

# Oracle® Financial Services

## Enterprise Case Management Installation Guide



Release 8.1.2.11.0

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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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# Contents

## Preface

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Audience	i
Related Resources	i
Abbreviations	i
Documentation Accessibility	ii
Diversity and Inclusion	ii
Conventions	ii
Comments and Suggestions	iii

## 1 Introduction

---

## 2 Pre-Installation Requirements and How to Apply This Maintenance Level Release?

---

2.1 Pre-Installation Requirements	1
2.2 How to Apply This Maintenance Level Release?	2
2.3 US-SAR Continuing Activity Review	3

## 3 Post-Installation Steps

---

## 4 Deploying FCCM Analytic Reports

---

## A Files Modified Due to This Patch & Files Impacting Database

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A.1 Files Modified Due to This Patch	A-1
A.2 Files Impacting Database	A-77
A.3 Build-related Files	A-97

# Document Control

**Table Document Control**

<b>Version Number</b>	<b>Revision Date</b>	<b>Change Log</b>
8.1.2.11.0	February 2026	Initial version for 8.1.2.11.0.

# Preface

This section provides information on the Oracle Financial Services (OFS) Enterprise Case Management Installation Guide.

## Audience

OFS Enterprise Case Management Installation Guide is intended for System Engineers who are responsible for installing and maintaining the application.

This document assumes that you have experience in installing Enterprise components and basic knowledge about the following:

- UNIX commands
- Database concepts

## Related Resources

This section identifies additional resources to the OFS Enterprise Case Management. You can access additional documents from the [Oracle Help Center](#).

## Abbreviations

The following table lists the abbreviations used in this document.

**Table 1 Abbreviations**

Abbreviation	Meaning
OFS	Oracle Financial Services
OFSAA	Oracle Financial Services Analytical Application
BD	Behavior Detection
FCDM	Financial Crime Data Model
ICIJ	International Consortium of Investigative Journalists
IDCS	Oracle Identity Cloud Service
ECM	Enterprise Case Management
SSO	Single Sign-On
IR	Interim Release
ML	Maintenance Level Release
OFSAAI	Oracle Financial Services Analytical Applications Infrastructure
OHC	Oracle Help Center
AIX	Advanced Interactive Executive

**Table 1 (Cont.) Abbreviations**

Abbreviation	Meaning
RHEL	Red Hat Enterprise Linux
OEL	Oracle Enterprise Linux
OS	Operating System
EAR / WAR	Enterprise Archive / Web Archive
J2EE	Java 2 Enterprise Edition
OTN	Oracle Technology Network
Atomic Schema	Database schema where the application data model is uploaded.
Configuration Schema	Database schema, which contains setup-related configurations and meta data.

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## Conventions

The following text conventions are used in this document:

Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which user supply particular values.

Convention	Meaning
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that user enter.

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# 1

## Introduction

The Oracle Financial Services Enterprise Case Management (OFS ECM) version 8.1.2.11.0 ML is cumulative of all bug fixes and enhancements done since the 8.1.2.0.0 release, and it can be directly applied to ECM 8.1.2.0.0 version.

# 2

## Pre-Installation Requirements and How to Apply This Maintenance Level Release?

This chapter describes the pre-installation requirements and how to apply the maintenance release Oracle Financial Services Enterprise Case Management (OFS ECM) Application Pack v8.1.2.0.0 Minor Release #11 8.1.2.11.0.

### 2.1 Pre-Installation Requirements

This section describes the pre-installation requirements.

#### ① Note

The OFS AAI 8.1.2.5.x release supports Oracle Linux 9 Server in addition to the continued support on Oracle Linux 8 and Oracle Linux 7. For more information see, the [AAI Pre-installation Requirements](#).

Refer to the following pre-installation prerequisites:

#### ① Note

- The SYS DB user must provide the following grant to the ATOMIC DB user:
  - `GRANT execute on ctx_ddl to<ATOM- IC_USER>;`
- Take backup of `fic_home` and `ftpshare` folders, also Atomic and Config schemas. Any customizations done must be re-applied after the installation. See the [Files Modified Due to This Patch](#) for a list of files modified due to this Patch.

1. Configure the Server Time Zone as:

#### For ECM standalone installation:

- The `SERVER_TIMEZONE` parameter must be configured in the `CONFIGURATION` table in `CONFIG` schema with the correct time zone name.
  - The Date/Timestamps are displayed according to the user's browser timezone.
  - Once the user time zone is saved, the browser date is converted to the Server time zone date and saved in the database.

#### For Pack-on-Pack installation:

- Update the `SERVER_TIMEZONE` parameter in the `CONFIGURATION` table in `CONFIG` schema with the following query:

```
UPDATE CONFIGURATION SET PARAMVALUE='', DESCRIPTION='DB Server Timezone'  
WHERE PARAMNAME='SERVER_TIMEZONE';
```

2. Apply **Bug 38402265- BD81211: Behavior Detection Version 8.1.2. ML Release # 11 (8.1.2.11.0)**.

**Note**

This step is applicable only if you have OFS BD installed.

3. Apply **Bug 36420089 - OFSAA 8.1.2.0.0 AAI ML Release #5 (8.1.2.5.0) (OFSAAI)**.
4. Apply **Bug 37786646 - CONSOLIDATED FIXES FOR ISSUES DEPENDENT ON FCCM RELEASE 8.1.2.10 ML**
5. Apply Enhancement **Bug 37876070 - CERTIFICATION OF ERWIN 14.1**
6. Apply **Bug 38485457 - CTR E-FILES ARE REJECTED BY FINCEN DUE TO LEADING AND TRAILING WHITESPACES IN NAME FIELDS**
7. Apply **Bug 38709333 - LILAC THEME COLOR PALETTE AND THEME SPECIFICATION**

## 2.2 How to Apply This Maintenance Level Release?

This section describes how apply this maintenance release.

To install this Maintenance Level release:

1. Load the `.profile` and ensure that `$FIC_HOME` corresponds to the proper environment where the patch application is required. Make sure that `$FIC_SERVER` is up and running.
2. Download and copy `38376346_LINUX.zip` (in Binary mode) to the server where OFSAA is installed.
3. Navigate to `<USER_PATCH_DIR>` and extract the contents of the patch archive file using the command: `unzip -a <name of the file to be unzipped>`.

For example: `unzip -a 38376346_LINUX.zip`

**Note**

`<USER_PATCH_DIR>` is the location of the `<patch>.zip` file.

The following are the contents of the folder when the folder is unzipped:

- PatchConfig.xml
- install.sh
- Setup.bin
- validateXMLInputs.jar
- MakeExecutableAction\_zg\_ia\_sf.jar
- Case\_DataModel.xml
- Readme\_OFSECM\_8.1.2.11.0.txt

The `-a` option mentioned above is required to unzip the patch. If you encounter the error message `unzip: not found [No such file or directory]` when the package is not installed, contact your UNIX administrator to resolve the issue.

4. Navigate to `<USER_PATCH_DIR>/38376346/bin` and grant execute (755) permission for all executables: `$ chmod 755*`.
5. Navigate to `<USER_PATCH_DIR>/38376346/conf/PatchConfig.xml` and provide the following placeholder values:
  - a. `##SCHEMA_OUT_XML_PATH##` - this attribute refers to the path which needs to be pointed to `OFS_BD_SCHEMA_OUTPUT.xml`, which was generated at the time of installation.
  - b. `##OFS_ECM_DATA_CM_TBSP##and##OFS_ECM_IDX_CM_TBSP##` - these attributes refer to the Data and Index Tablespace Values available in `OFS_ECM_SCHEMA_OUTPUT.xml` which was generated at the time of installation..
  - c. `##FSDF_UPLOAD_MODEL##`- attribute must be `1`.
  - d. `##EXECUTE_PRE_AND_POST_SCRIPTS##`- attribute must be `1`.
6. Install the patch by executing the command: `$/install.sh`.
7. Check if the patch is applied successfully by verifying the patch install logs under `<USER_PATCH_DIR>/38376346/logs`.

 **Note**

Contact [My Oracle Support](#) in case of any errors.

8. After the patch has been installed successfully, restart the servers, re-create, and deploy the EAR/WAR file.

## 2.3 US-SAR Continuing Activity Review

This section describes how to use the US-SAR Continuous Activity Review feature.

To use the US-SAR Continuous Activity Review feature, you must apply - **OFS CRR Application 8.1.2.10.0 ML Release 10**.

For configuration-related information, see the **Continuing Activity Review & Continuing Activity Report** section in [Administration and Configuration Guide](#).

# 3

## Post-Installation Steps

This chapter describes the post-installation steps.

Perform the following post-installation steps:

1. If Sanction pack is installed, then execute the following query in the Config schema and commit.

```
MERGE INTO AAI_AOM_APP_COMP_ATTR_MAPPING T USING ( SELECT '1'
APP_COMP_ATTR_MAP_ID, '1' N_ATTRIBUTE_ID, 'Action' V_ATTR_CODE,
'1002' N_ATTR_TYPE_ID, 'select t.action_cd,t.action_nm from kdd_action t
where t.action_category_code is not null and
t.action_category_code not in ('ENT','PR','EXP','AS','DD',
'OBS')' V_ATTRIBUTE_VALUE1, '' V_ATTRIBUTE_VALUE2,'OFS_NGECM'
N_APP_ID, '-1' N_COMP_ID, '' V_UDP_CODE, ''V_ATTR_CONTROL_TYPE FROM DUAL) S
ON ( T.APP_COMP_ATTR_MAP_ID = S.APP_COMP_ATTR_MAP_ID AND T.N_APP_ID =
S.N_APP_ID )
WHEN NOT MATCHED THEN INSERT
(APP_COMP_ATTR_MAP_ID,N_ATTRIBUTE_ID,V_ATTR_CODE,N_ATTR_TYPE_ID,V_ATTRIBUTE
_VALUE1,V_ATTRIBUTE_VALUE2,
N_APP_ID,N_COMP_ID,V_UDP_CODE,V_ATTR_CONTROL_TYPE)VALUES
(S.APP_COMP_ATTR_MAP_ID,S.N_ATTRIBUTE_ID,S.V_ATTR_CODE,S.N_ATTR_TYPE_ID,S.V
_ATTRIBUTE_VALUE1,
S.V_ATTRIBUTE_VALUE2,S.N_APP_ID,S.N_COMP_ID,S.V_UDP_CODE,S.V_ATTR_CONTROL_T
YPE)
/
MERGE INTO AAI_AOM_APP_COMP_ATTR_MAPPING T USING ( SELECT '2'
APP_COMP_ATTR_MAP_ID, '2' N_ATTRIBUTE_ID, 'Status' V_ATTR_CODE,
'1002' N_ATTR_TYPE_ID, 'select t.status_cd,t.status_nm from kdd_status t
where t.viewd_result_status_cd is null or
t.viewd_result_status_cd <> 'OBS'' V_ATTRIBUTE_VALUE1, ''
V_ATTRIBUTE_VALUE2,'OFS_NGECM' N_APP_ID, '-1' N_COMP_ID, ''
V_UDP_CODE, ''V_ATTR_CONTROL_TYPE FROM DUAL) S ON ( T.APP_COMP_ATTR_MAP_ID
= S.APP_COMP_ATTR_MAP_ID AND T.N_APP_ID =
S.N_APP_ID ) WHEN NOT MATCHED THEN INSERT
(APP_COMP_ATTR_MAP_ID,N_ATTRIBUTE_ID,V_ATTR_CODE,N_ATTR_TYPE_ID,V_ATTRIBUTE
_VALUE1,V_ATTRIBUTE_VALUE2,N_APP_ID,N_COMP_ID,
V_UDP_CODE,V_ATTR_CONTROL_TYPE)VALUES
(S.APP_COMP_ATTR_MAP_ID,S.N_ATTRIBUTE_ID,S.V_ATTR_CODE,S.N_ATTR_TYPE_ID,
S.V_ATTRIBUTE_VALUE1,S.V_ATTRIBUTE_VALUE2,S.N_APP_ID,S.N_COMP_ID,S
.V_UDP_CODE,S.V_ATTR_CONTROL_TYPE)
/
MERGE INTO AAI_AOM_APP_COMP_ATTR_MAPPING T USING ( SELECT '9'
APP_COMP_ATTR_MAP_ID, '9' N_ATTRIBUTE_ID, 'NextStatus' V_ATTR_CODE,
'1002' N_ATTR_TYPE_ID, 'select t.status_cd,t.status_nm from kdd_status t
where t.viewd_result_status_cd is null or
t.viewd_result_status_cd <> 'OBS'' V_ATTRIBUTE_VALUE1, ''
V_ATTRIBUTE_VALUE2,'OFS_NGECM' N_APP_ID, '-1' N_COMP_ID, ''
V_UDP_CODE, ''V_ATTR_CONTROL_TYPE FROM DUAL) S ON ( T.APP_COMP_ATTR_MAP_ID
= S.APP_COMP_ATTR_MAP_ID AND T.N_APP_ID =
```

```

S.N_APP_ID ) WHEN NOT MATCHED THEN INSERT
(APP_COMP_ATTR_MAP_ID,N_ATTRIBUTE_ID,V_ATTR_CODE,N_ATTR_TYPE_ID,V_ATTRIBUTE
_VALUE1,V_ATTRIBUTE_VALUE2,N_APP_ID,
N_COMP_ID,V_UDP_CODE,V_ATTR_CONTROL_TYPE) VALUES
(S.APP_COMP_ATTR_MAP_ID,S.N_ATTRIBUTE_ID,S.V_ATTR_CODE,S.N_ATTR_TYPE_ID,S.V
_ATTRIBUTE_VALUE1,S.V_ATTRIBUTE_VALUE2,S.N_APP_ID,S.N_COMP_ID,S
.V_UDP_CODE,S.V_ATTR_CONTROL_TYPE)
/

```

2. As part of introducing the Suppression Condition, you must bring Binding-related additional information to ECM from BD. To populate this data for the existing Events in the system: Navigate to the `$FIC_HOME/ECM_Common_Scripts/Event_binding` path and run the `fcc_event_biding_update.sql` script. Before running the script, follow the instructions in `fcc_event_biding_update.sql`.

3. If OFS BD and ECM are on the same schema, run the following query in the Config schema and commit the changes:

```

Update PR2_PROCESS_TASK_PARAMETER set V_TASK_PARAMETER_VALUE =
replace(replace(V_TASK_PARAMETER_VALUE,
'"SOURCENAME=##OFS_ECM_AML_SOURCE##"', '"SOURCENAME="'),
'"LOADTYPE=##OFS_ECM_AML_LOADTYPE##"', '"LOADTYPE="') where V_PROCESS_ID in
('1552025714669','1552025648676','1552025714670');

```

4. If OFS BD and ECM are on different schemas, run the following query after replacing `##REPLACE_SOURCENAME##` and `##REPLACE_LOADTYPE##` with their respective values in the Config schema and commit the changes:

```

Update PR2_PROCESS_TASK_PARAMETER set V_TASK_PARAMETER_VALUE =
replace(replace(V_TASK_PARAMETER_VALUE,'"SOURCENAME=##OFS_ECM_AML_SOURCE
##"'
'"SOURCENAME=##REPLACE_SOURCENAME##"'),
'"LOADTYPE=##OFS_ECM_AML_LOADTYPE##"', '"LOADTYPE=##REPLACE_LOADTYPE##"')
where V_PROCESS_ID in
('1552025714669','1552025648676','1552025714670');

```

5. After the patch application is successful, perform the following steps to map the respective party-party relationship processes:
  - a. Login to the KYC application.
  - b. Navigate to Common Tasks -> Rule Run Framework -> Process select **Business Data Load For Oracle KYC**, and click **Edit**.
  - c. Select **Component** and expand the **Process** tab in the list.
  - d. Select **Oracle KYC To Consolidation Area Party Relationship Lookup**, **Oracle KYC To Consolidation Area Party Relationship**, **Oracle KYC To Consolidation Area Party Relationship Event**, and move them to the right side of *Tasks* in *ROOT* at the end.

**Note**

If any processes mentioned above are already mapped, make sure you correct the order of these tasks. The sequence must be as follows:

- i. Oracle KYC To Consolidation Area Party Relationship Lookup
- ii. Oracle KYC To Consolidation Area Party Party Relationship
- iii. Oracle KYC To Consolidation Area Party Party Relationship Event

- e. Click **Ok** and save the **Business Data Load For Oracle KYC** process.
  - f. Select **Third Party Generate Cases** and click **Edit**.
  - g. Select **Component**, expand **Insertion Rules**, and expand **EXT.ECM\_Source**.
  - h. Select the **t2t\_KDD\_CASE\_PARTY\_PARTY\_RLSHP** rule and move it to the right side of **Tasks in ROOT**. This task must be before the **Case Completion Flag**. Save the **Process**.
  - i. Select **Precedence**, select the **t2t\_KDD\_CASE\_PARTY\_PARTY\_RLSHP** rule from the drop-down, and add **f\_insertcases** as precedence.
  - j. Now, select **CASE\_COMPLETION\_FLAG** from the **Precedence** drop-down and add the **t2t\_KDD\_CASE\_PARTY\_PARTY\_RLSHP** rule as precedence.
  - k. Save the **Process**.
  - l. Navigate to Run and save **Oracle KYC Event Processing**.
6. After the patch application is successful, if you are using CS Cases, follow these steps to populate case specific attributes in the **Case Context** screen:
- a. Login to the ECM application, navigate to **Common Tasks -> Rule Run Framework-> Process**. Select the process **BD\_Create\_Case** and click **Edit**.
  - b. Select **Component**, expand **Transformation Rules** in the List, expand **Database Functions- Transformations**, and double-click **Database Functions- Transformations**. Select **F\_INSERT\_WL\_ATTR\_BATCH\_CS** and move them to the right side of **Tasks in ROOT** at the end.
  - c. Select **F\_INSERT\_WL\_ATTR\_BATCH\_CS** in **Tasks under Root**, click the up arrow to move it between **f\_insertcases** and **t2t\_KDD\_CASE\_ACCOUNTS**, and click **OK** to save.
  - d. Select **Precedence**, select **F\_INSERT\_WL\_ATTR\_BATCH\_CS** in the drop-down, and add **f\_insertcases** as precedence.
  - e. Now, select **CASE\_COMPLETION\_FLAG** in the **Precedence** drop-down and add **F\_INSERT\_WL\_ATTR\_BATCH\_CS** as precedence.
  - f. Save the **Process** and click **Yes** in the dialog popup.
7. Add the **BD\_ENTITY\_TAG\_MAP** DT under **BD\_Create\_Case**. Set precedence **CASE\_COMPLETION\_FLAG** to the DT.
8. After the patch application is successful, if you are using KYC Cases, follow these steps to populate Due Date in Cases:
- a. Login to the ECM application.
  - b. Navigate to **Common Tasks -> Rule Run Framework -> Process** select **ThirdParty Generate Cases**, and click **Edit**.

- c. Select **Component**, expand **Transformation Rules** in the List, expand **Database Functions- Transformations**, and double-click **Database Functions- Transformations**. Select **BD\_BATCH\_CASE\_DUEDATE\_UPDATE** and move them to the right side of **Tasks in ROOT** at the end.
  - d. Select **BD\_BATCH\_CASE\_DUEDATE\_UPDATE** in Tasks under Root, click the up arrow to move it between **f\_insertcases** and **t2t\_KDD\_CASE\_ACCOUNTS**, and click **OK** to save.
  - e. Select **Precedence**, select **BD\_BATCH\_CASE\_DUEDATE\_UPDATE** in the drop-down, and add **f\_insertcases** as precedence.
  - f. Save the **Process**.
  - g. Navigate to Run and Save **Oracle KYC Event Processing**.
9. Restart the servers.
  10. Perform the following steps to move the newly created SMS Functions for app pack movement:
    - a. Go to `$FIC_HOME/utility/AppPckMastSynch/bin`.
    - b. Open the `AppPckMastSynch.sh` shell file.
    - c. Replace the token `$PackName` to `OFS_ECM_PACK`.
    - d. Execute the shell file: `$. /AppPckMastSynch.sh`.
    - e. After execution is complete, replace `OFS_ECM_PACK` back to `$PackName` in `AppPckMastSynch.sh` and close the file.
  11. Before executing the batch, ensure that the *Customer Account* roles are configured using the **Manage Common Parameters** screen for the **Parameter Customer-Account Role** filter. This is a mandatory step to move only selected *Customer Account* roles through the batch.
  12. Add new processes under the defined existing process. Define the precedence for the newly added process.
    - a. Entity Surrogate Key Generation for BD
      - i. Oracle Behavior Detection to CA Execution Lookup -  
BD\_EXECUTION\_LOOKUP
      - ii. Oracle Behavior Detection to CA Event Entity Map Execution -  
BD\_EVENT\_ENTITY\_MAP\_EXCTN
      - iii. Oracle Behavior Detection to CA Order Lookup - BD\_ORDER\_LOOKUP
      - iv. Oracle Behavior Detection to CA Event Entity Map Order -  
BD\_EVENT\_ENTITY\_MAP\_ORDER
      - v. Oracle Behavior Detection to CA Security Lookup -  
BD\_SECURITY\_LOOKUP
      - vi. Oracle Behavior Detection to CA Event Entity Map Security -  
BD\_EVENT\_ENTITY\_MAP\_SCRTY
      - vii. Oracle Behavior Detection to CA Trade Lookup - BD\_TRADE\_LOOKUP
      - viii. Oracle Behavior Detection to CA Event Entity Map Trade -  
BD\_EVENT\_ENTITY\_MAP\_TRADE
      - ix. Oracle Behavior Detection to CA Issuer Lookup - BD\_ISSUER\_LOOKUP
      - x. Oracle Behavior Detection to CA Event Entity Map Customer Account  
Position -- BD\_EVENT\_ENTITY\_MAP\_ACCT\_POSN
      - xi. Oracle Behavior Detection to CA Organization Lookup -BD\_ORG\_LOOKUP
      - xii. Oracle KYC To Consolidation Area Party Relationship Lookup -  
BD\_PARTY\_PARTY\_RLSHP\_LOOKUP

**b. Oracle Behavior Detection Miscellaneous Data Load**

- i. Oracle Behavior Detection to CA Execution - BD\_EXECUTION
- ii. Oracle Behavior Detection to CA Order - BD\_ORDR
- iii. Oracle Behavior Detection to CA Security - BD\_SCRTY
- iv. Oracle Behavior Detection to CA Security Market Daily Profile - BD\_SCRTY\_MKT\_DAILY
- v. Oracle Behavior Detection to CA Security Firm Daily Profiles - BD\_SCRTY\_FIRM\_DAILY
- vi. Oracle Behavior Detection to CA Trade - BD\_TRADE
- vii. Oracle Behavior Detection to CA Issuer - BD\_ISSUER
- viii. Oracle Behavior Detection to CA Customer Account Position -- BD\_ACCT\_POSN
- ix. Oracle Behavior Detection to CA Organization - BD\_ORG
- x. Oracle KYC To Consolidation Area Party Relationship - BD\_PARTY\_PARTY\_RLSHP

**c. Oracle Behavior Detection Evented Miscellaneous Data Load**

- i. Oracle Behavior Detection to CA Evented Execution - BD\_EXECUTION\_EVNT
- ii. Oracle Behavior Detection to CA Trade Execution - BD\_TRADE\_EXECUTION\_EVENT
- iii. Oracle Behavior Detection to CA Evented Order - BD\_ORDR\_EVNT
- iv. Oracle Behavior Detection to CA Order Event - BD\_ORDR\_EVENT
- v. Oracle Behavior Detection to CA Evented Security -BD\_SCRTY\_EVNT
- vi. Oracle Behavior Detection to CA Evented Security Market Daily Profile - BD\_SCRTY\_MKT\_DAILY\_EVNT
- vii. Oracle Behavior Detection to CA Evented Security Firm Daily Profiles - BD\_SCRTY\_FIRM\_DAILY\_EVNT
- viii. Oracle Behavior Detection to CA Evented Trade - BD\_TRADE\_EVNT
- ix. Oracle Behavior Detection to CA Evented Customer Account Position -- BD\_ACCT\_POSN\_ARC
- x. Oracle KYC To Consolidation Area Party Relationship Event - BD\_PARTY\_PARTY\_RLSHP\_EVNT

**d. Loading BD Events**

- i. Oracle Behavior Detection to CA Event Suppression - BD\_EVENT\_SUPPRESSION.

