Oracle Hospitality OPERA Cloud Services

Release Readiness Guide





Oracle Hospitality OPERA Cloud Services Release Readiness Guide, Release 23.4

F84769-05

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System Requirements, Supported Systems, (and Companionity



Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

https://iccp.custhelp.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/.

Revision History

Table Revision History

Date	Description of Change
May 2024	Initial Publication



Feature Summary

Column Definitions

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

Features that are specific to:

Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. Premium

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. Gaming

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. Loyalty



Oracle Hospitality OPERA Cloud Central Management Services are marked with the Central badge. Central

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
ACCOUNTS RECEIVABLES		
Batch Statements and Reminders Search Updated	SMALL	
Manage Invoices Usability Updated	SMALL	
Sample Stationery Updated	SMALL	ACTION!
BLOCK MANAGEMENT		
Block Overview Tile Updated Premium	SMALL	
Block Reservation Tasks Updated	SMALL	
Block Search Updated	SMALL	ACTION!
Calculate Added to Master Block	SMALL	
Catering Events Added to Create Tour Series	SMALL	
GRC Search Preferences Retention Added	SMALL	
I Want To Menu Updated	SMALL	
OPERA Control Renamed	SMALL	
Originating Application Field Added for Sales Allowance	SMALL	ACTION!



FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Payment Field Added to Create Block	SMALL	ACTION!
Profile Matching Added to Rooming List	SMALL	
Rooming List Entry Updated	SMALL	
Rooming List Import Updated	SMALL	
Search Added to Attachments	SMALL	
Tour Series Updated	SMALL	ACTION!
CASHIERING AND FINANCIALS		
Advance Dynamic Base Rate Compares Rate BAR	SMALL	ACTION!
Check-In Prepay Rules Updated	SMALL	ACTION!
Credit Card Wallet Updated	SMALL	
Custom Charges Updated	SMALL	
Deferred Tax Available Generically	SMALL	ACTION!
Direct Bill Fee Package Function Updated	SMALL	
Email Recipients Added to End of Day Reports	SMALL	
End of Day Updated for Zero Balance Folio	SMALL	ACTION!
External System For Hurdle Rate OPERA Control Added	SMALL	ACTION!
Fiscal Partners Configuration Updated	SMALL	ACTION!
Multi Property Rate Code Synch Added	SMALL	
OPI Cloud Credit Card Processing Updates	SMALL	
Point Redemption and Membership Award Indicators Added	SMALL	ACTION!
Pro-Forma Folio and Information Folio Updated	SMALL	
Sample Stationery Updated	SMALL	ACTION!
Transaction Diversion Rules Updated	SMALL	
Web Bookable Packages Updated	SMALL	
Yield Management OPERA Control Updated	SMALL	
Yield Market Added to Hurdle Rates	SMALL	
Yield Market Lookup Added	SMALL	ACTION!
CLIENT RELATIONS	-	
Card Number Auto Generation Updated	SMALL	
Client ID, Corp ID / IATA Added in Profile Merge	SMALL	
Detail Links Removed for Purged Profiles	SMALL	
Enrollment Updated	SMALL	ACTION!
External Systems to Auto Subscribe Profiles Added	SMALL	ACTION!
Folio Message Eligibility Updated	SMALL	ACTION!
Inactive Reason Field Added	SMALL	
Keyword Copy to Subsidiaries Added	SMALL	
	- 	



FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Mandatory Communication Types for Profiles	SMALL	ACTION!
Membership Promotions OPERA Control Added Loyalty	SMALL	ACTION!
Membership Rates and Guaranteed Availability Added	SMALL	ACTION!
Negotiated Rates Updated for Multi Property	SMALL	
OPERA Control Renamed	SMALL	
Owner Referral Management Updated	SMALL	
Property Added to Owner Referrals	SMALL	
Room Ownership Updated	SMALL	
Search Added to Attachments	SMALL	
Scheduled Leisure Activities Updated	SMALL	ACTION!
State Added to Profile Search and Lookup	SMALL	
Stay Records OPERA Control Function Added	SMALL	
VIP Added to Sales Accounts	SMALL	ACTION!
COMMISSIONS		
Commission Handling OPERA Control Added	SMALL	
COUNTRY SPECIFIC		
Country Specific - Argentina - Tax Refund Report 8089 Available in R&A	SMALL	
Country Specific - Brazil - SPED Export for Brazil Added to R and A	SMALL	
Country Specific - France - Updated JET Event Codes	SMALL	
Country Specific - Germany - City Tax Updated	SMALL	
Country Specific - Germany - Purpose of Stay for City Tax Added	SMALL	ACTION!
Country Specific - Greece - Folio Type Method Updated	SMALL	ACTION!
Country Specific – Greece – Sample Folio Data Model Updated	SMALL	ACTION!
Country Specific - Greece - Tax Folio Available for Proforma Folio, Kiosk Checkout, Video Checkout, and Mobile Checkout	SMALL	ACTION!
Country Specific - Greece - Tax Folio Transaction Codes Added	SMALL	ACTION!
Country Specific - Hungary - Sample Folio Data Models Updated	SMALL	ACTION!
Country Specific - Italy - IT_FISCAL_B Report Updated	SMALL	
Country Specific - Italy - IT_ISTAT_SICILY (ISTAT) Country Export for Italy Added to R&A	SMALL	
Country Specific - Japan - Deferred Taxes	SMALL	ACTION!
Country Specific - Japan - Package Functions Updated	SMALL	. 10110141
Country Specific – Japan – Sample Folio Data Model Updated	SMALL	ACTION!
Country Specific - Maldives - Total Collected Tax (T-GST) Report Added to R&A	SMALL	



FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Country Specific - Monaco - Police Interface Export (Monaco Digital) Available in R&A	CMALL	
Country Specific - Portugal - Billing Restriction Added	SMALL	
Country Specific - Portugal - Information Folios Disabled	SMALL	
Country Specific - Portugal - Prefix and Suffix for Folio Type Added	SMALL	ACTIONII
Country Specific - Spain - Police Registration Card Updated	SMALL	ACTION!
Country Specific - South Korea - Device Selection During Login Added	SMALL	ACTION!
Country Specific - Taiwan - Deferred Tax for Taiwan	SMALL	ACTION!
Country Specific - Taiwan - GUI Numbers Updated	SMALL	ACTION!
EVENTS	SMALL	
Copy Events to Other Function Spaces Premium		AOTIONII
	SMALL	ACTION!
Event Dashboard Tile Updated	SMALL	
Exclude from Forecast based on Function Spaces Added Premium	SMALL	ACTION!
Function Diary Updated	SMALL	
EXPORTS		
Exp_Accompanying_Resv_View Updated	SMALL	ACTION!
FRONT DESK Departure ETD Added to Arrival Search	03.547.7	
OPERA Controls Updated	SMALL	
Sample Registration Card Data Model Updated	SMALL	ACTIONII
Vouchers Added	SMALL	ACTION!
Walk In Reservation Relocated to Front Desk	SMALL	ACTION!
INTEGRATION	SMALL	ACTION!
Accompanying Guest Business Events Added	SMALL	
Business Event Reopen Guest Folio Added		
Croatia – Fiscal Integration Updated	SMALL	
External System Configuration Updated	SMALL	
Fiscal Folio Parameters Added	SMALL	
Fiscal Integration Updated	SMALL	
Fiscal Integration Updated	SMALL	
Fiscal Integration Updated	SMALL	
Fiscal Integration Opdated	SMALL	
	SMALL	
Fiscal Integration Updated	SMALL	
Fiscal Integration Updated for Command Fiscal Integration Updated for TayOfficeDase	SMALL	
Fiscal Integration Updated for TaxOfficeDesc	SMALL	
Housekeeping Business Events Updated	SMALL	



FEATURE	SCALE	CUSTOMER ACTION REQUIRED
New Business Event for Room Key Creation	SMALL	
OPERA Cloud Hub Integration for Remote Property Added Central	SMALL	ACTION!
Outbound Code Added for Key Encoding	SMALL	
OWS Block OPERA Controls Added	SMALL	ACTION!
Reservation Business Events Updated	SMALL	
Room Key Pin Added	SMALL	ACTION!
INVENTORY		
Occupancy Drill Down Added to Property Availability	SMALL	
Room Types Configuration for Event Space Updated Premium	SMALL	
MISCELLANEOUS		
Changes Log Updated for Keys	SMALL	
Custom Message Text Updated for Multi Property	SMALL	
Key Options and Failures Tracked in Changes Log	SMALL	
Multi-Property OPERA Control Added	SMALL	
Multi-select List Field Sequencing Updated	SMALL	
OPERA Controls Added	SMALL	
Property Interface Control Updated	SMALL	
Room Key Options on Property Interface Control Updated	SMALL	
User Language Selection Updated	SMALL	
MOBILE		
Room Maintenance Reason Images Added	SMALL	
PROPERTY APIs		
PostReservation to Return Hateoas link with OPERA Confirmation Number	SMALL	
RESERVATIONS		
Accompanying Guest Usability Improved	SMALL	
Award Elements Added to Auto Attach Elements	SMALL	
Award Elements Added to Global Alerts	SMALL	
Blackout for Members Guaranteed Availability Added Loyalty	SMALL	
Flex Links Added to Book Now Customization	SMALL	
Linked Profiles Updated	SMALL	
Look to Book Block Search Updated	SMALL	
Look to Book Updated with Multi-segment Reservations Loyalty	SMALL	
Membership Rates for Members Added	SMALL	
Owner and Owner Referral Reservations Updated	SMALL	
	OMITALL	



FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Package Awards Updated for Occupancy Changes Loyalty	SMALL	
Reservations Revenue Summary Dashboard Tile Updated	SMALL	
Reservation Business Event Updated	SMALL	
Reservations Revenue Summary Dashboard Tile Updated	SMALL	
Reservations and Cancellations Today Tile Updated	SMALL	
Reservation Search Updated	SMALL	ACTION!
Reverse Payment Award Redemption Added Loyalty	SMALL	
Room Feature Validation for Room Assignment Added	SMALL	ACTION!
Room Ownership Updated	SMALL	
Search Added to Attachments	SMALL	
ROLE MANAGER		
ORG ADMIN Role Displayed in Role Manager	SMALL	
ROOM MANAGEMENT		
Component Rooms Added to Task Sheets	SMALL	ACTION!
OPERA Control Visibility Updated	SMALL	
Task Schedule Configuration Updated	SMALL	
SALES		
Central Sales Added Central	LARGE	ACTION!
Create Opportunity Updated for Occupancy Split Premium	SMALL	
Dashboard Tiles Updated with Multi-Property Selection	SMALL	
Remote Sales and Event Property Added Central	SMALL	
Search Added to Attachments	SMALL	
TOOLBOX		
Country Specific - Maldives - Tax Registration Number Sequence Added	SMALL	
Data Import Updated	SMALL	ACTION!
Import and Export Shell Usability Updated	SMALL	ACTION:
Outbound Allowlist Configuration Added	LARGE	ACTION!
Yield Market Lookup Added	SMALL	ACTION:

ACCOUNTS RECEIVABLE



Batch Statements and Reminders Search Updated

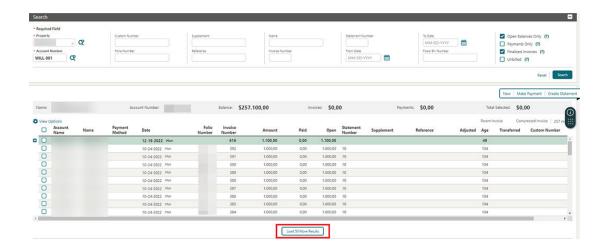
Batch Statements and Batch Reminders searches are updated with the following check box options:

- Open Balance: AR accounts with an outstanding balance.
- No Balance: AR accounts with a zero balance.

Manage Invoices Usability Updated

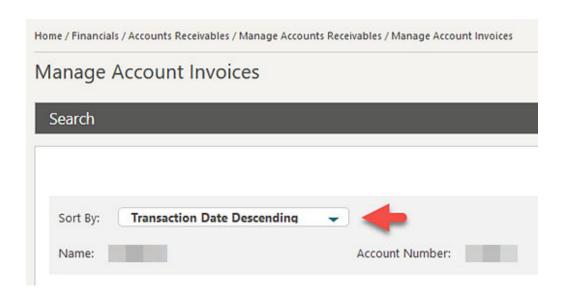
Manage Invoices is updated with the following:

A **Load More** action is added for listing additional invoices and payments in the search results panel. The action replaces the multi-pagination design and enables you to select multiple invoices and payments across dates.

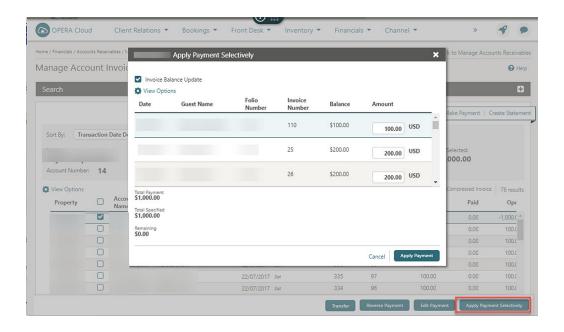


A Sort-By selection is added for sorting invoices and payments in the AR Account.

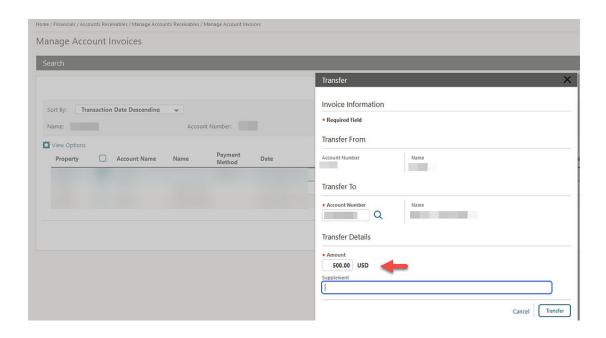




Apply Payment Selectively is updated. Upon selecting a payment and then selecting invoices, the payment amount is automatically populated, matching the invoice's outstanding balance. If needed, you can manually adjust the amount by deselecting the Balance Update option.



You can transfer unallocated payments in full or partially to other AR Accounts.



Sample Stationery Updated

The sample_reminder, sample_statement,sample_statement_numbering data models (xml), are updated with elements for the following Property Localization details.

- 1. Business Registration Code HOTEL_BUSINESS_REGISTRATION_CODE
- Social Capital SOCIAL_CAPITAL
- 3. Business ID HOTEL_SIRET
- 4. RCS ID HOTEL_RCS

The sample_reminder, sample_statement,sample_statement_numbering data models (xml), are updated with elements for the following Cashier OPERA Controls.

- Bank ID Code HOTEL_BANK_ACCOUNT_NUMBER
- Bank Code HOTEL SWIFT
- Bank ID Type HOTEL_IBAN_NUMBER
- Bank Name HOTEL_BANK_NAME

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Mode.

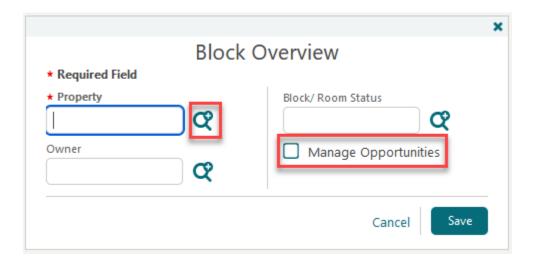
BLOCK MANAGEMENT



Block Overview Tile Updated

The Block Overview tile is updated with multi-property selection when set up from a Hub or Central Sales Hub location.

For OPERA Cloud Service, Sales and Event Management Premium Edition subscribers with the **Opportunities** OPERA Control active, you can also include Opportunities on the tile.



Block Reservation Tasks Updated

The following Booking tasks are updated:

- Block Pick Up is renamed New Block Reservations.
- Block Reservation is renamed Manage Block Reservations.

The following Booking tasks are added:

- Rooming List
 - Import Room List (Applicable when the Rooming List Import OPERA Control is active)



These tasks are enabled for existing roles with the **Block Pick Up (New Block Reservations)** task granted.



Block Search Updated

For properties with the **Owner** OPERA Control active, the **Owner** list field in Advanced Search is updated for multiple selections.

A **Reservation Method** list field is available to add with page composer, and the reservation method associated with the block is returned in the search results.

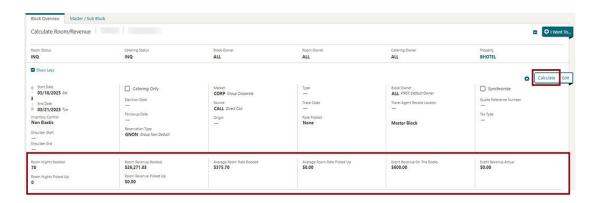


STEPS TO ENABLE

- 1. Enable Page Composer at the property/hub or chain level, as required.
- 2. From the side menu, select **Bookings**, select **Blocks**, and then select **Manage Block**.
- 3. Select the **gear** icon to customize the Search.
- 4. Select the Add Fields link.
- 5. Add the **Reservation Method** field in the desired locations.
- 6. Click Save.
- 7. Disable Page Composer from the Settings menu.

Calculate Added to Master Block

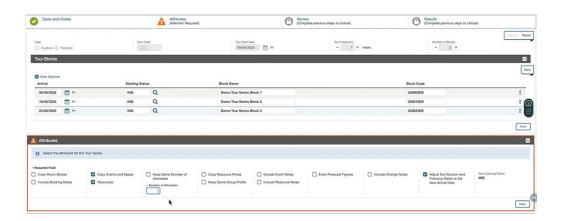
For properties with the **Master Sub Blocks** OPERA Control active, a **Calculate** action is added to the master block to display Room and Revenue details for all of the sub blocks.





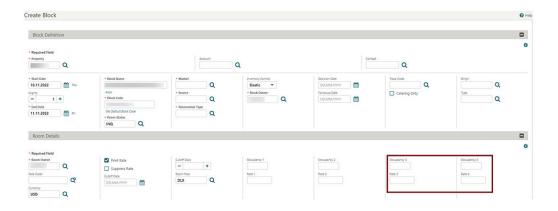
Catering Events Added to Create Tour Series

For properties with the **Tour Series**, **Catering Events**, and **Event Resources** OPERA Controls active, Create Tour Series is updated with the ability to copy events, attendees, event notes, event resources, notes, and pricing.



Create Block Updated for Quick Room Grid

For properties with the Quick Room Grid and Occupancy Split Per Room Type OPERA Controls active, Create Block is updated with Occupancy 3, Rate 3, and Occupancy 4, Rate 4 fields.



GRC Search Preferences Retention Added

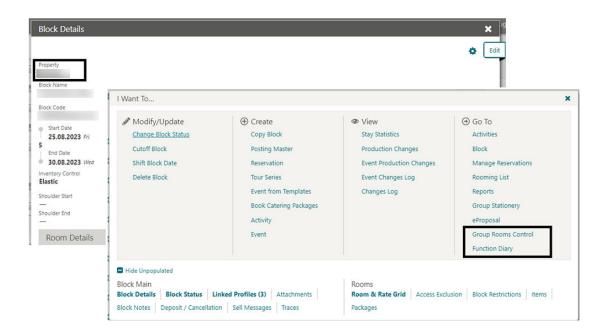
For properties with the **Group Rooms Control** OPERA Control active, **Group Rooms** Control search is updated to retain the values selected for **Block Status**, **Origin**,

Room Owner, and **Block Owner** in. To reset your search preferences, see Deleting Page Composer Customization.



I Want To Menu Updated

A **Property** read-only field is added to **Block Details**. For properties with the **Group Rooms Control** OPERA Control active, a **Group Rooms Control** action link is enabled in the **I Want To** menu to launch Group Rooms Control with the block's **Property** and **Start date** populated as search criteria. For properties with the **Catering Events** or **Simple Events** OPERA Control active, a **Function Diary** action link is enabled in the **I Want To** menu to launch the Function Diary with the block's **Property** and **Start date** populated as search criteria.



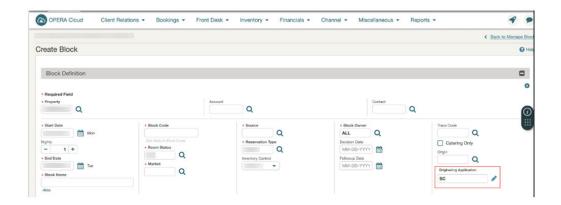
OPERA Control Renamed

The **Group Rooming List Import** OPERA Control is renamed to **Import Rooming List**. See OPERA Controls - Blocks.



Originating Application Field Added for Sales Allowance

For properties with an OPERA Cloud Service, Sales and Event Management Standard Edition or OPERA Cloud Service, Sales and Event Management Premium Edition subscription and the **Sales Allowance** OPERA Control active, you can add an Originating Application field to Create Block using Page Composer. The **Originating Application** field value defaults according to the **Act As** and **At** fields from your user profile and is used to determine whether the block deducts from the sales allowance based on matching values selected in the **Block Origin for Sales Allowance** OPERA Control.



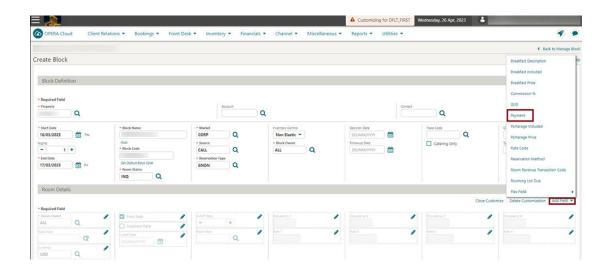
STEPS TO ENABLE

- 1. Enable Page Composer at the property/hub or chain level, as required.
- 2. Click I Want To and select Create Block.
- 3. Select the gear icon to customize the **Block Definition** panel.
- 4. Add Originating Application field in the desired locations.
- 5. Click Save.
- From the OPERA Cloud menu, select Bookings, select Blocks, and then select Manage Block.
- Enter search criteria and then click Search.
- 8. Click **Block ID** link to launch block presentation page.
- 9. Select the gear icon to customize the **Block Overview** panel.
- 10. Add Originating Application field in the desired locations.
- 11. Click Save.
- 12. Disable Page Composer from the settings menu.

Payment Field Added to Create Block



A **Payment** list field can be added to the Room Details panel on Create Block using Page Composer. If the payment method you select from the list does not require a credit card validation, it becomes the default payment method in the posting master reservation(s) created for the block.



IMPACT OR OTHER CONSIDERATIONS

Customization also applies to Create Master Block, Create Master Allocation, and Create Sub Allocation when the related OPERA Controls are active.

STEPS TO ENABLE

- 1. Enable Page Composer at the property/hub or chain level as required.
- 2. From the OPERA Cloud menu, select **Bookings** and then select **Manage Blocks**.
- 3. Enter search criteria and click Search.
- 4. Click the **Block Name** link to launch the **Block** presentation page.
- 5. Click the **gear** icon to customize the **Block Details** panel.
- 6. Select the **Add Field** and then select **Payment**.
- Select Close Customize.
- 8. Disable Page Composer from the Settings menu.

Profile Matching Added to Rooming List

Rooming list is updated with the ability to search and select existing profiles in a batch process after entering all rooming list reservations.

Use the **Searching for Existing Profiles and Submit** action to launch a batch process where the profile details entered in the rooming list are used to search for possible profile matches based on:

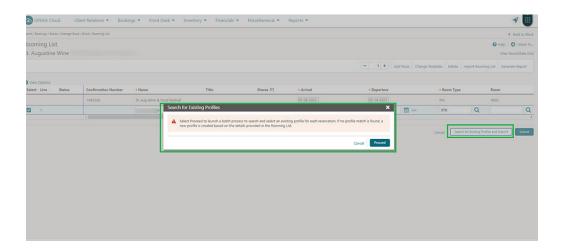
- Last Name
- First Name



- Communication (email or phone number)
- Membership Type
- Membership Number

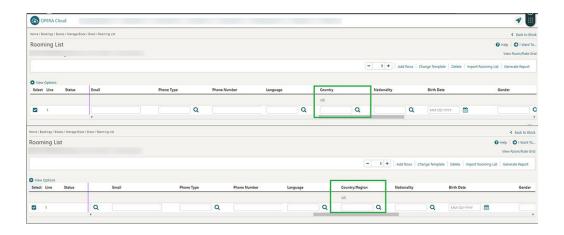
For each rooming list reservation/profile presented, select from the following actions:

- Skip Profile Search and Create Guest Profile: Skips the current reservation when no matching profile is found. A new profile is created according to the details entered in the rooming list.
- Select: Select the profile selected in the search result for the reservation.
- **Submit**: Submit the selected profiles and move forward to create reservations. Any profiles that were not selected as a match would have new profiles created.



Rooming List Entry Updated

Rooming list entry is updated with a **Country** field. When the **Activate Country**/ **Region Label** OPERA Control is active, the Rooming List screen displays a Country/
Region label for the field.



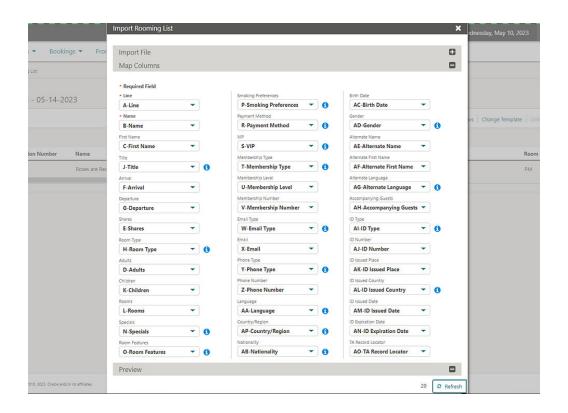


Rooming List Import Updated

For properties with the **Group Rooming List Import** OPERA Control active, Rooming List Import column (field) mapping is updated with additional fields:

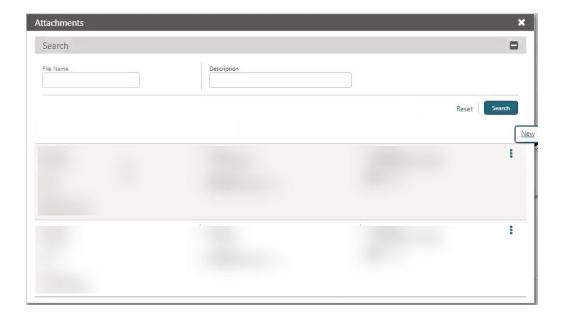
- Membership Type
- Membership Level
- Membership Number
- Date of Birth
- Nationality
- Specials
- Payment Type
- ID Type
- ID Number
- ID Expiration Date
- ID Issued Place
- ID Issued Country
- ID Issued Date
- Country (Country/Region)
- Birth Date
- Gender
- TA Record Locator





Search Added to Attachments

For properties with the **File Attachment** OPERA Control active, **File Name** and **Description** search fields are added to Block Attachments.



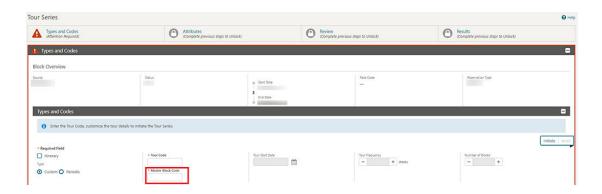


Tour Series Updated

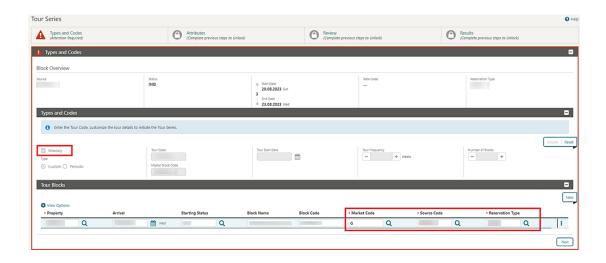
For properties with the **Tour Series** OPERA Control active:

A **Tour Series Handling OPERA Control** is added to Blocks with these options:

- Master Sub Relations. A master block is automatically created and used to link all tour series' together as sub tour blocks. This allows updates made to the master block to be applied to all or selected sub tour blocks when changes are made to the Block Status or Block Details panels.
- Simple Copy. A copy of the source block is created for each date selected (Default option).



An **Itinerary** check box is added to **Create Tour Series** and appears in **hub locations**, allowing a tour series to be created in different properties. The **Market Code**, **Source Code**, and **Reservation Type** is inherited from the source block and available for updating.



STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.



- 3. Select the **Blocks** group.
- Locate the Tour Series Handling setting and select either Simple Copy or Master Sub Relations from the list.

CASHIERING AND FINANCIALS

Advance Dynamic Base Rate Compares Rate BAR

The following **OPERA Controls** are added to the Rate Management group:

- Bar Applied to Rate Detail: When the Advanced Dynamic Base Rates application function is active, BAR is applied to the selected Pricing schedule.
- Bar Details Display Option: When active and in conjunction with the Bar Applied to Rate Detail OPERA Control active, the BAR Amount, the BAR Type, and the Rounding can be set on the Pricing Schedule Level.

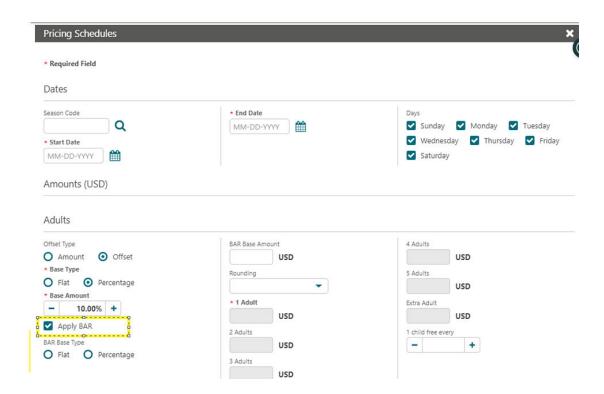
For properties with the **Advanced Dynamic Base Rates** and **Best Available Rates** OPERA Controls active, and with Best Available Rate Type set to Best Bar by Day, rate amounts can be compared with the rate amounts calculated off the base rate of an Advanced Dynamic Base Rate and can be compared with the calculated rate amount against the rate amount of the BAR rate, and will then display the lowest rate per day in Look to Book search results. Additionally, you can apply a flat amount/percentage on the BAR rate amount.

A Compare with Pricing Schedules check box for Advance Dynamic Base Rate Code Type is added in the Rate Code Type panel for comparing the rate amount calculated on the Pricing Schedule using the Advanced Dynamic Base Rate's base rate code and the amount calculated using the BAR rate, which then shows the lowest rate per day in the Look to Book search results.



