# Oracle® Health Quality Management
## Administrator Guide

ORACLE®

Oracle Health Quality Management Administrator Guide,

G49299-01

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# Preface

This preface contains the following sections:

- [Documentation Accessibility](#)

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at [http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc](http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc).

# 1

# Introduction

Configure Oracle Health Quality Management using Console.

Console is the platform used to configure and manage some functionality of Oracle Health Quality Management. Availability of the workflows included here depends on your level of access.

- [Activate Your Account](#)
  Activate and access your Console account.

- [Sign In](#)
  Sign in to your Console account.

## Activate Your Account

Activate and access your Console account.

See [Accessing and Granting Access to Console.](#) for information on getting access to a Console account.

## Sign In

Sign in to your Console account.

See [Accessing and Granting Access to Console.](#) for information on getting access to a Console account.

# 2

# Quality Performance

Quality Performance workflows include Quality and Patients.

Quality Performance allows you to view different reporting projects for your organization.

• [Make Reporting Projects Available in Oracle Health Quality Management](#)
Update the availability of reporting projects in Quality Management.

# Make Reporting Projects Available in Oracle Health Quality Management

Update the availability of reporting projects in Quality Management.

Members of the quality_measure_administrators personnel group can update Console to make reporting projects available in Oracle Health Quality Management.

To make a reporting project viewable in Oracle Health Quality Management:

1. In Console, access the Value Optimization section, then select **Quality Performance**.

2. From the column on the right, select the **ellipsis** (…) to update the status of a report. If a report is already viewable, you can select an option to make it the default report that is displayed when you open Quality Performance. In Quality Performance, the reports are available from the Reporting Project menu.

# 3

# Contract Performance

Add, modify, and delete contracts using Console.

You can use Console to configure contract specifications.

- Configure Contract Performance
  You can create, modify, and delete value-based contracts.

- Create a Contract
  Create a new contract in Console.

- Modify a Contract
  Modify a contract.

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  Delete a contract.

## Configure Contract Performance

You can create, modify, and delete value-based contracts.

Contract build and maintenance workflows contain the building blocks for creating a value-based contract portfolio in Oracle Health Quality Management. You can create, modify, and delete value-based contracts in Console.

## Create a Contract

Create a new contract in Console.

In Console, you can define the contract terms and additional parameters using the tool's form filling capabilities. Each new performance period requires a new entry into the Console. The system stores user credentials, date, and time the contract was uploaded. You can use search and filter to locate contracts that were previously uploaded.

To create a contract:

1. Open the Console application.

2. Select **Contract Performance Configuration**.

3. Select **Add New Contract** to create a contract.

4. Select a contract type from the Contract Type menu. Depending on whether you select MSSP or Value Based Contract, different options are available on the remainder of the form.

5. Fill out the form with the appropriate values and selections.

6. Select **Submit** to save new contract build.

The attributes below are included in the contract configuration form:

**Table 3-1    Contract Fields**

| Attribute | Required | Definition | Use |
|---|---|---|---|
| **Benchmark Expenditure** | Yes | The benchmark defined by CMS for the contract. This benchmark value is used for estimated financial performance calculations. | Performance |
| **Benefit Type** | No | The benefit type for the contract. | Informational |
| **Budget** | No | The organizational budgeted payout earnings for the contract. The budget value is informational only and can serve as a target line relative to financial earnings estimations. | Informational |
| **Claims Source** | Yes | Claim source selection is used to verify the data sources that contribute to financial and cost calculations for the contracted lives. | Performance |
| **Comments** | No | Add comments to the contract. | Informational |
| **Contract Type** | Yes | Determines the contract template and respective fields that you complete. The template options are:<br>• VBC template<br>• MSSP template | Performance |

**Table 3-1    (Cont.) Contract Fields**

| Attribute | Required | Definition | Use |
|---|---|---|---|
| **Contract Category** | Yes | The core components that make up a contract. The following core components are supported:<br>• MSSP Contract<br>  – Shared risk with pay for performance<br>  – Shared savings with pay for performance<br>• VBC Contract<br>  – Medical loss ratio<br>  – Pay for performance<br>  – Shared risk with pay for performance<br>  – Shared savings with pay for performance | Informational |
| **Contract Name** | Yes | A tenant-defined name for the contract. | Informational |
| **Contracting Entity/ACO** | Yes | The entity in the tenant that holds the contract. For example, a customer tenant has multiple ACOs or contracting entities. ACO x holds the contract that is being uploaded and is responsible for managing the enrolled members. | Informational |
| **Enrollment Source** | Yes | Enrollment source selection is used to verify the source of enrollment in conjunction with plan selection for member identification. | Performance |
| **Initial term end date** | No | The end of the contract term. This date does not affect performance calculations and is informational only. | Informational |
| **Initial term start date** | No | The start of the contract term. This date does not affect performance calculations and is informational only. | Informational |