**13. Add new t2t tasks under the Oracle Behavior Detection Generate Cases (BD\_Create\_Case) process. Define the precedence for the newly added t2t tasks.**

- a. t2t\_KDD\_CASE\_EXECUTION
- b. t2t\_KDD\_CASE\_ORDER
- c. t2t\_KDD\_CASE\_SCRTY
- d. t2t\_KDD\_CASE\_TRADE
- e. t2t\_KDD\_CASE\_ORDR\_EVENT
- f. t2t\_KDD\_CASE\_SCRTY\_FIRM\_DAILY
- g. t2t\_KDD\_CASE\_SCRTY\_MKT\_DAILY
- h. t2t\_KDD\_CASE\_TRADE\_EXECUTION\_EVENT
- i. t2t\_KDD\_CASE\_PARTY\_PARTY\_RLSHP

**14. For JIT implementation, perform these steps:**

- a. Login as SYSADMN and provide the following details under the System Configuration Details:

- i. Select **Authentication Type** as **LDAP Authentication and SMS Authorization**. Click **Add** and provide your *LDAP Server* details and save.
  - ii. Check the **JIT Provisioning Enabled** option.
  - b. Login to the LDAP Server. Create and map the Application User Groups and Users.
  - c. In the Atomic schema, a new table `FCC_GROUP_SEC_ATTR_MAP` is introduced to configure the security attributes mapping to the Application User Groups. Login to Atomic schema and configure security attributes to the User Groups.
    - i. Populate the **V\_GROUP\_CD** column with the User groups mapped to User in step *b* above.
    - ii. For ECM, valid values for the **V\_SEC\_ATTR\_CD** column are *JRSDCN,ORG, BUSDMN* and *CASETYPE*.
    - iii. For ECM, valid values for the **V\_SEC\_ATTR\_VAL** column are *Jurisdiction, Organization, Business Domain* and *Case type* values. Ensure that those are available in the `KDD_JRSDCN` and `KDD_JRSDCN_TL`, `KDD_ORG` and `KDD_ORG_TL`, `KDD_BUS_DMN` and `KDD_BUS_DMN_TL`, `KDD_CASE_TYPE_SUBTYPE` and `KDD_CASE_TYPE_SUBTYPE_TL` tables respectively.
  - d. Perform the following User Attribute configuration:
    - i. *Case Own Flag*: Create a **CMCASEOWNFLUG** group in LDAP Server and map it to the User in LDAP. If *CaseOwn Flag* for a user needs to be **Y**, then map this group to the user. If *CaseOwn Flag* for a user needs to be **N**, then make sure it is not mapped to the user.
    - ii. *Reporting/Line Organization*: Create a User group with Prefix as `ORG_CD` (from the `KDD_ORG` table) and a suffix as `LORG`. For example: if `TestOrgA` is the Line organization, create a User group as **TESTORGALORG**.
- Note**

The above User Group must be created and mapped to the Infodom/Segment and CMLINEORG Role in the OFSAA application. In LADP, it must similarly be created and mapped to the User. Ensure that only one `LORG` group is assigned to each given User. If the `LORG` group mapping is already available as part of any other Application then there is no need to map again.
- e. The `FCC_GROUP_SEC_ATTR_MAP` table in Atomic Schema is used for Configuring Security Mapping for the Pool Users.
    - i. The **V\_GROUP\_CD** column must be populated with the `LORG` group created in step *ii* in *point d* above.
    - ii. For ECM, valid values for the **V\_SEC\_ATTR\_CD** column are *JRSDCN, BUSDMN* and *CASETYPE*.
    - iii. For ECM, the valid values for the **V\_SEC\_ATTR\_VAL** column are *Jurisdiction, Business Domain* and *Casetype* values. Ensure that those are available in the `KDD_JRSDCN` and `KDD_JRSDCN_TL`, `KDD_ORG` and `KDD_ORG_TL`, `KDD_BUS_DMN` and `KDD_BUS_DMN_TL`, `KDD_CASE_TYPE_SUBTYPE` and `KDD_CASE_TYPE_SUBTYPE_TL` tables respectively.
  - f. Login with the New User in the Application and observe the security attributes mapping all done. Users can view pages based on their Roles and the Cases based on the security attribute mapping.
  - g. For an existing user:

- i. If extra User groups are mapped in the LDAP Server, then once the User logs in to the application, confirm that the security attributes mapping is done. Also, ensure that the Users can view pages based on their Roles and can see the Cases based on the security attribute mapping.
  - ii. If few User groups are unmapped in the LDAP server, then:
    - Unmap the User groups from the application.
    - Follow the step under *point iii*:
  - iii. If User group mapping does not have any change and there are only changes in security attribute mapping to be done:
    - Login with Admin user. Navigate to **Batch Maintenance** and create a **Batch**. For ECM, add the ECM task **FCC\_ECM\_JIT\_SYNCH** to it.
    - Execute the *Batch* via the **Batch Execution** screen. This can be monitored via the **Batch Monitor** screen. Once the *Batch* is executed, it will sync up the security attributes mapping for all the users in the `kdd_review_owner` table.
  - h. To disable a user/user(s) disabled on LDAP, log in with Admin user, navigate to **Batch Maintenance** and create a **Batch**.
    - i. For ECM, add the ECM task **FCC\_ECM\_JIT\_DIS\_USR** to it.
    - ii. Edit the Task. Mention the User/User IDs, separated by commas, in the **Parameter** section. This has to be enclosed in Single Quotes. For example: `CMSUP, CASEANA` where `CMSUP, CASEANA` are users who need to be disabled in the `kdd_review_owner` table.
15. To display the status of historical migrated FCCM alerts in related events, navigate to **Atomic Schema** and run the procedure `P_ECM_EVENT_MIGRATED_STATUS_POPULATION`.
  16. To view the next periodic re-review on the **KYC Case Context** screen, update end *Point / DnextRereviewDate* in ECM UI as follows:
    - a. Go to **Case Management Configuration** then to the **Open Manage Common Parameters**
    - b. Select **Deployment Based** from the **Parameter Category** drop-down.
    - c. Select **KYC Deployment** from the **Parameter Name** drop-down.
    - d. Update **Attribute8 Value** with `http://hostname:portnumber/contextname/restapi/kycrest/DnextRereviewDate` end pointed.
  17. To create Customer Screening events based on the Quantifind output JSON file, update the endpoint in the properties file. Perform the following steps to make the update:
    - a. Go to `<<FICDB>>/conf/`.
    - b. Open the `ECMQuantifindBulkService.properties` file.
    - c. Update **ECM\_SERVICE\_URL** with `http://hostname:portnumber/contextname/rest-api/CMRestService/RealTimeCaseCreationService/saveEvents`.
  18. To access the `AIF_ANOMALY_SCORE` and `AIF_ANOMALY_SCORE_ECM_DETAILS` tables available in BD schema from ECM schema, when BD and ECM setups are not pack on pack.

Create synonyms using the following scripts:

- a. If KYC and ECM are in the same DB, execute the following scripts:
  - i. Create or replace synonym `AIF_ANOMALY_SCORE` for `&&bd_schema_owner.AIF_ANOMALY_SCORE`;



# 4

## Deploying FCCM Analytic Reports

This section describes how to deploy Analytics on Oracle Business Intelligence Enterprise Edition (ORACLE ANALYTIC SERVER (OAS) version 25) and integrate FCCM Analytic Reports in the OFSBD UI.

### Installing OAS Version 25

To install the ORACLE ANALYTIC SERVER (OAS) version 25:

1. Download the software from [ORACLE ANALYTIC SERVER \(OAS\) 25 server](#).
2. After installation, get the Enterprise Manager URL, User name, Password, and ORACLE ANALYTIC SERVER (OAS) version 25 installed directory from your System Administrator.

#### Note

- Any ECM User who want to create/edit reports should be mapped to BI Admin Reporter Role with Atomic Schema.
- The BI Admin Reporter Role must be mapped to ECM group having Admin privileges for ECM Application and FCCM Analytics Reports Application (for example, CASESUPERVISOR).

### Installing OAS Version 25 Windows Administration Client

Download and install [OAS Client](#) tool for 25.

### Disabling Cache Feature in OAS Version 25

This section describes how to disable the Cache feature in the Oracle Analytic Server (OAS) version

- To disable the Cache feature:
  1. Login to the Enterprise Manager.
  2. Click the **Target Navigation** icon.
  3. Expand the **Business Intelligence** section and then click **bi instance**.
  4. Click the **Configuration** tab.
  5. Click the **Lock** icon and then click **Lock & Edit** to enable the **Cache Enabled** check-box.
  6. Under the **Performance** tab, in the **Enable Bi Server Cache** section, reselect the **Cache Enabled** check-box and make the required changes.
  7. Click the **Lock** icon and then click **Release Configuration** to save the changes made.

## Change Default Repository Password

Copy the `FCCM81210.rpd` from `$FIC_HOME/ORACLE_ANALYTIC_SERVER (OAS)25/Repository` to the Windows machine where the Oracle Analytic Server (OAS) 25 Windows Administration Client is installed.

To change the default password for the repository:

1. Open the Repository using the OAS Windows Administration client from Windows machine.
2. From the **File** menu, select **Open**, and click **Off line**.
3. Browse to the Repository on Windows machine.  
The **Oracle BI Administration Tool - FCCM81210.rpd** window is displayed.
4. Enter default Repository password: **FCCM\$81210**.  
To change the default password:
  - a. From the **File** menu, choose **Change Password**.
  - b. Enter the new password and click **OK**.

## Configuring OAS Version 25 Connection Pool

This section describes how to configure the Oracle Analytic Server (OAS) version 25 Connection Pool.

To configure the Connection Pool of the repository:

1. Open the same Repository (as in the previous step) on the Windows machine.  
The **Oracle BI Administration Tool - FCCM81210.rpd** window is displayed.
2. Expand the `FCCM` folder in the **Physical** section.
3. Double-click **Connection Pool** to open the **Connection Pool Properties** window.
4. Enter the following in the **Data Source Name** text box of the **Connection Pool Properties** window after modifying `<Database Server Host Name>` and `<Database Name>`  
`Data Source Name = (DESCRIPTION=(ADDRESS=(PROTOCOL=TCP)(HOST=<Database Server HostName>)(PORT=1521))(CONNECT_DATA=(SERVER=DEDICATED)(SERVICE_NAME=<DatabaseName>)))`.
5. Enter the Atomic Schema **user name** and **password** in respective fields.
6. Click **OK**.
7. Expand the folder.
8. Right-click on any one table name and select **View Data**.
9. Perform similar changes in the **Connection Pools** for all remaining folders in the **Physical Layer** by providing the following schema details for all Connection Pools:
  - a. `KYC Analytics > Atomic Schema`

### Note

Both the initial block and the connection pool must point to the Atomic Schema.

- b. `UIC_73 > CaseMng Connection Pool > Atomic SchemaUIC_73 > Security Connection Pool > Atomic Schema`

- c. TA > Atomic Schema
  - d. CTRBI > Atomic Schema
  - e. ORCL > Atomic Schema
  - f. FCCM > Atomic Schema
10. From the **File** menu, select **Save**.  
A confirmation message is displayed.
  11. Click **Yes**.  
The message: *Consistency check didn't find any errors, warning or best practices violations.* is displayed.
  12. Click **OK**.

### Deploying OFS ECM Report Analytics

To deploy Reports Analytics:

1. Change the value in the System Settings Analytic Content of DV Console. Go to **Evaluate Support Level** and select 2 instead 0 from the drop-down.

Change from `EVALUATE_SUPPORT_LEVEL = 0` to `EVALUATE_SUPPORT_LEVEL =2`.

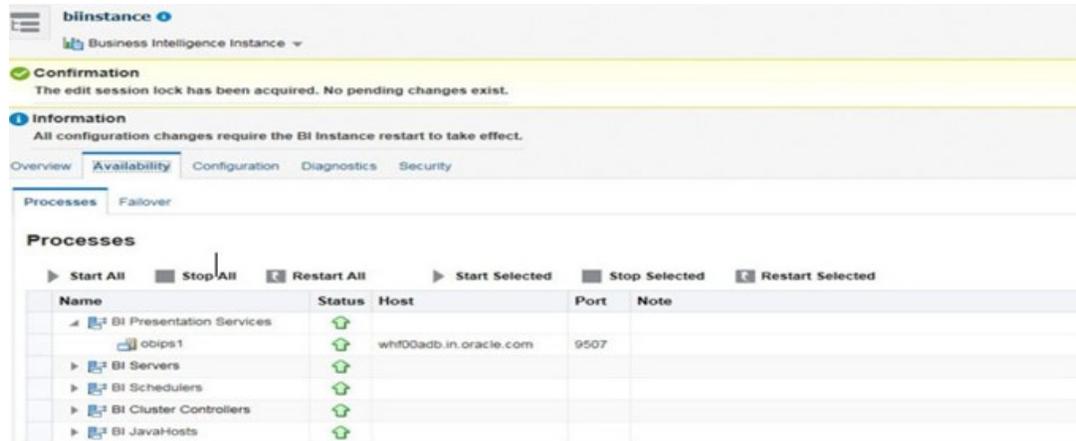
2. Copy `FCCM81210.rpd` into the working directory.
3. Navigate to the working directory and execute the following script:

```
<Oracle Analytic Server (OAS) 25_home>/user_projects/domains/bi/  
bitools/bin/datamodel.sh uploadrpd -I FCCM81210.rpd -SI ssi -U <user> -P  
<password>
```

4. Restart the Oracle Analytic Server (OAS) 25 from Enterprise Manager by following these steps:
  - a. Click the **Target Navigation** icon.
  - b. Expand the **Business Intelligence** section and then click bi instance.
  - c. Click the **Availability** tab.
  - d. Click **Stop All**.
  - e. Execute the command:

```
./importarchive.sh ssi <working location>/FCCM_ANALYTICS81210.bar  
encryptionpassword='FCCMANalytics$81210'
```

- f. Click **Start All**.

**Figure 4-1 Restarting Oracle Analytic Server (OAS) 25**

### Disabling Single Sign On

To disable Single Sign On:

1. Execute the following command:

```
<Oracle Analytics Server 25_Home>/commemoration/common/bin/wlst.sh
disableBISingleSignOn('<Oracle Analytics Server 25_Home>/ user_projects/
domains/bi')
```

2. Update the instanceconfig.xml file available in <Oracle Analytics Server 25\_Home>/user\_projects/domains/bi/config/fmwconfig/biconfig/OBIPS location as:  
Add or replace the following script inside <ServerInstance> </ServerInstance>

For example:

```
<ServerInstance>
<Security>
<InIFrameRenderingMode>allow</InIFrameRenderingMode>
</Security>
</ServerInstance>
```

#### **Note**

While accessing the Statement View report, ensure that the protocol is the same as the one used in OAS.

### Enabling Table Authentication in OAS Version 25

To enable the Table Authentication feature:

1. Navigate to <DOMAIN\_HOME(OAS Server Domainhome)>/config/fmwconfig/ biconfig/OBIPS/incubation.properties (if this file does not exist, create it).
2. Add/update the incubation.properties file with the following line:

```
oracle.bips.auth.nextGenAuth=false
```

3. Restart the OBIPS process(es).

For example:

- `<DOMAIN_HOME>/bitools/bin/stop.sh -iobips1`
- `<DOMAIN_HOME>/bitools/bin/start.sh -iobips1`

### Viewing KYC Reports as an Investigation User

To view KYC reports as an Investigation User:

1. Log into Application as `sysadmin`.
2. Navigate to **Function-Role Map**.
3. For *KYCINGATOR* role, map the function Reports.

For more information Function-Role Mapping see the *Function - Role Map* section in [Oracle Financial Services Analytical Applications Infrastructure User Guide](#).

# A

## Files Modified Due to This Patch & Files Impacting Database

This chapter describes the files modified and files impacting database due to this Patch.

Topics:

- [Files Modified Due to This Patch](#)
- [Files Impacting Database](#)
- [Build-related Files](#)

### A.1 Files Modified Due to This Patch

This section lists the files modified due to this Patch.

The following files are modified due to this Patch:

OFSAAI\_styles.css  
first\_page.gif  
5\_External\_Entity\_Details\_tabs.png  
AB1.htm  
ABC.htm  
ACSL.htm  
AML\_Reports.htm  
AML\_Reports\_for\_Cases.htm  
AML\_Reports\_for\_Others.htm  
About\_Case\_Actions.htm  
About\_FATCA\_Assessments.htm  
About\_Financial\_Crimes\_and\_Compliance\_Management.htm  
About\_Interactive\_Analytic\_Reports.htm  
About\_KYC\_Case\_Actions.htm  
About\_Withholding\_Transaction.htm  
About\_the\_Case\_Actions\_dialog\_box.htm  
About\_the\_Case\_Workflow.htm  
About\_the\_KYC\_Case\_Actions\_dialog\_box.htm  
About\_the\_KYC\_Case\_Workflow.htm  
About\_the\_Preferences\_Page.htm  
About\_the\_Regulatory\_Reporting.htm  
Accelerated\_Rule\_Trigger.htm  
Accessing\_Withholding\_Transaction.htm  
Accessing\_the\_FATCA\_Cases.htm  
Accessing\_the\_Interactive\_Analytic\_Reports\_Workflow.htm  
Accessing\_the\_Investigation\_Workflow.htm  
Account\_Tab.htm  
Account\_Tab\_Supplemental\_Details.htm  
Accounts.htm  
Accounts1.htm  
Accounts2.htm  
Accounts3.htm

Acting\_on\_Cases.htm  
About\_Case\_Action.htm  
Accessing\_Take\_Action\_Window.htm  
Acting\_on\_Cases.htm  
Acting\_on\_Cases1.htm  
Adding\_Evidence.htm  
Adding\_Evidence1.htm  
Assigning\_Case.htm  
Assigning\_Cases.htm  
Emailing\_Cases.htm  
Reopening\_Cases.htm  
Setting\_Due\_Date.htm  
Taking\_Resolution\_Action.htm  
User\_Guide\_ECM\_Page\_164\_Image\_0001.jpg  
Using\_Take\_Action\_Window.htm  
take\_action.JPG  
Acting\_on\_FATCA\_Cases.htm  
Acting\_on\_KYC\_Cases.htm  
Acting\_on\_Single\_or\_Multiple\_Cases.htm  
Acting\_on\_Single\_or\_Multiple\_KYC\_Cases.htm  
Action\_Buttons.htm  
Action\_Categories.htm  
Actions.htm  
Add\_Comments.htm  
Adding\_Comments\_to\_a\_Case.htm  
Adding\_Comments\_to\_a\_KYC\_Case.htm  
Adding\_Data\_in\_Tab\_Supplemental\_Information.htm  
Adding\_New\_Business\_Data.htm  
Adding\_New\_Customer.htm  
Adding\_New\_Entity.htm  
Adding\_a\_New\_FATCA\_Withholding\_Transaction.htm  
Adding\_a\_New\_Involved\_Party.htm  
Adding\_an\_Attachment.htm  
Adding\_and\_Removing\_Attachments.htm  
Additional\_Information\_and\_Case\_Comments.htm  
Addresses.htm  
Addresses1.htm  
Addresses2.htm  
Addresses3.htm  
Advanced\_Search.htm  
Alert\_Case\_Locked.htm  
Alert\_Management.htm  
Alert\_Transaction\_Entity\_Search.htm  
Algorithm\_Based\_Risk\_Assessment.htm  
Anticipatory\_Profile.htm  
Applications\_Tab.htm  
Approving\_a\_Case\_Recommended\_for\_a\_Close\_Action.htm  
Archive\_Unarchive\_Cases.htm  
Archive\_Unarchive\_Events.htm  
Archiving\_Cases.htm  
Assessment\_Context.htm  
Assigning\_a\_Case.htm  
Assigning\_a\_FATCA\_Case.htm  
Assigning\_a\_KYC\_Case.htm  
Associated\_Institutions.htm  
Audit\_Tab.htm

Authentication\_Errors.htm  
Average\_Time\_Taken\_for\_Case\_Closure.htm  
Balance.htm  
Batch\_Promotion\_of\_FATCA\_Assessments\_to\_a\_FATCA\_Case.htm  
Behavior\_Detection.htm  
Business\_Tab\_Supplemental\_Details.htm  
Business\_Tabs.htm  
Business\_and\_Operational\_Data\_Tabs.htm  
Buttons.htm  
CMUG\_ONLINE\_HELP.log  
CMUG\_ONLINE\_HELP.htm  
CMUG\_ONLINE\_HELP\_csh.htm  
CMUG\_ONLINE\_HELP\_rhc.htm  
Calendar\_Button.htm  
Case\_Data\_Tabs.htm  
Case\_Details\_Tab.htm  
Case\_Entity\_Search.htm  
Case\_Entity\_Search1.htm  
Case\_List.htm  
Case\_List\_Components.htm  
Case\_List\_Matrix.htm  
Case\_Search\_Bar.htm  
Case\_Search\_List\_Page.htm  
Case\_Search\_List\_Page\_Components.htm  
Case\_Statuses.htm  
Case\_Transaction\_Entity\_Search.htm  
Case\_Transaction\_Entity\_Search1.htm  
Cases\_Late\_or\_Near\_Due\_Distributed\_by\_Jurisdiction.htm  
Cases\_Late\_or\_Near\_Due\_Distributed\_by\_Owner.htm  
Cases\_Late\_or\_Near\_Due\_Distributed\_by\_Type.htm  
Cases\_by\_Final\_Disposition.htm  
Cases\_by\_Jurisdiction.htm  
Cases\_by\_Status.htm  
Cases\_by\_Subtype.htm  
Change\_Password.htm  
Check\_All\_Uncheck\_All\_Check\_box.htm  
Check\_Box.htm  
Column\_Collapse\_All.htm  
Column\_Collapse\_Button.htm  
Column\_Expand\_All.htm  
Column\_Expand\_Button.htm  
Column\_Headings.htm  
Column\_Sort\_Options.htm  
Common\_Screen\_Elements.htm  
Components\_of\_Enhanced\_Due\_Diligence\_tab.htm  
Components\_of\_Home\_Page.htm  
Components\_of\_Relationship\_Tab.htm  
Components\_of\_Risk\_Assessment\_Tab.htm  
Components\_of\_the\_Case\_Actions\_dialog\_box.htm  
Components\_of\_the\_Case\_Details\_Page.htm  
Components\_of\_the\_Correlation\_Tab.htm  
Components\_of\_the\_FATCA\_Case\_Details\_Page.htm  
Components\_of\_the\_Financials\_Tab.htm  
Components\_of\_the\_KYC\_Case\_Actions\_dialog\_box.htm  
Components\_of\_the\_KYC\_Case\_Details\_Page.htm  
Components\_of\_the\_Narrative\_Tab.htm

Context-Sensitive\_Text\_Box.htm  
Continuing\_Activity\_Investigations.htm  
Conventions\_Used\_in\_this\_Guide.htm  
Copyright\_Information.htm  
Correlation\_Tab.htm  
Correspondent\_Bank\_Tab\_Supplemental\_Details.htm  
Creating\_New\_Cases.htm  
Creating\_a\_Narrative.htm  
Customer\_Details\_pop-up\_window.htm  
Customer\_Documentation.htm  
Customer\_Risk\_Score\_Override.htm  
Customer\_Tab.htm  
Customer\_Tab\_Supplemental\_Details.htm  
Customizing\_the\_Reports.htm  
DRAFT\_--\_TCM\_2\_0\_Installation\_Guide.htm  
Dashboard\_Filters.htm  
Data\_Ingestion.htm  
Deleting\_a\_Narrative.htm  
Designating\_Trusted\_Pairs.htm  
Detail\_Link.htm  
Details.htm  
Details1.htm  
Details2.htm  
Details\_Section.htm  
Document\_Control.htm  
Download.htm  
Drill-Down\_Reports.htm  
Drop-Down\_Filters.htm  
Drop-down\_List.htm  
ECM\_UG\_RoboHelp.css  
ECM\_UG\_RoboHelp.htm  
image001.png  
image003.png  
image005.png  
image007.png  
image009.png  
image011.png  
image013.png  
image015.png  
image017.png  
image019.png  
image021.png  
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image025.png  
image027.png  
image029.png  
image031.png  
image033.png  
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image049.png

image051.png  
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image071.png  
image073.png  
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image079.png  
image081.png  
image083.png  
image085.png  
image087.png  
image089.png  
image091.png  
image093.png  
image095.png  
image097.png  
image099.png  
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image161.png  
image163.png  
image165.png  
image167.png  
image169.png  
image171.png  
image173.png  
image175.png  
image177.png  
image179.png  
Edit\_Link.htm  
Editing\_FATCA\_Withholding\_Transactions\_Details.htm  
Editing\_a\_Narrative.htm  
Emailing\_a\_Case.htm  
Emailing\_a\_KYC\_Case.htm  
Employee\_Tab\_Supplemental\_Details.htm  
Enabling\_Cookies.htm  
Enabling\_File\_Downloads.htm  
Enabling\_JavaScript.htm  
Enabling\_Pop-Blocker.htm  
Enabling\_Temporary\_Internet\_Files.htm  
Enhanced\_Due\_Diligence\_Tab.htm  
Enterprise\_Case\_Management.htm  
Enterprise\_Case\_Management\_UI.htm  
Entity\_Research.htm  
Error\_Messages.htm  
Escalating\_a\_Case.htm  
Escalating\_a\_FATCA\_Case.htm  
Escalating\_a\_KYC\_Case.htm  
Event\_Search.htm  
Evidence\_Tab.htm  
Expand\_Collapse.htm  
Exporting\_Case\_List\_to\_Excel.htm  
Exporting\_KYC\_Assessments\_List\_to\_Excel.htm  
Exporting\_KYC\_Case\_List\_to\_Excel\_Word.htm  
Exporting\_a\_Case.htm  
Exporting\_a\_KYC\_Case.htm  
Exporting\_the\_FATCA\_Withholding\_Transactions.htm  
External\_Entity\_Tab\_Supplemental\_Details.htm  
FATCA\_Assessment\_Tab.htm  
FATCA\_Case\_Business\_Data\_Tabs.htm  
FATCA\_Assessments\_List\_Components.htm  
FATCA\_Case\_Data\_Tabs.htm  
FATCA\_Case\_List\_Components.htm  
FATCA\_Management\_Workflow.htm  
FCCM\_Overview.htm  
Field\_Types.htm  
Filters\_network\_analysis.htm  
Financials\_Tab.htm  
First\_Topic.htm  
Fraud\_Reports.htm  
Fraud\_Reports\_for\_Cases.htm  
Fraud\_Reports\_for\_Financials.htm  
Fraud\_Reports\_for\_Regulatory\_Activity.htm  
Functions.htm  
accessing-business-data-tab.html

