

Oracle Argus Interchange

Japan User's Guide



Release 8.2.1

F28458-02

June 2020

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Copyright © 2019, 2020, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software" or "commercial computer software documentation" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

	Preface	
	Documentation accessibility	vi
	Related resources	vi
	Access to Oracle Support	vi
1	About Oracle Argus Interchange	
	Oracle Argus Interchange Process Overview	1-1
2	Configure Oracle Argus Interchange	
	Oracle Argus Interchange Mapping Utility	2-1
	Configure the Oracle Argus Interchange Service	2-2
	Service INI File Setup Dialog Box	2-2
	Add a Database for Oracle Argus Interchange Service	2-3
	Service DB Setup Fields	2-4
	E2B Extensions (Applicable for R2 only)	2-6
	Web Console	2-8
	Configure Regulatory Authorities	2-8
	EDI Tab Fields	2-10
	Configure SMTP	2-12
	SMTP Configuration Dialog Box Fields	2-12
	Configure Code List Items	2-13
	Configure an Action Taken	2-14
	Configure Age Groups	2-14
	Configure Age Units	2-15
	Configure Attachment Classifications	2-15
	Configure Dosage Units	2-16
	Configure an Event Outcome	2-17
	Configure Gender	2-17
	Configure Report Type	2-18
	Configure Reporter Type	2-18
	Configure Routes of Administration	2-19

Configure a Message Type	2-20
ICSR Length Check	2-20
E2B Code Validation	2-22

3 ICSR Check

Why perform an ICSR Check	3-1
ICSR Validation	3-2

4 Transmit and Monitor ICSR Reports

Log In and Out of Oracle Argus Safety	4-1
To Log Out of the Oracle Argus Safety Application	4-2
Schedule an E2B Report	4-2
New Expedited Report Dialog Fields	4-4
View a Scheduled E2B Report	4-5
Transmit E2B Reports	4-6
Transmit Bulk Reports by Form	4-6
Monitor ICSR Transmit Status	4-8
ICSR Transmit Status Fields	4-8
Message Acknowledgement Status Dialog Fields	4-10
PMDA ACK Import Logic	4-11
Monitor ICSR Receive Status	4-13
ICSR Receive Status Dialog Fields	4-14
Message Acknowledgement Status Dialog Fields	4-15
Validation Check of Incoming Message	4-15
Nullification Reports	4-18
View Status	4-20
View Acknowledgement Information	4-21

5 Use the ICSR Viewer

Open the ICSR Viewer	5-1
PMDA E2B Report Mapping	5-2
Export an SGML File	5-3

6 Import ICSR Reports

Incoming ICSR Reports	6-1
Search for Duplicate Cases	6-1
Duplicate Search Dialog Box Fields	6-2
Use the View Differences Report	6-3

Displaying Differences	6-4
View the E2B Report	6-5
Accept Single/Multiple E2B Reports	6-5
E2B Initial/Follow-up Intake	6-5
E2B Follow-up Acceptance for Closed/Locked Cases	6-7
Source XML Received for the Case	6-8
Import E2B (R3) Messages	6-8
ICSR Pending Screen for (R3) Report	6-10
PMDA E2B R3 ACK	6-10
Processed ICSR Reports	6-11
Total Number of Rows Fields	6-11

Preface

This preface contains the following sections:

- [Documentation accessibility](#)
- [Related resources](#)
- [Access to Oracle Support](#)
To receive support assistance, determine whether your organization is a cloud or on-premises customer. If you're not sure, use Support Cloud.

Documentation accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Related resources

All documentation and other supporting materials are available on the [Oracle Help Center](#).

Access to Oracle Support

To receive support assistance, determine whether your organization is a cloud or on-premises customer. If you're not sure, use Support Cloud.

Cloud customers receive support assistance through Support Cloud

Oracle customers that have purchased support have access to electronic support through Support Cloud.

Contact our Oracle Customer Support Services team by logging requests in one of the following locations:

- English interface of Oracle Health Sciences Customer Support Portal (<https://hsgbu.custhelp.com/>)
- Japanese interface of Oracle Health Sciences Customer Support Portal (<https://hsgbu-jp.custhelp.com/>)

You can also call our 24x7 help desk. For information, visit <http://www.oracle.com/us/support/contact/health-sciences-cloud-support/index.html> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

On-premises customers receive support assistance through My Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

1

About Oracle Argus Interchange

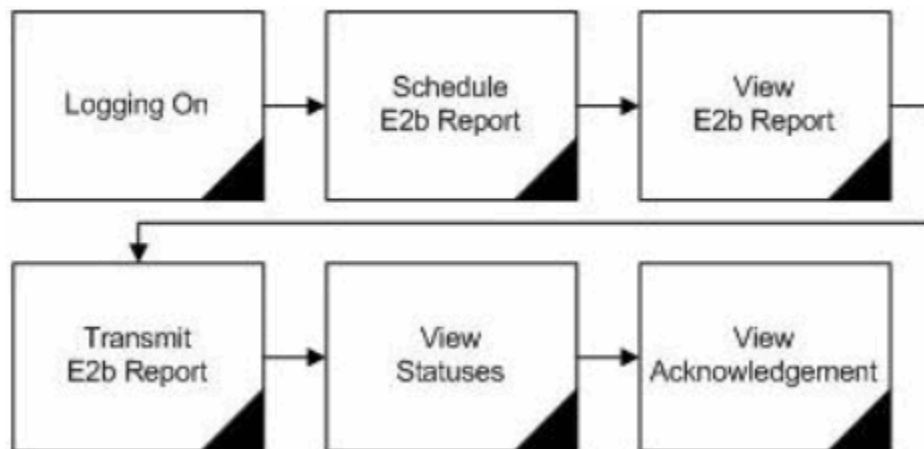
Oracle Argus Interchange provides pharmaceutical manufacturers with a simple, efficient way to comply with electronic standards for transferring regulatory information through the use of an Electronic Data Interchange (EDI) gateway. It also enables you to view E2B reports in different formats, such as I-SGML, J-SGML, I-Decoded View, J-Decoded View, and PMDA Report Form. These reports can be submitted to trading partners or to regulatory authorities.

For more information, see:

- [Oracle Argus Interchange Process Overview](#)

Oracle Argus Interchange Process Overview

The following flowchart shows the steps to follow when using Oracle Argus Interchange.

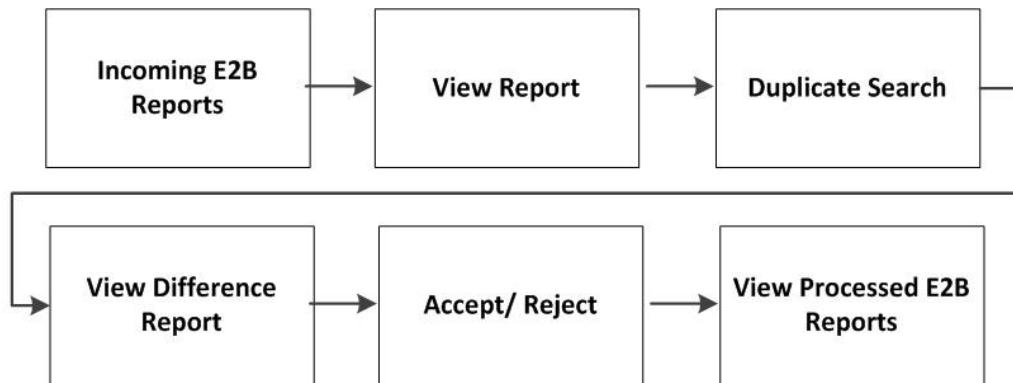


The following table describes each of the steps in the preceding flowchart.

Task	Description
Logging on	Explains how to log on to Oracle Argus Safety.
Schedule E2B Report	Explains how to schedule an E2B Report for a case using the New Expedited Report dialog.
View E2B Report	Explains how to view a scheduled E2B Report in the E2B viewer and check for validation errors.
Transmit E2B Report	Explains how to transmit E2B reports by using the Bulk Reporting features in Oracle Argus Safety.

Task	Description
View Statuses	Explains how to view and understand the status of a transmitted E2B report.
View Acknowledgement	Explains how to view the detailed acknowledgement information from a trading partner or a regulatory authority.

The following flowchart displays the steps to import E2B Reports through Oracle Argus Interchange:



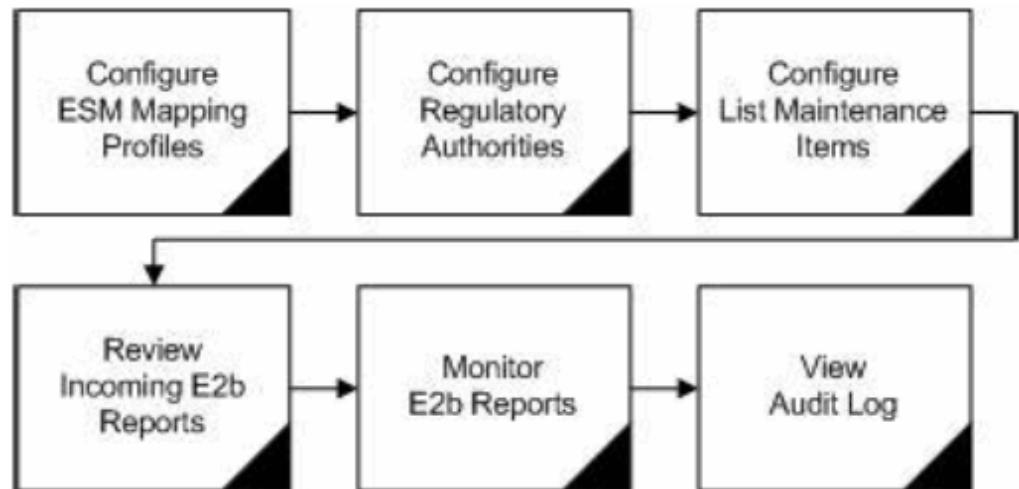
The following table describes each of the steps in the preceding flowchart.

Task	Description
Incoming E2B Reports	Explains how to view Incoming E2B Reports.
View E2B Reports	Explains how to view an Incoming E2B Report in the E2B viewer.
Duplicate Search	Explains how to search for possible duplicate cases in the Oracle Argus Safety system.
View Difference Report	Explains how to view differences between the current XML being imported (a message not yet imported into the database), the current case data in the database and the last imported case.
Accept/Reject	Explains how to accept or reject single/multiple E2B Follow-up/Initial reports.
View Process E2B Reports	Explains how to view the processed E2B Reports.

2

Configure Oracle Argus Interchange

This section is intended for Oracle Argus Interchange Administrators. The flowchart shows the steps to follow when configuring, reviewing, and administering Oracle Argus Interchange.



For more information, see:

- [Oracle Argus Interchange Mapping Utility](#)
- [E2B Extensions \(Applicable for R2 only\)](#)
- [Web Console](#)

Oracle Argus Interchange Mapping Utility

Oracle Argus Interchange mapping utility enables you to configure the Oracle Argus Interchange Service.

 **Note:**

Most features of the Interchange have been moved to the web-based console.

For more information, see:

- [Configure the Oracle Argus Interchange Service](#)
- [Add a Database for Oracle Argus Interchange Service](#)

Configure the Oracle Argus Interchange Service

You can configure the Oracle Argus Interchange Service by updating the initialization (INI) file from the Oracle Argus Interchange Mapping interface.

1. In the Windows 2012/2012R2 server, navigate to **Apps** and click the **ESM Mapping** tool. This opens the **Service INI Set up** dialog box.
2. Use the items in the **Service INI File Setup** dialog to configure the Oracle Argus Interchange Service INI file.
3. Enter the data for each field as required.

For more information, see:

- [Service INI File Setup Dialog Box](#)

Service INI File Setup Dialog Box

The following table lists and describes the fields in the Service INI File Setup dialog box.

Item	Description
IT E-mail	Enter the e-mail address that Oracle Argus Interchange Service should use to send e-mails, if the transmit time out occurs for Physical Media or EDI Gateway.

Item	Description
Business E-mail	Enter the e-mail address that Oracle Argus Interchange Service should use to send e-mails, if the Receive ACK time-out value is reached.
User E-mail	Enter the e-mail address that Oracle Argus Interchange Service should use to send e-mails, when the user does not process the E2B Report within the time-out value. The Oracle Argus Interchange Service uses SMTP as its mail system.
Sender E-mail	Enter the e-mail address that Oracle Argus Interchange Service should display, as the 'From' address in the e-mails that it sends.
EDI Gateway	Select the name for the EDI Gateway - from either Axway Cyclone or Oracle B2B.
EDI Database Name	Enter the database name for the EDI software.
EDI User ID	Enter the user name for EDI database.
EDI Password	Enter the password for the user name associated with the EDI database.
DTD Path	Enter the path for the DTD file.
Log File Path	Enter the path where the Oracle Argus Interchange Service will write the log files.
Multiple Database Section	Displays all the configured databases for ESM Service.
Delete Button	Click Delete to remove the entire Database Configuration from ESM Service INI File.

Add a Database for Oracle Argus Interchange Service

You can configure the Oracle Argus Interchange Service to support multiple database.

To configure a database:

1. In the **Setup INI File** dialog box, double click **Add New Process** to open the **Service DB Setup** dialog.

2. Use the items in the **Service DB Setup** dialog to configure the ESM Service INI file.
3. Enter the data in the fields as required.

 **Note:**

ESM Service.ini can be configured for MAX_FILES_IMPORT_PER_RUN at database level under the Database section. This should be set to a number. This determines how many files are read from incoming folder so as to allocate to Receive Process(es). This includes both ICSR reports and Acknowledgments. If it is not defined, an internal limit of 1000 is assumed.

For more information, see:

- [Service DB Setup Fields](#)

Service DB Setup Fields

The following table lists and describes the fields in the Service DB Setup dialog box.

Item	Description
Database Name	Enter the name of the Adverse Event database.
Unique Database ID	Identifies each database uniquely. In the case of multiple databases, the value of this field should be unique.
User ID	Enter the user name for the Service.

Item	Description
Password	Enter the password associated with the User Name entered in the USER ID field.
Process	Enter the full path of the <code>ESMProc.exe</code> file. The system uses this path to locate the <code>ESMProc.exe</code> file.
Receive Process	Enter the full path of the <code>E2BReceive.exe</code> file. The system uses this to locate the <code>E2BReceive.exe</code> file.
Archive Folder	Enter the full path where the system places the file processed by Oracle Argus Interchange.
Receive Processes Count	Enables you to specify multiple E2B receive processes You can specify from 1 to 5 E2B receive processes The default is 1.
Process Elapse Time	Enter the time interval for the Oracle Argus Interchange Process to run.
Enter EDI Transmit Time out Value	The amount of time, in minutes, that must pass before the system sends an e-mail message when an E2B Report has not been transmitted within a specified time period.

 **Note:**

The minimum value for the time-out is 10 minutes.

Enter Physical Media Transmit Time out Value	Enter amount of time, in minutes, that must pass before the system can send an e-mail message when an E2B Report has not been sent manually by a specified person within a specified time period.
--	---




 **Note:**

The minimum value for the time-out is 10 minutes.

Enter Receive ACK Time Out Value	Enter the amount of time, in minutes, that must pass before the system can send an e-mail message when an ACK message has not been received within a specified time period.
----------------------------------	---

 **Note:**

The minimum value for the time-out is 10 minutes.

Item	Description
Enter Processing Time Out Value	Enter the amount of time, in minutes, that must pass before the system can send an e-mail message when an Incoming Report has not been processed within a specified time period.
<div style="border: 1px solid #0070C0; padding: 10px; background-color: #E6F2FF;"> <p> Note:</p> <p>The minimum value for the time-out is 10 minutes.</p> </div>	
Enter XML Transmit Time Out Value	Enter the amount of time, in minutes, that must pass before the system can send an e-mail message when an XML file is not picked up by the Gateway.
<div style="border: 1px solid #0070C0; padding: 10px; background-color: #E6F2FF;"> <p> Note:</p> <p>The minimum value for the time-out is 10 minutes.</p> </div>	
Enter Binary Transmit Time Out Value	Enter the amount of time, in minutes, that must pass before the system can send an e-mail message when a binary file is not picked up by the Gateway.
<div style="border: 1px solid #0070C0; padding: 10px; background-color: #E6F2FF;"> <p> Note:</p> <p>The minimum value for the time-out is 10 minutes.</p> </div>	
Enter MDN Time Out Value	Enter the amount of time, in hours, that must pass before the system stops polling the MDN information from the EDI server after receiving the Business ACK for a transmitted report.

