge and Mozilla Firefox.

Note

For more details, refer Oracle Software Web Browser Support Policy [Oracle Software Web Browser Support Policy](#).

Order Oracle Cloud Applications

You can order Oracle Cloud Applications (Software as a Service) offerings by contacting Oracle Sales. After your order is processed, you can then activate your services.

To order a subscription to Oracle Cloud Applications:

1. Scroll down and select the Cloud Service that you are subscribed to.
2. Review the features and capabilities of the service and read the Datasheet.
3. When you are ready to order, scroll up and click Request a Demo.
4. You can either write an email or click Request Now to receive a call from Sales.
5. Enter your Business email, select the confirmation check box, and click Continue.
6. Provide a description and click Request Now.

3

Welcome to Oracle Cloud Service

To get started, you must activate the subscribed Cloud Service.

After activating the cloud service, you can log in as an administrator and perform the following tasks.

- Create and Activate New Cloud Account
- Access the Cloud Account
- Access Oracle Identity and Access Management (IAM) Console
- Onboard new application users for the subscribed cloud services.

After the administrator successfully adds an application user, they can log in and activate their cloud account and use the subscribed cloud services provisioned by the administrator.

This topic contains the following sub-topics:

- [Select a New or Existing Cloud Account](#)
- [Create and Activate New Cloud Account](#)
- [Add to an Existing Oracle Cloud Account](#)
- [Access the Cloud Account](#)
- [Create Co-Administrator Users](#)
- [Subscribe to a Disaster Recovery Infrastructure Region](#)
- [Create an Environment](#)
- [Access Oracle Identity and Access Management](#)
- [Activate Application User Account](#)

3.1 Select a New or Existing Cloud Account

Every administrator in a cloud account (tenancy) can access all subscriptions within that account.

To prevent new administrators from accessing existing subscriptions, create a new Oracle Cloud Account and activate new subscriptions in a separate tenancy.

If you do not require separate access controls, add new subscriptions to an existing Oracle Cloud Account.

3.2 Create and Activate New Cloud Account

After you subscribe to the cloud service, you will receive a Welcome to Oracle Cloud email with details to create and activate your new cloud account.

To create and activate a new cloud account

1. Click **Create New Cloud Account** in the email.

The **New Cloud Account Information** screen displays.

Figure 3-1 New Cloud Account Information

- Specify the following details to sign up.

Table 3-1 New Cloud Account Information

Field	Description
First Name	First name of the person who will be the cloud administrator.
Last Name	Last name of the person who will be the cloud administrator.
Email Address	Email address of the person who will be the cloud administrator. <div style="border: 1px solid #ccc; padding: 10px; margin-top: 10px;"> <p>Note</p> <p>Instructions to log into the new Oracle Cloud Account will be sent to this email address.</p> </div>
Password	Specify the password to access the new cloud account.

Table 3-1 (Cont.) New Cloud Account Information

Field	Description
Confirm Password	Specify the confirm password. <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>Note</p> <p>Both Password and Confirm Password must be matched.</p> </div>
Tenancy Name	Specify the tenancy name to be associated with the cloud account. <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>Note</p> <p>You cannot modify the tenancy name after it is created. Hence, ensure to provide a valid tenancy name, based on your organization's requirements and naming conventions.</p> </div>
Home Region	Select the Home Region, where the account is located. Check the service availability before selecting the home region. For assistance regarding home region selection, contact Oracle support. Existing customers have to ensure that the identity resources are located in the home region. <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>Note</p> <p>You can subscribe to additional regions but you cannot modify the home region, after provisioning your tenancy.</p> </div>

3. Click **Create Tenancy** to access the New Cloud Creation Confirmation page.

After successful activation, the cloud account administrator will receive a Get Started Now with Oracle Cloud email.

3.3 Add to an Existing Oracle Cloud Account

If you already have a cloud account associated with your administrator user name, you can add the newly subscribed cloud service to that account.

To add an existing Cloud account:

1. In the welcome email, click **Add** to an existing cloud account.
2. Perform the steps as mentioned in the Access the **Oracle Cloud Infrastructure Identity and Access Management (IAM)** console.

3.4 Access the Cloud Account

An Administrator can access the Cloud Account activated and associated with their email address.

After your new cloud account is created and activated, you will receive a **Get Started Now with Oracle Cloud** email, to the email address provided while creating the account.

To access your Cloud account:

1. In the **Get Started Now with Oracle Cloud** email, click **Sign In**.
2. Specify the Tenancy name and click **Continue**.
3. Specify the **Username** and **Password** to log in to the OCI Console. Use the same Username and the Password that you provided during activation setup.
4. After successful login, proceed with the multi-factor authentication. Select the configured authentication mode and enter the OTP generated using the Oracle Mobile Authenticator application.

Once the MFA is successfully completed, you can access the Environment Page.

3.5 Create Co-Administrator Users

After you log in to the IAM console, the first task is to create additional user accounts.

You should assign specific user groups to the user accounts that you are creating. There are seeded user groups available that represent the services, users must be mapped to one or more of the user groups, depending on the role that they perform.

For example, you can create a user for each member of your team. Each member can then sign into the account with their credentials. You can also assign each user to specific user groups and apply specific security policies or roles to each group.

You can create the users and map the users to groups for your service. After creating the users, they will receive a Welcome email. The users must activate their accounts and enter a new password to access the services.

Note

A co-administrator will have the same privileges as the existing administrator.

To create a co-administrator user in the IAM Console:

1. In the IAM Console, select Domains (Identity domain) to view the list existing domains.
2. Click the required Domain Name, to access the Domain Details page.
3. In the left pane, click Users and select Create user, to proceed with the user creation.
4. Enter the following details:
 - First Name, Last Name and a valid Username and the Email ID

Note

The username should be alphanumeric and cannot exceed 20 characters. You can enter only hyphen (-) and underscore (_) as special characters. Check the Use the email address as the username check box, as you can only set the username as the login ID and currently setting the email address as the login ID is not supported.

5. Select the Administrator Group.

Note

After a user logs in to a specific cloud service, the user to user-group mapping created in the IAM Console will onboard into the master and mapping tables. Later, if you deselect (remove) a user from a group in Assign User to Groups after provisioning, ensure that you also unmap the user from the corresponding user-group in the Admin Console. This is a mandatory step to complete the unmapping process.

6. After entering the required information, click Create to create and add the new user to the User Summary.

You can also batch import several users using a .CSV file.

3.6 Subscribe to a Disaster Recovery Infrastructure Region

In Oracle Cloud Infrastructure (OCI), a Disaster Recovery (DR) region is a secondary, geographically separated region that helps ensure service continuity.

To maintain high availability, you must subscribe to a DR region as part of your disaster recovery strategy.

For information on how to subscribe to a DR Infrastructure region, see [Subscribing to an Infrastructure Region](#).

3.7 Create an Environment

After logging into the Oracle Cloud Infrastructure Console, an Administrator can create one or multiple environments/instances for different user groups.

To create an environment/instance:

1. Log in to Oracle Cloud Infrastructure Console (OCI).

You can view the list of all the environments (instances) provisioned for the one or multiple cloud applications, with the following details:

- **Name:** The cloud application's instance name.
 - **Type:** The instance type.
 - **Life cycle status:** The instance status.
 - **Region:** The region from where the specific instance is active.
 - **Application URL:** The URL to access the instance.
2. From **My Applications**, click the application in which you want to create an environment. Example: Oracle Financial Services Crime and Compliance Management Anti Money Laundering.
 3. On the **Overview** page, click **Environments**.
 4. From the Compartments drop-down list, select the compartment in which you want to create an environment.
 5. Click **Create**, to access the list of cloud services to which the customer has subscribed and the region from where these services are operated.
 6. (Optional) Select the Region to host the OCI environment/instance, from the drop-down list.

If you are not sure about the region, contact My Oracle Support (MoS).

Note

You can select the region only for the first environment/subscription and for the additionally added instances, the region cannot be modified.

7. Enter the following Environment Details, and click Create.

- **Name:** The name of the new environment or instance.

Note

You cannot modify the environment name after the environment is created. Hence, ensure to provide a valid environment name, based on your organization's requirements and naming conventions.

- **Instance type:** Select one of the following instances:
 - **Production:** If the environment is used for Production activities.
 - **Non-production:** If the environment is used for testing and development purposes. For example, a sandbox environment.
- **Admin email:** The administrator email ID used to log in to the Cloud Console. You can also enter a different email ID that needs to be part of the cloud tenancy. For more details, see [Managing Users](#).
- **Admin first name and Admin last name:** The first and last names of the Administrator.

The environment details are added to the Oracle Cloud Infrastructure Classic Console under the Environments tab (LHS menu). It may take a few hours for the status to change to Active. If there are any issues, you can raise a service ticket with My Oracle Support (MoS).

After the environment is set to Active, click the environment name to view Environment details. Click the Service console URL under Environment Information to create users and groups.

3.8 Access Oracle Identity and Access Management

Oracle Cloud Infrastructure Identity and Access Management (IAM) provides identity and access management capabilities, including authentication, single sign-on (SSO), and identity lifecycle management. It supports Oracle Cloud services as well as Oracle and non-Oracle applications, whether they run as SaaS, in the cloud, or on-premises.

