

# Oracle Hospitality OPERA Cloud Services

## Release Readiness Guide



Release 22.5

F73197-03

February 2023

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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# Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

## Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at [oracle\\_hospitality\\_opera\\_technical\\_publications\\_grp@oracle.com](mailto:oracle_hospitality_opera_technical_publications_grp@oracle.com).

## Audience

This document is intended for OPERA Cloud Services application users.

## Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

## Revision History

### Table Revision History

Date	Description of Change
February 2023	Initial Publication

# 1

## Feature Summary

### Column Definitions

---

**SMALL SCALE:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.


**LARGER SCALE:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

**CUSTOMER ACTION REQUIRED:** You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

---

Features that are specific to:

Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. 

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. 

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. 

---

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
<b>ACCOUNTS RECEIVABLE</b>		
Manage Invoices Usability Improved	SMALL	
Reminder Letters Updated	SMALL	
<b>BLOCK MANAGEMENT</b>		
Customizable Quote Template Added	SMALL	<b>ACTION!</b>
Cutoff Date Added on Room & Rate Grid	SMALL	
Master Sub Allocation and Blocks Added to R&A	SMALL	
OPERA Controls Added for Blocks	SMALL	
Proforma Invoice Updated with Customizable Text	SMALL	
Tax Type Added to Block	SMALL	
<b>CASHIERING AND FINANCIALS</b>		
Credit Bill Reason Added	SMALL	<b>ACTION!</b>
Custom Charges Updated	SMALL	<b>ACTION!</b>
Failed Credit Card Authorization Reversal Updated	SMALL	<b>ACTION!</b>
Fiscal Terminal Added to Folio History	SMALL	
Generate Advance Bill/Folio for Deposit Added	SMALL	<b>ACTION!</b>



FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Global Membership Exchange Rates Added <b>Loyalty</b>	SMALL	<b>ACTION!</b>
Multiple Yield Market Types Added	SMALL	<b>ACTION!</b>
Package Price Formulas Added	SMALL	
Permanent Folio Storage Updated	SMALL	<b>ACTION!</b>
Rate Code Package Pricing Exceptions Updated	SMALL	
Stationery Templates Updated	SMALL	
<b>CLIENT RELATIONS</b>		
Accompanying Added to Future and Past Stays	SMALL	
Exclusive Preference Controls Removed	SMALL	
Generate ID for Profile Types OPERA Control Updated	SMALL	
Inactivated Profile Memberships Removed from Checked-in / Future Reservations	SMALL	
Negotiated Rates Updated	SMALL	
OPERA Cloud Service, Loyalty Launched <b>Loyalty</b>	SMALL	<b>ACTION!</b>
<b>COUNTRY SPECIFIC</b>		
Country Specific - Italy - Custom Charges Exemption Updated	SMALL	
Country Specific - Italy - E-Invoice Exports Updated		<b>ACTION!</b>
Country Specific - Italy - Exports Updated	SMALL	<b>ACTION!</b>
Country Specific - Maldives - Green Tax Report Updated	SMALL	
Country Specific - Philippines - BIR Reports & Receipts Updated	SMALL	
Country Specific - Poland - Polish JPK Export Updated	SMALL	
Country Specific - Poland - Sample Folio Template Updated	SMALL	<b>ACTION!</b>
Country Specific - Poland - Transaction Code Configuration Updated	SMALL	
Country Specific - Portugal - Credit Bills Updated	SMALL	<b>ACTION!</b>
Country Specific - Portugal - PT_SAFT_104 Export Updated	SMALL	<b>ACTION!</b>
Country Specific - Qatar - iBorders Integration Added	SMALL	
<b>EVENTS</b>		
Function Space Utilization Report Added	SMALL	
OPERA Controls Added for Events <b>Premium</b>	SMALL	
<b>FRONT DESK</b>		
Advance Folio Payment Type OPERA Control Added	SMALL	
Auto Check In Pseudo Rooms after Check Out Updated	SMALL	
Display Color Added to Check In	SMALL	
Check In Added to Room Assignment	SMALL	
Swap/Shift Rooms Updated	SMALL	

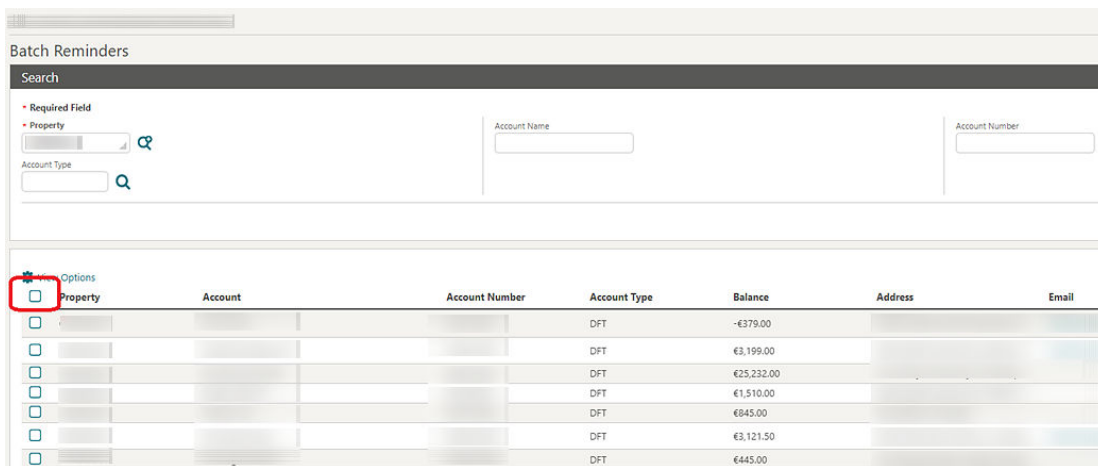
FEATURE	SCALE	CUSTOMER ACTION REQUIRED
<b>INTEGRATION</b>		
Changes Log Updated for Guest Messages	SMALL	
Default Key Selection OPERA Control Added	SMALL	ACTION!
Delete Added to Property Interface Messages	SMALL	
Encoding for Multiple Keys Added	SMALL	ACTION!
Event Changes Trigger Business Events	SMALL	ACTION!
Exchange Message Status Usability Improved	SMALL	
Fiscal Business Events Updated	SMALL	ACTION!
IFC Controller Status Monitoring Updated	SMALL	
Linked Profiles Added to Fiscal Folio	SMALL	ACTION!
Multiple Generic Partners Available for Fiscal Folio Parameters and Export Mapping Codes	SMALL	
OFIS Partners Configuration Updated	SMALL	
OFIS Resend Fiscal Messages Added	SMALL	ACTION!
OPI Configuration for EFT Interface Added	SMALL	ACTION!
Property Interface Configuration Updated	SMALL	
Property Interface Monitoring Added	SMALL	
Turkey – OFIS Updated for Accompanying Guests	SMALL	ACTION!
OHIP Developer Portal Link Added	SMALL	
Reservation Business Events Updated	SMALL	
<b>MISCELLANEOUS</b>		
Changes Log Updated for Business Event Configuration	SMALL	
Changes Log Updated for Guest Messages	SMALL	
Digital Assistant Updated	SMALL	ACTION!
Guided Learning Updated	SMALL	
OPERA Cloud URL Change	SMALL	ACTION!
<b>REPORTS</b>		
Stationery Fonts Added	SMALL	ACTION!
<b>RESERVATIONS</b>		
Auto-Attach Elements Updated	SMALL	
Auto-Populate Routing for OXI Reservations Added	SMALL	
Daily Details Usability Improved	SMALL	
Global Alerts Updated	SMALL	
Housekeeping Enabled for Component Suites	SMALL	
Room Diary Menu Relocated	SMALL	
Manual Card Entry for OPI Interface Added	SMALL	ACTION!

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Running AI Room Assignment	SMALL	
<b>ROLE MANAGER</b>		
Background Role Update Added	SMALL	
<b>ROOM MANAGEMENT</b>		
Component Suite Management Updated	SMALL	
Manage Task Sheets Updated	SMALL	
OPERA Control Group Updated	SMALL	
<b>SALES</b>		
Block Skill Added to Digital Assistant <span>Premium</span>	SMALL	<b>ACTION!</b>
Digital Assistant Activity Completion Updated		
OPERA Controls Added for Activities	SMALL	
<b>TOOLBOX</b>		
Gaming_Custom Outbound Type Added <span>Gaming</span>	SMALL	
Outbound System Monitoring Added	SMALL	<b>ACTION!</b>
Refresh Property Updated	SMALL	
Service Locator Added	SMALL	<b>ACTION!</b>
SFTP Configuration Updated	SMALL	

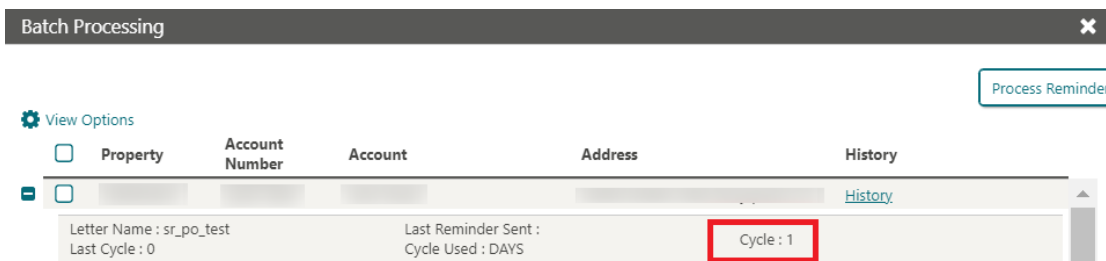
## ACCOUNTS RECEIVABLE

### Reminder Letters Updated

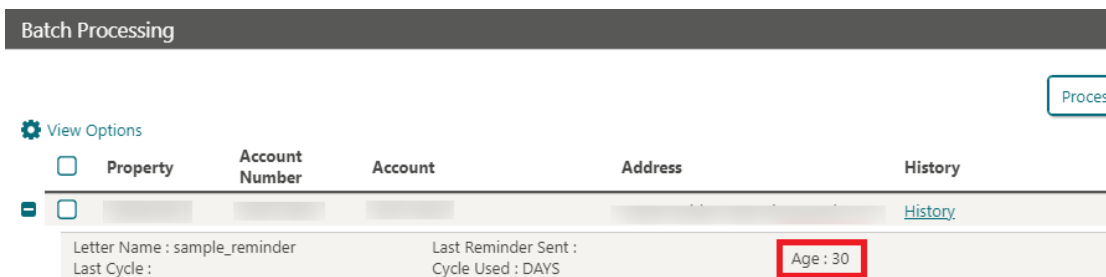
The following updates are made to AR reminder letters: [Batch Reminders](#) is updated with a Select All check box in the column header.



When the **Simple Reminder** OPERA Control is active, the **Cycle** appears in [AR Account Reminders](#) and [Batch Reminders](#).



When the **Simple Reminder** OPERA Control is inactive, the **Age** appears in [AR Account Reminders](#) and [Batch Reminders](#).



## Manage Invoices Usability Improved

Pagination is added to [Manage Account Invoices](#) when the number of invoices exceeds 50.

Home / Financials / Accounts Receivables / Manage Accounts Receivables / Manage Account Invoices

### Manage Account Invoices

**Search**

**Required Field**

**Property**

**Account Number**

Folio Number:

Supplement:

Reference:

Name:

Invoice Number:

Statement Number:

---

Name:  Account Number:  Balance:  Invoices:

**View Options**

Account Name

<input type="checkbox"/>	Account Name	Name	Payment Method	Date	Folio Number	In Nu
<input type="checkbox"/>	Airt from the Heart				10161333	
<input type="checkbox"/>	Airt from the Heart				10161332	
<input type="checkbox"/>	Airt from the Heart				10161331	
<input type="checkbox"/>	Airt from the Heart				10161330	
<input type="checkbox"/>	Airt from the Heart				10161329	
<input type="checkbox"/>	Airt from the Heart				10161328	
<input type="checkbox"/>	Airt from the Heart				10161327	
<input type="checkbox"/>	Airt from the Heart				10161326	
<input type="checkbox"/>	Airt from the Heart				10161324	
<input type="checkbox"/>	Airt from the Heart				10161323	

**1**

## BLOCK MANAGEMENT

### Business Block Lead Time Report Added

A **Business Block Lead Time** report is added to the [Blocks and Groups report group](#). The report displays multiple block statuses (by date) and revenue types for business blocks. The purpose of the report is to show the total lead time elapsed between the date the booking is created and the day of the booking arrival. This report reflects all booking status changes by date and the total number of days the booking stayed at each status. It is particularly helpful for identifying the booking patterns of clients in order to accurately forecast anticipated group business and the time frame in which it will transpire. With options to select up to six different statuses and up to four different revenue types, the report can be either very simple or highly detailed. See [Business Block Booking Lead Time Report](#).

**Business Block Lead Time**

Arrival Property	Status Market	Bkg ID Name	INQ Date INQ Days	TEN Date TEN Days	DEF Date DEF Days	CAN Date CAN Days	ACT Date	Rev Type 1 Init Rms	Rev Type 2 Avg Rate	Rev Type 3 Tot Rms	Lead Days
05/10/22	OPP OPM							1,200.00	800.00	5,770.00	55
								0	225.00	40	
05/10/22	TEN GGOV	Meeting		29/06/21 463				0.00	0.00	0.00	463
								0	0.00	0	
05/10/22	TEN GGOV	Meeting		29/06/21 463				0.00	0.00	0.00	463
								0	0.00	0	
05/10/22	TEN GGOV	Meeting		29/06/21 463				0.00	0.00	0.00	463
								0	0.00	0	
06/10/22	CAN CORP		13/10/22	13/10/22	13/10/22	13/10/22		0.00	0.00	0.00	0
								0	0.00	0	
06/10/22	INQ CORPC		14/10/22					0.00	0.00	0.00	0
								0	99.00	5	
06/10/22	DED CORPC	ooss						0.00	0.00	0.00	468
								0	0.00	0	
06/10/22	TEN CTA	Wedding Block		25/06/21 468				100.00	500.00	80.00	468
								0	0.00	0	
06/10/22	CAN CORI		13/10/22	13/10/22		13/10/22		0.00	0.00	0.00	0
								0	300.00	20	
08/10/22	INQ CORP		06/07/22 94					0.00	0.00	0.00	94
								0	0.00	0	
08/10/22	INQ CORP		06/07/22 94					0.00	0.00	0.00	94
								0	200.00	100	
08/10/22	LOS CORI	Status Change Test	14/10/22	14/10/22				0.00	0.00	0.00	0
								0	0.00	0	
09/10/22	TEN CORP	Business Events Demo		18/10/22				240.00	100.00	190.00	0
								0	0.00	0	
09/10/22	OPP OPM							0.00	0.00	0.00	37
								0	0.00	45	

## Customizable Quote Template Added


A Quote (sample\_sc\_quote.rtf) report is added to the [Blocks and Group Reports](#) group. As a customizable [stationery template](#), you can set up and produce a quote detailing the Accommodation, PMS Packages for City Tax and/or Breakfast Packages, Catering Packages, Events, and Event Resources. The quote includes conditional text that can be modified or removed and areas to add your property's photos and logo, and can be generated in different languages. The quote contains several sections: the detail of the event, the particular conditions of the sale, the general conditions of the sale, and the approval page for the customer signature. See [SC Quote Report Template](#).

- Quote -

Company  
Contact  
Telephone  
E-mail

Event Dates  
Client Sales Exec.  
Telephone  
E-mail

Paris, the 18.08.22

	No. Pers. or Qty	Unit Price in \$		Total Amount in \$	
		Before Tax	Taxes Incl.	Before Tax	Taxes Incl.
<b>Saturday 28 May 2022</b>					
					
<b>Your Meeting</b>					
<b>Reception</b>					
Iris	30	18.45 \$	24.00 \$	553.50 \$	720.00 \$
Shaved Heirloom Tomato with Sea Salt and Bruschetta, Peruvian Ceviche, Spanakopita, Coconut Curry Chicken, Mango Chutney Allergen Information: This menu contains products which include Dairy and Nuts. Items with these ingredients will be labeled accordingly.					
<b>Your Accommodations</b>					
	20	184.55 \$	201.50 \$	3,690.91 \$	4,030.00 \$

<b>Sunday 29 May 2022</b>					
<b>Your Meeting</b>					
Pelican Meeting Package	30	72.75 \$	83.74 \$	2,182.51 \$	2,512.20 \$
<b>Meeting</b>					
9x9 Screen	1	Included	Included	Included	Included
Water Station	1	Included	Included	Included	Included
Standing Podium	1	Included	Included	Included	Included
Projector	1	Included	Included	Included	Included
<b>Lunch</b>					
Baltimore 100 Mile Buffet	30	Included	Included	Included	Included
Gluten Free Banana Nut Bread, Freshly Brewed Regular and Decaffeinated Coffee and Assorted Hot Tazo Teas, Crab Bisque Soup, Roasted Tomato and Cucumber Salad, Mixed Green Salad, Crumbled Fire Fly Farms Goat Cheese, Roasted Yellow Beet, Grape Tomatoes, Corn Flake Crusted Fried Chicken Breast with Greek Yogurt Ranch, Baltimore Pit Beef Barbeque, Horseradish Cream, Brioche Rolls, Corn Bread with Local Honey Butter, Cauliflower Gratin with Chapel Farms Cheddar Cheese, Herb and Garlic Roasted Potatoes, Carrot Cake Bites and Apple Crisp Cups					

<b>TOTAL GENERAL (\$)</b>	<b>8,629.52 \$</b>	<b>10,125.70 \$</b>
Room Revenue Test		Total VAT 222.94 \$
Sales Tax		Total VAT 540.60 \$
Banquet Service Charge		Total VAT 732.65 \$

A **Use Quote Reference Number** OPERA Control is added to **Blocks**. When active, a **Quote Reference Number** field appears in **Block Details** and outputs on the **SC Quote report**. When generating the SC Quote Report, an **Increase Quote Reference Number** check box appears that increases the Quote Reference Number in the block when selected, indicating there are changes made to the original quote generated.

**Block Details**

**Required Field**

**Block Name**

Block Code

Shoulder Start DD/MM/YYYY

Shoulder End

Start Date 05/09/2022 Mon

Nights 3

End Date 08/09/2022 Thu

Inventory Control: Non Elastic, Elastic, Sell Limit

**Reservation Type**

**Market**

**Source**

Origin

Type

Trace Code

Conversion

Ranking

Rate Protect: None, All, Selected

Non Compete: None, All, Selected

Industry

**Block Owner** Manage Owner

**Quote Reference Number**

Tax Type

**Report Parameters -**

**Required Field**

**Property**

**Business Block**

Event Status

Note Type AGN\_AGR\_BIL\_BLOC

Currency USD

Exchange Rate Date, Creation Date, Distributed Date

09/09/2022 Fri

Note Type for Banking Notes

Print Account

Print Contact

Breakfast Package

City Tax Package

Add Excluded Pkg Elements to Gross Revenue

**Increase Quote Reference Number**

Cancel Select Printer Download As... Email Preview / Download

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Blocks** group.
4. Locate and activate the **Use Quote Reference Number** parameter.

## Cutoff Date Added on Room & Rate Grid

A Cutoff Date check box is added to the **Room & Rate Grid** view options. When you select the check box, a Cutoff Date row appears for each room type.

**Room & Rate Grid**

Block Order 09/10/2022 Sun @ 1 @ 10/10/2022 Mon

Group By: Grid Type, Date

View Options

Show: All Room Types, Only Used Room Types

Grid Type: House Availability, Original Rooms, Contract Rooms, Rates, **Cutoff Date**

View Occupancy: Occupancy 1, Occupancy 2, Occupancy 3, Occupancy 4

Room Type Order: A1K, DLXK, COMPJO, DLXQ, EXLQ, PRES, TTW

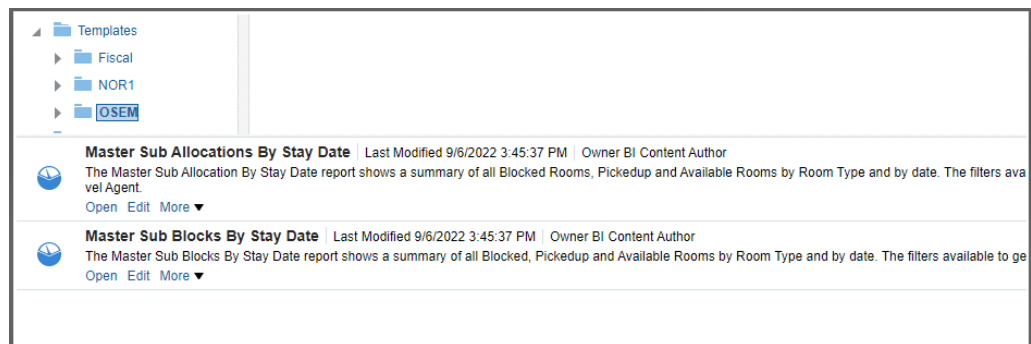
09/10/2022 Sun	A1K	DLXK	COMPJO	DLXQ
House Availability	0	2	43	1
Original Rooms	15	10	5	48
Contract Rooms	15	10	5	
Rates		250.00	300.00	
<b>Cutoff Date</b>		19/09/2022	09/09/2022	



## Master Sub Allocation and Blocks Added to R&A

A **Master Sub Blocks by Stay Date** and **Master Sub Allocations by Stay Date** report are added to the /Shared Folders/Templates/OSEM folder.

- **Master Sub Allocation By Stay Date** shows a summary of all Blocked Rooms, Picked up, and Available Rooms by Room Type and by date. The filters available to generate this report include Property, Stay Date Range, Block Status, Room Owner Code, Market Code, Company, and Travel Agent.
- **Master Sub Blocks By Stay Date** shows a summary of all Blocked, Picked up, and Available Rooms by Room Type and by date. The filters available to generate this report include Property, Stay Date Range, Block Status, Room Owner Code, Market Code, Company, and Travel Agent.



## OPERA Controls Added for Blocks

The following **Blocks OPERA Control** is added for existing functionality:

For properties with the **Business Blocks OPERA Control** active, the **Group Rooms Control OPERA Control** is activated automatically.



### Note:

This OPERA Control is a complimentary feature and does not affect the subscription-based function count.

## Proforma Invoice Updated with Customizable Text

For OPERA Cloud Sales and Event Management subscribers, the **Proforma Invoice** (rep\_proforma\_invoice) is updated with customizable message texts allowing you to add translatable texts. See [Configuring Stationery Custom Message Texts](#).

