

# Oracle Hospitality OPERA Cloud Services

## Release Readiness Guide



Release 23.1

F76376-02

April 2023

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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### 3 System Requirements, Supported Systems, and Compatibility

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# Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

## Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at [oracle\\_hospitality\\_opera\\_technical\\_publications\\_grp@oracle.com](mailto:oracle_hospitality_opera_technical_publications_grp@oracle.com).

## Audience

This document is intended for OPERA Cloud Services application users.

## Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:  
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

## Revision History

### Table Revision History

Date	Description of Change
April 2023	Initial Publication

# 1

## Feature Summary

### Column Definitions

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**SMALL SCALE:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.


**LARGER SCALE:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

**CUSTOMER ACTION REQUIRED:** You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

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Features that are specific to:

Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. 

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. 

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. 



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FEATURE	SCALE	CUSTOMER ACTION REQUIRED
<b>BLOCK MANAGEMENT</b>		
Room Pool Mapping Updated	SMALL	<b>ACTION!</b>
<b>CASHIERING AND FINANCIALS</b>		
Auto Open Folio During EOD OPERA Control Added	SMALL	<b>ACTION!</b>
Child Buckets and Occupant Threshold Added to Daily Rates	SMALL	
Creditcard_rebates Report Parameters Updated	SMALL	
Date and Time Sort By Added to Billing	SMALL	
Eligible Transactions for Payment Awards Added	SMALL	<b>ACTION!</b>
Generate Advance Bill/Folio for Deposit Update	SMALL	<b>ACTION!</b>
Information Collection Methods OPERA Control Updated	SMALL	<b>ACTION!</b>
Room Status for Quick Checkout OPERA Control Added	SMALL	<b>ACTION!</b>
<b>CLIENT RELATIONS</b>		
Member Level Benefits OPERA Control Added 	SMALL	<b>ACTION!</b>
<b>COMMISSIONS</b>		
Manage Commissions Usability Improved	SMALL	
Reservation Research Updated	SMALL	
<b>COUNTRY SPECIFIC</b>		

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Country Specific - Czech Republic - Police Export Added to R&A	SMALL	
Country Specific - France - Sample Folio Data Model Updated		<b>ACTION!</b>
Country Specific - Hungary - PER_CITY_TAX_HUNGARY Tax Function Updated	SMALL	
Country Specific - India - Sample Folio Updated	SMALL	<b>ACTION!</b>
Country Specific - India - Currency Exchange Template Added	SMALL	<b>ACTION!</b>
Country Specific - Japan - Tokyo Accommodation Tax Function Updated	SMALL	
Country Specific - Philippines - BIR Updated	SMALL	
Country Specific - Portugal - Credit Bill Updated	SMALL	
Country Specific - Switzerland - HOKO Export for Ticino Added to R&A	SMALL	
Country Specific - Turkey - Hotspot Report for Turkey Added to R&A	SMALL	
Country Specific - Turkey - KBS Police and Janderma Export Added to R&A	SMALL	
Country Specific - Turkey - Special Guest List Added to R&A	SMALL	
Country Specific - UAE - DTCM Arrival and Revenue Reports Added to R&A	SMALL	
<b>EVENTS</b>		
Auto-activation of OPERA Controls for Sales and Event Management Added	SMALL	
Sales and Event Management Essentials Edition Cloud Service Added	SMALL	<b>ACTION!</b>
Show Package Event Attendees as a Total	SMALL	<b>ACTION!</b>
<b>INTEGRATION</b>		
Fiscal Business Event Status Added	SMALL	<b>ACTION!</b>
<b>INVENTORY</b>		
Room Ownership and Rotation Management Added	SMALL	<b>ACTION!</b>
<b>MISCELLANEOUS</b>		
Delivery Methods Added to Delivery Management	SMALL	
Dynamic Location Added to Various Dashboard Tiles	SMALL	
<b>REPORTS</b>		
Scheduled Report Execution Status Updated	SMALL	
Stationery QR Code Setup Added	SMALL	<b>ACTION!</b>
<b>RESERVATIONS</b>		
Display Reservation Awards OPERA Control Added	SMALL	<b>ACTION!</b>
Room Diary Updated for Component Suites	SMALL	
<b>ROOM MANAGEMENT</b>		
Advanced Task Credit Rules Added	SMALL	<b>ACTION!</b>



---

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
<a href="#">Custom Schedule Frequency Added</a>	SMALL	
<b>SALES</b>		
<a href="#">Events Added to Opportunities</a> 	SMALL	
<b>TOOLBOX</b>		
<a href="#">Data Import Updated for Blocks and Events</a>	SMALL	
<a href="#">Folio Number Sequence Utility Updated</a>	SMALL	
<a href="#">Membership Transactions Import Added</a> 	SMALL	

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## BLOCK MANAGEMENT

### Room Pool Mapping Updated

For properties with the **Room Pool** OPERA Control active, you can update room types to [room pool mapping](#). A [room pool synchronization](#) runs automatically to update the existing inventory in opportunities, blocks, master and sub blocks, and master and sub allocations.

## CASHIERING AND FINANCIALS

### Auto Open Folio During EOD OPERA Control Added

An **Auto Open Folio During EOD** OPERA Control is added for the Post Stay Charges [OPERA Control](#). When the Open Folio and the Auto Open Folio During EOD OPERA Controls are active, checked-out reservations with Post Stay Charges privileges and an open balance (payment due) are automatically converted to an open folio during End of Day (EOD).

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.

4. Locate the **Post Stay Charges** OPERA Control and activate it.
5. Locate the **Open Folio** OPERA Control and activate it.
  - a. Activate the **Auto Open Folio During EOD** parameter.

## Child Buckets and Occupant Threshold Added to Daily Rates

For properties with the **Child Rates By Defined Buckets** OPERA Control active, [Daily Rates](#) is updated with the ability to set pricing by child buckets.

For properties with the **Occupant Threshold Pricing Method** OPERA Control active, [Daily Rates](#) is updated with the ability to set pricing by Adults, Child, and Occupant threshold.

Use **View Options** to select whether to show or hide **Child Rate by Age** and **Occupancy Threshold Pricing** options.

The screenshot shows a dialog box titled "View Options" with a close button (X) in the top right corner. The dialog is divided into three columns of options, each with a checked checkbox:

Adults	Child Rate by Age	Occupant Threshold Pricing
<input checked="" type="checkbox"/> Extra Adult	<input checked="" type="checkbox"/> Child 1-3	<input checked="" type="checkbox"/> Adults Threshold Pricing
	<input checked="" type="checkbox"/> Child 4-5	<input checked="" type="checkbox"/> Children Threshold Pricing
	<input checked="" type="checkbox"/> Child 6-7	<input checked="" type="checkbox"/> Occupants Threshold Pricing

At the bottom right of the dialog, there are "Cancel" and "Apply" buttons.

## Creditcard\_rebates Report Parameters Updated

An **Override Only** check box is added to the creditcard\_rebates report parameters.

- When the **Override Only** check box selected, only overridden credit card rebates are listed.
- When the **Override Only** check box is not selected, both standard and overridden rebates are listed.

## Date and Time Sort By Added to Billing

A **Sort by View** option is added to [Billing](#).

- Default: Default option, sort based on the posting date, Descending.
- Posting Date and time Ascending.
- Posting Date and time Descending.



**Note:**

If Billing is in split view, the sorting option applies to both windows.

## Eligible Transactions for Payment Awards Added

For properties with an Oracle Hospitality OPERA Cloud Service, Loyalty subscription or the **Loyalty Membership Configuration** OPERA Control active:

A **Loyalty Payment Award with Eligible Transactions OPERA Control** is added (as an alternative to the **Loyalty Payment Award** OPERA Control), allowing you to offer payment award point redemption and specify the charges eligible for redemption. Once active, a **Point Redemption** check box is enabled for selection in **Transaction Code** configuration for all sales charge and package wrapper transaction codes.

The screenshot displays the 'Transaction Codes' configuration interface. It features a 'Manage Transaction Code' header and several sections:

- Property:** Includes fields for Property, Code, and Description. The description is 'Transient Accommodation' with a link to 'Manage Translations'.
- Subgroup:** Includes fields for Subgroup, Group, and Transaction Type. The transaction type is 'Lodging'.
- Tax Code:** Includes fields for Tax Code, Adjustment Transaction Code (set to '1050'), and Service Recovery Code.
- Payment Details:** Includes fields for Payment Type, Processing Type, and CC Code.
- Options:** Includes checkboxes for 'Revenue Group' (checked), 'Paidout' (unchecked), and 'Point Redemption' (checked). A green arrow points to the 'Point Redemption' checkbox.

When **Award Points** is selected as the **Billing settlement method**, Award Points Payment displays the **Eligible Bill Amount information**.

The screenshot shows a summary of a reservation with 8 items. Item 1 is highlighted with a bill amount of 13,460 IDR. Below the list, the user's level is BLACK and points available are shown. The redemption summary includes:

Required Field	Award Type	Currency Code	Maximum Points To Pay
Transaction Code	Maximum Amount Allowed (?)		
Required Field	Points Amount	Redeem Points	0
Redeem Points		Remaining Points:	10,014.74
		Bill Amount:	13,460 IDR
		Eligible Bill Amount: (?)	12,910 IDR
		Award Amount:	0 IDR
		Open Balance:	13,460 IDR

Buttons: Cancel, Post Redemption

### EXAMPLE

- BedNBreakfast rate code for \$250, with \$50 breakfast included in rate.
- 1000 - Accommodation is set up with the **Points Redemption** check box selected.
- 2000 - Breakfast is set up with the **Points Redemption** check box not selected.
- 8000 - Package Wrapper is set up with the **Points Redemption** check box selected.

In the reservation account:

- 8000-Package Wrapper \$250 is posted.

Since transaction code 8000 is eligible for point redemption, the \$250 balance is considered eligible for point redemption.

The following data elements are added to the sample\_folio data model and template:

- **Member\_Points\_Eligible\_Earn**. Indicates whether the transaction is eligible for membership points. Note: Transactions that are suffixed with an astrik (\*) on the folio indicate charges with the **Membership** check box deselected in Transaction Code configuration.
- **Member\_Points\_Eligible\_Redeem**. This shows whether the transaction is eligible for payment award redemption. Note: Transactions that are suffixed with a pound symbol (#) on the folio indicate charges with the **Point Redemption** check box deselected in Transaction Code configuration.

### IMPACT OR OTHER CONSIDERATIONS

Update the **Point Redemption** check box on [Transaction Codes](#) as needed.

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Membership** group.
4. Locate and activate the **Loyalty Payment Award with Eligible Transactions** function.
5. Update your customized folio template(s). See [Updating Customized Stationery](#).

## Generate Advance Bill/Folio for Deposit Update

For properties with the **Generate Advance Bill/Folio for Deposit** OPERA Control active, an **Advance Payment** page appears when you click **Calculate Advance Payment** to verify the total amount of stay (including taxes). If you close **Advance Payment** without continuing, all advance charges that were generated are reverted and you are returned to Deposit/Cancellation.