accessing-case-search-and-list-page.html  
accessing-case-summary-page.html  
accessing-create-case-page.html  
accessing-network-visualization-link-page.html  
accessing-ofsecm-application.html  
accessing-research-page.html  
accessing-search-event-page.html  
accessing-take-action-window.html  
acting-cases.html  
acting-cases1.html  
adding-events.html  
adding-evidence.html  
adding-evidence1.html  
appendix-b-business-entity-details.html  
appendix-c-workflows.html  
appendix-common-features.html  
archive-unarchive-cases.html  
archive-unarchive-events.html  
archiving-cases.html  
assign-case-self.html  
assign-case.html  
assigning-case.html  
assigning-cases.html  
audit-history.html  
business-data-tabs.html  
case-action.html  
case-creation-search-investigation-and-audit-history.html  
case-summary.html  
change-password.html  
changing-case-type.html  
collapsing-and-expanding-nodes.html  
common-screen-elements.html  
continuing-activity-investigations.html  
copyright-information.html  
creating-cases.html  
creating-continuing-activity-report-case.html  
creating-event.html  
creating-event1.html  
creating-events.html  
creating-new-case.html  
customer-screening-escalated-alert-workflows.html  
designating-suppression.html  
designating-trusted-pair.html  
document-control.html  
editing-and-deleting-saved-views.html  
editing-case-context-details.html  
emailing-cases.html  
enabling-javascript-cookies-temp-internet-files-printing-and-blocker.html  
enterprise-case-management-ui.html  
enterprise-case-management.html  
entity-research.html  
event-search.html  
event-suppression.html  
event-suppression1.html  
exporting-cases.html  
field-details-adding-business-entities-manually.html

getting-started.html  
account-details-tabs.jpg  
account-entity-details.jpg  
account-list-screen.jpg  
account.png  
add-customer.jpg  
add-entity-manually.jpg  
add-event-window.png  
add-evidence.png  
add-involved-party.png  
add-narrative-comment.png  
advanced-search-window.jpg  
advanced-search.jpg  
aml-event-scoring.png  
analyst-workflow.jpg  
analyst-workflow\_1.jpg  
analyst-workflow\_2.jpg  
anomaly-detection-evidence-details.jpg  
assign.jpg  
audit-history-page.jpg  
case-search-and-case-list.jpg  
case-search-and-list-screen.jpg  
case-summary.jpg  
change-password.jpg  
conductor-tab.jpg  
copyright-window.jpg  
correlated-business-data-network-screen.png  
correlation-section.jpg  
correlation-tab.jpg  
correspondant-bank.png  
create-event-screen.png  
create-event-screen\_1.png  
create-event.png  
create-new-case-screen.jpg  
customer-details-tabs.png  
customer-list-screen.jpg  
customer.png  
designate-trusted-pairs-page.jpg  
designate-trusted-pairs-page\_1.jpg  
details-audit-history.jpg  
details-audit-history\_1.jpg  
details-screen.jpg  
employee.png  
event-details-screen\_3.png  
event-details-screen\_4.png  
event-details-screen\_5.png  
event-details-screen\_6.png  
event-details.jpg  
events.png  
external-entity-details-tabs.jpg  
external-entity.png  
graph-toolbar.png  
household.png  
involved-party-tab.jpg  
loss-and-recovery-date-entry.jpg  
managing-account-list.jpg

managing-account-manager.png  
managing-account-restriction.png  
managing-contact-information.png  
masthead-frame.jpg  
network-analysis-include-link-types.jpg  
network-analysis.png  
network-graph.png  
network-visualization.png  
node-tooltip-screen.png  
ofsa-applications-page.jpg  
ofsa-login-page.jpg  
ofsecm-application-landing-page.jpg  
pagination.png  
party-1-id-details.jpg  
preferences.jpg  
previous-report-summary-tab.jpg  
quantified-details.jpg  
quantifind-details-window.jpg  
san-pep-edd-and-prb-cases.jpg  
search-events.jpg  
search-events\_1.jpg  
set-event-decision-screen.png  
source-correlation-network.png  
supervisor-workflow.jpg  
supervisor-workflow\_1.jpg  
supervisor-workflow\_2.jpg  
suppression-administration-search-results.jpg  
take-action.jpg  
threshold-details\_1.png  
transaction-chart.jpg  
transaction-chart\_1.jpg  
transaction-filtering-real-time-cases-tf\_rt.jpg  
transaction-history.png  
trusted-pairs-administration.jpg  
trusted-pairs-administration\_1.jpg  
trusted-pairs-history-and-designate-trust-page.jpg  
user-preferences.jpg  
user-preferences\_1.jpg  
user-preferences\_2.jpg  
viewing-account-details.jpg  
viewing-additional-information.jpg  
viewing-additional-information\_1.jpg  
viewing-additional-information\_2.jpg  
viewing-anticipatory-profile.png  
viewing-balance.jpg  
viewing-investment-advisor.png  
viewing-risk-information.png  
workflow-monitor.jpg  
index.html  
investigating-cases.html  
key-features.html  
kyc-batch-case-workflows.html  
kyc-onboarding-case-workflow.html  
managing-business-entity-list.html  
managing-business-entity-records.html  
managing-case-list.html

ml-integration-aml-event-scoring.html  
navigation.html  
network-analysis-tab.html  
network-visualization.html  
ofsaai-support-contact-details.html  
operational-data-tabs.html  
pmf-workflows.html  
preview-archived-case.html  
preview-case.html  
privileges-function-code-name-and-their-description.html  
publication.properties  
repositioning-nodes.html  
search-criteria-adding-existing-entities.html  
searching-archived-cases.html  
searching-cases.html  
searching-cases1.html  
searching-entity.html  
searching-event.html  
searching-suppression-requests.html  
searching-trusted-pairs.html  
security-enterprise-case-management.html  
send-email.html  
send-rfi.html  
setting-default-search.html  
setting-due-date-and-time.html  
setting-event-decision.html  
setting-preferences.html  
setting-user-preferences.html  
book.css  
close-icon.png  
close-icon.svg  
thumbs-down-white.png  
thumbs-down-white.svg  
thumbs-up-white.png  
thumbs-up-white.svg  
internal\_iconfont.woff2  
avatar-pattern1.png  
avatar-pattern10.png  
avatar-pattern2.png  
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avatar-pattern5.png  
avatar-pattern6.png  
avatar-pattern7.png  
avatar-pattern8.png  
avatar-pattern9.png  
related-content-background.png  
background-pattern-blue.png  
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background-top-teal.png  
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stripe-lilac.png  
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stripe-pebble.png  
stripe-rose.png  
stripe-slate.png  
stripe-teal.png  
caution.svg  
warning.svg  
favicon.ico  
ico-domain-white.svg  
ico-location-pin.svg  
node\_anim.gif  
none.svg  
spectrum-opacity-slider-bg.png  
spinner\_full.gif  
texture-dialog-144x20-opacity-08.png  
avatar-white.svg  
book\_icon.svg  
close\_icon.svg  
learn\_icon.svg  
menu.svg  
oracle-o-red.svg  
pdf-icon.svg  
preview-no-results-icon.svg  
preview-results-error.svg  
product\_icon.svg  
products-icon.svg  
search-icon-white.svg  
search-icon.svg  
solutions\_icon.svg  
video-icon.svg  
ojuxIconFont\_Bd.woff  
ojuxIconFont\_Bd.woff2  
ojuxIconFont\_BlK.woff  
ojuxIconFont\_BlK.woff2  
ojuxIconFont\_Lt.woff  
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ojuxIconFont\_Md.woff  
ojuxIconFont\_Md.woff2  
ojuxIconFont\_Rg.woff  
ojuxIconFont\_Rg.woff2



ojtranslations.js  
timezoneData.js  
localeElements.js  
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translations.js  
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timezoneData.js  
translations.js  
localeElements.js  
ojtranslations.js  
timezoneData.js  
translations.js  
require.js  
suppression-administration.html  
system-requirements.html  
taking-action-suppression-requests.html  
taking-action-trusted-pair-requests.html  
taking-resolution-action.html  
target.db  
this-guide.html  
toc.htm  
toc.js  
transaction-filtering-workflows.html  
transaction-history.html  
troubleshooting-your-display.html  
trusted-pair-history.html  
trusted-pairs-administration.html  
trusted-pairs.html  
unarchiving-reopening-cases.html  
user-roles-and-privileges.html  
using-account-tab.html  
using-audit-history.html  
using-business-data-tabs.html  
using-case-context.html  
using-case-id-event-id-and-tax-id.html  
using-conductor-tab.html  
using-correlation-tab.html  
using-correspondent-bank-tab.html  
using-customer-screening-tab.html  
using-customer-tab.html  
using-employee-tab.html  
using-event-details-tab.html  
using-evidence-tab.html  
using-execution-tab.html  
using-external-entity-screening-tab.html  
using-external-entity-tab.html  
using-financials-tab.html  
using-graph-toolbar.html  
using-household-tab.html  
using-investment-advisor-tab.html  
using-involved-party-tab.html

using-kyc-customer-dashboard-tab.html  
using-kyc-risk-score-tab.html  
using-narrative.html  
using-network-analysis-tab.html  
using-network-graph-components.html  
using-onboarding-risk-score-tab.html  
using-operational-data.html  
using-order-tab.html  
using-real-time-fraud-event-tab.html  
using-real-time-screening-tab.html  
using-registered-representative-tab.html  
using-relationship-tab.html  
using-saved-views.html  
using-search-criteria.html  
using-security-tab.html  
using-take-action-window.html  
using-trade-finance-tab.html  
using-trade-tab.html  
using-transactions-tab.html  
using-transactions-tab1.html  
using-views.html  
viewing-archived-cases.html  
viewing-case-context.html  
viewing-case-edit-history.html  
viewing-case-list.html  
viewing-entity-and-suppression-details.html  
viewing-entity-details.html  
viewing-event-details-and-statement-view.html  
viewing-link-details.html  
viewing-node-details.html  
viewing-party-details.html  
viewing-suppression-details.html  
viewing-threshold-details.html  
Graph\_Toolbar\_network\_analysis.htm  
Grid\_Collapse\_Button.htm  
Grid\_Expand\_Button.htm  
Help\_Button.htm  
High\_Risk\_Customers.htm  
History\_Link.htm  
Home\_Page.htm  
Household\_Tab\_Supplemental\_Details.htm  
How\_this\_Guide\_is\_Organized.htm  
Implicit\_Actions.htm  
Include\_Link\_Types.htm  
Increase\_in\_Customer%25253F%25253F%25253Fs\_Risk.htm  
Increase\_in\_Customer%25253Fs\_Risk.htm  
Increase\_in\_Customer%253F%253F%253Fs\_Risk.htm  
Increase\_in\_Customer%253Fs\_Risk.htm  
Increase\_in\_Customer%3F%3F%3Fs\_Risk.htm  
Increase\_in\_Customer%3Fs\_Risk.htm  
Increase\_in\_Customerâ€™s\_Risk.htm  
Increase\_in\_Customer's\_Risk.htm  
Informational\_Messages.htm  
Interested\_Parties.htm  
Introduction\_to\_Enterprise\_Case\_Management.htm  
Introduction\_to\_FATCA\_Act.htm

Involved\_Party\_Tab.htm  
KYC\_Analytics.htm  
KYC\_Assessment\_Information.htm  
KYC\_Assessment\_Page\_Components.htm  
KYC\_Assessment\_Search\_Bar.htm  
KYC\_Assessments\_List\_Components.htm  
KYC\_Assessments\_List\_Matrix.htm  
KYC\_Case\_Data\_Tabs.htm  
KYC\_Case\_List\_Components.htm  
KYC\_Case\_List\_Matrix.htm  
KYC\_Case\_Search\_Bar.htm  
KYC\_Case\_Search\_List\_Page.htm  
KYC\_Reports.htm  
KYC\_Risk\_Score\_Details.htm  
KYC\_Search\_Case\_List\_Page\_Components.htm  
Life\_Cycle\_of\_Case.htm  
Link\_Menu.htm  
Linked\_Alerts.htm  
Linked\_Cases.htm  
Linked\_Involved\_Parties.htm  
Links.htm  
Logging\_In\_to\_Enterprise\_Case\_Management.htm  
Loss\_and\_Recovery\_Data\_Entry.htm  
Loss\_and\_Recovery\_Items.htm  
Managers\_and\_Advisors.htm  
Managing\_FATCA\_Assessments.htm  
Managing\_FATCA\_Assessments\_details.htm  
Managing\_FATCA\_Case\_Details.htm  
Managing\_FATCA\_Cases.htm  
Managing\_KYC\_Assessments.htm  
Managing\_Links.htm  
Managing\_Withholding\_Transaction.htm  
Managing\_the\_OFSAA\_Application\_Page.htm  
Mantas\_Administration\_Guide.htm  
Manual\_KYC\_case\_creation.htm  
Manual\_Promotion\_of\_FATCA\_Assessments\_to\_a\_FATCA\_Case.htm  
Masthead.htm  
Maximum\_Degrees\_of\_Separation.htm  
Message\_Pages.htm  
Modifying\_Business\_Tab\_Data.htm  
Modifying\_Data\_in\_Tab\_Supplemental\_Information.htm  
Modifying\_Existing\_Business\_Data.htm  
Monitoring\_a\_Case.htm  
Monitoring\_a\_KYC\_Case.htm  
Mouseover\_Feature.htm  
Multi-Select\_Filters.htm  
Multiple\_Session\_Errors.htm  
Narrative\_Tab.htm  
Navigating\_Data\_Tabs.htm  
Navigating\_KYC\_Case\_Detail\_Page.htm  
Navigating\_inAlert\_Management\_Enterprise\_Case\_Management.htm  
Navigating\_the\_Reports.htm  
Navigation\_Menus.htm  
Negative\_News\_Search.htm  
Network\_Analysis\_Tab.htm  
Network\_Graph\_network\_analysis.htm

Network\_Visualization\_for\_Correlation\_Tab.htm  
New\_Topic.htm  
NextGen.css  
NextGen1.css  
Node\_Menu.htm  
NoticePage.htm  
Notification.htm  
OFSAAI\_styles.css  
Object\_Administration\_Tab.htm  
accessing-business-data-tab.html  
accessing-case-search-list-page.html  
accessing-case-summary-page.html  
accessing-create-case-page.html  
accessing-network-visualization-link-page.html  
accessing-ofsecm-application.html  
accessing-research-page.html  
accessing-search-event-page.html  
accessing-take-action-window.html  
acting-cases.html  
acting-cases1.html  
adding-events.html  
adding-evidence.html  
adding-evidencel.html  
appendix-b-business-entity-details.html  
appendix-c-workflows.html  
appendix-common-features.html  
archiveunarchive-cases.html  
archiveunarchive-events.html  
archiving-cases.html  
assign-case-self.html  
assign-case.html  
assigning-case.html  
assigning-cases.html  
audit-history.html  
business-data-tabs.html  
case-action.html  
case-creation-search-investigation-audit-history.html  
case-summary.html  
change-password1.html  
changing-case-type.html  
collapsing-expanding-nodes.html  
common-screen-elements.html  
continuing-activity-investigations.html  
copyright-information.html  
creating-cases.html  
creating-continuing-activity-report-case.html  
creating-event.html  
creating-event1.html  
creating-events.html  
creating-new-case.html  
customer-screening-escalated-alert-workflows.html  
designating-suppression.html  
designating-trusted-pair.html  
document-control.html  
editing-case-context-details.html  
editing-deleting-saved-views.html

emailing-cases.html  
enabling-javascript-cookies-temp-internet-files-printing-blocker.html  
enterprise-case-management-ui.html  
enterprise-case-management-user-guide.pdf  
enterprise-case-management.html  
entity-research.html  
event-search.html  
event-suppression.html  
event-suppression1.html  
exporting-cases.html  
field-details-adding-business-entities-manually.html  
getting-started.html  
account-details-tabs-1.png  
account-list-screen-1.png  
account.png  
add-entity-manually-1.png  
add-event-window-1.png  
add-evidence-1.png  
additional-information-2.png  
advanced-search-1.png  
advanced-search-window-1.png  
aml-event-scoring.png  
analyst-workflow-1.jpg  
analyst-workflow-2.jpg  
analyst-workflow.jpg  
anomaly-detection---evidence-details-1.png  
assign-1.png  
audit-history-page-1.png  
case-search-case-list-1.png  
case-search-list-screen-1.png  
case-summary-1.png  
change-password.jpg  
copyright-window.jpg  
correlation-tab-1.png  
correspondant-bank.png  
create-event-screen-1.png  
customer-details-tabs-1.png  
customer-list-screen-1.png  
customer.png  
details---audit-history-1.png  
details-screen-1.png  
employee.png  
event-decision-screen-1.png  
event-details-screen-1.png  
event-details-screen-2.png  
event-details-screen-thresholddetails.png  
external-entity.png  
figure-12-1-search-events-1.png  
figure-12-4-events.png  
figure-14-1-suppression-administration-search-results.png  
figure-16-network-analysis-1.png  
figure-18-1-network-analysis---include-link-types-1.png  
figure-22-threshold-details-1.png  
figure-26-designate-trusted-pairs-window.png  
figure-5-1--add-narrative-comment-1.png  
figure-5-18---network-visualization-screen.png

figure-5-2-involved-party-tab.png  
figure-5-29----managing-account-manager.png  
figure-5-30-graph-toolbar.png  
figure-5-31-viewing-investment-advisor-1.png  
figure-5-33----viewing-risk-information.png  
figure-5-34-viewing-anticipatory-profile.png  
figure-5-35-viewing-balance-1.png  
figure-5-38----viewing-additional-information-3.png  
figure-5-41--additional-information.png  
figure-5-41-external-entity-details-tabs.png  
figure-5-51-loss-recovery-date-entry-1.png  
figure-5-52-conductor-tab-1.png  
figure-5-56-add-customer-1.png  
figure-5-6-source-correlation-network-1.png  
figure-5-7-correlated-business-data-network-screen-1.png  
figure-50-details---audit-history.png  
figure-6-4-previous-report-summary-tab-1.png  
figure-8-1-create-new-case-screen-1.png  
household.png  
managing-account-restriction-2.png  
managing-contact-information-1.png  
masthead-frame.jpg  
ofsaa-applications-page.jpg  
ofsaa-login-page.jpg  
ofsecm-application-landing-page.jpg  
pagination-1.png  
party-1-id-details-1.png  
preference-1.png  
quantified-details-1.png  
san-pep-edd-prb-cases.jpg  
supervisor-workflow-1.jpg  
supervisor-workflow-2.jpg  
supervisor-workflow.jpg  
take-action-1.png  
transaction-chart-1.jpg  
transaction-chart-11.png  
transaction-filtering-real-time-cases-tf-rt.jpg  
transaction-history-2.png  
trusted-pairs-administration-2.png  
user-preferences-1.png  
workflow-monitor.jpg  
index.html  
investigating-cases.html  
key-features.html  
kyc-batch-case-workflows.html  
kyc-onboarding-case-workflow.html  
managing-business-entity-list.html  
managing-business-entity-records.html  
managing-case-list.html  
ml-integration-aml-event-scoring.html  
navigation.html  
network-analysis-tab.html  
network-visualization.html  
ofsaai-support-contact-details.html  
operational-data-tabs.html  
pmf-workflows.html

preview-archived-case.html  
preview-case.html  
privileges-function-code--name-their-description.html  
publication.properties  
repositioning-nodes.html  
search-criteria-adding-existing-entities.html  
searching-archived-cases.html  
searching-cases.html  
searching-cases1.html  
searching-entity.html  
searching-event.html  
searching-suppression-requests.html  
searching-trusted-pairs.html  
security-within-enterprise-case-management.html  
send-email.html  
send-rfi.html  
setting-default-search.html  
setting-due-date-time.html  
setting-event-decision.html  
setting-preferences.html  
setting-user-preferences.html  
book.css  
close-icon.png  
close-icon.svg  
thumbs-down-white.png  
thumbs-down-white.svg  
thumbs-up-white.png  
thumbs-up-white.svg  
internal\_iconfont.woff2  
AI-Sparkle.gif  
avatar-pattern1.png  
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avatar-pattern1\_38.png  
avatar-pattern2.png  
avatar-pattern2\_38.png  
avatar-pattern3.png  
avatar-pattern3\_38.png  
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avatar-pattern4\_38.png  
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avatar-pattern7\_38.png  
avatar-pattern8.png  
avatar-pattern8\_38.png  
avatar-pattern9.png  
avatar-pattern9\_38.png  
related-content-background.png  
background-pattern-blue.png  
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background-pattern-neutral.png

background-pattern-ocean.png  
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stripe-slate.png  
stripe-teal.png  
achievement-goals.png  
first-cloud-shape.png  
second-cloud-shape.png  
caution.svg  
warning.svg  
favicon.ico  
ico-domain-white.svg  
ico-location-pin.svg  
node\_anim.gif  
none.svg  
spectrum-opacity-slider-bg.png  
texture-dialog-144x20-opacity-08.png  
avatar-white.svg  
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close\_icon.svg  
learn\_icon.svg  
menu.svg  
oracle-o-red.svg  
pdf-icon.svg  
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preview-results-error.svg  
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products-icon.svg  
search-icon-white.svg  
search-icon.svg  
solutions\_icon.svg  
video-icon.svg  
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ojuxIconFont\_Black.woff2

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ojuxIconFont\_Rg.woff2  
ojuxIconFont\_SBd.woff  
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ojuxIconFont\_Thin.woff2  
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ojuxIconFont\_XBd.woff2  
ojuxIconFont\_XBlk.woff  
ojuxIconFont\_XBlk.woff2  
ojuxIconFont\_XLt.woff  
ojuxIconFont\_XLt.woff2  
book-config.js  
bundle.js  
ie-init.js  
localeElements.js  
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timezoneData.js  
translations.js  
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ojtranslations.js  
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timezoneData.js  
localeElements.js  
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timezoneData.js  
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translations.js  
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timezoneData.js  
localeElements.js  
ojtranslations.js  
timezoneData.js  
translations.js  
localeElements.js  
ojtranslations.js  
timezoneData.js  
translations.js  
require.js  
suppression-administration.html  
system-requirements.html  
taking-action-suppression-requests.html  
taking-action-trusted-pair-requests.html  
taking-resolution-action.html  
target.db  
this-guide.html  
toc.htm  
toc.js  
transaction-filtering-workflows.html  
transaction-history.html  
troubleshooting-your-display.html  
trusted-pair-history.html  
trusted-pairs-administration.html  
trusted-pairs.html  
unarchivingreopening-cases.html  
user-roles-privileges.html  
using-account-tab.html  
using-audit-history.html  
using-business-data-tabs.html  
using-case-context.html  
using-case-id-event-id-tax-id.html  
using-conductor-tab.html  
using-correlation-tab.html  
using-correspondent-bank-tab.html  
using-customer-screening-tab.html  
using-customer-tab.html  
using-employee-tab.html  
using-event-details-tab.html  
using-evidence-tab.html  
using-execution-tab.html  
using-external-entity-screening-tab.html  
using-external-entity-tab.html  
using-financials-tab.html  
using-graph-toolbar.html  
using-household-tab.html  
using-investment-advisor-tab.html  
using-involved-party-tab.html

using-kyc-customer-dashboard-tab.html  
using-kyc-risk-score-tab.html  
using-narrative.html  
using-network-analysis-tab.html  
using-network-graph-components.html  
using-onboarding-risk-score-tab.html  
using-operational-data.html  
using-order-tab.html  
using-real-time-fraud-event-tab.html  
using-real-time-screening-tab.html  
using-registered-representative-tab.html  
using-relationship-tab.html  
using-saved-views.html  
using-search-criteria.html  
using-security-tab.html  
using-take-action-window.html  
using-trade-finance-tab.html  
using-trade-tab.html  
using-transactions-tab.html  
using-transactions-tab1.html  
using-views.html  
viewing-archived-cases.html  
viewing-case-context.html  
viewing-case-edit-history.html  
viewing-case-list.html  
viewing-entity-details.html  
viewing-entity-suppression-details.html  
viewing-event-details-statement-view.html  
viewing-link-details.html  
viewing-node-details.html  
viewing-party-details.html  
viewing-suppression-details.html  
viewing-threshold-details.html  
Page\_Context\_Controls.htm  
Pagination.htm  
Peer\_Groups.htm  
Peer\_Groups1.htm  
Post\_Processing.htm  
Print.htm  
Printing\_Comments.htm  
Printing\_Details.htm  
Printing\_Summary.htm  
Priority\_Cases\_Matrix.htm  
Productivity\_Reports.htm  
Productivity\_Reports\_for\_Cases.htm  
Promoting\_a\_FATCA\_Assessment\_to\_a\_FATCA\_Case.htm  
Radio\_Button.htm  
Real\_Time\_Account\_On-Boarding\_Risk\_Assessment.htm  
Recommending\_a\_Case\_for\_Close\_Action.htm  
Recommending\_a\_FATCA\_Case\_for\_Close\_Action.htm  
Recommending\_a\_KYC\_Case\_for\_Close\_Action.htm  
Redwood06052021.css  
Refresh.htm  
Related\_Alerts.htm  
Related\_Assessments.htm  
Related\_Cases.htm