Employees, business partners, and customers can securely access applications anytime, from anywhere, and on any device.

IAM integrates with existing identity stores, external identity providers, and applications across cloud and on-premises environments. This integration simplifies user access management.

IAM provides the security platform for Oracle Cloud. It allows users to access, develop, and deploy business applications such as Oracle Human Capital Management (HCM) and Oracle Sales Cloud, as well as platform services such as Oracle Java Cloud Service and Oracle Business Intelligence (BI) Cloud Service.

Administrators and users use IAM to create, manage, and access a cloud-based identity management environment securely and efficiently. They do not need to manage the underlying infrastructure or platform components.

To add users to your Cloud Services, navigate to the Oracle Identity and Access Management (IAM) Console.

To access the IAM Console:

1. Log in to Cloud.Oracle.com, to view all the details pertaining to your cloud order.
Access the service link from the console to start using your subscribed cloud service.
2. Enter the Cloud Account Name and click Next to access the IAM Console.
3. Click Change tenancy option if you want to use a different tenancy.
4. Ensure that the displayed identity domain matches the expected value.

 **Note**

Cloud environments are created under the Default identity domain. If you need to assign your environment to a different identity domain, raise a Service Request.

5. Log in with your Username and Password.

As an Administrator, you can create and manage users with different access rights to the Cloud Service.

For example, the IAM Administrator has superuser privileges for an Oracle Identity and Access Management Domain. This administrator can create users, groups, group memberships, and so on.

3.9 Activate Application User Account

A user provisioned by their administrator can use the specific cloud services they have subscribed to.

When an administrator completes provisioning an application user, the user receives an account activation email from Oracle.

To log in and activate your application user account:

1. Open the email received from Oracle and review the information about your service in the email.
2. Click Activate Your Account. You will be prompted to change your password on the initial log in.
3. Enter your new credentials in the Reset Password window to activate your account. After the password is successfully reset, a Congratulations message is displayed.
4. Access the Application URL shared by the administrator.
5. Enter your credentials to sign in to your account and access the Welcome Page.

4

Get Help in the Application

After you sign up for an Oracle Banking Cloud Account and log in to the Applications Console, you can start using your Oracle Banking Cloud services.

Order Oracle Banking Cloud Applications

You can order Oracle Banking Cloud Applications (Software as a Service) offerings by contacting Oracle Sales. After your order is processed, you can then activate your services.

1. Go to the Oracle Banking Cloud website at [Banking solutions](#).
2. Click on the [Explore Oracle Banking Cloud Services](#).
3. Review the features and capabilities of the service and read the Datasheet.
4. We can either write an Email or click **Request a Call** to receive a call from Sales.
5. Enter your Business Email, select the confirmation check box, and click **Continue**.
6. Describe of your need and click **Request Now**.

Later, after you have worked with Oracle Sales to order the Oracle Cloud Application best suited to your requirements, you will receive an email, which contains a link you can use to activate the service you have ordered. Refer to [Create and Activate your Cloud Account](#) section.

Activate Your Oracle Cloud Applications Order

If you are a new Oracle Banking Cloud Applications user, you'll likely receive a Welcome email after your order is processed.

The Welcome email will provide you with information to sign into your new account; after you sign in, you can activate your services by creating a new service instance.

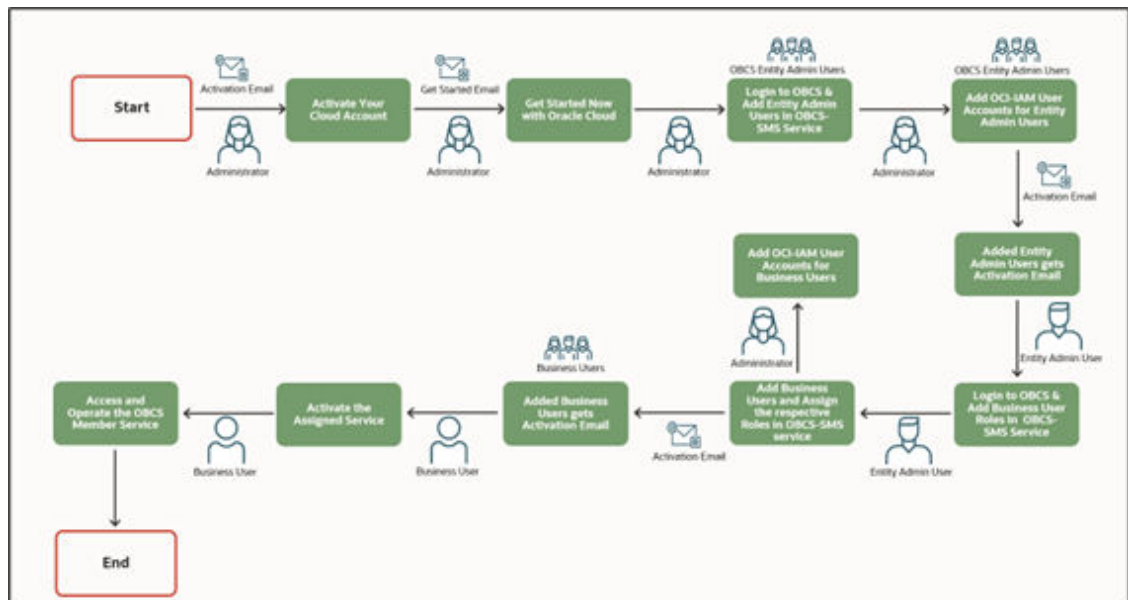
However, there are cases where Oracle configures and creates your Banking Cloud Application services for you. In those cases, you'll receive a separate email that asks you to activate your order. If you receive such an email, follow the instructions in the email to provide some additional required information and activate your Oracle Banking Cloud order. You'll then receive a follow-up email with the information you need to sign in and start using your Oracle Banking Cloud Applications.

5

Getting Started with Oracle Banking Cloud Service

To get started, you must activate the Oracle Banking Cloud Service (OBCS). After activating the Cloud Service, you can onboard Application Users to use the subscribed cloud services.

Figure 5-1 Cloud Subscription Work flow



This document describes the set of actions that can be performed by:

- An Administrator to activate the Oracle Banking Cloud Account and onboard Applications Users for the subscribed Cloud Services.
- An Administrator to activate the Cloud Account and onboard Applications Users for the subscribed Cloud Services.
 - Create and Activate New Cloud Account
 - Access the Subscribed Cloud Services
 - Access the Oracle Identity and Access Management Service Console
- The Application Users to activate and use the Cloud Services that are provisioned by the Administrator.
 - Activate your Account as Application Users
- [Create and Activate your Cloud Account](#)
This topic provides the instructions to create and activate the cloud account.
- [Add to Existing Cloud Account](#)
This topic provides the instructions to add to existing cloud account.

- [Access the Oracle Identity and Access Management Service Console](#)
This topic provides information about the Access the Oracle Identity and Access Management Service Console.
- [Access the Subscribed Cloud Service](#)
This topic provides the instructions to access the subscribed cloud service.
- [Create Environments](#)
This topic provides the instructions to create environment for cloud service application.

5.1 Create and Activate your Cloud Account

This topic provides the instructions to create and activate the cloud account.

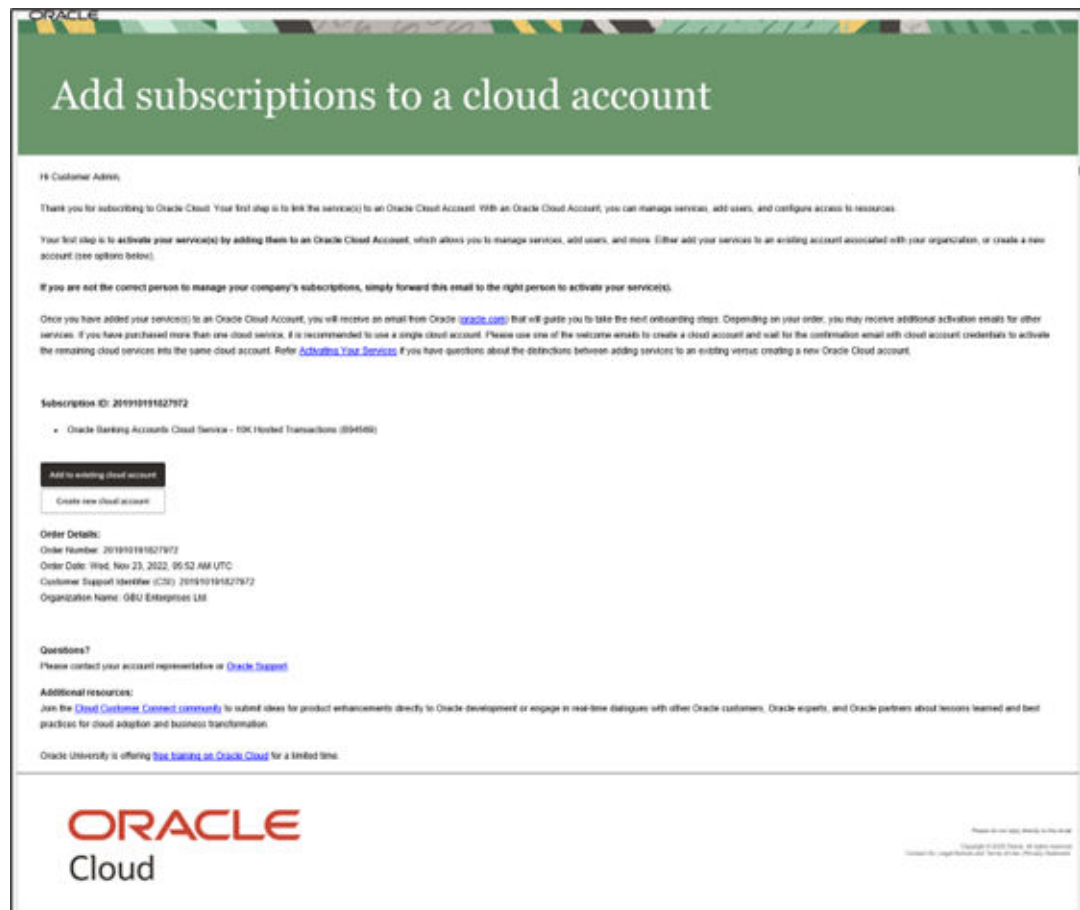
If you are a new Oracle Cloud Applications User, you will receive a Welcome to Oracle Cloud email (Email Subject: Action Required: Welcome to New Oracle Cloud Service Subscription(s)) that asks you to activate your Cloud Account. Follow the instructions in the email to create and activate your new Cloud Account.