Advance Payment ✕

First Night  
 Nights To Charge  
 Entire Stay

**Calculate Advance Payment**

Advance Payment ✕

1 CA

0,00 AED

\* Method: CA - Cash

Clear  
 Card Number:   
 Expiration:

Card Holder:   
 Credit Card Terminal: [Select a Credit Card Terminal](#)

Amount: **396,00 AED**

Reference:  Supplement:

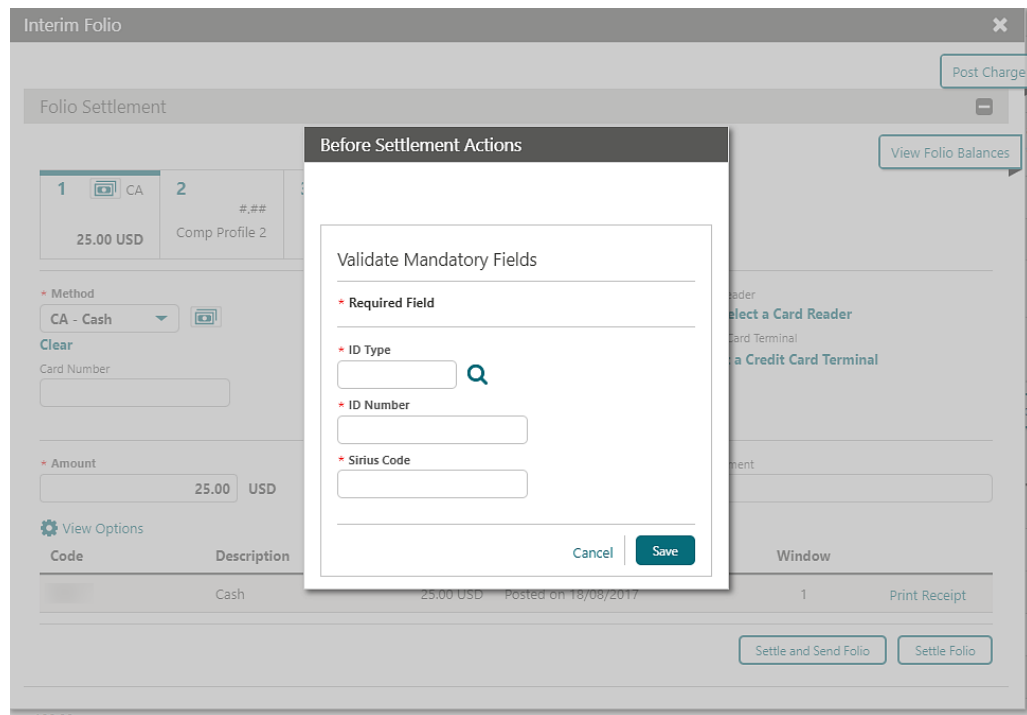
**Apply Payment**

## Information Collection Methods OPERA Control Updated

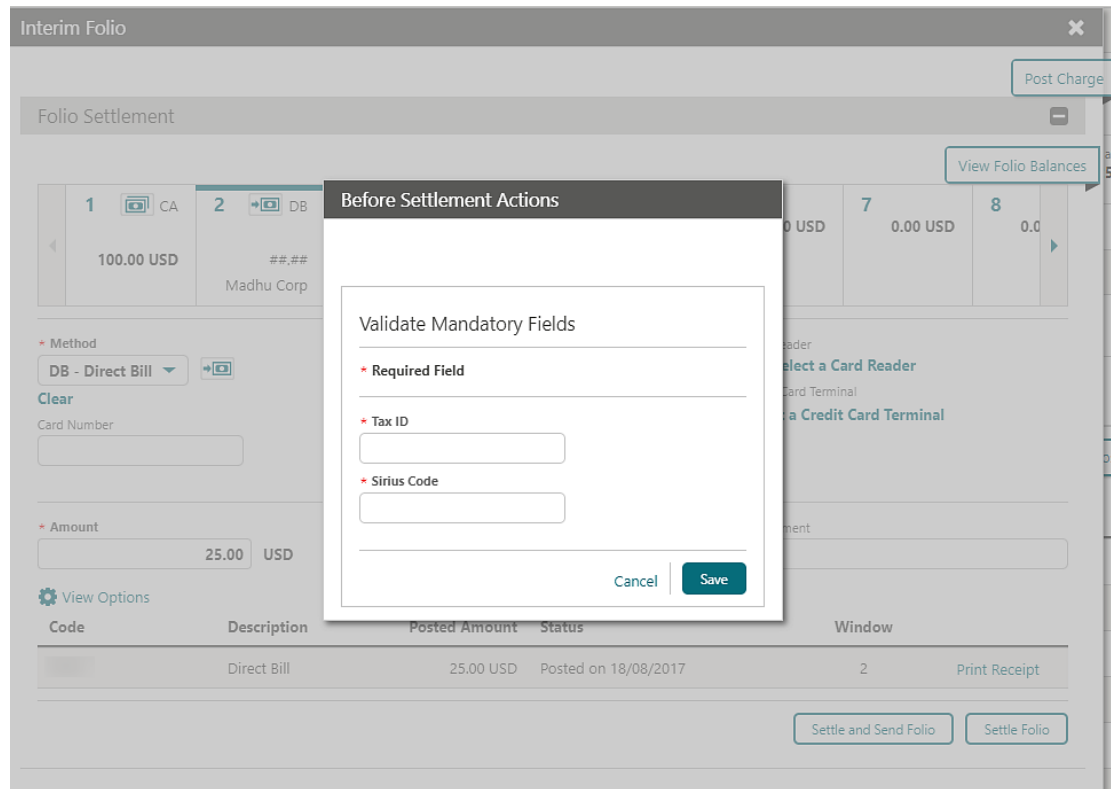
The **Information Collection Methods** OPERA Control is updated with the Folio\_Profile\_Validation value.

When Folio\_Profile\_Validation is selected, the following validations are performed while generating a folio:

- If the payee profile is a Guest, ID Type, or ID Number, and the (Profile) **UDFC10** fields are validated, and you are prompted to enter details if the values are empty.



- If the payee profile is a company TAX1\_NO, then (Profile) **UDFC10** fields are validated, and you are prompted to enter details if the values are empty.



The folio generation validation applies to the following folios:

- Folio Settlements (Interim Folio, Advance Folio, and Check out Folio)
- Deposit Folio
- Credit Folio
- Passer by Folio
- Account Receivable Folios

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General** group and scroll to the parameters section.
4. Activate the **Information Collection** parameter.
5. Update the **Information Collection Methods** setting and select Folio\_Profile\_Validation.

## Room Status for Quick Checkout OPERA Control Added

A **Room Status for Zero Balance and Auto Checkouts** OPERA Control is added to the [Cashiering](#) group to determine the room status for [quick check outs](#) processed as either Zero Balance or Auto (settlement) Check out.

 **Note:**

- The Room Status changes only for the Inspected & Clean rooms, otherwise, the room status updates as Dirty by default.
- For example, if the new control is set to Pickup, but the room status is Inspected or Clean, then the room status updates to Pickup during Auto Check Out or Zero Balance Check Out. However, if the room's status is on Pickup or Dirty, it changes to Dirty by default.

#### IMPACT OR OTHER CONSIDERATIONS

The **Room Status for Zero Balance and Auto Checkouts** OPERA Control does not impact:

- The room status for day-use reservations if the **Default Day Use Room Status OPERA Control** is updated with a value.
- The room status for scheduled check outs, which references the **Room Status for Scheduled Check Outs** OPERA Control.

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and update the **Room Status for Zero Balance and Auto Checkouts** setting.

## CLIENT RELATIONS

### Member Level Benefits OPERA Control Added

**Loyalty**

A **Level Benefits OPERA Control** is added to enable the [configuration of membership level benefits](#) and enable the **Level Benefits** list field in Managing [Profile Membership](#) for the primary membership type.

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Membership** group.



4. Locate and activate the **Level Benefits** parameter.

## COMMISSIONS

### Manage Commissions Usability Improved

To improve usability, pagination is added to the [Manage Commissions](#) reservation list.

The screenshot displays the 'Manage Commissions' interface. At the top, there is a summary section with the following data:

Account Number	USD US Dollar Bank Code ICICI	EFT EFT
Summary		
Potential \$507,000.00	Paid in AR \$455,000.00	On Hold \$1,000.00
		To Be Paid \$52,000.00

Below the summary is a table for 'Travel Agent / Source' with columns: On Hold, Name, City, IATA/Source Number, Profile Type, Commission Code, and Amount Payable.

On Hold	Name	City	IATA/Source Number	Profile Type	Commission Code	Amount Payable
<input type="checkbox"/>		Ontario	147813	Agent	AMOUNT2	\$152,000.00
<input type="checkbox"/>		Madrid	32182481	Agent	AMOUNT2	\$355,000.00

Below this is a 'Reservations' table with columns: On Hold, Accounts Receivables, Prepaid, Name, Confirmation Number, External Reference, Arrival, Departure, Reservation Status, Commission Code, Commission Revenue, and Amount Payable.

On Hold	Accounts Receivables	Prepaid	Name	Confirmation Number	External Reference	Arrival	Departure	Reservation Status	Commission Code	Commission Revenue	Amount Payable
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				10-18-2022	10-19-2022	CHECKED OUT	AMOUNT2	\$0.00	\$1,000.00
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				10-18-2022	10-19-2022	CHECKED OUT	AMOUNT2	\$0.00	\$1,000.00
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				10-18-2022	10-19-2022	CHECKED OUT	AMOUNT2	\$0.00	\$1,000.00
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				10-18-2022	10-19-2022	CHECKED OUT	AMOUNT2	\$0.00	\$1,000.00
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				10-18-2022	10-19-2022	CHECKED OUT	AMOUNT2	\$0.00	\$1,000.00
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				10-18-2022	10-19-2022	CHECKED OUT	AMOUNT2	\$0.00	\$1,000.00
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				10-18-2022	10-19-2022	CHECKED OUT	AMOUNT2	\$0.00	\$1,000.00
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				10-18-2022	10-19-2022	CHECKED OUT	AMOUNT2	\$0.00	\$1,000.00
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				10-18-2022	10-19-2022	CHECKED OUT	AMOUNT2	\$0.00	\$1,000.00
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				10-18-2022	10-19-2022	CHECKED OUT	AMOUNT2	\$0.00	\$1,000.00

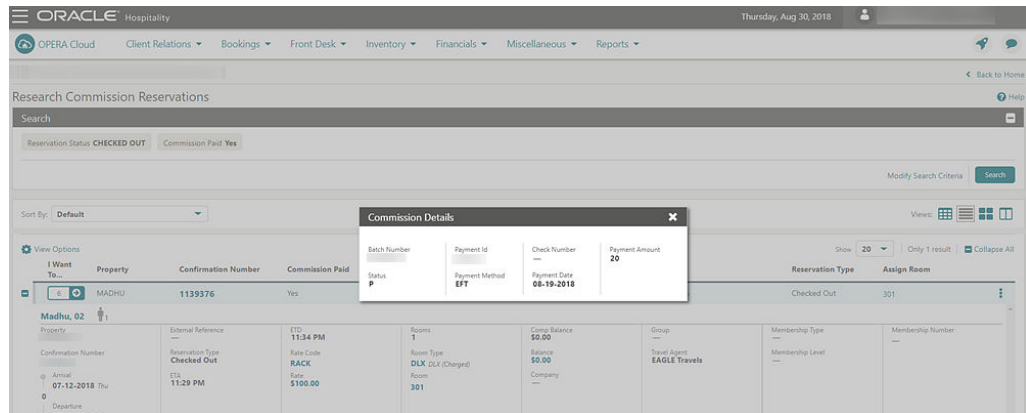
At the bottom of the reservations table, there is a pagination control showing 'Page 1 of 4' and a 'Next' button.

### Reservation Research Updated

Reservation Research is updated with the following:

- Page title is updated to Research Commission Reservations.
- The Search panel is updated with the following:
  - **Reservation Status.** Defaults to Checked Out, with Cancelled, and No Show available for selection.
  - **Commission Paid.** List field added based on Commission Paid status (Yes/No).
  - **Company field.** Company field available by default.
- Search Result panel is updated with the following:

- **Commission Paid** column added. Commission Details.
- A vertical ellipsis **Action** menu option is added to display the commission payment details.



## COUNTRY SPECIFIC

### Country Specific - Czech Republic - Police Export Added to R&A

The following is generically available in Reporting and Analytics (R&A), but should be reviewed by properties in the Czech Republic.

The Police Export for Czech Republic is available in R&A Version 23.1.0.0 using CZE-Police Export report xml located in /Shared Folders/Templates/Fiscal/CZE (folder). Refer to R&A Release notes for further details.

#### Note:

Full details showing how to configure and run the CZE-Police Export report xml to provide the required data is available in the Fiscal Primary Data Documentation for the Czech Republic.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Czech Republic - under OPERA Cloud, Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2598136.1)

### Country Specific - France - Sample Folio Data Model Updated

The following is added generically, and should be reviewed by properties in France.

The Sample Folio template and data model (XML) is updated with a FOLIO\_STATUS data element, outputting OK for a regular folio or DEPOSIT for a deposit folio.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); France - under OPERA Cloud, Documentation: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2621636.1).

#### STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

## Country Specific - Hungary - PER\_CITY\_TAX\_HUNGARY Tax Function Updated

A **Nationalities to be Excluded** OPERA Control is added to the per\_city\_tax\_hungary UDF package function.

The parameter has the following attributes:

- **Selection** - multi-select.
- **Functionality** - the selected nationalities are excluded from the city tax postings.
- **Default Value** - no nationality is selected by default. You must select the nationalities manually.

When you post the package for city tax in Hungary, and the parameter value of Nationalities to be excluded is updated with any nationality for the PERC\_CITY\_TAX\_HUNGARY, then guests of the same nationality are not charged with the city tax.

#### Note:

Refer to the Rate Information screen after the reservation is created in order to see the correct breakdown of the Rate, Package Amount, Generates, and so on.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Hungary - under OPERA Cloud, Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2622840.1).

## Country Specific - India - Sample Folio Updated

The following updates apply to the sample\_folio\_india\_buckets stationery template.

#### Report Text Configuration

The following Stationery Report Texts are added to [Configuring Stationery Custom Message Texts](#) and available in the sample\_folio\_india\_buckets.xml data model.

1. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT1
2. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT2

3. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT3
4. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT4
5. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT5
6. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT6
7. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT7
8. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT8
9. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT9
10. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT10
11. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT11
12. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT12
13. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT13
14. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT14 5
15. SAMPLE\_FOLIO\_INDIA\_BUCKETS\_TEXT1

#### **IGST Statement**

The SAMPLE\_INDIA\_FOLIO\_BUCKETS\_TEXT1 report text is used to display the IGST statement and is modified to only output when 0% IGST is posted on the folio and the reservation tax type is set to SEZ.

GST ID		<b>INVOICE</b>		
Original Bill	: 17IH	05-MAY-2022		
Original Bill Date	:			
<b>COPY OF INVOICE</b>			<b>ORACLE<sup>®</sup></b>	
			<b>HOSPITALITY</b>	
			Bill No. Page Room No. Rate Guests Arrival Departure Printed By / On	
Guest Name	:			
Travel Agent	:			
Company				
Property Tax ID				
Billing				
			Membership Confirmation No. State	

Date	Description	Reference	Debit	Credit
05-05-22	Day Use		1,000.00	
05-05-22	Accommodation Charges		100.00	
05-05-22	Cash			1,100.00
<b>Total</b>			<b>1,100.00</b>	<b>1,100.00</b>
<b>Balance</b>			<b>0.00</b>	
<b>VAT</b>			<b>0.00</b>	

HSN/SAC CODE	SALES	CGST Tax	SGST Tax	IGST Tax	CESS TAX	CESS TAX2	VAT
996311	1,100.00	0.00	0.00	0.00	0.00	0.00	0.00

CASHIER _____	GUEST'S SIGNATURE _____
---------------	-------------------------

**Cashier Notes**

A CF\_BILLING\_INST (Label – Billing) element is added on the India folio and data model to output the cashier notes from reservation.

**STEPS TO ENABLE**

See [Updating Customized Stationery with Current Data Model](#).

## Country Specific - India - Currency Exchange Template Added

A customizable currency exchange receipt named sample\_exerecpt\_india.rtf is added for India.

(valid for 3 months from the date of purchase of foreign currency)			
Registration Office: Franchise Code:		<b>ENCASHMENT CERTIFICATE NO. 26</b>	
<b>A. Details of Foreign currency notes / travelers cheques purchased</b>			
Currency purchased (indicating clearly notes and travelers cheques separately)	Amount	Rate of exch.	Rupees
		<b>Total Amount:</b>	
Please enter a message for SAMPLE_EXERECPT_INDIA_TEXT1			

### Report Text Configuration

The following Stationery Report Texts are added to [Report Text Configuration](#) and are available in the sample\_exerecpt\_india.xml data model:

1. SAMPLE\_EXERECPT\_INDIA\_TEXT1
2. SAMPLE\_EXERECPT\_INDIA\_TEXT2
3. SAMPLE\_EXERECPT\_INDIA\_TEXT3
4. SAMPLE\_EXERECPT\_INDIA\_TEXT4

5. SAMPLE\_EXERECPT\_INDIA\_TEXT5
6. SAMPLE\_EXERECPT\_INDIA\_TEXT6
7. SAMPLE\_EXERECPT\_INDIA\_TEXT7
8. SAMPLE\_EXERECPT\_INDIA\_TEXT8
9. SAMPLE\_EXERECPT\_INDIA\_TEXT9
10. SAMPLE\_EXERECPT\_INDIA\_TEXT10

#### STEPS TO ENABLE

See [Configuring Stationery Templates](#).

## Country Specific - Japan - Tokyo Accommodation Tax Function Updated

The following update is implemented generically, but is of specific interest to properties in Japan.

An **Include Child** OPERA Control is added to the following [Package Code Posting Attributes Formula](#) functions:

- TOKYO\_TAX\_EXCL\_Q\_UDF
- TOKYO\_TAX\_INC\_Q\_UDF

The Include Child parameter determines whether children are considered for tax purposes (values are Y or N. Y = Consider children for tax, N = Do not consider children for tax).

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Japan - under OPERA Cloud, Solutions: OPERA Cloud Fiscal Localization Documentation (Doc ID 2560520.1).

## Country Specific - Philippines - BIR Updated

A payment receipt pop-up (Acknowledgement Receipt) appears when only concessionaire charges are posted on the Post It screen and settled with payment methods other than Direct Bill. The pop-up allows you to preview, email, or download the Acknowledgement Receipt.

The same pop-up appears on the Passerby and Billing screens as well while performing a settlement containing only concessionaire charges using payment methods other than Direct Bill.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Philippines - under OPERA Cloud, Documentation: OPERA Cloud Fiscal Primary Data Document (Doc ID 2636950.1)

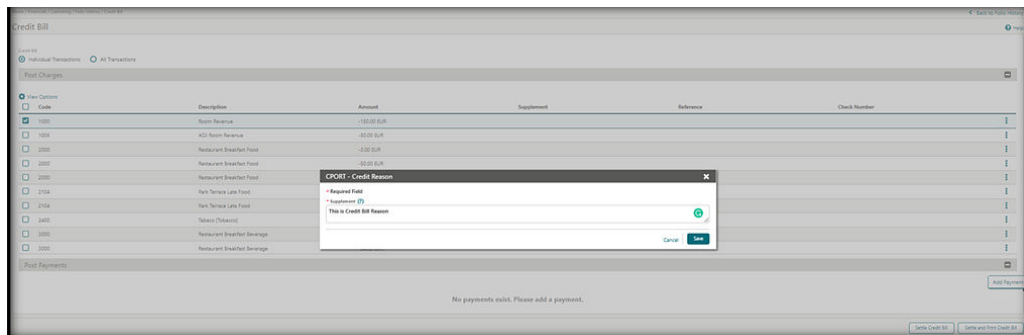
## Country Specific - Portugal - Credit Bill Updated

The following update to [Credit Bills on Folios](#) is available generically, but is of specific interest to properties in Portugal with the **Enforce Full Credit per Line Item OPERA Control** active.

Credit bill is updated with a **Credit Reason** action that allows you to enter the credit bill reason in the **Supplement** field, output on the credit folio, and is included in the PT\_SAFT\_104 export.

 **Note:**

You must enter the credit bill reason against the selected records, otherwise, a **Supplement is required when generating a credit bill** error message appears when generating a credit bill.



## Country Specific - Switzerland - HOKO Export for Ticino Added to R&A

The following is generically available in Reporting and Analytics (R&A), but should be reviewed by properties located in the Republic and Canton of Ticino, Switzerland.

The HOKO export Ticino is available in R&A version 23.1.0.0 using CHE\_HOKO report xml located in /Shared Folders/Templates/Fiscal/CHE (folder). Refer to R&A release notes for further details.

 **Note:**

Full details showing how to configure and run the CHE\_HOKO export to provide the required data in XML, XLS (Excel), or CSV format are available in the Fiscal Primary Data Documentation for Switzerland.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Switzerland - under OPERA Cloud, Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2630219.1).

## Country Specific - Turkey - Hotspot Report for Turkey Added to R&A



The following is generically available in R&A, but should be reviewed by properties located in Turkey.

The Hotspot Report is available in Reporting and Analytics (R&A) Version 23.1.0.0 using KBS-Polis-Janderma and Hotspot Report xml located in /Shared Folders/Templates/Fiscal/TUR (Folder). Refer to R&A Release notes for further details.

 **Note:**

Full details showing how to configure and run the KBS-Polis-Janderma and Hotspot Report to provide the required data in XLS (Excel) format is available in the Fiscal Primary Data Documentation for Turkey.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Turkey - under OPERA Cloud, Solutions: Fiscal Primary Data Document (Doc ID: 2914454.1).

## Country Specific - Turkey - KBS Police and Janderma Export Added to R&A

The following is generically available in Reporting and Analytics (R&A), but should be reviewed by properties located in Turkey.

The KBS Police and Janderma Export is available in R&A version 23.1.0.0 using the KBS-Polis-Janderma and Hotspot Report xml located in /Shared Folders/Templates/Fiscal/TUR (Folder). Refer to R&A release notes for further details.

 **Note:**

Full details showing how to configure and run the KBS-Polis-Janderma and Hotspot Report to provide the required data in XLS (Excel) format are available in the Fiscal Primary Data Documentation for Turkey.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Turkey - under OPERA Cloud, Solutions: Fiscal Primary Data Document (Doc ID: 2914454.1).

## Country Specific - Turkey - Special Guest List Added to R&A

The following is generically available in Reporting and Analytics (R&A), but should be reviewed by properties located in Turkey.

The Special Guest List Report (Basic) is available in R&A Version 23.1.0.0 using the RESMI\_MUSTERI\_LISTESI\_SORGUSU report xml located in /Shared Folders/Templates/Fiscal/TUR (folder). Refer to R&A Release notes for further details.

 **Note:**



Full details showing how to configure and run the RESMI\_MUSTERI\_LISTESI\_SORGUSU report to provide the required data in XML, XLS (Excel), or CSV format are available in the Fiscal Primary Data Documentation for Turkey.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Turkey - under OPERA Cloud, Solutions: Fiscal Primary Data Document (Doc ID: 2914454.1).

## Country Specific - UAE - DTCM Arrival and Revenue Reports Added to R&A

The following reports are added generically to Reporting and Analytics (R&A), but are of specific interest to properties in United Arab Emirates (UAE).

Type **All** Sort **Name A-Z**  Show More Details

-  **DTCM - Arrival Report** Last Modified 11/21/2022 7:42:26 AM | Owner BI Content Author  
[Open](#) [Edit](#) [More](#)
-  **DTCM - Revenue Report** Last Modified 9/21/2022 12:11:05 PM | Owner BI Content Author  
[Open](#) [Edit](#) [More](#)

**DTCM** - The Arrival Report presents all arrival reservations that are checked-in for a selected date, including day-use reservations.

ORACLE Hospitality Reporting and Analytics

Property LP\_ARE Business\_date 02-06-2021 Apply

DTCM - Arrival Report

RESORT	GUEST_NAME_ID	ROOM	GUEST_T TYPE	PURPOSE OF_STA Y	GUEST_C OUNTRY	NATIONA LITY	ARRIVAL	DEPARTU RE	BIRTH	GENDER	UDFC32	ENTRY_P ONT	VISIT	NO_OF_ STAYS	ROOM_R EVENUE	FB_REVE NUE
LP_ARE	2208624779	41	G03	BUS	ES	ES	06-02- 2021	09-02- 2021	01-02- 1977	M	Mr Wick	01	35	34	427.35	0
LP_ARE	2208676272	42	LES	LEI	IN	IN	06-02- 2021	08-02- 2021	11-06- 1966	M	S Katyal	02	2	1	427.35	0

**DTCM** - The Revenue Report presents both Municipality Fee and Service Charge transactions wherever the transaction group MFE or SVC are linked to the transaction code.

SNO	REVENUE DATE	ROOM REVENUE	OTHER REVENUE	FB REVENUE	TAX	SERVICE CHARGES	ROOM OCCUPIED	BED OCCUPIED	TOTAL ROOMS	TOTAL BEDS
1	2021-02-06	854.7	85.48	0	59.82	85.48	2	2	50	700

Refer to: [Oracle Hospitality Localization Center for Hotel](#); UAE - under OPERA Cloud, Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2638314.1).

