

Oracle® Health Patient Administration

Release Notes



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Oracle Health Patient Administration Release Notes, Release 24.1.5

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Preface

This preface contains the following sections:

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

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Oracle Health Patient Administration Release Notes

The Oracle Health Patient Administration Release Notes for Release 24.1.5 provide a high-level overview of the capabilities provided in this release, the intended audiences, dependencies and technical requirements, information on available professional services, and details on the solution changes in this release.

Highlights

The Oracle Health Patient Administration Release Notes highlights provide a high-level overview of the capabilities provided with this release.

- Default search criteria is now first name last name, or last name, first name.
- New task security for 170002 (OHPA MAINTAIN edit) and 170003 (OHPA MAINTAIN configure).
- The following demographic prompts are added to the registration workflow:
 - Demographic Verification indicator including a demographic verification date
 - Emancipated Minor
 - Deceased indicator including a deceased date
 - Religion
- Based on configuration, fields created as visible are displayed in the Create Patient and Edit Patient workflows.
- Based on configuration, fields created as required or optional are noted as such in the Create Patient and Edit Patient workflows.
- A medical record number is generated based on default location.
- Additional management for deceased patients:
 - Badges and a notification banner are displayed when patient is marked as deceased.
 - You cannot add a deceased patient as a proxy or caregiver.
 - You are prompted to add a guarantor when a current guarantor is deceased.
- You can now update a minor patient as emancipated.
- You now cannot add a minor as a proxy.
- You are prompted to add a proxy when the current proxy is marked as deceased or is an unemancipated minor.
- Access Offered value now is automatically updated.
- You can collect appointment comments and display appointment instructions in the appointment summary, along with all relevant appointment details.
- You can view schedules for one or more resources or providers to gather information about their appointments and blocks.

- You can manage appointments from a resource's perspective, and can block or unblock resources.
- You can schedule appointments by overbooking and overriding while using the manual scheduling and slot selection process.
- Additional appointment actions now are available:
 - Edit appointment
 - Manage encounter
 - Revise available actions based on the true appointment state collected from Patient Tracker.
- In the Patient Tracker, you can view today's schedule for a given location, perform daily front office activities related to check in and check out, and manage appointments for secondary use cases.
- Appointment history is now written for all supported appointment actions and is displayed in appointment details, along with appointment preparation and additional instructions.
- You now can view patient eligibility responses and patient responsibility amounts.
- Eligibility failures are now captured.
- You can allocate and prioritize insurance policies.
- You can now add encounter-specific details and can manage these details when patients check in.
- You can add a discharge date and disposition to encounters.
- Encounters can be automatically discharged.
- Support is now added for interoperability with downstream systems using HL7 ADT and SIU messages for all supported registration and scheduling actions.
- HIPAA compliance-related audits are now written for applicable functionalities in P2Sentinel.

Intended Audience

These Release Notes are intended for Oracle Cerner customers who have purchased Oracle Health Patient Administration. This page provides a summary of new functionality available with this release.

Dependencies and Technical Requirements

Review the dependencies and technical requirements for Oracle Health Patient Administration.

- Ensure that your site has completed the required information to participate in Oracle's Beta program.
- Ensure that your site has Oracle Health Patient Administration installed.

Available Professional Services

Professional services are available to assist you with Oracle Health Patient Administration, if needed.

Contact your Oracle customer service representative for more information.

Solution Change Details

The Solution Change Details provide details on the changes made in this release, organized by component.

The release notes provide a summary and description of each solution change, the topic in the Oracle Health Patient Administration User Guide that describes the associated task, and the impact on implementation, maintenance, and the user interface.

Patient Administration 24.1.6 (August 28, 2024)