Related\_FATCA\_Assessment.htm  
Related\_Risk\_Assessment.htm  
Relationship\_Tab.htm  
Removing\_Business\_Data.htm  
Removing\_Data\_in\_Tab\_Supplemental\_Information.htm  
Removing\_an\_Attachment.htm  
Reopening\_a\_Case.htm  
Reopening\_a\_FATCA\_Case.htm  
Reopening\_a\_KYC\_Case.htm  
Report\_Links.htm  
Reports.htm  
Resolutions\_for\_a\_Case.htm  
Resolutions\_for\_a\_FATCA\_Case.htm  
Resolutions\_for\_a\_KYC\_Case.htm  
Reviewing\_a\_Case.htm  
Reviewing\_a\_FATCA\_Case.htm  
Reviewing\_a\_KYC\_Case.htm  
Risk\_Assessment\_Tab.htm  
Risk\_Information.htm  
Risk\_Information1.htm  
Risk\_Information2.htm  
Risk\_Information3.htm  
Risk\_Information\_Details\_pop-up\_window.htm  
Risk\_Score\_for\_Parameter\_Rule\_Value.htm  
RoboHRE.lng  
Rule\_Based\_Risk\_Assessment.htm  
SAN,\_PEP,\_EDD,\_and\_PRB\_Cases.png  
SAR\_List.htm  
SARs\_Due\_in\_a\_Period\_Distributed\_by\_Jurisdiction.htm  
SARs\_Due\_in\_a\_Period\_Distributed\_by\_Owner.htm  
SARs\_Submitted\_in\_a\_Period\_Distributed\_by\_Jurisdiction.htm  
SARs\_Submitted\_in\_a\_Period\_Distributed\_by\_Owner.htm  
SARs\_Submitted\_in\_a\_Period\_Distributed\_by\_Subtype.htm  
Scenarios.htm  
Screen\_Elements\_Common\_to\_the\_Interactive\_Analytic\_Reports.htm  
SearchOptions.xml  
Search\_Bars.htm  
Searching\_FATCA\_Assessments.htm  
Searching\_FATCA\_Cases.htm  
Searching\_FATCA\_Cases\_Using\_Advanced\_Search.htm  
Searching\_FATCA\_Cases\_Using\_Basic\_Search.htm  
Searching\_FATCA\_Cases\_Using\_Pre-defined\_Views.htm  
Searching\_FATCA\_Withholding\_Transaction.htm  
Searching\_for\_Cases\_by\_Views\_Simple\_and\_Advanced\_Search.htm  
Searching\_for\_Cases\_using\_Simple\_or\_Advanced\_Search.htm  
Searching\_for\_Cases\_using\_Views.htm  
Searching\_for\_Existing\_Involved\_Parties.htm  
Searching\_for\_KYC\_Assessments.htm  
Searching\_for\_KYC\_Assessments\_by\_Risk\_Assessment\_ID.htm  
Searching\_for\_KYC\_Cases\_by\_Views\_Simple\_and\_Advanced\_Search.htm  
Searching\_for\_KYC\_Cases\_using\_Simple\_or\_Advanced\_Search.htm  
Searching\_for\_KYC\_Cases\_using\_Views.htm  
Searching\_for\_a\_KYC\_Case\_by\_Case\_ID.htm  
Searching\_for\_a\_case\_using\_Comments.htm  
Searching\_or\_a\_Case\_by\_Case\_ID.htm  
Section\_Collapse\_Button.htm

Section\_Expand\_Button.htm  
Security\_within\_Enterprise\_Case\_Management.htm  
Selection\_Box.htm  
Setting\_Case\_Search\_and\_List\_Options.htm  
Setting\_Default\_Graphs\_for\_Home\_Page.htm  
Setting\_Default\_Priority\_List\_for\_Home\_Page.htm  
Setting\_Default\_Workflow.htm  
Setting\_Due\_Date\_for\_a\_Case.htm  
Setting\_Due\_Date\_for\_a\_FATCA\_Case.htm  
Setting\_Due\_Date\_for\_a\_KYC\_Case.htm  
Setting\_Options\_for\_Case\_Advanced\_Search.htm  
Setting\_Options\_for\_Case\_Simple\_Search.htm  
Setting\_Options\_for\_Email.htm  
Setting\_Options\_for\_Notifications\_on\_Home\_Page.htm  
Setting\_Preferences.htm  
Setting\_Printing\_Options.htm  
Editing\_and\_Deleting\_Saved\_Views.htm  
Setting\_Default\_Search.htm  
Setting\_User\_Preferences.htm  
Using\_Saved\_Views.htm  
Setting\_the\_Administration\_Workflow\_Default\_Page.htm  
Setting\_the\_Default\_Workflow.htm  
Setting\_the\_Investigation\_Workflow\_Default\_Page.htm  
Simple\_Search.htm  
Start\_Entities.htm  
Status\_Messages.htm  
Summary.htm  
Summary1.htm  
Summary2.htm  
Supervisor\_Workflow\_(KYC\_Onboarding\_Case\_Type).png  
Supplemental\_Case\_Information.htm  
Suppression\_List.htm  
Suppression\_Search.htm  
Taking\_Actions\_on\_Suppression\_Requests.htm  
System\_Configuration\_and\_Identity\_Management\_Tab.htm  
System\_Requirements.htm  
Task\_Button.htm  
Text\_Area.htm  
Text\_Box.htm  
Text\_Box\_Filters.htm  
O\_FinancialServices\_rgb.jpg  
Title.htm  
Title\_and\_Copyright\_Information.htm  
To\_Export\_Case\_List\_to\_Excel.htm  
To\_Export\_KYC\_Case\_List\_to\_Excel\_Word.htm  
ToolTips.htm  
Top\_10\_Branches\_with\_High\_Risk\_Customers.htm  
Transaction\_Date\_1.htm  
Transaction\_Date\_2.htm  
Transaction\_Filtering\_Real\_Time\_Cases\_(TF\_RT).png  
Transaction\_Tab\_Supplemental\_Details.htm  
Transferring\_FATCA\_Assessment\_Information\_to\_Enterprise\_Case.htm  
Trend\_of\_Average\_Loss\_and\_Recovery\_Amounts\_for\_Cases.htm  
Trend\_of\_Averted\_Loss\_for\_Cases\_by\_Owner.htm  
Trend\_of\_Cases\_Submitted\_for\_SAR\_by\_Jurisdiction.htm  
Trend\_of\_Cases\_Submitted\_for\_SAR\_by\_Owner.htm

Trend\_of\_Cases\_Submitted\_for\_SAR\_by\_Subtype.htm  
Trend\_of\_Closing\_Activities\_for\_Cases\_Across\_Time.htm  
Trend\_of\_High\_Loss\_Cases\_by\_Case\_Subtype.htm  
Trend\_of\_High\_Loss\_Cases\_by\_Jurisdiction.htm  
Trend\_of\_High\_Loss\_Cases\_by\_Owner.htm  
Trend\_of\_Reopened\_Cases\_by\_Jurisdiction.htm  
Trend\_of\_Reopened\_Cases\_by\_Owner.htm  
Trend\_of\_Reopened\_Cases\_by\_Subtype.htm  
Troubleshooting\_Your\_Display.htm  
Troubleshooting\_the\_Error\_Messages.htm  
Taking\_Actions\_on\_Trusted\_Pairs.htm  
Trusted\_Pairs\_Administration.htm  
Trusted\_Pairs\_List.htm  
Viewing\_Ttrusted\_Pairs\_Details.htm  
Trusted\_pairs.htm  
Unique\_Constraint\_Violation\_Error.htm  
Unlinked\_Alerts.htm  
Unlinked\_Cases.htm  
Untitled.jpg  
User\_Privileges.htm  
User\_Roles\_and\_Actions.htm  
Using\_the\_Browser.htm  
Using\_the\_Investigation\_Workflow.htm  
Viewing\_Assessment\_Details\_Context.htm  
Viewing\_Customer\_or\_Account\_Information.htm  
Viewing\_Details\_of\_FATCA\_Assessment\_on\_a\_Customer.htm  
Viewing\_Details\_of\_FATCA\_Assessment\_on\_an\_Account.htm  
Viewing\_Email\_Details1.htm  
Viewing\_FATCA\_Assessment\_Details\_Tab.htm  
Viewing\_FATCA\_Withholding\_Transactions\_Details.htm  
Viewing\_KYC\_Assessments\_in\_Hold\_Status.htm  
Viewing\_Relationships.htm  
Viewing\_Request\_For\_Information1.htm  
Viewing\_the\_FATCA\_Withholding\_Transaction\_History.htm  
Views\_Search.htm  
Watch\_List\_Match.htm  
Watch\_List\_Scan.htm  
Where\_to\_Find\_More\_Information.htm  
Watch\_list\_scanning\_is\_done\_during\_the\_verification\_process\_The.htm  
Who\_Should\_Use\_this\_Guide.htm  
Wildcard\_Text\_Box.htm  
Workflow.htm  
Workflow\_of\_Financial\_Crime\_and\_Compliance\_Management.htm  
Working\_with\_Narrative\_Tab.htm  
About\_Interactive\_Analytic\_Reports.htm  
Action\_on\_Case.htm  
Case\_Audit\_History.htm  
Case\_Creation.htm  
Case\_Investigation.htm  
Case\_Search.htm  
Enterprise\_Case\_Management\_UI.htm  
Introduction.htm  
Investigation\_Workflow.htm  
Key\_Features.htm  
Security\_within\_Enterprise\_Case\_Management.htm  
User\_Roles\_and\_Privileges.htm

about\_ofsecm.htm  
Conventions\_Used\_in\_this\_Guide.htm  
How\_this\_Guide\_is\_Organized.htm  
Where\_to\_Find\_More\_Information.htm  
Who\_Should\_Use\_this\_Guide.htm  
about\_this\_guide.htm  
access\_cookies.htm  
accessing-business-data-tab.html  
accessing-case-search-and-list-page.html  
accessing-case-search-list-page.html  
accessing-case-summary-page.html  
accessing-create-case-page.html  
accessing-network-visualization-link-page.html  
accessing-ofsecm-application.html  
accessing-research-page.html  
accessing-search-event-page.html  
accessing-take-action-window.html  
acting-cases.html  
acting-cases1.html  
adding-events.html  
adding-evidence.html  
adding-evidencel.html  
appendix-b-business-entity-details.html  
appendix-c-workflows.html  
appendix-common-features.html  
Action\_Buttons.htm  
Business\_and\_Operational\_Data\_Tabs.htm  
Buttons.htm  
Calendar\_Button.htm  
Check\_All\_Uncheck\_All\_Check\_box.htm  
Check\_Box.htm  
Column\_Collapse.htm  
Column\_Expand.htm  
Column\_Sort\_Options.htm  
Common\_Features.htm  
Common\_Screen\_Elements.htm  
Context-Sensitive\_Text\_Box.htm  
Drop-down\_List.htm  
Expand\_Collapse.htm  
Exporting\_Case.htm  
Exporting\_Case\_List.htm  
Field\_Types.htm  
Hamburger\_Menu.htm  
Help\_Button.htm  
Links.htm  
Masthead.htm  
Navigation.htm  
Page\_Context\_Controls.htm  
Pagination.htm  
Radio\_Button.htm  
Search\_Bars.htm  
Section\_Collapse\_Button.htm  
Section\_Expand\_Button.htm  
Selection\_Box.htm  
Task\_Button.htm  
Text\_Area.htm

Text\_Box.htm  
ToolTips.htm  
Using\_the\_Browser.htm  
Wildcard\_Text\_Box.htm  
appendix\_100001.png  
appendix\_100003.png  
appendix\_100005.png  
inset\_000061.png  
inset\_100062.png  
inset\_200063.png  
Account.htm  
Business\_Entity\_Details.htm  
Correspondent\_Bank.htm  
Customer.htm  
Employee.htm  
External\_Entity.htm  
Field\_Details\_for\_Adding\_Business\_Entities\_Manually.htm  
Household.htm  
Involved\_Party.htm  
Search\_Criteria\_for\_Adding\_Existing\_Entities.htm  
Transaction.htm  
User\_Guide\_ECM\_Page\_199\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_200\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_201\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_202\_Image\_0001.jpg  
Workflows.htm  
archive-unarchive-cases.html  
archive-unarchive-events.html  
archiveunarchive-cases.html  
archiveunarchive-events.html  
archiving-cases.html  
assign-case-self.html  
assign-case.html  
assigning-case.html  
assigning-cases.html  
audit-history.html  
audit\_history\_button.png  
business-data-tabs.html  
cancel\_RFI.png  
case-action.html  
case-creation-search-investigation-and-audit-history.html  
case-creation-search-investigation-audit-history.html  
case-summary.html  
change-password.html  
change-password1.html  
changing-case-type.html  
clip\_image002.gif  
clip\_image002.jpg  
closed\_book.gif  
cmug\_final.png  
cmug\_plat\_8.0\_led\_gen\_interact\_analytic\_reports00001.jpg  
cmug\_plat\_8.0\_led\_getting\_started00001.jpg  
cmug\_plat\_8.0\_led\_investigating\_cases00001.jpg  
cmug\_plat\_8.0\_led\_investigating\_cases00004.jpg  
cmug\_plat\_8.0\_led\_investigating\_fatca\_cases00001.jpg  
cmug\_plat\_8.0\_led\_investigating\_fatca\_cases00003.jpg

cmug\_plat\_8.0\_led\_web\_pages00001.jpg  
cmug\_plat\_8.0\_led\_web\_pages00003.jpg  
cmug\_plat\_8.0\_led\_web\_pages00005.jpg  
cmug\_plat\_8.0\_led\_web\_pages00007.jpg  
cmug\_plat\_8.0\_led\_web\_pages00009.jpg  
cmug\_plat\_8.0\_led\_web\_pages00011.jpg  
cmug\_plat\_8.0\_led\_web\_pages00013.jpg  
cmug\_plat\_8.0\_led\_web\_pages00015.jpg  
cmug\_plat\_8.0\_led\_web\_pages00017.jpg  
cmug\_plat\_8.0\_led\_web\_pages00019.jpg  
cmug\_plat\_8\_0\_led\_about\_ofsaai\_case\_management.htm  
cmug\_plat\_8\_0\_led\_gen\_interact\_analytic\_reports.htm  
cmug\_plat\_8\_0\_led\_getting\_started.htm  
cmug\_plat\_8\_0\_led\_investigating\_cases.htm  
cmug\_plat\_8\_0\_led\_investigating\_fatca\_cases.htm  
cmug\_plat\_8\_0\_led\_investigating\_kyc\_cases.htm  
cmug\_plat\_8\_0\_led\_setting\_user\_preferences.htm  
cmug\_plat\_8\_0\_led\_web\_pages.htm  
cmug\_plat\_8\_0\_led\_work\_with\_regulatory\_report.htm  
collapsing-and-expanding-nodes.html  
collapsing-expanding-nodes.html  
common-screen-elements.html  
continuing-activity-investigations.html  
copyright-information.html  
creating-cases.html  
creating-continuing-activity-report-case.html  
creating-event.html  
creating-event1.html  
creating-events.html  
creating-new-case.html  
About\_Case\_Creation.htm  
Accessing\_Create\_Case\_Page.htm  
Creating\_a\_New\_Case.htm  
User\_Guide\_ECM\_Page\_168\_Image\_0001.jpg  
creating\_case.htm  
About\_Event\_Creation.htm  
Creating\_Events.htm  
Creating\_an\_Event.htm  
cshdat\_robohelp.htm  
cshdat\_webhelp.htm  
customer-screening-escalated-alert-workflows.html  
designating-suppression.html  
designating-trusted-pair.html  
document-control.html  
ecm\_onlinehelp.log  
ecm\_onlinehelp\_ex.log  
ecm\_ug\_8125.log  
ecm\_ug\_8125\_ex.log  
ecm\_ug\_8126.log  
ecm\_ug\_8126\_ex.log  
ecm\_ug\_8127.log  
ecm\_ug\_8127\_ex.log  
ecm\_ug\_8128.log  
ecm\_ug\_8128\_ex.log  
ecm\_ug\_8129.log  
ecm\_ug\_8129\_ex.log

ecmug808015.log  
ecmug808015\_ex.log  
editing-and-deleting-saved-views.html  
editing-case-context-details.html  
editing-deleting-saved-views.html  
ehlpdhtm.js  
emailing-cases.html  
enabling-javascript-cookies-temp-internet-files-printing-and-blocker.html  
enabling-javascript-cookies-temp-internet-files-printing-blocker.html  
enterprise case management.log  
enterprise case management\_ex.log  
enterprise-case-management-ui.html  
enterprise-case-management-user-guide.pdf  
enterprise-case-management.html  
entity-research.html  
event-details-tab.html  
event-search.html  
event-suppression.html  
event-suppression1.html  
exporting-cases.html  
fc.gif  
field-details-adding-business-entities-manually.html  
first\_page.gif  
first\_page.htm  
fo.gif  
getting-started.html  
Accessing\_OFSAA\_Applications.htm  
Applications\_Tab.htm  
Change\_Password.htm  
Copyright\_Information.htm  
Enabling\_Cookies.htm  
Enabling\_File\_Downloads.htm  
Enabling\_JavaScript.htm  
Enabling\_Pop-Blocker.htm  
Enabling\_Temporary\_Internet\_Files.htm  
Managing\_OFSAA\_Application\_Page.htm  
Object\_Administration\_Tab.htm  
Selecting\_Applications.htm  
Setting\_Preferences.htm  
Setting\_Printing\_Options.htm  
System\_Configuration\_and\_Identity\_Management\_Tab.htm  
Troubleshooting\_Your\_Display.htm  
getting\_started.htm  
User\_Guide\_ECM\_Page\_030\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_031\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_031\_Image\_0002.jpg  
User\_Guide\_ECM\_Page\_032\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_032\_Image\_0002.jpg  
User\_Guide\_ECM\_Page\_033\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_036\_Image\_0001.jpg  
getting\_started.htm  
image44.gif  
image50.JPG  
inset\_0.jpg  
inset\_1.jpg  
glossary.htm

glossary1.htm  
image1.png  
image101.gif  
image102.gif  
image103.gif  
image104.gif  
image105.gif  
image106.gif  
image107.gif  
image12.gif  
image13.gif  
image17.gif  
image23.gif  
image24.gif  
image25.gif  
image26.gif  
image27.gif  
image28.gif  
image29.gif  
image30.gif  
image31.gif  
image40.gif  
image41.gif  
image42.gif  
image45.gif  
image46.gif  
image49.gif  
image5.gif  
image52.gif  
image53.gif  
image57.gif  
image58.gif  
image59.gif  
image6.gif  
image63.gif  
image70.gif  
image76.gif  
image77.gif  
image82.gif  
image83.gif  
image86.gif  
image88.gif  
image9.gif  
image91.gif  
image92.gif  
image94.gif  
image96.gif  
image97.gif  
image98.gif  
account-details-tabs-1.png  
account-details-tabs.jpg  
account-entity-details.jpg  
account-list-screen-1.png  
account-list-screen.jpg  
account.png  
add-customer.jpg

add-entity-manually-1.png  
add-entity-manually.jpg  
add-event-screen.png  
add-event-window-1.png  
add-event-window.png  
add-evidence-1.png  
add-evidence.png  
add-involved-party.png  
add-narrative-comment.png  
additional-information-2.png  
advanced-search-1.png  
advanced-search-window-1.png  
advanced-search-window.jpg  
advanced-search.jpg  
aml-event-scoring.png  
analyst-workflow-1.jpg  
analyst-workflow-2.jpg  
analyst-workflow.jpg  
analyst-workflow\_1.jpg  
analyst-workflow\_2.jpg  
anomaly-detection---evidence-details-1.png  
anomaly-detection-evidence-details.jpg  
assign-1.png  
assign.jpg  
audit-history-page-1.png  
audit-history-page.jpg  
case-search-and-case-list.jpg  
case-search-and-list-screen.jpg  
case-search-case-list-1.png  
case-search-list-screen-1.png  
case-summary-1.png  
case-summary.jpg  
change-password.jpg  
conductor-tab.jpg  
copyright-window.jpg  
correlated-business-data-network-screen.png  
correlation-section.jpg  
correlation-tab-1.png  
correlation-tab.jpg  
correspondant-bank.png  
create-event-screen-1.png  
create-event-screen.png  
create-event-screen\_1.png  
create-event.png  
create-new-case-screen.jpg  
customer-details-tabs-1.png  
customer-details-tabs.png  
customer-list-screen-1.png  
customer-list-screen.jpg  
customer.png  
designate-trusted-pairs-page.jpg  
designate-trusted-pairs-page\_1.jpg  
details---audit-history-1.png  
details-audit-history.jpg  
details-audit-history\_1.jpg  
details-screen-1.png

details-screen.jpg  
employee.png  
event-decision-screen-1.png  
event-details-screen-1.png  
event-details-screen-2.png  
event-details-screen-check-box.png  
event-details-screen-thresholddetails.png  
event-details-screen.png  
event-details-screen\_3.png  
event-details-screen\_4.png  
event-details-screen\_5.png  
event-details-screen\_6.png  
event-details.jpg  
events.png  
external-entity-details-tabs.jpg  
external-entity.png  
figure-12-1-search-events-1.png  
figure-12-4-events.png  
figure-14-1-suppression-administration-search-results.png  
figure-16-network-analysis-1.png  
figure-18-1-network-analysis---include-link-types-1.png  
figure-22-threshold-details-1.png  
figure-26-designate-trusted-pairs-window.png  
figure-5-1--add-narrative-comment-1.png  
figure-5-18---network-visualization-screen.png  
figure-5-2-involved-party-tab.png  
figure-5-29---managing-account-manager.png  
figure-5-30-graph-toolbar.png  
figure-5-31-viewing-investment-advisor-1.png  
figure-5-33---viewing-risk-information.png  
figure-5-34-viewing-anticipatory-profile.png  
figure-5-35-viewing-balance-1.png  
figure-5-38---viewing-additional-information-3.png  
figure-5-41--additional-information.png  
figure-5-41-external-entity-details-tabs.png  
figure-5-46---transaction-chart.png  
figure-5-51-loss-recovery-date-entry-1.png  
figure-5-52-conductor-tab-1.png  
figure-5-56-add-customer-1.png  
figure-5-6-source-correlation-network-1.png  
figure-5-7-correlated-business-data-network-screen-1.png  
figure-50-details---audit-history.png  
figure-6-4-previous-report-summary-tab-1.png  
figure-8-1-create-new-case-screen-1.png  
graph-toolbar.png  
household.png  
involved-party-tab.jpg  
loss-and-recovery-date-entry.jpg  
managing-account-list.jpg  
managing-account-manager.png  
managing-account-restriction-2.png  
managing-account-restriction.png  
managing-contact-information-1.png  
managing-contact-information.png  
masthead-frame.jpg  
network-analysis-include-link-types.jpg

network-analysis.png  
network-graph.png  
network-visualization.png  
node-tooltip-screen.png  
ofsaa-applications-page.jpg  
ofsaa-login-page.jpg  
ofsecm-application-landing-page.jpg  
pagination-1.png  
pagination.png  
party-1-id-details-1.png  
party-1-id-details.jpg  
preference-1.png  
preferences.jpg  
previous-report-summary-tab.jpg  
quantified-details-1.png  
quantified-details.jpg  
quantifind-details-window.jpg  
san-pep-edd-and-prb-cases.jpg  
san-pep-edd-prb-cases.jpg  
search-events.jpg  
search-events\_1.jpg  
set-event-decision-screen.png  
single-event-details.png  
source-correlation-network.png  
supervisor-workflow-1.jpg  
supervisor-workflow-2.jpg  
supervisor-workflow.jpg  
supervisor-workflow\_1.jpg  
supervisor-workflow\_2.jpg  
suppression-administration-search-results.jpg  
take-action-1.png  
take-action.jpg  
threshold-details.jpg  
threshold-details\_1.png  
transaction-chart-1.jpg  
transaction-chart-1.png  
transaction-chart-11.png  
transaction-chart.jpg  
transaction-chart\_1.jpg  
transaction-filtering-real-time-cases-tf-rt.jpg  
transaction-filtering-real-time-cases-tf\_rt.jpg  
transaction-history-2.png  
transaction-history.png  
trusted-pairs-administration-2.png  
trusted-pairs-administration.jpg  
trusted-pairs-administration\_1.jpg  
trusted-pairs-history-and-designate-trust-page.jpg  
user-preferences-1.png  
user-preferences.jpg  
user-preferences\_1.jpg  
user-preferences\_2.jpg  
viewing-account-details.jpg  
viewing-additional-information.jpg  
viewing-additional-information\_1.jpg  
viewing-additional-information\_2.jpg  
viewing-anticipatory-profile.png

viewing-balance.jpg  
viewing-investment-advisor.png  
viewing-risk-information.png  
workflow-monitor.jpg  
index.htm  
index.html  
index.ppf  
index1.htm  
index12.htm  
index\_csh.htm  
index\_rhc.htm  
investigating-cases.html  
About\_Account\_Tab.htm  
About\_Audit\_History\_Tab.htm  
About\_Business\_Data\_Tabs.htm  
About\_Business\_Entity\_List.htm  
About\_Business\_Entity\_Records.htm  
About\_Case\_Context.htm  
About\_Case\_Summary.htm  
About\_Correlation\_tab.htm  
About\_Correspondent\_Bank\_Tab.htm  
About\_Customer\_Dashboard\_Tab.htm  
About\_Customer\_Screening\_Event.htm  
About\_Customer\_Screening\_Tab.htm  
About\_Customer\_Tab.htm  
About\_Employee\_Tab.htm  
About\_Evidence\_Tab.htm  
About\_External\_Entity\_Tab.htm  
About\_Financials\_Tab.htm  
About\_Foreign\_Account\_Tax\_Compliance\_Act\_(FATCA)\_Assessment\_Tab.htm  
About\_Household\_Tab.htm  
About\_Investigating\_Cases.htm  
About\_Investment\_Advisor\_Tab.htm  
About\_Involved\_Party\_Tab.htm  
About\_KYC\_Risk\_Score\_Tab.htm  
About\_Narrative\_Tab.htm  
About\_Network\_Analysis\_Tab.htm  
About\_Onboarding\_Risk\_Score\_Tab.htm  
About\_Operational\_Data\_Tabs.htm  
About\_PGX\_Correlation\_Tab.htm  
About\_Related\_Cases.htm  
About\_Related\_Events.htm  
About\_Relationship\_Tab.htm  
About\_Trade\_Finance\_Tab.htm  
About\_Transaction\_Tab.htm  
Accessing\_Business\_Data\_Tab.htm  
Accessing\_Case\_Summary\_Page.htm  
Activating\_Narrative\_Popout.htm  
Add\_Event.htm  
Adding\_Cases.htm  
Adding\_Comments\_and\_Attachment.htm  
Adding\_Events.htm  
Adding\_Involved\_Party.htm  
Adding\_Loss\_and\_Recovery\_Details.htm  
Adding\_New\_Anticipatory\_Profile\_to\_the\_Customer.htm  
Adding\_New\_Business\_Record.htm

