Oracle Hospitality OPERA Cloud Identity Management

Administrator Guide for Configuring Microsoft Azure AD Synchronization with OPERA Cloud Identity Management





Oracle Hospitality OPERA Cloud Identity Management Administrator Guide for Configuring Microsoft Azure AD Synchronization with OPERA Cloud Identity Management, Release 25.2

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Preface

Purpose

This guide explains the Microsoft Azure Active Directory (AD) Synchronization feature of Oracle Hospitality OPERA Cloud. Customers who are using Microsoft Azure AD as their identity provider can utilize the Microsoft Azure AD Synchronization feature.

Audience

This document is intended for OPERA Cloud Services application administrators.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

https://iccp.custhelp.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at

http://docs.oracle.com/en/industries/hospitality/

Revision History

Table Revision History

Date	Description of Change
June 2025	Initial Publication



1

Microsoft Azure AD Synchronization Overview

OPERA Cloud Identity Management's OCI IAM Identity Domains provide the capability of synchronizing users and groups from Microsoft Azure Active Directory (Azure AD). This feature ensures customers who are using Microsoft Azure AD as their identity provider can centrally manage their users and groups in Microsoft Azure AD, and those users, groups, and user group memberships are seamlessly synchronized into OPERA Cloud Identity Management.

Prerequisites for Microsoft Azure AD Synchronization

- An operational Microsoft Azure AD tenant
- A user account in Microsoft Azure AD with permission to configure provisioning (for example, Application Administrator, Cloud Application Administrator, Application Owner, or Global Administrator).
- OPERA Cloud Identity Management's OCI IAM Identity Domains provisioned for the customer.
- User account in OCI IAM Identity Domain with Administrator permissions.

Configuring Microsoft Azure AD Synchronization in OCI IAM Identity Domain

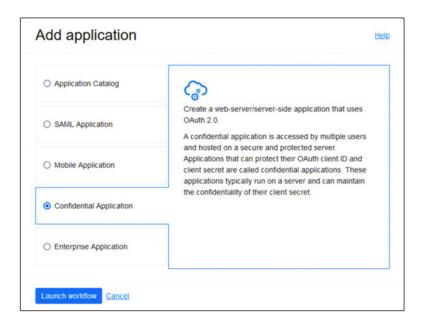
This section provides the steps to configure Microsoft Azure AD as the authoritative identity store to manage identities in OPERA Cloud Identity Management. Microsoft Azure AD is configured using an application template from Microsoft Azure AD Gallery.

Below are the high-level steps involved in this configuration.

- 1. Configure OCI IAM so that Microsoft Azure AD is the identity store to manage identities in OCI IAM. In OCI IAM, create a confidential application.
- Generate a secret token from the OCI IAM identity domain's client ID and client secret. Use this along with the domain URL in Azure AD.
- Create an app in Microsoft Azure AD and use the secret token and identity domain URL to specify the OCI IAM identity domain and prove that it works by pushing users from Microsoft Azure AD to OCI IAM.
- Assign the users and groups you want to provision to OCI IAM in the Microsoft Azure AD application.

1. Create a Confidential Application

- In the OCI Identity Domain, open the navigation menu and click Identity & Security.
- Under Identity, click Domains.
- 3. Click Integrated Applications in the identity domain in which you are working
- Click Add Application and choose Confidential Application and click Launch workflow.





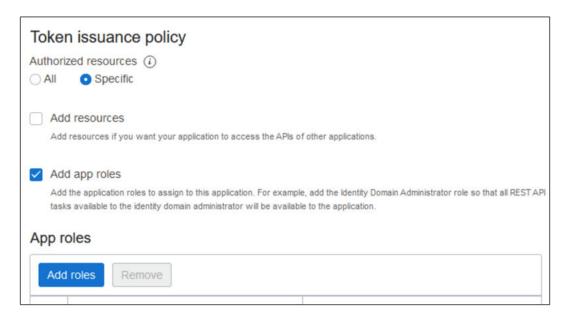
- 5. Enter a name for the application, for example Azure AD, and click **Next**.
- 6. Under Client configuration, select Configure this application as a client now.



