

Oracle® FCCM Nexus Case Flow Cloud Service

User Roles and Privileges



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Preface

This preface identifies the audience and information resources for the User Roles and Privileges guide.

Audience

This guide is intended for readers who need to understand Case Flow role access and the supplied mapping of user groups to roles.

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Conventions

The following text conventions are used in this document.

Table 1 Text conventions

Convention	Meaning
Boldface	Graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>Italic</i>	Book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1

Overview of securing Oracle FCCM Nexus Case Flow

Understand how roles provide access to Case Flow functions and data.

Oracle Financial Crime and Compliance Nexus Case Flow uses roles through which users gain access to Case Flow functions and data. A user can have more than one role. This guide lists the current roles, functions, and group mappings supplied for the service.

Use this guide to understand the access provided by each role and the supplied mapping of user groups to roles.

2

User roles and privileges

Review the roles, user group mappings, and functions supplied for Oracle FCCM Nexus Case Flow.

Users of Oracle Financial Crime and Compliance Nexus Case Flow gain access to functions and data through assigned roles.

The following topics describe role-based access control, supplied user group mappings, current roles and their assigned functions, and the function definitions.

- [Role-based access control](#)
Role-based security controls which functions users can perform and which data they can access.
- [User group and user role mapping](#)
Identify the roles and role codes supplied for each Case Flow user group.
- [User roles and functions](#)
Review the 13 current Case Flow roles and the functions assigned to each role.
- [Function reference](#)
Look up the codes, names, and descriptions of the 38 functions supplied for Case Flow.

2.1 Role-based access control

Role-based security controls which functions users can perform and which data they can access.

Role-based security controls who can perform which functions in Case Flow.

Table 2-1 Role-based Access

Component	Description
Who	The role assigned to a user.
What	The functions users with the role can perform.
Which Data	The set of data users with the role can access when performing a function.

2.2 User group and user role mapping

Identify the roles and role codes supplied for each Case Flow user group.

The following table provides the supplied User Group and User Role Mapping.

Table 2-2 User group and user role mapping

User Groups	User Roles	Role Codes	Notes
NCF Administrator	Tenant Administrator	NAF_TENANT_ADMIN	Has Almost all functions assigned.

Table 2-2 (Cont.) User group and user role mapping

User Groups	User Roles	Role Codes	Notes
NCF Analyst	Analyst; Skill Executor	NAF_ANALYST; NAF_SKILL_EXEC	—
NCF Analyst Supervisor	Team Lead; Skill Executor	NAF_TEAM_LEAD; NAF_SKILL_EXEC	—
NCF Workflow Designer	Page Manager; View Manager; Workflow Manager; Workboard Manager; Tags Manager	NAF_PAGE_MGR; NAF_VIEW_MGR; NAF_WORKFLOW_MGR; NAF_WORKBOARD_MGR; NAF_TAGS_MGR	NAF_REGREPORT
NCF Reporter	Regulatory Reporting	NAF_REGREPORT	—
NCF Reporter Supervisor	Regulatory Reporting; Filing Regulators Manager	NAF_REGREPORT; NAF_FILING_REGULATOR_MGR	—
NCF Skill Designer	Skill Designer; Skill Executor	NAF_SKILL_DESIGNER; NAF_SKILL_EXEC	—

2.3 User roles and functions

Review the 13 current Case Flow roles and the functions assigned to each role.

Role definitions and assigned functions

The following table lists the 13 current roles and their assigned functions.