Adding\_New\_Online\_Account\_to\_the\_Customer.htm  
Adding\_New\_Transactions.htm  
Adding\_New\_Watch\_Lists.htm  
Adding\_New\_Watch\_Lists\_to\_the\_External\_Entity.htm  
Adding\_a\_New\_Entity\_Manually.htm  
Adding\_a\_New\_Entity\_from\_Existing\_Business\_Entities.htm  
Adding\_a\_New\_Entity\_from\_Existing\_Case\_Entities.htm  
Adding\_an\_Entity.htm  
Adding\_an\_Existing\_Entity.htm  
Creating\_a\_Narrative.htm  
Deciding\_Customer\_Screening\_Event\_as\_True\_or\_False.htm  
Designating\_as\_Involved\_Party.htm  
Editing\_Case\_Context\_Details.htm  
Editing\_Cost\_Center\_and\_GL\_Account\_Details.htm  
Editing\_Narrative.htm  
Editing\_or\_Unlinking\_Involved\_Party.htm  
Events\_Trade.JPG  
Exporting\_Audit\_History\_Details.htm  
Filtering\_Events.htm  
Filtering\_Network\_Analysis.htm  
Filtering\_and\_Viewing\_Audit\_History\_Details.htm  
Include\_Link\_Types.htm  
Known\_Relationships.htm  
Linking\_Case.htm  
Linking\_Events.htm  
Managing\_Account.htm  
Managing\_Account1.htm  
Managing\_Account\_Details.htm  
Managing\_Account\_List.htm  
Managing\_Account\_Manager.htm  
Managing\_Account\_Restriction.htm  
Managing\_Business\_Entity\_List.htm  
Managing\_Business\_Entity\_Records.htm  
Managing\_Contact\_Information.htm  
Managing\_Contact\_Information1.htm  
Managing\_Correspondent\_Bank\_Details.htm  
Managing\_Correspondent\_Bank\_List.htm  
Managing\_Current\_Loss\_and\_Recovery\_Summary.htm  
Managing\_Customer\_Account.htm  
Managing\_Customer\_Anticipatory\_Profile.htm  
Managing\_Customer\_Contact\_Information.htm  
Managing\_Customer\_Details.htm  
Managing\_Customer\_List.htm  
Managing\_Employees\_List.htm  
Managing\_Customer\_Online\_Account.htm  
Managing\_Customer\_Risk\_Score\_History\_List.htm  
Managing\_Customer\_Screening\_Event\_Details.htm  
Managing\_Customer\_Screening\_List.htm  
Managing\_Documentary\_Collection\_Contract\_Details.htm  
Managing\_Employee\_Accounts.htm  
Managing\_Employee\_Contact\_Information.htm  
Managing\_Employee\_Details.htm  
Managing\_External\_Entity\_Details.htm  
Managing\_External\_Entity\_List.htm  
Managing\_Household\_Details.htm  
Managing\_Household\_List.htm

Managing\_KYC\_Event\_Details.htm  
Managing\_KYC\_Risk\_Score\_List.htm  
Managing\_Letter\_of\_Credit\_Contract\_Details.htm  
Managing\_Loss\_and\_Recovery.htm  
Managing\_Related\_Cases.htm  
Managing\_Related\_Events.htm  
Managing\_Risk\_Assessment\_List.htm  
Managing\_Risk\_List\_Memberships.htm  
Managing\_Risk\_List\_Memberships1.htm  
Managing\_Risk\_List\_Memberships2.htm  
Managing\_Risk\_Score\_History\_Details.htm  
Managing\_Score\_and\_Applicant\_Details.htm  
Managing\_Transactions.htm  
Modifying\_Business\_Record.htm  
Modifying\_an\_Entity.htm  
Modifying\_and\_Removing\_Loss\_and\_Recovery\_Details.htm  
Modifying\_and\_Removing\_Transactions.htm  
Network\_Analysis\_Tab.htm  
PGX\_Correlation\_Tab.htm  
Removing\_Attachment.htm  
Removing\_Business\_Record.htm  
Removing\_Cost\_Center\_and\_GL\_Account\_Details.htm  
Removing\_Involved\_Party.htm  
Removing\_an\_Entity.htm  
Setting\_Event\_Decision.htm  
Shared\_Attributes.htm  
To\_add\_and\_remove\_account\_See\_Managing\_Business\_Entity.htm  
To\_add\_and\_remove\_account\_See\_the\_Managing\_Business\_Entity.htm  
To\_add\_modify\_and\_remove\_account\_See\_Managing\_Business\_Entity.htm  
To\_add\_modify\_and\_remove\_account\_See\_Managing\_Business\_Entity1.htm  
To\_add\_modify\_and\_remove\_account\_See\_the\_Managing\_Business.htm  
To\_add\_modify\_and\_remove\_account\_See\_the\_Managing\_Business1.htm  
To\_add\_modify\_and\_remove\_account\_manager\_See\_Managing\_Business.htm  
To\_add\_modify\_and\_remove\_account\_manager\_See\_the\_Managing.htm  
To\_add\_modify\_and\_remove\_accounts\_See\_Managing\_Business\_Entity.htm  
To\_add\_modify\_and\_remove\_accounts\_See\_the\_Managing\_Business.htm  
To\_add\_modify\_and\_remove\_restriction\_See\_Managing\_Business.htm  
To\_add\_modify\_and\_remove\_restriction\_See\_the\_Managing\_Business.htm  
To\_add\_new\_account\_select\_the\_account\_ID\_and\_the\_role\_customer.htm  
Unlinking\_Case.htm  
Unlinking\_Events.htm  
User\_Guide\_ECM\_Page\_055\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_057\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_058\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_064\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_066\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_067\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_069\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_072\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_085\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_096\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_101\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_102\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_126\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_146\_Image\_0001.jpg  
Using\_Account\_Tab.htm

Using\_Audit\_History.htm  
Using\_Audit\_History\_Tab.htm  
Using\_Business\_Data\_Tabs.htm  
Using\_Case\_Context.htm  
Using\_Correlation\_Tab.htm  
Using\_Correspondent\_Bank\_Tab.htm  
Using\_Customer\_Dashboard\_Tab.htm  
Using\_Customer\_Screening\_Tab.htm  
Using\_Customer\_Tab.htm  
Using\_Employee\_Tab.htm  
Using\_Evidence\_Tab.htm  
Using\_External\_Entity\_Tab.htm  
Using\_FATCA\_Assessment\_Tab.htm  
Using\_Financials\_Tab.htm  
Using\_Household\_Tab.htm  
Using\_Investment\_Advisor\_Tab.htm  
Using\_Involved\_Party\_Tab.htm  
Using\_KYC\_Risk\_Score\_Tab.htm  
Using\_Links.htm  
Using\_Links1.htm  
Using\_Narrative\_Tab.htm  
Using\_Network\_Analysis\_Tab.htm  
Using\_Network\_Graph.htm  
Using\_Node\_Menu.htm  
Using\_Onboarding\_Risk\_Score\_Tab.htm  
Using\_Operational\_Data\_Tabs.htm  
Using\_Real\_Time\_Fraud\_Event\_Tab.htm  
Using\_Relationship\_Tab.htm  
Using\_Trade\_Finance\_Tab.htm  
Using\_Transaction\_Tab.htm  
Using\_Transactions\_Tab\_(New).htm  
View\_Node\_Details\_\_This\_opens\_a\_window\_that\_displays\_the.htm  
Viewing\_Accelerated\_Rule\_Trigger.htm  
Viewing\_Account\_Details.htm  
Viewing\_Account\_Details1.htm  
Viewing\_Account\_Details2.htm  
Viewing\_Algorithm\_Based\_Risk\_Assessment.htm  
Viewing\_Anticipatory\_Profile.htm  
Viewing\_Assessed\_Customer\_Details.htm  
Viewing\_Assessment\_Details.htm  
Viewing\_Associated\_Institution.htm  
Viewing\_Balance.htm  
Viewing\_Business\_Data\_Correlation.htm  
Viewing\_Case\_Context.htm  
Viewing\_Comments\_or\_Attachment.htm  
Viewing\_Concentration.htm  
Viewing\_Correlation\_Details.htm  
Viewing\_Correlation\_Details1.htm  
Viewing\_Correlation\_Network.htm  
Viewing\_Correspondent\_Bank\_Peer\_Groups.htm  
Viewing\_Current\_Information.htm  
Viewing\_Current\_Loss\_and\_Recovery\_Summary.htm  
Viewing\_Current\_Loss\_and\_Recovery\_Summary\_History.htm  
Viewing\_Customer\_Details.htm  
Viewing\_Customer\_Risk\_Information.htm  
Viewing\_Customer\_Risk\_List\_Memberships.htm

Viewing\_Customer\_and\_Watchlist\_Details.htm  
Viewing\_Document\_Indicators.htm  
Viewing\_Documentary\_Collection\_Contract\_Document.htm  
Viewing\_Documentary\_Collection\_Contract\_Event.htm  
Viewing\_Documentary\_Collection\_Contract\_Good\_Service.htm  
Viewing\_Documentary\_Collection\_Contract\_Party.htm  
Viewing\_Email\_Details.htm  
Viewing\_Employee\_Details.htm  
Viewing\_Equities.htm  
Viewing\_History.htm  
Viewing\_Household\_Details.htm  
Viewing\_Indicia\_Indicators.htm  
Viewing\_Individual\_Transaction\_Details.htm  
Viewing\_Investment\_Advisor.htm  
Viewing\_Investment\_Advisor\_Details.htm  
Viewing\_Investment\_Advisor\_Details1.htm  
Viewing\_Investment\_Advisor\_List.htm  
Viewing\_Investment\_Advisor\_Summary.htm  
Viewing\_Involved\_Party\_Details.htm  
Viewing\_Involved\_Party\_History.htm  
Viewing\_Letter\_of\_Credit\_Contract\_Document.htm  
Viewing\_Letter\_of\_Credit\_Contract\_Event.htm  
Viewing\_Letter\_of\_Credit\_Contract\_Good\_Service.htm  
Viewing\_Letter\_of\_Credit\_Contract\_Party.htm  
Viewing\_Linked\_Events.htm  
Viewing\_Linked\_Events1.htm  
Viewing\_Linked\_Involved\_Party.htm  
Viewing\_Loans.htm  
Viewing\_Loss\_and\_Recovery\_Details.htm  
Viewing\_Loss\_and\_Recovery\_History.htm  
Viewing\_Matches\_List.htm  
Viewing\_Narrative\_History.htm  
Viewing\_Other\_Indicators.htm  
Viewing\_Owing\_Customer\_Details.htm  
Viewing\_Peer\_Groups.htm  
Viewing\_Relationship\_Reason.htm  
inset\_1.jpg  
Viewing\_Request\_For\_Information.htm  
Viewing\_Risk\_Information.htm  
Viewing\_Risk\_Information1.htm  
Viewing\_Risk\_Information2.htm  
Viewing\_Rule\_Based\_Risk\_Assessment.htm  
Viewing\_Source\_Correlation.htm  
Viewing\_Summary.htm  
Viewing\_Summary1.htm  
Viewing\_Summary2.htm  
Viewing\_Transaction\_List\_Details.htm  
inset\_000005.png  
inset\_100006.png  
inset\_200007.png  
inset\_300008.png  
inset\_400009.png  
inset\_500010.png  
investigating\_cases.00001.png  
investigating\_cases.00003.png  
investigating\_cases.00005.png

investigating\_cases.00007.png  
investigating\_cases.00009.png  
investigating\_cases.htm  
investigating\_cases00011.jpg  
investigating\_cases00014.jpg  
investigating\_cases00017.jpg  
investigating\_cases00020.jpg  
investigating\_cases00023.jpg  
investigating\_cases00026.jpg  
investigating\_cases00029.jpg  
investigating\_cases00032.jpg  
investigating\_cases00035.jpg  
investigating\_cases00038.jpg  
investigating\_cases00041.jpg  
investigating\_cases00044.jpg  
investigating\_cases00047.jpg  
investigating\_cases00050.jpg  
investigating\_cases00053.jpg  
network\_app.css  
using\_event\_details\_Tab.htm  
key-features.html  
kyc-batch-case-workflows.html  
kyc-onboarding-case-workflow.html  
managing-business-entity-list.html  
managing-business-entity-records.html  
managing-case-list.html  
ml-integration-aml-event-scoring.html  
navigation.html  
network-analysis-tab.html  
network-visualization.html  
network.css  
ofsa.css  
ofsaai-support-contact-details.html  
open\_book.gif  
operational-data-tabs.html  
parentdata.js  
pmf-workflows.html  
whutils.js  
preview-archived-case.html  
preview-case.html  
privileges-function-code--name-their-description.html  
privileges-function-code-name-and-their-description.html  
projectdata.js  
publication.properties  
repositioning-nodes.html  
resource\_xml.js  
screendata.js  
search-criteria-adding-existing-entities.html  
searching-archived-cases.html  
searching-cases.html  
searching-cases1.html  
searching-entity.html  
searching-event.html  
searching-suppression-requests.html  
searching-trusted-pairs.html  
About\_Case\_List.htm

About\_Case\_Search\_and\_Case\_List.htm  
Accessing\_Case\_Search\_and\_List\_Page.htm  
Acting\_on\_Cases.htm  
Acting\_on\_Cases1.htm  
Adding\_Evidence\_to\_Cases.htm  
Assigning\_a\_Case.htm  
Creating\_Search\_View.htm  
Managing\_Case\_List.htm  
Preview\_Case.htm  
Searching\_Cases1.htm  
User\_Guide\_ECM\_Page\_042\_Image\_0001.jpg  
User\_Guide\_ECM\_Page\_043\_Image\_0001.jpg  
Using\_Case\_ID.htm  
Using\_Case\_ID\_or\_Event\_ID.htm  
Using\_Search\_Criteria.htm  
Using\_Views.htm  
Viewing\_Case\_List.htm  
Viewing\_Workflow.htm  
searching\_cases.htm  
security-enterprise-case-management.html  
security-within-enterprise-case-management.html  
send-email.html  
send-rfi.html  
setting-default-search.html  
setting-due-date-and-time.html  
setting-due-date-time.html  
setting-event-decision.html  
setting-preferences.html  
setting-user-preferences.html  
book.css  
close-icon.png  
close-icon.svg  
thumbs-down-white.png  
thumbs-down-white.svg  
thumbs-up-white.png  
thumbs-up-white.svg  
internal\_iconfont.woff2  
AI-Sparkle.gif  
avatar-pattern1.png  
avatar-pattern10.png  
avatar-pattern10\_38.png  
avatar-pattern1\_38.png  
avatar-pattern2.png  
avatar-pattern2\_38.png  
avatar-pattern3.png  
avatar-pattern3\_38.png  
avatar-pattern4.png  
avatar-pattern4\_38.png  
avatar-pattern5.png  
avatar-pattern5\_38.png  
avatar-pattern6.png  
avatar-pattern6\_38.png  
avatar-pattern7.png  
avatar-pattern7\_38.png  
avatar-pattern8.png  
avatar-pattern8\_38.png

avatar-pattern9.png  
avatar-pattern9\_38.png  
related-content-background.png  
background-pattern-blue.png  
background-pattern-dark-neutral.png  
background-pattern-green.png  
background-pattern-lilac.png  
background-pattern-neutral.png  
background-pattern-ocean.png  
background-pattern-pebble.png  
background-pattern-rose.png  
background-pattern-slate.png  
background-pattern-teal.png  
background-top-blue.png  
background-top-dark-neutral.png  
background-top-green.png  
background-top-lilac.png  
background-top-neutral.png  
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background-top-pebble.png  
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background-top-slate.png  
background-top-teal.png  
stripe-blue.png  
stripe-dark-neutral.png  
stripe-green.png  
stripe-lilac.png  
stripe-neutral.png  
stripe-ocean.png  
stripe-pebble.png  
stripe-rose.png  
stripe-slate.png  
stripe-teal.png  
achievement-goals.png  
first-cloud-shape.png  
second-cloud-shape.png  
caution.svg  
warning.svg  
favicon.ico  
ico-domain-white.svg  
ico-location-pin.svg  
node\_anim.gif  
none.svg  
spectrum-opacity-slider-bg.png  
spinner\_full.gif  
texture-dialog-144x20-opacity-08.png  
avatar-white.svg  
book\_icon.svg  
close\_icon.svg  
learn\_icon.svg  
menu.svg  
oracle-o-red.svg  
pdf-icon.svg  
preview-no-results-icon.svg  
preview-results-error.svg  
product\_icon.svg

products-icon.svg  
search-icon-white.svg  
search-icon.svg  
solutions\_icon.svg  
video-icon.svg  
ojuxIconFont\_Bd.woff  
ojuxIconFont\_Bd.woff2  
ojuxIconFont\_BlK.woff  
ojuxIconFont\_BlK.woff2  
ojuxIconFont\_Lt.woff  
ojuxIconFont\_Lt.woff2  
ojuxIconFont\_Md.woff  
ojuxIconFont\_Md.woff2  
ojuxIconFont\_Rg.woff  
ojuxIconFont\_Rg.woff2  
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ojuxIconFont\_XBd.woff2  
ojuxIconFont\_XBlk.woff  
ojuxIconFont\_XBlk.woff2  
ojuxIconFont\_XLt.woff  
ojuxIconFont\_XLt.woff2  
book-config.js  
bundle.js  
ie-init.js  
localeElements.js  
ojtranslations.js  
timezoneData.js  
translations.js  
localeElements.js  
ojtranslations.js  
timezoneData.js  
localeElements.js  
timezoneData.js  
localeElements.js  
ojtranslations.js  
timezoneData.js  
localeElements.js  
ojtranslations.js  
timezoneData.js  
translations.js  
localeElements.js  
ojtranslations.js  
timezoneData.js  
localeElements.js  
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timezoneData.js  
translations.js  
localeElements.js  
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translations.js  
localeElements.js  
ojtranslations.js

timezoneData.js  
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localeElements.js  
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ojtranslations.js

timezoneData.js  
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timezoneData.js  
translations.js  
localeElements.js  
ojtranslations.js  
timezoneData.js  
localeElements.js  
ojtranslations.js  
timezoneData.js  
translations.js  
localeElements.js  
ojtranslations.js  
timezoneData.js  
translations.js  
require.js  
suppression-administration.html  
system-requirements.html  
table\_of\_contents.htm  
table\_of\_contents1.htm  
taking-action-suppression-requests.html  
taking-action-trusted-pair-requests.html  
taking-resolution-action.html  
target.db  
Charcoal\_Grey.fpj  
MasterThemeSchema.xml  
TOCTreeCloseBook.png  
TOCTreeCloseBookHover.png  
TOCTreeCloseBookSelected.png  
TOCTreeOpenBook.png  
TOCTreeOpenBookHover.png  
TOCTreeOpenBookSelected.png  
andsearch\_mark.png  
andsearch\_nomark.png  
back\_mobile\_filter.png  
back\_to\_topic.png  
filter\_clearall.png  
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top.png  
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BSBack.png  
BSBack\_hover.png  
BSNext.png  
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MasterThemeSchema.xml  
Print.png  
Print\_hover.png  
Search.png  
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TOCNodeLink.png  
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TOCTreeOpenBook.png

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BSNext.png  
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glossarylistloader7.js

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transaction-history.html  
troubleshooting-your-display.html

trusted-pair-history.html  
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user-roles-and-privileges.html  
user-roles-privileges.html  
Setting\_User\_Preferences.htm  
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using-audit-history.html  
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topictable\_9\_xml.js  
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whidx\_xml.js  
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CMG\_CustomerDetails.jsp  
CMG\_EmployeeDetails.jsp  
CMG\_ExtEntityDetails.jsp  
CMG\_HouseHoldDetails.jsp  
CMG\_SummaryDtls.jsp  
CMG\_TPVDetails.jsp  
CMG\_TransEFTDet.jsp  
CMG\_TransactionDetails.jsp  
CM\_CorrelationView.jsp  
CM\_NetworkBB.jsp  
CM\_NetworkView.jsp  
CM\_Questionnaire.jsp  
ECMEncrypt.jsp  
ECM\_OBIEEReports.jsp  
reportsForCase.jsp  
OpenCaseCS.jsp  
OpenCaseRTF.jsp  
CM\_AUDIT\_DTL.xml  
Case\_resource.properties  
MantasFO-mainCase.xsl  
Mantas\_Case.rtf  
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export\_To\_PDF\_RTF\_fo.xsl  
export\_To\_PDF\_TF\_fo.xsl  
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ADUOJB.ttf  
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ADUOKB.ttf  
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ADUOSCB.ttf  
ADUOTC.ttf  
ADUOTCB.ttf  
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ALBANWTK.ttf  
ALBANWTS.ttf  
ALBANWTT.ttf  
ALBANYWT.ttf  
B39R00.TTF  
LucidaBrightDemiBold.ttf  
LucidaBrightDemiItalic.ttf  
LucidaBrightItalic.ttf  
LucidaBrightRegular.ttf  
LucidaSansDemiBold.ttf  
LucidaSansRegular.ttf  
LucidaTypewriterBold.ttf  
LucidaTypewriterRegular.ttf  
UPCR00.TTF  
glyphicons-halflings-regular.ttf  
mangal.ttf  
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ECMrequestCustomerJsonSchema.json  
ECMrequestEventRiskDecisionJsonSchema.json  
ECMrequestAccountJsonSchema.json  
ECMrequestExternalEntityJsonSchema.json  
ECMrequestTransactionJsonSchema.json  
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dashboard-bank-icon-color.png  
dashboard-external-link.png  
dashboard-usd.png  
dashboard-user.png  
expandImg.png  
fa-exclamation-triangle.png  
fa-external-link.png  
fa-home.png  
fa-link.png  
fa-university.png  
fa-usd.png  
fa-user-20.png  
fa-user-24.png  
fa-user.png  
fa-users.png  
highlighttool.png  
highlighttool\_clear.png  
legend.png  
maximize-icon-13.png  
narrative-image-map.png  
popout-blue-24.png  
pushSelectNew.png

qual\_plus\_16\_mono.png  
quantifind-logo.svg  
risk\_alert.png  
spacer.gif  
tab\_remove.png  
wfPreview.png  
zoomin\_ena.png  
zoomout\_ena.png  
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OFS\_NGECMKYC.css  
OFS\_NGECMKYCOB\_newwave.css  
OFS\_NGECMKYC\_newwave.css  
OFS\_NGECM\_lilac.css  
OFS\_NGECM\_newwave.css  
fcc\_ui\_framework.css  
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cmSolution.js  
ecmSolution.js  
fccGrid.html  
fccGridMessagePopup.html  
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ConfigureTPGServiceParameters.html  
CustIdentificationDoc.html  
MessageAdditionalDetailsTreeLayout.html  
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RTFEventList.html  
RTFSessionCustomer.html  
RltcaseContext.html  
TFEvents.html  
TFMessageDetails.html  
TFRiskSummary.html  
TFWatchListDetails.html  
TFfccGridMessagePopup.html  
TransactionFilteringRT.html  
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auditHistoryDetails.html  
caseAction.html  
caseAllocationAssignment.html  
caseAssign.html  
caseContext.html  
caseDesigner.html  
caseDetailsFlyout.html  
caseEditHistory.html  
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ecmAccountRestrictionHistory.html  
ecmAccountRiskListHistory.html  
ecmAccountSummaryGrid.html

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ecmEditTransactionLabel.html  
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ecmEscEEGrid.html  
ecmEscExternalEntityScreening.html  
ecmEscRTGrid.html  
ecmEscRealTimeScreening.html  
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ecmEventLoanSummaryGrid.html  
ecmEvidenceRFIGrid.html  
ecmExecution.html  
ecmExternalEntityRelatedPartiesGrid.html  
ecmExternalEntityScreening.html  
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ecmExtrnlEntRiskListHistory.html  
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ecmKYCRiskAssessment.html  
ecmMITrxnHistory.html  
ecmQuantifindCardDisplay.html  
ecmRealTimeScreening.html  
ecmRelatedPartiesGrid.html

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kycObRiskScoreView.html  
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networkECMD3.html  
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TFRiskSummary.js  
TFWatchListDetails.js  
TFfccGridMessagePopup.js  
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auditHistoryAttachmentEvent.js  
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caseAllocationAssignment.js  
caseAssign.js  
caseContext.js  
caseDesigner.js  
caseDetailsFlyout.js  
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caseEmail.js  
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ecmAccountRestrictionHistory.js  
ecmAccountRiskListHistory.js  
ecmAccountSummaryGrid.js  
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ecmAddCaseTrade.js  
ecmAddNarrationPopup.js  
ecmAddNarrativePopoutButton.js  
ecmAddTransactionLabel.js  
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ecmCancelRFIEvidence.js  
ecmCashTrxnHistory.js

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ecmEscEEGrid.js  
ecmEscExternalEntityScreening.js  
ecmEscRTGrid.js  
ecmEscRealTimeScreening.js  
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ecmEventLoanSummaryGrid.js  
ecmEvidenceRFIGrid.js  
ecmExecution.js  
ecmExternalEntityRelatedPartiesGrid.js  
ecmExternalEntityScreening.js  
ecmExtrnlEntAddressHistory.js  
ecmExtrnlEntListHistory.js  
ecmExtrnlEntRiskListHistory.js  
ecmFileBrowser.js  
ecmInvolvedPartyHistory.js  
ecmKYCRiskAssessment.js  
ecmKYCRuleBasedGrid.js  
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ecmRealTimeScreening.js  
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ecmRelatedPartyEditHistory.js  
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ecmTransactionChart.js

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eventDetails\_tbaml.js  
setEvent\_tbaml.js  
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ECMQuantifindBulkService.sh  
ECMQuantifindService.sh  
QCWorkflowUpdater.sh  
RFIResponseUpdater.sh  
SuppressionExpiry.sh  
TrustedPairExpiry.sh  
ecmCSDataOriginsInsert.sh  
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ExpiredEventsConfig.cfg  
EventPurgeConfig.cfg  
ECMQuantifindBulkService.properties  
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FCCM81210.rpd  
FCCM\_ANALYTICS81210.bar  
CM\_web.append.xml  
OFS\_ECM\_8.1.2.11.0\_installer.sh  
CM\_INSTALLPARAM.xml  
CM\_EXT\_ENTITY\_ADDP.xml  
KDD\_BRANCH\_INFO.xml  
KDD\_BRANCH\_INFO\_TL.xml  
KDD\_STATES.xml  
KDD\_STATES\_TL.xml  
KDD\_BRANCH\_INFO.xls  
KDD\_BRANCH\_INFO\_TL.xls  
KDD\_STATES.xls  
KDD\_STATES\_TL.xls  
Pre\_Scripts.xml  
PatchConfig.xml  
PatchInfo.properties  
Post\_Scripts.xml  
Case\_DataModel.xml  
FSDF\_DataModel.xml  
OFSECM\_8.1.2.11.0\_Readme.htm  
OFS\_ECM\_build\_info.txt

**Note**

Take a backup of the files mentioned above as a precautionary measure; any customizations performed to these files must be re-applied.