E2B Extensions (Applicable for R2 only)

You can use the existing reporting destination configuration to choose an extended E2B profile. The system uses the agency and company identifier to identify the profile to use and sends the information in the following XML elements:

```
<messagesenderidentifier>Company X</messagesenderidentifier>
```

```
<messagereceiveridentifier>Agency Y</messagereceiveridentifier>
```

The Oracle Argus Interchange mapping utility also supports the defined extended E2B elements as follows:

- A switch in the Interchange mapping tool identifies a profile as either a standard profile or an extended E2B profile but only for the Receive tab. The additional fields are formatted as follows:

<XXX>_EXTENSION []

where:

XXX is the tag name followed by _EXTENSION to indicate that this is an extended E2B tag element

When using this switch:

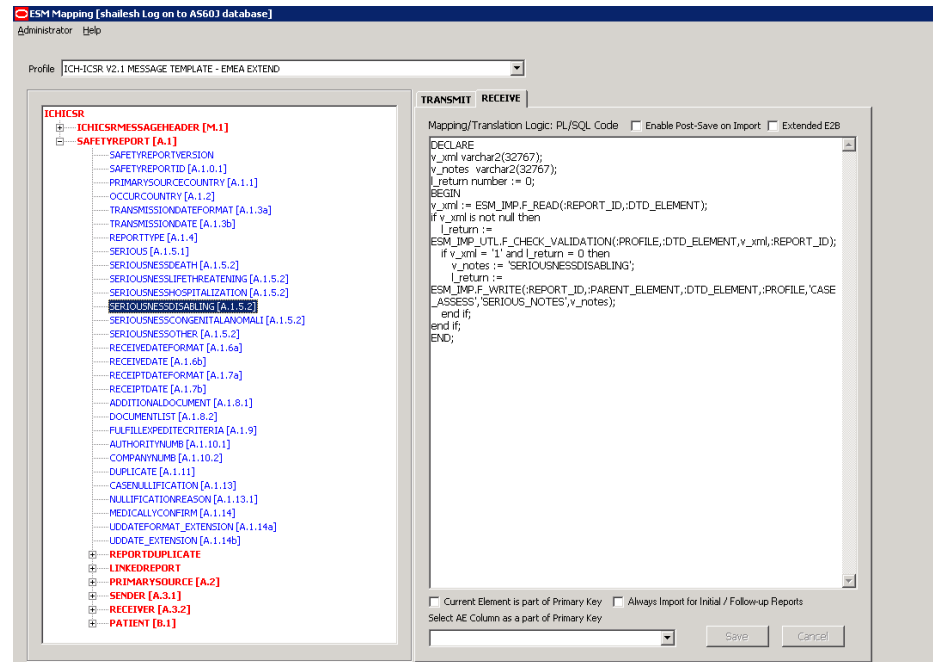
- Do not enter any blank spaces or underscore characters (_) in the xxx naming convention.
- In the extended E2B tags, the element number in the brackets ([]) is always empty. For example, Patient Ethnicity, Event Hospitalized Start Date / Stop Date.
- This switch is enabled only for profiles copied from the Factory profiles (default unchecked). This flag is disabled for all factory profiles.
- During configuration, GPS updates the DTD profile with this information before it adds any additional E2B elements.
- The system maps extended E2B fields are mapped to existing Oracle Argus Safety fields or to user-defined fields, as appropriate. For example, the system maps the following extended E2B fields to the following Oracle Argus Safety tables.

E2B + Field	Argus Case Form UI Field Name	Argus Field Label Description
patientethnicity_extension	PATIENT Patient Ethnicity	Patient Ethnicity
reactionintensity_extension	EVENTS Event Intensity	Event Intensity
reactionhospstartdateformat_extension	Argus Date entry format YYYYMMDD or YYYYMM or YYYY	Hospitalized Start Date Format
reactionhospstartdate_extension	EVENTS Hospitalized Start Date	Hospitalized Start Date
reactionhospstopdateformat_extension	Argus Date entry format YYYYMMDD or YYYYMM or YYYY	Hospitalized Stop Date Format
reactionhospstopdate_extension	EVENTS Hospitalized Stop Date	Hospitalized Stop Date

- The system sends an acknowledgement if the message import is successful and a rejection if the message import is not successful.

You can view the extended elements for the following:

- E2B Viewer
 - No updates to the CIOMS / MedWatch Reports
 - The Decoded View / SGML View displays the additional elements added as a part of the Extended E2B



- E2B Difference Report
 - When imported, the system displays the additional fields in the current difference report viewer.
- E2B Selective Intake for Initial and Follow up E2B Reports
 - You can selectively import the additional fields the system adds to the Extended E2B in the Oracle Argus Safety case.
 - The PDF reports display the additional fields added to the Extended E2B.
- The E2B Warnings/Errors display the warnings/errors if warnings or errors defined for the fields added to the Extended E2B.

Web Console

The Web Console enables you to configure the Regulatory Authorities to which E2B Reports need to be submitted. In accordance with ICH Guidelines, you can configure additional Code List items with new E2B codes.

For more information, see:

- [Configure Regulatory Authorities](#)
- [Configure SMTP](#)
- [Configure Code List Items](#)

Configure Regulatory Authorities

Transmitting E2B reports to an Agency/Trading Partner, requires you to create a regulatory authority entry in the Code List. After creating the regulatory authority, you can transmit regulatory reports to it.

To configure a regulatory authority:

1. On the Oracle Argus Safety Console, click **Code Lists > Argus**.
2. When the system opens the Code List Maintenance screen, select **Reporting Destination** from the list.

The screenshot shows the Oracle Argus Safety Console interface. The main window is titled 'CODE LIST MAINTENANCE'. On the left, there is a tree view of code lists, with 'Reporting Destination' selected. The main area displays a table of reporting destinations. The 'Sender-Japan' entry is highlighted. Below the table, the 'Modify Reporting Destination' dialog box is open, showing the 'EDI' tab. The dialog box contains several sections: 'Agency Information' (Agency Name, Agency Type, Department, Agency Address, Agency Email), 'Local Company Contact' (Name, Mskfile, Last), 'EDI' (Agency Identifier, Identification Code, Code Qualifier, Message Profile, ACK Profile), and 'SMTP' (Preferred Method, Contact Type, Registration #, FAX, Agency Cover, Offline Recipient). The 'EDI' tab is currently active, and the 'Agency Identifier' field is populated with 'SENDERPMDA'.



Note:

If a report has already been generated for a Regulatory Authority, the system disables the Delete button in the Code List dialog box for the particular Regulatory Authority. However, it is still possible to modify these reports there.

- Refer to the *Oracle Argus Safety User's Guide* for information on using the first three tabs of the Reporting Destination.
3. Click the **EDI** tab, select the appropriate data for each item, and enter the data in the fields as required.

The screenshot shows the Oracle Argus Safety Console interface. The main window is titled 'CODE LIST MAINTENANCE'. On the left, there is a tree view of code lists, with 'Reporting Destination' selected. The main area displays a table of reporting destinations. The 'Sender-Japan' entry is highlighted. Below the table, the 'Modify Reporting Destination' dialog box is open, showing the 'EDI' tab. The dialog box contains several sections: 'Agency Information' (Agency Name, Agency Type, Department, Agency Address, Agency Email), 'Local Company Contact' (Name, Mskfile, Last), 'EDI' (Agency Identifier, Identification Code, Code Qualifier, Message Profile, ACK Profile), and 'SMTP' (Preferred Method, Contact Type, Registration #, FAX, Agency Cover, Offline Recipient). The 'EDI' tab is currently active, and the 'Agency Identifier' field is populated with 'SENDERPMDA'.

For more information, see:

- [EDI Tab Fields](#)

EDI Tab Fields

The following table lists and describes the fields on the EDI tab.

For Oracle Argus Safety Japan users, an additional field called **Message Profile 2** shows up for the configuration of the PMDA - J profile. This field is required for PMDA agency to specify PMDA - J profile.

Field	Purpose
SGML/XML	Enables you to select whether to send the report in SGML or XML format.
Mark as Auto Submit	Enables you to mark the report for auto submission.
Imported Cases are assigned to	Enables you to select the country where imported cases need to be assigned.

 **Note:**

This list contains the configured Oracle Argus Safety sites. The default value is the site of the importing user.

Initial Workflow State	Enables you to configure the initial workflow state for the case.
------------------------	---

 **Note:**

This list contains Oracle Argus Safety workflow states. The default value is blank. If you select blank as the workflow state, the system treats the case as a new case being booked-in.

Agency Identifier	Enables you to enter the routing ID configured in Cyclone for the sender community.
Identification Code	Enables you to enter the agency Duns code, a unique code that identifies a trading partner.
Code Qualifier	Enables you to enter the code qualifier. The system uses the code qualifier to interpret the identification code.
XML Source Classification	Defines the E2B source file classification during the E2B import. The system populates this drop-down from the Attachment Classification code list.
Selection Source Classification	Defines the classification of the PDF for initial intake or the difference report during E2B import. The system populates this drop list from the Attachment Classification code list.
Message Profile	Enables you to select a message profile.

Field	Purpose
Message Profile 2	Enables you to select a message profile for Oracle Argus Safety Japan elements. This profile is enabled for Oracle Argus Safety Japan users.
ACK Profile	Enables you to select the acknowledgement profile.
Primary Receive Agency	Indicates that this is the primary agency receiving E2B reports.
Auto Accept ICSR's	Enables or disables the auto-accept E2Bs for the agency.
Transmit E2B Attachments	Enables or disables transmission of E2B attachments for the agency.
Use Japanese Aware Date for Reporting	Check this checkbox to use Japanese Aware Date for reporting.
Allow multiple reports for Marketed Drugs	Check this checkbox to allow multiple reports for Marketed Drugs.
Allow multiple reports for Investigational Drugs	Check this checkbox to allow multiple reports for Investigational Drugs.
Identification Code	Enables you to enter the company Duns code, a unique code that identifies a trading partner.
Company Identifier	Enables you to enter the company identifier.
Code Qualifier	Enables you to enter the code qualifier. The code qualifier is used to interpret the identification code.
File Name	Enables you to enter the file name
SGML Declaration File	Enables you to enter the SGML Declaration File.
Maximum # of reports to include in the msg	Enables you to enter the maximum number of reports that will be transmitted in one message.
Method	Enables you to select a method. This field contains E2B-EDI Gateway, E2B Physical Media, and E2B-XML Transmission values.
EDI Header Required	Enables you to generate the required EDI Header.
XML Version	Enables you to enter the XML Version.
URL of Message DTD	Enables you to enter the path where the message DTD resides on the Internet or to enter the full path, if it is located on the disk.
Encoding	Enables you to select the character set encoding used in XML
Use Japanese Aware Date for Reporting	Enables you to ensure that reporting is based on the Japanese Aware Date. If this checkbox is not checked, reporting is based on the English Aware Date.
Allow multiple reports for Marketed Drugs	Checking this checkbox allows the system to schedule multiple reports for marketed drugs.
Allow multiple reports for Investigational Drugs	Checking this checkbox allows the system to schedule multiple reports for investigational drugs.
URL of ACK DTD	Enables you to enter the path where the ACK DTD resides on the Internet or enter the full path, if it is located on the disk.

 **Note:**

In the **File Name** field, be sure to enter the appropriate naming convention followed by ##### before the transmission extension.

Configure SMTP

Oracle Argus Interchange Mapping Utility can be configured to send emails to notify the appropriate people on the occurrence of some incidents or errors while processing E2B reports. These emails are sent using Oracle Argus Safety Service. You can use Oracle Argus Safety Console if you need to configure these emails to be sent using SMTP.

To enable Oracle Argus Safety Service to use the SMTP protocol to send e-mail to the e-mail server, use the SMTP Configuration Utility in the following way.

To configure SMTP:

1. Open Oracle Argus Safety Console.
2. When the system opens the Code List Maintenance screen, click **System Configuration** > **SMTP Configuration**.

3. When the system opens the **SMTP Configuration** dialog box, enter the appropriate data in each field.

For more information, see:

- [SMTP Configuration Dialog Box Fields](#)

SMTP Configuration Dialog Box Fields

The following table lists and describes the fields in the SMTP Configuration dialog box.

Item	Description
Server IP or Name	The SMTP server IP address or name.
Port	The port number. The default port number is 25.

Item	Description
Authentication	The authentication type to use. Basic Authentication -- The user must enter a user name and password in the Username and Password fields. No Authentication -- The Username and Password fields are disabled. NTLM Authentication, the authentication of the OS user logged into the system is automatically passed. Additionally, the Username and Password fields are disabled in this authentication.
SMTP Username	The SMTP username.
SMTP Password	The SMTP password.
Enable SMTP?	Select this check box to ensure that AG Service uses SMTP to send e-mail.

Configure Code List Items

Oracle Argus Safety is currently shipped with E2B Codes for the applicable factory data items. If you enter new items, E2B codes must be derived from ICH guidelines and entered as described here.

 **Note:**

From Oracle Argus Safety Console, click **Code Lists > Argus** to open the Code List Maintenance screen.

For more information, see:

- [Configure an Action Taken](#)
- [Configure Age Groups](#)
- [Configure Age Units](#)
- [Configure Attachment Classifications](#)
- [Configure Dosage Units](#)
- [Configure an Event Outcome](#)
- [Configure Gender](#)
- [Configure Report Type](#)
- [Configure Reporter Type](#)
- [Configure Routes of Administration](#)
- [Configure a Message Type](#)
- [ICSR Length Check](#)
- [E2B Code Validation](#)

Configure an Action Taken

Use the following procedure to configure an action taken:

1. From the Oracle Argus Safety Console, select **Code Lists > Argus > Action Taken**.
2. When the system opens the Code List Maintenance screen, click **Action Taken** in the Code List in the left pane.
3. The system puts the corresponding data for the selected item in the right pane.

The screenshot shows the Oracle Argus Safety Console interface. The main window is titled 'CODE LIST MAINTENANCE'. On the left, there is a 'Browser' pane with a tree view of code lists. 'Action Taken' is selected under the 'Code List' category. The right pane displays a table of 'Action Taken' entries. Below the table is an 'Add New Action Taken' section with input fields for 'Action Taken', 'E2B Code', and 'Display'.

Action Taken (J)	E2B Code	Display
Begin action taken action End	2	Yes
Change of Doctor	1	Yes
Concomitant Drug Change	5	Yes
Dose Decreased	2	Yes
Dose Increased	3	Yes
No Change	4	Yes
Non-Drug Therapy	5	Yes
Unknown	5	Yes
Withdrawn	1	Yes

4. Click **Add New** and enter the E2B code for the new action in the **Add New Action Taken** section.
5. Click **Save**.

Configure Age Groups

Use the following procedure to configure age groups:

1. From the Oracle Argus Safety Console, select **Code Lists > Argus > Age Groups**.
2. When the system opens the Code List Maintenance screen, locate and click **Age Groups** in the Code List in the left pane.
3. The system places the corresponding data for the selected item in the right pane.

CODE LIST MAINTENANCE

Age Groups Filter

Field: _____ Contains: _____ Value: _____

Total Number of Rows (1)

Group (J)	Range Low(years)	Range High(years)	E2B Code	Display
Adolescent	13	18	4	Yes
Adult	18	69	5	Yes
begin age group_END	45	110	2	Yes
Child	2	13	3	Yes
Elderly	69	109	6	Yes
Infant	1	2	2	Yes
Neonate	0	1	1	Yes
Puberty	12	17		Yes

Add New Age Groups

Group: _____ Range(years): _____ through: _____ years: _____ E2B Code: _____ Display:

Group (J): _____

4. Click **Add New** and enter the E2B Code for the new age group in the **Add New Age Groups** section.
5. Click **Save**.

