

# Oracle Hospitality OPERA Cloud Services

## Release Readiness Guide



Release 23.2  
F78428-03  
June 2023

ORACLE®

Copyright © 2016, 2023, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, and MySQL are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

# Contents

## 1 Feature Summary

---

ACCOUNTS RECEIVABLE	1-3
AR Contact Name Added to Sample Statement	1-3
BLOCK MANAGEMENT	1-3
Default Value for Inventory Control OPERA Control Added	1-3
Rooming List Entry Updated	1-4
Status Change Date OPERA Controls Added	1-4
CASHIERING AND FINANCIALS	1-5
Advanced Bill for Deposit Updated	1-5
Credit Card Wallet OPERA Control Added	1-6
Cashier Configuration Updated for User Assignment	1-7
Transaction Discount for Membership Added	1-8
CLIENT RELATIONS	1-9
Create Profile Page Customization Updated	1-9
Exclude Checked In Reservation from Stay Projections OPERA Control Added	1-9
Loyalty Package Award OPERA Control Added	1-10
Ownership Records Updated	1-11
Sequence Added to Profile Membership	1-12
VIP Auto-Update for Membership Level Update	1-13
COMMISSIONS	1-13
Reservation Research Updated	1-13
COUNTRY SPECIFIC	1-13
Country Specific - Andorra - ROAT Police Export Added to R&A	1-14
Country Specific - Croatia - Supporting Documents Added	1-14
Country Specific - India - CForm Report Added to R&A	1-15
Country Specific - Japan - Package Functions Updated	1-16
Country Specific - Poland - PL_JPK_FA Export Updated	1-16
EVENTS	1-17
Multi Property Availability Added to Function Diary	1-17
Update Check Number with Event ID OPERA Control Added	1-18
FRONT DESK	1-19
AI Room Assignment Updated	1-19
I Want To . . . Menu Updated	1-19

Room Assignment Updated	1-19
INTEGRATIONS	1-20
Data Elements Added to Cashiering Business Events	1-20
Fiscal Business Events and Fiscal Folio Printing OPERA Controls Updated	1-21
Fiscal Business Event Status Updated	1-22
Middle Name Data Element Added to Reservation Business Events	1-23
OPI Integration for SVS Prepaid Card Added	1-23
POS Interface Configuration Updated	1-23
MOBILE GUEST EXPERIENCE	1-24
Mobile Guest Experience Added	1-24
RESERVATIONS	1-26
Customization Added to Daily Details	1-26
I Want To . . . Menu Updated	1-26
Linked Reservation Added to Reservation Search	1-27
Member Profile Update Restriction OPERA Control Updated	1-28
Owner and Owner Referral Reservations Updated	1-28
View Membership Awards Added	1-28
ROOMS MANAGEMENT	1-29
Delete All Task Sheets Action Added	1-29
Linen Change Totals Added to Task Sheets	1-30
Multi-Property Template Added for Task Codes	1-31
TOOLBOX	1-32
External Database Tasks Added	1-32

## 2 Resolved Issues

---

Accounts Receivables	2-1
Block Management	2-1
Cashiering and Financials	2-2
Client Relations	2-5
Commissions	2-6
Country Specific	2-7
Events	2-8
Exports	2-8
Front Desk	2-8
Integrations	2-10
Miscellaneous	2-10
Mobile	2-11
Profiles	2-11
Property APIs	2-11
Reports	2-12

Reservations	2-13
Role Manager	2-16
Rooms Management	2-16
Toolbox	2-16

### 3 Deprecated Features for OPERA Cloud Services

### 4 System Requirements, Supported Systems, and Compatibility

---

# Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

## Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at [oracle\\_hospitality\\_opera\\_technical\\_publications\\_grp@oracle.com](mailto:oracle_hospitality_opera_technical_publications_grp@oracle.com).

## Audience

This document is intended for OPERA Cloud Services application users.

## Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL: <https://iccp.custhelp.com>.

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

## Revision History

**Table**    **Revision History**

Date	Description of Change
May 2023	Initial Publication
May 2023	Added Deprecated Features section; updated Feature Summary header.
June 2023	Added Mobile Guest Experience.

# 1

## Feature Summary

### Column Definitions

---

**SMALL SCALE:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.


**LARGER SCALE:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

**CUSTOMER ACTION REQUIRED:** You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

---


Features that are specific to:


Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. 

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. 

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. 

---

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
<b>ACCOUNTS RECEIVABLES</b>		
<a href="#">AR Contact Name Added to Sample Statement</a>	SMALL	<b>ACTION!</b>
<b>BLOCK MANAGEMENT</b>		
<a href="#">Default Value for Inventory Control OPERA Control Added</a>	SMALL	<b>ACTION!</b>
<a href="#">Rooming List Entry Updated</a>	SMALL	<b>ACTION!</b>
<a href="#">Status Change Date OPERA Controls Added</a>	SMALL	<b>ACTION!</b>
<b>CASHIERING AND FINANCIALS</b>		
<a href="#">Advanced Bill for Deposit Updated</a>	SMALL	
<a href="#">Credit Card Wallet OPERA Control Added</a>	SMALL	<b>ACTION!</b>
<a href="#">Cashier Configuration Updated for User Assignment</a>	SMALL	
<a href="#">Transaction Discount for Membership Added</a>	SMALL	<b>ACTION!</b>
<b>CLIENT RELATIONS</b>		
<a href="#">Create Profile Page Customization Updated</a>	SMALL	
<a href="#">Exclude Checked In Reservation from Stay Projections OPERA Control Added</a>	SMALL	<b>ACTION!</b>
<a href="#">Loyalty Package Award OPERA Control Added</a> 	SMALL	<b>ACTION!</b>
<a href="#">Ownership Records Updated</a>	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Sequence Added to Profile Membership	SMALL	
VIP Auto-Update for Membership Level Update	SMALL	
<b>COMMISSIONS</b>		
Reservation Research Updated	SMALL	
<b>COUNTRY SPECIFIC</b>		
Country Specific - Andorra - ROAT Police Export Added to R&A	SMALL	
Country Specific - Croatia - Supporting Documents Added	SMALL	ACTION!
Country Specific - India - CForm Report Added to R&A	SMALL	
Country Specific - Japan - Package Functions Updated	SMALL	ACTION!
Country Specific - Poland - PL_JPK_FA Export Updated	SMALL	ACTION!
<b>EVENTS</b>		
Multi Property Availability Added to Function Diary	SMALL	
Update Check Number with Event ID OPERA Control Added	SMALL	ACTION!
<b>FRONT DESK</b>		
AI Room Assignment Updated	SMALL	
I Want To . . . Menu Updated	SMALL	
Room Assignment Updated	SMALL	
<b>INTEGRATIONS</b>		
Data Elements Added to Cashiering Business Events	SMALL	
Fiscal Business Events and Fiscal Folio Printing OPERA Controls Updated	SMALL	
Fiscal Business Event Status Updated	SMALL	ACTION!
Middle Name Data Element Added to Reservation Business Events	SMALL	
OPI Integration for SVS Prepaid Card Added	SMALL	ACTION!
POS Interface Configuration Updated	SMALL	
<b>MOBILE GUEST EXPERIENCE</b>		
Mobile Guest Experience Added	SMALL	ACTION!
<b>RESERVATIONS</b>		
Customization Added to Daily Details	SMALL	
I Want To . . . Menu Updated	SMALL	
Linked Reservation Added to Reservation Search	SMALL	ACTION!
Member Profile Update Restriction OPERA Control Updated	SMALL	
Owner and Owner Referral Reservations Updated	SMALL	
View Membership Awards Added 	SMALL	ACTION!
<b>ROOM MANAGEMENT</b>		
Delete All Task Sheets Action Added	SMALL	
Linen Change Totals Added to Task Sheets	SMALL	



---

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
<a href="#">Multi-Property Template Added for Task Codes</a>	SMALL	
<b>TOOLBOX</b>		
<a href="#">External Database Tasks Added</a>	SMALL	<b>ACTION!</b>

---

## ACCOUNTS RECEIVABLE

### AR Contact Name Added to Sample Statement

An **AR Contact Name** element is added to the sample\_statement data model (XML) and sample statement template to output the Accounts Receivable (AR) contact linked to the AR Account.

#### STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

## BLOCK MANAGEMENT

### Default Value for Inventory Control OPERA Control Added

A Default Value for Inventory Control OPERA Control is added for the Elastic Block OPERA Control to default the inventory control to Elastic/Non Elastic/Sell Limit. (Sell Limit available when the Sell Limits OPERA Control is active.)

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Blocks** group.
4. Locate the **Elastic Block** parameter.
5. Update the **Default Value for Inventory Control** setting.

## Rooming List Entry Updated

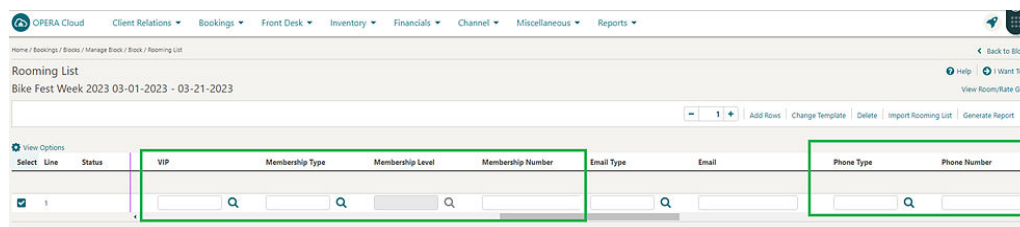
Rooming list entry is updated with the following fields. When selecting an existing profile, the fields are populated with values from the profile.



**Note:**

These fields are only available for rooming list entry and not rooming list import.

Entity	Field	Note
Profile	Membership Type	Select from list
Profile	Membership Number	
Profile	Membership Level	Select from list
Profile	Birth Date	
Profile	Nationality	Select from list
Profile	Specials	Select from list
Profile	ID Expiration Date	
Profile	ID Issued Place	Select from list
Profile	ID Issued Country	Select from list
Profile	ID Issued Date	
Profile	ID Primary	Check box
Profile	Gender	Select from list
Profile	Phone Type	Select from list
Profile	Phone Number	
Reservation	TA Record Locator	Available with TA Record Locator OPERA Cloud



## Status Change Date OPERA Controls Added

The following [Blocks](#) OPERA Controls are added:

- **Date Prospect** – Setting: Status used for tracking the date when the business block status was updated to Prospect.
- **Date Tentative** – Setting: Status used for tracking the date when the business block status was updated to Tentative.
- **Date Definite** – Setting: Status used for tracking the date when the business block status was updated to Definite.

These dates are available in OPERA [Reporting & Analytics](#).

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Blocks** group.
4. Locate and populate the **Date Definite**, **Date Tentative**, and **Date Prospect** settings.

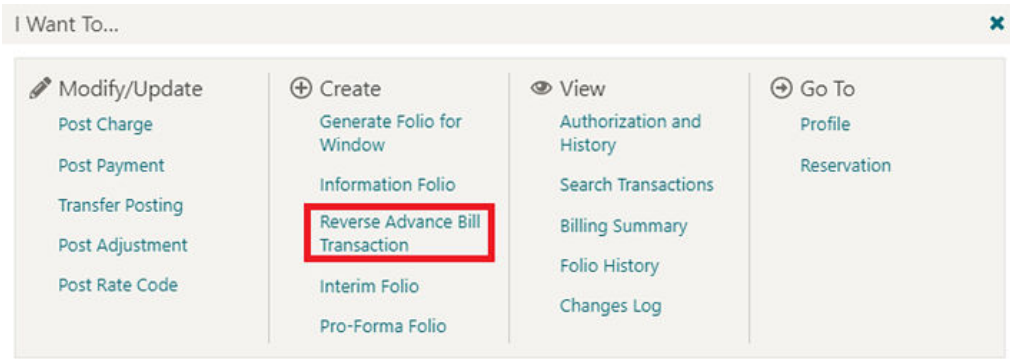
## CASHIERING AND FINANCIALS

### Advanced Bill for Deposit Updated

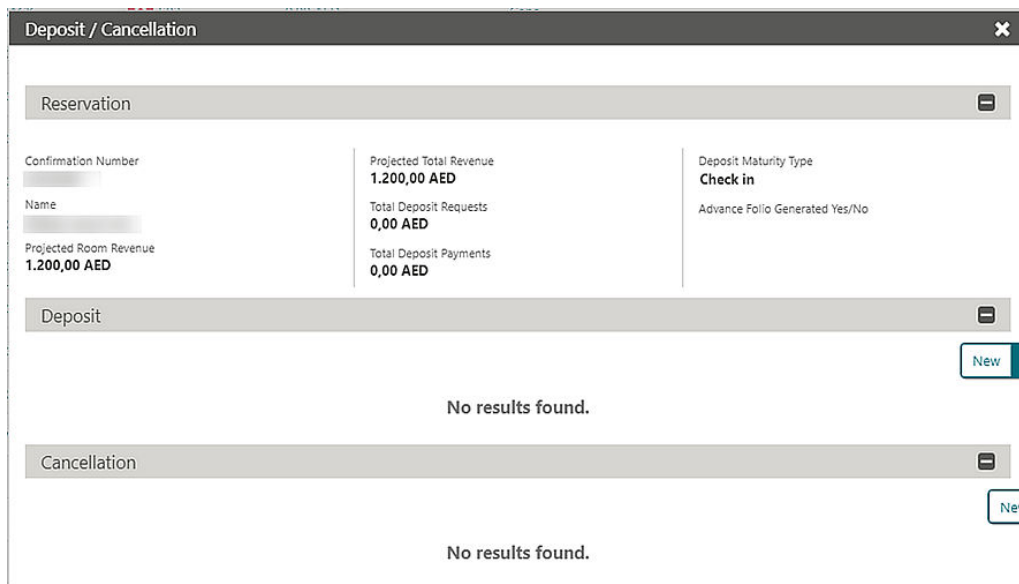
For properties with the **Generate Advance Bill/Folio for Deposit** OPERA Control active, the following is added:

A **Reverse Advance Bill Transactions** option is added to the **I Want To . . .** menu in Billing to reverse any advance bill/transactions that are generated during the Advance Bill/Folio for Deposit process.

Once selected, the transactions that are posted as a part of the advance bill (including payments) are reversed and appear with the negative amount. The supplement column should display an indication of the transaction as **Reverse Trn Code XXXX for Revenue Date XX-XX-XXXX**.



