

Oracle Hospitality OPERA Cloud Services

Release Readiness Guide



Release 24.1

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ORACLE®

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Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

Revision History

Table Revision History

Date	Description of Change
May 2024	Initial Publication

1

Feature Summary


Column Definitions


SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.


CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

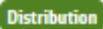
Features that are specific to:


Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. 

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. 

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. 


Oracle Hospitality OPERA Cloud Central Management Services are marked with the Central badge. 

Oracle Hospitality OPERA Distribution Channel Cloud Services subscription are marked with the Distribution badge. 

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
ACCOUNTS RECEIVABLE		
AR Traces OPERA Control Updated	SMALL	
Credit Card PAN Restriction Added	SMALL	
BLOCK MANAGEMENT		
Block External References Added	SMALL	ACTION!
Block Traces OPERA Control Updated	SMALL	
Cutoff Schedule OPERA Control Updated	SMALL	
Default Packages Upon Block Creation OPERA Control Added 	SMALL	ACTION!
Inactivate Added to Block Cancel Lost and Refused Reasons	SMALL	
Override Restricted Profiles for Blocks and Activities Task Added	SMALL	ACTION!
Status Code Configuration Updated	SMALL	
Room Added to Import Rooming List	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Turn Booking Into Actual Upon OPERA Control Updated	SMALL	
CASHIERING AND FINANCIALS		
Channel Negotiated Rates Updated	SMALL	
Automatic Authorization Updated	SMALL	ACTION!
Bulk Comp Posting Approval Added	SMALL	
Channel Distribution Updated	SMALL	
Collecting Agent Tax Parameter and Functionality Added	SMALL	
Credit Card PAN Restriction Added	SMALL	
Exclude Rebate Validation on Pay-only Cards Added	SMALL	ACTION!
Financial Transactions by Folio No. Report Updated	SMALL	
OPERA Controls Updated	SMALL	
Prepaid Cards Functionality Updated	SMALL	ACTION!
Post It Updated	SMALL	ACTION!
Routing Updated for All Charges	SMALL	
Supporting Documents Updated	SMALL	
Taxable Date Added	SMALL	ACTION!
Transaction Health Check Updated	SMALL	
Transfer Postings From Room Options Updated	SMALL	
French Polynesia - XPF Currency Code Added	SMALL	
Void Folio Reason Added	SMALL	ACTION!
CLIENT RELATIONS		
Mandatory Communication Details OPERA Control Added	SMALL	ACTION!
Membership Type Level Rules Updated 	SMALL	
Membership Type Rules and Rate Group Configuration Updated	SMALL	
OPERA Chain Scheduler Added	SMALL	ACTION!
Profile Auto Merge Added	SMALL	ACTION!
COMMISSIONS		
Commission Code Added to Negotiated Rates	SMALL	
COUNTRY SPECIFIC		
Country Specific - France - Folio SIGNATURE_HAS Element Updated	SMALL	
Country Specific - France - Validate Electronic Signatures Task Added	SMALL	ACTION!
Country Specific - Greece - Trial_Balance_Tax_01 Report Updated	SMALL	
Country Specific - Hungary - City Tax for Folio Printing Added	SMALL	ACTION!
Country Specific - Hungary - Sample Folios Updated	SMALL	ACTION!
Country Specific - India - Sample Folio Buckets Updated	SMALL	ACTION!
Country Specific - Israel - Information Collection Methods Updated	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Country Specific - Italy - Custom Charges Updated	SMALL	
Country Specific - Italy - Folio Settlement Updated	SMALL	
Country Specific - Philippines - BIR Added for Fiscal Partners	SMALL	
Country Specific - Philippines - Sample Folios Updated	SMALL	ACTION!
Country Specific - Portugal - Proforma Folio Folio Type Updated	SMALL	ACTION!
Country Specific - Portugal - PT_SAFT_104 Export Updated	SMALL	
Country Specific - Portugal - Sample_Folio_Portugal Template Updated	SMALL	ACTION!
Country Specific - Portugal - Sample Folios Updated	SMALL	ACTION!
Country Specific - Poland - Sample Folios Updated	SMALL	ACTION!
Country Specific - Sweden - Financial Transactions by Folio No. Report Updated	SMALL	
Country Specific - Taiwan - Company Tax ID Validation Updated	SMALL	
EVENTS		
Access Sub Block Events from Master Block Added	SMALL	
Event Import for Blocks Added Premium	SMALL	ACTION!
Function Diary Event Hint Updated	SMALL	
Recalculate Catering Revenue Link on Existing Blocks Added	SMALL	ACTION!
Sample Banquet Event Order Templates Updated	SMALL	ACTION!
Schedule Block Catering Status Update to Actual Added	SMALL	ACTION!
FRONT DESK		
Room Statuses Added to Status Screens	SMALL	
EXPORTS		
Pagination Added to Export Related Search Results	SMALL	
INTEGRATION		
Fiscal Integration Updated	SMALL	
Reservation Business Events Updated	SMALL	
Universal Payload Updated	SMALL	
Update Profile Business Event Updated	SMALL	
Workstation Setup Updated to Add Sequence	SMALL	
INVENTORY		
Arrival Rooms Drill Down Added to Property Availability	SMALL	
MISCELLANEOUS		
Default Property for Hub Location Added	SMALL	
Oracle Hospitality Digital Learning Link Added	SMALL	
PROPERTY APIs		
BLK Async - getBlockAllocationSummary updated	SMALL	
BLK Async - setBlockAllocationRange Operation Added	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
BLK Config - get/putblockCancellationReasons, blockRefusedReasons,blockLostBookingCodes Added	SMALL	
BLK - postBlock and putBlock Updated	SMALL	
CRMCFG - getMembershipLevelRules, putMembershipLevelRules, and postMembershipLevelRules Operations Updated	SMALL	
ENT Config - getDefaultNote, removeTemplateMarketingCities, & getYieldMarketTypes Updated	SMALL	
FOF - postAutoAssignRoom Updated	SMALL	
HSK - getHouseKeepingTasks Updated	SMALL	
INTCFG - getHotelInterfaceDetails & putHotelInterface Updated	SMALL	
LOV - getRoomsKeyCreation Added	SMALL	
RM Config - get, post, and Change HousekeepingCreditRules Updated	SMALL	
RM Config - putOutOfOrderServiceReasons operation Updated	SMALL	
RSV - deleteUpsellRule Changed	SMALL	
RSV Async - ReservationDetailsMassUpdate Added	SMALL	
RSV Async - startRoomingListCreationProcess Added	SMALL	
RSV - get/post/putReservation Updated	SMALL	
RSV - getReservation Operation Updated	SMALL	
RSV - postReservation, putReservation, postCancelReservation Updated	SMALL	ACTION!
REPORTS		
Membership Number Masking Added to Reports	SMALL	
Membership Number Masking Added for Stationery Templates	SMALL	
Reporting and Analytics Menu Added	SMALL	ACTION!
RESERVATIONS		
Accompanying Guest Threshold for Mandatory Relationship Added	SMALL	
Auto Deposit Refund For Reservation Cancellation Added	SMALL	ACTION!
Central Reservation Sales Screen Added 	SMALL	ACTION!
Changes Log Updated For Housekeeping Details	SMALL	
iCalendar for Confirmation Emails Added	SMALL	
Daily Details Updated	SMALL	ACTION!
Definable Linked Name Added	SMALL	
Do Not Validate Rate Code for OHIP Reservations OPERA Control Added	SMALL	ACTION!
External Reference Number Saved to Custom Reference Number	SMALL	
Mandatory Comment Field for Deposit Payment Amount Adjustment	SMALL	
Mass Reservation Update Added	SMALL	ACTION!
Member Points Added to Book Now	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Purge Reservation Attachments OPERA Control Added	SMALL	
ROOMS MANAGEMENT		
Advanced Credit Rules Updated	SMALL	
Unit Status OPERA Control Added	SMALL	ACTION!
SALES		
Trace Definitions and Trace Owner Mapping Tasks Added	SMALL	ACTION!
TOOLBOX		
Export Mapping Type and Export Mappings Added to Data Import	SMALL	
View Property Refresh Queue Options Added	SMALL	

ACCOUNTS RECEIVABLE

AR Traces OPERA Control Updated

The **AR Traces** OPERA Control is updated as complimentary. See [OPERA Controls](#).

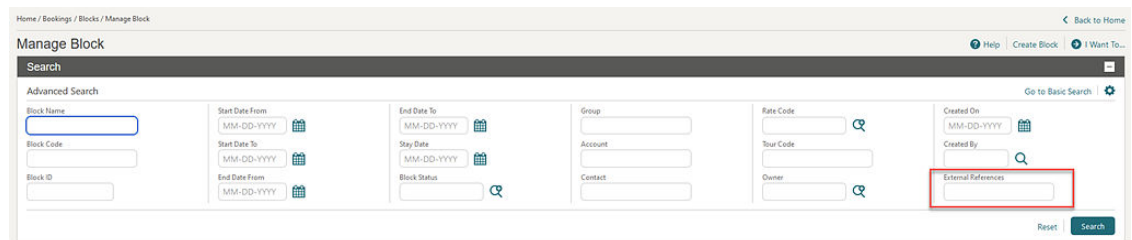
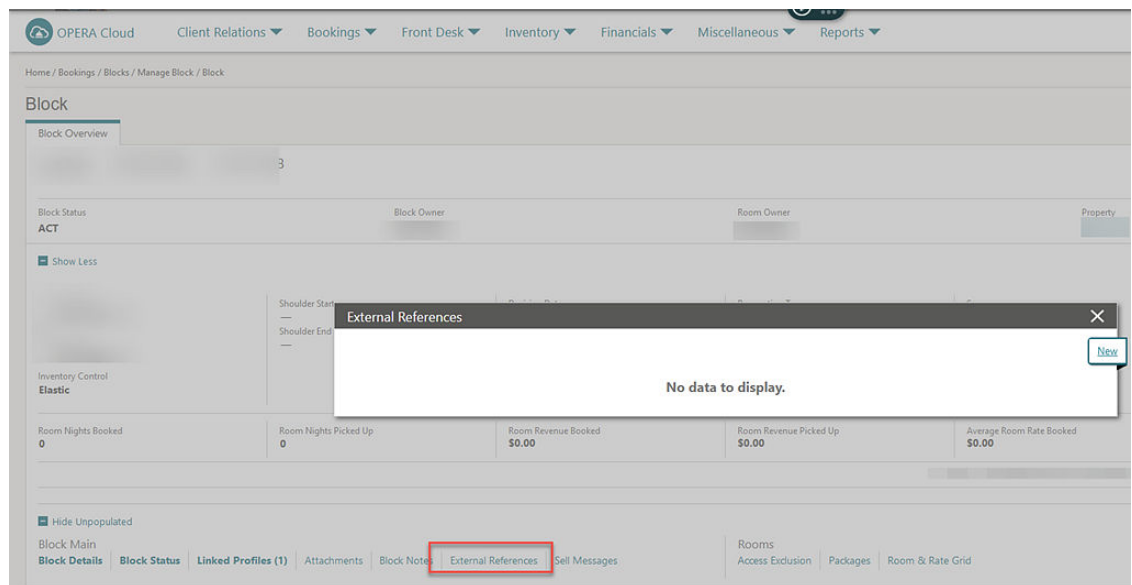
Credit Card PAN Restriction Added

A validation is added on the **Supplement** and **Reference** fields related to any financial posting to ensure a credit card number cannot be saved. Any 12-30 digit credit card number entered is removed from these fields.

BLOCK MANAGEMENT

Block External References Added

The ability to manage external (system) references is added along with the ability to search by **External Reference**. See [Managing Block External References](#).



The following tasks are added to the [Bookings group](#) for managing Block External Reference Numbers:

- Block External Reference:
 - New/Edit Block External Reference
 - Delete Block External Reference

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Bookings** group and grant these tasks: **Block External Reference**, **New/Edit Block External Reference**, and **Delete Block External Reference**.
5. Click **Save**.

Block Traces OPERA Control Updated

The **Block Traces OPERA Control** is updated to complimentary.

Cutoff Schedule OPERA Control Updated

The **Cutoff Schedule** OPERA Control is updated to be a child-parameter of the **Cutoff** OPERA Control. See [OPERA Controls – Blocks](#).

Default Packages Upon Block Creation OPERA Control Added

Premium A **Default Packages Upon Block Creation** OPERA Control is added to [Blocks](#) enabling you to select package groups or package codes to default to the **Package Codes** field when creating a new block, master block, or sub allocation.

STEPS TO ENABLE

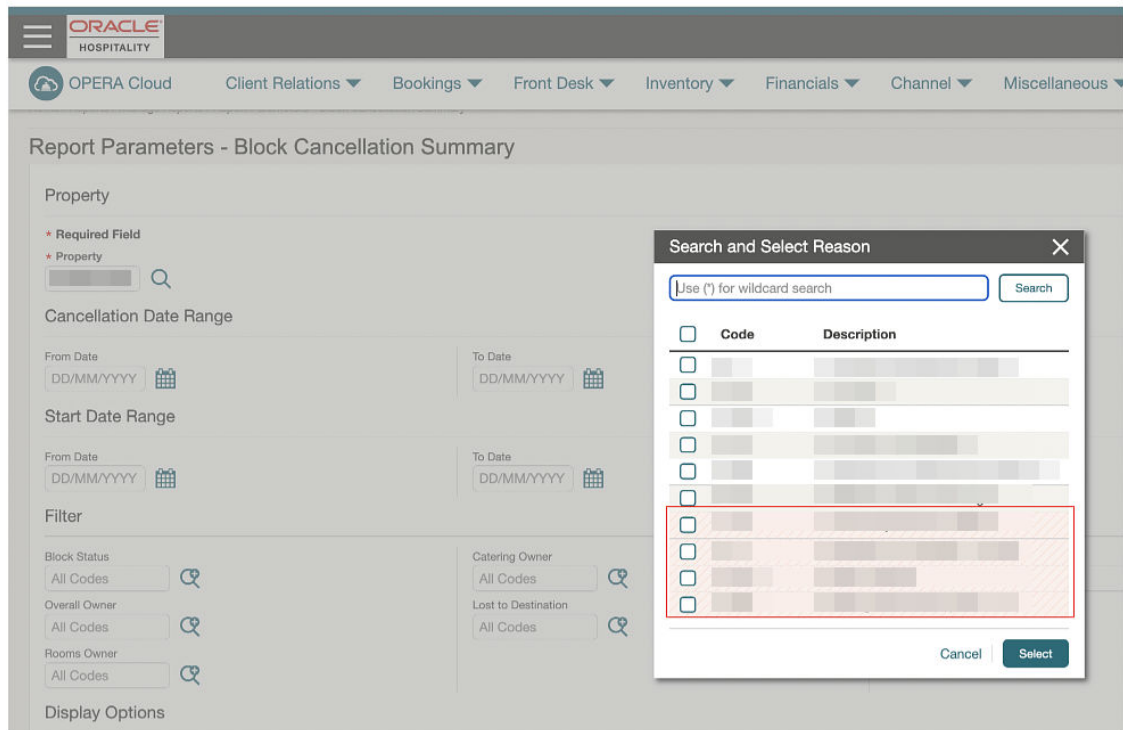
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Blocks** group.
4. Locate and update the **Default Package Upon Block Creation** setting.