The following solution changes are available with this release.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-35729	Filtering options for patient-level insurance policies are now available. UI Impact: Visual Only	None	Verify that you can view filtering options for patient-level insurance policies.	No implementation impact. No maintenance impact.
AWREG-35539	The Encounter Number value in the appointment summary now is displayed correctly. UI Impact: Visual Only	None	Verify that the Encounter Number value in the appointment summary now displays the financial ID rather than the encounter ID.	No implementation impact. No maintenance impact.
AWREG-35137	When you add a new policy in the Encounter workflow, the policy is now correctly allocated to the encounter. UI Impact: Workflow (Automatic)	Manage Financial Responsibility at the Encounter Level	Verify that when you add a new policy in the Encounter workflow, the policy is now correctly allocated to the encounter.	No implementation impact. No maintenance impact.
AWREG-27706	Users can no longer open encounters in organizations to which they should not have access. UI Impact: Visual Only	None	Verify that you cannot open encounters in organizations to which you do not have access.	No implementation impact. No maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-37518	The portal enrollment email template now is displayed correctly. UI Impact: Visual Only	None	Verify that the portal enrollment email template is displayed correctly, and does not address the patient multiple times.	No implementation impact. No maintenance impact.
AWREG-37585	When the system checks for overlapping blocks, the resultant message now is displayed correctly. UI Impact: Visual Only	None	Verify that when the system checks for overlapping blocks, the resultant message now is displayed correctly.	No implementation impact. No maintenance impact.
AWREG-37672	Appointment cancellation reasons and resource block creation reasons now are correctly displayed. UI Impact: Visual Only	None	Verify that when you cancel an appointment or create a resource block, you can successfully select reasons for these actions.	No implementation impact. No maintenance impact.
AWREG-34659	The date and time format for appointments is now consistent across all notifications. UI Impact: Visual Only	None	Verify that the date and time format on appointment notifications is consistent.	No implementation impact. No maintenance impact.
AWREG-33512	When you reschedule an appointment, the updated time now is correctly displayed only on the most recent event in the log. UI Impact: Visual Only	None	Verify that updated appointment times now are only displayed on the most recent scheduling event.	No implementation impact. No maintenance impact.
AWREG-38387	An exception is no longer generated when you search for an insurer during the financial clearance workflow. UI Impact: Workflow (Automatic)	Manage Eligibility in Oracle Health Patient Administration	Verify that an exception is no longer generated when you search for an insurer during the financial clearance workflow.	No implementation impact. No maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-37136	The system now functions correctly when you search appointment types. UI Impact: Visual Only	None	Verify that no performance issues are present when you search appointment types.	No implementation impact. No maintenance impact.
AWREG-34495	When you perform a No Show or Undo No Show action, the related reasons and comments now are retained. UI Impact: Visual Only	None	Verify that comments and reason values are retained when you perform No Show or Undo No Show actions.	No implementation impact. No maintenance impact.
AWREG-34006	You now can no longer check in an appointment without an associated encounter. UI Impact: Workflow (Automatic)	Check In an Appointment in Oracle Health Patient Administration	Verify that you cannot check in an appointment without an associated encounter.	No implementation impact. No maintenance impact.
AWREG-31542	When you schedule an appointment and no appointment results are found, the screen reader now reads the result correctly. UI Impact: Visual Only	None	Verify that the screen reader correctly reads the No Results Found message when you attempt to schedule an appointment and no results are found.	No implementation impact. No maintenance impact.
AWREG-32861	In the self-registration workflow, the mobile phone number value is no longer required. UI Impact: Visual Only	None	Verify that the mobile phone number value is no longer required in the self-registration workflow.	No implementation impact. No maintenance impact.
AWREG-36479	The Feedback tool in the UI is now updated to read Support Request. UI Impact: Visual Only	None	Verify that the Feedback tool now is updated to read Support Request.	No implementation impact. No maintenance impact.

Patient Administration 24.1.5 (August 21, 2024)