Configure Age Units

Use the following procedure to configure age units.

1. From the Oracle Argus Safety Console, select **Code Lists > Argus > Age Units**.
2. When the system opens the Code List Maintenance screen, click **Age Units** in the Code List in the left pane.
3. The system places the data for the selected item in the right pane.

CODE LIST MAINTENANCE

Age Units Filter

Field: _____ Contains: _____ Value: _____

Total Number of Rows (11)

Unit Name (J)	Number of units per year	E2B Code	Display
1 day un E	123	3	Yes
Days	365	804	Yes
Decades	0.1	800	Yes
Hours	8760	805	Yes
Minute	525600		Yes
Months	12	802	Yes
Second	31536000		Yes
Trimester	3		Yes
Weeks	52	803	Yes
Years	1	801	Yes

Add New Age Units

Unit Name: _____ Number of units per year: _____ E2B Code: _____ Display:

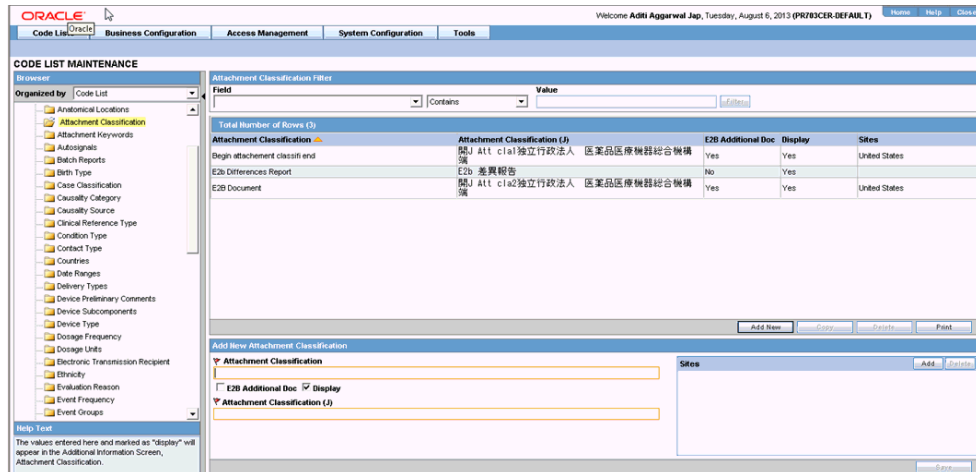
Unit Name (J): _____

4. Click **Add New** and enter the E2B Code for the new age unit in the **Add New Age Units** section.
5. Click **Save**.

Configure Attachment Classifications

Use the following procedure to configure attachment classifications:

1. From the Oracle Argus Safety Console, select **Code Lists > Argus > Attachment Classification**.
2. When the system opens the Code List Maintenance screen, click **Attachment Classification** in the Code List in the left pane.
3. The system places the data for the selected item in the right pane.

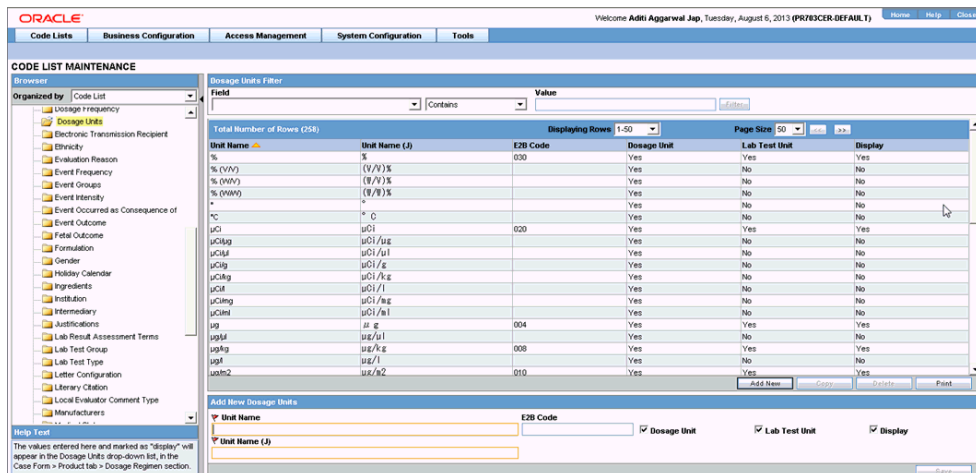


4. Click **Add New** and click the **E2B Additional Doc** check box in the **Add New Attachment Classification** section.
5. Click **Save**.

Configure Dosage Units

Use the following procedure to configure dosage units:

1. From Oracle Argus Safety Console, click **Code Lists > Argus > Dosage Units**.
2. When the system opens the Code List Maintenance screen, click **Dosage Units** in the Code List in the left pane.
3. The system places the data for the selected item in the right pane.



4. Select an existing Dosage Unit and enter the new E2B code in the **Modify Dosage Units** section.
5. Click **Save**.

Configure an Event Outcome

Use the following procedure to configure an Event Outcome:

1. From the Oracle Argus Safety Console, select **Code Lists > Argus > Event Outcome**.
2. When the system opens the Code List Maintenance screen, click **Event Outcome** in the Code List in the left pane.

Event Outcome (J)	E2B Code	Display
Abortion due to AE/Infection		Yes
Begin Event Outcome Event Outcome Event Outcome END	3	Yes
Congenital Anomaly		Yes
Death due to AE/Infection		Yes
Death not due to AE/Infection		Yes
Fatal	5	Yes
Improved	2	Yes
Lasting Damage	4	Yes
Not Reported	6	Yes
Recovered	1	Yes
Recovered with Treatment	1	Yes
Resolved	1	Yes
Resolved/Recovered	1	Yes
Unchanged	3	Yes
Unknown	6	Yes
Worsened	3	Yes

3. The system places the data for the selected item in the right pane.
4. Enter the E2B Code for the new event outcome in the **Add New Event Outcome** section.
5. Click **Save**.

Configure Gender

Use the following procedure to configure Gender.

1. From Oracle Argus Safety Console, select **Code Lists > Argus > Gender**.
2. When the system opens the Code List Maintenance screen, click **Gender** in the Code List in the left pane.

The screenshot shows the Oracle Argus Safety Console interface. The top navigation bar includes 'Code Lists', 'Business Configuration', 'Access Management', 'System Configuration', and 'Tools'. The main content area is titled 'CODE LIST MAINTENANCE'. On the left, a 'Browser' pane shows a tree view of code lists, with 'Gender' selected. The right pane shows a table with the following data:

Gender (E)	Gender (J)	E2B Code	Display
B gder end	男あいうえお端	2	Yes
Female	女性	2	Yes
Male	男性	1	Yes
Other	その他		Yes
UNK	不明		Yes

Below the table is the 'Add New Gender' section with input fields for 'Gender', 'E2B Code', and 'Display'.

3. The system places the data for the selected item in the right pane.
4. Enter the E2B Code for the gender in the **Add New Gender** section.
5. Click **Save**.

Configure Report Type

Use the following procedure to configure Report Type:

1. From the Oracle Argus Safety Console, select **Code Lists > Argus > Report Type**.
2. When the system opens the Code List Maintenance screen, click **Report Type** in the Code List in the left pane.

The screenshot shows the Oracle Argus Safety Console interface. The top navigation bar includes 'Code Lists', 'Business Configuration', 'Access Management', 'System Configuration', and 'Tools'. The main content area is titled 'CODE LIST MAINTENANCE'. On the left, a 'Browser' pane shows a tree view of code lists, with 'Report Type' selected. The right pane shows a table with the following data:

Report Type (E)	Report Type (J)	Abbreviation	Includes Clinical Cases	Includes Literature Cases	Includes Research Reporting Cases	E2B Code	Display
Regn Report Type Report EHD	間取Rep 1p1 行政法人医薬品 医療機器総合機構	jpt	Yes	Yes	No	3	Yes
Compassionate Use	例外的使用	Com	Yes	No	No	2	Yes
Epidemiological Study	疫学	EPS	No	No	No	1	Yes
Literature	文献	Lt	No	Yes	No	1	Yes
Literature Clinical Trial	文献臨床試験	Lct	Yes	Yes	No	1	Yes
Not available to Sender	送信者に情報が得られず	NAS	No	No	No	4	Yes
Other	その他	Oth	Yes	No	No	3	Yes
Post Marketing Surv.	市販後調査	Pos	Yes	No	No	2	Yes
Regulatory Authority	規制当局	Reg	No	No	No	3	Yes
Sponsored Trial	支援されている試験	Spo	Yes	No	No	2	Yes
Spontaneous	自発報告	Spo	No	No	No	1	Yes

Below the table is the 'Add New Report Type' section with input fields for 'Report Type', 'Abbreviation', 'E2B Code', and 'Display', along with checkboxes for 'This type includes cases from literature', 'This type includes cases from clinical trials', and 'This type includes cases for Research Reporting Considered cases for report type Marketed'.

3. The system places the data for the selected item in the right pane.
4. Enter the E2B code for the new report type in the **Add New Report Type** section.
5. Click **Save**.

Configure Reporter Type

Use the following procedure to configure Reporter Type:

1. From the Oracle Argus Safety Console, select **Code Lists > Argus > Reporter Type**.
2. When the system opens the Code List Maintenance screen, click **Reporter Type** in the Code List in the left pane.
3. The system places the data for the selected item in the right pane.

CODE LIST MAINTENANCE

Reporter Type Filter

Field: [] Contains: [] Value: []

Total Number of Rows (13)

Reporter Type (J)	Reporter Type (I)	E2B Code	Display
begin Reporter Type Repo END	開始Reporter I行政法人医薬品 医療機器総合機構	3	Yes
Company Representative	企業代表者	5	Yes
Consumer	消費者	5	Yes
Hospital	病院	3	Yes
Lawyer	弁護士	4	Yes
Non-Health Professional	消費者またはその他の非医療専門家	5	Yes
Nurse	看護師	3	Yes
Other	その他	5	Yes
Other Health Professional	その他の医療専門家	3	Yes
Pharmacist	薬剤師	2	Yes
Physician	医療情報担当者	1	Yes
Professor	教授	3	Yes
Specialist	専門家	1	Yes

Add New Reporter Type

Reporter Type (I): [] E2B Code: [] Display:

Reporter Type (J): []

4. Enter the E2B Code for the new reporter type in the **Add New Reporter Type** section.
5. Click **Save**.

Configure Routes of Administration

Use the following procedure to configure Routes of Administration:

1. From the Oracle Argus Safety Console, select **Code Lists > Argus > Routes of Administration**.
2. When the system opens the Code List Maintenance screen, click **Routes of Administration** in the Code List in the left pane.

CODE LIST MAINTENANCE

Routes of Administration Filter

Field: [] Contains: [] Value: []

Total Number of Rows (84)

Administration Route (J)	Description (J)	Administration Route (I)	Description (I)	E2B Code	Display
Auricular	耳介			001	Yes
begin AdesI end right END	開始AdesIあいうえお端			3	Yes
Buccal	頬嚢		頬嚢	002	Yes
Cerebral	脳		脳		Yes
Conjunctival	結膜		結膜		Yes
Costal	肋骨		肋骨		Yes
Cutaneous	皮膚		皮膚	003	Yes
Dental	歯		歯	004	Yes
Drop	Drop For Injection		注射用ドロップ		Yes
Endocervical	頸管内		頸管内	005	Yes
Endonasal	鼻腔内 (副鼻腔内)		鼻腔内 (副鼻腔内)	006	Yes
Endotracheal	気管内		気管内 (Endo-)	007	Yes
Episkural	硬膜外		硬膜外	008	Yes
Extra-annitic	手膜外		手膜外	009	Yes

Add New Routes of Administration

Administration Route (I): [] Short Name: [] E2B Code: [] Display:

Description: []

Administration Route (J): []

Description (J): []

3. The system places the data for the selected item in the right pane.

4. Enter the E2B Code for the new route of administration in the **Add New Routes of Administration** section.
5. Click **Save**.

Configure a Message Type

Use the following procedure to configure a Message Type:

1. From the Oracle Argus Safety Console, select **Code Lists > Argus > Message Type**.
2. When the system opens the Code List Maintenance screen, click **Message Type** in the Code List in the left pane.

The screenshot shows the Oracle Argus Safety Console interface. The top navigation bar includes 'Code Lists', 'Business Configuration', 'Access Management', 'System Configuration', and 'Tools'. The main area is titled 'CODE LIST MAINTENANCE'. On the left, a tree view shows various code list categories, with 'Message Type' selected. The main pane displays a table of message types with the following data:

Message Type	Description	Expedited / Periodic	Auto Submit	Display
backlog		Periodic	No	Yes
backlog1		Periodic	No	Yes
begin mes to end	begin MT descrip END	Expedited	Yes	Yes
clear		Periodic	No	Yes
ichscr		Expedited	No	Yes
m1wadm@emscsr		Periodic	No	Yes
pnr		Periodic	No	Yes

Below the table, there is an 'Add New Message Type' form with the following fields and options:

- Message Type**: Text input field
- Description**: Text input field
- Expedited**: Check box (unchecked)
- Mark as Auto Submit**: Check box (unchecked)
- Display**: Check box (checked)

3. The system places the data for the selected item in the right pane.
4. Enter the new message type and other relevant data in the **Modify Message Type** section.
5. Click **Save**.

ICSR Length Check

When you select ICSR Length Check, the system generates a report that prints the code list item length check and M2 validation warnings. This menu item has been added under Oracle Argus Safety Console > Tools > ICSR Length Check.

ICSR Report Data Check Errors & Warnings
As of 28 June 2018

List Maintenance	
1.	CBER EVAERS V1.0 MESSAGE TEMPLATE
2.	CDRH EMDR V1.0 MESSAGE TEMPLATE
3.	ICH-ICSR V2.1 MESSAGE TEMPLATE
4.	ICH-ICSR V2.1 MESSAGE TEMPLATE - EMA
5.	ICH-ICSR V2.1 MESSAGE TEMPLATE - FDA
6.	ICH-ICSR V2.1 MESSAGE TEMPLATE - FDA PIP
7.	ICH-ICSR V2.1 MESSAGE TEMPLATE - PMDA - I

Validation Type	Data Element	DTD Element	Case Form Field	Actual Error Message	Profiles	LM Data
Other Validation	A.1.2	OCURCOUNTRY	General Information / Country of Incidence	Invalid E2B Code - EU		EUROPEAN UNION
	A.1.2	OCURCOUNTRY	General Information / Country of Incidence	Invalid E2B Code - SS		SOUTH SUDAN
	A.1.2	OCURCOUNTRY	症例フォーム / 一般 / 一般情報 / 発現国	Invalid E2B Code - EU		EUROPEAN UNION
	A.1.2	OCURCOUNTRY	General Information / Country of Incidence	Invalid E2B Code - CW		CURAÇAO
	A.1.2	OCURCOUNTRY	General Information / Country of Incidence	Invalid E2B Code - BQ		BONAIRE, SINT EUSTATIUS AND SABA
	A.1.2	OCURCOUNTRY	General Information / Country of Incidence	Invalid E2B Code - SX		SINT MAARTEN (DUTCH PART)
B1	REPORTTYPE	Case Form /Analysts / MedWatch Info /Product Problem and Adverse Event /	Case Form /Analysts / MedWatch Info /Product Problem and Adverse Event /	Invalid E2B Code - 1		Literature
B1	REPORTTYPE	Case Form /Analysts / MedWatch Info /Product Problem and Adverse Event /	Case Form /Analysts / MedWatch Info /Product Problem and Adverse Event /	Invalid E2B Code - 2		Compassionate Use

The following table lists the Code List items the length check is run on.