When the **BAR Applied To Pricing Schedule** OPERA Control is active, an **Apply BAR** check box is available on the Pricing Schedule under the Base Type field. Select this check box to indicate which pricing schedule is based on the BAR.

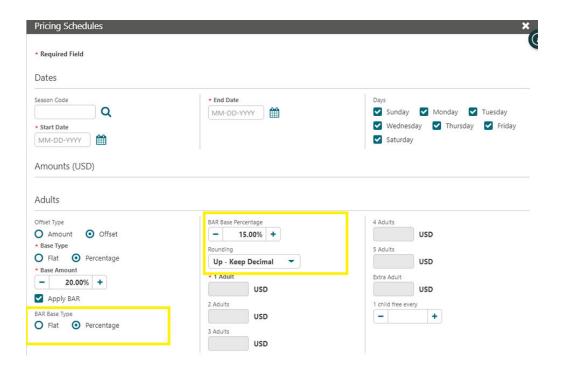




A BAR Base type (amount and percentage) is added to the Bar Base Amount/Percentage and Rounding fields in the Pricing Schedule.

When the **BAR Details Display Option** OPERA Control is active and the **Apply BAR** check box is selected, the **BAR base type**, **BAR base amount**, and **rounding** fields become visible on the Pricing Schedule panel, and you can define a different amount/type/rounding to apply to the BAR instead of using the Base Rate fields.





Prerequisites

- Advanced Dynamic Base Rates OPERA Control must be active.
- Best Available Rates OPERA Control must be active.
- Best Available Rate Type OPERA Control is set to Best Bar by Day.
- Occupant Threshold Pricing Method OPERA Control must be Inactive.

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the **Rate Management** group.
- 4. Locate and activate the **BAR Applied to Rate Detail** function.
- 5. Locate and activate the BAR Details Display Option function.

Check-In Prepay Rules Updated

The Check In Prepay Rules OPERA Control is updated with an Advanced Folio Posting option to auto-post Advance Bill charges along with the payment for the total cost of stay. An Auto Advanced Bill Payment Method OPERA Control is added to define the payment methods eligible for the prepayment of the Advanced Bill.

When the **Check In Prepay Rules** OPERA Control is set to **Advanced Folio Posting**, an Advanced Folio is generated during check-in if the reservation's payment method matches the **Auto Advanced Bill Payment Method** OPERA Control. In instances



where a reservation lacks prepayment during check-in, the Advanced Bill screen prompts you to specify the number of nights for posting. Subsequently, you are guided to the payment method for completing the settlement. You must promptly apply the payment to the corresponding posted charge. You are not permitted to solely post a charge without completing the payment process.



When the **Transaction Diversion** OPERA Control is active, you cannot configure the **Check In Prepay Rules** OPERA Control for "Auto Advanced Bill Payment Method," and the same restriction applies in reverse.

Credit Card Wallet Updated

When the **Credit Card Wallet** OPERA Control is set to Profile, you can select the credit card from the Wallet (or) store the new credit card to Wallet actions in the following payment workflows:

- Deposit Payment /Deposit Folio
- Credit Bill
- Settlement Screens (Interim Folio/Advance Folio/Check out Folio)
- Routing
- Passerby

Custom Charges Updated

For properties with the **Custom Charges** OPERA Control active, **Custom Charge** configuration is updated and is of specific interest to properties in Italy.

Deferred Tax Available Generically

The following is available generically and no longer restricted to Italy, Japan, or Taiwan country modes.

The Allow Deferred Taxes OPERA Control is added, along with a Rounding Rule for Deferred Tax Total OPERA Control that appears when the Property Currency is set to zero decimals. Available values are Up, Down, and None. The total of Taxes are rounded (by Tax Bucket) according to the value of the setting. When the Property Currency is set to zero decimals, the Decimal Calculation OPERA Control must be set to Full Decimals to ensure the correct rounding of the tax totals.

When the **Allow Deferred Taxes** OPERA Control is active, you can configure only the Exclusive Taxes:



- In Transaction Codes configuration, the Generate Inclusive check box is not visible.
- In Package Code configuration, the Tax Inclusive check box is not visible.
- In Rate Code configuration, the Tax Inclusive check box is not visible.

When the **Allow Deferred Taxes** OPERA Control is activated:

- The No Modify Invoice OPERA Control is activated.
- The **Automatically Transfer Generates with Main Transaction** OPERA Control is activated.
- The Allow Routing of Tax Transactions OPERA Control is inactivated.

Balance field on Screens:

The Balance field displays the outstanding amount of the reservation less deferred taxes (Net balance). NOTE: The following exceptions exist for the Balance amount:

- The Balance field in Manage Accounts Receivables shows the total amount of the invoices including taxes.
- Deposit Folios posted are considered in full when calculating the net balance of the reservation, as the tax is posted at the point of Deposit Folio creation.

Tax Calculation:

To ensure the correct taxes are on the folio, you must select the Post Taxes/Refresh Taxes link at any time to recalculate the deferred taxes before generating a folio.

Billing Screen: (Billing Screen)

If you access the Billing screen and there are charges that exist, the taxes are refreshed and posted with the message stating "Please wait, Recalculating the taxes."



If you access the billing screen for the first time, and there are no charges, the message stating "Please wait, Recalculating the taxes" populates.

Post Charges: (Manage Billing)

If you access the Billing screen, and there are no charges, and you click the Post Charge button to post once you apply the changes and then exit the Post Charge screen, the taxes are refreshed automatically and the message "Please wait, recalculating the taxes" appears when you close the Post Charge screen.

Edit Posting: (Manage Billing)

If you edit a posting, the taxes get refreshed and posted once the changes are saved with the message stating "Please wait, Recalculating the taxes."

Routing Instructions Create/Update/Delete:

If you navigate to the routing instructions from the Billing screen to create/update or delete the routing instructions, the taxes get refreshed and posted when you return to the Billing screen with the message stating "Please wait, Recalculating the taxes."

Post Adjustment: (Post Adjustments)



If you are adjusting the postings through the Post Adjustment option, the taxes do not post automatically if no deferred tax entry exists, however, if the deferred tax entry already exists and you adjust the postings through the Post Adjustment option, the taxes get updated.



A message stating "Please wait, Recalculating the taxes" does not appear in this scenario as the taxes are not refreshed and posted.

Room Transfer/Drag & Drop to other Folio Window: (Manage Billing)

If you transfer the charges from one folio/room to another, the taxes get refreshed and posted with the message stating "Please wait, Recalculating the taxes."

Fast Post from Post-It Screen:

If you post the charges through the Fast Post screen or the Post-It screen, the taxes get posted immediately with the parent transaction.

Passerby:

When you generate a Passerby Folio, the taxes get posted immediately with the parent transaction.

Transfer Window: (Manage Billling)

If you transfer the charges from one window to another, the taxes get refreshed and posted as soon as you return to the Billing screen with the message stating "Please wait, Recalculating the taxes."

Day Use Reservation: (Manage Billing)

If you access the Billing screen of a day-use reservation, the taxes post automatically. Also, if the taxes are already posted, they get refreshed and posted with the message stating "Please wait, Recalculating the taxes."

Routing Instructions Create/Update/Delete:

If you are creating, updating, or deleting the routing instructions, the existing taxes get deleted automatically from the Billing screen and the balance link for that particular reservation shows the balance excluding the taxes.



In the case of Room Routing, the taxes get deleted if you select the transaction codes that are already posted in the room and you transfer those charges at the same time.

Credit Bill: (Credit Bills for Folios)

When generating a Credit Bill, the taxes automatically populate when posting the charges. No pop-up message appears, since the charges and payments are reverted automatically if you exit the screen without settling.

AR Invoice: (Viewing and Managing Invoice Details)



When you create a new Invoice in Accounts Receivable, the taxes are posted immediately with the parent transaction.

Service Charge:

No change is made to the behavior when a Service Charge is set up as a non-tax generate (Transaction Code Type = Others). It continues to be posted for each transaction.

When Service Charge is set up as a Tax generate (Transaction Code Type = Tax), deferred tax functionality appears.

STEPS TO ENABLE

- 1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
- 2. Select or confirm the Property.
- Select the Cashiering group.
- 4. Activate the **Allow Deferred Taxes** parameter.
 - Update the Rounding Rule for Deferred Tax Total setting if the Property Currency is 0 decimals.
- 5. Click Save.

Direct Bill Fee Package Function Updated

The DIRECT BILL FEE package formula is updated with the following parameters:

- **UDF Name** You can select the UDF from the list and use it for the package function. If the value is not set, UDFC 18 is the default.
- **Location** Possible Values RESV or PROFILE The defined UDF is used from either Reservation or Profile. Use this parameter to designate the area.
- Billing Window Select the Billing windows (1 to 8 multi-select) that must be considered before posting the Direct Bill Fee.



The direct bill fee is applied only when the user-defined field (UDF) is configured as "Y" in the main profile of the reservation. If the UDF is set to "N" in the reservation's main profile, but is "Y" in the linked profile, the direct bill fee is not posted. In essence, the direct bill setup always considers the configuration of the reservation's main profile regardless of the profile type.

See Package Formula Functions.



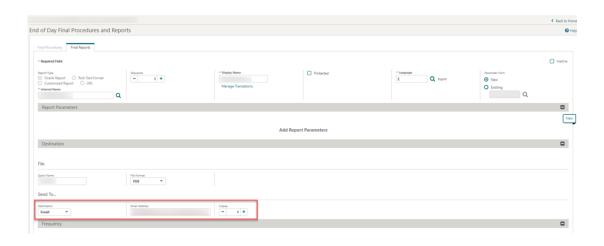


Email Recipients Added to EOD Reports

End of Day Interim and Final Report Destinations are updated with the ability to specify multiple email addresses to send each report. The End of Day Email Address OPERA Control is also updated to allow more multiple, comma separated addresses. During End of Day, each report is emailed according to a combination (union) of the End of Day Email Address OPERA Control recipient(s) and report-specific recipient(s).



Interim Reports are available when the **Income Audit** OPERA Control is active.



End of Day Updated for Zero Balance Folio

The following is available generically but is of specific interest to properties in Portugal.

A Restrict No Show and Cancellation Folios During End of Day OPERA Control is added and available when the No Show and Cancellation Postings OPERA Control and Advanced Tax Handling for Deposits are active.



When the **Restrict No Show and Cancellation Folios During End of Day** OPERA Control is active, End of Day does not automatically generate folios for No Show or Cancelled reservations during the **Create Guest Ledger** procedure when a folio has not been generated for existing transactions, and a deposit balance exists, or the balance of the window is zero. When a deposit balance exists on a no-show or cancellation reservation, an automatic folio is not generated for the tax element of the deposit.

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the **Cashiering** group.
- Activate the Restrict No Show and Cancellation Folios during End of Day parameter.
- Click Save.

External System For Hurdle Rate OPERA Control Added

An **External System for Hurdle Rate** OPERA Controls is added to Rate Management, to define the external system for hurdle rate calculation.

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the Property.
- 3. Select the Rate Management group.
- 4. Locate and update the External System for Hurdle Rate setting.

Fiscal Partners Configuration Updated

Fiscal Partners is updated to enable the following:

- The text label for Payment Types is renamed to Fiscal Folio Payment Methods.
- The Fiscal Payloads list field is updated with a Post Payment value.
- When a Fiscal Partner is configured with the Fiscal Payload value for Post Payment, the field for Fiscal Payment Methods is visible.
 - If the field for Fiscal Payment Methods is blank, all payments are considered Fiscal Payments regardless of the Payment Method.
 - If the field for Fiscal Payment Methods is populated, only payments with the selected Payment Methods are considered Fiscal Payments.



STEPS TO ENABLE

- From the side menu, select Administration, select Financial, select Fiscal Management, and select Fiscal Partners.
- 2. Click New.
- 3. Click the search Partner icon, select a Partner, and click Select.
- 4. Click the **Priority** button to select a value.
- 5. Click the Fiscal Payload search icon, select Post Payment, and click Select.
- 6. Click Save.

Multi Property Rate Code Synch Added

For properties with the **Multi-property** OPERA Control active, you can synchronize rate codes configuration to other properties from a hub location.

The following rate code details are synchronized:

- Rate Code Definition
- Financial Details
- Rate Code Packages
- Rate Controls and Distribution

OPI Cloud Credit Card Processing Updates

The following updates apply when the **OPI Cloud Credit Card Processing** OPERA Control is active:

- The Electronic Funds Transfer (EFT) interface status updates to OPI Enabled.
- The Credit Card Reader (swipe) action is removed from the payment panel.
- The Machine field is optional on the EFT Interface.

When the **Prepaid Cards** OPERA Control is active:

SVS Interface Status changes to OPI Enabled.

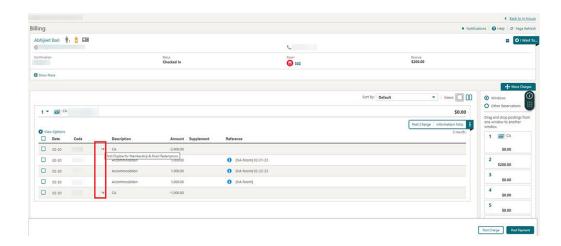
Point Redemption and Membership Award Indicators Added

For properties with the **Loyalty Payment Award with Eligible Transactions** and **Loyalty Membership Configuration** OPERA Controls active, Billing is updated with point redemption (# symbol) and Membership Awards (* symbol) indicators for charges where the transaction codes Point Redemption and Membership check boxes are not selected in transaction code configuration.





Hovering your mouse over the * symbol and the # symbol displays the description as Not Eligible for Membership Awards/Points in case of "*" and Not Eligible for Point Redemption in case of "#."



Pro-Forma Folio and Information Folio Updated

When you generate an Information Folio or Pro-Forma Folio, the report appears only if there are transactions on the report

The message, "There are no postings to generate the folio," appears if the report does not appear due to no transactions.

Sample Stationery Updated

The **sample_exrecpt** data model (xml) is updated with elements for the following Property Localization details.

- 1. Business Registration Code HOTEL BUSINESS REGISTRATION CODE
- 2. Social Capital SOCIAL_CAPITAL
- 3. Business ID HOTEL_SIRET
- 4. RCS ID HOTEL_RCS

The **sample folio** data model (xml) is updated with elements for the following Cashier OPERA Controls.

- Bank ID Code HOTEL_BANK_ACCOUNT_NUMBER
- 2. Bank Code HOTEL SWIFT
- 3. Bank ID Type HOTEL_IBAN_NUMBER



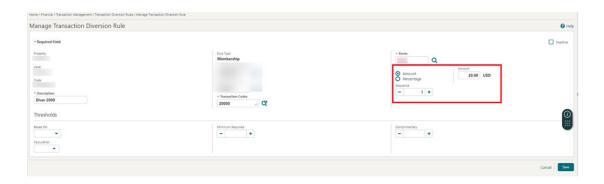
Bank Name - HOTEL_BANK_NAME

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Mode.

Transaction Diversion Rules Updated

For properties with the **Transaction Diversion** OPERA Control active, transaction diversion configuration is updated with the ability to define a diversion rule for partial amount or percentage of a charge amount. For example, a 10% diversion rule would divert \$8 for an \$80 charge posted.



Web Bookable Packages Updated

The **Web Bookable** check box in Package Posting Attribute is available when the **Advanced OWS Products** OPERA Control is active. An Oracle Hospitality OPERA Web Self-Service Cloud Service subscription is no longer required.

Yield Management OPERA Control Updated

The **Yield Management** OPERA Control is available with either an Oracle Hospitality OPERA Cloud Foundation or Oracle Hospitality OPERA Cloud Central Management Services subscription.

An Oracle Hospitality OPERA Yield Interface Basic Cloud Service and an Oracle Hospitality OPERA Yield Interface Enhanced Cloud Service subscription are no longer required for the following:

- Oracle Hospitality OPERA Yield Interface for RMS G2/G3 by IDeaS (OXI).
- Oracle Hospitality OPERA Yield Interface for Forecast Management System by IDeaS.
- Oracle Hospitality OPERA Yield Interface for Forecast Management System by IDeaS (IDeaS Data Extraction).



- Oracle Hospitality OPERA Yield Interface for Sales and Catering by IDeaS.
- Oracle Hospitality OPERA Yield Interface for RMS G2/G3 by IDeaS (Direct).
- Oracle Hospitality OPERA Yield Interface for Pricing System by IDeaS (IDeaS Lite Integration).
- Oracle Hospitality OPERA Yield Interface for LodgIQ RM by LodgIQ, LLC.
- Oracle Hospitality OPERA Yield Interface for PriceMatch/Rate Manager by BookingSuite.
- Oracle Hospitality OPERA Yield Interface for Infor EzRMS (BE Yield Premise only).
- Oracle Hospitality OPERA Yield Interface for Infor EZRMS.
- Oracle Hospitality OPERA Yield Interface for HOTELPARTNER.
- Oracle Hospitality OPERA Yield Interface for Rateboard by Rateboard GmbH.
- Oracle Hospitality OPERA Yield Interface for GuestRev by RainMaker / Cendyn.
- Oracle Hospitality OPERA Yield Interface for GroupRev by Rainmaker / Cendyn.
- Oracle Hospitality OPERA Yield Interface for PROS Revenue Management.
- Oracle Hospitality OPERA Yield Interface for PROS.
- Oracle Hospitality OPERA Yield Interface for Automatic Revenue Management (ARM) by Atomize.
- Oracle Hospitality OPERA Yield Interface for Duetto GameChanger.
- Oracle Hospitality OPERA Exchange Two-Way Interface for SMARTRMS by SMARTHOTEL.
- Oracle Hospitality OPERA Yield Interface for WAVERMS by SHR.
- Oracle Hospitality OPERA Yield Interface for Price My Hotel Room by PMHR AB.
- Oracle Hospitality OPERA Yield Interface for PACE by PRIX Ltd.
- Oracle Hospitality OPERA Yield Interface for RIGHTREVENUE.
- Oracle Hospitality OPERA Xchange Interface for AXISROOMS RMS.
- Oracle Hospitality OPERA Yield Interface for Hotelsoft.
- Oracle Hospitality OPERA Yield Interface for BEONPRICE by Beonprice SL.

Yield Market Added to Hurdle Rates

For properties with the **Yield Management** and **Yield Market Types** OPERA Controls active, Hurdle Rates is updated with a **Yield Market Types** list field. For more information, see Configuring Yield Market Type.





IMPACT OR OTHER CONSIDERATIONS

See Yield Market Lookup Added.

Yield Market Lookup Added

The following OPERA Controls are added to the Rate Management group:

- **Yield Market**: Perform a lookup of yield market type and guest value in an integrated Yield Management solution.
- Yield Market lookup Membership Type: When the defined membership is entered in the Look to Book (LTB) Sales screen, a Yield Market Lookup is performed. For all other Membership Types, the Yield Market Lookup is not be performed.
- Customer Value: The User Defined Field (UDF) you select defines the flex field that the
 Customer Value returned from the Yield Management solution is temporarily stored when
 a yield market lookup is performed.

For properties integrated with a Yield Management solution with the Yield Market Lookup OPERA Control active, Look To Book is updated with a Yield Market Lookup check box to invoke lookup of a yield market type and guest value in an integrated Yield Management solution. When a membership number is entered in Look To Book with a membership type matching the Yield Market Lookup Membership Type OPERA Control, OPERA Cloud invokes a REST API call to the outbound system to obtain the yield market type and associated Guest Value.



When navigating to Look To Book from other areas where membership type entered in the selected profile is the same as the **Yield Market Lookup Membership Type** OPERA Control, you must select the Yield Market Lookup check box to invoke an API call to the outbound system to obtain the Yield Market Code along with associated Guest Value.

IMPACT OR OTHER CONSIDERATIONS

See RMSYIELD Outbound Type Added.

STEPS TO ENABLE

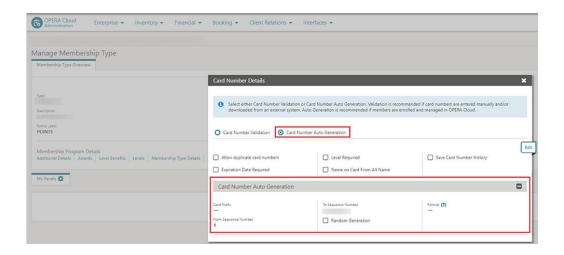
- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- Select the Rate Management group.
- 4. Locate and activate the Yield Market Lookup function.
 - a. Update the Yield Market Lookup Membership Type setting.
 - **b.** Update the **Customer Value** setting.



CLIENT RELATIONS

Card Number Auto Generation Updated

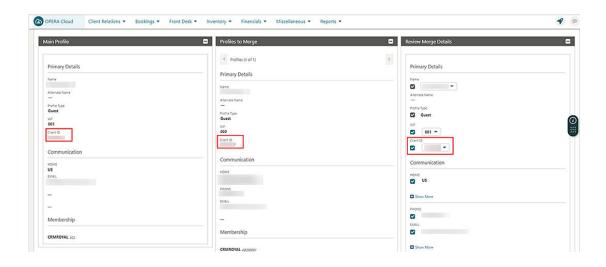
For properties with an Oracle Hospitality OPERA Cloud Service, Loyalty subscription (with membership handling externally or internally controlled) or when the Loyalty Membership Configuration OPERA Control is active and integrated with OPERA Customer Loyalty Tracking Cloud Service, Membership Card Numbers are autogenerated when From Sequence Number and To Sequence Number are defined or the Random Generation with Format check box is selected with a format defined in Card Number Details.



Client ID, Corp ID / IATA Added in Profile Merge

Profile Merge is updated with Client ID, Corp ID/IATA fields in the Main Profile, and the Profile to Merge panels. A check box and list field are available for selecting a value in the Review Merge Details panel. Based on the check box selection and the value selected, the Client ID/Corp ID/ IATA is applied to the resulting profile.





Detail Links Removed for Purged Profiles

For guest profiles purged by the Manual Profile Purge Routine or the scheduled purge routine, profile related detail links are not available in any linked reservations. You also cannot access the profile from Manage Reservation (search) or from the Reservation Presentation I Want To... menus.

Enrollment Updated

For properties with the **Enrollment** OPERA Control active (and integrated with an external loyalty solution), the following is updated:

Enroll Guest can be customized with additional fields using Page Composer.

Description
The last name of the individual
The first name of the individual
The middle name of the individual
Primary language used for the profile.
The title of the individual
VIP code for the profile
Currency code for the profile
Client ID to identify this profile
Type of guest, for example, Individual, Professional, etc.
The Profession of the individual
Accounts Receivables number used centrally for this guest or contact.

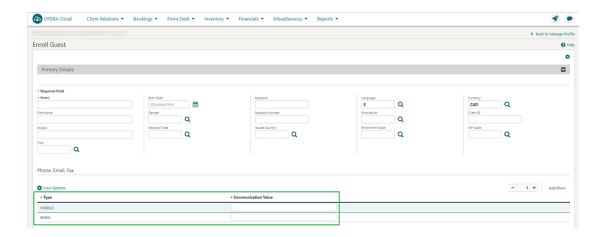


Name	Description
Alien Registration Number	Immigration registration number of this guest or contact according to local requirements.
Birth Date	Date of birth of the individual profiles.
Business ID	Business ID of a profile
Business Registration Code	Business registration code of the profile
Business Segments	Business segments this profile represents for your property
CRS ID	Identification number for the central reservation system
Credit Rating	Credit rating for the guest or contact
Enrollment Code	Code to indicate source used to enroll the member.
Folio Settlement Type	The default folio settlement type associated with the profile.
Gender	Indicates gender of Individual profile.
Immigration Status	Immigration status of the guest or contact according to local requirements.
Keep History	Keep guest in history Y/N (exclude profile from purge)
Legal Company	The legal company name of the guest or contact
Nationality	Nationality of the individual.
Payment Due Days	The due date for payment for the profile
Preferred Room	Preferred room number of the guest or contact
Protected	Keep profile protected Y/N
Restricted	Keep profile restricted Y/N
Tax Category	Tax category
Tax ID	Tax ID for the guest or contact according to local requirements
Tax ID 2	Tax ID for the guest or contact according to local requirements
Tax Office	Tax office for the guest or contact
Tax Percent1	Guest or contact profile's percentage of exemption from the Collecting Agent Taxes for the Tax Type associated with the profile according to local requirements
Tax Percent2	Guest or contact profile's percentage of exemption from the Collecting Agent Taxes for the Tax Type associated with the profile according to local requirements
Tax Percent3	Guest or contact profile's percentage of exemption from the Collecting Agent Taxes for the Tax Type associated with the profile according to local requirements



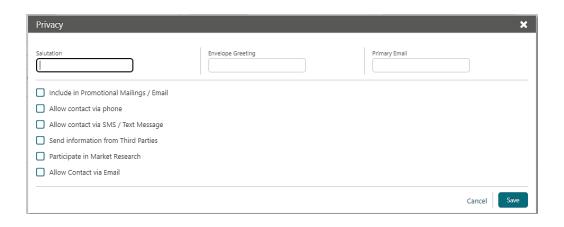
Name	Description
Tax Percent4	Guest or contact profile's percentage of exemption from the Collecting Agent Taxes for the Tax Type associated with the profile according to local requirements
Tax Percent5	Guest or contact profile's percentage of exemption from the Collecting Agent Taxes for the Tax Type associated with the profile according to local requirements
Tax Type	Tax Type of the profile
Territory	Territory of an account
Visa Validity Type	Visa validity of this guest or contact according to local requirements
Flex Field	All user-defined fields
 Text 	
 Number 	
• Date	
• Link	

Email and **Phone** communication details are mandatory based on the values selected for **Guest Email Type** and **Guest Phone Type** OPERA Controls.



For properties with the **Profile Mailing Privacy** OPERA Control also active, the **privacy** options are available when enrolling a guest.





STEPS TO ENABLE

- 1. Enable Page Composer at the property/hub or chain level, as required.
- From the OPERA Cloud menu, select Client Relations, select Profiles, and then select Manage Profiles.
- 3. Click I Want To and select Enroll Guest.
- 4. Select the **gear** icon to customize the **Enroll Guest** panel.
- 5. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
- 6. Select or confirm the **Property**.
- 7. Select the **Profile** group.
- 8. Locate and update the **Guest Email Type and Guest Phone Type** settings.

External Systems to Auto Subscribe Profiles Added

An External Systems to Auto Subscribe Profiles OPERA Control is added for properties with the Subscription Management OPERA Control active auto-subscribe new profiles in the selected external system.

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- Select the Profile Group.
- 4. Locate the External Systems to Auto Subscribe Profiles parameter and select external database(s). See Configuring External Databases.

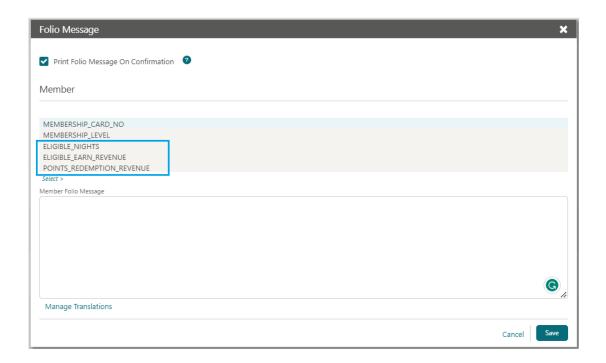
Folio Message Eligibility Updated



For properties with the **Display Reservation Awards** OPERA Control active, a **Folio Message Eligibility Code(s)** OPERA Control is added that allows you to add commaseparated Eligibility Codes indicating a reservation night is eligible for earning award/tier points based on the Eligible Reservation Code selected in the Reservation Daily Details.

For properties with the **Loyalty Membership Configuration** OPERA Control active (integrated with OPERA Customer Loyalty Tracking Cloud Service or an alternate loyalty solution), tags are added to the Membership Folio Message Configuration.

- Eligible_Nights: Displays the total number of Eligible Nights based on the Eligible
 Reservation Code in the Reservation Daily Details and the Eligibility Code in the Folio
 Message Eligibility Codes(s) OPERA Control. (Available when the Display
 Reservation Awards OPERA Control is active).
- Eligible_Earn_Revenue: Displays the total amount of revenue eligible for earning awards/tier points based on the revenue posted under the transaction code flagged with Membership on an eligible night. (Available when Display Reservation Awards OPERA Control is active).
- Points_Redemption_Revenue: Displays the total amount of revenue eligible to be paid
 with award points based on the revenue posted under the transaction code flagged with
 Points Redemption. (Available when the Award Points Redemption and Loyalty
 Payment Award with Eligible Transactions OPERA Controls are active).



STEPS TO ENABLE

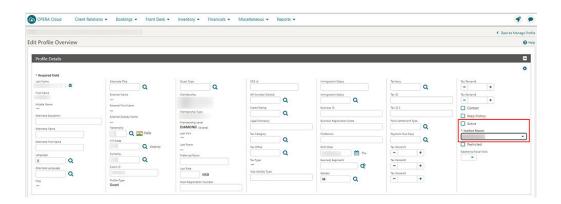
- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the **Membership** Group.
- 4. Locate and activate the **Display Reservation Awards** function.



- 5. Update the Folio Message Eligibility Code(s) setting.
- 6. Locate and activate the **Award Points Redemption** function and **Loyalty Payment Award with Eligible Transactions** function.

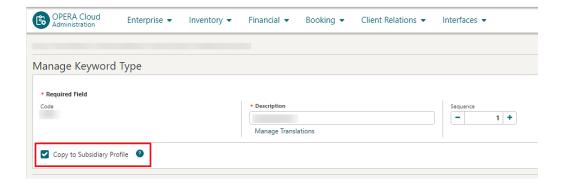
Inactive Reason Field Added

An **Inactive Reason** list field is added to the **Profile Details** panel in Guest, Contact, Group, and Sales Account profiles, and is enabled and mandatory when inactivating a profile by deselecting the **Active** check box. See Configuring Inactive Reasons.



Keyword Copy to Subsidiaries Added

For properties with **Keyword** and **Relationships** OPERA Controls active, keywords for a Keyword Type with the **Copy to Subsidiary Profile** check box selected are copied to subsidiary sale accounts (Company, Travel Agent, and Source) if the profile has an established Master-Subsidiary relationship based on pre-configured master-subsidiary relationship type.

