

# Oracle® Financial Crime and Compliance Management Investigation Hub Cloud Service

## Using Unique Keystrokes and Access Keys Guidelines Document



Release 24.08.01

G12890-01

August 2024

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Oracle Financial Crime and Compliance Management Investigation Hub Cloud Service Using Unique Keystrokes and Access Keys Guidelines Document, Release 24.08.01

G12890-01

Copyright © 2024, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

# Contents

## Preface

---

Audience	v
Help	v
Documentation Accessibility	v
Diversity and Inclusion	v
Related Resources	v
Conventions	vi
Comments and Suggestions	vi

## 1 Introduction

---

## 2 User Roles and Privileges

---

## 3 Investigation Hub Application Module

---

3.1 Home Page	3-1
3.2 Case Summary Page	3-3

## A APEX Controls

---

A.1 APEX Button (apex-button)	A-1
A.2 APEX Drop-down (apex-drop-down)	A-1
A.3 APEX Textbox (apex-textbox)	A-1
A.4 APEX Date Picker (apex-date-Picker)	A-2
A.5 APEX Link (apex-link)	A-3
A.6 APEX Checkbox (apex-checkbox)	A-3
A.7 APEX Table Column Header (apex-table-column-header)	A-3
A.8 APEX File Picker (apex-filepicker)	A-3
A.9 APEX Tabs (apex-tabs)	A-4
A.10 APEX Chart (apex-chart)	A-4
A.11 APEX Toggle Selection (apex-toggle-selection)	A-4
A.12 APEX Expand/Collapse (apex-expand-Collapse)	A-5

A.13	APEX Multiselect List (apex-multiselect-list)
A.14	APEX Pagination (apex-pagination)

A-5
A-5


# Preface

*Using Unique Keystrokes and Access Keys Guidelines Document* provides accessibility information (Voluntary Product Accessibility Template - VPAT) about the Investigation Hub Cloud Service User Interface (UI) according to the OAG 3.1 Standards .

## Audience

This document is intended for users who are responsible for provisioning and activating Oracle FCCM Investigation Hub Cloud Service or for adding other users who would manage the services, or for users who want to develop Oracle Cloud applications.

## Help

Use Help Icon  to access help in the application. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. Not all pages have help icons. You can also access the <https://docs.oracle.com/en/> to find guides and videos.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

## Related Resources

For more information, see these Oracle resources:

- Oracle Public Cloud: <http://cloud.oracle.com>
- Community: Use <https://community.oracle.com/customerconnect/> to get information from experts at Oracle, the partner community, and other users.
- Training: Take courses on Oracle Cloud from <https://education.oracle.com/oracle-cloud-learning-subscriptions>.

## Conventions

The following text conventions are used in this document:

Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

## Comments and Suggestions

Please give us feedback about Oracle Applications Help and guides! You can send an e-mail to: <https://support.oracle.com/portal/>.

# 1

## Introduction

This is the Unique Keystrokes and Access Keys Guidelines document for the Investigation Hub Cloud Service.

This document provides accessibility information (Voluntary Product Accessibility Template - VPAT) about the Investigation Hub Cloud Service User Interface (UI) according to the OAG 3.1 Standards. The Keystrokes reference details for each UI control on each screen of the Investigation Hub, and the information about the Access Keys required to access each UI control is explained. All the UI controls present in each UI screen of the Investigation Hub are listed.

### How this Guide is Organized

This section provides information about the structure of this document.

- [User Roles and Privileges](#): This section provides information about the Investigation Hub user roles and functionalities that a specific user has access to and can perform.
- [Investigation Hub Application Module](#): This section provides information about the keystrokes reference details of the Investigation Hub User Interface modules.
- [APEX Controls](#): This section provides information about the set of unique keystrokes for the APEX controls.

# 2

## User Roles and Privileges

In the Investigation Hub, users have roles through which they gain access to functions and data. Users can have any number of roles.

### Role-Based Access Control

**Table 2-1 Role-Based Access Control**

<b>Roles</b>	<b>Functions</b>
IHUB Administrator	A user mapped to this role will have access to IHUB admin and all the menu items for the entire Investigation Hub Application.
IHUB Analyst	A user mapped to this role will have access to all the menu items for the entire Investigation Hub Application.
IHUB Supervisor	A user mapped to this role will have access to all the menu items for the entire Investigation Hub Application.



# 3

## Investigation Hub Application Module

This topic provides keystroke reference details for the Investigation Hub Module.

