

Oracle Hospitality OPERA Cloud Distribution Release Readiness Guide



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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Preface

This guide introduces Oracle® Hospitality OPERA Cloud Distribution. OPERA Cloud Distribution enables hotels to communicate room availability, rates, and inventory (ARI) directly to hotel chains, brands, independents, and representation companies.

Purpose

The Release Readiness Guide provides information about OPERA Cloud Distribution and serves as a primary method of communicating new features, updates, and resolved issues to customers and other stakeholders on an on-going basis.

Audience

This document is intended for OPERA Cloud Distribution customers.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL: <https://iccp.custhelp.com>.

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the [Oracle Help Center](#).

Table Revision History

Date	Description of Change
January 2024	Added release notes and resolved issues.

1

Introduction

OPERA Cloud Distribution provides hotel chains, brands, independents, and representation companies with a channel management platform. It is a single system of record for inventory, pricing, and content directly from the source, enabling users to provide attribute-based pricing and custom offers.

Built for all OPERA Property Management products, OPERA Cloud Distribution offers an intuitive user interface and comprehensive functionality to improve every facet of channel management.

Product Overview

OPERA Cloud Distribution is delivered to customers as an Oracle managed SaaS (Software as a Service) application. It is a cloud-based, mobile-enabled platform that leverages the power of Oracle Cloud Infrastructure (OCI) to deliver multi-region scalability, security, and performance. It provides high availability to customers and eliminates the challenges of on-premises applications.

With its unique connectivity capabilities for all direct and indirect channels, OPERA Cloud Distribution allows hotels of all types and sizes to rapidly add distribution channels and enhance channel and revenue management.

Distribution Platform

OPERA Cloud Distribution provides the following feature sets:

- Cloud native design.
- User friendly user interface.
- Manage property reservation and property channel settings.
- Import/create room types, import inventory, and manage rate plans and restrictions from OPERA Cloud using the OPERA Xchange Interface (OXI).
- Easily map rooms and rates to subscribed channels.

The following features support property day-to-day operations:

- Control plans to monitor data flowing across all channels.
- Ad-hoc publication of ARI (availability, rate, and inventory) data to the channels.
- Ad-hoc mapping of rooms and rate plans across channels.
- Viewing lists of reservations created by channels.

2

Features and Updates

The following sections contain new features and updates for this version of OPERA Cloud Distribution.

Channels

Channel Availability

If the tax is inclusive, the price on the card shows the tax included.

Shop and Cache

In case multiple property rate plans are mapped to the same channel rate and channel access code, the Global Distributions System (GDS) interface exposes the most suitable rate for the channel based on the following:

1. Stay dates on OPERA profile negotiated rates.
2. OPERA Cloud profile negotiated rate sequence.

Channel Reservations

- You can notify reservations with a promotion code in OPERA Cloud Central.
- You can notify reservations with external comments in OPERA Cloud Central.
- You can notify reservations with a preferred room number in OPERA Cloud Central.
- A change is applied to create reservations with correct package amount in OPERA Cloud Central.

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Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

Policies

Bug ID	Description
36200631	The event store table displays the transaction type as Reservation for the cancellation and the deposit policy Operation ID.

Pricing

Bug ID	Description
35937511	Upload packages with a 0.00 pricing schedule in OPERA Cloud to the OPERA Cloud Distribution product schedule.

Shop & Cache

Bug ID	Description
36013968	The getPropertyOffers Application Programming Interface (API) and GDS (Global Distributions Systems) availability with access code returns the company name prior to the channel rate plan code description even single channel rate plan code is mapped to multiple property rate plan codes.
35811270	All rate amounts return a consistent decimal pattern.
35752249	If the cancellation penalty does not apply, no penalty amount is returned.

Channel Reservations

Bug ID	Description
36200762	Channel Reservations: You can create reservations with internal or external comments.
36200671	If Channel reservations are sent with invalid Guarantee Code, reservations are created or modified in OPERA Cloud Central with default guarantee Code as GTDAGT.
35992923	When Credit Card tokenization fails with the Oracle Payment Interface, Reservation notifications are sent to OPERA Cloud with the Cash payment method.
35986294	When reservations are modified in OPERA Cloud, the inventory is adjusted as expected.
35914503	Reservation cancellations are processed in OPERA Cloud Central as expected.
35913630	Reservation Billing Details Application Programming Interface (API) now returns pagination elements.

Bug ID	Description
35908059	Multiple in-session cancellation requests are processed in OPERA Cloud Central as expected.
35884554	Reservation details are returned in fetch reservation response as expected.
35865251	You can modify OPERA V5 migrated reservations in OPERA Cloud.
35855973	When reservations are received without any Internal flag and type for reservation comments, OPERA Cloud Central considers the comments as external comments and default GEN type.
35852109	Personally Identifiable Information (PII) data is masked while printing reservation logs.
35847437	You can see reservation failure reasons on OPERA Cloud Central Message monitoring screen.
35841750	When an in-session reservation on billing is ignored, the configuration data service adjusts the balance rooms counts for the distribution billing.

Miscellaneous

Bug ID	Description
36090588	When credentials are included in URL query parameters the basic authenticator logs warnings or reject requests based on the feature flag.

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Supported Browser Compatibility

This chapter describes the web browser requirements supported with OPERA Cloud Distribution.

Web Browser Compatibility

For the browsers that are supported in accordance with the support policy, see the following URL:

[Oracle Software Web Browser Support Policy](#)