

Oracle® Hospitality Cruise SilverWhere SWReservation Web Services Technical Specification



Release 9.1
F70384-05
March 2024

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Copyright © 2014, 2024, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

Preface

1 Definition

2 Functionality

3 XML Structure

SWAvail	3-1
SWAvailMultipleDays	3-4
SWBeat	3-6
SWBook	3-7
SWBookMultipleDays	3-9
SWCalendar	3-11
SWCancel	3-13
SWdmtTableAllocation	3-14
SWExtend	3-15
SWGuestAdd	3-15
SWGuestDelete	3-16
SWModify	3-17
SWPaymentStatus	3-19
SWRise	3-21
SWRiseMultipleDays	3-21
SWSync	3-22
SWWaitlist	3-25

4 Notes

5 Sample XML Request

Preface

This document provides an explanation and description of each of the exposed functions in the Oracle Hospitality Cruise SilverWhere SWReservation Web Service.

Audience

This document is intended for:

- Third-party vendors who wish to integrate with SilverWhere.
- This document should be used as a technical reference for external parties to develop applications that require interfacing to SilverWhere.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/cruise.html>.

Revision History

Table 1 Revision History

Date	Description of Change
November 2022	Initial publication.
May 2023	Update Customer Support Portal URL
January 2024	Update Sample XML
March 2024	Updated document to new format

1

Definition

Product Identification

A Product within SilverWhere is a meal period or event at a location on a ship. Three fields are used to identify a specific product in SilverWhere uniquely:

- **Ship** – A two-letter ship identifier.
- **Location** – A four-letter code identifying a restaurant.
- **Product** – A letter code identifying a Meal Period or Special Event at a Location. For example, DINNER, BRUNCH, LUNCH, BREAK.
- Date and Time need to be included for uniqueness

Inventory

Whether or not a reservation for a product can be created is determined by the product's inventory.

Inventory is set at the Ship, Location, Product, Date, Time, and Table Top level. It can be set to the number of reservations (product to be configured as Book By Reservation) or the number of guests (product to be configured as Book By Guest) for a specific time and table type.

Only one inventory option will be returned. It may be an exact match or best fit. The maximum size of a reservation is limited by the total inventory available in the restaurant. The general and reserved inventory will be used for creating the dining reservations.

The general inventory can be used by anyone who can book the product. In contrast, the reserve inventory can only be secured by users with higher user permissions for that product. In addition, for Third-Party Systems, a VIP percentage will be applied to the general inventory at the product level to ensure that VIP guests have additional dining options not available to other guests.

2

Functionality

Web Service Calls

The SWReservation Web Service supports the following functions:

- SWAvail
- SWAvailMultipleDays
- SWBeat
- SWBook
- SWBookMultipleDays
- SWCalender
- SWCancel
- SWdmtTableAllocation
- SWExtend
- SWGuestAdd
- SWGuestDelete
- SWModify
- SWPaymentStatus
- SWRIse
- SWRIseMultipleDays
- SWSync
- SWWaitlist

For a formal definition, please review the Service Description on the SWReservation start page <https://localhost/SWReservation/SWReservation.asmx>.

3

XML Structure

The following sections describe the Webservice functions with their required parameters and return values.

SWAvail

Reservation (SWAvail)

Inventory is a message to SilverWhere to check inventory for a specific ship, product, number of guests, date, and time. SilverWhere will first try to find an exact match for the requested time. If no inventory is found for that time, SilverWhere will see if there is any inventory for the product and date requested, and suggest the time closest to the requested time. If the time sent into is zero, SilverWhere will send back inventory for all times for the requested table size, but will not create a reservation. If a time is sent in, and the exact time is not available, other available times will be sent back.

If there is an exact time found, a temporary Reservation will be made with guest name and cabin values 'TBA' until all data is present and the reservation process completed. The temporary Reservation will only be canceled with a SWCancel message (it will not be automatically canceled after the number of minutes defined in the SWPARAM.xml file).

Table 3-1 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Unique ID for a ship (Required)
Location Code	String	30	The location for the request (Optional). If Blank, will return all location. Array of location separated by a comma indicates a Filtered request.
Product Code	String	10	The product for the request (optional) if no product code is provided, no temporary reservation will be made. Call will be treated as a lookup

Table 3-1 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Availability Type	String	1	A code requesting exact match or best: E – Exact: Exact match for the requested location/ product/ guests/ date/ timeB – Best: Exact match for the requested location/ product/ guests/ date and all inventory close to the requested time will be shown fit
Date	Date	8	The date for the request
Time	Numeric	4	The requested time.
Number of Guests	Numeric	2	The number of guests for the Reservation.
VIP Status	String	1	A code to indicate that this guest is a VIP guest with access to the Restricted location (Y= YES N=NO).
Comments	String	50	Table preferences for dining reservation
Reservation ID	Numeric	9	Sent from Third-Party System if this transaction needs to release a previous hold.
DiningType	String	1	Defines Dining type for restriction to complementary locations. (T = Restricted access)
FilterTimeFrom	String	4	Will filter results to ensure temporary booking time and Other times available are equal to or after specified time (optional)
FilterTimeTo	String	4	Will filter results to ensure temporary booking time and Other times available are equal to or before specified time (optional)

Guest Information List

Table 3-1 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Guest Information			Header name 'guest_information'
Guest ID	Numeric	9	Unique ID for a guest
Cabin	String	4	The cabin number for the guest
Last Name	String	20	The last name of the guest
First Name	String	20	The first name of the guest
Group ID	Numeric	9	Unique ID for a group