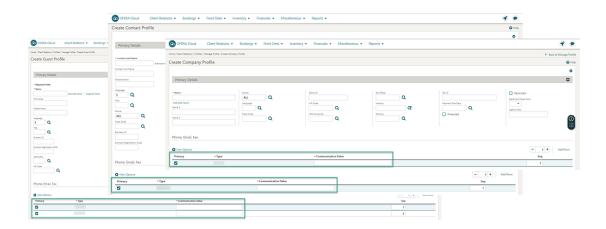




Mandatory Communication Types for Profiles

Profile creation is updated to enforce mandatory communication details:

- For Guest profiles, an email type and phone type entries are mandatory based on Guest Email Type and Guest Phone Type OPERA Controls.
- For Sales Accounts or Group profiles, a phone type entry is mandatory based on the Non Guest Phone Type OPERA Control.
- For Contact profiles, a phone type entry is mandatory based on the **Default Phone Type** for a Contact OPERA Control (available when the Contacts OPERA Control is active).



STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- 3. Select the **Profile** group.
- 4. Locate and update the **Guest Email Type**, **Guest Phone Type**, and **Non Guest Phone Type** settings.
- 5. Locate the **Contacts** function and update the **Default Phone Type for a Contact** setting.
- 6. See OPERA Controls Profile.

Membership Promotions OPERA Control Added

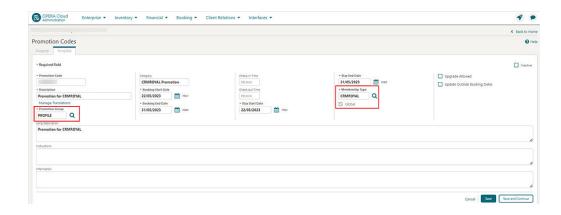
For properties with an **OPERA Cloud Service Loyalty** subscription and the **Promotions Module** OPERA Control active, a **Membership Promotions** OPERA Control is added to the **Membership group**.

Enabling the **Membership Promotions** OPERA Control:

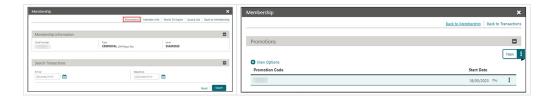
Adds the Profile Promotion Group in Promotion Groups configuration.



 Adds the ability to configure Promotion Codes for the Profile Promotion Group and a selected Membership Type.



A Promotions action link is enabled in Profile Membership. You can manage promotion codes that are configured for the Profile Promotion Group and Membership Type. See Configuring Promotion Codes. These promotion codes are considered when generating Membership transactions and calculating points based on Membership Type Rules configured with Promotion Codes in the General Rule Conditions. These promotion codes are also available to select when Creating Membership Transactions.



STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the **Membership** group.
- 4. Locate and activate the **Membership Promotions** function.
- 5. From the side menu, select Role Manager and then select either Manage Chain Roles or Manage Property Roles according to your needs.
- Enter search criteria and click Search.
- Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- 8. Select the Client Relations group and grant the tasks: New/Edit Membership Promotion and Delete Membership Promotion.
- 9. Click Save.

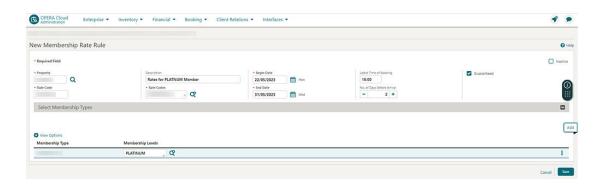


Membership Rates and Guaranteed Availability Added

Membership Rate Rules and Guaranteed Availability for Members OPERA Controls are added to the Membership Group, enabling you to offer special rate codes to members based on their membership type and level. Enabling the Guaranteed Availability for Members OPERA Control allows you to configure guaranteed Membership Rate Rules and to associate rate codes for Membership Type and Membership Levels closed due to restrictions.

Membership Rates can be booked using the Look to Book Sales screen. See Membership Rates for Members Added.

See Configuring Membership Rate Rules.



STEPS TO ENABLE

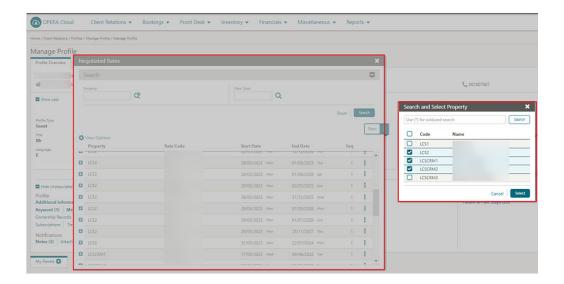
- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- 3. Select the **Membership** group.
- 4. Locate and activate the Membership Rate Rules and Guaranteed Availability for Members parameters.
- 5. From the side menu, select Role Manager, select either Manage Chain Roles, or Manage Property Roles according to your needs.
- 6. Enter search criteria and click Search.
- 7. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- 8. Select the Client Relations Admin group and grant these tasks: New/Edit Membership Rate Rules and Delete Membership Rate Rules.
- 9. Click Save.

Negotiated Rates Updated for Multi Property

For properties with the **Negotiated Rates** OPERA Control active, negotiated rates for multiple properties can be viewed from a hub location. The Negotiated Rates details link count displays a maximum of 26 based on unique rate codes (rate codes existing in multiple



properties are counted as one). The Negotiated Rates panel displays all negotiated rates for the profile, and you can filter the results by selecting one or multiple properties. See Managing Profile Negotiated Rates.



OPERA Control Renamed

The **Profile Revenue Buckets** OPERA Control is renamed to **Profile Revenue Statistics** OPERA Control for Viewing Guest Stay Statistics, Revenue Statistics.

Owner Referral Management Updated

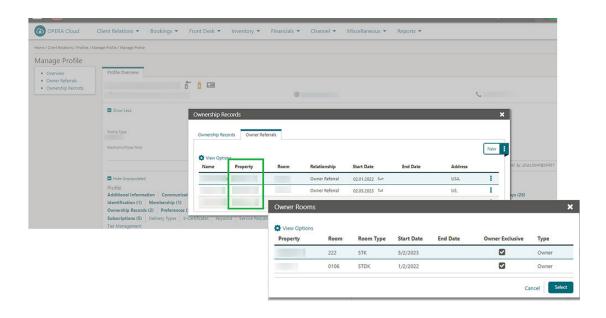
For properties with the **Room Rotation** OPERA Control active, Owner Referral Management is updated with the following validations:

- Circular references cannot be created.
- Duplicate Owner Referral Records cannot be created.

Property Added to Owner Referrals

For tenants with the **Room Rotation** OPERA Control active in one or more properties, a **Property** column appears in the Ownership Records panel in the Owner Referrals tab to differentiate rooms for properties when multiple records exist.



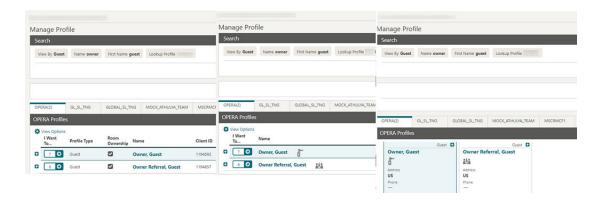


Room Ownership Updated

For properties with the Room Rotation OPERA Control active.

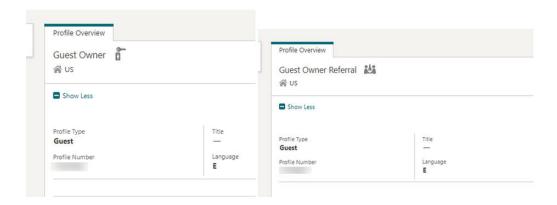
Indicators Added to Profiles

Profile search result (table view) is updated with a **Room Ownership** column and displays a selected check box for profiles that have either an associated Ownership Record or an Owner Referral Record. For List and Card views, the Owner icon appears for profiles with one or more active ownership records, and the Owner Referral icon appears for profiles with Owner Referral records.



The Owner and Owner Referral icons appear in the Profile Overview panel and in the Profile Information panel of the Look to Book Sales Screen.





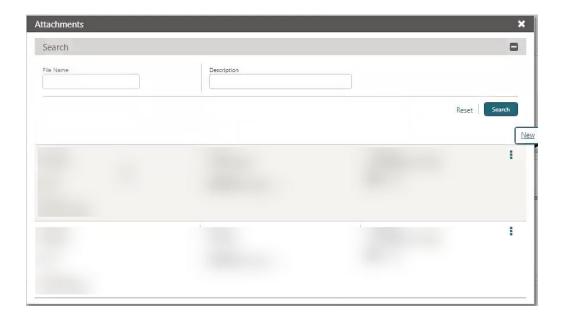
Owner Referral Management Validations

Owner Referral Management is updated with the following validations:

- · Circular references cannot be created.
- Duplicate Owner Referral Records cannot be created.

Search Added to Attachments

For properties with the **File Attachment** OPERA Control active, **File Name** and **Description** search fields are added to **Profile Attachments**.



Scheduled Leisure Activities Updated



The **Scheduled Activities** OPERA Control setting is changed to a function and enables integration with a leisure activity management solution and related functionality. See Managing Reservation Scheduled Activities (External Leisure).

IMPACT OR OTHER CONSIDERATIONS

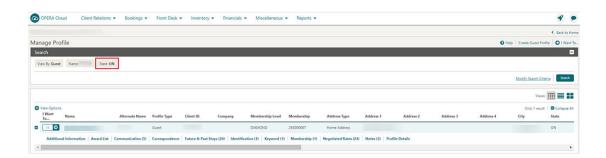
The **Scheduled Activities** OPERA Control is used in conjunction with an integrated Leisure Activity Management solution. See Oracle Cloud Marketplace.

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the **Profile** group and scroll to the parameters section.
- 4. Locate and activate the **Scheduled Activities** function.

State Added to Profile Search and Lookup

Profile Search and Profile Lookup are updated with the State list field.



Stay Records OPERA Control Function Added

A **Stay Records** OPERA Control is added to the **Profile Group** and is enabled by default, offering the following:

- The Stay Records tab in Profile Stay Statistics.
- Revenue Types and Revenue Groups configuration.
- Suspended Stay Record management for chains with remote properties integrated with OPERA Cloud. See Managing Suspended Stay Records.

Stay records are generated during End of Day by the **Process Guest Stay Data** procedure. They detail yearly statistics of guest stays summarized by Revenue Groups and are the basis for the creation of Membership Transactions used to calculate member Awards and Tier points.

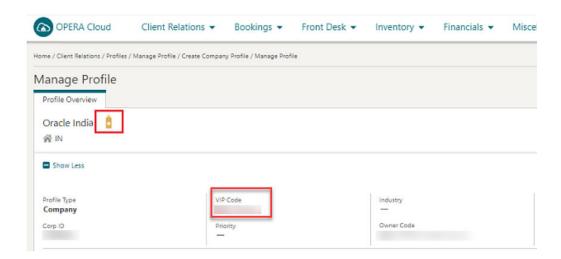


IMPACT OR OTHER CONSIDERATIONS

See Data Import Updated.

VIP Added to Sales Accounts

For properties with the **VIP** OPERA Control active, the **VIP** list field is added to Sales Account profiles (Company, Travel Agent, and Source profiles) and profile search. The VIP icon appears for Sales Account on Profile Overview and Quick Profile search. The **VIP** field can be removed from the Sales Account presentation using Page Composer.



STEPS TO DISABLE

To remove the VIP list field from Sales Accounts if not required:

- 1. Enable Page Composer at the property/hub or chain level, as required.
- From the OPERA Cloud menu, select Client Relations, select Profiles, and then select Manage Profiles.
- 3. For View By, select Company, Agent, or Source from the list.
- 4. Enter additional search criteria and click Search.
- Select a sales account profile from the search results, then click the Profile Name link or click I Want To . . . and select Profile.
- 6. Click the **gear** icon to customize the **Profile Details** panel.
 - a. Click the **pencil** icon for the VIP field.
 - For Update Displayed, select No from the list.
 - c. Click Save.
- Click Close Customization.
- 8. Disable Page Composer from the Settings menu.



COMMISSIONS

Commission Handling OPERA Control Added

A **Commissions Handling** OPERA Control is added to the Commissions group, activating reservation commission management and replacing the Oracle Hospitality OPERA Commission Management Cloud Service and the Oracle Hospitality OPERA Electronic Commission Data Transfer Cloud Service. The **EFT Export Type** OPERA Control is updated to display a list of EFT export formats for various clearing houses. See About Commission EFT Export File Formats.



The **Commissions Handling** OPERA Control is complimentary and enabled for existing properties.

COUNTRY SPECIFIC

Country Specific - Argentina - Tax Refund Report 8089 Available in R&A

The following is generically available in Reporting and Analytics (R&A), but should be reviewed by properties in Argentina.

The Tax Refund Report 8089 for Argentina is available in R&A version 23.4 using ARG-F8089 report xml located in /Shared Folders/Templates/Fiscal/Argentina (Folder). Refer to R&A release notes for further details.



Full details showing how to configure and run the ARG-F8089 report xml to provide the required data is available. Refer to Argentina - HGBU OPERA Cloud Fiscal Primary Data Document 2560521.1.

Country Specific - Brazil - SPED Export for Brazil Added to R and A



The following is generically available in Reporting & Analytics (R&A), but should be reviewed by properties in Brazil.

The SPED Export for Brazil is available in R&A version 23.4.0.0 using the SPED report xml located in /Shared Folders/Templates/Fiscal/Brazil (Folder). Refer to R&A release notes for further details.



Full details showing how to configure and run the SPED report xml to provide the required data is available in the Fiscal Primary Data Documentation for Brazil.

Refer to Brazil - OPERA Cloud Fiscal Primary Data Document 2597693.1t

Country Specific - France - Updated JET Event Codes

General Information JET Events Added

When you update the Name or Legal Owner values on the General Information window, a JET Event is recorded for each updated field with JET Event Code 410.

Address & Communications

When you update the Address, City, Postal Code, Country, Region, or State values on the Address & Communications window, a JET Event is recorded for each updated field with JET Event Code 410.

Localization JET Events

When you update the Business ID, Business Registration Code, RCS ID, Legal Form, or Social Capital values on the Localization window, a JET Event is recorded for each updated field with JET Event Code 410.



Previously, these actions were recorded with Event Code 270.

Quick Split JET Event

When you perform Quick Split on a transaction in the Billing screen, a JET Event is recorded with Event Code 910.



Previously, this action was recorded with Event Code 410.



Changes Log Updated

The Changes Log is updated to display new JET Event records.

When JET Events is selected for **Activity Group**, the **Action Type** list is enabled.

The Action Type lists a new Event Code.

• **Event Code 910**. When selected, only the Event Code records within the specified date range and with the specified Event Code number appear.

Refer to France - France - OPERA Cloud Fiscal Primary Data Document 2621636.1.

Country Specific - Germany - City Tax Updated

The following is generically available, but should be reviewed by properties in Germany.

The ability to set the maximum number of nights for City Tax to be posted is available for the CITY_TAX package code function when the **Posting Rhythm** is set to **Post Every Night**. See About City Tax Function.

Refer to Germany - HGBU OPERA Cloud Fiscal Primary Data Document 2622122.1

Country Specific - Germany - Purpose of Stay for City Tax Added

The following is generically available, but should be reviewed by properties in Germany.

A **Purpose of Stay for City Tax Calculation OPERA Control** Cashiering setting is added to define a default purpose of stay for the City Tax UDF package functions. When no value exists in the reservation stay details field for Purpose of Stay, the **Purpose of Stay for City Tax Calculation** value is used by the City Tax package function.

Refer to Germany - HGBU OPERA Cloud Fiscal Primary Data Document 2622122.1

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- Select the Cashiering group.
- Edit the Purpose of Stay for City Tax Calculation setting and select a Purpose of Stay value.
- 5. Click Save.

Country Specific - Greece - Folio Type Method Updated

The following update is available for properties in Greece.



The **Folio Type Method** OPERA Control is updated to include the **Guest Type** value in order to enable the following.

- The Folio Types configuration is updated with a field and search icon for Fiscal Guest Type and a check box for Correction.
- When you generate a folio, the Guest Type of the Payee Profile determines which Folio Type is selected.
- When you perform Void Folio, the Billing screen refreshes with limited actions available. The message, "A folio has been voided. Please finalize your corrections and generate a new folio," appears on the Billing screen.
- When you run the End of Day, a new step for Folios Required After Void identifies any folio windows where a Void Folio was performed, but another folio settlement was not performed.

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- 3. Select the Cashiering group.
- 4. Update the Folio Type Method setting to Guest Type.

Country Specific – Greece – Sample Folio Data Model Updated

The following update is available generically, but is of specific interest to properties in Greece. The Sample Folio template and data model (XML) is updated with multiple data elements.

The data elements for Guest Tax Office and Guest Tax Office Description correspond to the Tax Office field on the main Reservation Profile.

- Guest Tax Office (TAX_OFFICE_GUEST)
- Guest Tax Office Description {TAX_OFFICE_DESC_GUEST)

The data elements for Payee Tax Office and Payee Tax Office Description correspond to the Tax Office field on the Payee Profile.

- Payee Tax Office (TAX_OFFICE_PAYEE)
- Payee Tax Office Description (TAX OFFICE DESC PAYEE)

IMPACT OR OTHER CONSIDERATIONS

See Fiscal Integration Updated.

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Model.



Country Specific - Greece - Tax Folio Available for Proforma Folio, Kiosk Checkout, Video Checkout, and Mobile Checkout

The following update is available generically, but is of interest to properties in Greece.

When the **Generate Proforma Invoice** OPERA Control is active, and the **Tax Folio Transaction Code** OPERA Control has a value selected, and the Folio Type has the Tax Folio check box selected, then generating a proforma invoice for a billing window with at least one of the Tax Folio transaction codes posted generates a separate Tax Folio for the Tax Folio transaction codes.

Other Billing Areas

When at least one of the Tax Folio Transaction Codes is posted on a folio window for the following areas, the Tax Folio Transaction Codes are not separated into a Tax Folio and a single folio is generated:

- Credit Bill (from Folio History)
- Passerby
- Post It
- AR Invoice



For Passerby, Post It, and AR Invoice, a Stayover tax must be posted manually as there is no room type to calculate the tax automatically.

When a folio is generated for Kiosk checkout and Video Checkout, or Mobile checkout, and at least one of the Tax Folio Transaction Codes is posted on a folio window, the Tax Folio Transaction Codes are separated into a Tax Folio.

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the Property.
- 3. Select the **Cashiering** group.
- Locate and edit the Tax Folio Transaction Codes setting and then select Tax Transaction codes according to your needs.
- 5. Click Save.
- From the side menu, select Administration, select Financial, select Cashiering Management, and then select Folio Types.
- 7. Select a Folio Type to be marked as Tax Folio and select Edit.
- 8. Select the **Tax Folio** check box and click **Save**.
- Repeat the process until each Folio Type required to generate a Tax Folio has the Tax Folio check box selected.



Country Specific - Greece - Tax Folio Transaction Codes Added

The following update is available for properties in Greece.

The Tax Folio Transaction Codes OPERA Control is added to enable the following:

- The Transaction Code(s) defined in the Tax Folio Transaction Codes OPERA Control are grouped into a separate folio during Folio Settlement.
- The Folio Types configuration is updated with a check box for Tax Folio.

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise and then select OPERA Controls.
- 2. Select or confirm the Property.
- 3. Select the Cashiering group.
- 4. Update the **Tax Folio Transaction Codes** setting one or more Transaction Codes.

Country Specific - Hungary - Sample Folio Data Models Updated

Multiple generic data elements (Terminal ID, Last Special ID) are added to the country specific folios.

Country Specific - Hungary- Sample Folio Data Model Updated

The Sample Folio Hungary template and data model (XML) is updated with multiple data elements.

The data element for Terminal ID corresponds to the Terminal ID field on the Fiscal Terminal configuration screen.

Terminal ID (TERMINAL_ID).

The data element for Last Special ID corresponds to information returned in the fiscal response from a Fiscal Partner.

Last Special ID (LAST_FISCAL_DOCUMENT_SPCL_ID)

Refer to Hungary - OPERA Cloud Fiscal Primary Data Document 2622840.1.

Country Specific - India - Sample Folio Data Model Updated

The Sample Folio India Buckets template and data model (XML) is updated with multiple data elements.

Terminal ID (TERMINAL ID)

The data element for Last Special ID corresponds to information returned in the fiscal response from a Fiscal Partner.

Last Special ID (LAST_FISCAL_DOCUMENT_SPCL_ID)

Refer to India - OPERA Cloud Fiscal Primary Data Document 2552383.1.



Country Specific - Philippines - Sample Folio Data Model Updated

The Sample Folio Philippines template and data model (XML) is updated with multiple data elements.

The data element for Terminal ID corresponds to the Terminal ID field on the Fiscal Terminal configuration screen.

Terminal ID (TERMINAL_ID)

The data element for Last Special ID corresponds to information returned in the fiscal response from a Fiscal Partner.

Last Special ID (LAST_FISCAL_DOCUMENT_SPCL_ID)

Refer to Philippines - OPERA Cloud Fiscal Primary Data Document 2636950.1.

Country Specific - Poland - Sample Folio Data Model Updated

The Sample Folio Poland template and data model (XML) is updated with multiple data elements.

The data element for Terminal ID corresponds to the Terminal ID field on the Fiscal Terminal configuration screen.

Terminal ID (TERMINAL ID)

The data element for Last Special ID corresponds to information returned in the fiscal response from a Fiscal Partner.

Last Special ID (LAST_FISCAL_DOCUMENT_SPCL_ID)

Refer to Poland - OPERA Cloud Fiscal Primary Data Document 2620050.1.

Country Specific - Portugal - Sample Folio Data Model Updated

The Sample Folio Portugal template and data model (XML), as well as the Sample Credit Portugal template and data model (XML), are updated with multiple data elements.

The data element for Terminal ID corresponds to the Terminal ID field on the Fiscal Terminal configuration screen.

Terminal ID (TERMINAL_ID)

The data element for Last Special ID corresponds to information returned in the fiscal response from a Fiscal Partner.

Last Special ID (LAST_FISCAL_DOCUMENT_SPCL_ID)

Refer to Portugal - OPERA Cloud Fiscal Primary Data Document 2629862.1.

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Model.

Country Specific - Italy - IT_FISCAL_B Report Updated

The IT_FISCAL_B report displays records for folios generated for the selected business date by folio type. The report is updated to include values for Deposit Receipt Amounts and



Payments where the transaction code is marked as "Other" when they exist on the generated folio.

Refer to Italy - OPERA Cloud Fiscal Primary Data Document 2563778.1

Country Specific - Italy - IT_ISTAT_SICILY (ISTAT) Country Export for Italy Added to R&A

The following is generically available in Reporting & Analytics (R&A), but should be reviewed by properties in Italy.

The IT_ISTAT_SCICILY Country Export is available in R&A Version 23.4.0.0 using the ISTAT xml located in /Shared Folders/Templates/Fiscal/Italy (Folder). Refer to R&A Release notes for further details.



Full details showing how to configure and run the ISTAT xml to provide the required data is available in the Fiscal Primary Data Documentation for Italy.

Refer to Italy - OPERA Cloud Fiscal Primary Data Document 2563778.1

Country Specific - Japan - Deferred Taxes

The **Allow Posting of Deferred Taxes** OPERA Control is updated to appear for properties with Country Mode set to JP in Property Controls.

A Rounding Rule for the Deferred Tax Total OPERA Control setting is added and available when the Allow Posting of Deferred Taxes OPERA Control is active and the property currency has zero decimals.

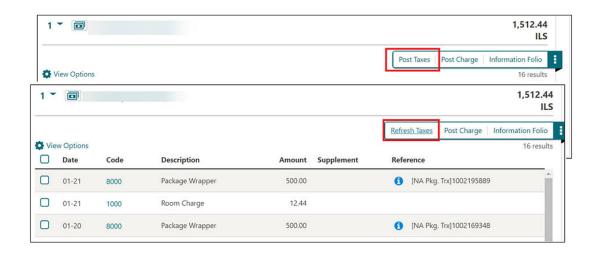
When **Allow Posting of Deferred Taxes** is active, only Exclusive Taxes/Generates are configurable for Transaction Codes, Rate Codes, and Package Codes.



Existing Japan Taxes generated using Package Code UDF Functions (for example: Onsen Tax, Tokyo Tax, Nagasaki Tax, and so on) have not been updated and no change is made to the setup and posting of these on a daily basis.

A **Post Taxes** action is added to Billing to calculate and post deferred tax charges that remain in the account for two hours. To update the taxes, select the **Refresh Taxes** action link.





Billing Screen

If you access the Billing screen, and there are charges that exist, the taxes are refreshed and posted with the message stating, "Please wait, recalculating the taxes."



When the **Allow Deferred Taxes** Cashiering parameter is on, the Folio Settlement screen does not display the Post Charges link.

Post Charges

When posting transactions in the billing screen, the taxes are automatically recalculated when the Post Charges screen is closed for properties with a zero decimal currency and the Cashiering > Setting > Rounding Rule for Deferred Tax Total has a value entered

Edit Posting

When you edit a posting, the taxes refresh and post once the changes are saved with the message stating, "Please wait, recalculating the taxes."

Post Adjustments

If you adjust postings through the Post Adjustment option, the taxes do not post automatically if no deferred tax entry exists. However, if the deferred tax entry already exists, and you adjust the postings through the Post Adjustment option, the taxes update.



A message stating, "Please wait, recalculating the taxes," does not appear in this scenario as the taxes are not refreshed and posted.



Day Use Reservation

If you access the Billing screen on a day-use reservation, the taxes post automatically. If the taxes are already posted, they refresh and post with the message stating: "Please wait, recalculating the taxes."

Room Transfer / Drag and Drop to Other Folio Window

If you transfer the charges from one folio/room to another, the taxes refresh and post with the message stating, "Please wait, recalculating the taxes."

Transfer Window

If you transfer charges from one window to another, the taxes refresh and post as soon as you return to the Billing screen with the message stating, "Please wait, recalculating the taxes."

Routing Instructions Create/Update/Delete

If you navigate to the routing instructions from the Billing screen to create, update, or delete the routing instructions, the taxes refresh and post as soon as you return to the Billing screen with the message stating, "Please wait, recalculating the taxes."

If you navigate to the routing instructions from the Reservation screen for creating, updating, or deleting the routing instructions, the existing taxes are deleted automatically from the Billing screen. Also, the balance link for that particular reservation shows the balance excluding the taxes.



In the case of Room Routing, the taxes are deleted if you select the transaction codes that are already posted in the room and you transfer those charges at the same time.

Fast Post from Post-It Screen

If you post charges through the Fast Post or Post-It screen, the existing taxes delete automatically from the Billing screen. Also, the balance link for that particular reservation shows the balance excluding the taxes.

Passerby

When you generate a Passerby Folio, the taxes are posted immediately with the parent transaction.

Credit Bill

When generating a Credit Bill, the taxes automatically populate when posting the charges. No pop-up message appears, since the charges & payments are reverted automatically if exiting the screen without settling.

AR Invoice

When you create a new Invoice in Accounts Receivable, the taxes are posted immediately with the parent transaction.



Service Charge

No change is made to the behavior when Service Charge is set up as a non-tax generate (Transaction Code Type = Others). It continues to be posted for each transaction. When Service Charge is set up as a Tax Generate (Transaction Code Type = Tax), deferred tax functionality appears.

Refer to Japan - OPERA Cloud Fiscal Primary Data Document 2560520.1.

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select Properties.
- 2. Select and **Edit** the Property.
- 3. Select Property Controls.
- 4. Locate **Country Mode** and ensure the value is set to **JP**.
- 5. Click Save.
- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- 8. Select the **Cashiering** group.
- 9. Activate the Allow Deferred Taxes parameter.
- Edit the Rounding Rule for Deferred Tax Total setting and then select the required value.
- 11. Click Save.

Country Specific - Japan - Package Functions Updated

The following changes are made to the package UDF function, JAPAN_GENERIC_TAX_UDF.

- The parameter label, Rounding To, is updated to Rounding down to the nearest amount.
- The parameter, Rounding Down to the nearest amount, is updated to round down the net amount to the nearest 100 using the PP (Per Person) or PR (Per Room) calculation type.

Refer to Japan - OPERA Cloud Fiscal Primary Data Document 2560520.1.

Country Specific – Japan – Sample Folio Data Model Updated

The following update is generally available and is of special interest to properties in Japan.



Revenue Bucket Configuration

A Footer_Net_Totals Revenue Bucket Type is added. See Revenue Buckets Overview.



Transaction codes can be linked to a single Revenue Bucket Code for Footer Net Totals.

Sample Folio Templates

The footer for all folios can be customized to include a configurable description and net amount total.

Merge codes for Footer_Net1_Amt to Footer_Net20_Amt and Footer_Net1_Desc to Footer_Net20_Desc are available for the folio footer.

Refer to Japan - OPERA Cloud Fiscal Primary Data Document 2560520.1.

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Model.

Merge codes for Footer_Net1_Amt to Footer_Net20_Amt and Footer_Net20_Amt to Footer Net1 Desc are available for the folio footer.

EXAMPLE:

Merge Code **Footer_Net1_Amt** displays the Total Net Amount of postings for transaction codes linked to Footer_Net1_Amt Revenue Bucket Code.

Merge Code **Footer_Net1_Desc** displays the value from the Description field for Footer_Net1_Amt Revenue Bucket Code.

Merge Code **Footer_Net2_Amt** displays the Total Net Amount of postings for transaction codes linked to Footer Net2 Amt Revenue Bucket Code.

Merge Code **Footer_Net2_Desc** displays the value from the Description field for Footer_Net2_Amt Revenue Bucket Code.

Country Specific - Maldives - Total Collected Tax (T-GST) Report Added to R&A

The following is generically available in Reporting & Analytics (R&A), but should be reviewed by properties in Maldives.

The Total Collected Tax Report (T-GST) is available in (R&A) Version 23.4 using the VatReport2 xml located in /Shared Folders/Templates/Fiscal (Folder). Refer to R&A Release notes for further details.





Full details showing how to configure and run the VatReport2 xml to provide the required data are available. Refer to Maldives - OPERA Cloud Fiscal Primary Data Document 2631152.1.

Country Specific - Monaco - Police Interface Export (Monaco Digital) Available in R&A

The following is generically available in Reporting and Analytics (R&A), but should be reviewed by properties in Monaco.

