# Oracle Hospitality Enterprise Management Release Notes





Oracle Hospitality Enterprise Management Release Notes, Release 25.4

G40500-01

Copyright © 2025, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

## Contents

		r		
$\mathbf{L}$	rΔ1	וביו	$\sim$	Δ

- 1 Overview
- 2 Features and Updates



### **Preface**

#### **Purpose**

This document contains product descriptions and features for Oracle Hospitality Enterprise Management.

#### **Audience**

This document is intended for customers who use Oracle Hospitality Enterprise Management.

#### **Customer Support**

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

#### https://iccp.custhelp.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

#### **Documentation**

Oracle Hospitality product documentation is available on the Oracle Help Center at <a href="http://docs.oracle.com/en/industries/hospitality/">http://docs.oracle.com/en/industries/hospitality/</a>.

#### **Revision History**

Table 1 Revision History

Date	Description of Change
September 2025	Initial Publication

## Overview

Enterprise Management serves as a centralized location for managing configurations across all properties within an enterprise. It enables users to create, update and standardize configurations efficiently, ensuring consistency and accuracy across properties in multiple locations.

This centralized approach allows for seamless distribution of configurations, saving time and effort while maintaining uniformity across the Enterprise.

# Features and Updates

Enterprise Management provides the following features and functionalities in version 25.4.

Added support for the following template configuration types:

#### - Bookings

- \* Trace Texts
- Country Entry Points
- \* Immigration Status
- \* Reservation Colors
- \* Property Move Reasons
- \* Catering Revenue Types

#### Client Relations

- \* Identification Types
- \* Identification Countries
- \* Birth Countries
- \* Tax Categories
- \* Tax Offices
- \* Global Action Codes
- Country Main Groups
- \* Communication Types
- \* Address Formats

#### Enterprise

- Note Types
- \* Airports
- \* Track It Types
- \* Track it Locations
- \* Track It Actions

#### Financials

- \* Articles
- \* Folio Arrangement Codes
- Group Arrangement Codes
- Payment Methods
- Added a 'View Linked Properties' row-level action to templates. This action displays a list
  of properties associated with the configuration entry.



- Manage (Code Description) Translation is updated with a GENERATE action to autotranslate descriptions using generative AI.
- The ability to import all of the following configurations from an OPERA Cloud property to a unconfigured Enterprise Template is added.
  - Sales Activity Trace Codes
  - Sales Activity Types
  - Menu Item Container
  - Revenue Bucket Types
  - Room Conditions
  - Stop Processing Reasons
  - Sales Activity Results
  - Enrollment Codes
  - Enrollment Groups
  - Reservation Types
  - Foreign Currency Codes
  - Job Titles
  - Catering Revenue Groups
  - Catering Revenue Types
  - Package Groups
  - Day Types
  - Membership Classes
  - Cancel Penalties
  - Membership Claim Origins
  - Membership Claim Types
  - Amenities
  - Account Priorities
  - Business Segments
  - Company Types
  - Competition Codes
  - Credit Ratings
  - Discount Reasons
  - Districts
  - Function Space Types
  - Guest Status
  - Guest Types
  - Influence Codes
  - Keyword Types
  - Room Pool Codes



- Membership Status Codes
- Property Detail Categories
- Property Types
- Purpose Of Stay
- Regions
- Sales Scopes
- Sales Scope City
- Service Request Priorities
- Travel Agent Types
- Waitlist Codes
- Waitlist Priorities
- Mailing Action Codes
- Global Mailing Action Codes
- Marketing Regions
- Market Groups
- Display Sets
- Source Groups
- Source Codes
- Bed Types
- Room Class
- Package Forecast Groups
- Transaction Groups
- Transaction Subgroups
- Transaction Codes
- Distance Types
- Forecast Types
- Frequency
- Payment Due Days
- Origin Codes
- Country Main Groups
- Building Groups
- Buildings
- Languages
- Genders
- Preference Groups
- Departments
- Service Request Codes
- Cancellation Reasons



- Housekeeping Section Groups
- Housekeeping Section Codes
- Scheduled Task Supplies
- Room Maintenance
- Turnaway Codes
- Tax Types
- Marketing Cities
- Guest Messages
- Guest Locators
- Block Cancellation Reasons
- Block Refused Reasons
- Block Lost Reasons
- Room Move Reasons
- Alert Messages
- VIP Levels
- Inactive Reasons
- Industry Codes
- Block Rate Override Reasons
- Conversions
- Destination Codes
- Block Rankings
- Reservation Methods
- Adjustment Codes
- Attraction Categories
- Tax Category
- Tax Office
- Birth Country
- Identification Country
- Property Move Reasons
- Country Entry Points
- Immigration Status
- Devices Area
- Identification Types