Table 3-2 Response XML Structure

Column Name	Type	Length	Description
Location Code	String	10	Location for this reservation
Product Code	String	10	Product for this reservation
Date	Date	8	The date for this reservation.
Time	Numeric	4	The time for this reservation. This may NOT be what was requested alternate inventory was suggested.
Type	String	1	Type of Inventory
Reservation ID	Numeric	9	The SilverWhere generated Reservation ID. If no inventory, the value of Reservation ID will be zero.
Price	Numeric	9,2	The price for this reservation.
Other Times Available List			
Other Times Available			Header name 'other_times_available'.
Location	String	10	Location code
Time	Numeric	4	Another time that is available for this date and location and table size.
Product	String	15	Product Code
Type	String	1	Type of Inventory

SWAvailMultipleDays

Reservation (SWAvailMultipleDays)

Inventory for multiple days is a message to check the inventory for multiple combinations of ship, product and number of guests, date and time. SilverWhere will first try to find an exact match for each of the requested time. If no inventory is found for that time, SilverWhere will see if there is any inventory for the product and date requested, and suggest the time closest to the requested time for each day. If the time sent into is zero, SilverWhere will send back inventory for all times for the requested table size for each day, but will not create a reservation. If a time is sent in, and the exact time is not available, other available times will be sent back for each day.

If there is an exact time found, a temporary Reservation will be made with guest name and cabin values 'TBA' until all data is present and the reservation process completed. The temporary Reservation will only be canceled with a SWCancel message (it will not be automatically canceled after the number of minutes defined in the SWPARAM.xml file).

Table 3-3 Request XML Structure

Column Name	Type	Length	Description
Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
DayDetail List			Day Detail
DayDetail			Tag that repeats for each Day
Ship Code	String	2	Unique ID for a ship
Location Code	String	30	The location for the request
Product Code	String	10	The product for the request
Availability Type	String	1	A code requesting exact match or best: E – Exact: Exact match for the requested location/ product/ guests/ date/ time B – Best: Exact match for the requested location/ product/ guests/ date and all inventory close to the requested time will be shown fit
Date	Date	8	The date for the request
Time	Numeric	4	The requested time.

Table 3-3 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Number of Guests	Numeric	2	The number of guests for the Reservation.
VIP Status	String	1	A code to indicate that this guest is allowed to book in the VIP reserved inventory. Values are Y= YES or N=NO
Comments	String	50	Table preferences for dining reservation
Reservation ID	Numeric	9	Sent from Third-Party System if this transaction needs to release a previous hold.
DiningType	String	1	Defines Dining type for restriction to complementary locations. (T=restricted access)
FilterTimeFrom	String	4	Will filter results to ensure temporary booking time and other times available are equal to or after specified time (optional)
FilterTimeTo	String	4	Will filter results to ensure temporary booking time and other times available are equal to or before specified time (optional)
Guest Information List			
Guest Information			Header name 'guest_information'.
Guest ID	Numeric	9	Unique ID for a guest
Cabin	String	4	The cabin number for the guest
Last Name	String	20	The last name of the guest
First Name	String	20	The first name of the guest
Group ID	Numeric	9	Unique ID for a group

Table 3-4 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Response Details List			
Response Details			Header name 'response_detail_list', tag repeats for each day's response
Ship Code	String	2	Unique ID for a ship
Location Code	String	10	Location for this reservation
Product Code	String	10	Product for this reservation
Date	Date	8	The date for this reservation.
Time	Numeric	4	The time for this reservation. This may NOT be what was requested alternate inventory was suggested.
Reservation ID	Numeric	9	The SilverWhere generated Reservation ID. If no inventory, the value of the Reservation ID will be zero.
Price	Numeric	9,2	The price for this reservation.
Other Times Available List			
Other Times Available			Header name 'other_times_available'.
Time	Numeric	4	Another time that is available for this date and location and table size.
Location	String	10	Location Code
Product	String	15	Product code

SWBeat

Heartbeat (SWBeat)

This message is used to determine if the SWReservation web service is available, and, optionally if the database is up and running.

Table 3-5 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Required on shoreside instance
Check Database	String	1	“Y” indicates that a database check is requested.

Table 3-6 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Database Status	String	1	“U” = Up, “D” = “Down”

SWBook

Inventory Book (SWBook)

This message is to complete the booking from the previous inventory request. “BOOK” will finalize the booking request.

Table 3-7 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Required on shoreside instance
Share Table	String	1	Share table. Y = Yes
Reservation ID	Numeric	9	Reservation ID.
Guest Information List			
Guest Information			Header name ‘guest_information’.
Guest ID	Numeric	9	Unique ID for a guest
Cabin	String	4	The cabin number for the guest
Last Name	String	20	The last name of the guest
First Name	String	20	The first name of the guest
Group ID	Numeric	9	Unique ID for a group

Table 3-7 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Payment Status	String	10	Payment status (P- Paid, A – waiting for authorization, D- declined). On create booking this will be set to 'P' for Paid only for certain bookings, if infants or price overridden and set to zero
Booking Amount	Numeric	13,2	Booked Amount
Email Address	String	255	Email Address
Fax Number	String	25	Fax Number
Remarks	String	100	User entered remarks
Gift Flag	String	1	Y/ N for gift
Onboard Currency Code	String	3	Currency code on the day of booking
Onboard Currency Exchange Rate	Numeric	13,2	This is the amount in the onboard currency on the day of booking
Owner Id	Numeric	9,0	Owner PAX ID for the booking
Discount Amount	Numeric	13,2	Discounted Amount
Amount Paid	Numeric	13,2	Paid Amount
Transaction Ref Number	Numeric	9	Reference number
Control Seq Number	Numeric	7	Sequence number
Payment ID	Numeric	32	Unique ID for this payment
Payment Type	String	2	Short code for the credit card, check or money order, for example CC, CK, MO, etc.
Last 4 digits of CC	String	4	Credit card last four digits number
Check / MO Number	String	20	Check # or Money Order #

Table 3-8 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction

Table 3-8 (Cont.) Response XML Structure

Column Name	Type	Length	Description
Response	String	4	OKAY – Request succeeded NTFD – Reservation not found

SWBookMultipleDays

Inventory Book (SWBookMultipleDays)

Inventory Book Multiple Days is a message to complete the booking from the previous inventory request, for multiple days. "BOOK" will finalize the booking request. If the number of guests passed in SWBOOK transaction is lesser than the number of guests being held in the temporary reservation, this transaction should update the guest count in the reservation accordingly.