The Police Interface Export (Monaco Digital) for Monaco is available in R&A Version 23.4 using the MCO-Police_Report xml located in /Shared Folders/Templates/Fiscal/Monaco (Folder). Refer to R&A Release notes for further details.



Full details showing how to configure and run the MCO-Police_Report xml to provide the required data is available. Refer to Monaco - Oracle Hospitality OPERA Cloud Fiscal Primary Data Document.

Country Specific - Portugal - Billing Restriction Added

The following is implemented generically, but is of specific interest to properties in Portugal:

The **Allow Negative Postings (Charges)** OPERA Control is updated to control whether users can post negative charges in Fast Post (Post It) and Batch Charges. When the **Allow Negative Postings (Charges)** OPERA Control is inactive, you cannot post negative charges in the Fast Post and Batch Charges screens. The **Allow Negative Postings** OPERA Control overrides the **Post Negative Amounts** task, which allows you to post negative charges to reservation accounts.

Refer to Portugal - OPERA Cloud Fiscal Master Data Document 2629862.1

Country Specific - Portugal - Information Folios Disabled

The ability to generate an Information folio from Billing and Batch Folios is disabled for the following scenarios.



Note:

No warning messages appear in Batch Folios for selected reservations when Information Folios are not generated.

- **No Transactions**: When no (revenue or payment) transactions exist in the Billing window, and you generate an Information Folio, the warning message, "There are no postings to generate the folio" appears.
- Payment Only: When only a payment exists in the Billing window, and you
 generate an Information Folio, the warning message, "There are no revenue
 charges on the window" appears.
- Invoiced Transactions and Non-invoiced Payment: When invoiced transactions exist, and a non-invoiced payment also exists in the Billing window, and you generate an Information Folio, the warning message, "There are no revenue charges on the window" appears.
- Deposit or Deposit and Deposit Tax: When only a Deposit Transfer at Check In
 payment exists in the Billing window or Only Deposit Transfer at Check In, and
 Deposit Tax Transfer at Check In exists in the Billing window, and you generate an
 Information Folio, the warning message, "There are no revenue charges on the
 window" appears.

Refer to Portugal - OPERA Cloud Fiscal Master Data Document 2629862.1.

Country Specific - Portugal - Prefix and Suffix for Folio Type Added

The following update is available generically, but is of specific interest to properties in Portugal with the **Fiscal Folio Printing** OPERA Control and/or **Credit Bill OPERA** Control active.

- A Use Prefix for Folio Type OPERA Control is added to enable the following:
 - A Prefix field and Last Folio Number read-only field are added to Folio Type Configuration.
- A Use Suffix for Folio Type OPERA Control is added to enable the following:
 - A Suffix field is added to Folio Type Configuration.

The following update is country specific to Portugal.

Refer to Portugal - OPERA Cloud Fiscal Master Data Document 2629862.1.

- The Sample Folio Portugal template (sample_folio_portugal.rtf) and data model (xml) is updated with a FOLIO_TYPE_PREFIX data element and FOLIO_TYPE_SUFFIX data element, outputting the Prefix and Suffix configured on the Folio Type.
 - Also, the structure of the QR Code () is updated with values for Prefix and Suffix in column G. Example: G:FR 001CPORT9000/850.
- The Sample Credit Portugal template (sample_credit_portugal.rtf) and data model (xml) is updated with a FOLIO TYPE PREFIX data element and



FOLIO_TYPE_SUFFIX data element outputting the Prefix and Suffix configured on the Folio Type.

- Also, the structure of the QR Code () is updated with values for Suffix and Suffix in column G. Example: G:FR 001CPORT9000/850
- The **Digital Signature Generation** structure is updated with Prefix and Suffix in the format of #4: (Folio Type) (Prefix)(Resort)(Suffix)/(Bill Number).
- The **PT_SAFT_104** Export is updated with Prefix and Suffix for inclusion in the elements for <InvoiceNo>, <DocumentNumber>, <DocumentNumber>, and <Reference>.
 - For element <InvoiceNo>, the format is Folio Type+' '+Folio Type Prefix+Resort+Folio Type Suffix+'/'+Folio Number.
 - For element <DocumentNumber>, the format is Folio Type+' '+Folio Type Prefix+Resort+Folio Type Suffix+'/'+Folio Number.
 - For element >Reference>, the format is Folio Type+' '+Folio Type Prefix+Resort+Folio Type Suffix+'/'+Folio Number.

IMPACT OR OTHER CONSIDERATIONS

The OPERA Control Folio QR Code must be inactivated and reactivated in order for the changes to QR Code to take effect on the Sample Folio Portugal report (sample_folio_portugal.rtf) and Sample Credit Portugal report (sample_credit_portugal.rtf) in Portugal properties.

Portugal properties **do not** need to re-create the PT_SAFT_104 Export from the template for the new changes to take effect.

STEPS TO ENABLE (generic)

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the Cashiering group.
- 4. Locate and activate the **Use Prefix for Folio Type** parameter.
- 5. Locate and activate the **Use Suffix for Folio Type** parameter.

STEPS TO ENABLE (Portugal)

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- Select the Cashiering group.
- 4. Locate and activate the **Use Prefix for Folio Type** parameter.
- Locate and activate the Use Suffix for Folio Type parameter.
- Locate and inactivate the Folio QR Code parameter.
- 7. Locate and activate the **Folio QR Code** parameter.



Country Specific - Spain - Police Registration Card Updated

For properties with the **Accompanying Guests** OPERA Control active, the Police Registration Cards is generated for all accompanying guests along with the main guest profile on the reservation regardless of the ages of accompanying guests. A unique sequence number (Parte No.) is also generated for each accompanying guest along with the main guest.

Refer to Spain - OPERA Cloud Fiscal Primary Data Document 2555053.1.

Country Specific - South Korea - Device Selection During Login Added

A **Device Selection for Changes Log Tracking** OPERA Control is added to the General Group for properties in South Korea, enabling configuration of devices (workstations) and requiring you to select a device on login for tracking user activity in the Changes Log.

A Configure Devices menu is added to configure devices for properties and hubs. New, Edit, and Delete Device user tasks are added to the Interfaces Admin task group. See Configuring Devices.

Refer to South Korea - OPERA Cloud Fiscal Primary Data Document 2715970.1



IMPACT OR OTHER CONSIDERATIONS

The Device Selection is also required for OPERA Cloud Mobile.

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- 3. Select the **General** group.
- Locate and activate the Device Selection for Changes Log Tracking parameter.
- From the side menu, select Role Manager and select Manage Chain Roles and Manage Property Roles.
- Enter search criteria and click Search.



- 7. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- 8. Select the Interfaces Admin group and grant the Device Configuration, the New/Edit Devices, and the Delete Devices tasks.
- 9. Click Save.

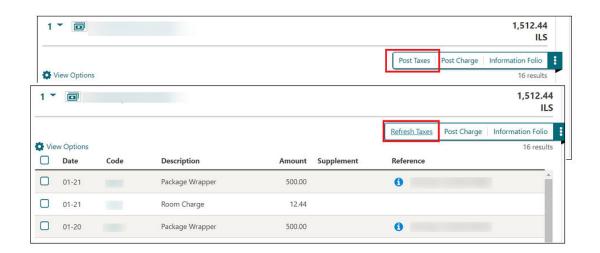
Country Specific - Taiwan - Deferred Tax for Taiwan

The **Allow Posting of Deferred Taxes** OPERA Control is updated to appear for properties with **Country Mode** set to **TW** in Property Controls.

A Rounding Rule for Deferred Tax Total OPERA Control setting is added and available when the Allow Posting of Deferred Taxes OPERA Control is active and the property currency has zero decimals.

When Allow Posting of Deferred Taxes is active, only Exclusive Taxes/Generates can be configured for Transaction Codes, Rate Codes, and Package Codes.

A **Post Taxes** action is added to Billing to calculate and post deferred tax charges that remain in the account for two hours. To update the taxes, select the **Refresh Taxes** action link.



Billing Screen

If you access the Billing screen and there are charges that exist, the taxes are refreshed and posted with the message stating: "Please wait, recalculating the taxes."



When the Cashiering Parameter Allow Deferred Taxes is on, the Post Charges link on the Folio Settlement screen is not displayed.



Post Charges

When you access the Billing screen, and no charges exist, and you click the **Post Charge** button to post, once you apply the changes and then exit the Post Charge screen, the taxes do not post until you click the **Post Taxes** button. However, if the Billing screen has an existing charge, then the taxes update once you close the Post Charge screen.

Edit Posting

When you edit a posting, the taxes refresh and post once the changes are saved with the message stating: "Please wait, recalculating the taxes."

Post Adjustment

If you are adjusting postings through the Post Adjustment option, the taxes do not post automatically if no deferred tax entry exists. However, if the deferred tax entry already exists, and you adjust the postings through the Post Adjustment option, the taxes update.



A message stating "Please wait, recalculating the taxes" does not appear in this scenario as the taxes are not refreshed and posted.

Day Use Reservation

If you access the Billing screen on a day-use reservation, the taxes post automatically. Also, if the taxes are already posted, they refresh and post with the message stating: "Please wait, recalculating the taxes."

Room Transfer/Drag and Drop to Other Folio Window

If you transfer the charges from one folio/room to another, the taxes refresh and post with the message stating: "Please wait, recalculating the taxes."

Transfer Window

If you transfer charges from one window to another, the taxes refresh and post as soon as you return to the Billing screen with the message stating: "Please wait, recalculating the taxes."

Routing Instructions Create / Update/Delete

If you navigate to the routing instructions from the Billing screen to create, update, or delete the routing instructions, the taxes refresh and post as soon as you return to the Billing screen with the message stating: "Please wait, recalculating the taxes."

If you navigate to the routing instructions from the Reservation screen for creating, updating, or deleting the routing instructions, the existing taxes are deleted automatically from the Billing screen. Also, the balance link for that particular reservation shows the balance excluding the taxes.



Note:

In the case of Room Routing, the taxes are deleted if you select the transaction codes that are already posted in the room and you transfer those charges at the same time.

Fast Post from Post-It Screen

If you post charges through the Fast Post or Post-It screen, the existing taxes delete automatically from the Billing screen. Also, the balance link for that particular reservation shows the balance excluding the taxes.

Passerby

When you generate a Passerby Folio, the taxes are posted immediately with the parent transaction.

Credit Bill

When generating a Credit Bill, the taxes automatically populate when posting the charges. No pop-up message appears, since the charges and payments are reverted automatically if exiting the screen without settling.

AR Invoice

When you create a new Invoice in Accounts Receivable, the taxes are posted immediately with the parent transaction.

Service Charge

No change is made to the behavior when Service Charge is set up as a non-tax generate (Transaction Code Type = Others). It continues to be posted for each transaction. When a Service Charge is set up as a Tax generate (Transaction Code Type = Tax), deferred tax functionality is displayed.

Refer to Taiwan - OPERA Cloud Fiscal Primary Data Document 2800520.1.

STEPS TO ENABLE

After upgrading to OPERA Cloud Version 23.4.00, do the following:

- 1. From the side menu, select **Administration**, select **Enterprise**, and then select **Properties**.
- 2. Select and edit the **Property**.
- 3. Select Property Controls.
- 4. Locate **Country Mode** and ensure the value is set to **TW**.
- 5. Click Save.

Country Specific - Taiwan - GUI Numbers Updated



The following is implemented generically, but is of specific interest to properties in Taiwan with the **GUI Numbers** OPERA Control active:

When the GUI Number End Number for the specific period is reached, no further folios/eInvoices can be generated for that period until the End Number is updated with a larger number.

When the End Number is reached, and you attempt to generate the next folio/eInvoice, the warning, "Unable to generate eInvoice. All GUI Numbers have been used for this Period" appears. No folio/eInvoice is generated and, when the Payment Type is not Direct Bill/City Ledger, the payment is posted to the billing window. Direct Bill/City Ledger payments are not posted to the billing window, instead, these transactions are rolled back.

Updating the End Number for the period to a larger number, folios/einvoices can then be created. The next folio/eInvoice created generates the next GUI Number in the sequence.



Current validation when updating the End Number to ensure the End Number is larger than the Begin Number exists. No additional validations have been added. If a number already generated for that period is entered in the End Number field, the value can be saved. When generating the next folio/elnvoice. If the number with that prefix already exists in OPERA Cloud, the warning "Unable to generate elnvoice. All GUI Numbers have been used for this Period" appears.

Refer to Taiwan - OPERA Cloud Fiscal Primary Data Document 2800520.1

EVENTS

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge.

Copy Events to Other Function Spaces



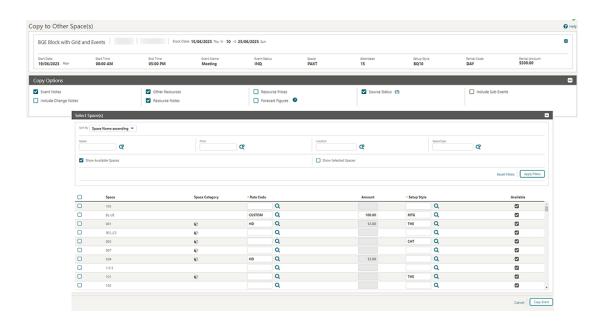
enabling the copying of one or more events to other function spaces within the same block and property. While copying, you can select whether to include notes, resources, and other event details in the event copy. The Select Space(s) section has options to filter spaces by floor, location, and Space Type. You can also select Show Only Available Spaces or only Spaces Selected. If the **Source Status** check box is selected, copied events are created with the source status unless the status is Return to Inventory or Actual; in this case, events are created with the status selected in the **Catering Status when Copying an Event OPERA Control**.

When you copy an event to a space that is not available, and the **Events Waitlist OPERA**Control. is active, the processing screen displays a message indicating the event will be waitlisted. For more information, see Managing Event Waitlist.



Alternate Space Events cannot be copied.

See Copying Events to Other Spaces.



STEPS TO ENABLE

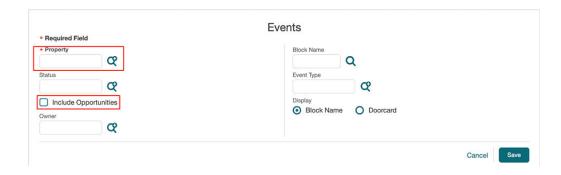
- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- **3.** Select the **Events** group.
- 4. Locate and activate Copy Event to Other Spaces.



Event Dashboard Tile Updated

The Events tile is updated with multi-property selection when set up from a Regular Hub or Central Sales Hub location.

For OPERA Cloud Service, Sales and Event Management Premium Edition subscribers with the **Opportunities** OPERA Control active, you can also include **Opportunities** on the tile.



Exclude from Forecast based on Function Spaces Added

For OPERA Cloud Sales & Event Management Standard Edition or OPERA Cloud Sales & Event Management Premium Edition subscribers with the **Advanced Function Space Handling** OPERA Control active, an **Exclude Event from Forecast Based on Function Space** OPERA Control is added to the Events group. The OPERA Control enables an **Exclude from Forecast** check box in the function space configuration to identify that events are to be excluded from forecast reporting by defaulting the **Exclude from Forecast** check box in the Event Revenue Summary.

Multi Event Edit defaults the Exclude From Forecast option to "Yes" when the function space selected has the Exclude from Forecast check box selected.

STEPS TO ENABLE

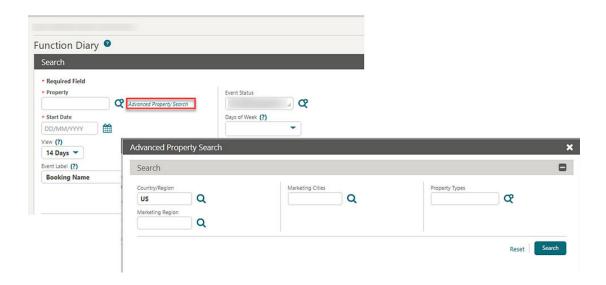
- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- Select or confirm the Property.
- Select the Events group.
- 4. Locate the Advanced Function Space Handling parameter.
- Activate the Exclude Event from Forecast Based on Function Space parameter.

Function Diary Updated

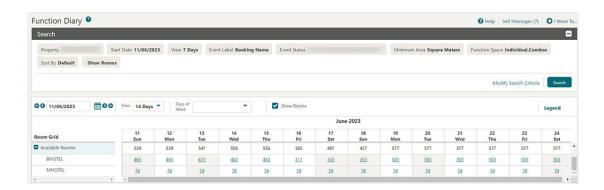


The Function Diary is updated with the following:

An **Advanced Property Search** action link added for multi-property operations. From a hub location, you can search for properties by Country/Region, Marketing Region, Marketing Cities, and Property Type.



The **Room Grid** is updated to display **Available Rooms** figures as a link for launching **Property Availability** for the property and the date selected.



When there are overlapping events in a space, the rows expand automatically to show all the events booked.

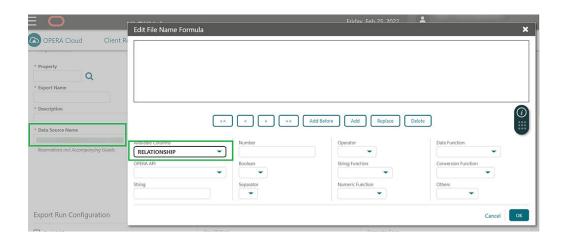


EXPORTS



Exp_Accompanying_Resv_View Updated

The **EXP_ACCOMPANYING_RESV_VIEW** is updated with a **Relationship** column.



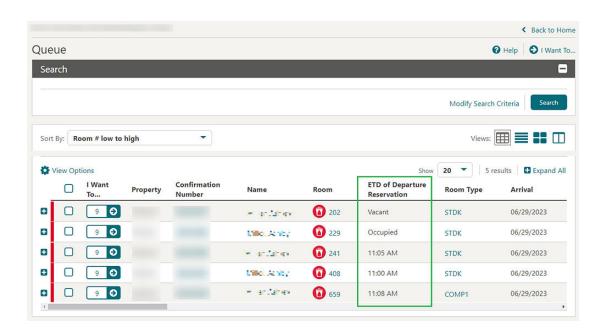
FRONT DESK

Departure ETD Added to Arrival Search

An ETD of Departure Reservation column is added in table view for Arrival searches and displays the Estimated Time of Departure of the departing reservation currently occupying the room assigned to an arriving reservation. If the room is unoccupied, the ETD of Departure Reservation column displays Vacant. If the departing reservation does not have an departure time specified, the ETD of Departure Reservation column displays Occupied. Should the room be occupied by multiple reservations (Share reservations or Component Rooms), then the ETD of Departure Reservation column displays the latest defined ETD of those reservations.

For properties with the **Queue Rooms** OPERA Control active, the **ETD of Departure Reservation** column appears in the Queue search table view by default. On other arrival search pages, you can display the column by selecting the **ETD of Departure Reservation** check box in the Search panel.





OPERA Controls Updated

The following OPERA Controls are relocated from the Reservations group to the Front Desk group.

- Enhanced Room Assignment (Function)
- Reservation Room Features and Floors (Parameter)
- Reservation Smoking Preference (Parameter)
- Room Feature Validation (Parameter)
- Room Type Auto Room Assign (Parameter)
- Swap/Shift Rooms (Parameter)
- Room Display Order (Setting)
- Do Not Move Room (Function)

Sample Registration Card Data Model Updated

The SAMPLE_REGISTRATION_CARD data model (XML) and template is updated with the following elements:

Property Details:

- Resort Legal Owner
- Resort Chain
- Resort Address



- Resort State Description
- Resort Country Description
- Resort Region Code
- Resort Region Description
- Resort Web
- Resort Toll Free
- Property_Tax_Id
- Resort Check in Time
- Resort Check-Out Time
- Resort Latitude
- Resort Longitude
- Resort No of Floors
- Resort Total Rooms
- Resort Number of Beds
- Resort Business Id
- Bank Code
- Bank ID Code
- Bank ID Type
- Bank Name

Linked Company Profile:

- Company Name
- Company Full Address
- Company Address 1
- Company Address 2
- Company Address 3
- · Company Address 4
- Company ZIP
- Company City
- Company State Code
- Company State Description
- Company Country Code
- Company Country Description
- Company Language Code
- Company Language Description
- Company Phone
- Company Email



Reservation:

RTC – Room Type To Charge

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Model.

Vouchers Added

A **Vouchers** OPERA Control is added to Cashiering, enabling the ability to configure rules for generating vouchers during check in. Typically, these vouchers are redeemable for food, beverages, or other products and services during a guest's stay. A sample_voucher.rtf template is available for customization in the Vouchers report group. See Configuring Voucher Rules.

If an arrival reservation satisfies a voucher rule, vouchers are generated during check in and you are prompted to print the vouchers. Vouchers can also be manually generated and printed prior to check in on arrival day. See Managing Vouchers.



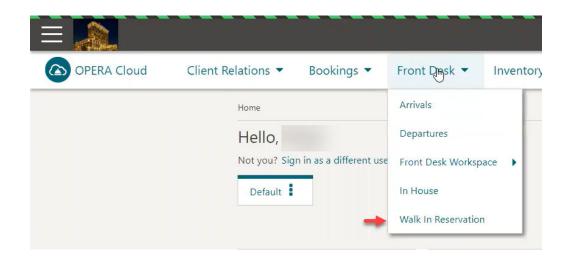
STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the **Cashiering** group.
- 4. Locate and activate the **Vouchers** OPERA Control function.
- 5. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
- 6. Enter search criteria and click Search.
- 7. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- 8. Select the Financial Admin group and grant the tasks: Vouchers, New/Edit Vouchers, and Delete Vouchers.
- 9. Select the **Financials** group and grant the **Print Vouchers** tasks.
- 10. Click Save.



Walk In Reservation Relocated to Front Desk

The Walk In Reservation menu option is relocated to the Front Desk menu.



The following tasks are added to the Bookings group under the Reservation Management main task:

- Front Desk: Controls access to the Front Desk menu options.
- Walk In Reservation: Controls access to the Walk In Reservation menu option.
- Turndown: Controls access to the Turndown menu option in the Rooms
 Management menu (available when the Turndown OPERA Control is active).

For roles that currently have the Reservation Management task granted, the new tasks is granted automatically. For roles that did not have Reservation Management task granted, the new tasks are not granted (see Steps to Enable below).

STEPS TO ENABLE

To assign the new tasks to user roles, do the following:

- From the Role Manager menu, select either Manage Chain Roles or Manage Property Roles according to your needs.
- 2. Enter search criteria and click Search.
- 3. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- 4. Select the **Bookings** group and grant the tasks as needed: **Reservation Management** and then **Front Desk**, **Walk In Reservation**, **Turndown**.
- Click Save.

INTEGRATIONS



Accompanying Guest Business Events Added

Accompanying Guest data elements are added to New and Update Reservation action types for Reservation business event. See Configuring Business Events.

New Business Event for Room Key Creation

The Room Key Created business event is added to the Reservation module.

Business Event Reopen Guest Folio Added

For properties with the Open Folio OPERA Control active:

Reopen Guest Folio business events (BE) are added for the Reservation module with the following Data Elements:

- 1. Confirmation Number
- 2. Folio Close Date
- 3. Folio Close YN
- 4. Folio Flag
- 5. Resv Name ID
- Update Date
- Update User

The Reopen Guest Folio BE is generated when a posting is made in the Closed OPEN FOLIO.

Close Guest Folio business events are added for the Reservation module with the following Data Elements:

- 1. Confirmation Number
- 2. Folio Close Date
- 3. Folio Close YN
- Folio Flag
- 5. Resv Name ID
- 6. Update Date
- 7. Update User

Close Guest Folio BE is generated in the following scenarios:

- 1. When a reservation is checked out with the Post Stay Charge Flag off.
- 2. When a reservation is checked out with the Post Stay Charge Flag on, then the BE is generated during Night Audit.



When a reservation is checked out as an Open Folio with the Post Stay Charge Flag on, and you close the Folio before End of Day (EOD), then the BE is generated during NightAudit.

A Folio Flag data element is added to the existing Check Out Business Event payload (XML) only.



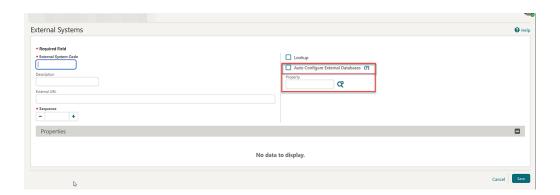
No Changes are made in the existing functionality or data elements in the user interface, and this BE works the same way as it did before.

Croatia – Fiscal Integration Updated

The following update is generally available and is of special interest to properties in Croatia. For properties with the **Supporting Documents** OPERA Control active, fiscal integration (OFIS) is updated to support video check out.

External System Configuration Updated

The ability to simultaneously configure an external system for multiple properties from a hub location is added along with the ability to auto configure the external database by selecting the **Auto Configure External Databases** check box.



Fiscal Folio Parameters Added

The following Fiscal Folio parameters are added for GENERIC1, GENERIC2, and GENERIC3 Fiscal partners.

• FLIP_PARTNER_IFC_CASHIER: Specifies the IFC cashier numbers for use by the partner.

 FLIP_EXTENDED_RESPONSE: Extended response for OFIS (OPERA Fiscal Integration Solution).

Fiscal Integration Updated

Fiscal integration is updated with the following Fiscal Folio parameters that are available in the Universal Payload.



Default Value = Null/blank.

GENERIC1, GENERIC2, and GENERIC3 Fiscal Partner

- FLIP_PARTNER_MULTIPLE_TAXES
- FLIP_PARTNER_SPECIAL_TAX2
- FLIP_PARTNER_EXCLUDE_FB
- FLIP_FINANCIAL_ACCOUNTING_ID
- FLIP ACCOUNTING SUPPLIER ID
- FLIP_PARTNER_TRANSLATION_LANGUAGE

EDICOM Fiscal Partner

- FLIP_PARTNER_FOLIO_TEXT
- FLIP_PROPERTY_CODE
- FLIP_PARTNER_RULE

EFSTA Fiscal Partner

- FLIP_PARTNER_SPECIAL_TAX
- FLIP_PARTNER_RULE

TAIWAN_EINVOICE Fiscal Partner

- FLIP_PARTNER_VAT_RATE
- FLIP_PARTNER_RULE

BASWARE Fiscal Partner

- FLIP ACCOUNTING SUPPLIER ID
- FLIP_FINANCIAL_ACCOUNTING_ID
- FLIP_PROPERTY_ID
- FLIP PARTNER RULE



POSNET Fiscal Partner

- FLIP_PARTNER_TRANSLATION_LANGUAGE
- FLIP_PARTNER_RULE

ESDC, INDIA_EINVOICE, NTMP, HGRS Fiscal Partners

FLIP_PARTNER_RULE

Default value NULL from all Fiscal Folio Parameters on all templates are removed in OPERA SID.

VNPT Fiscal Partner and Fiscal Folio Parameter Template are removed from OPERA SID.

SISCOSERV Fiscal Partner and Export Mappings (MC_SISCOSERV) are removed from OPERA SID.

Fiscal Integration Updated

Fiscal integration is updated with the following attributes for Prefix and Suffix, which correspond to the Prefix field and Suffix field on the Folio Type.

<DocumentInfo>

- <Prefix>
- <Suffix>

Fiscal integration is updated with the following attributes for AssociatedBillPrefix and AssociatedBillSuffix, which correspond to the Prefix field and Suffix field on the Folio Type of the original folio, for which the Credit Bill is generated.

<FolioHeaderInfo>

- <AssociatedBillPrefix>
- <AssociatedBillSuffix>

Fiscal Integration Updated

Fiscal integration is updated with the following attributes:

- RevenueBucketInfo:
 - BucketCodeTotalNet
 - BucketCodeTotalGross (calculation is improved)
- PayeeInfo, GuestInfo, and AccompanyingGuest:
 - AlternateLastName
 - AlternateFirstName



- AlternateSalutation
- MiddleName
- LegalCompany
- FiscalClientId
- FiscalGuestType
- Profession
- Salutation
- BusinessRegistration
- PayeeInfo
 - Industry

Fiscal Integration Updated

Fiscal integration is updated with the following attribute TrxNoHeader as part of the deposit transfer posting to identify the original Deposit Folio or Deposit Receipt payment description.

In addition, a new Deposit Receipt section is added for the deposit receipts included in the folio. The new section path is OperaFiscalPayload.DepositsInfo.DepositReceipt.

Fiscal Integration Updated

Fiscal integration is updated with the following attribute for OrgResvNameId, which corresponds to the Reservation ID (RESV_NAME_ID) of the reservation where the transaction was originally posted.

<Postings

<OrgResvNameId>

<Generates>

<OrgResvNameId>

Fiscal Integration Updated for Command

Fiscal integration is updated with the following attribute for Command, which populates with a value of Payment when a Fiscal Payload is performed:

<Command>PAYMENT</Command>

Fiscal Integration Updated for TaxOfficeDesc



Fiscal integration is updated with the following attribute for TaxOfficeDesc, which corresponds to the Tax Office field on the Payee Profile and on the main Reservation Profile:

<PayeeInfo>

TaxOfficeDesc

<GuestInfo>

TaxOfficeDesc

Housekeeping Business Events Updated

The One-Shot Key Created business event is added to the Housekeeping module.

OPERA Cloud Hub Integration for Remote Property Added

The ability to integrate remote OPERA Property 5.5.0.34 properties using OPERA Xchange Interface (OXI) is added with the introduction of OPERA Cloud Hub. See Activating OPERA Cloud Hub Integration.

STEPS TO ENABLE

Activate the hub-level function to activate integration for all properties in the Chain with **OXI-OPERA** as the system default interface. Inactivating the OPERA Control inactivates Cloud Hub Integration for all properties in the chain.

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Hub**.
- Select the General group.
- 4. Locate and activate the Cloud Hub Integration for all Properties function.

Activate the property-level function to activate integration for specific properties with **OXI-OPERA** as the system default interface. Inactivating the OPERA Control inactivates Cloud Hub Integration for the specific property.

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the **General** group.
- 4. Locate and activate the **Cloud Hub Integration** function.

Update Roles

- From the side menu, select Role Manager and then select either Manage Chain Roles or Manage Property Roles according to your needs.
- 2. Enter search criteria and click Search.



- 3. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- Select the Exchange Interfaces group and grant the Central Messages Monitoring task.
- 5. Click Save.



If you want to activate or inactive Cloud Hub integration for specific properties, always use the property level **Cloud Hub Integration** OPERA Control function.