## EVENTS

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

## Auto-activation of OPERA Controls for Sales and Event Management Added

When activating a subscription for the Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition, the following OPERA Controls are activated:

- Contacts
- Owners
- Relationships
- Activities
- Business Blocks
- Group Rooms Control
- Catering Events
- Event Resources

When activating a subscription for the Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard or Premium Edition, the following OPERA Controls are activated:

- Contacts

- Owners
- Relationships
- Activities
- Auto Traces
- Business Blocks
- Group Rooms Control
- Catering Events
- Event Resources

When deactivating a subscription for the Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition, the following OPERA Controls are set to inactive or values cleared:

- Activities
- Auto Traces
- Activity Results
- Sales Allowance
- Catering Events
- Event Resources
- Item Inventory Warnings
- Catering Meal Periods
- Catering Package
- Combine Package Events in BEO
- Forecast Event Revenue
- Consumption Menu Forecasting
- Use Forecast Value Only
- Copy Forecast Figures
- Advanced Function Space Handling
- Event Posting
- Event Templates
- Event Waitlist
- Keep Event Details on Type Change
- Menu Item Demand Factor
- Resource Cost
- Book Shareable Space
- Sub Events
- Warn When Space is Booked
- Scheduled Time to Update Event Status

When deactivating a subscription for the Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition, the following OPERA Controls are set to inactive or values cleared:

- Activities
- Auto Traces
- Activity Results
- Sales Allowance
- Conversion
- Non Compete
- Opportunities
- Quick Room Grid
- Lowest Guaranteed Rate
- Ranking
- Sales Manager Goals
- Catering Events
- Event Resources
- Alternate Space
- Item Inventory Warning
- Catering Meal Periods
- Catering Package
- Combine Package Events in BEO
- Forecast Event Revenue
- Advanced Event Forecast Handling
- Consumption Menu Forecasting
- Use Forecast Value Only
- Copy Forecast Figures
- Advanced Function Space Handling
- Event Posting
- Event Templates
- Event Waitlist
- Keep Event Details on Type Change
- Menu Item Demand Factor
- Resource Cost
- External URL
- Book Shareable Space
- Sub Events
- Warn When Space is Booked
- Guest Room as Meeting Room

- Item Templates
- Multi Edit Events
- Multi Choice Menus
- Quick Event
- Quick Insert
- Resource Discount
- Custom Resources
- Scheduled Time to Update Event Status

## Sales and Event Management Essentials Edition Cloud Service Added

Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition is a new cloud service offering limited sales and event management functionality for limited service operations.

The following OPERA Controls are available for activation with the Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition add-on subscription:

Activity Controls:

- Activities

Event Controls:

- Catering Events
- Sub Events
- Event Resources

See [Sales and Event Management Functionality Matrix](#).

### IMPACT OR OTHER CONSIDERATIONS

See [Auto-activation of OPERA Controls for Sales and Event Management Added](#).

### STEPS TO ENABLE

Contact your local [Oracle Hospitality sales agent](#) for more information. <https://www.oracle.com/industries/hospitality/>

## Show Package Event Attendees as a Total

A **Combine Package Events in BEO OPERA Control** is added. When active, a Print Package Events Combined check box is enabled in the [Banquet Event Order](#) report parameters. When the Print Package Events Combined check box is selected, the attendee counts for package events with the same Block ID, Event Name, Event Type, Event Dates, Event Status, Event Times, and Function Space are summed to output a total number of attendees. The Menu and Item Inventory resources associated with

matching events appear once, and the Item Inventory counts also appear as a summed total. If there are additional attendees for a package event that are not included in the package, then in the menu details section, each menu prints with the individual attendees counts. Additional attendees appear as extra attendees.

Revenue Summary Internal <input type="checkbox"/> Print Deposit Sort Deposit <input type="checkbox"/> Print Internal Notes	<input checked="" type="checkbox"/> Print External Notes <input type="checkbox"/> Suppress Account Name <input type="checkbox"/> Suppress Signature <input checked="" type="checkbox"/> Hide Doorcard	<input type="checkbox"/> Print Package Name for Multiple Days <input type="checkbox"/> Exclude Alternate Events <input type="checkbox"/> Print Extended Characters <input type="checkbox"/> Reset Page Numbering	<input type="checkbox"/> Print General Conditions <input type="checkbox"/> Print Cover Letter <input checked="" type="checkbox"/> Print Package Events Combined
--	--	---	---

**Thursday, 24.07.25**

Time	Room	Function	Setup	Exp/Gtd	Rental	Event ID
<b>Day Meeting Package</b>			-Packages-	30		\$ 112.00
<b>Daily Delegate Meeting Package</b>			-Packages-	50		\$ 322.00
08:00 AM - 09:00 AM		Breakfast		80/0		
08:00 AM - 09:00 AM						
<b>Food</b>						
Event ID						
08:00 AM to 09:00 AM						
Breakfast Menu with German Translations						
Package Exp 80						
Assorted mini yogurt parfair with granola, fruit puree and chopped walnuts						
Banana Walnut Muffins served with a Vegan Honey Butter						
Buttermilk Pancakes and French toast with syrup						
Eggs Benedict with gourmet Valbella back bacon and classic Hollandaise Sauce						
Hash browned potatoes						
Smoked Strip bacon, Valbella gluten free maples chicken and breakfast sausages						
Valbella gluten free Chicken Sausages						

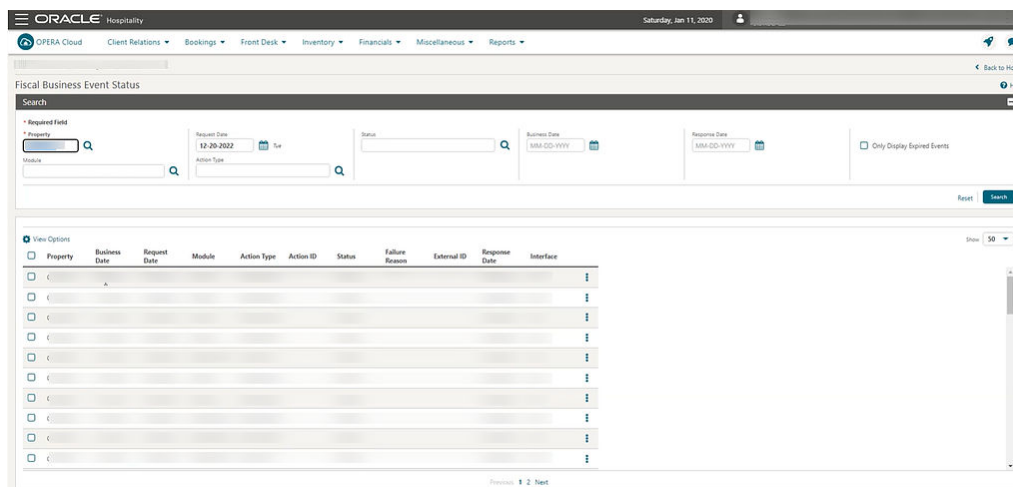
#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Events** group.
4. Locate and activate the **Combine Package Events in the BEO** parameter.

## INTEGRATIONS

### Fiscal Business Event Status Added

For properties with the **Fiscal Business Event OPERA** Control active, a **Fiscal Business Event Status** menu option is added to display fiscal business event status details and resend failed messages according to the **Fiscal Business Event Resend Days** and **Maximum Fiscal Business Events to Resend** OPERA Controls added.



## STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate the **Fiscal Business Events** parameter.
5. Update the **Fiscal Business Event Resend Days** setting value.
6. Update the **Maximum Fiscal Business Events to Resend** setting.
7. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
8. Enter search criteria and click **Search**.
9. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
10. Select the **Miscellaneous** group and grant the tasks: **Fiscal Business Event Status** and **Resend Fiscal Business Events**.
11. Click **Save**.

## INVENTORY

### Room Ownership and Rotation Management Added



The Room Ownership Management and Room Rotation functionality is added for vacation ownership operations. With the Room Rotation OPERA Control active, you can manage room ownership details and set up room rotation rules to ensure the balanced assignment of inventory and component suite rooms to reservations.

[Room ownership details](#) can be identified as "owner exclusive," removing the room from available room search and room assignment and reserving the room for the exclusive use of the Owner and any authorized guests referred to as Owner's Referrals.

The following features are updated with additional filters related to room ownership:

- [Look to Book](#) search is updated with the **Owner Rooms** list field for Owner and Owner referral reservations.
- [Room Diary Filter Result](#) is updated with room ownership options.
- [Property Availability](#) search is updated with room ownership options.
- [Generate Task Sheets Room Criteria](#) is updated with room ownership options.

The screenshot displays three screenshots of the Oracle Look To Book Sales Screen interface, highlighting the 'Owner Rooms' filter options in red boxes.

**Top Screenshot: Sell Messages**  
 This view shows search filters for Property, Nights, Rooms, Adults, and Children. The 'Owner Rooms' filter is highlighted in a red box under the 'Profile Options' section.

**Middle Screenshot: Room Diary**  
 This view shows filter results for Assigned Status, Room Status, and More Options. The 'Owner Rooms Only' and 'Owner Exclusive Rooms Only' checkboxes are highlighted in a red box.

**Bottom Screenshot: Generate Task Sheets**  
 This view shows filters for Room Status, Room Assignment, and Front Office Status. The 'Exclude Owner Exclusive Rooms' and 'Exclude Owner Occupied Rooms' checkboxes are highlighted in a red box.

The following reports are updated with owner-related filters and/or display options:

- Business on the Books (business\_on\_the\_books)
- Rooms (cf\_rooms)
- History and Forecast (history\_forecast)
- Paid Commissions (postpayment)
- Day/MTD/YTD Statistics (stat\_dmy\_seg)

- Financial Transactions with Generates (finjrnbytrans2)
- Journal by Cashier and Transaction Code (finjrnbytrans)
- Three Month Forecast (three\_month\_forecast)
- Reservation Statistics (res\_statistics2)
- Reservation Statistics 1 (res\_statistics1)
- Manager - Flash (manager\_report)

For more information, see [About Room Rotation](#).

### IMPACT OR OTHER CONSIDERATIONS

Owner room management is further extended by [Oracle Cloud Marketplace](#) partners providing owner and trust accounting solutions.



#### Note:

Room Rotation cannot be used in conjunction with [AI Room Assignment](#).

### STEPS TO ENABLE

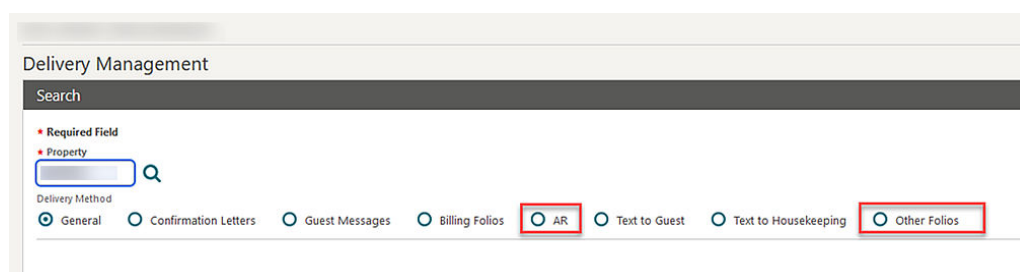
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Inventory** group.
4. Locate and activate the **Room Rotation** function.
  - a. Review the **Component Rooms Rotation Points** parameter.
  - b. Review the **Owner Room Grade** parameter.
  - c. Update the **Room Owner Preference for Owner Rooms** setting.
  - d. Review the **Forecast Rotation Points** parameter.
  - e. Update the **Number of Days to Forecast** setting.
5. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
  - a. Select the **Inventory** group and grant the **Rotation** Room task and related sub tasks.
  - b. Select the **Inventory Admin** group and grant the **Room Rotation Configuration** task and related sub tasks.
  - c. Select the **Client Relations** group and grant the **Room Ownership** task and related sub tasks.
  - d. Select the **Bookings** group and grant the **Room Rotation Assignment Override** task.
  - e. Click **Save**.