You will then receive a follow-up email with the information you need to sign in and start using your Cloud Applications.

As an Administrator, to create and activate your new Cloud Account, perform the following steps:

1. Click **Create New Cloud Account** link from the email.

Figure 5-2 Welcome to Oracle Cloud - Setup Your Account Email



- Specify the **New Cloud Account Information** Form to sign up.

Figure 5-3 New Cloud Account Information Page

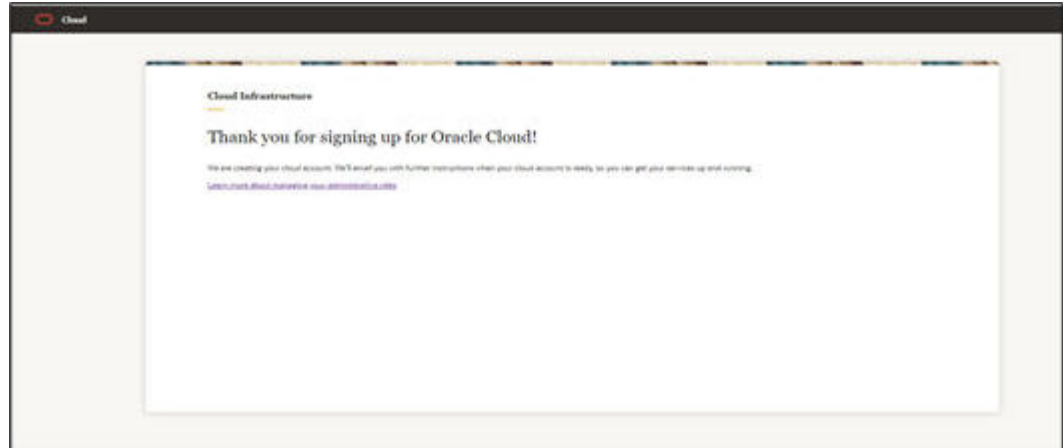
For more information on fields, refer to the field description table.

Table 5-1 New Cloud Account Information Page - Field Description

Field	Description
First Name	Specify the first name for the cloud account.
Last Name	Specify the last name for the cloud account.
Email	Provide the same email address which you had given to receive the Welcome email. Instructions to log into your new Oracle Banking Cloud Account will be sent to this email address.
Password	Specify the password to access the cloud account.
Confirm Password	Re-enter the same password to confirm.
Tenancy Name	Specify the new tenancy name to be associated with cloud account.
Home Region	Select your Home Region, where the Identity Resources and Account are located. Check the service availability before selecting the Home Region.

- Click **Create Tenancy** to create the new tenancy associated with cloud account.

The **Oracle Cloud Creation** confirmation screen displays.

Figure 5-4 Oracle Cloud Creation Confirmation Screen

After successful activation, you will receive a **Get Started Now with Oracle Banking Cloud** Email.

5.2 Add to Existing Cloud Account

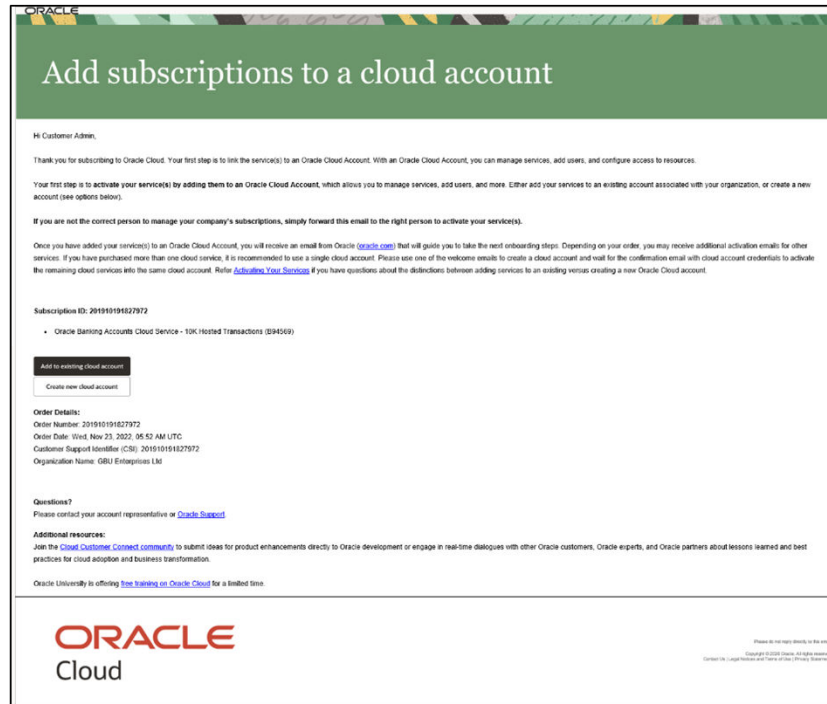
This topic provides the instructions to add to existing cloud account.

As an Administrator, if you already own a Cloud Account and need to use the same for Oracle Banking Cloud Service (OBCS), perform the following steps:

1. Sign in to Cloud Account to which you wish to link the subscription.
2. In the Welcome to New Oracle Cloud Service Subscription(s) Email, click **Add to existing cloud account** option.

The **Add subscription** screen is displayed.

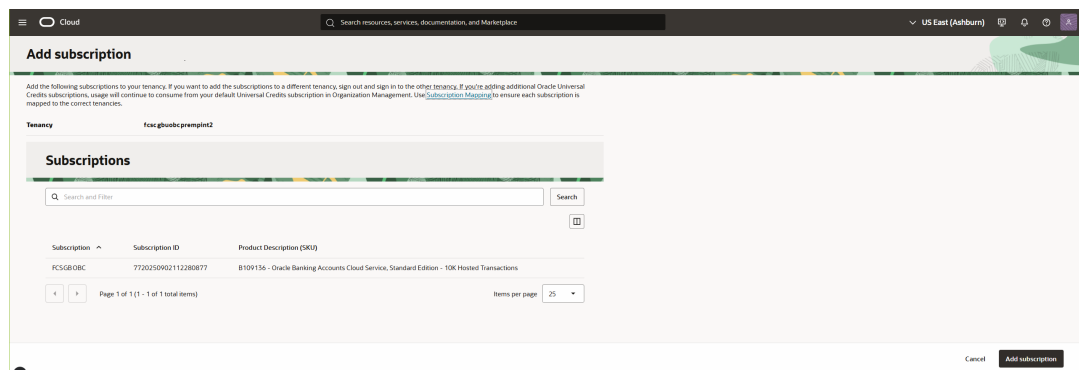
Figure 5-5 Welcome to New Oracle Cloud Service Subscription(s)



3. On the **Add subscription** screen, enter the subscription details in search filter, and click **Search**.

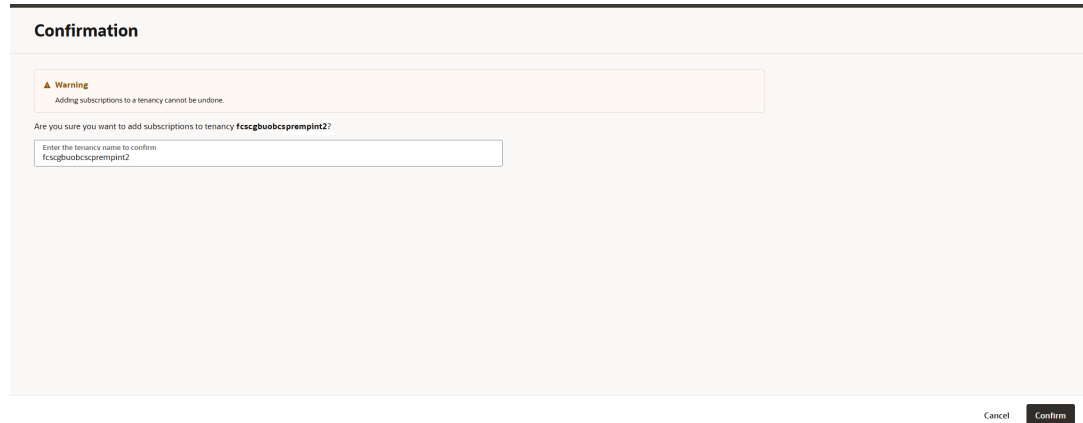
Based on the search criteria subscription list is displayed.