Outbound Code Added for Key Encoding

In order to integrate with an Oracle Hospitality Integration Platform (door lock system) partner for room key encoding, Property Interfaces is updated with an Outbound Code list field for selecting an outbound system where the Outbound Type is GUESTKEY_GENERIC.



With Outbound DLS Interface, the following actions are available from Create Key.

- Create New Key
- Create Duplicate Key
- Lost Key
- Re-Encode Key
- Delete Key
- Create One-Shot Key
- Read Key

IMPACT OR OTHER CONSIDERATIONS

Outbound OHIP integration with a Key/Door Lock System partner provides an alternative to the legacy FIAS/IFC8 interface.

See Oracle Cloud Marketplace.

OWS Block OPERA Controls Added



For properties with an OPERA Web Self-Service (OWS) subscription, the following OPERA Controls are added to Channel Management to determine the defaults for blocks created using the OWS APIs:

- Default Web Block Market
- Default Web Block Rate
- Default Web Block Source
- Default Web Block Status
- Default Web Block Type
- Default Web Event Status
- Default Web Inquiry Status
- Show Price for Web Viewable Space

STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the Property.
- 3. Select the **Channel Management** group.
- 4. Locate and activate the **Show Price for Web Viewable Space** parameter.
- Update and select a value for Default Web Block Market, Default Web Block Rate, Default Web Block Source, Default Web Block Status, Default Web Block Type, Default Web Event Status, and Default Web Inquiry Status settings.

Reservation Business Events Updated

Reservations Module Business Events is updated with the following:

Business Event	Data Element Added
New Reservation	Comment ID
Update Reservation	Comment ID
New Trace	Trace ID
Update Trace	Trace ID

Room Key Pin Added

A **Display Key Pin** OPERA Control is added to the IFC Group. When active, along with Display Key Pin Code check box in the General Information tab of the DLS interface, a Key Pin is generated when encoding new room keys.

The Key Pin is masked in the Key Pin field by default and unmasked when the View Key Pin task is granted.



The Key Pin is accessible from:

- Create Key Page
- Reservation Presentation
- Reservation Stay Details
- Reservation Information

STEPS TO ENABLE

OPERA Control Parameter:

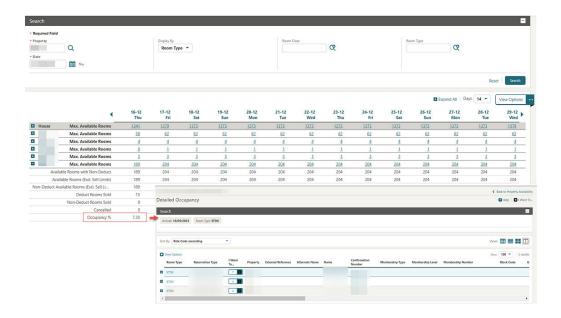
- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- 3. Select the **IFC** group.
- 4. Locate and activate the **Display Key Pin** parameter.
- 5. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
- 6. Enter search criteria and click Search.
- 7. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- 8. Select the Interfaces Admin group and grant the View Key Pin task.
- 9. Click Save.

INVENTORY

Occupancy Drill Down Added to Property Availability

Room Type **Occupancy**% in Property Availability is updated as a link. Selecting a Occupancy% value for a date launches a Detailed Occupancy reservation list of associated reservations.

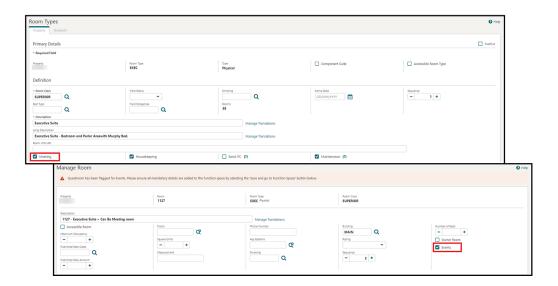




Room Types Configuration for Event Space Updated

The **Meeting** check box in Room Type configuration can be updated so the associated inventory (guest) rooms are not available as meeting spaces for catering events. If future events are booked in the rooms associated with the room type, a message indicates the **Meeting** check box cannot be updated.

In Room Configuration, the **Events** check box can be updated so the inventory (guest) room is no longer available as a meeting space for catering events. If future events are booked in the room, a message indicates the **Events** check box cannot be updated.





MISCELLANEOUS

Changes Log Updated for Keys

The Changes Log is updated to list specific action types for Room Key Created and for One-Shot Key Created activities.

The Key Create and Key Duplicate action types under the Reservation group are modified to New Key Request and Duplicate Key Request respectively.

The One-Shot Key action type under the Reservation group is modified to One-Shot Key Request, and the group is changed to Housekeeping.

Custom Message Text Updated for Multi Property

Stationery Custom Message Text configuration is available with an OPERA Cloud Foundation or OPERA Cloud Central Management Services subscription. You can copy custom message text configuration to other properties from a hub location.

Key Options and Failures Tracked in Changes Log

For properties with an active Room Key Encoding (DLS) property interface, the Changes Log is updated with the following:

- Failed Keys reason (received from key system) is added to the Description.
- Key Options for New, Duplicate, Failed, and One-Shot Keys are added the Description.

Multi-Property OPERA Control Added

A **Multi-Property** OPERA Control is added to the **General group**, enabling template configuration and property-to-property copy of configuration, reports, and stationery. The **Multi-Property** OPERA Control replaces the OPERA Cloud Multi-Property Cloud Service and related functionality and is auto-activated for tenants/properties with an OPERA Cloud Multi-property Cloud Service subscription.

Template Configuration

- Airports
- Alerts
- Amenities



- Attractions
- Cancel Penalties
- Day Types
- Deposit Rules
- Market Codes
- Market Groups
- Marketing Cities
- Marketing Text
- OOS Reasons
- Housekeeping Tasks
- Housekeeping Schedules
- Package Forecast Groups
- Preferences
- Floors
- Promotion Codes
- Rate Categories
- Rate Classes
- Rate Seasons
- Reservation Types
- Room Classes
- Room Conditions
- Room Maintenance
- Room Types
- Source Codes
- Source Groups
- Transportation
- Turnaway Codes
- Event Codes
- Transaction Groups
- Transaction Subgroups
- Transaction Codes
- Guest Messages
- Property Details
- Locator Codes
- Exclusive Preferences
- Job Titles
- Device Locations



- Shift Drop Locations
- Custom Numbers

Property to Property Copy

- Generic Reports
- Managers Report
- End Of Day Report
- Room Hierarchy Types
- Room Hierarchy Classes
- Adjustment Codes
- Auto Attach Elements
- Cancel Penalties Schedules
- Departments
- Deposit Rules Schedules
- Folio Grouping Codes
- Function Space Locations
- Global Alerts
- Housekeeping Sections
- Housekeeping Supplies
- Package Codes
- Fiscal Folio Parameters
- Payment Methods
- Promotion Groups
- Rate Codes
- Reservation Types Schedules
- Revenue Bucket Types
- Revenue Bucket Codes
- Routing Codes
- Service Request Codes
- Tax Types
- Trace Texts
- Track It
- Yield Adjustment Codes
- Yield Categories
- Item Inventory
- Item Class
- Tax Service Fee



- Buildings
- Tax Brackets
- Upsell Rules
- Room Features
- Ecoupons
- Activity Locations
- Activity Types
- Custom Charge Exemptions

IMPACT OR OTHER CONSIDERATIONS

The OPERA Cloud Multi-Property Cloud Service is deprecated.

Multi-select List Field Sequencing Updated

Selected values in multi-select fields are sorted according to the sequence.

OPERA Controls Added

OPERA Controls functions and parameters are added for existing functionality and activated by default. OPERA Controls can be used to disable/enable the following functionality:

Front Desk

Telephone Book/Operator (Parameter): The telephone book is available to
maintain contact information for local theaters, restaurants, taxi stands, airlines,
churches, employee directory, other properties, and so on. Use the Telephone
Operator to perform reservation searches and to quickly manage guest messages,
traces, wake up calls, and guest locators from a single screen.

IFC

 Property Interface Control (Function): Enables property interface configuration and management options.

General

- Site Plan (Parameter): The Site Plan is available to display images of the
 property, facilities, amenities, or other subject matter such as diagrams that are
 useful to staff.
- Property Brochure (Parameter): The Property Brochure is a resource that central
 sales, reservations, and on-property staff can use to obtain detailed information
 about services, facilities, accommodations at your property, and details on
 transportation options and local attractions in surrounding areas of your property.
 The Property Brochure can include high-quality photographs of your property



accommodations and facilities and information on popular local attractions, dining and retail, local airports, transportation services, and other facilities.

Reservations

- Room Diary (Function): The Room Diary provides a chart view of Inventory rooms and the reservations assigned for a selected date range in the past or future. The Room Diary also indicates rooms scheduled for Out of Order or Out of Service status.
- Confirmation Letters (Function): Enables the ability to set up one or more confirmation (and cancellation) letters on reservations, then generate the letter for a selected reservation or for multiple reservations in a batch process. You can also customize confirmation letters using a rich text editor.
- Floor Plan (Parameter): Floor Plans provide a graphical layout of floors, rooms, and
 other physical features such as stairways, HVAC closets, elevators, and so on. Floor
 plans can use color coding for room status and provide room-specific information,
 including the property name, room, front office status, room status, room type, and
 reservation status. (Available with an OPERA Cloud Foundation or OPERA Cloud Central
 Management Services subscription)

Rooms Management

 Housekeeping Board (Function): The Housekeeping Board provides you with room and room status information plus reservation and profiles details for each room, if applicable. Using the Housekeeping Board, you can search and update the status of a room or a range of rooms.

OPERA Controls Updated

Various other OPERA Controls are reorganized by OPERA Control groups. See OPERA Controls.

Property Interface Control Updated

Property Interface Control is updated to display only those interfaces that have Menu Type, Menu Name, and Interface Rights configured.

Room Key Options on Property Interface Control Updated

The following updates apply to Property Interface Control for room key encoding:

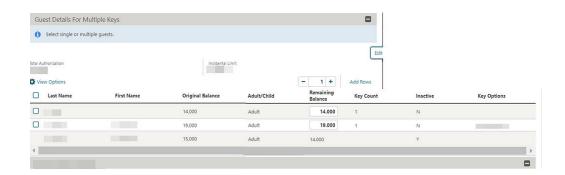
Profile Key Options preferences and Reservation Key Option preferences default to the **Key Options** field in the **Create Room Key** panel when encoding a room key (excludes one-shot room key).

For properties with the **Multiple Guest Room Key** OPERA Control active, the following updates are available:

1. Check boxes are available in the grid for primary rows and key rows so that you can select Cut a New key, Duplicate a Key, or Delete a key. The default row is removed from the grid as soon as it is selected to cut the key.



- 2. For New Key and its Duplicate Key, the row is one.
- Key Count column is added in the Guest Details For Multiple Keys grid that shows the number of Active Keys. This count includes new and duplicate keys.
- 4. Key count is blank for inactive keys and default rows.
- 5. You can create a duplicate key for a guest who previously did not have a new key.
- 6. Creating the duplicate key does not invalidate previously generated keys.
- 7. Accompany profile: If a duplicate key is created for the first time for an Accompany Profile that has an incidental limit added, then the incidental limit remains intact.
- 8. If you delete all the active keys of guests, then the grid displays the default rows again. You can select these default rows and create New or Duplicate keys.
- 9. All inactive keys appear at the bottom of the grid.



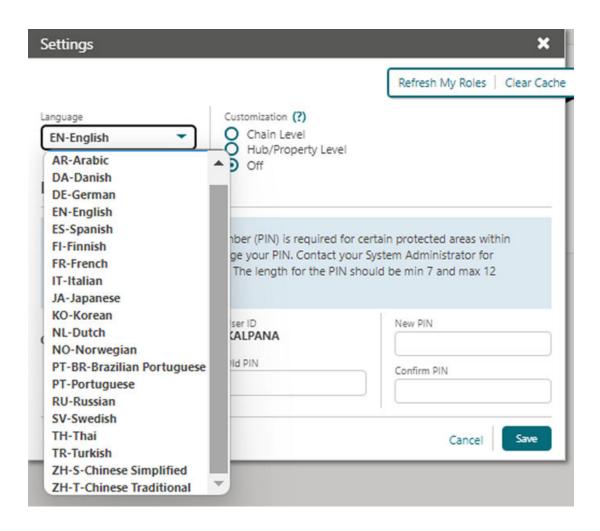
The following fields specify incidental posting limits per guest:

- Total Authorization: displays the total sum of credit card authorizations taken or credit limit given on the cash payment method. This amount is defaulted for all keys.
- Incidental Limit: displays the amount after deducting Room + Tax from the Total Authorization.
- Original Limit: auto populates the Incidental Limit amount for all the keys. The
 Original Limit field shows the updated incidental amount for the newly added guest
 in the grid, however, for the old/previous guest, the original limit remains the old
 one.
- Remaining Balance: auto populates the Incidental Limit. You can edit Remaining Balance and change the amount manually per key. The balance to reduce on keys depends on the postings in the billing. The balance to increase on keys depends on the advance taken.

User Language Selection Updated

The **Language** list field in Settings is updated with all supported languages for user (interface) translation and is independent of the profile language configuration.

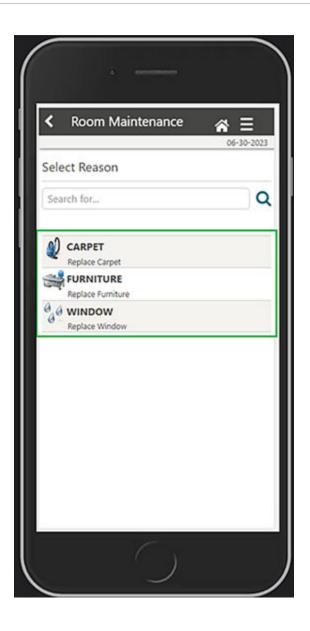




MOBILE

Room Maintenance Reason Images Added

For properties with the **Room Maintenance** OPERA Control active, you can view the configured Reason code images when managing room maintenance records.



PROPERTY APIS

getReservationsStatistics REST API Update

You can use the getReservationStatistics REST API to see reservation and revenue statistics for future and past business dates that include the following metrics: Average Daily Rate, Rooms Sold, Occupancy, Out Of Order Rooms, Arrival Rooms, and Departure Rooms.



PostReservation to Return Hateoas link with OPERA Confirmation Number

The postReservations API response returns the OPERA Cloud Confirmation Number as part of the HATEOAS links.

- Create a reservation using postReservation over postman/OHIP.
- Verify the successful response of reservation creation 201. It includes the hateoas link for getReservation with reservation id only.

```
"href": "https://-
"rel": "self",
"templated": false,
"method": "GET",
"operationId": "getReservation"
"href": "https://-
"rel": "self",
"templated": false,
"method": "PUT",
"operationId": "putReservation"
"href": "https://-
"rel": "self",
"templated": false,
"method": "POST",
"operationId": "postCancelReservation"
"href": "https://
"rel": "self",
"templated": false,
"method": "POST",
"operationId": "postCheckIn"
"href": "https://
"rel": "self".
"templated": false,
"method": "GET",
"operationId": "getHotelReservations'
```

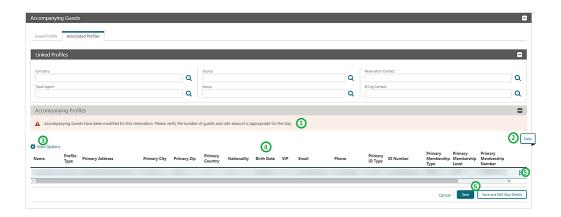
RESERVATIONS

Accompanying Guest Usability Improved

For properties with the **Accompanying Profile** OPERA Control active, usability is improved for managing Accompanying Guests linked to reservations. See Managing Accompanying Guests.

- A warning to verify rate information/stay details is displayed when accompanying guests are added or removed.
- 2. The Attach action button is renamed to New.
- 3. Additional columns can be managed from View Options.
- 4. Additional columns are added the accompany guest list.
- 5. A row-level **Delete** action is added.
- **6.** A **Save and Edit Stay Details** action button is added to launch Reservation Presentation, Edit Stay Details panel in Edit mode.

The Attach Accompanying Guest task is renamed to New/Delete Accompanying Guest. See OPERA Tasks – Bookings.

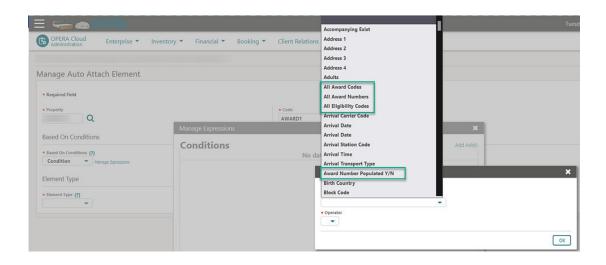


Award Elements Added to Auto Attach Elements

For properties with the **Reservation Auto-Attach Elements** OPERA Control active, the following reservation fields are added to Reservation Auto-Attach Elements configuration.

- All Award Codes
- All Award Numbers
- All Eligibility Codes
- Award Number Populated Y/N (previously named Award Number)



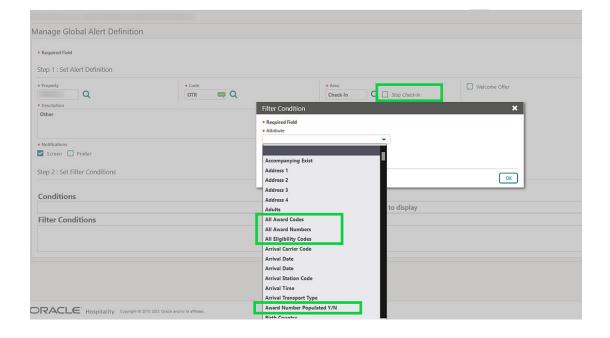


Award Elements Added to Global Alerts

For properties with the **Alerts** OPERA Control active, the following reservation fields are added to Global Alert Definition configuration:

- All Award Codes
- All Award Numbers
- All Eligibility Codes
- Award Number Populated Y/N (previously named Award Number)

When you configure a Global Alert Definition and select **Check-in** or **Checkout** for the notification area, Stop Check-in or Stop Checkout is not selected by default.





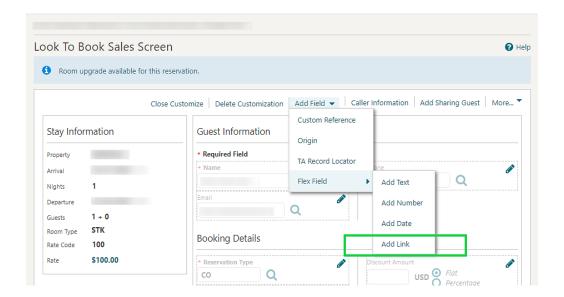
Blackout for Members Guaranteed Availability Added

For properties with the Membership Rate Rules and Guaranteed

Availability for Members OPERA Control active, a Blackout check box is added to calendar Event Code Configuration enabling the setup of calendar event(s) to enforce blackout for the property. When events selected as "Blackout" are set up for dates on the Property Calendar, closed room/rate code combinations cannot be overridden for these dates and booked for reservations even if the guest has a membership type and level with a defined Membership Rate Rule to guarantee availability of the rate code.

Flex Links Added to Book Now Customization

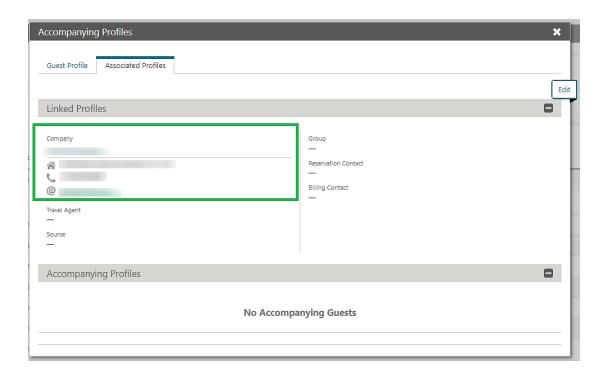
You can customize Book Now with flex links to set up static or dynamic URLs. See Page Composer.



Linked Profiles Updated

The Linked Profiles panel is updated to display primary Address and Communication details for each linked profile.





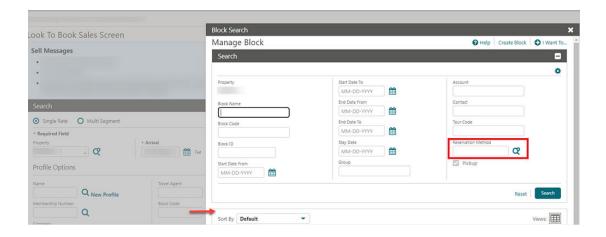
IMPACT OR OTHER CONSIDERATIONS

See Accompanying Guest Usability Improved.

Look to Book Block Search Updated

For properties with the **Business Block** OPERA Control active, Look to Book **Block** search is updated with **Reservation Method** list field.

See Block Search Updated.





Look to Book Updated with Multi-segment Reservations

For properties with the **Loyalty Membership Configuration OPERA**Control active and integrated with OPERA Customer Loyalty Tracking Cloud Service or for properties with an OPERA Cloud Service, Loyalty subscription:

When the **Points Redemption** OPERA Control is active, the Look to Book Sales Screen is updated with the ability to:

- Book a multi-segment reservation that includes Redemption Rate Codes.
- Edit the existing Reservation Daily Details to include Rate Awards and Non-rate Awards.

Membership Rates for Members Added

When the **Membership Rate Rules OPERA Control** is active and Membership Rate Rules are configured, eligible rate codes for the membership type and level appear in the **Look** to Book sales screen in the **Membership Rates** display set. When the **Guaranteed Availability for Members** OPERA Control is active and a membership type/level is defined with a rule code to guarantee the selected rate codes, you can select a rate and complete a reservation even if the selected room/rate code combination is closed due to a restriction. A tooltip indicates guaranteed member rates.



The Override User task is not required to create a reservation for Guaranteed members even if the selected room/rate code combination is closed due to a restriction.

IMPACT OR OTHER CONSIDERATIONS

See Membership Rates and Guaranteed Availability Added.

Owner and Owner Referral Reservations Updated

For properties with the Room Rotation OPERA Control active:

You cannot reinstate a cancelled or no-show owner referral or owner reservations without an active owner referral or owner record.





You cannot reinstate a cancelled or no-show owner referral or owner reservations when the room of the Ownership Record or Owner Referral Record is assigned to a future reservation.



Package Awards Updated for Occupancy Changes

For properties with the **Loyalty Package Award OPERA** Control active, updates to reservation occupancy (adults/children) update reservation package awards based on per person, per adult, or per child.

Reservation Business Event Updated

Reservations Module Business Events (BE) is updated with the following:

Business Event	Data Element Added
New Reservation	Comment ID
Update Reservation	Comment ID
New Trace	Trace ID
Update Trace	Trace ID

Reservations Revenue Summary Dashboard Tile Updated

You can select past and future dates on the Reservation Revenue Summary dashboard tile.

Reservations and Cancellations Today Tile Updated



The Reservations and Cancellations Today Dashboard Tile no longer requires selection of user(s). When no users are selected, the statistics are calculated for all users and display the number of reservations created on and cancelled today for the selected property(ies).

Reservation Search Updated

Packages and Inventory Items (available when the **Item Inventory** OPERA Control is active) list fields are available to add in the following search areas:

- Manage Reservations
- Advanced Check In
- Arrivals
- Departures
- In House
- Quick Check Out

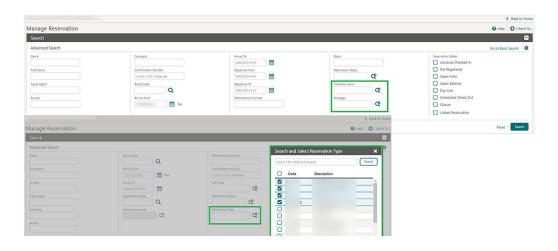
Both Packages and Inventory Items list fields are multi-select, to a maximum of 100 values.



In the Manage Reservations, there is a maximum date range of 90 days when using either of these two search fields.

The Reservation Type list field is updated to multi-selection list in the following search areas:

- Manage Reservations
- Batch Deposits
- Property Interface Control





STEPS TO ENABLE

- 1. Enable Page Composer at the property/hub or chain level, as required.
- From the side menu, select OPERA Cloud, select Bookings, select Reservations, and select Manage Reservations.
- 3. Click **Advance Search** if you are on the Basic Search screen.
- 4. Click the Gear icon to customize the **Advance Search** screen.
- 5. Click Show Inactive.
- 6. Click the + icon and select the **Packages** and/or **Inventory Items** field.
- 7. Click Close Customize.
- 8. Repeat steps to customize other search areas.

Reverse Payment Award Redemption Added

You can reverse (adjust) redeemed points in a member's reservation account when the Award Points Redemption and Loyalty Payment Award or Loyalty Payment Award with Eligible Transactions OPERA Controls are active. See Redeeming Loyalty Awards for Payment (Pay with Points).

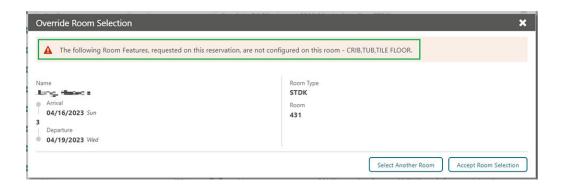
Room Feature Validation for Room Assignment Added

A **Room Feature Validation** OPERA Control is added. When active, a validation is executed when a room is assigned (including Auto Assign), reassigned or moved for a reservation with room feature preferences. You are alerted if the requested room feature is not configured on the selected room for assignment to the reservation.

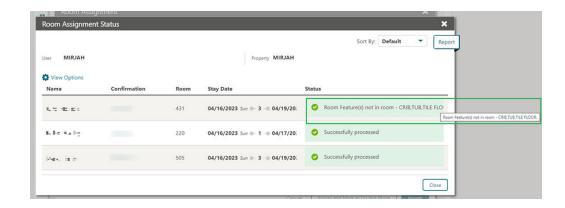
The Room Feature Validation OPERA Control works in relation with the existing Reservation Room Features and Floors OPERA Control when the Reservation Room Features and Floors OPERA Control is active. The Room Feature Validation is performed against the Room Feature preferences selected on the reservation. When the Reservation Room Features and Floors OPERA Control is inactive, the Room Feature validation is performed against the Room Features preferences selected in the guest profile.

When using the Manual Assign or Room Move process (see image below):





When using the Auto Assign process (see image below):



STEPS TO ENABLE

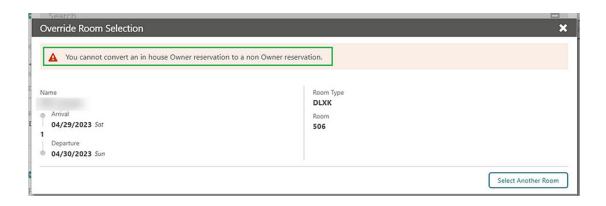
- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the Property.
- Select the Reservation group.
- 4. Locate and activate the Room Feature Validation parameter.

Room Ownership Updated

For properties with the **Room Rotation** OPERA Control active, a message advising you that a room move cannot be completed appears when it would result in the following Ownership status changes:

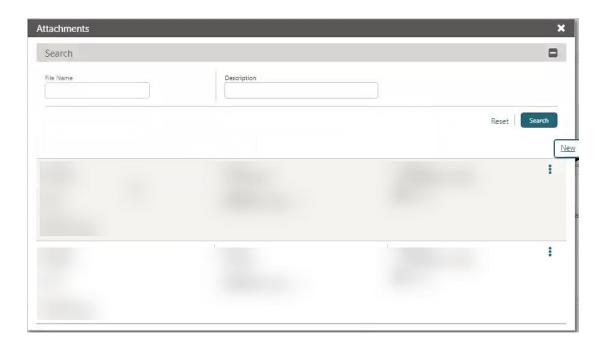
- Owner to Non Owner
- Non Owner to Owner
- Owner Referral to Non Owner Referral
- · Non Owner Referral to Owner Referral
- Owner Referral to Owner
- Owner to Owner Referral





Search Added to Attachments

For properties with the **File Attachment** OPERA Control active, **File Name** and **Description** search fields are added to Reservation Attachments.



ROLE MANAGER

ORG ADMIN Role Displayed in Role Manager



To improve the visibility of tasks assigned to the <ORG> – ADMIN role, this role is view-only in Role Manager. The tasks assigned to this role are reviewed and updated to ensure best practices. The least privilege policies are recommended. The following tasks are removed from the <ORD> – ADMIN role and are available to assign to other property or chain roles.

- QR_CODE_CONFIGURATION
- UTILITIES
- DOC_NO_UPDATE
- AR_INVOICE
- FOLIO_SEQUENCING
- SEQUENCE_NUMBERS
- EXPORT_SHELL
- IMPORT_SHELL
- REFRESH_PROPERTY
- SERVICE_LOCATOR
- EDIT_SL_CONFIG
- OUTBOUND_DOMAIN_ALLOWLIST
- OUTBOUND_SYSTEM_CONFIG
- NEW_EDIT_OUTBOUND_CONFIG
- DELETE_OUTBOUND_CONFIG
- OUTBOUND_CUSTOM_HEADERS
- OUTBOUND_MONITORING

Mobile Guest Experience Task Added

The Mobile Guest Experience task is added to the DATAACCESS role for accessing the Mobile Guest Experience Configuration Portal.

ROOMS MANAGEMENT

Component Rooms Added to Task Sheets

For properties with the **Component Rooms** OPERA Control active, a View Component Room Details check box is enabled in Manage Task Sheet search. A component room reserved or occupied displays a component room indicator in the search result, along with the component suite number in the Details section. Hover your mouse over the indicator to see other component rooms comprising the component suite. The Component Room indicator, along with the component suite number and other component rooms comprising the component suite, is available in the Room section of Task Companion.