Table 2-3 User Roles and Functions

Role Code	Role Name	Description	Assigned Functions
NAF_TENANT_ADMIN	Tenant Administrator	Administer the tenant's case-review experience, including pages, views, workboards, workflows, skills, tags, feature access, and filing regulators.	NCF_ADMIN, NCF_APPLY_CASE_TAGS, NCF_CASE_FLOW, NCF_CLONE_CASE, NCF_CUSTOM_PROPERTY_REGISTRY_ADMIN, NCF_CUSTOM_PROPERTY_REGISTRY_ADMIN_OVERWRITE, NCF_FEATURE_ACCESS_ADMIN, NCF_FILING_REGULATORS_ADMIN, NCF_MANAGE_OBSERVATION_FEEDBACK_OPTIONS, NCF_MANAGE_RFD_EMAIL_TEMPLATES, NCF_MANAGE_TAGS, NCF_MANAGE_TRANSACTION_DECISION_OPTIONS, NCF_OBSERVATION_AUTO_ROUTING_ADMIN, NCF_PAGES_ADMIN, NCF_READ_RFD, NCF_READ_RFD_EMAIL_TEMPLATES, NCF_REQUEST_RFD, NCF_REVIEW_CASE, NCF_TAGS_ADMIN, NCF_VIEWS_ADMIN, NCF_WORKBOARD_ADMIN, NCF_WORKFLOWS_ADMIN, NCF_ENTITY_SCHEMA_REGISTRY_ADMIN, NCF_ENTITY_SCHEMA_REGISTRY_ADMIN_OVERWRITE, NXA_MANAGE_SKILL
NAF_TEAM_LEAD	Team Lead	Coordinate case handling through assignments, comments, and case actions, including bulk actions.	NCF_APPLY_CASE_TAGS, NCF_CASE_FLOW, NCF_CLONE_CASE, NCF_READ_RFD, NCF_READ_RFD_EMAIL_TEMPLATES, NCF_REQUEST_RFD, NCF_REVIEW_CASE
NAF_ANALYST	Analyst	Investigate cases, assign them, add comments, and perform actions such as closing or escalating cases.	NCF_APPLY_CASE_TAGS, NCF_CASE_FLOW, NCF_CLONE_CASE, NCF_READ_RFD, NCF_READ_RFD_EMAIL_TEMPLATES, NCF_REQUEST_RFD, NCF_REVIEW_CASE, NCF_SUBMIT_RFD
NAF_REGREPORT	Regulatory Reporting	Manage case actions and regulatory submissions, including completing reporting forms, exporting XML, and direct filing.	NCF_APPLY_CASE_TAGS, NCF_CASE_FLOW, NCF_READ_RFD, NCF_REVIEW_CASE

Table 2-3 (Cont.) User Roles and Functions

Role Code	Role Name	Description	Assigned Functions
NAF_FILING_REGULATOR_MGR	Filing Regulators Manager	View and edit filing regulators and select the default regulator.	NCF_FILING_REGULATORS_ADMIN, NCF_CASE_FLOW, NCF_ADMIN
NAF_WORKFLOW_MGR	Workflow Manager	Configure workflows, their resolutions, eligibility for manual case creation, service-level agreements (SLAs), observation auto-routing, observation feedback options, transaction decision options, and Request for Data email templates.	NCF_CASE_FLOW, NCF_MANAGE_OBSERVATION_FEEDBACK_OPTIONS, NCF_MANAGE_RFD_EMAIL_TEMPLATES, NCF_MANAGE_TRANSACTION_DECISION_OPTIONS, NCF_OBSERVATION_AUTO_ROUTING_ADMIN, NCF_READ_RFD_EMAIL_TEMPLATES, NCF_ADMIN, NCF_WORKFLOWS_ADMIN
NAF_PAGE_MGR	Page Manager	Build and maintain pages, sections, and the placement and configuration of widgets and views.	NCF_ADMIN, NCF_CASE_FLOW, NCF_PAGES_ADMIN, NCF_VIEWS_ADMIN
NAF_VIEW_MGR	View Manager	Build and maintain views, their contexts, text and table widgets, and context rules.	NCF_ADMIN, NCF_CASE_FLOW, NCF_VIEWS_ADMIN
NAF_WORKBOARD_MGR	Workboards Manager	Configure workboards, including columns, visibility, default selection, archiving, and user access.	NCF_ADMIN, NCF_CASE_FLOW, NCF_WORKBOARD_ADMIN
NAF_TAGS_MGR	Tags Manager	Create, edit, activate, and deactivate tags.	NCF_CASE_FLOW, NCF_MANAGE_TAGS, NCF_ADMIN, NCF_TAGS_ADMIN
NAF_DATA_MGR	Data Manager	Can manage entity schema, case, and case actor custom property schemas.	NCF_ADMIN, NCF_ENTITY_SCHEMA_REGISTRY_ADMIN, NCF_CUSTOM_PROPERTY_REGISTRY_ADMIN
NAF_SKILL_DESIGNER	Skill Designer	Create skills and manage their versions, including drafting, deployment, activation, and deactivation.	NCF_CASE_FLOW, NCF_ADMIN, NXA_MANAGE_SKILL, NXA_VIEW_SKILL
NAF_SKILL_EXEC	Skill Executor	View skill-run results in widgets and use Nexus Agent chat.	NCF_CASE_FLOW, NXA_USE_CHAT_MESSAGE, NXA_USE_SKILL_RUN

2.4 Function reference

Look up the codes, names, and descriptions of the 38 functions supplied for Case Flow.