Table 3-9 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	4	Ship Code
Reservation Details List			
Reservation Details			Tag repeats for each reservation
Reservation ID	Numeric	9	Reservation ID.
Share Table	String	1	Yes – Guest is ok to share a table with other guests for the reservation No – Guest don't want to share a table for the reservation
Guest Information List			
Guest Information			Header name 'guest_information'.
Reservation ID	Numeric	9	Reservation ID
Guest ID	Numeric	9	Unique ID for a guest
Cabin	String	4	The cabin number for the guest
Last Name	String	20	The last name of the guest
First Name	String	20	The first name of the guest
Group ID	Numeric	9	Unique ID for a group
Booking Amount	Numeric	13,2	Booked Amount

Table 3-9 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Email Address	String	255	
Fax Number	String	25	
Remarks	String	100	User entered remarks
Gift Flag	String	1	Y/N for gift
Onboard Currency Code	String	3	Currency code on the day of booking
Onboard Currency Exchange Rate.	Numeric	13,2	This is the amount in the onboard currency on the day of booking
Owner Id	Numeric	9,0	Owner PAX ID for the booking
Amount Paid	Numeric	13,2	Amount paid for the guest
Check/MO Number	String	20	Check # or Money Order #
Last 4 digits of CC	String	4	Credit card last four digits
Payer Name	String	32	Name of the payer
Payment Id	Numeric	32	Unique ID for the payment
Payment Type	String	2	Short code for the credit card, check or money order, for example CC, CK, MO, etc.
Payment Status	String	10	Payment status (P- Paid, A – waiting for authorization, D- declined). On create booking this will be set to 'P' for Paid only for certain bookings, if infants or price overridden and set to zero
Discount Amount	Numeric		Discounted amount
Transaction Ref Number	Numeric	9	Reference Number
Control Seq Number	Numeric	7	Sequence Number
Check /MO Number	String	20	Check # or Money Order #

Table 3-10 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Response Detail List			
Response Detail			Header name 'response_detail'
Response	String	4	OKAY – Request succeeded NTFD – Reservation not found

SWCalendar

Calendar (SWCalendar)

The calendar function is a message to verify which active dining reservations are existing for a passenger in SilverWhere.

The replay will return booked dining reservation information's in STATUS = EXPECTED for all guest included in the reservation only. Canceled, Waitlisted or Deleted Reservations will not be exposed.

Table 3-11 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Required on shoreside instance
Guest Information List			
Guest Information			Header name 'guest_information'.
List ID	Numeric		Unique ID for this list
List Type	String		List Type

Table 3-12 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Guest List			
Guest Calendar Item			Header name 'guest_calendar_item'.
Guest ID	Numeric	9	Unique ID for Guest

Table 3-12 (Cont.) Response XML Structure

Column Name	Type	Length	Description
Response	String	4	OKAY or NTFD
Response Message	String		Meaningful response message
Reservation Information List			
Reservation Information			Header name 'reservation_information'
Reservation Id	Numeric		Unique ID of reservation
Ship Code	String	2	Required on shoreside instance
Shared Table	String	1	If REMARKS = OTHERS then Y else N. Y = Yes
Product Code	String	10	Product for this reservation – "MAIN" for main dining time
Date	Date	8	The date of the reservation. Main Dining room records will be generated for each day.
Time	Numeric	4	The time of the reservation
Duration	Numeric	4	The duration for the reservation
Location Code	String	10	Location for this reservation – Blank for main dining time
Product Reservation Status	String	10	Status of the dining reservation (E-Expected, W – waitlist, T – Temp Hold, X-canceled, D -deleted)
Comments	String	50	Table preferences for dining reservation
Status	String	1	Guest Status
Amount Paid	Numeric	13,2	Amount paid for the guest
Booking Amount	Numeric	13,2	Booked Amount
Discount Amount	Numeric		Discounted Amount
Check/MO Number	String	20	Check # or Money Order #
Control Seq #	Numeric	7	Sequence Number
Transaction Ref #	Numeric	9	Reference Number
Email Address	String	255	

Table 3-12 (Cont.) Response XML Structure

Column Name	Type	Length	Description
Fax Number	String	25	
Remarks	String	100	User entered remarks
Gift Flag	String	1	Y/N for gift
Last 4 digits of CC	String	4	Credit card last four digit number
Onboard Currency Code	String	3	Currency code on the day of booking
Onboard Currency Exchange Rate	Numeric	13,2	This is the amount in the onboard currency on the day of booking
Payer Name	String	32	Name of payer
Payment Id	Numeric	32	Unique id for payment
Payment Status	String	10	Payment status (P- Paid, A – waiting for authorization, D- declined)
Payment Type	String	2	Short code for the credit card, check or money order, for example CC, CK, MO, etc.
Booking Creation Date	Date	8	Date of creation booking
Booking Creation Time	Numeric	4	Time of creation booking
Owner Id	Numeric	9,0	Owner PAX ID for the booking
Order Id	Numeric		Order id for the booking

SWCancel

Cancel (SWCancel)

Cancel is a message to cancel an existing booking or a waitlist.

Table 3-13 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Required on shoreside instance

Table 3-13 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Reservation ID	Numeric	9	Reservation ID.

Table 3-14 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Response	String	4	OKAY – Cancel succeeded NTFD – Reservation not found

SWdmtTableAllocation

Table Allocation (SWdmtTableAllocation)

Table Allocation is message to know which seating code and how many number of table already allocated to which group.

