Oracle Hospitality OPERA Cloud Services

Release Readiness Guide

Release 23.5

F88292–03

January 2024

ORACLE®

Contents

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4   System Requirements, Supported Systems, and Compatibility

Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

https://iccp.custhelp.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/.

Revision History

Table   Revision History

Date	Description of Change
January 2024	Initial Publication

1
Feature Summary

Column Definitions

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

Features that are specific to:

Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. `Premium`

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. `Gaming`

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. `Loyalty`

Oracle Hospitality OPERA Cloud Central Management Services are marked with the Central badge. `Central`

Oracle Hospitality OPERA Distribution Channel Cloud Services subscription are marked with the Distribution badge. `Distribution`

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
BLOCK MANAGEMENT		
Block Forecast Grid Added	SMALL	ACTION!
Cutoff Schedule Added	SMALL	ACTION!
Group Rooms Control Updated	SMALL	
Rate Code List Field Updated for Inherit Rate	SMALL	
Rooming List Updated for Reservation Flex Fields	SMALL	
Rooming List Updated for Room Rotation	SMALL	
Rooming List Validation Added	SMALL	
Tour Series Management Updated	SMALL	
CASHIERING AND FINANCIALS		
Channel Distribution Updated `Distribution`	SMALL	
Check-In Prepay Rules Updated	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Deep Link to Billing Added	SMALL	
Fiscal Printing Window Updated	SMALL	
Folio Templates Updated for Cashier Number	SMALL	ACTION!
Folio Updated for Custom Text Translation	SMALL	
Health Checked Added to Transaction Code Configuration	SMALL	
Include Exclusive Tax in the Comp Posting Approval Added Gaming	SMALL	ACTION!
Override External Rate User Task Added	SMALL	ACTION!
Post Covers OPERA Control Added	SMALL	ACTION!
Supporting Documents Updated	SMALL	
CLIENT RELATIONS		
Channel Negotiated Rates Updated Distribution	SMALL	
Central Currency Code Validation Added	SMALL	
Duplicate Profile Report Updated	SMALL	
External Database Card Number Validation Added	SMALL	
Keyword Type Configuration Updated	SMALL	
Profile Deep Link Updated	SMALL	
Profile Lookup and Download Updated	SMALL	
Profile Restriction Updated	SMALL	ACTION!
COUNTRY SPECIFIC		
Country Specific - France - DAILY_ARCHIVE and DAILY_ARCHIVE_DAY Country Exports Updated	SMALL	
Country Specific - France - Updated JET Event Codes	SMALL	ACTION!
Country Specific - India - Sample_Folio_India_Buckets Template Updated	SMALL	
Country Specific - Israel - Information Collection Methods for ID Type and Tax ID Validation at Folio Settlement	SMALL	ACTION!
Country Specific - Italy - Generate Zero Folio Updated	SMALL	
Country Specific - Italy- IT_ALLOGGIATI Export Updated	SMALL	
Country Specific - Japan - Nagasaki Accommodation Tax Update	SMALL	
Country Specific - Portugal - Advanced Tax Handling for Deposits, Internal Tax Handling Updated	SMALL	
Country Specific - Portugal - VatReport3 - Updated Foliotax_07 Report for Portugal Available in R&A	SMALL	
Country Specific - Spain - ES_INE Export Updated	SMALL	ACTION!
Country Specific - Spain - Police Registration Card Data Model Updated	SMALL	ACTION!
EVENTS		

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Events Dashboard Tile Updated	SMALL	
Start Time Added to Function Diary 1 Day View	SMALL	
EXPORTS		
EDW_EXPORT_ADVANCED Template Added	SMALL	
FRONT DESK		
Advance Check In Updated	SMALL	ACTION!
Country and Nationality Flags Added to Business Card	SMALL	
ETD-ETA Buffer Added for Auto Room Assignment	SMALL	ACTION!
Perfect Fit Added to Room Assignment	SMALL	
Registration Card Data Model Updated	SMALL	ACTION!
Vouchers Handling Updated	SMALL	
INTEGRATION		
Cancel Reservation Business Event Updated	SMALL	
EFSTA Partner Added to Fiscal Business Events	SMALL	ACTION!
Fiscal Integration Updated	SMALL	
Fiscal Partners Updated	SMALL	ACTION!
Housekeeping Business Events Updated	SMALL	
Interface Mappings for Central Exchange Interfaces Added `Central`	SMALL	
Reservation Business Events Updated	SMALL	
Supporting Documents Updated for Confirmations	SMALL	ACTION!
Switch Interface Updated `Central`	SMALL	
Universal Payload Updated for Confirmations	SMALL	
INVENTORY		
Item Inventory Configuration Updated for Traces	SMALL	
MEMBERSHIP		
Membership Card Number Details Configuration Updated	SMALL	
Membership Number Masking Added	SMALL	ACTION!
Search Criteria Added to Member Transaction and Membership Awards `Loyalty`	SMALL	
MISCELLANEOUS		
Fiscal Configuration Change Log Updated	SMALL	
PROPERTY APIs		
BLK Async - blockAllocationProcess Asynchronous Operation Added	SMALL	
BLK Async - getBlockAllocationSummary Updated	SMALL	
BLK - blockChangesByTimeDate Operation Added	SMALL	
BLK - getBlocks and putBlocks Updated	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
BLK - get/put/removeCutoffSchedule Operations Added	SMALL	
CRM - getProfileMembershipStatistics and getMembershipIssueAwardsList Operations Updated	SMALL	
FOF - getRoomKeys API Updated	SMALL	
INV - getInventoryItems and postInventoryItems Operations Updated	SMALL	
LMS - Get, Post, Put, and deleteActivityBookings Operations Updated	SMALL	
PAR - getHotels Operation Updated	SMALL	
RMCFG - getRoomsSummary Operation Updated	SMALL	
RMCFG - vacantRoomStatus Operations Added	SMALL	
RTP - copyRatePlans Operation Updated	SMALL	
RSV - getHotelReservations Operation Updated	SMALL	
RSV - Reservation API Updated	SMALL	
RESERVATIONS		
Accompanying Guests Management Updated	SMALL	
Copy Reservation Updated for Award Rates	SMALL	
Enforce Same Rate Code, Enforce Same Stay Dates for Sharing Guests Updated	SMALL	
Linked Name Identifier Added for Linked Reservations	SMALL	
OPERA Controls Updated to Complimentary Functions	SMALL	
Reservation Deep Link Updated	SMALL	
ROOMS MANAGEMENT		
Task Sheet Updated for Room and Room Type Information	SMALL	ACTION!
Vacant Room Status Rules Updated	SMALL	ACTION!
TOOLBOX		
Deposit and Guest Ledger Import Updated	SMALL	
External (Non Oracle) SMTP Support Added	SMALL	ACTION!

BLOCK MANAGEMENT

Block Forecast Grid Added

A **Block Forecast Grid** OPERA Control is added to Blocks, enabling the ability to enter projected rooms in the **Forecast Rooms** grid and add forecasted rates to a **Forecast Rates** grid in the event that forecasted values are different from the **Original**

Rooms and **Rates** grids. Additionally, an **Autoload Forecast Grid** OPERA Control is added, enabling the **Original** room grid to auto-populate the **Forecast Rooms** grid. In this case, the forecasted rates are calculated as net rates from the original rates, excluding taxes and packages.

> **Note:**
>
> OPERA Cloud forecast reports do not reference the **Forecast Rooms** and **Forecast Rates** data. Custom reporting is available in Reporting & Analytics (R&A).

See Managing Block Room and Rate Grid.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Blocks** group.

4. Locate and activate the **Block Forecast Grid** function.

5. Optionally, active the **Autoload Forecast Grid** parameter.

6. Click **Save**.

Cutoff Schedule Added

For properties with the **Cutoff** OPERA Control active, a **Cutoff Schedule** OPERA Control is added to enable the configuration of cutoff schedule rules. See Block Management Overview.

Create Block and Manage Block are updated with a **Cutoff Schedule** list field for selecting a cutoff schedule that populates the cutoff days per room type, date in the room, and rate grid (block allocation).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Blocks group**.

4. Locate and activate the **Cutoff Schedule** function.

5. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs

6. Enter search criteria and click **Search**.

7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

8. Select the **Booking Admin** group and grant these tasks: **Cutoff Schedule**, **New/ Edit Cutoff Schedule**, and **Delete Cutoff Schedule** tasks.

9. Click **Save**.

Group Rooms Control Updated

For properties with the **Group Rooms Control** OPERA Control active, **Block Persons** and **Pickup Persons** are available in the Detail Level section of the Group Room Control View Options. When you select **Block Persons**, you can view the total number of persons for the rooms blocked in your business block. When you select **Pickup Persons**, you can view the number of persons that are picked up in the reservations. The number of **Pickup Persons** is based on the number of adults and children entered when creating a reservation.

If the **Occupancy Split per Room Type** OPERA Control is inactive, the number of **Block Persons** is calculated based on the **Persons per Room** entered in Block Details. If the **Occupancy Split per Rooms Type** OPERA Control is active, then number of **Block Persons** is calculated based on the number of rooms entered for occupancy.

Rate Code List Field Updated for Inherit Rate

For properties with the **Negotiated Rates**, **Relationships**, and **Relationships Rate Inherit** OPERA Controls active, the **Rate Code** list field in the **Room Details** section of the Block Overview displays any negotiated rate codes inherited from a parent sales account. See Configuring Relationships.

Rooming List Updated for Reservation Flex Fields

Rooming List is updated to ensure reservations inherit flex fields (UDFs) values selected in the PM template reservation.

Attributes Inherited from the Template Reservation:

Template (PM) Reservation	Template (PM) Reservation Details	Template (Group) Profile
• Purpose of Stay • Reservation Type • Print Rate Status • Rate Code(s) • Specials • Room Features • Commission Flag Status • Tax Type • Flex Fields (UDFs) • Market Code • Source Code	• Linked Profiles • Company • Agent • Source • Alerts • Routing Instructions • Payment Instructions • No Post YN • Housekeeping • Turn-down YN • Room Instructions • Packages • Notes • Deposit Rules	• Country Code

Rooming List Updated for Room Rotation

For properties with the **Room Rotation** OPERA Control active, the **Room** list field is updated to exclude rooms where Owner Exclusive Ownership Records & Owner Referral Records exists for stay date ranges.
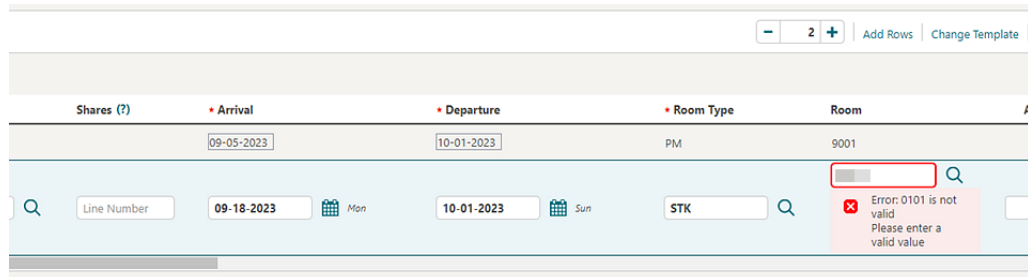
Rooming List Validation Added

A **Validate Room List** action is added to the Rooming List to validate all reservations entered or imported prior to submitting reservations for confirmation.
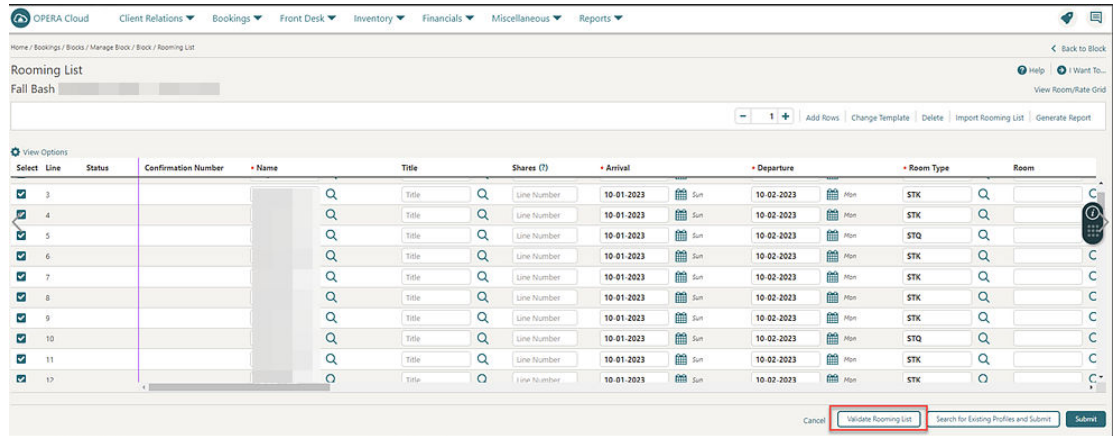
The validation results appear with Sort By and Report options.
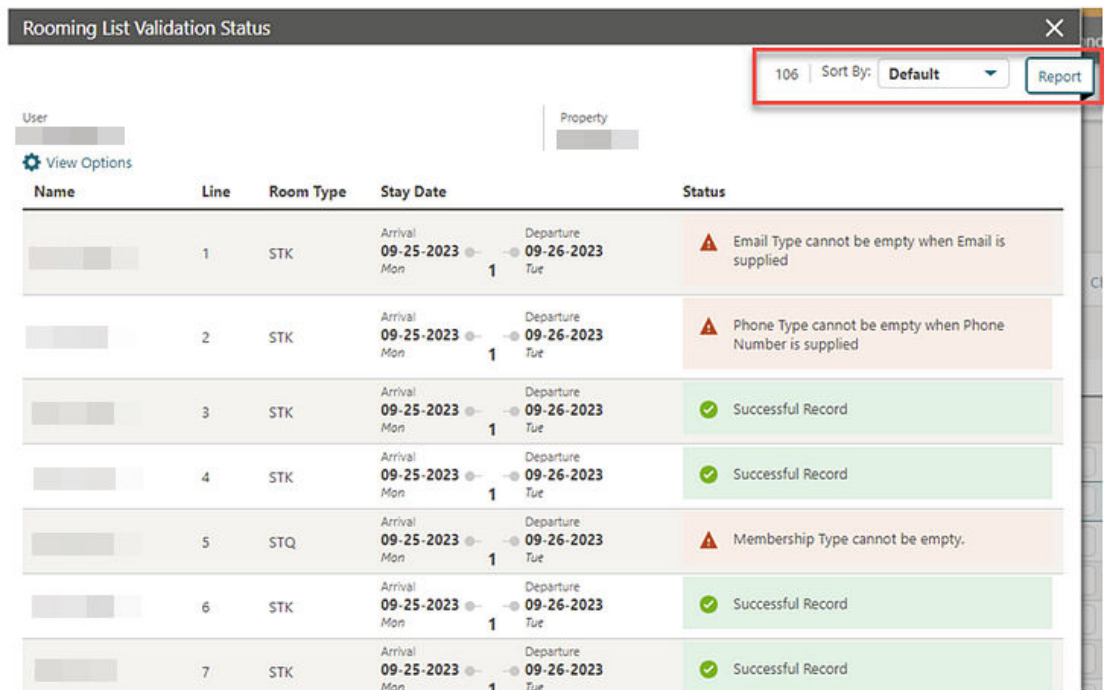
Tour Series Management Updated

For properties with the **Tour Series** OPERA Control active and the **Tour Series Handling** OPERA Control set to Master/Sub Relations, the following update applies:

The ability to create extra sub tour series blocks is available. The **I Want To . . .** menu of a sub tour series block displays the Create Tour Series action. When selected, the Master Block Code and Tour Code populate automatically, allowing you to create additional sub blocks.

From a hub location, the **I Want To . . .** menu of a Master Itinerary Tour block, the option for Create Tour Series appears. When Create Tour Series is selected, the Itinerary check box is selected by default, allowing you to create additional sub tour blocks in the same or different properties. The Master Block Code and Tour Code also populate automatically.

A **Calculate** action link is added to the Master Block to calculate Block Statistics including Room Nights, Booked, Room Nights Picked Up, Room Revenue Booked, Room Revenue Picked Up, Average Room Rate Booked, Average Room Rate Picked Up, Event Revenue On the Books, and Event Revenue Actual.

For more information, see Creating a Group Tour Series.
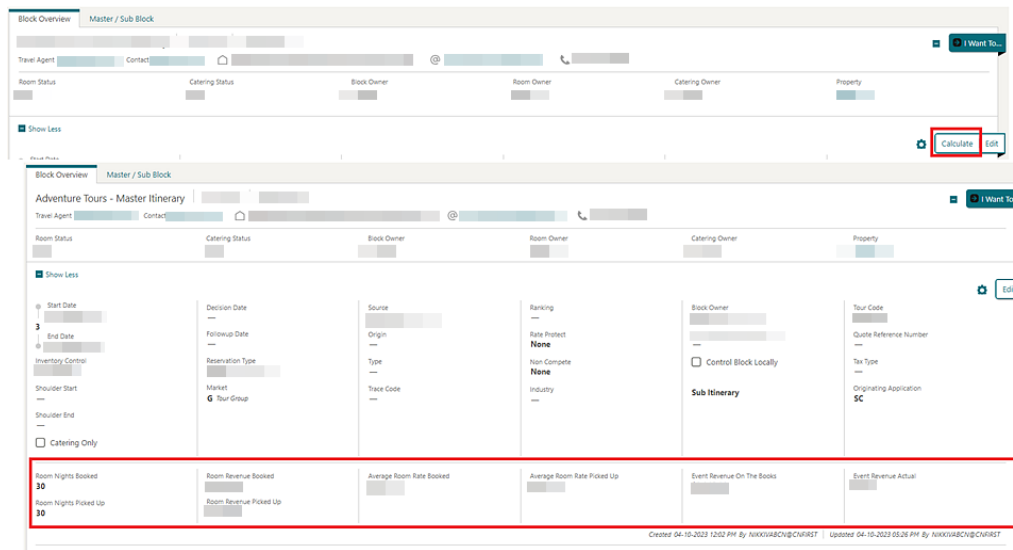
CASHIERING AND FINANCIALS

