

Oracle Hospitality OPERA Cloud Distribution Release Readiness Guide



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Preface

This guide introduces Oracle® Hospitality OPERA Cloud Distribution. OPERA Cloud Distribution enables hotels to communicate room availability, rates, and inventory (ARI) directly to hotel chains, brands, independents, and representation companies.

Purpose

The Release Readiness Guide provides information about OPERA Cloud Distribution and serves as a primary method of communicating new features, updates, and resolved issues to customers and other stakeholders on an on-going basis.

Audience

This document is intended for OPERA Cloud Distribution customers.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL: <https://iccp.custhelp.com>.

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the [Oracle Help Center](#).

Table Revision History

Date	Description of Change
April 2024	Initial Publication.

1

Introduction

OPERA Cloud Distribution provides hotel chains, brands, independents, and representation companies with a channel management platform. It is a single system of record for inventory, pricing, and content directly from the source, enabling users to provide attribute-based pricing and custom offers.

Built for all OPERA Property Management products, OPERA Cloud Distribution offers an intuitive user interface and comprehensive functionality to improve every facet of channel management.

Product Overview

OPERA Cloud Distribution is delivered to customers as an Oracle managed SaaS (Software as a Service) application. It is a cloud-based, mobile-enabled platform that leverages the power of Oracle Cloud Infrastructure (OCI) to deliver multi-region scalability, security, and performance. It provides high availability to customers and eliminates the challenges of on-premises applications.

With its unique connectivity capabilities for all direct and indirect channels, OPERA Cloud Distribution allows hotels of all types and sizes to rapidly add distribution channels and enhance channel and revenue management.

Distribution Platform

OPERA Cloud Distribution provides the following feature sets:

- Cloud native design.
- User friendly user interface.
- Manage property reservation and property channel settings.
- Import/create room types, import inventory, and manage rate plans and restrictions from OPERA Cloud using the OPERA Xchange Interface (OXI).
- Easily map rooms and rates to subscribed channels.

The following features support property day-to-day operations:

- Control plans to monitor data flowing across all channels.
- Ad-hoc publication of ARI (availability, rate, and inventory) data to the channels.
- Ad-hoc mapping of rooms and rate plans across channels.
- Viewing lists of reservations created by channels.

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Features and Updates

The following sections contain new features and updates for this version of OPERA Cloud Distribution.

Channel Reservations

An external reference number sent by a channel in a reservation message is saved as a custom reference number on the reservation in OPERA Cloud.

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Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

General

Bug ID	Description
36014892	When you hover over the View Change Log option under Actions, a proper tooltip appears.

Pricing

Bug ID	Description
36049070	Bulk availability returns the correct rates in case a tax collection is used to calculate city taxes.

Shop & Cache

Bug ID	Description
36155431	The getPropertyOffers Application Programming Interface (API) returns the channel global credit card type under deposit guarantee policy requirements.
36077234	The getPropertyOffers Application Programming Interface (API) response returns the creation date per a deposit policy absolute deadline for a deposit that is due at a booking.
36164936	The getPropertyOffers and getPropertyOffer Application Programming Interface (API) returns availability without error when the property is migrated.
36076346	The getPropertyOffers Application Programming Interface (API) with the Channel Negotiate Rate access code returns the correct rate per the requested arrival and departure date when a single access code is mapped to multiple hotel rate plan codes.
36264771	A specific adapter is enhanced so a cancellation amount of 0.00 is not returned for a same day cancellation policy without a cancellation penalty.

Miscellaneous

Bug ID	Description
35712598	The getProperties Application Programming Interface (API) content summary returns the correct information for property contacts.
35724963	Events that cannot be processed are set to "Failed" after the retry period.
36085772	When the minimum length of stay is greater than one restriction is deleted in OPERA, the generic Availability/Rates/Inventory (ARI) restriction update message includes the minimum length of stay as one.

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Supported Browser Compatibility

This chapter describes the web browser requirements supported with OPERA Cloud Distribution.

Web Browser Compatibility

For the browsers that are supported in accordance with the support policy, see the following URL:

[Oracle Software Web Browser Support Policy](#)