

Oracle Hospitality Cruise Shipboard Property Management System

Release Notes



Release 23.3
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Preface

Oracle Hospitality Cruise Shipboard Property Management System (SPMS) is a central database containing all passenger and crew information. The system offers broad functionality and an extensive range of integrated but stand-alone software modules, providing cruise operators with the scope to address the needs of individual passengers, groups traveling together, ship's crew, staff, and temporary visitors.

Purpose

These release notes provides a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Please review Oracle Hospitality Cruise SPMS's product documentation, including technical and application advisories for detailed information on installation, upgrade, configuration, and general use.

Audience

This document is intended for project managers, application specialists, and users of the Oracle Hospitality Cruise Shipboard Property Management System.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/cruise.html>.

Revision History

Date	Description of Change
October 2025	Initial publication.

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Features and Updates

The content below lists the features and updates for the Oracle Hospitality Cruise Shipboard Property Management System (SPMS) 23.3.0 release.

Tools and Technology Updates

The licensing terms have been updated. For detailed information, please refer to the Licensing Information User Manual on the Oracle Help Center for detail information.

eInvoice in Quick Billing

New feature for e-Invoice printing has been added to Guest Quick Billing screen, enabling users to generate invoice reports in PDF format for selected guest. The e-Invoice are stored in the database, and are transferred to Shoreside FMS for enhanced audit security and support for disembarked guest queries.

OHC Tools

The Database Password Change feature has been enhanced to support multiple Property Management System API Server and Property Management Border Control API Server URLs. A new capability has been added to the Change Password screen, enabling users to update the database password directly to configured API servers without requiring an actual database password or encryption key change. See chapter OHC Tools in [Property Management System User Guide](#) for more information.

OPI Handling

Enhanced the credit card auto-settlement functionality with the ability to mark it as settled without requiring approval from the payment vendor if the total approved authorization amount meets or exceeds the settlement amount, streamlining the settlement process. A new parameter 'Standalone authorization for auto settlement' were introduced for this handling.

Others

Added support to include the new FEIG ID CPR30PRO RFID Reader to Peripherals. See *Cruise Compatibility Matrix* for version compatibility.

Property Management System

Guest Handling

Implemented Special Request functionality which allow users to view, create, edit, and delete the special request record from the reservation. Implemented the Print Boardcard feature, which enable users to print a guest's boardcard directly from the Guest Handling module

Gateway Security

Gangway / Tender

The Gangway/Tender experience has been significantly improved with several key enhancements. These include:

- A profile's messages configuration page - enabling authorized users to view, create, edit, and set message delivery status, for a controlled, secure and efficient management.
- The introduction of a 'Show until expired' feature, allowing profiles to receive message once daily until the message's expiration date is reached.
- Ability to send message to a profile during people movement.
- An optimized display resolution on Oracle MICROS Handheld 500 - 412px, ensuring a clear and user-friendly interface for gangway and tender operations.
- Added RFID reading support on Android devices using Chrome with WebNFC features for profile search.

Safety

Introduced the Import Safety Assignments feature in Safety module, allowing users with access to efficiently assign crew safety assignments by uploading pre-defined assignments from a CSV file.

Developed API

Below are the new API's included in this release. See *REST API Specification* for more information.

Reservation Module

- Credit Card Registration Enhancement - supports multiple credit cards

Guest Handling and Gateway Security module:

- Guest Message Handling
- Reservation Search V2 (enhancement) which include
 - Birth Nation field
 - ContactlessId field as part of the response body

Crew Handling module:

- Crew Reservation

Door Lock Integration:

- Visionline on action for Pre-CheckIn, Pre-CheckOut and dataChange
- Import of mobile key

Safety:

- Safety Assignments Import

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Deprecated Modules

Following are lists of deprecated modules in SPMS 23.3.0:

- Oracle Hospitality Cruise OHC Advanced MICROS Interface (OHC Advanced Micros.exe)
- Oracle Hospitality Cruise Island POS Sync (OHC IslandPosSync.exe)
- Oracle Hospitality Cruise Mobile Sync (OHC MobileSync.exe)
- Oracle Hospitality Cruise SPMS Mobile Dashboard (OHC WPFDash.exe)

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System Requirements, Supported Systems and Compatibility

This section describes the enterprise server operating system, databases, and devices supported with the Shipboard Property Management System.

The minimum requirements for each server type, supported database versions are listed in [Cruise Compatibility Matrix](#) at the [Oracle Help Center](#).

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Installation and Upgrade

You can now install and upgrade Cruise Shipboard Property Management System with a single setup. See the *Oracle Hospitality Cruise Shipboard Property Management System Installation Guide* for more information on how to install and upgrade

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Resolved Issues

The following section lists all the resolved issues.

Table 5-1 Resolved Issues

Product	Bugs ID	Description
Agilysys Offline	37873495	Resolved an issue in AgilysysOffline failing to automatically restart after reaching a runtime timeout or exceeding a fixed memory limit.
Board Card Print Manager	37894594	Resolved an issue in the Board Card Print Manager failing to automatically restart at a preset time after the application shutdown.
DB Installer	37804757	Resolved an issue with pre-generated random number for an account to disallow reassignment when the assignment is still active
ENOAD	37792955	Resolved an issue where the file included the wrong Cruise Itinerary ID in the filename when multiple cruises were scheduled for the same day.
ENOAD	38011597	Resolved a performance issue with manifest submission via web service.
General	38145738	Added support for the FEIG OBID ID CPR30PRO RFID Reader.
Management	37833913	Resolved an issue in Comment Code and Comment Description fields were not cleared when creating a new comment.
OPI Manager	38088929	Resolved an issue encountered during Credit card process for authorization and settlement. The "STATUS" column will be updated to timeout (status = 4) when no response is received from OPI Daemon within the defined timeout period, and OPI Manager will then send these cancel request to payment provider.
Payroll	37423861	Resolved an unresponsive issue encountered when performing print pay sheet containing sub report.
Print Manager	34228614	Resolved an issue where the Print Manager failed to automatically restart at the preset time after the application shutdown.
Property Management System	38249675	Resolved issues where card scanning was unresponsive or slow in the People Movement page by implementing concurrent API calls and adding a progress bar for improved reliability and response times.
Property Management System	37858210	Added a new field, birth nation , to the guest reservation API. This field captures the birth nation of the guest and is now available in the POST (create), GET (retrieve), and PUT (update) methods.
Property Management System	38347702	Resolved an issue where the selected credit card terminal was not being retained for subsequent transactions.

Table 5-1 (Cont.) Resolved Issues

Product	Bugs ID	Description
Property Management System	38250319	Gateway Security: Gangway - Resolved the alignment issue in the Recent Movement tile to ensure proper display of information.
Security WPFExt	36975249	Resolved an issue in the Mobile Gangway Ext application requiring multiple taps before responding to confirmation in people movement.