

Oracle Hospitality OPERA Cloud Identity Management Release Notes



Release 24.1
F96898-01
June 2024

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Oracle Hospitality OPERA Cloud Identity Management Release Notes, Release 24.1

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Preface

Purpose

These release notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional.

Audience

This document is intended for All Sales, Pre-Sales, PM, Cloud Admin, Consulting, Data Migration Team, Development, Support, and Cloud Enablement.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>

Revision History

Table Revision History

Date	Description of Change
June 2024	Initial Publication

1

Overview

Oracle Hospitality OPERA Cloud Identity Management is a cloud-ready identity and access management service for OPERA Cloud. OPERA Cloud Identity Management will replace Shared Security Domain (SSD) as the core identity and access management engine for OPERA Cloud.

Components

OPERA Cloud Identity Management consist of following components:

- **Customer OCI IAM Identity Domains:** The Oracle Cloud Infrastructure Identity Domain is a container for managing users and roles, federating and provisioning users, securing application integration through Oracle Single Sign-On (SSO) configuration, and registering clients and resources through OAuth administration. It represents a user population in Oracle Cloud Infrastructure and its associated configurations and security settings (such as MFA).

Every OPERA Cloud customer will be provisioned with two **dedicated OCI IAM Oracle Apps identity domains**: one for non-production environments and the other for production environments, which enables customers to use the OCI IAM Identity Domains service to manage their user access to their OPERA Cloud services. OCI IAM **Oracle Apps identity domain** should include almost every Identity and Access Management capability that an OPERA Cloud customer would need; however, if the customer requires additional features or higher limits, the customer can change to a different identity domain type. For more information, see [IAM Identity Domain Types](#) in the *Oracle Cloud Infrastructure Documentation*.

- **Oracle Hospitality IAM:** The OCI IAM Identity domain where Oracle users are stored and managed via the Oracle corporate identity management system. Customer users are never part of this identity domain and authorized Oracle users can access approved customer environments using Oracle Corporate Single Sign-On (SSO).
- **OPERA Cloud Identity Management Portal:** The OPERA Cloud Identity Management Portal is a user and group administration portal for OPERA Cloud Identity Management where OPERA Cloud customers can manage their user and group memberships (role memberships). The OPERA Cloud Identity Management Portal is a user interface which connects with the respective customer dedicated OCI IAM Identity Domain.

Note:

The OPERA Cloud Identity Management Portal will be used by a federated customer only for creating custom groups and managing Oracle user access to sensitive data and data access roles in OPERA Cloud.

- **OPERA Cloud Identity Management SCIM API:** The System for Cross-domain Identity Management (SCIM) is an open specification that standardizes user and group management across applications and allows for the automation of user and group provisioning. Through the SCIM API available in the Oracle Hospitality Integration Platform

(OHIP), OPERA Cloud customers can provision and synchronize data for their users and groups. The OPERA Cloud Identity Management SCIM API is an abstraction of the OCI IAM Identity Domain API with OPERA Cloud specific specifications.

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Features and Updates

Below are some of the important new functionality and enhancement highlights for this release:

Table 2-1 Functionality and Enhancements

Summary	Description	Product
User Management for Non-Federated Customers	OPERA Cloud Identity Management provides the capability for managing user information, managing user actions/operations, and managing user group membership using the OPERA Cloud Identity Management Portal.	OPERA Cloud Identity Management
Group Management for Non-Federated Customers	OPERA Cloud Identity Management provides the capability for creating groups, managing groups, and managing group memberships using the OPERA Cloud Identity Management Portal.	OPERA Cloud Identity Management

Table 2-1 (Cont.) Functionality and Enhancements

Summary	Description	Product
IAM Administrator Roles	<p data-bbox="735 310 1089 600">Identity and Access Management (IAM) administrator roles in OPERA Cloud Identity Management provide capabilities in the OPERA Cloud Identity Management portal for managing users, groups, user group memberships, and Oracle support access.</p> <p data-bbox="735 606 1089 751">IAM administrator roles can be used for controlling access to capabilities only within the OPERA Cloud Identity Management Portal.</p> <p data-bbox="735 758 1089 871">The three IAM administrator roles available in OPERA Cloud Identity Management are as follows:</p> <ol data-bbox="735 890 1089 1010" style="list-style-type: none"> <li data-bbox="735 890 1089 917">1. IAMADMIN <li data-bbox="735 936 1089 963">2. IAMUSERMANAGER <li data-bbox="735 982 1089 1010">3. IAMHELPDESK <p data-bbox="735 1029 1089 1346">IAM administrator roles are always associated to an enterprise, chain, or a property where scope of user and group data can be managed by members of that IAM. The Administrator role in the OPERA Cloud Identity Management Portal is always based on the associated enterprise, chain, or property.</p>	OPERA Cloud Identity Management

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Compatibility

OPERA Cloud Identity Management 24.1 is compatible with the products listed in the below table.

Table 3-1 Compatibility

Product Name	Version
Oracle Hospitality OPERA Cloud Services	23.3.0.x and above
Oracle Hospitality Integration Platform	23.3.0.x and above
Oracle Hospitality OPERA Cloud Distribution	23.3.0.x and above
Oracle Hospitality Reporting and Analytics Cloud Service (R&A)	23.4.x.x and above
Oracle Payment Interface (OPI) for OPERA Cloud	23.2.x.x and above

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Resolved Issues

This section contains a list of the issues resolved in this release.

Table 4-1 Issue Fixes

Issue Summary	Description
Multi Selection on the Oracle Support Access Screen	Customer administrators can now select multiple locations and multiple roles when assigning roles for an Oracle user through the OPERA Cloud Identity Management Portal.
Oracle User Assigned Role but Unable to View it on the Oracle Support Access Screen	An issue regarding some of the assigned role memberships for Oracle users in the Oracle Support Access screen is now fixed ensuring this screen lists all Oracle Users with their respective assigned role memberships in the customer environment.