Oracle® Financial Crime and Compliance Management Investigation Hub Cloud Service

Getting Started with Investigation Hub

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Preface

Getting Started with Investigation Hub describes how to access the Oracle FCCM Investigation Hub Cloud Service.

Audience

This document is intended for users who are responsible for provisioning and activating Oracle FCCM Investigation Hub Cloud Service or for adding other users who would manage the services, or for users who want to develop Oracle Cloud applications.

Help

Use Help Icon to access help in the application. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. Not all pages have help icons. You can also access the https://docs.oracle.com/en/ to find guides and videos.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

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Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Related Resources

For more information, see these Oracle resources:

- Oracle Public Cloud: http://cloud.oracle.com

- Community: Use https://community.oracle.com/customerconnect/ to get information from experts at Oracle, the partner community, and other users.
- Training: Take courses on Oracle Cloud from https://education.oracle.com/oracle-cloud-learning-subscriptions.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
`monospace`	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Comments and Suggestions

Please give us feedback about Oracle Applications Help and guides! You can send an e-mail to: https://support.oracle.com/portal/.

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About Investigation Hub

Investigation Hub Cloud Service provides case investigators with an enriched contextualized view of the case, consolidating data from multiple sources and providing graph view and ML insights to enhance the investigation experience. The purpose of this application is to help Case Analysts and Case Supervisors search, investigate, and take action on cases.

Key Features

The key features of the application include the following:

- Search and filter cases based on Case IDs, search criteria, and Views.
- Investigate cases by performing an in-depth analysis using detailed information provided for each case.
- Resolve cases by taking appropriate actions on cases.
- Generate dossier of the pertinent information on the case as a summary and to tailor the information passed to Regulatory Reporting Cloud Service.

User Roles and Privileges

You can perform activities associated with your user group throughout the functional areas in the application. For more information about which actions can be performed by your user role, see User Roles in Investigation Hub.

Security within the Application

Security layers control how you interact with the application. Users may only access cases that are mapped to their user group. For more information about mapping users to user groups, see Application Security.

Table 1-1 Security Details within the Application

Security Layer Type	Controls	Description
Roles	Access to Features and Functions	This security layer identifies features and functions the user can access within the application. For example, Case Analysts can access and take action on cases.
Business Domains	Access to Case and Business Information	You can restrict access along operational business lines and practices, such as Retail Banking. Users can only see cases that are assigned to at least one of the business domains their user group is mapped to. For more information about Business Domains, see Configuring Business Domains.

Table 1-1 (Cont.) Security Details within the Application

Security Layer Type	Controls	Description
Jurisdictions	Access to Case Information	You can restrict access using geographic locations or legal boundaries. Users can only see cases that belong to the jurisdiction their user group is mapped to. For more information about Jurisdictions, see Configuring Jurisdictions.

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Getting Started

This section provides step-by-step instructions to log in to the application.

Accessing the Application

To access the application, follow these steps:

1. Enter URL in the web browser.
2. The **Oracle Cloud** login page is displayed.
3. Enter your **User Name** and **Password**.

> **Note:**
>
> You can also provide email id as a user name.

> **Note:**
>
> The maximum length of characters supported for creating a user name is 185 characters.

4. Click **Sign In**. The Applications landing page is displayed.
5. Click **Application Navigation** icon at the top left corner and the **Navigation List** displays the **Oracle Financial Services Crime and Compliance Management Anti Money Laundering Cloud Service** module.
6. Click **Oracle Financial Services Crime and Compliance Management Anti Money Laundering Cloud Service**. The menu options are displayed.
7. Click **Investigation Hub**. The Investigation Hub Home page is displayed.