Data Element	LM Field	Argus Field Length	DTD Allowed Length
A.2.1.1d	LM / Clinical Studies / Study Information / Study Description. The application needs to consider the EUDRA-CT length (35) while displaying the message.	2000	100
A.3.1.3b	LM / Regulatory Authorities / Local Company Contact / Title	40	10
A.3.1.4a	LM / Regulatory Authorities / Local Company Contact / Address	120	100
A.3.1.4f	LM / Regulatory Authorities / Local Company Contact / Phone	20	10
A.3.1.4g	LM / Regulatory Authorities / Local Company Contact / Phone / Ext.	10	5
A.3.1.4i	LM / Regulatory Authorities / Local Company Contact / Fax	50	10
A.3.1.4j	LM / Regulatory Authorities / Local Company Contact / Fax / Ext.	10	5
A.3.2.2c	LM / Regulatory Authorities / Agency Information / Contact Information / Title	40	10
A.3.2.2f	LM / Regulatory Authorities / Agency Information / Contact Information / Last Name	40	35

Data Element	LM Field	Argus Field Length	DTD Allowed Length
A.3.2.3a	LM / Regulatory Authorities / Agency Information / Contact Information / Address	120	100
A.3.2.3f	LM / Regulatory Authorities / Agency Information / Contact Information / Phone	20	10
A.3.2.3g	LM / Regulatory Authorities / Agency Information / Contact Information / Phone / Ext.	10	5
A.3.2.3i	LM / Regulatory Authorities / Agency Information / Contact Information / Fax	50	10
A.3.2.3j	LM / Regulatory Authorities / Agency Information / Contact Information / Fax / Ext.	10	5
A.2.1.2c	LM / Reporter Information / Address	120	100
B.4.k.2.2	LM / Products / Key Ingredient	120	100
B.4.k.4.1	LM / Licenses / License Information / Number	40	35

E2B Code Validation

The following table lists the E2B Code Validation items.

Tag Name	DTD Element	Case Form Field	LM Field
primarysourcecountry	A.1.1	Case Form / General / Reporter Information / Country	LM / Countries / Code (A2)
occurcountry	A.1.2	Case Form / General / General Information / Country	LM / Countries / Code (A2)
reporttype	A.1.4	Case Form / General Information / Report Type	LM / Report Type / E2B Code
reportercountry	A.2.1.3	Case Form / General / Reporter Information / Country	LM / Countries / Code (A2)
qualification	A.2.1.4	Case Form / General / Reporter Information / Reporter Type	LM / Reporter Type / E2B Code
observestudytype	A.2.3.3	Case Form / General / Study Information / Observe Study Type	LM / Case Classification / E2B Code
sendertype	A.3.1.1	LM / Regulatory Authorities / Local Company Contact / Sender Type	LM / Regulatory Authorities / Local Company Contact / Sender Type
sendercountrycode	A.3.1.4e	LM / Regulatory Authorities / Local Company Contact / Country	LM / Countries / Code (A2)
receivertype	A.3.2.1	LM / Regulatory Authorities / Agency Information / Agency Type	LM / Regulatory Authorities / Agency Information / Agency Type

Tag Name	DTD Element	Case Form Field	LM Field
receivercountrycode	A.3.2.3e	LM / Regulatory Authorities / Agency Information / Contact Information / Country	LM / Countries / Code (A2)
patientonsetageunit	B.1.2.2b	Case Form / Patient / Patient Information / Age Units	LM / Age Units / E2B Code
patientagegroup	B.1.2.3	Case Form / Patient / Patient Information / Age Group	LM / Age Group / E2B Code
patientsex	B.1.5	Case Form / Patient / Patient Information / Gender	LM / Gender / E2B Code
parentageunit	B.1.10.2.2b	Case Form / Patient / Parent / Age Unit	LM / Age Units / E2B Code
parentsex	B.1.10.6	Case Form / Patient / Parent / Gender	LM / Gender / E2B Code
reactionoutcome	B.2.i.8	Case Form / Events / Event Information / Outcome of Event	LM / Event Outcome / E2B Code
testunit	B.3.1e	Case Form / Patient / Lab Data / Lab Data / Units	LM / Dossage Units / E2B Code
obtaindrugcountry	B.4.k.2.3	Case Form / Products / Product Information / Obtain Drug Country	LM / Countries / Code (A2)
drugauthorizationcountry	B.4.k.4.2	LM / Licenses / License Information / Country	LM / Countries / Code (A2)
drugstructuredosageunit	B.4.k.5.2	Case Form / Products / Dosage Regimens / Dose Units	LM / Dosage Unit / E2B Code
drugcumulativedosageunit	B.4.k.5.7	Case Form / Products / Total Dose to Primary Event	LM / Dosage Unit / E2B Code
drugadministrationroute	B.4.k.8	Case Form / Products / Dosage Regimens / Patient Route of Administration	LM / Routes of Administration / E2B Code
drugparadministration	B.4.k.9	Case Form / Products / Dosage Regimens / Parent Route of Administration	LM / Routes of Administration / E2B Code
drugintervaldosagedefinition	B.4.k.5.5	LM / Dosage Frequency / Unit	LM / Dosage Frequency / Unit
actiondrug	B.4.k.16	Case Form / Products / Product Details / Action Taken	LM / Action Taken / E2B Code
mhlwadmicrscasenumclass	J.4a	Case Form / Analysis / PMDA / General / Report Category	LM / Reporting Category / E2B Code
mhlwadmicrnewdrugclass	J.8	Case Form / Analysis / PMDA / Comments / Category of the new drug	LM / License Category / E2B Code

Tag Name	DTD Element	Case Form Field	LM Field
mhlwphaseofstudies	J.12.i.2	Business Configuration / Studies / Study Development Phase	LM / Study Development Phase / E2B Code

3

ICSR Check

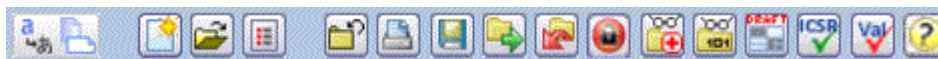
In order to successfully transmit any E2B Report, it must be validated for its mandatory components before transmitting the report.

For more information, see:

- [Why perform an ICSR Check](#)

Why perform an ICSR Check

You can run an ICSR check by clicking the ICSR icon from the Quick Launch menu shown below.



 **Note:**

The ICSR check icon is visible on the Quick Launch Toolbar ONLY if a case is open and active on the user session.

Running an ICSR check validates if the E2b report has all these mandatory elements present that is required for its successful processing. This check performs the function that prints the “E2B Report – DTD Length Check Warnings” and “E2B report – DTD Validation”.

The following illustration shows a sample ICSR check report that is generated in PDF format:

症例番号: 18JP000019

検証されたプロファイル:

1. ICH-ICSR V2.1 MESSAGE TEMPLATE
2. ICH-ICSR V2.1 MESSAGE TEMPLATE - EMA
3. ICH-ICSR V2.1 MESSAGE TEMPLATE - FDA
4. ICH-ICSR V2.1 MESSAGE TEMPLATE - PMDA - I
5. CBER EVAERS V1.0 MESSAGE TEMPLATE
6. CDRH EMDR V1.0 MESSAGE TEMPLATE
7. ICH-ICSR V3.0 MESSAGE TEMPLATE
8. ICH-ICSR V3.0 MESSAGE TEMPLATE - EMA

検証の種類	データ項目	DTD項目	症例フォーム・フィールド	エラー・メッセージ	プロファイル
その他の検証	B.1.2.2a	PATIENTONSETAGE	症例フォーム / 患者 / 患者 / 患者の詳細 / 年齢	* 子のみ” はチェックボックスで選択されていますが、PATIENTONSETAGE (B.1.2.2) が入力されていません。	4
	B.2.1.8	REACTIONOUTCOME	Events Tab / Event Information / Outcome of Event	Value of element tag [REACTIONOUTCOME] does not satisfy the condition [At least one outcome must be recorded. Additionally, if the outcome (Fatal) is recorded against any of the reactions, One of the following must be reported Cause of Death or Determine Autopsy]	1, 2, 3
	A.2.1.3	REPORTERCOUNTRY	症例フォーム / 一般 / 報告者情報 / 国	以下の項目の内最低一項目が報告に含まれている必要があります。 reportercountry (A.2.1.3), qualification (A.2.1.4), literaturereference (A.2.2), studyname (A.2.3.1), sponsorstudynumb (A.2.3.2), observestudytype (A.2.3.3).	4
コード化に関する検証	B.2.1.1.b	REACTIONMEDDRALLT	Events Tab / Event Information / LLT	Encoded value of element tag [REACTIONMEDDRALLT] missing.	1, 2, 3
	B.2.1.1.b	REACTIONMEDDRALLT	症例フォーム / 有害事象 / 有害事象 / 有害事象情報 / 有害事象のコード化 / 下層語 (LLT)	項目タグ [REACTIONMEDDRALLT (B.2.1.1.b)]のエンコードされた値が未入力です。 [有害事象情報 下層語 (LLT) (コード)].	4
	B.2.1.2.b	REACTIONMEDDRAPT	Events Tab / Event Information / Preferred Term	Encoded value of element tag [REACTIONMEDDRAPT] missing.	1, 2, 3

madanj

As can be seen in the PDF, the sample report displays the case form fields where the validation error has occurred.

Apart from the case form location where the error occurred, the report lists the type of error, data elements, DTD elements, the actual message/cause of the error, and the profiles which were tested for each validation type.

The validation checks are profile-dependent but every ICSR check report tests for Mandatory Elements check and Mandatory Optional Elements check.

For more information, see:

- [ICSR Validation](#)

ICSR Validation

This report has 5 main sections:

1. Mandatory Elements
2. Mandatory Elements for Completed Reports
3. Do Not Enter Elements
4. Elements for which English Characters are not allowed
5. Other Validation Errors

4

Transmit and Monitor ICSR Reports

Oracle Argus Safety provides utilities that enable you to schedule and transmit E2B reports. Using these utilities, you can also track the status of the transmitted E2B reports.

For more information, see:

- [Log In and Out of Oracle Argus Safety](#)
- [Schedule an E2B Report](#)
- [View a Scheduled E2B Report](#)
- [Transmit E2B Reports](#)

Log In and Out of Oracle Argus Safety

Before starting Oracle Argus Safety, ensure that your company's Oracle Argus Safety Administrator of your company has created an account for you and that you have the correct Username and Password for the system. Be aware of the following:

- If you enter an incorrect username or password three (3) consecutive times, the system disables the Login button and displays the following message:
The login button has been disabled due to 3 consecutive incorrect entries of Username or Password. Please refresh the page to enable the Login button.
- The Date/Time format is DD-MMM-YYYY HH:MM:SS to reflect the 24-hour format used by the Web server.
- When you click the name of an enabled/disabled module, the system opens the an Oracle Web site page in a new Internet Explorer window to enable you to access product information:
<http://www.oracle.com/us/industries/health-sciences/resources/overview/index.htm#Datasheets>

To log in to the Oracle Argus Safety application:

1. Open Microsoft Internet Explorer and enter the Uniform Resource Locator (URL) of Oracle Argus Safety Web in the Address bar.
2. When the Oracle Argus Safety login screen opens, enter your username and password in the appropriate fields.



Note:

Available modules appear in bold text on the log-in screen. Once the system authenticates your log-in information, you will be able to access these modules.

3. Select the appropriate database from the **Database** drop-down list and click **Login**.

The screenshot shows the Oracle Argus Safety login interface. At the top left is the Oracle Health Sciences logo. The main title is 'Argus Safety'. The login form includes fields for 'Username', 'Password', and a 'Database' dropdown menu currently showing 'PR703CER'. There are '日本語' and 'Login' buttons. A timestamp '30-JUL-2013 04:26:17' is displayed. Below the login form is a section titled 'Oracle Health Sciences Safety Suite' containing a list of modules: Argus Safety, Argus Safety Japan, Argus Affiliate, Argus Interchange, Argus Unblinding, Argus Analytics, Argus Insight, Argus Mart, Argus Dossier, Argus Reconciliation, Empirica Topics, Empirica Signal, Empirica Study, WebSDM, and Siebel AECM. The first three modules are in bold text.

4. Once the system authenticates your log in, you can access the modules whose names are in Bold text.

For more information, see:

- [To Log Out of the Oracle Argus Safety Application](#)

To Log Out of the Oracle Argus Safety Application

Click **Logout** on the top-right frame of the window to log out of the application.

Schedule an E2B Report

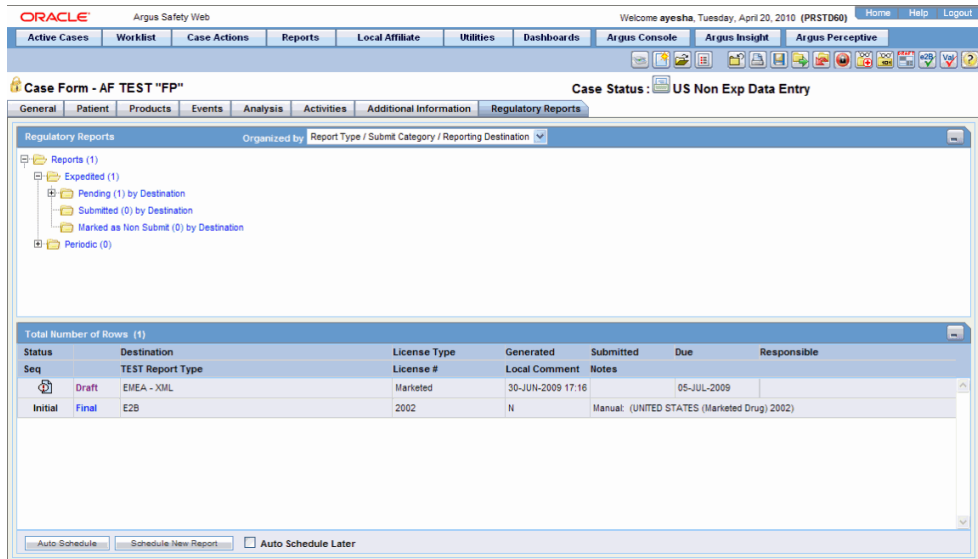
Oracle Argus Safety enables you to schedule your E2B reports. In addition, it allows you to generate E2B reports that comply with the adverse event reporting requirements of different regulatory agencies.

 **Note:**

When you generate an E2B report, some characters entered by the user in the case form may not be display in the same way in the E2B report. Some characters are represented differently in the E2B report.

To schedule an E2B report:

1. Open a case in Oracle Argus Safety and click the **Regulatory Reports** tab.
2. When the system opens the Regulatory Reports tab, click **Schedule New Report**.



The screenshot shows the Oracle Argus Safety web interface. The top navigation bar includes 'Active Cases', 'Worklist', 'Case Actions', 'Reports', 'Local Affiliate', 'Utilities', 'Dashboards', 'Argus Console', 'Argus Insight', and 'Argus Perceptive'. The main content area is titled 'Case Form - AF TEST "FP"' and 'Case Status: US Non Exp Data Entry'. The 'Regulatory Reports' tab is selected, showing a tree view of reports organized by 'Report Type / Submit Category / Reporting Destination'. The tree view includes 'Reports (1)', 'Expedited (1)', 'Pending (1) by Destination', 'Submitted (0) by Destination', 'Marked as Non Submit (0) by Destination', and 'Periodic (0)'. Below the tree view is a table with columns: Status, Destination, License Type, Generated, Submitted, Due, and Responsible. The table contains two rows: one for 'Draft' (TEST Report Type, EMEA - XML, Marketed, 30-JUN-2009 17:16, 05-JUL-2009) and one for 'Initial Final' (E2B, 2002, N, Manual: (UNITED STATES (Marketed Drug) 2002)). At the bottom of the interface are buttons for 'Auto Schedule', 'Schedule New Report', and 'Auto Schedule Later'.