## Tax Type Added to Block

For properties with the **Tax Type OPERA Control** active, a Tax Type list field is added to [Block Details](#). The Tax Type selected is populated to the posting master reservation associated to the block, which is then referenced when calculating tax and service charges on the [proforma invoice](#).

The screenshot shows the 'Block Details' form with various fields for reservation management. The 'Tax Type' field is highlighted with a red box. Other visible fields include 'Block Name', 'Start Date' (01/21/2024), 'Nights' (4), 'End Date' (01/25/2024), 'Inventory Control' (Non Elastic/Elastic), 'Decision Date', 'Reservation Type', 'Market', 'Source', 'Origin', 'Type', 'Trace Code', and 'Block Owner' (STK).

## CASHIERING AND FINANCIALS

### Credit Bill Reason Added

A **Credit Bill Reasons OPERA Control** is added and available when the Credit Bill OPERA Control is active. When active, a Credit Bill Reason prompt appears when you generate a [Credit Bill](#).

A **Credit Bill** code type is added to [Adjustment Reasons](#) and is available when the Credit Bill Reasons OPERA Control is active. The Adjustment Codes configured with a code type of Credit Bill are available for selection if you select a Credit Bill Reason when generating a Credit Bill.

The screenshot shows the 'Adjustment Codes' form. The 'Code Type' is set to 'Credit Bill' (indicated by a selected radio button). The description field contains the text 'The guest was overcharged.'. Other fields include 'Property', 'Code', and 'Description'. The form has 'Cancel' and 'Save' buttons at the bottom right.

## IMPACT OR OTHER CONSIDERATIONS

If the Fiscal Folio Printing OPERA Control and Credit Bill Reasons [OPERA Controls](#) are both active, the Credit Bill Reason is included in the OPERA Fiscal Integration Solution (OFIS) with a Fiscal Partner.

## STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Credit Bill Reasons** parameter.

## Custom Charges Updated

For properties with the **Custom Charges** OPERA Control active, [Custom Charges](#) functionality is updated to resolve multiple issues:

- You can perform searches and filter by Description on the Custom Charge Exemptions configuration screen. The results are filtered accordingly.
- In a scenario where unsettled Custom Charges are linked to a Reservation Exemption, you cannot modify the Start Date and/or End Date of the Reservation Exemption.
- In a scenario where an in-house reservation has settled Custom Charges for previous stay dates, you can select Choose Nights for the Reservation Exemption and update values for the dates, with exception to the dates for the settled Custom Charges.
- Custom Charge Exemptions are visible on the Custom Charge Adjustments screen as long as they are active during one stay date of the reservation.
- You can perform searches and filter by Code or Description on the Custom Charge Exemptions screen. The results are filtered accordingly.
- You can update a Reservation Exemption with a value at the stay level (Quantity field), when another Reservation Exemption is configured with a value at the day level (Date field).
- In a scenario where the number of stay nights exceed the number of persons on a reservation, you can update a Reservation Exemption with multiple values at the day level (Choose Nights box selected), and OPERA Cloud correctly calculates the number of persons per date.
- In a scenario where a Property Exemption is eligible beginning the last stay date of a reservation, the Property Exemption displays for only the last night on the Custom Charge Exemptions screen.
- When you view a Custom Charge from the Billing screen, you can see the Price and Quantity values for the Custom Charge.

## Credit Card Authorization Reversal Updated

Failed credit card authorization reversal requests functionality is updated from a recurring request with each End of Day run to a one-time request.

## Fiscal Terminal Added to Folio History

A Fiscal Terminal column is added to [Folio History](#) and is visible when the **Fiscal Service Terminals** OPERA Control is active. The Fiscal Terminal column displays the Terminal Label value selected during generation of the original fiscal folio.

## Generate Advance Bill/Folio for Deposit Added

A **Generate Advance Bill/Folio** for Deposit Cashiering [OPERA Control](#) is added. When the Control is active, you can generate an advance folio prior to check-in (arrival & future date reservations) from the [Deposit/Cancellation](#) panel using the **Post Unallocated Deposit** or **Post Deposit** actions.

If you proceed, you are prompted with options to generate an advanced folio for the following:

- First Night
- Nights to Charge
- Entire Stay

Once charges are posted to the reservation account as pre-stay charges, the Advance Folio Settlement page prompts you to settle the charges and generate a folio. See [Advanced Folio Settlement](#).

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Pre Stay Charges & Default Pre Stay Charges on Reservation** parameter.
5. Locate and activate the **Generate Advance Bill/Folio for Deposit** parameter.
6. Locate and update the **Advanced Deposit Handling** setting to 0 or 1.

## Global Membership Exchange Rates Added

**Loyalty** The ability to manage global membership [exchange rates](#) is added. Global membership exchange rates are required for converting revenue from the [property currency](#) to the **Central Currency Code** [OPERA Control](#) used for loyalty program management.

## SETS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Click the **vertical ellipsis** button for the property or chain role to which you want to assign tasks and select **Edit**.
4. From Main Tasks, select **Financials group**.
5. From the Available Tasks panel, select the **Currency Exchange Calculator** user task.
6. Select the **Manage Membership Global Currency Exchange Rates** and **Delete Past Membership Global Exchange Rates** user tasks.
7. Click **Save**.

## Multiple Yield Market Types Added

The following [OPERA Controls](#) are added to the Rate Management group.

- **Yield Management.** Activates yield management functionality.
- **Multiple Yield Market Types.** When this is active, you can add multiple Yield Market Types on a Rate Code and select a single Yield Market during the Look To Book availability search.
- **Default Yield Market Type.** Defines the Default Yield Market type for Rate Codes and in Look to Book search.

The existing **Yield Market Types** OPERA Control is relocated to Rate Management > Yield Management.

You can select multiple Yield Market Types for a Rate Code [Rate Controls](#) and select a single Yield Market during the [Look To Book](#) availability search.

The **New/Edit Yield, Delete Yield** user tasks are deprecated and replaced with the following [Financial Admin](#) user tasks:

- Yield
  - New/Edit Yield Category: added for creation/updating of yield categories.
  - Delete Yield Category: added for deleting existing yield categories.
  - New/Edit Yield Adjustments: added for creation/updating of yield adjustments.
  - Delete Yield Adjustment: added for deleting existing yield adjustments.
  - New/Edit Yield Market Types: added for creation/updating of yield market types.
  - Delete Yield Market Types: added for deleting existing yield market types.

 **Note:**

Roles currently granted the New/Edit Yield user tasks are automatically granted the New/Edit Yield Category, New/Edit Yield Adjustments, and New/Edit Yield Market Types user tasks. Roles currently granted the Delete Yield user tasks are automatically granted the Delete Yield Category, Delete Yield Adjustments, and Delete Yield Market Types user tasks

**STEPS TO ENABLE**

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Rate Management** group.
4. Locate and activate the **Yield Management** function.
5. Locate and activate the **Yield Market Type** function.
6. Locate and activate the **Multiple Yield Market Type** function.
  - Update the Default **Yield Market Type** setting.

## Package Price Formulas Added

The [Package Code Posting Attributes](#) Formula list is updated with the following functions to calculate the package price:

- **PKG\_PERCENT\_ADV (Percentage Package Code, Factor Package Code, Minus Package Code)**. Calculates package prices based on a percentage of rate amount excluding selected packages.

 **Note:**

This package function is not available for tax-exclusive properties (all transactions must be configured inclusive of tax generates).

- **UDF\_PERC\_PRICE (Percentage)**. Calculates package prices based on a percentage of rate code (inclusive) price/rate amount. For example, if the price of the rate code is \$150 and the package function is configured with 10 percent, a package price of \$15 is calculated.

 **Note:**

This function does not consider the pricing of any other packages selected for a reservation or configured on the rate code. This package function is not available if the **Advance Packages** OPERA Control is active.

See Oracle Hospitality Localization Center for Hotel (Doc ID 2221741.2).

## Permanent Folio Storage Updated

The [Permanent Folio Storage File Name Format](#) OPERA Control is updated with a value for Fiscal Business Events Updated. When you select `Bill_Generation_Time`, the 24-hour time format (HH:MM:SS) is added to the folio filename.

### IMPACT OR OTHER CONSIDERATIONS

Ensure the correct time zone for your property is selected in [Property Controls](#) as this is considered when the Fiscal Business Events Updated is selected for the folio filename.

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and update the **Permanent Folio Storage File Name Format** setting and add **Bill\_Generation\_Time**.
5. Click **Save**.

## Rate Code Package Pricing Exceptions Updated

For properties with the Advanced Package OPERA Control active, an Allowance (amount) field is added to [Rate Code Package Inclusions](#), Package Pricing Exceptions.

## Stationery Templates Updated

To facilitate the setup of a shared template across multiple properties, the following stationery template data models are updated:

- `sample_folio_portugal`
- `sample_credit_portugal`
- `sample_folio_poland`
- `sample_folio_philippines`
- `sample_folio_india_buckets`
- `sample_folio_hungary`
- `sample_exrecpt`
- `sample_reminder`
- `sample_statement`

With property details data elements:

- resort\_country\_code
- resort\_country\_description
- resort\_street
- resort\_city
- resort\_postal\_code
- resort\_state
- resort\_telephone
- resort\_fax
- resort\_email
- resort\_webaddress
- resort\_tollfree
- resort\_address
- guest\_email\_address (Only available for Folios)

The data model of sample\_folio is updated with property details data elements:

- hotel\_country\_code
- hotel\_country\_description
- hotel\_street
- hotel\_city
- hotel\_postal\_code
- hotel\_state
- hotel\_phone\_header
- hotel\_fax\_header
- hotel\_email\_header
- hotel\_webaddress
- hotel\_tollfree
- hotel\_full\_address
- guest\_email\_address

#### **STEPS TO ENABLE**

See [Updating Customized Stationery with Current Data Model](#).

## CLIENT RELATIONS



## Accompanying Added to Future and Past Stays

For properties with the **Accompanying Guest** OPERA Control active, the **Future and Past Stays** panel is updated to display reservations where the profile is linked as an accompanying guest. A **Primary** check box is added to indicate whether the profile is the primary profile for a reservation or linked as an accompanying guest profile.

Future Reservations (5)										
Property	Confirmation	Arrival	Departure	Room Type	Room Number	Rate	Amount	Status	Primary	
	2117769	05-14-2022	05-15-2022				0 IDR	Cancelled	<input checked="" type="checkbox"/>	
	2000690	05-14-2022	05-15-2022				250 IDR	4PM	<input type="checkbox"/>	
	2113220	05-18-2022	05-19-2022				0 IDR	4PM	<input checked="" type="checkbox"/>	
	2122229	05-18-2022	05-19-2022				0 IDR	Cancelled	<input checked="" type="checkbox"/>	
	2117733	05-18-2022	05-19-2022				0 IDR	4PM	<input checked="" type="checkbox"/>	

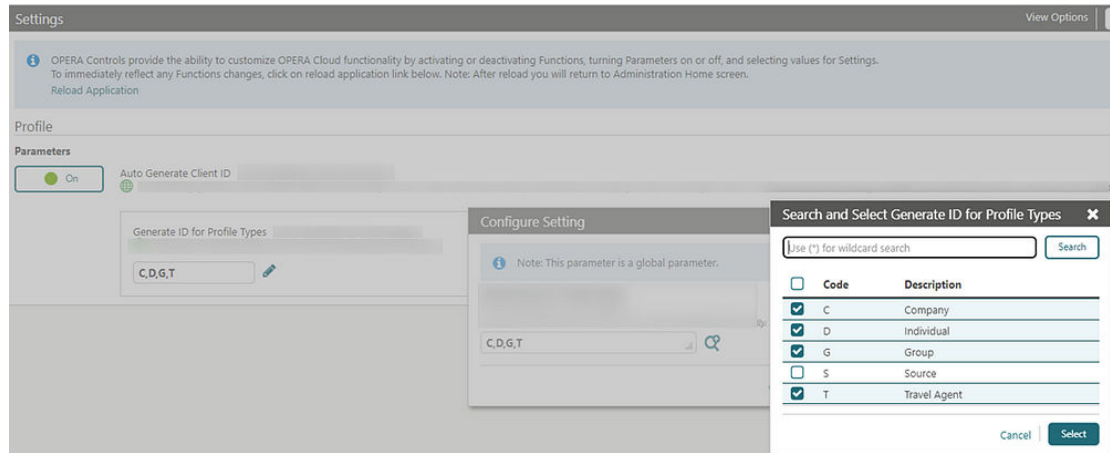
Past Stay Reservations (7)										
Property	Confirmation	Arrival	Departure	Room Type	Room Number	Rate	Amount	Status	Primary	
	2051186	05-13-2022	05-14-2022				0 IDR	No Show	<input checked="" type="checkbox"/>	
	2049520	05-06-2022	05-07-2022				250 IDR	No Show	<input checked="" type="checkbox"/>	
	2037768	05-02-2022	05-03-2022				250 IDR	No Show	<input checked="" type="checkbox"/>	
	2036416	05-02-2022	05-02-2022				250 IDR	Checked ...	<input checked="" type="checkbox"/>	
	1977080	04-12-2022	04-13-2022				250 IDR	No Show	<input checked="" type="checkbox"/>	
	1903594	04-04-2022	04-05-2022				500 IDR	No Show	<input checked="" type="checkbox"/>	
	1903584	03-26-2022	03-27-2022				500 IDR	No Show	<input checked="" type="checkbox"/>	

## Exclusive Preference Controls Removed

The Exclusive Preference OPERA Control and tasks are removed as this feature is not implemented in OPERA Cloud.

## Generate ID for Profile Types OPERA Control Updated

The **Generate ID for Profile Types** OPERA Control is updated with Source.

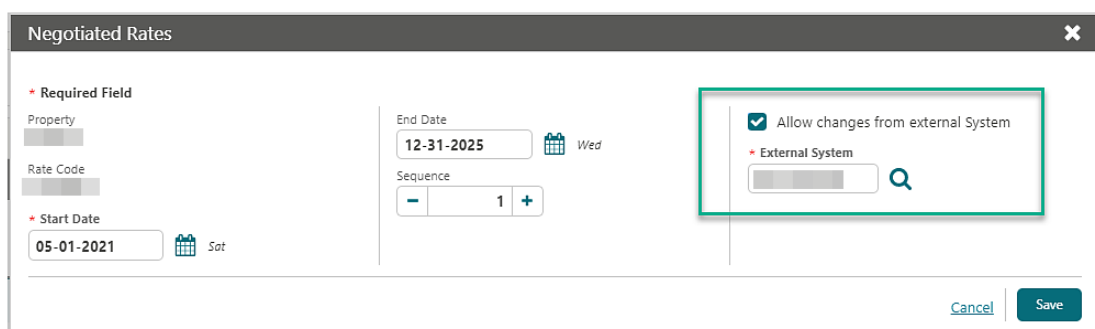


## Inactivated Profile Memberships Removed from Checked-in / Future Reservations

When you update a profile membership as inactive, the membership is removed from all checked-in and future reservations for that guest.

## Negotiated Rates Updated

For properties with the Negotiated Rates OPERA Control active and integrated with a partner solution, the [Negotiated Rates](#) panel is updated with options to determine whether an external system can update the negotiated rate.



## OPERA Cloud Service, Loyalty Launched

### Loyalty

Oracle Hospitality OPERA Cloud Service, Loyalty, is available with a subscription. This module provides chain level functionality allowing you to create and manage a Loyalty program in OPERA Cloud and is available when Profile Sharing functionality is active.

With the subscription, you can manage a Loyalty Program including Earning and Redemption options in OPERA Cloud.

Included with the subscription:

- Membership Tiers and Tier Management including Upgrades, Downgrades, and Renewals (Calendar or Rolling).
- Points Calculation Rules for Enrollment and Stay (Base and Bonus, Tier, and Award points).
- Rate, Package, Room Upgrade, and Pay with Points Redemption.
- Tier Benefits.
- Reporting is available with OPERA Cloud Reporting and Analytics.

#### STEPS TO ENABLE

Requires subscription to Oracle Hospitality OPERA Cloud Service, Loyalty add-on. Contact Oracle Hospitality sales.

## COUNTRY SPECIFIC

### Country Specific - Italy - Custom Charges Exemption Updated

The following update is of specific interest to properties in Italy.

For properties with the **Accompanying Guest and Custom Charges** OPERA Controls active, [Custom Charge Exemption](#) is updated to allow the selection of an accompany guest.

Custom Charge Exemptions is updated with a **Guest** list field listing all profiles linked to the reservation, including accompanying guests, and allowing selection of one or more profiles.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Italy - under OPERA Cloud, Documentation: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2563778.1)

Exemption	Description	Percentage	Guest	Qty	Choose Nights	25/07/20
CHILD	Child	100	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	
TOUR	Tour Guide	50	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	

## Country Specific - Italy - E-Invoice Exports Updated

### Declaration of Intent Information Collection

The Information Collection Methods OPERA Control is updated with DECLARATION\_OF\_INTENT, enabling the [Additional Information](#) profile link for the entry of Declaration of Intent details.

- **Declaration of Intent Number.** The registration number received from the Italian fiscal agency.
- **Declaration of Intent Date.** The date of issue from the Italian fiscal agency.

### E-Invoice Exports Updated

The Italy E-Invoice Exports (IT\_E-INVOICE, IT\_E-INVOICE\_DAY) are updated for the following:.

- To record Document Type TD27 in the <TipoDocumento> element when the Tax ID of the Payee Profile is equal to the General setting Property Tax ID.
- To include Documentation of Intent information when specific criteria are met.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Italy - under OPERA Cloud, Documentation: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2563778.1).

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General group**.
4. Activate the **Information Collection parameter**.
5. Update the **Information Collection Methods** setting to **DECLARATION\_OF\_INTENT**.

**Refresh Exports:**

1. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
2. Enter search criteria then click **Search**.
3. Select the **IT\_E-INVOICE Export**, click the vertical ellipsis **Actions** menu, and select **Delete**.
4. Select the **IT\_E-INVOICE\_DAY** Export, click the vertical ellipsis **Actions** menu, and select **Delete**.
5. Click **New from Template**.
6. Search and select **IT\_E-INVOICE**.
7. Click **Create and Continue**.
8. Click **New from Template**.
9. Search and select **IT\_E-INVOICE\_DAY**.
10. Click **Create and Continue**.

## Country Specific - Italy - Exports Updated

The filter condition in the IT\_ALLOGGIATI and IT\_ALLOGGIATI\_YD exports is updated with `dayuse_yn='N'`; to exclude day-use reservations when the export is generated manually or as part of the End of Day.

### Updated Filter Condition:

```
resort=pms_p.resort and business_date=pms_p.business_date and dayuse_yn='N'  
ORDER BY resv_udfc_search , decode(resv_udfc_search, null, resv_udfc_search,  
tipoalloggiato) , decode(name_usage_type, 'AG', parent_resv_name_id,  
resv_name_id), resv_name_id, room
```

### IMPACT OR OTHER CONSIDERATIONS

The T\_ALLOGGIATI and IT\_ALLOGGIATI\_YD exports cannot be scheduled.

### STEPS TO ENABLE

1. From the side menu, select **Miscellaneous**, select **Exports**, and then select **Country Exports**.
2. Enter search criteria then click **Search**.
3. Select **IT\_ALLOGGIATI / IT\_ALLOGGIATI\_YD**, click the vertical ellipsis **Actions** menu, and select **Delete**.
4. Click **New** from Template.
5. Search and select **IT\_ALLOGGIATI / IT\_ALLOGGIATI\_YD**.
6. Select **Create and Continue**.

## Country Specific - Maldives - Green Tax Report Updated

The Maldives Green Tax Report (maldives\_green\_tax) parameters are updated with **Stay Date From** and **Stay Date To** filters. Reservations that stayed or departed within the selected date range are listed on the report.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Maldives - under OPERA Cloud, Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2631152.1).

Report Parameters - Maldives Green Tax Report

Property

\* Required Field

\* Property

Date Range

\* Stay Date From

\* Stay Date To

Filter

Room Type

Identifiable Information

Display Personal Identifiable Information

## Country Specific - Philippines - BIR Reports & Receipts Updated

The Zero Rated ID Number from the guest profile now appears on the Bureau of Internal Revenue (BIR) Report, Zero Rated Report, before the guest's name in the Zero Rated Details column.

Only receipt records with adjustment postings for the related Bureau of Internal Revenue (BIR) Guest Type discount appear on the following BIR reports (Zero Rated Report, Senior Citizen Report, and Person with Disability Report).

- CAS Details now support nine lines of text including special characters on the following reports and stationery:
  - sample\_payment\_philippines.rtf.
  - sample\_folio\_philippines.rtf.
  - BIR User Activity Report (bir\_user\_activity\_log).

- Acknowledgement Receipt Report (ack\_receipt).
- Official Folio Register Report (official\_folio\_register).
- Official Receipt Register Report (official\_receipt\_register).
- Official Receipt Summary Report (official\_receipt\_summary).
- Persons with Disability Report (pwd\_report).
- Senior Citizen Report (bir\_senior\_citizen).
- Zero Rated Report (zero\_rated\_report).
- Sales Report (sales\_report).
- The CAS details on the BIR reports now follow these standards:
  - Font - Arial Unicode MS font.
  - Font size – 6.
  - Text is not in Italics or bold.
  - Text is centered.
  - Each report displays the CAS Details at the top of the report.
  - There are two lines between the CAS Details and the report's name.
- The reports under the BIR Report group are standardized as follows:
  - Report Header displays the date and time the report is generated.
  - Report footers display the filter labels: Printed by, page number, and internal report name.
  - The date format in the reports is displayed as configured for the property (short date format).
- The CAS details are available in the [Custom Message Text](#) configuration.

### **Acknowledgement Receipt**

- When a folio is generated and the Payment Type is not Direct Bill (City Ledger), if Concessionaire charges exist on the folio, an Acknowledgement Receipt/Number is generated. If a regular posting exists on the folio as well, then an Official Receipt/Number is generated with the next available number from the Official Receipt number range.
- Performing Payment (partial or full) on an AR invoice generates a valid acknowledgement receipt that you can access on the Report History screen. Also, the record for such receipts is included in the Acknowledgement Receipt report,

### **BIR Reports Group**

- The BIR Reports group is visible when Country Mode = PH and if you have the associated Role Manager Task for BIR Reports in Report Groups.
- The BIR Report Group is no longer marked Internal.

