

# Oracle Hospitality OPERA Cloud Identity Management Administrator Guide for Managing Interface Users



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Oracle Hospitality OPERA Cloud Identity Management Administrator Guide for Managing Interface Users, Release 25.2  
G35405-01

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# Preface

## Purpose

This guide describes the steps for customer administrators to manage interface (Only NON-REST API interfaces) users in OPERA Cloud Role Manager.

## Audience

This document is intended for OPERA Cloud Services application administrators.

## Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at

<http://docs.oracle.com/en/industries/hospitality/>

## Revision History

**Table    Revision History**

Date	Description of Change
June 2025	Initial Publication

# 1

## Introduction – Interface Users (For NON-REST API Interfaces Only)

OPERA Cloud non-REST API Interfaces requires interface users for interface authentication and authorization. This chapter provides steps for creating and managing interface users in OPERA Cloud Role Manager.

Interface user credentials are valid for one year from the date of creation or last password reset.

Interfaces users can be created and managed only by OPERA Cloud administrators.

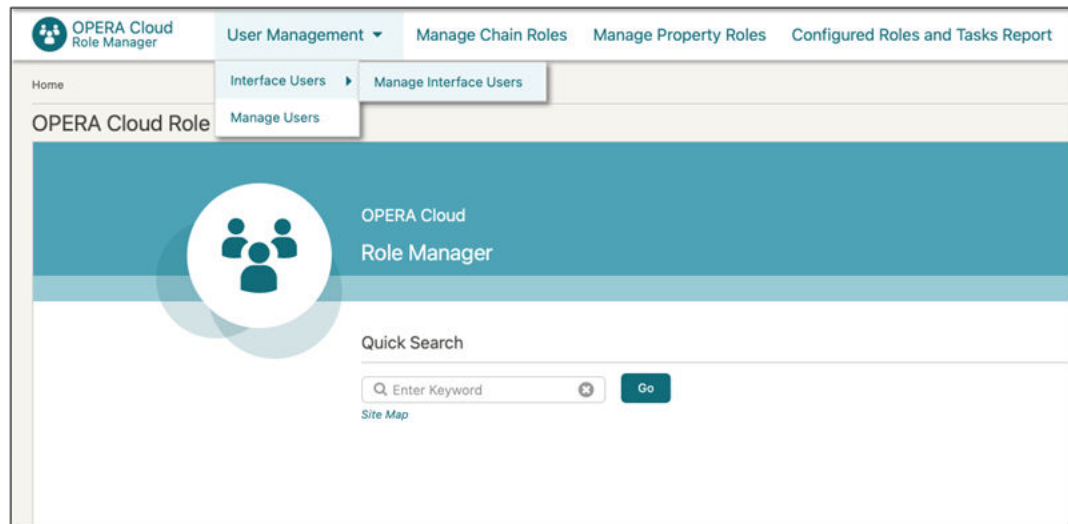
## 2

# Managing Interface Users

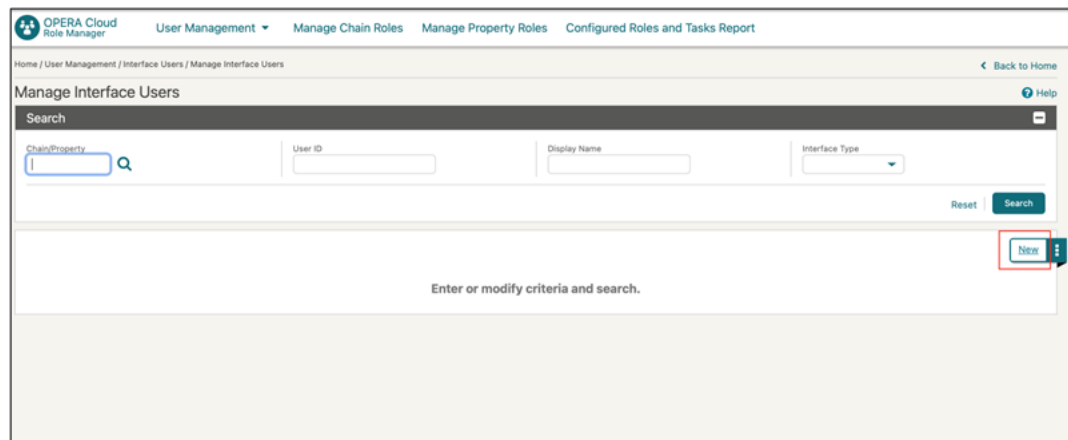
The below section describes the steps required for creating and managing interface (NON-REST API) users in OPERA Cloud Role Manager.