Status	Destination	License Type	Generated	Submitted	Due	Responsible
Draft	TEST Report Type	License #	Local Comment	Notes		
Initial Final	E2B	2002	N	Manual: (UNITED STATES (Marketed Drug) 2002)		

3. When the system opens the **New Expedited Report** dialog box, enter the relevant information and click **OK**.

For more information, see:

- [New Expedited Report Dialog Fields](#)

New Expedited Report Dialog Fields

The Schedule New Expedited Report window has a drop-down list on the top section.

The following table lists and describes the fields in the New Expedited Report dialog box.

Item	Function
Product	Select the Company Suspect Product from this drop-down list.
License Number	Select the particular license for which the report is to be scheduled.
Destination	Select the Regulatory Agency to which the report is to be sent.
Report Form	Select the Report Form from this drop down list.
Message Type	Select the message type from the drop-down list, as configured in Oracle Argus Safety Console.

 **Note:**

This field is displayed when an E2B report is selected as the Report Form.

Aware Date	List the date when you became aware of the case. Select the Protect Confidentiality of Reporter and Patient checkbox if you do not wish to disclose the identity of the reporter and the patient of the case.
Group	If you want to assign the report to a specific group, the group can be selected from this drop down list.
Notes	This field is directly mapped to the License but you can modify this field to put in extra notes, as desired.
Cover Letter	You can attach a cover letter with the report, if desired.
Due Date	You can decide to schedule a report to be due in either 5, 15, or 30 days or any number of days or even on any specific date.
New Report	Select this option to schedule a new report.
Non-Reportable Follow-up Report	Select this option to schedule a downgrade report.

 **Note:**

Product, License Number, Destination, Report Form (E2B), and Due Date must be entered in the New Expedited Report dialog to schedule an E2B report.

The system allows you to generate E2B reports through AG Service irrespective of the your access rights for blinded information. However, the Blind protected users are not allowed to view E2B reports despite having an Oracle Argus Interchange license. If such a user tries to view the E2B report, the system generates the message: Report is generated but system is unable to show the report as user is protected from study information.

View a Scheduled E2B Report

Use the following procedure to view a scheduled E2B report.

1. In the **Regulatory Reports** tab, click the row (draft/final) that corresponds to the scheduled E2B Report to generate the report.

The report is generated and can be viewed in the E2B Viewer. If a validation error occurs during E2B report generation, the validation details are stored in the Report Details dialog.

2. Right-click the report icon and select **View Report Details** to open the **Report Details** dialog box.

Transmit E2B Reports

Oracle Argus Safety enables you to simultaneously submit multiple adverse event reports to ease the submission process. This section describes how you can use the Bulk Reports by Case and the Bulk Reports by Form features to transmit E2B reports.

For more information, see:

- [Transmit Bulk Reports by Form](#)
- [Monitor ICSR Transmit Status](#)
- [Monitor ICSR Receive Status](#)
- [Nullification Reports](#)
- [View Status](#)
- [View Acknowledgement Information](#)

Transmit Bulk Reports by Form

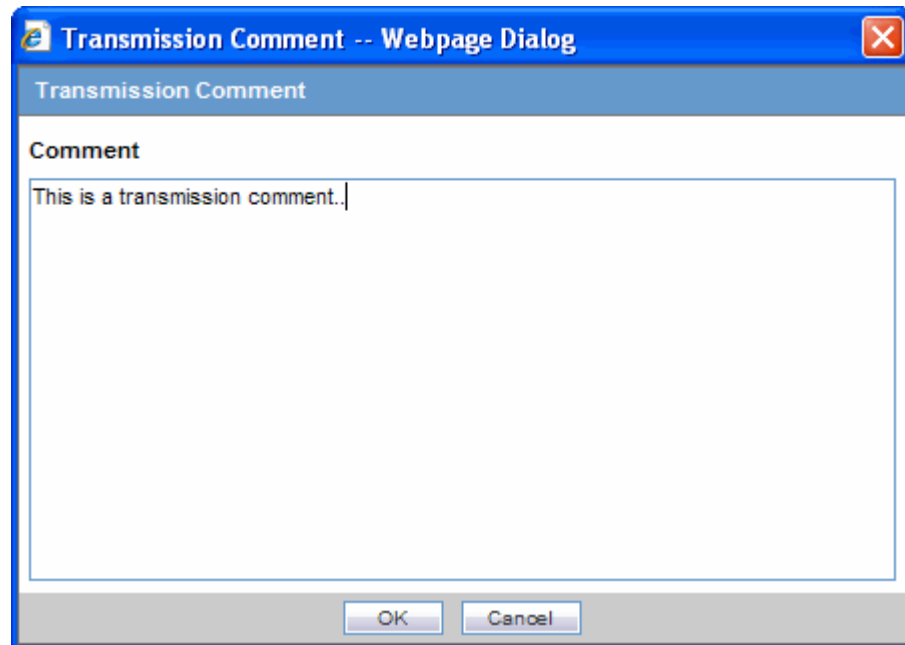
Use the following procedure to transmit Bulk Reports by Form:

1. Click **Reports > Bulk Reporting**.

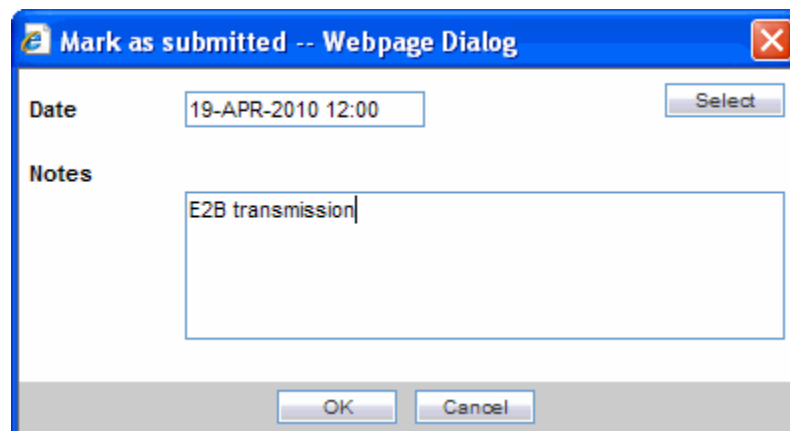
Selected	Lock State	Case Number	Country of Incidence	Report Type	Suspect Product	Diagnosis	SIUR	Report Form	Destination	Initial / Follow-up (#)	Due Date	Days Past Due
<input type="checkbox"/>	Generated	1004-046	JAPAN	Spontaneous	E2BLavMar1	Pain (Pain)	Y/Y/Y	E2B	ESM_PMDA	Initial	21-APR-2010	0
<input type="checkbox"/>	Approved	1002-011	JAPAN	Sponsored Trial	invici+	Pain (Pain)	Y/Y/Y	E2B	ESM_PMDA	Initial	07-FEB-2010	71
<input type="checkbox"/>	Generated	E2B CASE-50	UNITED STATES	Spontaneous	Somborn	Rash (rash)	Y/Y/2	E2b	EMEA - XIII	Initial	29-JUN-2009	294
<input type="checkbox"/>	Scheduled	E2B CASE-50	UNITED STATES	Spontaneous	Somborn	Rash (rash)	Y/Y/2	E2b	MAX Agency Name Begin Details Details De	Initial	29-JUN-2009	294

2. When the system opens the **Bulk Reporting** dialog box, enter the appropriate data in the fields.

3. In the Report Form list, select **E2B**.
4. Under Printing Options, select **Transmit**.
5. Select the **Mark as Submitted** check box if it is required to mark the report as "submitted" after the transmission is successful.
6. Click **OK** after all the required items in the dialog have been entered. Use the table at the end of this topic to understand the function of each item in the dialog.
7. When the system opens the **Transmission Comments** dialog box, enter the notes for transmission.



8. Click **OK** to transmit the report(s)
OR
Click **Cancel** to close the dialog box without transmitting the report.



9. If the Marked as Submitted check box was selected in step 5, the system opens the **Report Submission Information** dialog box.

Enter the submission notes in the **Notes** field and click **OK**.

 **Note:**

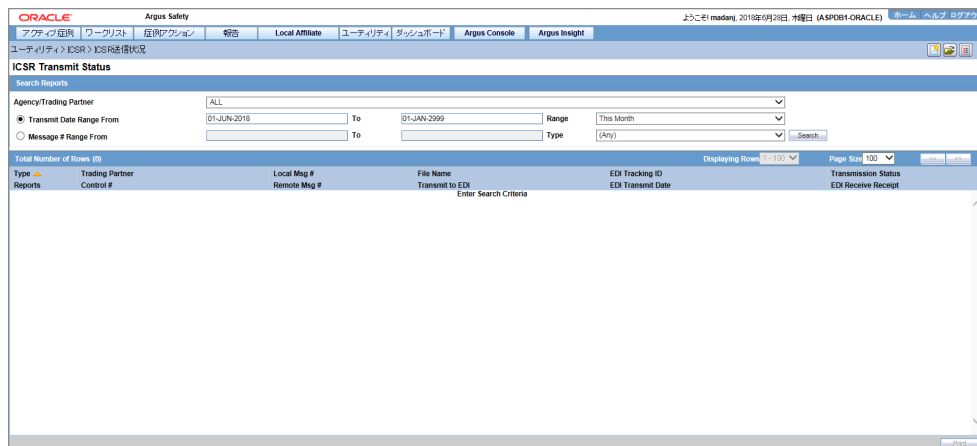
If the Marked as Submitted check box was not selected, the Report Submission Information dialog does not appear automatically. In this case, once the report has been successfully transmitted, it can be marked as "submitted" from the Worklist as follows:

1. Go to **Worklist > Bulk Transmit** and verify that the **View All** radio button is selected.
2. Scroll in the list to locate the required report. If the report status is "Success", click the report icon and select **Mark Report as Submitted**.
3. In the **Report Submission Information** dialog box, enter the submission notes and click **OK**.

Monitor ICSR Transmit Status

Use the following procedure to monitor ICSR Transmit Statuses:

1. Click **Utilities > ICSR > ICSR Transmit Status**
2. When the system opens the **ICSR Transmit Status** dialog, enter the appropriate data.



For more information, see:

- [ICSR Transmit Status Fields](#)
- [Message Acknowledgement Status Dialog Fields](#)
- [PMDA ACK Import Logic](#)

ICSR Transmit Status Fields

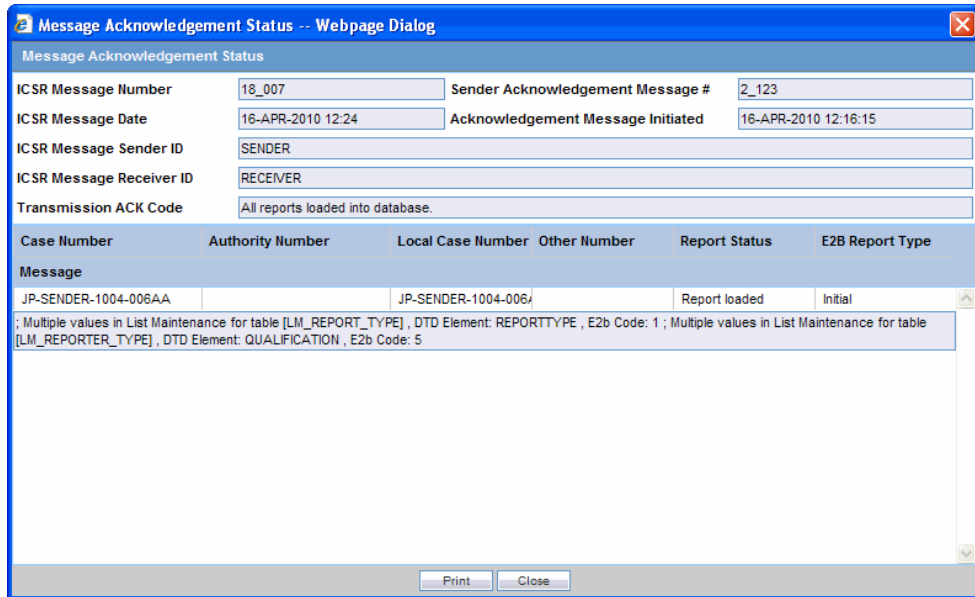
The following table lists and describes the fields in the ICSR Transmit Status dialog box.

Item	Description
Column Headers	Clicking the column header sort the data by that column alternately in a ascending and descending order.
Agency / Trading Partner	Enables you to filter data by selecting the Agency / Trading Partner from the list.
Transmit Date Range From	The search start date.
Transmit Date Range To	The search end date
Range	A pre-defined date that you select from the list.
Message # Range From	The beginning message number for the search.
Message # Range To	The ending message number for the search.
Type	Enables you to filter data by selecting the pre-defined Type of Message (MSG, ACK) from the list.
Print	Enables you to print the current view.
Search	Enables you to perform the search.

 **Note:**

The EDI Header control number is shown only for EDI files.

1. Select the appropriate agency or trading partner from the **Agency/Trading Partner** list.
2. Select the appropriate option, **Transmit Date** or **Message #** to search by transmit date or by message number.
3. Enter the appropriate search criteria beside the selected option and click **Search**.
4. In the search results, click the appropriate report.
5. The **Message Acknowledgement Status** dialog appears.



- This dialog provides detailed information about the transmission status of the report. Enter the data for each field as required.

Message Acknowledgement Status Dialog Fields

The following table lists and describes the fields in the Message Acknowledgement Status dialog box.

Item	Description
ICSR Message #	This is the message number of the transmission from the sender.
ICSR Message Sender ID	This is the sender name or identification.
ICSR Message Date	This is the date and time the sender transmitted the message.
Acknowledgement Message #	This is the acknowledgement message number sent by the receiver.
ICSR Message Receiver Identifier	This is the receiver name or identifier.
Acknowledgement Message Initiated on	This is the date and time the receiver got the message.
Transmission Acknowledgement Code	This code indicates whether the receiver loaded all reports or only a portion of the reports into the database.
Case Number	This is the original case number for adverse event.
Authority Number	If the E2B report originates from a regulatory authority, this is the report identification number assigned by the regulatory authority.
Local Case Number	The system uses this number when it retransmits a message. This is the case number at the local organization that is re-transmitting a report it received.
Other Number	The system uses this number when a report originates from an entity other than a trading partner or a regulatory authority.
Report Status	Report status can be either "Report Loaded" or "Report not loaded".

Item	Description
E2B Report Type	This is one of the following report types: Initial Follow up Nullification Duplicate Downgrade
Message	This indicates whether an error message is associated with the transmission or receipt of the report.

PMDA ACK Import Logic

E2B (R2) Reports

The MARK AS SUBMITTED logic has been updated for PMDA E2B reports.

The following scenario is being used to explain the requirement,

The PMDA E2B Report and PMDA ACK element are being referred using the Data Element Numbers in the requirement:

PMDA E2B (R2) ACK:

- A.1.6 (TRANSMISSIONACKNOWLEDGMENTCODE)
Possible Values as per ICH:
01= All Reports loaded into database
02= ICSR Error, not all reports loaded into the database, check section B
03= SGML parsing error, no data extracted
- B.1.8 (REPORT ACKNOWLEDGMENTCODE)
Possible Values as per ICH:
01=Report Loaded Successfully
02=Report Not Loaded
- B.1.9(ERRORMESSAGECOMMENT)

The application has been enhanced such that, when an ACK is received against PMDA E2B report with A.1.6 = 01, B.1.8 = 02, the application treats it as a Positive ACK with warning and marks the report as submitted.

The report submission behavior for different combination of ACK's against PMDA E2B Reports is:

- Ack: A.1.6 = 01, B.1.8 = 01 - Positive Ack, Report is marked as submitted
- Ack: A.1.6 = 01, B.1.8 = 02 - Positive Ack with Warning, Report is marked as submitted
- Ack: A.1.6 = 02, B.1.8 = 01 or 02 - Negative Ack, Report is not marked as Submitted.
- Ack: A.1.6 = 03, B.1.8 = 01 or 02 - Negative Ack, Report is not marked as Submitted.

