

# Oracle<sup>®</sup> MICROS Symphony

## Licensing Information User Manual



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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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# Preface

This document contains licensing information for Oracle MICROS Symphony.

## Audience

This document is intended for all users of Oracle MICROS Symphony.

## Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## Documentation

Product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/food-beverage/pos.html>.

## Revision History

Date	Description of Change
September 2022	Initial publication for Release 19.4.
October 2022	Updated the Licensing Information links in the following topics: <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Services</li> <li>• Oracle Hospitality Symphony Cloud Services</li> </ul>
December 2022	Added Microsoft .NET Framework 4.6.2 to the Third-Party Notices and/or Licenses Commercial Software table.
March 2023	Added the following components to the Third-Party Notices and/or Licenses Open Source Software or Other Separately Licensed Software table for Symphony 19.4.2: <ul style="list-style-type: none"> <li>• Redis Version 6.2.7</li> <li>• StackExchange.Redis Version 2.6.90</li> </ul>

# 1

## Introduction

This Licensing Information document is a part of the product or program documentation under the terms of your Oracle license agreement and is intended to help you understand the program editions, entitlements, restrictions, prerequisites, special license rights, and/or separately licensed third party technology terms associated with the Oracle software program(s) covered by this document (the "Program(s)"). Entitled or restricted use products or components identified in this document that are not provided with the particular Program may be obtained from the Oracle Software Delivery Cloud website (<https://edelivery.oracle.com>) or from media Oracle may provide. If you have a question about your license rights and obligations, please contact your Oracle sales representative, review the information provided in Oracle's Global Pricing and Licensing price lists (<http://www.oracle.com/us/corporate/pricing/software-investment-guide/index.html>), and/or contact the applicable Oracle License Management Services representative listed on <http://www.oracle.com/us/corporate/license-management-services/index.html>.

# 2

## Licensing Information

This chapter provides the following licensing information for Symphony:

- Description of products.
- Prerequisite products.
- Entitled products and restricted use licenses.

### Oracle MICROS Symphony Cloud Services

#### Oracle MICROS Symphony Single-Tenant Edition

Subproduct	Licensing Information
Oracle MICROS Symphony Cloud Service, Single-Tenant Edition, Environment – Per Instance Part Number: B92677	<b>Product Editions and Permitted Features</b> Base cloud service that enables access to a Symphony Single-Tenant environment. <b>Prerequisite Products</b> N/A <b>Entitled Products and Restricted Use Licenses</b> <ul style="list-style-type: none"><li>• Oracle MICROS Symphony Credit Card Interface</li><li>• Oracle MICROS Symphony Configuration Data Interface</li></ul> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.

Subproduct	Licensing Information
<p>Oracle MICROS Symphony Cloud Service, Single-Tenant Edition – Per POS Client Part Number: B92678</p>	<p><b>Product Editions and Permitted Features</b> Required for each Symphony Point-of-Sale (POS) client connected to the system. Devices that only operate shared services (for example, Check and Posting, Kitchen Display Controller, and Printing) are not counted as POS clients.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to use Symphony Cloud Service, Single-Tenant Edition – Per POS Client:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Single-Tenant Edition, Environment</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>
<p>Oracle MICROS Symphony Transaction Services Cloud Service, Single-Tenant Edition – Per Revenue Center Part Number: B92679</p>	<p><b>Product Editions and Permitted Features</b> Enables integrations that extract configuration and transaction information and post transactions. This cloud service enables an unlimited number of end points to connect to a single Revenue Center.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to use Symphony Transaction Services Cloud Service, Single-Tenant Edition – Per Revenue Center:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Single-Tenant Edition, Environment</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

Subproduct	Licensing Information
<p>Oracle MICROS Symphony Kitchen Display Cloud Service, Single-Tenant Edition – Per Kitchen Display Client Part Number: B92680</p>	<p><b>Product Editions and Permitted Features</b> Required for each Symphony Kitchen Display System (KDS) client connected to the Symphony system. This license is required even if the customer is using a non-Oracle KDS client solution.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to license and use Symphony Kitchen Display Cloud Service, Single-Tenant Edition – Per Kitchen Display Client:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Single-Tenant Edition, Environment</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

### Oracle MICROS Symphony Enterprise Edition

Subproduct	Licensing Information
<p>Oracle MICROS Symphony Cloud Service, Enterprise Edition – Per POS Client Part Number: B92452</p>	<p><b>Product Editions and Permitted Features</b> Base cloud service that enables access to a Symphony Enterprise Environment. It is required for each Symphony Point-of-Sale (POS) client connected to the system. Devices that only operate shared services (for example, Check and Posting, Kitchen Display Controller, and Printing) are not counted as POS clients.</p> <p><b>Prerequisite Products</b> N/A</p> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>



