

# Oracle FCCM Cloud Service Customer Screening

## User Roles and Privileges



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# Preface

*User Roles and Privileges* explains how to enable user access to Oracle Financial Services Crime and Compliance Management Customer Screening Cloud Service functions and data.

## Audience

This document is intended for users who are responsible for provisioning and activating Oracle Customer Screening Cloud services or for adding other users who would manage the services, or for users who want to develop Oracle Cloud applications.

## Help

Use Help Icon  to access help in the application. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. Not all pages have help icons. You can also access the <https://docs.oracle.com/en/> to find guides and videos.

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- Oracle Public Cloud: <http://cloud.oracle.com>
- Community: Use <https://community.oracle.com/customerconnect/> to get information from experts at Oracle, the partner community, and other users.
- Training: Take courses on Oracle Cloud from <https://education.oracle.com/oracle-cloud-learning-subscriptions>.

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Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which user supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that user enter.

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# 1

## Overview of Securing Oracle FCCM Cloud Service

Oracle Financial Services Crime and Compliance Management Cloud Service is secure as delivered. This guide explains how to enable user access to Oracle Financial Services Crime and Compliance Management Cloud Service functions and data. You perform some of the tasks in this guide either only or mainly during implementation. Most, however, can also be performed later and as requirements emerge. This topic summarizes the scope of this guide and identifies the contents of each chapter.

The Oracle Financial Services Crime and Compliance Management Cloud Service is a platform for hosting software as a service (SaaS) applications and this platform provides a secure consistent environment for the deployment and operation of SaaS applications. It also provides unified security features to all services deployed on the platform in the areas of user identity management and the management of access entitlements provisioned to users.

# 2

## Application User Setup

During implementation, you prepare your Oracle Applications Cloud service for application users. Decisions made during this phase determine how you manage users by default. Most of these decisions can be overridden. However, for efficient user management, you're recommended to configure your environment to both reflect enterprise policy and support most or all users. For more information, see the [User Summary Page](#) and [User Roles and Privileges](#).

During implementation, you can use the Create User task to create test application users. By default, this task creates a minimal person record and a user account. After implementation, you should use the Hire an Employee task to create application users. The Create User task isn't recommended after implementation is complete. This topic describes how to create a test user using the Create User task. For more information, see the [Creating the Application Users](#).

# 3

## User Roles and Privileges

In Oracle Financial Services Crime and Compliance Management Customer Screening Cloud Service, users have roles through which they gain access to functions and data. Users can have any number of roles.

The following figure shows the User Persona Details:

**Figure 3-1 User Persona Details**



**Note**

- User-Group mapping changes from IDCS will take five minutes to sync with the application. If these changes are made during the active user session then it will be reflected on the next login.
- You can create and manage Application users as per your requirements. For example, you can map Pipeline Admin group and CM Admin group to one user.

### 3.1 Role-Based Access Control

Role-based security in Oracle FCCM Customer Screening Cloud Service controls who can do what on which data.

The following table summarizes role-based access.

**Table 3-1 Role-based Access**

Component	Description
Who	The role assigned to a user.
What	The functions which users with the role can perform.

**Table 3-1 (Cont.) Role-based Access**

Component	Description
Which Data	The set of data which users with the role can access when performing the function.

The following table provides examples of role-based access.

**Table 3-2 Examples of role-based access.**

Who	What	Which Data
Data Administrators	Prepare and ingest data	Business data
Case Analysts	View, analyze, and act on cases	Business data and Operational data

**Note**

The new user should have the following roles to access Home page of the Cloud application.

- Function read role
- Group read role
- User read role
- Role read role

## 3.2 User Group and User Role Mapping

Provides the User Group and User Role mapping.

**Table 3-3 User Group and User Role Mapping**

User Groups	User Roles	Activities
Identity Administrator	Identity Administrator	<ul style="list-style-type: none"> <li>• View the reports</li> <li>• View the object storage</li> <li>• View the OAUTH credentials</li> <li>• Perform the Identity and access management operations</li> </ul>
Identity Authorizer	Identity Authorizer	Authorize the Identity and access management operations
Pipeline Administrator Group	Pipeline Administrator	<ul style="list-style-type: none"> <li>• Configure pipelines</li> <li>• Common Pipelines access</li> <li>• Configure threshold sets</li> </ul>
CS Admin	Pipeline Admin Role	<ul style="list-style-type: none"> <li>• AML access code</li> <li>• FCC Common Function</li> <li>• Pipeline Access</li> <li>• PIPELINE Common Function</li> </ul>