### **Sales Report (sales\_report)**

- The sales report (sales\_report) now displays the data of the selected property only.
- The corrections are made in the report to give you accurate data.

### **Official Receipts**

- Official Receipts are not generated for AR Invoices.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Philippines - under OPERA Cloud, Documentation: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2623459.1)

## Country Specific - Poland - Polish JPK Export Updated

The Polish JPK Export (PL\_JPK\_FA) includes Credit Bill folios generated on the current business date.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Poland - under OPERA Cloud, Documentation (Doc ID: 2221741.2).

## Country Specific - Poland - Sample Folio Template Updated

The Polish Sample Folio template is updated. See [Stationery Report Groups](#).

- Column **PKWIU** is no longer included in the detail section by default.
- The data element for **MENSURE** displays the Service Types of the Transaction Codes. The column for **Mensure** displays this information by default.
- The structure of the report is updated to function with Credit Bill functionality and still display **Before Correction** and **After Correction** sections separately.

The following data elements are added to the Sample Folio Poland data model:

- ADDRESSEE\_TAX1\_NO
- ADDRESSEE\_TAX2\_NO
- AR\_NUMBER
- ASSOCIATED\_BILL\_DATE\_HEADER
- ASSOCIATED\_BILL\_NO\_HEADER
- ASSOCIATED\_FISCAL\_BILL\_DATE
- ASSOCIATED\_FISCAL\_BILL\_NO
- ASSOCIATED\_FISCAL\_BILL\_TIME
- BILL\_GENERATION\_DATE\_ISO
- GUEST\_FULL\_NAME
- GUEST\_TAX1\_NO
- GUEST\_TAX2\_NO
- S\_GENERATE\_YN
- NAME2
- NAME3
- OPERATOR
- P\_BILL\_GENERATION\_DATE



- P\_BILL\_GENERATION\_DATE\_ISO
- P\_PRINT\_RESPONSE\_YN
- PAYEE\_NAME\_ID
- PAYEE\_NAME2
- PAYEE\_NAME3
- PROPERTY\_NOTES
- RUNNING\_TOTAL
- SAMPLE\_FOLIO\_TEXT1
- SAMPLE\_FOLIO\_TEXT2
- SOFTWARE\_VERSION
- SUM\_NET\_AMOUNT
- SUM\_VAT
- TRX\_DATE\_ISO
- UPDATE\_DATE\_LONG\_ISO

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Poland - under OPERA Cloud, Documentation (Doc ID: 2221741.2).

#### STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

## Country Specific - Poland - Transaction Code Configuration Updated

[Transaction Code](#) configuration is updated to display the Service Types selection list when the property country mode is Poland.

Code	Description
SZT.	Szt./Pcs.
TOW.	Tow./Goods
USL.	Usl./Svc.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Poland - under OPERA Cloud, Documentation (Doc ID: 2221741.2).

## Country Specific - Portugal - Credit Bills Updated

The following [Cashiering OPERA Controls](#) are added generically but are of specific interest to properties in Portugal.

- **Restrict Posting with Quantity (Parameter).** When the Restrict Posting with Quantity parameter is active, you cannot modify the Quantity field/column when posting charges. All charges are posted with a Quantity = 1. The default is Inactive, but automatically activated for properties with Country Mode = PT (Portugal).
- **Enforce Full Credit per Line Item (Parameter).** When the Enforce Full Credit per Line Item parameter is active, you cannot post charges or credits for partial amounts of tax inclusive transactions when you perform Generate Credit Bill from Folio History. The default is Inactive, but automatically activated for properties with Country Mode = PT (Portugal).

### Credit Bill - Individual Transactions

When the **Enforce Full Credit Bill per Line Item** OPERA Control is active and the **Individual Transactions** option is selected, the following applies:

- The individual transactions/line items from the original folio are visible in the Post Charges table/grid.
- A check box column is available in the Post Charges table/grid.
- The Add Charge button is hidden.
- The Actions icon is hidden.

The screenshot displays the 'Credit Bill' interface with the 'Individual Transactions' option selected. It shows a 'Post Charges' table with columns for Code, Description, Amount, Supplement, Reference, and Check Number. Below it is a 'Post Payments' table with columns for Payment Method, Amount, Supplement, Reference, and Check Number. Buttons for 'Settle Credit Bill' and 'Settle and Print Credit Bill' are visible at the bottom right.

Code	Description	Amount	Supplement	Reference	Check Number
		-41,000.00			
<input checked="" type="checkbox"/>		-42.00			
<input type="checkbox"/>		-43.00			
<input type="checkbox"/>		-44.00			
<input type="checkbox"/>		-4220.00	M03 Exigibilidade de caixa		
<input type="checkbox"/>		-4450.00	M03 Exigibilidade de caixa		

Payment Method	Amount	Supplement	Reference	Check Number
Cash	-42.00		This is it	

### Credit Bill - All Transactions

When the **Enforce Full Credit Bill** per Line Item OPERA Control is active and the **All Transactions** option is selected, the following applies:

- Summed transactions are visible in the Post Charges table/grid.
- The Add Charge button is hidden.
- The vertical ellipsis **Actions** menu is enabled.

The screenshot shows a 'Credit Bill' window with two main sections: 'Post Charges' and 'Post Payments'. The 'Post Charges' section has a table with columns: Code, Description, Amount, Supplement, Reference, and Check Number. It lists three items with amounts of -€1,000.00, -€7.00, and -€870.00. The 'Post Payments' section has a table with columns: Payment Method, Amount, Supplement, Reference, and Check Number. It lists one item: 'Cash' with an amount of -€1,877.00 and a reference of 'The too'. There are buttons for 'Settle Credit Bill' and 'Settle and Print Credit Bill' at the bottom right.



**Note:**

If your property has an old partial credit bill that was not generated based on the per line item, the credit bill for the remaining part cannot be generated after the upgrade.

**STEPS TO ENABLE**

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Activate the **Restrict Posting with Quantity** parameter.
5. Activate the **Enforce Full Credit per Line Item** parameter.

## Country Specific - Portugal - PT\_SAFT\_104 Export Updated

The PT\_SAFT\_104 export is updated as follows:

- An [export mapping code](#) is added under F\_SD\_SAFT\_T for the Property Codes.
  - Mapping Code - PROD\_COMPANY\_TAX\_ID.
  - Description - Product Company Tax ID.
  - Export Value Type - VARCHAR.
  - Export Default Value - 502186771.
  - The export mapping value appears on the PT\_SAFT\_104 export xml tag <ProductCompanyTaxID>. If the export value for the mapping code is not updated or left blank, then the export xml tag <ProductCompanyTaxID> displays the export default value, for example, 502186771.
- The PT\_SAFT\_104 export contains only one record per tax code for 0% tax in the **Tax Table** section even if multiple transaction codes are configured for 0% tax for the same **tax code**.

- The PT\_SAFT\_104 export uses the EXP1 parameter form by default. You can generate the export for the dates that are more than 30 days prior to the business days.

#### STEPS TO ENABLE

1. From the side menu, select **Miscellaneous**, select **Exports**, and then select **Country Exports**.
2. Enter search criteria then click **Search**.
3. Select the **PT\_SAFT\_104**, click the vertical ellipsis **Actions** menu, and select **Delete**.
4. Click **New from Template**.
5. Search and select **PT\_SAFT\_104**.
6. Click **Create and Continue**.

## Country Specific - Qatar - iBorders Integration Added

An iBorders Police integration is updated for HGRS Fiscal Partner. The Fiscal Partners [OPERA Control](#) is updated from SITA to HGRS.

#### Export Mapping Updated


You can configure the PROFILE\_ID\_TYPES (Identification Types) and ID\_COUNTRY\_CODES (Identification Countries) [Export Mapping Types](#) with Mapping Codes that are included in fiscal communications to the Fiscal Partner.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Qatar - under OPERA Cloud, Documentation: OPERA Cloud Fiscal Primary Data Document (Doc ID 2636992.1)

## EVENTS

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. 

## Function Space Utilization Report Added

A Function Space Utilization report is added to the [Events](#) report group. The report details the Maximum (Potential) Utilization, Actual Utilization, and Occupancy % of each [function space](#).

To generate an accurate report, make sure the 100% Occupancy attribute in [Additional Details](#) is set up correctly for each function space. If the utilization period is not configured for a space, the report is generated based on the default time of 1440 minutes (24 hours). See [Function Space Utilization Report \(rep\\_fs\\_utilization\)](#).

#### Function Space Utilization Report

27/06/22												
Combo	Size / Sq. Meters	Space Name	Book ID	Max. Utilization	Actual Utilization	Occ %	Setup	Att.	Total Revenue	lev/Sq.Meter	Avg.Chk	
		Amoha Suite		200 min / 3.33 hrs	60 min / 1 hrs	30.00%			40.00			
		Lunch - Buffet	639621	12:00 PM - 01:00 PM	60 min / 1 hrs	DEF CON	20		40.00		2.00	
	89.18	Annapolis		960 min / 16 hrs	720 min / 12 hrs	75.00%			27.00	0.30		
		Breakfast	639621	08:00 AM - 09:00 AM	60 min / 1 hrs	DEF CLR	20					
		Meeting	639621	09:00 AM - 05:00 PM	480 min / 8 hrs	DEF CLR	20		27.00	0.30	1.35	
		Welcome Dinner	615049	06:00 PM - 09:00 PM	180 min / 3 hrs	DED BQ10	30					
	100.00	Argus Conference Room		1440 min / 24 hrs	60 min / 1 hrs	4.17%			6,190.00	61.90		
		Lunch - Buffet	638163	12:00 PM - 01:00 PM	60 min / 1 hrs	DEF CHT	15		6,190.00	61.90	412.67	
28/06/22												
Combo	Size / Sq. Meters	Space Name	Book ID	Max. Utilization	Actual Utilization	Occ %	Setup	Att.	Total Revenue	lev/Sq.Meter	Avg.Chk	
		All Seasons Space		350 min / 5.83 hrs	540 min / 9 hrs	154.29%						
		Refreshment	695354	08:30 AM - 05:30 PM	540 min / 9 hrs	INQ CON	20					
	100.00	Argus Conference Room		1440 min / 24 hrs	480 min / 8 hrs	33.33%						
		Meeting	615049	09:00 AM - 05:00 PM	480 min / 8 hrs	DED BQ10	15					
		Cool		1440 min / 24 hrs	660 min / 11 hrs	45.83%						
		Crew Catering	695354	11:00 AM - 10:00 PM	660 min / 11 hrs	INQ CLR	20					
	89.18	Frederick Room		375 min / 6.25 hrs	180 min / 3 hrs	48.00%						
		Party	695354	03:00 PM - 06:00 PM	180 min / 3 hrs	INQ REC	20					
	836.01	Mackenzie		1440 min / 24 hrs	720 min / 12 hrs	50.00%						
	% - Mackenzie and Foyer	KITTY PARTY	695354	10:00 AM - 02:00 PM	240 min / 4 hrs	INQ REC						
	50.00% - Mackenzie and Foy	Coat Check	695354	11:00 AM - 10:00 PM	660 min / 11 hrs	INQ REC	10					
		Mackenzie Foyer		1440 min / 24 hrs	720 min / 12 hrs	50.00%						
	% - Mackenzie and Foyer	KITTY PARTY	695354	10:00 AM - 02:00 PM	240 min / 4 hrs	INQ REC						
	50.00% - Mackenzie and Foy	Coat Check	695354	11:00 AM - 10:00 PM	660 min / 11 hrs	INQ REC	10					
		Mackenzie and Foyer		900 min / 15 hrs	720 min / 12 hrs	80.00%						
		KITTY PARTY	695354	10:00 AM - 02:00 PM	240 min / 4 hrs	INQ REC	20					
		Coat Check	695354	11:00 AM - 10:00 PM	660 min / 11 hrs	INQ REC	20					
		NONNA MARIA		1440 min / 24 hrs	270 min / 4.5 hrs	18.75%						
		Wedding Dinner - Plated	695354	07:00 PM - 11:30 PM	270 min / 4.5 hrs	INQ DIA	20					
		Parrot Cay Restaurant and Lounge		1440 min / 24 hrs	180 min / 3 hrs	12.50%						
		Breakfast BallhausForum	695354	05:00 AM - 08:00 AM	180 min / 3 hrs	INQ ASIS	20					
		Room1		1440 min / 24 hrs	60 min / 1 hrs	4.17%						
		Breakfast - Plated a	695354	07:00 AM - 08:00 AM	60 min / 1 hrs	INQ CON	20					
		Vivektesting		1440 min / 24 hrs	660 min / 11 hrs	45.83%						
		Crew Catering BallhausForum	695354	11:00 AM - 10:00 PM	660 min / 11 hrs	INQ COR	20					

## OPERA Controls Added for Events

The following Event [OPERA Controls](#) are added for existing functionality:

- Enhanced Function Space Handling: Parameter - When active, a function space can be configured as a Combo room or marked as a Shareable Space.
- Additionally, you can configure and associate rental codes to a function space to set a default price for room rental. Forecast Event Revenue - Function: Enables you to configure default revenue forecasts by date and revenue types.

### Premium

The following Event [OPERA Controls](#) are added for existing functionality for properties with an Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition subscription.

- Enhanced Event Forecast Handling - Function: When active, the revenue forecast can also include Market Code. If the Booking Type OPERA Control is active, Booking Type is also available.
- Multi Edit Events - Function: Enables you to select and edit multiple events from Manage Event in a single process.
- Multi Choice Menus - Function: Enables you to configure a menu where the guest has the ability to select from several options which menu items are included in the menu.

- Quick Insert - Enables you to add Menus, Items, and Menu Items to an event using a configured code.
- Custom Resources - Enables you to create custom menu items and items from the Manage Resource screen.
- Resource Discount - When active, from the block, you can apply a discount percentage to all menus and any items marked as discountable.
- Item Templates - Function: Enables the ability to configure groupings of items commonly sold together regardless of their item class. When an item template is selected for an event, all items are added along with their respective pricing.

For existing properties with an Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition or Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition subscription, the functions are set to Active automatically.

## FRONT DESK

### Auto Check In Pseudo Rooms after Check Out Updated

For properties with the Auto Check In Pseudo Rooms after Check Out OPERA Control active, pseudo room types with the Always Checked In check box selected have the Always Checked In check box displayed on the reservation's Payment Instructions panel. When Always Checked In is selected, the reservation is copied automatically and checked in after the original reservation is checked out.

### Advance Folio Payment Type OPERA Control Added

For properties with the **Check In Prepay Rules** OPERA Control set to **Advance Folio Payment**, an **Advance Folio Payment Type OPERA Control** is added to limit prepayment to selected payment methods.

With payment types selected for the Advance Folio Payment Type OPERA Control:

- The Advance Folio Payment page appears during check-in/advance check-in for reservations with a payment method for window-1 selected in the **Advance Folio Payment Type OPERA Control**.
- If a reservation has window routing instruction for the lodging transaction code, and the target window payment method is not listed in the **Advance Folio Payment Type OPERA Control**, the amount shown in **Advance Payment Amount** field excludes the routed charges.
- If a reservation has window routing instruction for the lodging transaction code, and the target window is empty, or the payment method is listed in the **Advance Folio Payment Type OPERA Control**, the total amount is shown in Advance Payment **Amount** field.
- If a reservation has a other-room routing instruction for the lodging transaction code, the amount shown in Advance Payment **Amount** fields excludes the routed charges.

See [About Advanced Folio Payment \(Prepayment\)](#).

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Front Desk** group and scroll to the settings section.
4. Locate the **Check In Prepay Rules** setting.
5. Update the **Advance Folio Payment Type** setting and select the payment methods for prepayment.

 **Note:**

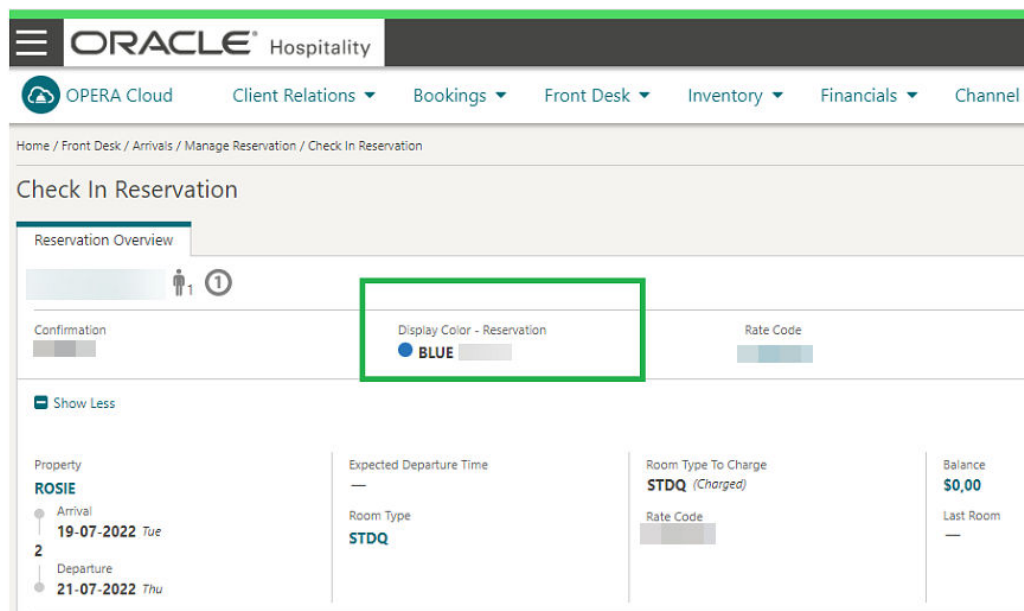
Direct Bill (AR transfer) is not eligible for selection.

## Check In Added to Room Assignment

Check in is added to [Room Assignment](#) enabling you to check in a single reservation.

## Display Color Added to Check In

When the Reservation Color Definition OPERA Control is set to Membership, Market Code, VIP Level, or Reservation, the Display Color appears in the Reservation Overview of [Check In Reservation](#).



The screenshot displays the Oracle Hospitality OPERA Cloud interface. The top navigation bar includes 'ORACLE Hospitality' and various menu items like 'OPERA Cloud', 'Client Relations', 'Bookings', 'Front Desk', 'Inventory', 'Financials', and 'Channel'. The breadcrumb trail shows 'Home / Front Desk / Arrivals / Manage Reservation / Check In Reservation'. The main heading is 'Check In Reservation'. Below this, the 'Reservation Overview' section is highlighted with a green box, showing 'Display Color - Reservation' set to 'BLUE'. Other details include Property: ROSIE, Arrival: 19-07-2022 Tue, Departure: 21-07-2022 Thu, Room Type: STDQ, and Balance: \$0,00.

## Swap/Shift Rooms Updated

For properties with the Swap/Shift Rooms OPERA Control active, [Swap/Shift Room](#) is updated to display the Profile and Reservation details of the source reservation.

Search and Select - Reservation

Swap/Shift Rooms

Search

Name

Room

Room Smoking Preferences

First Name

Room Feature Preferences

Room Floor Preferences

Reset Search

Nights 5 | Room Features BEACH | Specials FBSKT

Stay Dates	Arrival Time	Rate Code
Arrival	06:00 PM	RACK
08/10/2022 Wed	Departure Time	Status
5	10:30 AM	RESERVED
Departure		
08/15/2022 Mon		
Room Type		
STDQ		

You have no search results yet.

Search for reservations by guest name, company, travel agent, source, block name or contacts.

## INTEGRATIONS

### Default Key Selection OPERA Control Added

A **Default Key Selection** OPERA Control is added to the [IFC group](#) with the these options:

- Per Adult (default).
- Per Reservation.
- A **Default Number of Keys Per Reservation** OPERA Control setting is enabled, with a default of one (maximum of 10).

When creating [room keys](#), these OPERA Controls determine the Number of Keys defaults.

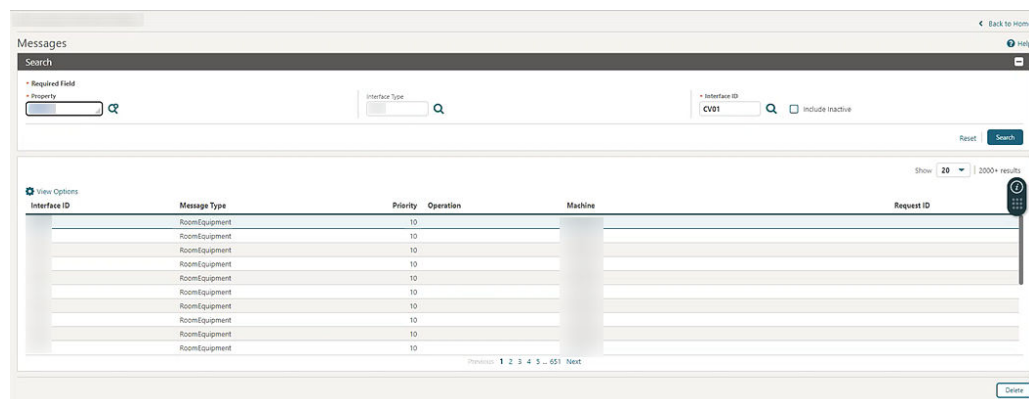


**STEPS TO ENABLE**

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **IFC group**.
4. Locate and update the **Default Key Selection** setting to Per Reservation, if required.
5. Update the **Default Number of Keys Per Reservation** setting.

## Delete Added to Property Interface Messages

A **Delete** action is added to [Property Interface Messages](#). Users with the Delete Property Interfaces task granted can delete all interface messages listed in Search Results.



## Encoding for Multiple Keys Added

A Multiple Guest Room Key OPERA Control is added to the [IFC Group](#). When active, a **Guest Details for Multiple Keys** section appears in [Create Keys](#) with the main reservation and any Accompanying guests (when the Accompanying Guest OPERA Control is active) listed for selection along with entry of the Adults/Child per record.

Create Keys for Reservation: (Room Number: 417) (Name: Navya, N)

Room Key Options

Key Type

- Cut New Key
- Cut Duplicate Key
- LOST KEY
- Delete Key

Key Options

Key Card Use: **Room Key Only**

Valid Start Time: **07:35**

Valid Until Time: **14:00**

Valid Start Date: **Wed**

Valid Until Date: **Thu**

Guest Details For Multiple Keys

Select single or multiple guests.