Inactivate Added to Block Cancel Lost and Refused Reasons

An **Inactive** checkbox is added to [Block Cancellation](#), [Block Lost](#), and [Block Refused](#) reasons.

The screenshot shows the Oracle Hospitality OPERA Cloud Administration interface. The breadcrumb trail is: Home / Booking / Block Management / Cancellation Reasons / Manage Cancellation Reason. The page title is 'Manage Cancellation Reason'. There is a 'Help' icon in the top right. A table is displayed with the following columns: Code, Description, and Sequence. The table contains one row with the description 'Moved to another destination' and 'Manage Translations'. A red box highlights the 'Inactive' checkbox in the top right corner of the table area. There are 'Cancel' and 'Save' buttons at the bottom right of the table.

All block cancellation reasons (active and inactive) are available for selection for the **rep_cancel_summary** report.



Override Restricted Profiles for Blocks and Activities Task Added

An **Override Restricted Profiles for Blocks and Activities** task is added to the [Bookings group](#). The task allows you to link restricted profiles to blocks and sales activities from the Quick Profile Search.

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles**.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Bookings** group and grant the **Override Restricted Profiles for Blocks and Activities** task.
5. Click **Save**.

Status Code Configuration Updated

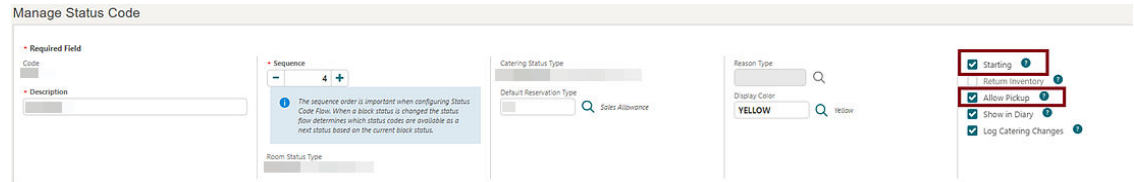
You can configure Status codes with the **Starting** and **Allow Pickup** checkboxes selected, allowing you to make reservations once the block is created and in an initial status.

If a status code has a **Room Status Type** of inquiry, then the **Allow Pickup** checkbox is disabled.

The **Allow Pickup** checkbox is available for selection when the status code is not in use in a block or selected in Status Code Flow configuration.

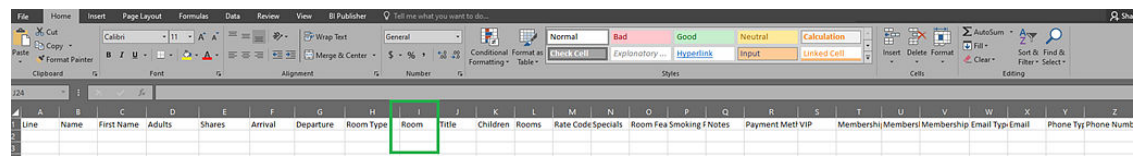
In Status Code Flow configuration, you cannot have a status that is configured with the **Allow Pickup** checkbox selected to move to a status that is not configured for Allow Pickup.

See [Block and Catering Event Statuses](#).



Room Added to Import Rooming List

For properties with the **Import Rooming List** OPERA Control active, Rooming List Import is updated with the **Room** data element for mapping in XLS. See [Using Room List Import](#).



Turn Booking Into Actual Upon OPERA Control Updated

The **Turn Booking Into Actual Upon OPERA Control** setting defaults to DEPARTURE for newly provisioned tenants.

CASHIERING AND FINANCIALS

Automatic Authorization Updated

For properties with the **Automatic Authorization** OPERA Control active, **Automatic Authorization Uncheck No Post** and **Exclude Reservations from Automatic Authorization** OPERA Controls are added.

- When the **Automatic Authorization Uncheck No Post** OPERA Control is active and an authorization fails for a reservation with the **No Post** checkbox selected during the Auto

Authorization process, the **No Post** checkbox is cleared if the authorization is successful in the subsequent process.

- When the **Exclude Reservations from Automatic Authorization** OPERA Control is active, an **Exclude from Auto Authorization** checkbox is visible on Payment Instructions. When the **Exclude from Auto Authorization** checkbox is selected, the reservation is excluded during the auto credit card authorization process.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Credit Cards** group.
4. Select the **Automatic Authorization** parameter.
5. Locate and activate the **Automatic Authorization Uncheck No Post** parameter.
6. Locate and activate the **Exclude Reservations from Automatic Authorization** parameter.

Bulk Comp Posting Approval Added

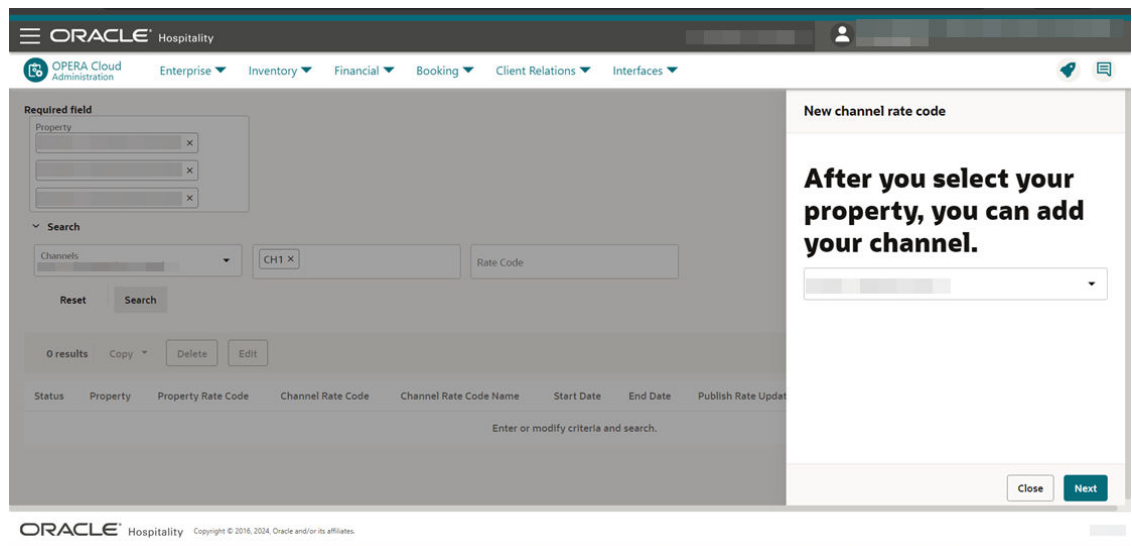
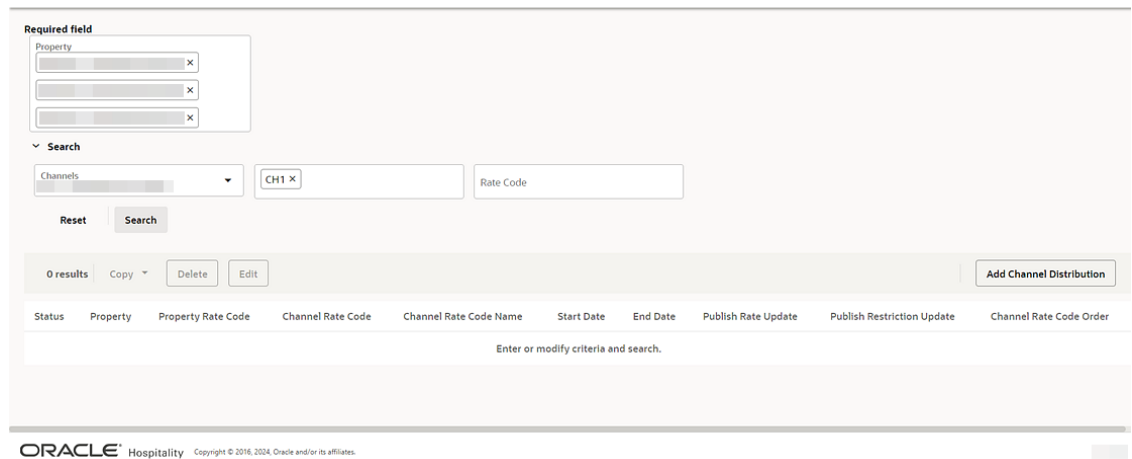
For properties with the **Comp Accounting Integration Service** OPERA Control active:

- The **Staged Comp Postings** End of Day (EOD) procedure sends the bulk comp posting approval request(s) to the gaming vendor.
- If comp routing is configured for Room and Tax charges, the Room and Tax postings are routed to the comp window (101-108) during EOD processing. Subsequently, the Staged Comp Postings step sends bulk comp posting request(s) to the gaming vendor, seeking approval for the comp transactions.
- If comp routing is configured for batch postings, POS postings, or refresh routing instructions, the charges are routed to the comp window (101-108) upon posting. During the EOD process, the Staged Comp Postings step sends bulk comp posting request(s) to the gaming vendor, seeking approval for the comp transactions.
- The comp transaction's status is updated asynchronously based on the gaming vendor's response.

Channel Distribution Updated

[Channel Distribution](#) is updated:

- You can search existing channel rate mappings for multiple properties from a hub location.
- When adding a channel distribution, you must first select a property.



Collecting Agent Tax Parameter and Functionality Added

The following is generically available but should be reviewed by properties in the Latin America region.

For properties with the **Tax Types** OPERA Control active, a **Collecting Agent Tax** OPERA Control is added to the [Cashiering group](#) along with **New/Edit Collecting Agent Tax** and **Delete Collecting Agent Tax** tasks in the [Financial Admin group](#), enabling the following:

See [Configuring Collecting Tax Agents](#).

The following fields are available on profiles for use with Collecting Agent Taxes. If not already visible, the fields must be added to each profile type (Guest, Company, Travel Agent, and so on) as required using Customization.

- **Financials > Tax Type** - Enter the Tax Type valid for Collecting Agent Tax (if required) on the Financials screen of the payee profile.

- **Profile Details > Tax Percent1** - Tax Percent 5 - Tax Percent fields are used to calculate Collecting Agent Tax. Tax Percent1 - Tax Percent5 fields should be available on each profile type.

In Billing, the Collecting Agent Tax is calculated when the folio is generated. The Collecting Agent Tax amount is included in the Folio Settlement amount for the billing window.

Refer to [Argentina - HGBU OPERA Cloud Fiscal Primary Data Document 2560521.1](#)

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Activate the **Collecting Agent Taxes** parameter.
4. Click **Save**.

Credit Card PAN Restriction Added

A restriction is added to the **Comments**, **Supplement**, and **Reference** transaction fields to ensure a credit card primary account number (PAN) cannot be saved. Any 12 to 30 digit credit card number entered in these fields is removed.

Exclude Rebate Validation on Pay-only Cards Added

For properties with the **Credit Card Rebate Validation** OPERA Control active, an **Exclude Rebate Validation on PAY-ONLY when Card Number not Available** OPERA Control is added.

When the **Exclude Rebate Validation on PAY-ONLY when Card Number not Available** OPERA Control is active:

- Pay-only Chip and Pin cards can be refunded without a card number.
- Non Pay-only Chip and Pin cards require a credit card number for the refund transactions.
- Non Chip and Pin credit cards require a credit card number for the refund transactions.

When the **Exclude Rebate Validation on PAY-ONLY when Card Number not Available** OPERA Control is inactive:

- Pay-only Chip and Pin cards, require a credit card number for the refund transactions.
- Non Pay-only Chip and Pin credit cards, require a credit card number for the refund transactions.
- Non Chip and Pin credit cards, require a credit card number for the refund transactions.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property**.

3. Select the **Cashiering** group.
4. Locate the **Credit Card Rebate Validation** parameter.
5. Locate and activate the **Exclude Rebate Validation on PAY-ONLY when card number not available** child parameter.

Financial Transactions by Folio No. Report Updated

For properties with the **Fiscal Service Terminals** OPERA Control active, the **Financial Transactions by Folio No.** report is updated with the ability to group and/or order records by **Terminal ID**.

OPERA Controls Updated

The following OPERA Controls are updated as complimentary. See [OPERA Controls](#).

- **Credit Bill**
- **Routing Limits**
- **Advanced Generates**

Prepaid Cards Functionality Updated

For properties with **Prepaid Cards** OPERA Control active:

A **Prepaid Multi Record Processing** OPERA Control is added to the Cashiering group, enabling the following:

- **Issue Prepaid Cards** supports adding up to 10 rows for the entry of prepaid card numbers to be issued in a single transaction; the bulk prepaid card transaction posts as a single line item on the reservation account and folio. See [Managing Reservation Prepaid \(Gift\) Cards](#).