Subproduct	Licensing Information
<p>Oracle MICROS Symphony Transaction Services Cloud Service, Enterprise Edition – Per Transaction Services Client Part Number: B92453</p>	<p><b>Product Editions and Permitted Features</b> Enables integrations that extract configuration and transaction information and post transactions. This cloud service permits a single end point to connect to the system.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to use Symphony Transaction Services Cloud Service, Enterprise Edition – Per Transaction Services Client:</p> <ul style="list-style-type: none"><li>• Oracle MICROS Symphony Cloud Service, Enterprise Edition</li></ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>
<p>Oracle MICROS Symphony Transaction Services Cloud Service, Enterprise Edition – Per Revenue Center Part Number: B92454</p>	<p><b>Product Editions and Permitted Features</b> Enables integrations that extract configuration and transaction information and post transactions. This cloud service enables an unlimited number of end points to connect to a single Revenue Center.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to use Symphony Transaction Services Cloud Service, Enterprise Edition – Per Revenue Center:</p> <ul style="list-style-type: none"><li>• Oracle MICROS Symphony Cloud Service, Enterprise Edition</li></ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

Subproduct	Licensing Information
<p>Oracle MICROS Symphony Guest Facing Transaction Services Cloud Service, Enterprise Edition – Per Revenue Center Part Number: B92455</p>	<p><b>Product Editions and Permitted Features</b> Enables end user (also known as guest, diner, or consumer) integrations that extract configuration and transaction information and post transactions, such as mobile ordering, online ordering, self-service kiosks, and order status boards. This cloud service enables an unlimited number of end points to connect to a single Revenue Center. It may not be used for staff-facing solutions.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to use Symphony Guest Facing Transaction Services Cloud Service, Enterprise Edition – Per Revenue Center</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Enterprise Edition</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

**Oracle MICROS Symphony Plus Edition**

Subproduct	Licensing Information
<p>Oracle MICROS Symphony Cloud Service, Plus Edition – Per POS Client Part Number: B92456</p>	<p><b>Product Editions and Permitted Features</b> Base cloud service that enables access to a Symphony Plus Environment. It is required for each Symphony Point-of-Sale (POS) client connected to the system. Devices that only operate shared services (for example, Check and Posting, Kitchen Display Controller, and Printing) are not counted as POS clients.</p> <p><b>Prerequisite Products</b> N/A</p> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

Subproduct	Licensing Information
<p>Oracle MICROS Symphony Transaction Services Cloud Service, Plus Edition – Per Transaction Services Client Part Number: B92457</p>	<p><b>Product Editions and Permitted Features</b> Enables integrations that extract configuration and transaction information and post transactions. This cloud service permits a single end point to connect to the system.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to an use Symphony Transaction Services Cloud Service, Plus Edition – Per Transaction Services Client:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Plus Edition</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>
<p>Oracle MICROS Symphony Transaction Services Cloud Service, Plus Edition – Per Revenue Center Part Number: B92458</p>	<p><b>Product Editions and Permitted Features</b> Enables integrations that extract configuration and transaction information and post transactions. This cloud service enables an unlimited number of end points to connect to a single Revenue Center.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to use Symphony Transaction Services Cloud Service, Plus Edition – Per Revenue Center:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Plus Edition</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

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**Subproduct**

Oracle MICROS Symphony Guest Facing Transaction Services Cloud Service, Plus Edition – Per Revenue Center  
Part Number: B92459

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**Licensing Information****Product Editions and Permitted Features**

Enables end user (also known as guest, diner, or consumer) integrations that extract configuration and transaction information and post transactions, such as mobile ordering, online ordering, self-service kiosks, and order status boards. This cloud service enables an unlimited number of end points to connect to a single Revenue Center. It may not be used for staff-facing solutions.

**Prerequisite Products**

The following product is a prerequisite to use Symphony Guest Facing Transaction Services Cloud Service, Plus Edition – Per Revenue Center:

- Oracle MICROS Symphony Cloud Service, Plus Edition

**Entitled Products and Restricted Use Licenses**

Refer to the cloud service description published in [Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics](#) for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.

