

Oracle Financial Crime and Compliance Management Customer Screening Cloud Service

Performing Real-Time Screening



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Preface

Performing Real-Time Screening introduces information sources that can help you use the Oracle Financial Services Customer Screening Cloud Service application Real-time screening.

Audience

This document is intended for users who are responsible for provisioning and activating Oracle Customer Screening Cloud services or for adding other users who would manage the services, or for users who want to develop Oracle Cloud applications.

Help

Use Help Icon  to access help in the application. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. Not all pages have help icons. You can also access the <https://docs.oracle.com/en/> to find guides and videos.

Related Resources

For more information, see these Oracle resources:

- Oracle Public Cloud: <http://cloud.oracle.com>
- Community: Use <https://community.oracle.com/customerconnect/> to get information from experts at Oracle, the partner community, and other users.
- Training: Take courses on Oracle Cloud from <https://education.oracle.com/oracle-cloud-learning-subscriptions>.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Documentation Accessibility

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Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Comments and Suggestions

Please give us feedback about Oracle Applications Help and guides! You can send an e-mail to: <https://support.oracle.com/portal/>.

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Real-Time Screening of Customer Records

Use the Real-time Screening feature to screen individual and entity records. Enter or select the applicable values in the search fields and click Scan. When you screen data in real-time, you can see the details of the screened records. After screening is completed, any alerts generated are shown in the results pane and a case is created in iHub Case Management if applicable.

Topics:

- [Search Fields](#)
- [Search Results](#)

1.1 Search Fields

Displays the search fields for Real-time screening of customer records.

You must provide values in the search fields to get search results.

Topics:

- [Individual Search Type](#)
- [Entity Search Type](#)

1.1.1 Individual Search Type

When you select Individual as the search type, the Jurisdiction, Business Domain, First Name, and Last Name field specific to the individual candidate appear by default. You can perform the Real-Time Screening with and without creating a case by selecting the **Search with case creation** toggle button.

Note

- You must provide values in all mandatory search fields to get search results. The mandatory fields are marked with an asterisk (*).
- For Search without case creation, **First Name** and **Last Name** are mandatory fields.
- For Search with case creation, the **Jurisdiction**, **Business Domain**, **First Name**, and **Last Name** are mandatory fields.
- Dedicated match rules are available based on the search fields.

To perform the Advanced Search, follow the subsequent steps:

1. Click **Advanced Search** (). The Advanced Search Parameter left pane is displayed.
2. Enter the values in the search fields and click **Apply Filter**. For more information on advanced search fields, see Table 1. Click **Clear** to reset the entries.

When the mandatory and advanced search parameters are applied, the parameter entries appear in the Additional Search parameters field in the **Real-Time Screening** window. For the **First Name** and **Last Name** fields, the entries are combined and added to the **Full Name** in the **Additional Search Parameter** field. You can edit the **Full Name** field.

Note

All three field values (**Full Name**, **First Name**, and **Last Name**) are sent for matching.

If you want to remove any parameter, click the close button against the parameter in the Additional Search parameters field.

Note

The **First Name** and **Last Name** entries are deleted when you delete the Full Name parameter from the **Additional Search Parameters** field. You must add the full name via Advanced Search to add the Full Name parameter.

3. Click **Search** to view the search results.

Note

For the search fields, **Data Type** and **Character Length** information, see Field Specification Guide on the [MOS](#) page.

4. Click **Reset** to clear the search fields.

1.1.2 Entity Search Type

When you select Entity as the search type, the Jurisdiction, Business Domain, and Organization Name fields specific to the Entity appear by default. You can perform the Real-Time Screening with and without creating a case by selecting the Search with case creation toggle button.

Note

- You must provide values in all mandatory search fields to get search results. The mandatory fields are marked with an asterisk (*).
- For Search without case creation, **Organization Name** is a mandatory field.
- For Search with case creation, the **Jurisdiction**, **Business Domain**, and **Organization Name** are mandatory fields.