Prepaid Cards
✕

*** Required Field**

*** Prepaid Cards Interface**

*** Name**

First Name

- 9 + | [Add Rows](#)

* Card Number	PIN	* Amount	
<input type="text" value="XXXXXXXXXXXX1261"/>	<input type="text"/>	5.00 USD	
<input type="text" value="XXXXXXXXXXXX1262"/>	<input type="text"/>	5.00 USD	Delete
<input type="text" value="XXXXXXXXXXXX1263"/>	<input type="text"/>	5.00 USD	Delete
<input type="text" value="XXXXXXXXXXXX1264"/>	<input type="text"/>	5.00 USD	Delete
<input type="text" value="XXXXXXXXXXXX1265"/>	<input type="text"/>	5.00 USD	Delete
<input type="text" value="XXXXXXXXXXXX1266"/>	<input type="text"/>	5.00 USD	Delete
<input type="text" value="XXXXXXXXXXXX1267"/>	<input type="text"/>	5.00 USD	Delete
<input type="text" value="XXXXXXXXXXXX1268"/>	<input type="text"/>	5.00 USD	Delete
<input type="text" value="XXXXXXXXXXXX1269"/>	<input type="text"/>	5.00 USD	Delete
<input type="text" value="XXXXXXXXXXXX1270"/>	<input type="text"/>	5.00 USD	Delete

Payment Options

Post Amount To Room

Amount will be posted to the guest folio.

Make Payment

Payment needs to be provided at this time.

*** Method**

Clear

Card Number

Expiration

Card Holder

Credit Card Terminal

Select a Credit Card Terminal

- **Redeem Prepaid Cards** allows you to redeem up to 10 prepaid cards at a time; the bulk prepaid cards redemption will post individual transactions for each prepaid card redemption. See [Redeem Prepaid \(Gift\) Cards](#).

Payment of _____ or Room 205

1	AMIX AX	2	\$0.00	3	\$0.00	4	\$0.00	5	\$0.00	6	\$0.00	7	\$0.00	8	\$0.00
\$1,510.41															

View Options Add Row

Interface	Name	Card Number	PIN	Card Balance	Amount to Redeem
PREPAID system		XXXXXXXXXXXX1261	XXXX	Get Balance ↻	<input type="text"/> USD
PREPAID system		XXXXXXXXXXXX1262	XXXX	Get Balance ↻	<input type="text"/> USD
PREPAID system		XXXXXXXXXXXX1263	XXXX	Get Balance ↻	<input type="text"/> USD
PREPAID system		XXXXXXXXXXXX1264	XXXX	Get Balance ↻	<input type="text"/> USD
PREPAID system		XXXXXXXXXXXX1265	XXXX	Get Balance ↻	<input type="text"/> USD
PREPAID system		XXXXXXXXXXXX1266	XXXX	Get Balance ↻	<input type="text"/> USD
PREPAID system		XXXXXXXXXXXX1267	XXXX	Get Balance ↻	<input type="text"/> USD
PREPAID system		XXXXXXXXXXXX1268	XXXX	Get Balance ↻	<input type="text"/> USD
PREPAID system		XXXXXXXXXXXX1269	XXXX	Get Balance ↻	<input type="text"/> USD
PREPAID system		XXXXXXXXXXXX1260	XXXX	Get Balance ↻	<input type="text"/> USD

Amount Due
\$1,510.41

A **Prepaid Card Offline Storage** OPERA Control is added to the Cashiering group, enabling offline storing of prepaid card for a reservation without sending the details to the prepaid card interface. A **Create Card** action is visible on Reservation Prepaid Cards and the **Prepaid Card** column is unchecked for the offline stored prepaid card. See [Managing Reservation Prepaid \(Gift\) Cards](#).

Prepaid Cards Issue Card | Create Card

View Options

Name	Card Number	Balance	Issue Date	Prepaid Card	Expired Date
	XXXXXXXXXXXX9876	0.00		<input type="checkbox"/>	⋮
	XXXXXXXXXXXX123	69.55	12-05-2023 Tue	<input checked="" type="checkbox"/>	⋮
	XXXXXXXXXXXX6789	0.00		<input type="checkbox"/>	⋮

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering group**.
4. Select the **Prepaid Cards** parameter.
5. Locate and activate the **Prepaid Multi Record Processing** or the **Prepaid Cards Offline Storage** parameter.

Post It Updated

For properties with the **Post It** OPERA Control active, you can edit the default **Price** of an article or transaction code directly in Post It. All transaction codes with the **Manual Posting** checkbox selected are available for selection, and you can post charges regardless of a default **Price** configured. See [Charging Purchases Using Post It](#).



Note:

The tax generates configured for the transaction code are not editable.

The screenshot shows the 'Post It' interface with a grid of transaction codes and a summary table on the right.

Code	Description	Price	Unit	Status
2009	Lays Chips	2.00	USD	✗
920005	FB 5	45.00	USD	✗
2008	Bar Food	64.00	USD	✗

Summary: **Pay** Items: 3 Amount: \$111.00

Routing Updated for All Charges

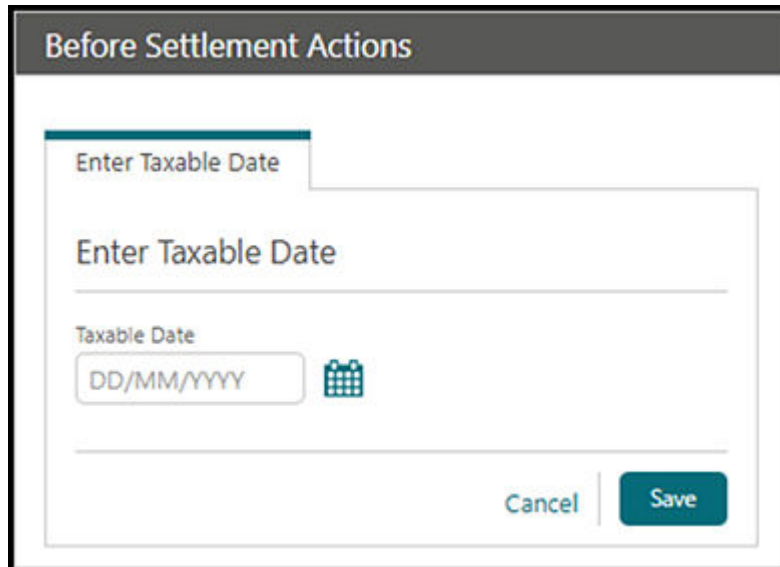
For properties with the **Routing** OPERA Control active, you can configure a ****** **Code** for the routing of all charges, disabling the ability to select specific transaction codes. See [Configuring Routing Codes](#).

For Oracle Hospitality OPERA Cloud Service Casino and Gaming Management subscribers, the ****** **Code** can be configured for Comp Routing. See [Comp Routing Codes](#).

Taxable Date Added

A **Taxable_Date** value is added to the **Information Collection Methods** OPERA Control options. If you select **Taxable_Date**, the Before Settlement Actions window appears with a **Taxable Date** field when you perform a settlement from [Deposit Folio](#), [Billing](#), [Folio History \(credit bill\)](#) / [Folio History \(debit bill\)](#), and [Accounts Receivables](#).

The Taxable Date task is added to the [General group](#) to determine whether the Before Settlement Actions window appears during settlement.

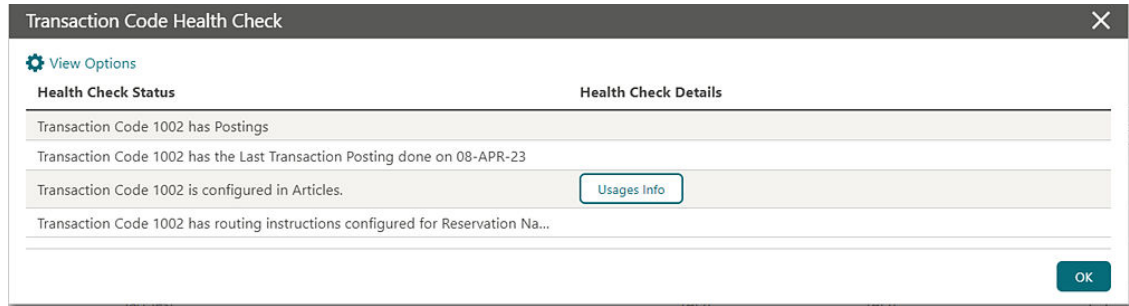


STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General** group.
4. Locate and update the **Information Collection Methods** setting.
5. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **General** group and grant the task **Taxable Date**.
9. Click **Save**.

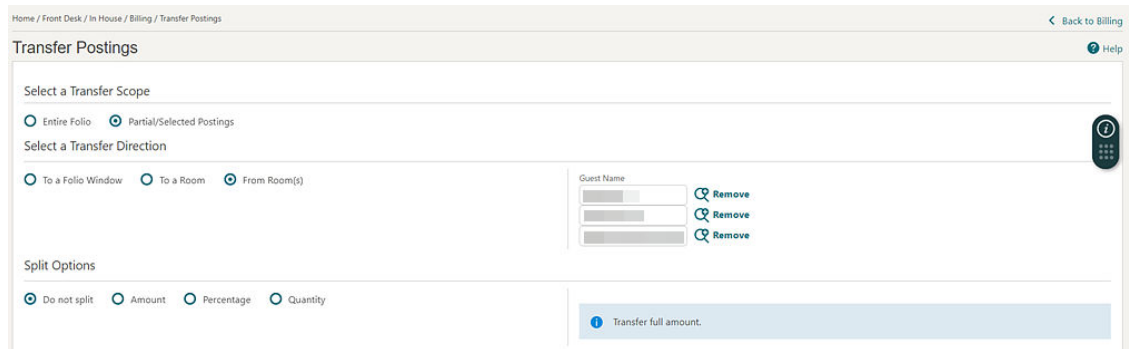
Transaction Health Check Updated

A **Usages Info** action is added to Transaction Code Health Check to provide details on the health check status. See [Configuring Transaction Codes](#).



Transfer Postings From Room Options Updated

Transfer Postings (in Billing) is updated to allow the selection of multiple reservations when using the **From Room(s)** option. See [Transferring Reservation Account Postings](#).



Void Folio Reason Added

For properties with the **Void Folio** OPERA Control active, a **Void Folio Reasons OPERA Control** is added. When active, a Void Folio Reason prompt appears when you perform **Void Folio**. A **Void Folio** code type is added to **Adjustment Reasons** and is available when the **Void Folio Reasons** OPERA Control is active. The Adjustment Codes configured with a code type of Void Folio are available for selection if you select a Void Folio Reason when voiding a folio.

Home / Financial / Cashiering Management / Adjustment Codes / Adjustment Codes

Adjustment Codes

Help

* Required Field

* Property
RESORT

* Code

* Description

* Code Type

- Adjustment
- Deletion
- Credit Bill
- Void Folio

Cancel Save

Void Folio Reason

* Required Field

* Reason

* Reason Text

Cancel Continue

IMPACT OR OTHER CONSIDERATIONS

If both the **Fiscal Folio Printing** OPERA Control and the **Void Folio Reasons** OPERA Control are active, the Void Folio Reason is included in the OPERA Fiscal Integration Solution (OFIS) with a Fiscal Partner.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Void Folio Reasons** parameter.

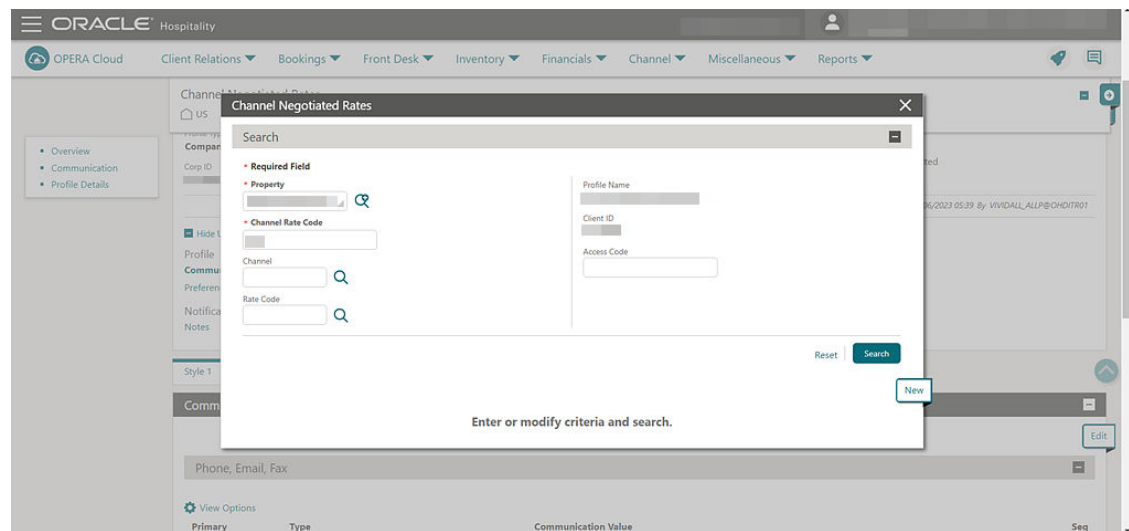
XPF Currency for French Polynesia Added

The **XPF (CFP Franc)** two-decimal currency code is added to [Foreign Currency Codes](#).

CLIENT RELATIONS

Channel Negotiated Rates Updated

[Channel Negotiated Rates](#) search is updated to support selection of a Rate Code.



Mandatory Communication Details OPERA Control Added

A **Mandatory Communication Details** OPERA Control is added to the [Profile group](#) to enforce mandatory communication details when creating or enrolling a profile.

- When creating or enrolling Guest profiles, email type and phone type entries are mandatory based on **Guest Email Type** and **Guest Phone Type** OPERA Controls.
- When creating Sales Accounts or Group profiles, a phone type entry is mandatory based on the **Non Guest Phone Type** OPERA Control.
- When creating Contact profiles, a phone type entry is mandatory based on the **Default Phone Type** for a **Contact** OPERA Control (available when the Contacts OPERA Control is active).