Figure 5-6 Add Subscription



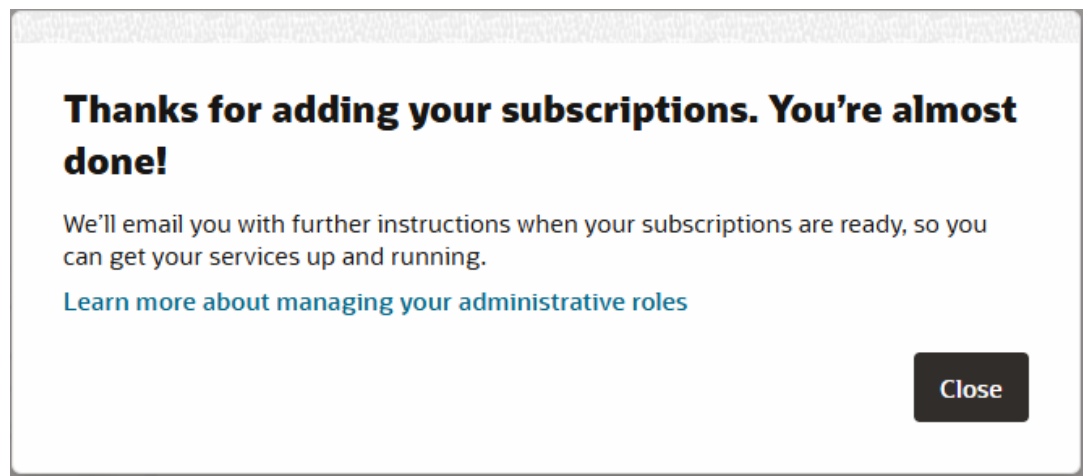
4. Select a subscription from the list to add it to the tenancy.
5. Click **Add Subscription** to add subscriptions to tenancy which is associated with cloud account.

The **Confirmation** screen for adding a subscription to the tenancy is displayed.

Figure 5-7 Confirmation screen

6. Click **Confirm**.

A popup message displays that a subscription has been successfully added.

Figure 5-8 Success Message popup

7. Perform the steps as mentioned in the [Access the Oracle Identity and Access Management Service Console](#) section.

5.3 Access the Oracle Identity and Access Management Service Console

This topic provides information about the Access the Oracle Identity and Access Management Service Console.

The Oracle Identity and Access Management (OCI-IAM) Cloud Service integrates directly with existing directories and Identity Management Systems and makes it easy for users to get access to applications. It provides the Security Platform for Oracle Cloud, which allows users to access and deploy business applications such as Oracle Banking Cloud Service securely and easily.

Administrators and Application Users can use Oracle Identity and Access Management Cloud Service to help them effectively and securely create, manage, and use a Cloud-based Identity

Management Environment without worrying about setting up any infrastructure or platform details.

5.4 Access the Subscribed Cloud Service

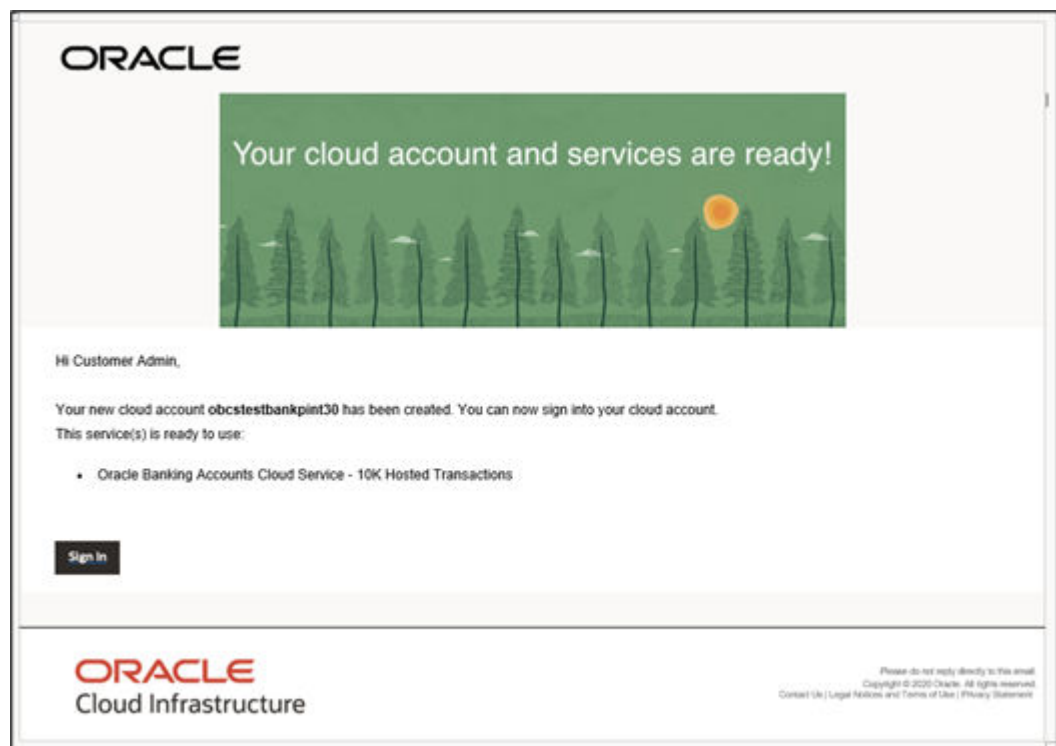
This topic provides the instructions to access the subscribed cloud service.

After successful activation of your cloud account, you will receive a Get Started Now with Oracle Cloud Email with your login credentials.

As an Administrator, to access the Cloud Account:

1. In the **Get Started Now with Oracle Cloud** email, click **Sign In**.

Figure 5-9 Welcome Mail



2. Enter the **Username** and **Password** to access the Oracle Cloud Console URL.
Use the same **Username** and **Password** that you provided during activation setup.
3. Click **Reset**, to reset the password.

5.5 Create Environments

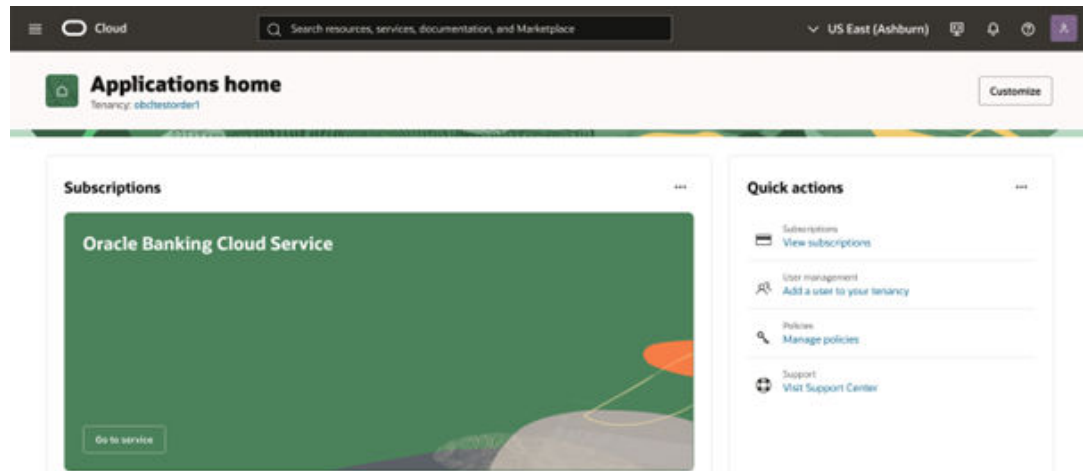
This topic provides the instructions to create environment for cloud service application.

Once a cloud account is created and active, administrators can create an environment. As an Administrator, perform the following steps to create an environment for your application.

1. Log into Oracle Cloud Infrastructure Console using the **Username** and **Password**, click **Sign In**.

The **Oracle Banking Cloud Service Applications(OBCS)** home screen is displayed.