7. Under Authorization, select Client credentials.



- 8. Under Client type, select Confidential.
- Scroll down and in the Token issuance policy section, set Authorized resources to Specific.



- 10. Select Add app roles.
- 11. In the App roles section, click the **Add roles** button.
- 12. On the Add app roles page, select User Administrator and then click Add.
- 13. Click Next and then click Finish.
- **14.** On the Application Overview page, click **Activate** and confirm that you want to activate the application. The confidential application is now activated.

2. Find the Domain URL and Generate a Secret Token

You need the following pieces of information for the connection settings of the enterprise app you create:

- The domain URL
- A secret token generated from the client ID and client secret
- Return to the identity domain overview by clicking the identity domain name in the breadcrumbs. Click Copy next to the Domain URL in Domain information and save the URL to an app where you can edit it.



- In the confidential app in OCI IAM, click the OAuth configuration under Resources.
- 3. Scroll down and find the Client ID and Client secret under General Information.
- 4. Copy the client ID and store it.
- Click Show secret and copy the secret and store it.



The secret token is the base64 encoding of <clientID>:<clientsecret> or base64(<clientID>:<clientsecret>)

The following examples show how to generate the secret token on Windows and MacOS:

In a Windows environment, open CMD and use this powershell command to generate base64:

[Convert]::ToBase64String([System.Text.Encoding]::UTF8.GetBytes('client_
id:secret'))

In MacOS, use the following:

```
echo -n <clientID>:<clientsecret> | base64
```

The secret token is returned. For example:

```
echo -n 392357752347523923457437:3454-9853-7843-3554 | base64
```

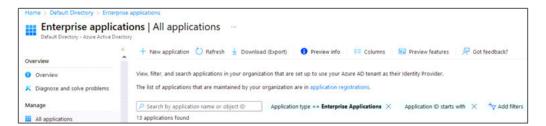
Nk0NzUyMzcyMzQ1NzMTc0NzUyMzMtNTQzNC05ODc4LTUzNQ==

Make a note of the secret token value.

3. Create the OCI Application on Azure AD

Configure Microsoft Azure AD to enable Azure AD to be the authoritative identity store to manage identities in IAM.

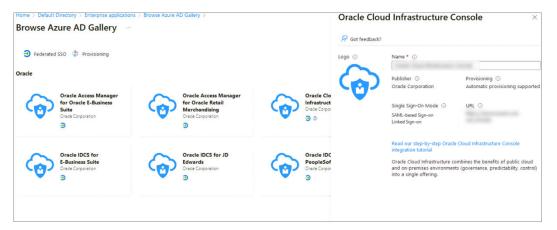
- 1. In the browser, sign into Microsoft Azure using the URL https://portal.azure.com
- 2. Click Azure Active Directory to open the Azure Active Directory overview page.
- 3. In the left menu, click **Enterprise applications**.



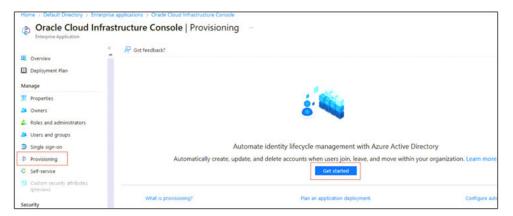
- 4. On the Enterprise applications page, click **New application**.
- Select Oracle Cloud Infrastructure Console.



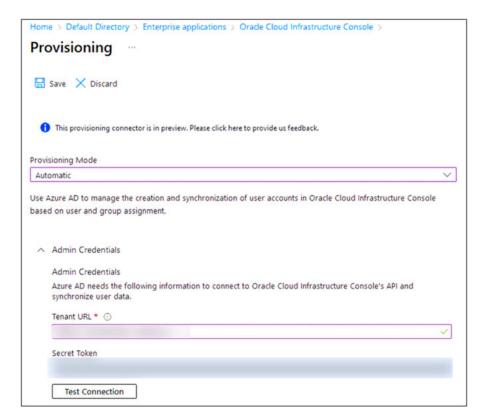
- 6. Enter a name or accept the default of Oracle Cloud Infrastructure Console.
- Click Create.



