Oracle® Financial Services Enterprise Case Management
ReadMe

Release 8.1.2.11.0

ORACLE®

Oracle Financial Services Enterprise Case Management ReadMe, Release 8.1.2.11.0

G29600-02

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About this Release

This OFS ECM release is cumulative of enhancements and bug fixes since the 8.1.2.10.0 release. It is compatible with the 8.1.2.10.0 release of FCCM Apps.

Oracle Financial Services (OFS) Enterprise Case Management (ECM) Pack is a separately licensed product.

Description

Release ID 38376346 – OFS ECM v8.1.2.0.0 Minor Release #11 (8.1.2.11.0).

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Prerequisites

This section lists any required prerequisites for this release.

- Before applying OFS ECM v8.1.2.11.0, it is required to install OFS ECM v8.1.2.0.0. For detailed instructions on installing this OFSECM Release, see [OFS ECM Application Pack Installation Guide 8.1.2.0.0](#).

- Configure the Server Time Zone:
  For ECM standalone installation:

  – The SERVER_TIMEZONE parameter must be configured in the CONFIGURATION table in CONFIG schema with the correct time zone name.

  – The Date/Timestamps are displayed according to the user's browser time zone.

  – Once the user time zone is saved, the browser date is converted to the Server time zone date and saved in the database.

  For Pack-on-Pack installation:

  – Update the SERVER_TIMEZONE parameter in the CONFIGURATION table in CONFIG schema with the following query:
  ```
  UPDATE CONFIGURATION SET PARAMVALUE='', DESCRIPTION='DB Server Timezone'
  WHERE PARAMNAME='SERVER_TIMEZONE';
  ```

  – The SYS DB user must provide the following grant to the ATOMIC DB user:
  ```
  GRANT execute on ctx_ddl to <ATOMIC_USER>;
  ```

- Apply Bug 38402265 - BD81211:Behavior Detection Version 8.1.2. ML Release # 11 (8.1.2.11.0).

> ⓘ **Note**
>
> This step is applicable only if you have OFS BD installed.

- Apply Bug 36420089 - OFSAA 8.1.2.0.0 AAI ML Release #5 (8.1.2.5.0) (OFSAAI).

- Apply Bug 37786646 - CONSOLIDATED FIXES FOR ISSUES DEPENDENT ON FCCM RELEASE 8.1.2.10 ML

- Apply Enhancement 37876070 - CERTIFICATION OF ERWIN 14.1

- Apply Bug 38485457 - CTR E-FILES ARE REJECTED BY FINCEN DUE TO LEADING AND TRAILING WHITESPACES IN NAME FIELDS

- Apply Bug 38709333 - LILAC THEME COLOR PALETTE AND THEME SPECIFICATION

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New Features/Enhancements

The following is the list of new features and enhancements included in OFS Enterprise Case Management Release 8.1.2.11.0:

- **New ECM UI** - Revamped ECM UI offering better experience, removing clutter and optimizing utilization of available screen space.

- **MCC code** - Added Merchant Category Code (MCC) to capture MI, wire and cash transactions.

- **EUR currency format** - Added EUR currency formatting support. For example, 1000.00 EUR is displayed as 1.000,00 EUR.

- **Configurable decimal format** - Added configuration to control the number of decimal places displayed.

- Display both Security ID and Security Name under orders in event details tab

- **Relationship tab enhancement** - Added configuration to determine which parameters to use for establishing relationships between entities for related cases and events.

- **Alert suppression** - Users are able to select a condition for suppressing future events. This can be done while taking decision on a single event and is not possible if user selects multiple events.

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Fixed Issues in ECM 8.1.2.11.0

The following bugs have been fixed in OFS Enterprise Case Management Release 8.1.2.11.0.

OFS Enterprise Case Management Release 8.1.2.11.0

Table 4-1   List of Fixed Issues

Bug Number	Description
38437354	SENSITIVE INFORMATION TRANSMITTED IN URL
38450566	ECM 8.1.2.7.0: POOR PERFORMANCE IN VIEW EVENT DETAILS FUNCTIONALITY
37923231	SYSTEM NOT DISPLAYING ALERTS WITH MORE THAN 25K ASSOCIATED RECORDS (CUSTOMER, TRXNS ETC)
38844522	ORA-00904: "H00ROLE": INVALID IDENTIFIER IN UMMSERVICE.LOG
38784147	ORA-00900: INVALID SQL STATEMENT IN OFSAAERR.LOG
38359897	RELATIONSHIP TAB NOT WORKING PROPERLY DUE TO DUPLICATE EVENT ID
38731881	ECM 8.1.2.10.0, EXPORT TO EXCEL IN CASE LIST, ONLY EXPORT THE CASES SHOWN IN THE PAGE
38471708	DEFAULT DATE CASE DATA IS APPEARING EVEN AFTER CLEARING THAT IN ADVANCE SEARCH TAB - ECM
38104690	SUPPRESSIONEXPIRY.SH IS RUNNING FOR LONG TIME
38242025	ASSIGNEE FIELD IN CASE CONTEXT IS BLANK, BUT APPEARS IN CASE LIST
38263598	ACCOUNT FOREIGN CURRENCY AMOUNT IS NOT DISPLAYED UNDER ACCOUNT SUMMARY TAB

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Known Issues in ECM 8.1.2.11.0

This section provides the list of known issues in this release.

Table 5-1   List of Known Issues

Bug Number	Description
35526597	Even if a user selects a status other than Closed from the Status drop-down in Advanced Search of the Archived Cases page, only closed cases will be returned in the search results. **Workaround**: Use only closed status for search.
34789808	In Case Advanced Search, users are able to enter strings in date fields. This should not be allowed. **Workaround**: Only enter the date values or select the date from the Calendar option.
35854853	The Events of Child table is archived even if the column value of V_CHILD_TABLE_FLAG is set to N. **Workaround**: Take backup of the FCC_ARC_CHILD_METADATA table, remove the entries, and run the utility.

Glossary

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