## Creating the Interface User

1. Log in to OPERA Cloud as an administrator and navigate to Role Manager.
2. Click the **User Management** tab on the Role Manager screen.
3. Click **Interface Users** and then click **Manage Interface Users**.



4. Click **New**.



5. Click the **Search** icon next to the **Chain/Property** field. Select the respective **chain/property** where this interface user will have access to the data.

The screenshot shows the 'Interface User' form in the OPERA Cloud Role Manager. A modal window titled 'Search and Select Chain/Property' is open, displaying a search bar with the text 'Use (\*) for wildcard search' and a 'Search' button. Below the search bar is a table with columns 'Organization' and 'Description'. The table contains several rows of data, including 'KIOSK', 'O2G', 'CHANNEL', 'OXI', 'IFC', 'OFIS', and 'DISTRIBUTION'. The 'OXI' row is highlighted. The 'Interface User' form in the background has fields for 'Chain/Property' and 'Interface Type'.

6. Please select the appropriate **Interface Type**. The **OXI** interface type provides an additional list of values (LOV) from which to select the OXI interface.

The screenshot shows the 'Interface User' form in the OPERA Cloud Role Manager. The 'Interface Type' dropdown menu is open, showing a list of options: KIOSK, O2G, CHANNEL, OXI, IFC (highlighted), OFIS, and DISTRIBUTION. The 'Business Email' field is visible on the right side of the form.

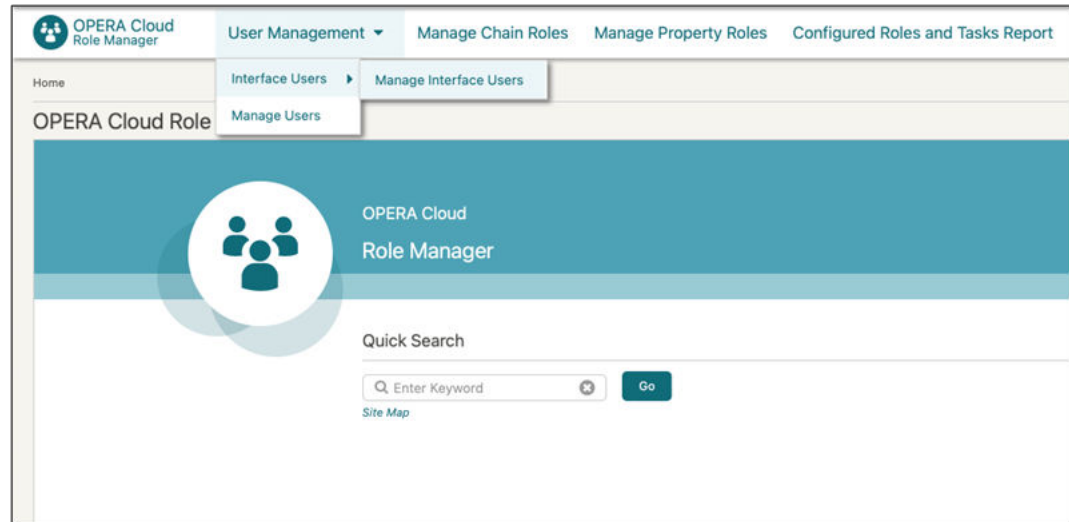
7. Enter the valid email address of an administrator in the **Business Email** field.
8. Click **Save**.  
The screen will show the interface user and user credentials, which are valid for one year. The Interface key is masked. Click **show** to view the interface key and make a note of this key. This screen also shows the password expiry date for the user.

The screenshot shows the 'Interface User' form in the OPERA Cloud Role Manager after saving. The form displays the following information: 'Chain/Property' (masked), 'Business Email' (masked), 'Interface Type' (IFC), 'Interface ID' (masked), 'Interface Key' (masked), 'Display Name' (masked), and 'Password Expiry' (8/8/2024). There are 'Show' and 'Save' buttons at the bottom.