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## Oracle MICROS Symphony Add-ons

Subproduct	Licensing Information
<p>Oracle MICROS Symphony Credit Card Interface Cloud Service – Per POS Client Part Number: B92460</p>	<p><b>Product Editions and Permitted Features</b> Enables the use of either integrated or semi-integrated devices to process credit transactions with Symphony. Required for each Point of Sale client in a Revenue Center that has interfaced credit cards.</p> <p><b>Prerequisite Products</b> One of the following products is a prerequisite to use the Symphony Credit Card Interface Cloud Service – Per POS Client:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Enterprise Edition</li> <li>• Oracle MICROS Symphony Cloud Service, Plus Edition</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Restricted to supporting pay at the table functionality:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Guest Facing Transaction Services Cloud Service, Enterprise Edition</li> <li>• Oracle MICROS Symphony Guest Facing Transaction Services Cloud Service, Plus Edition</li> </ul> <p>Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

Subproduct	Licensing Information
<p>Oracle MICROS Symphony Kitchen Display Services Cloud Service – Per Kitchen Display Client Part Number: B92461</p>	<p><b>Product Editions and Permitted Features</b> Required for each Symphony Kitchen Display System (KDS) client connected to the Symphony system. This license is required even if the customer is using a non-Oracle KDS client solution.</p> <p><b>Prerequisite Products</b> One of the following products is a prerequisite to use the Symphony Kitchen Display Services Cloud Service – Per Kitchen Display Client:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Enterprise Edition</li> <li>• Oracle MICROS Symphony Cloud Service, Plus Edition</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>
<p>Oracle MICROS Symphony Configuration Data Interface Cloud Service – Per Physical Location Part Number: B92462</p>	<p><b>Product Editions and Permitted Features</b> Grants access to the Configuration Data Interface API for direct integrations. This interface is used to allow third parties to create or modify POS configuration data such as menu item prices. This interface is not required to utilize the Symphony Import Export feature, which allows for manual, file-based imports or exports.</p> <p><b>Prerequisite Products</b> One of the following products is a prerequisite to use the Symphony Configuration Data Interface Cloud Service:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Enterprise Edition</li> <li>• Oracle MICROS Symphony Cloud Service, Plus Edition</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

Subproduct	Licensing Information
<p>Oracle MICROS Symphony Education Interface Cloud Service – Per Physical Location Part Number: B92264</p>	<p><b>Product Editions and Permitted Features</b> Grants access to the Symphony student dining and entitlement management systems interfaces.</p> <p><b>Prerequisite Products</b> One of the following products is a prerequisite to use the Symphony Education Interface Cloud Service:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Single-Tenant Edition</li> <li>• Oracle MICROS Symphony Cloud Service, Enterprise Edition</li> <li>• Oracle MICROS Symphony Cloud Service, Plus Edition</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>
<p>Oracle MICROS Symphony Gaming Interface Cloud Service – Per Physical Location Part Number: B92265</p>	<p><b>Product Editions and Permitted Features</b> Grants access to the Symphony gaming management and player card systems interfaces.</p> <p><b>Prerequisite Products</b> One of the following products is a prerequisite to use the Symphony Gaming Interface Cloud Service:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Single-Tenant Edition</li> <li>• Oracle MICROS Symphony Cloud Service, Enterprise Edition</li> <li>• Oracle MICROS Symphony Cloud Service, Plus Edition</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

Subproduct	Licensing Information
<p>Oracle MICROS Symphony Table Management Interface Cloud Service – Per Physical Location Part Number: B92266</p>	<p><b>Product Editions and Permitted Features</b> Grants access to the Symphony table and reservation management systems interfaces.</p> <p><b>Prerequisite Products</b> One of the following products is a prerequisite to use the Symphony Table Management Interface Cloud Service:</p> <ul style="list-style-type: none"> <li>• Oracle MICROS Symphony Cloud Service, Single-Tenant Edition</li> <li>• Oracle MICROS Symphony Cloud Service, Enterprise Edition</li> <li>• Oracle MICROS Symphony Cloud Service, Plus Edition</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

### Oracle MICROS Symphony Additional Storage Add-ons

Subproduct	Licensing Information
<p>Additional Transaction Storage Cloud Service, to total 2 years – Per Physical Location Part Number: B92569</p>	<p><b>Product Editions and Permitted Features</b> Extends storage to the limits published in <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a>.</p>
<p>Additional Transaction Storage Cloud Service, to total 3 years – Per Physical Location Part Number: B92570</p>	<p><b>Prerequisite Products</b> Refer to <a href="#">Oracle MICROS Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for more details.</p>
<p>Additional Transaction Storage Cloud Service, to total 4 years – Per Physical Location Part Number: B92571</p>	<p><b>Entitled Products and Restricted Use Licenses</b></p>
<p>Additional Journal Storage Cloud Service, to total 2 years – Per Physical Location Part Number: B92572</p>	<p>N/A</p>
<p>Additional Journal Storage Cloud Service, to total 3 years – Per Physical Location Part Number: B92573</p>	
<p>Additional Journal Storage Cloud Service, to total 4 years – Per Physical Location Part Number: B92574</p>	
<p>Additional Journal Storage Cloud Service, to total 7 years – Per Physical Location Part Number: B92575</p>	