Total Authorization: **¥2,000**

Incidental Limit: **¥2,000**

View Options

1 Add Rows

<input checked="" type="checkbox"/>	Last Name	First Name	Original Balance	Adult/Child	Remaining Balance	Inactive
<input checked="" type="checkbox"/>	Raaman	Ramneek	2,000			
<input checked="" type="checkbox"/>	Navya	N	2,000			

Key Encoder Locations

Confirm or select an alternate location

Display All Encoders

No Device Ar...

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **IFC** group.
4. Locate and activate the **Multiple Guest Room Key** parameter.

## Event Changes Trigger Business Events

Changes to catering events, including creation and deletion, trigger business events (BE) to subscribed external systems.

## Exchange Message Status Usability Improved

[Exchange Message Status](#) usability is improved with the addition of **First** and **Last** page navigation links.

Click **Last** to navigate to the final record in the search result. Click **First** to navigate to the first record in the search result.

The screenshot displays the 'Messages To External System' interface. At the top, there is a search bar with various filters including Type, Interface ID, Property, Message ID To, Message Status, Error Type, Error Contains, Action Type, Message Contains, Message ID From, Created From, and Created To. Below the search filters, there is a table of results with columns: Interface ID, Enqueue Time, Message ID, Module, Action Type, Message Status, Reference, and Action ID. The table contains 10 rows of data. At the bottom of the table, there are navigation links: 'First', 'Previous', '41', 'Next', and 'Last'. The 'First' and 'Last' links are highlighted with blue boxes.

Interface ID	Enqueue Time	Message ID	Module	Action Type	Message Status	Reference	Action ID
	10.21.2022 05:44:02		AVAILABILITY	SUMMARY T...	REJECT		
	10.21.2022 05:44:01		RESERVATION	NEW RESERV...	REJECT		
	10.21.2022 05:44:01		AVAILABILITY	SUMMARY T...	REJECT		
	10.21.2022 05:44:00		AVAILABILITY	SUMMARY T...	REJECT		
	10.21.2022 05:43:59		PROFILE	NEW PROFILE	PROCESSED		
	10.21.2022 05:43:57		RESERVATION	UPDATE RES...	REJECT		
	10.21.2022 05:43:56		PROFILE	NEW PROFILE	PROCESSED		
	10.21.2022 05:43:56		PROFILE	NEW PROFILE	PROCESSED		
	10.21.2022 05:43:56		PROFILE	NEW PROFILE	PROCESSED		

## Fiscal Business Events Updated

The following OPERA Controls are added to the [Cashiering](#) group:

- **Parameter.** Fiscal Business Events - Activate Fiscal Business Events Functionality.

- **Parameter.** Reservation Event with Profile Elements - When active, the Update Profile Fiscal Business Event - when configured - then the New Reservation and Update Reservation fiscal business events also contain the configured Profile elements. The parameter is inactive by Default.

When these two parameters are active, the Reservation Business Events (New Reservation and Update Reservation) are enriched with subscribed Profile elements of the Update Profile Business Event.

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Activate the **Fiscal Business Events** parameter.
5. Activate the **Reservation Event with Profile Elements** parameter.

## IFC Controller Status Monitoring Updated

A **Last Ping** column is added to the **IFC panel in Property Interfaces Monitoring**. This column is updated with a Date and Time of the most recent message that was sent in from the controller.

The screenshot shows the Oracle Hospitality OPERA Cloud Administration interface. The top navigation bar includes the Oracle logo, 'Hospitality', and the date 'Saturday, Oct 22, 2022'. Below the navigation bar, there are tabs for 'OPERA Cloud Administration', 'Enterprise', 'Inventory', 'Financial', 'Booking', 'Client Relations', and 'Interfaces'. A search bar is visible with a 'Required Field' label and a search icon. The main content area is divided into two panels: 'IFC' and 'OFIS'. The 'IFC' panel shows a table with columns: Interface Name, Status (RUNNING), Last Ping, Start Time, and Stop Time. The 'OFIS' panel shows a table with columns: Interface Name, Status (STOPPED), Last Ping, Start Time, and Stop Time. Both panels also display fields for Machine IP, Version, and Last Install Date.

## Linked Profiles Added to Fiscal Folio

An Include Linked Profiles **OPERA Control** is added. When active, all profiles linked to a reservation are included in the communication to a fiscal partner when generating a folio.

**STEPS TO ENABLE**

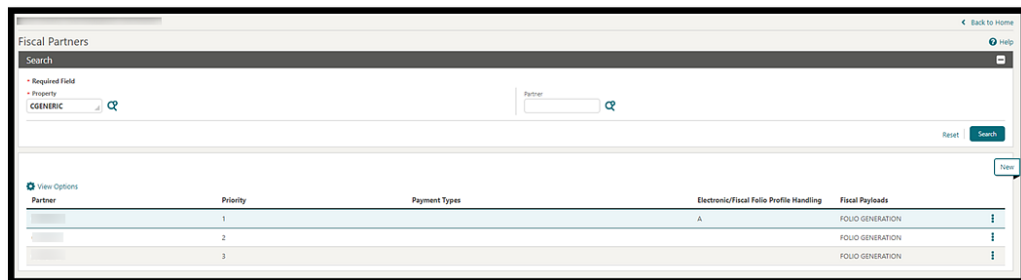
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Include Linked Profiles** parameter.

## Multiple Generic Partners Available for Fiscal Folio Parameters and Export Mapping Codes

**Fiscal Partners**

The Fiscal Partner GENERIC is renamed GENERIC1. The following fiscal partners are added in OPERA Cloud:

- GENERIC2
- GENERIC3



Partner	Priority	Payment Types	Electronic/Fiscal Folio Profile Handling	Fiscal Payloads
	1		A	FOLO GENERATION
	2			FOLO GENERATION
	3			FOLO GENERATION

**Note:**

No behavioral changes are made with the fiscal partners.

**Fiscal Folio Parameters**

The fiscal partners GENERIC2 and GENERIC3 have the same Fiscal Folio Parameters as GENERIC1, however, the following parameters are newly added to all three partners.

- Code - FLIP\_CERTIFICATE\_NUMBER Description - Government issued Certificate Number for software Default Value - Null/no value.
- Code - FLIP\_FISCAL\_DEVICE\_PASSWORD Description - Password for use by the Fiscal Device Default Value - Null/no value.

- Code - FLIP\_PARTNER\_FISCAL\_BILL\_NO Description - Used to specify if a Fiscal Bill Number, Bill Generation Data and Time are returned by the Partner Default Value - Null/no value.
- Code - FLIP\_PARTNER\_GOODS\_FOLIO Description - Used to specify if the Partner requires a Goods Folio Default Value - Null/no value.
- Code - FLIP\_PARTNER\_RULE Description - Used to specify when data should be sent from OFIS to the partner. Default Value - Null/no value.
- Code - FLIP\_PARTNER\_SERVICES\_FOLIO Description - Used to specify if the Partner requires a Services Folio. Default Value - Null/no value.
- Code - FLIP\_PROPERTY\_CATALOGUE\_ID Description - Used to specify required Property Qualification ID for use by the Partner Default Value - Null/no value.
- Code - FLIP\_PROPERTY\_CODE Description - Property Code or Name for use by the Partner Default Value - Null/no value.
- Code - FLIP\_SOFTWARE\_NAME Description - Software name where payload originated Default Value - Null/no value.

The Fiscal Folio parameters for the fiscal partners GENERIC1, GENERIC2, and GENERIC3 are auto populated.

### Export Mappings

The following mapping codes are removed from all fiscal export mapping types:

- MC\_BITSOFT
- MC\_HRS

The following mapping codes are added for all fiscal mapping types:

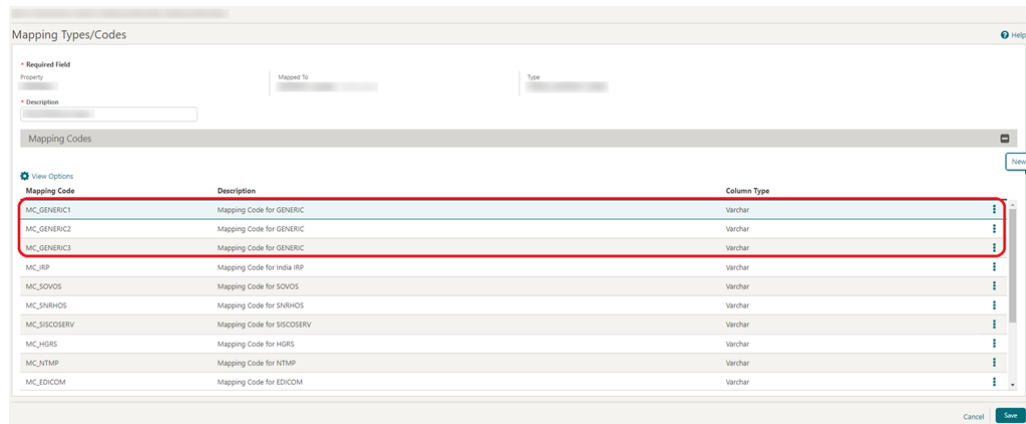
- MC\_GENERIC2
- MC\_GENERIC3

The export mapping code MC\_GENERIC is renamed MC\_GENERIC1.

The export mapping code values for MC\_GENERIC2 and MC\_GENERIC3 are available in Fiscal Business Events and Universal Payload, along with Mapping Code MC\_GENERIC1.

#### Note:

Any existing MC\_GENERIC export mapping values remain the same and are not over written but exist as MC\_GENERIC1 mapping code values.



## OFIS Partners Configuration Updated

The following updates for the Oracle Fiscal Integration Service (OFIS) are added generically but should be reviewed by properties in Saudi Arabia.

The [Fiscal Partners configuration](#) is updated with a Fiscal Payloads list field where you can select Checkout or Folio Generation.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Saudi Arabia - under OPERA Cloud, Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID:2553921.1).

## OFIS Resend Fiscal Messages Added

For properties with the **Fiscal Folio Printing** OPERA Control active, the following update is available.

A Fiscal Payloads page is added to send checkout fiscal messages that failed during the original reservation check out. See [Sending Failed Fiscal Payloads](#).

### Fiscal Payloads

A new menu item for Fiscal Payloads is available when the Cashiering parameter Fiscal Folio Printing is on and the Financials task Fiscal Payloads is granted.

Path: Financials> Cashiering> Fiscal Payloads:

- **Property.** The current logged in property.
- **Name.** The last name of the guest.
- **First Name.** The first name of the guest.
- **Confirmation Number.** The identifying number of the reservation.
- **Room.** The room occupied by the reservation.
- **Payload Type.** The Command value within the universal payload.
- **Arrival From.** The date of arrival for the reservation.

- **Arrival To.** The date of arrival for the reservation.
- **Departure From.** The date of departure for the reservation.
- **Departure To.** The date of departure for the reservation.

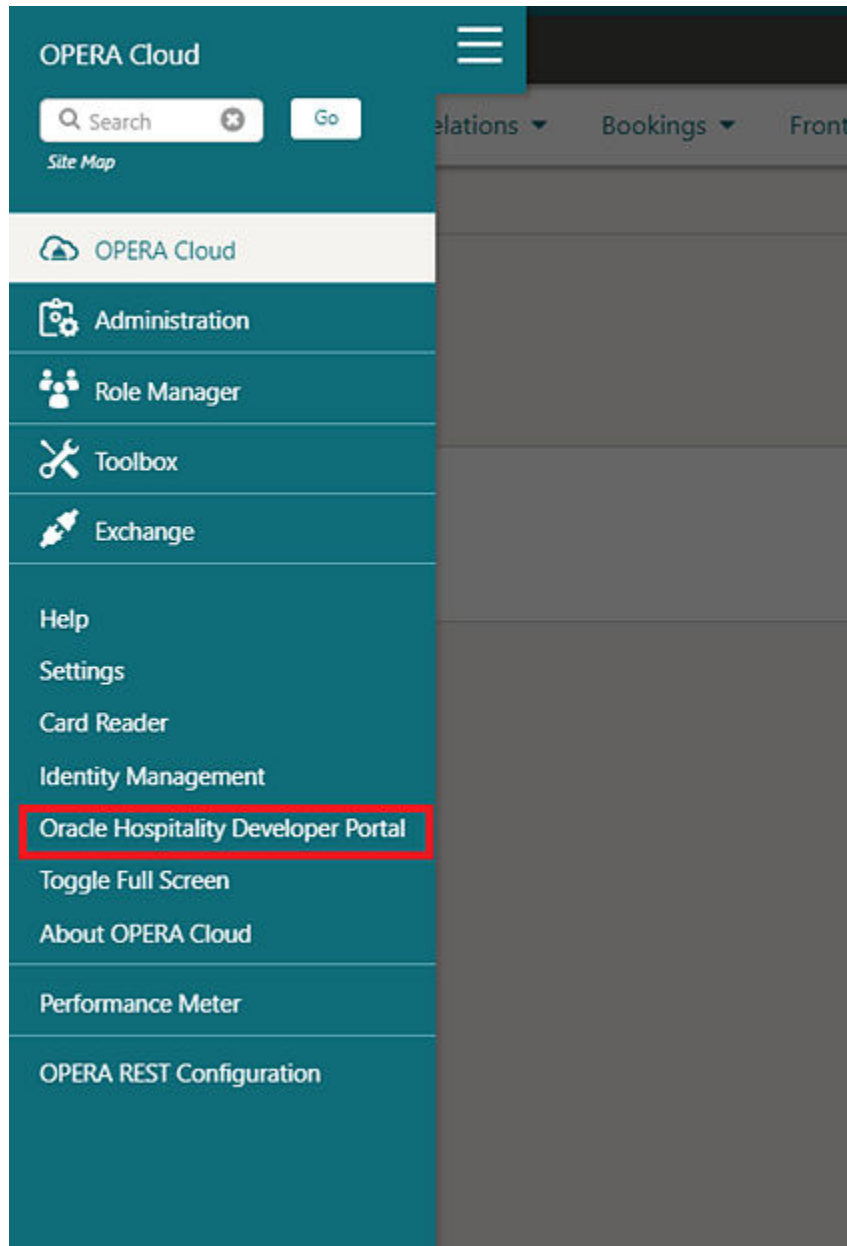
#### STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select **Manage Chain Roles** or **Manage Property Roles**.
2. Enter search criteria and click **Search**.
3. Select the **role** to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Financials** group and grant the **Fiscal Payloads** task.
5. Click **Save**.

## OHIP Developer Portal Link Added

An **Oracle Hospitality Developer Portal** menu link is added to the side menu to provide access to the Oracle Hospitality Integration Platform (OHIP) developer portal. See [Accessing the Oracle Hospitality Integration Platform Developer Portal](#).





## OPI Configuration for EFT Interface Added

A seeded CCONF user role is added. When the Oracle Payment Interface (OPI) Cloud Credit Card Processing OPERA Control is active and the CCONF role is granted, a Configure link is visible in the EFT Property Interface [General Information](#) panel to launch OPI Configuration where Payment Service Provider (PSP) details are entered.

## IMPACT OR OTHER CONSIDERATIONS

See [Manual Card Entry for OPI Interface Added](#).

## STEPS TO ENABLE

1. In Oracle Identity Manager, grant the CCONF role to users. See [Assigning Users to Roles](#).

## Property Interface Configuration Updated

The [Property Interfaces Rooms](#) panel is updated to create new rooms and line numbers with H or Hx line types for all interfaces.

A **Room & Line Numbers** check box is added in all the interface types. Select the check box to create a range of rooms and line numbers.

The Search section of Room Panel is updated to allow search by Line Types or Rooms.

You can configure Unit Charges for H/Hx line types, and postings appear in the Phone Details Report (internal name: hb\_fin\_details).

## Property Interface Monitoring Added

A Property Interfaces Monitoring Dashboard is added to display status information for on-premise IFC Controller and Fiscal Interfaces.

- Current status (Running, Stopped)
- Related Date/Time stamps
- Machine IP Address
- IfcController/OFIS version

When the IfcController is in status Running you can view the current Registry settings.  
See [Property and Fiscal Interface Monitoring](#)


Home / Interfaces / Property Interfaces Monitoring

### Property Interfaces Monitoring

Please wait for sometime after restarting IFC

**Search**

- Required Field  
- Property


---

**IFC**

WFIVM02434.US.ORACLE.COM

Machine IP: [REDACTED]      Last Install Date: [REDACTED]

Version: [REDACTED]

Interface Name	Status	Last Ping	Start Time	Stop Time
Controller	RUNNING	08-26-2022 11:53 AM	08-26-2022 11:53 AM	

[REDACTED]

Machine IP: [REDACTED]      Last Install Date: [REDACTED]

Version: [REDACTED]

Interface Name	Status	Last Ping	Start Time	Stop Time
Controller	RUNNING	08-26-2022 11:53 AM	08-26-2022 11:53 AM	

**OFIS**

[REDACTED]

Machine IP: [REDACTED]      Controller Status: **RUNNING**

Version: [REDACTED]      Last Install Date: [REDACTED]

Interface Name	Status	Last Ping	Start Time	Stop Time
ADAPTER	RUNNING	08.26.2022 08:46	08.13.2022 09:06	07.09.2022 08:29

## Reservation Business Events Updated

The New Guest Message, Update Guest Message, and Delete Guest Message [business events](#) are added to the [Reservation module](#).

## Turkey – OFIS Updated for Accompanying Guests

The following updates for the Oracle Fiscal Integration Service (OFIS) are added generically and should be reviewed by properties in Turkey.

The following [Cashiering OPERA Control](#) parameters are added:

<b>Name</b>	Reservation Event with Accompanying Guest Profile Elements.
<b>Description</b>	When active, and if the Update Profile fiscal business event is configured, the New Reservation, Update Reservation, Check In, Check Out, and Cancel fiscal business events also contain the configured accompanying guest profile elements.
<b>Visibility</b>	The parameter can be activated when the <b>Accompanying Guest</b> and the <b>Fiscal Business Events</b> OPERA Controls are active.
<b>Name</b>	Include Accompanying Guest Profiles.
<b>Description</b>	The accompanying guest profiles linked to a reservation are included in the universal payload when generating a fiscal folio.
<b>Visibility</b>	The parameter can be activated when the <b>Fiscal Folio Printing</b> and <b>Accompanying Guest</b> OPERA Controls are active.

### Fiscal Business Events

The following [fiscal business events](#), when triggered, include the Accompanying Guest profile data when the **Reservation Events with Accompanying Guest Profile Elements** OPERA Control is active and the Update Profile fiscal business events is subscribed with these data elements:

- NEW RESERVATION
- UPDATE RESERVATION
- CHECK-IN
- CHECK OUT
- CANCEL

The data for the Accompanying Guest profile that is visible in the XML is the data elements that are subscribed for the Update Profile business event. The data is visible under the <AdditionalBusinessEvents> section for the <Accompanying Profile> action type.

### Universal Payload – Accompanying Guest Profile

The universal payload includes the following Accompanying Guest Profile data when the **Include Accompanying Guest Profiles** OPERA Control is active.

The Accompanying Guest profile data in the payload appears under the section, <AccompanyingGuestInfo> <AccompanyingGuest>. The payload is generated every time the folio settlement is performed.

Element Name	Element Type
NameId	Attribute
FirstName	Attribute
LastName	Attribute
Passport	Attribute
Tax1No	Attribute
Tax2No	Attribute
BusinessId	Attribute
NameTaxType	Attribute
PaymentDueDate	Attribute
Nationality	Attribute
DateOfBirth	Attribute
UserDefinedFields	Group of Elements
IdentificationInfos	Group of Elements
KeywordInfos	Group of Elements
Email	Element
Address	Element
Type	Attribute
Address1	Attribute
Address2	Attribute
Address3	Attribute
Address4	Attribute
AddresseeCountryDesc	Attribute
AddresseeStateDesc	Attribute
IsoCode	Attribute
District	Attribute
City	Attribute
State	Attribute
Country	Attribute
PostalCode	Attribute
Primary	Attribute
Phone	Element
Type	Attribute
Number	Attribute

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservation** group.
  - a. Activate the **Accompanying Guest** function.
4. Select the **Cashiering** group.

- a. Activate the **Fiscal Business Events** parameter.
  - b. Activate the **Reservation Event with Accompanying Guest** profile elements parameter.
5. Select the **Cashiering** group.
    - a. Activate the **Fiscal Folio Printing** parameter.
    - b. Activate the **Include Accompanying Guest Profiles** parameter.

## MISCELLANEOUS

### Changes Log Updated for Business Event Configuration

Business Event configuration changes are listed in the [Changes Log](#) for the BE Configuration action types.

Changes Log

Search

\* Required Field

\* Property

\* Group

\* Action Type

\* Start Date: 10.21.2022 (Fri)

\* End Date: 10.25.2022 (Tue)

Description

User

Reset Search

874 results

View Options

Date	Time	Action Type	Description	User	IP Address
10.21.2022	18:38		ACTION: Insert BE Element=>EXT_SYSTEM_CODE [SFDC-FIRST], D...		
10.21.2022	18:38		ACTION: Insert BE Element=>EXT_SYSTEM_CODE [SFDC-FIRST], D...		
10.21.2022	18:38		ACTION: Insert BE Element=>EXT_SYSTEM_CODE [SFDC-FIRST], D...		
10.21.2022	18:38		ACTION: Insert BE Element=>EXT_SYSTEM_CODE [SFDC-FIRST], D...		

### Changes Log Updated for Guest Messages

The [Changes Log](#) is updated to list specific action types for New Guest Message, Update Guest Message, and Delete Guest Message activities.

### IMPACT OR OTHER CONSIDERATIONS

Business Events are also updated for Guest Message Activity. See [Reservation Business Events Updated](#).

## Digital Assistant Updated

For properties with the OPERA Cloud Digital Assistant OPERA Control active, the following updates are available:

- An in-house skill is added to display the details of In House reservations.
- By default, the ODA widget is located to the center-right of the browser window. You can relocate it to another location using drag and drop.

See [OPERA Cloud Digital Assistant](#).

