

Oracle Financial Crime and Compliance Management Customer Screening Cloud Service **Administration Guide**



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Preface

Map Jurisdiction to Pipeline describes how to Map the jurisdiction to pipeline for Oracle Financial Crime and Compliance Management Customer Screening Cloud Service.

Audience

This document is intended for users who are responsible for provisioning and activating Oracle Customer Screening Cloud services or for adding other users who would manage the services, or for users who want to develop Oracle Cloud applications.

Help

Use Help Icon  to access help in the application. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. Not all pages have help icons. You can also access the <https://docs.oracle.com/en/> to find guides and videos.

Related Resources

For more information, see these Oracle resources:

- Oracle Public Cloud: <http://cloud.oracle.com>
- Community: Use <https://community.oracle.com/customerconnect/> to get information from experts at Oracle, the partner community, and other users.
- Training: Take courses on Oracle Cloud from <https://education.oracle.com/oracle-cloud-learning-subscriptions>.

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Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

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Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which user supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that user enter.

Comments and Suggestions

Please give us feedback about Oracle Applications Help and guides! You can send an e-mail to: <https://support.oracle.com/portal/>.

1

Accessing OFS Customer Screening Administration

This section provides step-by-step instructions to log in to the Administration page. The OFS Customer Screening is qualified to run on Microsoft Edge Chromium and Google Chrome web browsers.

Your System Administrator provides the Uniform Resource Locator (URL), User ID, and Password to access the service.

To access the OFS Customer Screening CS Administration page, follow these steps:

1. Enter the URL in the web browser.
The Oracle Cloud Account Sign In page is displayed.
2. Enter the login field details.

Table 1-1 Login Fields

Fields	Description
User Name	Enter the unique identification of the user. You can enter up to twenty alphanumeric values.
Password	Enter the unique password of the user. You can enter up to twenty alphanumeric values.

3. Click **Sign In**. The **Oracle Financial Services Crime and Compliance Management Anti Money Laundering Cloud Service** landing page is displayed.
4. Click **Application Administration**. The Application Administration page is displayed.
5. Select **Customer Screening Administration**. The Customer Screening Administration page is displayed.
6. Select the required options (Pipeline, Entity Type, Jurisdiction Mapping or Case Type Priority Mapping). The corresponding page is displayed.

1.1 Home Page Icons

Use this section to understand the Home page icons.

- **Home:** Click  icon to return to the main three-tile menu.
- **Product Map:** Click  icon to toggle between the current page and the menu options.
- **Preference:** Click  icon to choose your default page from the drop-down list. Your selected page will appear as the starting page each time you log in.
- **Start Page:** Click  icon to return to your designated preference page.

2

Map Pipeline to a Jurisdiction and Entity Type

Procedure to Map Pipeline to a Jurisdiction and Entity Type.

Pipelines are mapped to an entity type and one or more jurisdictions using the **Pipeline, Entity Type, Jurisdiction Mappings** window. This is a one-time activity, and needs to be performed only if you use the Real-Time feature. There are two ready-to-use pipeline jobs for Real-Time screening, one to run the individual Real-Time screening job and one to run the entity Real-Time screening job. The individual job has the **Individual** entity type mapped to it, and the entity job has the **Organization** and **Entity** types mapped to it.

To map the job to one or more jurisdictions, select the jurisdiction in the **Jurisdiction Name** field.

You can select the **All** check box to map the job to all jurisdictions.

You can also add a new pipeline job. To add a new pipeline job and map the job to an entity and a jurisdiction, follow these steps:

1. Click **Add**  in line with the **Pipeline, Entity Type, Jurisdiction Mappings** label.
A new row is displayed.
2. Select the pipeline job name from the **Pipeline Job Name** drop-down list.
3. Click **Add**  in line with the **Entity Type, Jurisdiction Mappings** label.
A new row is displayed.
4. Select the message category from the **Entity Type** drop-down list.
5. Select the jurisdiction name from the **Jurisdiction Name** drop-down list.
6. Select the **All** checkbox to map the job to all jurisdictions.

2.1 Delete a Pipeline Job

Procedure to delete a pipeline job or an entity type-jurisdiction combination.

Follow the below steps:

1. Click **Delete**  in line with the pipeline job or message category-jurisdiction-business domain combination that you want to delete.
You will receive a message for confirmation.
2. Click **OK** to confirm the deletion, or click **Cancel** to go back to the **Pipeline, Entity Type, Jurisdiction Mappings** window.