Table 3-15 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Required on shoreside instance
Group ID	Numeric		Group ID
Cruise ID	String	20	Cruise ID

Table 3-16 Response XML Structure

Column Name	Type	Length	Description
Return Values List			
Return Values			Header name 'return_values'
Seating	String	1	Seating Code
Dining Rule Id	Numeric		Id number
Table Size	Numeric		The capacity of this table for this cruise.
Allocated	Numeric		Total number of table.

SWExtend

Inventory Extend (SWExtend)

Inventory Extend is a message to continue extending the temporarily hold for the requested space.

Table 3-17 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Required
Reservation ID	Numeric	9	Reservation ID.

Table 3-18 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Response	String	4	OKAY – Request succeeded NTFD – Reservation not found

SWGuestAdd

Guest Add (SWGuestAdd)

Guest Add is a message requesting a new guest to be added to an existing specialty restaurant reservation or a temporarily held reservation or waitlist. It is possible that the addition of the guest(s) may be denied due to inventory restraints.

Table 3-19 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Reservation ID	Numeric	9	Reservation to which this guest is to be added.
Ship Code	String	2	Required on shoreside instance
VIP Status	String	1	A code to indicate that this guest is allowed bookings in the VIP reserve.

Guest Information List

Table 3-19 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Guest Information			Header name 'guest_information'
Guest ID	Numeric	9	Unique ID for a guest
Cabin	String	4	The cabin number for the guest
Last Name	String	20	The last name of the guest
First Name	String	20	The first name of the guest
Group ID	Numeric	9	Unique ID for a group

Table 3-20 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Guest Response List			
Guest Response			Header name 'guest_response'
Guest ID	Numeric	9	Unique ID for a guest
Response	String	4	OKAY, NTFD (Reservation Not Found),NAVL (No Inventory)

SWGuestDelete

Guest Delete (SWGuestDelete)

Guest Delete is a message requesting guest(s) to be removed from an existing or temporarily held reservation or a reservation currently on the waitlist.

Table 3-21 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Required on shoreside instance
Reservation ID	Numeric	9	Reservation to which this guest is to be added.
Guest Information List			

Table 3-21 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Guest Information			Header name 'guest_information'
Guest ID	Numeric	9	Unique ID for a guest

Table 3-22 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Guest Response List			
Guest Response			Header name 'guest_response'
Guest ID	Numeric	9	Unique ID for a guest
Response	String	4	OKAY, NTFD (Reservation Not Found), GNFD (Guest Not Found)

SWModify

Modify Reservation (SWModify)

This is a message requesting an old reservation to take over the inventory retained by a new reservation and to adjust the guest records associated with the old reservation. When completed, the old reservation id will still be active but will take over the time and guest count of the new reservation and the new reservation will be deleted. SWModify does not allow a reservation to be changed from one location to another.

Table 3-23 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Required on shoreside instance
Old Reservation ID	Numeric	9	The original reservation ID
New Reservation ID	Numeric	9	The revised reservation ID
Share Table	String	1	Share table Y = Yes
Deleted Guest Information List			

Table 3-23 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Deleted Guest Information			Header name 'deleted_guest_information'.
Guest ID	Numeric	9	Unique ID for a guest
Added Guest Information List			
Guest Information			Header name 'guest_information'.
Guest ID	Numeric	9	Unique ID for a guest
Cabin	String	4	The cabin number for the guest
Last Name	String	20	The last name of the guest
First Name	String	20	The first name of the guest
Payer Name	String	50	Name of the payer
Payment Status	String	10	Status of payment (P – Paid, A- waiting for authorization, D - Declined)
Amount Paid	Numeric	13,2	Amount paid for the guest
Booking Amount	Numeric	13,2	Booked Amount
Check/MO Number	String	20	Check # or Money Order #
Control Seq #	Numeric	7	Sequence number
Transaction Ref #	Numeric	9	Reference number
Email Address	String	255	
Fax Number	String	25	
Remarks	String	100	User entered remarks
Gift Flag	String	1	Y/N for gift
Last 4 digits of CC	String	4	Credit card last four digits
Onboard Currency Code	String	3	Currency code on the day of booking
Onboard Currency Exchange Rate	Numeric	13,2	This is the amount in the onboard currency on the day of booking
Payment Id	Numeric	32	Unique id for the payment
Payment Type	String	2	Short code for the credit card, check or money order, for example CC, CK, MO, etc.

Table 3-23 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Discount Amount	Numeric	13,2	Discount Amount
Owner Id	Numeric	9,0	Owner PAX ID for the booking
Order Id	Numeric		Order id for the booking

Table 3-24 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Response	String	4	OKAY, NTFD (not Found)
Guest Response List			
Guest Response			Header name 'guest_response'
Guest ID	Numeric	9	Unique ID for a guest
Response	String	4	OKAY, NTFD (Reservation Not Found), GNFD (Guest Not Found)

SWPaymentStatus

Payment Status (SWPaymentStatus)

This is a message to indicate the payment status for the dining reservation, after the payment got processed to the Third-Party System

Table 3-25 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Required on shoreside instance
Reservation ID	Numeric	9	Dining Reservation Id
Guest Information List			
Guest Information			Header name 'guest_information'
Guest ID	Numeric	9	Unique ID of the guest
Payer Name	String	50	Name of the payer