To perform the Advanced Search, follow the subsequent steps:

1. Click **Advanced Search** (). The Advanced Search Parameter left pane is displayed.

2. Enter the values in the search fields and click **Apply Filter**. For more information on advanced search fields, see Table 1. Click **Clear** to reset the entries.
3. Click **Search** to view the search results.

Note

For the search fields, **Data Type** and **Character Length** information, see Field Specification Guide on the [MOS](#) page.

4. Click **Reset** to clear the search fields.

1.2 Search Results

Displays the search results for Real-time screening of customer records.

Topics:

- [Search Result for Individual Search Type](#)
- [Search Result for Entity Search Type](#)

1.2.1 Search Result for Individual Search Type

After you click Search, if the name matches one or more watchlist records then an event is generated. The following information are displayed in the search result:

- Matching Summary Table
- Match Results Table

Note

Real-Time screening cannot be done for the 314a watchlist type.

The following results are displayed in the Matching Summary table when data for an Individual is scanned:

- Type: The Watchlist types
- Highest Matched Score: The highest matching score of each watchlist type
- Total Number of Matches: Total number of matches available for each watchlist type

The following results are displayed in the Match Results table when data for an individual is scanned:

- Watchlist Type
- Watchlist Skey
- Event Score
- Match Description
- Matched Column
- Matched Value
- Match Score

Click on the export icon to export the Matching Summary and Match Results in PDF format. For Additional Watchlist details, click on the Watchlist Skey ID. A pop up with additional details for the watchlist is displayed. Click **Export** icon on the Watchlist Details page to export the watchlist details in PDF format.

Match results are paginated if multiple watchlist types are available. Click **Case Internal ID** to navigate to the Case Investigation page, where you can find the Case Information details. For more information about the Case Investigation, see Using [Oracle FCCM Investigation Hub Cloud Service](#).

You can apply filter to the Match Results. To filter the match results, follow the subsequent steps:

1. Click **Add Filters**. Add filter pop-up is displayed.
2. Enter the values for the match result parameters.
3. Click **Apply Filter** to filter the match result.
4. Click **Reset** to reset the filters.

For the default Match Result view click **Clear Filers**.

Note

If you apply multiple filter parameter values, the results are displayed to satisfy all the selected parameters.

1.2.2 Search Result for Entity Search Type

After you click **Search**, if the name matches one or more watchlist records then an event is generated. The following information are displayed in the search result:

- Matching Summary Table
- Match Results Table

The following results are displayed in the Matching Summary table when data for an Individual is scanned:

- Type: The Watchlist types
- Highest Matched Score: The highest matching score of each watchlist type
- Total Number of Matches: Total number of matches available for each watchlist type

The following results are displayed in the Match Results table when data for an individual is scanned:

- Watchlist Type
- Watchlist Skey
- Event Score
- Match Description
- Matched Column
- Matched Value
- Match Score

Click on the export icon to export the Matching Summary and Match Results in PDF format. For Additional Watchlist details, click on the Watchlist Skey ID. A pop up with additional details for the watchlist is displayed. Click **Export** icon on the Watchlist Details page to export the watchlist details in PDF format.

Match results are paginated if multiple watchlist types are available. Click **Case Internal ID** to navigate to the Case Investigation page, where you can find the Case Information details. For more information about the Case Investigation, see Using [Oracle FCCM Investigation Hub Cloud Service](#).

You can apply filter to the Match Results. To filter the match results, follow the subsequent steps:

1. Click **Add Filters**. Add filter pop-up is displayed.
2. Enter the values for the match result parameters.
3. Click **Apply Filter** to filter the match result.
4. Click **Reset** to reset the filters.

For the default Match Result view click **Clear Filers**.

 Note

If you apply multiple filter parameter values, the results are displayed to satisfy all the selected parameters.