**Topics:**

- [Home Page](#)
- [Case Summary Page](#)

### 3.1 Home Page

This topic provides keystroke reference details for the home page of the Investigation Hub.

**Table 3-1 Keystroke References for the Home Page Section**



























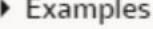





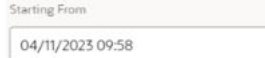


UI Control	How Does the UI Control Look	List of UI Controls on the Screen	Keystrokes to Access This UI Control
Interactive Report		Select columns to search	<a href="#">APEX Drop-down (apex-drop-down)</a>
Interactive Report	<input type="text"/>	Search box	<a href="#">APEX Textbox (apex-textbox)</a>
Interactive Report		Actions Menu	<a href="#">APEX Drop-down (apex-drop-down)</a>
Button		My Cases	<a href="#">APEX Button (apex-button)</a>
Interactive Report	Case ID	Case ID	<a href="#">APEX Link (apex-link)</a>
Interactive Report		Sort Ascending	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Sort Descending	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Hide Column	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Control Break	<a href="#">APEX Button (apex-button)</a>
Interactive Report	 Filter...	Filter	<a href="#">APEX Textbox (apex-textbox)</a>
Interactive Report	<input checked="" type="checkbox"/>	Checkbox	<a href="#">APEX Checkbox (apex-checkbox)</a>
Interactive Report	 Case Title = 'Account.'	Filter	<a href="#">APEX Textbox (apex-textbox)</a>
Interactive Report		Delete	<a href="#">APEX Button (apex-button)</a>
Interactive Report	...	Action	<a href="#">APEX Button (apex-button)</a>

Table 3-1 (Cont.) Keystroke References for the Home Page Section

UI Control	How Does the UI Control Look	List of UI Controls on the Screen	Keystrokes to Access This UI Control
Interactive Report	 Columns	Columns	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Multiselect List	<a href="#">APEX Multiselect List (apex-multiselect-list)</a>
Interactive Report		Close	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Reset	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Move All	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Move	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Remove	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Remove All	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Top	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Up	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Down	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Bottom	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Cancel	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Apply	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Column Label	<a href="#">APEX Textbox (apex-textbox)</a>
Interactive Report		Popup List of Values: Expression	<a href="#">APEX Drop-down (apex-drop-down)</a>
Interactive Report		Examples	<a href="#">APEX Expand/Collapse (apex-expand-Collapse)</a>
Interactive Report		Enabled Toggle Switch	<a href="#">APEX Toggle Selection (apex-toggle-selection)</a>
Interactive Report		Background Color	<a href="#">APEX Button (apex-button)</a>




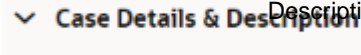

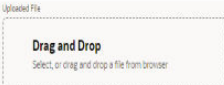
**Table 3-1 (Cont.) Keystroke References for the Home Page Section**

UI Control	How Does the UI Control Look	List of UI Controls on the Screen	Keystrokes to Access This UI Control
Interactive Report		Submenu	<a href="#">APEX Expand/Collapse (apex-expand-Collapse)</a>
Interactive Report		Add Group By Column	<a href="#">APEX Button (apex-button)</a>
Interactive Report		Description	<a href="#">APEX Textbox (apex-textbox)</a>
Interactive Report		Starting From	<a href="#">APEX Date Picker (apex-date-Picker)</a>
Interactive Report	<a href="#">CA660</a>	Case Link	<a href="#">APEX Link (apex-link)</a>
Interactive Report		Next Page	<a href="#">APEX Pagination (apex-pagination)</a>
Interactive Report		Previous Page	<a href="#">APEX Pagination (apex-pagination)</a>





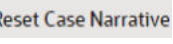

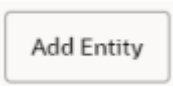










## 3.2 Case Summary Page

This topic provides keystroke reference details for the Case Summary Page.


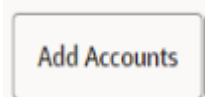
**Table 3-2 Keystroke References for the Case Summary Page section**

UI Control	How Does the UI Control Look	List of UI Controls on the Screen	Keystrokes to Access This UI Control
Breadcrumb		Case List View	<a href="#">APEX Button (apex-button)</a>
Breadcrumb		Actions menu	<a href="#">APEX Drop-down (apex-drop-down)</a>
Breadcrumb		Entity View	<a href="#">APEX Button (apex-button)</a>
Static Content		Case Details and Description	<a href="#">APEX Expand/Collapse (apex-expand-Collapse)</a>
Select List		Assignee drop-down list	<a href="#">APEX Drop-down (apex-drop-down)</a>
File Browse...		Drag and Drop	<a href="#">APEX File Picker (apex-filepicker)</a>