## MISCELLANEOUS

### Delivery Methods Added to Delivery Management

The following delivery methods are added to [Delivery Management](#).

- AR Statements and Reminders.
- AR Other Folios:
  - Deposit Folio
  - AR Invoice
  - Passerby, Post It
  - Credit Bill for Deposit Folio
  - Credit Bill for Reservation Billing
  - Credit Bill for AR Invoice
  - Credit Bill for Passerby
  - Debit Bill for Deposit Folio
  - Debit Bill for Reservation Billing
  - Debit Bill for AR Invoice
  - Debit Bill for Passerby



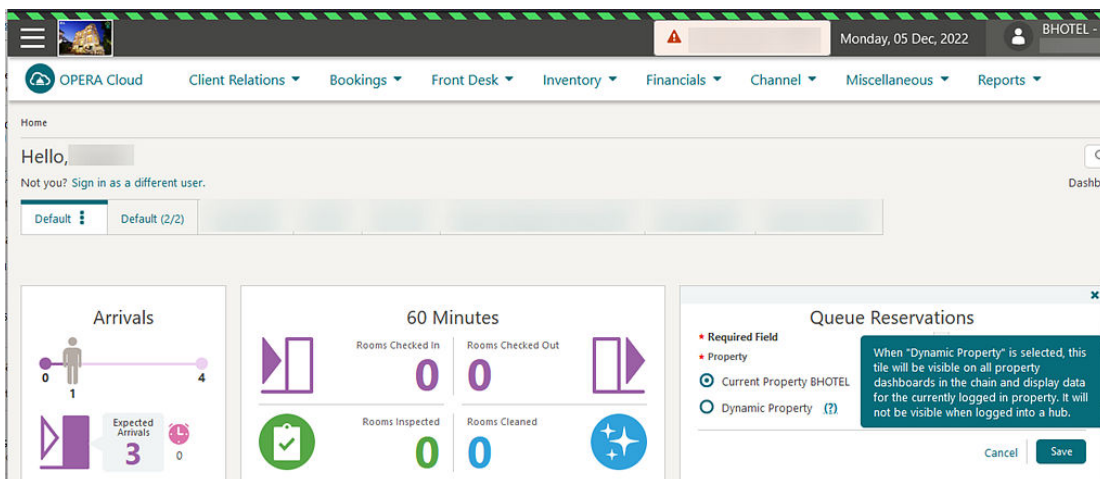
### Dynamic Location Added to Various Dashboard Tiles

Multi-property tenants can set up standard property [dashboard pages](#) at the chain level from a property location and set a **Dynamic Property** attribute on various tiles. Dynamic Property ensures the tile is visible in all properties and displays data for a user's current property location. See [Table 1-2 Tile Names and Descriptions](#) for details on the supported tiles.

Selecting **Current Property <Code>** results in the tile appearing only for the selected property.

**Note:**

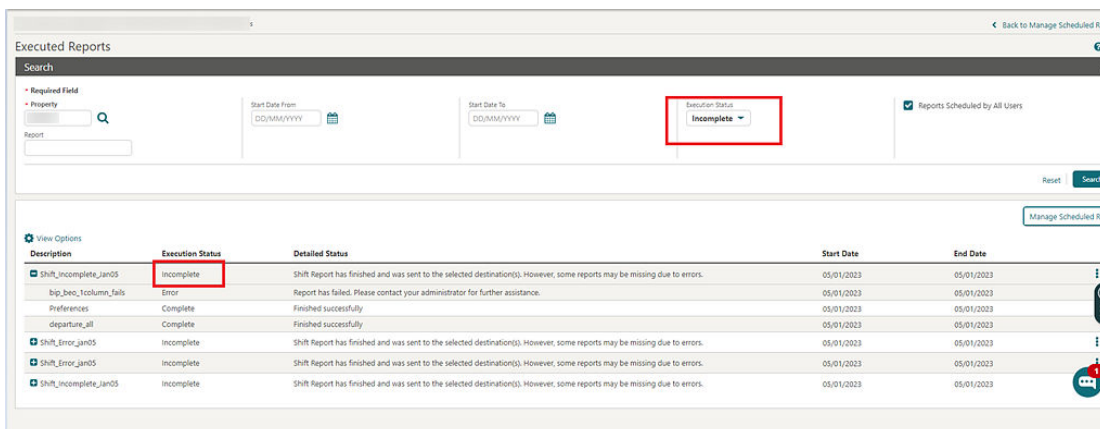
The option to select **Current Property <Code>** or **Dynamic Property** is not available when conducting chain-level customization for a hub location.



## REPORTS

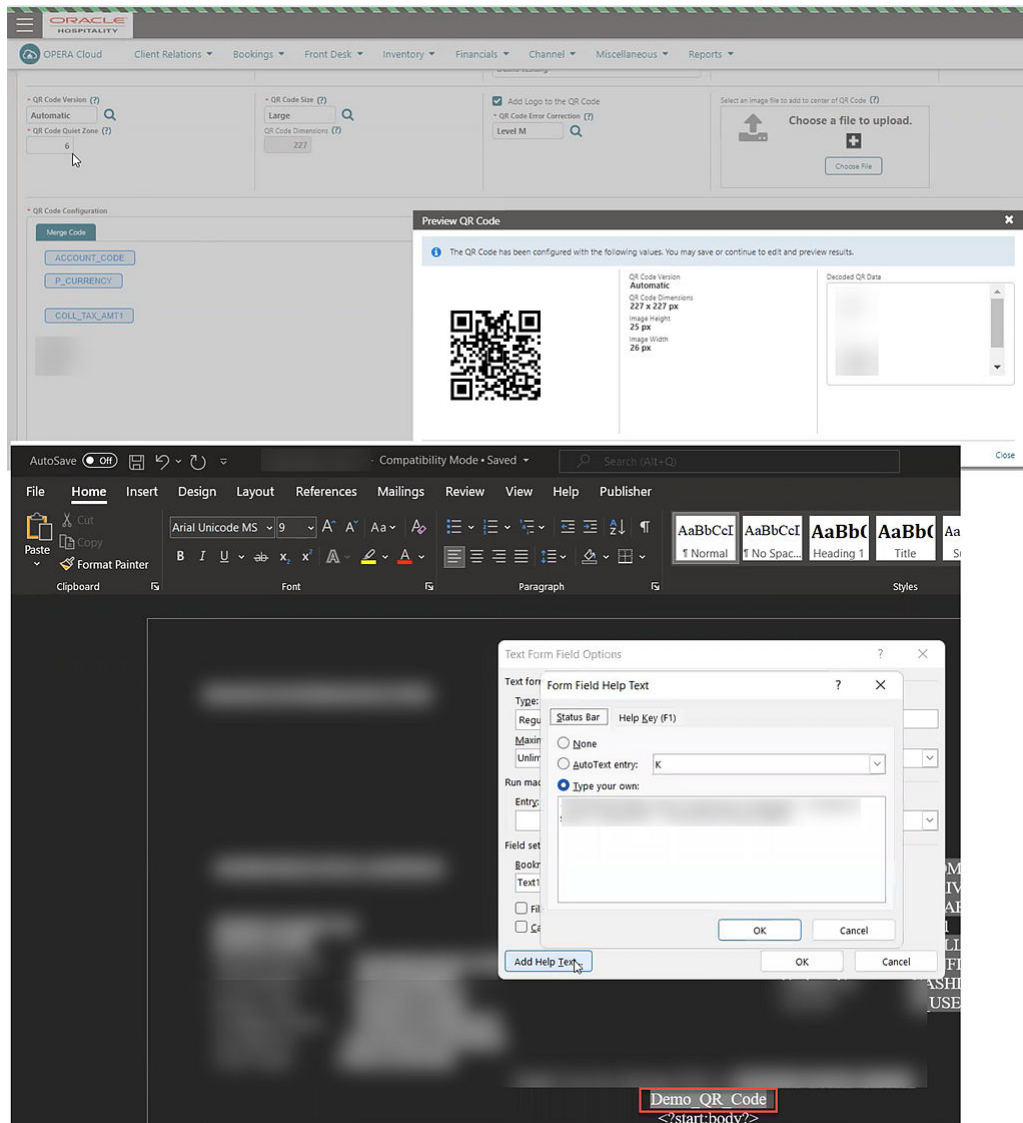
### Scheduled Report Execution Status Updated

For properties with the Scheduled Reports OPERA Control active, the Execution Status filter in [Executed Reports](#) is updated with Incomplete to list scheduled shift reports where at least one report failed.



## Stationery QR Code Setup Added

The ability to set up QR (Quick Response) Codes, for output on stationery is added. You can set up QR codes to convert text and selected data elements (merge codes) into a QR code image for output in a selected section of a stationery template. See [Managing QR Code Definitions](#).



### IMPACT OR OTHER CONSIDERATIONS

For more information on customizing stationery, see [About Stationery Editor](#).

### STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles**.

2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Reports** group and grant the **QR Code Configuration** task.
5. Click **Save**.

## RESERVATIONS

### Display Reservation Awards OPERA Control Added

A **Display Reservation Awards** OPERA Control is added to enable the display of **Eligibility Code**, **Award Code**, and **Award Number** fields in the Reservation Stay Details panel and **Daily Details** tab using [page composer](#). These fields are available to central reservation and loyalty systems integrated with OPERA Cloud for posting award details to Award reservations as well as eligible (earning) reservations.

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Membership** group.
4. Locate and activate the **Display Reservation Awards** function.

### Room Diary Updated for Component Suites

For properties with the **Component Suites** OPERA Control active, the [room diary](#) is updated to display component suite in Out Of Order (OOO) or Out Of Service (OOS) status when all rooms comprising the component suite are OOO or OOS status.

An **Include Component Suite Block Out Dates** check box is added to Room Diary.

- When one component room is OOO, and a second component room is OOS for equal number of nights, then Room Diary displays the component suite as OOO.
- When one component room is OOO for two nights, and a second component room is OOS for third and fourth nights, then Room Diary displays the component suite as blocked for first two nights and for the remaining third and fourth nights as normal.
- When one component room is OOO, and a second component room is neither OOO nor OOS, then Room Diary displays the component suite as blocked.
- When one component room is OOS, and a second component room is neither OOO nor OOS, then Room Diary displays the component suite as normal.

# ROOMS MANAGEMENT

## Advanced Task Credit Rules Added

For properties with the **Housekeeping Task Scheduling** OPERA Control active, an **Advanced Credit Rules OPERA Control** is added. When the **Advanced Credit Rules** OPERA Control is active and the **Housekeeping Credits** OPERA Control is set to ROOM\_TASK\_RULE, you can configure four different credit rule types (Facility, Special, Miscellaneous, Travel) that can then be added when auto generating task sheets, ensuring a more efficient and equal breakout of the rooms for all room attendants.

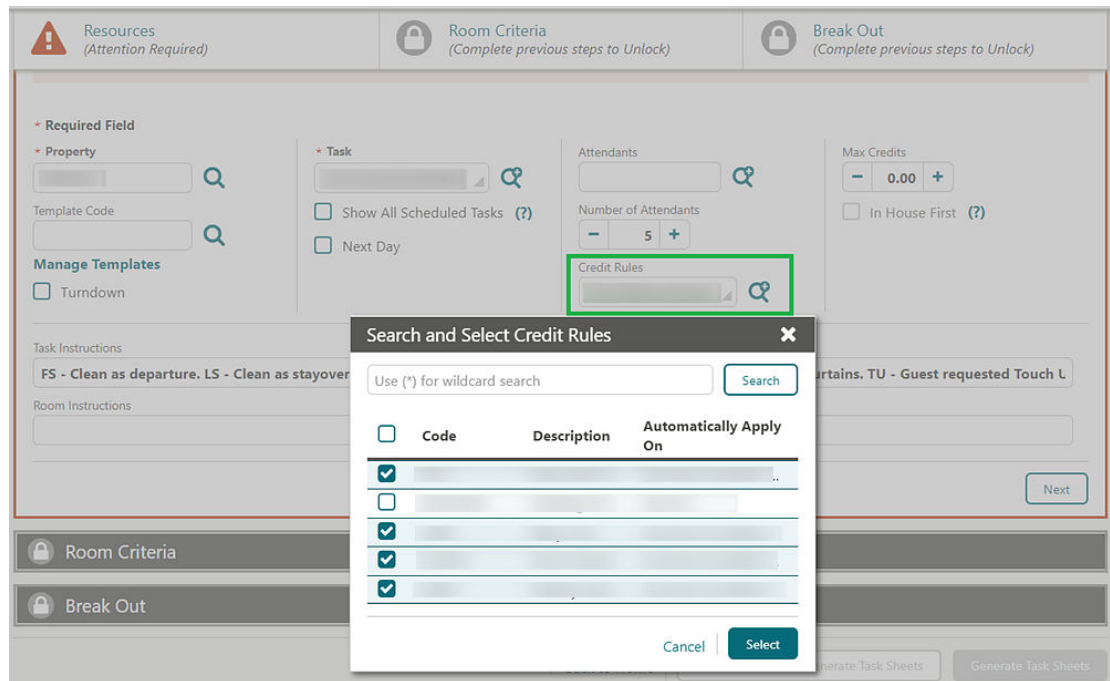
See [Configuring Task Credit Rules](#).