Channel Distribution Updated

Distribution Channel Distribution is updated to configure Distribution Attributes, manage translations, and configure channel rates.
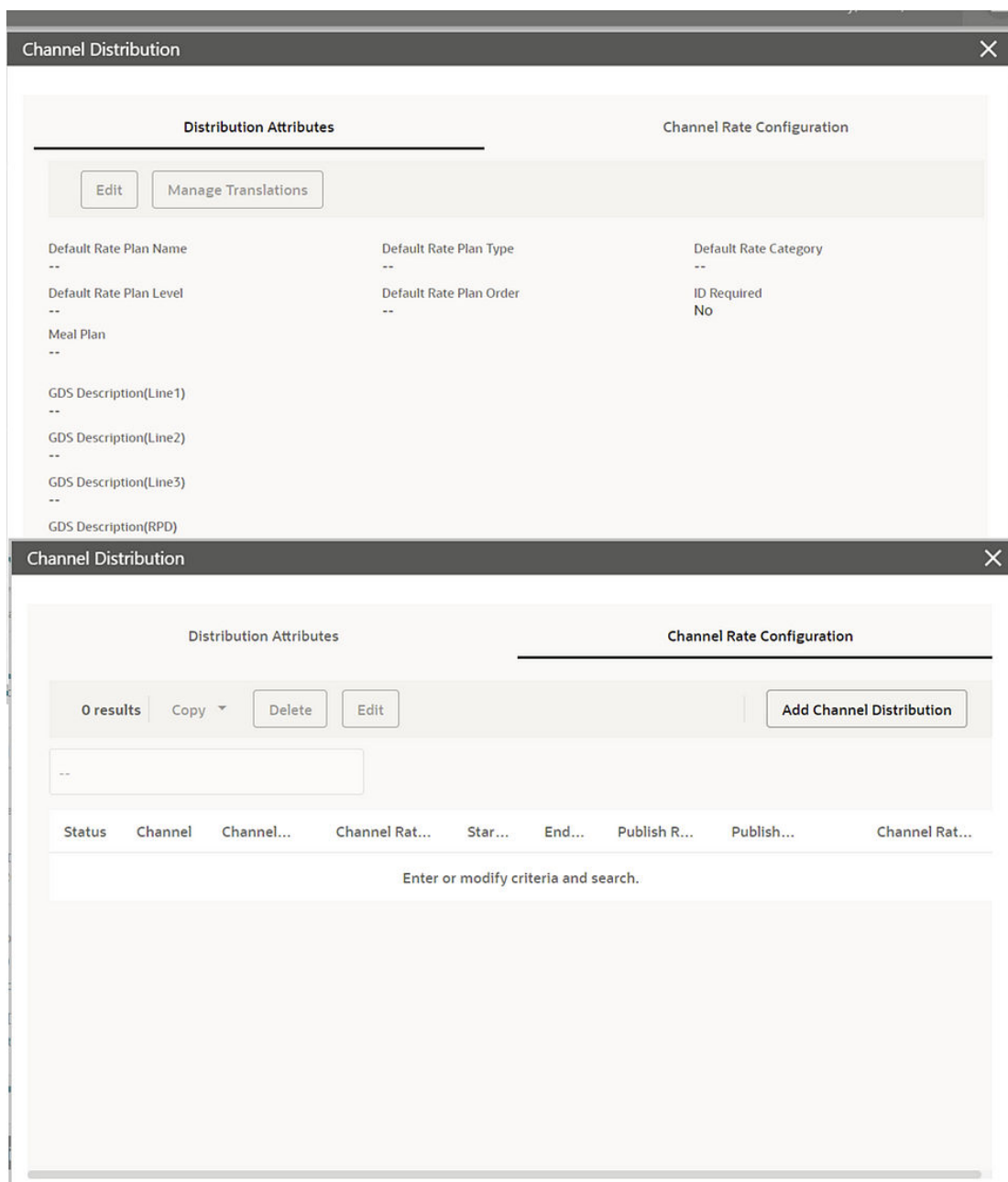
Check-In Prepay Rules Updated

For properties with the **Check in Prepay Rules** OPERA Control set to **Advanced Folio Posting**, the **Auto Advanced Bill Payment Method** OPERA Control is updated to allow the selection of multiple payment methods.

For properties with the **Check In Prepay Rules** OPERA Control set to **Auto Advanced Bill Posting**, note the following:

• The folio generation pop-up page does not appear during the automatic generation of an advanced bill.

- You are not permitted to post charges to the reservation account from Post It (applicable when the **Post It** OPERA Control is active).

Advanced Bill Payment is updated to support partial payment with various payment methods and, in the event you exit without completing full payment, the partial payment in retained, allowing you to proceed with paying the remaining balance at a later time.

Deep Link to Billing Added

A Deep Link is added to launch and display Billing by passing an **External Reference Number** with the combination of **External System** or **Leg Number** in the OPERA Cloud URL:

```
https://%OPERACLOUDURL%}/bookmarks/billing?externalSystem=<param
value>&externalRefLegNo=Parm value>&TPRESORT=<Hotel id>
```
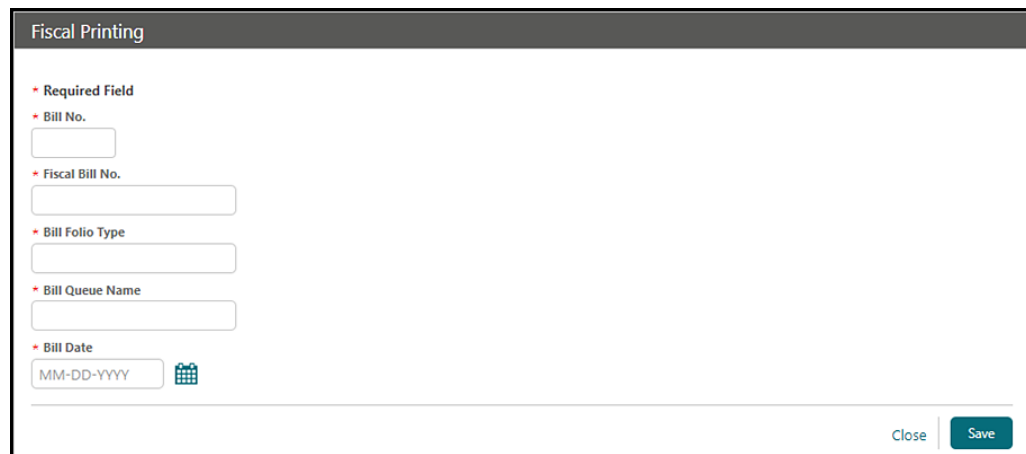
- externalSystem (optional) = External System.
- externalRef (required) = External Reference Number.
- externalRefLegNo (optional) = Leg Number.
- TPRESORT(required) = hotelId.

See Using Deep Links to Presentations Pages.

Fiscal Printing Window Updated

When the **Fiscal Folio Printing** and **Associated Folio Details Required for a Credit Bill** OPERA Controls are active, and you generate a Credit Bill from Billing, the Fiscal Printing window appears with a new required field for **Fiscal Bill** No. See Generating a Folio for a Billing Window.

Example:

When the **Fiscal Folio Printing** and **Print Fiscal Response On Folio** OPERA Controls are active, and you generate a fiscal folio, it successfully displays large fiscal responses from the Fiscal Partner as a QR Code.

Folio Templates Updated for Cashier Number

The following is generically available but should be reviewed by properties in France.

In the scenario where an Information Folio or Proforma Folio is generated, the CASHIER_NO element is updated to output the Cashier Number assigned to the user generating the folio. If a cashier number is not assigned to the user, the cashier number you select during Cashier Sign-In is output.

In a scenario where you do not have a cashier number assigned, and a Pro-forma Invoice is generated for a reservation not yet checked in, the first open cashier number in your property is output on the Pro-Forma Invoice. If no cashiers are open in your property, the cashier selected for the **Night Audit Cashier** OPERA Control is output.

If the **Fiscal Folio Printing** OPERA Control or **Supporting Documents** OPERA Control is active, and no cashier number is selected, no cashier number appears on the folio.

Folio Updated for Custom Text Translation

The **SAMPLE_FOLIO_TEXT1** and **SAMPLE_FOLIO_TEXT2** custom text translations are output on the folio according to the **Language** selected in the profile.

Health Checked Added to Transaction Code Configuration

A Health Check action is added to Transaction Code configuration to evaluate the accuracy of the transaction code configuration.
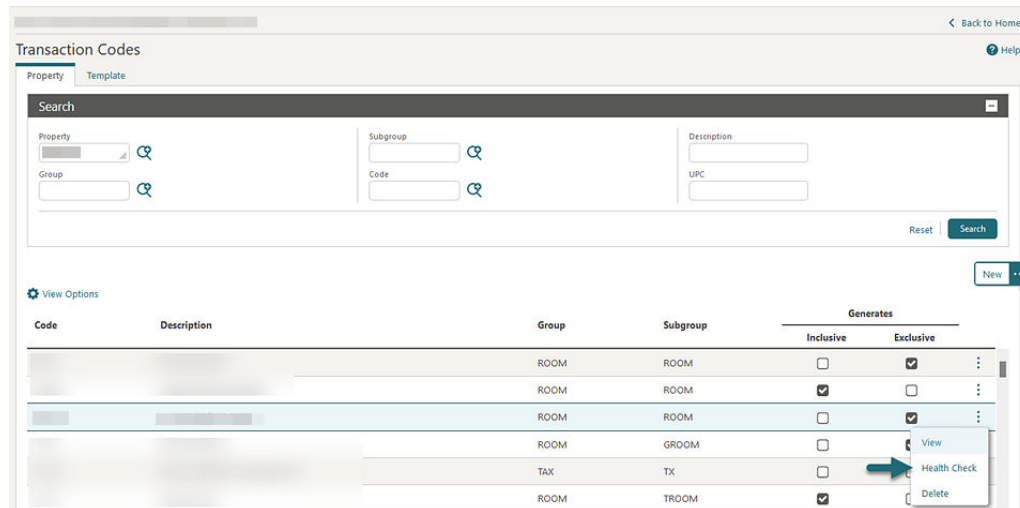
Include Exclusive Tax in the Comp Posting Approval Added

Gaming An **Include Exclusive Tax in the Comp Posting Approval** OPERA Control is added to the Comp Accounting group to include exclusive tax generates in the Comp Posting Approval request to the gaming system.

Override External Rate User Task Added

An **Override External Rate** user task is added to the Financial Admin group allowing updates to externally controlled rate codes.

You can edit the following panels in Rate Code if the **Override External Rate** user task is assigned to your role:

- Pricing Schedule

- Rate Code Definition (except Privileged Rate code and Protection Type)

- Rate Code Package

- Rate Code Type

- Rate Control and Web Channel

- Rate Information

- Negotiated Profile

- Routing Instructions

- Financial

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

2. Enter search criteria and click **Search**.

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Financial Admin** group and grant the **Override External Rate** task.

5. Click **Save**.

Post Covers OPERA Control Added

A **Post Covers** OPERA Control is added to the Cashiering group, enabling the following for sale charge transaction codes:

1. Manually post covers in the following:

   a. Billing - New and Edit charges.

   b. Fast Posting.

   c. Batch Charges.

2. Adjust daily covers totals. See Adjusting Daily Covers.

A Covers export template is added to provide an export of daily covers data. See Exports.

Transaction Code configuration is updated with the **Post Covers** checkbox enabling you to post covers for charges posted.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Cashiering** group.

4. Locate and enable the **Post Covers** parameter.

5. From the side menu, select **Role Manager**and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

6. Select the **Financials** group.

7. Grant the **Covers**, **Post the Covers**, and **Edit the Covers** tasks.

Supporting Documents Updated

For properties with the **Supporting Documents** and **Offline Folio** OPERA Controls active, generating a fiscal folio allows you to generate an Offline Folio when the fiscal service is offline.

CLIENT RELATIONS

Channel Negotiated Rates Updated

Distribution Channel Negotiated Rates search is updated to enable the selection of multiple **Property** values and entry of a **Channel Rate Code** when operating from a hub location.
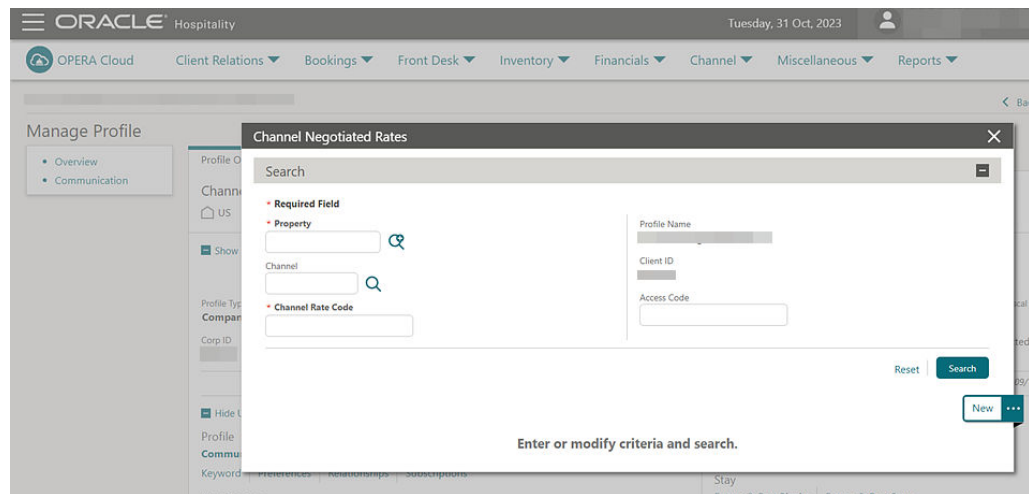
Central Currency Code Validation Added

For properties with an OPERA Cloud Service, Loyalty subscription, or for properties with the **Loyalty Membership Configuration** OPERA Control active, you are provided with a warning to check for the Central Currency code configuration while configuring the Primary Loyalty Membership Type.

Duplicate Profile Report Updated

The Duplicate Profile (prduplicatereport) report parameters are updated:

- Credit Card is removed from the **Search By** list.
- Fax is added to the **Search By** list.

External Database Card Number Validation Added

For properties validating membership numbers in an external system different from the external system configured in Membership Handling, a **Card Validation External Database** field is added in order to link an alternate external system.

For properties validating membership numbers using an integrated solution without having an external database selected in the **Card Validation External Database** field, the membership number validation is performed using the external system configured in Membership Handling,

Keyword Type Configuration Updated

For properties with the **Keyword** OPERA Control active, Keyword Type configuration is updated to support 10 character codes.

Profile Deep Link Updated

The Deep Link URL for Profile Presentation is updated to allow access to the profile presentation using a Subscription ID (External Profile ID) and External Database.

A deep link URL using a Subscription ID and External Database Code uses the following format: URL:

```
https://%OPERACLOUDURL%/bookmarks/profile?subscriptionId=<parameter-
value>&externaldatabase= <parameter-value>.
```

Profile Lookup and Download Updated

When using profile lookup and download, selecting a profile with an existing subscription for download results in the existing profile being updated, rather can creating a new, duplicate profile.

Profile Restriction Updated

A **Mark/Unmark Profile as Restricted** task is added to the Client Relations group to permit update of the **Restricted** checkbox in Guest/Contact profiles and Sales Accounts.

The **Restriction Reason** field supports free text entry when the **Restriction/Flagged Reasons** OPERA Control is inactive or provides a list of restriction reasons.

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

2. Enter search criteria and click **Search**.

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Client Relations** group and grant the **Mark/Unmark Profile as Restricted** task.

5. Click **Save**.

COUNTRY SPECIFIC

Country Specific - France - DAILY_ARCHIVE and DAILY_ARCHIVE_DAY Country Exports Updated

The following is generically available but should be reviewed by properties in France.

The DAILY_ARCHIVE and DAILY_ARCHIVE_DAY Country Exports are updated to include the following:

- The original folio type is added at the beginning of the OriginalTicketIdentifier for records in the Duplicatas section of the exports.

- User Information for records in the Invoices and Duplicatas section of the exports. Each record displays tags for Seller ID (Cashier Number) and User Name of the user generating or reprinting the folio.

- The <AssociatedBillNo> tag for records in the Invoices section of the exports in a scenario when a Credit Bill is generated, and the tag for Associated bill Number for records in the Duplicata section of the exports when a Credit Bill is reprinted from Folio History.

Refer to France - OPERA Cloud Fiscal Primary Data Document 2621636.1.

STEPS TO ENABLE

Rename the existing export:

1. From the top menu, select **Miscellaneous**, select **Exports**, and then select **Country**.

2. Enter search criteria then click **Search**.

3. Select the existing the **DAILY_ARCHIVE** or **DAILY_ARCHIVE_DAY** export in the search results, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Update the **Export Name**.

5. Click **Save**.

Create new export from template:

1. Click the **New From Template** action link.

2. From the Template list, select **DAILY_ARCHIVE** or **DAILY_ARCHIVE_DAY**, then select **Create and Continue**.

3. Click **Save**.

Country Specific - France - Updated JET Event Codes

OPERA Cloud Version

When a major version change in OPERA Cloud occurs during a software update, the action is recorded with the existing JET Event Code 250.

> **Note:**
>
> The first digit(s) of the software version are considered major (for example, 22 is the major version in 22.1.3.0).

When a minor version change or patch set version change in OPERA Cloud occurs during a software update, the action is recorded with the new JET Event Code 255.

> **Note:**
>
> • Previously, these actions were recorded with Event Code 250.
>
> • The second digit of the software version is considered minor (for example, 1 is the minor version in 22.1.3.0).
>
> • The third digit of the software version is considered a patch set (for example, 3 is the patch set in 22.1.3.0).

OPERA Controls

When you update any of the following OPERA Controls, the action is recorded with the existing JET Event Code 270.

- Credit Bill
- Deposit Handling
- Advanced Tax Handling for Deposit Folios
- Folio No Reprint
- Generate Proforma Invoice
- Void Folio
- Address Check For Folio Generation
- Advanced Deposit Handling
- Deposit Ledger Transaction Code
- Use Country Specific Exports

Exports

When you update the Delivery Configuration for either of the Daily Archive Exports (DAILY_ARCHIVE, DAILY_ARCHIVE_DAY), the action is recorded with the existing JET Event Code 270.

- Daily Archive for France Export
- Daily Archive for France - Manual Export

Deposit Payment

When you perform a Deposit Payment on a reservation, a JET Event is recorded with new Event Code 997.

> **Note:**
>
> Previously, this action was recorded with Event Code 999.

Post Adjustment

When you perform Post Adjustment on a transaction in the Billing screen, a JET Event is recorded with new Event Code 996.

> **Note:**
>
> Previously, this action was recorded with Event Code 999.

Transfer Transaction to Folio Window

When you transfer a transaction to another folio window in the Billing screen, a JET Event is recorded with new Event Code 998.

Changes Log

The Changes Log is updated with new values for Action Type.

- **Event Code 255**. When selected, only the Event Code records within the specified date range and with the specified Event Code number appear.

- **Event Code 996**. When selected, only the Event Code records within the specified date range and with the specified Event Code number appear.

- **Event Code 997**. When selected, only the Event Code records within the specified date range and with the specified Event Code number appear.

- **Event Code 998**. When selected, only the Event Code records within the specified date range and with the specified Event Code number appear.

Refer to France - OPERA Cloud Fiscal Primary Data Document 2621636.1.

Country Specific - India - Sample_Folio_India_Buckets Template Updated

The **sample_folio_india_buckets** RTF folio template is updated to include non-tax generates in the HSN Summary SALES column. Existing customized RTF folios based on the **sample_folio_india_buckets** RTF template display non-tax generates in the HSN Summary without needing to update the folio.

In a scenario where Service Charge is configured as a non-tax generate on transaction codes, the service charge posted is included in the Folio Footer HSN Summary SALES column for the related HSN code.

Refer to India - HGBU OPERA Cloud Fiscal Primary Data Document 2623459.1.

Country Specific - Israel - Information Collection Methods for ID Type and Tax ID Validation at Folio Settlement

The following functionality is available generically but should be reviewed by properties in Israel.

When the **Information Collection** OPERA Control is active, the following values are available in the **Information Collection Methods** OPERA Control.

- VAT_NO_ID_TYPE: VAT Number validation for a selected ID Type. For example: ID or PASSPORT (BEFORE_SETTLEMENT, Global Level).