STEPS TO ENABLE

Enforce Mandatory Communication Details:

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.
3. Select the **Profile** group.
4. Locate and activate the **Mandatory Communication Details** parameter.
5. Locate and update the **Guest Email Type**, **Guest Phone Type**, and **Non Guest Phone Type** settings.
6. Locate the **Contacts** function and update the **Default Phone Type for a Contact** setting.

Default Communication Details:

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Profile** group.
4. Locate and update the **Guest Email Type**, **Guest Phone Type**, and **Non Guest Phone Type** settings.
5. Locate the **Contacts** function and update the **Default Phone Type for a Contact** setting.

Membership Type Level Rules Updated

Loyalty

A **Number of Brands** field is added to [Membership Type Level Rules configuration](#) to specify the minimum number of brands needed for Tier (upgrade/downgrade) processing.

Brand Codes are configured in [Configuring Brand Codes](#) and associated with a property (Corporate Information section). See [Configuring Properties](#).

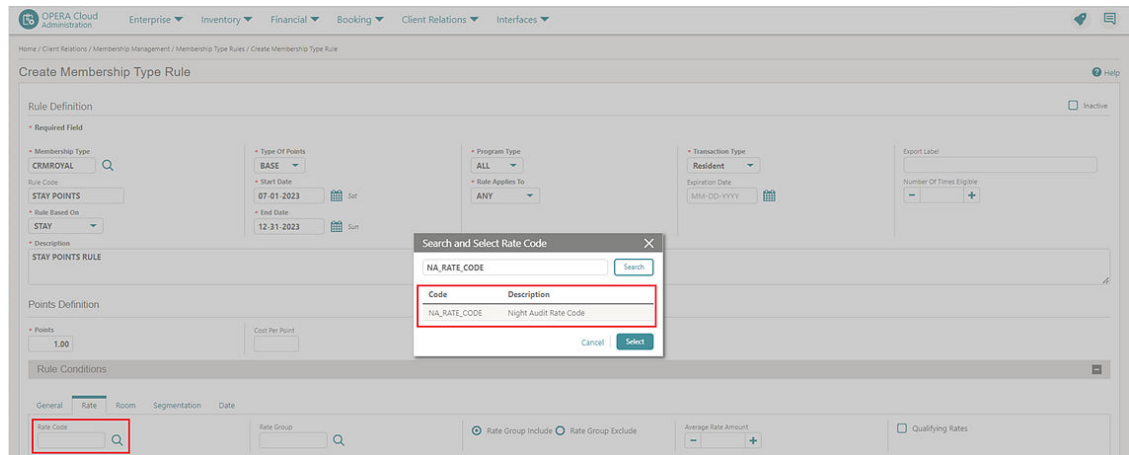
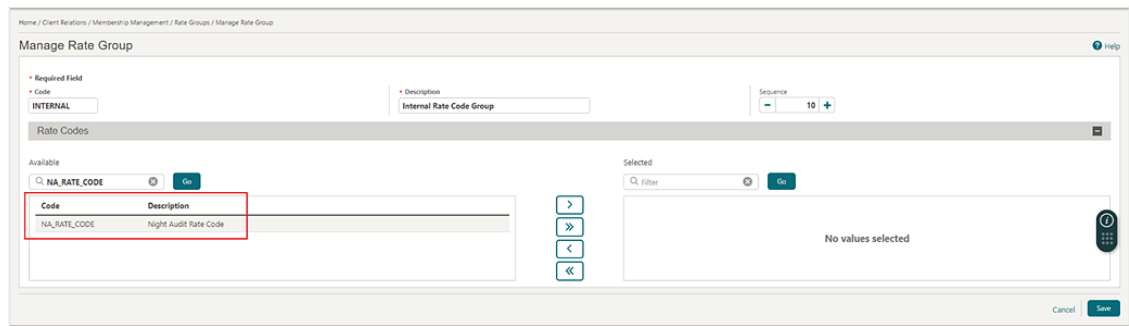
The screenshot shows a configuration window titled "Levels" with a close button (X) in the top right corner. The window contains several configuration fields:

- Required Field**: A checkbox that is currently unchecked.
- Membership Level**: A text input field with a search icon (magnifying glass) to its right.
- Rule Type**: A dropdown menu.
- Record Type**: A text input field.
- Based On**: A dropdown menu.
- Required Points**: A numeric input field with minus and plus buttons on either side.
- Override Points**: A numeric input field with minus and plus buttons on either side.
- Number of Brands**: A numeric input field with minus and plus buttons on either side, highlighted with a red rectangular box.

At the bottom right of the window, there are "Cancel" and "Save" buttons.

Membership Type Rules and Rate Group Configuration Updated

The `NA_RATE_CODE` internal rate code used for reservations created without a rate code is available for selection when configuring [Rate Groups](#) and in the Rate Code list when configuring [Membership Type Rules](#). With this available, you can decide whether to grant award/tier points to reservations without a rate code.



OPERA Chain Scheduler Added

An OPERA Chain Scheduler is added to manage the scheduling of the following batch jobs:

- Auto Process Membership Tier Management
- Calculate Membership Points
- Expire Membership Points
- Auto Extend Membership Points
- Auto Merge Profiles
- Pending Profile Subscriptions
- Attach Orphan Stays

See [Configuring OPERA Chain Scheduler](#).

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Enterprise Admin** group and grant the tasks: **OPERA Chain Scheduler** and **Manage OPERA Chain Scheduler**.
5. Click **Save**.

Profile Match and Merge Added

A **Profile Auto Merge** OPERA Control is added to the [profile group](#), enabling the ability to automatically merge duplicate profiles based on defined merge rules. See [Configuring Profile Auto Merge Rules](#).

An **Auto Merge Profiles** job is then scheduled to execute periodically using the [OPERA Chain Scheduler](#).

Additionally, for properties with the **Contacts** OPERA Control active, a **Merge Contact with Direct Guests** OPERA Control is added, allowing guests and contacts to be merged.

A **Profile Match List** option is added to view and manage potential matches before execution of the next **Auto Merge Profiles** job. See [Using Profile Match List](#).

Home / Client Relations / Profiles / Profile Match List Back to Home

Profile Match List Help

Search

Required Field

Profile Type (7)
Guest

Computed Date
DD/MM/YYYY

Status

Name
First Name

Do Not Merge
 Above Upper Threshold
 Below Upper Threshold

Reset

67 results

View Options

<input type="checkbox"/>	Main Profile	Client ID 1	Profile To Merge	Client ID 2	Points	Status	Match Criteria	Merge Criteria	Computed Date
<input type="checkbox"/>		953096		953103	100	MPC	Name and Phone Number	First Name	05/02/2024 Mon
<input type="checkbox"/>		952590		952591	100	MPC	Name and Phone Number	First Name	05/02/2024 Mon
<input type="checkbox"/>		952590		952592	100	MPC	Name and Phone Number	First Name	05/02/2024 Mon
<input type="checkbox"/>		952590		952593	100	MPC	Name and Phone Number	First Name	05/02/2024 Mon
<input type="checkbox"/>		952590		953090	100	MPC	Name and Phone Number	First Name	05/02/2024 Mon
<input type="checkbox"/>		952590		953091	100	MPC	Name and Phone Number	First Name	05/02/2024 Mon
<input type="checkbox"/>		952590		953092	100	MPC	Name and Phone Number	First Name	05/02/2024 Mon
<input type="checkbox"/>		952590		953093	100	MPC	Name and Phone Number	First Name	05/02/2024 Mon
<input type="checkbox"/>		952590		953097	100	MPC	Name and Phone Number	First Name	05/02/2024 Mon
<input type="checkbox"/>		952590		953098	100	MPC	Name and Phone Number	First Name	05/02/2024 Mon

Previous 1 2 3 4 Next

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Profile** group.
4. Locate and activate **Profile Auto Merge**.
 - a. Optionally, activate the **Merge Contact with Direct Guests** parameter.
5. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Client Relations Admin** group and grant the **Profile Auto Merge Rules**, **New/Edit Profile Auto Merge Rule**, and **Delete Profile Auto Merge Rule** tasks.
9. Select the **Client Relations** group and grant the **Profile Match List** task.
10. Click **Save**.

COMMISSIONS

Commission Code Added to Negotiated Rates

For properties with the **Commissions Handling Functionality** and **Negotiated Rates** OPERA Controls active, the ability to select a **Commission Code** for a specific sales [account negotiated rate](#) and [rate code negotiated profiles](#) is added. Reservation commission is calculated according to the commission code selected for the negotiated rate code, which overrides the commission code selected for the rate code.

COUNTRY SPECIFIC

Country Specific - France - Folio SIGNATURE_HAS Element Updated

The following is available generically but should be reviewed by properties in France.

The SIGNATURE_HASH data element in the sample_folio.rtf is updated to include a space between the product number and the signature.

For Example, the merge code SIGNATURE_HASH is comprised from the following elements:

- The mention of the mark (NF525)
- The software category: B
- The product number on the NF525 certificate (4 digits) "0322" for OPERA Cloud

- Data displayed for merge code SIGNATURE_HASH is B0322 EE30

Refer to [France - OPERA Cloud Fiscal Primary Data Document 2621636.1](#).

Country Specific - France - Validate Electronic Signatures Task Added

The Validate Electronic Signatures task is added to the [Toolbox group](#) to restrict access to the Validate Electronic Signatures menu.

Refer to [France - OPERA Cloud Fiscal Primary Data Document 2621636.1](#).

STEPS TO ENABLE

1. From the side menu, select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Toolbox** group and grant the **Validate Electronic Signatures** task.
5. Click **Save**.

Country Specific - Greece - Trial_Balance_Tax_01 Report Updated

The following is implemented generically but is of specific interest to properties in Greece.

The trial_balance_tax_01 report is updated as follows:

- Municipal VAT Day column and Municipal VAT Month column include only Transaction Code > Tax Codes 11,12,13,14,15.
- VAT Day column and VAT Month column include Transaction Code > Tax Codes 1,2,3,4,5,6,7,8,9,10,16,17,18,19,20.

The report footer totals display for VAT Today and Municipal VAT Today reflect the totals for the same Transaction Code > Tax Codes as the Day and Month columns.

Refer to [Greece - OPERA Cloud Fiscal Primary Data Document DOC11483](#).

Country Specific - Hungary - City Tax for Folio Printing Added

A **City Tax Transaction Code for Folio Printing** OPERA Control is added to the **Country Specific** group, defining the transaction code used to display Hungary City Tax for folio printing.

When **City Tax Transaction Code for Folio Printing** charges exist in a Billing window, they appear on the folio as a line item similar to other transactions, but the line will contain all city tax transactions (inclusive and/or exclusive) that have been posted. When generating a folio, the Hungary City Tax always appears as a separate line item with the total of city tax posted to the transaction code defined in the setting displayed in the folio footer. When generating a folio using folio style 17, the Hungary City Tax appears as a sub-total by day.

Folio style 10 is no longer available for Hungary.

The **sample_folio_hungary** folio template displays the Tax % and Quantity in the M. / Q. column for folio style 1 and folio style 17.

Refer to [Hungary - OPERA Cloud Fiscal Primary Data Document 2622840.1](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Country Specific** group.
4. Edit the **City Tax Transaction Code for Folio Printing** setting and select the required city tax transaction code from the list.
5. Click **Save**.

Country Specific - Hungary - Sample Folios Updated

The Sample Folio Hungary (sample_folio_hungary.rtf) template and data model (XML) are updated with the following data elements:

Element	Description
TAX_OFFICE_GUEST	Displays the Tax Office Code from the reservation profile.
TAX_OFFICE_DESC_GUEST	Displays the Tax Office Description from the reservation profile.
TAX_OFFICE_PAYEE	Displays the Tax Office Code from the payee profile.
TAX_OFFICE_DESC_PAYEE	Displays the Tax Office Description from the payee profile.

Refer to [Hungary - OPERA Cloud Fiscal Primary Data Document 2622840.1](#).

STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

Country Specific - India - Sample Folio Buckets Updated

The Sample Folio India Buckets (sample_folio_india_buckets.rtf) template and data model (XML) is updated with the following data elements:

Element	Description
TAX_OFFICE_GUEST	Displays the Tax Office Code from the reservation profile.

Element	Description
TAX_OFFICE_DESC_GUEST	Displays the Tax Office Description from the reservation profile.
TAX_OFFICE_PAYEE	Displays the Tax Office Code from the payee profile.
TAX_OFFICE_DESC_PAYEE	Displays the Tax Office Description from the payee profile.

Refer to [India - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2623459.1](#).

STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

Country Specific - Israel - Information Collection Methods Updated

The following functionality is available generically but should be reviewed by properties in Israel.

For properties with the **Information Collection** OPERA Control active and the **Information Collection Method** OPERA Control settings **VAT_NO_ID_TYPE** and **VAT_NO_TAX_ID**, the following is updated:

- The **Payee Country VAT Number Validation** OPERA Control allows multiple countries to be selected.
- When creating new Accounts Receivable Invoices, ID Types and/or Tax ID are validated for the Payee profile.
- The Changes Log displays Update Profile records when an ID Type and Tax ID are entered on the Information Collection screens during folio generation and creation of Accounts Receivable Invoices.
- When Profile Types are not set for ID Type or Tax ID validation, no validation is done for the Payee Profile.

Refer to [Israel - Oracle Hospitality OPERA Cloud Fiscal Primary Data Document 2636143.1](#).

Country Specific - Italy - Custom Charges Updated

The following update is available generically but should be reviewed by properties in Italy. For properties with the **Custom Charges** OPERA Control active, the [Custom Charges configuration](#) is updated with a new Rule Type for **Rate Per Person**.

Refer to [Italy - OPERA Cloud Fiscal Primary Data Document 2563778.1](#).