Subproduct	Licensing Information
Additional Journal Storage Cloud Service, to total 10 years – Per Physical Location Part Number: B92576	

## Oracle Hospitality Symphony Cloud Services

### Oracle Hospitality Symphony Premium Cloud Service

Subproduct	Licensing Information
Oracle Hospitality Symphony Premium Cloud Service – Per POS Client Part Number: B81480	<p><b>Product Editions and Permitted Features</b> Handles the entire operational and transaction process. Symphony Premium Cloud Service requires a minimum of 50 POS clients for each customer’s provisioned Enterprise. Devices that only operate shared services (for example, Check and Posting, Kitchen Display Controller, and Printing) are not counted toward the POS license total.</p> <p><b>Prerequisite Products</b> N/A</p> <p><b>Entitled Products and Restricted Use Licenses</b> A license for Symphony Cloud Service contains a restricted-use license for Oracle Hospitality Reporting and Analytics Advanced Cloud Service and Oracle Hospitality Labor Management Cloud Service. Use of Oracle Hospitality Reporting and Analytics Advanced Cloud Service and Oracle Hospitality Labor Management Cloud Service is limited to use with Symphony Cloud Service and may not be used or deployed for other purposes. Refer to the cloud service description published in <a href="#">Oracle Hospitality Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

Subproduct	Licensing Information
<p>Oracle Hospitality Symphony Premium Transaction Services Cloud Service – Transaction Services Client Part Number: B81485</p>	<p><b>Product Editions and Permitted Features</b> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to use Symphony Premium Transaction Services Cloud Service – Transaction Services Client:</p> <ul style="list-style-type: none"> <li>• Oracle Hospitality Symphony Premium Cloud Service</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle Hospitality Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>
<p>Oracle Hospitality Symphony Premium Transaction Services Cloud Service – Revenue Center Part Number: B3737</p>	<p><b>Product Editions and Permitted Features</b> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to use Symphony Premium Transaction Services Cloud Service – Revenue Center:</p> <ul style="list-style-type: none"> <li>• Oracle Hospitality Symphony Premium Cloud Service</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle Hospitality Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

Subproduct	Licensing Information
<p>Oracle Hospitality Symphony Premium Guest Facing Transaction Services Cloud Service – Revenue Center Part Number: B83738</p>	<p><b>Product Editions and Permitted Features</b> Allows external solutions to obtain configuration data, query check information, and post transaction data to Symphony from devices that guests use (for example, a tabletop ordering device or kiosk). Use of this part to integrate an employee facing solution is not permitted.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to use Symphony Premium Guest Facing Transaction Services Cloud Service – Revenue Center:</p> <ul style="list-style-type: none"> <li>• Oracle Hospitality Symphony Premium Cloud Service</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle Hospitality Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>
<p>Oracle MICROS Symphony Premium Cloud Service, Non-Production Environment Part Number: B91451</p>	<p><b>Product Editions and Permitted Features</b> Allows non-production activities, such as demonstrating product functionality, validating integrations, trialing new features, and reviewing new configuration options.</p> <p><b>Prerequisite Products</b> The following product is a prerequisite to use Symphony Premium Cloud Service, Non-Production Environment:</p> <ul style="list-style-type: none"> <li>• Oracle Hospitality Symphony Premium Cloud Service</li> </ul> <p><b>Entitled Products and Restricted Use Licenses</b> Refer to the cloud service description published in <a href="#">Oracle Hospitality Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>

## Oracle Hospitality Symphony Standard Cloud Service

Subproduct	Licensing Information
<p>Oracle Hospitality Symphony Standard Cloud Service Part Number: B84711</p>	<p><b>Product Editions and Permitted Features</b> Handles the entire operational and transaction process. Devices that only operate shared services (for example, Check and Posting, Kitchen Display Controller, and Printing) are not counted toward the POS license total.</p> <p><b>Prerequisite Products</b> N/A</p> <p><b>Entitled Products and Restricted Use Licenses</b> A license for Symphony Standard Cloud Service contains a restricted-use license for Oracle Hospitality Reporting and Analytics Advanced Cloud Service and Oracle Hospitality Labor Management Cloud Service. Use of Oracle Hospitality Reporting and Analytics Advanced Cloud Service and Oracle Hospitality Labor Management Cloud Service is limited to use with Symphony Standard Cloud Service and may not be used or deployed for other purposes. Refer to the cloud service description published in <a href="#">Oracle Hospitality Food and Beverage Cloud Services – Service Descriptions and Metrics</a> for a complete listing of Entitled Products and Restricted Use Licenses made available by this cloud service.</p>
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Subproduct	Licensing Information
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Subproduct	Licensing Information
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# 3