An **Advance Folio Generated Y/N** attribute is added to [Deposit/Cancellation](#) indicating whether an Advance Folio for Deposit is generated.



**Note:**

When the Generate Advance Bill/Folio for Deposit OPERA Control is active, make sure the Days Prior to Arrival OPERA Control setting is null.

## Credit Card Wallet OPERA Control Added

A Credit Card Wallet [OPERA Control](#) is added to enable you to store credit card token details on profiles and make these tokens available for use in Look to Book, Check In, Payment Instructions and Billing (Payments).

 **Note:**

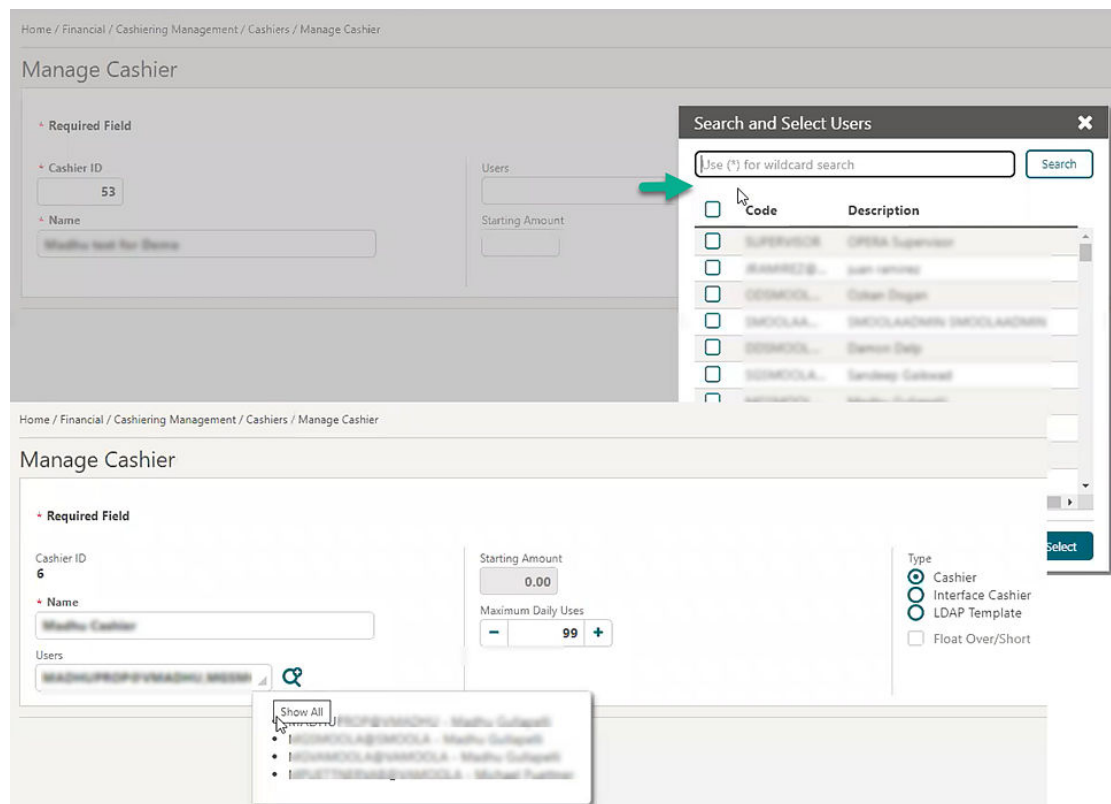
When the Payment Services Directive (PSD2) OPERA Control is active, the Profile option for Credit Card Wallet OPERA Control is not available. When the Credit Card Wallet OPERA Control is set to Profile, you receive a warning if activating the Payment Services Directive (PSD2) OPERA Control. Existing credit card details are purged if you proceed with the activation.

**STEPS TO ENABLE**

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group and scroll to the parameters section.
4. Update the **Credit Card Wallet** setting to **Profile**.

## Cashier Configuration Updated for User Assignment

**Cashier configuration** is updated with a Users field for selecting users to assign to the cashier.



The Cashier ID field is removed from the User (Role Manager> User Management> Manage users> Edit User) screen.

## Transaction Discount for Membership Added

A **Transaction Discount OPERA Control** is added that enables you to configure a percentage or flat amount discount for selected Transaction codes or Article codes based on Membership Types and levels. See [Configuring Transaction Discount Rules](#).

The image shows two screenshots of the 'Manage Transaction Discount' configuration screen. The top screenshot shows the configuration for 'Article Codes' with a 10% discount. The bottom screenshot shows the configuration for 'Transaction Codes' with a 10% discount and a list of available codes including '6600 Deposit Posting'.

Once Transaction Discounts are configured, and you post an Article or charge to a specific reservation from Billing, Post IT, Fixed Charges, Batch Postings or from an interface, the discount (credit) charge is automatically posted according to the transaction discount configuration.

Each discount charge in Billing indicates the discount percentage, membership type, and level in the **Reference**.

<input type="checkbox"/>	12-16	3070	Restaurant Dinner Bev	20.00	Discount Percentage 20% GC - GOLD.
--------------------------	-------	------	-----------------------	-------	------------------------------------

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Transaction Discount** parameter.
5. From the side menu, select **Role Manager**, select **Manage Property Roles**, select **Organization**, and click **Search**.
6. Select **role**, click the vertical ellipsis **Action** button, and select **Edit**.

7. Locate the **Financial Admin** task and assign **Transaction Discount, New/Edit Transaction Discount, Delete Transaction Discount**, and then click **Save**.

## CLIENT RELATIONS

### Create Profile Page Customization Updated

Using [Page Composer](#), you can customize the Primary Details panel of [Create Guest/Create Guest/Contact Profile](#) and [Create Sales Account](#) with the fields available in the Profile Details panel of [Manage Profile](#).

The screenshot shows the 'Create Guest Profile' page. The 'Primary Details' section contains several input fields for personal information, including Name, Language, Sex, Birth Date, Gender, and various identification numbers. Below this is a 'Phone, Email, Fax' section and a 'View Options' table. The table has columns for 'Primary', 'Type', and 'Communication Value'. Two options are checked: 'MOBILE' and 'EMAIL PERSONAL'. Below the table is an 'Address' section with a dropdown menu showing 'HOME (Primary)' and 'US'.

Primary	Type	Communication Value
<input checked="" type="checkbox"/>	MOBILE	
<input checked="" type="checkbox"/>	EMAIL PERSONAL	

### Exclude Checked In Reservation from Stay Projections OPERA Control Added

For properties with the **External Loyalty Program** OPERA Control active, an **Exclude Checked In Reservation from Stay Projections** OPERA Control is added to exclude checked-in reservations from [stay records](#). When active, the [Process Guest Stay Data End of Day](#) procedure only creates stay records for checked out reservations.

#### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **End Of Day** group.
4. Locate and activate the **Exclude Checked In Reservation from Stay Projections** parameter.

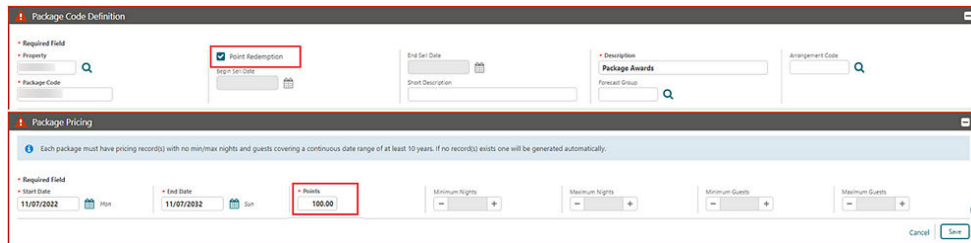
# Loyalty Package Award OPERA Control Added

## Loyalty

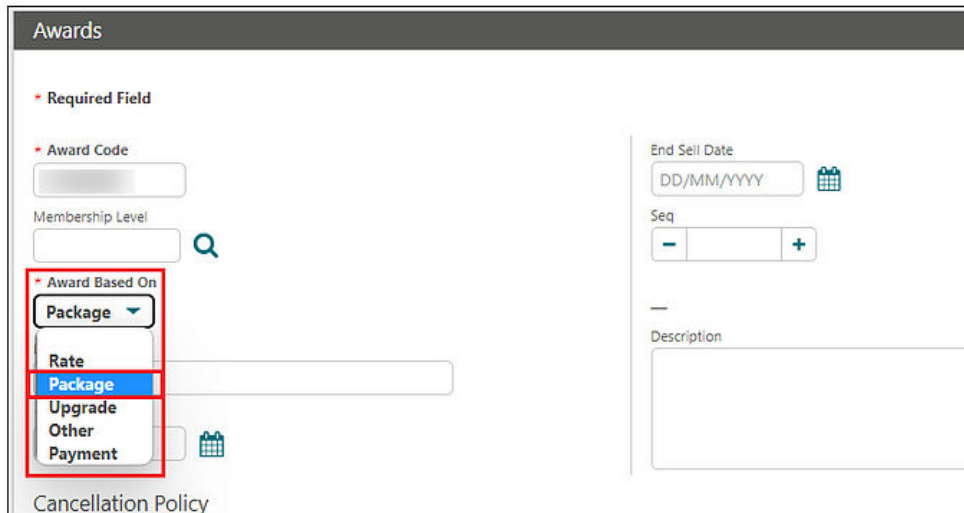
A Loyalty Package Award OPERA Control is added for the Award Points Redemption **OPERA Control** that allows qualified members to use their award points to book Sell Separate award packages as part of their reservation.

Activating the Loyalty Package Award OPERA Control enables the following:

1. A Points Redemption check box in [Package Code Definition](#) and **Points** field in [Package Pricing](#).

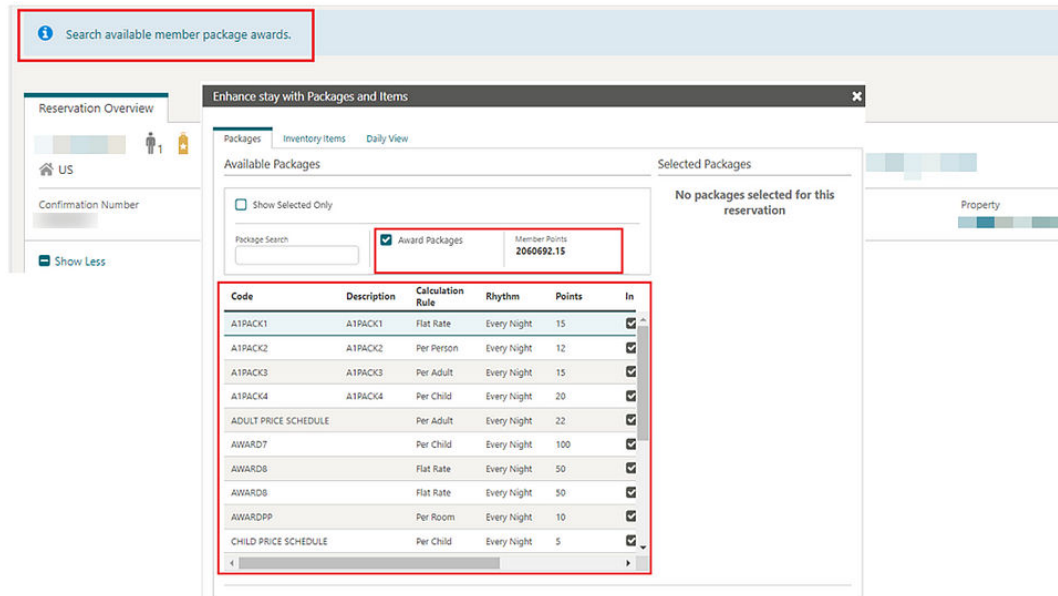


2. Configuration of Awards Based on Package for the primary membership type. See [Configuring Membership Type Awards](#).



3. A **Search available member package awards** link in Manage Reservation for eligible reservations, launching Enhance Stay with Packages where Award Packages are filtered by default. See [Redeeming Loyalty Awards for Packages](#).





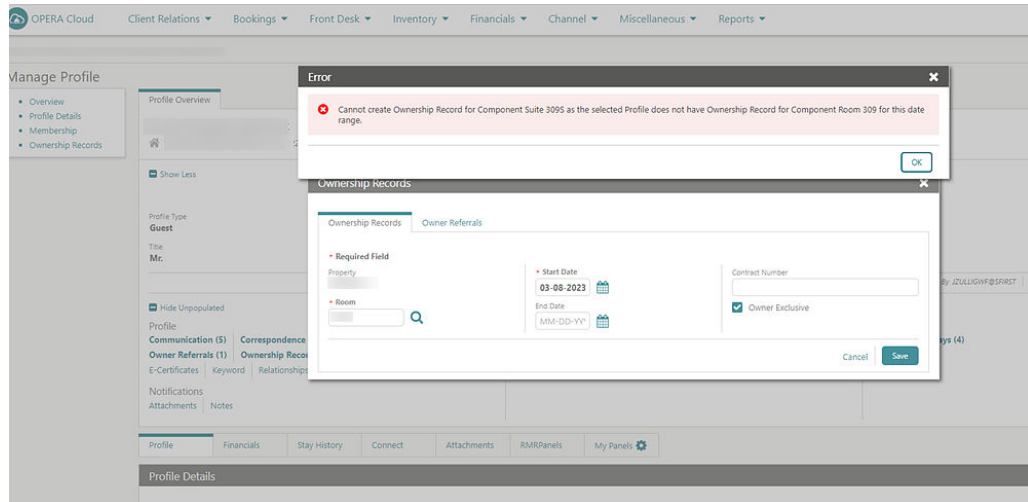
### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Membership group**.
4. Locate the **Award Points Redemption** function (active).
5. Activate the **Loyalty Package Award** function.

## Ownership Records Updated

For properties with the Room Rotation OPERA Control active, a confirm conflict warning appears if another profile ownership record exists for the same room, owner exclusivity, and dates.

When the Component Suites OPERA Control is active, you must create ownership records for the component rooms that comprise the component suite prior to creating the ownership records for the component suite. See [Managing Profile Ownership Records and Owner Referrals](#).



## Sequence Added to Profile Membership

**Profile Membership** is updated with a **Sequence** field to determine the display sequence of multiple membership records in search results and precedes the sequence specified in the **Membership Type** configuration.



### Note:

The **Primary Membership type** always appears first regardless of the defined sequence.

Membership
✕

**\* Required Field**  Inactive

Member Name

Type

**\* Card Number**

**\* Name on Card**

**\* Member Since**  Tue

Expiration  Tue

Member Status **MIGRATED**

Comments

**\* Level**   Preferred Card

Level Benefits (?)