OPERA Control Visibility Updated

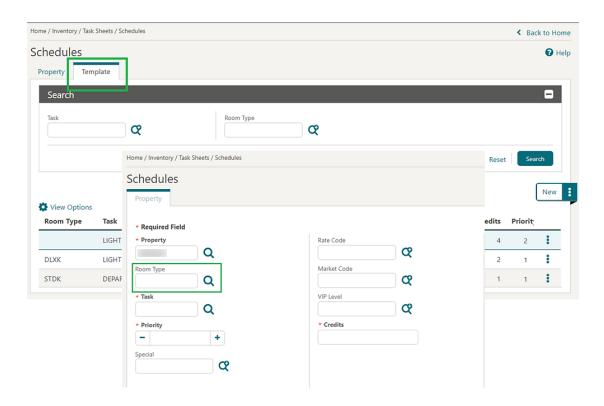
The following **Rooms Management** OPERA Controls are available with either an Oracle Hospitality OPERA Cloud Foundation or Oracle Hospitality OPERA Cloud Central Management Services subscription.

- Out of Order
- Component Suites

Task Schedule Configuration Updated

For properties with the **Housekeeping Task Scheduling OPERA** Control active, Room Type is no longer a mandatory field when configuring Housekeeping Task Schedules. Schedules can be configured without a room type and are applied when there is no task schedule configured for the reservation room type. For example, if all the room types should follow the same task schedule, only one schedule without room type selected would be configured.

When the **Multi-property** OPERA Control is active, you can configure standard task schedules in the Template tab and copy them to selected properties. See Copying Configuration Codes to Multiple Properties.





SALES

The Sales section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge.

Central Sales Added

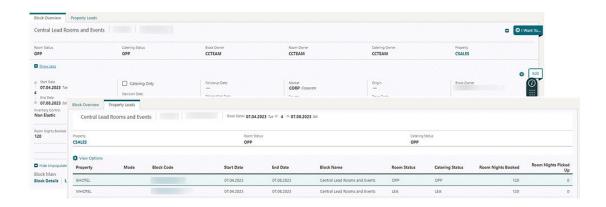
An OPERA Cloud Central Management Services Cloud Service and Central Sales OPERA Controls are added, enabling above-property central management of Sales Account, Sales Activities, and Group and Event Opportunities (Central Leads). Group and Event Opportunities created in the Central Sales property are sent as a Property Lead to selected properties. See Managing Central Sales Leads. For Sales and Event Management Standard Edition or Sales and Event Management Premium Edition subscribers with the Activity Traces OPERA Control active, a CSL (central sales lead) Activity is generated to notify the sales owner specified in the Property Lead Block Owner OPERA Control of the lead received.

Central Room Pool mapping is added allowing you to map room pools to the room types configured in each of your properties. See Central Room Pool Mapping.

Hub configuration is updated to support the setup of one or more central sales hubs. For each central sales hub created, a pseudo property is auto-provisioned for managing opportunities (leads) and sales activities. Property Leads can then be created for any of the properties associated with the Central Sales hub. Based on the roles granted and the sales hub assigned, sales agents can access other functionality such a managing sales accounts, viewing property availability, viewing the Functions Diary, or viewing Group Rooms Control from a central sales location. You can customize your dashboard with the Block Overview, Sales Activities, Appointments, and To Do tiles for the Central Sales Property.

For more information about Central Sales, see About Central Sales.



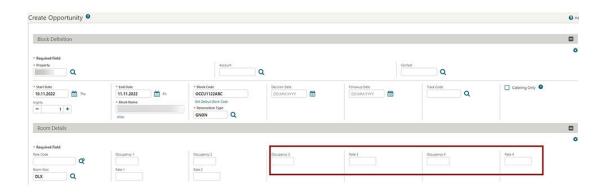


STEPS TO ENABLE

To purchase a subscription for Oracle Hospitality OPERA Cloud Central Management Services, contact your local Oracle Hospitality sales office.

Create Opportunity Updated for Occupancy Split

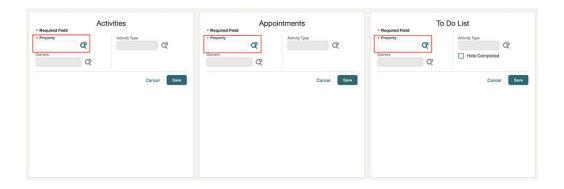
For properties with the Opportunities and Occupancy Split Per Room Type OPERA Controls active, Create Opportunity is updated with Occupancy 3, Rate 3, and Occupancy 4, Rate 4 fields.



Dashboard Tiles Updated with Multi-Property Selection

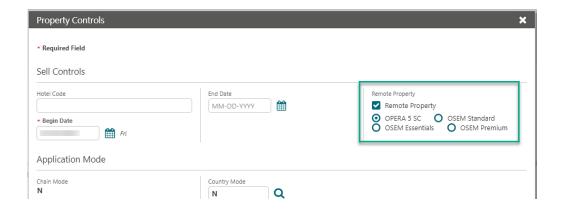
For properties with the **Activities** OPERA Control active, the Activities, Appointments, and To Do List tiles are updated with multi-property selection when set up from a Hub or Central Sales Hub location.





Remote Sales and Event Property Added

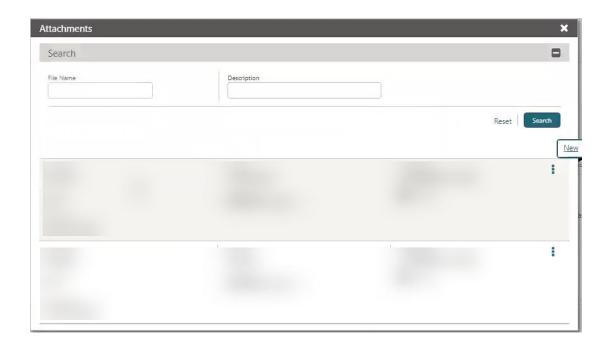
In order to identify remote, OPERA Xchange Interface (OXI) integrated properties, a **Remote Property** check box is added to **Property Controls** for pseudo properties provisioned for central operations. The **Remote Property** check box is available when the **Central Sales** OPERA Control is active for tenant and there is no active Sales and Event Management subscription. Once selected, the radio buttons indicating the types of active subscriptions are enabled for selection to determine the OPERA Controls available in the property. The **Event Resources** OPERA Controls and other related controls are available for remote properties and, when active, resources including Menus, Items, and Catering Packages cannot be exchanged with the remote property.



Search Added to Attachments

For properties with the **File Attachment** OPERA Control active, **File Name** and **Description** search fields are added to Activity Attachments.





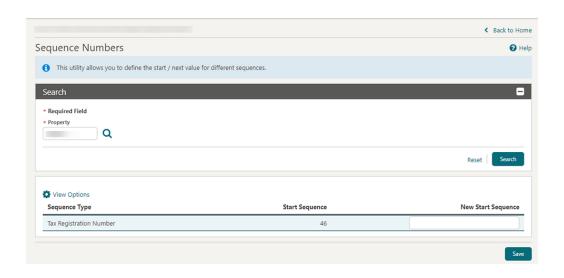
TOOLBOX

Country Specific - Maldives - Tax Registration Number Sequence Added

The following update is generally available and is of special interest to properties in the Maldives with the **Tax Registration Number** OPERA Control active.

The ability to update the Tax Registration Number start sequence is added to Documented Number Update, Update Sequence Numbers.





When the Tax Registration number start sequence number is updated in Toolbox, an entry appears in the Changes Log under Configuration.

Refer to Maldives - OPERA Cloud Fiscal Primary Data Document 2631152.1.

Data Import Updated

Data Import is updated to support the import of the following:

- Open Track It records when the Track It OPERA Control is active. See Importing
 Track It.
- Stay Records when the Stay Records OPERA Control is active. See Importing Stay Records.
- Rooms Management details. See Importing Rooms Management.

Out of Service (OOS):

- Out of Service (available when the Out of Service OPERA Control is active).
- Room Status.
- Room Discrepancies (available when the **Discrepant Rooms** OPERA Control is active).
- Unresolved Room Maintenance (available when the Maintenance OPERA Control is active).
- Room Conditions (available when the Room Conditions OPERA Control is active).
- Guest Service Status (available when the Guest Service Status OPERA Control is active).

Out of Order (OOO):

- Out of Order details are added (available when the Out of Order OPERA Control is active).
- Once imported, a Room Inventory Synchronization must be performed for the date range of the imported Out of Order records.



See Importing Rooms Management.

Customized Task Schedules:

- Customized Task Schedules are added (available when the Housekeeping Task Scheduling OPERA Control is active).
- See Importing Rooms Management.
- The Reservation import Reservations.csv file is updated with Leg Number for External References (RES_EXTERNAL_LEG_NO_CRS) field. See Importing Reservations.
- AR Account Invoices. See Importing Ledgers.
- Guest Ledger Balance Forward. See Importing Ledgers.



A **Guest Ledger Balance Forward Transaction Code OPERA Control** is added for the purpose of importing guest ledger records, and requires setup of a sales/non-revenue transaction code (with no tax generates).

Deposit Ledger Balance Forward. See Importing Ledgers.



A **Deposit Ledger Balance Forward Transaction Code OPERA Control** is added for the purposes of importing deposit ledger records and requires the setup of another payment transaction code.

IMPACT OR OTHER CONSIDERATIONS

See Stay Records OPERA Control Function Added.



OPERA Cloud Service, Loyalty stay records are currently treated differently from OPERA Cloud Foundation reservation history in terms of repeat guest recognition (stays, nights) and profile production reporting. Stay records data is available in OPERA Cloud Reporting & Analytics.

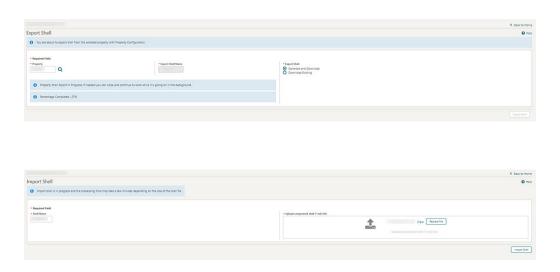
STEPS TO ENABLE

- From the side menu, select Administration, select Enterprise, and then select OPERA Controls.
- 2. Select or confirm the **Property**.
- **3.** Select the **Cashiering** group.
- 4. Locate and update the **Guest Ledger Balance Forward Transaction Code** setting and/or **Old Balance Transaction Code** setting as necessary.



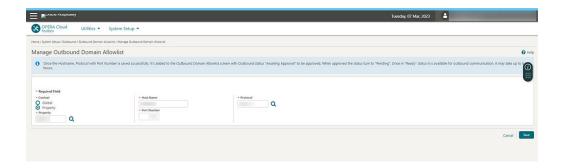
Import and Export Shell Usability Updated

Export Shell and Import Shell design and feedback messages are updated to improve usability.



Outbound Allowlist Configuration Added

You can set up an allowlist to automate the network related changes required to allow outbound HTTPS, SFTP, and SMTP communication from OPERA Cloud to a specified host. See Configuring Outbound Domain Allowlist.



IMPACT OR OTHER CONSIDERATIONS

This update enables you to use any (non-Oracle) SMTP server for email delivery, thereby removing the need for an SPF record, see Configuring Delivery Management, and also enables setup of SFTP Allowlist for SFTP configuration. See Configuring SFTP Connections.



STEPS TO ENABLE

- 1. From the side menu, select Role Manager and select Manage Chain Roles.
- 2. Enter search criteria and click Search.
- 3. Select the role to update, click the vertical ellipsis Actions menu, and select Edit.
- 4. Select the Toolbox group and grant the following tasks: Outbound Domain Allowlisting, Global Outbound Domain Allowlisting, New/Delete Outbound Domain Allowlisting, and Approve Outbound Domain Allowlisting.
- 5. Click Save.

RMSYIELD Outbound Type Added

A RMSYIELD Outbound Type is added to Outbound Systems configuration to integrate yield market lookup functionality with a Yield Management system that follows OPERA Cloud REST APIs specification and standards.

IMPACT OR OTHER CONSIDERATIONS

See Yield Market Lookup Added



2

Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

Accounts Receivables

Bug ID	Description
35781694	The cashiering Payment Due Days is accessible whether the PMS license is active or inactive.
35761006	The AR Restriction code can be configured whether the PMS License is in an active or inactive state.
35738668	You can see the pagination for AR Account search results.
35735847	The Load More option fetches the additional invoices for each click on the Manage Invoice screen.
35733582	You can transfer charges between invoices of the same or different accounts for new invoices.
35725192	In Manage AR Invoices, you can display records in ascending or descending order for Open Balance records by selecting the Open column heading.
35654385	You can successfully view the complete list of AR Accounts from the Manage Account Receivables screen. Additionally, you can utilize the Load More feature to access additional AR accounts.
35490926	You can view the AR account display screen without the currency column.
35478712	The AR Statement creation is enhanced. You can seamlessly select payments, invoices, or a combination of both.
35448005	No duplicate invoices are created on posting charges on an invoice from the Manage Invoice Details screen.
35301300	In a scenario where the Delay Days Report OPERA Control is on, and you select Edit Report Parameters before generating the AR Unpaid Invoices report (ar_unpaid), the field for Account Types is optional.
35236451	The default value of the following OPERA Controls is set to null: Direct Bill Settlement Code
	• Early Departure Penalty Functionality Transaction Code
35178907	In Manage AR Invoices, you can display records in ascending or descending order for Open Balance records by selecting the Open column heading.
34526603	When Balance Forward is selected in Account Receivables as a statement mode in the account type, the balance for the date selected appears on the AR Statement.

Block Management

Bug ID	Description
35760779	A message is generated in the Room Rate Grid when the action performed exceeds the timeout limit.
35758598	When you move a block with event inventory by editing the dates in the Block presentation, you are prompted to use the Shift Block date to perform this action.
35752400	When you change the master Tour Block start or end date, the sub blocks update accordingly.



Bug ID	Description
35747238	When you change the Block Status for Catering only and the Catering status is not the same as the Rooms status, the Block Status change sequence displays the changes for Catering status in the correct chronological order.
35743261	When you change the Block Status for Catering only and the Catering status is not the same as the Rooms status, the Block Status change sequence displays the changes for Catering status in the correct chronological order.
35743236	When you change the block start date using the I Want To menu and selecting Shift Date you are prompted with a warning message you must accept if the new dates would cause events to be waitlisted.
35686657	The Originating Application field is not visible by default when creating or editing a block. I required, you can add the field using customization.
35681815	Block search performance is improved.
35665645	Newly entered attendee values for sub blocks appear when creating a tour series.
35654534	Group Rooms Control (GRC) returns the expected data.
35649116	You can delete a Block Alias.
35645539	You can update existing block reservations or create new block reservations from the Look To Book Sales screen or the Rooming List when available room allocations exist on the block
35654359	When the Sales Allowance OPERA Contol is active, and you have the Overbook Sales Allowance task granted, you can continue when you change the status of a master/sub block or master/sub tour when the change will overbook the sales allowance.
35640441	Updates to the Attendee field on the master block that are applied to sub blocks are also applied to the linked events with the same number of attendees.
35584698	You can see different attributes for events and without events in Tour Series.
35584406	Numeric Values appear correctly and show the correct amount when there are different rates for each night of a reservation.
35523657	Block codes accept characters that include letters, numbers, or any of these special characters: @!^_\$-%#&*(); with no embedded spaces.
35506125	From a hub location, you can access Stay Statistics to see the Potential versus Actual revenu for the business block.
35383903	From a hub location, you can see the Rooms Picked Up and the Average Room Rate Booked on the Parent Block Overview screen.
35454458	When the Use Single Block Status OPERA Control is inactive in the Block Presentation, a column for Room Status and one for Catering Status are available. When the Use Single Bloc Status OPERA Control is active, only the column for Room status is available.
35434476	If you created a posting master, then go back to edit the Block Details, and then save your changes, the room and catering owners appear correctly.
35424691	When editing Block Details for a block, the Catering Owner appears correctly. The link for Manage Owners is working as expected and, when you click Save, any change is saved and appears as intended.
35411502	You can add Save and add Template while creating Central leads, and Event Status can appear in OPP status.
35402413	The Tour Code field allows 20 characters when using Create Tour Series.
35402204	If you copy a block with an Auto Trace that has an invalid trace definition, the block still get copied.
35402156	The list of values for the OPERA Control, Profile Prompt for Blocks, are updated to N for None, P for Prompt, and R for Required.
35378051	Block Status, Production Change, and the Changes Log date display the same values per the property time zone.
35359122	When a Block Restriction is set on Room Type, a Block from Manage Blocks >select block >Block Restrictions, you can modify existing reservations for that room type of the Block Restriction and save as expected.



Bug ID	Description
35340990	When you select the Blocks menu on the Daily Projections Tile, the results display the Block Reservations that are in Arrival, Checked In, and In-House status for the pre-defined date range.
35315154	If the Waitlist OPERA Control is active, and you move a block with events to a date where the space is not available, your events are waitlisted. If the Waitlist OPERA Control is inactive, and you move a block with events to a date where the space is not available, you receive a message that the operation cannot be completed as the function space is not available.
35309779	You can have a word with the letter D in the Block Code pattern and be able to generate a Block Code without an error.
35296842	Group Rooms Control (GRC) has the same value for Average Rate at both the property and hub level. The GRC displays the Average Rate in the property currency.
35259197	You can create a Block Restriction for Length of Stay Not Available.
35234283	The Create Reservation action link is suppressed for blocks with an end/departure date in the past.
35232179	When the Default Credit Limit Overage Payments Auto Pay OPERA Control is on, the Payment Instructions panel should be selected (Credit Limit Auto Pay) by default for the Pseudo reservations.
35229686	When an opportunity has a mismatch in terms of status codes, the I Want To menu options for Convert To Block and Release Opportunity is available for selection. The Convert Opportunity updates the Room and Catering status to the value set in the OPERA Control for Convert Opportunity to Block Status. Selecting Release Opportunity updates the Room and Catering status to the value set in the OPERA Control for Release Opportunity Status.
35229359	When leads are sent from OPERA V5 SFA to OPERA Cloud, and the Opportunities OPERA Control is active in OPERA Cloud, leads are created as Opportunities. When updates are sent from OPERA Property to these leads, the blocks in OPERA Cloud retain their Opportunity status.
	When leads are sent from OPERA V5 SFA to OPERA Cloud, and the Opportunities OPERA Control is not active in OPERA Cloud, leads are created as regular blocks. When updates are sent from OPERA Property to these leads, the blocks in OPERA Cloud update to the status in the OPERA Xchange Interface (OXI) message or to the OXI mapped status.
35206053	You can configure rep_bookchglog report as a scheduled report with relative and fixed dates.
35173590	Data appears in the Group Rooms Control (GRC) when the application language is set to French.
35090266	The Sales Allowance Synchronization utility runs successfully and corrects any discrepancies in the allowance for the selected date range based on the values set in the Block origin for Sales Allowance OPERA Control.
34720297	Stay Date From and Stay Date To are mandatory when generating the Block Leadtime report.
34590434	When one or more of the following OPERA Controls, Lowest Rate Guarantee, Conversion, and Non Compete are active, in the Group Rooms Control View Options you can select the Block Classification check box to display the information.

Cashiering and Financials

Bug ID	Description
35800863	In a scenario where you create routing instructions to a folio window for a payee profile that is different from the guest profile on the reservation and then settle that folio window to an AR Account using the direct bill/city ledger payment method, the payee profile is stored successfully as part of the folio.
35800138	If there are no reservations with open folios, you can deactive the Post Stay Charging OPERA Control. If there are reservations with open folios, you cannot deactive it.



Bug ID	Description
35790526	Revenue from advance payments is spread across the duration of the guest's stay and no longer considered as first night revenue.
35777532	When the Allow Deferred Taxes OPERA Control is on and the property has a zero decimal currency, if a deposit folio is generated for a transaction code without a service charge, the folio generates successfully.
	NOTE: The OPERA Controls, Cashiering, Decimal Calculation setting must be set to Full Decimals.
35769553	The Property selection list only displays properties that have the yield management function turned on in the Yield Market, Yield Categories, Yield Adjustment codes, and Hurdles.
35768932	You can modify the Revenue Bucket Code (accessible from Administration > Financial > Transaction Codes > Revenue Bucket Codes) without encountering the "500 Internal Server Error during REST Operation" issue.
35764251	The http_username and http_password in custom data are now populated when the EFT interface is made inactive and then active.
35758691	A negotiated profile without an end date can be added, edited, or deleted.
35756266	When the Rebate Validation parameter is off, you can post negative payments using the Pay Only card without a credit card number/token.
35754786	You can search for in-house reservations when attempting to add reservations to the Other Reservations tab on the Move Charges panel in the Billing screen.
35718176	The Billing Folios Email Delivery configuration is used for the Batch folios and Billing folios.
35707444	When going to the Billing screen after the check-in is completed (by either the Balance link of the Go to Billing button), the "Back to" link at the top of the screen takes you back to the screen where you accessed the Check In Reservation screen.
35707414	During check in, the balance appears in the Reservation Overview section of the Check In Reservation screen.
35706859	In properties with the Batch Posting OPERA Control active, you can search for reservations on the Batch Charges screen by reservation status in order to create batch postings.
35701895	When the Location parameter within a Direct Bill Fee function is set to Profile, OPERA Cloud searches through all linked profile types associated with a reservation to apply the Direct Bill fee.
35698296	While creating a rate code and adding packages, all configured packages including redemption packages are available for selection.
35698231	Additional room types that are added to daily rate code pricing schedule are exchanged with OPERA Property from OPERA Xchange Interface (OXI).
35697130	The legacy "Reservation Packages Upgrades: insert/update price" End of Day procedure is removed.
35677501	Credit card details on Folio Window 1 remain the same when you get credit card tokens on other folio windows during the check-in work flow.
35672587	With the chain level OPERA Cloud Cashier role, you can view only properties where you have other roles.
35664316	Emailed folios generate with the subject and body setup in delivery method configuration.
35660065	Performance has been improved for the Deposit Ledger report when generated during the End of Day process or manually executed using the reports module.
35649674	Credit Card Batch Authorization performance is improved.
35645163	Cloud Hub Activation enables interface capability for rate strategies handling between OPERA Cloud and OPERA Property.
	Note: Reactivate Cloud Hub Integration if it is already activated to take take advantage of this parameter value change.
35641427	Updating the hurdle in OPERA Cloud creates a hurdle for the selected room Type in Oracle Hospitality OPERA Cloud Distribution (OHD).



Bug ID	Description
35641423	You can attach packages and package groups to any existing rate code that has Membership, House Use, Complementary, or Day Use selected.
35634525	Folios containing a deposit transaction are available for selection in the void folio screen.
35605201	You can add a custom number from the Cashiering Management template.
35600500	When a property is migrated from OPERA Property to OPERA Cloud, the values in the OPERA Controls > Cashiering > Parameters are set with the same value as OPERA Property: Allow_Deferred_Taxes Advanced_Tax_Handling_for_Deposits Permanant_Folio_Storage
25570021	0
35578821	In a scenario where the Service Types OPERA Control is active, a change is made to ensure Package Wrapper adjustment transactions are populated with same the Service Type as the original Package Wrapper transaction.
35542436	In a scenario where the Supporting Documents OPERA Controls and the Offline Folio OPERA Controls are on, and the fiscal service is unresponsive, an offline folio is successfully generated when check-out is initiated from Kiosk Check Out or Video Check Out.
35539399	 Generic: In a scenario where the Folio No Reprint OPERA Control is on, the Supporting Documents OPERA Control is on, and you generate an Information Folio for a folio window with no unsettled transactions, the following message appears: "There are no postings to generate the folio." In a scenario where the Folio No Reprint OPERA Control is off and you generate an Information Folio for a folio window with no unsettled transactions, the Information Folio generates successfully.
	Note: The same behavior applies to generating Pro-Forma Folios, where no unsettled transactions are expected (for example, no room & tax).
	 Country Specific - Portugal: In a scenario where the Folio No Reprint OPERA Control is on, and you generate an Information Folio for a folio window with no unsettled transactions, the following message appears: "There are no postings to generate the folio." In a scenario where the Folio No Reprint OPERA Control is off, and you generate an Information Folio for a folio window with no unsettled transactions, the Information
	Folio generates successfully. Note: The same behavior applies to generating Pro-Forma Folios where no unsettled transactions are expected (for example, no room & tax).
35534296	The Custom Charge and Redemption Summary report (custom_charge_summary.rtf) is updated to exclude rooms with a Pseudo Room Type from the calculation.
35532534	When the OPERA Controls parameter for Restrict Transaction Codes and Amounts for credit bills is on, generating a credit bill from Folio History using the All Transactions option successfully creates a credit bill in a scenario where a negative room revenue posting exists on the original folio.
35531695	You can attach packages and package groups to any existing rate code that has Membership, House Use, Complementary, or Day Use checked.
35516099	When the Service Types OPERA Control is active and you generate a Credit Bill against a folio, where the Folio Type is configured as Goods, OPERA Cloud automatically selects the Folio Type configured as Credit and Goods for the Credit Bill.
	When the OPERA Control Print Queue Handling is on, and you generate a Credit Bill against a folio, the Credit Bill is visible on the Folio History screen, and the Assoc Folios column populates with the Queue Name and Folio Number.
35510324	The following functionality works when the Deferred Tax OPERA Control is active:
	When charges are posted in the Billing screen, once the charges are applied and the Post Charge screen is closed, the taxes refresh automatically and the message, "Please wait, recalculating the taxes" appears.



Bug ID	Description
35504863	In a scenario where the Advanced Tax Handling for Deposit Folios OPERA Control is on, the values available for the Cashiering setting Advanced Deposit Handling are 4 and 9. These remain the only available values, whether the Use Deposit Posting Transaction Codes OPERA Control is on or off.
35500159	In a scenario where a settlement is started in one session and a transaction is transferred in a separate session before the settlement is complete, OPERA Cloud checks the balance to prevent an imbalance. If the balance is changed in such a scenario, the settlement folio is automatically voided and a message informs you that a transaction changed.
35493681	Properties with an end date in the future are no longer considered eligible for deprovisioning.
35489397	When Information Collection methods for reservations are active, the related screens can be viewed in the Billing screen by selecting the reservation Additional Information link.
35477392	You are prevented from configuring transaction generates for payment and wrapper transaction codes.
35467853	In a scenario where unsettled transactions exist for reservations, and you activate the Service Types OPERA Control, all previously existing unsettled charges are considered "Services" transactions during settlement. When you generate a folio, the transactions are part of the Folio Type configured for Services.
	The following functionality still applies:
	Any charges that are posted after the Service Types OPERA Control is activated are designated with the "S" (Services) or "G" (Goods) Service Type configured on the Transaction Code at the time of posting. Note: Any Transaction Code configured with a blank value for Service Type is considered "S" (Services) by default.
35450313	No error message appears while changing the processing type on the payment trx code.
35444104	The cashier Times Open resets to 0 during the night audit.
35438095	You can update the Comp Authorizer profile language to a new language (for example: CH for Switzerland).
35425219	While performing any of the operations listed below, at least one of the Fix Bill Window, Fix Bill Reservation, Folio No Reprint, or Folio Revision Number parameters needs to be active. If not, the following error message appears: "At least one of the Parameters Fix Bill Window, Fix Bill Reservation, Folio No Reprint, Folio Revision Number needs to be active." Generate AR Folio Video Checkout Kiosk Checkout Auto Checkout Cero Balance Checkout Generate Guest Folio Generate Guest Folio Generate Pobit Folio Generate Post It Folio Generate Post It Folio Generate Post It Folio Menerate Piscal Credit Bill The Generate Deposit folio, "Create an Unallocated Deposit Folio," option is not available as the property's Folio No Reprint parameter is turned off. Note: If the following parameters are not active, you must enable the cashiering Fix Bill Per Window parameter to perform a settlement: Folio No Reprint Fix Bill Per Reservation
	Also, the parameters above cannot be active if the property has in-house guests.
35425216	The Void Folio OPERA Control must be deactivated before you can deactivate the Folio No Reprint OPERA Control. In a scenario where the Void Folio OPERA Control is active, and you attempt to inactivate the Folio No Reprint OPERA Control, the following message appears: "Folio No Reprint cannot be deactivated when Void Folio is active."



Bug ID	Description
35419083	The Rate Availability Analysis screen in Look To Book displays a restriction message for Min/Max occupancy.
35418280	When the Auto Generate Credit Bill for Deposits OPERA Control is active, the payee details for the corresponding window appear in the folio header of the credit bill automatically generated at check-in.
35401837	Manage End of Day (EOD) button appears as soon as all procedures are successful.
35398413	You can see the calculated amount for Deposit Requested, Deposits Paid, and Deposit Owed in the results grid in Batch Deposits.
35396785	Property currency pre-populate in the package code and updates in ORACLE Hospitality Distribution (OHD).
35392252	You can create Package Group codes consisting of up to 20 characters.
35392163	Rates with future dates appear when copying rate codes from one property to another property or within the same property.
	Also, at the Property level while searching for a rate from Rate Code search or from Copy Rate Code search, the search results display found rate codes first followed by the description.
35386571	When Room Type Auto Populate OPERA Control is active and Room types are selected as auto populate in room configuration, the room type selected as auto populate in room configuration auto populates in the Room Type field while creating the rate code at the Hub level.
35377563	In a scenario where at least one printer is configured as the folio printer, and you initiate a settlement (such as Interim Folio), if you select Close on the Folio Type window, the payment is still posted unless the Payment Method is Direct Bill.
35360066	When the Check Transaction Code OPERA Control is disabled/blank, you can update and save the cash flag on the transaction code.
35351723	New pseduo reservations and reservations inherit the foreignExchangeType attribute value from the exchange type attribute of the rate code assigned to new reservations in the Rooming List screen.
	When reservations are created in the Look to Book screen, reservations inherit the foreignExchangeType attribute value from the exchange type attribute of the assigned rate code, and no changes are made to this existing behavior.
35348046	In a scenario where a cashier is not assigned to your user role, and you select a cashier while generating an Information Folio, the Cashier ID appears in the merge code for CASHIER_NO on the folio.
35343848	In the rate code, adding and removing packages does not deselect the advanced daily rate code type for a rate code where the rate code type is selected as Daily rate and Advanced daily rate.
35332505	Cashier Receipts can be printed in the guest language when the Multilanguage control is inactive.
35332117	You can change the rate code description when copying a rate code from one property to another property or within the property.
35321879	For multiple property tenants, Copy Rate Code is updated to validate each rate code selected when copying to another properties.
35313332	The Cashier Audit (finpayments) report displays the payments made by Transaction Code Type "Others."
35294665	The card holder name is stored in the Credit Card wallet screen when you provide it along with payment details.
35265927	The Folio Tax - Style 02 report (foliotax_02) is updated to display the correct records when you filter by one, multiple, or all Folio Types.
35240322	The amount posted using the Rounding Multiple code is visible based on the Rounding Multiple parameter.