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Secure Eikon and Secure TouchChip Module SDK EULA 13.0806

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- a. Data Collection. The software may collect information about you and your use of the software, and send that to Microsoft. Microsoft may use this information to provide services and improve our products and services. You may opt-out of many of these scenarios, but not all, as described in the product documentation. There are also some features in the software that may enable you and Microsoft to collect data from users of your applications. If you use these features, you must comply with applicable law, including providing appropriate notices to users of your applications together with Microsoft’s privacy statement. Our privacy statement is located at <https://go.microsoft.com/fwlink/?LinkID=824704>. You can learn more about data collection and use in the help documentation and our privacy statement. Your use of the software operates as your consent to these practices.
- b. Processing of Personal Data. To the extent Microsoft is a processor or subprocessor of personal data in connection with the software, Microsoft makes the commitments in the European Union General Data Protection Regulation Terms of the Online Services Terms to all customers effective May 25, 2018, at <http://go.microsoft.com/?linkid=9840733>.
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  15. **APPLICABLE LAW.** If you acquired the software in the United States, Washington State law applies to interpretation of and claims for breach of this agreement, and the laws of the state where you live apply to all other claims. If you acquire the software in any other country, its laws apply.
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do so. For example, if you acquired the software in one of the below regions, or if mandatory country law applies, then the following provisions apply to you:

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In this section, “goods” refers to the software for which Microsoft or the manufacturer or installer provides the express warranty. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

b) Canada. If you acquired this software in Canada, you may stop receiving updates by turning off the automatic update feature, disconnecting your device from the Internet (if and when you re-connect to the Internet, however, the software will resume checking for and installing updates), or uninstalling the software. The product documentation, if any, may also specify how to turn off updates for your specific device or software.

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TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES, GUARANTEES OR CONDITIONS LAST ONLY DURING THE TERM OF THE LIMITED WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so these limitations may not apply to you. They also might not apply to you because some countries may not allow limitations on how long an implied warranty, guarantee or condition lasts.

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**F. WARRANTY PROCEDURES.** You need proof of purchase for warranty service.

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  - Microsoft Customer Service and Support, One Microsoft Way, Redmond, WA 98052-6399; or
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Can I transfer the software to another computer or user? You may transfer the software to another computer that belongs to you. You may also transfer the software (together with the license) to a computer owned by someone else if a) you are the first licensed user of the software and b) the new user agrees to the terms of this agreement. To make that transfer, you must transfer the original media, the certificate of authenticity, the product key, and the proof of purchase directly to that other person, without retaining any copies of the software. You may use the backup copy we allow you to make or the media that the software came on to transfer the software. Every time you transfer the software to a new computer, you must remove the software from the prior computer. You may not transfer the software to share licenses between computers. You may transfer Get Genuine Windows software, Pro Pack or Media Center Pack software only together with the licensed computer.

How does Internet activation work? The first time you connect to the Internet while using the software, the software will automatically contact Microsoft or its affiliate to confirm the software is genuine and the license is associated with the licensed computer. This process is called “activation.” Because activation is meant to identify unauthorized changes to the licensing or activation functions of the software, and to otherwise prevent unlicensed use of the software, you may not bypass or circumvent activation.

Does the software collect my personal information? If you connect your computer to the Internet, some features of the software may connect to Microsoft or service provider computer systems to send or receive information, including personal information. You may not always receive a separate notice when they connect. If you

choose to use any of these features, you agree to send or receive this information when using that feature. Many of these features can be switched off or you can choose not to use them.

How do we use your information? Microsoft uses the information it collects through the software features to upgrade or fix the software and otherwise improve our products and services. In certain circumstances, we also share it with others. For example, we share error reports with relevant hardware and software vendors so that they can use the information to improve how their products run with Microsoft products. You agree that we may collect, use, and disclose the information as described in our Privacy Statement at [go.microsoft.com/fwlink/?linkid=280262](https://go.microsoft.com/fwlink/?linkid=280262).

What does this agreement apply to? This agreement applies to the software, the media on which you received the software, and also any Microsoft updates, supplements, and services for the software, unless other terms come with them. It also applies to Windows apps that are included with Windows, which are separate from the software features.