### IMPACT OR OTHER CONSIDERATIONS

See [Digital Assistant Activity Completion Updated](#)

### STEPS TO ENABLE

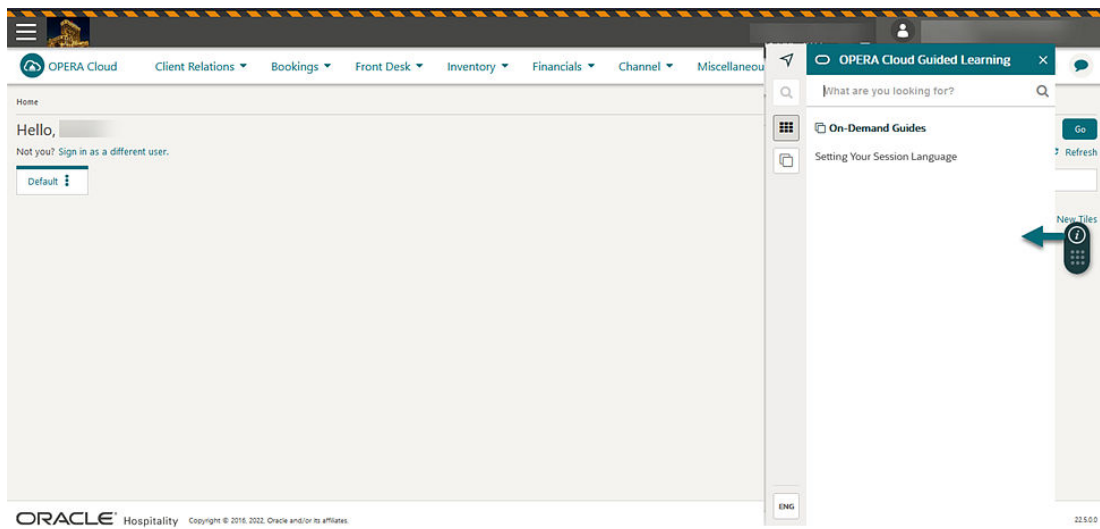
1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the **role** to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **General** group, and grant the Access OPERA Cloud Digital Assistant and In House Skill tasks.
5. Click **Save**.

## Guided Learning Updated

Guided learning is updated for properties with the Guided Learning OPERA Control active. You can access guided learning by clicking



You can relocate the widget to another area of the browser window using drag and drop.



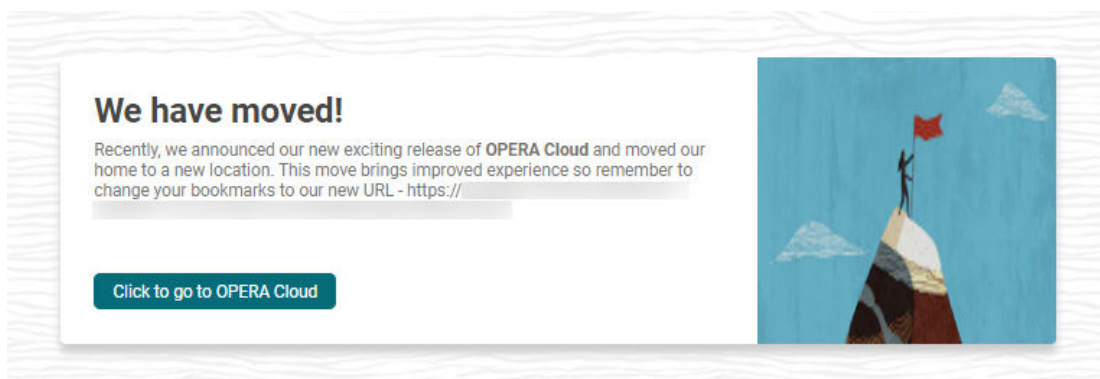
## OPERA Cloud URL Change

The URL to access OPERA Cloud is updated and will be provided to tenants from an external communication prior to the upgrade. Please update any browser bookmarks accordingly.

If OPERA Cloud is accessed using the original URL, you are redirected as shown in the image below; this prompt will occur for several days following the upgrade.

### Note:

This change is to support Oracle Identity Cloud Service (IDCS) federated with shared SSD (Shared Security Domain). The Identity Management URL does not change; you can continue using your current user name to access SSD. The big benefit to you is, if SSD becomes unavailable, you will remain logged into OPERA Cloud for up to eight hours (as long as you do not log out).





# REPORTS

## Stationery Fonts Added

You can customize and generate stationery using the following fonts: See [About Stationery Editor](#) (Oracle Business Intelligence (BI) Publisher).



### Note:

Any other fonts used in an RTF template are converted to Arial Unicode when the report is generated.

Text can be formatted using the following fonts and font styles. For Japanese, and Korean characters use a Unicode font in the template. All text formatted with a Unicode font or any alternate font, (not listed) is generated in the Arial Unicode font.

**Table 1-1 Supported Fonts and Font styles**

Font	Normal	Bold	Italic	Underline	Supported Code Pages (Character Encoding)
Arial	✓	✓	✓	✓	<a href="https://learn.microsoft.com/en-us/typography/font-list/arial">https://learn.microsoft.com/en-us/typography/font-list/arial</a>
Courier New	✓	✓	✓	✓	<a href="https://learn.microsoft.com/en-us/typography/font-list/courier-new">https://learn.microsoft.com/en-us/typography/font-list/courier-new</a>
Times New Roman	✓	✓	✓	✓	<a href="https://learn.microsoft.com/en-us/typography/font-list/times-new-roman">https://learn.microsoft.com/en-us/typography/font-list/times-new-roman</a>
DengXian	✓	✓	✗	✗	<a href="https://learn.microsoft.com/en-us/typography/font-list/dengxian">https://learn.microsoft.com/en-us/typography/font-list/dengxian</a>

Table 1-1 (Cont.) Supported Fonts and Font styles


Font	Normal	Bold	Italic	Underline	Supported Code Pages (Character Encoding)
Wdings	✓	✗	✗	✗	<a href="https://learn.microsoft.com/en-us/typography/font-list/wingdings">https://learn.microsoft.com/en-us/typography/font-list/wingdings</a>
Arial Unicode (catch all for other fonts)	✓	✗	✗	✗	<a href="https://learn.microsoft.com/en-us/typography/font-list/arial-unicode-ms">https://learn.microsoft.com/en-us/typography/font-list/arial-unicode-ms</a>
BC 3of9 Barcode	✓	✗	✗	✗	
Code 128 Barcode	✓	✗	✗	✗	
UPC/EAN Barcode	✓	✗	✗	✗	
MICR MT Barcode	✓	✗	✗	✗	

Barcode fonts must be installed on a workstation with the BI Publisher plug-in, and field values must be formatted with the font in the RTF. See [Using Barcode Fonts](#).

Your Confirmation Number is:

Arial normal:- 2209362413

BC 3of9 :- 

Code128 :- 

UPC/EAN:- 

MICR MT:- 2 20936 24 13

#### STEPS TO ENABLE

To install the bar code font, see [Installing Oracle BI Publisher Desktop on a Workstation](#).

## RESERVATIONS

## Auto-Attach Elements Updated

For properties with the **Reservation Auto-Attach Elements** OPERA Control active, the following profile fields are added to [Reservation Auto-Attach Elements configuration](#):

- TAX1\_NO
- TAX2\_NO
- TAX\_OFFICE
- Zip (Postal) Code
- City
- State
- Nationality
- Address 1 - 4

The Preregistered reservation field is added to Reservation Auto-Attach Elements.

## Auto-Populate Routing for OXI Reservations Added

For properties with the **Routing** OPERA Control active, routing is auto populated on reservations received from OPERA Xchange Interface (OXI) when one sales account (Company, Travel Agent, or Source) is linked, for which the **Auto Populate Routing** check box and routing codes are selected in Financials. See [Managing Profile Routing Instructions](#).

## Daily Details Usability Improved

An Edit Daily Details link is added to the [Stay Details](#) ribbon to enable row level updates for non-sharing reservations.

You can edit the following fields in the Daily Details:

- Adult.
- Child.
- Ages Of Children. (Available when the Child Rates By Defined Buckets OPERA Control is active.)
- Children Bucket 4 (Available when the Child Rates By Defined Buckets OPERA Control is active.)
- Children Bucket 5 (Available when the Child Rates By Defined Buckets OPERA Control is active.)
- Rate Code.
- Fixed Rate. (Available when the Fixed Rate OPERA Control is active.)

- Rate (Price).
- Room Type (all nights).
- Room Type To Charge. (Available when the Room Type to Charge OPERA Control is active.)
- Discount Amount. (Available when the Reservation Discounts OPERA Control is active and the selected rate code is setup as eligible for discount.)
- Discount Percent. (Available when the Reservation Discounts OPERA Control is active and the selected rate code is set up as eligible for discount.)
- Discount Code. (Available when the Reservation Discounts OPERA Control is active and the selected rate code is set up as eligible for discount.)
- Market Code.
- Source Code.

Stay Details

Details | Daily Details

Required Field

Arrival 10/13/2022 Thu	Adults 1	Rooms 1	Room Type to Charge AKING (Charged)
---------------------------	-------------	------------	--

Stay Details

Details | Daily Details

View Options

Date	Adult	Child	Ages of Children	Children Bucket 4	Childr Bucke	Apply To Future Nights
10/13/2022 Thu	1	3	3 2 2	0		<input type="checkbox"/>
10/14/2022 Fri	1	3	3 2 2	0		<input type="checkbox"/>
10/15/2022 Sat	1	1	3	0		<input type="checkbox"/>
10/16/2022 Sun	1	1	3	0		<input type="checkbox"/>
10/17/2022 Mon	1	1	3	0		<input type="checkbox"/>

Cancel | Save

## Global Alerts Updated

For properties with the **Alerts** OPERA Control active, the following profile fields are added to [Global Alert configuration](#):

- TAX1\_NO

- TAX2\_NO
- TAX\_OFFICE
- Zip (Postal) Code
- City
- State
- Nationality
- Address 1 - 4

The following reservation field is added to Global Alert configuration:

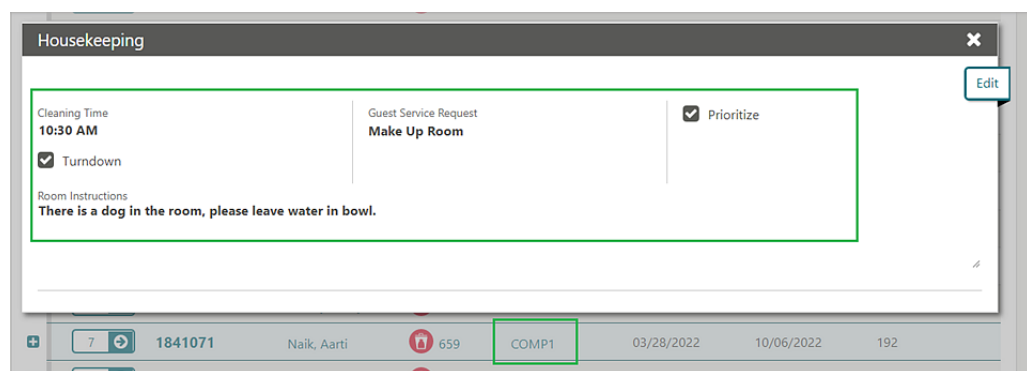
- Preregistered

## Housekeeping Enabled for Component Suites

For properties with the **Component Rooms** OPERA Control active, the [Housekeeping panel](#) is enabled for component suite room type reservations.

- Cleaning Time.
- Turndown (Available when the Turndown OPERA Control is active).
- Guest Service Request (Make up Room/DND) (Available when the Guest Service Status OPERA Control is active).
- Prioritization.
- Room Instructions.

These details are reflected in Manage Task Sheets and the Housekeeping Board for the individual rooms comprising the suite where the component rooms are not displayed.



## Manual Card Entry for OPI Interface Added

An OPI Cloud Credit Card Processing OPERA Control is added to the [Credit Card](#) group for properties using the Oracle Payment Interface (OPI).

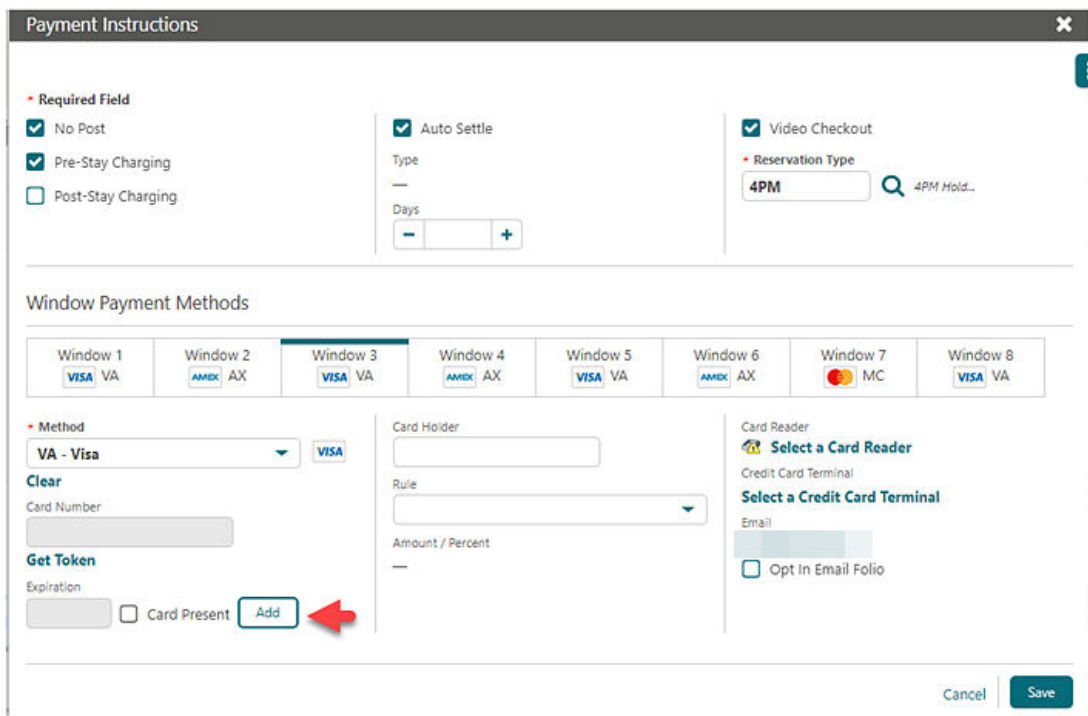
A seeded CCTRANS user role is added to allow manual entry of credit card details.

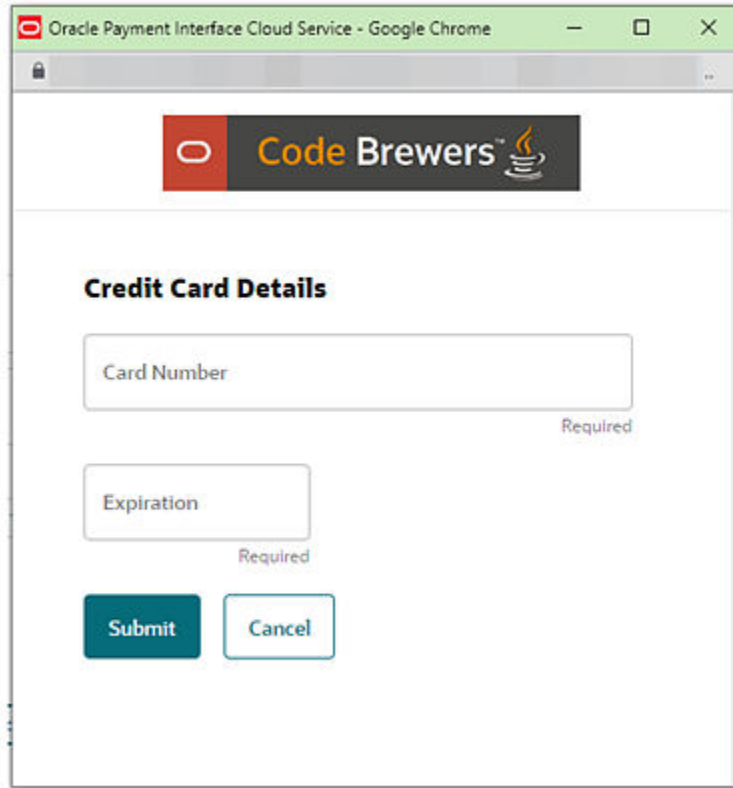
When the **Activate OPI Cloud Credit Card Processing** OPERA Control is active:

- Credit card transactions are routed to the OPI Cloud interface.
- **Card Number** and **Expiry Date** fields are not editable on [Payment Instructions](#). Instead, an Add/Modify button is visible to users who are assigned the CCTRANS role.
- Click the Add/Modify button to launch the Oracle Payment Interface Pay page and enter Credit card Number and Expiry details.
- OPI generates a token and updates the card number in OPERA Cloud with the token.

 **Note:**

The CCTRANS role is not visible in Role Manager. Assign the CCTRANS role to users in Oracle Identity Manager.



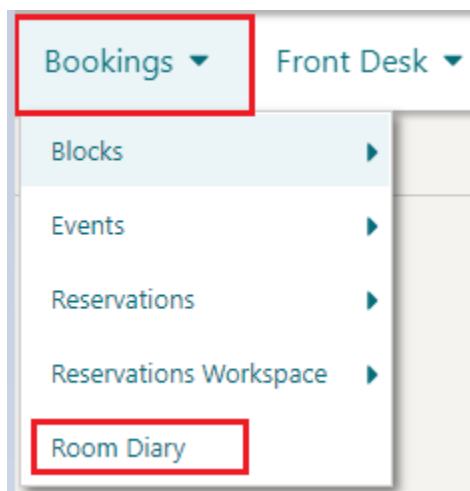


#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Credit Card** group.
4. Locate and activate the **Activate OPI Cloud Credit Card Processing** parameter.
5. In Oracle Identity Manager, grant the **CCTRANS** role to users. See Doc ID 2329730.1 [Assigning Users to Roles](#).

## Room Diary Menu Relocated

The Room Diary menu is relocated to the Bookings menu. The Room Diary task is relocated as a primary task in the [Bookings group](#).



## Room Search Added to Look to Book

[Look to Book](#) is updated with a Room field enabling an availability search by Room.

The Room field is visible only when Property, Arrival, and/or Departure are selected, or when the number of rooms is equal to 1.

A screenshot of the Oracle Reservations 'Search' interface. The interface is divided into several sections. At the top, there are radio buttons for 'Single Rate' (selected) and 'Multi Segment'. Below this are fields for 'Property', 'Arrival' (10/03/2022), 'Nights' (1), 'Departure' (10/04/2022), 'Rooms' (1), 'Adults' (1), and 'Children' (0). The 'Arrival' and 'Departure' fields have calendar icons. Below these are 'Profile Options' and 'Rate and Room Options'. The 'Profile Options' section includes fields for 'Name', 'Company', 'Travel Agent', and 'Membership Number'. The 'Rate and Room Options' section includes fields for 'Block Code', 'Group', 'Room Features', 'Room Types', 'Room', 'Rate Codes', 'Promotions', and 'Rate Category'. A red arrow points to the 'Room' field in the 'Rate and Room Options' section. At the bottom right, there is a 'Search' button.

## Running AI Room Assignment

For properties with the AI Room Assignment OPERA Control active, you are alerted if the AI Room Assignment procedure is already in progress when selecting **Run Now**.

You are also notified once the procedure has completed. See [Running AI Room Assignment](#).



# ROLE MANAGER

## Background Role Update Added

In order to improve session initialization performance, a background process is added to ensure tasks changed on existing or new [roles](#) are updated.



### Note:

This process can take up to 10 minutes to take effect.

# ROOMS MANAGEMENT

## Component Suite Management Updated

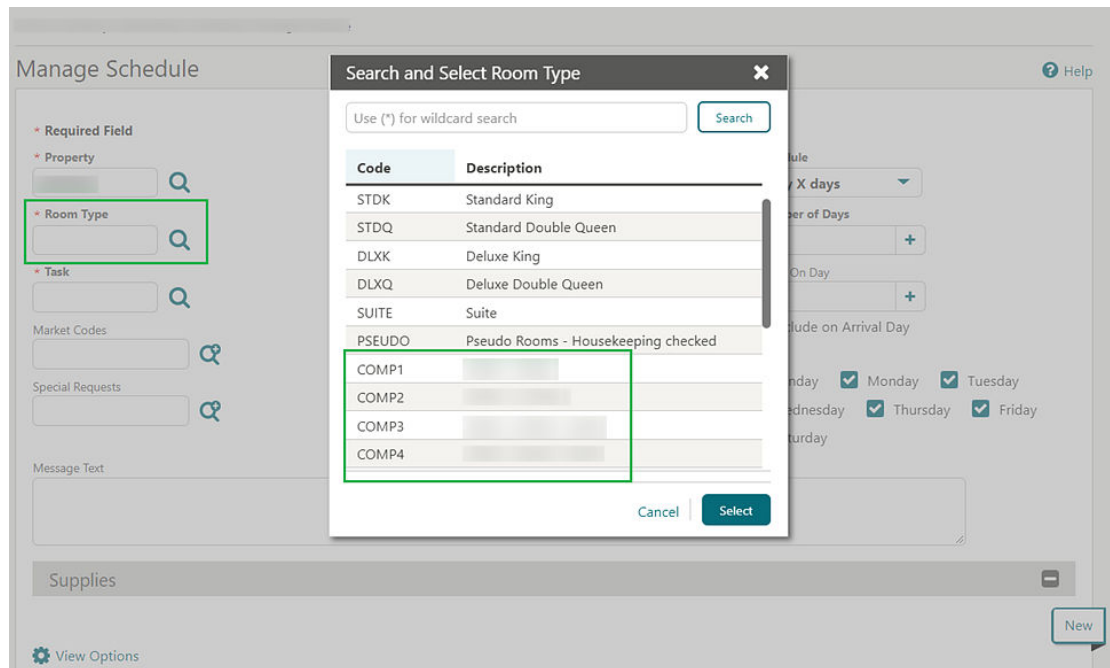
For properties with the **Component Rooms** OPERA Control active, the following are updated:

The [Housekeeping Board](#) is updated to display the guest name and component room information of each room comprising the component suite. When hovering your mouse over the component room icon, you can view the component room for which the rooms are booked.

Room	Room Type	HK Status	Floor	Priority	Room Status	FO Status	Name
449	STDK	Oc...	FOUR	<input checked="" type="checkbox"/>	Dirty	Occupied	
480	STDQ	Oc...	FOUR	<input checked="" type="checkbox"/>	Dirty	Occupied	This room is rented as component suite 659.

You can configure [housekeeping task schedules](#) for component suite room types. When a component suite task schedule exists, the task and credits are referenced when the component suite room type is booked. When a task schedule does not exist, the task schedules setup for the inventory room types comprising the component suite are used.