The following solution changes are available with this release.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-34385	During self-check-in, the correct link is now sent to patients. UI Impact: Visual Only	None	Verify that the correct self-check-in link is sent to patients.	No implementation impact. No maintenance impact.
AWREG-35062	During self-registration, the correct link is now sent to patients. UI Impact: Workflow (Automatic)	None	Verify that the correct self-registration link is sent to patients.	No implementation impact. No maintenance impact.
AWREG-35071	During self-registration, you now can select Self as the policy holder. UI Impact: Workflow (Automatic)	Appointment Check In	Verify that you can select Self as the policy holder during self-registration.	No implementation impact. No maintenance impact.
AWREG-35962	When you edit a patient, the driver's license is now cleared. UI Impact: Visual Only	None	Verify that the driver's license is cleared when you edit a patient.	No implementation impact. No maintenance impact.
AWREG-36041	You now can schedule an appointment when portal enrollment is enabled. UI Impact: Workflow (Automatic)	Appointment Schedule	Verify that you can schedule an appointment when portal enrollment is enabled.	No implementation impact. No maintenance impact.
AWREG-36034	You now can successfully send a portal enrollment email. UI Impact: Workflow (Automatic)	Appointment Schedule	Verify that you can send a portal enrollment email.	No implementation impact. No maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-28364	An error is no longer displayed when you select View Details in the Portal Enrollment section. UI Impact: Visual Only	None	Verify that you can select View Details in the Portal Enrollment section.	No implementation impact. No maintenance impact.
AWREG-13457	When you self-register, the SMS template is now displayed correctly. UI Impact: Visual Only	None	Verify that the SMS template is displayed correctly after you self-register.	No implementation impact. No maintenance impact.
AWREG-34747	When you attempt to schedule an appointment, and no time slots are available, an internal error is no longer generated. UI Impact: Visual Only	None	Verify that you can complete the scheduling process when no time slots are available.	No implementation impact. No maintenance impact.
AWREG-35413	An error is no longer displayed if you perform an appointment specialty search. UI Impact: Visual Only	None	Verify that you can perform an appointment specialty search.	No implementation impact. No maintenance impact.
AWREG-33664	An error is no longer displayed on the patient forms page while checking in a minor. UI Impact: Visual Only	None	Verify that no errors are displayed on the patient forms page when you check in a minor.	No implementation impact. No maintenance impact.
AWREG-27015	You can now remove an additional provider after adding them. UI Impact: Visual Only	None	Verify that if you add an additional provider in error, you can remove them.	No implementation impact. No maintenance impact.
AWREG-35957	The encounter ID now can be used to retrieve insurance allocation information. UI Impact: Workflow (Automatic)	Financial Responsibility at the Encounter Level	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation impact. No maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-29369	In the duplicate check drawer, the email address is now displayed in the correct field. UI Impact: Visual Only	None	Verify that the email address is correctly displayed in the duplicate check drawer.	No implementation impact. No maintenance impact.
AWREG-35372	In a recurring monthly block, the last instance is now correctly displayed as Last. UI Impact: Visual Only	None	Verify that the last instance in a recurring monthly block is displayed correctly.	No implementation impact. No maintenance impact.
AWREG-30306	You can now successfully update resource blocks. UI Impact: Workflow (Automatic)	Block Management	Verify that you can successfully update resource blocks.	No implementation impact. No maintenance impact.
AWREG-30498	When you patch a reason code, the display value is no longer required. UI Impact: Workflow (Automatic)	Block Management	Verify that when you patch a reason code, the display value is no longer required.	No implementation impact. No maintenance impact.
AWREG-37217	You now can successfully cancel future or past appointments. UI Impact: Workflow (Automatic)	Appointment Cancellation	Verify that you can successfully cancel appointments for future and past dates.	No implementation impact. No maintenance impact.
AWREG-33253	The default organization no longer is displayed across a logical domain. UI Impact: Visual Only	None	Verify that default organizations are only displayed where expected.	No implementation impact. No maintenance impact.
AWREG-35572	The appropriate provider templates now are displayed in the Calendar view. UI Impact: Visual Only	None	Verify that the expected provider templates now are displayed in the Calendar view.	No implementation impact. No maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-35035	When you schedule an appointment for an existing patient that is within three days of the current date, the patient intake notification now is correctly sent to the patient. UI Impact: Visual Only	None	Verify that notifications are correctly sent to patients when you schedule an appointment within three days of the current date.	No implementation impact. No maintenance impact.
AWREG-35565	Providers now are available as expected on the Provider list when you schedule an appointment. UI Impact: Visual Only	None	Verify that providers are now displayed correctly when you schedule an appointment.	No implementation impact. No maintenance impact.
AWREG-33889	You now can successfully update a resource block. UI Impact: Workflow (Automatic)	Block Management	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation impact. No maintenance impact.
AWREG-36527	You now can schedule an appointment without a value for appointment reason. UI Impact: Workflow (Automatic)	Appointment Schedule	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation impact. No maintenance impact.
AWREG-36355	Unsupported slots in resource schedules now are filtered out. UI Impact: Visual Only	None	Verify that only supported slots in resource schedules are displayed.	No implementation impact. No maintenance impact.
AWREG-36095	HIPAA auditing for listing appointments now functions correctly. No UI impact.	None	No validation testing is provided because the solution change contains updates not visible to users. As part of your regression testing, ensure that your system is working as expected.	No implementation impact. No maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-24281	The correct data now is hidden based on appointment restriction settings. UI Impact: Visual Only	None	Verify that appointment information is correctly hidden when restrictions are applied.	No implementation impact. No maintenance impact.
AWREG-26526	A box now is displayed for appointment reasons and comments. UI Impact: Visual Only	None	Verify that boxes are now displayed for appointment reasons and comments.	No implementation impact. No maintenance impact.
AWREG-36266	The OK to SMS button now is consistently displayed in the UI. UI Impact: Visual Only	None	Verify that the OK to SMS button is now correctly displayed.	No implementation impact. No maintenance impact.
AWREG-32677	The Patient Home Address - Make Default Mailing Address option is no longer displayed in the Edit Patient workflow. UI Impact: Visual Only	None	Verify that this option is no longer displayed in the Edit Patient workflow.	No implementation impact. No maintenance impact.
AWREG-35572	The Calendar view now is correctly displayed. UI Impact: Visual Only	None	Verify that the Calendar view now is correctly displayed.	No implementation impact. No maintenance impact.