Are there things I'm not allowed to do with the software? Yes. Because the software is licensed, not sold, Microsoft reserves all rights (such as rights under intellectual property laws) not expressly granted in this agreement. In particular, this license does not give you any right to, and you may not: use or virtualize features of the software separately; publish, copy (other than the permitted backup copy), rent, lease, or lend the software; transfer the software (except as permitted by this agreement); attempt to circumvent technical protection measures in the software, reverse engineer, decompile, or disassemble the software, except if the laws where you live permit this even when our agreement does not. In that case, you may do only what your law allows. When using Internet-based features or Microsoft Family Safety, you may not use those features in any way that could interfere with anyone else's use of them, or to try to gain access to any service, data, account, or network, in an unauthorized manner.

## ADDITIONAL TERMS

### 1. License Rights and Multi-User Scenarios

- a. Computer. In this agreement, "computer" means a hardware system (whether physical or virtual) with an internal storage device capable of running the software. A hardware partition or blade is considered to be a computer. The software is licensed to run on up to two processors on the licensed computer.
- b. Multiple versions. The software includes multiple versions (such as 32-bit and 64-bit versions), and you may install only one of those versions.
- c. Multiple or pooled connections. Hardware or software you use to multiplex or pool connections, or reduce the number of devices or users that access or use the software, does not reduce the number of licenses you need. You may only use such hardware or software if you have a license for each copy of the software you are using.
- d. Device connections. You may allow up to 20 other devices to access the software installed on the licensed computer for the purpose of using file services, print services, Internet information services, and Internet connection sharing and telephony services on the licensed computer. You may allow any number of devices to access the software on the licensed computer to synchronize data between devices. This section does not mean, however, that you have the right to install the software, or use the primary function of the software (other than the features listed in this section), on any of these other devices.
- e. Client Hyper-V. You may use the Client Hyper-V technology in the software to create a virtual instance of this or other software, but only if the software you are creating the virtual instance of permits you to do that.



f. Use in a virtualized environment. If you use virtualization software, including Client Hyper-V, to create one or more virtual computers on a single computer hardware system, each virtual computer, and the physical computer, is considered a separate computer for purposes of this agreement. This license allows you to install only one copy of the software for use on one computer, whether that computer is physical or virtual. If you want to use the software on more than one virtual computer, you must obtain separate copies of the software and a separate license for each copy. Content protected by digital rights management technology or other full-volume disk drive encryption technology may be less secure in a virtualized environment.

g. Remote access. The software contains Remote Desktop and Remote Assistance technologies that enable the software or applications installed on the licensed computer to be accessed remotely from other devices.

- Remote Desktop. Remote Desktop or similar technologies is licensed for a single user, who is either accessing that software from a local computer or remotely. For this agreement, you are the licensed single user. You may access the software running on this licensed host computer from another device by using Remote Desktop. Other users, one at a time, may access the licensed software running on this host computer from any device using Remote Desktop, but only if the remote device is separately licensed to run a Pro edition of Windows 8 or Windows 8.1.
- Remote Assistance. You may use Remote Assistance or similar technologies to share an active session without obtaining any additional licenses for the software. Remote Assistance allows one user to directly connect to another user's computer, usually to correct problems.

## 2. Binding Arbitration and Class Action Waiver

a. Application. If you live in the United States, this Section 2 applies to any dispute EXCEPT IT DOES NOT INCLUDE A DISPUTE RELATING TO THE ENFORCEMENT OR VALIDITY OF YOUR, MICROSOFT'S, OR EITHER OF OUR LICENSORS' INTELLECTUAL PROPERTY RIGHTS. Dispute means any dispute, action, or other controversy between you and Microsoft concerning the software (including its price) or this agreement, whether in contract, warranty, tort, statute, regulation, ordinance, or any other legal or equitable basis. "Dispute" will be given the broadest possible meaning allowable under law.

b. Notice of Dispute. In the event of a dispute, you or Microsoft must give the other a Notice of Dispute, which is a written statement of the name, address, and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You must send any Notice of Dispute by U.S. Mail to Microsoft Corporation, ATTN: LCA ARBITRATION, One Microsoft Way, Redmond, WA 98052-6399. A form is available at [go.microsoft.com/fwlink/?linkid=245499](http://go.microsoft.com/fwlink/?linkid=245499). Microsoft will send any Notice of Dispute to you by U.S. Mail to your address if we have it, or otherwise to your e-mail address. You and Microsoft will attempt to resolve any dispute through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, you or Microsoft may commence arbitration.

c. Small claims court. You may also litigate any dispute in small claims court in your county of residence or King County, Washington, if the dispute meets all requirements to be heard in the small claims court. You may litigate in small claims court whether or not you negotiated informally first.