This behavior of marking PMDA E2B Report as submitted against the positive ACK is applicable only when the report submission is set to any of the following values:

- Use MDN Date as Submission Date and Mark report as submitted only on Positive ACKs.
- Use Business Level ACK Date as Submission Date and Mark report as submitted only on Positive ACKs.
- Use Submitted date as entered by the user and Mark report as submitted only on Positive ACKs.

E2B (R3) Reports

A separate ACK profile is available for the PMDA E2B R3 ACK "ICH-ICSR V3.0 ACKNOWLEDGMENT TEMPLATE - PMDA". It consists of all the Export and Import mapping logic in the OOTB Acknowledgment profile.

The following section explains the import of ACK:

1. PMDA Number (B.r.2)
 - a. PMDA number (B.r.2) element in the PMDA E2B R3 ACK corresponds to the B.1.3 element in the PMDA E2B R2 ACK.
 - b. PMDA has made some modification to structure/information in PMDA Number that is sent against the E2B R3 report as compared to the corresponding information for PMDA R2 ACK; the PMDA number format for PMDA E2B R3 is:
XX-YYYYYYYY-ZZ

XX: represents the 2 digit E2B (R3) code of reporting category of the original ICSR submitted by the company.

YYYYYYYY: represents the 8 digit unique PMDA ID provided to a successfully loaded ICSR.

ZZ: represents the count of successfully loaded initial and follow-up reports for that case and reporting category. This is sent by PMDA to the company for information purposes only.
 - c. Application logic for ACK import has been enhanced such that application identifies the ACK that is getting imported is against the PMDA E2B R3 report, the import logic has been enhanced to handle the newly added ZZ component in the such a way that it is loaded in the ESM schema and is available for user to view in the Report Details Dialogue *View ACK Acknowledgment Report Tracking #* and Bulk E2B Transmit *Messages* (tab) *View Acknowledgment* (context menu).
 - d. The Case Form > PMDA Tab > PMDA Number displays only the 8 digit YYYYYYYY number as it does for the PMDA E2B R2 report.
2. Transmission Acknowledgement Code (A.4) and Acknowledgement Code for a ICSR Message (B.r.6)
The above elements in the PMDA E2B R3 ACK indicate the status of the PMDA E2B R3 report, and the values for the code are in line with that of ICH. For ready reference, below are the values for these elements:

Allowed Values for A.4

- AA - Application Acknowledgement Accept (message successfully processed, no further action)

- AE - Application Acknowledgment Error (error detected, error response has additional detail, some ICSR message(s) need further action)
- AR - Application Acknowledgment Reject (parsing error, no data extracted, re-send the entire transaction)

Allowed Values for B.r.6

- CA - Commit Accept (the ICSR message successfully loaded)
- CR - Commit Reject (the ICSR message contains fatal error that prevents the ICSR from being loaded)

The similar codes A.1.6 and B.1.8 exists in the PMDA E2B R2 ACK file as

Allowed Values for A.1.6

- 01= All Reports loaded into database
- 02 = ICSR Error, not all reports loaded into the database, check section B
- 03= SGML parsing error, no data extracted

Allowed Values for B.1.8

- 01=Report Loaded Successfully
 - 02=Report Not Loaded
- Currently while importing the ACK for PMDA E2B R2 if the ACK File is received such that the value of A.1.6 = 01 and B.1.8 = 02 the application interpret it to ACK with a warning i.e. the PMDA has loaded the report in there system but are some warnings for which a follow-up report is required.
 - As per the PMDA E2B R3 guideline the same warning situation is indicated with A.4 = AE and B.r.6 = CA, and application logic shall be enhanced to handle the warning ACK similar to that of PMDA E2B R2
 - The warning ACK shall be handled across the application not limited to the following locations:
 - *ACK Import*
 - *Worklist ' Bulk E2B Transmit (Reports & Messages Tab)*
 - *Report Details Dialogue*

The following table explains the possible combinations for A.4 and B.r.6 in a PMDA E2B R3 ACK file:

A.4	B.r.6	Results
AA	CA	Positive
AE	CA	Warning
AE	CR	Negative
AR	CR	Negative
AA	CR	Invalid
AR	CA	Invalid

Monitor ICSR Receive Status

Use the following procedure to monitor ICSR Receive Statuses:

1. Select **Utilities > ICSR > ICSR Receive Status**.
2. When the system opens the **ICSR Receive Status** dialog box, enter the appropriate data in each field.

For more information, see:

- [ICSR Receive Status Dialog Fields](#)
- [Message Acknowledgement Status Dialog Fields](#)
- [Validation Check of Incoming Message](#)

ICSR Receive Status Dialog Fields

The following table lists and describes the fields in the ICSR Receive Status dialog box.

Item	Description
Agency / Trading Partner	Enables you to filter data by selecting the Agency / Trading Partner from the list.
Receive Date Range From	The search start date.
Receive Date Range To	The search end date.
Range	Enables you to select a pre-defined date range
Message # Range From	The beginning message number for the search.
Message # Range To	The ending message number for the search.
Type	Enables you to filter data by selecting the pre-defined Type of Message (MSG, ACK) from the list.
Control #	The control number.
Local Msg #	The local message number.
Remote Msg #	The remote message number.
Total Reports	The total number of reports.
Rejected Reports	The number of rejected reports.
File Name	The name of the received file.
Received from EDI	The date and time the file was received.
Transmission Status	The transmission status for the file.
Print	Enables you to print the current view.
Search	Enables you to initiate the search.



Note:

The EDI Header control number is shown only for EDI files.

1. Select the appropriate agency or trading partner from the **Agency/Trading Partner** list.
2. You can search for the receive status by either receive date or message number. Select the appropriate option among **Transmit Date** and **Message #**.

3. Enter the appropriate search criteria beside the selected option and click **Search**.
4. In the search results, double-click the appropriate report.
5. When the system opens the **Message Acknowledgement Status** dialog, enter the appropriate data in each field.

Message Acknowledgement Status Dialog Fields

The following table lists and describes the fields in the Message Acknowledgement Status dialog box.

Item	Description
ICSR Message Number	This is the sender's transmission message number.
ICSR Message Sender ID	This is the sender name or identifier.
ICSR Message Date	This is the date and time the sender transmitted the message.
Acknowledgement Message #	This is the receiver's acknowledgement message number.
ICSR Message Receiver Identifier	This is the receiver name or identification.
Acknowledgement Message Initiated on	This is the date and time the message was received.
Transmission Acknowledgement Code	This indicates whether the receiver loaded all transmitted reports or part of the transmitted reports into the database.
Case Number	This is the original case number for adverse event.
Authority Number	If the E2B report originates from a regulatory authority, this is regulatory authority's report identification number.
Local Case Number	The system uses this number when it retransmits a message. This is the case number at the local organization that is re-transmitting a report.
Other Number	The system uses this number if the report originates from an entity other than a trading partner or a regulatory authority.
Report Status	Report status can be either "Report Loaded" or "Report not loaded."
E2B Report Type	This is the report type. It can be one of the following: Initial Follow up Nullification Duplicate
Message	This indicates whether an error message is associated with the transmission or receipt of the report.

Validation Check of Incoming Message

Prior to updating the transmission status of the reports, the application identifies the type of incoming message and validates the incoming message. The E2b service processes all the incoming messages located in a folder either in incoming EDI directory or physical media directory. Incoming E2b Messages are retrieved as SGML from a shared directory. The incoming folder is configurable in INI file. E2b message

is parsed to check the validity of the SGML file using the correct version of DTD. The incoming message is saved after checking that message is in compliance with DTD.

The recipient of the E2b message acknowledges receipt of message and notifies the sender about the validity and usability of the data in the reports. The acknowledgment message is called as ICSR Acknowledgment Message. When a message is acknowledged, workflow status of the E2b report is updated with one of the following three status:

- All reports loaded into recipient database
- ICSR Error, not all reports loaded into database
- SGML parsing error no data extracted

The acknowledgement contains two sections, one concerning the validity of the message as a whole and the second containing comments on the validity of the individual reports within the message. Create a folder and configure the INI file where all the incoming messages can be stored. The E2b service processes the received message and copies it in the incoming Physical media folder.

The message is validated based on the ICH ICSR acknowledgement specifications and the format of the message identified by DTD version. Correctness of receiver and sender identifier present in the message header is also validated to verify that the message is not sent to the wrong recipient.

The content of the message is validated based on the following:

- Required Data
- Data Type
- Data Length
- Field Value

The system identifies message type (acknowledgement) and the DTD version of the message. If the application is unable to identify the message type or DTD version, then the error is logged in the log table and further processing is stopped. The application sends an email to configured email address indicating the failure to read the message.

Application checks for the presence of the duplicate in the system based on the 'Sender identifier' and 'Acknowledgement Message Tracking #'. Processing of the acknowledgement is stopped, if duplicate message is found in the database and an error is logged into the log table.

The following table describes the error messages and reasons for the occurrence of corresponding errors.

Process	Error message	Possible Reason of error
Read the Incoming message from the folder	XML File not in path.	File is removed.
Identification of the incoming message type	<<File Name>> not a valid XML File	File format is not as per ICH guidelines.
Identification of the incoming message type	Not valid ICH ICSR message Tag '<ichicsrmessageheader>' not found	File does not contain the valid ICH Message Header.

Process	Error message	Possible Reason of error
Identification of the incoming message type	Failure to identify the type of incoming message. Either Tag <messagetype> is missing/mispelled or tag does not contain valid value. The valid values are ICHICSR, ICHICSRACK	The incoming file is identified as a message or acknowledgment. The identification value is wrong.
Identification of the incoming message type	Record not found in CFG_PROFILE table for DTD version '2.1', DTD release '1.1', Active profile = 'Y' and profile type starts 'ACK%'	Profile does not exist in cfg_profile table.
Validation of the incoming message type	M2 Validation failed for incoming message. The following are the elements and values:<<Element, value>>	M2 validation failed on the message header.
Identification of the incoming acknowledgement type	Not valid ICH ICSR message Tag '<messageacknowledgment>' not found	File does not contain the valid ICH Acknowledgment Header.
Processing acknowledgment	Record not found in MESSAGES table for the ICSRMESSAGE number <<MessageNum>> ICSRMESSAGE receiver identifier <<receiver info>> for the received acknowledgment	Record is deleted from the database.
Processing acknowledgment	Duplicate acknowledgment received for ICSRMESSAGE number <<message number>> and ICSRMESSAGE RECEIVER IDENTIFIER <<receiver info>>	Acknowledgment already exists for this message number.
Processing acknowledgment	<reportacknowledgment> section is missing from the received acknowledgment, MESSAGE number <<message number>>	Acknowledgment does not contain the report acknowledgment body.
Processing acknowledgment	Record not found in SAFETYREPORT table for company number <<Company Number>> and msg_id <<message id>>	Record is deleted from SAFETYREPORT table from database.

Refer to the sample email messages that are sent to the configured email address in case of message validation failure:

- In case of invalid XML format:

```
From: E2b service user
Subject: <<file name>> not valid XML formats file
Content: This mail has been sent by the system to notify that the system has failed to identify the file <<file name>> as a valid XML file.
Error has occurred on Line: <<line no>>, Source Text <<Error Text>>, Error Code <<Parsing Error Code>>, Error Reason <<Error Reason>>
Thanks,
<< E2b service user >>
```

- In case the application fails to identify the incoming message:

```
From: E2b service user
Subject: Failure to Identify the Type of Incoming Message.
Content: This mail has been sent by the system to notify that the system has
```

failed to identify the type of the incoming message (Acknowledgement or a Message) present in the file <<Incoming Message File Name>>.
Thanks,
<< E2b service user >>

- In case of validation failure of the incoming acknowledgement:

From: E2b service user
Subject: Validation Failure of the Incoming Acknowledgement.
Content: This mail has been sent by the system to notify that the system has failed to further process the incoming acknowledgement present in the file <<Incoming Message File Name>>.
The following are the reasons for this failure:
#<n>. <<Insert the corresponding relevant error message.>>
Thanks,
<< E2b service user >>

You can view the acknowledgement information of a report such as acknowledgement message tracking #, acknowledgement report tracking #, date acknowledge initiated, company ICSR message, and error reported by receiver, in the Report Details dialog.

The status of the each E2b report is updated based on the information extracted from the ICSR acknowledgment, irrespective of the transmission status (Success or Failure). Refer to the section [View Acknowledgement Information](#) for viewing the acknowledgement information.

Nullification Reports

The system can automatically schedule, generate, and transmit a Nullification Report under the following circumstances:

- When a case is deleted and an E2B Report is submitted to a reporting destination based on the Profile switch for sending E2B nullifications.
- When an E2B report is submitted and marked as unsubmitted from Reports | Compliance | Submitted Reports:
 - The Reason for Unsubmitting the report is sent as the nullification reason for the report.
 - If the user selects the **Send Nullification on Unsubmission of E2B Reports** check box, the system also sends a nullification to the reporting destination where the E2B Report was previously submitted.
 - If the user does not select the **Send Nullification on Unsubmission of E2B Reports** check box, the system does not send a nullification to the reporting destination where the E2B Report was previously submitted unless the user deletes the case.
 - If a previous nullification for the E2B Report or an unsubmitted report is sent for a case and the case is deleted at a later date, the system does not send a duplicate nullification for the previous report.
 - When the system generates the Nullification report, the system updates the following E2B items with updated values from the previous report.

Updated E2B Items	Update Content
M.1.4	System uses a different unique number from that used in the last report.

Updated E2B Items	Update Content
M.1.7a	System enters the message date format.
M.1.7b	System enters the message date.
M.2	System increments this value every time it transmits the report.
A.1.3a	System enters the message date format.
A.1.3b	System enters the message date.
A.1.13	System enters 1=Yes on the Nullification report.
A.1.13.1	System enters the reason for the Nullification report.

- When you accept a Nullification report, the system creates an Action Item in the case. The action item tells you that the system will delete the case if you click **OK** on the acceptance dialog for all unarchived cases.
 - Action Item is a type ahead field and its default is blank.
 - The field is populated with values from the action item configured in the code List.
 - You can assign the number of days until the action item is due in the **Due In** field. The system enables this field after you select an Action Item type.
 - The system calculates the due date as follows: System Date (local client date) + Due In number of days.
 - The system puts the System Date (local client date) in the **Date** field.
- When creating the action item, you can select a value from the Code List and the Action Item Description. The system uses the following format: Nullification: xxx
where:
xxx is the value entered in the Notes field.
- By default, the system assigns the action item to the user group in the **User Group** field.
 - There can be a maximum of 25 user groups in the drop-down list.
 - The system performs a like search when you select a value in the **User Group** field.
 - If the **User Group** field is blank, the system does not assign the action item.
 - This is enabled after you select an action item.
- If you do not select an action item, the system does not create an action item for the case.
- If you accept multiple cases, the system creates action items for all accepted cases.
- The system skips open, locked, or archived cases or cases you don't have permission to access.
- If the system archives a case while you are accepting the nullification report, the system displays the Archived Case dialog to enable you to open the archived case.
- After you reopen the case, the system displays the **Accept Nullification E2B** dialog.

- If you do not have permission to reopen an archived case, the system displays the following message:
You do not have permission to Re-Open an archived/closed case.
- PMDA E2B(R3) report transmits data in the nullification report based on the nullification report conformance for that element, only if that element is eligible to be transmitted in the Initial, FUP, Downgrade, or Amendment reports as per the conformance for that reporting category.
For example, The Patient block (D) is not transmitted for the reporting category AE as the conformance is X = Do not enter. Hence, when a nullification report is generated for the reporting category AE, then the Patient block (D) is not transmitted.
- In the PMDA E2B(R3) nullification report, you need to have at least one company product with a value populated in MHLWADMICSRNEWDRUGCLASS (J2.4.k).
If the nullification report is generated due to a change of a company product with a Oracle Argus Safety Japan license by a company product without any Oracle Argus Safety Japan license, then the latest case data does not have any Oracle Argus Safety Japan product license listed in the PMDA tab with the MHLWADMICSRNEWDRUGCLASS (J2.4.k) value. The application fetches MHLWADMICSRNEWDRUGCLASS (J2.4.k) from the first drug block of the previously submitted E2B report for which nullification report is being generated.