When the **Housekeeping Credits** OPERA Control is set to FACILITY, and credits are configured on the task schedules, the configured credits for a component suite room type are added from each inventory room type comprising the component suite.



### IMPACT OR OTHER CONSIDERATIONS

The [Housekeeping panel](#) is enabled for component suite room type reservations.

See [Housekeeping Enabled for Component Suites](#).

## Manage Task Sheets Updated

[Manage Task Sheets](#) is updated with the following:

Arrival and In House status indicators that are displayed in the **Room Status** column.

The image displays five task sheet grids, labeled Task Sheet 1 through Task Sheet 5. Each grid shows a list of rooms with columns for Room Status, Credits, and Ta (Touch Up). The room numbers and their corresponding credits and statuses vary across the sheets. For example, Task Sheet 1 shows rooms 100-104, while Task Sheet 5 shows rooms 271-281. Each room entry includes a status icon (e.g., a red 'H' in a circle) and a 'Ta' icon.

You can add a new task sheet by clicking the **New Task Sheet** link.

The screenshot shows the OPERA Control Group interface for 'Task Sheets 09/25/2022'. At the top right, there is a 'Back to Task Sheets' link and a 'New Task Sheet' button. Below this, there are 'Filter Options', 'Legend', and 'Sort By: Room Sequence' dropdown. The main area displays 'Task Sheet 1' with details for 13 rooms, 118 credits, and instructions: 'FS - Clean as departure. TU - Guest requested Touch Up. LS - Clean as stayover. HIGH - Complete High ... Linen Change (9)'. A table below shows room details for rooms 100, 1001, and 1002. On the right side, a sidebar lists other task sheets: Task Sheet 1 - 13 Room(s), Task Sheet 2 - 13 Room(s), Task Sheet 3 - 15 Room(s), Task Sheet 4 - 13 Room(s), Task Sheet 5 - 13 Room(s), Task Sheet 6 - 12 Room(s), Task Sheet FLOAT - 0 Room(s), and Task Sheet DND - 0 Room(s).


## OPERA Control Group Updated

The **Update the Room Status for No Show and Cancelled Reservations** OPERA Control is moved from Inventory Management to [Room Management](#).


## SALES

The Sales section applies to

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. 

## Block Skill Added to Digital Assistant

 For properties with the **OPERA Cloud Digital Assistant** OPERA Control active, a Block Skill is added. Block Skill allows properties with the **Opportunities** OPERA Control active to create an Opportunity by providing the following details to the Digital Assistant:

- Opportunity Name
- Start Date
- Block Code
- Number of Nights
- Number of Rooms
- Room Type

See [OPERA Cloud Digital Assistant](#).

See [Creating Opportunities](#).

### IMPACT OR OTHER CONSIDERATIONS

The Default Market Code for Opportunity and the Default Source Code for Opportunity OPERA Control settings must be populated.

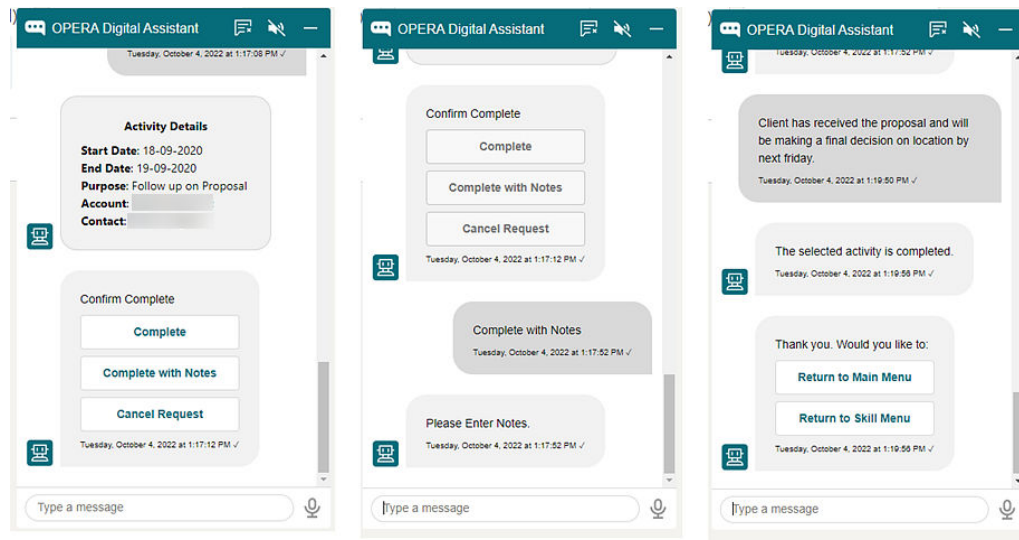
### STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the **role** to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **General** group and grant the **Block Skill** task.
5. Click **Save**.

## Digital Assistant Activity Completion Updated

For properties with the OPERA Cloud Digital Assistant and Activities OPERA Controls active, the Activities intent is updated with the ability to complete an activity and enter notes. If the

activity has existing notes, the notes added are appended. See [OPERA Cloud Digital Assistant](#).



## OPERA Controls Added for Activities

The following [Activities OPERA Controls](#) are added for existing functionality:

- **Activities - Function:** Enables you to create and manage appointments and to-do tasks. See [Activities](#).
- **Auto Traces - Function:** Enables you to configure Trace Codes and Trace Definitions rules to auto create activities based on specific conditions. Trace codes are selected in Activities, Accounts, Contacts, or Blocks. See [Configuring Sales Activities Auto Traces](#).

For existing properties with an Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition or Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition subscription, these OPERA Controls are activated automatically.

## TOOLBOX

### Outbound System Monitoring Added

The ability to monitor outbound system messaging is added, enabling you to review the outbound web service call history and view the request and response messages communicated with an external system. See [Using Outbound Monitoring](#).

< Back to Home

## Outbound Monitoring Help

**Search**

\* Required Field

\* Request Type

\* Outbound Code

Property

Transaction Status

Start Date

End Date

Reference Id

Reset | Search

View Options

Property	Reference Id	Request Time	Response Time	Status	Transaction Status	User Name
		10.19.2022 08:16:23	10.19.2022 08:16:27	500	Failed	
		10.19.2022 06:00:10	10.19.2022 06:00:18	500	Failed	
		10.17.2022 08:05:28	10.17.2022 08:05:31	500	Failed	
		10.14.2022 07:40:24	10.14.2022 07:40:25	200	Successful	
		10.14.2022 07:35:39	10.14.2022 07:35:41	200	Successful	
		10.14.2022 07:27:18	10.14.2022 07:27:19	200	Successful	
		10.14.2022 07:25:07	10.14.2022 07:25:09	200	Successful	
		10.13.2022 11:22:17	10.13.2022 11:22:18	500	Failed	
		10.13.2022 11:18:10	10.13.2022 11:18:10		Failed	
		10.13.2022 11:16:48	10.13.2022 11:16:48		Failed	

### STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the **role** to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Toolbox** group and grant the **Outbound Monitoring** task.
5. Click **Save**.

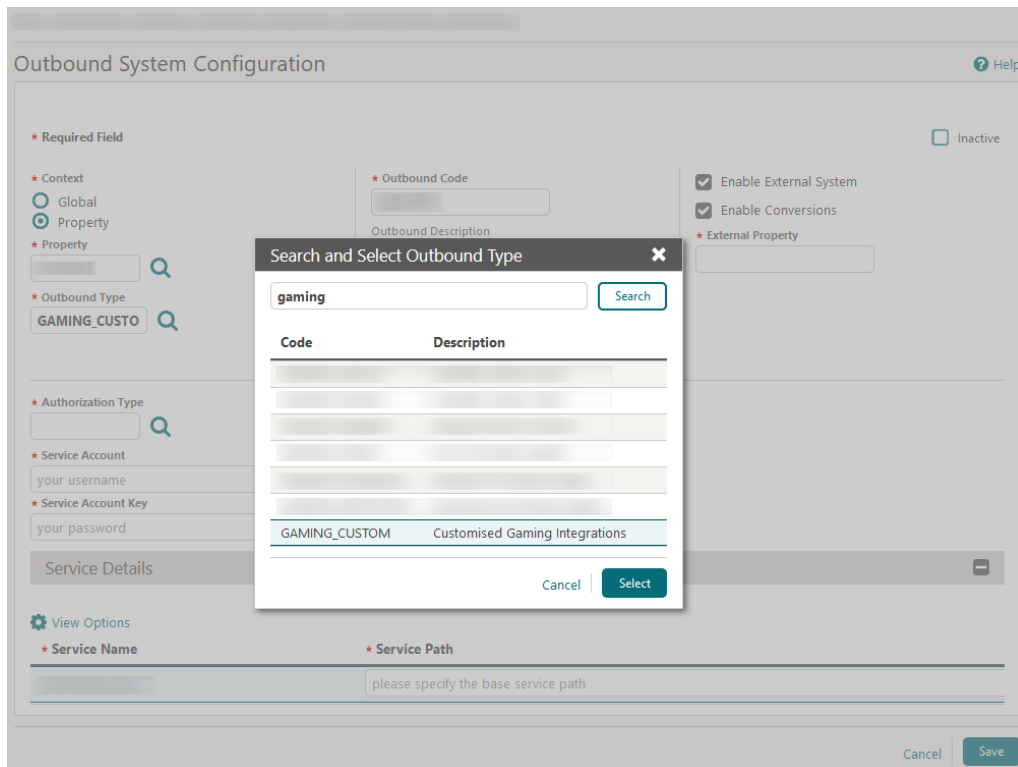
## Gaming Custom Outbound Type Added

**Gaming** A GAMING\_CUSTOM Outbound Type is added to [Outbound Systems Configuration](#) for customized enterprise integrations developed using the [Oracle Integration Cloud Service](#) for Gaming Systems integration.

 **Note:**

Note: All existing vendor-specific gaming integrations must be configured using the GAMING\_CUSTOM Outbound Type by the business users. Existing Outbound Types: GAMING\_SGACSC, GAMING\_SGCMP, GAMING\_IGTADI, GAMING\_KONAMISYNKROS and GAMING\_ARISTOCRAT are deprecated in future version.

Refer to [Hospitality - Enterprise Integrations](#) for more details.



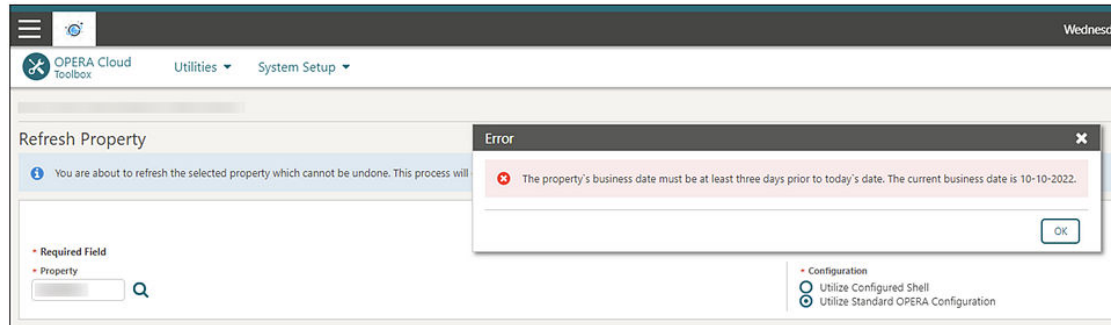
The screenshot displays the 'Outbound System Configuration' interface. A modal dialog titled 'Search and Select Outbound Type' is open, showing a search results table. The search term 'gaming' is entered in the search box. The table lists the following results:

Code	Description
GAMING_CUSTOM	Customised Gaming Integrations

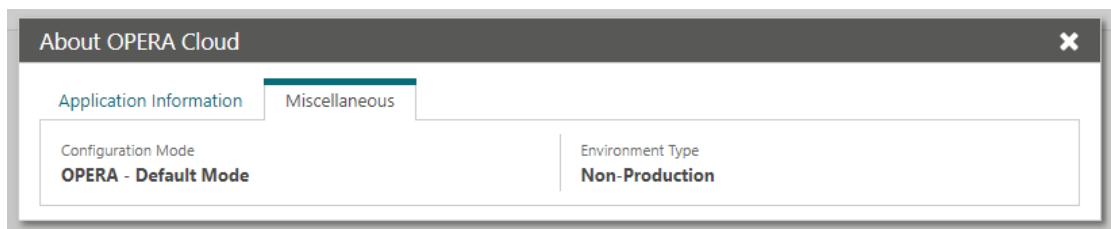
The background interface includes various configuration fields such as 'Outbound Code', 'Outbound Description', 'Enable External System', 'Enable Conversions', 'Service Account', and 'Service Path'. A 'Save' button is visible at the bottom right of the main configuration area.

## Refresh Property Updated

[Refresh Property](#), which is available in a non-production environment, is updated to restrict a refresh if the business date is within the past three days from the current date.



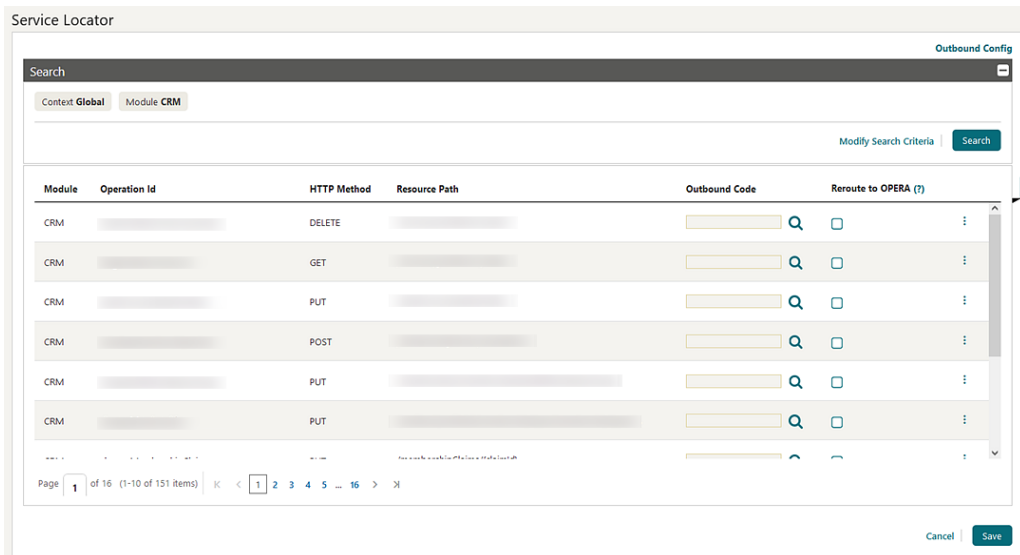
The About OPERA Cloud **Miscellaneous** tab is updated with **Environment Type** to indicate whether the environment is non-production or production.



## Service Locator Added

The ability to route OPERA Cloud API requests to a configured [Outbound System](#) is added. Service Locator is a routing integration pattern available to route OPERA Cloud REST API requests based on the service locator configurations. Service Locator configuration allows you to map an outbound code for each OPERA Cloud REST API operation at the chain, hub, or property level. Whenever you perform any business operation in OPERA Cloud, if the particular operation is configured with an Outbound code, the request is routed to the outbound system based on the user context and service locator configuration context. If there is no outbound code configured for the operation, then the request goes to the respective OPERA Cloud REST web service. See [Configuring Service Locators](#).





### STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the **role to update**, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Toolbox** group and then grant the Service Locator and Edit Service Locator Configuration tasks.
5. Click **Save**.

## SFTP Configuration Updated

[SFTP Configuration](#) is updated to improve usability:

- Updated the label for Public Key to **Host Key** and added a tool tip.
- Updated the placeholder text in "Public Key" to "Public Key of the Host."
- Added validation on the **Host Key** to ensure the certificate information is in a valid format.
- Folder Status when the Validate folder action is taken displays:
  - **Pending Validation** when SFTP location is not validated.
  - **Validation is In Progress**; refresh to see latest Status during validation.
  - **Validation Successful** when complete.

**Manage SFTP Configuration**

Context: [Field] SFTP Code: [Field] Description: [Field] Host Name: [Field] Port Number: 22

Authentication Type: [Field] User Name: [Field] Private Key: [Field]

**Folders**

Validate folders individually, then refresh page to view validation status. If configuration has been edited, each folder location will require revalidation.

View Options: [Dropdown] Add Rows [Button] Refresh [Button]

Folder Name	Folder Path	Status
[Blurred]	[Blurred]	Validation successfully completed at 2022-09-08 14:12:23.0
[Blurred]	[Blurred]	Validation successfully completed at 2022-10-07 12:18:48.0
[Blurred]	[Blurred]	Pending validation

# 2

## Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

### Accounts Receivables

Bug ID	Description
34795367	If any invalid City Ledger postings exist, and that are not registered as payment transactions, they are removed during End Of Day.
34795331	The imbalance that occurred during the Fiscal Folio Settlement is resolved by the Imbalance Analysis.
34745916	A Preview Reminder option is added and provides the ability to preview only the reminders on an account without processing. You can click Preview Reminders to view them, but the reminder details such as last reminder sent and the cycle do not update.
34717158	The View In Currency option is hidden when processing AR account reminders.
34723717	The description of the Generate Advance Bill/Folio For Deposit Payments OPERA Control is changed from "OPERA will create an Advance Bill/Folio for the reservation, when selecting to make a Deposit Payment. Deposit Ledger will not be used" to "OPERA Cloud will create an Advance Bill/Folio for the reservation, when selecting to make a Deposit Payment. Deposit Ledger will not be used."
34714240	When previewing an AR (Accounts Receivable) Reminder, the last reminder sent date and the cycle number are not updated.
34679429	An error no longer appears when accessing the Associated Account under Accounts Receivables.
34644134	While navigating Batch Reminders to process selected reminders, if you click the Expand button, the Letter NaF2:F14me, Last Reminder Sent, Cycle, Last Cycle, and Cycle Used columns appear.
34607460	All associated Child Invoices appear if you expand the Master Invoice under Accounts Receivables.
34602964	You can edit, resolve, and delete traces in the Account Receivable (AR) account when multiple traces exist.
34602514	If you try to transfer the invoice in AR to the account that has already exceeded the credit limit, a message stating "Account Balance exceeds the Account Credit Limit. Continue to Transfer? " appears with the option to select Ok or Cancel.
34566464	When you try to merge profiles with active AR folio/invoices, an error message appears informing you that the profile cannot be merged as there are active folio/invoices.
34559308	You can select all accounts in the Batch Processing screen to process Account Receivable reminders
34525506	The property filter is filtering resorts by property as expected at the hub level.
34524067	Reminder cycles now appear under the Daily Reminder Cycle Details section at the hub level.

Bug ID	Description
34542532	While searching the transactions using the Date Range option on the Transaction Research screen under Financial > Account Receivables, if the date range is more than 30 days, then a popup message appears stating: "Date range cannot be more than 30 days." The message does not appear if the date range is less than 30 days. While searching the transactions on the Transaction Research screen under Financial > Account Receivables, if the Amount From is greater than the Amount To, then a popup message appears stating: "From Amount cannot be greater than To Amount." The same message does not appear if the From Amount is less than the To Amount.
34498624	You can now access the page in Manage Accounts Receivable Invoices where the compressed invoice exists without any errors.
34492147	When the Simple Reminder OPERA Control is active, the Cycle column appears on the Reminders screen. If the AR > Simple Reminder application parameter is set to N, the Age column appears in the Reminders screen.
34483259	When selecting the Direct Bill payment method on a reservation where an AR account is not selected, a popup message is displayed stating "No AR Account exists for this profile. This type of Payment method requires an AR Account. Do you want to create one?" If you select Yes it takes you to the AR Account Search screen and opens the Account Setup screen without any errors.
34394567	Unapplied payments are recorded in the Changes logs.
33845991	You can edit or delete the Supplement & Reference field content in Manage Invoices.

## Block Management

Bug ID	Description
34877994	You can edit the block, room, and catering owner by clicking edit.
34828840	You can change, remove, and/or add owners to a business block in Edit mode from the Block Overview panel.
34769462	The Wash Schedule in the Administration menu under Booking> Block Management is available for creating and searching for wash schedules at your property.
34765263	You can manage owners of Blocks, Rooms, and Catering by clicking Edit on the Block Presentation screen.
34706283	When you copy a business block you can select the check box to adjust the decision and follow-up dates, and the dates are re-adjusted and copied in the new block reflecting the same logic that was in the original block.
34698919	You can navigate to linked blocks of different properties attached to an activity.
34679832	You can add a catering package with null as the Duration field value without generating an error in logs.
34672216	In a business block, you can change the reservation room type from a physical room type to a pseudo room, and the room is released from pick up and returned to the block's available rooms.
34667567	You can clearly view the message display for the Room Already Assigned message.
34638508	User ID's containing the @ symbol now appear in the Owner list of values, for example in the Blocks, Activities, and Profile screens.
34628165	You can create reports generated with the correct address format when Profile Address fields have multi-byte characters without any missing characters.
34586961	You can enter a 100 percent resource discount in the Block Catering Details Panel.
34571650	You can import a Group Rooming List in either .xls or .xlsx file formats.

Bug ID	Description
34548878	In the Group Rooms Control (GRC) screen, the Load More Results button is visible when search results return more than 20 records.
34548592	Block Owner and Room Owner are available when editing a Block.
34461128	From the Block Presentation screen you can go to the Room & Rate Grid panel and view the original and contracted room types by clicking Search.
34460870	You can use the Import Group Rooming List functionality with Accompanying guests as expected.
34540987	In a Business Block, you can add an account and a contact through Linked Profiles available in the Block Overview panel.
34537399	At the hub level, you can link blocks to an activity from another property, and when you click the Block code, the Block Presentation screen opens.
34533603	You can add notes to your business blocks through the Block Notes link.
34529270	When importing a Group Rooming List in either .xlsx or .xls formats, you can see the imported records on the Rooming List screen.
34527499	You can view the Reservation Name ID when within Manage Block Reservations on a Posting Master.
34510728	In a business block, you can change the reservation room type from a physical room type to a pseudo room, and the room is released from pick-up and returned to the block's available rooms.
34501435	You can add the method of payment for a business block in the Payment field.
34448451	The following changes have been made to Block Traces: <ul style="list-style-type: none"> <li>Trace count calculates only pending Block Traces (not completed Block Traces).</li> <li>Only Pending Block Traces are visible when the panel is opened. Completed Traces can be viewed by selecting the option Show Completed from the vertical ellipsis.</li> <li>Block Traces are sorted by Trace Start Date.</li> </ul>
34426957	The Block Information report (resblockinfo) displays a detailed breakdown of a block header and room grid for a specified date range.
34367797	When working in the German language, you can successfully navigate and modify values in Manage Blocks and within the Room Rate and Grid as expected.
33575323	Block ID is passed to the rep_busblock_spend Block filter when the report is called from the I Want To menu on a block in Manage Blocks or in Block Presentation.
33322348	When you generate the sales contract for a Master Block, the Room & Rate Grid prints for all of the Sub Blocks based on the values selected in the Property filter.
34296124	Users containing the @ symbol in the user ID in OPERA Cloud now appear in the Owner list of values in OPERA Cloud, for example in the Blocks, Activities, and Profile screens.