Enrollment Code

Tier Administration

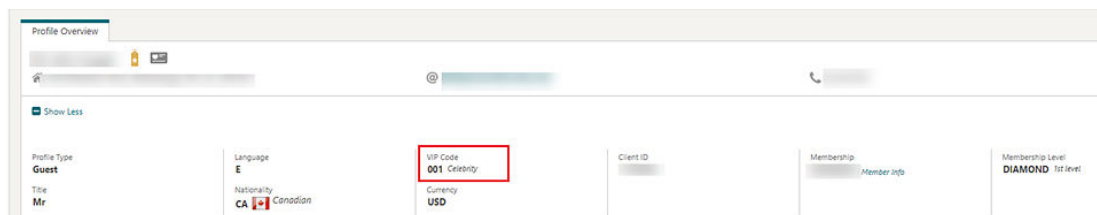
Downgrade

Sequence

Cancel Save

## VIP Auto-Update for Membership Level Update

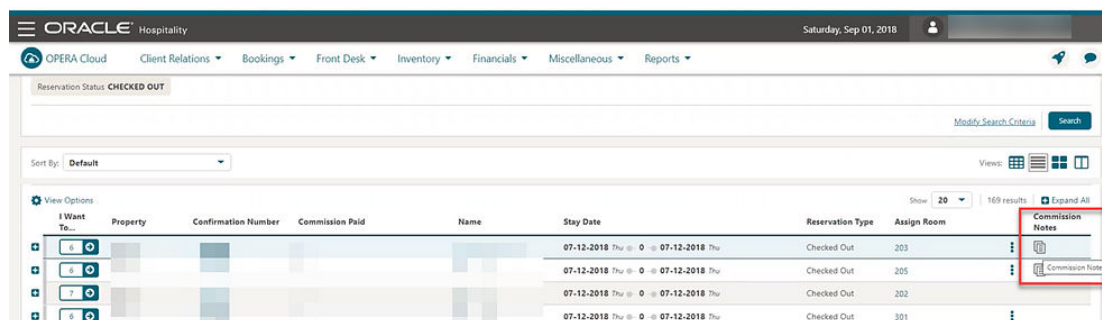
For properties with the VIP OPERA Control active, you can select a VIP code in [Membership Level configuration](#) for the primary membership type to auto-update the VIP Code in a guest profile when the related primary membership type and level are added (for example, enrollment) or updated on the profile.



## COMMISSIONS

### Reservation Research Updated

[Reservation Research](#) is updated with a **Commission Notes** column and icon to indicate that notes exist in the reservation commission details. The **Reservation Status** search field includes Cancelled and No Show values when the **Transfer No Show and Cancels OPERA Control** is active.



## COUNTRY SPECIFIC

## Country Specific - Andorra - ROAT Police Export Added to R&A

The following is generically available in Reporting and Analytics (R&A), but should be reviewed by properties in Andorra.

The ROAT Police Export for Andorra is available in R&A version 23.2 using the `police_report` xml located in `/Shared Folders/Templates/Fiscal/Andorra` (Folder). Refer to R&A Release notes for further details.



### Note:

Full details showing how to configure and run the `police_report` xml to provide the required data is available in the Fiscal Primary Data Documentation for Andorra.

Refer to [Andorra - OPERA Cloud Fiscal Information Document for Hospitality](#).

## Country Specific - Croatia - Supporting Documents Added

The following update is available generically, but is of specific interest to properties in Croatia with the Fiscal Folio Printing OPERA Control active.

A **Supporting Documents OPERA Control** is added to enable the following:

- Fiscal payloads are sent to a fiscal partner when you generate an Information Folio or Pro-Forma Folio.
- A Supporting Documents menu is added to the Miscellaneous menu to send pending Supporting Documents. See [Using Supporting Documents](#).
- A Manage Sequence Numbers Toolbox option is added to update the Supporting Documents sequence. See [Updating Supporting Document Sequences](#).

Sequence Numbers

This sequencing utility allows you to define the start / next value for each Sequence Type.

Search

\* Required Field  
\* Property

Reset | Search

View Options

Sequence Types	Start Sequence	New Start Sequence
SUPPORTING DOCUMENTS	34	<input type="text"/>

Save

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Supporting Documents** parameter.
5. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the **role** to update, then click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Miscellaneous** group and grant the **Supporting Documents** task.
9. Select the **Toolbox** group and grant the **Sequence Numbers** task.
10. Click **Save**.

## Country Specific - India - CForm Report Added to R&A

The following is generically available in Reports & Analytics (R&A) but should be reviewed by properties in India.

The India CForm report is available in R&A version 23.2 using the PoliceReport5 report xml located in /Shared Folders/Templates/Fiscal (Folder). Refer to R&A release notes for further details.



**Note:**

Full details showing how to configure and run the PoliceReport5 report xml to provide the required data is available in the Fiscal Primary Data Documentation for India.

Refer to [India – OPERA Cloud Fiscal Primary Data Document](#).

## Country Specific - Japan - Package Functions Updated

The JAPAN\_GENERIC\_TAX\_UDF package function for posting tax is updated with a Do not consider Transaction Codes (Transaction Code Type=Lodging) parameter to specify the transaction codes not be considered in the tax calculation.

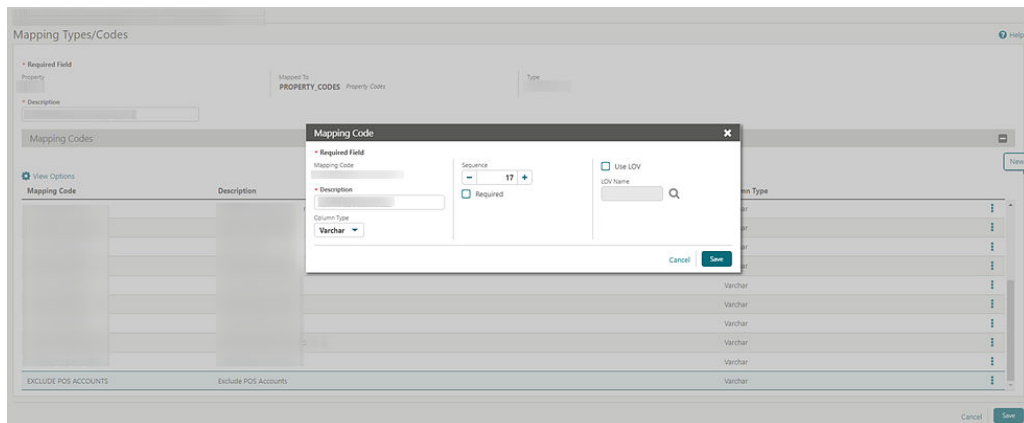
A JAPAN\_GENERIC\_TAX\_CHILD\_ONLY\_Q\_UDF package function is added.

Refer to [Japan - OPERA Cloud Fiscal Primary Data Document](#).

## Country Specific - Poland - PL\_JPK\_FA Export Updated

An [export mapping code](#) is added to the POLISH JPK export for Property Codes.

- Name: Exclude POS Accounts
- Description: Exclude POS Accounts
- Export Value Type: VARCHAR



1. When the export value of the mapping code mentioned above is set to Y, then the rooms defined in the **POS Accounts** OPERA Control are excluded from the export.
2. When the export value of the mapping is left blank or contains any value other than Y, then the room defined in the **POS Accounts** OPERA Control are included in the export.

Mapping Code	Description	Export Value
		Y

Refer to [Poland – OPERA Cloud Fiscal Primary Data Document](#).


### STEPS TO ENABLE

1. From the side menu, select **Miscellaneous**, select **Exports**, and then select **Country Exports**.
2. Enter search criteria and then click **Search**.
3. Select the **PL\_JPK\_FA**, click the vertical ellipsis **Actions** menu, and select **Delete**.
4. Click **New** from Template.
5. Search and select **PL\_JPK\_FA**.
6. Click **Create and Continue**.

## EVENTS

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. 

## Multi Property Availability Added to Function Diary

For multi-property operations, the [Function Diary](#) is updated to display Block deduct inventory, Block non-deduct inventory, and Available Rooms per property when the Show Rooms check box is selected along with multiple properties from a [hub location](#).

The screenshots show the 'Function Diary' interface for property 'BHOTEL/MHOTEL' with a start date of 10/01/2024. The interface includes search filters, a 'View 7 Days' button, and a 'Show Rooms' checkbox. The main data is presented in a grid for January 2024, with columns for days 10 (Wed) through 16 (Tue). The rows represent different room categories: Room Grid, Deduct Inventory, Non-Deduct Inventory, and Available Rooms. The values in the grid represent the number of rooms available for each category on each day.

	10 Wed	11 Thu	12 Fri	13 Sat	14 Sun	15 Mon	16 Tue
Room Grid	10	11	12	13	14	15	16
Deduct Inventory	0	0	76	76	76	60	60
Non-Deduct Inventory	20	35	35	0	0	0	0
Available Rooms	871	871	485	485	485	811	811

	10 Wed	11 Thu	12 Fri	13 Sat	14 Sun	15 Mon	16 Tue
Room Grid	10	11	12	13	14	15	16
Deduct Inventory	0	0	76	76	76	60	60
Non-Deduct Inventory	20	35	35	0	0	0	0
BHOTEL	20	20	20	0	0	0	0
MHOTEL	0	15	15	0	0	0	0

	10 Wed	11 Thu	12 Fri	13 Sat	14 Sun	15 Mon	16 Tue
Room Grid	10	11	12	13	14	15	16
Deduct Inventory	0	0	76	76	76	60	60
Non-Deduct Inventory	20	35	35	0	0	0	0
BHOTEL	0	0	60	60	60	50	50
MHOTEL	0	0	16	16	16	10	10

	10 Wed	11 Thu	12 Fri	13 Sat	14 Sun	15 Mon	16 Tue
Room Grid	10	11	12	13	14	15	16
Deduct Inventory	0	0	76	76	76	60	60
Non-Deduct Inventory	20	35	35	0	0	0	0
Available Rooms	871	871	485	485	485	811	811
BHOTEL	497	497	437	437	437	447	447
MHOTEL	74	74	50	50	50	64	64

## Update Check Number with Event ID OPERA Control Added

An Update Check Number with Event ID **OPERA Control** is added to control the value populated in the check number field in the [charge](#). When active, the check number is populated with the Event Name and Event ID. When inactive, the check number is populated with the Resource Name and Resource ID. The Update Check Number with Event ID OPERA Control is enabled when the **Event Posting OPERA Control** is active and the **Event Revenue Actualization OPERA Control** is set to Resource or Resource\_Option.

### STEPS TO ENABLE

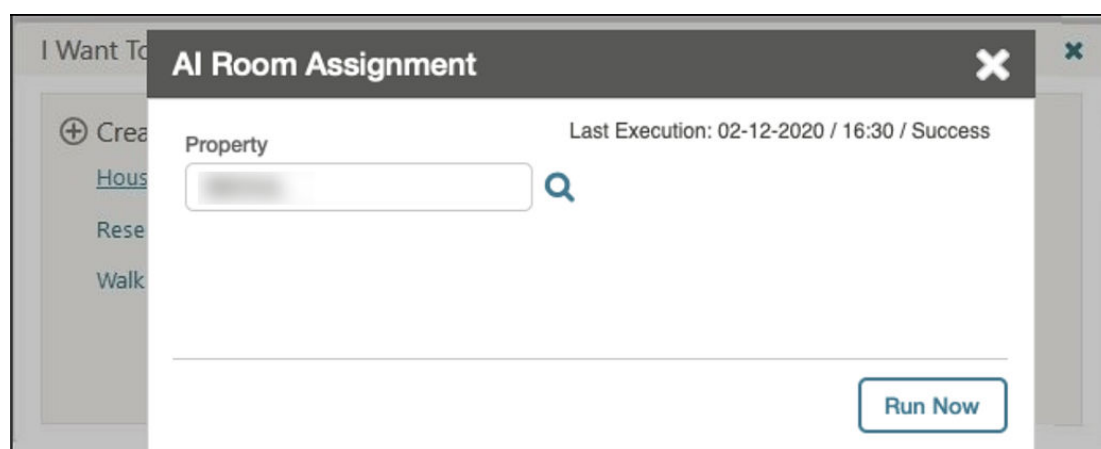
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Events** group.
4. Locate and activate the **Update Check Number with Event ID** parameter.



## FRONT DESK

### AI Room Assignment Updated

For properties with the **AI Room Assignment** OPERA Control active, Last Execution details are added to [Run AI Room Assignment](#).



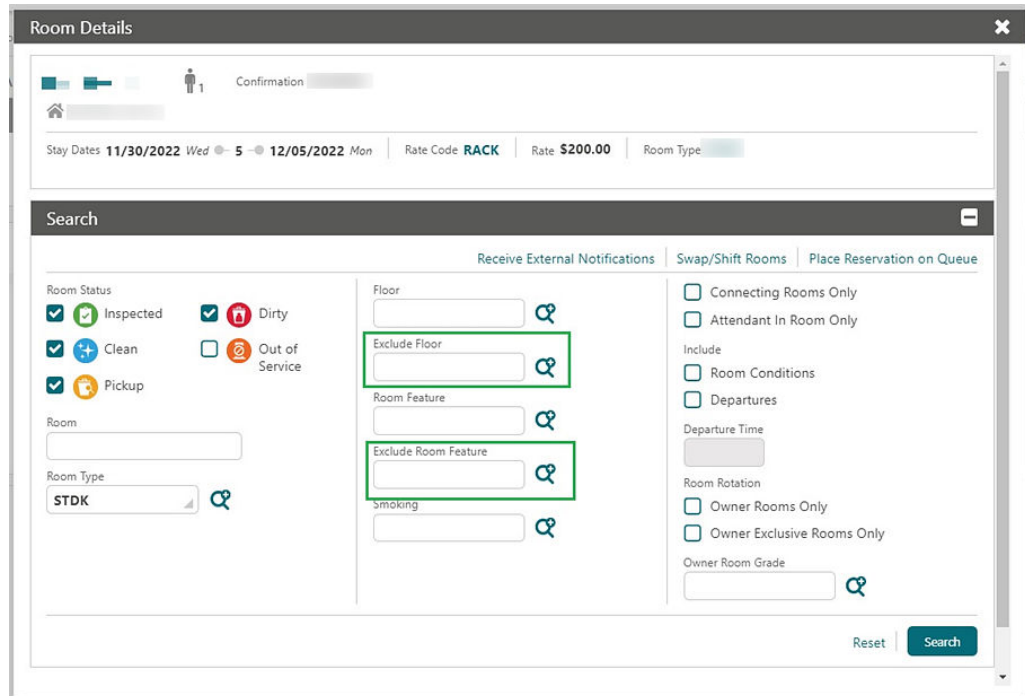
### I Want To . . . Menu Updated

The Check In Reservation **I Want To . . .** menu is updated with the following action links:

- **Preregister Reservation** (when the Pre-Registration Check In OPERA Control is active).
- **Synchronize to External System** (when external systems are configured).
- **Copy Reservation** (when the Copy Reservation OPERA Control is active).
- **Link Reservation.**
- **Enroll Guest** (when the Enrollment OPERA Control is active).
- **Closing Script** (when the Closing Script New and Update Reservation OPERA Control is active).