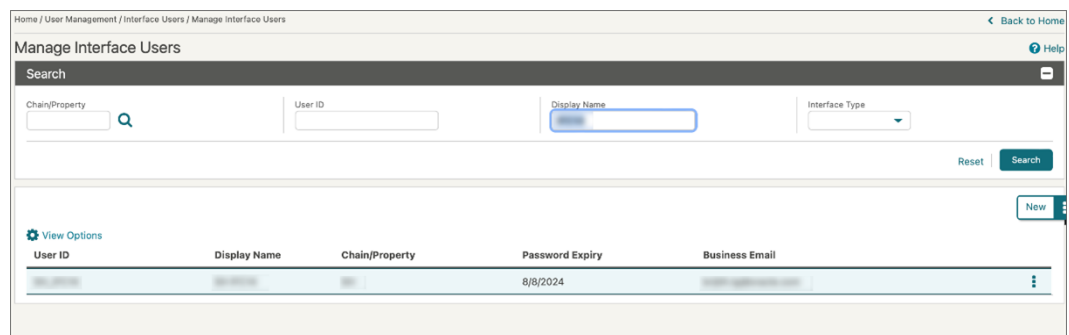


## Searching for and Viewing the Interface User

1. Log in to OPERA Cloud as an administrator and navigate to Role Manager.
2. Click the **User Management** tab on the Role Manager screen.
3. Click **Interface Users** and then click **Manage Interface Users**.



4. Enter values in the **Search** filters to search for the interface user. You can also do a blank search without entering any values in the filters. The following search filters are available:
  - **Chain/Property**
  - **User ID**
  - **Display Name**
  - **Interface Type**
5. Click **Search** to search for the user. The following information for the interface user will appear in the search results: User ID, Display Name, Chain/Property, Password Expiry Date, and Business Email.



## Resetting the Password for the Interface User

1. Log in to OPERA Cloud as an administrator and navigate to Role Manager.

2. Click the **User Management** tab on the Role Manager screen.
3. Click **Interface Users** and then click **Manage Interface Users**.
4. Search for the user by entering the **User ID** or **Display Name**.
5. Click the **vertical ellipsis** for the user and select **Reset Password**.

OPERA Cloud Role Manager

User Management Manage Chain Roles Manage Property Roles Configured Roles and Tasks Report

Home / User Management / Interface Users / Manage Interface Users

Manage Interface Users

Search

Chain/Property User ID Display Name Interface Type

Reset Search

View Options

User ID	Display Name	Chain/Property	Password Expiry	Business Email
			8/8/2024	

Inactivate User  
Reset Password

6. Click **Reset Password**.

OPERA Cloud Role Manager

User Management Manage Chain Roles Manage Property Roles Configured Roles and Tasks Report

Home / User Management / Interface Users / Manage Interface Users / Interface User

Interface User

User ID Chain/Property Business Email

Cancel Reset Password

After clicking **Reset Password**, the screen loads updated interface user credentials

7. Click **Show** to view the Interface Key and take note of the new password for that interface user. The interface user password expiry date is also updated and appears on this screen.

Home / User Management / Interface Users / Manage Interface Users / Interface User

