

Oracle® Hospitality Cruise

Smart for Mobile Devices Release Notes



Release 20.2
F44479-03
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Oracle Hospitality Cruise Smart for Mobile Devices Release Notes, Release 20.2

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Preface

The Oracle Hospitality Smart iCrew is an application that helps the Ship Operator to reduce personalized services to the guests and visitors. Also it enhances the passengers' experience and increases the crew productivity.

Purpose

This release note provides a brief overview of additions, enhancements, and corrections implemented in this software release. The intent is informative, not instructional. Review Cruise Smart for Mobile Devices's product documentation, including technical and application advisories for previous versions for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for project managers, application specialists, and users of the Oracle Hospitality Cruise Shipboard Property Management System.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/cruise.html>.

Revision History

Table 1 Revision History

Date	Description of Change
September 2021	Initial publication.
July 2022	Made minor grammatical changes.

Table 1 (Cont.) Revision History

Date	Description of Change
December 2023	Updated new customer portal.

Prerequisites and Compatibility

This section describes the minimum requirements for the Smart iCrew module.

Prerequisites

Obtain the latest Smart iCrew scripts from Oracle Customer Support.

Supported Systems/Hardware

See Compatibility Matrix Guide for more information

Compatibility

SPMS version 20.2 or later. For customers operating on version 20.2 and below, database upgrade to the recommended or latest version is required.

1

Features and Updates

The version of the Smart iCrew has been repackaged without changes. The documentation is updated only to reflect the new version.

2

Installation and Upgrade

To download, go to the App Store and search for **Oracle Hospitality Smart Crew**. Press **Get** and **Install**.

For more information on configuring and using the application, see *Smart iCrew Configuration and User Guide*.