8. Select **Provisioning** from the left menu under Manage.



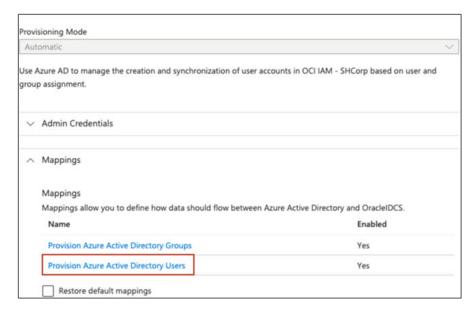
- 9. Click **Get started** and change the Provisioning Mode to **Automatic**.
- 10. In the Tenant URL, enter the OCI IAM Domain URL from 2. Find the Domain URL and Generate a Secret Token followed by /admin/v1. That is, the tenant URL is https://
 <domainURL>/admin/v1
- 11. Enter the secret token you generated in 2. Find the Domain URL and Generate a Secret Token.



12. Click **Test Connection** and verify if the test is successful.

4. Additional Configurations for Federated Users

- 1. In the browser, log in to Microsoft Azure using the URL.
- Click Azure Active Directory to open the Azure Active Directory overview page.
- 3. In the left menu, click Enterprise applications.
- 4. Click the application you created earlier, Oracle Cloud Infrastructure Console.
- 5. In the left menu under Manage, click Provisioning and then click Edit Provisioning.
- 6. In the Provisioning page, click Mappings.
- 7. Under Mappings, click Provision Azure Active Directory Users.



8. Under Attribute Mappings, scroll down and click Add New Mapping.



- In Azure User mapping, keep only the mappings shown in the below table and remove all other mappings.
- If the target attribute is not found in the User Mapping in Azure, refer to the 'Custom Attribute Mapping' section to add the target attribute.

Table 2-1 User Mappings

Azure AD User Attribute Name	OCI IAM Domain User Attribute Name	IAM Domain Attribute Type	Mapping Type	Value	Description	Mandatory
userPrincip alName	userName	String	Direct	N/A	User name	Yes
surname	name.famil yName	String	Direct	N/A	Last name	Yes
mail	emails[type eq "work"].val ue	String	Direct	N/A	Email address	Yes



Table 2-1 (Cont.) User Mappings

Azure AD User Attribute Name	OCI IAM Domain User Attribute Name	IAM Domain Attribute Type	Mapping Type	Value	Description	Mandatory
	urn:ietf:par ams:scim:sc hemas:idcs: extension:c ustom:User: OC_Primar yWorkLoca tion	String	Constant	<enterpri SE_ID >:E or <chainco DE>:C</chainco </enterpri 	Mandatory Single Valued User Attribute. Indicates the User's primary work location. Primary Work Location can have values <enterpri se_id="">:E for multi- chain customers derived from the User profile. For customers having only a single chain, the source value can be set to constant <chainco de="">:C for all users.</chainco></enterpri>	Yes
CBool(true)	urn:ietf:par ams:scim:sc hemas:orac le:idcs:exte nsion:user: User:isFede ratedUser	Boolean	Expression	CBool("true ")	Enable Federated User flag in Identity Domain.	Yes



Table 2-1 (Cont.) User Mappings

Azure AD User Attribute Name	OCI IAM Domain User Attribute Name	IAM Domain Attribute Type	Mapping Type	Value	Description	Mandatory
CBool(true)	urn:ietf:par ams:scim:sc hemas:orac le:idcs:exte nsion:user: User:bypass Notification	Boolean	Expression	CBool("true ")	The bypass notification flag controls whether an email notification is sent after creating or updating a user account in Identity Domain. The bypassNotification must be set to "true" for Federated users. This disables us er account activation notification in IAM Identity Domain for the user.	Yes
active	active	String	Expression	Not([IsSoft Deleted])	User status. The attribute IsSoftDelete d is often part of the default mappings for an application in Azure AD. It is not recommen ded to remove the IsSoftDelete d attribute from your attribute mappings.	Yes
givenName	name.given Name	String	Direct	N/A	First name	No