- VAT_NO_TAX_ID: VAT Number validation for Tax ID field (BEFORE_SETTLEMENT, Global Level).

Information Collection Methods = VAT_NO_ID_TYPE

This information collection method allows one or more ID Types to be set for validation on the Payee profile during folio settlement.

Selecting VAT_NO_ID_TYPE displays the following related settings:

- Payee Country VAT Number Validation
- Profile ID Types for VAT Number Validation
- Profile Type for VAT Number Validation using ID Type
- Threshold amount for VAT Number Validation

A combination of settings can be used to create the required validation.

Payee Country VAT Number Validation:

This setting allows a country code to be selected for validation. During the folio settlement process, the country code from the Payee profile primary address is validated against the value in this setting. If country code validation is not required, this setting can be left blank, and all country codes will then be valid during folio settlement.

Profile ID Types for VAT Number Validation:

This setting allows selection of the ID Types required for validation on the Payee profile. Folio settlement does not stop if one or more of the required ID Types exist on the Payee profile. If no value exists in this setting, no ID Type validation is done during folio settlement.

Profile Type for VAT Number Validation using ID Type:

This setting allows selection of the profile types required for validation of the selected ID Types on the Payee profile. Available values are Guest and Contact. If no value exists in this setting, no ID Type validation is done during folio settlement.

Threshold amount for VAT Number Validation:

This setting allows a threshold amount (net amount) to be set for validation. If the net amount of the folio is less than the entered threshold amount, validation of the related fields is not done during folio settlement. If the net amount of the folio is equal to or more than the threshold amount, validation of the related fields is done during folio settlement.

Information Collection Methods = VAT_NO_TAX_ID

This information collection method allows the Tax ID field of the Payee Profile to be set for validation during folio settlement.

If the **Tax ID** field is not available, this field should be added to each profile type required using Page Composer.

Selecting VAT_NO_TAX_ID displays the following related settings:

- Payee Country VAT Number Validation
- Profile Type for VAT Number Validation using Tax ID
- Threshold amount for VAT Number Validation

A combination of settings can be used to create the required validation.

Payee Country VAT Number Validation:

This setting allows a country code to be selected for validation. During the folio settlement process, the country code from the Payee profile primary address is validated against the value in this setting. If country code validation is not required, this setting can be left blank, and all country codes will then be valid during folio settlement.

Profile Type for VAT Number Validation using Tax ID:

This setting allows selection of the profile types required for validation of the Tax ID field on the Payee profile. Available values are Guest, Contact, Agent, Company, Source, and Group. If no value exists in this setting, no Tax ID field validation is done during folio settlement.

Threshold amount for VAT Number Validation:

This setting allows a threshold amount (net amount) to be set for validation. If the net amount of the folio is less than the entered threshold amount, validation of the related fields is not done during folio settlement. If the net amount of the folio is equal to or more than the threshold amount, validation of the related fields is done during folio settlement.

Refer to Israel - OPERA Cloud Fiscal Primary Data Document 2636143.1

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Propert**y.
3. Select the **General** group.
4. Activate the **Information Collection** parameter.
5. Select the required values from **Information Collection Methods** setting.
6. Click **Save**.

Country Specific - Italy - Generate Zero Folio Updated

For properties with the **Generate Zero Bill** OPERA Control active, generating zero folio settlements from the Billing screen displays the Folio Type selection window as part of the workflow.

Refer to Italy - OPERA Cloud Fiscal Primary Data Document 2563778.1

Country Specific - Italy- IT_ALLOGGIATI Export Updated

The IT_ALLOGGIATI export is updated enabling you to use the correct China country code.

Refer to Italy - OPERA Cloud Fiscal Primary Data Document 2563778.1

Country Specific - Japan - Nagasaki Accommodation Tax Update

The following update is generically available, but should be reviewed by properties in Nagasaki, Japan.

The JAPAN_GENERIC_TAX_UDF and JAPAN_GENERIC_TAX_CHILD_ONLY_UDF package functions are updated to allow linking of package codes for items such as

Extra Beds or Crib charges (when transaction code Type = Lodging) for consideration when calculating the Nagasaki Accommodation Tax.

Refer to Japan - HGBU OPERA Cloud Fiscal Primary Data Document 2560520.1.

Country Specific - Portugal - Advanced Tax Handling for Deposits, Internal Tax Handling Updated

The following functionality is generically available but should be reviewed by properties in Portugal.

The **Default Deposit Tax Room** OPERA Control is enabled when the **Advanced Tax Handling for Deposits** OPERA Control is active and the **Advanced Deposit Handling** setting is 4 or 9.

The following functionality takes place for No Show, Cancellation, and Pre-stay Charges reservations:

In a scenario where the Deposit Tax charges offset one another and balance back to 0 (for example: A deposit is posted for 200.00, and a second deposit is posted for -200.00 to cancel the original deposit), no Deposit Transfer at check-in postings exist on the billing screen.

When the **Auto Generate Credit Bill for Deposit upon Check-In** OPERA Control is active, and the associated settings are updated, the following functionality takes place:

For reservations where a deposit exists, when accessing the Billing screen the first time for a No Show, Cancelled reservation, or the reservation is set for Pre-stay charges, a credit bill is automatically generated and the deposit tax postings (+ and - postings for the transaction code defined in **Deposit Ledger Tax Transaction Code** OPERA Control) are automatically moved to the pseudo room defined in the setting for Default Deposit Tax Room, when the room is checked in.

When the **Auto Generate Credit Bill for Deposit upon Check-In** OPERA Control is inactive, the following functionality takes place:

For reservations where a deposit exists, when accessing the Billing screen the first time for a No Show, Cancelled reservation, or the reservation is set for Pre-stay charges, the deposit charges (both "Deposit Transfer at Check In" and "Deposit Tax Transfer at Check In") are posted on the Billing screen. No tax postings (+ and - postings for the transaction code defined in the Deposit Ledger Tax Transaction Code setting) are generated as no automatic credit bill is generated.

Existing behavior and the deposit transactions are posted to the Billing screen, when the **Default Deposit Tax Room** OPERA Control does not have a value (is blank/null) or the room is not checked in, and the Deposit transactions are posted to the billing screen.

Default Deposit Tax Room:

The Default Deposit Tax Room can be checked in and out manually. The following is a suggestion if you want the Default Deposit Tax Room to automatically be checked in after the room is checked out, using the functionality available in OPERA Cloud. The related Room Type used for the Default Deposit Tax Room should have the checkboxes selected for the **Always Checked In** checkbox selected. See Configuring Room Types. The Default Deposit Tax Room reservation should then be marked as **Always Checked In** with the checkbox

selected. See Managing Reservation Payment Instructions. The **Auto Check-In Pseudo Rooms after Check Out** OPERA Control must also be active.

When the Default Tax Room is due out, it appears in the End of Day procedure for Departures not yet checked out. As the Default Tax Room should have a zero balance, this can be handled by selecting the "Check Out Zero Balance Departures" option. A copy of the folio is stored in Folio History.

When the **Auto Check-In Pseudo Rooms after Check Out** OPERA Control is active after the Zero Balance Departure has been checked out, the End of Day continues, and the reservation is automatically checked in again to the same room for the same number of nights as the original reservation checked out using Zero Balance Departure.

If the Default Tax Room has a balance, you must handle it manually.

In the Changes Log, an entry is created for "Pseudo Rooms Automatically Checked In During the End of Day Procedure."

This functionality allows flexibility for checking out the Default Tax Room reservation Daily, weekly, or monthly.

Refer to Portugal - OPERA Cloud Fiscal Primary Data Document 2629862.1.

Country Specific - Portugal - VatReport3 - Updated Foliotax_07 Report for Portugal Available in R&A

The following is generically available in Reporting & Analytics (R&A) but should be reviewed by properties in Portugal.

The updated foliotax_07 for Portugal is available in R&A version 23.5 using VatReport3 xml located in /Shared Folders/Templates/Fiscal/Portugal (Folder). Refer to R&A Release notes for further details.

> **✐ Note:**
>
> Full details are available showing how to configure and run the VatReport3 xml to provide the required data.

Refer to Portugal - OPERA Cloud Fiscal Primary Data Document 2629862.1

Country Specific - Spain - ES_INE Export Updated

The ES_INE export is updated. In a scenario where the maximum room occupancy is defined as three, four, or higher and is not achieved by adding extra beds in the room, the value is reported in the **OTHER_ROOMS** column, not in the **DOUBLE_ROOM_DOUBLE_USE** column.

Refer to Spain - OPERA Cloud Fiscal Primary Data Document 2555053.1.

STEPS TO ENABLE

Rename an existing export:

1. From the OPERA Cloud menu, select **Miscellaneous**, select **Exports**, and then select **Country**.

2. Enter search criteria then click **Search**.

3. Select the existing **ES_INE** export in the search result, then click the vertical ellipsis **Actions** menu and select **Edit**.

4. Update the **Export Name**.

5. Click **Save**.

Create a new export from template:

1. Click the **New From Template** action link.

2. From the **Template** list, select **ES_INE** and then select **Create and Continue**.

3. Click **Save**.

Country Specific - Spain - Police Registration Card Data Model Updated

A **Profile_Relationship_Type** element is added to the Police Registration Card data model and sample template, for the **Profile Relationship Type**. The element outputs the configured relationship of the Accompanying Guest profile to the main guest profile on the Accompanying Guest Police registration cards.

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Model.

EVENTS

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. Premium

Events Dashboard Tile Updated

The Events dashboard tile is updated with a date field and < > navigation controls to view events for past or future dates.
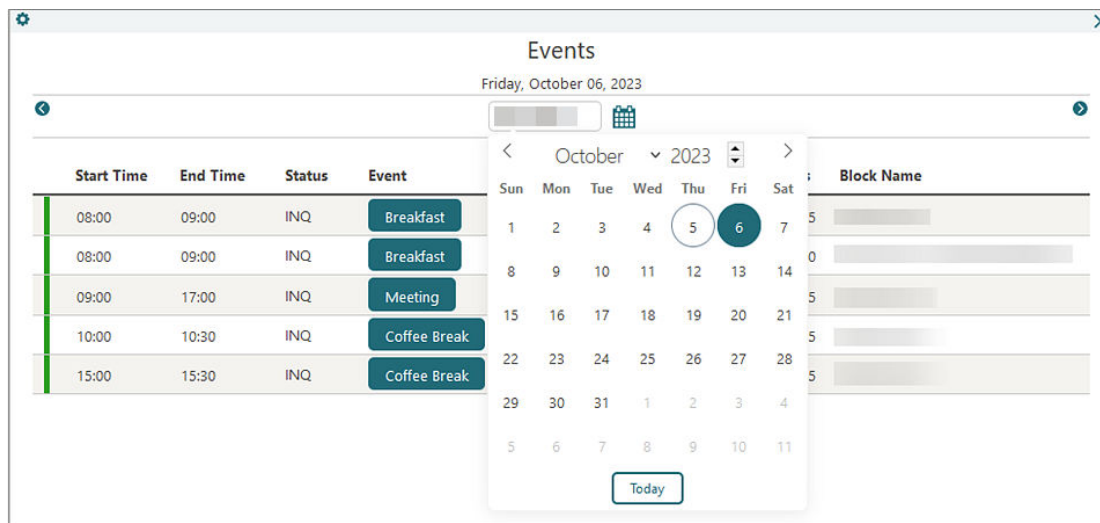
Start Time Added to Function Diary 1 Day View

A **Start Time** field is added to Function Diary 1 Day **View** search to determine the start time of the Function Diary. Your selection is remembered for future sessions and if no value is selected, the Function Diary display starts at midnight.
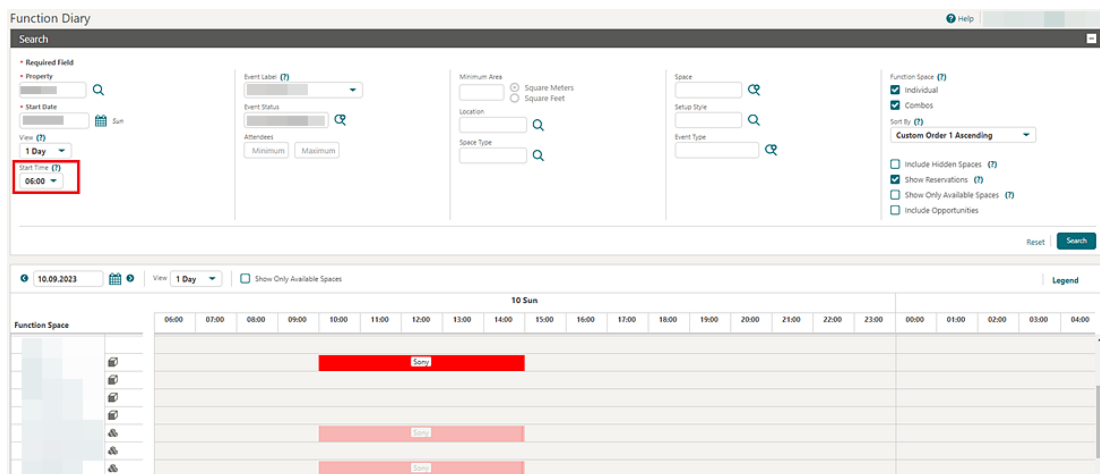
EXPORTS

EDW_EXPORT_ADVANCED Template Added

A **EDW_EXPORT_ADVANCED** export template is added to General Export templates and has the fields available in **EDW_EXPORT** plus the following additional fields:

TOTAL_FB_REVENUE

TOTAL_RESV_CANCEL

TOTAL_EARLY_CHECKOUT

TOTAL_REVENUE

TOTAL_NOSHOW

TOTAL_OTHER_REVENUE

TOTAL_RESERVATION_MADE

TOTAL_WALKIN

TOTAL_CASH_PAYMENT

TOTAL_CC_PAYMENT

TOTAL_DIRECT_BILL

TOTAL_NONTAXABLE_ROOM_REVENUE

TOTAL_TAXABLE_ROOM_REVENUE

ADR_WO_COMP

AVG_REVENUE_PER_ROOM

ADR_WITH_COMP

REV_PER_AVL_ROOM

TOTAL_PART_TAX_ROOM_REVENUE

TOTAL_OOS_ROOMS

TOTAL_DAY_USE_PAID

TOTAL_DAY_USE_UNPAID

TOTAL_DAY_USE_REVENUE

ZERO_RATE_ROOMS

TOTAL_NOSHOW_PAID

TOTAL_NOSHOW_UNPAID

TOTAL_NOSHOW_REVENUE

TOTAL_PAID_ROOMS

TOTAL_NON_FNS_REVENUE

EARLY_CHECKIN

ORR_COUNT

ORR_ROOM_REVENUE

IN_HOUSE_COUNT

IN_HOUSE_RREV

LOYALTY_ADR

PART_TAX_ROOM_REV

TOTAL_TAX

RATE_CODE_DESC

ROOM_TYPE_DESC

HK_EMP_NAME

CHECKIN_TIME

CHECKOUT_TIME

CHECKIN_USERID

CHECKIN_USER

CHECKOUT_USERID

CHECKOUT_USER

W_DIRECT_NO

W_DIRECT_PO

W_DIRECT_COMPANY

SHARED_YN

TRAVEL_AGENT_NAME

COMPANY_NAME

TOTAL_DAY_USE_PAID

TOTAL_DAY_USE_UNPAID

TOTAL_DAY_USE_REVENUE

ZERO_RATE_ROOMS

TOTAL_NOSHOW_PAID

TOTAL_NOSHOW_UNPAID

TOTAL_NOSHOW_REVENUE

EARLY_CHECKIN

FRONT DESK

Advance Check In Updated

For properties with the **Advance Check In** and **Auto Check In of Advance Checked In Reservations** OPERA Controls active, the following update applies:

- The ability to start and pause the auto check-in process is added to the **I Want To . . .** menu of Advance Check. See Managing Auto Check-in Processing.

- **An Auto Check In Start Time** OPERA Control is added to define a daily start time for the auto check in process to commence. This setting is optional.

- **An Auto Check In End Time** OPERA Control is added to define a daily end time for the auto check in process to stop. This setting is optional.

- **An Auto Check In Minutes before ETA** OPERA Control is added to define a minute value to use to determine when the auto check in should be processed. This setting is optional.

- **An Exclude Room Conditions** OPERA Control is added to define room conditions to exclude from the auto check in process. Reservations assigned to rooms with those room conditions are not auto checked in, even when they meet all other criteria (Room Status for example). This setting is optional.

If the process is manually paused during the day, the **Start Auto Check In Process** procedure starts it again the next day, either immediately or according to the **Auto Check In Start Time** OPERA Control.

The processor runs every five minutes and checks whether any of the advance checked-in reservations meet the criteria for auto check-in. If **Auto Check In Start Time** and **Auto Check In End Time** are defined, auto check in reservations only occur during those times or if a user has manually overridden the start time by using the action link the **I Want To . . .** menu of Advance Checked In.

The minute value before ETA (estimated time of arrival) is considered only during those times. It does not override the start time. For example, if the start time is set for 2 p.m., the ETA on the reservation is 1:30 p.m., and the setting is set to 30 minutes before the ETA, then the reservation is not auto checked in at 1:00 p.m. as configured. The first time the process runs after the configured start time, 2 p.m. (which could be up to 2:04 p.m.), it finds the reservation, checks the room status, and, if that meets the criteria, automatically checks in the reservation.

If a reservation is assigned to a room with a room condition selected in the **Exclude Room Conditions** OPERA Control, the reservation will be skipped when the auto check in is processed. Should the room condition be removed from the room, the reservation is auto checked in the next time the processor runs as long as the reservation meets all other criteria for auto check in.

See Auto Check In of Advance Checked In Reservations.
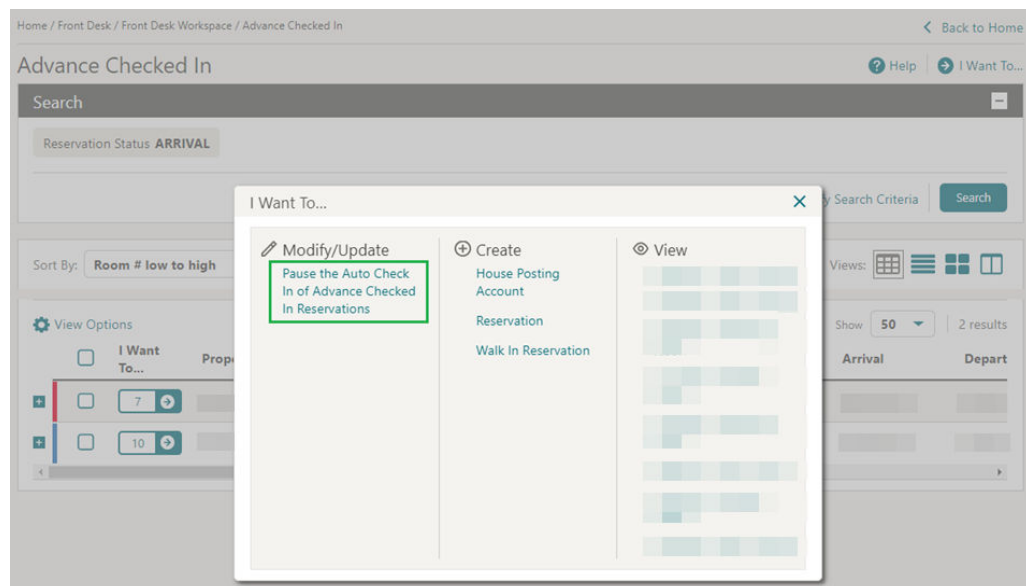
STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Front Desk** group.