### Room Assignment Updated

**Exclude Room Feature** and **Exclude Floor** list fields are added to [Batch Room Assignment](#) and [Room Assignment](#) to exclude selected rooms from search.



## INTEGRATIONS

### Data Elements Added to Cashiering Business Events

The Following Data Elements are added to the existing action types, NEW POSTINGS, UPDATE POSTINGS, and DELETE POSTINGS, under [Cashiering Module Business Events](#):

- AR CREDIT
- AR DEBIT
- AUTO CREDITBILL YN
- AUTO SETTLE YN
- BILL NO
- BUSINESS DATE
- CASHIER CREDIT
- CASHIER DEBIT
- CHECK NUMBER
- CREDIT\_CARD\_ID
- FISCAL BILL NO

- FOLIO TYPE
- WINDOW
- FROM RESV ID
- GROSS AMOUNT
- GUEST ACCOUNT CREDIT
- GUEST ACCOUNT DEBIT
- INVOICE NO
- MARKET CODE
- NAME ID
- NET AMOUNT
- ORIGINALRESV NAME ID
- ORIGINAL ROOM
- PASSERBY NAME
- POSTIT YN
- QUANTITY
- RATE CODE
- RECPT NO
- RECPT TYPE
- RESV DEPOSIT ID
- RESV NAME ID
- ROOM CLASS
- ROUTED YN
- ROUTING DATE
- TO RESV NAME ID

The Data Elements are triggered only for Guest Ledger postings that include the following:

- New postings (posting from various options, for example, Billing screen, Batch Postings, Post It, End of Day).
- Payments.
- Transfer postings (from one window to another or from room to room).
- Split or edit the postings.

## Fiscal Business Events and Fiscal Folio Printing OPERA Controls Updated

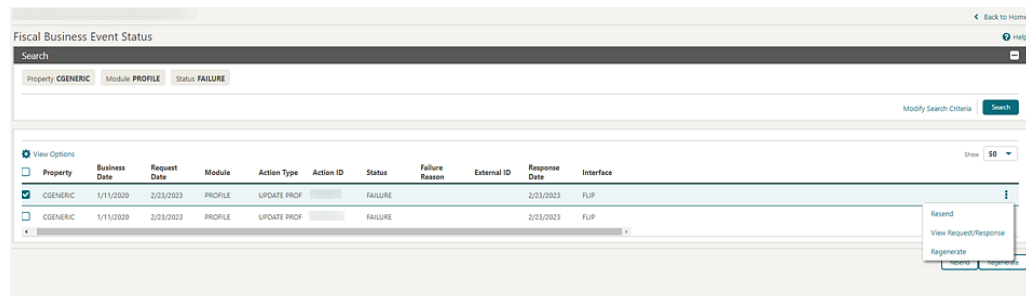
The following OPERA Controls are updated generically:

- The **Fiscal Partner** Cashiering setting is renamed **Fiscal Business Events Partner** and is available as the child setting of the **Fiscal Business Events** Cashiering parameter. The description of the setting is updated to: "Generates Fiscal Business Events and partner specific payloads based on the selected setting value."

- The **Posting Business Events for Fiscal** Cashiering parameter is available as the child parameter of **Fiscal Business Events**.
- The **Fiscal Business Event Room Type** Cashiering setting is now a child setting of the **Fiscal Business Events** Cashiering parameter.
- The **Fiscal Partners** and **Fiscal Folio Parameter** (Administration>Financials>Fiscal Management) Fiscal Management menu items are also available when the **Fiscal Business Events** Cashiering parameter is enabled. The menu items are no longer dependent on the **Fiscal Folio Printing** Cashiering parameter.

## Fiscal Business Event Status Updated

For properties with the **Regenerate Failed Fiscal Business Events** OPERA Control active, you can regenerate the failed fiscal business events from the **Fiscal Business Event Status** screen according to the added **Fiscal Business Event Resend/Regenerate Days** and **Maximum Fiscal Business Events to Resend/Regenerate** OPERA Controls.



The screenshot shows the 'Fiscal Business Event Status' screen. At the top, there are search filters for Property (COENERGIC), Module (PROFILE), and Status (FAILURE). Below the filters is a table with columns: Property, Business Date, Request Date, Module, Action Type, Action ID, Status, Failure Reason, External ID, Response Date, and Interface. Two rows are visible, both with a status of FAILURE. A context menu is open over the first row, showing options: Resend, View Request/Response, and Regenerate.

Property	Business Date	Request Date	Module	Action Type	Action ID	Status	Failure Reason	External ID	Response Date	Interface
COENERGIC	1/11/2020	2/23/2023	PROFILE	UPDATE PROF		FAILURE			2/23/2023	FLP
COENERGIC	1/11/2020	2/23/2023	PROFILE	UPDATE PROF		FAILURE			2/23/2023	FLP

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate the **Fiscal Business Events** parameter.
5. Enable the **Regenerate Fiscal Business Events** parameter.
6. Update the **Fiscal Business Event Resend/Regenerate Days** setting value.
7. Update the **Maximum Fiscal Business Events to Resend/Regenerate** setting.
8. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
9. Enter search criteria and click **Search**.
10. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

11. Select the **Miscellaneous** group and grant the tasks: **Fiscal Business Event Status** and **Regenerate Failed Fiscal Business Events**.
12. Click **Save**.

## Middle Name Data Element Added to Reservation Business Events

A Middle Name (profile middle name) data element is added to New and Updated [Reservation Business Events](#).

## OPI Integration for SVS Prepaid Card Added

A **Prepaid Cards** OPERA Control is added to activate the existing prepaid (gift) cards functionality. The existing **Prepaid Card Purchase Transaction Code** OPERA Control is moved to a child parameter. A seeded **PPCONF** user role grants users access to the **Configure** link in the [General Information panel](#) of the Stored Value Solution property interface setup to launch the OPERA Payment Interface configuration. See [Oracle Payment Interface](#).

### STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group and scroll to the parameters section.
4. Activate the **Prepaid Cards** parameter.
5. Update the **Prepaid Card Purchase Transaction Code** OPERA Control setting.

## POS Interface Configuration Updated

A Check credit limit per Guest value is added to the Postings list for [Point of Sale interface configuration](#) and is available when the **Multiple Guest Room Key** OPERA Control is active.

The screenshot displays the 'Postings' configuration interface. It includes several dropdown menus for configuration: 'Reference Field' (set to '#<Room (S Q)> : <guest check number>'), 'Zero Charge' (set to 'Do Not Post'), 'Post Type' (set to 'Direct Charge'), 'Charge Scaling' (set to 'No Scaling'), and 'Postings' (with options: 'Check NOPOST flag only', 'Do not check NOPOST flag', 'Check NOPOST flag only', 'Check credit limit', and 'Check credit limit per Guest'). The 'Check credit limit per Guest' option is highlighted with a red box. Below the dropdowns, a 'Reference' field is visible with the value 'Check credit limit per Guest'.

# MOBILE GUEST EXPERIENCE

## Mobile Guest Experience Added

OPERA Cloud adds Guest Experience, a web application designed for smartphones. Guests can pre-register their arrival with the registration process commencing with an email sent to eligible guests up to 48 hours prior to arrival.

The email contains a secure URL to initiate the preregistration, including the following:

- Validate reservation summary and booking policies.
- Specify arrival and departure time.
- View and update personal details.
- Enter details of accompanying guest names (including children).
- View and consent to Terms and Conditions and privacy regulations.
- Receive a confirmation of the preregistration.
- Get in touch with your property through a **Contact Us** page.

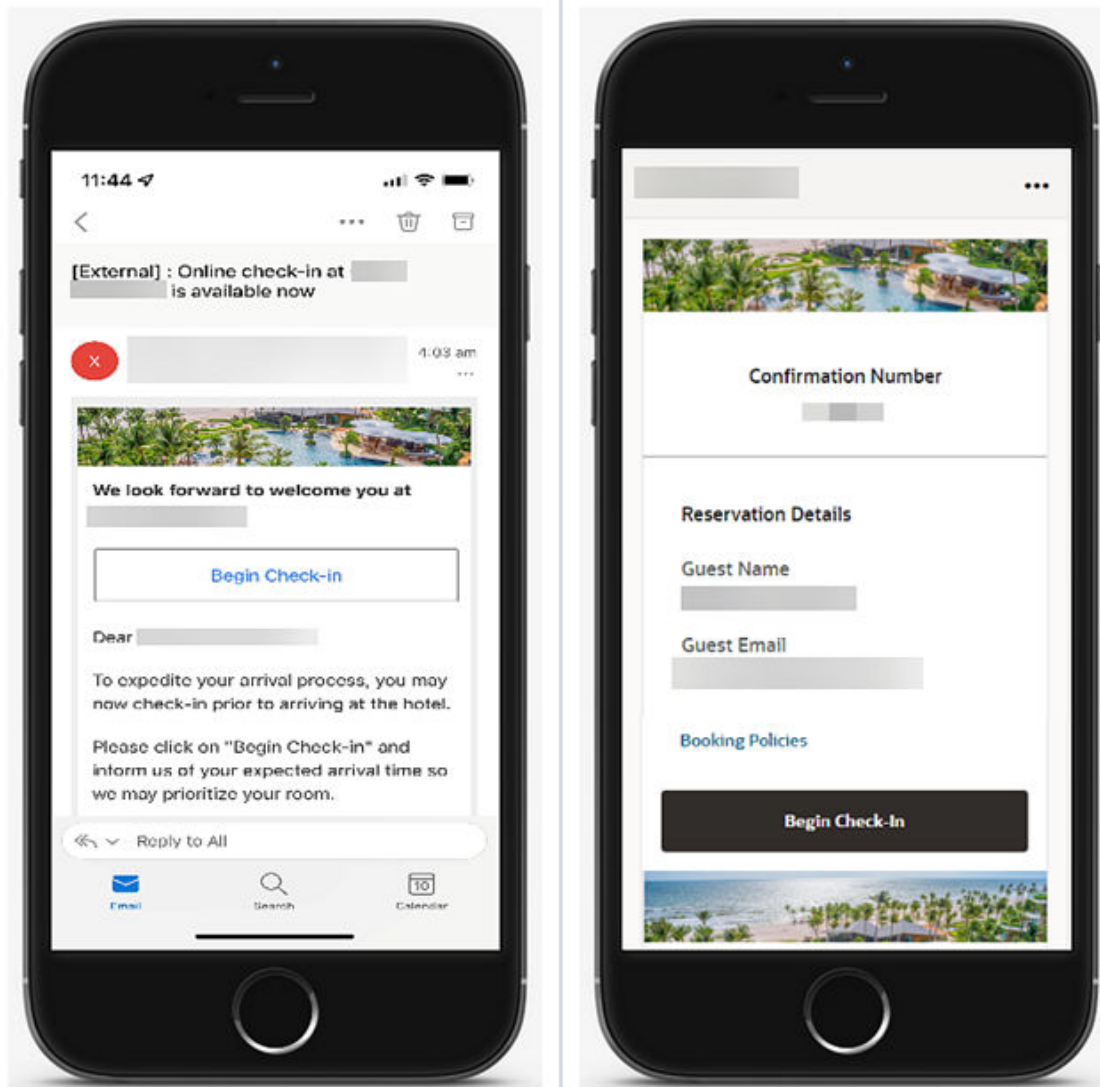


### Note:

For share reservations, each guest receives a registration email.

Reservation eligibility and customization of email templates and property images (logo) are configured in the Admin Portal. See [Mobile Guest Experience](#).

Preregistered reservations are searchable in OPERA Cloud and can be listed (filtered) of the Arrival (res\_detail) report. See [Pre-Register Arrival Reservations](#).



## IMPACT OR OTHER CONSIDERATIONS

This initial release supports US English only for the email body and the registration process. Future updates will add localization capabilities.

## STEPS TO ENABLE

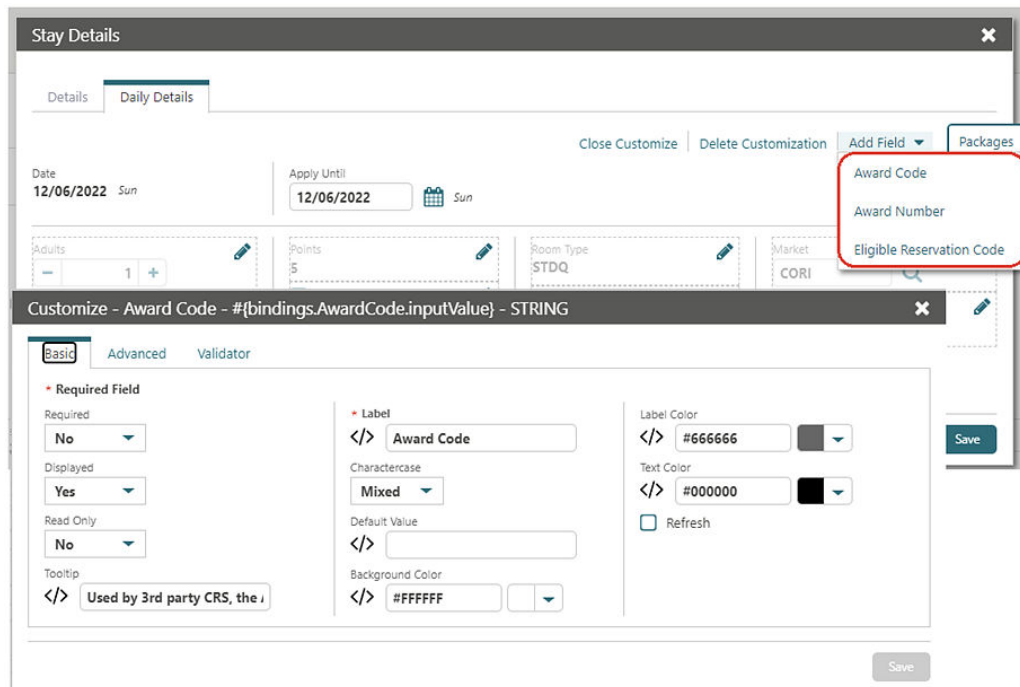
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and activate the **Accompanying** function.
5. Locate and activate the **Pre-Registration Check In** function.
6. From the side menu, select **Role Manager**, and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

7. Enter search criteria and click **Search**.
8. Select the **role** to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
9. Select the **Enterprise Admin** group and grant the **Mobile Guest Experience** task.
10. Click **Save**.