Figure 5-10 Application Home screen

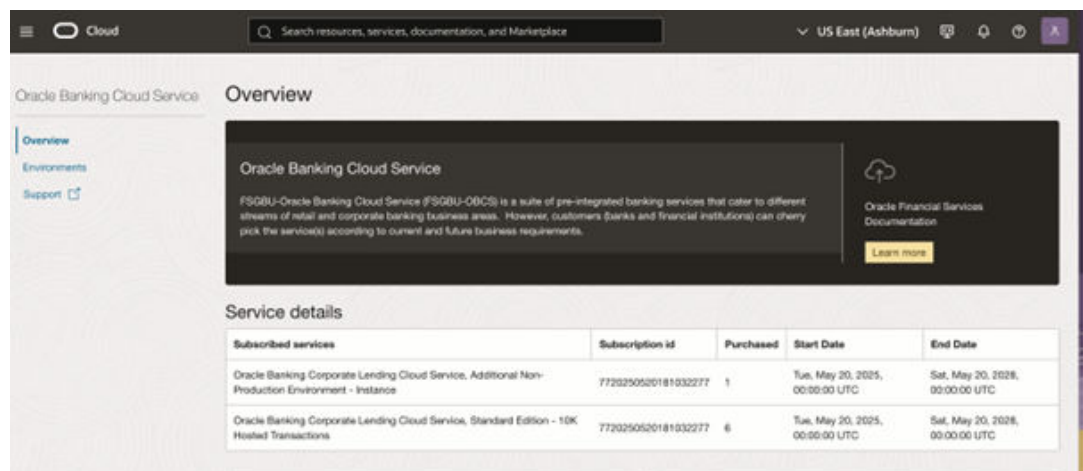


2. Click **Go to service**.

The **Overview** screen is displayed.

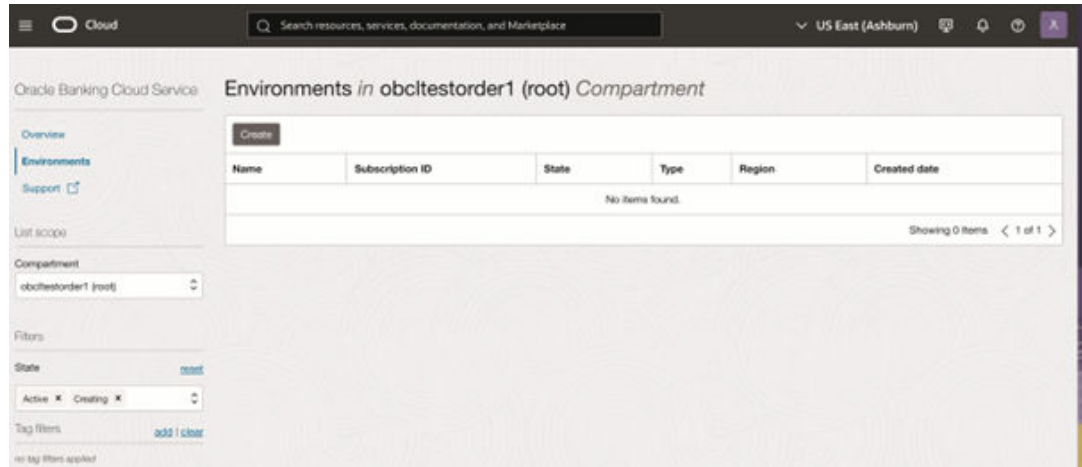
The **Service Details** section shows the list of products purchased by user.

Figure 5-11 Overview screen



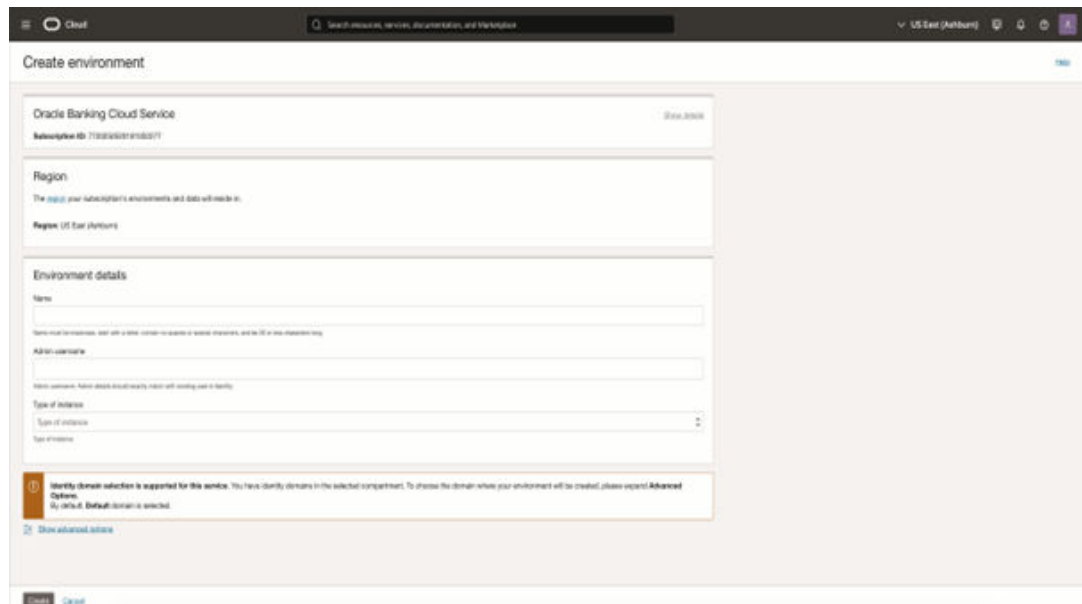
3. From the Applications Console, under **My Applications**, click **Environments** to create an environment for the application.

Figure 5-12 Environment screen



4. Click **Create**.
The **Create Environment** screen is displayed.

Figure 5-13 Create Environment



For more information on fields, refer to the field description table.

Table 5-2 Create Environment - Field Description

Field	Description
Subscription ID	Displays the single subscription details if a cloud account has only one subscription. Note: If more than one subscription is attached to this cloud account, a drop-down list will appear, allowing you to select the Subscription ID to provision.

Table 5-2 (Cont.) Create Environment - Field Description

Field	Description
Region	<p>Specify region from the drop-down list or confirm the default region. Note: The region is where an environment is geographically located. The region can't be changed after you create an environment.</p> <p>If this is the first environment that you are creating for this subscription, you can choose a different region from the list.</p> <p>If you have already created environments for this subscription, this field can't be updated. All environments associated with a single subscription must be located in the same region. For more information, refer Choosing a Region for an Environment section.</p>
Name	<p>Enter a Name for the environment. Note: The name cannot be changed later. The name must be in lowercase, start with a letter, contain no spaces or special characters, and be 20 characters or fewer.</p> <p>Note: This applies only when the instance type is "Additional non-prod, <OBCS Product name>".</p> <p>If the customer requirement is to deploy the Additional non-prod instance as a stable release, provide the instance name in the following format: Environment name → "<name>stable" Example: anpobastable</p> <p>If the customer requirement is to deploy the Additional non-prod instance as a latest release, provide the instance name in the following format: Environment name → "<name>latest" Example: anpobalatest</p>
Admin username	<p>Enter the admin's username. Note: The username may be either an Email ID or a User ID. The administrator added here will be assigned the default Administrator role for this environment's applications.</p>
Type of instance	<p>Select the type of instance. The options are:</p> <ul style="list-style-type: none"> • Production environment • Pre-Production environment • Non-Production environment • Additional non-prod, <OBCS Product name> <p>Note:</p> <ol style="list-style-type: none"> a. The menu lists the environment types that are available for provisioning. b. The Additional non-prod, <OBCS Product name> option is available only if customer has additionally purchased additional non-prod instances of specific OBCS product.

5. Specify the fields on the **Create environment** screen.
6. Click **Show advanced options** to configure additional settings for new environment.

Figure 5-14 Create Environment- Compartment and identity Domains tabs

The screenshot displays the 'Create environment' interface for Oracle Banking Cloud Service. It includes a search bar at the top, a 'Create environment' title, and a 'Show details' link. The 'Oracle Banking Cloud Service' section shows the 'Subscription ID' as '71505500014104277'. The 'Region' section indicates the subscription's environments and data will reside in the 'US East (Atlanta)' region. The 'Environment details' section contains fields for 'Name' (subtenemp001), 'Admin username' (admin@subtenemp001.com), and 'Type of instance' (The Production). A warning message states: 'Identity domain selection is supported for this service. You must identify domains in the selected compartment. To choose the domain where your environment will be created, please expand Advanced Options.' Below this, the 'Compartment and Identity Domains' tab is active, showing a 'Compartment' dropdown set to 'subtenemp001' and an 'Identity domain' dropdown set to 'subtenemp001'. A 'Default' section also shows 'subtenemp001' as the selected option.

For more information on fields, refer to the field description table.