d. Binding arbitration. If you and Microsoft do not resolve any dispute by informal negotiation or in small claims court, any other effort to resolve the dispute will be

conducted exclusively by binding arbitration governed by the Federal Arbitration Act (“FAA”). You are giving up the right to litigate (or participate in as a party or class member) all disputes in court before a judge or jury. Instead, all disputes will be resolved before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the FAA. Any court with jurisdiction over the parties may enforce the arbitrator’s award.

e. Class action waiver. Any proceedings to resolve or litigate any dispute in any forum will be conducted solely on an individual basis. Neither you nor Microsoft will seek to have any dispute heard as a class action, private attorney general action, or in any other proceeding in which either party acts or proposes to act in a representative capacity. No arbitration or proceeding will be combined with another without the prior written consent of all parties to all affected arbitrations or proceedings.

f. Arbitration procedure, costs, fees, and incentives. Any arbitration will be conducted by the American Arbitration Association (the “AAA”) under its Commercial Arbitration Rules. If you are an individual and use the software for personal or household use, or if the value of the dispute is \$75,000 USD or less whether or not you are an individual or how you use the software, its Supplementary Procedures for Consumer-Related Disputes will also apply. For more information, see [adr.org](http://adr.org) or call 1-800-778-7879. In a dispute involving \$75,000 USD or less, Microsoft will promptly reimburse your filing fees and pay the AAA’s and arbitrator’s fees. You and Microsoft agree to the terms governing procedures, fees, and incentives at [go.microsoft.com/fwlink/?linkid=281874](http://go.microsoft.com/fwlink/?linkid=281874). To commence arbitration, submit the form available at [go.microsoft.com/fwlink/?linkid=245497](http://go.microsoft.com/fwlink/?linkid=245497) to the AAA. You agree to commence arbitration only in your county of residence or in King County, Washington. Microsoft agrees to commence arbitration only in your county of residence.

g. Claims or disputes must be filed within one year. To the extent permitted by law, any claim or dispute to which Section 2 applies must be filed within one year in small claims court (Section 2.c) or in arbitration (Section 2.d). The one-year period begins when the claim or dispute first could be filed. If such a claim or dispute is not filed within one year, it is permanently barred.

h. Severability. If the class action waiver in Section 2.e is found to be illegal or unenforceable as to all or some parts of a dispute, then Section 2 (arbitration) will not apply to those parts. Instead, those parts will be severed and proceed in a court of law, with the remaining parts proceeding in arbitration. If any other provision of Section 2 is found to be illegal or unenforceable, that provision will be severed with the remainder of Section 2 remaining in full force and effect.

### 3. Choice of Law

The laws of the state or country where you live govern all claims and disputes concerning the software (including its price) or this agreement, including breach of contract claims and claims under state consumer protection laws, unfair competition laws, implied warranty laws, for unjust enrichment, and in tort, except that the FAA governs all provisions relating to arbitration. If you acquired the software in any other country, the laws of that country apply. This agreement describes certain legal rights. You may have other rights, including consumer rights, under the laws of your state or country. You may also have rights with respect to the party from whom you acquired the software. This agreement does not change those other rights if the laws of your state or country do not permit it to do so.

### 4. Activation

a. More on how activation works. The software will notify you whether the installed copy of the software is properly licensed. During activation, the software will send information about the software and your computer to Microsoft. This information includes the version,



language, and product key of the software, the Internet protocol address of the computer, and information derived from the hardware configuration of the computer. For more information about activation, see [go.microsoft.com/fwlink/?linkid=280262](http://go.microsoft.com/fwlink/?linkid=280262). If the licensed computer is connected to the Internet, the software will automatically connect to Microsoft for activation. You can also activate the software manually by Internet or telephone. In either case, Internet and telephone service charges may apply.

b. Re-activation. Some changes to your computer components or the software may require re-activation of the software.

c. Activation failure. During online activation, if the licensing or activation functions of the software are found to be counterfeit, improperly licensed, or include unauthorized changes, activation will fail and the software will attempt to repair itself by replacing any tampered Microsoft software with genuine Microsoft software. The software will notify you if the installed copy of the software is improperly licensed or includes unauthorized changes. In addition, you may receive reminders to obtain a properly licensed copy of the software. You may not be able to obtain certain updates or upgrades from Microsoft if your copy of the software is found to be improperly licensed.