Country Specific - Italy - Folio Settlement Updated

In a scenario where a **single Deposit Transfer from a Deposit Folio** exists on the Billing screen and you perform a settlement where credit is due, OPERA Cloud identifies the Folio Type of the Deposit Folio and generates the corresponding Credit Folio Type as the Credit Bill.

In a scenario where **multiple Deposit Transfers from multiple Deposit Folios** exist on the Billing screen and you perform a settlement where credit is due, the message "Credit Bill cannot be generated when multiple Deposit Transfer transactions exist" appears.

Refer to [Italy - OPERA Cloud Fiscal Primary Data Document 2563778.1](#).

Country Specific - Philippines - BIR Added for Fiscal Partners

For properties with the Fiscal Folio Printing OPERA Control active, BIR information is available in the Universal Payload for Fiscal Partners GENERIC1, GENERIC2, or GENERIC3. Information includes CAS_DETAILS, BIR Folio Number, Official Receipt Number, Total Charges for the Official Receipt, Total of Payments for the Official Receipt, Acknowledgment Receipt Number, Total Charges for the Acknowledgment Receipt, BIR Guest Type from the Guest Profile, and BIR Guest Type from the Payee Profile.

Refer to [Philippines - OPERA Cloud Fiscal Primary Data Document 2636950.1](#).

Country Specific - Philippines - Sample Folios Updated

The Sample Folio Philippines (sample_folio_philippines.rtf) template and data model (XML) is updated with the following data elements:

Element	Description
TAX_OFFICE_GUEST	Displays the Tax Office Code from the reservation profile.
TAX_OFFICE_DESC_GUEST	Displays the Tax Office Description from the reservation profile.
TAX_OFFICE_PAYEE	Displays the Tax Office Code from the payee profile.
TAX_OFFICE_DESC_PAYEE	Displays the Tax Office Description from the payee profile.

Refer to [Philippines - OPERA Cloud Fiscal Primary Data Document 2636950.1](#).

STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

Country Specific - Portugal - Proforma Folio Folio Type Updated

The following is available when Country Mode = PT.

When the **Generate Proforma Invoice** OPERA Control is active, the following functionality is available.

Folio Types

The Folio Types screen is updated to include a checkbox for Proforma. Selecting this allows configuration of a Folio Type for Proforma (Folio Type PF). Generation of the Proforma folio type uses a separate folio number sequence for the folio type. The start number sequence can be updated from Toolbox in Document Number Update.

If existing folio type DC is configured for Information Folio/Proforma Folio, it is updated to folio type OU.

PT_SAFT_104 Country Export

The export definition for DC_ALTERNATIVE_NAME with the description, "Alternative name for Folio Type for Information/Pro-Forma Folio," and value DC is updated to OU_ALTERNATIVE_NAME with the description, "Alternative name for Folio Type for Information" and value "OU."

A new export definition, PF_ALTERNATIVE_NAME, with the description, "Alternative name for Folio Type for Pro-Forma Folio" and value "PF" is added.

The <WorkingDocuments> section of export is updated, and Pro-Forma Folio Type is recorded as "PF," and the Information Folio Type is recorded as "OU."



Note:

The existing export should be renamed to avoid losing data, and a new PT_SAFT_104 export should be created from Country Exports using New from Template link.

Signature Hash

The Electronic Signature value (merge code SIGNATURE_HASH) displayed on the folio header is updated to generate for Pro-Forma Folio Type.

Refer to [Portugal - OPERA Cloud Fiscal Primary Data Document 2629862.1](#).

QR Code

The QR Code displayed on the folio footer is updated to include the Pro-Forma Folio Type.

STEPS TO ENABLE

Rename the existing export:

1. From the top menu, select **Miscellaneous**, select **Exports**, and then select **Country**.
2. Enter search criteria then click **Search**.
3. Select the existing **PT_SAFT_104** export in the search results, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Update the **Export Name**.
5. Click **Save**.

Create new export from template:

1. Click the **New From Template** action link.
2. From the **Template** list, select **PT_SAFT_104** and then select **Create and Continue**.

3. Click **Save**.

**Note:**

If the PT_SAFT_104 export exists, rename the existing export and create a new PT_SAFT_104 export from the export template.

Country Specific - Portugal - PT_SAFT_104 Export Updated

The following functionality is generically available but should be reviewed by properties in Portugal.

Country Export PT_SAFT_104 is updated as follows:

The <Reason> tag text only includes the reason entered in the supplement during posting of the credit charge. If the data entered into the Supplement field is more than 50 positions, only the first 50 positions are displayed and the remaining data are not displayed. The full data entered into the Supplement appears in the supplement field on the credit bill.

When no Financial data exists for the business date, the Hotel Data includes the following data in the Export header:

- Company ID
- Tax Registration number
- Company Name
- Company Address
- Currency Code
- Software Certificate Number
- Product ID
- Product Version

Refer to [Portugal - OPERA Cloud Fiscal Primary Data Document 2629862.1](#).

Country Specific - Portugal - Sample_Folio_Portugal Template Updated

The following is available generically but should be reviewed by properties in Portugal.

The sample_folio_portugal template is updated so that when you settle a folio with Direct Bill or a combination of payment methods (including Direct Bill), and the Folio Type for Direct Bill (FolioType FT) is generated, the Folio Footer Payment section displays all payment methods except Direct Bill.

Refer to [Portugal - OPERA Cloud Fiscal Primary Data Document 2629862.1](#).

STEPS TO ENABLE

Existing customized folios must updated to display this functionality. Refer to [Portugal - OPERA Cloud Fiscal Primary Data Document 2629862.1](#).

Country Specific - Portugal - Sample Folios Updated

The Sample Folio Portugal (sample_folio_portugal.rtf) template and data model (XML) is updated with the following data elements:

Element	Description
TAX_OFFICE_PAYEE	Displays the Tax Office Code from the payee profile.
TAX_OFFICE_GUEST	Displays the Tax Office Code from the reservation profile.
TAX_OFFICE_DESC_PAYEE	Displays the Tax Office Description from the payee profile.
TAX_OFFICE_DESC_GUEST	Displays the Tax Office Description from the reservation profile.

The Sample Credit Portugal (sample_credit_portugal.rtf) template and data model (XML) is updated with the following data elements:

Element	Description
TAX_OFFICE_GUEST	Displays the Tax Office Code from the reservation profile.
TAX_OFFICE_DESC_GUEST	Displays the Tax Office Description from the reservation profile.
TAX_OFFICE_PAYEE	Displays the Tax Office Code from the payee profile.
TAX_OFFICE_DESC_PAYEE	Displays the Tax Office Description from the payee profile.

Refer to [Portugal - OPERA Cloud Fiscal Primary Data Document 2629862.1](#).

STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

Country Specific - Poland - Sample Folios Updated

The Sample Folio Poland (sample_folio_poland.rtf) template and data model (XML) is updated with the following data elements:

Element	Description
TAX_OFFICE_GUEST	Displays the Tax Office Code from the reservation profile.
TAX_OFFICE_DESC_GUEST	Displays the Tax Office Description from the reservation profile.
TAX_OFFICE_PAYEE	Displays the Tax Office Code from the payee profile.

Element	Description
TAX_OFFICE_DESC_PAYEE	Displays the Tax Office Description from the payee profile.

Refer to [Poland - OPERA Cloud Fiscal Primary Data Document 2620050.1](#).

STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

Country Specific - Sweden - Financial Transactions by Folio No. Report Updated

For properties with the **Fiscal Folio Printing** OPERA Control active and the Country Mode set as SE (Sweden), the **Financial Transactions by Folio No.** report is updated to include the Fiscal Unit Control Code.

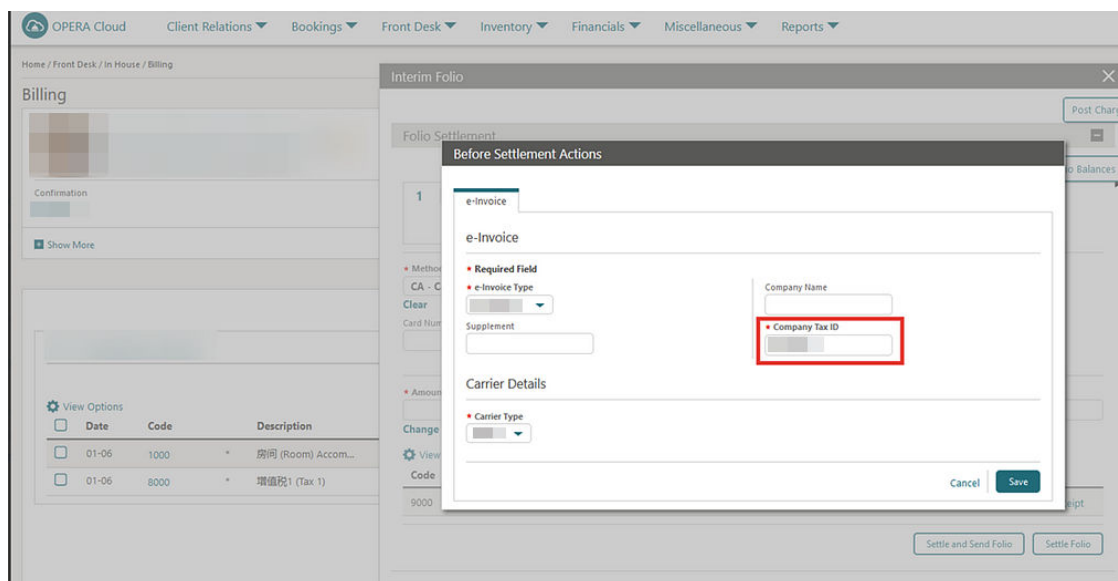
Refer to [Sweden - HBGU OPERA Cloud Fiscal Primary Data Document 2633870.1](#).

Country Specific - Taiwan - Company Tax ID Validation Updated

The following functionality is generically available but should be reviewed by properties in Taiwan.

For properties with the **Information Collection** OPERA Control active and the **Information Collection Method** OPERA Control set to TW_E_INVOICE, the e-Invoice **Company Tax ID** field validation is updated.

Refer to [Taiwan - OPERA Cloud Fiscal Primary Data Document 2800520.1](#).



EVENTS

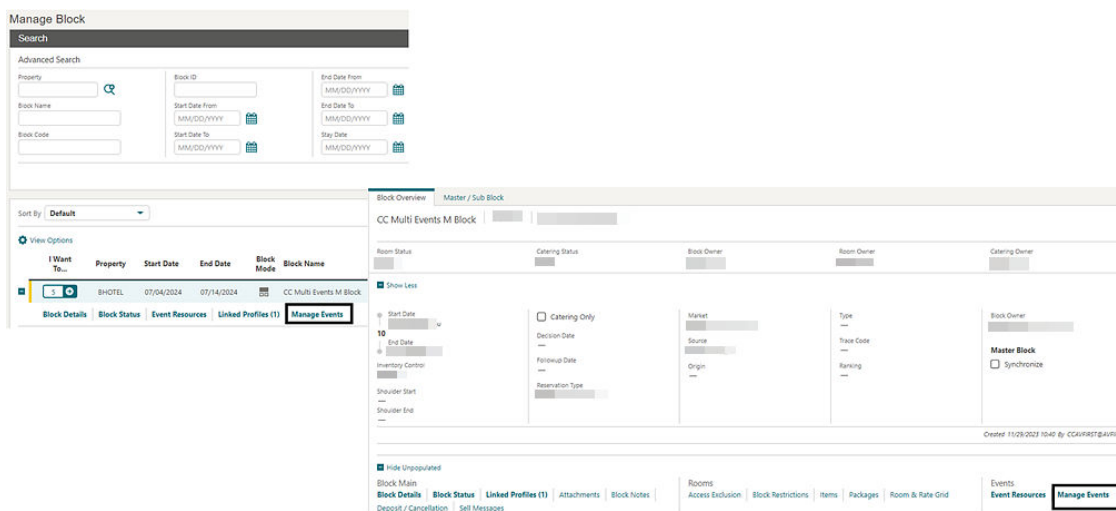
The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

Access Sub Block Events from Master Block Added

For properties with **Catering Events** and **Master Sub Blocks** OPERA Controls active, the **Manage Events** link is available on the master block when one or more sub blocks have at least one event. You can access the **Manage Events** action link from Manage Block search and Master Block presentation. From Manage Events, you can search for a Master Block ID and view all the sub blocks events. If you select multiple events belonging to the same sub block, you still have the same [managing multiple events features](#). If you select multiple events belonging to different sub blocks and/or properties, you can only delete them; all other managing features are disabled.



Event Import for Blocks Added

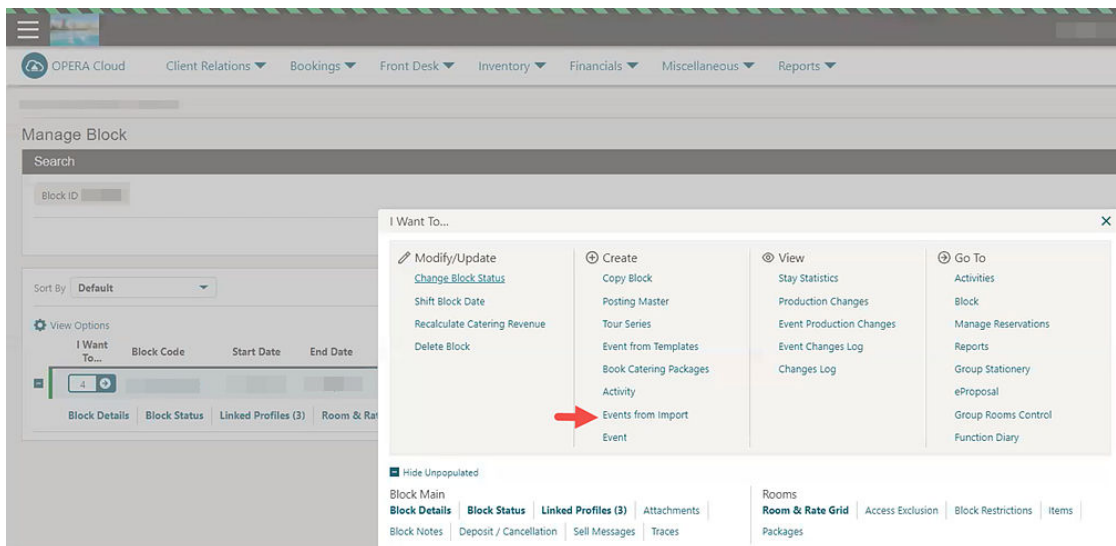
Premium

An **Import Event** OPERA Control is added to the **Events** group enabling you to create events, sub-events (available when the **Sub Event** OPERA Control is active), and alternate events (available when the **Alternate Space** OPERA Control is active) for an existing block by importing a CSV file with the event details. See [Importing Block Events](#).