4. Locate and update the **Auto Check In Start Time** setting with the time you would like the auto check in process to start each day.

5. Locate and update the **Auto Check In End Time** setting with the time you would like the auto check in process to end each day.

6. Locate and update the **Auto Check In Minutes before ETA** setting with the minute value you would like the auto check-in process to check in the reservation before the ETA.

7. Locate and update the **Exclude Room Conditions** setting with the Room Condition codes that you would like to skip during the auto check in process.

8. From the side menu, select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

9. Select the **Front Desk** group.

10. Grant the **Pause/Start Auto Check In Process** task.

Country and Nationality Flags Added to Business Card

Country and Nationality flag images are displayed in the profile business card of Manage Reservation and Check In.
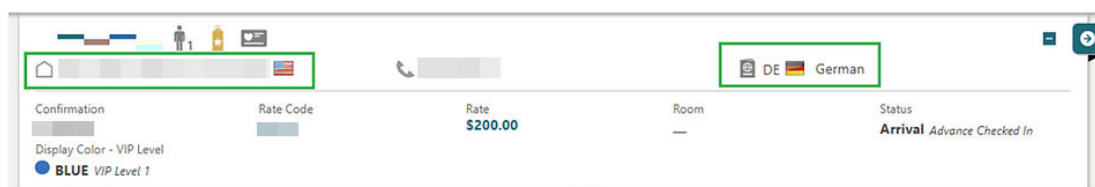
IMPACT OR OTHER CONSIDERATIONS

For the Country flag image, see Configuring Countries.

For the Nationality flag image, see Configuring Images.

ETD-ETA Buffer Added for Auto Room Assignment

A **Consider ETD and ETA** checkbox is added to Room Assignment Auto Assign and is enabled when the **Include Departure Rooms** checkbox is selected. When you select the **Consider ETD and ETA** checkbox and run the auto assign process, rooms with an ETD (Estimated Time of Departure) after the ETA (Estimated Time of Arrival) of the arriving

Chapter 1
FRONT DESK

reservation are not assigned. Also, a time buffer can be configured in the **Auto Assign ETD - ETA Buffer** OPERA Control, which then considers the extra buffer (in minutes) between the ETD of the departing reservation and the ETA of the arriving reservation when processing the auto room assignment with the **Consider ETD and ETA** checkbox selected. When a value is configured in the **Auto Assign ETD - ETA Buffer** OPERA Control, the **Consider ETD and ETA** checkbox is selected by default once the **Include Departure Rooms** checkbox is selected. See (Batch) Room Assignment.
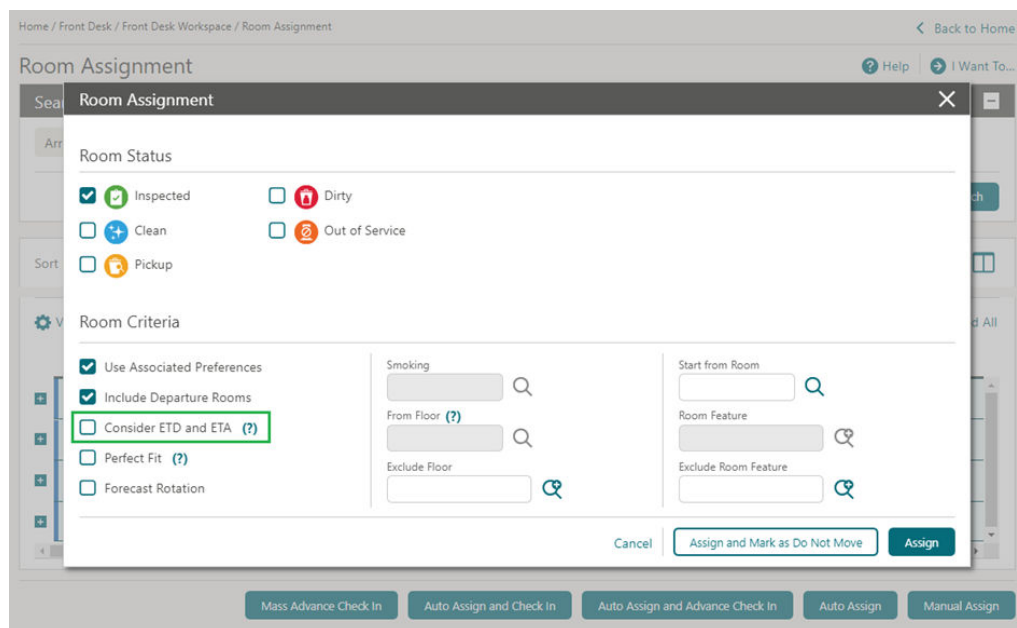
STEPS TO ENABLE
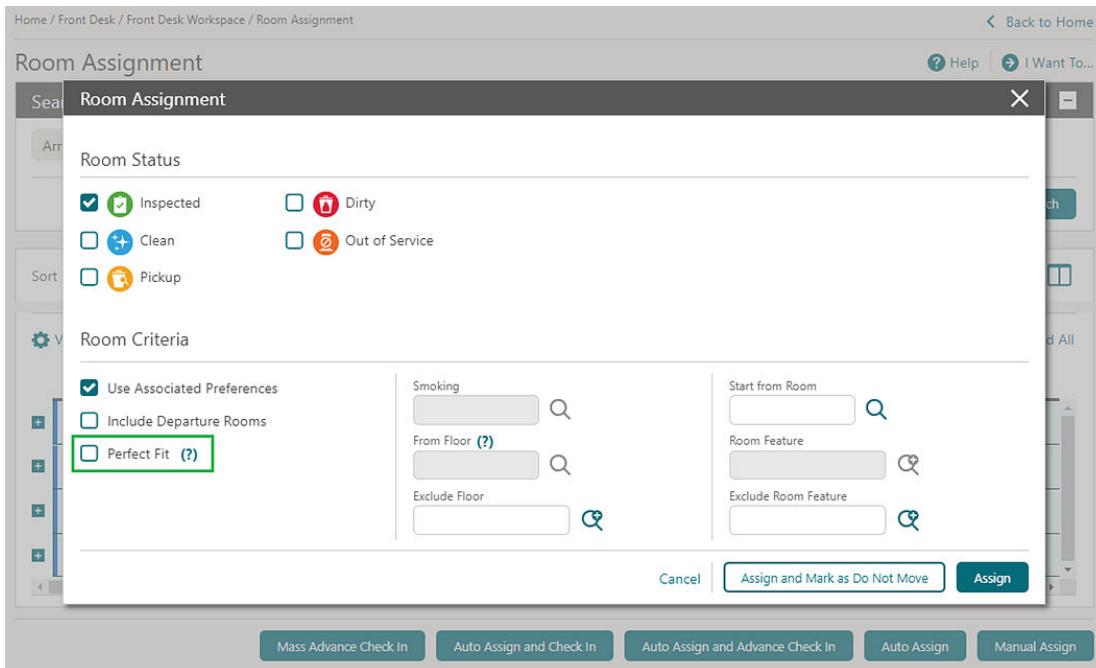
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Front Desk** group.

4. Locate and update the **Auto Assign ETD - ETA Buffer** setting with the desired value (in minutes).

Perfect Fit Added to Room Assignment

A **Perfect Fit** checkbox is added to Room Assignment (Assign Room, Auto Assign, Available Room Search). When you select the checkbox, only the rooms available for the exact number of nights of the reservation are listed in the search results. On Available Room Search, only the rooms that are available for the exact number of nights entered in the Nights field are returned. Using the filter helps avoid any gaps when assigning rooms.

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> **✎ Note:**
>
> Previously, the **Perfect Fit** checkbox was enabled when the **Room Rotation** OPERA Control was active and is now available generically.

Registration Card Data Model Updated

For properties with the **Registration Cards**, **Relationships**, and **Accompanying Guest** OPERA Controls active, an **ACCOMPANYING_RELATIONSHIP_TYPE** element is added to the G_ACC_GUEST section of the registration card data model (sample_registration_card.xml) and RTF template to output the relationship of the accompanying guest profile to the main guest profile on the accompanying guests registration cards. To update your current customized registration card templates, see Updating Customized Stationery with Current Data Model.

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Model.

Vouchers Handling Updated

For properties with the **Vouchers** OPERA Control active, the following updates apply:

You are prompted with the reservation vouchers immediately when launching Reservation Check-in, enabling you to print the vouchers and, while processing, continue the check-in process. See Managing Vouchers.

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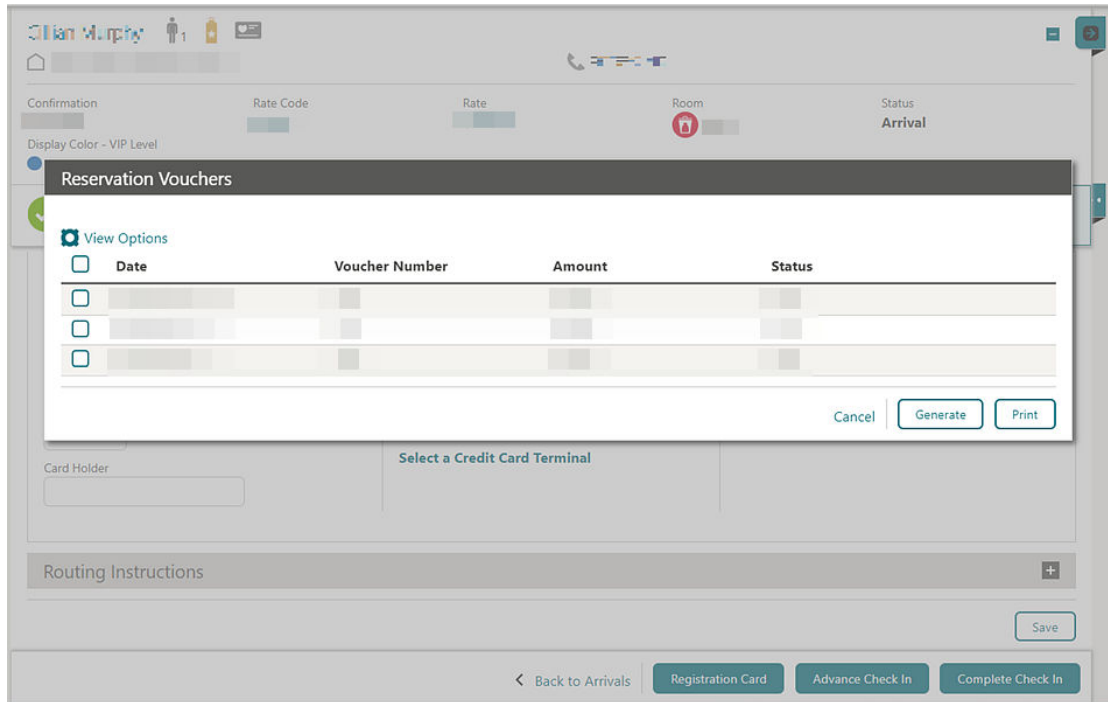
A Batch Vouchers option is added to generate, print, and reprint vouchers. See Generating and Printing Vouchers.
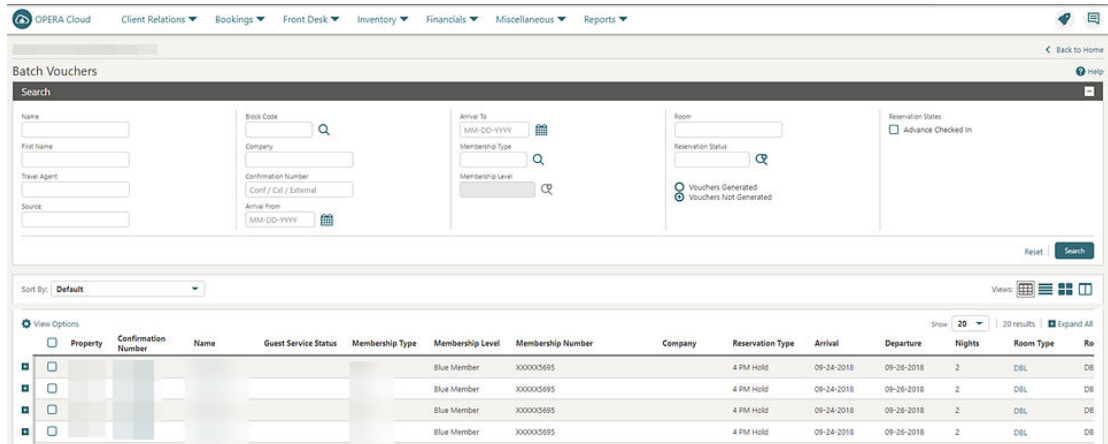
INTEGRATIONS

Cancel Reservation Business Event Updated

The **User Name** data element is added to cancel Reservation Business Events.

EFSTA Partner Added to Fiscal Business Events

The following update is available generically and should be reviewed by properties in Germany and Austria.

EFSTA (European Fiscal Standards Association) is added to **Fiscal Business Event Partner** OPERA Control. Selecting EFSTA auto-subscribes Cashiering Fiscal Business Events **New Posting with Generates** and **Delete Posting with Generates**.

Existing properties with no value selected in the **Fiscal Business Event Partner** OPERA Control are not affected and will continue to generate the currently subscribed Cashiering Fiscal Business Events **New Posting with Generates** and **Delete Posting with Generates**.

For properties with the **Fiscal Business Event Partner** OPERA Control set to GENERIC1 after the Fiscal Business Event Partner is selected, the **Posting Business Events for Fiscal** OPERA Control can be activated, auto-subscribing the Cashiering Fiscal Business Events **New Posting with Generates** and **Delete Posting with Generates** for the GENERIC1 Fiscal Business Event Partner.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Cashiering** group.

4. Locate and edit the **Fiscal Business Event Partner** setting and then select the required **Partner**.

5. Click **Save**.

6. If the **Fiscal Business Event Partner** selected is not **EFSTA**, from the side menu, select **Administration**, select **Financial**, select **Cashiering Management**, and then select **Posting Business Events For Fiscal**.

7. Switch **Posting Business Events For Fiscal** to On and then select **Reload Application** from the information message at the top of the screen.

Fiscal Integration Updated

Fiscal integration is updated with the following Fiscal Bucket Codes.

FISCAL FOLIO BUCKET TYPE	FISCAL FOLIO BUCKET CODE	DESCRIPTION
FLIP_PAY_TYPE	MOBILE	Mobile Payments
FLIP_PAY_TYPE	VOUCHER	Voucher Payments
FLIP_PAY_TYPE	WIRE	Wire Transfer Payments

Fiscal Partners Updated

Fiscal Partner configuration is updated with a **Send Folio after Fiscal Payload** checkbox (deselected by default).

Once the fiscal folio generates successfully, the fiscal service can request the folio as encoded data, which allows the Fiscal Partner to create a copy of the folio.

Example:

Universal Payload Updated

When the **Send Folio after Fiscal Payload** checkbox is selected, and you generate a fiscal folio, the universal payload includes a value of True for the new tag <FolioRequired>.

When the **Send Folio after Fiscal Payload** checkbox is deselected, the value is False.

Example:

<Partner Name="GENERIC1" Priority="1" FolioRequired="true">

IMPACT OR OTHER CONSIDERATIONS

The **Send Folio after Fiscal Payload** checkbox is only visible when the field for **Fiscal Payloads** is populated with FOLIO GENERATION.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Fiscal Management**, select **Financial**, and then select **Fiscal Partners**.

2. Select or confirm the **Property**.

3. Select **Fiscal Partner**, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Send Folio after Fiscal Payload** checkbox.

5. Click **Save**.

Housekeeping Business Events Updated

The Guest Service Status Request business event is added to the Housekeeping module.

Interface Mappings for Central Exchange Interfaces Added

Central Interface Mapping is added for Central Exchange Interfaces, allowing you to configure data transformation (code conversion) for OPERA Cloud and external system codes. See Configuring Interface Mapping.

Reservation Business Events Updated

The Create Wake Up Call, Update Wake Up Call, and Delete Wake Up Call Business Events are added to the Reservation module.

Supporting Documents Updated for Confirmations

For properties with the **Fiscal Folio Printing** and the **Supporting Documents** OPERA Controls active, generating confirmation letters results in a supporting document generating for the fiscal partner.

The **Sample Guest Confirmation** template (sample_guest_confirmation.rtf) and data model (xml) are updated with the following new elements:

- BUSINESS_PREMISE_ID1
- BUSINESS_PREMISE_ID2
- CASHIER_NAME
- EMPLOYEE_ID
- FISCAL_DOCUMENT_NO_1
- FISCAL_DOCUMENT_NO_2
- FISCAL_TERMINAL
- SPECIAL_ID
- SUP_DOC_DATE
- SUP_DOC_NO
- SUP_DOC_TIME_24H

Switch Interface Updated

Central Based on Central Interface selected as the **Type** in Switch Interface, OPERA Cloud Central Exchange only displays menu options relevant to OPERA Cloud Central when selecting **Save** to initiate the switch.

When no interface is currently configured, a **Create New Interface Setup** action link is added to launch Interface Setup.

Universal Payload Updated for Confirmations

1. When the **Supporting Documents** OPERA Control is active, and you generate a Confirmation Letter, the universal payload is updated to include a new value of CONFLETTER in the tag for <DocumentTypes>.

Example:

```
<Command>INFO</Command>
<FiscalTimeoutPeriod>30</FiscalTimeoutPeriod>
<CallbackURL/>
<FiscalParameterString/>
<SupportingDocumentSeqNo>123</SupportingDocumentSeqNo>
<DocumentType>CONFLETTER</DocumentType>
</DocumentInfo>
```

2. When the **Supporting Documents** OPERA Control is active, and you generate a Confirmation Letter, the universal payload is updated to include a new tag for <StayTotal>.

The value for <StayTotal> is equal to the Total Cost of Stay.

Example:

```
</GuestInfo>
<RoomRate>1000</RoomRate>
```

```
<StayTotal>2000</StayTotal>
<RatePlanCode>RACK</RatePlanCode>
<RoomNumber>1020</RoomNumber>
<RoomClass>ALL</RoomClass>
<RoomType>SINGLE</RoomType>
<NumberOfRooms>1</NumberOfRooms>
<Guarantee>CHECKED IN</Guarantee>
<MarketCode>OTH</MarketCode>
<ResStatus>CHECKED IN</ResStatus>
<UserDefinedFields />
<SourceCode>IND</SourceCode>
<SourceGroup>ALL</SourceGroup>
</ReservationInfo>
```

Universal Payload Updated for Confirmations

When the Supporting Documents OPERA Control is active, and you generate a Confirmation Letter, the universal payload is updated to include a new value of CONFLETTER in the tag for <DocumentType>.

Example:

```
<Command> INFO</Command>
<FiscalTimeoutPeriod>30</FiscalTimeoutPeriod>
<CallbackURL/>
<FiscalParameterString/>
<SupportingDocumentSeqNo>123</SupportingDocumentSeqNo>
<DocumentType>CONFLETTER</DocumentType>
</DocumentInfo>
```

INVENTORY

Item Inventory Configuration Updated for Traces

For properties with the **Item Inventory** and **Reservation Traces** OPERA Controls active, Item Inventory configuration is updated with a **Configure Traces for all Item Inventory Days** checkbox and the ability to create multiple trace texts.