Function definitions

The following table defines the 38 functions supplied for the service.

Table 2-4 Functions

Function Code	Function Name	Description
NCF_ADMIN	Experience applications access	Grants access to the Experience Manager; other functions provide access to specific sections.
NCF_ENTITY_SCHEMA_REGISTRY_ADMIN	Entity schema registry administrator	Allows users to administer the entity schema registry.
NCF_ENTITY_SCHEMA_REGISTRY_ADMIN_OVERWRITE	Entity schema registry overwrite administrator	Allows users to overwrite existing entries in the entity schema registry.
NCF_FEATURE_ACCESS_ADMIN	Feature access administrator	Allows users to enable, disable, and manage access to features.
NCF_FILING_REGULATORS_ADMIN	Filing regulators administrator	Allows users to view, update, and set the default filing regulator.
NCF_MANAGE_ACTORS	Manage actors	Allows users to manage actors and their configuration.
NCF_PAGES_ADMIN	Page administrator	Allows users to create, update, and manage pages.
NCF_READ_ACCOUNTS	View accounts	Allows users to view account information.
NCF_READ_ACTORS	View actors	Allows users to view actors and their configuration.
NCF_REVIEW_CASE	Review cases	Allows users to review cases and makes them assignable to cases.
NCF_TAGS_ADMIN	Tags administrator	Allows users to create, update, activate, deactivate, and manage tags.
NCF_USER_ADMIN	User administrator	Allows users to administer users and their access.
NCF_VIEWS_ADMIN	View administrator	Allows users to create, update, and manage views.
NCF_WEBHOOKS_ADMIN	Webhook administrator	Allows users to create, update, and manage webhook configurations.
NCF_WEBHOOKS_READ_STATISTICS	View webhook statistics	Allows users to view webhook delivery statistics.
NCF_WORKBOARD_ADMIN	Workboard administrator	Allows users to create, update, and manage workboards.
NCF_WORKFLOWS_ADMIN	Workflow administrator	Allows users to create, update, and manage workflows.
NCF_WRITE_ACTORS	Edit actors	Allows users to create and update actors.
NXA_ENFORCE_ACCESS_CONTROL	Enforce access control	Allows users to enforce access control for Nexus AI operations.
NXA_MANAGE_SKILL	Manage skills	Allows users to create, update, and manage AI skills.
NXA_USE_CHAT_MESSAGE	Use chat messaging	Allows users to send and receive AI chat messages.
NXA_USE_SKILL_RUN	Run skills	Allows users to run AI skills.
NXA_VIEW_SKILL	View skills	Allows users to view AI skills and their configuration.

Table 2-4 (Cont.) Functions

Function Code	Function Name	Description
NCF_CASE_FLOW	Case Flow	Allows users to access Case Flow.
NCF_APPLY_CASE_TAGS	Apply case tags	Allows users to apply and remove tags on cases.
NCF_CLONE_CASE	Clone a case	Allows users to clone cases.
NCF_CUSTOM_PROPERTY_REGISTRY_ADMIN	Custom property registry administrator	Allows users to administer the custom property registry.
NCF_CUSTOM_PROPERTY_REGISTRY_ADMIN_OVERWRITE	Custom property registry overwrite administrator	Allows users to overwrite existing entries in the custom property registry.
NCF_MANAGE_OBSERVATION_FEEDBACK_OPTIONS	Observation feedback options administrator	Allows users to create, update, and manage observation feedback options.
NCF_MANAGE_RFD_EMAIL_TEMPLATES	Manage RFD email templates	Allows users to create, update, and remove Request for Data email templates.
NCF_MANAGE_TAGS	Manage tags	Allows users to create, update, activate, deactivate, and manage tags.
NCF_MANAGE_TRANSACTION_DECISION_OPTIONS	Transaction decision options administrator	Allows users to create, update, and manage transaction decision options.
NCF_OBSERVATION_AUTO_ROUTING_ADMIN	Observation auto-routing administrator	Allows users to create, update, and manage observation auto-routing configurations.
NCF_READ_RFD	View Request for Data requests	Allows users to view Request for Data requests and responses.
NCF_READ_RFD_EMAIL_TEMPLATES	View RFD email templates	Allows users to view Request for Data email templates.
NCF_REQUEST_RFD	Request data	Allows users to create Request for Data requests on cases.
NCF_SUBMIT_RFD	Submit RFD responses	Allows users to submit responses to Request for Data requests.
NXA_POST_TRIGGERS	Post triggers	Allows internal services to submit events that trigger Nexus Agents automations.