## A.2 Files Impacting Database

This section lists the files impacting the database.

The following files impact the database:

27546\_EXEC\_LIST\_DETAILS\_MESSAGES\_EN\_US.sql  
AAICL\_PS\_TEMPLATE\_ATTRIBUTES\_81210.sql  
AAICL\_PS\_TEMPLATE\_ATTRIBUTES\_81211.sql  
AAICL\_PS\_TEMPLATE\_MASTER\_81210.sql  
AAICL\_PS\_TEMPLATE\_PROPERTIES\_81210.sql  
AAICL\_PS\_TEMPLATE\_PROPERTY\_MASTER\_81210.sql  
AAICL\_PS\_WIDGET\_DETAILS\_81210.sql  
AAICL\_PS\_WIDGET\_DETAILS\_81211.sql  
AAICL\_PS\_WIDGET\_MASTER\_81210.sql  
AAI\_AOM\_APP\_COMP\_ATTR\_MAPPING\_8123.sql  
AAI\_AOM\_APP\_COMP\_ATTR\_MAPPING\_SUPPRESSION.sql  
AAI\_FF\_CONTROL\_RTF.sql  
AAI\_FF\_FORMS\_B\_RTF.sql  
AAI\_FF\_FORM\_SORT\_MAPPING.sql  
AAI\_FF\_TAB\_DISPLAY\_FILTERS\_8121.sql  
AAI\_FF\_TAB\_DISPLAY\_FILTERS\_RTF.sql  
AAI\_FF\_TAB\_GROUPING\_8121.sql  
AAI\_FF\_TAB\_GROUPING\_RTF.sql  
AAI\_FF\_TAB\_OPERATION\_FILTERS\_RTF.sql  
AAI\_FORMS\_RTF.sql  
AAI\_JIT\_PROV.sql  
AAI\_MENU\_B\_81211.sql  
AAI\_OJFF\_MASKING\_ATTR\_VAL\_MAP\_8121.sql  
AAI\_WF\_APP\_DEFINITION\_MAP\_RTF.sql  
AAI\_WF\_ECM\_APPLICATION\_STATUS\_CANCELRFI.sql  
AAI\_WF\_ECM\_APPLICATION\_STATUS\_SUPPRESSION.sql  
AAI\_WF\_STATUS\_8121.sql  
AAI\_WF\_TABLES\_81210.sql  
ARCHIVAL\_MENU\_8125.sql  
ASC\_PMF\_CONFIG.sql  
ASC\_ofsa\_object\_application\_map.sql  
ASC\_pr2\_object\_t1.sql  
ASC\_pr2\_object\_trace.sql  
ASC\_pr2\_process\_b.sql  
ASC\_pr2\_process\_task.sql  
ASC\_pr2\_process\_task\_parameter.sql  
ASC\_pr2\_process\_task\_precedence.sql  
BD\_ACCT\_POSN\_PROCESS.sql  
BD\_CUST\_ID\_DOC\_PROCESS.sql  
BD\_DEL\_CONFIG\_ENTITY\_RELATION.sql  
BD\_EVENT\_SUPPRESSION\_PROCESS.sql  
BD\_FCC\_P2P\_RLSHP\_PROCESS.sql  
BD\_FCC\_P2P\_RLSHP\_PROCESS\_EE.sql

BD\_ISSUER\_PROCESS.sql  
BD\_ORDR\_EVENT\_PORCESS.SQL  
BD\_ORG\_PROCESS.sql  
BD\_SCRTY\_PORCESS.sql  
BD\_TRADE\_PROCESS.sql  
CM\_INSTALLPARAMP.sql  
COMMON\_LA\_QUERY\_METADATA\_MIGALERT\_8123.sql  
CONDUCTOR\_TAB\_MASKING\_ENTRIES.sql  
CONFIGURATION\_RFI\_DISCLAIMER.sql  
CSSMS\_PACK\_TABLE\_ENTRIES\_JIT.sql  
CSSMS\_ROLE\_FUNCTION\_MAP\_PACK\_8125.sql  
CSSMS\_ROLE\_FUNCTION\_MAP\_PACK\_8126.sql  
CSSMS\_TABLES\_INSERT\_8123.sql  
CSSMS\_TABLES\_INSERT\_8125.sql  
CSSMS\_TABLES\_INSERT\_ARCHIVE\_8125.sql  
CSSMS\_TABLES\_SYNC\_8124.sql  
CancelRFIButton\_masking.sql  
CustomerScreening\_Tab\_8122.sql  
DM\_t2t\_FCC\_CASE\_ACCT\_LIST\_MBRSP.sql  
DM\_t2t\_KDD\_CASE\_ACCOUNTS.sql  
DM\_t2t\_KDD\_CASE\_ACCOUNT\_ADDRESS.sql  
DM\_t2t\_KDD\_CASE\_ACCOUNT\_MANAGED.sql  
DM\_t2t\_KDD\_CASE\_ACCOUNT\_RSTRNS.sql  
DM\_t2t\_KDD\_CASE\_ACCT\_BAL\_POSN\_SMRY.sql  
DM\_t2t\_KDD\_CASE\_ACCT\_EMAIL\_ADDR.sql  
DM\_t2t\_KDD\_CASE\_ACCT\_PHON.sql  
DM\_t2t\_KDD\_CASE\_ACCT\_SMRY\_MNTH.sql  
DM\_t2t\_KDD\_CASE\_ACCT\_SUPPL\_ATTR.sql  
DM\_t2t\_KDD\_CASE\_BACK\_OFFICE\_TRXN.sql  
DM\_t2t\_KDD\_CASE\_CASH\_TRXN.sql  
DM\_t2t\_KDD\_CASE\_CUSTOMERS.sql  
DM\_t2t\_KDD\_CASE\_CUST\_ACCT.sql  
DM\_t2t\_KDD\_CASE\_CUST\_ADDR.sql  
DM\_t2t\_KDD\_CASE\_CUST\_EMAIL\_ADDRS.sql  
DM\_t2t\_KDD\_CASE\_CUST\_ID\_DOC.sql  
DM\_t2t\_KDD\_CASE\_CUST\_LIST\_MEMBERSHIP.sql  
DM\_t2t\_KDD\_CASE\_CUST\_PHONE.sql  
DM\_t2t\_KDD\_CASE\_CUST\_SMRY\_MNTH.sql  
DM\_t2t\_KDD\_CASE\_CUST\_SUPPL\_ATTR.sql  
DM\_t2t\_KDD\_CASE\_DERIVED\_ADDRESS.sql  
DM\_t2t\_KDD\_CASE\_DERIVED\_ADDRESS\_CASH\_TRXN.sql  
DM\_t2t\_KDD\_CASE\_DERIVED\_ADDRESS\_MI\_TRXN.sql  
DM\_t2t\_KDD\_CASE\_DERIVED\_ADDRESS\_WIRE\_TRXN.sql  
DM\_t2t\_KDD\_CASE\_EMPLOYEES.sql  
DM\_t2t\_KDD\_CASE\_EMP\_ACCT.sql  
DM\_t2t\_KDD\_CASE\_EXECUTION.sql  
DM\_t2t\_KDD\_CASE\_EXTERNAL\_ENTITY.sql  
DM\_t2t\_KDD\_CASE\_INSTL\_ACCT\_SMRY\_MNTH.sql  
DM\_t2t\_KDD\_CASE\_INSURANCE\_POLICY.sql  
DM\_t2t\_KDD\_CASE\_INSURANCE\_PRODUCT.sql  
DM\_t2t\_KDD\_CASE\_LOAN.sql  
DM\_t2t\_KDD\_CASE\_MI\_TRXN.sql  
DM\_t2t\_KDD\_CASE\_NVSMT\_MGR.sql  
DM\_t2t\_KDD\_CASE\_ONLINE\_ACCT.sql  
DM\_t2t\_KDD\_CASE\_ONLINE\_ACCT\_ACCT.sql  
DM\_t2t\_KDD\_CASE\_ORDR.sql

DM\_t2t\_KDD\_CASE\_ORDR\_EVENT.sql  
DM\_t2t\_KDD\_CASE\_PARTY\_PARTY\_RLSHP\_CUST.sql  
DM\_t2t\_KDD\_CASE\_PARTY\_PARTY\_RLSHP\_EE.sql  
DM\_t2t\_KDD\_CASE\_PEER\_GRP.sql  
DM\_t2t\_KDD\_CASE\_SCRTY.sql  
DM\_t2t\_KDD\_CASE\_SCRTY\_FIRM\_DAILY.sql  
DM\_t2t\_KDD\_CASE\_SCRTY\_MKT\_DAILY.sql  
DM\_t2t\_KDD\_CASE\_TRADE.sql  
DM\_t2t\_KDD\_CASE\_TRADE\_1.sql  
DM\_t2t\_KDD\_CASE\_TRADE\_EXECUTION\_EVENT.sql  
DM\_t2t\_KDD\_CASE\_WIRE\_TRXN.sql  
ECMQuantifindBulkService\_Run.sql  
ECM\_BATCH\_CASE\_DUEDATE\_UPDATE\_8125.sql  
ECM\_ESC\_L2\_8121.sql  
ECM\_ESC\_PEP\_EDD\_L2\_8121.sql  
ECM\_FUNCTION\_ENTRIES\_SUPPRESSION.sql  
ECM\_MENU\_APP\_INSERT\_8126.sql  
ECM\_MENU\_APP\_INSERT\_SUPPRESSION.sql  
ECM\_MENU\_APP\_INSERT\_TRUSTEDPAIR.sql  
ECM\_SUPPRESSION\_EXPIRY\_BATCH.sql  
ECM\_SUPPRESSION\_EXPIRY\_DT.sql  
EVENT\_ML\_SCORE.sql  
EXCEL\_MAPPING\_MASTER\_8128.sql  
EXTERNAL\_PHONE\_TAB\_MASKING\_ENTRIES.sql  
ExternalEntityScreening\_Tab\_8122.sql  
FORMS\_LOCALE\_MASTER\_PDF\_8122.sql  
Grants\_8122.sql  
ISO\_TRXN\_LA\_GRAPH\_PREPROCESSOR\_8122.sql  
KDD\_CASETYPE\_AML\_CA\_TAB\_8123.sql  
KDD\_CASETYPE\_AML\_CA\_TAB\_8126.sql  
MESSAGES\_EN\_US\_8121.sql  
MESSAGES\_EN\_US\_81210.sql  
MESSAGES\_EN\_US\_81211.sql  
MESSAGES\_EN\_US\_8122.sql  
MESSAGES\_EN\_US\_8123.sql  
MESSAGES\_EN\_US\_8124.sql  
MESSAGES\_EN\_US\_8125.sql  
MESSAGES\_EN\_US\_8126.sql  
MESSAGES\_EN\_US\_8127.sql  
MESSAGES\_EN\_US\_8128.sql  
MESSAGES\_EN\_US\_8129.sql  
MESSAGES\_EN\_US\_KYC\_8.1.2.3.sql  
MESSAGES\_EN\_US\_SUPPRESSION.sql  
ML\_SCORE\_BASED\_EVENT\_DECISION.sql  
ML\_SCORE\_BASED\_EVNT\_AUTO\_CLSR.sql  
Masking\_assignToMe.sql  
Masking\_Entries\_Email\_btn.sql  
NewAddTrxnCase\_masking.sql  
NewRemoveTrxn\_masking.sql  
NewTransactionAddBtnMasking.sql  
OJF\_CM\_ACCT\_ADDINFO.sql  
OJF\_CM\_ACCT\_BLCON.sql  
OJF\_CM\_ACCT\_BLEQTY.sql  
OJF\_CM\_ACCT\_BLNCE.sql  
OJF\_CM\_ACCT\_CUST.sql  
OJF\_CM\_ACCT\_CUSTP.sql

OJF\_CM\_ACCT\_DTL.sql  
OJF\_CM\_ACCT\_DTLA.sql  
OJF\_CM\_ACCT\_DTLB.sql  
OJF\_CM\_ACCT\_LIST.sql  
OJF\_CM\_ACC\_AD.sql  
OJF\_CM\_ACC\_ADC.sql  
OJF\_CM\_ACC\_ADD.sql  
OJF\_CM\_ACC\_ADDA.sql  
OJF\_CM\_ACC\_ADDP.sql  
OJF\_CM\_ACC\_ADDR\_HISTRY.sql  
OJF\_CM\_ACC\_LIST\_HISTRY.sql  
OJF\_CM\_ACC\_MGNT.sql  
OJF\_CM\_ACC\_MGNTA.sql  
OJF\_CM\_ACC\_MGNT\_HISTRY.sql  
OJF\_CM\_ACC\_RISK\_LIST\_HISTRY.sql  
OJF\_CM\_ACC\_RLM.sql  
OJF\_CM\_ACC\_RLMA.sql  
OJF\_CM\_ACC\_RSTR.sql  
OJF\_CM\_ACC\_RSTRA.sql  
OJF\_CM\_ACC\_RSTR\_HISTRY.sql  
OJF\_CM\_AD\_CR\_BE.sql  
OJF\_CM\_AD\_CR\_MS.sql  
OJF\_CM\_AD\_CR\_MSP.sql  
OJF\_CM\_ALERTED\_PARTY.sql  
OJF\_CM\_ALERT\_COLINK.sql  
OJF\_CM\_ALERT\_GRD.sql  
OJF\_CM\_ALERT\_LINKAD.sql  
OJF\_CM\_ALT\_SECURITY.sql  
OJF\_CM\_CASE\_TF.sql  
OJF\_CM\_ATTACH\_SHOW.sql  
OJF\_CM\_ATTACH\_SHOWP.sql  
OJF\_CM\_AUDIT\_GRD\_OJET.sql  
OJF\_CM\_AVERTED\_LOSS.sql  
OJF\_CM\_AVERTED\_LOSSP.sql  
OJF\_CM\_BUTTONS\_PRNT.sql  
OJF\_CM\_CASE\_ADDTRXN\_TAG\_OJET.sql  
OJF\_CM\_CASE\_CONTEXTN.sql  
OJF\_CM\_CASE\_EDTRXN\_TAG\_OJET.sql  
OJF\_CM\_CASE\_EMAIL\_OJET.sql  
OJF\_CM\_CASE\_EVDNSE.sql  
OJF\_CM\_CASE\_EVIDENCE.sql  
OJF\_CM\_CASE\_LINKAD.sql  
OJF\_CM\_CASE\_NWAN\_OJET.sql  
OJF\_CM\_CASE\_SEARCHP.sql  
OJF\_CM\_CASE\_SEARCH\_NEW\_OJET.sql  
OJF\_CM\_CASE\_SRC\_CORL\_OJET.sql  
OJF\_CM\_CB\_DTL.sql  
OJF\_CM\_CB\_DTLA.sql  
OJF\_CM\_CB\_DTLAB.sql  
OJF\_CM\_CB\_DTLAC.sql  
OJF\_CM\_CNCL\_RFI\_OJET.sql  
OJF\_CM\_CNDTR\_ADD.sql  
OJF\_CM\_CNDTR\_ADDA.sql  
OJF\_CM\_CNDTR\_ADDP.sql  
OJF\_CM\_CNDTR\_ADDR\_HISTRY.sql  
OJF\_CM\_CNDTR\_DOC\_EDIT\_OJET.sql

OJF\_CM\_CNDTR\_DOC\_OJET.sql  
OJF\_CM\_CNDTR\_DTL.sql  
OJF\_CM\_CNDTR\_DTLA.sql  
OJF\_CM\_CNDTR\_DTLC.sql  
OJF\_CM\_CNDTR\_EMAILP.sql  
OJF\_CM\_CNDTR\_EML.sql  
OJF\_CM\_CNDTR\_EMLP.sql  
OJF\_CM\_CNDTR\_EML\_HISTRY.sql  
OJF\_CM\_CNDTR\_EXTRL\_PARTY\_ADDA.sql  
OJF\_CM\_CNDTR\_EXTRL\_PARTY\_OJET.sql  
OJF\_CM\_CNDTR\_INDA.sql  
OJF\_CM\_CNDTR\_LIST.sql  
OJF\_CM\_CNDTR\_LIST\_HISTRY.sql  
OJF\_CM\_CNDTR\_PHN.sql  
OJF\_CM\_CNDTR\_PHNP.sql  
OJF\_CM\_CNDTR\_PHN\_HISTRY.sql  
OJF\_CM\_CNDTR\_PHP.sql  
OJF\_CM\_CNDTR\_RLSHP\_EDIT\_OJET.sql  
OJF\_CM\_CNDTR\_RLTD\_PARTY\_ADDA.sql  
OJF\_CM\_CNDTR\_RLTD\_PARTY\_EDITA.sql  
OJF\_CM\_CNDTR\_RP\_OJET.sql  
OJF\_CM\_CREATE\_CASE\_OJET.sql  
OJF\_CM\_CREATE\_EVENT\_OJET.sql  
OJF\_CM\_CS\_ESC\_CUST\_OJET.sql  
OJF\_CM\_CS\_ESC\_EE\_OJET.sql  
OJF\_CM\_CS\_ESC\_RT\_OJET.sql  
OJF\_CM\_CURRENT\_LOSS.sql  
OJF\_CM\_CUST\_ACT.sql  
OJF\_CM\_CUST\_ACTA.sql  
OJF\_CM\_CUST\_ACT\_HISTRY.sql  
OJF\_CM\_CUST\_ADD.sql  
OJF\_CM\_CUST\_ADDA.sql  
OJF\_CM\_CUST\_ADDINFO.sql  
OJF\_CM\_CUST\_ADDP.sql  
OJF\_CM\_CUST\_ADDR\_HISTRY.sql  
OJF\_CM\_CUST\_AP.sql  
OJF\_CM\_CUST\_APA.sql  
OJF\_CM\_CUST\_AP\_HISTRY.sql  
OJF\_CM\_CUST\_CONTACT\_INFOP.sql  
OJF\_CM\_CUST\_DOC\_EDIT\_OJET.sql  
OJF\_CM\_CUST\_DOC\_OJET.sql  
OJF\_CM\_CUST\_DTL.sql  
OJF\_CM\_CUST\_DTLA.sql  
OJF\_CM\_CUST\_DTLAB.sql  
OJF\_CM\_CUST\_DTLAC.sql  
OJF\_CM\_CUST\_DTLC.sql  
OJF\_CM\_CUST\_EMAILP.sql  
OJF\_CM\_CUST\_EML.sql  
OJF\_CM\_CUST\_EMLP.sql  
OJF\_CM\_CUST\_EML\_HISTRY.sql  
OJF\_CM\_CUST\_INDA.sql  
OJF\_CM\_CUST\_LIST.sql  
OJF\_CM\_CUST\_LIST\_HISTRY.sql  
OJF\_CM\_CUST\_PHN.sql  
OJF\_CM\_CUST\_PHNP.sql  
OJF\_CM\_CUST\_PHN\_HISTRY.sql

OJF\_CM\_CUST\_PHP.sql  
OJF\_CM\_CUST\_RP\_OJET.sql  
OJF\_CM\_CUST\_SMRY.sql  
OJF\_CM\_EMPLY\_DTL.sql  
OJF\_CM\_EMPLY\_LIST.sql  
OJF\_CM\_EMPLY\_LISTA.sql  
OJF\_CM\_EMPLY\_LISTAB.sql  
OJF\_CM\_EMPLY\_LISTAC.sql  
OJF\_CM\_EMP\_GRIDS.sql  
OJF\_CM\_EVENT\_AUDIT\_HISTORY\_TAB.sql  
OJF\_CM\_EVENT\_DETAILS\_GRD.sql  
OJF\_CM\_EVENT\_DETAILS\_TAB.sql  
OJF\_CM\_EVENT\_EVIDENCE\_TAB.sql  
OJF\_CM\_EVENT\_NRTVE\_TAB.sql  
OJF\_CM\_EVENT\_RELATIONSHIP\_TAB.sql  
OJF\_CM\_EVENT\_SEARCH\_OJET.sql  
OJF\_CM\_EVIDENCE\_RFI\_OJET.sql  
OJF\_CM\_EXECUTION\_OJET.sql  
OJF\_CM\_EXTRL\_ORG\_PHON.sql  
OJF\_CM\_EXTRL\_ORG\_PHONA.sql  
OJF\_CM\_EXTRL\_ORG\_PHONP.sql  
OJF\_CM\_LINK\_GRD.sql  
OJF\_CM\_EXT\_ADDR\_HISTRY.sql  
OJF\_CM\_EXT\_ENTITY.sql  
OJF\_CM\_EXT\_ENTITYA.sql  
OJF\_CM\_EXT\_ENTITYAB.sql  
OJF\_CM\_EXT\_ENTITYAC.sql  
OJF\_CM\_EXT\_ENTITYP.sql  
OJF\_CM\_EXT\_ENTITY\_ADD.sql  
OJF\_CM\_EXT\_ENTITY\_ADDA.sql  
OJF\_CM\_EXT\_ENTITY\_ADDINFO.sql  
OJF\_CM\_EXT\_ENTITY\_CASE\_ADDR.sql  
OJF\_CM\_EXT\_ENTITY\_RLM.sql  
OJF\_CM\_EXT\_ENTITY\_RLMA.sql  
OJF\_CM\_EXT\_LIST\_HISTRY.sql  
OJF\_CM\_EXT\_PARTY\_EDIT\_OJET.sql  
OJF\_CM\_EXT\_PHN\_HISTRY.sql  
OJF\_CM\_EXT\_RISK\_LIST\_HISTRY.sql  
OJF\_CM\_EXT\_RP\_OJET.sql  
OJF\_CM\_HOUSEHLD\_DTL.sql  
OJF\_CM\_HOUSEHLD\_LISTA.sql  
OJF\_CM\_HOUSEHLD\_LISTAB.sql  
OJF\_CM\_HOUSEHLD\_LISTAC.sql  
OJF\_CM\_INVOLVED\_PARTYG.sql  
OJF\_CM\_INVOLVED\_PARTYGS.sql  
OJF\_CM\_INVOLVED\_PARTYP.sql  
OJF\_CM\_INVOLVED\_PRTYADD.sql  
OJF\_CM\_INVST\_ADVSDTL.sql  
OJF\_CM\_IP\_LIST\_HISTRY.sql  
OJF\_CM\_MNG\_COMMN\_PRM.sql  
OJF\_CM\_ORDER\_OJET.sql  
OJF\_CM\_POTENTIAL\_LOSS.sql  
OJF\_CM\_POTENTIAL\_LOSSP.sql  
OJF\_CM\_PRE\_SUMMARY\_REPORT\_OJET.sql  
OJF\_CM\_RECOVERY.sql  
OJF\_CM\_RECOVERYP.sql

