Oracle Financial Crime and Compliance Management Customer Screening Cloud Service Administration Guide





Oracle Financial Crime and Compliance Management Customer Screening Cloud Service Administration Guide, Release 25.05.01

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Contents

Preface

Aud	ience	i
Help		i
Rela	ated Resources	i
Dive	ersity and Inclusion	i
Doc	umentation Accessibility	i
Conventions		ii
Con	nments and Suggestions	ii
1.1	Delete a Pipeline Job	1
Ma	p Case Type Priority	
		1
2.1	Create Case Type	1 2
2.1 2.2	Create Case Type Configuring Security Mapping	
		2



Preface

Map Jurisdiction to Pipeline describes how to Map the jurisdiction to pipeline for Oracle Financial Crime and Compliance Management Customer Screening Cloud Service.

Audience

This document is intended for users who are responsible for provisioning and activating Oracle Customer Screening Cloud services or for adding other users who would manage the services, or for users who want to develop Oracle Cloud applications.

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- Community: Use https://community.oracle.com/customerconnect/ to get information from experts at Oracle, the partner community, and other users.
- Training: Take courses on Oracle Cloud from https://education.oracle.com/oracle-cloud-learning-subscriptions.

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Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which user supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that user enter.

Comments and Suggestions

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Map Pipeline to a Jurisdiction and Entity Type

Procedure to Map Pipeline to a Jurisdiction and Entity Type.

Pipelines are mapped to an entity type and one or more jurisdictions using the **Pipeline, Entity Type, Jurisdiction Mappings** window. This is a one-time activity, and needs to be performed only if you use the Real-Time feature. There are two ready-to-use pipeline jobs for Real-Time screening, one to run the individual Real-Time screening job and one to run the entity Real-Time screening job. The individual job has the **Individual** entity type mapped to it, and the entity job has the **Organization** and **Entity** types mapped to it.

To map the job to one or more jurisdictions, select the jurisdiction in the **Jurisdiction Name** field.

You can select the **All** check box to map the job to all jurisdictions.

You can also add a new pipeline job. To add a new pipeline job and map the job to an entity and a jurisdiction, follow these steps:

- Click Add in line with the Pipeline, Entity Type, Jurisdiction Mappings label.
 A new row is displayed.
- 2. Select the pipeline job name from the Pipeline Job Name drop-down list.
- Click Add in line with the Entity Type, Jurisdiction Mappings label.
 A new row is displayed.
- 4. Select the message category from the **Entity Type** drop-down list.
- 5. Select the jurisdiction name from the **Jurisdiction Name** drop-down list.
- 6. Select the All checkbox to map the job to all jurisdictions.

1.1 Delete a Pipeline Job

Procedure to delete a pipeline job or an entity type-jurisdiction combination.

Follow the below steps:

- Click Delete in line with the pipeline job or message category-jurisdiction-business domain combination that you want to delete.
 - You will receive a message for confirmation.
- Click OK to confirm the deletion, or click Cancel to go back to the Pipeline, Entity Type, Jurisdiction Mappings window.

Map Case Type Priority

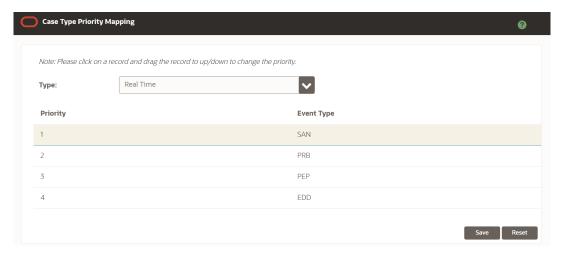
Procedure to Map Case Type Priority.

You can modify the case priority based on the **Event Type** such as **PEP, SAN, PRB**, and **EDD** for both **Real Time** and **Batch**.

Modify Case Type Priority for the Real Time records:

1. On the **Case Type Priority Mapping** window, select the **Real Time** from the drop-down list. The **Real Time** priorities are displayed.

Figure 2-1 Map Case Type Priority for Real Time



- 2. Click a record to select it.
- Click and hold a selected record, then drag it up or down to the change the priority.
- Click Save.



If you want to reset the priorities after making modifications, click **Reset**.

Modify Case Type Priority for the Batch records

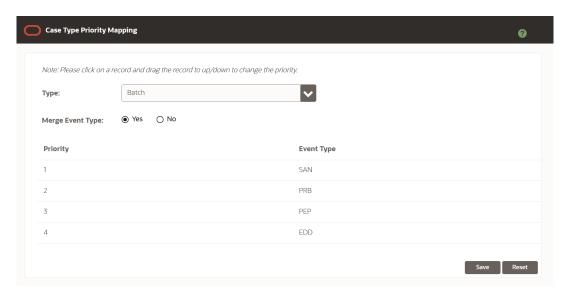
 On the Case Type Priority Mapping window, select Batch from the drop-down list. The Batch priorities are displayed.



(i) Note

By default, the **Merge Event Type** option is selected as **No**. Select **Yes** to modify the priority.

Figure 2-2 Map Case Type Priority for Batch



- 2. Click a record to select it.
- 3. Click and hold a selected record, then drag it up or down to the change the priority.
- 4. Click Save.



If you want to reset the priorities after making modifications, click **Reset**.

Note

To configure security mapping, set up case priority, and run batch, Merge Event Type must be enabled for batch.

2.1 Create Case Type

Use this section to create case type.

To create case type, follow these steps:



This step is optional, if the CS_MERGED_CASE is not configured.



- Click the left-hand side (LHS) menu.
- 2. Navigate to the Ihub screen.
- Click the Open Ask Oracle icon (the large red icon with the Oracle symbol, located just below).
- In the new window, select Admin.
- 5. On the next page, click Case Designer.
- 6. In the Case Designer UI, click Add Case Type. A drawer will slide in from the right. Enter the following details:
 - Case Type Name: CS_MERGED_CASE
 - Case Type Code: CS MERGED CASE
 - Class Name: CS_SAN (use this since CS_MERGED_CASE is not available)
 - Description: "Customer Screening Merged Cases" (or any desired text)
 - Correlation Rule: Select 'CS All Rule' (if available; otherwise, leave as default)
 - Auto Claim: Ensure this is disabled (do not enable)
- Click Save. Confirm that the Case Type has been saved and that the Correlation Rule is set to 'CS All Rule'.

2.2 Configuring Security Mapping

Use this section to configure security mapping .

To set up security mapping, follow these steps:

- Click the left-hand side (LHS) menu.
- Navigate to Application Security Administration.
- 3. Select Security Mapping. Choose the appropriate user group (use the same group as for other CS case types, if applicable).
- In the Available Jurisdictions section, move the required jurisdictions to the right.
- 5. In the Available Business Domains section, move the necessary domains to the right.
- In the Available Case Types section, select "CS_MERGED_CASE" and move it to the right.
- Click Save to apply your changes.

2.3 Setting Case Priorities

Use this section to set up case priorities.

To set up case priorities, follow these steps:

- Click on the LHS Menu.
- 2. Go to Investigation Administration Hub.
- 3. Navigate to Case Priority.
- Select the following as applicable:
 - Jurisdiction
 - Case Type: CS_MERGED_CASE



- Business Domain
- 5. Set the required priorities.
- 6. Click Save.

2.4 Running Batch Job

Use this section to run batch job.

To run batch job, follow these steps.

- 1. Go to the Batch Scheduler UI.
- 2. Locate and run the ScreeningToCaseManagement batch job.