Table 2-1 (Cont.) User Mappings

Azure AD User Attribute Name	OCI IAM Domain User Attribute Name	IAM Domain Attribute Type	Mapping Type	Value	Description	Mandatory
perferredL anguage	preferredL anguage	String	Direct	N/A	User's preferred written or spoken language used for localized user interfaces.	No
displayNam e	displayNam e	String	Direct	N/A	The display name.	No
jobTitle	title	String	Direct	N/A	Title	No
mobile	phoneNum bers[type eq "mobile"].v alue	String	Direct	N/A	User's mobile phone number.	No
extensionAt tributeUser OwnerCode	ams:scim:sc	String	Direct	N/A	Unique code (typically, the sales manager's initials) for the own er. For example, oc _ownercod e=First_Last _Initial.	No
employeeId	urn:ietf:par ams:scim:sc hemas:idcs: extension:c ustom:User: OC_UserEm ployeeNo	String	Direct	N/A	Numeric or alphanume ric identifier assigned to a person, typically based on order of hire or association with an organizatio n.	No

Table 2-1 (Cont.) User Mappings

Azure AD User Attribute Name	OCI IAM Domain User Attribute Name	IAM Domain Attribute Type	Mapping Type	Value	Description	Mandatory
employeeT ype	urn:ietf:par ams:scim:sc hemas:idcs: extension:c ustom:User: OC_UserTy pe	String	Direct	Possible Values: FULL- TIME EMPLO YEE PART- TIME EMPLO YEE TRAINE E CONTR ACTOR CONSU LTANT OTHER	Used to identify the organizatio n-to-user relationshi p.	No
department	urn:ietf:par ams:scim:sc hemas:idcs: extension:c ustom:User: OC_Depart ment	String	Direct	N/A	Specifies the user's department	No
telephoneN umber	phoneNum bers[type eq "work"].val ue	String	Direct	N/A	User's work phone number.	No
extensionAt tributeHon orificPrefix	name.hono rificPrefix	String	Direct	N/A	User's Initials	No
extensionAt tributeMid dleName	name.midd leName	String	Direct	N/A	User's Middle name	No
extensionAt tributeHon orificSuffix	name.hono rificSuffix	String	Direct	N/A	Suffix	No
extensionAt tributeTime zone	timezone	String	Direct	N/A	User's timezone	No



Table 2-1 (Cont.) User Mappings

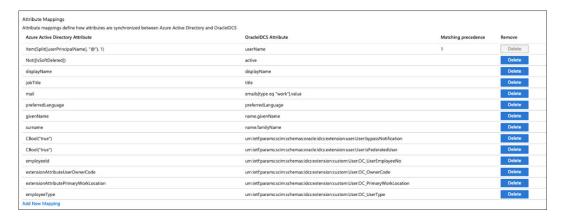
Azure AD User Attribute Name	OCI IAM Domain User Attribute Name	IAM Domain Attribute Type	Mapping Type	Value	Description	Mandatory
extensionAt tributeLoca le	locale	String	Direct	N/A	Used to indicate the User's default location for purposes of localizing items such as currency, date and time format, numerical representat ions, and so on.	No
extensionAt tributeActA s	urn:ietf:par ams:scim:sc hemas:idcs: extension:c ustom:User: OC_ActAs	String	Direct	Possible Values: Reserv ation Sales Person Confer ence Sales Person Extern al System	OPERA Cloud attribute. Determines the Origina ting Application value in Blocks a nd Manage Block (see Managing Blocks) referenced by the Origin li st field in Group Rooms Control (see Using Group Rooms Control) sea rch and in reports.	No