Table 3-25 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Payment Status	String	10	Status of payment (P – Paid, A- waiting for authorization, D - Declined)
Amount Paid	Numeric	13,2	Amount paid for the guest
Booking Amount	Numeric	13,2	Booked Amount
Check/MO Number	String	20	Check # or Money Order #
Control Seq #	Numeric	7	Sequence number
Transaction Ref #	Numeric	9	Reference number
Email Address	String	255	
Fax Number	String	25	
Remarks	String	100	User entered remarks
Gift Flag	String	1	Y/N for gift
Last 4 digits of CC	String	4	Credit card last four digits number
Onboard Currency Code	String	3	Currency code on the day of booking
Onboard Currency Exchange Rate	Numeric	13,2	This is the amount in the onboard currency on the day of booking
Payment Id	Numeric	32	Payment Id
Payment Type	String	2	Short code for the credit card, check or money order, for example, CC, CK, MO, etc.
Discount Amount	Numeric	13,2	Discount Amount
Order Id	Numeric		Order Id

Table 3-26 Response XML Structure

Column Name	Type	Length	Description
Guest Response List			
Guest Response			Header name 'guest_response'
Guest ID	Numeric	9	Unique ID for a guest
Response	String	4	OKAY, NTFD (Reservation Not Found) GNFD (Guest Not Found)

SWRise

Inventory Release (SWRise)

This is a message to release the temporary dining reservations.

Table 3-27 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Required on shoreside instance
Reservation ID	Numeric	9	Reservation ID.

Table 3-28 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Response	String	4	OKAY – Request succeeded NTFD – Reservation not found

SWRiseMultipleDays

Inventory Release (SWRiseMultipleDays)

This is a message to release the temporary dining reservations for multiple days.

Table 3-29 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Unique ID for ship
Reservations List			
Reservations			Tag repeating for each reservation
Reservation ID	Numeric	9	Reservation ID.

Table 3-30 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction

Table 3-30 (Cont.) Response XML Structure

Column Name	Type	Length	Description
Release Response List			
Release Response			Tag repeating for each reservation
Response	String	4	OKAY – Request succeeded NTFD – Reservation not found

SWSync

Synchronization (SWSync)

This is a message from SWReservation with basic product information for a ship and the date range. Multiple ships and date ranges can be sent at the same time.

Table 3-31 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Mode	String	1	'F' for Full synchronization mode 'D' for Detailed synchronization mode
Ship Code	String	2	Two character ship code. Mandatory field.
Sail Date	Date	8	Only details starting from this date will be included in the response message if passed in
Sync starting from Date	Date	8	Only details starting from this date will be included in the response message if passed in
Sync Starting from Time	Numeric	4	Optional parameter. If passed in, details starting from this date and time will be included in the response message. (date is mandatory)

Table 3-31 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Product Code	String	10	Code of the product. Required for detailed synchronization mode
Single Date	Date		Inventory date
Location Code	String	10	Code of the location

Table 3-32 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Response	String	4	OKAY, NTFD (Not Found)
Request Detail			
Request Detail Item			
Product Level			Optional, will only be sent if the product is new or was modified
Product Information			
Ship Code	String	2	Unique ID for a ship
Product Code	String	10	Code of the product
Product Name	String	80	Name of the product
Product Description	String	1000	Description of the product
Product Duration	Numeric	2	Duration of the product
Product Transition Lag Time	Numeric	3	Lag time
Product Transition Lead Time	Numeric	3	Lead time
Cancel Period Start Duration	Numeric	3	Cancel Duration
Adult Cancellation Fee	Numeric	9,2	Not in SilverWhere Return 0.00
Child Cancellation Fee	Numeric	9,2	Not in SilverWhere Return 0.00
Min Age	Numeric	2	Minimum age the guest must meet to book this product
Location Type	String	1	If Product Type = A then Location Type = A else O

Table 3-32 (Cont.) Response XML Structure

Column Name	Type	Length	Description
Location Code	String	10	Code of the location.
IsVIPLocation	String	1	A flag that determines if this is a VIP location and restricted to VIP guests. Values are Y= YES or N=NO
IsRestrictedProduct	String	1	A flag that determines if the product event is restricted allowing only ONE reservation per product event. Values are Y= YES or N=NO
IsComplimentary	String	1	A flag that determines a complimentary location. Values are Y= YES or N=NO)
MinBookingTime	String	4	Returns the first available time for this product
MaxBookingTime	String	4	Returns the Last available time for this product
Presale flag	String		Pre-cruise
Price Adult	Numeric	9,2	The price for this product on this date.
Price Child	Numeric	9,2	The price for this product on this date.
Vendor Type	String		Vendor Type
Item Level			Optional level. Sent for new times or on changes
Item Information			
Ship Code	String	2	Unique ID for a ship
Sail Date	Date	8	Sail Date for the product.
Product Code	String	10	Product code for this response.
Location Code	String	10	Location code on the ship where the Product is being offered.
Date List			
Date Information			Header name 'date_information'.
Offering Date	Date	8	Date for this product.

Table 3-32 (Cont.) Response XML Structure

Column Name	Type	Length	Description
Offering List			
Offering			Header name 'offering_information'
Time	Numeric	4	Time for this product on this date.
Status	String	1	Open, Closed, Re-opened

SWWaitlist

Waitlist (SWWaitlist)

This message is to retrieve the dining reservations, including passenger details, currently placed on the waitlist.

Table 3-33 Request XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Required on shoreside instance
Location Code	String	10	The location for the request
Product Code	String	10	The product for the request
Date	Date	8	The date for the request
Number of Guests	Numeric	2	The number of guests for the reservation.
VIP Status	String	1	A code to indicate that this guest is allowed bookings in the VIP reserve.
Comments	String	50	Table preferences for dining reservation and time for which the waitlist is done
Guest Information List			
Guest Information			Header name 'guest_information'.
Guest ID	Numeric	9	Unique ID for a guest
Cabin	String	4	The cabin number for the guest

Table 3-33 (Cont.) Request XML Structure

Column Name	Type	Length	Description
Last Name	String	20	The last name of the guest
First Name	String	20	The first name of the guest
Comments	String	255	

Table 3-34 Response XML Structure

Column Name	Type	Length	Description
Request ID	Numeric	9	Unique ID for this transaction
Ship Code	String	2	Unique ID for Ship
Location Code	String		Location code on the ship where the Product is being offered.
Product Code	String		Product code for this response
Date	Date		
Response	String	4	OKAY, NTFD – Meal Period Not Found CLSD – Meal Period Closed
Reservation ID	Numeric	9	The SilverWhere generated Reservation ID. A zero will be returned if the product is closed on the requested date.

