

Oracle® Hospitality OPERA Cloud Identity Management Release Readiness Guide



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Preface

Purpose

These release notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional.

Audience

This document is intended for OPERA Cloud Identity Management application users.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at

<http://docs.oracle.com/en/industries/hospitality/>

Revision History

Table Revision History

Date	Description of Change
November 2025	Initial Publication

1

Feature Summary

Column Definitions

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
#unique_13	SMALL	NO
SUPPORTMANAGER Seeded Group Mapped to the OCIM		
IAMSUPPORTMANAGER Role	SMALL	NO

SUPPORTMANAGER Seeded Group Mapped to the OCIM IAMSUPPORTMANAGER Role

OPERA Cloud Identity Management (OCIM) Federated customers require a way to assign the OCIM IAMSUPPORTMANAGER role to users within their Identity Provider. This role allows users (without giving them broader administrative access) to access the OCIM portal and approve Oracle access requests. Currently, customers must manually assign this role to users in the OCIM portal, which is not desirable to federated customers. To ensure users can approve Oracle access requests in the OCIM portal, the SUPPORTMANAGER seeded group is available in OCIM for customers to map to the OCIM IAMSUPPORTMANAGER privileges and assign to their users in Identity Provider (IdP).

See [Federated Administrator Guide](#).

See [Identity Federation Overview Guide](#).

OPERATIONAL BENEFITS

This feature simplifies user management for federated customers by enabling them to assign the required OCIM IAMSUPPORTMANAGER permissions directly through their Identity Provider, eliminating the need for manual role assignments in the OCIM portal.

Passwordless Authentication

Passwordless authentication enables customers to sign in to OPERA Cloud applications without entering their username and password for every session. Non-federated customer administrators can configure this self-service feature within OCI IAM Identity Domain, allowing their users to access OPERA Cloud applications without the need to enter their username and password for every session.

After the Passwordless Authentication is configured, when signing in for the first time, users enter their username and password on the sign-in page to log in to the application. On future occasions signing in, the login screen prompts users to provide **only** their username, and then users are prompted to choose the appropriate authentication factors (such as **Email**, **FIDO keys**, **Mobile App notification**, or **Mobile App passcode**) to sign-in and access the application.

See [Passwordless Authentication Guide](#).

OPERATIONAL BENEFITS

This feature streamlines the user sign-in process, making access to OPERA Cloud applications more convenient by removing the need to repeatedly enter passwords. It also enhances security by moving away from traditional passwords, thereby lowering the risk of password-related attacks.

2

Resolved Issues

This chapter contains a list of the issues resolved in this release.

Bug ID	Description
38472340	The 'Configure JIT' tool in OPERA Cloud Identity Management portal correctly adds the SAML claim names as "oc_actas" and "oc_actat" to the respective SAML Identity Provider in the Oracle Cloud Infrastructure Identity and Access Management (OCI IAM) Identity Domain.
38380869	Federated Administrator users are able to select and add copy groups as expected from the OPERA Cloud Identity Management Portal.
38361155	First Name and Last Name fields allow multibyte characters while creating/updating a User Profile from the OPERA Cloud Identity Management portal.
38598115	The Employee number field in the user profile of the OPERA Cloud Identity Management portal displays a correct message to enter an Alphanumeric value as expected.

3

Deprecated or Desupported Features

There are no deprecated features or functionalities reported in this release.