For example, consider a travel credit configured for six credits per Floor Travel on a task sheet. This credit rule is to be applied to the entire property and auto applied each day of the week. If a task sheet has rooms on three different floors (floors 1, 2 and 3), the credit is applied twice; once for traveling from floor 1 to floor 2 and once for traveling from floor 2 to floor 3.

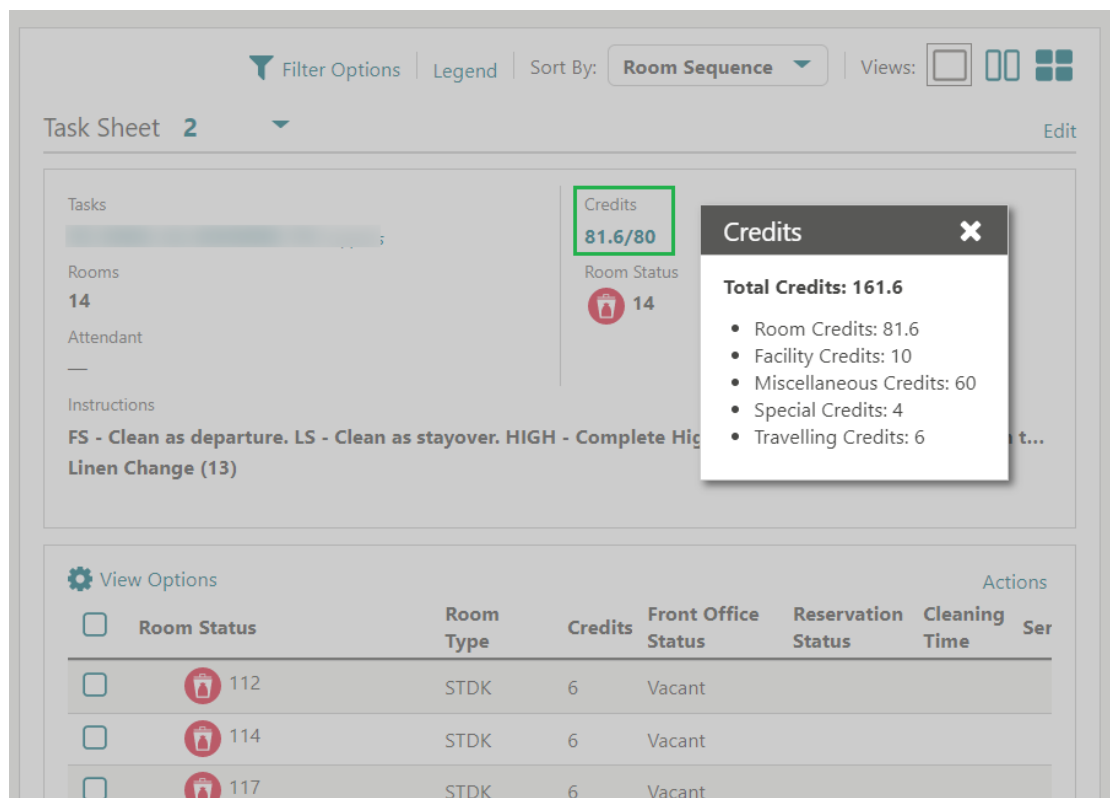
The screenshot shows the 'Credit Rules' configuration window. It includes a 'Required Field' section with 'Rule Type' set to 'Travelling (?)'. The 'Based On' section has 'F' selected. The 'Minimum Task Count' is set to 1, and the 'Credit Value' is set to 6.00. The 'Apply To' section has 'House' selected. The 'Automatically Apply On' section has all days of the week (Sunday through Saturday) checked. There is an 'Inactive' checkbox and 'Cancel' and 'Save' buttons at the bottom right.

When auto generating [task sheets](#), a Credit Rules field is auto populated according to the credit rule configuration and can be updated.





The credits appear on each of the task sheets. Click the **Credits** link to view a breakdown of the credits.



You can view the credits on various task sheet report styles.

## STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Room Management** group.
4. Activate the **Housekeeping Task Scheduling** function.
5. Activate the **Advanced Credit Rules** function.
6. Activate and update the **Housekeeping Credits** setting to ROOM\_TASK\_RULE.
7. From the Role Manager menu, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
8. Enter search criteria, then click **Search**.
9. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
10. Select the **Inventory Admin** group and grant the tasks: **Manage Accommodation, Tasks** and **New/Edit Tasks**.
11. Click **Save**.

## Custom Schedule Frequency Added

For properties with the **Housekeeping Task Scheduling** OPERA Control active, a **Custom Schedule** schedule frequency is available when configuring task schedules for tasks configured as Guest Requested. See [Housekeeping Task Scheduling](#).

Once the schedule is configured with the Custom Schedule frequency, you can manually add the task to the [reservation task schedule](#).

The screenshot shows the 'Manage Schedule' interface. It includes a 'Required Field' section with searchable fields for Property, Room Type (Deluxe Family Suite), Task (Touch Up), and Priority (set to 2). There are also fields for Special, Rate Code, Market Code, and VIP Level. A 'Schedule' dropdown menu is highlighted with a green box, showing 'Custom Schedule' selected. Below this, there are checkboxes for 'Starting On Day' and 'Include on Arrival Day', and a grid of days (Sunday through Saturday) with checkboxes, all of which are checked. At the bottom, there is a 'Supplies' section with a table header: Code, Description, and Quantity. The table currently displays 'No data to display'. A 'New' button is visible in the bottom right corner.

## SALES

The Sales section applies to

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

## Events Added to Opportunities

**Premium** For properties with the **Opportunities** OPERA Control active, the ability to create events for an Opportunity is added. See [Managing Opportunities](#).

**Create Opportunity**

**Block Definition**

\* Required Field

Property: [Search] Account: Corporation Three [Search] Altim Beach Gardens 238.855.0982 Contact: Smith, Kelly [Search] 238.855.0982

\* Start Date: 05/11/2023 [Calendar] [Sun] \* End Date: 08/11/2023 [Calendar] [Wed]

Nights: [Dropdown] [3] [+] \* Block Name: [Text] \* Block Code: [Text] \* Source: [Search] \* Reservation Type: [Search]

Decision Date: [Text] [Calendar] DD/MM/YYYY \* Trace Code: [Search] \* Catering Only:

Followup Date: [Text] [Calendar] DD/MM/YYYY

**Room Details**

\* Required Field

Rate Code: [Search] Room Type: [Search] Occupancy 1: [Text] Rate 1: [Text] Occupancy 2: [Text] Rate 2: [Text]

**Catering Details**

\* Required Field

\* Attenders: 30 [Dropdown] [1] [+] Add Rows

Events	Days (7)	Quantity	Start Time	End Time	Notes
[Search]	[Text]	1	hh:mm a	hh:mm a	
[Search]	[Text]	1	hh:mm a	hh:mm a	

Cancel Save Save and Manage Block Save and Go To Room Grid Save and Create Event Save and Add Template Save and Add Catering Package

## TOOLBOX

### Data Import Updated for Blocks and Events

You can import past, current, and future blocks and events regardless of the start or end date of the business block. See [Importing Data](#).

## Folio Number Sequence Utility Updated

The [Folio Number Sequence](#) utility is updated to allow you to specify the starting sequence number for the internal folio type. A sequence number is used in selected countries.

## Membership Transactions Import Added

### Loyalty

[Data Import](#) is updated with the ability to import membership transactions that include the member's points. This update is useful for chains and properties migrating to OPERA Cloud Service, Loyalty from Oracle Hospitality OPERA Customer Loyalty Tracking Cloud Service (aka OCIS) or other loyalty solutions. Transactions are imported and the points are applied to the member's point balance. A `membership_transactions.csv` template is available for download.

# 2

## Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

### Accounts Receivables

Bug ID	Description
34794190	The imbalance that occurred during the fiscal folio settlement is resolved by the Imbalance Analysis.
34777390	While on the Credit Card Transfer screen, you can click the Load More Results option and view additional records without error.
34768830	An imbalance caused by an adjustment in the AR invoice is resolved by the Imbalance Analysis tool.
34763171	When previewing an AR (Accounts Receivable) Reminder, the last reminder sent date and the cycle number are updated. Aged AR invoices appear in the correct reminder letter under the correct reminder cycles. The invoices that are already included in the previous reminder letters do not appear again in the reminder letter for cycle 1.
34763170	When previewing an AR (Accounts Receivable) Reminder, the last reminder sent date and the cycle number are not updated.
34722790	You can successfully post a payment for a Compressed Invoice.
34679421	A new "Refresh Account Balance" option In Manage Account Receivables is added under the Modify/Update section. Once you select the option, the account balance refreshes with the correct balance.
34642708	If any invalid City Ledger posting exist and are not registered as payment transactions, they are removed during End of Day.

### Block Management

Bug ID	Description
35044544	Leads coming into OPERA Cloud from OPERA V5 central through OPERA Xchange Interface (OXI) are inserted as opportunities when the Opportunities OPERA Control is active. If the Opportunities OPERA Control is not active, the leads are inserted as regular blocks. The Room and Rate Grid is accessible and displays the allocated room types/rates accurately.
34986803	When parent and child business blocks are not synchronized, changing the rate code on the parent block does not change it on the child block.
34948576	You can view Save and Create Event, Save and Add Templates, and Save and Add Package in the Opportunity screen when the Use Single Block Status OPERA Control is Off.
34893269	Leads received from OPERA Property v5 Central Sales through OPERA Xchange Interface (OXI) are inserted as Opportunities when the Opportunities OPERA Control is active. When the Opportunities OPERA Control is not active, the leads are inserted as regular blocks. The Room and Rate Grid is accessible and displays the allocated room types/rates accurately.
34874182	The master sub panel displays sub blocks in properties associated to the logged in hub.

Bug ID	Description
34868530	You can go to the Block Code Generation Pattern OPERA Control and set a block code pattern that is automatically generated when creating a business block.
34862532	You can edit and save the changes for any owner code on a block (block, room, or catering).
34828686	You can change, remove, and/or add owners to a business block in Edit mode from the Block Overview panel.
34809166	You can copy a block with the room grid and/or events by using the Copy Block option. Events outside of the block dates are not copied.
34773089	In View options in the Room & Rate Grid, you can select to view the released rooms for the block.
34761176	You can search and select the Block, Room, and Catering Owner of a Business Block in Edit mode.
34751569	When you change the Block Status of a block, the Block Status window appears showing the correct flow of the previous status changes.
34733954	When block restrictions are set and updated, business events are triggered based on your business event configuration.
34648223	When share reservations are created from the Rooming List screen and the Default Payment Type is set to CA (Cash), the secondary share is created with the No Post Flag when On and cash payment type as expected.
34570139	In a property where the Enforce Same Rate Code for Sharing Guests OPERA Control is disabled, you can create shared reservations and assign different rate codes to each share guest.
34366971	The Master/Sub Block Business Card shows the block dates for the Master Block.
33872418	If you shift a block date for a Master block with a Sub Block where the Posting Master has been checked in, you get a message indicating the operation cannot be processed.
34788845	When logged in at the hub level, you can view all properties' wash schedules in Administration, Booking, Block Management, and Wash Schedule.
34769458	The Wash Schedule is available in Administration under Booking >Block Management.
34748872	You can preview the grprmlist report from Bookings > Manage Blocks level when the Unique Block Code OPERA Control is inactive.

