Oracle® Hospitality Cruise Shipboard Property Management System Malaysia Immigration User Guide





Oracle Hospitality Cruise Shipboard Property Management System Malaysia Immigration User Guide, Release 20.2

F44476-03

Copyright © 1995, 2023, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, and MySQL are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

	1	r _	_	_
ப	rΔi	ГΩ	C	$oldsymbol{a}$
			١.,	

Prerequisites, Supported Systems and Compatibility

- 1 Malaysia Immigration
- A Appendix



Preface

The Malaysia Immigration is a program that collects and submits pre-arrival passenger details electronically in accordance with Malaysia Customs and Immigration regulations.

Audience

This document is intended for Ship's System Administrator and/or Application Specialists of Oracle Hospitality Cruise Shipboard Property Management System (SPMS).

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

https://iccp.custhelp.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/cruise.html.

Revision History

Table 1 Revision History

Date	Description of Change
September 2021	Initial publication.
March 2022	Made minor grammatical changes.
December 2023	Updated new customer portal.



Prerequisites, Supported Systems and Compatibility

This section describes the minimum requirements for the Malaysia Immigration module.

Prerequisites

Malaysia Immigration.exe

Supported Operating System

• See Compatibility Matrix at http://docs.oracle.com/en/industries/hospitality/.

Compatibility

SPMS version 20.2 or later. For customers operating on version 20.2 and below, database upgrade to the recommended or latest version is required.



1

Malaysia Immigration

The Malaysia Customs and Immigration department requires the Ship's operator to submit a pre-arrival passenger manifest before the ship arrives at port. Before you generate the electronic manifest, you must update the ship information, arrival/depart port in the Manifest parameter setting in the Malaysia Immigration module.

Setting Up Electronic Manifest

Figure 1-1 Electronic Manifest Setup Window

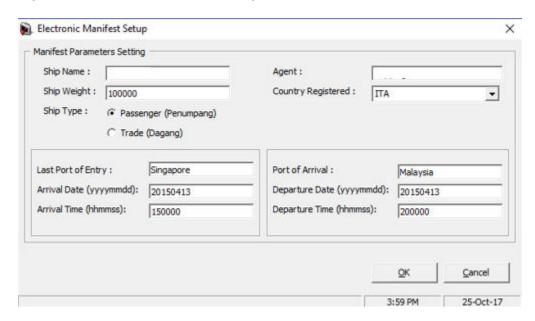


Table 1-1 Field Definition of Electronic Manifest Setup Window

Field Name	Description
Ship Name	The Registered Name of the vessel.
Ship Weight	The weight of the vessel measured in gross registered tons (GRT).
Ship Type	Type of ship: Passenger or Cargo.
Agent	The Port Agent company name.
Country Registered	Country the Ship is registered.
Last Port of Entry	The port where the ship last entered.
Arrival Date	Arrival date at last port.
Arrival Time	Arrival time at last port.
Port of Arrival	Next embarkation port of the ship
Arrival Date Arrival Time	Arrival date at last port. Arrival time at last port.

Table 1-1 (Cont.) Field Definition of Electronic Manifest Setup Window

Field Name	Description
Departure Date	Departure date from Port of Arrival.
Departure Time	Departure time from Port of Arrival.

- 1. Run the Malaysia Immigration program.
- 2. From the **Electronic Manifest**, **Setup**, enter all of the information. See Table 1–1 above for more information.
- 3. Click **OK** to save.

Generating Manifest File

A manifest file is typically generated once the ship departs from the last port, and requirements vary depending on the port of call.