4

Notes

- Time format is always 24HH system '1800' = 6 PM
- Date format is always YYYYMMDD; for example, '20220110' = Jan 10th, 2022
- Due to the two-database system, all calls will require a ship code to identify the database to call
- Ship code is only required for the shoreside web service; shipside will have additional parameters in the startup XML to identify it as a SHIP database
- Database connection details will be moved out of the windows registry and into the startup XML file.

5

Sample XML Request

This following section describes the sample XML request for each available functions.

Swavail

```
<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swavail xmlns="http://tempuri.org/
SWReservation"><psXML><XML><![CDATA[<swavail>
  <request_id>111</request_id>
  <ship_code>OC</ship_code>
  <location_code>STEA</location_code>
  <product_code>DINNER</product_code>
  <availability_type>R</availability_type>
  <date>20210921</date>
  <time>1800</time>
  <number_of_guests>2</number_of_guests>
  <vip_status>N</vip_status>
  <comments>Window - 111</comments>
  <reservation_id>0</reservation_id>
  <FilterTimeFrom />
  <FilterTimeTo />
  <force_restriction>N</force_restriction>
  <guest_information_list>
    <guest_information>
      <last_name>test1</last_name>
      <first_name>test1</first_name>
      <cabin>1234</cabin>
      <guest_id>1122331</guest_id>
      <group_id>0</group_id>
    </guest_information>
    <guest_information>
      <last_name>test2</last_name>
      <first_name>test2</first_name>
      <cabin>1234</cabin>
      <guest_id>1122332</guest_id>
      <group_id>0</group_id>
    </guest_information>
  </guest_information_list>
</swavail>]]></XML></psXML></swavail></soap:Body></soap:Envelope>
```

Swavailmultipledays

```
<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swavailmultipledays xmlns="http://tempuri.org/
```

```

SWReservation"><psXML><XML><![CDATA[<swavailmultipliedays>
<request_id>3943</request_id>
<daydetail_list>
<daydetail>
<ship_code>OC</ship_code>
<location_code>STEA</location_code>
<product_code>string</product_code>
<availability_type>string</availability_type>
<comments>string</comments>
<date>20240118</date>
<time>1800</time>
<number_of_guests>4</number_of_guests>
<vip_status></vip_status>
<first_name>string</first_name>
<cabin>string</cabin>
<diningtype></diningtype>
<guest_information_list>
<guest_information>
<ship_code>OC</ship_code>
<location_code>STEA</location_code>
<product_code>DINNER</product_code>
<date>20240118</date>
<time>1800</time>
<last_name>string</last_name>
<first_name>string</first_name>
<cabin>string</cabin>
<guest_id>11778</guest_id>
</guest_information>
</guest_information_list>
</daydetail>
</daydetail_list>
</swavailmultipliedays>]]></XML></psXML></swavailmultipliedays></
soap:Body></soap:Envelope>

```

Swbeat

```

<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swbeat xmlns="http://tempuri.org/
SWReservation"><psXML><XML><![CDATA[<swbeat>
  <request_id>111</request_id>
  <ship_code>OC</ship_code>
  <check_database>Y</check_database>
</swbeat>]]></XML></psXML></swbeat></soap:Body></soap:Envelope>

```

Swbook

```

<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swbook xmlns="http://tempuri.org/
SWReservation"><psXML><XML><![CDATA[<swbook>
<request_id>3943</request_id>

```

```

<reservation_id>1122</reservation_id>
<ship_code>OC</ship_code>
<share_table></share_table>
<guest_information_list>
<guest_information>
<last_name>string</last_name>
<first_name>string</first_name>
<cabin>string</cabin>
<guest_id>12232</guest_id>
<owner_id>3220</owner_id>
<amount_paid>1200</amount_paid>
<transaction_xref_number>16632</transaction_xref_number>
<control_sequence_nbr>16634</control_sequence_nbr>
<payment_id>string</payment_id>
<payment_type>A</payment_type>
<booking_amount>297808</booking_amount>
<last4digistofcc>A</last4digistofcc>
<check_or_moneyorder_nbr>string</check_or_moneyorder_nbr>
<email_address>string</email_address>
<fax_number>string</fax_number>
<remarks>string</remarks>
<payment_status></payment_status>
<gift_flag></gift_flag>
<onboard_currency_exchange_rate>12</onboard_currency_exchange_rate>
<onboard_currency_code></onboard_currency_code>
<payer_name></payer_name>
<discount_amount>500</discount_amount>
</guest_information>
<guest_information>
<last_name>string</last_name>
<first_name>string</first_name>
<cabin>string</cabin>
<guest_id>18934</guest_id>
<group_id>string</group_id>
<owner_id>2244</owner_id>
<amount_paid>16231</amount_paid>
<transaction_xref_number>34235</transaction_xref_number>
<control_sequence_nbr>76555</control_sequence_nbr>
<payment_id>string</payment_id>
<payment_type>A</payment_type>
<booking_amount>2225</booking_amount>
<last4digistofcc>AB</last4digistofcc>
<check_or_moneyorder_nbr>string</check_or_moneyorder_nbr>
<email_address>string</email_address>
<fax_number>string</fax_number>
<remarks>string</remarks>
<payment_status></payment_status>
<gift_flag></gift_flag>
<onboard_currency_exchange_rate>12</onboard_currency_exchange_rate>
<onboard_currency_code></onboard_currency_code>
<payer_name></payer_name>
<discount_amount>4392</discount_amount>
</guest_information>
</guest_information_list>
</swbook>]]</XML></psXML></swbook></soap:Body></soap:Envelope>