## RESERVATIONS

### Customization Added to Daily Details

Using [Page Composer](#), you can customize the Daily Details tab of the Stay Details panel with Award Number, Award Code, and Eligible Reservation Code and set up Basic, Advanced, and Validator options for these fields.



With the **Personalize** task granted to your role, you can also personalize the Daily Details tab of Stay Details.

### I Want To . . . Menu Updated



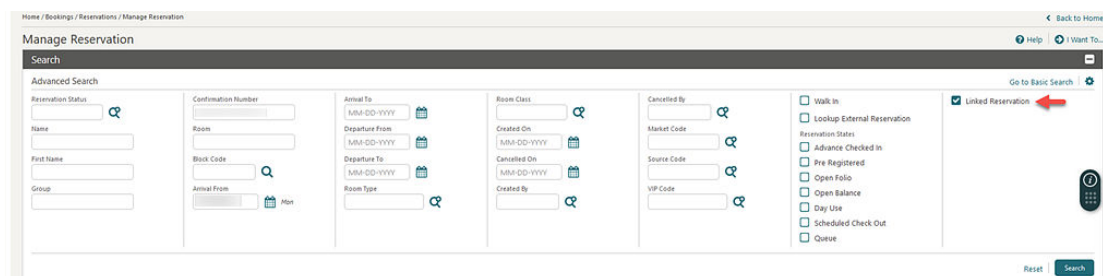
For properties with the Hold Rooms OPERA Control active, the Reservation Presentation **I Want To. . .** menu is updated with a **Hold Rooms** action link.

## Linked Reservation Added to Reservation Search

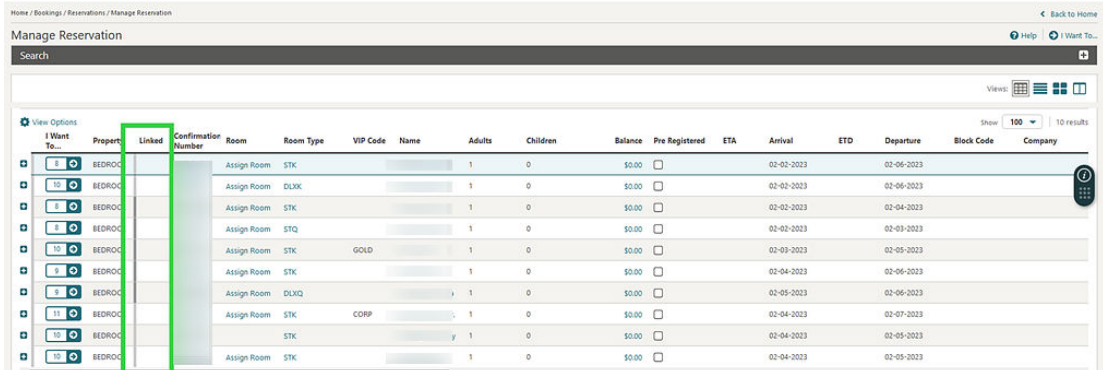
You can search for [Linked Reservations](#) in the following search panels using the **Linked Reservations** check box.

- Manage Reservations
- Arrivals
- Departures
- In House
- Advanced Check In
- Quick Check Out

When used, only linked reservations appear in the search results, grouped by Linked Reservations, and sorted by Property, First Arrival Date, and Name. Search Results display groupings of Linked Reservations by shades of gray in the **Linked** column.



The screenshot shows the 'Manage Reservation' search interface. In the 'Advanced Search' section, the 'Linked Reservations' checkbox is checked and highlighted with a red arrow. The interface includes various search filters such as Reservation Status, Name, First Name, Group, Confirmation Number, Room, Block Code, Arrival From, Arrival To, Departure From, Departure To, Room Type, Room Class, Created On, Cancelled On, Created By, Cancelled By, Market Code, Source Code, and VIP Code. There are also checkboxes for Walk In, Lookup External Reservation, Reservation Status, Advance Checked In, Pre Registered, Open Folio, Open Balance, Day Use, Scheduled Check Out, and Queue.



The screenshot shows the search results table for 'Manage Reservation'. The table has columns for Reservation Status, Property, Linked, Confirmation Number, Room, Room Type, VIP Code, Name, Adults, Children, Balance, Pre Registered, ETA, Arrival, ETD, Departure, Block Code, and Company. The 'Linked' column is highlighted with a green box, and the cells in this column are shaded in alternating light and dark gray to indicate linked reservations. The table contains 10 rows of reservation data.

Reservation Status	Property	Linked	Confirmation Number	Room	Room Type	VIP Code	Name	Adults	Children	Balance	Pre Registered	ETA	Arrival	ETD	Departure	Block Code	Company
10	BEDROC			Assign Room	STK			1	0	\$0.00	<input type="checkbox"/>		02-02-2023		02-06-2023		
10	BEDROC			Assign Room	DLXX			1	0	\$0.00	<input type="checkbox"/>		02-02-2023		02-06-2023		
8	BEDROC			Assign Room	STK			1	0	\$0.00	<input type="checkbox"/>		02-02-2023		02-04-2023		
8	BEDROC			Assign Room	STQ			1	0	\$0.00	<input type="checkbox"/>		02-02-2023		02-03-2023		
10	BEDROC			Assign Room	STK	GOLD		1	0	\$0.00	<input type="checkbox"/>		02-03-2023		02-05-2023		
9	BEDROC			Assign Room	STK			1	0	\$0.00	<input type="checkbox"/>		02-04-2023		02-06-2023		
9	BEDROC			Assign Room	DLXQ			1	0	\$0.00	<input type="checkbox"/>		02-05-2023		02-06-2023		
11	BEDROC			Assign Room	STK	CORP		1	0	\$0.00	<input type="checkbox"/>		02-04-2023		02-07-2023		
10	BEDROC			Assign Room	STK		y	1	0	\$0.00	<input type="checkbox"/>		02-04-2023		02-05-2023		
10	BEDROC			Assign Room	STK			1	0	\$0.00	<input type="checkbox"/>		02-04-2023		02-05-2023		

### STEPS TO ENABLE

Enable [Page Composer](#) at the property/hub or chain level, as required.

1. From the side menu, select **OPERA Cloud**, select **Bookings**, select **Reservations**, and select **Manage Reservations**.
2. Select **Advance Search** if you are on the Basic Search screen.
3. Select the **Gear icon** to customize the **Advance Search** screen.

4. Select **Show Inactive**.
5. Select the + icon to add the **Linked Reservations** filter option.
6. Select **Close Customize**.

## Member Profile Update Restriction OPERA Control Updated

The [Member Profile Update Restriction](#) OPERA Control is updated as follows:

When active, updates to the profile last name, first name, and middle name are disabled once a reservation exists for a member (primary) profile. Additionally, profile merge is disabled, and you cannot change the profile linked to the reservation.

## Owner and Owner Referral Reservations Updated

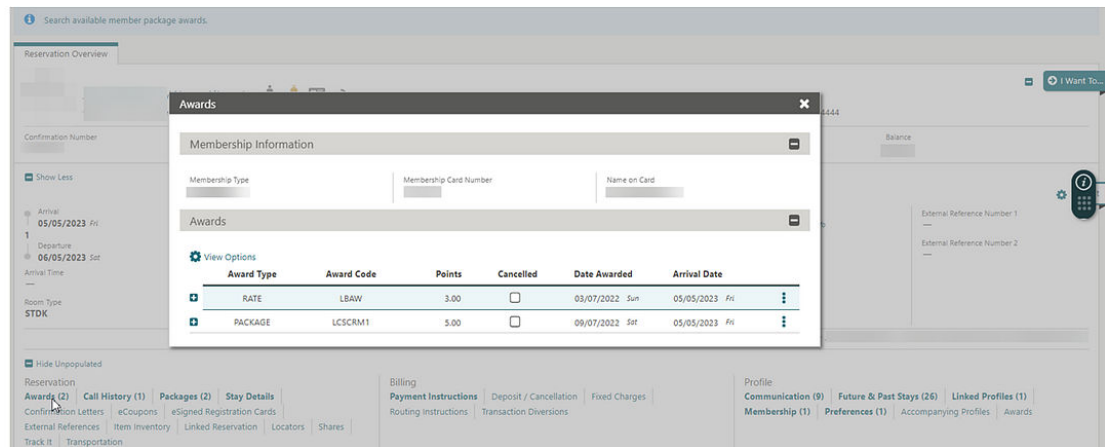
For properties with the Room Rotation OPERA Control active, the following updates apply:

- The [Select Another Profile](#) action is disabled for owner and owner-referral reservations, preventing update of the primary profile for owner and owner-referral reservations.
- [Reservation Upgrade Offers](#) are not displayed for owner and owner-referral reservations (available when the Reservation Upgrade OPERA Control is active).
- Validation occurs when owner reservations, owner-referral reservations, or non-owner reservations are combined as existing shares, or when creating new shares to ensure that valid ownership records or owner referral records exist for the Date Range/Room and whether the ownership record or owner referral records are active. See [Managing Reservation Shares](#) (available when the Sharers OPERA Control is active).

## View Membership Awards Added

### Loyalty

For properties with the **Award Points Redemption** OPERA Control active, an **Awards** details link and panel are added to the [Reservation Presentation](#) for viewing the redeemed reservation awards. See [Viewing Reservation Awards](#).



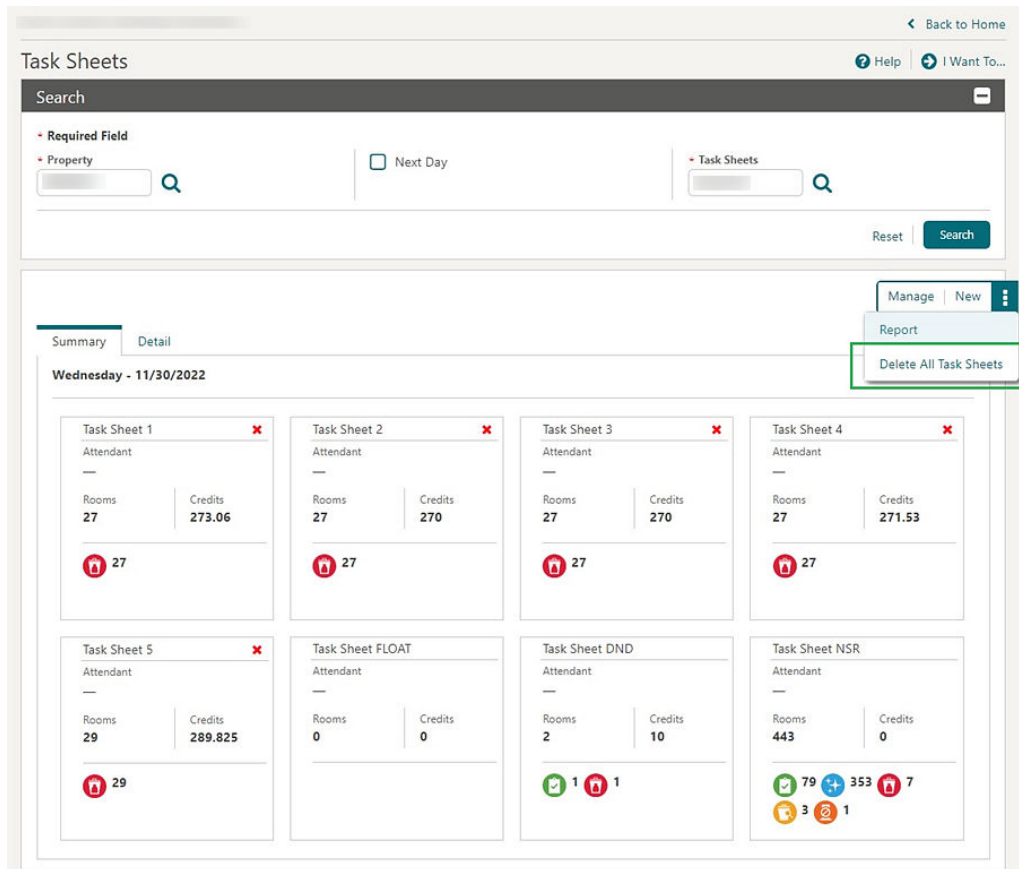
### STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the **role** to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Bookings** group and grant the **View Reservation Awards** task.
5. Click **Save**.

## ROOMS MANAGEMENT

### Delete All Task Sheets Action Added

For properties with the **Task Sheets** or **Advanced Task Sheets** OPERA Control active, a **Delete All Task Sheets** action is added to [Task Sheets Overview](#) to delete all task sheets including the Float, NSR, and DND task sheets. The **Delete All Task Sheets** action is available when the Delete Task Sheet task is granted to your role.



## Linen Change Totals Added to Task Sheets

Linen Change totals are added to the [Card View of Manage Task Sheets](#). Linen Change is identified by selecting the Linen Change check box in the [Housekeeping Task Code Configuration](#).

Previous | Next | Filter Options | Legend | Sort By: Room Sequence | Views: [Icons]

Tasks

Instructions  
FS - Clean as departure. LS - Clean as stayover. HIGH - Complete High Dusting. SHOWER - Deep clean the shower curtains. TU - Guest requested Touch Up.