## Cashiering and Financials

Bug ID	Description
34884493	The following is implemented generically but is of specific interest to properties in Portugal: The prerequisite, Enforce Full Credit per Line Item, is active. When you generate a credit bill from the Folio History screen, internal transactions (if any) do not appear on the credit bill screen.
34840311	When you perform Void Folio on a fiscal folio, the fiscal communication includes correct details for Postings, RevenueBucketInfo, and Total fields.
34840167	Username records in the Changes Log for post room and tax procedure execute as expected during the End of Day.

Bug ID	Description
34833340	You can activate or inactivate the Cashiering parameter, Offline Folio, independently of whether a Fiscal Partner is configured with the Check Out Fiscal Payloads value.
34826582	In a scenario where the property is configured with a Fiscal Partner using the Check Out Fiscal Payload, and a fiscal response is received by OPERA Cloud during check-out of the reservation, the fiscal response saves successfully.
34774608	The Billing reference field is changed to 70 characters in single window view.
34771860	The fiscal partner, GENERIC, is renamed GENERIC1. The same partner is visible with the updated name while configuring the Fiscal Folio parameters.
34768370	In a scenario where a Property Exemption is active during the stay nights of a reservation, but not the departure date, and you perform Adjust Custom Charges on the departure date, the Property Exemption is included in the recalculation of Custom Charges. The posted adjustment is correct.
34733413	You can complete Night Audit when overlapping Out of Order rooms exist.
34727868	The Authorize Credit Card button appears when you perform Select All for all records from the batch authorization screen.
34722140	You can select the Debit Bills check box from the Folio History screen to display only debit bills.
34699880	Once you change the rate code or room type for a reservation after the consumption of the package, it does not create an imbalance.
34698226	The fiscal partner GENERIC1 also includes the following fiscal folio parameters: <ol style="list-style-type: none"> <li>1. FLIP_PARTNER_FISCAL_BILL_NO.</li> <li>2. FLIP_PROPERTY_CODE.</li> </ol> <p>The description of the following Fiscal Folio parameters is updated to "Used to specify Tax qualification for use by the Partner":</p> <ol style="list-style-type: none"> <li>1. FLIP_PARTNER_TAX1</li> <li>2. FLIP_PARTNER_TAX2</li> <li>3. FLIP_PARTNER_TAX3</li> <li>4. FLIP_PARTNER_TAX4</li> <li>5. FLIP_PARTNER_TAX5</li> </ol> <p>The description for the following fiscal partners is updated to:</p> <ol style="list-style-type: none"> <li>1. GENERIC1 - Generic Partner 1</li> <li>2. GENERIC2 - Generic Partner 2</li> <li>3. GENERIC3 - Generic Partner 3</li> </ol>
34679686	You can edit and save the Rate Code Type panel without error.
34678611	In a scenario where a fiscal folio is generated and the fiscal response includes a User Defined Field (UDF) value exceeding 40 characters, then the message "UDF name length cannot be more than 40" is returned.
34671383	In a scenario where the Fiscal Folio Printing Cashiering parameter is off, and you generate a Deposit Folio, the Deposit Folio generates correctly without engaging the Fiscal workflow. In a scenario where the Fiscal Folio Printing Cashiering parameter is on, and you generate a Deposit Folio, the fiscal workflow engages to generate the Deposit Folio correctly.
34668044	You can save the Rate Code Pricing Schedule without error, and the proper validation message appears upon updating the incorrect data.

Bug ID	Description
34667012	The CITY_TAX function is enhanced to round down/up based on the value in the Special Calculation Rule field of the function. The Special Calculation Rule field of the function is of special interest to properties in Dresden. <ul style="list-style-type: none"> <li>When the Special Calculation Rule = Y, and the resulting value (for example, 3.897) of the City Tax calculation requires rounding, then the value is rounded down (3.89).</li> <li>When the Special Calculation Rule = blank or N, and the resulting value (for example, 3.897) of the City Tax calculation requires rounding, then the value is rounded up (3.90).</li> </ul>
34659581	From the Post-It screen, you can make a negative payment using the Chip and Pin (CP) payment method with pay-only credit cards.
34657507	When the Transaction Code per Adjustment Code Cashiering parameter is active, any changes made on the Manage Adjustment Codes screen are not reflected until they are saved.
34643326	In a scenario where you settle a fiscal folio in a foreign currency, the fiscal payload contains the correct InvoiceCurrencyRate value.
34619557	When The CC vault Function is disabled, the OPI Cloud Credit Card processing OPERA Control parameter is not visible. The Configure button from EFT interface is not visible.
34619551	When the credit card vault function is disabled, the Oracle Payment Interface (OPI) Cloud Credit Card processing OPERA Control parameter is not visible and the Configure button from the Electronic Fund Transfer (EFT) interface is not visible.
34579741	Folio styles 15, 16, and 18 generate with the correct data.
34578387	You can see 25 records returned using the Load More Items option when you click on the Room or Name search list from the Fast Post screen.
34575806	OPERA Cloud selects the most recent updated exchange rate after midnight local time.
34571984	The End of Day reports generate for the Business day plus offset days when you configure the offset days for From and To dates, for example, Business Date + 1 if you provide the offset day as 1.
34570704	A deadlock situation when Oracle Hospitality OPERA Web Self-service (OWS) operations are performed during End of Day is resolved.
34564038	The character limit of 20 is removed from the Adjustment Transaction code screen, allowing you to add as many adjustment transaction codes as required to a transaction code.
34561205	When empty, the Expected Departure field displays the same value of "-" on both the Reservation Presentation screen and the Billing screen.
34559958	When you split a transaction that has a check number in it and move one part of the split to different billing window and then move it back to the original window post settlement. Both split transactions are visible and roll up as expected.
34548539	You can save the selected Yield Adjustment code in the Rate Code pricing schedule without error.
34536943	When posting an article through the Post It functions, if you input the wrong article code and tap out, no error message appears.
34532450	In a scenario where the Cashiering parameter Send Fiscal Prior To Voiding is off, the Cashiering parameter Credit Bill For Void is on, and fiscal communication fails when you attempt to void a folio, then the internally created Credit Bill is correctly voided.
34528747	The Advance Folio Posting option is removed from the Check In Prepay Rules OPERA Control setting.
34515286	You can access the Folio History from the Billing screen of the checked out or departed reservation using the I Want To menu.
34512261	In the given scenario, adjustment can be processed only if the main transaction code or the adjustment transaction code is enabled with Manual Posting. However, this is not applicable in the case of a Package Wrapper Transaction Code; you can adjust it entirely using the post adjustment option.
34501876	In a scenario where Fiscal Folio Printing is active, Credit Bill is inactive, and Folio Types are not configured, you can generate a fiscal folio successfully.
34429074	The negative balance total appears in the single line on the top right of the Billing window.

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<b>Bug ID</b>	<b>Description</b>
34424949	While posting the rate through the Post Rate Code option where the rate code is created with a different currency than the local currency, the rate code currency is visible on the Post Rate Code screen.
34422048	If you try to change the subgroup of a transaction code that is active in the AR Old Balance Trx Code OPERA Control settings, a message appears stating: "Transaction Code associated with the application setting AR OLD BALANCE TRANSACTION CODE cannot be modified," and the changes are not saved.
34419710	You can manually update a deposit due date for an existing deposit policy on a reservation that was populated by a deposit rule.
34415755	In a scenario where you configure a package code with the formula for city_tax, and the Calculation Rule is set to Per Room, then OPERA Cloud calculates the City Tax correctly.
34398308	When you perform the folio settlement/partial payments for the reservations that are added to the other Reservations window on the Billing screen, the folio balances are refreshed upon completion of the settlement and display the current balance on other Reservations window.
34390369	You can post FNS Calculations as expected after an upgrade.
34388649	The Save and Cancel buttons appear only once when you access generates under Transaction Groups/Subgroups.
34374337	On the Deposit Payment screen: <ul style="list-style-type: none"><li>• If you update a different payment method and the Update Payment Method is selected, the payment details update in the Reservation window 1.</li><li>• If you select the payment method from a different window (for example, window 2) the Update Payment Method check box is disabled.</li></ul>
34365648	Payment information was not supplied as shown in the logs.
34360715	In a scenario where the Cashiering parameter Auto Assign Check Number is on and you update a reservation with a package that has not yet been used, the check number remains populated for the package transaction code.
34350207	When you update the Reservation Type on the Deposit Payment screen: If the Reservation Type is valid or partially entered, the application auto populates the Reservation Type. If the Reservation Type is invalid, you can select a different Reservation Type from a pop-up screen.
34340835	In a scenario where a Package Wrapper transaction is routed to another window, and you generate a fiscal folio on the original window, the information sent from fiscal communication only includes settled transactions from the current window, and the fiscal folio generates successfully.
34324042	You can view/edit the Rate Code packages section even after cancelling or closing the form during rate code creation.
34293364	From the Transaction Code configuration screen under Administration>Financial>Transaction Management, you can select the Adjustment Codes from the list of available property adjustment codes. You can delete the assigned adjustment transaction code from the Manage Adjustment Transaction Code and Adjustment Code screens, and the changes are reflected after you save the changes.
34285062	If you enter reference and/or supplemental information when generating a deposit folio, the reference and/or supplement values appear correctly.
34218488	The Prepare EOD (End of Day) procedure checks for the property currency and shows an error message if the property currency is not configured. You cannot proceed with EOD execution until the property currency is configured.
34126017	In a scenario where a Transaction code is posted for 0.00 (that is, an Inclusive Package Price is equal to the Rate of the Rate code it is attached to), and a fiscal folio is generated, the 0.00 posting of the Transaction code is included in the fiscal payload.
33846163	When generating an Advance Bill/Early Departure, the package allowance for the following day is removed during checkout and is not causing an Imbalance.

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## Client Relations

Bug ID	Description
34048648	The Exclusive Preference OPERA Control and tasks are removed as this feature is not implemented in OPERA Cloud.
34589001	You can save/edit Profile Identification records.
34574832	You can enter up to 80 characters in the Name, Name2, and Name 3 fields on account profiles.
34609166	The default language populates on the Membership Enrollment screen for new profiles as expected.
34570228	You can enroll a member, and the Gender codes are sent correctly based on configuration and code conversion.
34532025	You can search for profiles by identification number (case insensitive).
34523333	You can successfully enroll a guest in Aristocrat Gaming when gender details are added in the enrollment screen.
34499752	You can update and save Membership Type details.
34482649	You can delete VIP codes attached to inactive profiles.
34465147	The OPERA Cloud profile download error, TransformerException, is resolved. Downloads from legacy external systems are successful.
34432076	You can add, edit, and delete an email address with an apostrophe symbol successfully.
34404578	You can add an Owner membership type without a member since an expiration date to a guest profile successfully.
34396021	You can add, update, or delete the Gender value in the Profile Identification panel.
34345981	The correct error message appears when generating the profileproductivitystat report and the sort order is empty.
34262114	You can successfully select city and postal codes from the Geographic Management screen under the Administration, Client Relations menu.
34250756	When you flag a membership inactive on a guest profile, the membership is removed from all checked-in and future reservations for that guest.
34166137	Merge profile web services are changed to add logs for From and To merge profile IDs.
33860043	You can add, edit, and delete Territory, Influence Code and Sales Information successfully from the Profile Presentation screen.

## Commissions

Bug ID	Description
34826118	<ol style="list-style-type: none"> <li>1) Batch number and check number appear without commas on void and reprint payment activity screens.</li> <li>2) The Payment Activity search results follow the property date format.</li> <li>3) The Default value of the OPERA Control parameter Delivery Method (EFT_EXPORT_SFTP_SETUP) is upper case FILE_SYSTEM when no export is configured.</li> <li>4) Selection of Hold on the Travel Agent updates the hold status on reservations beneath. Removing the hold on one reservation removes the hold flag on the Travel Agent as well.</li> </ol>
34826103	You can override a duplicate check error by clicking Yes when the following error message appears: "Entered Check Number has already been used. Do you still want to use this check number?"

Bug ID	Description
34774623	<ol style="list-style-type: none"> <li>1. If the HCC Transmittal Letter is not configured, the application adds a report template during the upgrade.</li> <li>2. Added a re-download option for the exports.</li> <li>3. Removed the comma separated format from the payment activity batch number.</li> <li>4. From the HUB login, you can access the reports screen from the payment activity&gt; Go to reports.</li> <li>5. Commission amount to the "To be Paid" amount is refreshed on the screen when you apply the changes to the commission records.</li> <li>6. When generating exports, if the export file template information was not seeded for some reason during migration, the generate export recreates then internally.</li> <li>7. Commission record selection remains the same after editing and updating the details.</li> </ol>
34774619	When you generate exports, if the export file template information was not seeded for any reason during migration, the generate export recreates the template internally.
34713511	Only one copy prints the TA (travel agent) check for any of the Bank Accounts.
34633407	You can edit the Check Payment method commission records from the Payment Activity screen and update the check number. The Check Number field does not allow the duplicate value or zero.
34615958	Updating a commission amount triggers the re-calculate option, and the VAT (Value Added Tax) updates as expected.
34485668	You can see the "Generate Export Data is in progress" message while the application is generating the export file, and upon generating the file, the message, "Export file has been generated successfully and available for download," appears.
34466612	During commission payment processing, you can see the "Generate Export data is in-progress" message until the export file is generated, and it shows an option to download the export file.
34447319	On the Manage Commission screen, when you select a reservation from the list and perform actions, the selection remains after the focus moves back to the Manage Commission screen.
33916026	<ol style="list-style-type: none"> <li>1. You can see that the properties are filtered based on the OPP_COM cloud service when you select the property LOV from the profile search screen navigated through Accompany profile screen.</li> <li>2. The Commission check box remains selected when you assign a source profile that has the commission code configured.</li> <li>3. Reports are filtering when you navigate to the Reports page from the Manage Commissions screen.</li> </ol>

## Country Specific

Bug ID	Description
34884494	<p>Country Specific - Poland:</p> <p>In a scenario where Sample Folio Poland (sample_folio_poland.rtf) is customized with merge codes GUEST_TAX1_NO and TAX1_NO, and you generate a Credit Bill against a folio that was settled by Direct Bill, the merge code for GUEST_TAX1_NO populates with the Tax ID from the guest profile, and the merge code for TAX1_NO populates with the Tax ID from the payee profile.</p>

Bug ID	Description
34845909	<p>Country Specific - Poland:</p> <p>The Sample Folio Poland report (sample_folio_poland.rtf) is updated. In a scenario where the report is customized with the Tax ID 1 merge code (TAX1_NO) and Tax ID 2 merge code (TAX2_NO), the folio displays the corresponding values from the Payee Profile.</p> <p>Note: The existing merge codes GUEST_TAX1_NO and GUEST_TAX2_NO continue to display the Tax ID 1 and Tax ID 2 values from the main/guest profile on the reservation.</p>
34706934	<p>Country Specific - Saudi Arabia:</p> <p>Note: The Cashiering parameter Folio QR Code must be inactivated and reactivated for these changes to take effect. The folio QR Code is updated to meet legal requirements in Saudi Arabia. Once the QR Code information is decrypted, the following changes can be seen:</p> <ul style="list-style-type: none"><li>• Date and Time format is updated to include a separator value of T between the Date and Time values. Example:</li><li>• Date and Time format is updated to include a time zone value (for example, Z) at the end of the Date and Time value. Example: YYYY-MM-DDTHH24:MI:SSZ.</li><li>• Amount values no longer include comma separators for values greater than 999.99. Example: 1879.03.</li></ul>
34665615	<p>Country Specific - Germany</p> <p>In a scenario where a package is configured with the formula for City Tax (CITY_TAX), children are included in the calculation for City Tax.</p>
34648096	<p>Country Specific - Germany:</p> <p>In a scenario where a package is configured with the formula for City Tax (CITY_TAX) and Child buckets are not being used, a change is made to ensure the value in Child is considered.</p>
34574656	<p>Country Specific - Philippines:</p> <p>The Acknowledgement Receipt that generates when making a full or partial payment against the AR invoice displays the amount that is paid and not the total amount of the invoice.</p>
34570859	<p>Country Specific - Italy:</p> <p>If the Credit Bill is not generated because OPERA Fiscal Integration Solution (OFIS) was not active, you can still generate it after enabling the OFIS from the Folio History screen.</p>
34568225	<p>Country Specific - Philippines:</p> <p>An Official Receipt, Acknowledgement Receipt, and the Bureau of Internal Revenue (BIR) Folios are not generated against the settlements performed using the Direct Bill payment method.</p>
3454721	<p>Country Specific - Italy:</p> <p>In scenarios where a package is configured as Post Next Day, and an Advance Folio is generated, the Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) includes package transactions/amounts in the DettaglioLinee&gt; section. Note: The Exports must be recreated from the template for this change to take effect.</p>

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<b>Bug ID</b>	<b>Description</b>
34524494	<p>Country Specific - Italy:</p> <p>In a scenario where a reservation contains a Rate Code package configured as "Included in Rate" with an Allowance, VAT Offset functionality on, and you generate a folio for a Payee profile configured for VAT Offset, then the VAT Offset amount calculates correctly during settlement.</p>
34518978	<p>Country Specific - Philippines:</p> <p>If a Passerby/Post It folio containing concessionaire charges and other charges is generated, then the Acknowledgement Receipt displays the total amount of concessionaire charges only. The additional charges are not considered on the Acknowledgement Receipt.</p>
34490487	<p>Country Specific - Philippines:</p> <p>If the folio settlement through Post It or Passerby does not include concessionaire charges, then an Official Receipt along with the BIR folio is generated and no acknowledgement is generated.</p> <p>The Acknowledgement Receipt is generated when the settlement includes concessionaire charges. Hence, the Acknowledgement Receipt number is issued from the sequence correctly against the folios that include the concessionaire charges.</p>
34433339	<p>Country Specific - Portugal:</p> <p>Now if you navigate to Toolbox&gt; Data Management &gt; Imbalance Analysis, the Digital Signature Hash Generation option is not visible in the Imbalance Analysis screen.</p>
34424506	<p>Country Specific - Philippines:</p> <p>If a folio generation includes the generation of an acknowledgement receipt along with the official receipt, then each receipt is printed on a separate page to ensure no overlapping.</p>
34423500	<p>Country Specific - Latin America:</p> <p>In a scenario where Fiscal Folio Printing and Queue Names are configured, and positive and negative charges exist on a folio window with a 0.00 balance, then OPERA Cloud correctly generates the fiscal folio with the internal Folio Type.</p>
34333010	<p>Country Specific - Philippines:</p> <p>The Official Receipt, Acknowledgement Receipt, and BIR Folio Number are not generated in any scenario if the folio settlement is performed using the direct bill (City Ledger) method.</p>
34279454	<p>Country Specific - Philippines:</p> <p>You can use the Reverse Payment feature from all billing windows.</p>
34220694	<p>Country Specific - Japan:</p> <p>The Onsen Tax package or Accommodation Tax package appears on the folio using the available merge codes when package attributes are included in the Rate and Add Rate Separate Line.</p>

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Bug ID	Description
34769404	You can enter a 100% resource discount in the Event Details panel of an Event.
34720472	The demand factor for menu items is equal to '1' instead of 'null' to avoid errors when changing menu items.
34679930	You can view the Function Diary in 1 Day, 7 Days, 14 Days, and 21 Days views with the appropriate view widths.
34678341	You can view and edit the Package tile without error.
34589914	After removing a package code from the selected packages on a reservation, you can add it again.
34537360	When you select the Save button on the Verify Payment step of the check-in process, the entered payment method is saved to the reservation even when the check-in process is not completed thereafter.
34548734	When the start time for an event is changed, the Menu Serve start time is updated accordingly.
34540361	Report parameters for the Daily Event Forecast report (rep_ev_forecast) can be saved for defaulting when generating the report.
34539978	The BB-ID column in rep_activity is widened to accommodate a large block ID.
34430320	When creating a Quick Event from the Function Diary, when you create a 24-hour event with an end date that is later than the block end date, a message warns you that the event must be within the block dates.
34383991	Event information appears for all records when the number of records is changed.
34372664	In the Function Diary, the External URL field appears in the Event Overview panel of each event. You can edit the URL by clicking Edit on the Event Overview panel.
34332459	You can add catering packages with a translated name to a block.
34318805	Performance is improved in the Function Diary.
34290520	You can edit a Catering Menu attached to an Event with 0 Expected attendees.
34206410	You cannot copy a catering package to a block without a catering status.
33800342	When generating the Banquet Event Order (BEO) by Event Date range, Block Date range, or Block ID, the Block Notes print daily based on the printing method selected.
33173857	In the Function Diary, you can scroll down and expand the events created in function spaces in the Results section and move up and down without any issue.
33104715	Menu Item Quick Insert field is auto populated for all scenarios.
32808800	The Function Diary Start Date is passed to the Stay Date filter in Manage Block when you select Function Diary, select I Want To, and select Create Event using the existing block.

## Exports

Bug ID	Description
34402550	A new reorder option is available while editing an export for a property on the header, detail, and footer so that each section can be reordered as needed when accessed on the Membership screen under Miscellaneous > Exports.
34392652	Generated data is unmasked and displayed in readable format upon View Details and download operation for exports with File System delivery configuration.