View Status

Oracle Argus Safety provides the feature to monitor the transmission status of E2B reports.

Use the following procedure to check the status of transmitted E2B reports.

1. Select **Worklist > Bulk ICSR Transmit**.

Case ID	Case Status	Creation Date	Submission Date	Report ID	Reporting Agency Name	Study ID	Message Type	Submitted	EDI In	EDI Out	Acknowledged	Acknowledged ADK
181800001	Data Entry	2018/06/25	2018/06/25		AWAY E2B (MAM) (P) (S) (J) (AWAY) (BVA) (M) (S) (S)		機構連携会社EPCからの警告のICH...	●	●	●	●	●

2. Click the **Bulk ICSR Transmit** tab to view the status of transmitted reports.

Note:

Viewing the transmission status of E2B reports is a feature available only in Oracle Argus Safety Web.

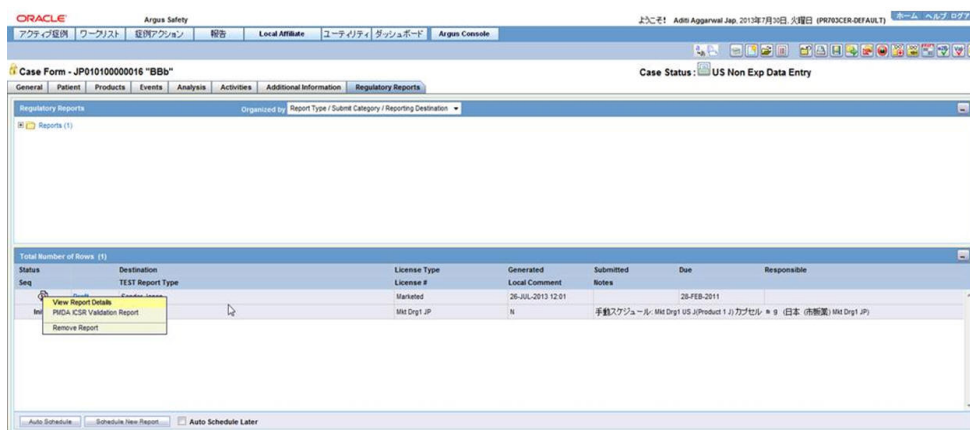
View Acknowledgement Information

In Oracle Argus Safety, you can view detailed acknowledgement information for a report sent to a trading partner or a regulatory authority. Use the following procedure to view acknowledgement information.

The status of each report is updated, based on the information extracted from the ICSR acknowledgment, irrespective of the transmission status (Success or Failure).

The acknowledgement information such as acknowledgement message tracking #, acknowledgement report tracking #, date acknowledge initiated, company ICSR message and error reported by receiver is displayed in the Report Details dialog.

1. On the **Regulatory Reports** tab of the Case Form, click the **E2B** report and select **View Report Details**.



2. When the system opens the **Report Details** dialog, click **View ACK Information** to view the acknowledgement details for that report. If the report is rejected, an error message or a comment appears in the **Notes** area of the dialog
3. When the **Acknowledgement Information** dialog opens, perform one of the following:
 - Click **Print** to print the acknowledgement details
 - Click **OK** to close the dialog box.

5

Use the ICSR Viewer

The ICSR Viewer enables you to open E2B files and view them in different formats. You can print these files from the ICSR viewer.

For more information, see:

- [Open the ICSR Viewer](#)
- [Export an SGML File](#)

Open the ICSR Viewer

The ICSR Viewer enables you to view your E2B reports in the following views. A new switch is added to identify the default viewing format of the PMDA E2B R3 report in the ICSR viewer.

View	Description
SGML	Displays the E2B report in the SGML format. This view is applicable for non-Japanese E2B reports.
Decoded View	<p>Displays all the E2B elements in groups and subgroups. Elements eligible for decoding with their decoded values in parentheses.</p> <p>Decoded View supports the following Oracle Argus Safety Japan specific views for Japanese E2B reports:</p> <ul style="list-style-type: none">• I - Decoded View• J - Decoded View <p>I and J Decoded Views display following information on the screen in Japanese language:</p> <ul style="list-style-type: none">• Field Labels on the screen• Folder Tree Values• Decoded description values wherever there is a text. <p>In this view, the application lists the ICH and PMDA element in the decoded formats as per the applicable decoded value based on the allowed values set for the element against the profile. Besides, the element number and decoded element description (both English and J) are based on the "Data Additional Information Tab Case Form 1-28 Element R3" and Title/J Title respectively as per PMDA E2B R3 Mapping.</p>
CIOMS	For details on the CIOMS view, refer to the "E2BCIOMSMMapping" document. This view is applicable for non-Japanese E2B reports.
HL 7 View	In this view, the application opens the report within the HL7 message format as per the PMDA Guidance (as explained in the report generation section).
MedWatch	For details on the MedWatch view, refer to the "E2BMedWMMapping" document. This view is applicable for non-Japanese E2B reports.
I-SGML	Displays ICSR I data items in SGML format.
J-SGML	Displays ICSR J data items in SGML format.

View	Description
I-Decoded	Displays the Decoded view for all the I elements of a PMDA E2B report.
J-Decoded	Displays the Decoded view for all the J elements of a PMDA E2B report.
PMDA Report Form	Displays the appropriate PMDA form, as per the reporting category.
Native XML View	In native XML view, the application lists all the ICH and PMDA specific elements as per the PMDA E2B R3 Mapping.

You can also view the E2B Report from the Oracle Argus Safety application.

Click the **Draft** or **Final** status for a report in the **Regulatory Reports** tab of Case Form.

For more information, see:

- [PMDA E2B Report Mapping](#)

PMDA E2B Report Mapping

Companies often send the expedited case reports to PMDA through E2B XML transmission over a specified gateway. The E2B Report adheres to the guidelines provided by the PMDA in conjunction with the ICH, which the Oracle Argus Safety Applications need to follow.

The PMDA profile E2B transmission logic for SERIOUSNESS [A.1.5.2] tags considers on those events which have been included in the PMDA E2B based on event reportability criteria. This is applicable to the following tags:

- SERIOUSNESSDEATH
- SERIOUSNESSLIFETHREATENING
- SERIOUSNESSHOSPITALIZATION
- SERIOUSNESSCONGENITALANOMALI
- SERIOUSNESSDISABLING
- SERIOUSNESSOTHER

The E2B transmission logic for SERIOUSNESSDEATH tag which currently looks at death details even though it is not related to any event included in the E2B has been removed. It is transmitted as 1 (Yes), only if at least one event which is included the E2B report has Death associated with it. Otherwise, it will be transmitted as 2. This is applicable to all E2B profiles - ICH, FDA, EMEA and PMDA.

The transmission logic for SERIOUSNESSDEATH tag has been removed. It is transmitted as 1 (Yes), only if at least one event which is included the E2B report has Death associated with it. Otherwise, it shall be transmitted as 2. This is applicable to all E2B profiles - ICH, FDA, EMEA and PMDA.

All the E2B check validations for all profiles - ICH, FDA, EMEA and PMDA, related to the following tags will be corrected to only refer to seriousness of the events which are included in the E2B report:

- SERIOUS

- SERIOUSNESSDEATH
- REACTIONOUTCOME

For PMDA E2B reports, if there are no reportable events for the E2B / PMDA Paper Reports, then instead of opening PMDA ICSR Validation Report with missing mandatory tag errors for REACTIONMEDDRAFT and REACTIONMEDDRALLT tags, application shall display an Oracle Argus Safety standard messagebox with **OK** button and error message: *No reportable event exists for the report.*

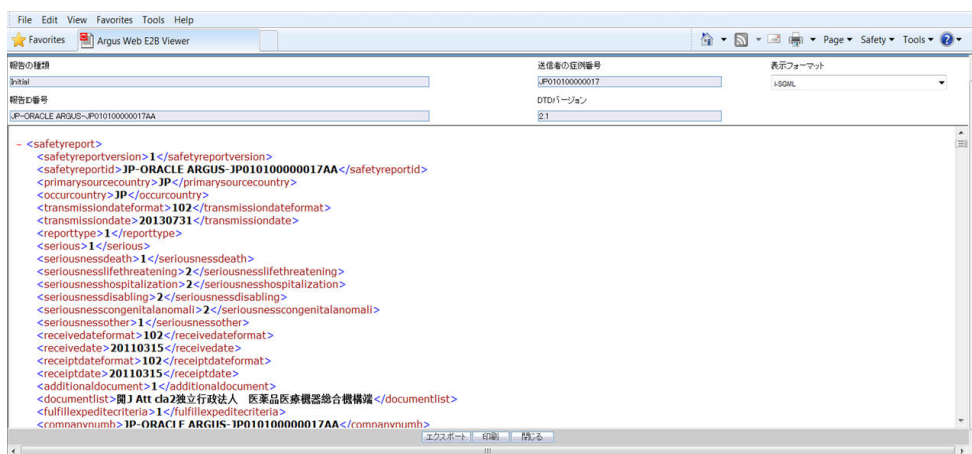
Note:

For additional details, refer to the *Oracle Argus Safety Report Mapping Guide* (Available from My Oracle Support) that is part of the Technical Reference Manual, as part of this release.

Export an SGML File

The system enables you to use the following procedure to export an SGML file.

1. Click the **Final E2B** report type on the **Regulatory Reports** tab.
2. When the system opens the E2B Viewer window, Select **SGML** from the **View Format** drop-down list.



3. When the system displays the contents of the SGML file, click **Export**.
4. When the system displays the SGML report, click **File > Save As**.
5. When the system opens the **Save As** dialog box:
 - a. Enter a name for the file.
 - b. Browse to the folder where the file is to be saved
 - c. Click **Save** to save and export the SGML file.

 **Note:**

Exporting an E2B report can only be done from the SGML view on final reports. If you select **Draft**, the Export button becomes unavailable

6

Import ICSR Reports

This chapter discusses the following:

- [Incoming ICSR Reports](#)
- [Processed ICSR Reports](#)

Incoming ICSR Reports

Incoming ICSR Reports can be viewed from the Incoming ICSR Report screen. This section includes discussions on the following:

- [Search for Duplicate Cases](#)
- [Use the View Differences Report](#)
- [View the E2B Report](#)
- [Accept Single/Multiple E2B Reports](#)
- [E2B Initial/Follow-up Intake](#)
- [E2B Follow-up Acceptance for Closed/Locked Cases](#)
- [Source XML Received for the Case](#)
- [Import E2B \(R3\) Messages](#)
- [ICSR Pending Screen for \(R3\) Report](#)
- [PMDA E2B R3 ACK](#)

Search for Duplicate Cases

The Duplicate Search dialog for E2B report allows you to search for possible duplicate cases in the Oracle Argus Safety system. You can select different combinations of search criteria. When more than one criterion is selected, only cases that satisfy all criteria are listed. By default, only the fields that are present in the E2B Report are checked for the Duplicate Search.

Use the following procedure to perform a duplicate search.

1. Select **Reports > ICSR Pending Report**.
2. When the system opens the **Incoming E2B Reports** dialog, right-click a case to perform a duplicate search.
3. The system displays the search results at the bottom of the dialog box.

For more information, see:

- [Duplicate Search Dialog Box Fields](#)

Duplicate Search Dialog Box Fields

The following table describes the fields present in the Duplicate Search dialog.

Field	Description
Agency	The name of the primary agency.
Original Case Number	The submitter's original case number.
Message Number	The case message number.
Product Name	The name of any product on XML.
Generic Name	The active substance on XML.
Report Type	The type of report.
Study ID	The unique value that identifies the study.
Receipt Date	The date Oracle Argus Safety received the report and saved it in the system.
Center ID	The ID of the center.
Sal.	The salutation, such as Mr. or Mrs.
Suffix	The suffix, if applicable, that follows the name (e.g., Jr., Sr., III, etc.)
First Name	The first name of the patient.
Last Name	The last name of the patient.
Country of Incidence	The country where the incident occurred.
State	The state where the incident occurred.
Postal Code	The postal code of the area where the incident occurred.
Patient Name	The name of the patient.
Event Desc.	A description of the adverse event.
Initials	The initials of the patient.
Onset Date	The date from the first reaction or adverse event occurred.
Pat. ID	The unique value that identifies the patient.
Age/Units	The age of the patient.
Pat. DOB	The patient's date of birth.
Gender	The gender of the patient.
Reference #	National Regulatory Authority's Report Number, used as a Reference Number.
Journal	The journal name of the literature reference.
Keyword	Select the check box and enter a keyword to be searched, if required.
Title	Select the check box and enter a title to be searched, if required.
Nullification Reason	The reason the case was nullified.
Accept Initial E2B as Follow-Up	Enables you to accept initial E2B as a follow-up to an existing case.
Search	Finds results matching the specified search criteria.
View E2B	Enables you to view the E2B report.
Accept E2B Case	Enables you to accept an E2B case.

Field	Description
Reject E2B Case	Enables you to reject an E2B case.
View Warning	Enables you to view warnings associated with the case.
View Differences	Enables you to view the differences between the XML to be imported (a message that is not yet imported into the database), the current case data in the database, and the last imported case.

 **Note:**

This button is available only for follow-up and nullification reports.

Case Number	The case number of the case matching the search criteria.
Pat. Initials	Displays the initials of the patient in the case matching the search criteria.
Action	Enables you to view the Case Summary dialog.
Project ID	Displays the Project ID of the case matching the search criteria.
Study ID	Displays the Study ID of the case matching the search criteria.
Date	Displays the date of the case matching the search criteria.
Country	Displays the country name of the case matching the search criteria.
Product	Displays the product name involved with the case matching the search criteria.
Event	Displays the event involved with the case matching the search criteria.
Report Type	Displays the report type of the case matching the search criteria.
Reporter	Displays the reporter involved with the case matching the search criteria.

 **Note:**

The search output is displayed in the **Total Number of Rows** section. You can click the **Action** icon to view the **Case Summary** dialog.

Use the View Differences Report

The View Differences Report enables you to view differences between the following:

- The current XML being imported (a message not yet imported into the database)
- The current case data in the database
- The last imported case.

Click **View Differences** from the Duplicate Search screen to view the View Differences report. View Differences is available only for follow-up and nullification reports only.

The following table lists and describes the fields in the View Differences report:

Field	Description
Trading Partner	Enables you to view the name of the Trading Partner sending the E2B report. Note: The Lock/Archive icon displayed with this field indicates the status of the case.
DTD Version	Enables you to view the DTD version of the follow-up E2B report.
Case Number	Displays the sender's original case number for the E2B report.
Follow Up #	Displays the sequence number of the follow-up for the E2B report.
Total Number of Rows	Allows you to select the type of E2B Difference to view from: Current E2B vs. Current Case in Database Current E2B vs. Last Imported E2B Current Case in Database vs. Last Imported E2B
Import	This check box highlights import differences.
E2B Element	Refers to the data elements in the incoming E2B report or in the existing report.
Current E2B	Refers to the data in the incoming XML that has not yet been accepted in the current E2B.
Current Case in Database	Refers to the data in the current case in the database.
Last Imported E2B	Refers to the data showing the last imported E2B.
Accept Follow-up	Allows you to accept follow-up reports with the corresponding fields selected for import.
Reject Follow-up	Enables you to reject follow-up reports for import.
Print List	Provides the difference report in a PDF format.
Close	Enables you to close the window.

For more information, see:

- [Displaying Differences](#)

Displaying Differences

The differences in the E2B reports are displayed in the following manner:

- **Addition** - New elements on incoming XML are highlighted in grey.
- **Deletion** - Deleted elements are highlighted in red.
- **Modification** - Modified elements are highlighted in yellow.

For PMDA R3:

- The Difference report viewer lists all the ICH and PMDA regional elements in one single view similar to that of EMA R3 (unlike the PMDA E2B R3 where there were two I and J views).
- All the concepts for the R3 import frameworks such as deletion, primary key matching of the records, and custom comparison logic are also available for PMDA E2B R3 ICSR import.