Interface User

User ID Chain/Property Business Email

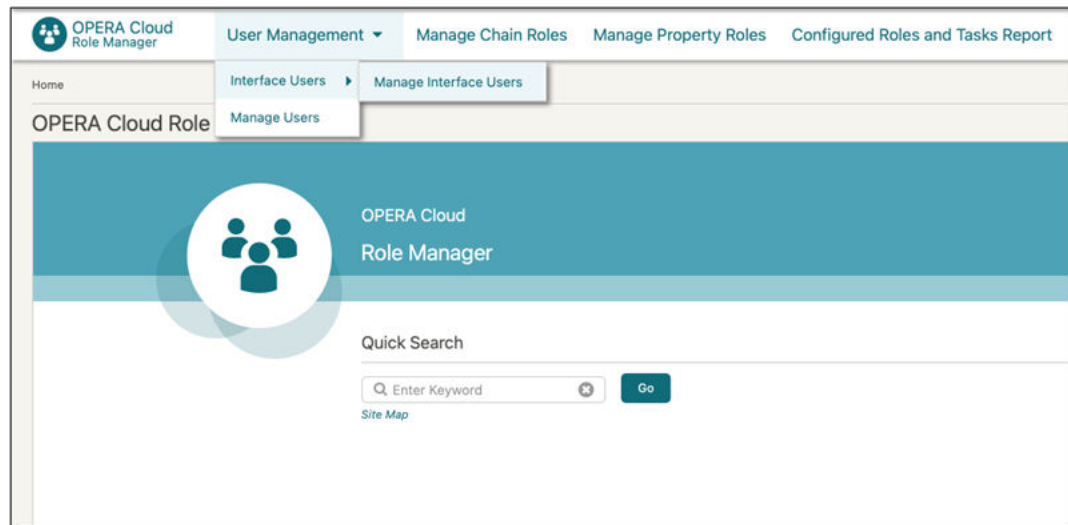
Interface ID Display Name

Interface Key Password Expiry 8/8/2024

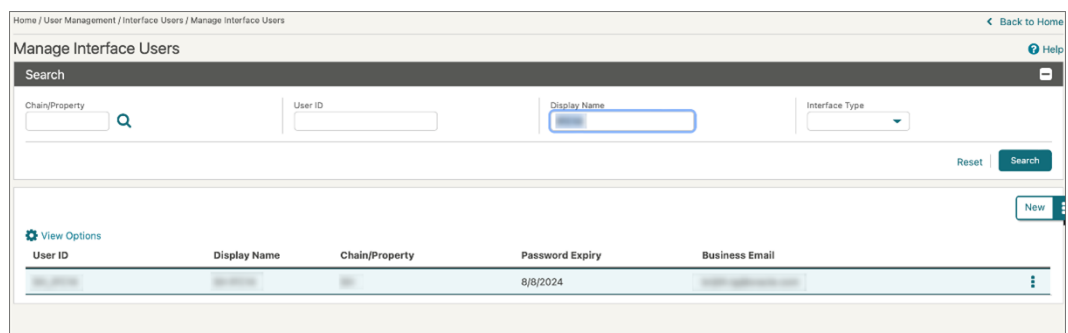
Show

## Inactivating the Interface User

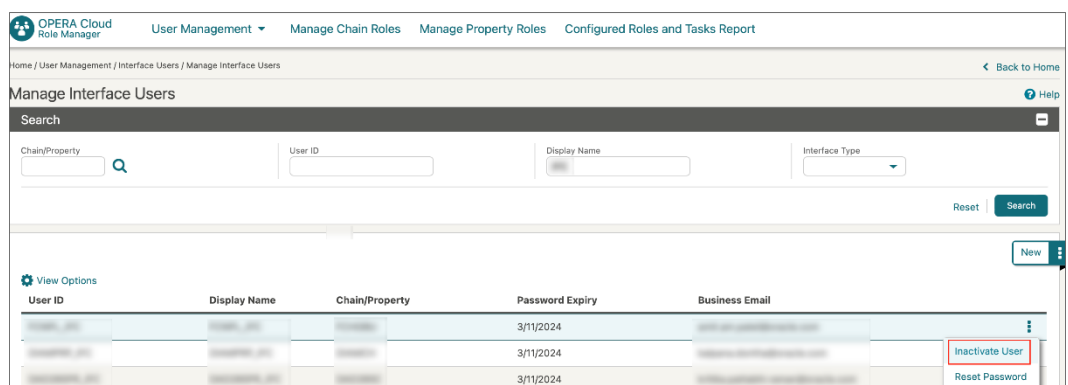
1. Log in to OPERA Cloud as an administrator and navigate to Role Manager.
2. Click the **User Management** tab on the Role Manager screen.
3. Click **Interface Users** and then click **Manage Interface Users**.



4. Search for the user you want to inactivate by entering the **User ID** or **Display Name** in the search fields.



5. Click the **vertical ellipsis** for the user and select **Inactivate User** to inactivate that user.



6. Search for the inactive user in **Manage Interface users** screen and then click the **vertical ellipsis** located next to the **New** button.
7. Select **Show Inactive**.

The screenshot shows the 'Manage Interface Users' screen in the OPERA Cloud Role Manager. The top navigation bar includes 'OPERA Cloud Role Manager', 'User Management', 'Manage Chain Roles', 'Manage Property Roles', and 'Configured Roles and Tasks Report'. The breadcrumb trail is 'Home / User Management / Interface Users / Manage Interface Users'. The main heading is 'Manage Interface Users'. Below the heading is a search bar with the text 'Search'. The search bar contains four input fields: 'Chain/Property', 'User ID', 'Display Name', and 'Interface Type'. The 'Chain/Property' field has a magnifying glass icon. The 'Display Name' field has a 'Reset' button. The 'Interface Type' field has a dropdown arrow. Below the search bar are 'Reset' and 'Search' buttons. The main content area is empty, with the text 'Enter or modify criteria and search.' at the bottom. On the right side of the main content area, there is a 'New' button and a 'Show Inactive' button, both highlighted with red boxes.