

Oracle® Health Quality Management Administrator Guide



G49299-01
December 2025



This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

Preface

Documentation Accessibility	i
-----------------------------	---

1 Introduction

Activate Your Account	1
Sign In	1

2 Quality Performance

Make Reporting Projects Available in Oracle Health Quality Management	1
---	---

3 Contract Performance

Configure Contract Performance	1
Create a Contract	1
Modify a Contract	7
Delete a Contract	7

4 Population AI Assistant

Add a New EMR to Population AI Assistant	1
--	---

Index

Preface

This preface contains the following sections:

- [Documentation Accessibility](#)

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1

Introduction

Configure Oracle Health Quality Management using Console.

Console is the platform used to configure and manage some functionality of Oracle Health Quality Management. Availability of the workflows included here depends on your level of access.

- [Activate Your Account](#)
Activate and access your Console account.
- [Sign In](#)
Sign in to your Console account.

Activate Your Account

Activate and access your Console account.

See [Accessing and Granting Access to Console](#) for information on getting access to a Console account.

Sign In

Sign in to your Console account.

See [Accessing and Granting Access to Console](#) for information on getting access to a Console account.

2

Quality Performance

Quality Performance workflows include Quality and Patients.

Quality Performance allows you to view different reporting projects for your organization.

- [Make Reporting Projects Available in Oracle Health Quality Management](#)
Update the availability of reporting projects in Quality Management.

Make Reporting Projects Available in Oracle Health Quality Management

Update the availability of reporting projects in Quality Management.

Members of the quality_measure_administrators personnel group can update Console to make reporting projects available in Oracle Health Quality Management.

To make a reporting project viewable in Oracle Health Quality Management:

1. In Console, access the Value Optimization section, then select **Quality Performance**.
2. From the column on the right, select the **ellipsis** (...) to update the status of a report. If a report is already viewable, you can select an option to make it the default report that is displayed when you open Quality Performance. In Quality Performance, the reports are available from the Reporting Project menu.

3

Contract Performance

Add, modify, and delete contracts using Console.

You can use Console to configure contract specifications.

- [Configure Contract Performance](#)
You can create, modify, and delete value-based contracts.
- [Create a Contract](#)
Create a new contract in Console.
- [Modify a Contract](#)
Modify a contract.
- [Delete a Contract](#)
Delete a contract.

Configure Contract Performance

You can create, modify, and delete value-based contracts.

Contract build and maintenance workflows contain the building blocks for creating a value-based contract portfolio in Oracle Health Quality Management. You can create, modify, and delete value-based contracts in Console.

Create a Contract

Create a new contract in Console.

In Console, you can define the contract terms and additional parameters using the tool's form filling capabilities. Each new performance period requires a new entry into the Console. The system stores user credentials, date, and time the contract was uploaded. You can use search and filter to locate contracts that were previously uploaded.

To create a contract:

1. Open the Console application.
2. Select **Contract Performance Configuration**.
3. Select **Add New Contract** to create a contract.
4. Select a contract type from the Contract Type menu. Depending on whether you select MSSP or Value Based Contract, different options are available on the remainder of the form.
5. Fill out the form with the appropriate values and selections.
6. Select **Submit** to save new contract build.

The attributes below are included in the contract configuration form:

Table 3-1 Contract Fields

Attribute	Required	Definition	Use
Benchmark Expenditure	Yes	The benchmark defined by CMS for the contract. This benchmark value is used for estimated financial performance calculations.	Performance
Benefit Type	No	The benefit type for the contract.	Informational
Budget	No	The organizational budgeted payout earnings for the contract. The budget value is informational only and can serve as a target line relative to financial earnings estimations.	Informational
Claims Source	Yes	Claim source selection is used to verify the data sources that contribute to financial and cost calculations for the contracted lives.	Performance
Comments	No	Add comments to the contract.	Informational
Contract Type	Yes	Determines the contract template and respective fields that you complete. The template options are: <ul style="list-style-type: none"> • VBC template • MSSP template 	Performance

Table 3-1 (Cont.) Contract Fields

Attribute	Required	Definition	Use
Contract Category	Yes	<p>The core components that make up a contract. The following core components are supported:</p> <ul style="list-style-type: none"> • MSSP Contract <ul style="list-style-type: none"> – Shared risk with pay for performance – Shared savings with pay for performance • VBC Contract <ul style="list-style-type: none"> – Medical loss ratio – Pay for performance – Shared risk with pay for performance – Shared savings with pay for performance 	Informational
Contract Name	Yes	A tenant-defined name for the contract.	Informational
Contracting Entity/ACO	Yes	The entity in the tenant that holds the contract. For example, a customer tenant has multiple ACOs or contracting entities. ACO x holds the contract that is being uploaded and is responsible for managing the enrolled members.	Informational
Enrollment Source	Yes	Enrollment source selection is used to verify the source of enrollment in conjunction with plan selection for member identification.	Performance
Initial term end date	No	The end of the contract term. This date does not affect performance calculations and is informational only.	Informational
Initial term start date	No	The start of the contract term. This date does not affect performance calculations and is informational only.	Informational