```

Swbookmultipledays

```

<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
<soap:Body><swbookmultipledays xmlns="http://tempuri.org/
SWReservation"><psXML><XML>
<![CDATA[<swbookmultipledays>
<request_id>111</request_id>
  <ship_code>Shipcode</ship_code>
  <reservation_details_list>
    <reservation_details>
      <reservation_id>0</reservation_id>
      <share_table>Y</share_table>
      <guest_information_list>
        <guest_information>
          <last_name>string</last_name>
          <first_name>string</first_name>
          <cabin>string</cabin>
          <guest_id>12232</guest_id>
          <owner_id>3220</owner_id>
          <amount_paid>1200</amount_paid>
          <transaction_xref_number>16632</transaction_xref_number>
          <control_sequence_nbr>16634</control_sequence_nbr>
          <payment_id>string</payment_id>
          <payment_type>A</payment_type>
          <booking_amount>297808</booking_amount>
          <last4digistofcc>A</last4digistofcc>
          <check_or_moneyorder_nbr>string</check_or_moneyorder_nbr>
          <email_address>string</email_address>
          <fax_number>string</fax_number>
          <remarks>string</remarks>
          <payment_status></payment_status>
          <gift_flag></gift_flag>
          <onboard_currency_exchange_rate>12</onboard_currency_exchange_rate>
          <onboard_currency_code></onboard_currency_code>
          <payer_name></payer_name>
          <discount_amount>500</discount_amount>
        </guest_information>
        <guest_information>
          <last_name>string</last_name>
          <first_name>string</first_name>
          <cabin>string</cabin>
          <guest_id>18934</guest_id>
          <group_id>string</group_id>
          <owner_id>2244</owner_id>
          <amount_paid>16231</amount_paid>
          <transaction_xref_number>34235</transaction_xref_number>
          <control_sequence_nbr>76555</control_sequence_nbr>
          <payment_id>string</payment_id>
          <payment_type>A</payment_type>
          <booking_amount>2225</booking_amount>
          <last4digistofcc>AB</last4digistofcc>
          <check_or_moneyorder_nbr>string</check_or_moneyorder_nbr>

```

```

<email_address>string</email_address>
<fax_number>string</fax_number>
<remarks>string</remarks>
<payment_status></payment_status>
<gift_flag></gift_flag>
<onboard_currency_exchange_rate>12</onboard_currency_exchange_rate>
<onboard_currency_code></onboard_currency_code>
<payer_name></payer_name>
<discount_amount>4392</discount_amount>
</guest_information>
  </guest_information_list>
</reservation_details>
</reservation_details_list>
</swbookmultipliedays>]]</XML></psXML>
</swbookmultipliedays></soap:Body></soap:Envelope>

```

Swcalendar

```

<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swcalendar xmlns="http://tempuri.org/
SWReservation"><psXML><XML>
<![CDATA[<swcalendar>
  <request_id>111</request_id>
  <ship_code>OC</ship_code>
  <guest_information_list>
    <guest_information>
      <list_Type>G</list_Type>
      <list_Id>112233</list_Id>
    </guest_information>
    <guest_information>
      <list_Type>R</list_Type>
      <list_Id>0</list_Id>
    </guest_information>
  </guest_information_list>
</swcalendar>]]></XML></psXML></swcalendar></soap:Body></soap:Envelope>

```

Swcancel

```

<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swcancel xmlns="http://tempuri.org/
SWReservation"><psXML><XML>
<![CDATA[<swcancel>
  <request_id>111</request_id>
  <reservation_id>3011247</reservation_id>
  <ship_code>OC</ship_code>
</swcancel>]]></XML></psXML></swcancel></soap:Body></soap:Envelope>

```

Swdmgttableallocation

```
<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swdmgttableallocation xmlns="http://tempuri.org/
SWReservation"><psXML><XML>
<![CDATA[<swdmgttableallocation>
<request_id>3943</request_id>
<ship_code>0C</ship_code>
<cruise_id>0C2024-01-18</cruise_id>
<group_id>2124861</group_id>
</swdmgttableallocation>]]></XML></psXML></swdmgttableallocation>
</soap:Body></soap:Envelope>
```

Swextend

```
<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swextend xmlns="http://tempuri.org/
SWReservation"><psXML><XML>
<![CDATA[<swextend>
  <request_id>111</request_id>
  <reservation_id>3011247</reservation_id>
  <ship_code>0C</ship_code>
</swextend>]]></XML></psXML></swextend></soap:Body></soap:Envelope>
```

Swguestadd

```
<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swguestadd xmlns="http://tempuri.org/
SWReservation"><psXML><XML>
<![CDATA[<swguestadd>
  <request_id>111</request_id>
  <reservation_id>3011247</reservation_id>
  <ship_code>0C</ship_code>
  <vip_status>N</vip_status>
  <guest_information_list>
    <guest_information>
      <guest_id>112233003</guest_id>
      <last_name>test ADD 3</last_name>
      <first_name>test ADD 3</first_name>
      <cabin>1234</cabin>
    </guest_information>
  </guest_information_list>
</swguestadd>]]></XML></psXML></swguestadd></soap:Body></soap:Envelope>
```


Swguestdelete

```
<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swguestdelete xmlns="http://tempuri.org/
SWReservation"><psXML><XML>
<![CDATA[<swguestdelete>
<request_id>3943</request_id>
<reservation_id>10000014546</reservation_id>
<ship_code>OC</ship_code>
<vip_status>N</vip_status>
<guest_information_list>
<guest_information>
<guest_id>112233003</guest_id>
<last_name>test ADD 3</last_name>
<first_name>test ADD 3</first_name>
</guest_information>
</guest_information_list>
</swguestdelete>]]></XML></psXML></swguestdelete></soap:Body></soap:Envelope>
```

