

# Oracle® MICROS Symphony Essentials

## Release Notes



Release 19.6

F45000-06

January 2024

ORACLE®

Oracle MICROS Symphony Essentials Release Notes, Release 19.6

F45000-06

Copyright © 2010, 2024, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

# Contents

Preface

---

## 1 Features and Updates

---

Enterprise Management Console (EMC)

1-1

POS Operations

1-1

## 2 Resolved Issues

---

## 3 Known Issues

---

## 4 Translations

---

# Preface

The Oracle MICROS Symphony Cloud Service, Essentials Edition, is the point-of-sale solution for small- and medium-sized restaurants.

## Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Symphony's product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

## Audience

This document is intended for all users of Oracle MICROS Symphony Essentials.

## Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at:

<https://iccp.custhelp.com/>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

## Documentation

Product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/food-beverage/pos.html>.

## Revision History

Date	Description of Change
September 2021	Initial publication for Release 19.3.
November 2021	Removed System Requirements, Supported Systems, and Compatibility chapter.
September 2022	Updated publication for Release 19.4.
March 2023	Updated publication for Release 19.5.
January 2024	Updated publication for Release 19.6.

# 1

## Features and Updates

This chapter describes the features and updates contained in this release.

### Enterprise Management Console (EMC)

#### Support for Order Channels

Administrators can now configure order channels (for example, kiosk, drive thru, phone-in, or delivery aggregator) in the Symphony Enterprise Management Console (EMC), and workstation operators can assign order channels to checks in the POS. Default order channels can be set for workstations and revenue centers. Order channel information appears on Property and Employee Financial Reports.

See [Manage Order Types and Channels](#) and [Change Order Channel](#) for more information.

### POS Operations

#### Enhanced Battery Indicator Warnings for Mobile Devices

Battery indicator warning messages appear on Android mobile phone devices if the battery percentage is 15% or less, advising the server to recharge the device. The warning messages appear by default and cannot be switched off.

See [Low Battery Warnings](#) for more information.

#### Removed References to Revenue Centers From UI

The following user interfaces have been streamlined by removing the revenue center selections. The system automatically chooses the only revenue center in the location.

- Report Parameters
- Reports
- Manager Functions
- Property Management Console (PMC)

# 2

## Resolved Issues

The following issues were resolved in this Symphony Essentials release:

**Table 2-1 Symphony Essentials Release 19.6 Resolved Issues**

<b>Module</b>	<b>BugDB</b>	<b>Jira #</b>	<b>Description</b>
KDS	35852875	FPS-101048	The KDS Display now shows 5 columns of chits.

# 3

## Known Issues

There are no known issues in this Symphony Essentials release.

# 4

## Translations

The following information is available in English only:

- Documentation, including online help, release notes, interface specifications, and product guides
- Online support (My Oracle Support) articles (for example, knowledge base articles, patch and patch set ReadMe files)
- Batch programs and messages
- Log files
- System tools
- Demonstration data
- Training Materials
- Installation Media

Translations into other languages are not available.