Note:

The **Events from Import** action link is available to users granted the **New/Edit Catering Events** task.



STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Events** group.
4. Locate and activate the **Import Events** function.

Function Diary Event Hint Updated

Function Diary search is updated with new features to provide more information when hovering over an event. The **Default Hint Box Values** lets you select additional information you want to see in the event hint box, and the **Show Advanced Hint Box Element** checkbox allows you to view additional elements. For more information, see [Using the Function Diary](#).

The screenshot displays the OPERA Cloud Function Diary interface. At the top, there is a navigation bar with various menu items like Client Relations, Bookings, Front Desk, Inventory, Financials, Channel, Miscellaneous, and Reports. Below this is the 'Function Diary' header with a search bar and a 'Back to Home' link. The main area is divided into several sections:

- Search Filters:** Includes 'Required Field' (Property, Start Date), 'Event Status', 'Days of Week', 'Attendees' (Minimum, Maximum, Minimum Area), 'Location', 'Space Type', 'Space', 'Setup Style', 'Event Type', 'Function Space' (Individual, Combos), 'Sort By', 'Include Hidden Spaces', 'Show Rooms', 'Show Reservations', 'Show Only Available Spaces', and 'Include Opportunities'.
- Event Hint Box:** A red-bordered box highlights a message: "Your preference will be remembered. Default Hint Box Values (7) Event Category: Event".
- Calendar View:** Shows a timeline from 00:00 to 14:00. A red bar represents an event labeled "Jetstar Tours". A red-bordered box highlights the "Advance Hint box Values(7)" dropdown and the "Show Advance Hint box Elements" checkbox.
- Event Details:** A tooltip for the "Jetstar Tours" event shows details: Event Category: Master, Event Status: DEF, Event Label: Jetstar Tours, Event Duration: 09:00 - 17:00, Catering Owner: Jetstar, Block Rate Protect: Yes, Block Non-Compete: Yes - ACCO, Space: ANNA, Function Space: Jetstar, Block Code: 1509234E, Block Name: Jetstar Tours, Event Name: Meeting, Account: Jetstar, Contact: Jetstar.

Recalculate Catering Revenue Link on Existing Blocks Added

For properties with the **Event Resources** OPERA Control active, a **Recalculate Catering Revenue** action link is added to the **I Want To . . .** menu. Additionally, a **Recalculate Catering Revenue** task is added to the **Bookings** group. When there is a discrepancy between the revenue displayed and the resources associated with the event, you can use this action link to recalculate the revenue for all events associated with the block. See [Recalculating Catering Revenue](#).

I Want To... ✕

- ✎ Modify/Update
 - Change Block Status
 - Shift Block Date
 - Recalculate Catering Revenue**
 - Delete Block
- ⊕ Create
 - Copy Block
 - Posting Master
 - Tour Series
 - Event from Templates
 - Activity
 - Event
- 👁 View
 - Stay Statistics
 - Production Changes
 - Event Production Changes
 - Event Changes Log
 - Changes Log
- 📍 Go To
 - Activities
 - Block
 - Manage Reservations
 - Reports
 - Group Stationery
 - eProposal
 - Group Rooms Control
 - Function Diary

▣ Hide Unpopulated

Block Main

Block Details | **Block Status** | **Linked Profiles (1)** | Attachments |

Block Notes | Deposit / Cancellation | Sell Messages

Rooms

Access Exclusion | Block Restrictions | Items | Packages |

Room & Rate Grid

Events

Event Resources | **Manage Events**

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Bookings** group and grant the **Recalculate Catering Revenue** task.
5. Click **Save**.

Sample Banquet Event Order Templates Updated

BLOCK CODE (Block Code) and **RATE_CODE_DESCRIPTION** (Rate Code Description) elements are added to the data models of the **sample_beo_1column**, **sample_beo_2column**, and **sample_beo_2column_fb** templates.

STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

Schedule Block Catering Status Update to Actual Added

For properties with the **Use Single Block Status** OPERA Control inactive, a **Scheduled Time to Update Block Catering Status to Actual** OPERA Control is added to the **Blocks** group to activate a daily process to update the catering status for qualifying blocks from **Definite** to **Actual** status based on your status code configuration. When the **Schedule Time to Update Block Catering Status** to Actual setting has a time set, a process executes within 30 minutes of the specified time to update the block's catering status from **Definite** to **Actual** (where

Definite is the status configured to change to Actual) when all of the events are in Actual status and the block's end date is within the past five days of the system date.

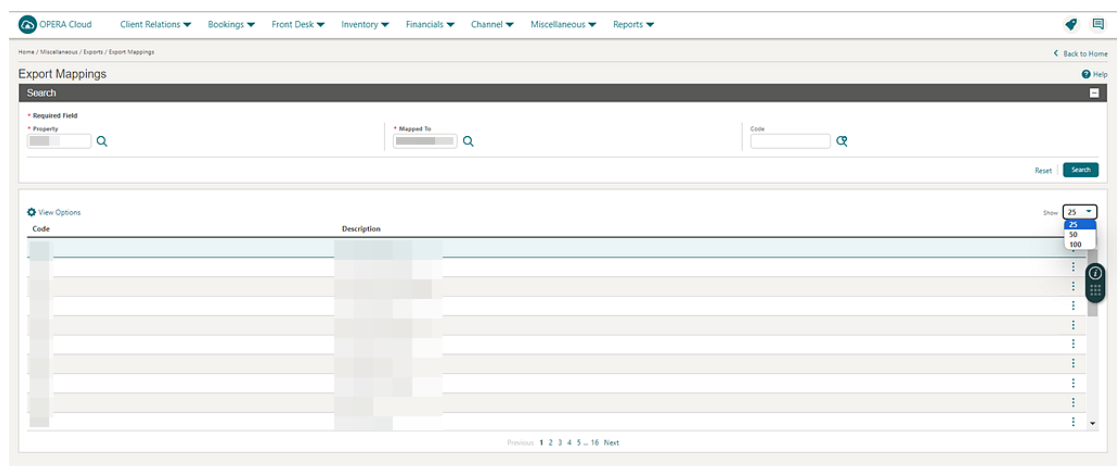
STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Blocks** group.
4. Locate and update the **Scheduled Time to Update Block Catering Status to Actual** setting.

EXPORTS

Pagination Added to Export Related Search Results

To improve usability, pagination is added to all export related search options. Search displays 25 results by default with the Show (per page) option available to increase results to 50 or 100.



FRONT DESK

Room Statuses Added to Status Screens

Auto Assign, Mass Check In, and Mass Advance Check In (in properties with the **Advance Check In** OPERA Control is active), status screens display the room status of the **room** being assigned or checked in.

Name	Confirmation	Room	Stay Date	Status
		663	11/16/2023 Thu @ 4 - 11/20/2	Successfully processed
		662	11/16/2023 Thu @ 4 - 11/20/2	Successfully processed
		665	11/16/2023 Thu @ 4 - 11/20/2	Successfully processed
		664	11/16/2023 Thu @ 4 - 11/20/2	Successfully processed
		660	11/16/2023 Thu @ 4 - 11/20/2	Successfully processed

INTEGRATIONS

Fiscal Integration Updated

Universal Payload

Fiscal integration is updated with the following attribute for **OrgResvNameId** in the Deposit Receipt section of the Universal Payload, which corresponds to the Reservation ID (RESV_NAME_ID) of the reservation where the deposit receipt payment was originally posted.

Path: **OperaFiscalPayload.DepositsInfo.DepositReceipt.Postings.OrgResvNameId**.

Fiscal Business Events

OPERA Fiscal Business Events enhancement, **OPERA Cloud Version** and **Payload Version**, are added as new data elements for all Fiscal Business Events.

Reservation Business Events Updated

The **Room Key Deleted** Business Event is added to the [Reservation module](#).

Universal Payload Updated

Void Reason Added

The universal payload is updated to include elements for <VoidCode> and <VoidReason> in the <FolioHeaderInfo> section when the **Void Folio Reasons** OPERA Control is active.

Example:

```
<VoidCode>OVER</VoidCode>  
  
<VoidReason>Overcharged.</VoidReason>
```

Taxable Date Added

The universal payload is updated to include the element for TaxableDate in the <BeforeSettlement> section when the **Information Collection Methods** OPERA Control is populated with TAXABLE_DATE.

Example:

```
<AdditionalInfo>  
  
<BeforeSettlement>  
  
<NV Name="TaxableDate" Value="2024-01-31"/>
```

Watermark Added

When the universal payload includes the existing element for <FolioRequired> with a value of true, and the original folio displays a watermark, the copy of the folio created by the [Fiscal Partner](#) displays the same watermark.

Example:

```
<Partner Name="GENERIC1" Priority="1" FolioRequired="true">
```

Update Profile Business Event Updated

The following data elements are added to the [Update Profile business event](#):

- Membership Delete
- Membership Inactivate (Inactive Date)
- Membership Activate (Reactivated Date)

Workstation Setup Updated to Add Sequence

A **Sequence Number** field is added to the [workstation setup](#) for Door Lock System (DLS) encoders. When [encoding a room key](#), the encoders are listed in ascending sequence order.

INVENTORY

Arrival Rooms Drill Down Added to Property Availability

Room Type **Arrival Rooms** in [Property Availability](#) is updated as a link. Selecting a **Arrival Rooms** value for a date launches a Detailed Arrival reservation list of associated reservations.

See [Viewing Property Availability](#).

The screenshot shows a calendar interface for 'Property Availability' with a date range from 12.10 to 01.06. The 'Max. Available Rooms' row for room type 'STDK' is highlighted. Below the calendar, a 'Detailed Arrivals' section is visible, showing a list of reservations with columns for Room, I Want To, Arrival, Departure, Balance, Property, Confirmation Number, Room Type, Nights, Name, Alternate Name, Reservation Type, Guest Service Status, External Reference, and Membership Type. Two reservations are listed, both for room type 'STDK' with a balance of \$0.00.

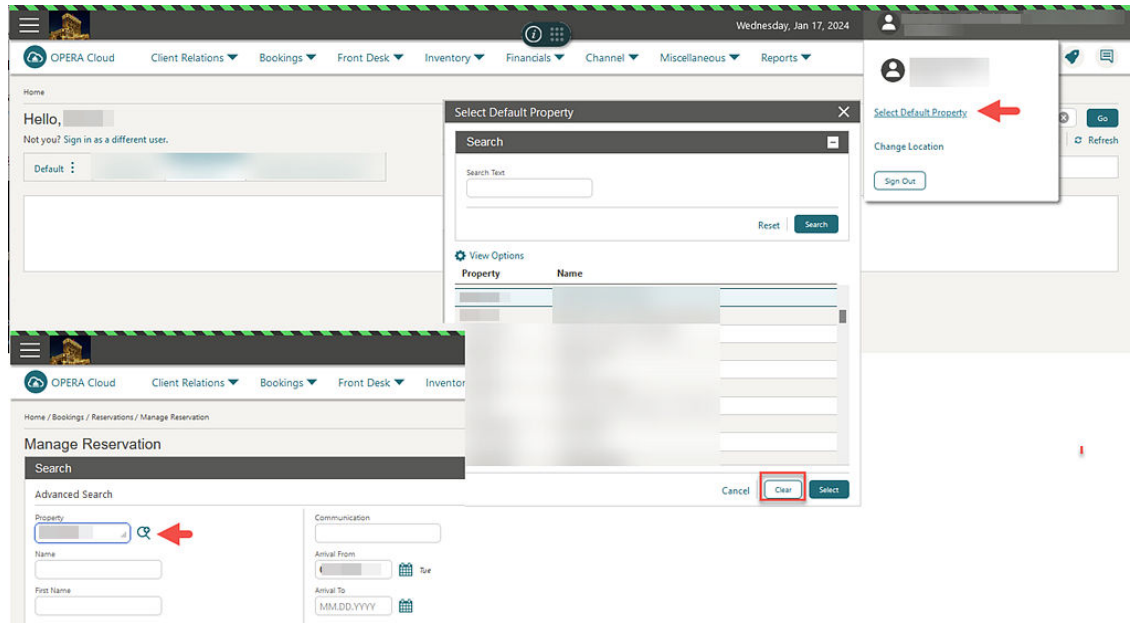
Room Type **Occupancy %** in [Property Availability](#) is updated to display stay-over rooms for the selected date.

The screenshot shows a calendar interface for 'Property Availability' with a date range from 12.10 to 01.06. The 'Occupancy %' row for room type 'STDK' is highlighted. Below the calendar, a 'Detailed Occupancy' section is visible, showing a list of reservations with columns for Room, I Want To, Arrival, Departure, Balance, Property, Confirmation Number, Room Type, Nights, Name, Alternate Name, Reservation Type, Guest Service Status, External Reference, and Membership Type. Two reservations are listed, both for room type 'STDK' with a balance of \$0.00.