Task Sheet	Attendant	Rooms	Credits
Task Sheet 1	Linan Change 8	9	86
Task Sheet 2	Linan Change 8	9	88.295
Task Sheet 3	Linan Change 9	9	90.765
Task Sheet 4	Linan Change 9	9	90
Task Sheet 5	Linan Change 9	9	90

Room Status	Room	Credits	Task
FS	100	10	FS
FS	100	10	FS
FS	100	10	FS
FS	108	10	FS
FS	113	10	FS
FS	120	10	FS
FS	122	10	FS
GF	124	6	GF
FS	125	10	FS
FS	127	10	FS
FS	128	10	FS
FS	134	10	FS
FS	137	10	FS
HIG	138	6	HIG
FS	143	10...	FS
FS	145	10...	FS
FS	146	10	FS
FS	147	10...	FS
FS	149	10...	FS
FS	160	10	FS
FS	161	10	FS
FS	162	10	FS
FS	170	10	FS
FS	178	10	FS
FS	181	10	FS
FS	192	10	FS
FS	199	10	FS
FS	200	10	FS
FS	201	10	FS
FS	202	10	FS
FS	203	10	FS
FS	204	10	FS
FS	205	10	FS
FS	206	10	FS
FS	207	10	FS
FS	208	10	FS
FS	209	10	FS
FS	210	10	FS
FS	211	10	FS
FS	212	10	FS
FS	213	10	FS
FS	214	10	FS
FS	215	10	FS
FS	216	10	FS
FS	217	10	FS

## Multi-Property Template Added for Task Codes

For properties where the OPERA Multi-property Cross Reservation Cloud Service is active, you can configure standard [Housekeeping Task codes](#) in the template and copy them to properties. See [Copying Configuration Codes to Multiple Properties](#).

Manage Task

Property: **Template**

Search

Code:  🔍

Reset | Search

View Options

Code	Description	Departure Task	Seq
●	Full Service	<input checked="" type="checkbox"/>	1
●	Light Service	<input type="checkbox"/>	2
●	High Dusting	<input type="checkbox"/>	3
●	Deep clean Shower Curtain	<input type="checkbox"/>	4
●	Touch Up Request	<input type="checkbox"/>	5
●	Extra Clean	<input type="checkbox"/>	6

New

# TOOLBOX

## External Database Tasks Added

You can grant the External Databases task to property roles to access [External Database Configuration](#). Additionally, new user tasks are added for external database configuration. See [OPERA Cloud Tasks](#).

### STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles**.
2. Enter search criteria and click **Search**.
3. Select the **role** to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Toolbox** group and grant the these tasks: **External Databases**, **New/Edit External Databases**, and **Delete External Databases**.
5. Click **Save**.

# 2

## Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

### Accounts Receivables

Bug ID	Description
35148082	You can post in the Negative Balance through the AR Enter Old Balance option.
35105307	The Imbalance Tool is enhanced to resolve imbalances caused by direct bill invoices not getting transferred in the Direct Bill Transfer screen.
35091815	The Accounts Receivable (AR) folio prints when printing the statement with the invoice.
35083840	The decimal format in Manage Account Invoices numeric values appears as configured in the Property Control configuration.

### Block Management

Bug ID	Description
35318541	<p>When leads are sent from OPERA V5 SFA to OPERA Cloud, and the Opportunities application function is active in OPERA Cloud, leads are created as Opportunities. When updates are sent from OPERA V5 to these leads, the blocks in OPERA Cloud retain their Opportunity status.</p> <p>When leads are sent from OPERA V5 SFA to OPERA Cloud, and the Opportunities application function is not active in OPERA Cloud, leads are created as regular blocks. When updates are sent from OPERA V5 to these leads, the blocks in OPERA Cloud update to the status in the OPERA Xchange Interface (OXI) message, or to the OXI mapped status.</p>
35168046	When a change is made to a lead in OPERA Property v5, and this lead is linked to an Opportunity in OPERA Cloud that was converted into a block, the update made in OPERA Property v5 does not revert the block to an Opportunity in OPERA Cloud.
35159357	You can select House Availability in the View Options for the Room & Rate Grid.
35159285	When moving from Property Availability to Group Room Controls and then back to Property Availability, the date is retained in the Property Availability screen.
35152531	When a block has an attached profile with configured routing instructions, reservations created through the Rooming List inherit the routing instructions.
35151532	When a Fixed Rate is added to a block or when the Always Fixed Rate OPERA Control is active, if you create a Group Posting Master, the Fixed Rate check box inherits onto the reservation.
35064729	The Room Pool list of values shows room pools that are mapped to room types.
35041714	When rep_proforma_invoice is generated for more than one block at different properties (from a hub location), each of the blocks is included in the generated report. The property selected in Manage Reports controls the property header information included in the report.
35000200	In Block Details, the Print Rate check box is selected by default during block creation. If you leave the check box selected, the room rate prints. If you deselect the check box, the room rate does not print.

Bug ID	Description
34893269	Leads entering OPERA Cloud from OPERA 5 central through OPERA Xchange Interface (OXI) are inserted as opportunities when the Opportunities OPERA Control is active. If the Opportunities OPERA Control is not active, the leads are inserted as regular blocks. The Room and Rate Grid is accessible and displays the allocated room types/rates accurately.
34804153	In Edit mode in the Room & Rate grid, you can edit sell limits.
34783299	When package codes are manually added to a block that also has a rate code with associated rate code packages, upon creation of a block reservation, both packages added manually to the block as well as the rate code packages are attached to the block reservation.
34778601	You can access the Catering Package link on Blocks when the catering status is Lost/Cancel/Refused.
34357908	If you try to add more rooms on a sub allocation than available on the master allocation, you receive a message warning you there are no rooms available on the master allocation.

## Cashiering and Financials

Bug ID	Description
35354911	When the Use Forecast Revenue OPERA Control is active, the expected function space room rental is copied to the forecast revenue based on the revenue type selected in the setting for Default Space Revenue Type.
35228151	<ul style="list-style-type: none"> <li>An Advance Bill is generated if the Check In Prepay Rules OPERA Control is set to null.</li> <li>The Advance Folio Generated Yes/No label is changed to Advance Folio Generated.</li> <li>The Indicator for Advance Folio Generated is changed from Y/N to Yes/No.</li> <li>The Reverse Advance Bill Transaction option is changed to Reverse all Advance Bill Transactions in the Billing I Want To . . . menu.</li> </ul>
35223136	When you create a new cashier or edit cashiers, your mapping actions are recorded in the Changes Log.
35217779	You can inactivate the End of Day report from the End of Day Final Procedures and Reports screen.
35213123	A validation check is added to determine whether the rate code's package transaction code is only a wrapper. Otherwise, the following error message is generated: "Package transaction cannot be configured with a revenue or payment code."
35119236	The following merge codes in the BI Publisher report sample_folio displays the correct data as earlier when displaying the format configured. <ul style="list-style-type: none"> <li>XPAYEE SALUTATION</li> <li>XSALUTATION</li> </ul>
35185673	The Allow_Negative_Postings OPERA Control changed to a parameter under the Cashiering group.
35182593	The Proforma Invoice generates successfully when the translation text is less than 100 characters for the following fields: REP_BEO.P_ICL, SC_ROOMOCC1, SC_ROOMOCC2, SC_ROOMOCC3, SC_ROOMOCC4.
35159566	Country Mode - Portugal: The Working Documents section in the pt_saft_104 export does not include the VAT Transaction Codes.
35152898	The Financial Transaction by Tax Type (finjrnbytax) report shows the transactions time in the property's time zone.
35149584	Advance settlement and Advance Payment pop-ups disappear automatically once the Advance Bill/Folio for deposit is generated. The label of Advance Folio Generated YN is changed to Advance Folio Generated Yes/No.



Bug ID	Description
35141856	Yield and hurdle rate menus are visible with any of the following Business Event and OPERA Xchange Interface (OXI) subscriptions: <ul style="list-style-type: none"> <li>• OPP_EZRM</li> <li>• OPP_HIRO</li> <li>• OPP_IDEA</li> <li>• OPP_OPTM</li> <li>• OPP_OPUS</li> <li>• OPX_ARMS2</li> <li>• OPX_ARMSACCOR</li> <li>• OPX_EZRMS</li> <li>• OPX_EZRMS2</li> <li>• OPP_PROS</li> <li>• OPX_RAIN2</li> </ul>
35141204	The Cashiering setting VAT Offset Payment Type is updated to accept the alphanumeric values.
35122731	When you generate a credit bill, all transactions for the credit bill exist in the same folio window regardless of any routing instructions on the reservation. A Transaction code cannot be configured for Deposit Posting if the Transaction code is already configured in a Routing code.
35120395	The NACLOSEDAY RTF report default mode type is set to RTF in UI model and DB.
35119777	When you create a rate strategy, you can define the number of days in the Unit field for the following restriction types: <ul style="list-style-type: none"> <li>• min. stay through</li> <li>• max. stay through</li> <li>• min. length of stay</li> <li>• max. length of stay</li> <li>• min. advance booking</li> <li>• max. advance booking</li> </ul>
35118774	You can generate the credit bill using the Direct Bill method if the payee profile has AR Account associated with it. If the AR Account is not attached, then the Credit Bill cannot be generated and an error stating, "There is no AR Account attached to this Profile" appears.
35116983	When the Rebate Validation parameter is on, Pay Only Credit Cards must have a credit card number/token to process the refund.
35105773	Arrival and Departure Date Merge Codes are added under G_Invoice in Sample_Statements.
35099397	In Package attributes when you select the Formula UDF "Added Adult Charge," there are only two text boxes available: Adults Included and Extra Adult Amount.
35092935	If the Auto Credit Deposit Folio upon Check-in OPERA Control is enabled after a deposit matures against a reservation, then while performing the settlement, the deposit tax does not transfer to the room (as defined in the Default Deposit Tax Room Cashiering setting).
35080093	The Rate Code list of values no longer displays the Night Audit Rate Code.
35061705	In a scenario where Custom Charges functionality is on, your user role is not assigned a cashier, and you select a cashier when prompted by Force Cashier login, OPERA Cloud recognizes the cashier when you adjust Custom Charges.
35054499	When you generate a Fiscal Folio that includes one or more Transaction Codes linked to Articles, the Article information is only included in the fiscal payload if an Article was posted to the folio.
35053974	You can enter a floating-point percentage value for Transaction Generates when the property decimals is set to 0.

Bug ID	Description
35049372	In the Advance Daily rate pricing schedule, when you search with a desired start and an end date range within the 30 days range, the results only display a pricing schedule for the selected start and end dates. When you search for more than a 30-day range, the results display a pricing schedule by the selected start date on the first page, followed with future days on the next page.
35044547	In Billing, the feedback message is updated to: "The Default Surcharge Transaction Code setting is not set up for your property. Please update the setting in OPERA Controls."
35043563	The End of Day does not continue if Default Currency is not configured for the property. When this occurs, an error message is generated, stating: "This property does not have default currency defined. Please contact administrator." Once the default currency code is updated, you can run the End of Day.
35043042	The field length in the database is increased to accommodate the DEVELOPERPORTALACCESS, so that a user with the DEVELOPERPORTALACCESS role can successfully post the room and taxes step during the End of Day process.
35031268	You cannot select transaction codes with generates while configuring payment awards.
35023125	The following End of Day procedures that are not applicable to OPERA Cloud are deprecated: <ul style="list-style-type: none"> <li>• pms_prform00.update_profile_resv_statistics.src_pkg.download_preferences</li> <li>• resv_mobile_msg_pkg.na_mobile_checkout_validation</li> </ul>
35022294	You can update Tax ID 1 and Tax ID 2 fields of a profile when null, even if a folio exists for the profile. The fields become read-only once a value is added and a folio is generated.
35012133	A warning message indicating possible custom data deletion appears while inactivating the Electronic Fund Transfer (EFT) interface.
34992534	You can configure Membership currency exchange rates when the External Loyalty Program OPERA Control is active.
34989202	You can perform check-in with a Cashier ID between 999000 and 999999.
34987467	In a scenario where the Permanent Folio Storage OPERA Control Cashiering parameter is on, and you view/print a stored folio from Folio History, the Copy watermark appears.
34974342	In a scenario where a package is configured with the CITY_TAX formula and more than one person is staying for the reservation, the calculation for City Tax is correct when rounding is required.
34964327	You can set the Promotion code to Active or Inactive without any errors.
34960835	The Sample Folio QRC (sample_folio_qrc.rtf) is retired and unavailable for OPERA Cloud.
34956504	In France country mode, you can generate folios after running the Reset_Control_SEQ procedure during Night Audit.
34955138	In a scenario where a Deposit Folio is posted for one window and refunded in another window, the deposits appear on the Billing screen when they mature.
34897190	Imbalances no longer occur when changes are made to a reservation stay details, and packages refresh correctly to reflect the changes made.
34894224	In the event that there is no source code updated in the Default Source Code for the Post It OPERA Control setting, the following feedback message appears: "The Default Source Code for Post It setting is not set up for your property <XXXX>. Please update OPERA Controls and select a source code for the Default Source Code for Post It setting."
	In the event that there is no market code updated in the Default Market Code for the Post It OPERA Control setting, the following message appears: "The Default Market Code for Post It setting is not set up for your property <XXXX>. Please update OPERA Controls and select a source code for the Default Source Code for Post It setting."

Bug ID	Description
34887721	The Description of Income Audit OPERA Control is updated to the following: "When activated, the rolling of the business date happens as normal during End of Day, however, final statistics and reports will not be generated and the business date will not be closed. Business date will remain open until the income audit has been completed. There can be a maximum of 5 business dates open for an income audit."
34883680	End of Day (EOD) final reports can be configured in PDF and other formats HTML, RTF, XML, Delimited, and Delimited data formats when the destination is Email. The Spool name is mandatory for all non-PDF file formats.
34873291	The following issues with the POS Interface are resolved: <ul style="list-style-type: none"> <li>You can add, modify, and delete the Sales Itemizer in the Transaction Code panel.</li> <li>Transaction Code Mapping can accommodate more than 50 characters in the Posting Description.</li> <li>An error message appears when you try to create a duplicate Sales Itemizer.</li> <li>The Factor field allows decimal values.</li> </ul>
34861041	You can update the property currency if the currency format is null from the property configuration.
34817830	The Manage Currency Exchange screen shows the latest currency exchange rates.
34773671	The Deposit Payment/Cashier Login screen displays correctly when a copy reservation is created from an In House reservation.
34764171	Currency code TRY is updated to two decimals in Foreign Currency Codes under Administration.