Table 2-1 (Cont.) User Mappings

Azure AD User Attribute Name	OCI IAM Domain User Attribute Name	IAM Domain Attribute Type	Mapping Type	Value	Description	Mandatory
extensionAt tributeActA t	1	String	Direct	Possible Values: Propert y Central	OPERA Cloud attribute. Determines the Origina ting Application value in Blocks a nd Manage Block (see Managing Blocks) referenced by the Origin list field in Group Rooms Control (see Using Group Rooms Control) sea rch and in reports.	No

Table 2-1 (Cont.) User Mappings

Azure AD User Attribute Name	OCI IAM Domain User Attribute Name	IAM Domain Attribute Type	Mapping Type	Value	Description	Mandatory
extensionAt tributeHub s	urn:ietf:par ams:scim:sc hemas:idcs: extension:c ustom:User: OC_Hubs	String array	Direct	N/A	Assign one or more hubs to a user to determine their property location access in multiproperty operations. oc_hubs is a String array in IAM Domain and the Identity Provider should map a multivalued attribute to oc_hubs. Value for oc_hubs must sent in all uppercase.	No
extensionAt tributeHub sString	urn:ietf:par ams:scim:sc hemas:idcs: extension:c ustom:User: OC_Hubs_St ring	String	Direct	N/A	Assign one or more hubs to a user to determine their property location access in multiproperty operations. OC_Hubs_St ring must be sent in all uppercase as comma separated values.	No



Custom Attribute Mapping

To add mapping for target attributes, such as custom attributes and attributes not defined by default in the provisioning connector schema, you can edit the JSON representation of the schema to add these attribute mappings.

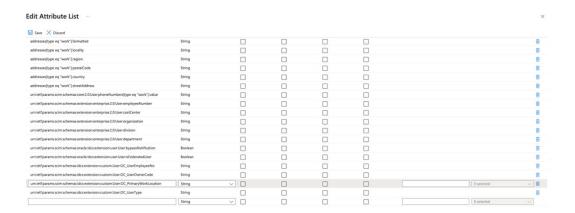


Editing the list of supported attributes is only recommended for administrators who have customized the schema of their applications and systems and have first-hand knowledge of how their custom attributes are defined or if a source attribute is not automatically displayed in the Microsoft Entra admin center UI. This sometimes requires familiarity with the APIs and developer tools provided by an application or system. The ability to edit the list of supported attributes is locked down by default, but customers can enable this capability by navigating to the following URL: https://portal.azure.com/?

Microsoft_AAD_Connect_Provisioning_forceSchemaEditorEnabled=true.

You can navigate to your application to view the attribute list. For more information, see the "Editing the list of supported attributes" section of the Microsoft article *Tutorial - Customize user* provisioning attribute-mappings for SaaS applications in Microsoft Entra ID.

- Under Provisioning, select Mappings, and then select Provision Azure Active Directory Users.
- Select the Show advanced options check box at the bottom of the Attribute Mapping screen, and then select Edit attribute list for OracleIDCS.





Save the mapping.

Group Attribute Mapping

- 1. On the Provisioning page, click Mappings.
- Under Mappings, click Provision Azure Active Directory Groups. Refer to the below table to update and add the mappings for Group attributes.

Table 2-2 Group Attribute Mappings

Azure AD Attribute	IAM Domain Group Attribute Name	IAM Domain Attribute Type	Mapping Type	Value	Description	Mandatory Attribute
displayNam e	displayNam e	String	Direct	N/A	Group display name	Yes
members	members	String	Direct	N/A	Members of the group	No
objectId	externalId	String	Direct	N/A	External Group Id	No
description	urn:ietf:para ms:scim:sch emas:oracle: idcs:extensi on:group:Gr oup:descript ion	String	Direct	N/A	Group description	No

Group Attribute Mapping in Azure AD



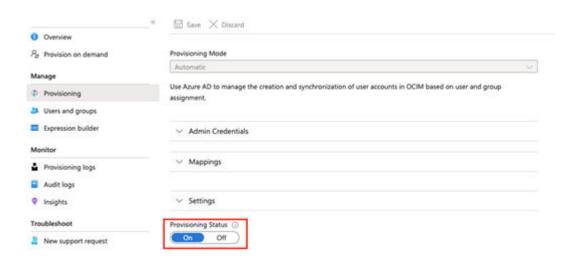
Follow the below steps to add the IDCS Group Description attribute.