Table 5-3 Create Environment- Compartment and identity Domains tabs - Field Description

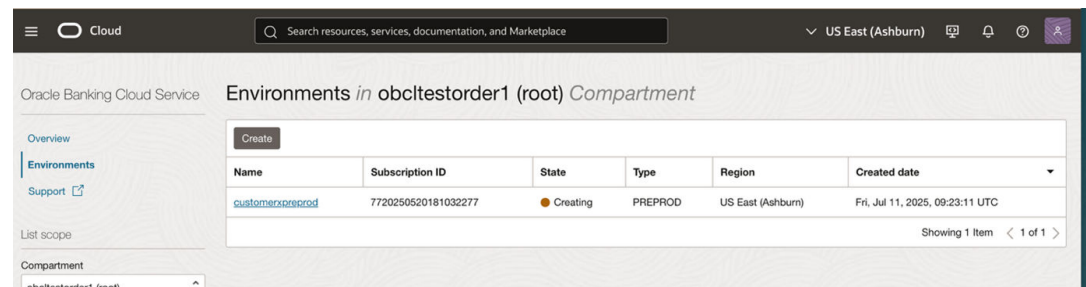
Field	Description
Compartment and identity Domains tab	This tab allows you to select the compartment and Identity Domain for environment creation.
Compartment	Click to select a different compartment in which to create the environment. The compartment selection defaults to the compartment that you last selected when you started the create environment flow. If you have not created any compartments in your tenancy, the root compartment is the only compartment available. For more information, refer Choosing a Compartment section.
Identity Domain	Identity domain selection is supported if you want to choose separate domain apart from default. The drop-down lists the Identity domains in the selected compartment. To choose the domain where your environment will be created. For more information on creation an Identity domain, refer Creating an Identity Domain section. By default, Default domain is selected.

Table 5-3 (Cont.) Create Environment- Compartment and identity Domains tabs - Field Description

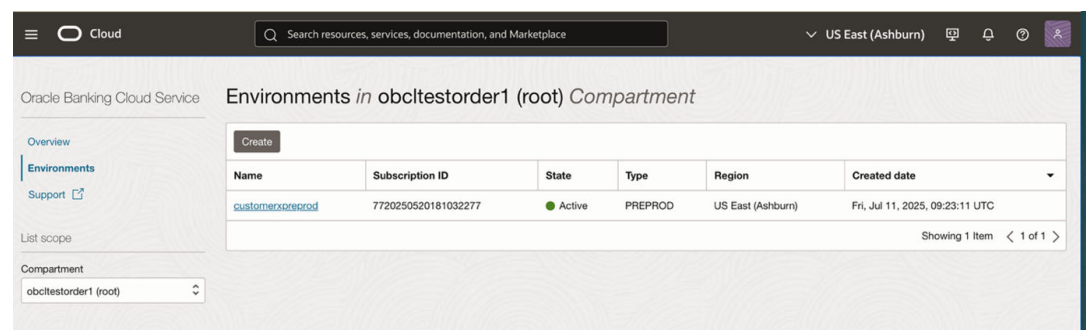
Field	Description
Tags tab	<p>This tab allows you to add tags to the environment.</p> <p>Note: If you have permission to create a resource, you also have permission to apply free-form tags to it. To apply a defined tag, you must have permission to use its tag namespace. For more information on tagging, refer to the Resource Tags section.</p> <p>If you're unsure about applying tags, you can skip this option or ask an administrator. Tags can be applied later.</p>

7. Click **Create**.

The environment is gets created and will be displayed on the **Environments** screen. You can track the progress of the environment creation by viewing the status.

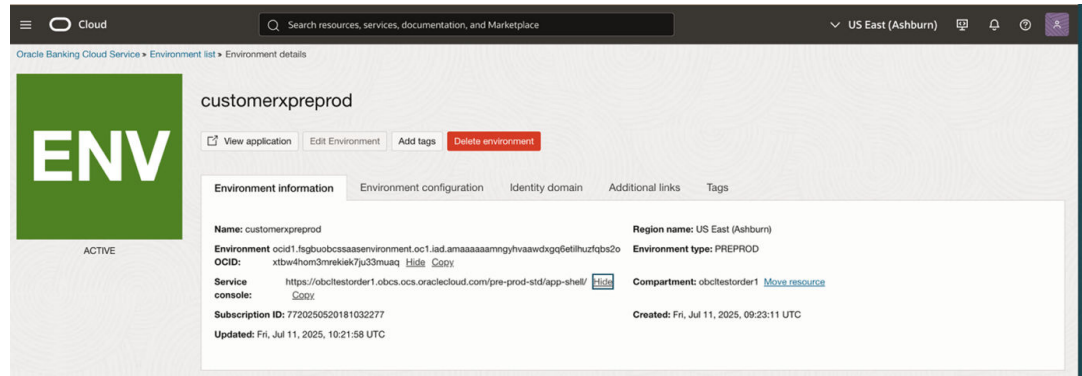
Figure 5-15 Create Environment status

Once environment Provisioning completed, it will show status as **Active**.

Figure 5-16 Successful creation of environment

8. Click on the environment **Name** to view its details.

Figure 5-17 Environment Details



9. Click on the **View application** tab to access OBCS application login screen.
The **Oracle Banking Cloud Service Applications(OBCS)** login screen is displayed.

6

Users and Access Privileges

This topic provides the information about the Users and Access Privileges.

After you sign in to your Oracle Banking Cloud Account, one of your first tasks is to create additional account users. For example, you can create a user for each member of your team. Each team member can then sign in to the account with their own credentials. You can also assign each user to specific user groups and apply specific security policies or roles to each group.

If the users you create will be using the services available from the Infrastructure Console, then you can use the Infrastructure Console to create your additional users.

Oracle Banking Cloud Service member services users are assigned roles through which they gain access to application functions and data. Users can have any number of roles.

1. Sign In to the **Application URL** of the environment for which users are to be created
2. From **Home** screen, click **Users**. Under **Users**, click **Create User**.

The **Create User** screen displayed.

Figure 6-1 Create User

Note

In case of a single entity setup, there will be only one mapping to **DEFAULTENTITY** whereas in case of multi-entity setup, a single user can be mapped to multiple entities. At least, one entity must be marked as default home entity. User will login with default home entity in case of multiple entities.

3. specify the details on **Create User** screen.

Note

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

Table 6-1 Create User – Field Description

Field	Description
User Id	Specify the user Id.
User Name	Specify the username.
Locale	Specify the user locale.
Email ID	Specify the user email ID.
Start Date	Select the user start date. <div style="border: 1px solid #ccc; padding: 10px; margin: 10px 0;"> <p>Note</p> <p>The start date of the user should be lesser than or equal to the Current HO Branch Posting Date.</p> </div>
End Date	Select the user end date.
Entity Mapping	Click + to add a row and provide the required details.
Entity Id	Click Search and select the entity to which the user belongs.
Home Entity	Select whether the entity is user's home entity. Only one entity can be selected as Home Entity for a user.
Entity Admin	Select whether the user is an entity admin of the entity. Marking a user as Entity Admin will give rights to the user to perform the following actions when logged in to that entity. Modify the details of the users in the entity. <ul style="list-style-type: none"> • Create branches in the entity • Create roles in the entity. • Assign the roles and branches to the users.

4. Click **Save**.

The user created above will be termed as an **Entity Admin User** in the context of Oracle Banking Cloud Services.

5. The **Entity Admin** User now must get created in IAM as well. Please follow the steps in [Creating an Oracle Banking Cloud Service User in IAM](#) in IAM section.
6. Login to the Application URL using the **Entity Admin** Login Credentials.

Refer to the Create User section of the **Oracle Banking Security Management System User Guide** to create users for the logged-in Entity.

Note

Two entity administrator users should be created. A language code must be created by one of the entity administrators. The second entity admin user must authorize the creation of the language code. This is a mandatory step before proceeding with further activities.

Note

The Created Users must be replicated now must now be replicated in IAM. Please follow the steps mentioned in [Creating an Oracle Banking Cloud Service User in IAM](#) in IAM section.

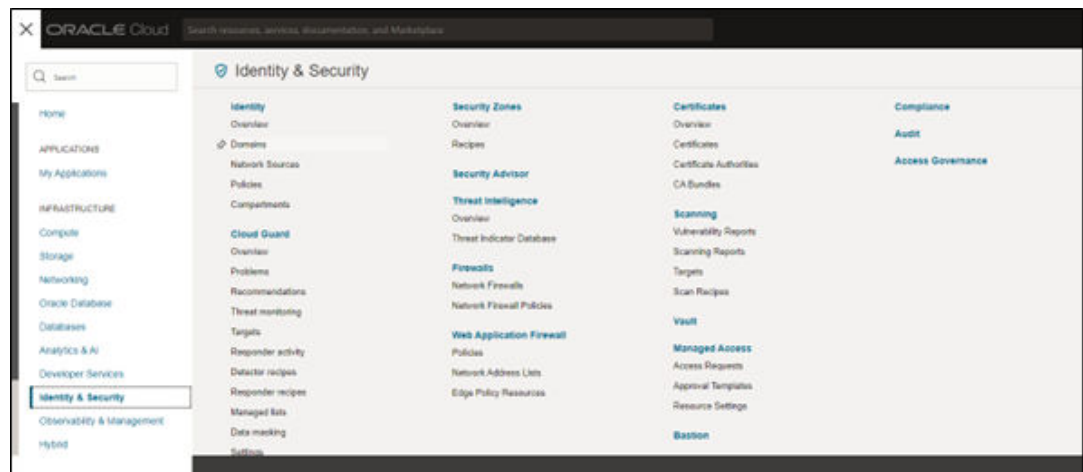
- [Creating an Oracle Banking Cloud Service User in IAM](#)
This topic provides the instructions to create the oracle banking cloud service user in IAM.

6.1 Creating an Oracle Banking Cloud Service User in IAM

This topic provides the instructions to create the oracle banking cloud service user in IAM.