## Cashiering and Financials

Bug ID	Description
35005301	You can configure Membership currency exchange rates in the OPERA Customer Information System (OCIS) setup.
34974007	You can configure End Of Day (EOD) final reports in PDF and in HTML, RTF, XML, Delimited, and Delimited data formats when the destination is email. A Spool name is mandatory for all non-PDF file formats.
34964950	OPERA Controls related to Prepaid Cards and the Credit Card wallet are no longer visible.
34964666	The correct decimals are visible in Foreign Currency Codes.
34955193	OPERA Cloud no longer allows commas in the Transaction Code description field.
34924388	The Room filter on the finjrnl_article report is updated to show pseudo rooms.
34918203	In a scenario where you generate a folio the contains a deposit transfer transaction from a Deposit Receipt, the merge code for Total_Gross displays the correct amount.
34888014	When you change the payment method from Direct Bill to any other, the asterisk symbol against the Name field disappears.

Bug ID	Description
34857789	The following is implemented generically but is of specific interest to properties in Portugal: The prerequisite, Enforce Full Credit per Line Item, is active. When you generate a credit bill from the Folio History screen, internal transactions (if any) are not visible on the Credit Bill screen.
34847845	Proper validation is generated when you create a rate code with a currency code that does not exist.
34846637	After an update, if you apply a partial payment or perform a settlement against the posted amount, then changing the payment method does not impact the payment amount.
34844538	In a scenario where Custom Charges functionality is active, and you add more than one Reservation Exemption with Choose Nights selected, the date values for previously added Reservation Exemptions remain unchanged when you add a new Reservation Exemption with Choose Nights selected.
34833330	You can activate or inactivate the Cashiering Offline Folio parameter independently of whether a Fiscal Partner is configured with the Fiscal Payloads value, Check Out.
34844949	In a scenario where you generate a deposit folio and select a folio window other than window 1 with the box for payment method selected, the payment method for the selected window updates correctly.
34844306	The fiscal partner GENERIC is renamed to GENERIC1, and the same partner is seen with the updated name while configuring the Fiscal Folio parameters.
34844027	In a scenario where financial transactions have many generates, and you run the End of Day, the procedure that populates the folio tax summary completes successfully.
34839406	Case 1: The CC Vault function is not enabled. You can select or deselect the CC Vault function on the Edit screen until it is saved. Case 2: The CC Vault function is enabled for the interface. You can no longer disable it, and the check box is deselected on the screen.
34833330	You can activate or inactivate the Cashiering Offline Folio parameter independently of whether a Fiscal Partner is configured with the Fiscal Payloads value, Check Out.
34808911	Notes and purge routine schedules are included on the NAWEATHER report.
34801599	Packages created with an allowance and alternate transaction codes no longer default as tax inclusive.
34778870	In a scenario where the property is configured with a Fiscal Partner using the Check Out Fiscal Payload, and a fiscal response is received by OPERA Cloud during check-out of the reservation, the fiscal response saves successfully.
34787337	The following fields are removed from the customization list for the Billing screen: <ul style="list-style-type: none"><li>• LastStayDate</li><li>• LastStayRate</li><li>• LastStayRoom</li></ul>
34784004	The Cashiering group Prompt for Expense Folio upon Check Out OPERA Control is hidden. The Cashiering menu for Expense arrangement code in administration (Cashiering Management> Expense Arrangement Codes) is hidden. The Report group for expense folio (Reports> Manage Reports> Report Groups) is hidden.
34779765	The Check Out Zero Balance Departures button is not visible if there are no due out reservations with zero balances.
34774955	The card number label changes to Token Number on the Credit Card Information screen when CC Vault is On.
34773417	Folio Styles 15, 16, and 18 are getting generated with the correct data.
34773729	In the Routing Instructions screen, the payee address appears as expected when you change the primary address.

Bug ID	Description
34772986	A spelling error in the description of the FLIP_ASSOCIATED_FISCAL_TERMINAL_ID Fiscal Folio OPERA Control parameter is corrected. The description now reads: "In a scenario where a Credit Bill is performed against a Ricevuta without a Fiscal Bill Number, this value populates the payload as the Terminal ID of the Associated Folio."
34766118	OPERA Cloud selects the most recent updated exchange rate after midnight local time.
34762547	When you perform Void Folio on a fiscal folio, the fiscal communication includes correct details for Postings, RevenueBucketInfo, and Total fields.
34752969	The Delete option is hidden for Past Exchange Rates when the Multi Currency OPERA Control is On.
34752461	1) The Property field is changed to Mandatory on the Search criteria of Currency Exchange Rates screen. 2) You can review history and future configurations from the search results.
34752390	The alert appears as expected without an error message during check out.
34743913	The Billing reference field changes to 70 characters in single window view.
34700498	In a scenario where a Property Exemption is active during the stay nights of a reservation, but not the departure date, and you perform Adjust Custom Charges on the departure date, the Property Exemption is included in the recalculation of Custom Charges. The posted adjustment is correct.
34648362	Overage charges are routed successfully when you route the charges to another/targeted room.
34629787	In a scenario where you created multiple transaction codes at the Template and/or Property level, and then you begin the process of creating a transaction code and selecting Save, the transaction code is created successfully.
34532450	In a scenario where the Credit Bill For Void Cashiering parameter is on and fiscal communication fails when you perform Void Folio, the internally created credit bill is voided correctly.
34244127	Selecting a Start Date in the receipt history is mandatory to improve the performance.
34095906	You can edit the stay details with the Look To Book (LTB) option from the Billing screen indicators.
34857076	The Posting Room and Tax process during the end of day completes even after the Audit process is deactivated.

## Client Relations

Bug ID	Description
34966451	Any newly added codes are visible immediately in the list of available codes.
34965020	You can view the same profile quantity results in both basic search and advanced search.
34965001	You can generate the profileproductivitystat report using booking type = IND / BLK and Name Type = Individual / Company / TA /Source/ Group for Individuals and blocks based on the booking type filter selection.
34960587	The correct error message appears when trying to add a duplicate membership to a profile.
34918938	The Outbound Monitoring log masks <eAddress> email address value.
34906469	An existing membership type cannot be deleted if it is or not attached to the profile. An attached membership type remains inactive when deleted.
34767979	The correct error message is generated while editing/creating a new profile address with only the country code when Address Validation is active, and the validated check box is deselected.



Bug ID	Description
34615548	You can create and save negotiated rate discounts with decimals based on the property currency in the Profile Negotiated Rates panel.

## Commissions

Bug ID	Description
34789372	You can preview the Payment Activity (CHKREGISTER) Report.
34640150	Commission usability challenges are addressed by the following: <ol style="list-style-type: none"> <li>1. If the HCC Transmittal Letter is not configured, the application adds a report template during the upgrade.</li> <li>2. A re-download option is added for the exports.</li> <li>3. The comma separated format from the payment activity batch number is removed.</li> <li>4. From the hub login, you can access the reports screen from payment activity &gt; go to reports.</li> <li>5. The commission amount to the "To be Paid" amount is refreshed on the screen when you apply the changes to the commission records.</li> <li>6. When generating exports, if the export file template information was not seeded for during migration, the generate export recreates them internally.</li> <li>7. Commission record selection remains the same after editing and updating the details.</li> </ol>
34763587	<ol style="list-style-type: none"> <li>1. Batch number and check number appear without commas on the Void and Reprint Payment Activity screens.</li> <li>2. The Payment Activity search results follow the property date format.</li> <li>3. The default value of the OPERA Control parameter Delivery Method (EFT_EXPORT_SFTP_SETUP) is upper case FILE_SYSTEM when no export is configured.</li> <li>4. Selecting Hold on a travel agent updates the hold status on the listed reservations. Removing the hold on one reservation also removes the hold flag on the travel agent.</li> </ol>

## Country Specific

Bug ID	Description
35064847	Country Specific - Hungary:  In a scenario where the property is configured with a zero decimal currency and a rate code & package is configured in a two-decimal foreign currency where the package is configured with the PERC_CITY_TAX_HUNGARY formula, the rate code & package is posted for the correct amount.
34977217	Country Specific - Hungary:  In the event that multiple nationalities to exclude are configured on the perc_city_tax UDF function, the values are saved and visible as well when the package is attached to the rate code.

Bug ID	Description
34913608	<p>Country Specific - Portugal:</p> <p>The message for term_code PROCESSED_SIGN_BY_MSG is updated to reflect the new certification number and the correct text:</p> <p>Term_code: PROCESSED_SIGN_BY_MSG Term_text: Processado por programa certificado n.º 2986/AT.</p> <p>Note: You must manually update the certificate number in the property mapping codes for the F_SD_SAF_T used in the PT_SAFT_104 Export: - Certification Number: 2986 - Product_ID: Opera Property Management Version V22.5/ORACLE PORTUGAL SISTEMAS DE INFORMACAO LDA.</p>
34858009	<p>Country Specific - Poland:</p> <p>In a scenario where Sample Folio Poland (sample_folio_poland.rtf) is customized with merge codes GUEST_TAX1_NO and TAX1_NO, and you generate a Credit Bill against a folio that was settled by Direct Bill, the merge code for GUEST_TAX1_NO populates with the Tax ID from the guest profile, and the merge code for TAX1_NO populates with the Tax ID from the payee profile.</p>
34845901	<p>Country Specific - Poland:</p> <p>The Sample Folio Poland report (sample_folio_poland.rtf) is updated. In a scenario where the report is customized with the Tax ID 1 merge code (TAX1_NO) and Tax ID 2 merge code (TAX2_NO), the folio displays the corresponding values from the Payee Profile. Note: The existing merge codes GUEST_TAX1_NO and GUEST_TAX2_NO continue to display the Tax ID 1 and Tax ID 2 values from the main/guest profile on the reservation.</p>
34767336	<p>Country Specific - Philippines:</p> <p>At the hub level on the Adjustment Code screen, fields such as BIR Guest Type LOV, Amount Text, and Code Type appear only for the properties with country mode PHL.</p>
34757397	<p>Country Specific - Philippines:</p> <p>If a settlement is performed and the folio contains the concessionaire and other charges, then the Official Receipt is generated along with the Acknowledgement Receipt and BIR Folio irrespective of the amount posted against the concessionaire charges.</p>
34524217	<p>Country Specific - Philippines:</p> <p>The BIR Document Sequences (Administration-&gt;Financial-&gt; BIR Settings-&gt;BIR Document Sequences), once updated, is saved correctly in the database, resulting in the BIR document generation with the updated sequence value.</p>

## Events

Bug ID	Description
34933675	You can update the start date from the Events Details/Event presentation screen.
34920282	<p>When the New/Edit Event Notes is not granted, the New and Edit options are hidden in event notes and you cannot add or edit an event note.</p> <p>When the Delete Event Notes task is not granted, the Delete option is hidden in event notes and you cannot delete an event note.</p>

Bug ID	Description
34816172	In the BI Publisher Banquet Event Order (BEO), the merge code DATE_LAST_PRINTED displays the time based on the Time Zone configured for the property.
34796446	When you book a catering package for the same date on the same business block, you get a warning that the space is already booked.
34786223	The Menu Items Search screen loads properly and is viewable in Hub mode.
34781413	You can see the Multi Choice Menu created with multi choices in search results.
34769391	You can enter a 100 percent resource discount in the Event Details Panel.
34758340	When all Menu Items associated to a Revenue Type are deleted, the revenue type is removed from the menu pricing details.
34643813	When all the Menu Items associated with a Revenue Type are deleted, the revenue type is removed from the menu pricing details.
34544779	You can edit the External URL field either from the Manage Events screen or the Event Overview panel.
32489803	When the Ability to Quote Rates in Foreign Currency OPERA Control is active, you can generate the proforma invoice in different currencies other than the one in the original business block.

