

Oracle® Health Sciences ClearTrial Cloud Service System Requirements



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Preface

This preface contains the following sections:

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Documentation accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Related resources

All documentation and other supporting materials are available on the Oracle Help Center at: <https://docs.oracle.com/en/industries/health-sciences/cleartrial/index.html>

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through Support Cloud.

Contact our Oracle Customer Support Services team by logging requests in one of the following locations:

- English interface of Oracle Health Sciences Customer Support Portal (<https://hsgbu.custhelp.com/>)
- Japanese interface of Oracle Health Sciences Customer Support Portal (<https://hsgbu-jp.custhelp.com/>)

You can also call our 24x7 help desk. For information, visit <http://www.oracle.com/us/support/contact/health-sciences-cloud-support/index.html> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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System Requirements

For an optimum experience in using ClearTrial, make sure your system meets the following technical requirements:

Table 1-1 Technical Requirements

Description	Minimum Configurations	Recommended Configuration
Web Browser	Google Chrome: All versions Mozilla Firefox For a description of the Firefox support policy, see: Mozilla FAQ .	Google Chrome
Browser Settings	Cookies enabled Javascript enabled If using a proxy server, then add ClearTrial to the list of exceptions.	NA
Resolution/Screen Size	1366 x 768	1920 x 1080
Internet Connection	Broadband Internet connection	Broadband Internet connection
Memory (end user PC/laptop)	2 GB	8 GB
Processor (end-user PC/laptop)	Processor (end-user PC/laptop) CPU (no more than 4 yrs old)	Recent CPU (no more than 2 years old)
Additional Software	Microsoft Excel 2010 and above	Microsoft Excel 2013

Required browser settings

To use ClearTrial, set your preferred browser as follows:

- Enable cookies.
- Enable JavaScript.
- If using a proxy server, add ClearTrial to the list of exceptions.