**Table 3-2 (Cont.) Keystroke References for the Case Summary Page section**

UI Control	How Does the UI Control Look	List of UI Controls on the Screen	Keystrokes to Access This UI Control
Textarea		Comments	<a href="#">APEX Textbox (apex-textbox)</a>
Secondary Action Button		Cancel	<a href="#">APEX Button (apex-button)</a>
Primary Action Button		Submit	<a href="#">APEX Button (apex-button)</a>
Rich Text Editor		Message Text	<a href="#">APEX Textbox (apex-textbox)</a>
Button		Reset Case Narrative	<a href="#">APEX Button (apex-button)</a>
Popup LOV		Filter	<a href="#">APEX Textbox (apex-textbox)</a>
Button		Add Entity	<a href="#">APEX Button (apex-button)</a>
Smart Filters		Checkbox	<a href="#">APEX Checkbox (apex-checkbox)</a>
Smart Filters		Remove Filter	<a href="#">APEX Button (apex-button)</a>
Classic Report		Add Entity	<a href="#">APEX Link (apex-link)</a>
Classic Report		Next	<a href="#">APEX Pagination (apex-pagination)</a>
Classic Report		Profile Summary Link	<a href="#">APEX Link (apex-link)</a>
Check box	<input checked="" type="checkbox"/>	Check box	<a href="#">APEX Checkbox (apex-checkbox)</a>
Button		Close	<a href="#">APEX Button (apex-button)</a>
Primary Action Button		Apply	<a href="#">APEX Button (apex-button)</a>
Select List		Select Column	<a href="#">APEX Drop-down (apex-drop-down)</a>
Switch		Alerted Transactions	<a href="#">APEX Toggle Selection (apex-toggle-selection)</a>
Date Picker		From Calendar	<a href="#">APEX Date Picker (apex-date-picker)</a>

**Table 3-2 (Cont.) Keystroke References for the Case Summary Page section**

UI Control	How Does the UI Control Look	List of UI Controls on the Screen	Keystrokes to Access This UI Control
List		Entity Graph View	<a href="#">APEX Tabs (apex-tabs)</a>
Button		History	<a href="#">APEX Button (apex-button)</a>
Static Content -> Cards		Case Events	<a href="#">APEX Button (apex-button)</a>
Bar Chart		Transaction History	<a href="#">APEX Chart (apex-chart)</a>
Pie Chart		Source of Funds	<a href="#">APEX Chart (apex-chart)</a>
List		Alerted Transactions Graph	<a href="#">APEX Tabs (apex-tabs)</a>
Button		Case details, description and narrative Link	<a href="#">APEX Link (apex-link)</a>
Button		Start	<a href="#">APEX Button (apex-button)</a>
Button		Transaction ID	<a href="#">APEX Table Column Header (apex-table-column-header)</a>
Button		Update Relevant Events	<a href="#">APEX Button (apex-button)</a>
Button		Save	<a href="#">APEX Button (apex-button)</a>
Button		Add Accounts	<a href="#">APEX Button (apex-button)</a>

# A

## APEX Controls

Every component on the page with a definable focus is accessible by using the tab traversal (by using Tab and Shift+Tab).



### Note:

Disabled items do not receive keyboard focus and do not allow any interaction. Read-only items receive the keyboard focus.

### A.1 APEX Button (apex-button)

This topic contains information about the button component.

**Table A-1 Button Component**

Target	Key	Action
Button	Tab	Set focus to the input
	Enter/Space	Activates the control

### A.2 APEX Drop-down (apex-drop-down)

This topic contains information about the drop-down component.

**Table A-2 Drop-down Component**

Target	Key	Action
Select	Tab	Set focus to the input
	Enter/Space	Activates the control
Drop-down	UpArrow or DownArrow	Highlight the option item in the direction of the arrow
	Esc	Collapse the drop-down list. If the drop-down is already closed, do nothing.

### A.3 APEX Textbox (apex-textbox)

This topic contains information about the textbox component.