View the E2B Report

Use the following procedure to view the E2B Report:

1. Select **Reports > Duplicate Search** and right-click to the **Duplicate Search** dialog box.
2. Click **View E2B** to view the E2B report in the **ICSR Viewer**.

Accept Single/Multiple E2B Reports

Use the following procedure to accept single and multiple E2B reports:

1. Select **Reports > E2B Pending** to open the **Incoming ICSR Report** dialog box.
2. When the system opens the Incoming ICSR Report dialog box, perform one of the following:
 - Select **Accept ICSR** to accept a single report
 - Select the check boxes for each report and click **Accept ICSRs** to accept multiple reports.
3. When the system opens the **Acceptance of Initial Report Confirmation** dialog box, enter the password and any relevant notes.
4. Click **OK** to accept the case.

 **Note:**

Accept ICSRs can be performed only when the system numbering is set to Automatic.

5. If the system is configured to automatically number cases, the system opens the case accepted dialog appears with the generated case number.
6. Click **OK** to close this dialog.

 **Note:**

If the system is configured to manually number cases, you will be prompted to enter a case number for the case that is being accepted.

For PMDA R3:

The case acceptance procedure supports the batch import of the R3 message (unlike PMDA E2B R2).

E2B Initial/Follow-up Intake

During case acceptance, you can access selective acceptance fields in the report.

- The Selective Acceptance feature is enabled only for single initial ICSRs and is a right-click option.

- If you select multiple ICSRs, the system disables this button.
- If you select a single follow-up or nullification ICSR, the system disables this button.
- When the system displays the **E2B Difference Report** dialog, you can select the elements required to create or update a case without the system displaying the Case Number and Follow-up Number in the difference report dialog for initial reports.
- The following changes have been made to the Initial Intake and the Follow-up Difference Report dialogs:
 - The system displays the decoded view to enable you to select the elements (e.g., US [United States]).
 - The system prints the check box options for the **Initial Intake** and **Follow-up Difference Report** dialogs.
 - The label is updated to **Select** when selecting elements for the **Initial Intake** and the **Follow-up Difference Report** dialog.
- You must select the following fields before the system will permit you to accept the Initial case. By default, all the fields are selected.
 - Country of Incidence (default and grayed out)
 - Report Type (default and grayed out)
 - Initial Receipt Date (default and grayed out)
 - Any one Product
 - Any one Event Term
- If you fail to select these fields, the system displays the following message:
E2B cannot be imported as it does not meet minimum Argus requirements.
- The system permits you to print the Initial ICSR report.
- When you click **Accept Initial**, the system displays the **Accept E2B Case** dialog. When you complete the data elements and click **OK**, the system displays the **Error/Warning** message dialog for any elements you have selected.
- Once you accepts the case as an initial or follow-up case, the system attaches the Source XML (ICSR) and the Initial Selection PDF to the case in the **Additional Info** tab.
- Initial/Follow-up Source XML
 - Attachment Classification - As specified in the Reporting Destination for the XML source classification.
 - Date - The system date when the case you accepted XML for the case.
 - Description - The acceptance notes you entered for XML.
 - When you click the **Source ICSR**, you can see the ICSR when opening the ICSR View (E2B Viewer).
- Initial Selection PDF
 - Attachment Classification - As specified in the Reporting Destination for the Selection Source Classification.
 - Date - The system date when you accepted XML for the case.

- Description - The date you entered acceptance notes for XML.
- Follow-up Source XML
 - When you click the **Source ICSR PDF** or the **E2B Difference Report**, you can view the Initial Selection PDF or the E2B Difference Report in a different IE window.
- Once you accept a case as an initial or a follow-up ICSR, the system prefixes the Business Level Acknowledgement Notes with the case number in the following format:
Imported Case #: XXXXXX

where:

XXXXXX is the case number
- The system attaches the current notes sent in the Business Level Acknowledgement.
If the system receives the ICSR via the physical gateway (configured at the reporting destination level), the system sends a low level ACK to indicate the file was received by the Oracle Argus Interchange Service.
- For Auto Accepted ICSRs, the system does not attach the source PDF in the case because the source XML is attached.
- The system places this file in the Physical Out folders as configured for the reporting destination in the E2B Mapping Configuration.
- For EDI received files, the system continues to let the EDI Gateway send the low level ACK as it does currently.
- The Oracle Argus Interchange Services does not process the low level ACK received in the Physical In destination folder, but enters any errors in the log file since the file will always be rejected by the Oracle Argus Interchange Service.

E2B Follow-up Acceptance for Closed/Locked Cases

- If you try to accept follow-up information for a closed or locked case, the system prompts you to unarchive or unlock the case for processing after entering the password and acceptance notes.
- If the system archives a case while you are accepting the report, the system displays the **Case Re-open** dialog to enable you to open the case.
- If the system locks a case while you are accepting a report, the system displays the **Case Unlock** dialog to enable you to unlock the case.
- After the you reopen the case, the system accepts all updates as defined in the follow-up information you selected.
- If the you do not have permission to reopen an archived or locked case, the system displays the following message:
You do not have permission to Re-open an Archived/Closed case or Locked Case.
- If you select multiple open, locked, or archived cases or if you do not have permission to open the case, the system skips the cases.
- The system does not create follow-up actions for cases that it accepts automatically.

Source XML Received for the Case

Once Oracle Argus Safety accepts a case as an initial or follow-up case, the system attaches the source XML (ICSR) and the Initial Selection PDF to the case in the Additional Info tab as follows:

- Initial/Follow-up Source XML
 - Attachment Classification &endash - As specified in the Reporting Destination for XML Source Classification.
 - Date &endash - The system date when the user accepted the case for XML.
 - Description &endash - The acceptance notes entered by the user for XML.
 - When the user clicks the **Source ICSR**, the system permits the user to view the ICSR by opening the ICSR Viewer (E2B Viewer).
- Initial Selection PDF
 - Attachment Classification - As specified in the Reporting Destination for Selection Source Classification.
 - Date - The system date when you accepted the case for XML.
 - Description - The acceptance notes you entered for XML.
- Follow-up Source XML
 - When you click the **Source ICSR PDF** or the **E2B Difference Report**, the system enables you to view the Initial Selection PDF or the E2B Difference Report in a different IE window.
- When you accept the case as an initial or follow-up ICSR, the system inserts the case number before Business Level Acknowledgement Notes in the following format: Imported Case #: xxxx
- If the system receives the ICSR via the physical gateway, it sends a low level ACK to indicate that the file was reviewed by Oracle Argus Interchange Services.
 - The system places the file in the Physical Out folders as defined in the reporting destination configured in the E2B Mapping.
 - When the system receives files from EDI, the system continues to let the EDI Gateway send the low level ACK.
 - The Oracle Argus Interchange Services does not process the Low Level ACK in the Physical In destination folder but enters any errors in the log file because the file will always be rejected by the Oracle Argus Interchange Service.

Import E2B (R3) Messages

- The import process for PMDA E2B R3 imports a single XML file similar to that of a EMA R3 message (unlike PMDA E2B R2 which consists of two files I & J).
- ICSR Import logic for PMDA E2B R3 enables you to import an incoming ICSR file using PMDA E2B R3 profile that consist of only ICH elements i.e. if there are only the ICH elements present in the incoming message, the files would still be imported for ICH elements.

- In the incoming ICSR message for both PMDA E2B R2 and R3, if there is no J2.1a (for R3) and J.4a (for R2) value in the incoming ICSR message then it is considered as Marketed ADR report, and either domestic or foreign is decided based on the COI identified on the data in the incoming ICSR (Primary reporter country or the Reaction occur country).
- Similar to that of PMDA E2B R3 export (same as ICH and EMA) the incoming PMDA E2B R3 messages is expected to be in UTF-8 format rather than the Shift-jis. In case of PMDA E2B R2 (in Oracle Argus Safety the encoding is governed based on the Reporting Destination configuration).
- The following are the PMDA E2B R3 specific rules applied to validation logic during import of PMDA E2B R3 file:
 - During validations, the special internal logic of considering the Nullification report as Completion Report (J2.7.1-MHLWADMICSRCOMPLETECLASSR3="completed") is considered applicable for PMDA E2B R3. Additionally, the same logic is extended for the Downgrade report for the PMDA E2B R3 message.
 - The following is the Minimum case creation validation logic for Reaction for PMDA E2B R3 Research & measure (AE, AF, DE,DF, BC, BD, AG, or DG) category of report:
If the incoming file does not comprise a Reaction than a Dummy relation is used during executing the minimum case validation.

(For details on the profile switch, refer to *Oracle Argus Safety Japan Administrator's Guide*).

(For details on minimum case validation, refer to *Oracle Argus Interchange User's Guide*, section ICSR Import Framework.)
 - The following is the COI Identification logic for Minimum case validation:
If Reporting Category is AE, AF, DE, DF, BC, BD, AG, or DG, then fetch the value based on the availability in the following order:
 1. Fetch COI from the Primary Reporter C.2.r.5= 1.
 2. Fetch COI from E.i.9.
 3. Fetch the country from the First reporter which has valid C.2.r.3 value.
- In the incoming PMDA E2B R3 message file the following date elements might contain the time zone component. In case these date elements contain the time zone offset, then adhere to that time zone offset in the element value while converting it in the GMT.
 - J2.2.1 - Date of Reporting
 - N.1.5 - Date of Batch Transmission
 - N.2.r.4 - Date of Message Creation
 - C.1.2 - Date of Creation
 - C.1.4 - Date Report Was First Received from Source
 - C.1.5 - Date of Most Recent Information for This Report

Oracle Argus Safety supports time component for N.1.5, N.2.r.4, and C.1.2 only.

In case C.1.4, C.1.5, and J2.2.1 values are in CCYYMMDD precision i.e. without the time component then consider the incoming value to be in GMT and store it without any transformation.

Sample date formats:

- 23-Jan-2017 08:30 +3.5
EMA & PMDA: +3.5 for converting it to GMT: > If Oracle Argus Safety support's time, then save the converted date. > If Oracle Argus Safety does not support's time, then strip the time from converted date, and save.
 - 23-Jan-2017 08:30
EMA & PMDA:
> If Oracle Argus Safety support's time, then save the incoming date as-is. > If Oracle Argus Safety does not support's time, then strip the time from as-is date, and save.
 - 23-Jan-2017
EMA & PMDA: Save the date as-is.
- PMDA E2B R3 regulation have introduced as a new concept of Urgent Report (J2.3 (MHLWFLAGFORURGENTREPORT) = 1). The Urgent Report is treated as regular initial or a follow-up report as applicable.
 - The application logic for attachment import supports the compression algorithm as per the profile switch "Compression algorithm for file attachments in PMDA E2B R3".
 - Similar to that of EMA E2B R3, if the Reporting destination is configured to transmit the Attachments then the PMDA E2B R3 import logic imports all the valid attachments that are allowed to be added into the case form as configured in the profile switch "Case Processing > Valid Attachment File Types".

ICSR Pending Screen for (R3) Report

- Pending screen filter displays an additional value "Urgent Report" in the existing **Reports > ICSR Pending > Report Type** drop-down list.
- The search grid indicates the Urgent reports by appending "(Urgent)" in the "Initial / F-U / Nullification/ Amendment" column after the actual report type. For example, if the Initial report is an urgent report then the column value is displayed as **Initial (Urgent)**.
- In the Pending screen context menu, the E2B Viewer displays the same options as in PMDA E2B R3 Report export i.e. it supports the viewing of the PMDA Paper report. Besides, the default view settings for E2B Viewer remains same as for PMDA E2B R3 export.

PMDA E2B R3 ACK

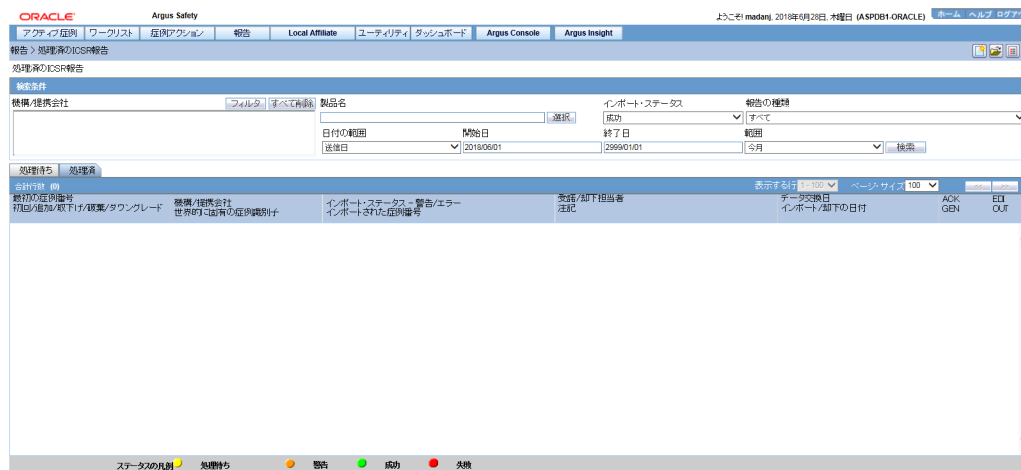
- PMDA E2B R3 Acknowledgment Template profile "ICH-ICSR V3.0 ACKNOWLEDGMENT TEMPLATE - PMDA" is available in the application.
- Similar to EMA R3, PMDA E2B R3 supports Batch Acknowledgement transmission. The acknowledgements pertaining to ICSR received in the batch are sent only after processing all the ICSRs present in the XML file.
- The application supports the generation of the low level ACK for the PMDA E2B R3 ICSR message imported in Oracle Argus Safety using physical media option at Agency level.
- The application generates PMDA E2B R3 ACK as an XML file with the following file name format (unlike PMDA E2B R2 where it was a SGML):

A-<Company's Abbreviation>-<Date of Reporting>-<unique number>.xml

Attribute	Description
Company's Abbreviation	Code List > Reporting Destination > EDI Tab > Company Identifier
Date of Reporting	System date in Japan Time zone (using profile switch JPN_OFFSET) "YYYYMMDDHHMISs" format.
Unique number	This unique number must be alpha-numeric value constructed by concatenating the Case Number and last 2 characters of SAFETYREPORTID tag value (i.e. AA, AB, and AC etc.). For example if the case number is "15JP000236" and Safety Report ID is "JP-SENDER-JAPAN-15JP000236AA" then the Unique number will be "15JP000236AA". In case of a batch ACK, use the case number form the first case of the batch.

Processed ICSR Reports

The Processed ICSR Reports screen contains a list all processed ICSR Reports. Click the **Processed ICSR Reports** tab on the Incoming Reports screen to view the **Processed ICSR Reports** screen.



The Processed ICSR screen contains the following:

- Search Criteria
- Total Number of Rows

For more information, see:

- [Total Number of Rows Fields](#)

Total Number of Rows Fields

The following table lists and describes the fields in the Total Number of Rows section on the Processed ICSR screen.

Field	Description
Originated Case#	Displays the Originated Case Number of the case.
Initial/F-U/Nullification	Displays the Initial/F-U/Nullification status.
Trading Partner	The name of the trading partner.
World Wide Unique#	The World Wide Unique # for the case.
Import Status - Warnings/Errors	The import status of the case and any associated warnings/errors.
Case # Imported As	The Case Number used when importing the case.
Accepted / Rejected By	Identifies who accepted or rejected the case.
Notes	The case notes.
Interchange Date	The Interchange Date.
Date Imported/ Rejected	The date the case was imported/rejected.
ACK Gen	Yellow indicates the case is still pending Orange indicates the case is accepted with warnings / errors Red indicates the user or system rejected the case. Green indicates the case has been successfully imported.
EDI Out	Yellow indicates the system is waiting to send the report out of the EDI / XML or PHY out folders Green indicates the report is already sent out of the EDI / XML or PHY out folders Red indicates that the EDI gateway failed to send the report out of the EDI / XML or PHY out folders.