## Client Relations

Bug ID	Description
35368479	You can see membership information fields with values even when the membership handling is externally controlled.
35324947	You must add the primary or the default membership to the profile when the Preferred Card OPERA Control is active. Only then you can add any other type of membership to the profile.
35232730	You can generate and attach a membership ID from the user interface successfully when the membership handling is externally controlled by an external database.
35130996	When adding new reservation preferences, you can add the preference(s) to a profile if the New/Edit Preferences task under Client Relations is assigned to your role.
35129381	You can add and create relationships to Profiles.
35115165	During property provisioning, reservation preferences associated with the source property are copied to the target property.
35112772	You cannot delete a Preference code from the Administration menu if it is attached to a future reservation.
35151225	The Walk-in check box is removed from PR_Birthday report parameters.
35149986	Valid email IDs with special characters, letters, and digits can be saved. Invalid characters in the email ID show a warning message while saving. You can save email IDs for all profile types from APIs and the user interface (UI): Valid email id: "very().,;<>[]".VERY.\"very@\\\"very\".unusual\"@strange.example.com Invalid email id: i_like_underscore@but_its_not_allowed_in_this_part.example.com.
35068470	Membership Type conversion is used for Webservice actions including membership information and card number from OPERA Cloud to Oracle Hospitality OPERA Customer Loyalty Tracking.
35063380	While adding membership to a profile, Tier Administration and downgrade fields are visible if the Membership Type is primary and centrally managed.
35047467	You can configure payment awards at the property and hub levels.

Bug ID	Description
35038786	When you perform a profile search where profiles are also searched in an external system, the results are returned in the stipulated time frame.
35027971	The guest profile First Name, Last Name, and Middle Name fields are read only for member profiles when the membership type attached to the profile is configured with the Name Protected check box selected.
35008913	The Award List panel is available when the loyalty membership is active. When the membership is inactive, the Award List is not available in the panel.
35006530	The Profile Productivity report parameter allows you to filter by Guest, Company, Travel Agent, Source, Group, or Contact profiles in the View By list of values.
34992704	The alternate name appears in the ghost text when performing a Profile advance search based on the Multi Language OPERA Control status.
34992627	You can update or modify profile notes and their titles by changing the Note Type.
34980644	You can reuse an IATA number that was available on a deleted profile when the Allow Duplicate IATA OPERA control is inactive.
34975903	Any newly added codes are visible in the list of values immediately.
34974216	Global and property preferences are returned when attaching preferences to a profile.
34969714	In the Alternate Name of Guest Profile, you can add character length per the following definitions: <ul style="list-style-type: none"> <li>• Alternate Name and Alternate First Name up to 40 characters including a combination of extended special characters.</li> <li>• Alternate Salutation up to 60 characters including a combination of extended special characters.</li> <li>• Alternate Envelope Greeting up to 200 characters including a combination of extended special characters.</li> </ul> In the Alternate Name of Travel Agent Profile, you can add character length per the following definition: <ul style="list-style-type: none"> <li>• Alternate Name can be added up to 80 characters including a combination of extended special characters.</li> </ul>
34963121	When a Company Profile is created from the OPERA Reservation System (ORS), the profile is successfully processed to OPERA Cloud, and the relationship is reflected against that Company Profile without any errors in inbound messages.
34922528	You can view the same profile quantity results in both basic Search and Advanced Search.
34921978	A valid error message is returned once a profile is purged and accessed from reservation search.
34861116	You can preview the report of booking type = IND / BLK and Name Type = Individual / Company / TA /Source/ Group for individuals and blocks based on the filter selection of Booking Type for Report: profileproductivitystat in manage reports screen.
34840984	The End of Day final procedures and reports has procedures that are applicable to OPERA Cloud available for you to configure.
34821813	You can add .rft files as attachments to profiles.
34802080	For properties with revenue buckets configured by Profile bucket type, profile revenue statistics are displayed correctly.
34668765	The Points to Expire screen shows the rows with the date, points to expire, and the points that are eligible to extend.

## Commissions

Bug ID	Description
35269953	When processing payments, HLK TX records for zero amounts are not generated.
35261315	You can search for an existing reservation and attach it to the travel agent.

Bug ID	Description
34840451	From the Manage Bank Account screen, you cannot configure the next check number that is already used.
34746396	The Tax Types selection list shows the commission tax type values for the export configuration.

## Country Specific

Bug ID	Description
35277357	<p>Country Specific - Hungary:</p> <p>Prerequisites</p> <ol style="list-style-type: none"> <li>1. Customize sample_folio_hungary and include the fiscal_bill_no merge code in the folio header.</li> <li>2. The bill_number_header merge code is present by default.</li> </ol> <p>The sample_folio_hungary displays the correct values against bill_number_header, fiscal_bill_no when it is reprinted the following day or any day.</p>
35232268	<p>Country Specific - Poland:</p> <p>When you generate a fiscal folio (such as RACHUNEK), the fiscal printing workflow engages correctly, and the Fiscal Printing check box no longer exists on the Fiscal Printing pop-up.</p>
35057710	<p>Country Specific - Hungary:</p> <p>Package UDF Formula - PER_CITY_TAX_HUNGARY. The character limit for the parameter, Nationalities to be excluded, is increased from 200 to 800 characters.</p>
35028337	<p>Country Specific - Czech Republic:</p> <p>When you generate the Trial Balance report (trial_balance) for two consecutive nights, the Balance Carried Forward from the first business date matches the Balance Brought Forward for the second business date.</p> <p>Note: Properties must perform "Repopulate Trial Balance - All Dates" for this change to be applied to past records/reports. Path: Toolbox&gt; Utilities&gt; Data Management&gt; Imbalance Analysis&gt; Repopulate Trial Balance - All Dates&gt; Start.</p>
35015843	<p>Country Specific - Portugal:</p> <p>In a scenario where an Information Folio is generated on a folio window, followed by a folio settlement, additional charges, and another Information Folio, the header section populates correctly for the second Information Folio.</p>
34974903	<p>Country Specific - Hungary:</p> <p>In a scenario where the property is configured with a zero decimal currency and a rate code and package is configured in a two-decimal foreign currency where the package is configured with the PERC_CITY_TAX_HUNGARY formula, the rate code and package is posted for the correct amount.</p>
34973555	<p>Country Specific - Hungary:</p> <p>While configuring a package using the UDF function, PER_CITY_TAX_HUNGARY, the values updated in the Nationalities to be Excluded parameter are reflected on the rate code when the same package is attached to it.</p>

Bug ID	Description
34955559	<p>Country Specific - Spain:</p> <p>Pre-requisites            OPERA controls:            Generate Zero Bill - OFF.            Post Stay Charges - ON.            Open Folio - ON.            Open Folio Closing Preference- SAMEDAY.            Deposit Handling - On.            Advanced Deposit Handling - 6.            Deposit Maturity Preference - CHECK IN.</p> <p>During the End of Day, if there are open folios with zero balances, they are closed without generating the folios.</p>

## Events

Bug ID	Description
35152750	You can add Menu Serving Start time and Serving End time between the event time.
35152030	In the Copy to Other Dates screen, the Show All check box displays all events associated with Opportunity Blocks when selected.
35111783	When the OPERA Sales and Event Management Standard Subscription is active, you can access the Menu Item drawer while editing a menu attached to an event.
35096371	When you deselect the Include Space in Package check box, the values for Rental Code and Rental Amount are saved.
35031592	You can see the Non Compete flag in the Function Dairy screen from Quick Event accessed from the I Want To . . . menu (two click process).
35024543	You can add Menu Items from the menu drawer in a composed menu.
34944442	For catering packages with flat pricing, the Banquet Event Order (BEO) revenue summary shows the flat pricing regardless of the number of attendees.
34805077	You can view two Menu Item classes with linked menu items for the same property after copying the Menu Item Class.

## Exports

Bug ID	Description
35162619	You can add missing exports from OPERA V5 to OPERA Cloud without errors.
35153769	The HCC EFT export shows the Total Gross Commission, Total Tax Amount, and Total Net Commission Due Amount values in the Batch Trailer (BT) record.
35007311	You can create and edit exports successfully.
34841998	You can create and edit country specific exports from the OPERA Cloud Miscellaneous menu by selecting Exports and then selecting Country.
34820117	You can use Generate File for all exports.

## Front Desk

Bug ID	Description
35314909	The AI Room Assignment Last Run Status displays date and time based on the format configured for the property.
35211876	You can assign rooms to day use reservations using the Auto Assign process from the Room Assignment screen.
35170787	In properties where the Room Rotation and Forecast Rotation Points OPERA Controls are active, you can see the Rotation Room (the room that should be assigned next in the room rotation sequence) changing depending on whether the Forecast Rotation check box is selected on the Room Assign screens.
35159849	You can expect the following behavior in properties with the Room Rotation and Hold Rooms OPERA Controls active: Rooms being held with a Hold code are skipped in the room rotation order for all users, except the one that placed the room on hold. Rooms that have a Room Condition attached that is configured with the Display in Available Room Search check box selected become part of the normal room rotation order. Rooms that have a Room Condition attached that is configured with the Display in Available Room Search check box deselected are skipped in the room rotation order.
35147250	When reassigning a room on the Assign Room screens, you can change the reservation's room type and set the room to Do Not Move at the same time. Do Not Move functionality is available when the Do Not Move OPERA Control is active.
35106323	You can transfer the deposit to the Billing window in cases where the deposit is not matured during check-in.
35097460	When configured, Deposit Rules appear in reservations on the Deposit/Cancellation indicator.
35073223	In Guest Messages, selecting multiple "Insert Quick Texts" with large text content generates the following error message: "Guest Messages length cannot be greater than 2,000 characters."
35057933	The following is implemented generically but is of specific interest to properties in Turkey. Prerequisites: OPERA Control > Accompanying Guest > Active. OPERA Control > Reservation Event with Accompanying Guest profile elements: Business Events should be configured for the Reservation module instead of the Profile module. IPath: Administration > Interfaces > Business Events > Business Event Configuration, OPERA Fiscal Integration Solution (OFIS) version 23.1.0.0 is installed, Gateway service is up and running.  When a reservation is created with accompanying profile attached, the reservation business event is generated without encountering any errors (ERROR[ORA-06531: Reference to uninitialized collection]) in OPERA Fiscal Integration Solution (OFIS).
35033487	When the Reservation Room Features and Floors OPERA Control is on, Room Feature and Floor Preferences associated with the reservation appear in Room Assignment screens. When off, Room Feature and Floor Preferences associated with the profile appear in the Room Assignment screens.
35008122	The Total Children column width increased to four digits for the departure_all report.
34995298	H or Hx Line Type, Room Number, and Line Number are saving in upper case.
34977984	When you make a deposit payment to any folio window, the payment method is saved correctly to the corresponding folio window.
34827334	In scenarios where fiscal business events are generated for New Reservation, Check In, Check Out, Update Reservation, or Cancel, the following corresponding data elements populate correctly: <ul style="list-style-type: none"> <li>• Hotel Out of Order</li> <li>• Hotel Rooms Occupied Current</li> <li>• Hotel Rooms Available Current</li> <li>• Hotel Rooms Expected Current</li> <li>• Hotel Persons Current</li> </ul>

# Integrations

Bug ID	Description
35361090	Messages received by the Cloud hub adapter processes the Restriction inbound XML message received from the external system and updates into OPERA Cloud accordingly.
35345696	You can download a profile with Country Code data value mapping.
35308993	OPERA Cloud Business Events and OPERA Xchange Interface (OXI) outbound messages are set to expire in two days from their generation dates.
35308641	When you modify an OPERA Cloud Outbound Configured External Property, the changes are effective without having to clear cache in Profile Lookup.
35231733	The Service Locator timeout is increased to support OPERA Cloud Property Interface integrations.
35228734	In the POS Interface: <ol style="list-style-type: none"> <li>1. If the currency format of the property uses a comma as the decimal separator, the Sales Itemizer Factor field uses a comma as the separator instead of a dot.</li> <li>2. If the currency format of the property uses a period as the decimal separator, the Sales Itemizer Factor field uses a period.</li> <li>3. If the currency format of the property does not use any decimal separator, the Sales Itemizer Factor field still allows decimals and uses periods.</li> </ol>
35227543	Cloud hub container issues and outbound message processing issues are resolved.
35176853	The service locator framework stores the expiration time for the OAuth token to avoid retrying before time expires.
34969211	The RateCode selection list in the Channel Rate Mappings screen load codes without errors for any number of properties selected in the Property list.
34964907	In the Business Event configuration, the Clear Cache action refreshes with recently configured events and conditions.
34963080	The Oracle Hospitality OPERA Web Self-service (OWS) Make Payment functionality displays credit card and expiry date details masked in the Billing window.
34950801	When the Rate Ownership Handling OPERA Control is active, and if Protection Type is selected with Property or Central on the Rate Code, and if OXI Parameter Rate External Locked is active, then OPERA Xchange Interface (OXI) does not update rate header and details XML coming from an external system. Otherwise, OXI updates the rate header, details, and protection type on the rate as "externally protected" to lock the rate code from edit actions in OPERA Cloud.
34917302	All profiles linked to a block are attached with the correct internal ID and appear when the block is inserted into a remote system by OPERA Xchange Interface (OXI).
34827334	In scenarios where fiscal business events are generated for New Reservation, Check In, Check Out, Update Reservation, or Cancel, the following corresponding data elements populate correctly: <ul style="list-style-type: none"> <li>• Hotel Out of Order</li> <li>• Hotel Rooms Occupied Current</li> <li>• Hotel Rooms Available Current</li> <li>• Hotel Rooms Expected Current</li> <li>• Hotel Persons Current</li> </ul>

# Miscellaneous

Bug ID	Description
35228563	The ODA (OPERA Cloud Digital Assistant) widget user interface is now consistent across the tabs and desktop view without any alignment issues.



Bug ID	Description
35143651	The OPERA Cloud Digital Assistant (ODA) icon position is aligned with the Back to Top icon in tablet devices.

## Mobile

Bug ID	Description
35044302	Alignment issues in the OPERA Cloud Digital Assistant (ODA) are resolved in Small Form Factor to be consistent with the look and feel of the chatbot elements in Large Form Factor devices.
34778459	When the Post Charges to No-Post Reservations task is disabled, you cannot post against No Post Reservations from Small Form Factor (SFF).

## Profiles

Bug ID	Description
34817021	A '%' special strings search is supported from the user interface for all modules.
33985956	When the Cross Brand Recognition OPERA Control is active, Enrollment Source and Enrollment At are visible on the Membership screen.

## Property APIs

Bug ID	Description
3538820 4	The Inventory Statistics ASYNC API returns all elements as expected in the GET response.
3521387 3	You can use the postCancelShareReservation API to cancel reservations, including multiple share reservations, with a single request. Cancellation numbers are sent to you in the response.
3510790 1	Service Locator Routing picks up the correct API path per the configuration.
3508872 3	The FetchFinancialPostings API is updated to query up to 31 days of the date range to match with the user interface.