**Table A-3 Textbox Component**

Target	Key	Action
Select	Tab	Set focus to the input

**Table A-3 (Cont.) Textbox Component**

Target	Key	Action
	Ctrl+C	Copy
	Ctrl+V	Paste
	Ctrl+Z	Undo
	Ctrl+Y or Ctrl+Shift+Z	Redo
	Ctrl+A	Select all
	Ctrl+B	Bold
	Ctrl+I	Italic
	Ctrl+K	Link
	Enter	Insert a hard break/new paragraph
	Shift+Enter	Insert a soft break/ 
	Tab	Nest the current list item (when in a list)
	Backspace	Revert auto formatting action
	Enter	Insert a new paragraph directly after a widget
	Shift+Enter	Insert a new paragraph directly before a widget

## A.4 APEX Date Picker (apex-date-Picker)

This topic contains information about the date picker component.

**Table A-4 Date Picker Component**

Target	Key	Action
Select	Down arrow	Open the popup, when the input has focus and Display Mode is set to popup
	Escape	Close the popup and focus the input, when Display Mode is set to popup
	Tab	Focus the next element
	Shift+Tab	Focus the previous element
	Up arrow	Move focus to the same day of the previous week
	Down arrow	Move focus to the same day of the next week
	Left arrow	Move focus to the previous day
	Right arrow	Move focus to the next day
	Home	Move focus to the first day of the current week
	End	Move focus to the last day of the current week
	Page Up	Change the grid of dates to the previous month
	Page Down	Change the grid of dates to the next month

**Table A-4 (Cont.) Date Picker Component**

Target	Key	Action
Left Arrow Button (Month, Year)	Enter	Enter Switch to Previous Month/Year. Reloads the Calendar Popup
Right Arrow Button (Month, Year)	Enter	Enter Switch to Next Month/Year. Reloads the Calendar Popup
Calendar Picker	Tab	Set focus to the day cells
	Enter	Select the currently focused day
	Esc	Collapse the Date Picker If the date picker is already closed, do nothing

## A.5 APEX Link (apex-link)

This topic contains information about the link component.

**Table A-5 Link Component**

Target	Key	Action
Link	Tab	Set focus to the input
	Enter/Space	Activates the control

## A.6 APEX Checkbox (apex-checkbox)

This topic contains information about the checkbox component.

**Table A-6 Checkbox Component**

Target	Key	Action
Select	Tab	Set focus to the input
	Space	check/uncheck the checkbox

## A.7 APEX Table Column Header (apex-table-column-header)

This topic contains information about the table column header component.

**Table A-7 Table Column Header Component**

Target	Key	Action
Select	Tab	Set focus to the input/popup window content
	Enter	pops up the popup window or sort the column

## A.8 APEX File Picker (apex-filepicker)

This topic contains information about the file picker component.



**Table A-8 File picker Component**

Target	Key	Action
Filepicker	Tab	Set focus to the input
	Enter	Activates the control

## A.9 APEX Tabs (apex-tabs)

This topic contains information about the tabs component.

**Table A-9 Tabs Component**

Target	Key	Action
Select	Tab	Set focus to the input
	Enter	Activates the control

## A.10 APEX Chart (apex-chart)

This topic contains information about the chart component.

**Table A-10 Chart Component**

Target	Key	Action
Select	Tab	Move focus to next element
	Shift+Tab	Move focus to previous element
	Up arrow	Move focus and selection to previous data item
	Down arrow	Move focus and selection to next data item
	Left arrow	Move focus and selection to previous data item (on left)
	Right arrow	Move focus and selection to next data item (on right)
Button	Enter/Space	Select the date

## A.11 APEX Toggle Selection (apex-toggle-selection)

This topic contains information about the toggle selection component.

**Table A-11 Toggle Selection Component**

Target	Key	Action
Toggle selection	Space	Select
	Windows: Ctrl+Space	Toggle selection

## A.12 APEX Expand/Collapse (apex-expand-Collapse)

This topic contains information about the expand or collapse component.

**Table A-12 Expand or Collapse Component**

Target	Key	Action
Button	Tab	Set focus to the input
	Enter/Space	Activates the control

## A.13 APEX Multiselect List (apex-multiselect-list)

This topic contains information about the multiselect list component.

**Table A-13 Multiselect-list Component**

Target	Key	Action
Select	Tab	Set focus to the input
Drop down	UpArrow or DownArrow	Highlight the option item in the direction of the arrow

## A.14 APEX Pagination (apex-pagination)

This topic contains information about the pagination component.

**Table A-14 Pagination Component**

Target	Key	Action
Pagination Buttons	Tab	Set focus to the pagination buttons
	Enter/Space	Activates the control and refreshes the Grid with the updated state of the Grid Rows
Jump To Page	Tab	Set focus to the Input field
	Enter/Space	Activates the control and refreshes the Grid with the updated state of the Grid Rows