Table 3-1 (Cont.) Contract Fields

Attribute	Required	Definition	Use
Line of Business	No	The line of business associated with the contract. The selection options are based on the tenant's payer plan reference standardization file.	Informational
Member Attribution Methodology	No	This is informational and provides details of how the members are assigned. This field selection does not impact performance outcomes.	Informational
MSSP Level	Yes, for MSSP basic track	A list of the CMS-defined MSSP level options. Define level of participation in basic track. The selection of this field impacts financial performance outcomes.	Performance
MSSP Track	Yes	A list of the CMS-defined MSSP track options. The selection of this field impacts financial performance outcomes.	Performance
Payer	Yes	The payer of the contract. The selection options are based on the tenant's payer reference standardization file.	Informational
Performance Period end date	Yes	The performance period end date for the contract. This date impacts performance calculations.	Performance
Performance Period start date	Yes	The performance period start date for the contract. This date impacts performance calculations.	Performance
Plan(s)	Yes	The health plan products associated with the contract. The selection options are based on the tenant's payer reference standardization file. Multiple plans can be associated with a contract.	Performance

Table 3-1 (Cont.) Contract Fields

Attribute	Required	Definition	Use
Population	Yes	The platform population used to define the sources that make up the longitudinal record for patients and measurement outcomes.	Performance

Note
This field must be filled out for the Claims Summary

Table 3-1 (Cont.) Contract Fields

Attribute	Required	Definition	Use
			urce and Earnings Information System's source value is used to be populated.
Projected Earnings	No	The organizational projected annual earnings for the contract. The projected earnings value is informational only and can serve as a projection line relative to financial earnings calculations-based customer data entry.	Informational

Table 3-1 (Cont.) Contract Fields

Attribute	Required	Definition	Use
Reporting Projects	Yes	Analytics project that contains the measures associated with the contract.	Performance
Target	No	The organizational stretch goal for the contract payout earnings. The target value is informational only and can serve as a target line relative to financial earnings estimations.	Informational

Modify a Contract

Modify a contract.

Contract Performance Configuration supports modifying or updating existing contracts. If an issue occurs when you upload a contract or if you need to update an attribute in the contract definition template, you can upload a new version. The Console Contract Configuration application displays the most recent version of the contract and Oracle Health Quality Management evaluates the performance based on the most recent version of the contract after data processing is complete. User credentials, date, time, and comments are captured to track what changes are made and who made the changes.

To modify a contract:

1. In Console, identify the row with the contract that you want to modify.
2. Scroll to view the Actions column and select the **ellipsis** (...).
3. Select **Edit** to open the form for editing and submission.

Delete a Contract

Delete a contract.

You can delete contracts from the Console Contract Performance Configuration workflows. If you delete a contract, Console and Oracle Health Quality Management do not display the contract or any performance-related outcomes.

1. Identify the specific contract row that you want to delete from Console.
2. Scroll to view the Actions column and select the **ellipsis**(...).
3. Select **Delete**. A system message is displayed to confirm that you want to delete the contract.

4

Population AI Assistant

Population AI Assistant displays patient information for customers working in non-Millennium electronic health records (EHRs).

You can add new EHRs to Population AI Assistant using Console.

- [Add a New EMR to Population AI Assistant](#)
Add a new electronic medical record (EMR) to Population AI Assistant using Console.

Add a New EMR to Population AI Assistant

Add a new electronic medical record (EMR) to Population AI Assistant using Console.

To add a new EMR to Population AI Assistant:

1. In Console, access the Care Planning and Coordination section, then select **Population AI Assistant**.
2. From the Name field, enter a name.
3. From the Population ID menu, select an option.
4. (Optional) Access the HCC Pipeline ID menu, then select an option.
5. From the Views Enabled menu, select the views you want to enable.
6. From the Default View menu, select an option.
7. From the Global Search menu, select an option.
8. (Optional) In the EMR Name field, enter a name.
9. (Optional) Access the EMR Data Partition ID menu, then select an option.
10. (Optional) In the MRN Assigning Authority field, enter a value.
11. Select **Add New EMR**.
12. Select **Save**.

Glossary

Index