Bug ID	Description
35221722	Transaction code configuration cannot be updated when the transaction code is selected in the Package Profit or Package Loss OPERA Controls.
35217284	The Package Code UDF Function CITY_TAX parameter "Packages to Include" considers specified package codes set up as "Include in Rate" and considers these as included in the total amount when calculating the City Tax.
35209628	You can modify rate codes without any errors after deativating the Rate Upload To Oracle Distribution OPERA Control.
35198521	You can post Article transactions using the keyboard tab action.
35193366	Changes are not saved when selecting the Cancel action in Package Posting Attributes UDF function parameters.
35186540	When voiding a folio, if AR Invoices are linked, only the linked invoice is deleted from Accounts Receivables.
35157195	An additional 20 calendar years and their corresponding periods are created beyond the latest year.
34954767	Custom numbers are generated on the folio that is created for the AR Account.
35115964	In the Hurdle Rates screen, you can edit and delete the selected date hurdle rate.
31157526	For properties with the Fiscal Folio Printing OPERA Control active, folio settlement functionality is updated to resolve multiple issues: The Direct Bill payment is not posted in a scenario where you generate a fiscal folio for settlement to Direct Bill, and the Fiscal Printing window is closed.
	The Direct Bill payment is not posted in a scenario where you generate a fiscal folio for settlement to Direct Bill, and an error occurs during communication with the fiscal service.
	 The Direct Bill payment is not posted in a scenario where you generate a fiscal folio for settlement to Direct Bill, and a timeout occurs during communication with the fiscal service.

Client Relations

Bug ID	Description
35758661	Search performance in Trace Definition configuration is improved.
35741594	You can view the Changes Log without errors after updating the membership for profiles without negotiated rates.
35713912	When enrolling a guest in an external loyalty program, the communication type and communication value are not mandatory for manually added rows.
35695088	You can view a member's award/tier points information in the profile membership panel.
35682320	The Future & Past Stays link shows the correct number of stays for Source, Travel Agent, Group, Contact, and Company profiles when a reservation is created and the same profile is added to linked profiles.
35671381	The error that appears when you manually type in field values for the list of values and then tab out is resolved.
	You can search, create, edit, and delete channel negotiated rates at the property level from OPERA Cloud > Client Relations > Profiles > Manage Profiles.
35652111	You can create/edit a membership without a level and level can be removed by editing the field if level required setting is not configured on the membership type.
35644412	You can modify and add profile restrictions along with the restriction reasons configured.



Bug ID	Description
35643796	You can create/update the claim adjustment limit with an adjustment code up to eight characters.
35643702	Cloud Hub updates the Profile attribute VIP status for all profile types.
35640026	The cloud hub adapter sends the new membership details created for profiles to the external system and updates in the OPERA Property OPERA Customer Information System (OCIS).
35642985	The Cloud hub adapter sends the new membership details created for profiles to the external system and are updated in the OPERA Property OCIS (OPERA Customer Information System).
35625266	When profile protection is configured to include preferences, you cannot update (add/delete) preferences on a protected profile.
35626360	A partial Profile search using last name, first name, and corp ID works as expected.
35625382	You can copy existing channel negotiated rates to other multiple properties and, even if you select a property where a record already exist, it would show a message for this property where a record already exists and create a message in other properties where the record does not exist.
35621510	When accessing a profile's negotiated rates from the Hub, you can view negotiated rates for all properties in the chain for the given profile.
35604033	The Guarantee check box is available only if configured in OPERA Controls.
35602990	When profile protection is configured to include profile notes, you cannot update (new/edit/delete) profile notes on a protected profile.
35557729	You can save an email address to a profile if the email starts with an underscore.
35594378	When the Account Receivables OPERA Control is not active, you can delete the AR Account of a profile that does not have the Permanent Account check box selected.
35585047	When you create/update the profile types other than employee profile type, a Business Event (BE) is generated, whereas for employee profile types, no BE is generated for create/update.
35568246	 The following OPERA Controls are updated: The Profile Revenue Buckets OPERA Control is renamed as Profile Revenue Statistics with this description: Displays revenue bucket summary information for a Profile in the Profile Stay Statistics screen, Revenue Statistics panel.
	• The External Loyalty Program OPERA Control is renamed as Loyalty Membership Configuration.
	 The Allow Duplicate IDs OPERA Control description is changed to: Allows duplicate IDs (CorpID, IATA, SourceID) for Company, Travel Agent, and Source Profile types.
	 The IATA Validation OPERA Control description is changed to: Enables real time validation of IATA numbers entered in Travel Agent profiles, using an Outbound request to the IATA Webservice (Subscription to the IATA CheckACode service is required).
35522176	You can preview attachments with extensions in either upper case or lower case.
35434854	The OPERA Cloud Hub Adapter generates XML messages for Deleted Profiles during the Profile Merge process and delivers them to the external system.
35509129	You can edit and remove the membership level in the existing Membership Rate Rule when editing a Membership Rate Rule.
35507645	You can now create a new Channel Negotiated rate without any errors even if no existing channel negotiated rate record is present for the profile.
35504507	You can view and access Card Number Validation and Card Number Auto Generation options under the Card Number Details panel when creating a loyalty class membership type.
35493920	The External System to Auto Subscribe Profiles OPERA Control is hidden when the Subscription Management OPERA Control is inactive.
35490675	You can search for a profile with partial corp id/client id.
35479687	When profile protection is configured to include communication, you cannot update (add/edit/delete) communication on a protected profile.



Bug ID	Description
35473418	When you select the Name Protected check box for a primary membership in membership handling, you can see the profile last and first name in read-only mode when the profile with this membership is edited.
35437971	You can search for Tax IDs on the Profile Search screen.
35250885	You can attach a negotiated rate code to a profile with a discount amount (flat/percentage) with and without an end date.
35420591	You can see the Corp ID for the Company profile and IATA number for the Travel Agent profile once downloaded if it is not already present.
35406203	You can link any profile to other profiles as master/sub/parent. When the main profile is changed to master, the following valid error is received: "Profile is already linked either directly or indirectly."
35388619	A warning is generated when trying to add special characters in the Profile screen during customization.
35363864	You can search for a profile using Alternate Last Name in Advanced Profile Search.
35322055	You can download using Profile Lookup with Country Code data value mappings configured.
35218143	The descriptions for the following Profile Group OPERA Controls are changed:
	Profile Name Validations - when active, enables the configuration of Profile Name Validation and performs a match and validation based on the Profile Type and Name String configured for Company, Travel Agent, and Source profiles.
	Default Phone Type for a Contact - select the Phone Type that is a mandatory Default Phone Type when creating Contact Profiles.
35217788	You must add the primary or the default membership to the profile when the Preferred Card OPERA Control is active. Only then can you add any other type of membership to the profile.
34212638	You can protect profile/profile type fields based on the configuration and roles.

Commissions

Bug ID	Description
35752054	The Transmittal letter displays the amount in the property currency with the appropriate currency code.
35664518	The Commissions Paid column displays "Yes" after processing the commission.
35649642	Performance is improved when accessing the Commissions screen.
35521106	Commission processing completes although the resort has more travel agents records to process.
35481229	The On Hold check box correctly appears on the commissions screen.
35425810	From the Commission Export, the Report Commission (RC) record shows zero in the Number of Tax records field if the tax is not calculated on the commission amount.
35371210	You can save the Bank Account and Travel Agent details against the CHKREGISTER (payment Activity) report.
35269106	The HLK TX records do not appear for a zero amount.
35203822	You can search for an existing reservation and attach it to a Travel Agent profile.

Country Specific



Bug ID	Description
35715738	Country Specific - Philippines:
	The tallying issue with Centavos is amended by modifying the column to a number value to avoid the rounding problem.
35505061	Country Specific - Italy:
	The Italy E-Invoice Exports (IT_E_INVOICE, IT_E_INVOICE_DAY) only include the tag <natura> when the tax rate is 0%.</natura>
	Note: The exports must be recreated from the template.
35464314	Country Specific - Philippines:
	The BIR Sales Report displays records when room numbers are configured as numeric, alphanumeric, or alphabetic.
35429671	Country Specific - Portugal:
	When the Cashiering parameter for Auto Generate Credit Bill for Deposits is active and a deposit is posted to a billing window other than window 1, at check-in, the deposit appears in the correct window, and a credit bill is generated for only that window.
35429332	Country Specific - Portugal:
	The PT_SAFT_104 export displays the same payments made to the folio when multiple payment types exist on the folio window.
35420222	Country Specific - Portugal: When generating the PT_SAFT_104 Export for a month, the export generation process is streamlined to reduce the time needed to generate.
35389262	Country Specific - Portugal:
	An information folio cannot be generated when a billing window contains only transactions for Deposit Transfer at Check-In and Deposit Ledger Tax.
35341838	Country Specific - France:
	In a scenario where a rate code has a package configured with the CITY_TAX_FRANCE_DTS formula, and a reservation is booked with that rate code, but using a rixed rate, the CITY_TAX_FRANCE_DTS formula calculates the correct amount.
35238551	Country Specific - Hungary:
	Prerequisites.Customize sample_folio_hungary and include the fiscal_bill_no merge code in the folio header.
	The bill_number_header merge code is present by default.
	The sample_folio_hungary now displays the correct values against bill_number_header, fiscal_bill_no when it is reprinted the following or any day.
35219919	Country Specific - Italy:
	In a scenario where the Payee Profile contains seven zeroes (0000000) as the value for Business ID (such as Codice PA/SDI), as well as a PEC email address, and a Fattura folio is generated, then the folio is eligible for the Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY), and the Export file includes the tag <pecdestinatario> populated with the PEC email address.</pecdestinatario>



Bug ID	Description
35172231	Country Specific - Poland:
	When you generate a fiscal folio (such as RACHUNEK), the fiscal printing workflow engages correctly, and the Fiscal Printing check box no longer exists on the Fiscal Printing pop-up.
35089930	Country Specific - Portugal:
	Payment transactions are no longer included in the Working Documents section of the PT_SAFT_104 Export.
34981047	Country Specific - Egypt:
	For properties in Egypt, the AR_INVOICE report is available for the Accounts Receivable Folio Report Group.

Events

Bug ID	Description
35758684	You can create a composed menu and add menu items to it, and the Menu Item Drawer opens with the requested results.
35752422	Space Name is added in Manage Events.
35708984	In the Function Diary, if a function space has overlapping events, the rows automatically expand to show all the events booked in that space.
35667429	Business event configuration conditions are updated with the property's specific external database code.
35662912	In Select Alternate Space screen and Copy Event to Other Space(s), the SpaceType list and the Show Selected Spaces check boxes filter results correctly.
35635922	Events associated with the selected sub blocks are now getting updated with the status change, and the attributes appear for Copy Events, Resources, and the other catering related values.
35605753	You can save the Revenue Summary when the capacity is overridden for events.
35599431	A RateRestriction Business Event (BE) is generated for external systems when async restrictions are posted. The external system from which the async operation is posted needs to be set up as a publisher.
35529574	You can create a Quick Event from the Function Diary screen.
35473673	The Revenue Posted column is visible in Manage Events in the hub if the Event Posting OPERA Control is active for any of the selected properties.
35450387	The Merge field for MENU_ITEM_CONTAINER prints the description instead of the code when added to the Banquet Event Order.
35435439	Performance improved when accessing the Event Posting screen.
35403422	When the Property Country Mode has a value other than US or Canada, the Default Catering Folio Style OPERA Control and the Banquet Check action in the Event Posting screen are hidden.
35402461	You can see the Catering Package Pricing screen in the correct sequence when using tab to move the cursor.
35355300	Rental Revenue is updated when a function space is removed or changed on an event.
35312886	You can enter actual/expected/guaranteed numbers with decimals on Event Resources menu items.
35306000	In the Detailed Catering Summary report (rep_catering_summary), the Owner Summary section and the Grand Total section are correctly showing the total amounts.



Bug ID	Description
35305907	You can filter the Monthly Catering Forecast Report (rep_month_forecast) by Catering Owner using the Catering Owner select list.
35279503	When the custom report text for REP_BEO.P_INCL is 100 characters or less, the Banquet Event Order (BEO) generates successfully.
35274730	You can see the Couse description without any tooltips for Multi Choice menus.
35251418	Item Rate Rules are dependent on the OPERA Control Event Resources.
35230396	The Event Date From and Event Date To fields correctly display dates if the dates are se when configuring the Item Availability Report (rep_item_availability).
35217433	In the Detailed Event List report (rep_event_list_detailed), the radio button for Report Type and the check box for Include work as expected.
35202481	When the OPERA Control Use Forecast Revenue is active, the expected function space room rental is copied to the Forecast Revenue based on the revenue type selected in the Default Space Revenue Type setting.
35207149	When you attempt to update the property catering currency, you are promoted if active events exist in the selected property, and the change is not allowed. If no active events events exist in the selected the property, the update is processed.
35194518	You can see the Out of Order status for 30 days when clicking the next date on the Calendar in 7-Day View.
35190883	Catering package translations output correctly in Banquet Event Orders (BEO).
35190638	You can add multiple events with menus attached and pricing for catering packages.
35171990	You can see owner code search results in the Events tile based on the catering owner code selected.
35029765	You can display a 21-day view of the Function Diary on tablet devices and scroll both horizontally and vertically to view all available events.
34921405	You can initiate shell exports from Toolbox > System Setup > Export Shell for multiple properties in parallel.
33765232	You are warned if one or more events do not have space assigned when the No Space Warning OPERA Control in Event Search has values populated.
33754659	When the Sub Events OPERA Control is active, you can create sub events.

Exports

Bug ID	Description
35642469	The Cloud Hub Adapter uses the Payment Method CardTypeCode received from the external system to create reservations.
35448521	A new Card Validation External Database field is added for External Validation Rule under the Card Number Validation panel in the Card Number Details option for Membership Type configuration. Membership card number validation is performed from the external system configured under the Card Validation External Database.
	The ValidateMembershipNumber operation ID is not available for selection in the Service Locator configuration.
35436796	Country Exports: The following Italy Country Exports have the Convert String function in the Column Formula: IT_ALLOGGIATI IT_ALLOGGIATI_YD IT_ISTAT_ALLOWEB
35249064	COUNTRY - ITALY MODE: IT_ALLOGIATI and IT_ALLOGIATI_YD exports generate successfully when Profile First Name has special characters or Profile Birth Place, Profile ID Document Issued place values are provided enclosed in brackets ().



Bug ID	Description
35218001	When you create UPE_EXPORT and UPE_EXPORT_DAY using New from a template, then the XML Schema Configuration template considers PMS_P.RESORT in the following fields:
	GuaranteePayment source: RESV_UNALLOCATED_DEP. GuaranteePayment source: RESERVATION_DEPOSIT_SCHEDULE. Fee source: FIXED_CHARGES. SpecialCode source: EXP_RESV_SPECIALS. RateRoomList source: EXP_UPE_ALLOTMENT_DTL.
35412511	You can export data when accessing OPERA Cloud -> Miscellaneous -> Exports for an existing Export or new Export. Note: Pseudo columns are removed for Pre/Post Export Procedure formulas, Filter condition, Filename formula, File extension formula, and Zip file name.

Front Desk

Bug ID	Description
357463 09	A performance improvement has been made when making changes to Reservations.
357390 21	The Add Additional Folios option is removed from the Verify Payment section of the Check-in work flow.
356785 13	 When Multiple Guest Room Keys is On, keys are enhanced as follows: Duplicate keys have the same Track2 as new keys, hence for duplicate keys, no new row is created. The Key Count column is added in the "Guest Details For Multiple Keys" grid, and Key Count shows the number of Active Keys. Key Count includes new and duplicate keys. Key Count is blank for Inactive Keys and Default Rows.
356771 07	The Multiple Guest Room Key function populates existing guests in the Create Key panel, so you can create keys for Multiple Guest Room Key functionality as needed.
356649 52	Check In and Advance Check In buttons in properties where the Advance Check In OPERA Control is active are not available in the Arrivals, Arrivals with Deposits screen and the Advance Checked In screen when you log in at the hub level and select reservations from multiple properties.
356637 68	In properties where the Chip & Pin (CP) payment method is enabled, reservations with that payment method attached to any of the eight windows during mass processes (Mass Check In, Mass Advance Check In) are not processed, as CP requires a manual interaction with the card and credit card terminal. The message, "Invalid Payment Method," appears on the status screens.
356543 03	Search for reservations with an open folio is improved, and search criteria for ETA From, ETA To, and Reservation States are removed from the Open Folio screen.
356492 48	When assigning a room from the Arrivals screen while the "ETD of Departure Reservation" column is visible, the column value refreshes immediately after the room is assigned.
356454 84	A performance issue observed when searching for Open Folio Reservations is resolved.
356453 36	You can create five or more keys for a reservation during the same process.
356419 98	For properties with the Advance Check In OPERA Control active, the payment information is saved and refreshed when the Advance Check In is processed.
355342 38	The Reservation Type column appears when you access the In-House Reservation screen.
355208 65	A Business Event update is not triggered at check in for a room that is imported to a VID/PBX Interface when no Interface Rights are configured for the room.



Bug ID	Description
355179	When reversing a check-in, you can either retain the room or remove it and select
47	another room at a later time.
354404 73	A registration card report email is sent to the correct recipient when generated from Manage Reservations.
354014 62	You can view the Housekeeping information and Calendar from the Check In Reservation screen by selecting the Housekeeping indicator.
353833 39	On the Room Assignment screen you can filter the list of reservations by the number of nights using the Nights filter in the search area.
353545 36	You can view the VIP code attached to the profile within the Reservation Overview of the Check In Steps screen.
353439 58	You can view the departure_all report from Manage Reports and, when selecting the report parameter for rate code, the rate description matches the rate code from the Rate Code Administration.
353351 32	The In House Block search list no longer displays past blocks but will display blocks that may or may not have reservations. This change matches the search criteria found in the Arrivals and Departure reservation screens.
352741 61	 You can print guest details using Guest Room Key with a clear text value of 500 characters. The IFC DLS Interface Print Guest Details Interface Right is added in General Information.
	 Under the Class of Service panel, set an expression for User Defined Format, for example, "General" of maximum length 4,000 characters, for example: GUEST_COUNTRY+GUEST_FIRST_NAME+GUEST_LANGUAGE+GUEST_NAME+GUEST_N AME_ID+GUEST_TITLE.
	 Under the General Information panel, make sure the "Default All Print Details On" check box is selected.
	 Create room keys from the user interface (UI) and upon successful key creation, DLS (Door Lock System) shows the User Defined Format Expression evaluated value in the KeyRequest in the ClearText field. ClearText="GBNeelapuENavya1377619Mr.
352646 28	For properties with the Generate Key Packet Labels OPERA Control on, you can generate key packet labels when the number of reservations exceeds 25.
352621 25	You can add an email address to the Payment windows from the Verify Payment tab while checking in a reservation.
352337 09	If a block reservation is staying longer than the value in the "Maximum Number of Nights for Block Reservation" OPERA Control, a prompt appears during manual room assignment with the maximum number of nights that is applicable for the reservation.
351238 39	The Create Keys action link label is changed to Create Room Keys for reservations that are accessed from Room Diary, In House, and Arrivals & Departures.
351085 56	When the eSign Registration Cards OPERA Control is active, eSign Registration Cards correctly display localised characters in Preview.
350840 50	The Room Sold by Reservation Type pop-up screen appears in the non-editable mode when you click the Deduct Room Sold and non Deduct Room Sold link in the Property Availability screen.
347228 67	When logged in at Hub level, you can move reservations between properties and complete Check-in, Checkout, and Day User reservations.

Integrations

Bug ID	Description
35800419	Business Event (BE) delivery continues when there are failures in cross region connectivity.
35800087	When you are logged in at Hub mode and change a guest profile on a reservation, the GuestDataChange message is sent to the PBX Interface.



Bug ID	Description
35784412	When a property is configured for fiscal business events, you can select the available modules from the Business Events Configuration screen.
35739150	You can see the Label element in the OPERA Xchange Interface (OXI) XML request/response payload once the lookup is performed.
35717207	The RESYNC HISTORY table is included in the OPERA Xchange Interface (OXI) scheduled purge.
35713395	Rates are updated in Oracle Hospitality Distribution when there are multiple room types to schedule.
35645776	Duplicate profiles no longer appear while processing the inbound profile message from an external system.
35641435	Updating the hurdle in OPERA Cloud only creates a hurdle for the selected room type in OPERA Cloud Distribution (OHD).
35636855	You can fetch IFC and CPI Oracle Hospitality OPERA Web Self-service (OWS) operations when an interface user is created from Role Manager.
35631450	The Vault_Id field allows only numeric values in the Custom Data section of the EFT interface.
35625746	The Cloud Hub Adapter updates the modified pricing schedules in OPERA Cloud based on the XML received from OPERA Xchange Interface (OXI).
35599841	The Cloud Hub Interface Update Payment Types Per Window parameter is set to D. Note: Reactivate Cloud Hub Integration, if activated already, to apply this parameter value change.
35596721	OPERA Cloud Exchange Interface Controls allow you to configure OPERA Electronic Distribution Suite (OEDS) parameters for OEDS Interfaces.
35572371	An Interface Status update Business Event is sent out with the Message Light off when Check In is reversed or a reservation is checked out.
35562024	When an error is returned for a Fiscal Business Event, the event appears with the Failure status. The error details are available when selecting View Request/Response for the failed record in the Fiscal Business Event Status screen.
35523807	When you are generating room keys with the Print Guest Details functionality enabled, OPERA Cloud can send guest details of up to 500 characters to the Door Locking System.
35545356	The Cloud Hub Adapter uses the Payment Method CardTypeCode received from an external system to create a reservation.
35521304	For offline key systems, the old key PIN (personal identification number) is not retained in the reservation and Create Key panel when a room move is made or a stay is modified.
35476941	The Update Reservation (specials deleted) XML received from OPERA Xchange Interface (OXI) gets processed by Cloud Hub, and Specials are updated/removed in OPERA Cloud.
35463808	You can add, edit, update, and delete Communication Types for data posting between OPERA Cloud and OPERA Property.
35458614	Outbound Pattern exception handling is improved to avoid Service Level Agreement (SLA) issues and to handle successful requests and responses with outbound systems.
35453317	The property list of values on the External Systems screen lists the properties whether the PMS subscription is enabled or disabled.
35448798	When in use, the Room Key PIN appears in reservation screens when the room is imported in the Door Locking System Interface. The room can also be imported with any of the other interfaces for functionality. The Room Key PIN created for Sharers appears only in the share reservation it was requested for, although it is up to the Door Locking System to provide for each sharer the same or different Room Key PIN.
35429509	OPERA Cloud processes and updates the Linked Profiles received from OPERA Xchange Interface (OXI) Block messages.
35428902	Search criteria error validations are implemented for OPERA Cloud Exchange Message Status screens.
35424318	Checked-in Business Event is generated for all processed reservations during Mass Check In.



Bug ID	Description
35415260	Service Locator logging is improved, and existing logs are modified to the Error level for download certificates.
35401472	Additional Secure Sockets Layer (SSL) exception handlers are added in node.js to seamlessly auto-download the Transport Layer Security (TLS) certificate.
35365147	External system codes created under a chain can be viewed in the Show Inactive list for another chain to edit and activate properties.
35359259	Messages received by the Cloud hub adapter processes the Restriction inbound XML message received from the external system and updates into OPERA Cloud accordingly.
35340059	New Interface setup can be done for a newly created property without an error exception.
35308187	Performance improvements to v5i_occupancy.get_future_resv API impact Revenue Management Software (RMS) external partners using the direct tap method to call v5i_occupancy.get_future_resv API.
	Important Note: Properties connected to RMS external partners using the direct tap method to call v5i_occupancy.get_future_resv API must conduct an Inventory Resync from Toolbox following completion of upgrade.
35305260	OPERA Cloud Business Events and OPERA Xchange Interface (OXI) outbound messages are set to expire in two days from their generation dates.
35289174	The External Systems UI is enhanced to prevent duplicate values in the External URI field.
35246839	In a scenario where you generate a fiscal Credit Bill from the Billing screen, with NonTaxable and Paid Out postings, the universal payload correctly populates the values with negative amounts.
	Example: <nontaxableamount>-90.00</nontaxableamount> <paidout>40.00</paidout>
35223225	The Service Locator timeout is increased to support OPERA Cloud Property Interface integrations.
35221793	 In the POS Interface: If the currency format of the property uses a comma as the decimal separator, the Sales Itemizer Factor field uses a comma as the separator.
	 If the currency format of the property uses a dot as the decimal separator, the Sales Itemizer Factor field uses a dot.
	 If the currency format of the property does not use any decimal separator, the Sales Itemizer Factor field still allows decimals and uses dots.
35105424	When you modify an OPERA Cloud Outbound Configured External Property, the changes are effective without having to clear cache in Profile Lookup.
34268044	The Format Expression in the Class of Service panel maximum length is changed from 200 to 4,000 characters.

Inventory

Bug ID	Description
35743713	You can select all rate codes under OPERA Cloud > Restrictions.
35742139	The loading time for the Property Availability screen is improved.
35645173	A change to Property Availability search improves performance for properties that do not have the Room Rotation feature active.
35617448	When Component Rooms are configured, the Room Types that make up each Component Suite display the rooms correctly.
35600828	In Item Inventory, updating or removing the department code does not remove trace text.



Bug ID	Description
35547052	You can edit Room Types without any errors even when the Yield Category is more than eight characters.
35506668	You can enter Quick Insert values with alphanumeric and special characters without error.
35505341	You can copy Quick Insert from the source property to the target property.
35411404	Floor Plan is enhanced by adding a zoom slide bar under the controls so that you can enlarge the image.
35383777	You can edit room types without errors even when the Yield Category is longer than eight characters.
35223872	In properties where the Out of Order/Out of Service OPERA Controls are active, you can create and edit Out of Order/Out of Service records. When editing existing records, the Code field is read-only and cannot be edited.

Miscellaneous

Bug ID	Description
35697611	The OPERA Cloud Mobile Application is available to all properties with an active OPERA Cloud Property Services subscription.
35671019	 New Key, Duplicate Key, ReEncode Key, and Keys Invalidate text is standardized across the Keys Action logs. For Room appears in the Key Failed logging message. Guest Name appears in the Keys Created action logs when Multiple Guest Room Key functionality is On.
35605798	Properties with an end date in the future are no longer considered eligible for deprovisioning.
35518806	Track it search using the Description field returns all records that fall within the search criteria.
35508574	The Changes Log displays New, Edit, and Delete changes for reservation types at both the property and hub levels.
35546697	For properties where the Country Code is set to South Korea and the Device Selection for Changes Log Tracking OPERA Controls is turned on, the Device Code column appears in the Changes Log.
35484114	Performance is improved when executing a search on the Receipt History screen.
35417069	After an upgrade, you can log into OPERA Cloud successfully.
35406549	You can select multiple properties simultaneously when configuring hubs.
35362670	$Images \ on \ the \ Custom \ Content \ dashboard \ tiles \ appear \ correctly \ after \ OPERA \ upgrades.$
35307218	The OPERA Cloud Changes Log Start Date (Miscellaneous > Changes Log) appears based on the logged-in location time zone. If you are logged into a single property, that property's time zone is considered. If you are logged into a hub, the time zone configured for that hub is considered. Note: If the day changes while you are logged into the application, the Start Date continues to default the previous day until you log in to the application a second time.
35222456	When switching to a hub location, the hub time zone is applied on initialization.

Mobile



Bug ID	Description
35155760	The OPERA Cloud Digital Assistant widget UI is consistent across the Large Form Factor and Small Form Factor view without any alignment issues.

Profiles

Bug ID	Description
35229618	You can generate and attach a Membership ID successfully from the user interface when membership handling is externally controlled by an external database.

Property APIs

Bug ID	Description
3587509 7	In the Reservation presentation, the Communication Details count does not consider purged profiles. In addition, when reservation statistics are generated, they do not display State and Country for reservations with purged profiles.
3586184 0	The RSV service early release of the deleteReservation API is available until the end of the deprecated timeline. A new deleteOnHoldReservation is available as a replacement API.
3583974 1	The getTransactionCodes API does not time out even if there is a large number of records to handle.
3583194 9	Rest APIs now return an additional response header called x-operationid.
3577384 0	When you create a rooming list or change block reservations, a new element, Success, gets added for both postRoomingList and putBlockReservations operations based on whether the outcome Success attribute is updated to True or False.
3574519 0	When using the postReservation and putReservation REST APIs, a phone number and/or an email address are added to the respective communications field as included in the request.
3570883 9	When the Create Reservation postResevation REST API request includes a CorporateId instead of a NameId value for attaching a reservation profile (Company, Travel Agent, Source, or Group) and there are multiple profiles with the same CorporateId, OPERA Cloud uses one of the existing matching profiles and creates the reservation. If no matching profile is found, then a new profile is created using the provided CorporateId.
3569367 6	The Modify Reservation Operation is changed to retain the added comments sent during modification of an in-session reservation coming from Opera Cloud Distribution.
3569366 9	When the Deposit/Cancellation Policy rule type is configured as Non-Cancellable, the APIs for getReservation, putReservation (when called with channelInformation tag), and postReservation correctly return "basisType" = "FullAmount."
3569062 5	Upon adding comments while initiating modify booking for GDS (Global Distribution Systems), the last modified comments get updated to the booking after commit.
3568712 0	When the Deposit/Cancellation Policy rule type is configured as Non-Cancellable, the APIs for getReservation, putReservation (when called with channelInformation tag), and postReservation correctly return "basisType" = "FullAmount."
3568345 1	The putvalidateReservation REST API request contains only valid dates of a reservation.
3567971 2	When the postResevation REST API request includes a CorporateId instead of a NameId value for attaching a reservation profile (Company, Travel Agent, Source, or Group) and there are multiple profiles with the same CorporateId, OPERA Cloud uses one of the existing matching profiles and creates the reservation.
3563702 1	Performance is improved when compared to the previous response times while creating reservations using postReservation API.