AWREG-36585	In the manual scheduling workflow, an error message no longer is displayed when you select the Calendar view. UI Impact: Visual Only	None	Verify that you can successfully select the Calendar view while manually scheduling an appointment.	No implementation impact. No maintenance impact.
AWREG-35151	You can no longer enter a future date on the MSP Questionnaire. UI Impact: Visual Only	None	Verify that you can no longer enter future dates in the MSPQ.	No implementation impact. No maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-35007	For reschedule and cancel actions, the date and time of the rescheduled or canceled appointment now are correctly displayed. UI Impact: Visual Only	None	Verify that dates and times of rescheduled or canceled appointments now are correctly displayed.	No implementation impact. No maintenance impact.
AWREG-34804	The registration date and time values are now updated to reflect the check-in workflow. UI Impact: Visual Only	None	Verify that registration date and time values now are correctly updated after you check in a patient.	No implementation impact. No maintenance impact.
AWREG-26708	When you add a Social Security number when editing a patient, the value now is displayed consistently and as expected. UI Impact: Visual Only	None	Verify that Social Security number values are consistently displayed after you edit a patient.	No implementation impact. No maintenance impact.
AWREG-34682	When you reschedule or cancel an appointment, the available reasons now are correctly displayed on the associated lists. UI Impact: Visual Only	None	Verify that cancel or reschedule reasons are correctly listed on the associated lists.	No implementation impact. No maintenance impact.
AWREG-35137	When you add a policy in an encounter-related workflow, the policy is now allocated to the active encounter. UI Impact: Visual Only	None	Verify that new policies are automatically allocated to the active encounter.	No implementation impact. No maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-37416	In Patient Tracker, encounter comments now are associated with the correct patient. UI Impact: Visual Only	None	Verify that encounter comments now are correctly displayed.	No implementation impact. No maintenance impact.
AWREG-37122	Encounter details are now correctly displayed on the Visit Information page. UI Impact: Visual Only	None	Verify that encounter details are now correctly displayed on the Visit Information page.	No implementation impact. No maintenance impact.
AWREG-37398	You now can successfully schedule an appointment. UI Impact: Workflow (Automatic)	Appointment Schedule	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation impact. No maintenance impact.
AWREG-30456	When you view all appointments from the patient profile, the tooltip wording for the appointment state is now displayed correctly. UI Impact: Visual Only	None	Verify that tooltip wording for the appointment state is now displayed correctly in the patient profile.	No implementation impact. No maintenance impact.
AWREG-37102	When the system performs a duplicate check using a combination of values not including Social Security number (for example, date of birth and phone number) and you select Access Profile on the duplicate person, the system now correctly opens the patient profile. UI Impact: Visual Only	None	Verify that the patient profile opens when you select Access Profile on a duplicate person.	No implementation impact. No maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-37592	When you select the Inquiry Details link, the system now functions as expected. UI Impact: Visual Only	None	Verify that the Inquiry Details link now functions successfully.	No implementation impact. No maintenance impact.
AWREG-37286	The Check Eligibility button now functions as expected. UI Impact: Visual Only	None	Verify that the Check Eligibility button now functions as expected.	No implementation impact. No maintenance impact.
AWREG-34539	You now can allocate encounter-level details after you run eligibility at the patient level. UI Impact: Workflow (Automatic)	Eligibility Management	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation impact. No maintenance impact.
AWREG-27936	The financial clearance service is no longer returning errors. UI Impact: Visual Only	None	Verify that the financial clearance service now functions as expected.	No implementation impact. No maintenance impact.
AWREG-35811	Date of birth discrepancies are now displayed in the correct format. UI Impact: Visual Only	None	Verify that date of birth discrepancies now are displayed correctly.	No implementation impact. No maintenance impact.
AWREG-36570	Saved discrepancies now are correctly displayed in the response summary. UI Impact: Visual Only	None	Verify that saved discrepancies now are displayed correctly in the response summary.	No implementation impact. No maintenance impact.
AWREG-37255	Check-in notifications now are correctly displayed. UI Impact: Visual Only	None	Verify that check-in notifications now are correctly displayed.	No implementation impact. No maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-34746	When the system calls the location service, an error is no longer generated. UI Impact: Visual Only	None	Verify that when the system calls the location service, the system functions as expected.	No implementation impact. No maintenance impact.
AWREG-37095	Proper support for task 170003 now is provided. No UI impact.	None	No validation testing is provided because the solution change contains updates not visible to users. As part of your regression testing, ensure that your system is working as expected.	No implementation impact. No maintenance impact.
AWREG-30636	The registration service is no longer returning service errors. UI Impact: Visual Only	None	Verify that the registration service no longer returns service errors.	No implementation impact. No maintenance impact.
AWREG-35977	An error no longer occurs when a practitioner ID is validated. UI Impact: Visual Only	None	Verify that practitioner IDs now are validated successfully.	No implementation impact. No maintenance impact.
AWREG-36123	Appointment history now only lists events and actions specific to Oracle Health Patient Administration. UI Impact: Visual Only	None	Verify that events and actions in the appointment history now are displayed as expected and are specific to Oracle Health Patient Administration.	No implementation impact. No maintenance impact.
AWREG-36669	Duplicate keys in the scheduling service API no longer generate errors. No UI impact.	None	No validation testing is provided because the solution change contains updates not visible to users. As part of your regression testing, ensure that your system is working as expected.	No implementation impact. No maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
AWREG-36784	HIPAA auditing for adding and modifying encounters now functions correctly. No UI impact.	None	No validation testing is provided because the solution change contains updates not visible to users. As part of your regression testing, ensure that your system is working as expected.	No implementation impact. No maintenance impact.
AWREG-36752	When you reschedule an appointment from a canceled appointment in Patient Tracker, the appointment is now successfully saved and scheduled. UI Impact: Workflow (Automatic)	Appointment Reschedule	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation impact. No maintenance impact.
AWREG-28617	Scheduling security related to cancel and reschedule actions now functions correctly. UI Impact: Visual Only	None	Verify that scheduling security settings are now correctly reflected in cancel and reschedule actions.	No implementation impact. No maintenance impact.