3

Map Case Type Priority

Procedure to Map Case Type Priority.

You can modify the case priority based on the **Event Type** such as **PEP**, **SAN**, **PRB**, and **EDD** for both **Real Time** and **Batch**.

Modify Case Type Priority for the Real Time records:

1. On the **Case Type Priority Mapping** window, select the **Real Time** from the drop-down list. The **Real Time** priorities are displayed.

Figure 3-1 Map Case Type Priority for Real Time

The screenshot shows the 'Case Type Priority Mapping' window. At the top, there is a header bar with the title 'Case Type Priority Mapping' and a green question mark icon. Below the header, a note states: 'Note: Please click on a record and drag the record to up/down to change the priority.' Underneath the note, there is a 'Type:' label followed by a dropdown menu currently set to 'Real Time'. Below this, there is a table with two columns: 'Priority' and 'Event Type'. The table contains four rows of data:

Priority	Event Type
1	SAN
2	PRB
3	PEP
4	EDD

At the bottom right of the table area, there are two buttons: 'Save' and 'Reset'.

2. Click a record to select it.
3. Click and hold a selected record, then drag it up or down to change the priority.
4. Click **Save**.

Note

If you want to reset the priorities after making modifications, click **Reset**.

Modify Case Type Priority for the Batch records

1. On the **Case Type Priority Mapping** window, select **Batch** from the drop-down list. The **Batch** priorities are displayed.

Note

By default, the **Merge Event Type** option is selected as **No**. Select **Yes** to modify the priority.

Figure 3-2 Map Case Type Priority for Batch

Case Type Priority Mapping

Note: Please click on a record and drag the record to up/down to change the priority.

Type:

Merge Event Type: ☒ Yes ☐ No

Priority	Event Type
1	SAN
2	PRB
3	PEP
4	EDD

Save Reset

2. Click a record to select it.
3. Click and hold a selected record, then drag it up or down to change the priority.
4. Click **Save**.

Note

If you want to reset the priorities after making modifications, click **Reset**.

Note

To configure security mapping, set up case priority, and run batch, Merge Event Type must be enabled for batch.

3.1 Create Case Type

Use this section to create case type.

To create case type, follow these steps:

Note

This step is optional, if the CS_MERGED_CASE is not configured.

1. Click the left-hand side (LHS) menu.
2. Navigate to the Ihub screen.
3. Click the **Open Ask Oracle** icon (the large red icon with the Oracle symbol, located just below).
4. In the new window, select **Admin**.
5. On the next page, click **Case Designer**.
6. In the Case Designer UI, click **Add Case Type**. A drawer will slide in from the right. Enter the following details:
 - Case Type Name: CS_MERGED_CASE
 - Case Type Code: CS_MERGED_CASE
 - Class Name: CS_SAN (use this since CS_MERGED_CASE is not available)
 - Description: "Customer Screening Merged Cases" (or any desired text)
 - Correlation Rule: Select 'CS All Rule' (if available; otherwise, leave as default)
 - Auto Claim: Ensure this is disabled (do not enable)
7. Click **Save**. Confirm that the Case Type has been saved and that the Correlation Rule is set to 'CS All Rule'.

3.2 Configuring Security Mapping

Use this section to configure security mapping .

To set up security mapping, follow these steps:

1. Click the left-hand side (LHS) menu.
2. Navigate to Application Security Administration.
3. Select Security Mapping. Choose the appropriate user group (use the same group as for other CS case types, if applicable).
4. In the Available Jurisdictions section, move the required jurisdictions to the right.
5. In the Available Business Domains section, move the necessary domains to the right.
6. In the Available Case Types section, select "CS_MERGED_CASE" and move it to the right.
7. Click **Save** to apply your changes.

3.3 Setting Case Priorities

Use this section to set up case priorities.

To set up case priorities, follow these steps:

1. Click on the LHS Menu.
2. Go to Investigation Administration Hub.
3. Navigate to Case Priority.
4. Select the following as applicable:
 - Jurisdiction
 - Case Type: CS_MERGED_CASE

- Business Domain
- 5. Set the required priorities.
- 6. Click **Save**.

3.4 Running Batch Job

Use this section to run batch job.

To run batch job, follow these steps.

1. Go to the Batch Scheduler UI.
2. Locate and run the ScreeningToCaseManagement batch job.