MISCELLANEOUS

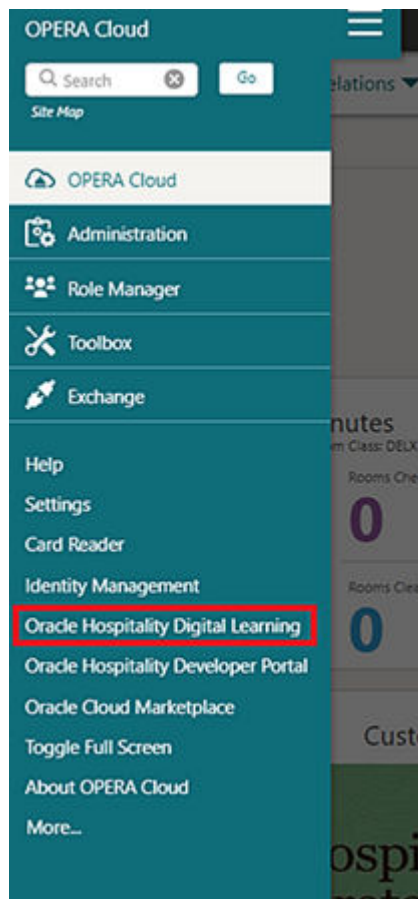
Default Property for Hub Location Added

For multi-property operations, the ability to select (and clear) a default property when operating from a Hub location is added. The default Property populates automatically in Search panels. You can select other properties based on your access from the list of values. See [Changing Your Location in Central or Multi-Property Operations](#).



Oracle Hospitality Digital Learning Link Added

You can launch [Oracle Hospitality Digital Learning](#) in a separate browser tab from the side menu.



PROPERTY APIs

BLK Async - getBlockAllocationSummary updated

The asynchronous operation `getBlockAllocationSummary` in the BLK Async API includes the Profile Names and IDs in the response. The response returns the primary profiles only for account, contact, travel agent, and source.

BLK Async - setBlockAllocationRange Operation Added

This new async operation `setBlockAllocationRange` in the Block Async API provides the ability to update inventory and rates for multiple dates and/or room type range combinations on a block room and rate grid. Should you update an existing record during the time the asynchronous process is running, you will receive a message informing you that the record is in use.

BLK Config - get/putblockCancellationReasons, blockRefusedReasons,blockLostBookingCodes Added

Two new operations are added to the Block Configuration (BLK Config) API for Cancellation, Refused and Lost Reasons: getblockCancellationReasons, blockRefusedReasons, blockLostBookingCodes and putblockCancellationReasons, and blockRefusedReasons and blockLostBookingCodes. You can use these operations to inactivate Block Cancellation/ Refused and Lost reasons in OPERA Cloud configuration.

BLK - postBlock and putBlock Updated

When creating a block with the postBlock operation in the Block (BLK) API, should your request include a corporate Id/IATA number for the company or travel agent, it will be linked to the block. If the profile does not exist in OPERA Cloud, a new profile is created. When updating a block using the putBlock operation, you can only link profiles that exist by corporate Id/IATA number.

CRMCFG - getMembershipLevelRules, putMembershipLevelRules, and postMembershipLevelRules Operations Updated

The body parameter chainCount is updated to brandCount for getMembershipLevelRules, putMembershipLevelRules, and postMembershipLevelRules operations enabling you define membership level rules by brand instead of by chains.

ENT Config - getDefaultNote, removeTemplateMarketingCities, & getYieldMarketTypes Updated

The following operations in the Enterprise Configuration API have updated specifications:

- getDefaultNote - updated the required information for parameters noteCode and noteGroup.
- removeTemplateMarketingCities - updated the required information for parameter regionCode.
- getYieldMarketTypes - updated the required information parameter hotelId including an updated description.

FOF - postAutoAssignRoom Updated

The `postAutoAssignRoom` operation in the Front Office API (FOF) is updated. A new attribute is added in `autoRoomAssignType` to return the Room Statuses of the assigned rooms.

HSK - getHouseKeepingTasks Updated

The `getHouseKeepingTasks` operation in the HSK API is updated. You can include the total item inventory credits in the Housekeeping Task response.

INTCFG - getHotelInterfaceDetails & putHotelInterface Updated

The following operations in the Integration Configuration API (INTCFG) are updated:

- `getHotelInterfaceDetails` - `InterfaceWorkstationType` is updated to include the `orderSequence` value of a workstation setup.
- `putHotelInterface` - `InterfaceWorkstationType` is updated and allows you to modify the `orderSequence` value in the work station setup.

LOV - getRoomsKeyCreation Added

A new operation called `getRoomsKeyCreationLOV` in the LOV API is added to fetch eligible rooms for the creation of room keys during the check-in and room move processes.

RM Config - get, post, and Change HousekeepingCreditRules Updated

The `get`, `post`, and `changeHousekeepingCreditRules` operations in the Room Configuration API (RM Config) are updated. You can use the Rule Type "Inventory Item," which adds extra credit to a task assignment sheet when the defined Items are attached to a reservation.

RM Config - putOutOfOrderServiceReasons Operation Updated

The `putOutOfOrderServiceReasons` operation in the Room Configuration (RM Config) API includes the following new elements:

- `deductYn` - setting `deductYn` to true enables the Out of Order Service Reason to display as Out of Order, and setting the `deductYn` to false displays the Out of Order Service Reason in Out of Service
- `includeInStatisticsYn` - setting this to true ensures the Out Of Order Service Reason is included in Reporting and Analytics.

RSV - deleteUpsellRule Changed

A query parameter called `overrideInventory` is added to the `deleteUpsellRule` operation in the Reservation (RSV) API.

RSV Async - getReservationDailySummary Operation Updated

The `getReservationDailySummary` async operation in the RSV Async API includes the reservation external reference in the response, should a reservation have an external reference on it in OPERA Cloud.

RSV Async - ReservationDetailsMassUpdate Added

Mass Update Reservations REST APIS Added to RSVASYNC

The following APIs are added to Reservation Async API (RSV Async). You can use these operations to update multiple reservations (up to 100) with a single request.

 **Note:**

Only one Mass Update Reservations request can run at a time per property. A second Mass Update Reservations request can be sent after GET massUpdate request returns results.

POST reservationDetailsMassUpdate

- You can use POST `reservationDetailsMassUpdate` to update the following reservation details for multiple reservations (up to 100) with a single request: Source Code, Market Code, Expected Time of Arrival, Expected Time of Departure, Origin Code, Expected Return Time, Expected Return Time Comments, as well as Reservation UDF Character, Number and Date fields.

POST tracesMassUpdate

- You can use POST `tracesMassUpdate` to add a trace to multiple reservations (up to 100) for a specific date, date range, on each reservations Arrival Date, or for each stay date of each selected reservations with a single request.

POST preferencesMassUpdate

- You can use POST `preferencesMassUpdate` to add a preference to multiple reservations (up to 100), as well as their associated profiles with a single request.

POST routingInstructionsMassUpdate

- You can use POST `routingInstructionsMassUpdate` to add routing instructions (Room and/or folio) to multiple reservations (up to 100) with a single request.

POST housekeepingMassUpdate

- You can use POST `housekeepingMassUpdate` to add a housekeeping task schedule, or update Room Instructions, Priority, Turndown, and Cleaning time to multiple reservations (up to 100) with a single request.

POST `notesMassUpdate`

- You can use POST `notesMassUpdate` to add a reservation note to multiple reservations (up to 100) with a single request.

POST `transportationsMassUpdate`

- You can use POST `transportationMassUpdate` to update Arrival and Departure Transportation for multiple reservations (up to 100) with a single request.

POST `paymentInstructionsMassUpdate`

- You can use POST `paymentInstructionsMassUpdate` to update payment instructions (No-Post, Pre-Stay Charging, and Post Stay Charging), or add a non credit card payment type to multiple reservations (up to 100) with a single request.

HEAD `massUpdate`

- You can use HEAD `massUpdate` to check whether a POST Mass Update request has been completed.

GET `massUpdate`

- You can use GET `massUpdate` to retrieve a summary of reservations included in a POST Mass Update process which includes the individual status (SUCCESS or FAIL) for each reservation's update, as well as any reasons for a failure.

RSV Async - `startRoomingListCreationProcess` Added

A new operation named `startRoomingListCreationProcess` is added to the Reservation Asynchronous (RSV Async) API. This enables you to create multiple block reservations in OPERA Cloud for a specific block as well as match the associated names with existing profiles.

RSV - `get/post/putReservation` Updated

The `getReservation`, `postReservation`, and `putReservation` operations are updated in the Reservation (RSV) API. The response includes the Block Name in the `reservationBlock` element, should there be a reservation made against a block.

RSV - `getReservation` Operation Updated

The `getReservation` operation in the RSV API is updated. The response includes a `guestAge` element. This attribute is added in a `profileType` object and used to add validations for accompanying guests.

RSV - postReservation, putReservation, postCancelReservation Updated

The postReservation, putReservation, and postCancelReservation operations in the Reservation API have an element called reservationNotification in the request body. When set to true, should the values for the following elements be null or invalid (the code does not exist in OPERA Cloud) in the body of the request, the Reservation Notification default values configured in the Reservation OPERA Cloud Controls are applied to the reservation in OPERA Cloud.

- Cancellation Reason
- Guarantee Code
- Payment Method
- Rate Plan Code
- Room Type
- Market Code
- Source Code

The following OPERA Controls are added to the [Reservation group](#).

SETTING	DESCRIPTION
RESERVATION NOTIFICATION DEFAULT CANCELLATION REASON CODE	Default Cancellation Reason applied to a Reservation in OPERA Cloud when the Cancellation Reason Code in the postCancelReservation operation request body is either null or invalid, and the reservationNotification element set to true. Applicable only when postCancelReservation is called through OHIP.
RESERVATION NOTIFICATION DEFAULT GUARANTEE CODE	Default Guarantee Code applied to a Reservation in OPERA Cloud when the Guarantee Code in either the postReservation and putReservation operations request body is null or invalid, and the reservationNotification element set to true. Applicable only when postReservation and putReservation is called through OHIP.
RESERVATION NOTIFICATION DEFAULT MARKET CODE	Default Market Code applied to a Reservation in OPERA Cloud. OPERA Cloud will first apply the Market Code in the request body of postReservation and putReservation. If that is null or invalid, OPERA Cloud will next use the Market Code set on the Rate Plan code. If that is null, then the Market Code in the Reservation Notification Default Market Code setting will be used as long as the reservationNotification element is set to true in postReservation or putReservation request body. Applicable only when postReservation and putReservation is called through OHIP.

SETTING	DESCRIPTION
RESERVATION NOTIFICATION DEFAULT PAYMENT METHOD	Default Payment Method applied to a Reservation in OPERA Cloud, should the Payment Method in the postReservation and putReservation REST API request body be null or invalid, and the reservationNotification element set to true. Applicable only when postReservation and putReservation is called through OHIP.
RESERVATION NOTIFICATION DEFAULT RATE PLAN CODE	Default Rate Plan Code applied to a Reservation in OPERA Cloud, should the Rate Plan Code in the postReservation and putReservation REST API request body be null or invalid, and the reservationNotification element set to true. Applicable only when postReservation and putReservation is called via OHIP.
RESERVATION NOTIFICATION DEFAULT ROOM TYPE	Default Room Type applied to a Reservation in OPERA Cloud, should the Room Type code in the postReservation and putReservation REST API request body be null or invalid, and the reservationNotification element set to true. Applicable only when postReservation and putReservation is called through OHIP.
RESERVATION NOTIFICATION DEFAULT SOURCE CODE	Default Source Code applied to a Reservation in OPERA Cloud. OPERA Cloud will first apply the Source Code in the request body of postReservation and putReservation. If that is null or invalid, OPERA Cloud will next use the Source Code set on the Rate Plan code. If that is null, then the Source Code in the Reservation Notification Default Source Code setting will be used as long as the reservationNotification element is set to true in postReservation or putReservation request body. Applicable only when postReservation and putReservation is called through OHIP.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations group**.
4. Locate and update the following:
 - a. Reservation Notification Default Cancellation Reason Code
 - b. Reservation Notification Default Guarantee Code
 - c. Reservation Notification Default Market Code
 - d. Reservation Notification Default Payment Method
 - e. Reservation Notification Default Rate Plan Code
 - f. Reservation Notification Default Room Type
 - g. Reservation Notification Default Source Code settings

REPORTS

Membership Number Masking Added to Reports

The Membership Card Number is updated to output as masked (last four digits in plain text) on the following reports:

- arrprecheckin
- dupmember
- ga_comp_routing
- profprodsum
- comp_open_balance
- loyalty_member_stay
- member

Name	Address / Phone	Arrival Date	Dep. Date	Prs.	Room Type	Room No.	Rate	Passport No.	Nat.	Cntry.	Pay Mth.	Credit Card	Exp.	Membership Type / No.	Conf No. CRS No.
		08/09/22					1,200	XXXXXXXXXX US	CA	CA	CA			XXXXXX 3451271	3451271

Membership Number Masking Added for Stationery Templates

A **MEMBERSHIP_NO_MASKED** data element is added to the data model of the following stationery templates to output the masked **Membership Card Number** (last four digits in plain text):

- sample_registration_card
- sample_guest_confirmation
- sample_itinerary_move
- sample_key_packet
- sample_kiosk_confirmation
- sample_prof_dara_port
- sample_riepilogativa



ORACLE
HOSPITALITY



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HOSPITALITY

RESORT FULL NAME		Phone:
RESORT FULL ADDRESS		
ADDRESSEE FULL ADDRESS		
Arrival Date:	ARRIVAL_DATE_SHORT	Room:
Departure Date:	DEPARTURE_DATE_SHORT	Guests:
Membership Number	MEMBERSHIP_NO_MASKED	Advance:
Company:	GUEST_COMPANY	

Arrival Date: 08/09/22 Room: [REDACTED]

Departure Date: 09/09/22 Room: [REDACTED]

Membership Number: XXXXXXXXXXXX0027 Guests: 1 / 0

Company: [REDACTED] Advance Deposit: [REDACTED]

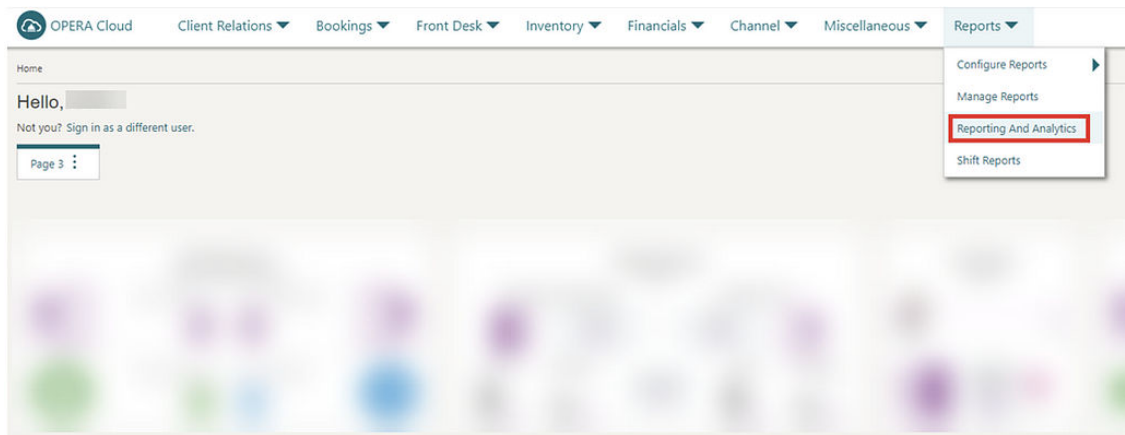
STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#) .