OJF\_CM\_REG\_REP\_OJET.sql  
OJF\_CM\_RELATION\_COMM.sql  
OJF\_CM\_REL\_EVD\_GRD\_OJET.sql  
OJF\_CM\_REL\_NRTVE.sql  
OJF\_CM\_REL\_NRTVEHP.sql  
OJF\_CM\_RESEARCH\_ACCT\_OJET.sql  
OJF\_CM\_RESEARCH\_CUST\_OJET.sql  
OJF\_CM\_RESEARCH\_EXTENT\_OJET.sql  
OJF\_CM\_RESEARCH\_OJET.sql  
OJF\_CM\_RLTD\_PARTY\_ADDA.sql  
OJF\_CM\_RLTD\_PARTY\_EDITA.sql  
OJF\_CM\_RLTD\_PARTY\_EDIT\_OJET.sql  
OJF\_CM\_RLT\_ALERT.sql  
OJF\_CM\_RLT\_ALERTP.sql  
OJF\_CM\_RLT\_CASES.sql  
OJF\_CM\_RLT\_CASESHISTP.sql  
OJF\_CM\_RLT\_CASESP.sql  
OJF\_CM\_SET\_EVNT\_OJET.sql  
OJF\_CM\_SUP\_ADMN\_OJET.sql  
OJF\_CM\_Sup\_FD\_Ac.sql  
OJF\_CM\_Sup\_FD\_Cu.sql  
OJF\_CM\_Sup\_FD\_EE\_AAdd.sql  
OJF\_CM\_Sup\_FD\_Emp.sql  
OJF\_CM\_Sup\_FD\_HH.sql  
OJF\_CM\_TRADE\_OJET.sql  
OJF\_CM\_TRANSACTION\_OJET.sql  
OJF\_CM\_TRX\_ADD.sql  
OJF\_CM\_TRX\_ADDA.sql  
OJF\_CM\_TRX\_ADD\_N.sql  
OJF\_CM\_TRX\_BOT.sql  
OJF\_CM\_TRX\_BOTA.sql  
OJF\_CM\_TRX\_BOTA\_N.sql  
OJF\_CM\_TRX\_BOTP.sql  
OJF\_CM\_TRX\_BOT\_HISTORY.sql  
OJF\_CM\_TRX\_BOT\_LINK.sql  
OJF\_CM\_TRX\_BOT\_LINK\_N.sql  
OJF\_CM\_TRX\_BOT\_LNKC.sql  
OJF\_CM\_TRX\_CT.sql  
OJF\_CM\_TRX\_CTA.sql  
OJF\_CM\_TRX\_CTA\_N.sql  
OJF\_CM\_TRX\_CTP.sql  
OJF\_CM\_TRX\_CT\_HISTORY.sql  
OJF\_CM\_TRX\_EFT.sql  
OJF\_CM\_TRX\_EFTA.sql  
OJF\_CM\_TRX\_EFTA\_N.sql  
OJF\_CM\_TRX\_EFTL.sql  
OJF\_CM\_TRX\_EFTP.sql  
OJF\_CM\_TRX\_EFT\_HISTORY.sql  
OJF\_CM\_TRX\_EFT\_LINK.sql  
OJF\_CM\_TRX\_EFT\_LINKR.sql  
OJF\_CM\_TRX\_EFT\_LINK\_N.sql  
OJF\_CM\_TRX\_EFT\_LNKC.sql  
OJF\_CM\_TRX\_GRIDS.sql  
OJF\_CM\_TRX\_MIT.sql  
OJF\_CM\_TRX\_MITA.sql  
OJF\_CM\_TRX\_MITA\_N.sql

OJF\_CM\_TRX\_MITP.sql  
OJF\_CM\_TRX\_MIT\_HISTRY.sql  
OJF\_CM\_TRX\_MIT\_LINK.sql  
OJF\_CM\_TRX\_MIT\_LINK\_N.sql  
OJF\_CM\_TRX\_MIT\_LNKC.sql  
OJF\_CM\_Tab\_Cu\_Ip.sql  
OJF\_CM\_Tab\_Cu\_Rlm.sql  
OJF\_CM\_USR\_PREF\_OJET.sql  
OJF\_CS1\_ALERT\_DETP.sql  
OJF\_CS1\_ALERT\_GD.sql  
OJF\_CS1\_Ad\_Ab.sql  
OJF\_CS1\_Ad\_AccATM\_AC.sql  
OJF\_CS1\_Ad\_AntPro.sql  
OJF\_CS1\_Ad\_Bot.sql  
OJF\_CS1\_Ad\_Cal.sql  
OJF\_CS1\_Ad\_CorBk.sql  
PMF\_RTF.sql  
OJF\_CS1\_Ad\_Ct.sql  
OJF\_CS1\_Ad\_Cul.sql  
OJF\_CS1\_Ad\_Eft.sql  
OJF\_CS1\_Ad\_ExtEnt.sql  
OJF\_CS1\_Ad\_Hh\_Bal.sql  
OJF\_CS1\_Ad\_Ia.sql  
OJF\_CS1\_Ad\_Loans.sql  
OJF\_CS1\_Ad\_Mit.sql  
OJF\_CS1\_ENTITY\_GRIDS.sql  
OJF\_CS1\_TRX\_BOT\_LINK.sql  
OJF\_CS1\_TRX\_EFT\_LINKR.sql  
OJF\_CS1\_TRX\_MIT\_LINK.sql  
Oracle\_ASC\_Event\_Processing\_Batch.sql  
PLC\_BD\_CHANGE\_CAR\_EVENT\_TYPE.sql  
PLC\_BD\_ENTITY\_TAG\_MAP.sql  
PLC\_FCC\_ECM\_JIT\_DIS\_USR.sql  
PLC\_FCC\_ECM\_JIT\_SYNCH.sql  
PLC\_F\_FCC\_BATCH\_RUN.sql  
PLC\_F\_INSERT\_WL\_ATTR\_BATCH\_CS.sql  
PLC\_T2T\_CONDUCTOR.sql  
PMF\_ECM\_SUPPRESSION.sql  
PR2\_PROCESS\_TASK\_PARAMETER\_KYC.sql  
PR2\_PROCESS\_TBAML.sql  
RTF\_EVENTS\_STATEMENTVIEW\_DISABLE.sql  
RTI\_Tech\_EXTRA\_PARAMS\_HINTS.sql  
RealTimeScreening\_Tab\_8122.sql  
TBMAL\_GDPR\_FUNC\_ROLE\_MAST.sql  
TBMAL\_GDPR\_FUNC\_ROLE\_PACK.sql  
TRADES\_SECURITIES\_MASKING\_ENTRIES.sql  
TransactionFiltering\_Tab\_8122.sql  
cnd\_ofsa\_object\_application\_map.sql  
cnd\_pr2\_object\_tl.sql  
cnd\_pr2\_object\_trace.sql  
cnd\_pr2\_process\_b.sql  
cnd\_pr2\_process\_task.sql  
cnd\_pr2\_process\_task\_parameter.sql  
cnd\_pr2\_process\_task\_precedence.sql  
ml\_prc\_ofsa\_object\_application\_map.sql  
ml\_prc\_pr2\_object\_tl.sql

ml\_prc\_pr2\_object\_trace.sql  
ml\_prc\_pr2\_process\_b.sql  
ml\_prc\_pr2\_process\_task.sql  
ml\_prc\_pr2\_process\_task\_parameter.sql  
ml\_prc\_pr2\_process\_task\_precedence.sql  
ofsa\_object\_application\_map\_exctn.sql  
pr2\_object\_tl\_exctn.sql  
pr2\_object\_trace\_exctn.sql  
pr2\_process\_b\_exctn.sql  
pr2\_process\_task\_exctn.sql  
pr2\_process\_task\_parameter\_exctn.sql  
ECM\_InitiateCorrelation.sql  
AAI\_FF\_CONTROL\_PARAMS.sql  
AAI\_FF\_CONTROL\_PROPERTIES.sql  
AAI\_FF\_FORMS\_B.sql  
AAI\_FF\_FORMS\_CONTAINERS\_B.sql  
AAI\_FF\_FORMS\_CONTAINERS\_TL.sql  
AAI\_FF\_FORMS\_TL.sql  
AAI\_FF\_FORM\_CONTROLS\_B.sql  
AAI\_FF\_FORM\_CONTROLS\_TL.sql  
AAI\_WF\_ACTIVITY\_B\_81211.sql  
AAI\_WF\_ACTIVITY\_TL.sql  
AAI\_WF\_OUTCOME\_B\_8121.sql  
AAI\_WF\_OUTCOME\_TL\_8121.sql  
AAI\_WF\_STATUS\_B\_8121.sql  
AAI\_WF\_STATUS\_TL\_8121.sql  
AAI\_WF\_TRANSITION\_B\_81211.sql  
AAI\_WF\_TRANSITION\_TL\_81211.sql  
CSSMS\_FUNCTION\_MAST\_PACK\_8121.sql  
CSSMS\_GROUP\_MAST\_PACK\_8121.sql  
CSSMS\_GROUP\_ROLE\_MAP\_PACK\_8121.sql  
CSSMS\_GRP\_ROLE\_MAP\_UNAUTH\_PACK\_8121.sql  
CSSMS\_ROLE\_FUNCTION\_MAP\_PACK\_8121.sql  
CSSMS\_ROLE\_MAST\_PACK\_8121.sql  
CSSMS\_USRGRP\_DSN\_UNAUTH\_PACK\_8121.sql  
CSSMS\_USR\_GROUP\_DSN\_MAP\_PACK\_8121.sql  
MESSAGES\_EN\_US.sql  
OFS\_ECM\_SANC\_8121.sql  
OFS\_ECM\_SANC\_81211.sql  
aai\_ff\_tab\_display\_filters.sql  
aai\_ff\_tab\_grouping.sql  
aai\_ff\_tab\_operation\_filters.sql  
MESSAGES\_EN\_US.sql  
AAI\_FF\_FORMS\_CONTAINERS\_B.sql  
AAI\_FF\_CONTROL\_PARAMS.sql  
AAI\_FF\_CONTROL\_PROPERTIES.sql  
AAI\_FF\_FORMS\_B.sql  
AAI\_FF\_FORMS\_CONTAINERS\_B.sql  
AAI\_FF\_FORMS\_CONTAINERS\_TL.sql  
AAI\_FF\_FORMS\_TL.sql  
AAI\_FF\_FORM\_CONTROLS\_B.sql  
AAI\_FF\_FORM\_CONTROLS\_TL.sql  
AAI\_FF\_TAB\_DISPLAY\_FILTERS.sql  
AAI\_FF\_TAB\_DISPLAY\_FILTERS\_6666.sql  
AAI\_FF\_TAB\_GROUPING.sql  
AAI\_FF\_TAB\_GROUPING\_6666.sql

AAI\_FF\_TAB\_OPERATION\_FILTERS.sql  
ECM\_ESC\_L2\_8121.sql  
ECM\_ESC\_PEP\_EDD\_L2\_8121.sql  
Escalated\_CustomerScreeningTab.sql  
Escalated\_ExternalEntityScreeningTab.sql  
Escalated\_RealTimeScreeningTab.sql  
kdd\_casetype\_action\_map.sql  
ECM\_PEP\_EDD\_L2.sql  
ECM\_SAN\_PRB\_L2.sql  
Escalated\_CustomerScreeningTab.sql  
Escalated\_ExternalEntityScreeningTab.sql  
Escalated\_RealTimeScreeningTab.sql  
MESSAGES\_EN\_US\_8121.sql  
CSSMS\_ROLE\_FUNCTION\_MAP\_PACK\_CS.sql  
MESSAGES\_EN\_US.sql  
MESSAGES\_EN\_US.sql  
MESSAGES\_EN\_US\_81290.sql  
PR2\_PROCESS\_B\_81290.sql  
AAI\_FF\_FORM\_CONTROLS\_B.sql  
33932831\_AAI\_DMT\_DEF.sql  
33932831\_PARTY\_PARTY\_RLSHP\_EVNT.sql  
AAI\_FF\_TablesScripts\_TBAML.sql  
MESSAGES\_EN\_US\_TBAML.sql  
TBAML\_Business\_Data\_Load\_process.sql  
TBAML\_EVENT\_ENTITY\_MAP\_CUST\_proc\_task\_params.sql  
TBAML\_FCC\_GOOD\_SRVC\_process.sql  
33828672\_FCC\_UI\_MODULE\_CONF.sql  
33828672\_KDD\_INSTALL\_PARAM\_KYC.sql  
34151184\_FCC\_UI\_MODULE\_CONF.sql  
34300573\_KDD\_INSTALL\_PARAM.sql  
ALT\_PARTY\_TO\_ENTITIES\_CASEDESIGN.sql  
AMLES\_FCC\_DM.sql  
AMLES\_FCC\_EVENT\_STATUS\_B\_TL.sql  
AMLES\_KDD\_INSTALL\_PARAM\_ENTRIES.sql  
ASC\_CASE\_TYPE\_AML\_SURV\_BTL.sql  
ASC\_fcc\_dm\_definition.sql  
ASC\_fcc\_dm\_field\_mapping.sql  
BD\_WIRE\_TRXN\_INSTN\_LEG\_ARC\_449.sql  
CAR\_Install\_param.sql  
CASE\_PURGE\_TABLES\_DM\_8129.sql  
CONDUCTOR\_CASE\_DESIGNER\_8129.sql  
CONDUCTOR\_FCC\_DM\_DEFINITION\_8129.sql  
CONDUCTOR\_FCC\_DM\_FIELD\_MAPPING\_8129.sql  
CSTM\_BD\_ARC\_TO\_FCC\_EVNT\_DM\_FIELD\_MAPPING\_8124.sql  
CSTM\_BD\_FCC\_DM\_FIELD\_MAPPING\_8124.sql  
CSTM\_FCC\_DM\_FIELD\_MAPPING\_8124.sql  
Conductor\_Doc\_Identification\_Grid\_Masking.sql  
Customer\_Doc\_Identification\_Grid\_Masking.sql  
ECM\_BATCH\_PERF.sql  
ENTITY\_AUDIT\_ACCESS\_8128.sql  
FCC\_CAR\_CASE\_RULES\_8123.sql  
FCC\_CORRELATION\_CASE\_TYPE\_MAP\_RTF.sql  
FCC\_CORRELATION\_RULE\_CAR.sql  
FCC\_CORRELATION\_RULE\_RTF.sql  
FCC\_CURRENCY\_CONFIG\_INSERTS.sql  
FCC\_CUST\_MAPPING.sql

FCC\_DM\_DEFINITION\_10021.sql  
FCC\_DM\_DEFINITION\_10022.sql  
FCC\_DM\_DEFINITION\_34.sql  
FCC\_DM\_DEFINITION\_62.sql  
FCC\_DM\_DEFINITION\_8124\_221.sql  
FCC\_DM\_DEFINITION\_884.sql  
FCC\_DM\_DEFINITION\_CS\_8123.sql  
FCC\_DM\_DEFINITION\_ISSUER.sql  
FCC\_DM\_DEFINITION\_KYC\_8124.sql  
FCC\_DM\_DEFINITION\_KYC\_8126.sql  
FCC\_DM\_DEFINITION\_ORDR.sql  
FCC\_DM\_DEFINITION\_P2P\_RLSHP.sql  
FCC\_DM\_DEFINITION\_SCRTY.sql  
FCC\_DM\_DEFINITION\_TRADE.sql  
FCC\_DM\_DEFINITION\_exctn.sql  
FCC\_DM\_DEFINITION\_perf\_update\_KYC.sql  
FCC\_DM\_FIELD\_MAPPING\_3014.sql  
FCC\_DM\_FIELD\_MAPPING\_3\_2.sql  
FCC\_DM\_FIELD\_MAPPING\_81211.sql  
FCC\_DM\_FIELD\_MAPPING\_8124.sql  
FCC\_DM\_FIELD\_MAPPING\_8125.sql  
FCC\_DM\_FIELD\_MAPPING\_8126.sql  
FCC\_DM\_FIELD\_MAPPING\_8128.sql  
FCC\_DM\_FIELD\_MAPPING\_913.sql  
FCC\_DM\_FIELD\_MAPPING\_LAST\_PRCNSG.sql  
FCC\_DM\_FIELD\_MAPPING\_ORDR.sql  
FCC\_DM\_FIELD\_MAPPING\_SCRTY.sql  
FCC\_DM\_FIELD\_MAPPING\_SECURITY\_AddRemove.sql  
FCC\_DM\_FIELD\_MAPPING\_TRADE.sql  
FCC\_DM\_FIELD\_MAPPING\_TRADE\_AddRemove.sql  
FCC\_DM\_LAST\_ACTVY\_DT.sql  
FCC\_DM\_TABLES\_KYC\_8122.sql  
FCC\_DM\_TABLES\_KYC\_8123.sql  
FCC\_EVENT\_STATUS\_SUPPRESSION.sql  
FCC\_NATIVE\_REDACTION\_CONFIG\_8124.sql  
FCC\_PARTY\_PARTY\_RLSHP\_EVNT\_UC.sql  
FCC\_PARTY\_PARTY\_RLSHP\_UC.sql  
FCC\_RT\_EVENTTYPE\_PTC\_AML\_8122.sql  
FCC\_RT\_EVENTTYPE\_PTC\_KYC\_8129.sql  
FCC\_RT\_EVENTTYPE\_PTC\_QUERIES\_8123.sql  
FCC\_RT\_EVENTTYPE\_PTC\_QUERIES\_8125.sql  
FCC\_RT\_EVENTTYPE\_PTC\_QUERIES\_8126.sql  
FCC\_RT\_EVENTTYPE\_PTC\_QUERIES\_KYC\_8124.sql  
FCC\_RT\_EVENTTYPE\_PTC\_QUERIES\_KYC\_8129.sql  
FCC\_RT\_EVENTTYPE\_PTC\_QUERIES\_RTF.sql  
FCC\_RT\_EVENTTYPE\_PTC\_RTF.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_8122.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_AML.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_COL\_8122.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_COL\_8125.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_COL\_8127.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_COL\_KYC\_8129.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_COL\_RTF.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_KYC\_8129.sql  
FCC\_SCENARIO\_MASTER\_8121.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_RTF.sql

FCC\_RT\_EVNTTYP\_CORRELATION\_MAP\_RTF.sql  
FCC\_SCENARIO\_MASTER\_36331738.sql  
FCC\_SCENARIO\_MASTER\_RTF.sql  
FCC\_SCENARIO\_MASTER\_TL\_RTF.sql  
FCC\_SUP\_ACTION\_FIELD\_MAP\_SUPPRESSION.sql  
FCC\_TP\_ACTION\_SUPPRESSION.sql  
FCC\_TP\_STATUS\_SUPPRESSION.sql  
FCC\_UI\_MODULE\_CONF\_24813.sql  
FCC\_UI\_MODULE\_CONF\_8121.sql  
FCC\_UI\_MODULE\_CONF\_81210.sql  
FCC\_UI\_MODULE\_CONF\_8122.sql  
FCC\_UI\_MODULE\_CONF\_8123.sql  
FCC\_UI\_MODULE\_CONF\_8124.sql  
FCC\_UI\_MODULE\_CONF\_8125.sql  
FCC\_UI\_MODULE\_CONF\_8126.sql  
FCC\_UI\_MODULE\_CONF\_8127.sql  
FCC\_UI\_MODULE\_CONF\_8128.sql  
FCC\_UI\_MODULE\_CONF\_8129.sql  
FCC\_UI\_MODULE\_CONF\_812\_11.sql  
FCC\_UI\_MODULE\_CONF\_SUPPRESSION.sql  
FCC\_UI\_RULES\_ENTRIES\_8129.sql  
FCC\_UI\_RULES\_ENTRIES\_AddTradesSecuritiesToCase.sql  
FCC\_UI\_RULES\_ENTRIES\_AddTrxnToCase.sql  
FCC\_UI\_RULES\_ENTRIES\_CANCEL\_RFI.sql  
FCC\_UI\_RULES\_ENTRIES\_EditMultipleTrxnLabels.sql  
FCC\_UI\_RULES\_ENTRIES\_RemoveTrxn.sql  
FCC\_UI\_RULES\_ENTRIES\_SUPPRESSION.sql  
FCC\_UI\_RULE\_Entries\_Email\_btn.sql  
FCC\_UI\_RULE\_OUTCOME\_8121.sql  
FCC\_UI\_RULE\_OUTCOME\_8122.sql  
FCC\_UI\_RULE\_OUTCOME\_Archival.sql  
Fcc\_Dm\_Field\_Mapping\_org.sql  
HH\_SMRY\_36652433.sql  
ISO\_TRXN\_FCC\_DM\_FIELD\_MAPPING\_8122.sql  
KDD\_ACTION\_34037245.sql  
KDD\_ACTION\_34048509.sql  
KDD\_ACTION\_81210.sql  
KDD\_ACTION\_8122.sql  
KDD\_ACTION\_8124.sql  
KDD\_ACTION\_8128.sql  
KDD\_ACTION\_8129.sql  
KDD\_ACTION\_STATUS\_RTF.sql  
KDD\_ACTION\_SUPPRESSION.sql  
KDD\_ACTION\_VLDTN\_8123.sql  
KDD\_BUSINESS\_TAB\_GRID\_MAP\_81210.sql  
KDD\_CASEATTRBT\_8125.sql  
KDD\_CASEATTRBT\_BHVR\_8123.sql  
KDD\_CASEATTRBT\_BHVR\_8124.sql  
KDD\_CASEATTRBT\_BHVR\_8129.sql  
KDD\_CASEATTRBT\_MASTER\_8124.sql  
KDD\_CASEATTRBT\_MASTER\_8129.sql  
KDD\_CASEATTRBT\_VAL\_8124.sql  
KDD\_CASEATTRBT\_VAL\_8127.sql  
KDD\_CASEATTRBT\_VAL\_8128.sql  
KDD\_CASEATTRBT\_VAL\_8129.sql  
KDD\_CASEATTRBT\_VAL\_LP\_8123.sql

KDD\_CASECLASS\_8121.sql  
KDD\_CASECLASS\_RTF.sql  
KDD\_CASEENTITY\_MASTER\_8123.sql  
KDD\_CASEENTITY\_MASTER\_8124.sql  
KDD\_CASEENTITY\_RTF.sql  
KDD\_CASEENTITY\_TABLES\_8121.sql  
KDD\_CASETYPE\_AML\_CA\_8123.sql  
KDD\_CASETYPE\_ATTRBT\_MAP\_8121.sql  
KDD\_CASETYPE\_ATTRBT\_MAP\_RTF.sql  
KDD\_CASETYPE\_ENTITY\_MAP\_8121.sql  
KDD\_CASETYPE\_ENTITY\_MAP\_RTF.sql  
KDD\_CASETYPE\_PARAM\_CONFIG\_8129.sql  
KDD\_CASETYPE\_TABGRP\_MAP\_8121.sql  
KDD\_CASETYPE\_TABGRP\_MAP\_CS\_8122.sql  
KDD\_CASETYPE\_TABGRP\_MAP\_RTF.sql  
KDD\_CASETYPE\_TABGRP\_MAP\_TF\_8122.sql  
KDD\_CASETYPE\_WORKFLOW\_MAP\_8121.sql  
KDD\_CASE\_TYPE\_SUBTYPE\_8121.sql  
KDD\_CASE\_TYPE\_SUBTYPE\_8123.sql  
KDD\_CASE\_TYPE\_SUBTYPE\_TL\_8121.sql  
KDD\_CASE\_TYPE\_SUBTYPE\_TL\_8123.sql  
KDD\_CMMNT\_81210.sql  
KDD\_CMMNT\_8129.sql  
KDD\_CMMNT\_CAT\_CD\_8128.sql  
KDD\_CMMNT\_SUPPRESSION.sql  
KDD\_CMMNT\_TL\_KYC\_81210.sql  
KDD\_CODE\_SET\_TRNLN\_19627.sql  
KDD\_CODE\_SET\_TRNLN\_81210.sql  
KDD\_CODE\_SET\_TRNLN\_8122CANCELRFI.sql  
KDD\_CODE\_SET\_TRNLN\_8123.sql  
KDD\_CODE\_SET\_TRNLN\_8124.sql  
KDD\_CODE\_SET\_TRNLN\_8127.sql  
KDD\_CODE\_SET\_TRNLN\_8128.sql  
KDD\_CODE\_SET\_TRNLN\_8129.sql  
KDD\_CODE\_SET\_TRNLN\_CRR\_POP.sql  
KDD\_CODE\_SET\_TRNLN\_KYC\_81210.sql  
CASE\_CASETYPE\_ACTION\_MAP\_SEQ\_8121.sql  
CREATE\_FCC\_TF\_ESC\_ALERTS.SQL  
CREATE\_FCC\_TF\_ESC\_ALERT\_CASE\_MAP.SQL  
CREATE\_FCC\_TF\_ESC\_ALERT\_LOOKUP.SQL  
CREATE\_FCC\_TF\_ESC\_AL\_EVENTS.SQL  
DROP\_FCC\_TF\_ESC\_AL\_CMNTS.sql  
FCC\_EVENT\_STATUS\_TL.sql  
FCC\_UI\_MODULE\_CONF.sql  
KDD\_ACTION\_8121.sql  
KDD\_ACTION\_TL\_8121.sql  
KDD\_CASEATTRBT\_BHVR.sql  
KDD\_CASEATTRBT\_COLUMNID\_MAP.sql  
KDD\_CASEATTRBT\_MASTER.sql  
KDD\_CASEATTRBT\_MASTER\_tl.sql  
KDD\_CASECLASS.sql  
KDD\_CASEENTITY\_MASTER.sql  
KDD\_CASETYPE\_ATTRBT\_MAP.sql  
KDD\_CASETYPE\_COLUMNID\_MAP.sql  
KDD\_CASETYPE\_ENTITY\_MAP.sql  
KDD\_CASETYPE\_WORKFLOW\_MAP\_8121.sql