Patient Administration 24.1.2 (August 7, 2024)

The following solution changes are available with this release.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
Preferred Name (AWREG-35839)	When you remove a person's preferred name, the last name is no longer displayed by itself. UI Impact: Visual Only	Edit Patient Information in Oracle Health Patient Administration Edit Person Information in Oracle Health Patient Information	Verify that when you remove a person's preferred name, the last name is no longer displayed by itself.	No implementation or maintenance impact.

Patient Administration 24.1.1 (August 2, 2024)

The following solution changes are available with this release.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
Patient Tracker (AWREG-35386)	Patient information for a previous patient is no longer displayed when you access a different patient. UI Impact: Visual Only	Check In an Appointment in Oracle Health Patient Administration	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation or maintenance impact.
Registration (AWREG-23263)	Errors no longer occur when you update the primary caregiver for deceased patients. UI Impact: Workflow (Automatic)	Document Deceased Patients in Oracle Health Patient Administration	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation or maintenance impact.
Scheduling (AWREG-35456)	Email links now are sent as expected for portal enrollment. UI Impact: Workflow (Automatic)	Schedule an Appointment for a New Patient in Oracle Health Patient Administration	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation or maintenance impact.
Scheduling (AWREG-34995)	You now can view uploaded images of insurance cards under Edit Patient Information, Edit Financial Responsibility, and Manage Encounter. Previously, a blank page was displayed. UI Impact: Visual Only	Manage Financial Responsibility at the Patient Level in Oracle Health Patient Administration	Not applicable.	No implementation or maintenance impact.