- Under Provisioning, select Mappings and then select Provision Azure Active Directory Groups.
- Select the Show advanced options check box at the bottom of the Attribute Mapping screen and then select Edit attribute list for OracleIDCS.



For this operation, you must set the Azure Portal URL with forceSchemaEditorEnabled=true as mentioned in the Note under the 'Custom Attribute Mapping' section.

- Add the attribute.
- 4. Save the mapping.
- 5. Navigate to **Provision Azure Active Directory Groups** and add the mapping for the Group description and save the changes.
- 6. Select Provisioning from the left menu and set the Provisioning Status to "On."



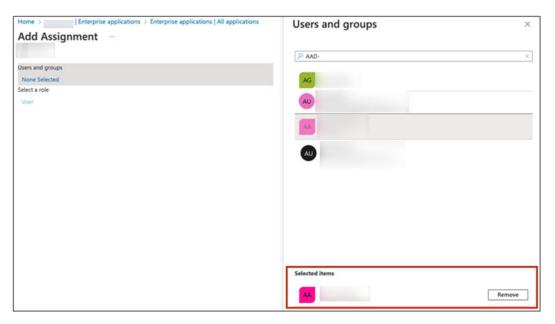
Save the changes.

5. Assign Users and Groups to the Microsoft Azure AD Application

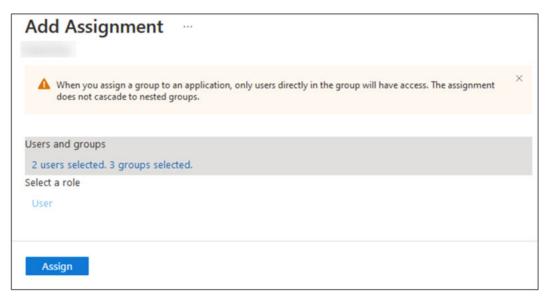
Assign the users you want to provision to OCI IAM.

- 1. In Azure AD, in the left menu, click **Enterprise applications**.
- Click the application you created earlier, Oracle Cloud Infrastructure Console.
- 3. In the left menu under Manage, click Users and groups.
- 4. In the Users and groups page, click **Add user/group**.
- On the Add Assignment page, under Users and groups, click None Selected. The Users and groups page opens.
- Select one or more users or groups from the list by clicking them. The ones you select are listed under Selected items.



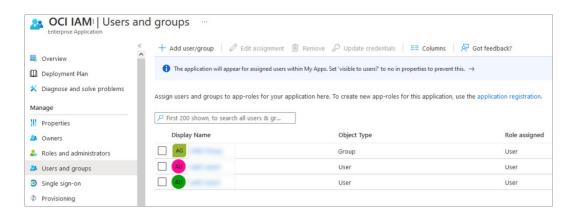


Click Select. The number of users and groups selected are shown on the Add Assignment page.



8. On the Add Assignment page, click **Assign**.

The Users and groups page now shows the users and groups you have chosen.



Click Provisioning in the left menu to provision the groups and users. The provisioning log shows the status.



10. When provisioning is successful, the **Current cycle status** indicates that the incremental cycle has completed, and the number of users provisioned to OCI IAM appears.



In OCI IAM, you can now see the users and groups provisioned from Azure AD.



Note

OC_PrimaryWorkLocation is a custom attribute in OCI IAM Domain. Due to an issue in Microsoft Azure, this does not get synced from Microsoft Azure to Oracle via the provisioning connector in Microsoft Entra. As a work around, we are having the custom attribute sync



carried out by JIT attribute mapping as part of the Federation configuration. This custom attribute is updated in OCI IAM Domain at the time of the user's first login to OPERA Cloud.