The item inventory quantity selected in the reservation appears in the trace text. See Configuring Item Inventory.
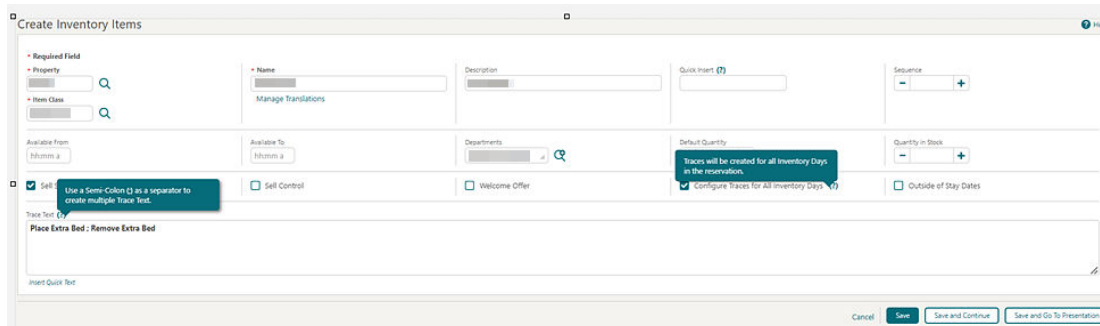
MEMBERSHIP

Membership Card Number Details Configuration Updated

You can delete the Membership Type Card Number Details configuration for Card Number Validation and Card Number Auto Generation using the **Delete** button. See Configuring Membership Type Card Number Details.

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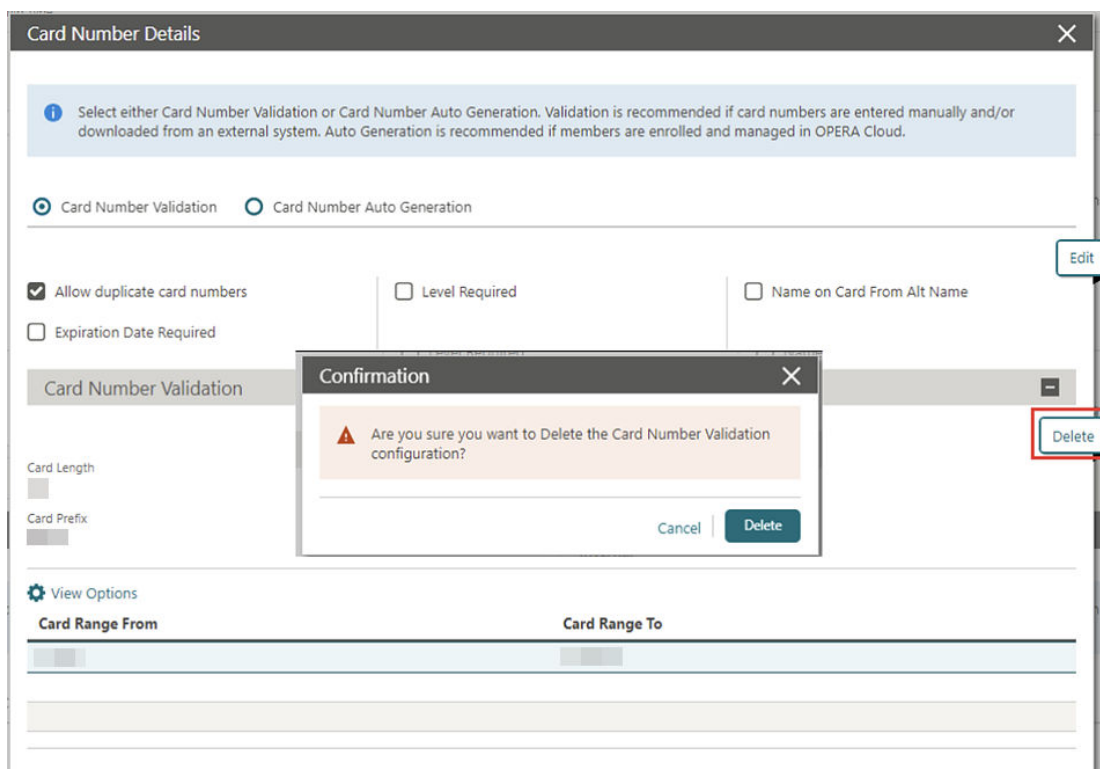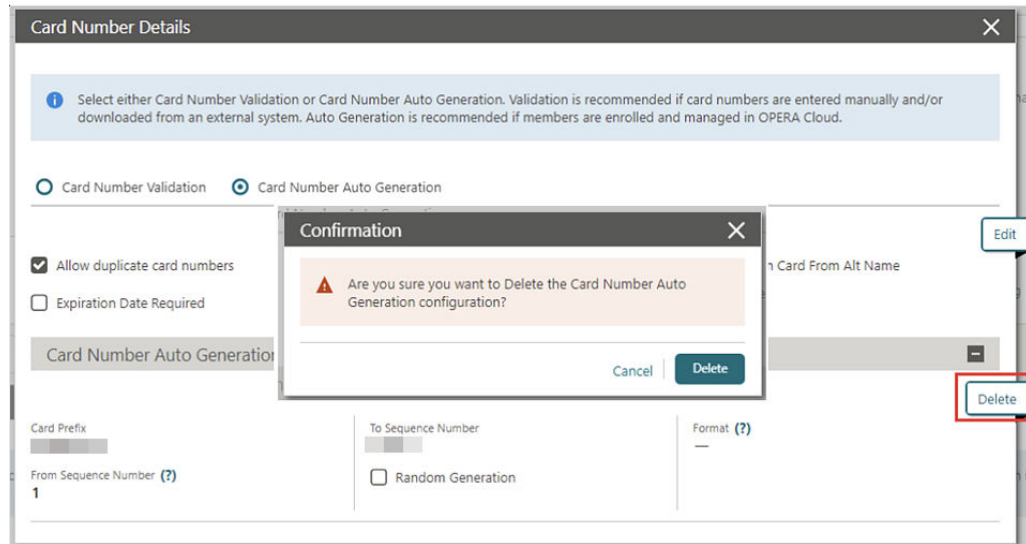
Membership Number Masking Added

The **Membership Card Number** is updated to appear as masked (last four digits in plain text) by default in OPERA Cloud.
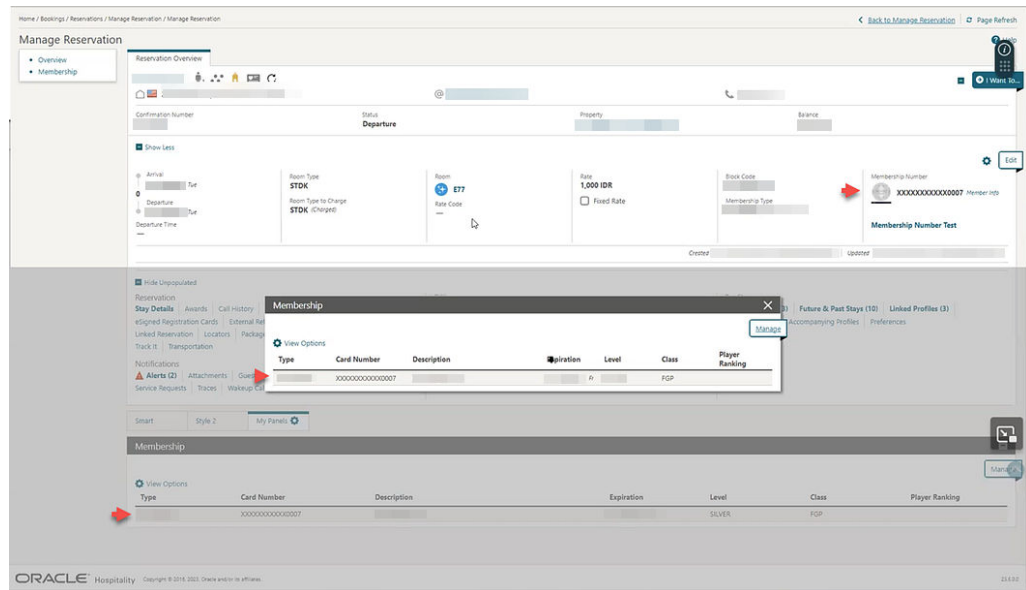
A **View Membership Number** task is added to the Client Relations Group, allowing you to view the unmasked **Card Number** using the **Show Masked Information** button in Profile Memberships.
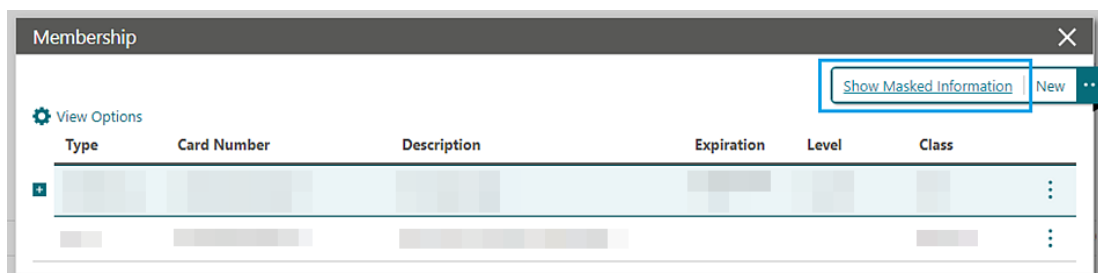
The **Show Masked Information** action is logged in the Changes Log for the View Unmasked Info action type.
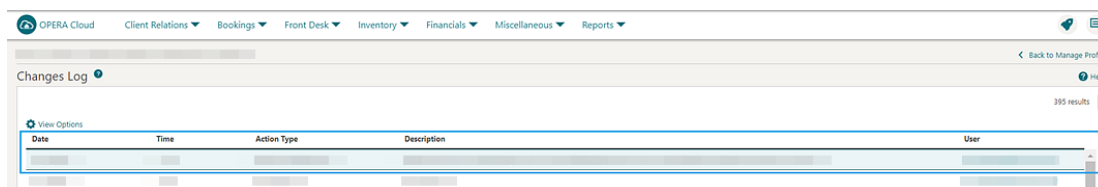
STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

2. Enter search criteria and click **Search**.

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Client Relations** group and grant the **View Membership Number** tasks.

5. Click **Save**.

Search Criteria Added to Member Transaction and Membership Awards

Loyalty You can search Membership Transactions and Membership Awards using the following search criteria.

Membership Transactions:

- Property
- Transaction Date
- Confirmation Number
- Arrival From
- Departure To

Award List:

- Property
- Confirmation Number
- Award Type
- Award Code
- Award ID

MISCELLANEOUS

Fiscal Configuration Change Log Updated

For properties with the Fiscal Folio Printing OPERA Control active:

Changes to Fiscal Folio Bucket Types configuration are tracked in the Changes Log.

Action Types:

- FISCAL_BUCKET_TYPE_CREATED
- FISCAL_BUCKET_TYPE_UPDATED
- FISCAL_BUCKET_TYPE_DELETED

Changes to Fiscal Bucket Code configuration are tracked in the Changes Log

Action Types:

- FISCAL_BUCKET_CODE_CREATED
- FISCAL_BUCKET_CODE_UPDATED
- FISCAL_BUCKET_CODE_DELETED

Changes to Fiscal Terminal configuration are tracked in the Changes Log.

- FISCAL_TERMINAL_CREATED
- FISCAL_TERMINAL_UPDATED
- FISCAL_TERMINAL_DELETED

PROPERTY APIs

BLK Async - blockAllocationProcess Asynchronous Operation Added

A new asynchronous operation called BlockAllocationProcess is available in the Block Asynchronous API. This allows you to update a block's room grid, including inventory and rates. Using this operation ensures that updates for large blocks with multiple room types have time to process and update OPERA Cloud efficiently.

BLK Async - getBlockAllocationSummary Updated

When calling the getBlockAllocationSummary operation in the Block Asyncronous API, with request parameters startLastModifiedDate and endLastModifiedDate, block change log entries are also considered along with the block header update date. This ensures that all block changes are considered when calling this operation.

BLK - blockChangesByTimeDate Operation Added

A **blockChangesByTimeDate** operation is added to the Block API. You can search for blocks created, updated, and/or deleted within a maximum 3-day date range. The response includes block id, block code, array of external system and external system id, block start date, block end date, room status, catering status (if applicable), and last change date and time. If a block was created and deleted in the time period of your search, the query does not return this information. If a block is created and updated, the create information is returned. If

a block is updated only, it returns the update. If a block is updated and deleted, it returns the delete.

BLK - getBlocks and putBlocks Updated

The getblocks and putblocks operations in Block (BLK) API are updated with an autoloadForecastGrid element.

BLK - get/put/removeCutoffSchedule Operations Added

Three new operations are added to the Block (BLK) API: getCutoffScheduleDetails, putCutoffScheduleCode, and removeCutoffScheduleCode. Use these operations to fetch details about a blocks cutoff schedule, or to update the cutoff Schedule, or delete the cutoff Schedule.

CRM - getProfileMembershipStatistics and getMembershipIssueAwardsList Operations Updated

The **getProfileMembershipStatistics** operation in the Customer Relationship Management API is updated with new query parameters (transactionDate, hotelId, confirmationNumber, limit, offset) and response body parameters (totalPages, offset, limit, hasMore, totalResults, count). This allows you to search membership transactions based on the transactionDate, hotelId, and confirmationNumber, along with paginations.

FOF - getRoomKeys Operations Updated

The getRoomKeys operation in the Front Office API now includes a query parameter called includeInactiveRoomKeys. Setting this to True allows any inactive room key details to be included in the response.

INV - getInventoryItems and postInventoryItems Operations Updated

The getInventoryItems and postInventoryItems operations in the Inventory API include a **TracesPerDay** element. Setting TracesPerDay to true creates the traces for all inventory days in the reservation.

LMS - Get, Post, Put, and deleteActivityBookings Operations Updated

In the Leisure Management API (LMS), the following operations are now available for use:

- getActivityBookings
- postActivityBooking
- putActivityBooking
- deleteActivityBooking

PAR - getHotels Operation Updated

The getHotels operation in the Price Availability Rate (PAR) API is updated with a **websiteAddress** element in the response. This new element is within the hotelSummaryInfoType definition.

RMCFG - getRoomsSummary Operation Updated

The getRoomsSummary operation in the Room Configuration API now includes Room Status, Component Room Info, and Component Suite Info in the response.

RMCFG - vacantRoomStatus Operations Added

The following operations are available in the Room Configuration API:

- getVacantRoomStatus - you can use this to fetch vacant room status configuration.
- postVacantRoomStatus - you can use this to create new vacant room status configuration. This can be for specific room types for a defined date range, number of days, or both date range and number of days together.
- putVacantRoomStatus - you can use this to update an existing vacant rooms status configuration.
- deleteVacantRoomStatus - you can use this to delete existing vacant room status configuration.

RTP - copyRatePlans Operation Updated

The copyRatePlans operation in the Rate API includes an approvalStatus element that allows rate code approval should the property have the **Rate Code Approval** OPERA Control activated.

RSV - getHotelReservations Operation Updated

The getHotelReservations operation in the Reservation API allows you to research by the externalReferenceLegId query parameter. This is useful when searching for itinerary reservations as they have the same confirmation number (external reference number) but different leg numbers.

RSV - Reservation Operations Updated

The postReservationLinksByChain, postReservationLinks, and postReservationLinksByExtId operations in the Reservations API provide a new, optional request attribute for **hotelId** to define the property where a given reservationIdList belongs. A new optional query parameter **hotelId** is added to the getReservationIndicators operation to define the property where a given reservationId belongs. The **hotelid** is needed when the reservationId is no longer unique across properties in a multi-tenant environment.

RESERVATIONS

Accompanying Guests Management Updated

For properties with the **Accompanying Profile** OPERA Control active, the following updates apply:

- Accompanying guest names appear as links, enabling you to open the profile and update the profile details.
- **Postal Code** is added to address details for the linked Company, Travel Agent, Source, Group, Reservation Contact, and the displayed Billing Contact.

For properties with the **Relationships** OPERA Control active, an **Add Relationship** action link is added for you to add a relationship.

A **Refresh** button is added to update the page with any changes made to an accompanying profile.

A **Show Masked Information** action is added for users with the **View Identification Details** task granted, displaying the unmasked **Birth Date** and **Identification Number** details.
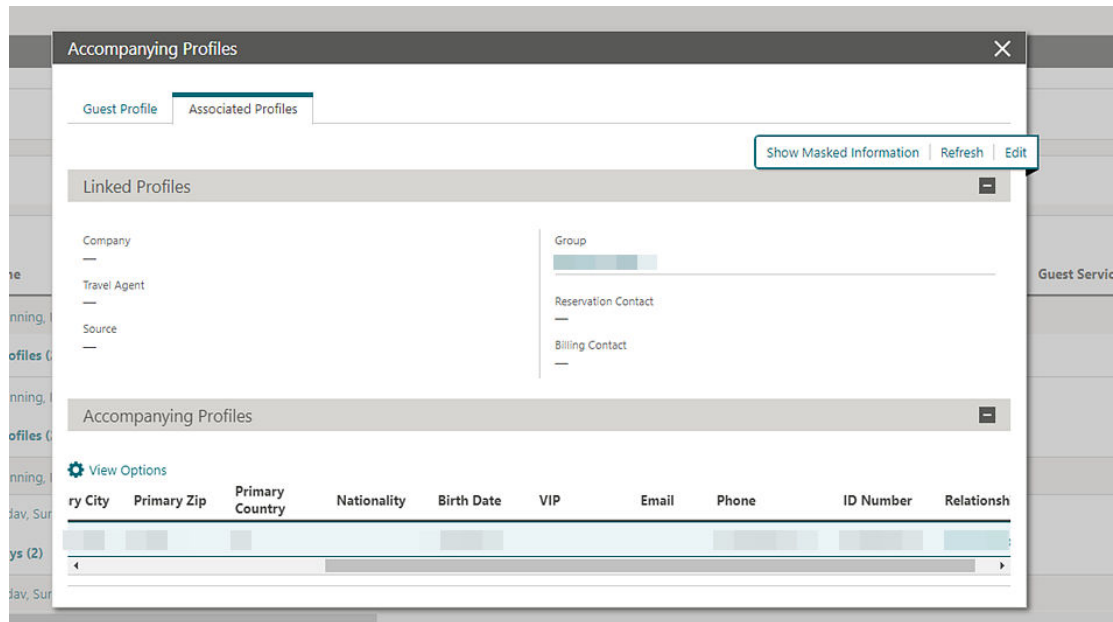
See Managing Accompanying Guests.