**Table 3-3 (Cont.) User Group and User Role Mapping**

User Groups	User Roles	Activities
CS Admin	Common Pipelines access	<ul style="list-style-type: none"> <li>Data API Pipeline Access</li> <li>Data Loading Pipeline Access</li> <li>Data Pipeline Pipeline Access</li> </ul>
CS Admin	Realtime Screening pipelines access role	Realtime Screening Pipeline Access
CS Admin	WATCHLIST pipelines access role	Watchlist Pipeline Access
CS Admin	CS Admin Role	<ul style="list-style-type: none"> <li>Action Status Mapping</li> <li>Admin Audit access</li> <li>Application Security Mapping</li> <li>Business Domain</li> <li>Case Rules</li> <li>Case Type</li> <li>CM Admin Config Migration</li> <li>CM Admin Export Config Migration</li> <li>CM Admin Import Config Migration</li> <li>CS Admin Access</li> <li>Enable CS Cases Report</li> <li>Jurisdiction</li> <li>OFS_CSCS</li> <li>System Parameters</li> </ul>
CS Admin	Batch Screening pipelines access role	Batch Screening Pipeline Access
CS Admin	Batch Advance Role	<ul style="list-style-type: none"> <li>Batch Add Function</li> <li>Batch Copy Function</li> <li>Batch Delete Function</li> <li>Batch Execute Function</li> <li>Batch Modify Function</li> <li>Batch Purge Function</li> <li>Batch Schedule Function</li> <li>Batch Summary Function</li> <li>Batch View Function</li> <li>Function Summary</li> </ul>
CS Admin	Batch Authorization Role	<ul style="list-style-type: none"> <li>Batch Authorize Function</li> <li>Batch Summary Function</li> <li>Batch View Function</li> <li>Function Summary</li> </ul>
CS Admin	Batch Maintenance Role	<ul style="list-style-type: none"> <li>Batch Modify Function</li> <li>Batch Summary Function</li> <li>Batch View Function</li> <li>Function Summary</li> </ul>
CS Admin	Batch Read Role	<ul style="list-style-type: none"> <li>Batch Summary Function</li> <li>Batch View Function</li> <li>Function Summary</li> </ul>

**Table 3-3 (Cont.) User Group and User Role Mapping**

User Groups	User Roles	Activities
CS Admin	Batch Write Role	<ul style="list-style-type: none"><li>• Batch Add Function</li><li>• Batch Copy Function</li><li>• Batch Modify Function</li><li>• Batch Summary Function</li><li>• Batch View Function</li><li>• Function Summary</li></ul>

Table 3-3 (Cont.) User Group and User Role Mapping

User Groups	User Roles	Activities
CS Admin	CS Admin Role	<ul style="list-style-type: none"> <li>• Action Mapping Save Button</li> <li>• Action Reason Mapping Add Button</li> <li>• Action Reason Mapping Edit Button</li> <li>• Action Reason Mapping Remove Button</li> <li>• Action Status Mapping</li> <li>• Admin Audit access</li> <li>• AML access code</li> <li>• Application Security Mapping</li> <li>• Business Domain</li> <li>• Business Domain Add Button</li> <li>• Business Domain Edit Button</li> <li>• Case Actions Add Button</li> <li>• Case Actions Edit Button</li> <li>• Case Priority Add Button</li> <li>• Case Priority Edit Button</li> <li>• Case Priority Remove Button</li> <li>• Case Rule Add Button</li> <li>• Case Rule Edit Button</li> <li>• Case Rule Remove Button</li> <li>• Case Rules</li> <li>• Case Status Add Button</li> <li>• Case Status Edit Button</li> <li>• Case System Parameter Edit Button</li> <li>• Case Type</li> <li>• Case Type Add Button</li> <li>• Case Type Edit Button</li> <li>• Cm access role</li> <li>• CM Admin Access</li> <li>• CM Admin Config Migration</li> <li>• CM Admin Export Config Migration</li> <li>• CM Admin Import Config Migration</li> <li>• FCC Common Function</li> <li>• Group Summary</li> <li>• Jurisdiction</li> <li>• Jurisdiction Add Button</li> <li>• Jurisdiction Edit Button</li> <li>• Security Mapping Save Button</li> <li>• System Parameters</li> <li>• Workflow CRUD API Access</li> <li>• Workflow Execute API Access</li> <li>• Workflow Read API Access</li> </ul>