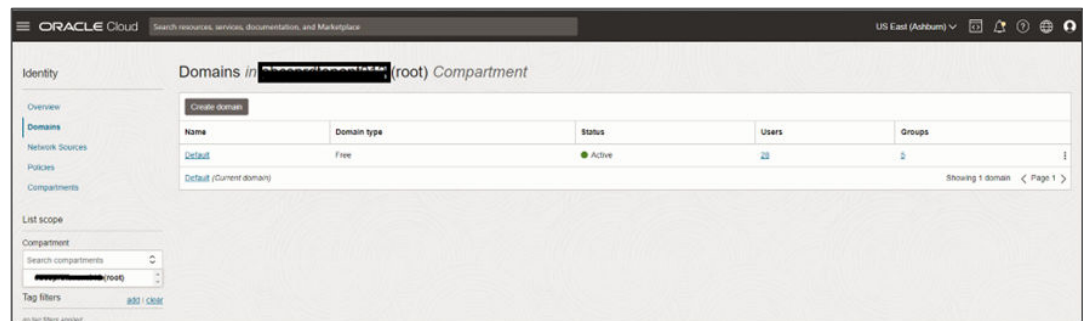
1. Sign In to the IAM instance using Admin User.
2. From the **Menu**, Click **Identity & Security**. In **Identity & Security**, Click **Domains**.
The **Identify & Security** screen displays.

Figure 6-2 Identify & Security



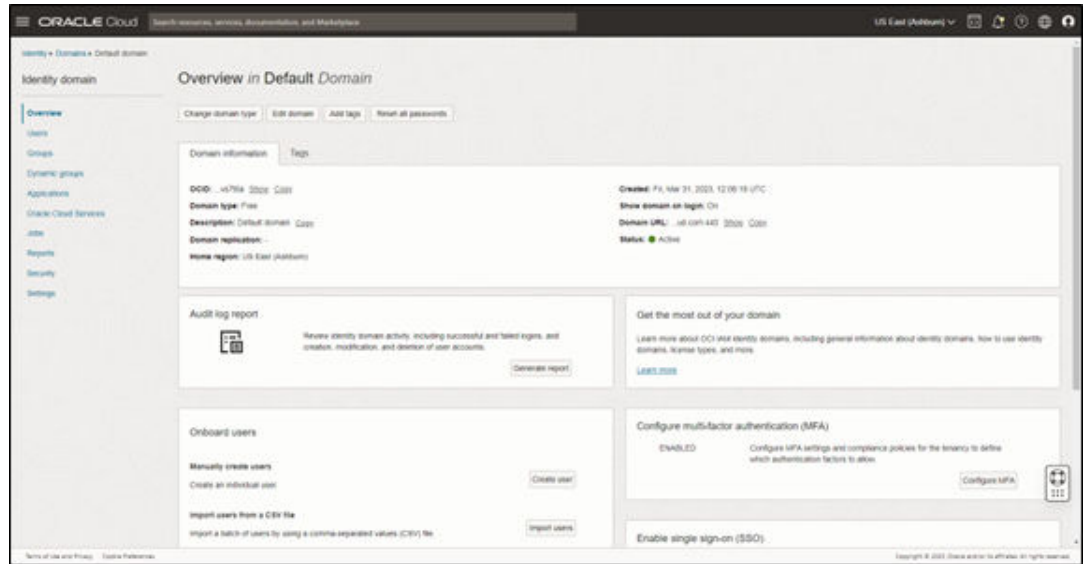
3. Select the correct **compartment** from the compartment drop-down.
The **Compartment** screen displays.

Figure 6-3 Compartment



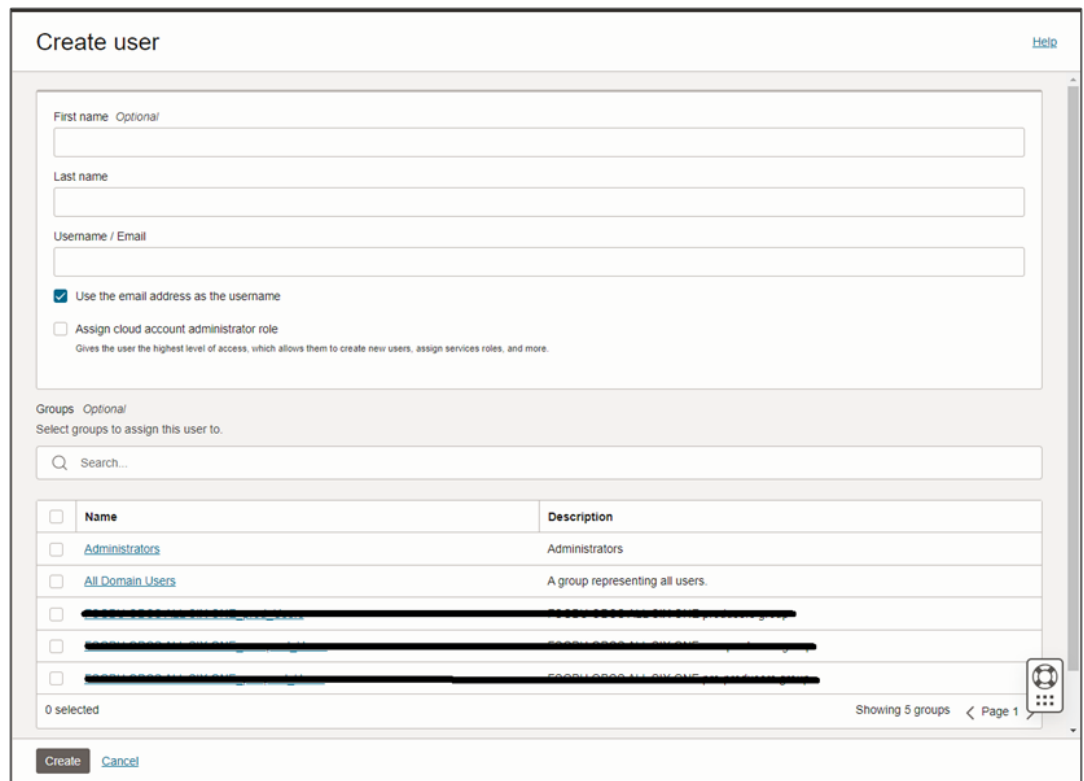
4. Click on the **Create domain** in which the user should be created.
5. On the Domain Overview page, click on **“Users”** from the left menu.

Figure 6-4 Domain Overview Page



6. Click **Create User**.
The **Create User** screen displays.

Figure 6-5 Create User



7. Specify the required details to fields.
The environments available are shown as groups. Select each environment/group to which access is required for the user.

Note

Make sure the email address here matches the email address set in the Oracle Banking Cloud Service user.

8. Click **Create** to create the user in IAM.

You will need to view the user and click on Reset Password after user creation so that the user receives an email with the option of resetting the password.


```
'entityId: DEFAULTENTITY' --header 'env: cloud' --header 'multiEntityAdmin:
N'
--header 'userId: <SampleUser1>' --header 'branchCode: <BranchCode>' --
insecure
```

Note

userId is a case sensitive field

A sample response would look like the following:

```
{ "data":
{ "userId": "<SampleUser1>", "userName": "<SampleUser1>", "recordStatus": "0", "isSup
ervisor": false, "managerId": null, "currentBranch": "R01",
"homeBranch": "R01", "locale": "en-US", "bankCode": "0000", "bankName": "HO
Bank", "hostCode": "HOST_US", "countryCode": "US", "hoBranch": "000", "branchCurrency
":
"USD", "applicationDate": "2022-09-20", "languageCode": "ENG" }}
```

