

# Oracle Hospitality OPERA Cloud Identity Management Release Notes



Release 24.2

G11477-02

August 2024

ORACLE®

Oracle Hospitality OPERA Cloud Identity Management Release Notes, Release 24.2

G11477-02

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# Preface

## Purpose

These release notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional.

## Audience

This document is intended for All Sales, Pre-Sales, PM, Cloud Admin, Consulting, Data Migration Team, Development, Support, and Cloud Enablement.

## Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at

<http://docs.oracle.com/en/industries/hospitality/>

## Revision History

**Table    Revision History**

Date	Description of Change
August 2024	Initial Publication
August 2024	Minor update

# 1

## Overview

Oracle Hospitality OPERA Cloud Identity Management is a cloud-ready identity and access management service for OPERA Cloud. OPERA Cloud Identity Management will replace Shared Security Domain (SSD) as the core identity and access management engine for OPERA Cloud.

## Components

OPERA Cloud Identity Management consist of following components:

- **Customer OCI IAM Identity Domains:** The Oracle Cloud Infrastructure Identity Domain is a container for managing users and roles, federating and provisioning users, securing application integration through Oracle Single Sign-On (SSO) configuration, and registering clients and resources through OAuth administration. It represents a user population in Oracle Cloud Infrastructure and its associated configurations and security settings (such as MFA).

Every OPERA Cloud customer will be provisioned with two **dedicated OCI IAM Oracle Apps identity domains**: one for non-production environments and the other for production environments, which enables customers to use the OCI IAM Identity Domains service to manage their user access to their OPERA Cloud services. OCI IAM **Oracle Apps identity domain** should include almost every Identity and Access Management capability that an OPERA Cloud customer would need; however, if the customer requires additional features or higher limits, the customer can change to a different identity domain type. For more information, see [IAM Identity Domain Types](#) in the *Oracle Cloud Infrastructure Documentation*.

- **Oracle Hospitality IAM:** The OCI IAM Identity domain where Oracle users are stored and managed via the Oracle corporate identity management system. Customer users are never part of this identity domain and authorized Oracle users can access approved customer environments using Oracle Corporate Single Sign-On (SSO).
- **OPERA Cloud Identity Management Portal:** The OPERA Cloud Identity Management Portal is a user and group administration portal for OPERA Cloud Identity Management where OPERA Cloud customers can manage their user and group memberships (role memberships). The OPERA Cloud Identity Management Portal is a user interface which connects with the respective customer dedicated OCI IAM Identity Domain.

### Note:

The OPERA Cloud Identity Management Portal will be used by a federated customer only for creating custom groups and managing Oracle user access to sensitive data and data access roles in OPERA Cloud.

- **OPERA Cloud Identity Management SCIM API:** The System for Cross-domain Identity Management (SCIM) is an open specification that standardizes user and group management across applications and allows for the automation of user and group provisioning. Through the SCIM API available in the Oracle Hospitality Integration Platform

(OHIP), OPERA Cloud customers can provision and synchronize data for their users and groups. The OPERA Cloud Identity Management SCIM API is an abstraction of the OCI IAM Identity Domain API with OPERA Cloud specific specifications.

# 2

## Features and Updates

Below are some of the important new functionality and enhancement highlights for this release:

**Table 2-1 Functionality and Enhancements**

Summary	Description	Product
Identity Reports	OPERA Cloud Identity Management provides identity reports in OPERA Cloud Identity Management Portal which can be generated by respective enterprise/chain/property administrators.	OPERA Cloud Identity Management
Oracle Support Access Requests	<p>OPERA Cloud Identity Management provides a self-service approval workflow for Oracle Support Users access requests.</p> <p>Oracle Support Users can request access for support roles, such as DATA ACCESS and SENSITIVE DATA ACCESS, and respective customer administrators are able to approve/deny this request based on their discretion.</p> <p>These support roles provide the Oracle Support User with support access in OPERA Cloud Services, and it is highly recommended that Oracle Hospitality users submit such request only if necessary.</p> <p>Oracle Support Access Request can be approved only by a customer's respective enterprise, chain, or property administrator in OPERA Cloud Identity Management Portal.</p>	OPERA Cloud Identity Management
OPERA Cloud Identity Management Portal - Helpdesk Role	Helpdesk role for Oracle Support help Oracle Hospitality support to troubleshoot access related issue.	OPERA Cloud Identity Management
RNA Groups	OPERA Cloud Identity Management provides the ability to manage groups for Reporting & Analytics (RNA).	OPERA Cloud Reporting & Analytics



**Table 2-1 (Cont.) Functionality and Enhancements**

Summary	Description	Product
IAM Administrator Roles for Federated Users	<p>Identity and Access Management (IAM) administrator roles in OPERA Cloud Identity Management provide capabilities in the OPERA Cloud Identity Management portal for managing users, groups, user group memberships, and Oracle support access.</p> <p>IAM administrator roles can be used for controlling access to capabilities only within the OPERA Cloud Identity Management Portal.</p> <p>The three IAM administrator roles available in OPERA Cloud Identity Management are as follows:</p> <ol style="list-style-type: none"> <li>1. IAMADMIN</li> <li>2. IAMUSERMANAGER</li> <li>3. IAMHELPDESK</li> </ol> <p>IAM administrator roles are always associated to an enterprise, chain, or a property where scope of user and group data can be managed by members of that IAM.</p>	<p>OPERA Cloud Identity Management</p> <p>FEDERATED USERS</p>
Oracle Support Access Requests for Federated Users	<p>OPERA Cloud Identity Management provides a self-service approval workflow for Oracle Support Users access requests.</p> <p>Oracle Support Users can request access for support roles, such as DATA ACCESS and SENSITIVE DATA ACCESS and respective customer administrators can approve/deny this request based on their discretion.</p> <p>These support roles provide the Oracle Support User with support access in OPERA Cloud Services.</p> <p>Oracle Support Access Requests can be approved only by a customer's respective enterprise, chain, or property administrator in the OPERA Cloud Identity Management Portal.</p>	<p>OPERA Cloud Identity Management</p> <p>FEDERATED USERS</p>

**Note:**

For Interface users management in OPERA Cloud Role Manager, refer to [Managing Interface Users](#) in the OPERA Cloud User Guide.

# 3

## Compatibility

OPERA Cloud Identity Management is compatible with the products listed in the below table.

**Table 3-1 Compatibility**

Product Name	Version
Oracle Hospitality OPERA Cloud Services	24.1.5.0 and above
Oracle Hospitality Integration Platform (OHIP)	23.3.0.x and above
Oracle Hospitality OPERA Cloud Distribution	23.3.0.x and above
Oracle Hospitality Reporting and Analytics Cloud Service (R&A)	23.4.x.x and above
Oracle Payment Interface (OPI) for OPERA Cloud	23.2.x.x and above

# 4

## Resolved Issues

This section contains a list of the issues resolved in this release.

**Table 4-1 Resolved Issues**

Issue	Description
Enterprise Location missing in filter chip	An issue is now resolved where the Enterprise ID primary work location was missing in the location filter chip on the User Management screen. This lead to a situation where the enterprise administrator was unable to create another enterprise administrator user in the OPERA Cloud Identity Management Portal.
Unlock Account from Locked Users in User Profile	You are now able to unlock a locked user in the user profile view by selecting Unlock Account from the More Actions menu.
Unable to grant DATAACCESS roles for Oracle Support Users	An issue was fixed to allow you to grant DATAACCESS and SENSITIVEDATAACCESS roles in the Oracle Support Access screen to Oracle users.