**Table 3-3 (Cont.) User Group and User Role Mapping**

User Groups	User Roles	Activities
CS Admin	Master data Admin Role	<ul style="list-style-type: none"> <li>• Account Opening</li> <li>• Account Type</li> <li>• Address Purpose</li> <li>• Application System Parameters</li> <li>• Citizenship Status</li> <li>• Countries</li> <li>• Customer Data Slice</li> <li>• Employment</li> <li>• Gender</li> <li>• Generic Master Data</li> <li>• KYC System Parameters</li> <li>• Legal Structure</li> <li>• Marital Status</li> <li>• Markets Served</li> <li>• NAICS Code</li> <li>• Occupation</li> <li>• Phone Purpose</li> <li>• Product Offered</li> <li>• Public or Private</li> <li>• Relationship Type</li> <li>• Source of Wealth</li> <li>• Watchlist Category</li> <li>• Watchlist Subtype Watchlist Type</li> </ul>

**Table 3-3 (Cont.) User Group and User Role Mapping**

User Groups	User Roles	Activities
CS Admin	<ul style="list-style-type: none"> <li>Data Designer Form creation Role</li> <li>Data Designer Template creation Role</li> <li>Data Designer View creation Role</li> <li>Data Designer Auth</li> <li>Data Designer Delete</li> <li>Data Designer Read</li> <li>Data Designer Reject</li> <li>Data Designer Write</li> <li>Data Entry Authz</li> <li>Data Entry Read</li> <li>Data Entry Reject Data Entry Write</li> </ul>	<ul style="list-style-type: none"> <li>Enable DMI Designer Components for creating Form</li> <li>Enable DMI Designer Components creating Template</li> <li>Enable DMI Designer Components for creating View</li> <li>Enable DMI Designer Components for Authz</li> <li>Enable DMI Designer Components for Delete</li> <li>Enable DMI Designer Components</li> <li>Enable DMI Designer Components for Reject</li> <li>Enable DMI Designer Components for Write Operation</li> <li>Enable DMI Data Entry Components for Authz</li> <li>Enable DMI Data Entry Components</li> <li>Enable DMI View Components</li> <li>Enable DMI Data Entry Components for Reject</li> <li>Enable DMI Data Entry Components Write Operation</li> </ul>
CS Admin	Data Model Extension Admin Role	<ul style="list-style-type: none"> <li>Data Model Extension Access</li> <li>FCC Common Function</li> <li>PIPELINE Common Function</li> </ul>
CS Admin	<ul style="list-style-type: none"> <li>Function Read Role</li> <li>Group Read Role</li> <li>Role Read Role User Read Role</li> </ul>	<ul style="list-style-type: none"> <li>Function Summary</li> <li>Function View</li> <li>Group Summary</li> <li>Group View</li> <li>Role Summary</li> <li>Role View</li> <li>User Summary User View</li> </ul>
CS Admin	Canned Report Access	Enable Canned Report

**Table 3-3 (Cont.) User Group and User Role Mapping**

User Groups	User Roles	Activities
CS Admin	<ul style="list-style-type: none"> <li>Workflow Access</li> <li>Workflow Read</li> <li>Workflow Write</li> </ul>	<ul style="list-style-type: none"> <li>Link Access to Workflow and Process Definitions</li> <li>Summary Access to Workflow and Process Definitions</li> <li>Service Summary</li> <li>Summary Access to Workflow and Process Definitions</li> <li>View Workflow and Process Definitions</li> <li>Workspace Summary</li> <li>Add Workflow and Process Definitions</li> <li>Delete Workflow and Process Definitions</li> <li>Edit Workflow and Process Definitions</li> <li>Service Summary</li> <li>Workspace Summary</li> </ul>
Job Administrator Group	Job Administrator	Manage jobs
Scheduler Administrator Group	Scheduler Administrator	Manage batches
Watchlist Administrator Group	Watchlist Administrator	<ul style="list-style-type: none"> <li>Manage private watch lists</li> <li>Manage synonyms &amp; stop words</li> <li>Manage Index Management</li> </ul>
CS Analyst Group	CS Analyst	Perform real-time screening
CM Analyst Group	CM Analyst	<ul style="list-style-type: none"> <li>Search for cases</li> <li>Investigate cases</li> <li>Set a case due date</li> <li>Close Cases</li> <li>Recommend case closure</li> </ul>
CM Supervisor Group	CM Supervisor	<ul style="list-style-type: none"> <li>Search for cases</li> <li>Investigate cases</li> <li>Set a case due date</li> <li>Approve or reject recommendations to close cases</li> <li>Close cases</li> </ul>
CM Administrator Group	CM Administrator	<ul style="list-style-type: none"> <li>Configure Jurisdictions and business domains</li> <li>Configure case statuses</li> <li>Configure case actions</li> <li>Configure case types</li> <li>Configure case priority</li> <li>Configure security mapping</li> <li>Configure case system parameters</li> <li>Configure and monitor PMF Workflows</li> </ul>