Copy Reservation Updated for Award Rates

For properties with **Award Points Redemption** OPERA Control active, the **Redeem Awards** checkbox is not available in Look to Book search when copying a reservation.
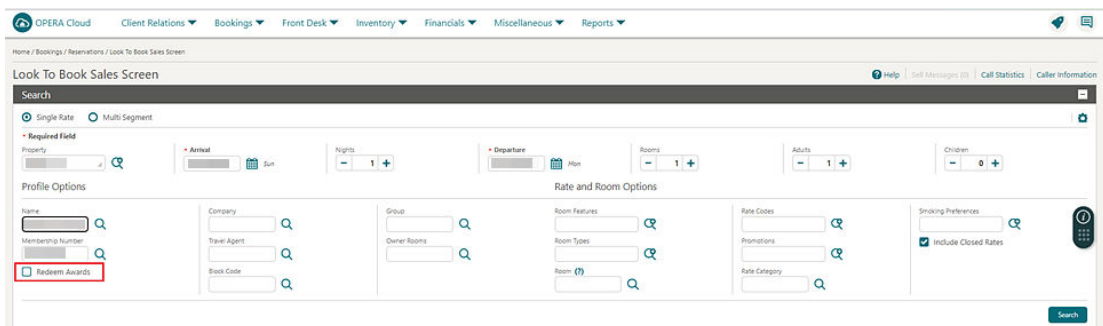
Enforce Same Rate Code, Enforce Same Stay Dates for Sharing Guests Updated

For properties with the **Sharers** OPERA Control active:

- When the **Enforce Same Rate Code for Sharing Guests** OPERA Control is active, rate code or rate amount changes prompt you to update all share reservations.

- When the **Enforce Same Stay Dates for Sharing Guests** OPERA Control is active, stay dates changes prompt you to update all share reservations.

See Editing a Reservation.

Linked Name Identifier Added for Linked Reservations

Linked Reservations is updated to auto-generate a Linked Name identifier when splitting a multi-room reservation or linking individual reservations. This allows you to search for all linked reservations using the Linked Name identifier.
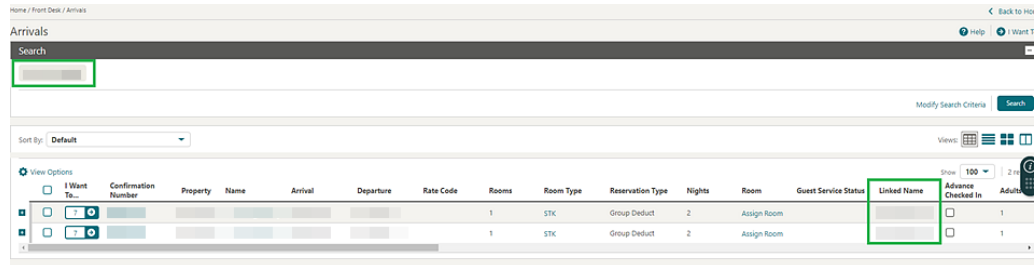
Departure Date, **Room**, **Adults**, and **Children** columns are added in the Linked Reservation panel.
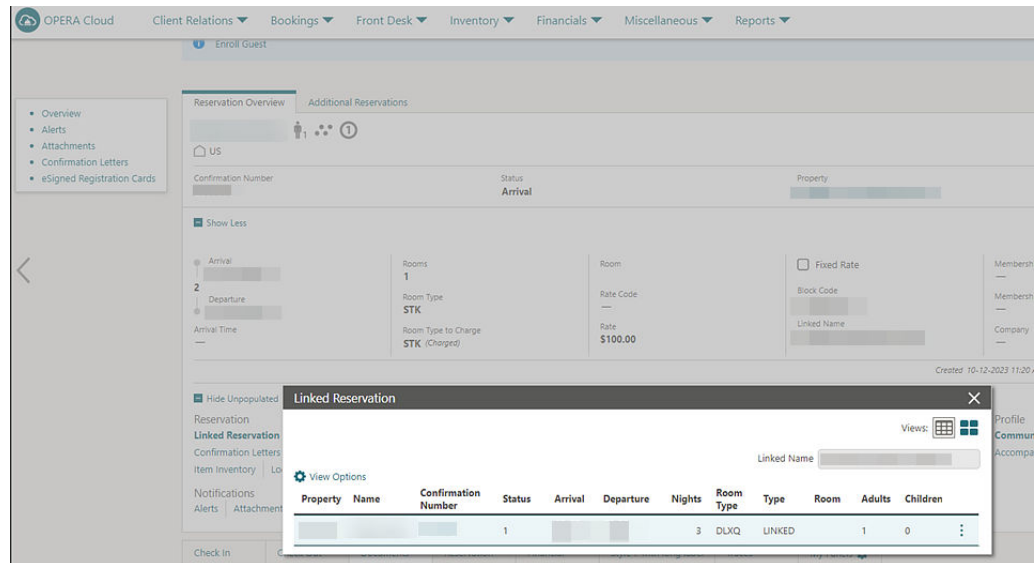
Share Reservations are excluded from the Linked Reservations panel, but continue to appear in the **Additional Reservations** tab.
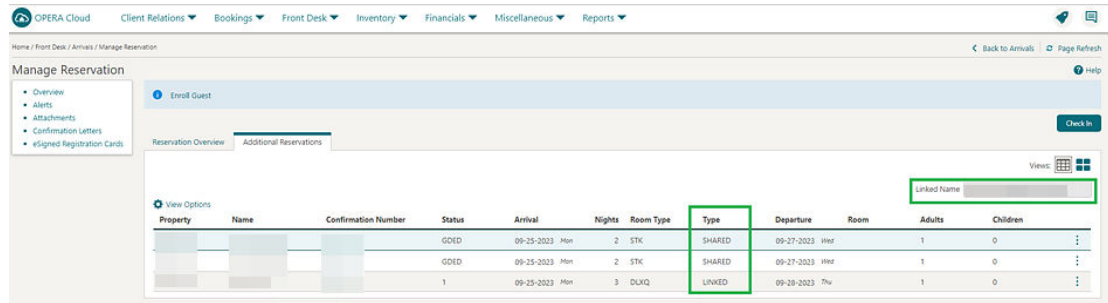
OPERA Controls Updated to Complimentary Functions

The **Profiles Per Day** and **Reservation Traces** OPERA Controls are updated as complimentary functions.

Reservation Deep Link Updated

The Reservation Deep Link URL is updated to support the use of the External Reference Number with the addition of new parameters:

- **externalSystem** (not required) = External System

- **externalRef** (required) = External Reference Number

- **externalRefLegNo** (not required) = Leg Number

A deep link URL using an external reference follows this format:

```
https://%OPERACLOUDURL%/bookmarks/reservation?externalSystem=<parameter-
value>&externalRef=<parameter-value>&externalRefLegNo<parameter-
value>&TPRESORT=<parameter-value>.
```

The deep link URL accepts the use of the following special characters:

* Colon ":"
* Underscore "_"
* Dash "-"
* Period "."

See Using Deep Links to Presentations Pages.

ROOMS MANAGEMENT

Task Sheet Updated for Room and Room Type Information

Manage Task Sheet and Task Companion are updated to display **Room** and **Room Type** as links for displaying room and room type information.

Manage Task Sheet displays the **Confirmation Number** as a link for launching Manage Reservations if you have the Reservation Manage task granted to your role.

Vacant Room Status Rules Updated

The **Update Vacant Room Status** OPERA Control is updated with a **Custom** option that allows you to configure rules for the **Updating Room Statuses** End of Day procedure to process, updating rooms of select room type(s) and vacant for a specified number of days, to a nominated housekeeping status. For example, you can configure rules to update vacant rooms to pickup status after 14 days, ensuring the vacant room is scheduled for a housekeeping task (for dusting and "running the taps" in the room). See Configuring Vacant Room Status.

The following Inventory Admin tasks are added for accessing the **Vacant Room Status Update Rule** configuration.

- Vacant Room Status

  – New/Edit Vacant Room Status

  – Delete Vacant Room Status

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Room Management** group.

4. Locate and update the **Update Vacant Room Status** setting to Custom.

5. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

6. Enter search criteria and click **Search**.

7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

8. Select the **Inventory Admin** group and grant the following tasks: **Vacant Room Status**, **New/Edit Vacant Room Status**, and **Delete Vacant Room Status**.

9. Click **Save**.

TOOLBOX

Deposit and Guest Ledger Import Updated
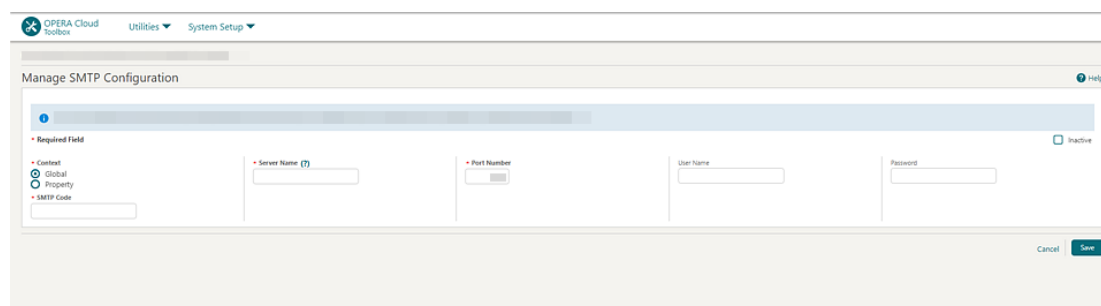
RESV_NAME_ID is added to the **guest_ledger.csv** and the **deposit_ledger.csv** templates to accommodate multiple reservations with the same confirmation number. See About Importing Data.

External (Non Oracle) SMTP Support Added

The option to use external (non-Oracle) Simple Mail Transfer Protocol (SMTP) servers for email delivery is added. See Configuring SMTP Connections.

The following Toolbox tasks are added:

- SMTP Configuration:
  - Global SMTP Configuration (Chain Roles)
  - New/Edit SMTP Configuration
  - Delete SMTP Configuration

Email Delivery Management is updated with an **Email Server Code** list field for selecting an SMTP Server configuration.

For properties with the **Text Message Handling** OPERA Control active, you can enter the FDQN of an external SMTP server in the **Service Type/Service** field in the respective setup options.

> **Note:**
>
> The existing (Oracle) SMTP delivery configuration continues to function without any manual intervention. These are represented as **SMTP_MIGR_XXXX**.
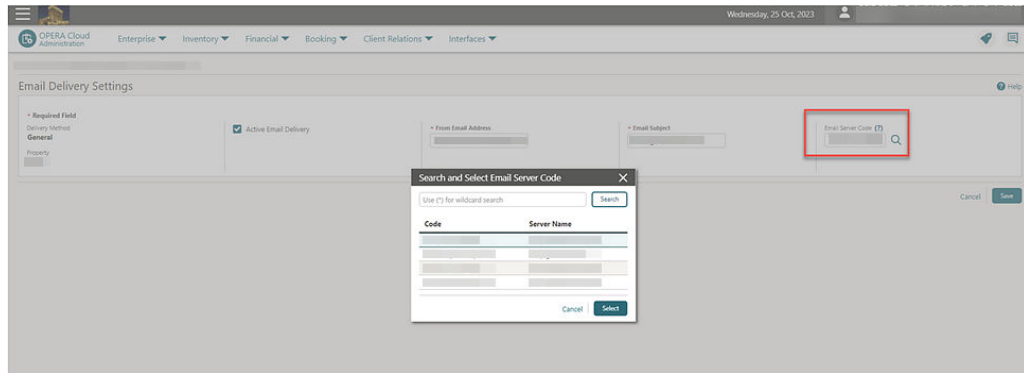
IMPACT OR OTHER CONSIDERATIONS

If using a non-Oracle SMTP server, use Outbound Domain Allow Listings configuration to enable the cloud infrastructure changes required to allow outbound SMTP communication.

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select **Manage Chain Roles** or **Manage Property Roles**.

2. Enter search criteria and click **Search**.

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Toolbox** group and grant the **SMTP Configuration**, **Global SMTP Configuration**, **New/Edit SMTP Configuration**, and **Delete SMTP Configuration** tasks.

5. Click **Save**.

2
Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

Accounts Receivables

Bug ID	Description
36064378	Use the Imbalance Analysis tool to scrutinize and address Accounts Receivable imbalances. Employ the View Details option to inspect amounts that deviate from balance. After a meticulous analysis of the details, proceed with the necessary corrections without encountering any errors or screen freezes.
35918104	AR Accounts should not get created by OPERA Cloud Central Cloud Hub when the Handle Resort AR Numbers Interface Controls is set to "Ignore" and the Accounts Receivable OPERA Control is Inactive.
35857575	You can modify the credit limit in an AR account only if the Account Receivables OPERA Control is active.
35778002	The Payment Due Days OPERA Control is available with either an OPERA Cloud Foundation or OPERA Cloud Central Management Services subscription.
35767843	Each time a transaction configured with "Check number mandatory" is used for batch charges, an error message stating "Check number was not supplied" appears.
35767634	No duplicate invoices are created on posting charges on an invoice from the Manage Invoice Details screen.
35760884	AR Restrictions can be configured with an OPERA Cloud Foundation Cloud Service or an OPERA Cloud Central Management Services subscription.
35745542	You can distribute the AR account to more than 100 properties without encountering any errors by accessing the Account Setup, clicking the ellipsis, and selecting the Distribute option.
35738202	You can create an AR account for a company profile and select communication details such as email, fax, phone, and address.
35735806	The Load More action successfully fetches additional invoices in Manage Invoices.
35734322	You can see the pagination for AR Account Search results.
35732372	You can transfer charges between invoices of the same or different AR account for new invoices.

Block Management

Bug ID	Description
36067815	You can create a block from the Property Availability screen and the field for Room Pool if the Room Pool OPERA Control is active, or from Room Type if the Room Pool OPERA Control is inactive and available in the Block Details section.
36047661	In the Manage Block Search screen you can search for blocks using Created By field. The Created By search only allows you to select one property in the Property selection list.

Bug ID	Description
36031635	When you change the status of a parent and child block that are synchronized, the reservation type from the parent applies to the child. If they are not synchronized you can select Save and Apply to Sub Blocks, and the reservation type applies to the Sub Blocks selected.
36027988	You can navigate from Manage Blocks to the Function Diary screen.
36009096	You can see block status updates for multiple sub blocks.
35990421	Block search performance is improved.
35966726	For Original Rate and no rooms, the True Net Forecast Rate calculates automatically and displays values accordingly.
35959574	The Block Cutoff Schedule Days field allows a value up to 999.
35937704	The Block cutoff days value is between 0 and 999 days inclusive.
35932722	Canceling one of a block's sub allocations does not impact the status of its other sub allocations.
35926008	The Changes Log shows the Allotment_Origin LOV change correctly.
35906062	If you make any changes to a block that is being modified by a third party integrator, a message appears letting you know the record is being changed by another user.
35896403	At the Property level: - The Catering Owner column is visible when parameters are active. - The Catering Owner column is not visible when parameters are not active. At the Hub level: - The Catering Owner column is visible if at least one of the blocks in the results belongs to a property satisfying the parameter conditions. Otherwise, the Catering Owner column is not visible.
35847119	The Room Revenue Transaction Code no longer disappears when you change the Block status.
35899600	All rate codes and negotiated rates are visible from both Block Search and Manage Block as expected.
35841864	Cancelling changes to block notes does not save the update.
35837650	In the Group Rooms Control (GRC), the Property list field displays all properties with the Group Rooms Control OPERA Control active.
35831801	You can assign rooms to rooming list records when the room is available for the selected date range of the reservation.
35827422	A message indicating no rooms are available on the master allocation appears when using Load Room Grid or Edit to add more inventory to a sub allocation block than what is available on the master allocation.
35795051	You can create a block from the Property Availability screen and the field for Room Pool (if the Room Pool OPERA Control is active) or Room Type (if the Room Pool OPERA Control is inactive) is available in the Block Details section.
35790172	At the hub level, packages on blocks appear in the property's currency.
35777982	The property logo, address, and contact information appear correctly when generating the banquet check by Revenue Type/Group (style 21).
35772770	You can preview the "Sample_cont_merge" report with PMS Room Types" and the "Rooms with Rate and No Inventory" and the event status parameter is selected.
35770749	When generating "Sample_cont_merge" using event template 7 or 8, the extra package attendees appear correctly.
35764856	The pick-up figures for the Master Allocation are set back to zero when you run the Block Occupancies Utility for the Block date range where there is a master allocation with picked-up rooms and no sub allocation found with the same room type booked.
35756872	When you move a block with events by editing the dates in the Block presentation, you are prompted to use the Shift Block date to perform this action.

Bug ID	Description
35756154	In the Master/Sub Tour series Block, you can see the Change Block status link in Block Status in the Block presentation screen.
35755905	A message appears in the Room Rate Grid when the time it takes to perform the requested action exceeds the time-out limit. The message suggests a way to action.
35734076	You can change the block status for one of the Tour Series blocks and then change the block wtatus for the Master Tour series.
35734017	When you change the block start date using Shift Dates from the I Want To . . . menu, you are prompted with a warning message that you must accept, if the new dates would cause events to be waitlisted.
35724754	When a block has the sell limit selected for the room inventory, the Room and Rate grid displays the column for Sell Limit. On the left of the Room and Rate grid, you can see the daily total for the sell limit.
35717871	When you change the Block Status for Catering only, and the Catering status is not the same as the Rooms status, the Block Status change sequence displays the changes for Catering status in the correct chronological order.
35712129	When you change the master tour block start or end date, the sub blocks are updated accordingly.
35705721	You can default Sort Order and Group By in Manage Reports to the Group Rooming List report.
35695544	Rate Grid View options appear consistently regardless of the location from which the Room Rate Grid is called.
35212919	You can create a block with a block name that includes special characters, and the block code generates as expected.
34678406	USE_SINGLE_BLOCK_STATUS is updated to active and when the Manage Opportunities checkbox in the Manage Blocks screen is selected. Catering Status is enabled when the USE_SINGLE_BLOCK_STATUS OPERA Control is deactivated and when the Manage Opportunities checkbox in the Manage Blocks screen is deselected.
34671483	Edit and Actions links in blocks are visible and working as expected.
34412364	You can copy a block with that has multiple translations in catering packages.

Cashiering and Financials

Bug ID	Description
36075317	As a prerequisite, the Check In Prepay Rules Front Desk setting is set to Advanced Folio Posting. The Charges are routed correctly, and payments are applied accordingly in both Window and Room Routing scenarios.
36064455	The fiscal workflow is not engaged when you settle a fiscal folio to Direct Bill in a scenario where Fiscal Folio Printing is on and the payment method for Direct Bill is not selected as a Fiscal Folio Payment Method on the Fiscal Partner configuration screen, and other payment methods are selected.
36053439	In the folio window drop-down, names appear as the are on the profile account.
36035650	When splitting the price schedule for a rate code, child rates are updated in all date ranges.
36016672	In a scenario where the Child Rates By Defined Buckets Rate Management function is inactive, the formula for CITY_TAX is configured on a Package with fields for Child One, Child Two, and Child three are set to N, and the reservation includes children, the formula calculation is correct and does not increase for the number of children on the reservation.
36013614	You can copy Rate Classes without issue.