Patient Administration 24.1.0 (July 31, 2024)

The following solution changes are available with this release.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
Demographic Prompts (AWREG-4094)	<p>A Demographic Verification indicator (including a demographic verification date) and a religion prompt can now be added to conversations.</p> <p>Also, based on configuration, fields created as visible are displayed, and fields created as required or optional, are noted as such in the Create Patient and Edit Patient workflows.</p> <p>UI Impact: Visual Only</p> <p>Various new prompts and indicators now are displayed in conversations.</p>	<p>Edit Patient Information in Oracle Health Patient Administration</p> <p>Schedule an Appointment for a New Patient in Oracle Health Patient Administration</p>	<p>Verify that you can successfully complete the workflows in the Reference Materials.</p>	<p>No implementation or maintenance impact.</p>
Medical Record Number (AWREG-4094)	<p>A medical record number (MRN) is generated based on default location.</p> <p>UI Impact: Visual Only</p> <p>Medical record numbers are now automatically created for patients.</p>	<p>Schedule an Appointment for a New Patient in Oracle Health Patient Administration</p>	<p>Verify that you can successfully complete the workflows in the Reference Materials.</p>	<p>No implementation or maintenance impact.</p>

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
Managing Deceased Patients (AWREG-4110)	<p>Additional functionality is available for managing deceased patients:</p> <p>Badges and a notification banner are displayed when patient is marked as deceased.</p> <p>You cannot add a deceased patient as a proxy or caregiver.</p> <p>You are prompted to add a guarantor or proxy when a current guarantor or proxy is deceased.</p> <p>UI Impact: Visual Only</p> <p>New notifications and prompts around deceased patients now are displayed.</p>	<p>Document Deceased Patient in Oracle Health Patient Administration</p>	<p>Verify that you can successfully complete the workflows in the Reference Materials.</p>	<p>No implementation or maintenance impact.</p>
Managing Minor Patients (AWREG-4103)	<p>Additional functionality is available for managing minor patients:</p> <p>You can now update a minor patient as emancipated.</p> <p>You now cannot add a minor as a proxy and are prompted to add a proxy when the current proxy is an unemancipated minor.</p> <p>UI Impact: Workflow (Automatic)</p> <p>Enhancements to minor patient management are now available.</p>	<p>Schedule an Appointment for a New Patient in Oracle Health Patient Administration</p>	<p>Verify that you can successfully complete the workflows in the Reference Materials.</p>	<p>No implementation or maintenance impact.</p>

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
Appointment Comments and Instructions (AWREG-3999)	<p>You can collect appointment comments and display appointment instructions in the appointment summary, along with all relevant appointment details.</p> <p>UI Impact: Visual Only</p> <p>Additional comments, instructions, and details related to appointments now are displayed.</p>	<p>Edit an Appointment in Oracle Health Patient Administration</p>	<p>Verify that you can successfully complete the workflows in the Reference Materials.</p>	<p>No implementation or maintenance impact.</p>
Managing Resource Schedules (AWREG-4000)	<p>You can view schedules for one or more resources or providers to gather information about their appointments and blocks. Also, you can manage appointments from a resource's perspective, block or unblock resources, and schedule appointments by overbooking and overriding while using the manual scheduling and slot selection process.</p> <p>UI Impact: Workflow (Automatic)</p> <p>Additional functionality related to resources now is available.</p>	<p>Add Block to Resource Schedule in Oracle Health Patient Administration</p>	<p>Verify that you can successfully complete the workflows in the Reference Materials.</p>	<p>No implementation or maintenance impact.</p>

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
Additional Appointment and Encounter Actions (AWREG-4004 and AWREG-4005)	<p>You can edit appointments, manage encounters, and revise available actions based on the true appointment state collected from Patient Tracker.</p> <p>UI Impact: Workflow (Automatic)</p> <p>Additional functionality in Patient Tracker now is available by which you can manage appointments and encounters.</p>	<p>Manage Encounters in Oracle Health Patient Administration</p> <p>View or Manage Appointments in Oracle Health Patient Administration</p>	<p>Verify that you can successfully complete the workflows in the Reference Materials.</p>	<p>No implementation or maintenance impact.</p>
Patient Tracker Functionality (AWREG-4323)	<p>In Patient Tracker, you can view today's schedule for a given location, perform daily front office activities related to check in and check out, and manage appointments for secondary use cases.</p> <p>UI Impact: Workflow (Automatic)</p> <p>Daily schedules and activities now are displayed in Patient Tracker.</p>	<p>Cancel an Appointment in Oracle Health Patient Administration</p> <p>Check Out an Appointment in Oracle Health Patient Administration</p> <p>No Show an Appointment in Oracle Health Patient Administration</p> <p>Patient Arrival in Oracle Health Patient Administration</p>	<p>Verify that you can successfully complete the workflows in the Reference Materials.</p>	<p>No implementation or maintenance impact.</p>