Swmodify

```
<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swmodify xmlns="http://tempuri.org/
SWReservation"><psXML><XML>
<![CDATA[<swmodify>
  <request_id>111</request_id>
  <ship_code>OC</ship_code>
  <old_reservation_id>3011247</old_reservation_id>
  <new_reservation_id>123456789</new_reservation_id>
  <share_table>Y</share_table>
</swmodify>]]></XML></psXML></swmodify></soap:Body></soap:Envelope>
```

Swpaymentstatus

```
<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swpaymentstatus xmlns="http://tempuri.org/
SWReservation"><psXML><XML>
<![CDATA[<swpaymentstatus>
  <request_id>111</request_id>
  <reservation_id>3011247</reservation_id>
  <ship_code>OC</ship_code>
  <guest_information_list>
    <guest_information>
      <guest_id>112233</guest_id>
      <payment_status>P</payment_status>
      <payer_name>Travel</payer_name>
      <gift_flag>N</gift_flag>
    </guest_information>
  </guest_information_list>
</swpaymentstatus>]]></XML></psXML></swpaymentstatus></soap:Body></soap:Envelope>
```

```

    <booking_amount>25</booking_amount>
    <discount_amount>11</discount_amount>
    <onboard_currency_exchange_rate>1</
onboard_currency_exchange_rate>
    <onboard_currency_code>USD</onboard_currency_code>
    <amount_paid>25</amount_paid>
    <transaction_xref_number>123</transaction_xref_number>
    <control_sequence_nbr>12345</control_sequence_nbr>
    <payment_id>123456</payment_id>
    <payment_type></payment_type>
    <last4digistofcc />
    <email_address>Me@Here.Com</email_address>
    <fax_number>407-877-6721</fax_number>
    <remarks>Geez, this is a LOT of info!!</remarks>
    <order_Id>13543</order_Id>
  </guest_information>
  <guest_information>
    <guest_id>123478</guest_id>
    <payment_status>P</payment_status>
    <payer_name>Travel</payer_name>
    <gift_flag>N</gift_flag>
    <booking_amount>25</booking_amount>
    <onboard_currency_exchange_rate>1</
onboard_currency_exchange_rate>
    <onboard_currency_code>USD</onboard_currency_code>
    <amount_paid>25</amount_paid>
    <transaction_xref_number>124</transaction_xref_number>
    <control_sequence_nbr>12445</control_sequence_nbr>
    <payment_id>123457</payment_id>
    <payment_type>Ch</payment_type>
    <last4digistofcc />
    <check_or_moneyorder_nbr>999</check_or_moneyorder_nbr>
    <email_address>Me@Here.Com</email_address>
    <fax_number>407-877-6721</fax_number>
    <remarks>Geez, this is a LOT of info!!</remarks>
  </guest_information>
</guest_information_list>
</swpaymentstatus>]]</XML></psXML></swpaymentstatus>
</soap:Body></soap:Envelope>

```

Swrlse

```

<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swrlse xmlns="http://tempuri.org/
SWReservation"><psXML><XML>
<![CDATA[<swrlse>
  <request_id>111</request_id>
  <ship_code>OC</ship_code>
  <reservation_id>3011247</reservation_id>
</swrlse>]]</XML></psXML></swrlse></soap:Body></soap:Envelope>

```

Swrlsemultipliedays

```
<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"><soap:Body>
<swrlsemultipliedays xmlns="http://tempuri.org/SWReservation"><psXML><XML>
<![CDATA[<swrlsemultipliedays>
  <request_id>111</request_id>
  <ship_code>OC</ship_code>
  <reservation_details_list>
    <reservation_details>
      <reservation_id>3011247</reservation_id>
    </reservation_details>
  </reservation_details_list>
</swrlsemultipliedays>]]></XML></psXML></swrlsemultipliedays>
</soap:Body></soap:Envelope>
```

Swsync

```
<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><swsync xmlns="http://tempuri.org/
SWReservation"><psXML><XML><![CDATA[<swsync>
<request_id>111</request_id>
  <mode>F</mode>
  <ship_code>OC</ship_code>
  <location_code>STEA</location_code>
  <sail_date>20210921</sail_date>
</swsync>]]></XML></psXML></swsync></soap:Body></soap:Envelope>
<Single_Date>20210921</Single_Date>
</swsync>
```

Sswaitlist

```
<?xml version="1.0" encoding="utf-8"?><soap:Envelope xmlns:xsi="http://
www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
/XMLSchema" xmlns:soap="http://schemas.xmlsoap.org/soap/
envelope/"><soap:Body><sswaitlist xmlns="http://tempuri.org/
SWReservation"><psXML><XML><![CDATA[<sswaitlist>
  <request_id>111</request_id>
  <ship_code>OC</ship_code>
  <location_code>STEA</location_code>
  <product_code>DINNER</product_code>
  <date>20210922</date>
  <number_of_guests>2</number_of_guests>
  <vip_status>N</vip_status>
  <comments>Window Seat</comments>
  <guest_information_list>
    <guest_information>
      <last_name>test</last_name>
      <first_name>test</first_name>
      <cabin>1234</cabin>
```

```
<guest_id>112233</guest_id>
  <group_id>0</group_id>
</guest_information>
<guest_information>
  <last_name>test</last_name>
  <first_name>test2</first_name>
  <cabin>1234</cabin>
  <guest_id>123478</guest_id>
  <group_id>0</group_id>
</guest_information>
</guest_information_list>
</swwaitlist>]]></XML></psXML></swwaitlist></soap:Body></soap:Envelope>
```