Bug ID	Description
35969403	Manage Transaction Diversion Rule: The Sequence Field is required when setting up a Transaction Diversion rule. If not updated manually, the sequence number is assigned automatically. Every rule is assigned a distinct sequence number, ensuring that no two rules share the same sequence number. The sequence number is visible on the Transaction Diversion screen when viewing the rule linked to a reservation. In cases where a reservation has both a membership and a VIP level, and there are diversion rules configured for both, resulting in two rules applying to the same transaction code, the sequence number is used to determine which rule takes precedence and is applied. Note: Since each sequence number must be unique, the only way to switch the sequence numbers of two rules is by changing the existing sequence number to one that has not been used before. After that, you can assign the intended sequence number to the respective rule.
35967109	The following tasks are updated: - From Post the Covers to Post Covers. - From Edit the Covers to Edit Covers. The description of the "Post Covers" Cashiering OPERA Control is updated to "Enables the ability to manually post and adjust covers, and export covers data."
35963995	You can see promotional text on reports when you configure the Promotional Text1 merge code for the folio reports.
35961151	A change ensures that the "Associated Folio Details Required for a Credit Bill" OPERA Control and the "Credit Bills can only be created from Folio History" OPERA Control cannot be active at the same time. If you attempt to activate both OPERA Controls in a property, the following messages appear: • "Associated Folio Details Required for a Credit Bill' cannot be activated when "Credit Bills can only be created from Folio History" is on. • "Credit Bills can only be created from Folio History" cannot be activated when "Associated Folio Details Required for a Credit Bill" is on.
35943640	The Reservation > I Want To . . . menu > Create Vouchers option is visible only when you have the Print Vouchers user task assigned to your role.
35937671	You can set Maximum Daily Uses as null while creating a Kiosk Cashier.
35927511	In a scenario where the Fiscal Folio Printing OPERA Control is on and the Credit Bill OPERA Control is off, and one Folio Type is configured, you can successfully settle and generate folios.
35911051	When the Multi Language OPERA Control is active, a folio is generated in the language of the profile linked to the reservation.
35859131	In a scenario where a large number of Deposit Folios exist for a reservation, you can successfully generate a folio with the large number of Deposit Folios linked as associated folios by OPERA Cloud.
35266466	In the Rate Strategies screen, clicking Load More Results loads the next set of Rate Strategies.
35874997	The folio download options work as expected.
35815943	An error no longer appears when you select the Property list of values in rate code channel management.
35817562	When accessing the Custom Charges configuration from a hub location, the amounts appear in the local currency of the property.
35814944	The End of Day Email Address OPERA Control setting value is validated upon save.
35803902	The Begin Date and Time update when you update the exchange rate.
35800707	In a scenario where you create routing instructions to a folio window for a payee profile that differs from the guest profile on the reservation and you settle that folio window to an AR Account from the Direct Bill/City Ledger Payment Method, the payee profile stores successfully as part of the folio.
35787492	Revenue from advance payments is distributed across the length of stay dates rather than appearing on the first night of stay.

Bug ID	Description
35782289	The CC Commission field is enabled for transaction codes configured for Credit Card payment.
35768586	You can edit rate codes without any errors.
35758904	Folios sent by email use the corresponding Subject and Body text configured in the Billing Delivery Method.
35758883	In a scenario where a credit bill is generated in Folio History for a deposit folio, the payment method for Direct Bill/City Ledger is not available.
35756197	HTTP_USERNAME and HTTP_PASSWORD in the Custom Data panel of an Electronic Fund Transfer (EFT) interface are populated when the EFT interface is made inactive and then active.
35756115	In a scenario where the Advanced Packages OPERA Control is active, and package postings are routed from window 1 to window 2, and you perform a settlement, the package postings are included only in the universal payload for window 2.
35755786	You can copy multiple deposits and cancellation schedules from one property to another.
35752299	When the Rebate Validation OPERA Control is inactive, you can post negative payments using the Pay Only card without a credit card number/token.
35738253	You can select all rate codes in Manage Restrictions.
35725002	You can search for in house reservations when attempting to add reservations to the Other Reservations tab on the Move Charges panel in the Billing screen.
35740293	The transaction code assigned to any OPERA Control is always accessible for selection in the list of values (LOV).
35731856	After downloading the End of Day report in DELIMITEDDATA, or DELIMITED, or TXT format, the files are downloaded with the ".txt" extension only.
35721973	When a user deletes base rate information from a rate code that combines "Base Rate" and "BAR Based Rate" in OPERA Property, the information is also deleted from OPERA Cloud.
35713986	When the Tax Type Calculation OPERA Control (setting) is set to Profile and a charge is posted from a hub location, the tax type configuration for the property is considered.
35709754	When you generate the Custom Charge and Redemption Summary report (custom_charge_summary), only the reservation nights within the date range are included.
35682767	Using Search on the Posting Journal screen returns all results as expected.
35649383	You can successfully modify Revenue Bucket Code configuration.
35605458	In a scenario where the Fiscal Folio Printing Cashiering parameter is on, the Fiscal Service Terminals Cashiering parameter is off, and the Fiscal Partner is configured for POST PAYMENT, the Universal Payload includes a TerminalId value of OPERA9TERMINAL.
35278474	For properties with the Rate Code Approval OPERA Control active, Copy Rate Code is updated to not copy the approval status to the new rate code unless you have the Rate Code Approval user task granted to your role.
35603477	In Role Manager Financials, the task name is updated to "Override Direct Bill to Restricted AR Account."
35603463	In a scenario when settling a folio to Direct Bill and the AR Account credit limit is exceeded, the following message appears: "The AR Account balance exceeds the specified Credit Limit for the AR Account. Do you wish to continue with settlement?"
35585443	In Folio History, when generating a credit bill for a folio where a package rate was posted, selecting All Transactions displays a breakdown of the individual transaction codes posted with the current transaction code configuration.
35424353	Minimum Occupancy and Maximum Occupancy fields are added in putRatePlan and postRatePlan API.
33596972	You can see the open folio transactions from the Reservation Changes Log.
35036006	The Fiscal printing pop up does not appear when the folio type is not marked for Fiscal Printing
34339529	The Fiscal Workflow does not trigger when the folio type is not configured for Fiscal Printing.

Client Relations

Bug ID	Description
36124282	If a company name is modified or added with any special character, you can search existing channel negotiated rates.
36106683	A new Global OPERA Control, Mandatory Communication Details, is added under the Profiles Group. When creating or enrolling a profile, this new Control lets you make it mandatory to provide communication details based on this new OPERA Control and the configuration of OPERA Control Settings Guest Email Type, Guest Phone Type, Company Phone Type, and Default Phone Type for a Contact.
36105212	When you distribute negotiated rates to other properties, the distribution is recorded in the Profile Changes Log.
35949653	When selecting an account profile carried over from OPERA V5, you see only the company name displayed from the search results.
35949612	You can download and create a new profile in OPERA Cloud when Tax ID Validation control is active.
35927659	You can enter up to 20 alphanumeric characters in Card Prefix when configuring Card Number Validation and Card Number Auto Generation under Membership Card Number Details.
35894744	The Channel list of values for searching channel negotiated rates appears without errors.
35883333	You can create profiles throughout OPERA Cloud when the address validation control is enabled.
35878460	Negotiated Rates display the correct property.
35869647	The Journal by Cashier and Article Code report and the Journal by Cashier and Transaction Code report accurately display the same time and date for the corresponding postings.
35868642	For reservations with changing daily rate amounts and an applicable Profile Discount, the profile discount is applied individually to each day's rate.
35861535	While creating and updating the profile (for all profile types), the AR Number Central field is available and accepts up to 20 characters. The Influence Code field is available only on Contact Profile types and allows a selection from configured Influence Codes.
35846927	You can delete inactive profile subscriptions.
35836048	Profile Lookup and Download is processed from the Global Hotel Alliance (GHA) instead of the OPERA Reservation System (ORS) when the parameter value "GHA_CONNECTOR" is passed.
35823804	When Allow Updates from External System is selected in Negotiated Rates, it updates the IFC_CREATED field to Y.
35795586	When you update a membership level, the new level appears on reservations for that profile.
35793250	You can merge profiles that have the Guest Privacy field selected.
35758384	A negotiated profile without an end date can be added, edited, or deleted.
35740856	You can view the changes log without errors after updating the membership for profiles without negotiated rates.
35706420	If an existing negotiated rate code start date or end date is updated and if this record is distributed to other properties where the record is present, it copies successfully.
35704438	The date format for Profile Notes appears based on the Short Date Format set for the property or the Hub according to the logged-in context (Property or Hub).
35608933	You are restricted to merge profiles with membership when the Name Protected setting is active on the membership. When the member profile update restriction with reservation control is active, you are restricted from merging member profiles with future reservations.

Bug ID	Description
35519479	In the Channel Negotiated Rates search and New screens, you can see, create, change, and delete Channel Negotiated rates.
35307187	You can toggle between active and inactive memberships.

Commissions

Bug ID	Description
35698598	The reservation External Reference value is available in Manage Commissions.

Country Specific

Bug ID	Description
35941108	Country Specific - Italy: In a scenario where the "Credit Bills can only be created from Folio History" Cashiering parameter is on, a negative charge is posted to the reservation, and you perform a settlement. The Folio Type pop-up window appears, prompting you to select the Folio Type (for example, Fattura or Ricevuta).
35858991	Country Specific - Taiwan: The TWD currency (New Taiwan Dollar) is set to 0 decimals. Note: Newly provisioned properties that are configured in the TWD currency inherit 0 decimals.
35832160	Country Specific - Portugal: In a scenario where a credit bill that contains a paid-out transaction is generated, the record appears correctly in the PT_SAFT_104 country export.
35830046	Country Specific - Greece: When a credit bill is generated for an Accommodation Tax Folio, the credit bill is successfully generated and the universal payload contains the expected posting and tax information.
35781049	Country Specific - Portugal: In a scenario where the Auto Generate Credit Bill for Deposit upon Check In OPERA Control is off and a folio is generated that includes a deposit, the figures in the Document Totals section of the PT_SAFT_104 export displays data for the charges posted to the folio and do not consider the charges posted to the deposit folio.
35744928	Country Specific - Italy: The Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) are improved to populate the <DatiFattureCollegate> tag with the correct Associated Bill Number. Note: The Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) must be recreated from the template for this change to take effect.

Bug ID	Description
35745196	Country Specific - Italy: Records on the IT_FISCAL_B report appear under each folio type by date and then by bill number.
35510463	Country Specific - Portugal: In a scenario where a folio is settled using Early Check Out, the postings and payments are displayed correctly in the PT_SAFT_104 export.
34095376	Country Specific - Italy: For properties with the Generate Zero Bill OPERA Control active, generating zero folio settlements from the Billing screen displays the Folio Type selection window as part of the workflow.
32997772	Country Specific - Italy: For properties with the Fiscal Folio Printing OPERA Control active, a Credit Folio Type with the Fiscal Printing box deselected, and not linked to another Folio Type, the fiscal workflow does not engage when you post a negative charge and perform a settlement from the Billing screen to generate a Credit Bill.

Events

Bug ID	Description
36020452	You can modify Menu Item Class or Menu Class details with more than 30 characters.
36019961	The Business Events Listener is handling multi-byte characters within the request payload.
36009177	When you change dates and/or status for a block, the events are updated accordingly.
35905862	You can see the Guaranteed field menu, and the column should be blank and enabled for editing.
35904862	The Manage OEDS (OPERA Electronic Distribution Suite) screen does not give a java exception error if OEDS machines are not configured.
35899280	A chain level role user with the Edit Event Resource task revoked cannot view the Events Resources Notes Checking options for menus.
35896504	When generating the Banquet Event Order, the Revenue Summary uses the Guaranteed Attendees in the Revenue Summary calculations.
35883679	At the property level, without the New/Edit Catering Events task granted to your role, you can see the catering package but not the Pricing and Copy actions.
35837572	You can save report parameter defaults successfully for the Catering Progress BI report (rep_catering_progress_bi).
35875005	You can create and view composed menus in Remote Property when the Multi Choice Menu OPERA Control is active.
35854668	The function space rental amount appears in the event property's currency when logged in at the hub level.
35851922	If the Event Waitlist OPERA Control is active, when you have an event in actual status and add a function space that is already booked in deduct status, your event is waitlisted.
35819148	When a catering event is waitlisted in OPERA Property, and the OPERA Property environment is linked from the OPERA Xchange Interface (OXI) to an OPERA Cloud environment, the update to Waitlist event status is communicated to OPERA Cloud.

Bug ID	Description
35791960	When the Alternate Space OPERA Control is active, and you shift the date for a block with an alternate event with a function space in deduct status over to a date where the same function space is already in deduct status, you receive a message that the alternate space is not available.
35769167	The Event Posting link in only enabled when the Event Posting OPERA Control is active.
35754557	You can create a composed menu and add menu items to it, and the Menu Item Drawer opens with the requested results.
35737684	You can see catering menu prices with respect to property currency values.
35734111	Manage Events displays the Space Name column.
35610199	Event notes allow for up to 2,000 characters.
35377509	You can save a 2,000 bytes string as event notes.
34791695	You can save the Menu Item name with a less than, or equal to, 200 byte string. The whole string is stored as the Menu Item name.
35374758	When a block with a profile name of more than 40 characters has event resources attached, you can access the Event Resources screen from the Block Presentation screen without any errors. Also, you can access the Event Details screen from the Manage Events screen without any issues.
35321828	You can create a catering package and add, edit, and delete catering packages.
33235796	The Quick Insert field does not appear when the Quick Insert OPERA Control is inactive.

Exports

Bug ID	Description
36109886	The End of Day Data Export and Country Export IT_E-INVOICE_DAY are generated successfully.
35904214	The DCO_SCC_080003 and DCO_SCC_080003_DAY custom exports are updated to use Membership Type = OR.
35835867	Performance is improved when generating the Foliotax Export (FOLIOTAX_EXPORT).
35815437	For Exports where columns are configured to "Ignore Length" unchecked and the "Column Length" is set to 0, no additional spaces are added to ensure that fixed length exports generate correctly.
35709648	When creating or updating an export based on the BH_DAILY_SUMMARY_DAY, you can select exp_country_bh.get_total_checks as the footer formula.

Front Desk

Bug ID	Description
36011998	The Property Availability screen no longer freezes when you click Back to Home.
35833485	You can create keys for more than four guests without time-out issues.
35785773	You can set default parameters and save the Rate Variance (giratevariance) report.
35764477	When generating the Guest In House Rate Check (giratecheck) report with the Reservation Status parameter selected, only the reservations with the respective reservation status are listed and displays notes as expected.

Bug ID	Description
35744693	In properties where the Queue Rooms OPERA Control is active, the "ETD of Departure Reservation" column is available and showing the status of the departing reservation.
35740562	The mass processing of keys shows the Previous Keys Made count in the create room keys screen.
35724010	You can search and filter reservations by company in the Queue Reservations screen.
35704452	You can create wake-up calls from Front Desk Workspace > Wake Up Call Companion for Departure Reservations.

Integrations

Bug ID	Description
36122766	Oracle Hospitality OPERA Web Self-service (OWS) Reservation service operations are working as expected with reservation ID in the request.
36109888	The PostNegotiatedRates API has a validation limit for a maximum of 20 profiles to be updated for negotiated rates codes. A validation is added to allow the creation of a maximum of 1,000 negotiated rates codes at a time.
36035764	• When the Wake Up Calls function is active, the Create Wake Up Call Business Event generates even when the PBX interface is not configured in the property. • When the PBX Interface is configured in the Property, a user created Wake Up Call for a Room that is not imported in the PBX or imported, but is now allowed for Wake Up Call, then Create Wake Up Call BE is not triggered. • When a Follow Up Wake Up Call is Cancelled/Deleted, then the Main Wake Up Call Follow Up Time is updated to show a blank value.
36018594	When creating a new session record, ResvNameId was parsed as an Integer. In lp39b, the current ResvNameId is higher than the limit for an Integer in Java, causing an exception when being parsed, which is resolved.
36009022	When Send Valid Start Date is deselected in the DLS Interface, and you create a new key, KeyRequest always has the Reservation Arrival Date in the GuestArrival tag. For a Duplicate Key, the GuestArrival tag also populates with the reservation arrival date (same as the New Key value). To deselect the Send Valid Start Date, select the Administration menu, select Property Interfaces, and then select DLS, Edit, and General Information.
35942898	When PMS is active, FINTRIX msgs flow from OPERA Property ORS (OPERA Reservation System) to OPERA Cloud PMS from the Cloud hub. This is applicable only for OPERA Cloud Central.
35941717	Email functionality works with invoices, confirmation letters, and reports when sent from OPERA Cloud.
35938194	Cloud Hub processes and updates the reservation Routing Instructions in OPERA Cloud based on the XML message received from the OPERA Property external system.
35891291	The OPERA Xchange Interface (OXI) channel should not be visible in the channels selection list in the Channel Rate Mapping screen in OPERA Cloud from OPERA Cloud Administration> Financials > Rate Management> Channel Distribution and from OPERA Cloud administration> Financials> Rate Management > Rate code > Edit rate code > click Channel Distribution panel.
35869513	The logs for Create Block and Save Block consolidate the RQ and RS in one call.
35864810	Cloud Hub processes the Reservations Result messages (having Company or Travel Agent with Reservation references) received from OPERA Xchange Interface (OXI) for the Channel Reservations sent from OPERA Cloud.
35860409	The correct business events are generated for create, update, and delete profile relationships.

Bug ID	Description
35846853	OPERA Cloud Exchange Interface Resync History appears only for the property and interface in context.
35844370	The OPERA Cloud Central Exchange - Interface parameter - Profile Group parameter HANDLE RESORT AR NUMBERS set with the IGNORED value ignores incoming AR numbers. OPERA Cloud Central Exchange - Interface parameter - Reservation Group parameter EXT SYS MARKET/SOURCE CONTROL set with EBRD value identifies the preferred order for market and source codes from the sources in the required sequence. E stands for External System, R stands for Rate definition, B stands for Block definition, D stands for Default values.
35842839	New profile and new/updated reservation messages received from a Global Distribution System (GDS) are sent by OPERA Cloud Central Cloud Hub and are processed simultaneously by OPERA Xchange Interface (OXI) processors.
35837643	When the Rate Ownership Handling OPERA Control is active and the Rate Protection Type is set to Central, OPERA Xchange Interface (OXI) processes the inbound Rate OXI/XML message without removing the Rate Protection flag.
35832944	When you reactivate an Inactivated Neg Rate from OPERA Property in OPERA Cloud, it only activates back instead of creating a new Inactivated Neg Rate or generating an error message.
35827891	When multiple reservations are received from an external system, and each reservation has a leg number, the leg numbers are added to the respective reservation.
35806002	Cloud Hub creates or updates the reservation with the leg number provided in the XML message received from the external system.
35796737	Cloud Hub processes the reservations with the available identification number when a unique constraint violation is encountered during message processing to avoid reservation failures.
35784350	A property configured for fiscal business events lets you select the available modules from the Business Events Configuration screen.
35776594	OPERA Cloud Exchange Interface Mapping does not allow you to perform mappings for the deleted interface.
35763987	The OPERA Property version section is no longer included when the universal payload is generated.
35758672	Business Events are not generated when temporary "OnHold" reservations are automatically purged based on elapsed time.
35757924	The Door Lock System (DLS) interface configuration only allows numeric values for the Position field of Key Options in the Translation panel.
35739146	You can see the label element in request/response payload once lookup is performed.
35733279	The Enhanced External Systems user interface prevents duplicate values from being added in the External URI field.
35733270	Business Event (BE) delivery continues when there are any failures in cross region connectivity.
35732559	Cloud Hub uses the Rate Code Inbound default defined when Rate Code Not Found in the Reservation XML message is received from OPERA Xchange Interface (OXI)/PMS.
35729076	If Window 1 has the payment method as null, and Window 2 has a valid payment methods, you can fetch bookings with OPERA Web Self-service (OWS) successfully.
35727374	The Create Reservation operation accepts non-unique external reference numbers.
35722431	The Business Event Configuration user interface allows you to add and edit conditions.
35684155	The GuestDataChange message is sent to the PBX Interface when updating a reservation guest profile from a hub location.
35680254	The OPERA Xchange Interface (OXI) generic parameter "Purge No. Days" is discarded as this configuration is not being used by the OXI purge process.