**Table 3-1    (Cont.) Contract Fields**

| Attribute | Required | Definition | Use |
|---|---|---|---|
| **Line of Business** | No | The line of business associated with the contract. The selection options are based on the tenant's payer plan reference standardization file. | Informational |
| **Member Attribution Methodology** | No | This is informational and provides details of how the members are assigned. This field selection does not impact performance outcomes. | Informational |
| **MSSP Level** | Yes, for MSSP basic track | A list of the CMS-defined MSSP level options. Define level of participation in basic track. The selection of this field impacts financial performance outcomes. | Performance |
| **MSSP Track** | Yes | A list of the CMS-defined MSSP track options. The selection of this field impacts financial performance outcomes. | Performance |
| **Payer** | Yes | The payer of the contract. The selection options are based on the tenant's payer reference standardization file. | Informational |
| **Performance Period end date** | Yes | The performance period end date for the contract. This date impacts performance calculations. | Performance |
| **Performance Period start date** | Yes | The performance period start date for the contract. This date impacts performance calculations. | Performance |
| **Plan(s)** | Yes | The health plan products associated with the contract. The selection options are based on the tenant's payer reference standardization file. Multiple plans can be associated with a contract. | Performance |

**Table 3-1    (Cont.) Contract Fields**

| Attribute | Required | Definition | Use |
| --- | --- | --- | --- |
| **Population** | Yes | The platform population used to define the sources that make up the longitudinal record for patients and measurement outcomes. | Performance |

ⓘ **Note**

This field must be filled out for the the Claims So

**Table 3-1  (Cont.) Contract Fields**

| Attribute | Required | Definition | Use |
|---|---|---|---|
| | | urce and Enrollment Source values to be populated. | |
| **Projected Earnings** | No | The organizational projected annual earnings for the contract. The projected earnings value is informational only and can serve as a projection line relative to financial earnings calculations-based customer data entry. | Informational |

**Table 3-1    (Cont.) Contract Fields**

| Attribute | Required | Definition | Use |
|---|---|---|---|
| **Reporting Projects** | Yes | Analytics project that contains the measures associated with the contract. | Performance |
| **Target** | No | The organizational stretch goal for the contract payout earnings. The target value is informational only and can serve as a target line relative to financial earnings estimations. | Informational |

# Modify a Contract

Modify a contract.

Contract Performance Configuration supports modifying or updating existing contracts. If an issue occurs when you upload a contract or if you need to update an attribute in the contract definition template, you can upload a new version. The Console Contract Configuration application displays the most recent version of the contract and Oracle Health Quality Management evaluates the performance based on the most recent version of the contract after data processing is complete. User credentials, date, time, and comments are captured to track what changes are made and who made the changes.

To modify a contract:

1. In Console, identify the row with the contract that you want to modify.
2. Scroll to view the Actions column and select the **ellipsis** (…).
3. Select **Edit** to open the form for editing and submission.

# Delete a Contract

Delete a contract.

You can delete contracts from the Console Contract Performance Configuration workflows. If you delete a contract, Console and Oracle Health Quality Management do not display the contract or any performance-related outcomes.

1. Identify the specific contract row that you want to delete from Console.
2. Scroll to view the Actions column and select the **ellipsis**(…).
3. Select **Delete**. A system message is displayed to confirm that you want to delete the contract.

# 4

# Population AI Assistant

Population AI Assistant displays patient information for customers working in non-Millennium electronic health records (EHRs).

You can add new EHRs to Population AI Assistant using Console.

* [Add a New EMR to Population AI Assistant](#)
  Add a new electronic medical record (EMR) to Population AI Assistant using Console.

## Add a New EMR to Population AI Assistant

Add a new electronic medical record (EMR) to Population AI Assistant using Console.

To add a new EMR to Population AI Assistant:

1. In Console, access the Care Planning and Coordination section, then select **Population AI Assistant**.
2. From the Name field, enter a name.
3. From the Population ID menu, select an option.
4. (Optional) Access the HCC Pipeline ID menu, then select an option.
5. From the Views Enabled menu, select the views you want to enable.
6. From the Default View menu, select an option.
7. From the Global Search menu, select an option.
8. (Optional) In the EMR Name field, enter a name.
9. (Optional) Access the EMR Data Partition ID menu, then select an option.
10. (Optional) In the MRN Assigning Authority field, enter a value.
11. Select **Add New EMR**.
12. Select **Save**.

# Glossary

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