**Table 3-3 (Cont.) User Group and User Role Mapping**

User Groups	User Roles	Activities
MasterData Admin Group	MasterData Admin Role	Configure master data fields
DPADMIN	FRC Data Platform Administrator	View the Data Platform Menu and to configure the data platform UI for EDD, Connector and PMF.
DPADMIN	FRC Data Platform Administrator	Add these roles to the DPADMIN user group to enable export and import of EDD and Connectors through Object Migration: <ul style="list-style-type: none"> <li>• CATLGCREXP</li> <li>• CATLGCRIMP</li> <li>• DIOBJEXP</li> <li>• DIOBJIMP</li> <li>• FILE_ADV</li> <li>• OM_ADM</li> <li>• OMEXADVND</li> <li>• OMIMADVND</li> </ul>

## 3.3 User Roles and Activities in Customer Screening

Information about privileges in customer screening.

**Table 3-4 User Roles and Activities**

Privileges	CS Analyst	Watchlist Administrator	CS Administrator	CM Analyst	CM Supervisor	CM Administrator
Manage private watchlists		X				
Manage synonyms & stop words		X				
Manage Index Management UI		X				
Map jurisdictions to pipelines			X			
Search for cases				X	X	
Investigate cases				X	X	
Set a case due date				X	X	
Recommend case closure				X		
Perform real-time screening						
Approve or reject recommendations to close cases					X	
Close cases				X	X	
Configure jurisdictions and business domains						X
Configure case statuses, actions, types, and priority						X
Configure security mappings						X

**Table 3-4 (Cont.) User Roles and Activities**

<b>Privileges</b>	<b>CS Analyst</b>	<b>Watchlist Administrator</b>	<b>CS Administrator</b>	<b>CM Analyst</b>	<b>CM Supervisor</b>	<b>CM Administrator</b>
Configure case system parameters						X
Configure & monitor PMF workflows						X

# 4

## Using Customer Screening Documentation

Provides insight into the workflow of CS and related documents.

**Table 4-1 Workflow for CS**

Sequence	Document Reference	Description
1	<a href="#">Subscription</a>	Activate Subscription
2	<a href="#">User Authentication</a>	<ul style="list-style-type: none"> <li>• Create users</li> <li>• User group and role mapping</li> </ul>
3	<a href="#">Configure Master Data</a>	Configure master data through the data load service, and they are used in the onboarding JSON
4	<a href="#">Data Loading</a>	Upload required data files to Object Store
5	<a href="#">Mapping Jurisdiction to Pipeline</a>	Map Jurisdiction and Entity Type to Pipeline
6	<a href="#">Configure Pipeline</a>	<ul style="list-style-type: none"> <li>• Import the ready-to-use pipelines</li> <li>• Create a copy of the imported pipelines</li> <li>• Create new pipelines and configure</li> <li>• Execute the batch</li> </ul>
7	<a href="#">Application Security Mapping</a>	<ul style="list-style-type: none"> <li>• Create security attributes</li> <li>• Map Security Attributes to users</li> </ul>
8	<a href="#">Watch List Management</a>	<ul style="list-style-type: none"> <li>• Manage Private Watch List</li> <li>• Manage Synonym Words</li> </ul>
9	<a href="#">Configure Case Management</a>	<ul style="list-style-type: none"> <li>• Configure Status and Actions</li> <li>• Configure Case Types</li> <li>• Map of Case Action to Status, Case Type, user role</li> <li>• Configure PMF</li> <li>• Implement PMF using Case Types UI</li> </ul>
10	<a href="#">Batch Group Execution</a>	<ul style="list-style-type: none"> <li>• Define a Batch</li> <li>• Define a Task</li> <li>• Schedule a Batch</li> <li>• Execute a Batch</li> <li>• Monitor a Batch</li> </ul>
11	<a href="#">Investigating Cases</a>	<ul style="list-style-type: none"> <li>• Search Case</li> <li>• Analyze the case</li> <li>• Perform Real-Time Screening</li> <li>• Close the case</li> </ul>