Bug ID	Description
3563226 4	The putReservation Rest API response sends the correct data when accompanying guests exist on a reservation. Accompanying Guest Alternate Name elements are only included in the response when there are values in the profile and the primary guest of the reservation includes the primary element set to true.
3561722 4	The Async RevenuInventoryStatistics response has the right count of future canceled reservation rooms.
3560489 5	When the postReservation REST API request tries to create a reservation and there are no rooms available at Room Type or Room Class levels, the response returns message, "There are not enough rooms available on room type and room class level." The same message is presented for the putReservation REST API request when trying to update the room type for an existing reservation and there are no rooms available at Room Type or Room Class level. The putReservation and postReservation REST API requests attach the appropriate profile type when a CorporateId is sent in the request.
3560013 0	The getBlock operation in Block API supports block codes with Nordic Characters and Pipe symbols.
3550954 2	You can pass x-externalDatabase in getProfiles to return the profile subscription ID.
3550899 9	The postReservation REST API creates traces for each of the dates sent in the request message.
3550836 5	 postHotelInterface API throws a valid error message when you do the following: Create an Outbound Interface other than a DLS (Door Lock System) interface, for example: POS. "Outbound Interface can only be configured for DLS interface." Create an already existing DLS Interface with the same Outbound Code, "Outbound
	 interface already exists for this property." Create a DLS Interface for which Outbound Code does not exist in the Property, "Outbound code does not exist in this property.
3550803 0	The postProforma REST operation is no longer available.
3550468 6	The putSharingGuests API reads the number of children and adult count from the request body and updates relevant reservation accordingly.
3549594 5	Validation exists on Post/Put Reservation, which prevents you from assigning an Owner Exclusive Room to a non owner/owner referral. reservation.
3548428 7	A change is made in the change_rate_amount function of oiwr_shares package body for PUT shareRateAmount REST Webservice to no longer reset the rate amount for Share Reservations on departure dates when the entire split rate is applied to sharers. The change takes effect only when you select Entire split rate options for the Share Reservation rate.
3548068 0	For postHurdles API, the room category code is no longer mandatory.
3546948 7	postCancelReservation returns an error 400 (Bad Request) with a description notifying the reason why reservations with wrong statuses could not be cancelled in the response.
3545858 9	The Async revenueInventoryStatistics API returns correct data for Out of Order rooms in the response.
3545370 2	When using postReservation REST API, A Payment Method is not required when creating an In- Session (On Hold) reservation, even if the OPERA Control for Mandatory Method of Payment is active. When the control is active, a method of payment is required for all reservations with guarantee codes other than O9ONHOLD.
3544415 0	getHotelReservations API with special characters in the surname field returns data for the reservations in the response if reservations exist for that profile.
3542395 8	Validation is added to ensure the room cannot be removed from a checked-in reservation.
3541042 6	The getHotelReservations request is sending correct information as requested for the reservations with the given confirmation number
3539484 0	Creation of a duplicate Outbound Code for Door Lock System (DLS) Interface using postHotelInterface is restricted.



Bug ID	Description
3538555 5	REST API Async RevenueInventoryStatistics returns data in the response as expected. All room types are included in the response regardless of availability.
3537237 3	The Content Service operation get folioReports is modified to accept a larger billNumber in the query with a change of the data type from integer to number.
3533323 7	The Guarantee Code is not required in the post Reservation request when made for OnHold Reservations.
3532356 5	The Room Diary panel is enhanced to reduce response time with improvement to the get roomCalendar request.
3529950 3	The async ReservationDailySummary API returns data as expected and in a timely manner.
3524148 5	The postReservation and putReservation REST API operations validate the Rate Code, Room Type, and Guarantee Code with configured codes in OPERA Cloud. The Invalid value error message is returned when invalid values are sent on the request.
3521386 4	Extending the number of nights on a reservation from REST API using a PUT request without sending the roomRate elements, successfully updates the number of nights on the reservation.
3518613 9	Both getExternalProfiles and downloadExternalProfile updates the name_subscription table correctly when up to 80 characters are sent.
3517689 4	You can use the postCancelShareReservation API to cancel reservations, including multiple share reservations, with a single request. The response returns all of the cancellation numbers.

Reports

Bug ID	Description
35764643	You can copy stationery from one property to another.
35745734	Records on the it_fiscal_b report are displayed under each folio type by Date and then by Bill number.
35679024	Resolved/completed traces do not appear in the Arrival Detailed report (RES_DETAIL).
35658999	You can select Owner Code as a filter in the Profile Production statistics report.
35597865	In a scenario where you generate the Manager Report (manager_report) for fiscal style and period, the report generates successfully.
35562131	Manage Scheduled Reports search performance is improved.
35534124	When generating the gi_authlimit from Manage Reports and a Block Reservations parameter is selected with a Block ID, reservations corrrectly display the block reservations.
35494735	You can successfully duplicate customized stationery reports using the "Duplicate" row-level action from Reports > Manage Reports > Customized report.
35474472	Scheduled reports display the correct data when reports are scheduled with either "Delimited" or "Delimited Data" file formats from OPERA Cloud Reports/Manage Reports/Manage Scheduled Reports.
35401878	All the properties in a chain appear in the Manage Reports select list based on your access when you are logged in at the hub level.
35354716	When you generate the Banquet Check Folio by Revenue (samplle_bqt_chk_folio_by_rev), the Payment Method from the block and the Catering Owner appears.
35319554	When the History and Forecast Business Block Report from Manage Reports uses the Delimited format option, the header is not repeated.
35318589	The Housekeeping Details report (hk_details) shows the departure task in the Reservation Status column for rooms that are assigned to a departing reservation or if there is an arrival scheduled in a dirty room.
35239976	Maldives - The Maldives_green_tax report parameter, the Stay Date To cannot be earlier than the Stay Date From.



Bug ID	Description
35010382	In Schedule Reports, res_detail is enhanced to show the Manage Profile selection list for searching and selecting the single or multiple Company/Travel Agent/Source or Group Profiles. The selection list appears when you select a Company/TravelAgent/Source or a Group profile type in the reservation's drop-down filter under the search criteria section, regardles of whether the date range input is selected from a fixed date, a date options input field, or is left blank. The existing scheduled res_detail report continues to work in the same way unless you don't edit any conditions. If you edit any conditions, the Manage Profile search selection list is open for profiles and, upon selecting new values, it is used to clear old selections.
34730811	Currency values in reports are formatted in the currency format mask selected for your property.
34587964	When you generate the Block Short List report (rep_bh_short) for multi-properties, the date format is according to the property selected in Manage Reports.

Reservations

Bug ID	Description
35834130	When you are logged in at hub level and create reservations at multiple properties during the same booking process, you might see linked reservations in the Additional Reservations tab of the Reservation Overview and on the Linked Reservations panel.
35809730	When you update the membership level on a profile, the new level appears on reservations for the same profile.
35777897	You can copy multiple Deposits and Cancellation Schedules from one property to another.
35766295	When logged in at hub level, you can unlink linked reservations from the Addtional Reservations tab in the Reservation Overview as well from the Linked Reservations panel.
35755548	When the Auto Deposit Collection OPERA Control is enabled and there is a matching deposit rule for a new reservation, you are presented with Deposit screen once the reservation is booked.
35752447	Support is added for modifying reservations without a credit card even when a guarantee requires a credit card (provided the create request had a card on file and the guarantee type is not changed from create).
35752414	Create Reservation operation is enhanced to accept non unique external reference numbers.
35752267	In a reservation where an advanced folio is processed, you cannot update the number of guests for the night(s) that were processed.
35743537	OPERA Cloud Hub uses the default "Rate Code Inbound" defined when a rate code is no found in the Reservation XML message received from OPERA Xchange Interface (OXI)/PMS.
35741588	When making reservations, only active market codes are available in the Book Now screen.
35679322	Arrivals, In House, and Departure search performance is improved using any of the following search criteria: Company, Travel Agent, Source, Group, or Room.
35678462	When you edit the Stay Details or Daily Details panels on a reservation, the Rate Code list of values shows the same list of available rates codes in both panels.
35677559	When updating the payment method or posting a deposit while in the Check In Reservation screen, the screen refreshes and displays the new payment method.
35677414	The Payment Instructions panel is refreshed with an updated payment method in a scenario where the CP payment method exists and an additional authorization is obtained.



Bug ID	Description
35677385	When the Display Reservation Awards OPERA Control is On, you can remove or add a linked profile or accompanying guest. The Award Code, Award Number, and Eligible Reservation Code remain within the Stay Details panel.
35660962	You can convert reservations that meet the Block Creation Prompt Threshold Rooms OPERA Control to a block when prompted from the Look to Book Sales screen.
35659941	Electronic Registration Cards are purged based on the corresponding OPERA Controls setting.
35652175	When you update a reservation with an upgrade award from the Look To Book add a rate award, the upgrade award is correctly cancelled (if the upgrade is removed) with penalty points if applicable and the rate award is generated.
35654709	In a property where the Child Rates by Defined Buckets OPERA Control is active and dependent Child Age Buckets are defined, when you edit Stay Details on a reservation with children whose child ages were not received from an external system, updating any non rate-affecting field (such as Arrival Time, Departure Time, Origin, Source Code, Market Code, UDF Flex Fields, and so on) does not initiate a rate refresh, and you are not forced to enter the child ages.
	A rate refresh initiates for reservations without the Fixed Rate flag selected when updating any of the following rate-affecting fields: Arrival Date, Departure Date, Number of Nights, Number of Children, Child Ages, Rate Code, Block Code, Room Type to Charge (RTC), Purpose of Stay, or Award Code.
35650219	When you select to reinstate a No Show reservation, and the rate code is no longer available (rate code restriction, hurdle rate, and so on), a prompt appears allowing you to select the Continue to Look to Book button to search for available rates and finish reinstating the reservation.
35645726	 Multiple Guest Room Keys functionality is enhanced to accommodate the following: Check boxes are available in the grid for primary rows and key rows so that they can be selected to cut a new key, duplicate a key, or delete a key. You can create duplicate keys for guests who previously did not have keys. Creating the duplicates does not invalidate previously generated keys. Duplicate Key does not pick up "Remaining Balance" by default, hence you can update the balance field per the requirement. Accompany profile: If a duplicate key is created the first time for an accompany profile that has an incidental limit added (before this, no key was created for this accompany profile), then the incidental limit remains intact. If another duplicate key is cut for this accompany profile, then no incidental limit prepopulates. Default rows on the "Guest Details for Multiple Keys" grid do not show up if the guest has active keys. If you delete all active keys of guests, the grid shows the default rows of the guests. You can select these default rows and create new or duplicate keys. All Inactive keys appear at the bottom of the grid.
35644815	The behavior of the BookNow button in the Look To Book Sales screen is consistent without any issues in the rendering of action buttons now.
35643534	Cloud Hub processes and updates the deleted packages based on the reservation message received from OPERA Xchange Interface (OXI).
35643486	The available package award link is not visible on reservations with status other than reserved or due in when the PMS license is not active for a property.
35637209	The Payment Instructions panel is refreshed with an updated payment method in a scenario where CP payment method exists and an additional authorization is obtained.



Bug ID	Description
35632275	The profile's full address (Address line 1 + Address line 2 + Address line 3 + Address line 4 + City + State Code + Country Code + Postal Code) appears in the console view of the reservation search screen.
	 RESTAPI Modified: Operation id - getHotelReservations. Summary - Get Reservations for a hotel. Description - This API allows you to retrieve a list of reservations based on the search criteria specified in the request body. For example, you can search for reservations using query parameters like first name, last name, arrival/departure date, and external confirmation number. Modification Done - This API also fetches the street address of the guest profile.
35630015	In a scenario where shared reservations have packages attached, if either reservation is checked out, the package details appear correctly in the rate information and no longer modify to display a negative amount.
35621253	Rooming List and you enter number of children to a reservation record, the children count is added to the new reservation.
35611659	When creating a multi segment reservation on the Look To Book screen, you can select multiple promotion codes without error.
35562186	When you edit Daily Details on a multiple night reservation that is not yet checked in, the Room Type is only editable on the first night and updating this value applies to all future nights.
35607095	You can send confirmation letters by email with iCalendar selected in the Delivery Management > Confirmation Letters configuration. It is recommended that iCalendar remains deselected, since it is currently not supported.
35591461	The Walk In Reservation action in the I Want To section of the Reservation Search screens throughout the application is available when you have the Walk In Reservation user task assigned to your role.
35542690	When you add or remove a package on a reservation, the Arrival Time and Departure Time values remain unchanged.
35541768	Routing Code descriptions containing a comma (,) appear in full on the reservation Routing Instructions screen.
35532487	The Manage Reservations filter for Created On and Cancelled On is corrected to display the Property Business Date filter in both Hub and Property levels.
35530713	You can attach package awards on a day use reservation and get awards successfully generated for all package types.
35519452	Missing fields in the Transaction Key for Cancellation Policy Schedules are restored and a new key is added for Guarantee Code Schedules.
35517430	The Rate Availability Analysis screen in The Look To Book sales screen displays restriction messages for Min/Max occupancy.
35513509	The Look To Book Sales screen availability search for negotiated rates only returns results when you include a profile with a negotiated rate as part of the search criteria.
35494794	configure Pre-Registration rules by dates.
35468315	You can fetch the item class with all possible combinations of reservations and events.
35464934	When a maximum occupancy is set for a Room Type, you receive a warning when combining Share Reservations if the maximum occupancy has been reached in various workflows.
35460242	In a scenario where Routing Instructions are created from a promotion code and attach automatically to a reservation with that promotion code, it is possible to delete the routing instructions.
35460214	You can edit a Routing Instruction successfully from the Reservation Presentation panel, and no "Overlapping instructions were found" error appears.



Bug ID	Description
35448801	When editing Daily Details for a reservation in Grid View, you can make changes for multiple days with varrying amounts for discount amount/percentage within the same session.
35440629	Created external references for migrated reservations in OPERA 5 and OPERA Cloud after migration is completed to resolve duplicated reservations.
35430581	When creating Deposit Rules in Administration with both the Before Arrival and After Booking fields populated, an information message informs you that the due date the earlier of the two calculated dates.
35428877	When the Guest Pay Only Filter is on Rate Info Screen OPERA Cloud is on, the Fixed Charges appear and are calculated correctly.
35428654	Package awards are generated when there is a change of occupancy and the addition of a child to the reservation.
35427344	Reservation Notes of any type are exchanged with external systems with the exception of internal notes. Internal notes are not exchanged.
35425832	You can access the Include Closed Rates check box in the Look to Book sales screen when the Redeem Awards check box is selected.
35425706	When you update the Room Type to Charge (RTC) from stay details, a new award is generated and previous award will be canceled. When you update the award rate to another rate award/non rate award, then a new award will generate and the previous award will get canceled.
35425208	The Folio No Reprint parameter cannot be turned on when any in-house reservation exists. The following error message is generated: "In-house reservations exist, the parameter value cannot be updated."
35420588	When creating multiple deposit rules while logged in at the Property level, the Property field for a new deposit rule is pre-populated with the currently logged in property.
35417023	The Bed Type select list follows the Bed Type Sequence configured.
35411106	Multiple reservations in parallel or in multiple threads can be created when using the same profile.
35410960	The Market Code select list displays values as expected from Manage Reservations at the Hub level.
35406121	You can view the "Save" and the "Go to Look to Book" buttons after editing Stay Details where updates to the Promotion Code were made to the reservation.
35402102	You can successfully search for reservations on the Manage Reservations screen using any of the following filters: Cancelled on Cancelled by Walk In Pre Registered Open Balance Day Use Scheduled Check Out Queue Market Code Source Code Receive External Notifications Linked Reservations
35398520	When fetching sell messages in the Administration screen, any existing sell message that does not have any value for the Display Sell Message field shows "L" for the Look
35374655	To Book Sales screen. Rates configured with a foreign currency code appear on the Stay Details panel with the currency defined on the rate code configuration.
35388513	When the Generate Proforma Invoice OPERA Control is active and multiple language configurations exist, the correct language from the profile generates a Proforma invoice.



35386961	
33300301	You can reactivate an inactive "cancel penalty" from the Administration menu.
	By selecting Show Inactive on the Cancel Penalty Administration screen, you can see configured cancel penalties, both active and inactive, with one row per configured penalty.
35386832	Default Routing Instructions do not prompt in Accompanying Guests/Linked Profiles if routing instructions are already added to the reservation.
35364828	When the Display Reservation Award OPERA Control is active, reservations that are combined as shares and have an Award Code and Award Numbers appear in Daily Details.
35360044	The Post Charges to No-Post Reservations is only used for posting charges to No Post Reservations.
35336025	You can search Look To Book availability by bed type. If the selected bed type is attached to the room type, Look To Book displays availability by bed type. If the selecte bed type is not attached to the room type, then the selected bed type is not considered for the availability search.
35329094	When the "Closing Script New and Update Reservation" OPERA Control parameter is or the closing script message displays in the same size for all browsers.
35328878	When you are creating Property Alert Codes while logged in at hub level, the Code list of values is available for selection when templates exist.
35328668	The Walk In Reservation action in the I Want To section of the Reservation Search screens throughout the application is available when you have the Walk In Reservation user task assigned to your role.
35300388	You can create a block reservation with a package attached to the block. You can also extend an in-house reservation with rate code packages.
35285000	When generating the Reservation Types (cf_reservationtypes) report, details of the property's configured reservation types are reported based on how the reservation types are configured for the property, not as configured on the template.
35283773	When a reservation that has traces and alerts attached is moved to another property, the traces and alerts successfully move with the reservation when configuration elements apply.
35280604	For properties with the Accompanying Guest OPERA Control active, you can detach an Accompanying Profile and save the profile as detached.
35276942	When the c_reports_forecast_availability_book_rep_rooms_rep_with_rep_rooms_fmx OPERA Control parameter is enabled, reservations with a Daily Rate type are processed and the rate refresh applies only to the extended dates.
35273482	The correct number of children appear in Reservation Search screens when Child Buckets 4 and 5 are populated.
35273293	When creating or updating a reservation note, you can deselect the reservation note as internal if the note type has both Internal and Override Internal selected in Notes Administration.
35268805	When updating the number of children and adding child ages for a rate code based on child aging buckets on the Daily Details screen, the rate amount is refreshed to include the child pricing upon selection` of "Refresh Rates."
	When Changing the rate code for a night on the Daily Details screen, if there is a different source or market code attached to the selected rate, you are prompted to update the Source/Market Code for the reservation.
	When changing the rate code for a night on the Daily Details screen and selecting a rate code with a rate restriction, you can override the restriction and apply the selected rate code.
35251683	You can use the binding, Membershipid, in customizing Flex Fields on the Reservation Overview to populate the Membership number of the reservation.



Bug ID	Description
35234434	A validation is added to Manage Expressions in Global Alerts and Auto Attach Elements when you are creating a condition and the syntax is invalid.
35224287	If the same package code is added to a block with different date ranges, a reservation made for that block inherits the packages as configured for that block and displays as a separate line for each package code/date range combination.
35219372	When membership is externally controlled, you can continue editing the reservation if an external Profile ID is not populated.
35217735	You can move a reservation from one property to another within the same chain and have the Reservation Notes follow when the same Reservation Note Types exist.
35214744	When selecting the Matching Reservations indicator, you are presented with a list of future sequential reservations with the same profile name starting with the current reservation.
35212198	The Rate Strategies menu appears without activating the Promotion Module OPERA Control.
35207519	When selecting the I Want To menu from a reservation search screen in Manage Reservations and creating a trace, the arrival date for the associated reservation is defaulted for the date range of the new trace.
35197436	You can configure Pre Registration Rules in order to have the Pre Register Reservation link available in the I Want To menus.
35196053	The Rate Change Indicator appears on Reservation Search screens consistent with how it appears on Stay Details and the Look To Book Sales screen. The number in the indicator notes how many times there is a rate change over the reservation's stay dates.
35195469	When splitting a reservation and updating the linked profile, Auto Attached traces that are based on profile attributes (such as VIP Code) are not automatically deleted from associated reservations where the Auto Attach Rule still applies.
35195077	Sell messages only appear in the Look To Book Sales screen (LTB) when configured for LTB.
35185879	You can search for and view available rates for a property, along with the availability of its associated alternate properties, in the Look to Book Sales screen at the hub level.
35180439	 The following updates are in the Daily Details when editing in Grid View: When updating the rate amount, you can enter a discount reason code if the Fixed Rate OPERA Control is on.
	 Selecting Refresh Rate multiple times does not multiply an applied discount amount.
	 An update to the Number of Adults on the Daily Details screen is automatically reflected in the Grid View.
	 The column for Fixed Rate is available for display only if the Fixed Rates OPERA Control is active.
35164234	Manually Added packages for a multi night block appear as a single line per package code on the Book Now screen.
35159697	You can search and view available rates for a property, along with the availability of associated alternate properties, in the Look to Book Sales screen at the Hub level.
35102595	When the Reservation Discounts OPERA Control is active, you can add a discount to a reservation with two decimal places and discounts get applied and saved.
35009537	 The following updates are in the Daily Details when editing in Grid View: When adding children and their ages to a specific night, you can use the Apply to Future Nights action to update subsequent nights with the same details for nights with the same details prior to the change being made.
	 When updating the rate code for a single night by selecting the Apply to Future Nights action, you are updating subsequent nights that have the same rate code as the record you are updating. Nights that have a different rate code than the original rate code on the updated record are not updated.
34983641	Stay Details is updated to suppress the Edit Daily Details action for departure reservations. Performance is improved when a reservation for more than 50 nights is edited using Edit Daily Details and the update is canceled.



Bug ID	Description
34931819	For properties with the Scheduled Activities OPERA Control active, when you select to generate a confirmation letter from a reservation with scheduled activities, the information prints based on the customized related activities merge codes.
34778173	 While performing the following operations for the routing, no longer get a null pointer exception error: New Routing (Window/Room). Edit Routing (Window/Room). Delete Routing (Window/Room).
34376508	When searching for reservations on several screens (for example Arrivals, Departures, Manage Reservation), the Alerts link represents the number of Reservation Alerts. Once you select the link, you can see any Global Alerts that match the reservation.
33785313	For multiple property tenants, Copy Rate Code is updated to validate each rate code selected when copying to another properties.
33170458	You can update the start and end dates of an attached package on a reservation as long as an Advanced Folio was not run for the updated package dates. You cannot add a new package for a date on a reservation in which an Advanced Folio has run.

Role Manager

Bug ID	Description
35827177	You can view the owner code updated by the customer's identity provider when viewing Manage User details in Role Manager.
35751618	Chain level access for CCTRANS, CCCONF, and PPCONF cannot get you acces to the properties list from the Property list of values. You can see properties in the list of values based on the additional property level roles assigned to you.
35672383	 The following user tasks in the Inventory Admin group are renamed: Tasks -> Housekeeping Tasks New/Edit Tasks -> New/Edit Housekeeping Tasks Delete Tasks -> Delete Housekeeping Tasks
35671269	You can confirm an Owner code only in uppercase.

Rooms Management

Bug ID	Description
35743532	You can select one, many, or all rooms from a task sheet and drag/drop them into another task sheet.
35722830	In properties where the Inspected Status OPERA Control is active, inspected rooms show a green icon, and clean rooms show a blue one.
	In properties where the Inspected Status OPERA Control is inactive, clean rooms show the green icon instead. $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$
35693011	In properties where the Inspected Status OPERA Control is inactive, clean rooms are represented by a green icon. In properties where the Inspected Status OPERA Control is active, clean rooms are represented by a blue icon, and inspected rooms are represented by the green icon.
35692783	In properties where the Attendant Console OPERA Control is on, performance is enhanced when selecting the Details tab on the Attendant Console screen.



Bug ID	Description
35683634	The Room column's width on the Task Sheets screen in Card View is increased to accommodate more characters without having to widen the column manually. What is visible on that screen in regards to columns largely depends on the resolution of the screen and the zoom percentage of the browser window.
35668835	In properties where the Room Maintenance OPERA Control is active and images for Maintenance Codes are configured, the Reason list in the mobile and desktop versions show the images configured as Property Images. If no Property images are configured, then the Global images appear.
	In properties where the Out of Order (OOO)/Service (OOS) OPERA Controls are active and images for OOO/OOS Reason Codes are configured, the Reason list in the mobile and desktop versions shows the images configured as Property Images. If no Property images are configured, then the Global images appear.
35662975	The Special, Rate Code, Market Code, and VIP Level columns are visible in the Task Schedule search results grid in Administration. Column availability is based on the VIP and Advanced Task Scheduling OPERA Controls.
35640591	When logged in at hub level, the Housekeeping Board Property selection list only shows you the properties with an active property management system (PMS) subscription. When completing setup on the Room Status Dashboard tile, the Property select list also shows you only the properties with an active PMS subscription.
35483795	In properties where the Housekeeping Task Scheduling OPERA Control is active, you can reset the Housekeeping Tasks to the configured values after customizing a guest's tasks by selecting the Reset link.
35475251	The columns on the Housekeeping Board are adjusted to display the data more efficiently.
35470086	When configuring Housekeeping Section Groups and Section Codes you can configure codes with decimals.
35374706	Out Of Order and Out Of Service Room Status codes are configured without HK status in the Room Status panel of the Mobile Switching Center (MSC) Interface.
	Note: You must remove the existing rows from Rooms Status Panel in the MSC Interface and create new rows for Room Statuses per new values in the Custom Room Status Translation select list.
35362222	After generating Task Sheets, you can see the list of rooms for each task sheet in the Task Sheets Overview screen by selecting the Details tab.
35342517	Housekeeping task sheets generate in the selected language.
35318526	When inactivating the Housekeeping Task Scheduling OPERA Control while the Housekeeping Credits OPERA Control is set to FACILITY, a message that the Housekeeping Credits setting must be updated appears.
35195342	When managing Out of Service, Out of Order, Room Maintenance, and Room Conditions, you can view the configured images in the selection list.
35160530	When generating the Housekeeping Discrepancies and Queue Reservations reports, the configured report name is output on the report.
33912902	For properties with the Reservation Traces OPERA Control active, you can view traces, for Arrivals, In House and Departure reservations, for the departments selected in the Housekeeping Traces OPERA Control in the Task Companion (desktop and mobile).

Sales

Bug ID	Description
35692406	The Owner filter is not required for searching in Manage Activity, and owners are not passed to Manage Activity when you navigate from a block, account, or contact.



Bug ID	Description
35649618	Performance has been improved when accessing the Commissions screen.
35600166	The Trace Definition screen displays the Current (salessrep) radio button as selected when ACT_SREP is null or 0.
35525919	In Manage Activity and in the Activity presentation, the Linked Block indicator updates immediately when a profile is added or deleted.
35426904	If the Default Market Code for Opportunity OPERA Control and the Default Source Code for Opportunity OPERA Control are null, you can successfully select values for the Market and Source fields in an Opportunity.
35217483	In the Activity Report (rep_activity), the dropdown Group by and Page Break check box are working as expected.
35213143	The Trace Definition and Trace Owner Mapping Property list of properties is visible when the OPERA Control Auto Traces is active.
35078479	For properties with the Opportunties OPERA Controls active, you can successfully convert events to sub-events.

Toolbox

Bug ID	Description
35741595	The Deposit Handling OPERA Control is available when your property is subscribed to OPERA Cloud PMS or OPERA Cloud Central.
35719075	The Enforce Minimum Occupancy on the Room Type OPERA Control is available when your property is subscribed to OPERA Cloud PMS or OPERA Cloud Central.
35675667	In the Imbalance Analysis Tool (IAT), a new option for analyzing and fixing AR old balances is available. Invalid values for the following parameters are handled for ar_old_balances to avoid creating imbalances: ar_settle_code, ar_old_bal_trxcode, check_Trxcode.
	Invalid values for the following parameters are handled for credit card transfers to avoid creating imbalances: ar_settle_code, ar_credit_trx_code.
35622293	The Change Function Space Code utility in Toolbox allows a code up to eight characters.
35585302	You can update the folio start sequence when Folio Types are not configured by selecting the default Folio Type on the Folio Numbers screen, which is accessible from the Toolbox menu by selecting Utilities, selecting Document Number Update, and then selecting Folio Numbers and using Search.
35553145	Modifying a Transaction Subgroup for a transaction code in Toolbox is prohibited if the original subgroup and the new subgroup are not associated with the same Transaction Group. In such cases, an error notification appears stating, 'Please select a Transaction Subgroup that belongs to the <transaction code="" group="" transaction="">.</transaction>
35542128	You can initiate shell exports from Toolbox > System Setup > Export Shell for multiple properties in parallel.
35466563	The Imbalance tool analyzes and resolves any invalid, adjusted DB record.
35401804	Service Locator does not ask you to select Module as mandatory. You can select any optional search criteria to consider other search criteria fields as mutually exclusive.
35390852	A new option, Invalid Reservation Deposit ID, is added in Toolbox under Check Additional Imbalance Issues. It allows you to search for and resolve imbalances caused by reservations with deposits.
35364755	The tenant product link search works as expected.
35326830	Effective Package Ledger Imbalance created due to package consumption records linked to a different reservation can be fixed using the Imbalance Analysis tool.



Bug ID	Description
35315476	The OPERA Cloud Toolbox Outbound Configuration Outbound Type list of values allows you view the codes and descriptions without scrolling.
35205005	A support user can purge OPERA Electronic Distribution Suite (OEDS) data in Toolbox from the list of values table without any errors.
35115065	You can select a Status code from the Business Block Compare selection list.



3

Deprecated Features for OPERA Cloud Services

This section contains the deprecated features or functionalities reported in this release.

Tasks Deprecated

The following Enterprise Admin tasks are deprecated:

- Global Hubs
 - New/Edit Global Hubs

The following General tasks are deprecated:

Access During Maintenance

Cloud Service Deprecated

The OPERA Multi-property Cross Reservation Cloud Service is deprecated and replaced with the **Multi-property** OPERA Control. See Multi-property OPERA Control Added.

AI Room Assignment Deprecated

Al Room Assignment is deprecated and removed from OPERA Cloud. As an alternative, Enhanced Room Assignment is available. See video.

Cashiering getBalanceInfo Deprecated

The operation for getBalanceInfo in the Cashiering module is deprecated. The put balanceInfo will be published or a new API provided to retrieve this data in the future.

Centralized Confirmation Letters OPERA Control Deprecated

The Centralized Confirmation Letters OPERA Control is removed. As an alternative, the Confirmation Letter To Partner Solution OPERA Control is available, or Oracle Cloud Marketplace partner solutions for confirmation/guest communication management.

Post Covers Check Box Removed

The **Post Covers** check box in Transaction Code configuration is removed as the related functionality is not implemented.

postProforma Operation Deprecated

The postProforma REST operation is deprecated in the Cashiering (CSH) API.



4

System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.