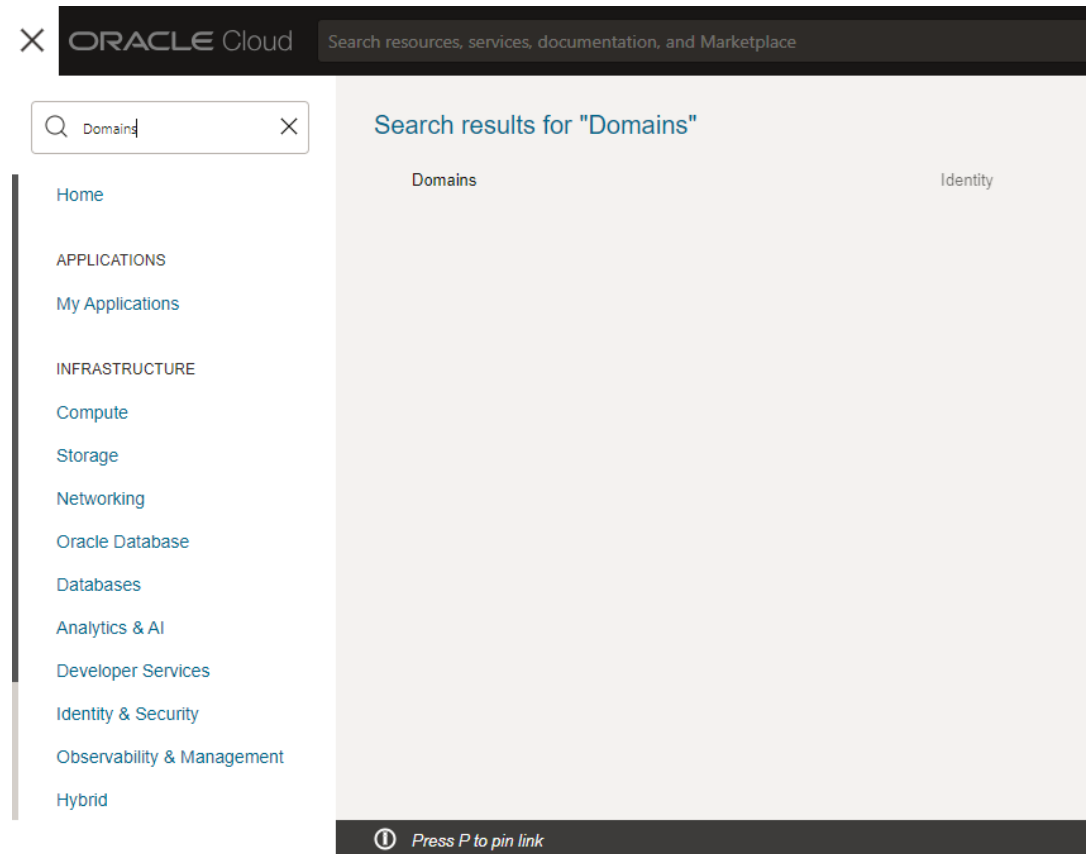
8

OAuth Settings

This topic provides the instructions to OAuth Settings.

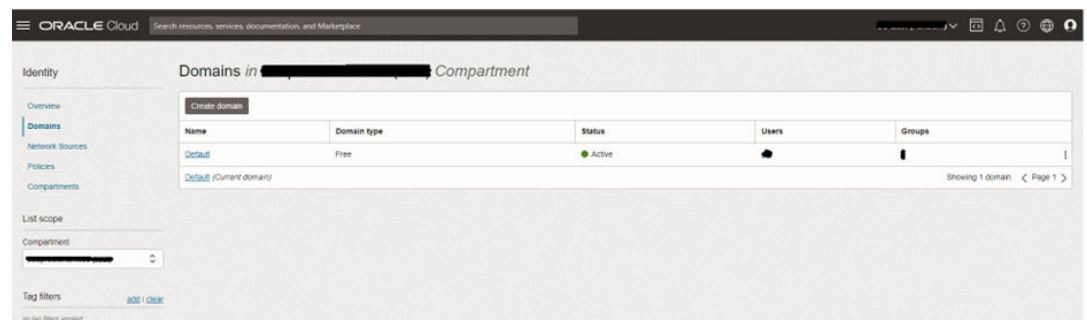
1. Click on the **Hamburger Menu** and search **Domains** in Menu Search Bar.

Figure 8-1 Oracle Cloud Services Console



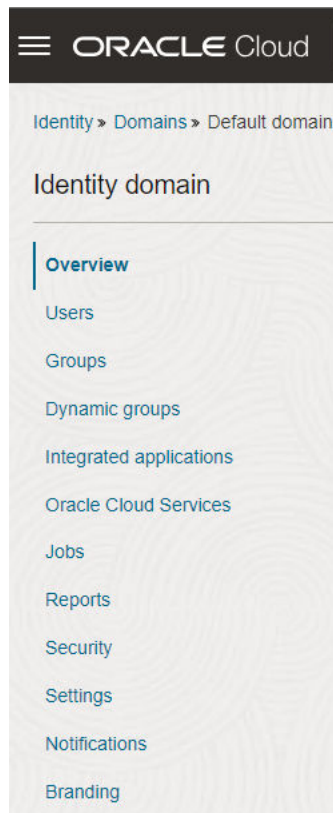
2. Click on **Domains** to view the domain setup screen.

Figure 8-2 Domains



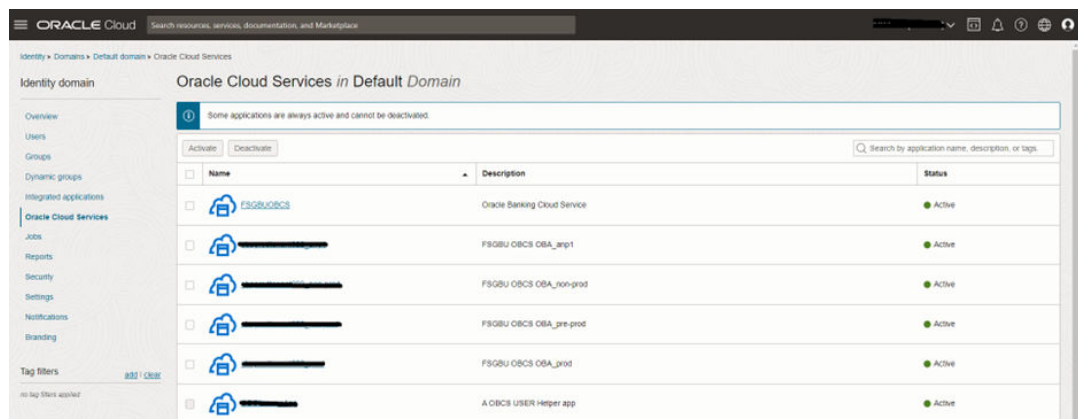
3. Click on **Default** name.

Figure 8-3 Default Domain



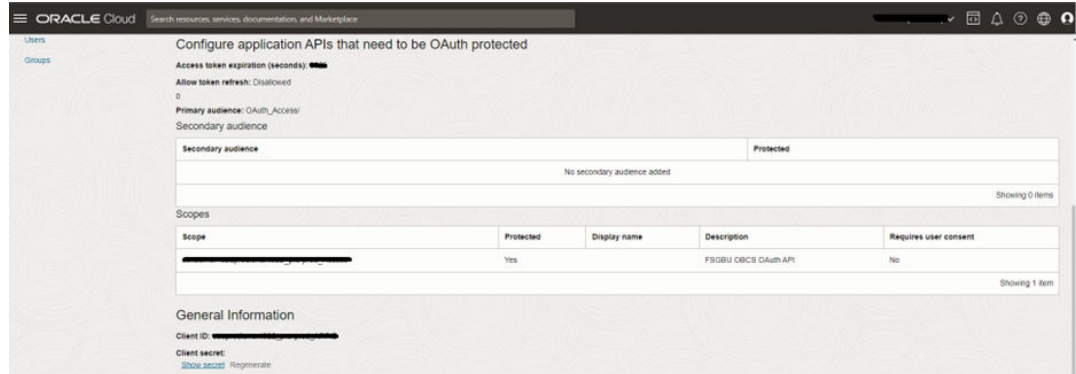
4. Click on **Oracle Cloud Service** to view the list of applications with the corresponding environment

Figure 8-4 Oracle Cloud Service



5. Click on the applications to view the Client ID, Client Secret, and Scope with their respective Client Credentials.

Figure 8-5 Application View



9

OBCS Operational Features

This topic provides the operational features that enable customers to manage and repurpose environments within Oracle Banking Cloud Services (OBCS).

The following features are supported:

- [Production to Test \(P2T\)](#)
- [Back to Day 0](#)

9.1 Production to Test (P2T)

The Production to Test (P2T) feature enables customers to replicate data from a Production environment to a target Test environment.

As part of the standard SaaS offering, the following CNE (Cloud Native Environment) are provisioned:

- Production
- Pre-Production
- Non-Production

In addition, customers may request Additional Non-Production (ANP) environments as needed. By design, data across all environments remains isolated.

P2T is a feature provided as part of the SaaS offering where in customers can request to copy data from Production environment into a different CNE such as a Pre-Production or any Additional Non-Production environment. In this context, the “Test” environment refers to any of these target environments.

This operation is restricted within a single customer tenancy. Data refresh requests can only be performed between environments owned by the same customer.

To protect sensitive information, certain data elements (such as Personally Identifiable Information (PII) and other confidential data) will be masked after data is refreshed into test environment.

Initiating a P2T Request

To initiate this process, customers must submit a Service Request (SR) through [My Oracle Support \(MOS\)](#).

Important Considerations:

1. There will be temporary unavailability of the application on the test environment.
2. Existing data in the test environment will be permanently overwritten and will not be recoverable after the operation.

9.2 Back to Day 0

The Back to Day 0 feature enables customers to reset any test environment to a clean state by removing existing data.

As part of the standard SaaS offering, the following CNE (Cloud Native Environment) are provisioned:

- Production
- Pre-Production
- Non-Production

In addition, customers may request Additional Non-Production (ANP) environments as needed. By design, data across all environments remains isolated.

This feature applies only to Pre-Production, Non-Production or ANP environment, referred as TEST environment . It clears all existing data and restores the environment to a “Day 0” state.

Note

“Day 0” refers to the system state as defined at the time the reset request is initiated. It does not refer to the original state of environment at the time it was first provisioned.

Initiating a Back to Day 0 Request

To initiate this process, customers must submit a Service Request (SR) through [My Oracle Support \(MOS\)](#).

Important Considerations:

1. There will be temporary unavailability of the application of the target environment.
2. The older data of the target environment will not be available post this feature execution.

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