## Exports

Bug ID	Description
34993914	You can successfully create and edit country specific exports from the Exports>Country screen under the Miscellaneous menu.
34840484	From HCC export configuration, Validation message, "The Brand/Destination ID field allows only 2 characters" is added to the Brand/Destination ID field.
34809352	Export Files that are delivered via SFTP communication are not encrypted.
34784985	The XML root tag and XML Schema configuration are now updated when Delivery configuration is changed in Exports.
34618377	When eFolio Export is generated from Miscellaneous > Exports > New From Template, the generated report includes the date as part of the file name.
34605519	When you generate exports, if the export file template information was not seeded for some reason during migration, the generate export recreates the template internally.

## Front Desk

Bug ID	Description
34791888	You can add and remove the Room Status filter on the Room Assignment search screen using personalization and customization.
34777838	When processing a Mass Advance Check In, you can define the ETR (Expected Time of Return) and ETR Comments for the selected reservations.
34751240	The Per Adult field in the Create Keys screen shows the number of adults in the reservation.
34747123	When Custom Charges functionality is on, and you add a Reservation Exemption to a reservation where the End Date is the current business date, and you select Choose Nights, only the current business date is populated for the Reservation Exemption. Other stay dates are not populated, because they are ineligible.

## Integrations

Bug ID	Description
34880920	OPERA Cloud Exchange - Resync Blocks generates messages for all blocks when no block is selected.
34854533	The correct error message is returned while creating a transaction code and providing the wrong Group, Subgroup, or Transaction code in Webservices.
34810606	The room number remains on a reservation when OPERA Web Self-service (OWS) ModifyBooking is adding or updating a reservation package.
34791215	The OPERA Xchange Interface (OXI) Dashboard tile shows the values accurately when language is set to JP (Japanese).
34783635	When a business event configuration is updated on the Business Event Configuration screen in OPERA Cloud, new business events are generated per the new configurations.
34773592	Copy Conversion allows you to copy the OPERA codes for the selected groups to the respective Group in the Interface Mapping screen.
34773492	The need to scroll the Interface Mapping screen up/down to configure the same group is avoided to improve the user experience. A group list is loaded based on the Active or Inactive check box.
34765086	The IFC Controller live data and controller start time column formats are changed to DD-MON-YYYY HH24:MI:SS.
34757824	The fiscal partner, Generic, is renamed to Generic1. The same partner is visible with the updated name while configuring the Fiscal Folio Parameters.
34731317	New element, pointsRequired, is added to the OPERA Web Self-service (OWS) Membership WSDL for FetchRateAwards request.
34682560	A new feature for deleting a decommissioned OPERA Electronic Distribution Suite (OEDS) machine is added to the Manage OEDS screen under the Interface Monitoring menu.
34614399	The Async getSellLimits response returns "Invalid Room Type" when the requested room type is incorrect.
32857172	The External Systems screen validates the external system code to restrict duplication while creating new external systems.

## Inventory

Bug ID	Description
34880521	A proper validation appears when you delete a room type that has a dependent record in the room type hierarchy.
34814045	The Property Availability Rate Restrictions Change log displays time based on the property time zone.

## Miscellaneous

Bug ID	Description
35043578	End of Day generates successfully when the user who starts the process has a role granted with a name longer than 25 characters.

Bug ID	Description
35043569	The End of Day does not continue if the Default Currency code is not configured for the property. When this occurs, an error message is generated, stating: "This property does not have default currency defined. Please contact administrator." Once the default currency code is updated, you can run the End of Day.
34718670	Internal improvements enable you to view all merge codes on the Electronic Registration Card screen.
34750078	In Quick Links > My Quick Links the Administration menus are available for selection.
34591443	Filter conditions are edited and saved successfully for exports from Miscellaneous >Exports >General.

## Property APIs

Bug ID	Description
3508877 1	FetchFinancialPostings API is updated to query up to 31 days of date range to match with the user interface.
3504414 9	Updating the Room Type on a reservation using the putReservation API when a room is already assigned removes the room from the reservation.
3485501 9	The list of Reservation REST operations are deprecated as OPERA Cloud does not support the following features. <ul style="list-style-type: none"> <li>putSynchronizeReservation</li> <li>getRecentlyAccessedReservations</li> <li>acknowledgeRoomReadyDelivery</li> </ul>
3484956 7	The Asynchronous getRestriction OPERA Cloud Property API does not return a Bad Request warning message when a restriction is set successfully with any combination of valid rate category, rate code, date range, and room type without pricing schedule.
3481586 8	The Asynchronous reservation block, inventory, restriction, and rate GET response expiration time is now reduced to six hours from 24 hours, and the messages is not available after the expiration time.
3479377 8	The list of Customer Relationship Management REST operations is deprecated as OPERA Cloud does not support the following features: <ul style="list-style-type: none"> <li>getAddressSuggestions</li> <li>autoProcessMatchProfiles</li> <li>getEnrollment</li> <li>getFlexibleBenefitAwards</li> <li>changeFulfillmentExportLogs</li> <li>processProfileDistribution</li> <li>processStagedProfile</li> <li>processStagedProfiles</li> <li>postProfileDistributionFilters</li> <li>getProfileDistributionFilters</li> <li>changeProfileDistributionFilters</li> <li>deleteProfileDistributionFilters</li> <li>issueAward</li> <li>postCertificate</li> <li>transferMembershipPoints</li> <li>changeMembershipTransactionExceptions</li> <li>markProfileAsPrivate</li> <li>deleteProfileOwners</li> <li>deleteStagedProfile</li> <li>getStagedProfileErrors</li> <li>getSuspendedProfileMatchStats</li> <li>getAwardPaymentInfo</li> </ul>

Bug ID	Description
34527337	The OPERA Web Self-service (OWS) MeetingCreateRequest does not return a user permission error with a valid integration user.

## Reports

Bug ID	Description
34958489	In the Reservation Statistics report when the parameter for the Options filter is selected for a specific value, that value, when downloaded as a non-pdf file type, has the MASTER_VALUE column as the selected value.
34863103	Internal improvements are made in reports error handling.
34816172	In the BI Publisher Banquet Event Order (BEO), the merge code DATE_LAST_PRINTED displays the time based on the Time Zone configured for the property.

## Reservations

Bug ID	Description
35043599	In Stay Details when attempting to make row level edits in the Daily Details tab, the following applies: <ul style="list-style-type: none"> <li>Without the Override tasks, you cannot override changes without entering valid credentials.</li> <li>With the Override tasks, you can save changes without entering credentials again.</li> </ul>
35042320	Improvements ensure all Merge Codes are available for configuring Electronic Registration Cards.
35006375	You can create a new profile and link it to another profile from the Associate Profile tab on the Linked Profiles panel. The Linked Profile panel shows the correct number and profile type attached.
34971274	When searching for reservations using Basic Search or Advanced Search, you can enter a Contact Name and get filtered search results as expected.
34965026	A valid error message is generated once a profile is purged and accessed from a reservation search.
34912822	On the Reservation Revenue Summary tile, you can define a different date from the current date when searching for data. <ul style="list-style-type: none"> <li>If the business date of the property and the tile are the same, the date advances after the End of Day.</li> <li>If you define a different date than the current business date, it remains on that date even after the End of Day.</li> </ul>
34896382	You can configure a guest's known membership number in the flex link so that it can be sent to an outbound connection.
34865473	You can view recently accessed reservations in Manage Reservations.
34856454	When using the Created On and Created By search criteria from the Manage Reservations screen for a specific date, the results appear as expected.
34853705	Copy Reservation refreshes the Tax Type for South Africa.
34836791	Now you can select the future reservation details while transferring the deposit.
34833549	You can see the correct stay statistics.
34829979	The OTA_REF value provided by SYNXIS2 in inbound Reservation XML message gets populated as Reservation External Reference.

Bug ID	Description
34814998	Reservations with an O9ONHOLD status are not considered when populating statistics on Dashboard tiles or on Arrival Reports.
34805399	You can edit Global Alert Definition conditions on the Alerts screen under Administration -> Booking.
34796400	Error handling is improved with a user-friendly message when the threshold value is not reached for booking based on membership points.
34792936	When you search for reservations using a combination of Stay Dates and Reservation Status results are filtered and returned based on the entered criteria.
34790301	The Total Cost of Stay and Total Estimated fields within the Rate Info screen take into consideration any added fixed charges and routing instructions when the Guest Pay Only OPERA Control is enabled.
34789694	You can perform KIOSK check-in and check-out with the OPERA Reservation system when the relevant property management system has an active license.
34782861	The Traces time stamp is the same in both the Manage Reservation screen and the Reservation Workspace.
34777102	The future and past Stay panel displays the correct count on the Manage Profile, Profile Presentation, Manage Reservation, and Reservation Presentation screens.
34764185	When selecting the Shares Details link on the Check In Reservation screen for a share reservation and then selecting a confirmation number link, you can view the following behavior: When the reservation meets the criteria for check-in (arriving today, not cancelled, not wait listed, and so on), then when selecting the confirmation number link, the Check In screen is refreshed with that selected reservation. When the reservation does not meet the criteria for check-in (checking in a different day, already checked in, being cancelled, or wait listed), then when selecting the confirmation number link, the Reservation Presentation screen for that reservation opens in a new session window popup
34754708	You can add/edit/update email from payment instructions in the Reservation screen. You can select the new email added to the reservation for payment instructions when the Address Validation OPERA Control is on with the required configurations.
34751833	You can select the options in Routing Instructions after selecting the Payee profile.
34738145	Properties that have multiple currencies configured display packages with the correct currency calculations in Rate Information and Package Details.
34735141	For properties where the OPERA Control Auto Check In Arrival Pseudo Rooms is active, Pseudo Room type reservations without a payment method are excluded from the two auto check-in processes during the end of day (Pseudo Rooms Not Checked In and Pseudo Room Arrivals Next Day).
34649816	When you select the link to a reservation option, results show reservations based on the entered search criteria.
34649737	Throughout the application, the Room status icon for Clean appears in a blue color when the Inspected Status OPERA Control is active. When the Inspected Status OPERA Control is inactive, the Room status icon for Clean appears in a green color.
34648875	The Reservation Activity Tile shows Walk In Reservation details for the business date at the property and hub level.

## Role Manager

Bug ID	Description
34963556	The tasks under the Report Groups appear on the Configured Roles and Tasks Report from OPERA Cloud Role Manager.

Bug ID	Description
34943904	The Validate Interface Users menu is relocated to Role Manager, then Manage Users, then Interface Users, then select Validate Interface Users.
34829248	The Financial Admin task Fiscal Folio Parameters Template is deprecated and no longer available/visible.

## Rooms Management

Bug ID	Description
34901336	You can see the Room Rotation OPERA Control is active, and the OPERA Control parameter for Forecast Rotation Points is off.
34848995	A proper validation appears when you create a room type or a room number with a space in it.
34783280	The Update Room Status popup panels are expanded by default, so you do not have to expand a section to change the selection.
34754966	Arrivals and Departures display the expected list when you click their links in the Housekeeping Forecast screen.
34720930	You can view the Turndown Status for component rooms on the Task Sheet Presentation screen. You can also update the Turndown Status from the Update Room Status popup on the Task Sheet Presentation screen.
34778135	After creating manual or automatic task sheets, you can generate the report for the newly created task sheet set.

## Toolbox

Bug ID	Description
34981253	The <eAddress> field is masked during the profile download through CRM_LEGACY.
34943204	The Outbound Config link on the Service Locator screen navigates you to the Outbound Configuration screen.
34888685	The Event Template for data import is updated to correctly handle sub events.
34884436	The guest ledger imbalance, which is caused by a package overage posting, is repairable by the Imbalance Analysis tool.
34836358	The Imbalance Analysis tool fixes the package ledger imbalances caused by inclusive generates of packages.
34769029	When OPERA Control Component Verification is active, you can activate the OPP_IDEA license without error.
34754830	Outbound Configuration user actions can be restricted based on the New/Edit and Delete tasks provided under Roles.
34582782	You are able to use the "Change Room Type to Another Room Type" Toolbox utility to convert room types.
34566662	External Database search fetches results with pagination.



# 3

## System Requirements, Supported Systems, and Compatibility

### **Compatibility**

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

### **Network Bandwidth Requirements**

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.