Bug ID	Description
35672579	Fiscal Integration Update, Universal Payload payment amount and quantity in the posting, and fiscal bucket sections are improved for the Checkout command.
35322084	When an Accompanying Guest profile is detached from a reservation, any active keys for this profile become inactive.

Inventory

Bug ID	Description
35944419	When the occupancy percentage option is not selected in the Property Availability screen View option, the Room Type Level displays physical rooms, Out of Service rooms, and Out of Order rooms in the correct rows.
35842590	Availability processing performance is improved.
35799773	The correct date appears when clicking Today after searching a past or future date.
35760068	The Property list field in Yield Market, Yield Categories, Yield Adjustment, and Hurdles only displays properties with the Yield Management OPERA Control active.
35741046	The Property Availability screen loading time is improved.
35713922	A change to Property Availability search improves performance for properties that do not have the Room Rotation OPERA Control active.

Miscellaneous

Bug ID	Description
36087347	The basic authenticator request using query parameters (username and password) for OAuth tokens are not supported. The username and password should be part of the request body for OAuth tokens.
36037396	The Changes Log Key Failed Action Type Description length is increased to 2,000 characters.
36005005	The Populate Price Cache parameter is no longer supported in the user interface.
35964678	When the PMS License is inactive and the Shares OPERA Control is Active, the Share Rate Splitting for Fixed Reservations setting is available.
35945841	You can add properties to new and existing hubs.
35912450	Track It history shows the correct Property Time zone.
35903878	You can do searches in selection list fields using special characters in upper and lower case.
35650417	You can remove Country Mode from OPERA Cloud /Enterprise - Chain and Property Management/Property/Property Controls for a newly provisioned property that was provisioned using the shell.

Property APIs

Bug ID	Description
3604808 8	The APIs deleteNegotiatedRates and distributeNegotiatedRates are now publishable.

Bug ID	Description
36023453	The postRestrictionProcess async operation works as expected with the multiple values sent in the roomType array element of the request payload.
36022120	The postRestrictionProcess async operation works as expected with the 202 Response Status code.
36013502	The operation ID - getMultiPropertyChannelRatesAccess is added to Service Locator.
36009023	For Create Keys and Outbound externalRoomKeys API: • KeyValidityStart and KeyValidityEnd format is ISO 8601 Standard format. YYYY-MM-DDTHH:MM:SS.SSSZ. • The noOfKeys is in integer format: "noOfKeys":1. • The createExternalRoomKeys API is updated to show version 23.3.0.0 and OPERA Cloud.
35967738	The Reservation ASYNC API works as expected with special characters data present in the response.
35904824	The asynchronous operation getReservationsDailySummary supports fetching reservations that have special characters in the profile section of the reservation payload.

35899706	You can delete a Floor Plan and create a New Floor Plan with the same Name.
	
	The deleteSitePlan API is modified to accept hotelId and sitePlanCode path parameters.
	REST Changes:
	• OperationId: deleteSitePlan
	• summary: Delete Site Plan
	• description: Delete a site plan from a property
	• deleteSitePlan API is modified to accept hotelId and sitePlanCode path parameters.
	• "/hotels/{hotelId}/sitePlan/{sitePlanCode}":{
	• "delete" : {
	• "summary" : "Delete Site Plan"
	• "description" : "Delete a site plan from a property
	• "operationId" : "deleteSitePlan"
	• "parameters" : [{
	• "name": "hotelId"
	• "in": "path"
	• "required": true
	• "type" : "string"
	• "minLength" : 1
	• "maxLength" : 20
	• "description": "Unique ID that identifies a single hotel property."
	• },
	• {
	• "name": "sitePlanCode",
	• "in": "path",
	• "required": true,
	• "type" : "string",
	• "minLength" : 1,
	• "maxLength" : 20,
	• "description": "The unique name of the site plan to which this record applies."
	• },
	• }

35865442	If the transaction codes used in the API getFolioByTransactionDetails belong to different properties, the API does not yield any results.
35864094	When roomId is included in a query parameter for getReservations, the response is successful with the search criteria results and no longer returns an error.
35847737	The reservationDailySummary operation is optimized for faster and more efficient interaction.

Bug ID	Description
35802235	The startReservationsDailySummaryProcess, startRevenueInventoryStatisticsProcess, startBlockAllocationSummaryProcess, and startHurdleRatesProcess async API operations now interpret the date format accurately within the sent requests.
35781588	When the "Rate Code Mandatory for Block Pickup" OPERA Control is off, an external system calling postReservation WS to create a reservation or the putReservation WS to modify an existing reservation for a Block (where no rate plan is attached) correctly creates new reservations or updates existing reservations without an error message informing you that a rate code is mandatory.
35327191	The getpostingrhythm API is updated to set as the default to Every Night when either Posting Rhythm or Posting Rhythm Type is null.
35873872	When the fetchReservation request includes the fetchInstructions=ReservationPolicies parameter, the response contains basisType in the amountPercent element of each policy.
35860331	The RSV early release API deleteReservation is available until the end of the deprecated timeline. The new API deleteOnHoldReservation is available as a replacement API.
35831855	The x-operationid field is available in the response header for all the API operations.
35769112	When you create a Rooming List or Change Block Reservations, a new element, Success, gets added for both postRoomingList and putBlockReservations operations based on whether the outcome Success attribute is updated to True or False.
35762818	When Accompanying Guest Profiles are added to a reservation, the getReservation using fetchInstruction AccompanyingGuestProfile correctly returns "profile Type" and "Guest" elements in the response.
35758612	When a room is added to a reservation using postReservation REST API operation, the room assignment is noted in the corresponding Changes Log entry for the reservation.
35746150	Performance is improved when updating reservations using the putReservation operation.
35741780	The postProforma operation is deprecated.
35741290	When submitting a putReservation request without providing a Room Type attribute in RoomStay>RoomRates, an error message is returned informing you that Room Type is missing.
35738816	A character limitation is corrected for postAutoAttachElements to support Auto Attach Element Codes to be no more than eight characters in length, and an error appears if the rule is more than eight characters.
35737313	When using the postReservation and putReservation REST operations, phone numbers and/or email address are added to the respective communications field as included in the request.
35731557	The fetchRatePlans and fetchPackages operations are updated to include Property Currency Code when the currency code in packages is null.
35721647	You can see if a reservation has a rate code marked as House Use or Complimentary using the getReservation REST API and by reviewing the corresponding elements, "complimentary" and "houseuseonly."
35712423	getReservationsDailySummary no longer responds with "bad request" for HEAD and GET operations when Channel Type has many characters.
35704107	The postTelephoneBookEntries and putTelephoneBookEntries REST API operations create and update telephone book records respectively.
35669455	The getblockAvailability operation shows the total revenue for the number of rooms specified in search parameters.
35626914	Validation occurs when passing the post and putTemplateGuaranteeCodes operations to ensure that valid characters are used as part of the code.
35512892	Performance tuning performed for fetchTransactionCodes bulk operation PostingRule attribute in the response always returns as False for the Bulk Fetch Transaction Codes response for improving performance. This flag is returned in the single fetch transaction code operation.

Bug ID	Description
35254857	Two new elements added to the getReservationsDailySummary response return the date in the property time: createdHotelDateTime and modifiedHotelDateTime.
33359725	When the postReservationation operation does not include a Market Code and/or Source Code in the request, a check on the Rate Code Header takes place and if these are configured, they are used to create the reservation, otherwise, a 400 Bad Request error returns in the response.

Reports

Bug ID	Description
35948144	You can default the Include Internal Notes checkbox on the parameter form for the Rate Variance report (giratevariance.rdf) by editing the report.
35938882	The History and Forecast report shows occupancy statistics for past dates including reservations without complete profile information.
35933129	The sample_cont_merge created during previous OPERA Cloud versions are visible and generate.
35932281	Cash payment transactions appear in the finjrnlbytrans and finpayments reports as expected.
35895030	The Deposit Activity report displays appropriate data when using Cashier ID as a search filter.
35879277	The Group Rooms Reservation sheet (sample_grmres_sales_std) generates successfully when filtering by Start Date.
35861868	The Housekeeping Status report (hk_allstatus) can be grouped by Floor.
35829355	The RES_FORECAST1 report generates as expected when the Reservation Types parameter for Individuals is correctly saved when selected and deselected.
35822623	The following Configuration reports are no longer available: • Back Office Interface Market Codes Mapping (cf_bof_mktcodes_map). • Back Office Interface Statistic Codes Mapping (cf_bof_statcodes_map). • Back Office Interface Transaction Codes Mapping (cf_bof_trxcodes_map).
35756914	You can copy stationery from one property to another.
34955052	You can schedule the Task_Sheet_Report in Report Scheduler.

Reservations

Bug ID	Description
36093393	You can generate an e-signature registration card from the I Want To . . . menu on the Manage Reservation overview screen.
36058558	The Refresh button no longer exists in the workflow of adding an Associated Profile to a reservation being created from Look to Book.
36058482	On the Look to Book, Book Now screen, The Total Cost of Stay for reservations with a discount applied to a negotiated rate is calculated based on on the selected Room Type to Charge (RTC).
36024687	When creating a reservation that has a rate code with pricing in a foreign currency, the exchange posting type is inherited from the exchange posting type configured on the reservation's rate code.
36018748	You can access the Payment Instructions panel for a pseudo room reservation marked as Always Checked In. The getReservation API response returns the value for AlwaysCheckedIn using the AutoCheckInRoomType fetchInstructions.
36013372	The Occupancy link in Property Availability is updated to include Inhouse reservations.

Bug ID	Description
36008955	You can add Payment Instructions to a personalized or customized panel view on the Reservation screen without affecting the display of other panels added within the same view.
35973465	Existing Auto Attach Elements that have incomplete configuration such as missing conditions, are not considered when creating a new reservation or editing an existing reservation.
35955327	Shares values for fetch instructions are added into the query parameter for get reservations, enabling you to fetch bookings for shares reservations using this query parameter.
35945416	Auto Attach Elements based on rate code(s) are attached successfully to reservations with the defined rate code(s).
35944868	You can use multi-byte characters in the First Name field when searching for reservations.
35913045	You can use Move Reservation to move a reservation with a promotion code from one property to another.
35909418	Upon saving changes to a reservation using Edit With Look to Book, you can see an updated closing script (if configured) for the modified reservation.
35903225	In Hub mode, when configuring room routing, you can only select reservations from the same property. If you attempt to select a reservation from a different property, an error message appears: "Reservation can only be routed to other reservations of the same resort."
35900192	When using Tab to navigate from the Arrival Date to the Nights field on the Look to Book Sales Screen, the Number of Nights is selected allowing you to overwrite the current value with a new one without needing to delete first.
35889555	Upon saving changes to a reservation using Edit With Look to Book, you can see an updated closing script (if configured) for the modified reservation.
35846986	When you create, modify, or copy a profile while creating the reservation, the profile's registered resort is recorded with the reservation's property.
35877999	When a room routing exists on a reservation, and there is a system generated posting of a transaction code included in the routing, the posting occurs one time and routes to the target room.
35857545	In a scenario where linked reservations exist between properties, the Linked Reservations indicator in Manage Reservations search results appears in bold lettering with the count of reservations linked to the selected reservation.
35850180	You can successfully move reservations with a promotion value selected to another property.
35833766	When you are logged in at the hub level and create reservations at multiple properties during the same booking process, you may see the linked reservations in the Additional Reservations tab of the Reservation Overview as well on the Linked Reservations panel.
35831498	The Attach Travel Agent user task is renamed to Attach/Detach Travel Agent, and the Attach Source user task is renamed to Attach/Detach Source. If you are not granted the Attach/Detach Travel Agent and/or the Attach Detach Source user tasks, the Linked Profiles fields for those respective profiles are read-only and not modifiable.
35827366	Checked-out reservations are only for the current business date if you have not selected an open folio.
35804985	The Mandatory Method of Payment OPERA Control is available with an OPERA Cloud Foundation Cloud Service or an OPERA Cloud Central Management Services subscription.
35804484	The Transportation pick-up and drop-off times require a date. When you enter a pick-up or drop-off time, the pick-up and drop-off date fields are marked as required and default to the reservation's arrival and departure dates respectively. The pick-up and drop-off times are recorded in the Changes Log.
35768988	Performance is improved for creating a multi-night reservation with a rate code that has several packages attached.
35764786	When logged in at hub level, you can unlink linked reservations from the Additional Reservations tab in the Reservation Overview as well from the Linked Reservations panel.
35763728	In a property where the Multiple Guest Room Keys feature is active, when you create duplicate keys, the Remaining Balance field in the grid is read only.

Bug ID	Description
35759683	In-session reservations are handled where a modification request does not contain guarantee information.
35757543	You can see the configured package price on the Reservation Packages Panel regardless of the defined posting rhythm.
35755531	You can reinstate a shared reservation when there is no availability for the reservation's room type/rate combination by continuing to the Look to Book Sales screen.
35746573	The Floor Plan OPERA Control is available with an OPERA Cloud Foundation Cloud Service or an OPERA Cloud Central Management Services subscription.
35744101	Itinerary reservations are shown accurately created and updated from the OPERA Property and external systems.
35742869	In a property where the Child Rates by Defined Buckets OPERA Control is active and dependent Child Age Buckets are defined, when you edit Stay Details on a reservation with children, where child ages are not received from an external system, updating any non rate-affecting field (such as Arrival Time, Departure Time, Origin, Source Code, Market Code, UDF Flex Fields, and so on) does not initiate a rate refresh, and you are not forced to enter the child ages.

A rate refresh initiates for reservations without the Fixed Rate flag selected when updating any of the following rate-affecting fields: Arrival Date, Departure Date, Number of Nights, Number of Children, Child Ages, Rate Code, Block Code, Room Type to Charge (RTC), Purpose of Stay, or Award Code. |
35742634	In a reservation where an advanced folio is processed, you cannot update the number of guests for the night(s) that were processed.
35740761	Channels: You can now successfully save the changes made on GDS reservations.
35738913	You can reinstate a reservation for a Component Suite.
35738020	You can update rates for share reservations in the Daily Details panel.
35737575	The Deposit Handling OPERA Control is available with an OPERA Cloud Foundation Cloud Service or OPERA Cloud Central Management Services subscription.
35735413	When making reservations, only active market codes are available in the Book Now screen.
35731318	Added support for modifying a reservation without CC (credit card) even when the guarantee requires CC (provided the create request had a card on file and guarantee type has not changed from create).
35730227	Emailed Confirmation Letters can be customized using the Rich Text Editor on the Confirmation Letters panel of a reservation.
35713349	If there are no reservations with an open folio, the Post Stay Charging OPERA Control can be inactivated. If there are reservations with an open folio, a warning appears as expected.
35707165	In properties where the Enhanced Room Assignment OPERA Control is active, when you edit the Rooms tab you can update multiple room ratings and save all changes at the same time.
35702558	The Room Search filter in all reservation search screens returns results based on an exact match of the value you enter on the field. You can start a search for multiple reservations by room number by entering the percentage (%) symbol after a partial room number, for example, searching by 10% returns all reservations where the assigned room starts with 10.
35669738	The Rate Information screen calculates the total fixed charges applicable to a multi-night reservation.
35640963	While searching for availability with the group profile, the Look to Book screen displays all active negotiated rates related to the group profile on top in the Negotiated display set.
35579443	You can add special characters and alpha numeric values in the Quick Insert field in Composed Menu, and Menu Item in both the property and hub levels.
35540351	When you reinstate a checked out reservation and select the "Send the Check In to the Interface" checkbox, a Guest In message is sent to the interface.
35373960	For an active block, the arrival date of the Rooming List row defaults to the current business date.

Bug ID	Description
35269529	In the Stay Details panel, after you update the Room Type to Charge (RTC), the Rate Amount and Total Cost of Stay fields refresh and show the updated amounts.

Role Manager

Bug ID	Description
35939199	The Interface User screen under Role Manager is not visible if the identity provider is Oracle Access Management (OAM).
35868004	You can edit Property Interface Machines only when the New/Edit Property Interfaces task is granted to you under the Interfaces Admin group.
35854416	A privileged user can update the OPERA Cloud Central Exchange Interface Controls parameter values.
35751503	Chain level access for CCTRANS, CCCONF, and PPCONF does not let you access a property from the Property list of values. You can see a property in the list of values based on the Addition Property Level assigned to your role.

Rooms Management

Bug ID	Description
35961163	You can access a floor plan setup with rooms that belong to room types that have the same or different room class.
35932444	The Floor Plan selection list sorts values in ascending, alpha-numeric order.
35922753	The Room Information pop-up displays the Room Statuses of Rented Component Suites and Component Rooms.
35734768	You can select one, multiple, or all rooms from a task sheet and drag and drop them into another task sheet.
35714894	The Housekeeping Forecast counts component suites as the number of the component rooms that make up the suite. For example, a component suite that is made up of three component rooms and scheduled for service with Task FULL shows as three within the count for the FULL task. When you select the number link, the popup also shows the individual component room room types instead of the component suite room type.
35672576	For properties using Housekeeping Credits, you can enter values up to 99999.999 in the Credits fields throughout the application.

Sales

Bug ID	Description
35754526	Search performance is improved in the Sales Activity Trace Definition configuration.

Toolbox

Bug ID	Description
36047022	OPERA Cloud Toolbox Queue Statistics results shows the properties belonging to the logged in user context chain for reviewing queue statistics.
35954366	A correction in validation allows the Data Import for Contact/Profiles to import Currency Code.
35818324	OPERA Cloud Toolbox Utilities Synchronization Business Events generates the events for the selected property, external system, and the Module criteria, and the events can be polled or streamed based on the interface type. There should be Business Events configured as a prerequisite to perform synchronization.
35798975	When you update the Next Folio Start Sequence for a Folio Type with the maximum character length, the update is successful.
35763368	The Change Subgroup utility processes without error.
35759908	The OPERA Cloud Service Locator configuration screen no longer redirects while reloading during the refresh action.
35741016	The Guest Balance Forward data import is corrected to ensure only reservations in in-house status are available. An error message appears stating: "Reservation is not in the status to post guest balance."

3

Deprecated Features for OPERA Cloud Services

This section contains the deprecated features or functionalities reported in this release.

Channel Configuration API Deprecated

The OPERA Cloud Channel Configuration API is deprecated. You can still call the operations in the API while deprecated, however, in 12 months, the Channel Configuration API will be removed and no longer usable.

OWS Security Web Service Deprecated

The OPERA Web Self-Service (OWS) Security Web Service is deprecated. As an alternative, OWS consumers are expected to use the standard Oracle Hospitality security solutions for integrations. See Oracle Hospitality OPERA Web Self-Service for details on the operations affected.

4
System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.