Figure 1-2 Immigration File Transfer Details

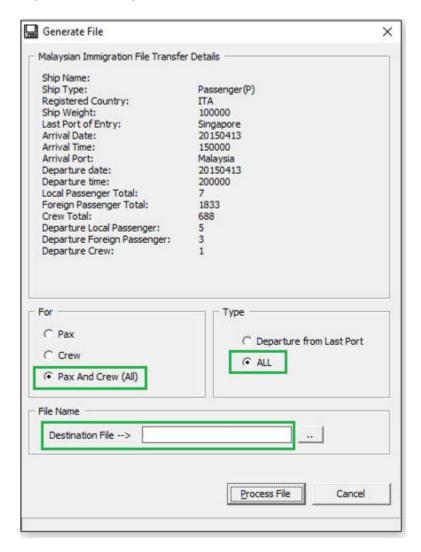


Table 1-2 Field Definition of Immigration File Transfer Details

Field Name	Description
Ship Name	The Registered Name of the vessel.
Ship Weight	The weight of the vessel measured in gross registered tons (GRT).
Ship Type	Type of ship – Passenger or Cargo.
Agent	The Port Agent company name.
Country Registered	Country the Ship is registered.
Last Port of Entry	The port where the ship last entered.
Arrival Date	Arrival date at last port.
Arrival Time	Arrival time at last port.
Port of Arrival	Next embarkation port of the ship.
Departure Date	Departure date from Port of Arrival.
Departure Time	Departure time from Port of Arrival.
Local Passenger	Total Malaysian citizen registered on-board.
Foreign Passenger	Total Non-Malaysian citizen registered on-board.
Crew Total	Total Crew currently checked-in.
Departure Local Passenger	Total Malaysian citizen checked-in today (based on Departure Date Setup).
Departure Foreign Passenger	Total Non-Malaysian citizen checked-in today (based on Departure Date Setup).
Departure Crew	Total Crew (all nationalities) checked-in today (based on Departure Date Setup).

- 1. From the **Electronic Manifest** menu, select **To File** option.
- Information entered in the Setup section is populated in the Malaysia Immigration File Transfer Details section. See Table 1–2 above for more information.
- 3. Select **Pax and Crew (All)** to generate a manifest for all passengers and crew, or select individually to generate a separate list.
- **4.** Select one of the following options in the **Type** section.
 - Departure from Last Port: Use this when the ship has left the arrival port, and the manifest is to include passengers and crew that checked-in today.
 - **ALL:** Use this when the ship is on its way to the arrival port and the ship requires you to submit the manifest report to the Malaysia Immigration prior to arrival at port.
- Enter the destination path and the file name in the File Name section, and click Process File.
- 6. Click **Yes** on Electronic Manifest File Creation prompt. Generating the file might take a while depending on the number of records on file.
- 7. Click **OK** when the File Created Successfully prompt appears to close.

Viewing Manifest File

1. From the Window's File Explorer, go to the file path.



- 2. Open the output file with the **Notepad.exe** program.
- 3. Verify the information is accurate before submitting the file to the Malaysia Immigration. See Manifest Field Data Type for more information.





Appendix

This section describes the Header and Data Type available in the Malaysia Immigration Manifest.

Manifest Header Type

Table A-1 Manifest Header Type

Column Name	Data Type (Length)	Descriptions
Header	Char (1)	"H"
File Generate Date Time	Char (14)	yyyymmddhhmmss
Ship Name	Char (40)	Ship Name
Agent	Char (40)	Handling Agent
Ship Type	Char (1)	1-Passenger, 2-Trade
Country Registered	Char (3)	Country of Vessel Registration
Last Port of Entry	Char (40)	Last disembarkation port
Arrival Date	Char (8)	Arrival date in yyyymmdd format
Arrival Time	Char (6)	Arrival time in hhmmss format
Port of Arrival	Char (40)	Port of arrival
Departure Date	Char (8)	Departure date in yyyymmdd
Departure Time	Char (6)	Departure time in hhmmss
Total Passenger	Char (12)	Total registered passenger
Ship Weight	Char (6)	Total ship weight
Total Local Passenger	Char (6)	Total local passenger
Total Foreign Passenger	Char (6)	Total foreign passenger
Default Value	Char (2)	Always "01"

Manifest Field Data Type

Table A-2 Manifest Field Data Type

Column Name	Data Type (Length)	Description
Passenger Type	Char (1)	P-Local Passenger,
		F-Foreign Passenger
National ID	Char (12)	National ID type
Name	Char (60)	Name on ID
Birth Date	Char (8)	Birth date in yyyymmdd format
Gender	Char (1)	Gender 1-Male, 2-Female
Nationality	Char (3)	Nationality



Table A-2 (Cont.) Manifest Field Data Type

Column Name	Data Type (Length)	Description
Passport Number	Char (15)	Passport number
Passport Issue Country	Char (3)	Country passport is issued
Passport Expiry Date	Char (8)	Passport expiry in yyyymmdd
Passenger Status	Char (1)	0-Crew,
		1-Pax Embark Today,
		2-Pax Embark Not Today