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
Appointment History (AWREG-4007)	<p>Appointment history is now written for all supported appointment actions and is displayed in appointment details, along with appointment preparation and additional instructions.</p> <p>UI Impact: Visual Only</p> <p>Additional appointment information now is displayed in appointment details.</p>	View or Manage Appointments in Oracle Health Patient Administration	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation or maintenance impact.
Patient Eligibility (AWREG-2282)	<p>You now can view patient eligibility responses and patient responsibility amounts, insurance policies are now automatically prioritized, and eligibility failures are now captured.</p> <p>UI Impact: Visual Only</p> <p>Additional functionality around patient eligibility now is available.</p>	Financial Responsibility at the Patient Level in Oracle Health Patient Administration Workflow Financial Responsibility at the Encounter Level in Oracle Health Patient Administration	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation or maintenance impact.
Encounter Details (AWREG-5618)	<p>You can now add encounter-specific details and can manage these details when patients check in.</p> <p>UI Impact: Workflow (Automatic)</p> <p>Encounter details now can be added and displayed to users.</p>	Manage Encounters in Oracle Health Patient Administration	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation or maintenance impact.

Solution Change	Description and UI Impact	Reference Materials	Validation Guidelines	Implementation and Maintenance Impact
Discharge Management (AWREG-5736)	You can add a discharge date and disposition to encounters. Also, encounters can be automatically discharged. UI Impact: Workflow (Automatic) Additional functionality around patient discharges now is available.	Discharge Encounters in Oracle Health Patient Administration	Verify that you can successfully complete the workflows in the Reference Materials.	No implementation or maintenance impact.
Health Level Seven Messages (AWREG-4006 and AWREG-4095)	Support is now added for interoperability with downstream systems using HL7 ADT and SIU messages for all supported registration and scheduling actions.	Not applicable	No validation testing is provided because the solution change contains updates not visible to users. As part of your regression testing, ensure that your system is working as expected.	No implementation or maintenance impact.
HIPAA Compliance (AWREG-4014 and AWREG-15599)	HIPAA compliance-related audits are now written for applicable functionalities in P2Sentinel.	Not applicable	No validation testing is provided because the solution change contains updates not visible to users. As part of your regression testing, ensure that your system is working as expected.	No implementation or maintenance impact.

Known Issues

Oracle Cerner has identified the known issues below in Oracle Health Patient Administration. The list is updated when issues are identified or resolved in a new release.

Note:

The targeted completion date is an estimate and subject to change without notice.

The following known issues have been identified in Oracle Health Patient Administration:

- When you attempt to send a text message to initiate patient portal enrollment, and error message is displayed. (AWREG-34137)

- In Oracle Health Patient Administration, when you attempt to create a portal account for a new patient, an error message is displayed. (AWREG-36584)
- Logs are not correctly displayed in Document Management. (AWREG-37195)
- When you attempt to view details of a booked appointment, an error message is displayed. (AWREG-37277)
- When you attempt to book a Physical appointment type, the appointment suggestions begin on the day prior to the date you selected. (AWREG-37319)
- The insurance coverage service incorrectly contains hard-coded code values. (AWREG-37575)
- When using Document Management, an upstream connect failure may occur. (AWREG-38322)
- The insurance policy depository incorrectly contains hard-coded code values. (AWREG-38386)
- When you submit the form to create a new patient, an error message is displayed. (AWREG-38749)
- Various registration workflows may result in a 400 error being displayed. (AWREG-38949)
- The Support Request Tool is not sending email to the appropriate distribution lists. (AWREG-39057)
- The Check Eligibility button may be unavailable. (AWREG-35687)
- An error occurs when modifying, rescheduling, or canceling appointments. (AWREG-26436 Targeted Completion Date - September 13, 2024)
- An error occurs when you select Send All Forms Via Text in the clinic check-in workflow. (AWREG-27818 Targeted Completion Date - September 13, 2024)
- The self check-in link is not sent on the day of the appointment. (AWREG-27825 Targeted Completion Date - September 13, 2024)
- Application slowness occurs when you save, switch to the next page, or schedule. (AWREG-28610 Targeted Completion Date - September 13, 2024)