Bug ID	Description
3506971 7	<p>The following Delete Restriction Operation descriptions and parameter descriptions are updated:</p> <p>Summary: Delete a Restriction. Description: This API allows you to delete a given restriction. The date range is passed along with the restriction control type details that can include house, room type, room class, or rate plan information. The unique criteria is defined with one of these combinations: restrictionType, restrictionStartDate, restrictionEndDate, bookingChannelCode, ratePlanCategory, ratePlanCode, roomClass, or roomType.</p> <p>Parameters: Name: restrictionId. Description: Indicates the restriction type of the restriction and mandatory to delete the restriction.</p> <p>Name: hotelId. Description: Indicates restriction is applicable to a specified property and mandatory to delete the restriction.</p> <p>Name: restrictionEndDate. Description: indicates the end date of the restriction and mandatory to delete the restriction.</p> <p>Name: restrictionStartDate. Description: Indicates the start date of the restriction and mandatory to delete the restriction.</p>
3502893 7	You can use the Stay Records Async API with dates following the ISO format without requiring Membership Type and Membership Number information.
3502242 7	Swagger specifications for getReservation API do not include shares as an available attribute in fetch instructions.
3501288 4	All ResvTypes appear in Initcap without a space.
3496523 5	The Hotel Registry API is successfully authenticated from the publisher service, and the publisher can process the staged events based on the stream mappings received from the former API call.
3494485 9	When you search for promotion groups, the list of all existing promotion group codes appear with the respective description as expected.
3494120 4	With the code change, the following profile types accept names with double quotes (""): <ul style="list-style-type: none"> <li>travel_agent_name</li> <li>company_name</li> <li>group_name</li> <li>resv_contact_name</li> </ul>
3492374 6	When the property default currency is different from what is configured for a rate code, getReservationsDailySummary displays the Rate Amount Currency on the Reservations Daily Summary.
3488760 0	The response for Sell Limit Rooms data returns both house and room type with Over Booking Rooms data.
3485359 5	The update_date column in opera_async_rq_rs table provides a time stamp when the status is changed from Processing to Completed.
3485029 3	The hasMore data point in the HousekeepingOverview webservice response returns either false, when there are no additional records, or true, when there are additional records to be retrieved.
3480267 2	Updating the room type on a reservation using the putReservation API when a room is already assigned results in the room being removed from the reservation.
3403858 9	The lastModifyDateTime field in getReservation and getReservations APIs displays the time in the property's configured time zone.

Bug ID	Description
35091726	You can schedule the report rep_event_note_changelog.
35079233	The Manager_report saves and displays the fiscal style changes on the Manager Report as expected.
35075056	When the selected report Layout Sort Order is set to Alphabetical and accessed from Reports > Manage Reports > Manage Scheduled Reports, it is retained successfully.
34989022	Support for email addresses with the plus ("+") symbol is available. You can send any kind of reports to a targeted email ID that includes the + symbol.
34974795	When creating or editing an existing RES_FORECAST1 scheduled report, deselecting the Deduct Inventory check box saves the report.
34965709	A proper error message is generated when you toggle On/Off on the Scheduled Report.
34960835	The Sample Folio QRC (sample_folio_qrc.rtf) is retired and unavailable for OPERA Cloud.
34770330	You can preview and schedule the REP_MONTH_FORECAST report, and the report footer displays the correct date ranges.
34730811	Reports generate in the currency format selected in property configuration.

## Reservations

Bug ID	Description
35361127	The Refresh Rates for Extension Dates Only OPERA Control does not exclude reservations with a Daily Rate Type rate code.
35261981	When selecting the Matching Reservations indicator, you are presented with a listing of future sequential reservations with the same profile name, starting with the current reservation.
35261831	You can move a reservation from one property to another, and any existing reservation note on the source reservation is copied to the new reservation when the same Reservation Note types exist on the target property.
35255418	The following updates are made in the Daily Details when editing in Grid View: <ul style="list-style-type: none"> <li>When updating the rate amount, you can enter a discount reason code if the Fixed Rate OPERA Control is on.</li> <li>Selecting Refresh Rate multiple times does not multiply an applied discount amount.</li> <li>An update to the Number of Adults on the Daily Details screen is automatically reflected in the Grid View.</li> <li>The column for Fixed Rate is available for display only if the Fixed Rates OPERA Control is active.</li> </ul>
35255405	The following updates were made in the Daily Details when editing in Grid View: <ul style="list-style-type: none"> <li>When adding children and their ages to a specific night, you can use the Apply to Future Nights action to update subsequent nights with the same details for nights with the same details prior to the change being made.</li> <li>When updating the rate code for a single night by selecting the Apply to Future Nights action, you are updating subsequent nights that have the same rate code as the record you are updating. Nights that have a different rate code than the original rate code on the updated record are not updated.</li> </ul>
35229815	When selecting the I Want To . . . action from the Reservation Search screen (Manage Reservations) and creating a trace, the arrival date for the associated reservation is defaulted for the date range of the new trace.
35222456	When your location is set to Hub, the time zone configured for that Hub is used to determine the business date.
35220741	When membership is controlled externally, you can continue editing the reservation if the external Profile ID is not populated in Profile Subscriptions.
35213597	Sell messages only appear in Look To Book (LTB) when they are configured for LTB.
35206360	Manually Added packages for a multi night block appear as a single line per package code on the Book Now screen.

Bug ID	Description
35177257	A message alerts you when a reservation is locked for editing and reveals the name of the user holding the lock.
35176362	You can add an Associated Profile to a reservation when specials exist.
35156715	On Reservation Search screens, you can do a partial search for a confirmation number, external reference number, or a TA Record Locator by adding the percent symbol (%) as a wild card either before or after the value you enter. For example, entering the string 34567% would find a reservation with the confirmation number 345678.
35151449	New Guest Message, Update Guest Message, and Delete Guest Message action types are added under the Reservation group of the Changes Log in Miscellaneous to show guest messages logs. The Messages action type is present for viewing old logs related to Guest Messages.
35148695	You can configure a VIP Level and Manage VIP Level description from Administration > Client Relations > Profile Management with more than 200 characters and access reservations with the respective VIP code.
35145149	You can enter a date using the keypad.
35141869	The users list of values on the Reservations and Cancellations Today tile opens without errors when the length of the Properties field is greater than 20 characters.
35144955	The Four Week forecast report filters the report for Room Class and Room Type based on selection.
35127994	The assignment horizon is extended to resolve an issue where the AI Room Assignment logic assigned rooms for only one day despite the lock-in days being configured for more than one day.
35116680	The Item Inventory Panel is updated to show the PIN override message for users without the Override Item Sell Control task. If you have the Override Item Sell Control task granted to your role, you can authorize the override of the sell control by inputting your PIN.
35112916	You can select a different linked profile and corresponding address to include on a confirmation letter that is customized within OPERA Cloud.
35088596	In properties where the Room Rotation OPERA Control is active, you are presented with the appropriate convert message (Owner to Non Owner, Referral to Non Referral) when breaking a share that is assigned to an Owner/Referral room.
35058927	Business events configured to be triggered by changes in reservation packages are sent only when there is a change to a reservation's package(s).
35047530	When viewing package details from Manage Reservation, Stay Details, the Package Price field is not editable for award packages.
35047501	The Award Points payment button is only available for reservations with loyalty (primary and centrally managed) memberships attached.
35046688	When you apply a Room Class filter in the Look to Book Sales screen, the search results display only those room types that are associated to the selected room class.
35046153	Updating traces, guest messages, alerts, or notes on a reservation in Cancelled or No-Show status does not trigger an update to the Pre and Post Stay Charges selection.
35045968	OPERA Cloud triggers Queue Room - Guest In Messages to Interface Configuration (IFC) only when the "Enable with Queue Room" feature is selected in the respective Interface.
35043528	You can enter an External Reference with two values separated by a hyphen, and after you refresh the reservation, the External References appear on the Reservation Presentation screen as expected.
35028920	When a room is Out of Service (OOS) throughout the stay dates of a reservation, you can edit the different values on the Stay Details screen without an override prompt. An override prompt appears only when editing the stay dates.
35022772	On the Room Information popup, which appears when you click the Room link throughout the application, the room features from the room configuration appear.
35017704	When entering a unique partial string of leading characters for Reservation Type on the Stay Details screen, the corresponding Reservation Type is automatically selected upon navigating away from the field.
35017023	The award number associated with a reservation appears in the Arrivals Detailed report.

Bug ID	Description
35016378	In properties where the Room Rotation OPERA Control is active, Owner and Owner Referral reservations show the Owner or Owner Referral icons on the business card section of several screens. The icons are updated when a change to the reservation is made that affects the Owner/Owner Referral status.
35006364	You can create a new profile and link it to another profile from the Associate Profile tab on the Linked Profiles panel. The Linked Profile panel shows the correct number and profile type attached.
35002874	Reservations with packages that have a posting rhythm of Custom (Based On Nights) are calculated correctly upon reservation confirmation.
35037802	When share reservations are reassigned to/from Owner/Owner Referral rooms, the reservation being re-assigned receives the conversion prompt, and when you convert the reservation, all shares are also converted.
35001533	When adding a share guest from the Book Now screen, if Do Not Move is selected on the original reservation, it is also selected for the new share reservation. When creating a share reservation from Book Now for an Owner or Owner Referral reservation, a validation occurs for the selected sharer profile and room and, if applicable, allows you to create the reservation as an Owner or Owner Referral reservation.
34997477	The AI Room Assignment algorithm parameters are fine-tuned to improve performance and perform optimal room allocations to reservations.
34994638	When deleting a Preference code from Administration, the preference indicator count on past reservations, which had the deleted preference code attached, will update to no longer consider the deleted Preference code.
34989870	When selecting a profile from the Look to Book flow, you are correctly returned to Look to Book with the profile selected.
34983577	In properties where multiple currencies are configured, packages show the currency code for the selected currency in the Rate Information screen.
34978992	For properties where the Room Rotation OPERA Control is active, you can see Owner/Referral conversion messages when dragging and dropping a reservation from an Owner/Referral room to a non Owner/Referral room on the Room Diary.
34972391	Extra revenue is calculated correctly on the Stay Revenue screen.
34969486	The due date for deposit rules in the Deposit Rule selection list reflects the date format configured in Property Controls.
34955506	In properties with the Room Rotation OPERA Control active, you are presented the Room Rotation Override popup when selecting a room that is not the next room in the rotation room sequence in the Room field on the Look To Book Sales screen.
34969229	You can open the Matching Reservation action link from reservation's I Want To . . . menu.
34969160	The Room Diary is resetting the default Filters correctly.
34960319	When accompanying guests are added to or removed from a reservation, preferences that were on the reservation remain on the reservation as expected.
34953998	You can attach a Contact Profile to a reservation as part of the booking process from the Book Now screen.
34920949	You cannot delete or inactivate rate/upgrade/package awards when they are attached to any active reservation. An error message is generated if you attempt to delete/inactivate.
34834444	You can copy a reservation with Specials and Preferences, and they are copied to the new reservation.
34768299	When searching for reservations using Basic Search or Advanced Search, you can enter a contact name and results are filtered based on the entered criteria.
34767161	Any user appearing in the User selection list on the Reservations Created and Cancellations Today tile can be selected.

Bug ID	Description
34764822	The number of Departures on the Reservation Revenue Summary Dashboard Tile includes checked out reservations and excludes reservations for Owner Exclusive Inventory.  The number of Arrivals on the Reservation Revenue Summary Dashboard Tile excludes owner exclusive inventory.
34723197	You can update the selected profile for a saved Confirmation Letter, and the updated profile type is reflected on the Confirmation Letters screen.
34722778	You can search for multiple properties in Departures and Player Snapshot when Checked Out is selected.
34718670	Internal improvements identify and restore missing merge codes in the Merge codes area.
34713737	In Stay Details when attempting to make row level edits in the Daily Details tab, the following applies: <ul style="list-style-type: none"> <li>Without the Override tasks, you cannot override changes without entering valid credentials.</li> <li>With the Override tasks, you can save changes without entering credentials again.</li> </ul>
34678390	You can search, create, and delete Day Types or Event Types in the property calendar.
34519677	The Arrival Date field is read only on the Look To Book Sales screen when creating a Walk In reservation.
34494678	You can use the MembershipId binding to pass the membership card number when configuring flex fields in page composer by manually adding the binding '#{bindings.MembershipId.inputValue}'.
34357518	In Membership Award configuration, the delete option is available for active awards.
34016340	You can use Room Move for Share Reservations when E-Coupons are active as expected.
31590827	When you enter values in the Children buckets in the Look To Book screen and complete the reservation creation process, you can view the Children bucket values in the Stay Details section of the Reservation presentation screen.

## Role Manager

Bug ID	Description
35161224	Owner codes are supported in federated environments.
34818372	The sub-permissions under Report groups appear on the Configured Roles and Tasks Report from OPERA Cloud Role Manager.

## Rooms Management

Bug ID	Description
35140702	You can merge task sheets from the Task Sheet Presentation screen.
34970733	The In House link in Housekeeping Forecast shows only in-house reservations.
34960663	In Room Diary, when you drag and drop an Inhouse Reservation to another room, Inspected and Pick Up statuses do not appear in Old Room status when the Inspected and Pickup functions are Inactive.

## Toolbox

---

<b>Bug ID</b>	<b>Description</b>
35213278	Support users can purge OEDS (OPERA Electronic Distribution Suite) data from the select list table in Toolbox without errors.
35153585	When two parallel Imbalance Tool jobs are running, the following message appears: "Another job is already running. Please try again later." This avoids a NO_DATA_FOUND error from appearing.
35088051	A pop-up notification gives you the option to drop any disabled change room type jobs and allow a new job to start.
34976325	You are returned to the Toolbox main page when you click the Back to Home button at the top of the Imbalance Analysis screen.

---

# 3

## Deprecated Features for OPERA Cloud Services

This section contains a list of the deprecated features or functionalities reported in this release.

---

<b>Bug ID</b>	<b>Description</b>
35023125	The following End of Day procedures that are not applicable to OPERA Cloud are deprecated: <ul style="list-style-type: none"><li>• pms_prform00.update_profile_resv_statistics.src_pkg.download_preferences.</li><li>• resv_mobile_msg_pkg.na_mobile_checkout_validation.</li></ul>

---



# 4

## System Requirements, Supported Systems, and Compatibility

### **Compatibility**

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

### **Network Bandwidth Requirements**

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.