KDD\_CASE\_TYPE\_SUBTYPE.sql  
KDD\_CMMNT.sql  
KDD\_CMMNT\_TL.sql  
KDD\_ROLE\_ACTION\_MAP\_8121.sql  
KDD\_STATUS\_8121.sql  
KDD\_STATUS\_ACTION\_MAP\_8121.sql  
KDD\_STATUS\_TL\_8121.sql  
TF\_FCC\_CORRELATION\_CASE\_TYPE\_MAP.sql  
TF\_FCC\_CORRELATION\_RULE.sql  
TF\_FCC\_RT\_EVENTTYPE\_PTC.sql  
TF\_FCC\_RT\_EVENTTYPE\_PTC\_QUERIES.sql  
TF\_FCC\_RT\_EVENT\_ENTITY\_TABLES.sql  
TF\_FCC\_RT\_EVENT\_ENTITY\_TABLES\_COL.sql  
TF\_FCC\_RT\_EVNTTYP\_CORRELATION\_MAP.sql  
create\_dim\_tf\_msg\_type.sql  
create\_fcc\_san\_std\_cmnts\_dim.sql  
create\_fcc\_san\_std\_cmnts\_tl.sql  
create\_fcc\_tf\_esc\_al\_msg\_tgs.sql  
create\_fcc\_tf\_esc\_al\_std\_cmnts\_map.sql  
dim\_tf\_msg\_type.sql  
fcc\_casetype\_event\_status\_map.sql  
fcc\_event\_status\_b.sql  
fcc\_san\_std\_cmnts\_dim.sql  
fcc\_san\_std\_cmnts\_tl.sql  
kdd\_case\_type\_cmmnt.sql  
kdd\_caseentity\_master\_tl.sql  
kdd\_caseentity\_tab\_map.sql  
kdd\_casetype\_tabgrp\_map.sql  
kdd\_install\_param.sql  
kdd\_install\_param\_tl.sql  
TF\_FCC\_RT\_EVENTTYPE\_PTC\_QUERIES\_8123.sql  
DIM\_SANC\_ESC\_WRSTRPNG\_FLAGS\_B.sql  
DIM\_SANC\_ESC\_WRSTRPNG\_FLAGS\_TL.sql  
TF\_FCC\_RT\_EVENT\_ENTITY\_TABLES.sql  
TF\_FCC\_RT\_EVENT\_ENTITY\_TABLES\_COL.sql  
KDD\_CODE\_SET\_TRNLN\_RLTCASE\_REASON\_8127.sql  
KDD\_CODE\_SET\_TRNLN\_SUPPRESSION.sql  
KDD\_INSTALL\_PARAM\_8121.sql  
KDD\_INSTALL\_PARAM\_81211.sql  
KDD\_INSTALL\_PARAM\_8123.sql  
KDD\_INSTALL\_PARAM\_8125.sql  
KDD\_INSTALL\_PARAM\_8128.sql  
KDD\_INSTALL\_PARAM\_ASC\_CASE\_TYPE\_AML\_SURV\_BTL.sql  
KDD\_INSTALL\_PARAM\_ENTRIES\_REL\_ENTITY\_EXCLUSION.sql  
KDD\_INSTALL\_PARAM\_RTF.sql  
KDD\_INSTALL\_PARAM\_SUPPRESSION.sql  
KDD\_INSTALL\_PARAM\_TrxnChart\_defaultLoad.sql  
KDD\_ROLE\_ACTION\_MAP\_8125.sql  
PE\_TABLES\_COLUMN\_MISMATCH.sql  
QTNRTYPEQUERY\_MULTILOCALE\_812LP.sql  
RESEARCH\_AUDIT\_ACCESS.sql  
asc\_fcc\_dm\_definition\_8129.sql  
asc\_fcc\_dm\_field\_mapping\_8129.sql  
fcc\_dm\_definition\_36369466.sql  
fcc\_dm\_definition\_524.sql  
fcc\_dm\_definition\_6062.sql

fcc\_dm\_definition\_64.sql  
fcc\_dm\_definition\_693.sql  
fcc\_dm\_definition\_872.sql  
fcc\_dm\_definition\_881\_875.sql  
fcc\_dm\_definition\_910.sql  
fcc\_dm\_definition\_911.sql  
fcc\_dm\_definition\_91\_2.sql  
fcc\_dm\_definition\_acct\_posn.sql  
fcc\_dm\_definition\_ecm\_tbaml.sql  
fcc\_dm\_definition\_entity\_map\_38359897.sql  
fcc\_dm\_definition\_es\_63.sql  
fcc\_dm\_definition\_iso2022.sql  
fcc\_dm\_definition\_org.sql  
fcc\_dm\_field\_mapping\_36502005.sql  
fcc\_dm\_field\_mapping\_883.sql  
fcc\_dm\_field\_mapping\_884.sql  
fcc\_dm\_field\_mapping\_885.sql  
fcc\_dm\_field\_mapping\_acct\_posn.sql  
fcc\_dm\_suppression.sql  
forward\_port\_bugs\_8127.sql  
kdd\_install\_param\_37062111.sql  
kdd\_install\_param\_tl\_37062111.sql  
FCC\_CASETYPE\_EVENT\_STATUS\_MAP.sql  
FCC\_CORRELATION\_CASE\_TYPE\_MAP.sql  
FCC\_CORRELATION\_RULE.sql  
FCC\_CS\_ESC\_ALERTS\_LOOKUP.sql  
FCC\_RT\_EVENTTYPE\_PTC.sql  
FCC\_RT\_EVENTTYPE\_PTC\_QUERIES.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_COL.sql  
FCC\_RT\_EVNTTYP\_CORRELATION\_MAP.sql  
FCC\_ZCS\_ALERT\_TYPE.sql  
FCC\_ZCS\_SCREENING\_MODE.sql  
KDD\_CASECLASS.sql  
KDD\_CASEENTITY\_MASTER.sql  
KDD\_CASEENTITY\_MASTER\_TL.sql  
KDD\_CASEENTITY\_TAB\_MAP.sql  
KDD\_CASETYPE\_ATTRBT\_MAP\_8121.sql  
KDD\_CASETYPE\_ENTITY\_MAP.sql  
KDD\_CASETYPE\_ENTITY\_MAP\_8121.sql  
KDD\_CASETYPE\_TABGRP\_MAP.sql  
KDD\_CASE\_TYPE\_SUBTYPE.sql  
KDD\_CASE\_TYPE\_SUBTYPE\_TL\_8121.sql  
kdd\_casetype\_action\_map.sql  
FCC\_CSCM\_SCMNTS\_ENT\_ACTN\_MAP.sql  
FCC\_CSCM\_STD\_CMNTS\_ENT\_MAP.sql  
FCC\_CS\_CM\_ALERT\_ACTIONS\_DIM.sql  
FCC\_CS\_CM\_ALERT\_ACTIONS\_TL.sql  
FCC\_CS\_CM\_ALERT\_PRIORITY\_DIM.sql  
FCC\_CS\_CM\_ALERT\_PRIORITY\_TL.sql  
FCC\_CS\_CM\_ALERT\_TYPE\_DIM.sql  
FCC\_CS\_CM\_ALERT\_TYPE\_TL.sql  
FCC\_CS\_CM\_ENTITY\_ATTR\_DIM.sql  
FCC\_CS\_CM\_EVENT\_STATUS\_DIM.sql  
FCC\_CS\_CM\_EVENT\_STATUS\_TL.sql  
FCC\_CS\_CM\_MATCH\_RULE\_DIM.sql

FCC\_CS\_CM\_MTCH\_RULE\_ENT\_ATTR\_MAP.sql  
FCC\_CS\_CM\_MTCH\_RULE\_WLS\_ATTR\_MAP.sql  
FCC\_CS\_CM\_SAN\_STD\_CMNTS\_DIM.sql  
FCC\_CS\_CM\_SAN\_STD\_CMNTS\_TL.sql  
FCC\_CS\_CM\_SCREENING\_MODE\_DIM.sql  
FCC\_CS\_CM\_SCREENING\_MODE\_TL.sql  
FCC\_CS\_CM\_STATUS\_DIM.sql  
FCC\_CS\_CM\_STATUS\_TL.sql  
FCC\_RT\_EVENTTYPE\_PTC.sql  
FCC\_RT\_EVENTTYPE\_PTC\_QUERIES.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_COL.sql  
FCC\_UI\_MODULE\_CONF.sql  
KDD\_CASEATTRBT\_BHVR.sql  
KDD\_CASEATTRBT\_COLUMNID\_MAP.sql  
KDD\_CASEATTRBT\_MASTER.sql  
KDD\_CASEATTRBT\_MASTER\_TL.sql  
KDD\_CASEATTRBT\_VAL.sql  
KDD\_CASETYPE\_ATTRBT\_MAP.sql  
KDD\_CASETYPE\_COLUMNID\_MAP.sql  
KDD\_CASETYPE\_TABGRP\_MAP.sql  
KDD\_CASE\_TYPE\_CMMNT.sql  
KDD\_CMMNT.sql  
KDD\_CMMNT\_TL.sql  
kdd\_install\_param.sql  
kdd\_install\_param\_tl.sql  
FCC\_RT\_EVENTTYPE\_PTC\_81213.sql  
FCC\_RT\_EVENTTYPE\_PTC\_QUERIES\_81213.sql  
KDD\_CASEATTRBT\_BHVR\_81213.sql  
KDD\_CASEATTRBT\_MASTER\_81213.sql  
KDD\_CASEATTRBT\_MASTER\_TL\_81213.sql  
KDD\_CASEATTRBT\_VAL\_81213.sql  
KDD\_CASETYPE\_ATTRBT\_MAP\_81213.sql  
CS\_FCC\_UI\_MODULE\_CONF\_8124.sql  
FCC\_RT\_EVENTTYPE\_PTC\_81250.sql  
FCC\_RT\_EVENTTYPE\_PTC\_QUERIES\_81250.sql  
KDD\_CASEATTRBT\_BHVR.sql  
KDD\_CASEATTRBT\_VAL.sql  
KDD\_CASETYPE\_ATTRBT\_MAP.sql  
KDD\_CASETYPE\_ENTITY\_MAP\_81250.sql  
delete\_esc\_attributes.sql  
UPDATE\_FCC\_DM\_DEFINITION\_CS.sql  
UPDATE\_FCC\_RT\_EVENT\_ENTITY\_TABLES.sql  
UPDATE\_FCC\_UI\_MODULE\_CONF\_CS.sql  
FCC\_CS\_CM\_ALERT\_PRIORITY\_DIM.sql  
FCC\_CS\_CM\_ALERT\_PRIORITY\_TL.sql  
FCC\_RTSCR\_REQUEST\_LOOKUP\_IDX.sql  
UPDATE\_FCC\_DM\_DEFINITION\_CS.sql  
UPDATE\_FCC\_RT\_EVENT\_ENTITY\_TABLES.sql  
FCC\_CS\_CM\_EVENT\_STATUS\_DIM.sql  
FCC\_CS\_CM\_EVENT\_STATUS\_TL.sql  
FCC\_CS\_CM\_STATUS\_DIM.sql  
FCC\_CS\_CM\_STATUS\_TL.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_COL.sql  
ALTER\_FCC\_CS\_ESC\_AL\_EVENT\_MATCHES.sql

FCC\_RT\_EVENT\_ENTITY\_TABLES\_COL.sql  
UPDATE\_FCC\_DM\_DEFINITION\_CS.sql  
UPDATE\_FCC\_DM\_FIELD\_MAPPING\_CS.sql  
33932831\_FCC\_DM\_DEFINITION.sql  
34665219\_FCC\_DM\_FIELD\_MAPPING.sql  
FCC\_PARTY\_PARTY\_RLSHP\_UniqueKeys.sql  
35406847\_FCC\_UI\_MODULE\_CONF.sql  
35953770\_Atomic.sql  
CRR\_8127.sql  
FCC\_DM\_FIELD\_MAPPING\_3.sql  
FCC\_DM\_FIELD\_MAPPING\_713.sql  
FCC\_DM\_FIELD\_MAPPING\_753.sql  
FCC\_UI\_MODULE\_CONF\_TBAML\_33913166.sql  
FCC\_UI\_MODULE\_CONF\_TBAML\_IR2.sql  
FCC\_UI\_MODULE\_CONF\_TBAML\_NEW.sql  
GDPR\_DATAREDACTION\_TBAML.sql  
TBAML\_8111.sql  
TBAML\_FCC\_DM\_DEFINITION\_10010.sql  
TBAML\_FCC\_DM\_DEFINITION\_110.sql  
TBAML\_FCC\_DM\_DEFINITION\_713.sql  
TBAML\_FCC\_DM\_DEFINITION\_714.sql  
TBAML\_FCC\_DM\_DEFINITION\_718.sql  
TBAML\_FCC\_DM\_DEFINITION\_719.sql  
TBAML\_FCC\_DM\_DEFINITION\_755.sql  
TBAML\_FCC\_DM\_DEFINITION\_756.sql  
TBAML\_FCC\_DM\_DEFINITION\_757.sql  
TBAML\_FCC\_DM\_FIELD\_MAPPING\_10010.sql  
TBAML\_FCC\_DM\_FIELD\_MAPPING\_6022.sql  
FN\_CALL\_CHANGE\_EVENT\_TYPE.sql  
FN\_CALL\_ENTITY\_TAG\_MAP.sql  
FN\_CASE\_EVENT\_COUNT\_GET.sql  
FN\_CMMT\_TX\_GET.sql  
FN\_EVENT\_ML\_SCORE.sql  
FN\_ML\_SCORE\_BASED\_EVENT\_DCSN.sql  
FN\_ML\_SCOR\_BSD\_EVNT\_AUTO\_CLSR.sql  
FN\_NTITY\_REL\_DEL.sql  
FN\_T2T\_CONDUCTOR.sql  
FN\_TRXN\_GRID\_GET.sql  
F\_CASE\_LAST\_STTS\_ACTION\_SEQ\_ID.sql  
F\_CASE\_STATUS\_AGE.sql  
F\_CASE\_TYPE\_DEFAULT\_DUE\_DT.sql  
F\_CASE\_TYPE\_NEAR\_DUE\_DT.sql  
F\_FCC\_BATCH\_RUN.sql  
F\_FCC\_POPULATE\_PRECASE\_SCORE.sql  
F\_GATHER\_STATS.sql  
F\_GET\_ARCHIVEDCHECK\_CASEID.sql  
F\_GET\_ARCHIVEDCHECK\_EVENTS.sql  
F\_GET\_RLSHP\_COUNTS.sql  
F\_GET\_TAX\_ID\_CASES.sql  
F\_INSERT\_WL\_ATTR\_BATCH\_CS.sql  
func\_update\_batch\_case\_duedt.sql  
grant\_kdd\_casetype\_tabgrp\_map.sql  
KDD\_CASE\_ACCT\_BAL\_POSN\_SMRY\_INDEX.sql  
SEARCHCASE\_CLOB\_TEXT\_INDEXES.sql  
TD\_Performance\_Index\_Scripts.sql  
kdd\_history\_table\_index.sql

PKG\_CAR\_CASE.sql  
PKG\_CAR\_CASE\_BODY.sql  
PKG\_CM\_ACTIONS.sql  
PKG\_CM\_ACTIONS\_BODY.sql  
PKG\_CM\_ACTION\_HISTORY.sql  
PKG\_CM\_ACTION\_HISTORY\_BODY.sql  
PKG\_CM\_DATATEMPLATE.sql  
PKG\_CM\_DATATEMPLATE\_BODY.sql  
PKG\_CM\_HISTORY.sql  
PKG\_CM\_HISTORY\_BODY.sql  
PKG\_CM\_NETVIS.sql  
PKG\_CM\_NETVIS\_BODY.sql  
PKG\_CM\_TABS.sql  
PKG\_CM\_TABS\_BODY.sql  
PKG\_CONDUCTOR\_T2T.sql  
PKG\_CONDUCTOR\_T2T\_BODY.sql  
PKG\_CORRELATION.sql  
PKG\_CORRELATION\_BODY.sql  
PKG\_ENTITY\_ADD\_API.sql  
PKG\_ENTITY\_ADD\_API\_BODY.sql  
PKG\_ENTITY\_REMOVE\_API.sql  
PKG\_ENTITY\_REMOVE\_API\_BODY.sql  
PKG\_FCC\_DM.sql  
PKG\_FCC\_DM\_BODY.sql  
PKG\_POPULATE\_ADDITIONAL\_INFO.sql  
PKG\_POPULATE\_ADDITIONAL\_INFO\_BODY.sql  
PKG\_PROMOTE\_CASE\_CORRELATION.sql  
PKG\_PROMOTE\_CASE\_CORRELATION\_BODY.sql  
pkg\_goaml.sql  
pkg\_goaml\_body.sql  
FN\_AUDITPARAMS.sql  
FN\_FCC\_ECM\_JIT\_DIS\_USR.sql  
FN\_FCC\_ECM\_JIT\_SYNCH.sql  
FN\_GETCASEIDSLLIST.sql  
P\_CHANGE\_EVENT\_T.sql  
P\_CS\_IH\_CASE\_MERGE.sql  
P\_ECM\_USER\_ATTRI\_MAP.sql  
P\_EVENT\_MIGRATED\_STATUS\_POPULATION.sql  
P\_EVENT\_ML\_SCORE.sql  
P\_FCC\_CM\_INSRT\_ENTITIES\_TO\_CASE.sql  
P\_FCC\_ECM\_JIT\_DIS\_USR.sql  
P\_FCC\_ECM\_JIT\_SEC\_MAP.sql  
P\_FCC\_ECM\_JIT\_SYNCH.sql  
P\_GET\_OPTIONAL\_CASE\_ATTRIBUTE.sql  
P\_KYC\_CASE\_CLOSURE\_ACCEPT\_SYSTEM\_RISK.sql  
P\_ML\_SCORE\_EVENT\_AUTOCLS\_DCSN.sql  
P\_NTITY\_REL\_DEL.sql  
P\_POP\_ENTITY\_TAG\_MAP.sql  
P\_UPDATE\_CASE\_REPORT\_ID.sql  
proc\_update\_batch\_case\_duedt.sql  
CM\_ACCT\_GENERIC\_SEQ.sql  
CM\_CNDTR\_ADDR\_SEQ.sql  
CM\_CNDTR\_EMAIL\_SEQ.sql  
CM\_CNDTR\_ENTTY\_RLSHP\_LKUP\_SEQ.sql  
CM\_CNDTR\_PHONS\_SEQ.sql  
CM\_CNDTR\_RLSHP\_SEQ.sql

CM\_CNDTR\_SEQ.sql  
CM\_CONDUCTOR\_LOOKUP\_SEQ.sql  
CM\_CUST\_GENERIC\_SEQ.sql  
CM\_EXTERNAL\_ENTITY\_PHONE\_SEQ.sql  
CM\_EXTNTITY\_GENERIC\_SEQ.sql  
CM\_FCC\_SUPPRESSION\_ACTION.sql  
CM\_FCC\_SUPPRESSION\_SEQ.sql  
CM\_KDD\_CASE\_TRXN\_TAG\_SEQ\_ID.sql  
CM\_SCENARIO\_SKEY\_SEQ.sql  
CM\_SECURITY\_SEQ.sql  
CM\_SEQUENCES\_SCRTY.SQL  
CM\_TRADE\_SEQ.sql  
ENTITY\_ADD\_API\_SEQ.sql  
EXTERNAL\_REQUEST\_ADDRESS\_ID\_SEQ.sql  
EXTERNAL\_REQUEST\_DETAILS\_ID\_SEQ.sql  
EXTERNAL\_REQUEST\_RISK\_ID\_SEQ.sql  
FCC\_GENERIC\_ACTION\_AUDIT\_SEQ.sql  
TD\_Performance\_Sequence\_Scripts.sql  
CREATE\_CM\_TF\_ESC\_ALERT\_LOOKUP\_SEQ.SQL  
CM\_CS\_ALERT\_LOOKUP\_SEQ.sql  
PARTY\_PARTY\_RLSHP\_SKEY.sql  
AIF\_ANOMALY\_SCORE.sql  
AIF\_ANOMALY\_SCORE\_ECM\_DETAILS.sql  
SYNONYM\_8122.sql  
CREATE\_TY\_CMMT\_TX\_TB.sql  
TY\_CMMT\_TX\_OBJ.sql  
TY\_GOAML.sql  
TY\_TRXN\_GRID\_OBJ.sql  
TY\_TRXN\_GRID\_TB.sql  
BUS\_ACSMRY\_ARC\_BSM\_VW.sql  
CASE\_ACSMRY\_BSM\_VW.sql  
CASE\_HHSMRY\_BSM\_VW.sql  
GOAML\_VIEW.sql  
KDD\_ACSMRY\_ARC\_BSM\_VW.sql  
KDD\_BSM\_HHSMRY\_VW.sql  
KDD\_BUS\_LOAN\_LINKSMRY\_VW.sql  
KDD\_CM\_ACC\_PEE\_DEP.sql  
KDD\_CM\_ACC\_PEE\_DISB.sql  
KDD\_CM\_CB\_PEER\_DEP.sql  
KDD\_CM\_CB\_PEER\_DISB.sql  
KDD\_CM\_CB\_SUM\_DEP.sql  
KDD\_CM\_CB\_SUM\_DEPDISB.sql  
KDD\_CM\_CB\_SUM\_DISB.sql  
KDD\_CM\_CUST\_SUM\_DEP.sql  
KDD\_CM\_IA\_SUM\_AC.sql  
KDD\_CM\_IA\_SUM\_DIS.sql  
kdd\_acpgsmry\_event\_link\_vw.sql  
kdd\_case\_loan\_linksmry\_vw.sql  
kdd\_cbsmry\_event\_link\_vw.sql  
kdd\_hhsmry\_bsm\_vw.sql  
kdd\_loan\_linksmry\_vw.sql  
34877370\_8124.sql  
ALTER\_FCC\_CM\_STUDIO\_8125.sql  
AMLES\_TableScript.sql  
CA\_STR\_PURGE\_TABES\_8127.sql  
CA\_STR\_PURGE\_TABES\_8128.sql

CA\_STR\_PURGE\_TABLES\_8129.sql  
CONDUCTOR\_PURGE\_TABLES\_8128.sql  
CSTM\_FCC\_PURGE\_TABLES\_8124.sql  
CUST\_ACCT\_CHANGE\_81211.sql  
CUST\_PHONS\_CHANGE\_81211.sql  
FCC\_ACCT\_BAL\_POSN\_SMRY\_EVNT\_PE.sql  
FCC\_CURRENCY\_CONFIG.sql  
FCC\_DM\_GATHER\_STAT\_CONFIG.sql  
FCC\_RT\_EVENT\_ENTITY\_TABLES\_AddColumn8128.sql  
H\$KDD\_CASE\_ACCT\_SUPPL\_ATTR.sql  
H\$KDD\_CASE\_ATTRBT\_VAL\_MAP.sql  
H\$KDD\_CASE\_BACK\_OFFICE\_TRXN.sql  
H\$KDD\_CASE\_CASH\_TRXN.sql  
H\$KDD\_CASE\_CNDTR\_ADDR.sql  
H\$KDD\_CASE\_CNDTR\_EMAIL\_ADDR.sql  
H\$KDD\_CASE\_CNDTR\_ENTITY\_RLSHP.sql  
H\$KDD\_CASE\_CNDTR\_EXT\_RLSHP\_DTLS.sql  
H\$KDD\_CASE\_CNDTR\_ID\_DOC.sql  
H\$KDD\_CASE\_CNDTR\_PHONE.sql  
H\$KDD\_CASE\_CNDTR\_RLSHP\_MAPPER.sql  
H\$KDD\_CASE\_CONDUCTOR.sql  
H\$KDD\_CASE\_CUSTOMERS.sql  
H\$KDD\_CASE\_CUST\_EMAILS.sql  
H\$KDD\_CASE\_CUST\_ID\_DOC.sql  
H\$KDD\_CASE\_CUST\_SUPPL\_ATTR.sql  
H\$KDD\_CASE\_EXTRL\_ORG\_PHON.sql  
H\$KDD\_CASE\_INVOLVED\_PARTY\_DETAIL.sql  
H\$KDD\_CASE\_MI\_TRXN.sql  
H\$KDD\_CASE\_PARTY\_PARTY\_RLSHP.sql  
H\$KDD\_CASE\_SCRTY.sql  
H\$KDD\_CASE\_SCRTY\_FIRM\_DAILY.sql  
H\$KDD\_CASE\_TRADE.sql  
H\$KDD\_CASE\_TRADE\_EXECUTION\_EVENT.sql  
H\$KDD\_CASE\_WIRE\_TRXN.sql  
H\$KDD\_CASE\_SCRTY\_MKT\_DAILY.sql  
ISO\_TRXN\_CASE\_PURGE\_TABLES\_8123.sql  
ISO\_TRXN\_GT\_TABLES\_8122.sql  
ISO\_TRXN\_H\$ TABLES\_8122.sql  
ISO\_TRXN\_PURGE\_TABLES\_8122.sql  
KDD\_BUSINESS\_TAB\_GRID\_MAP.sql  
PURGE\_TABLES\_81211.sql  
PURGE\_TABLES\_8124.sql  
PURGE\_TABLES\_8125.sql  
PURGE\_TABLES\_8126.sql  
SCOTIA\_TABLE\_CUSTOM\_COLUMN\_8125.sql  
SUPPRESSION\_TABLES.sql  
DDL\_Scripts.sql  
PKG\_FCC\_ARCHIVAL\_COMPRESS\_UTILITY.sql  
PKG\_FCC\_ARCHIVAL\_COMPRESS\_UTILITY\_BODY.sql  
INSERT\_INFODOM\_PATCHES.sql  
Tag\_utility.sql  
fcc\_event\_biding\_update.sql  
ECM\_8124\_Preinstall\_Script.sql  
ECM\_8127\_Preinstall\_Script.sql  
ECM\_8128\_Preinstall\_Script.sql  
ECM\_8129\_Preinstall\_Script.sql

```
ECM_8.1.2.11.0_Preinstall_Script.sql  
ECM_8127_Postinstall_Script.sql  
ECM_8.1.2.11.0_Postinstall_Script.sql
```

## A.3 Build-related Files

This section lists the build-related files.

The following are build-related files:

```
DB_Install.xml  
INSERT_INFODOM_PATCHES.sql
```

### Note

The following files are required for the patch utility to work:

```
merge_wsdd.xml  
merge_Persistence.xml  
merge_web.xml  
merge_Menu.xml
```