

# Oracle Hospitality OPERA Cloud Distribution

## Release Readiness Guide



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# Preface

This guide introduces Oracle® Hospitality OPERA Cloud Distribution. OPERA Cloud Distribution enables hotels to communicate room availability, rates, and inventory (ARI) directly to hotel chains, brands, independents, and representation companies.

## Purpose

The Release Readiness Guide provides information about OPERA Cloud Distribution and serves as a primary method of communicating new features, updates, and resolved issues to customers and other stakeholders on an on-going basis.

## Audience

This document is intended for OPERA Cloud Distribution customers.

## Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL: <https://iccp.custhelp.com>.

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## Documentation

Oracle Hospitality product documentation is available on the [Oracle Help Center](#).

## Table Revision History

Date	Description of Change
August 2025	Initial Publication.

# 1

## Introduction

OPERA Cloud Distribution provides hotel chains, brands, independents, and representation companies with a channel management platform. It is a single system of record for inventory, pricing, and content directly from the source, enabling users to provide attribute-based pricing and custom offers.

Built for all OPERA Property Management products, OPERA Cloud Distribution offers an intuitive user interface and comprehensive functionality to improve every facet of channel management.

### Product Overview

OPERA Cloud Distribution is delivered to customers as an Oracle managed SaaS (Software as a Service) application. It is a cloud-based, mobile-enabled platform that leverages the power of Oracle Cloud Infrastructure (OCI) to deliver multi-region scalability, security, and performance. It provides high availability to customers and eliminates the challenges of on-premises applications.

With its unique connectivity capabilities for all direct and indirect channels, OPERA Cloud Distribution allows hotels of all types and sizes to rapidly add distribution channels and enhance channel and revenue management.

### Distribution Platform

OPERA Cloud Distribution provides the following feature sets:

- Cloud native design.
- User friendly user interface.
- Manage property reservation and property channel settings.
- Easily map rooms and rates to subscribed channels.

The following features support property day-to-day operations:

- Control plans to monitor data flowing across all channels.
- Ad-hoc publication of ARI (availability, rate, and inventory) data to the channels.
- Ad-hoc mapping of rooms and rate plans across channels.
- Viewing lists of reservations created by channels.

# 2

## Feature Summary

There are no new or updated features in this release.

# 3

## Resolved Issues

This chapter contains a list of the issues resolved in this release.

### Distribution APIs

BugID	Description
38170095	GDS descriptions remain intact during Channel Availability cache population for room type codes from OPERA Cloud.
38135949	Channel Availability returns channel rate plan and room type description from the Distribution Attribute default configuration when channel specific description is not configured.
37952739	Content Rate Plan messages are no longer published for rate plans that are not mapped to a channel.
37839940	Prevented deletion of channel rate access if no profile id is sent during Cache population flow.
37746713	Channels Availability returns GuaranteeRequirement value NONE if the payment type is mapped to GDS type 38.

### Distribution Channel Management

BugID	Description
37924780	In Distribution channels, when creating a rate plan derived from a base rate and dynamic base rate, the rate plan is derived from the base rate, and schedules are generated accordingly.
37747337	Channel rates hub level search time is improved.
37517918	Distribution Channel Rate Plan Mapping Screen You can filter a Channel Rate Plan mapping by rate plan code, even when switching between properties.

### Distribution Channel Publication

BugID	Description
38223932	OPERA Cloud Distribution: When a close restriction is set at the Rate Category level and a Close to Departure restriction is applied at the house level for the same date, both are successfully processed to the Expedia Channel.
38138943	Channels New and update channel hotel rate mapping content events are published to channel using Onboarding APIs.
38122064	Channel outbound rate update manual publication job is processed successfully for any number of rate plans, room types, and duration, as long as they fall within ARI future days limit.
38033803	Channels: ARI Rate is published for the max ARI days from the current system date.

BugID	Description
38024839	Channel ARI publication failure in a specific scenario is resolved.
38013806	Channel restrictions are published for mapped rate categories and until ARI min days.
37999741	Channels ARI Publication publishes restrictions set at multiple room class levels when channel room type mapping exists.
37999687	Rate and Restriction updates processing is streamlined, especially for daily rate plans, resulting in faster updates to Channel Partners.
37893367	A notification message will be published to a channel when Cancellation policy for a channel rate is created, updated, or deleted and the channel is set to receive a notification.
37860267	Channel ARI manual publication takes priority over other real time events.
37846075	Channel ARI Roll Over failure in certain scenarios is resolved.
37791887	Newly created room types and rooms in OPERA Cloud are successfully created for Distribution channels.
37636154	Channel Publications Prevents content publication notifications related to property, rate plan, and room type configurations when the associated distribution channel partners or properties are inactive.
37630611	Channels Content notification message is published for a cancellation schedule add, update, delete, when it is at the rate plan code level.

## Distribution Reservations

BugID	Description
38129596	Specific scenario preventing successful Modification and Cancellation from Booking.com has been addressed for certain hotels in lower Distribution version.
38096408	Channel Reservations: Rates are not affected by reservation non-critical modifications or added comments.
37981602	Channel Reservations Channel Reservations are delivered to OPERA Cloud, incorporating the most up-to-date Channel Room and Rate Mapping settings for seamless integration.
37977986	Performance is improved in the reservation flow when retrieving channel mapping.
37976531	Channels Availability returns lowest ordered rate when multiple public rates are mapped to a same channel rate. If no order is defined, Availability will return first available rate.
37883555	Global Distribution System (GDS) Reservations: A change is applied to skip the inventory availability check for non-critical modifications of channel reservations.
37805212	Channels: When multiple hotel rates are mapped to a single channel rate and negotiated channel rates, a booking is created with correct available hotel rate. The same behavior applies to modifying a booking.



BugID	Description
37732058	Channel Connectivity: Global Distribution Systems (GDS)  Incorrect reservation transactions are getting correct error codes returned for: - A modify request for a reservation that is already cancelled/ arrival date is passed - Invalid expiry date on credit card is used - Cancel request for confirmation number that is already cancelled - Commit request for reservation that is already committed

# 4

## Supported Browser Compatibility

This chapter describes the web browser requirements supported with OPERA Cloud Distribution.

### **Web Browser Compatibility**

For the browsers that are supported in accordance with the support policy, see the following URL:

[Oracle Software Web Browser Support Policy](#)