

Oracle Hospitality OPERA Cloud Distribution Release Readiness Guide



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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Preface

This guide introduces Oracle® Hospitality OPERA Cloud Distribution. OPERA Cloud Distribution enables hotels to communicate room availability, rates, and inventory (ARI) directly to hotel chains, brands, independents, and representation companies.

Purpose

The Release Readiness Guide provides information about OPERA Cloud Distribution and serves as a primary method of communicating new features, updates, and resolved issues to customers and other stakeholders on an on-going basis.

Audience

This document is intended for OPERA Cloud Distribution customers.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the [Oracle Help Center](#).

Table Revision History

Date	Description of Change
November 2022	Initial publication.

1

Introduction

OPERA Cloud Distribution provides hotel chains, brands, independents, and representation companies with a channel management platform. It is a single system of record for inventory, pricing, and content directly from the source, enabling users to provide attribute-based pricing and custom offers.

Built for all OPERA Property Management products, OPERA Cloud Distribution offers an intuitive user interface and comprehensive functionality to improve every facet of channel management.

Product Overview

OPERA Cloud Distribution is delivered to customers as an Oracle managed SaaS (Software as a Service) application. It is a cloud-based, mobile-enabled platform that leverages the power of Oracle Cloud Infrastructure (OCI) to deliver multi-region scalability, security, and performance. It provides high availability to customers and eliminates the challenges of on-premises applications.

With its unique connectivity capabilities for all direct and indirect channels, OPERA Cloud Distribution allows hotels of all types and sizes to rapidly add distribution channels and enhance channel and revenue management.

Distribution Platform

OPERA Cloud Distribution provides the following feature sets:

- Cloud native design.
- User friendly user interface.
- Manage property reservation and property channel settings.
- Import/create room types, import inventory, and manage rate plans and restrictions from OPERA Cloud using the OPERA Xchange Interface (OXI).
- Easily map rooms and rates to subscribed channels.

The following features support property day-to-day operations:

- Control plans to monitor data flowing across all channels.
- Ad-hoc publication of ARI (availability, rate, and inventory) data to the channels.
- Ad-hoc mapping of rooms and rate plans across channels.
- Viewing lists of reservations created by channels.

2

Features and Updates

The following sections contain new features and updates for OPERA Cloud Distribution 22.5.

Availability

Inventory

- OPERA Cloud Distribution is ready to receive block information from your OPERA Property Management System on the Search Display Inventory option as well as block details, comments, and status flow on the Search Display Block option. The View Inventory and View Block permissions on Role Permissions > Inventory are valid for these options. For more information, see [OPERA Cloud Distribution User Guide](#).
- The inventory of virtual suites is now always adjusted to the lowest availability of the linked component room types. This change was implemented with the 22.4.0.3 patch.

Reservations

Reservations

You can now search by name.

Pricing

Rates – Products

The Products screen is redesigned for a better user experience.

Yield Attributes

The Yield Attributes screen is redesigned for a better user experience.

Channels

Configuration

- For Channels with Room Type Template, you can now see the room type code and description in the list of values.
- For Channels with ARI Push enabled, you can now define rates linked to Room Types as well as rooms linked to Rate codes in the respective tab. The Offer Distribution tab is accessible and can be edited now as well.

Publish

You can now publish manually to channels with status maintenance.

Configuration

Inventory Management – Block Status

OPERA Cloud Distribution is ready to receive block statuses and flow from your OPERA Property Management System. The View Inventory Configuration on the Role Permissions > Inventory module is valid for this option.

Taxes – Taxes Definition and Tax Details

You can now enable the possibility to use Day Ranges on tax definition, for example, from day 1 to day 5 there is one tax valid, and from day 6 to day 10, another one. If a tax is already linked to a collection, enabling a range is not possible, and the field is read-only. Deactivating the flag is only possible if no tax details exist.

If the Day Range flag on taxes is activated, the Day Range From and Day Range To fields on Tax Details are available for configuring ranges. You can enter different day ranges within the same Date Range. Enter the range where the tax is valid, for example, 10% tax for a Day Range from 1 to 5 and 8% from 6 on; in this case, the Range To field stays empty. Range From is a required field and needs to be at least zero. By default, existing tax details are updated with zero in Range From when enabling the Range flag on taxes.

Taxes – Collection and Taxes

The Tax Test Calculation considers the newly implemented functionality of Date Range for taxes, including the display and whether it is set.

Property/Cluster Selection

- You can now access your cluster in addition to individual properties. This selection directs you to a cluster area.
- Your cluster area shows you all properties linked to your cluster. According to your assigned access, you can navigate to your linked properties.

ADS Adaptor – Reservations

- The address line now supports multiple values.
- The default rate comment is not added if the rate object has multiple values.

OPERA Xchange Interface (OXI)

The OPERA Xchange Interface (OXI) adapter now supports the following:

- Single rate header messages containing multiple transaction codes per room class or room type to OPERA Cloud Distribution.
- Set Yield Adjustments for Rate Schedule Messages.

Shop & Book

Reservations

- The application now supports multiple cancellation and deposit policies.
- The property information section now supports additional details.
- The application now supports frequent flyer and guest membership details to be attached to a reservation if available.
- The application now supports accepting and responding in reservation responses with guest flight information for both arrival and departure.
- The application now supports the creation of multiple reservations with the same external reference number. This behavior is based on a configuration in channel registry and can be turned on as needed.

3

Supported Browser Compatibility

This chapter describes the web browser requirements supported with OPERA Cloud Distribution.

Web Browser Compatibility

For the browsers that are supported in accordance with the support policy, see the following URL:

[Oracle Software Web Browser Support Policy](#)