#### 5. Internet-Based Features; Privacy

Some software features use Internet protocols, which send to Microsoft (or its suppliers or service providers) computer information, such as your Internet protocol address, the type of operating system, browser, and name and version of the software you are using, and the language code of the computer where you installed the software. Microsoft uses this information to make the Internet-based features available to you, in accordance with the Windows 8.1 Privacy Statement at [go.microsoft.com/fwlink/?linkid=280262](http://go.microsoft.com/fwlink/?linkid=280262) and information that may be presented to you in the Windows user interface. Some Internetbased features may be delivered and updated at a later date—if, for example, you acquire an application that relies on one of those services, or to help make the software safer or more reliable.

a. Windows Update. If you use the Windows Update service in the software, updates or downloads to the Windows Update service will be required for proper functioning of the service, from time to time, and will be downloaded and installed without further notice to you.

b. Windows digital rights management technology. Some content owners use Windows digital rights management technology (DRM) to protect their copyrights and other intellectual property, including by disabling the software's ability to play protected content if Windows DRM fails. You agree that Microsoft may include a revocation list with the licenses.

c. Windows Media Player. When you use Windows Media Player, it checks with Microsoft for compatible online music services in your region and new versions of the player. You may only use Windows Media Player as described at [go.microsoft.com/fwlink/?linkid=104605](http://go.microsoft.com/fwlink/?linkid=104605).

d. Windows Defender. If turned on, Windows Defender will search your computer for many types of malicious software ("malware"), including viruses, worms, bots, rootkits, "spyware", "adware," and other potentially unwanted software. If you choose the recommended security settings when you first start using the software, such malware and other potentially unwanted software rated "high" or "severe" will automatically be removed. This removal may result in other software on your computer ceasing to work or your breaching a license to use that software. It is possible that software that is not unwanted may be removed or disabled. If you

use Windows Defender and Windows Update, Windows Defender is regularly updated through Windows Update.

e. Malicious software removal. The software may periodically scan for and remove malware from your computer, using the malicious software removal tool most recently downloaded to your computer. After the scan completes and at regular intervals, a report will be sent to Microsoft with specific information about malware detected, errors, and other information about your computer. This information is used to help protect your computer from malicious software, as well as to improve the software and other Microsoft Chapter 3 Licenses 3-53 products. You may disable the software's reporting functionality by following the instructions found at [go.microsoft.com/fwlink/?linkid=241725](http://go.microsoft.com/fwlink/?linkid=241725).

f. SmartScreen Filter. If enabled, the SmartScreen Filter will check the addresses of webpages and downloads you attempt to view against a frequently updated list of webpages and downloads that have been reported to Microsoft as unsafe or suspicious. SmartScreen will also check downloaded programs that you attempt to run against a list of commonly downloaded or run programs to help you make more informed trust decisions. More information can be found by visiting the Internet Explorer Privacy Statement at [go.microsoft.com/fwlink/?linkid=280122](http://go.microsoft.com/fwlink/?linkid=280122). By enabling SmartScreen in either Windows or Internet Explorer, you consent to this feature, and you agree to use the SmartScreen Filter only in conjunction with Windows or Internet Explorer. You may not, either manually or by enabling or authorizing any software or service, copy, display, distribute, collect, or store any data provided by the SmartScreen Filter.

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h. Plug and Play and Plug and Play Extensions. Your computer may not have the drivers needed to communicate with hardware that you connect to your computer. If so, the update feature of the software can obtain and install the correct driver on your computer. An administrator can disable this update feature.

i. Digital certificates. The software uses digital certificates to confirm the identity of Internet users sending X.509 standard encrypted information, to digitally sign files and macros, and to verify the integrity and origin of file contents. The software may retrieve and update certificates, certificate revocation lists, and the list of trusted certification authorities, over the Internet.

j. Network awareness. This feature determines whether a system is connected to a network by either passive monitoring of network traffic or active DNS or HTTP queries. The query transfers only standard TCP/IP or DNS information for routing purposes. You can switch off the active query feature through a registry setting.

k. Accelerators. When you click on or move your mouse over an Accelerator in Internet Explorer, any of the following may be sent to the applicable service provider (which may not be Microsoft): the title and full web address or URL of the current webpage, standard computer information, and any content you have selected. For more information, see [go.microsoft.com/fwlink/?linkid=280122](http://go.microsoft.com/fwlink/?linkid=280122).

l. Search provider update. The software will download an update to the data on your computer about search providers. This update upgrades your providers with the latest features, such as new icons or search suggestions. This is a one-time update, but the software will try to perform the update several times if it does not successfully download the update. For more information, see [go.microsoft.com/fwlink/?linkid=280122](http://go.microsoft.com/fwlink/?linkid=280122)

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Hipp, Wyrick & Company, Inc.  
6200 Maple Cove Lane  
Charlotte, NC 28269  
USA

If to Licensee:

NAME AND ADDRESS OF LICENSEE

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