## Front Desk

Bug ID	Description
347684 66	When the Custom Charges functionality is on and you add a Reservation Exemption to a reservation where the End Date is the current business date, and you select Choose Nights, only the current business date is populated for the Reservation Exemption. Other stay dates are not populated because they are ineligible.
347287 30	When you select the Save button on the Verify Payment step of the check-in process, the entered payment method is saved to the reservation even when the check-in process is not completed thereafter.
347139 47	The "Default Selection of Keys" OPERA Control is renamed "Default Key Selection."
346794 20	You can edit and save Airport driving directions in the Airport screen from Chain and Property Management.
346379 47	Once you access the Check In screen for a reservation, other users accessing the same reservation's Check In or Stay Details screens receive the Break Lock Confirmation popup.
346110 64	If a folio already has folio text, you can see the text while previewing the folio.
345610 58	When you select Clean Room status in the Default Room Status for Room Assignment screen OPERA Control, you can see the Clean Status check box selected by default while assigning rooms.
344603 70	The Departures report (departures_all) can be printed displaying the existing Notes from all Notification Areas.
343821 19	You can access the Swap/Shift Rooms screen for future reservations from the Room Assignment screen and search for reservations available for swapping and shifting.
343750 77	When adding an editable field to the Check In screen Reservation Overview panel, you can use the Edit link to edit the additional fields.
343169 12	The Queue Reservation Activity Report can be filtered based on required reservation status.
343079 66	Advance Check-in reservation, when changed to In House status, displays the "IH" label in Room Diary.
325257 78	For properties with the Auto Check In Pseudo Rooms after Check Out OPERA Control active, pseudo room types with the Always Checked In check box selected have the Always Checked In check box visible on the reservations Payment Instructions panel. When Always Checked In is selected, the reservation is automatically copied and checked in after the original reservation is checked out.

## Integrations

Bug ID	Description
34815903	The Asynchronous reservation, block, inventory, restriction, and rate GET response expiration time is now reduced to six hours from 24 hours, and the messages is not available after the expiration time.
34637702	The OPERA Xchange Interface (OXI) processor for uploads and downloads continues to run when the interface setup for any property is misconfigured by not selecting the Upload or Download flow.
34636031	The 30sec fallback delay is removed in the BE streaming service to OHIP in case of messages receiving 400/412 response codes.
34580239	OPERA Xchange Interface (OXI) services are auto stopped and started during OPERA Cloud upgrade.
34538264	OPERA Xchange Interface (OXI) services are automatically stopped and started during OPERA Cloud upgrades.

Bug ID	Description
34537888	Outbound configuration allows you to create multiple Outbound codes for CRM_LEGACY, CRM_IATA outbound types. The Outbound code linked to External Database is removed when the outbound code is deleted.
34556032	The OPERA Xchange Interface (OXI) monitoring dashboard shows total services START/STOP accurately.
34513304	Modifications in the service package enable handling more than 20 OPERA Xchange Interface (OXI) interfaces.
34508712	The Property interface monitoring dashboard is improved.
34508391	The Accept Central Merge Interface Control displays a list of values.
34503380	Outbound Integration with Scientific Gaming OIC-SGCM v2 version is supported from OPERA Cloud 22.4.
34474331	Outbound delivery returns the complete error message to the initiated user interface that received it from the CRM legacy integrated system.
34452154	You can edit the interface description from the interface setup UI in the Exchange module.
34394843	The Business Event Monitoring screen provides a list of business events generated with the modules name Availability for Summary Totals and Housekeeping for Update Room Status event actions.
34377275	When the Oracle Hospitality OPERA Property Management Kiosk Interface Cloud Service is active, Channel menu options appear in the Administration menu.
34369468	The External System screen does not allow you to edit or delete external systems created as part of outbound configurations when Enable External system is selected.
34349161	You can check out a reservation that has \$0 transactions using the KIOSK interface.
34357097	Data elements such as Gender, Nationality, Date of Birth, ID Type, ID Number, Purpose of Visit, Payment Type, Room Type, Customer Type, and Cancel Reasons (displayed in Cancel event only) are populated in the Business Events payload for the following Business Events: <ul style="list-style-type: none"> <li>• New Reservation</li> <li>• Update Reservation</li> <li>• Check In</li> <li>• Check Out</li> <li>• Cancel</li> </ul>
34320336	Catering Event Business Event is triggered for Create Event.
34314109	OPERA Xchange Interface (OXI) processes the Restriction inbound XML message received from the external system and updates into OPERA Cloud accordingly.
34246542	The Include Inactive check box is available for searching for inactive interface IDs.
33847774	Log Requests in the OPERA Electronic Distribution Suite (OEDS) wizard are unchecked during installations and the cache size is increased to 1,000.

## Inventory

Bug ID	Description
34720129	Room Pool Mapping can be edited in the Room Pool Mappings menu.
34698928	The Housekeeping Forecast Tasks panel displays details for all seven days.
34678345	The Property Availability screen opens without a Null Pointer exception error and displays the correct data.
34630244	The SELL_LIMITS Action Type is removed from the Reservation Group in the Changes Log since these changes are logged under Configuration with Action Type UPDATE OVERBOOKING.

Bug ID	Description
34589657	The Max Available Rooms Tile displays house and room type availability when you click next, day type, room type, room class, and date.
34575421	In Room Configuration, you can enter housekeeping credits as numbers with up to three decimal places (for example 5.525) when the Housekeeping Credits OPERA Control is set to Room.
34547230	You can create a function space without a space in the Room code and within the copy functionality.
34532459	The Max Available Rooms tile displays House and Room Type availability when you click Next, Day Type, Room Type, Room Class, and Date.
34335290	If you select the Housekeeping check box on the Room Type configuration screen of a Component Room Type, you can correct that issue by deselecting the check box and saving the record.

## Miscellaneous

Bug ID	Description
34854907	The URL to access OPERA cloud is changing with this OPERA cloud upgrade. If using the old URL for the first few days after the upgrade, you are redirected to a page that has a link to the new URL. You are advised to save the new URL and use it moving forward.
34773137	When EFOLIO EXPORT is generated from Miscellaneous > Exports > New From Template, the generated report includes the date as part of the file name.
34704062	If the Maintenance OPERA Control is active in your property, you can set up the Room Maintenance tile on your dashboard to show an overview of current Maintenance requests.
34678467	The Changes Log displays the correct search results count in the top right corner of the screen.
34599433	Performance improvements reduce the processing time of the Process Guest Stay Data step in the End of Day procedures. The procedure can still take additional time to process depending on the property's configuration and reservation mix, for example, if the Exclude Checked In Reservation from Stay Projections OPERA Control is active, or if you have long-staying reservations with packages attached.
34582063	When the Multiple Guest Room Keys OPERA Control is on, you can: <ul style="list-style-type: none"> <li>• Create a One Shot Key.</li> <li>• See accompanying guests attached to the reservation on the Create Keys screen.</li> <li>• Create keys for Primary and Accompanying Guests.</li> </ul>
34459705	You can view the Player Snapshot using the Quick Launch key. The screen displays the player snapshot page, and you can search the data with multiple properties and reservation status.
34380734	The property time zone is set to match the database time zone when no property time zone is configured.
33385424	The basic search limit in OPERA Cloud Reservations, Profiles, Blocks, and Account Receivables is 200 characters.
33274730	By default, the first row of search results in the Interface Logs screen is highlighted.
32582064	The error message, "Room Type PM is SID data and cannot be deleted," appears when deleting PM rooms type.

## Mobile



Bug ID	Description
34514932	When accessing OPERA Cloud on a tablet device and posting payments through the post payment option, if you click Print Receipt Only, the preview and email radio buttons become visible under the Report Destination window.
34361186	When the Discrepant Rooms OPERA Control is active, you can set the Housekeeping Status. When the Discrepant Room OPERA Control is inactive, the discrepant room option is not available.

## Property APIs

Bug ID	Description
34884489	The list of Reservation's REST operations is deprecated as OPERA Cloud does not support the following features: <ul style="list-style-type: none"> <li>• putSynchronizeReservation</li> <li>• getRecentlyAccessedReservations</li> <li>• acknowledgeRoomReadyDelivery</li> </ul>
34884487	The list of Customer Relationship Management REST operations is deprecated as OPERA Cloud does not support the following features: <ul style="list-style-type: none"> <li>• getAddressSuggestions</li> <li>• autoProcessMatchProfiles</li> <li>• getEnrollment</li> <li>• getFlexibleBenefitAwards</li> <li>• changeFulfillmentExportLogs</li> <li>• processProfileDistribution</li> <li>• processStagedProfile</li> <li>• processStagedProfiles</li> <li>• postProfileDistributionFilters</li> <li>• getProfileDistributionFilters</li> <li>• changeProfileDistributionFilters</li> <li>• deleteProfileDistributionFilters</li> <li>• issueAward</li> <li>• postCertificate</li> <li>• transferMembershipPoints</li> <li>• changeMembershipTransactionExceptions</li> <li>• deleteProfileOwners</li> <li>• markProfileAsPrivate</li> <li>• deleteStagedProfile</li> <li>• getStagedProfileErrors</li> <li>• getSuspendedProfileMatchStats</li> <li>• getAwardPaymentInfo</li> </ul>
34869375	The Async getSellLimits response returns "Invalid Room Type" when the requested room type is incorrect.
34849648	The asynchronous getRestrictions API returns warning messages for invalid request data.
34783415	No user permission related exceptions occur when meeting a create an event request.
34676483	The new Property API getReservationsSummary is available under the RSV module to meet larger properties' daily front desk requirements.
34659159	The ChangereservationRQ updates Adults/Children on reservations when the guest count element is not sent in RoomRates.
34639499	InventoryAsync APIs RevenueInventoryStatisticsProcess build response data is in the reasonable time with valid data.
34630749	A unique error message is generated for each invalid putRatePlans record and postRatePlans record.

Bug ID	Description
34628809	When invoking RTP (Real Time Payment) putDailySchedules and the passed ratePlanCode does not exist in OPERA Cloud, then the API displays a valid "Rate code does not exist" error.
34594158	A validation message is added in the API layer for date range, which cannot be more than 30 days.
34589978	The deadlock situation is resolved when Oracle Hospitality OPERA Web Self-service (OWS) operations are performed during End of Day.
34580798	The ReservationVoucherList element in ReservationVouchers supports zero or more repetitions in the payload in Reservation.xsd.
34574828	The CancelledRooms element shows the proper count of rooms per room type when the groupBy RoomType clause is sent in the async getRevenueInventoryStatistics request.
34556817	The default transaction code is used when postRatePlan request does not have one. A deleted rate code returns correct Hateoas links in the response message.
34560652	Hurdle values are updated based on the resort ID provided.
34513428	In the API layer, an added validation message for date range, date range cannot be more than 30 days.
34508671	A Boolean check is added to isRoomTypeInfo and isRatePlanInfo in getHotelAvailability to avoid the 500 error when a null value is being passed.
34458082	The GET hurdle rates now return valid responses when the request is made multiple times.
34457048	The consumer name and the external database of an Oracle Hospitality Integration Platform (OHIP) type external system is created in the OHIPTYPE-CHAINCODE format without the chain code being truncated when it exceeds seven characters.
34456381	A resort filter is added to get the correct reservation for leg number two and onwards to fetch duplicate reservations using the Oracle Hospitality OPERA Web Self-service (OWS) fetch booking operation.
34424518	Using Channel Property as the resort ID in the SOAP body enables using the Oracle Hospitality OPERA Web Self-service (OWS).
34418598	The getReservation (FetchReservation), getReservations (FetchReservations), putAddReservationToQueue (AddReservationToQueue), getReservationQueueStatistics (FetchReservationQueueStatistics), and getTaskSheetStatistics (FetchTaskSheetStatistics) APIs return correct values in seconds for averageQueueTimeCurrentReservations and averageQueueTimeToCheckIn. The current average wait time shows the correct value in HH:MM format on the Queue Tile screen and Queue Rooms screen.
34395537	The getRestriction API response includes correct values for house level restrictions.
34366583	When creating an AR account, related actions such as AR address, address, profile, and so on respond as well.
34364951	The performance of fetchBlockInventoryStatistics is improved.
34303992	The getRestriction request returns a meaningful warning message when the Pricing Schedule does not exist for Hotel Code, Rate Code, Room Type, Start Date combination.
34285451	The optional query includeArticles parameter reads false as default with the GetTransactionCodes API.
34072810	The postCancelReservation and postReservationWithExternalReferences requests work in parallel without any issues.

## Reports

Bug ID	Description
34816175	In the BI Publisher Banquet Event Orders (BEO), the merge code DATE_LAST_PRINTED displays the time based on the Time Zone configured for the Property.

Bug ID	Description
34681720	You can generate the Rate Category History Report (Res_statistics1) and selected category parameters are considered in the report.
34675611	You can create reports of any Report Type without error.
34639978	The Proforma Invoice report is available in OPERA Cloud.
34619164	The Custom Charge and Redemption Summary report (custom_charge_summary) is updated to display the correct details in the Paying Guests section.
34584145	The Block filter in Menu Cost (rep_menu_cost) and Menu Item (rep_menuitem) reports list blocks based on the date filters selected.
34566480	You can schedule the Libro de IVA report to be delivered by email.
34552819	The Banquet Event Order (BEO) report is available as a Scheduled report.
34542944	You can configure the Matrix report with pre-defined parameters in Scheduled Reports.
34533454	The Journal by Cashier and Transaction Code report (finjrnbytrans) displays the correct amount for transactions posted using the VIENNATAX function.
34395331	Arabic characters display correctly on the registration letter.
34307875	Oracle reports are correctly identified and allow you to set default values for report parameters.

## Reservations

Bug ID	Description
34947324	On the Reservation Revenue Summary tile, you can define a different date from the current date when searching for data. - If the business date of the property and the tile are the same, the date advances after the End of Day. - If you define a different date than the current business date, it remains on that date even after the End of Day.
34868978	Reservations with an O9ONHOLD status are not considered when populating statistics on Dashboard tiles or on Arrival Reports.
34807382	When the OPERA Electronic Distribution Suite (OED) configuration editor points to OPERA Reservation System (ORS), PMS-related core web service operations used by the Kiosk such as Check In and Check out were not supported. As part of the issue resolution, OEDS can point to ORS if the property has a valid PMS subscription. Both operations work without issue. MS license, Check In, and Check out operations are supported.
34805669	You can see the Multi Choice menu created when multi choice appears in search results.
34796511	Error handling is improved with a user-friendly message when the threshold value is not reached for booking based on membership points.
34786851	The Menu Items search screen appears and is loaded properly in Hub mode.
34786772	You can select options in the Routing Instructions after selecting the payee profile.
34761241	For properties where the OPERA Control Auto Check In Arrival Pseudo Rooms is active, Pseudo room type reservations without a payment method are excluded from the two auto check in processes during the end of day (Pseudo Rooms Not Checked In & Pseudo Room Arrivals Next Day).
34732372	Invalid data elements are ignored while modifying business event configuration through an API.
34731570	You can access Payment Instructions and Stay Details panels on a reservation regardless of any changes made to package options.
34729741	The Interface control for OPERA Electronic Distribution Suite (OEDS) reservation, Send Resv Updates For Profiles Without Subscription Y/N, is skipped, and Business Events are processed for HOTSOS, MTECHNG, and BELLAVITA.

Bug ID	Description
34724736	In the Book Now screen, the Room field reverts its value to the old value when blanked out and refreshes to show it.
34694660	REALTIME_RATE_ROOM_AVAILABILITY parameter references are removed from the application. Also, availability search does not provide a popup to redirect you to an external source.
34672639	Pricing Schedules appear when added to the Rate Code Configuration presentation style.
34672181	ChangereservationRQ updates Adults/Children on reservations when the guest count element is not sent in RoomRates.
34671416	In Look To Book search, a null pointer check is added for the Property Search Result object. If it is null, then it will not execute the populate method.
34656548	When you move a reservation between properties, any packages selected in Book Now are attached to the moved reservation.
34650247	The Check In screen appears after you create a walk-in reservation from the Room Diary.
34623887	The total cost of stay calculates correctly when making rate-affecting changes in reservations.
34614638	Existing reservations update if found in OPERA Cloud with a null leg number, and the same reservation with leg number1 is received from the same OPERA Xchange Interface (OXI) external system.
34605598	You can continue to search results in Room Diary with the newly implemented execution plan.
34598115	You can view the Refresh Rate tab when changes are made to Child Age without a change in number of children and the correct rate is displayed in Stay Details panel after clicking on Refresh Rate.
34596427	If you try to turn off the Folio No Reprint OPERA Control when there are In-house reservations, an error message stating "In-house reservations exist, the parameter value cannot be updated" appears.
34595225	Performance retrieving Room Diary details from search is improved.
34599052	When shares reservations are combined and one of the sharers has a suppressed rate, the total room rate for the night shows as suppressed.
34588753	You can manage a Global Alert by adding, updating, and/or deleting values changes when the condition "Rate Code currently on Reservation Screen" is used.
34583550	When Multiple Guest Room Keys is on: <ul style="list-style-type: none"> <li>You can create One Shot Key.</li> <li>You can see Accompanying Guests attached to the reservation in the Create Keys screen and can create keys for Primary and Accompanying Guests.</li> </ul>
34561406	If the Expected Time of Departure (ETD) is not given in the reservation, the default Valid Until Time is updated in the Key Expiry Time setting while creating keys for single or mass reservations. If the ETD is not given in the reservation and the Key Expiry Time setting is blank, the default 12:00hrs time is updated in the Valid Until Time field while creating keys for single or mass reservations.
34555575	The OPERA Cloud Exchange Copy Conversion Code action allows you to copy the newly created codes under the admin module to the selected Interface mappings with respective groups.
34555080	You can add and delete a trace from the reservation presentation and after completing the update, the Traces panel refreshes to show current traces.
34553912	A warning pops up when changing a reservation that results in no package prices for the stay period.
34551464	You can change reservation dates when fixed rate is selected and there are not enough rooms.
34547966	After you update and save a reservation's profile address, the address is on the Reservation Overview is refreshed to show the updated address.
34538076	The Room Sold Summary and Reservation Revenue Summary Dashboard tiles have a date selector. In setup, when you select a date that is not the current business date of the property, the date remains static and does not change. If the date selected is the current business date, then the date for the tiles dynamically changes each day when the business date is updated during the End of Day.

Bug ID	Description
34537767	The Validated check box remains selected after creating a new reservation.
34532849	The Look To Book screen shows dates per the property dates in Room Diary when accessed while at the hub level.
34522687	You can access the Payment Instructions panel on a reservation and successfully modify a payment type and save as expected.
34518433	Search results reflect the search filter values on the Manage Reservations screen.
34513992	You can see trace text only once when two packages with Item Inventory with traces are added to reservation.
34507622	When the Always Use Fixed Rate OPERA Control is on, daily rate amounts are calculated correctly for block reservations with daily rates.
34486910	The Alerts report is available and lets you print reservations with Alerts, filtered by Alert Area and Alert Code.
34485057	Images added to stationery templates appear correctly when customized.
33403961	The fixed charges option is highlighted and updated with the number upon creating a new fixed charge and is saved with the Save and Continue option.
34482640	You can add linked profiles to a Departure Reservation.
34479815	You can create a new profile and link it to another profile from the Associate Profile tab on the Linked Profiles panel. The Linked Profile panel shows the correct number and profile type attached.
34476020	You can post using the Post It option. When you select the Welcome check box in the item inventory and save, it gets saved. You can see only the item inventory codes in the item inventory screen that have Welcome check box selected.
34453564	You can customize a field's background color.
34413307	The Welcome Offer alert is retrievable if the session is Interrupted during the check-in process.
34412511	You can see MOVE_RESV in the Cancel Reason list in the RESCANCEL Report.
34412261	You are prompted when trying to create a linked reservation if the original reservation is locked by another session.
34409147	You can add, edit, and delete packages in a reservation by clicking the packages link or panel available in the reservation presentation screen.
34390412	Packages do not get attached to the reservation if the business date of the property is not within the range of the sell date of packages while processing the OPERA Xchange Interface (OXI) message.
34388758	You can successfully redeem e-certificates; the status is then displayed in Oracle Hospitality OPERA Customer Loyalty Tracking Cloud Service.
34379431	Room Diary displays results for different properties according to different dates at the hub level.
34374970	A new reservation created from Quick Book does not duplicate the reservation profile as an accompanying profile.
34368678	The Inventory Forecast report shows the item availability correctly without including the item on the Departure date of the reservations. Also, the Item Inventory Forecast report can be modified without missing the previously attached items.
34348560	You can see the next 50 records using Load More when you search by Room Number in the search criteria of Room Diary.
34248372	The Room Assignment, Auto Assign functionality assigns only Component Suites where none of the Component Rooms making up the suites are already assigned or rented.
34244044	The Reservation Forecast Report (res_forecast) no longer combines/truncates two similarly named rate codes into one column.
34219103	Reservations that have deposits due can be searched from the hub level from the Batch Deposit screen using only the deposit due date.

Bug ID	Description
34165081	You can see Reservation Types configured only for properties in the Deposit Rule Schedule Reservation Type list of values.
34091191	The History and Forecast report now displays Out of Order (OOO) correctly after removing component rooms from OOO status.
34077969	You can now see the warning popup working after updating the rate and RTC on a fixed rate reservation.
34076985	Pseudo Rooms appear at the end in Room Diary when the Room Display Order OPERA Control as follows: <ul style="list-style-type: none"> <li>• Ascending</li> <li>• Descending</li> <li>• Display Sequence</li> </ul>
33647368	The Sell Limit validation message appears only when there are inventory related changes.
32558829	You can search reservations using values entered in the Communication field without delays.

## Role Manager

Bug ID	Description
34602502	You can save Act as, Cashier ID, and Owner in Role Manager >Manage Users.

## Rooms Management

Bug ID	Description
34734430	You can add the Room Status tile in the OPERA Cloud dashboard when duplicate records exists in OOO/OOS (Out Of Order/Out Of Service).
34530120	You can drag and drop rooms from one task sheet to another from the Split and Card views on the Task Sheet Presentation screen.
34512634	When only empty task sheets are generated (due to the filters selected) the FLOAT, DND, and NSR sheets are still generated (depending on the active OPERA Controls).

## Toolbox

Bug ID	Description
34755660	The external database fetches search results with pagination.
34754999	Outbound Configuration user actions can be restricted based on the New/Edit and Delete tasks provided under Roles.
34726433	Outbound Configurations do not allow you to enable External System or enable Conversions flags for Outbound Type CRM_LEGACY as they are not required for Legacy CRM Profile Lookup and Download functionality.

# 3

## System Requirements, Supported Systems, and Compatibility

### **Compatibility**

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

### **Network Bandwidth Requirements**

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.