Reporting and Analytics Menu Added

A Reporting And Analytics menu to launch R&A is added to the **Reports** menu as well as a new OPERA Control to hold the **Tenant ID**.

The **Tenant ID** OPERA Control is added to the [General group](#) to specify the R&A Tenant ID.



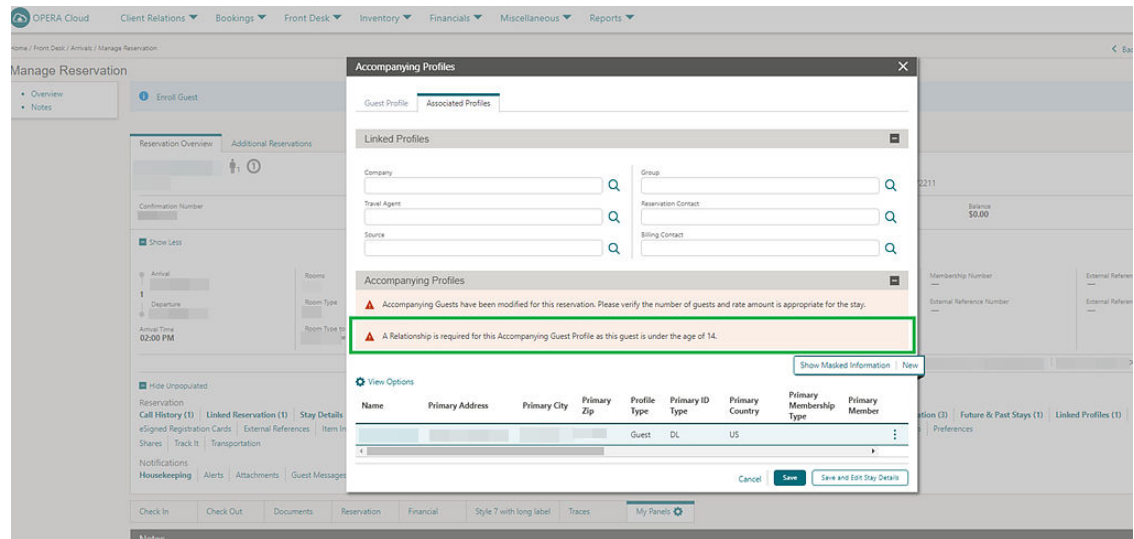
STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General** group.
4. Locate and populate the **Tenant ID** setting.

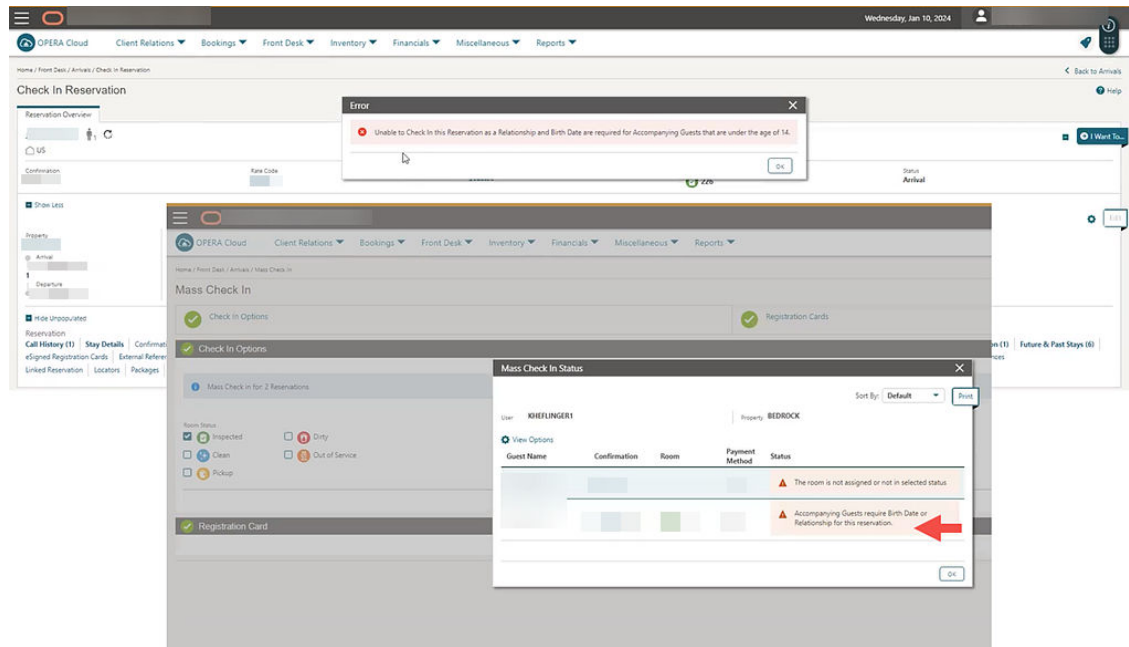
RESERVATIONS

Accompanying Guest Threshold for Mandatory Relationship Added

For properties with the **Accompanying Guest** and **Relationships OPERA** Controls active, an **Accompanying Guest (Age) Threshold for Mandatory Relationship** OPERA Control setting is added to enforce a relationship between primary guest and accompanying guests when the age of the accompanying guest is less than or equal to the **Accompanying Guest (Age) Threshold for Mandatory Relationship** OPERA Control setting. See [Managing Accompanying Guests](#).



If either the **Birth Date** or a relationship are missing, the reservation cannot be checked in individually or from Mass Check In when the **Accompanying Guest (Age) Threshold for Mandatory Relationship OPERA** Control setting is not met.



Auto Deposit Refund For Reservation Cancellation Added

For properties with the **Cancellation Handling** OPERA Control active, an **Auto Deposit Cancellation Refund for Credit Cards** OPERA Control is added to the Cashiering group.

When the **Cancel with Deposit**, **Deposit Refund Receipt**, and **Auto Deposit Cancellation Refund for Credit Cards** OPERA Controls are active, and the **Advance Deposit Handling** OPERA Control set to 0 or 1, a deposit refund is automatically processed where the deposit payment was made with a credit card and the reservation is cancelled prior to the **Cancel Date** specified in the [cancellation policy](#). In the event that the original deposit cannot be determined (for example, a split of deposit payment or deposit transferred from other reservation), the cancellation confirmation displays an **Auto Deposit not Processed** action link that navigates you to the [Deposit/Cancellations](#) for manual refund of the deposit. See [Managing Reservation Cancellation](#).

STEPS TO ENABLE

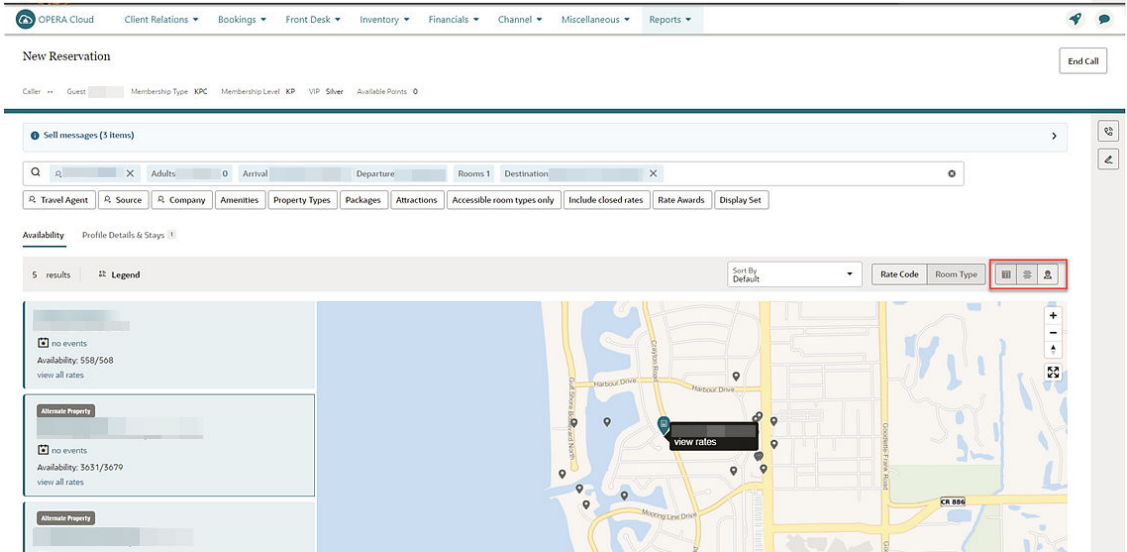
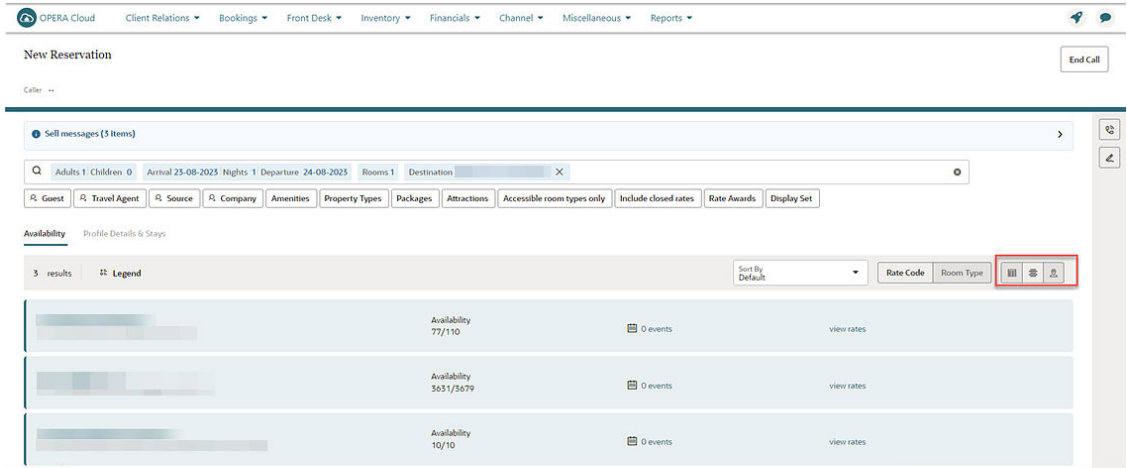
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate the **Cancellation Handling** parameter.
5. Locate and activate the **Auto Deposit Cancellation Refund for Credit Cards** parameter.

Central Reservation Sales Screen Added



A **Reservation Sales Screen OPERA Control** is added for tenants with an OPERA Cloud Central Management Services subscription, enabling a new user experience for booking reservations. Primarily designed for call center operations, the Reservation Sales screen offers multiple view options, including a **map view** option for displaying properties in proximity to the area selected in **Destination** on an interactive map, together with attractions and other landmarks.

For more information, see [Using the Reservation Sales Screen](#).



STEPS TO ENABLE

1. Change your location to a **Hub**.
2. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.
3. Select the **Hub**.
4. Select the **Look to Book** group.
5. Locate and activate the **Reservation Sales** screen.
6. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
7. Enter search criteria and click **Search**.
8. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
9. Select the **Bookings** group and grant the **Reservation Sales Screen** task.
10. Select other existing [reservation management tasks](#).
11. Click **Save**.

Changes Log Updated For Housekeeping Details

Changes to the reservation housekeeping details are logged with the following **Action Types** in the Changes Log:

Reservation Group

- Turndown (when the **Turndown** OPERA Control is active) - Update Reservation.
- Room Instructions - Update Reservation.
- Cleaning Time - Update Reservation.

Home / Miscellaneous / Changes Log < Back to Home

Changes Log ? Help

Search -

Required Field

Property

Group Reservation

Action Type Update Reservation

Start Date

End Date

Description

User

Reset

114 results ...

View Options

Date	Time	Action Type	Description	User
01/19/2024	04:44 PM	UPDATE RESERVATION	ROOM INSTRUCTIONS: -> Please leave the blinds closed.	
01/19/2024	04:44 PM	UPDATE RESERVATION	Turndown Flag changed : -> Y CLEANING TIME: ->	
01/19/2024	04:16 PM	UPDATE RESERVATION	CHKIN-DURATION ->	
01/19/2024	04:16 PM	UPDATE RESERVATION	RESERVATION TYPE 6PM -> CHECKED IN	

Housekeeping Group

- Guest Service Request (when the Guest Service Status OPERA Control is active) - **Guest Service Status Request**.
- Prioritize - Cleaning Priority.

Home / Miscellaneous / Changes Log < Back to Home

Changes Log ? Help

Search -

Required Field

Property

Group

Action Type

Start Date

End Date

Description

User

Reset

41 results ...

View Options

Date	Time	Action Type	Description	User
	04:44 PM	GUEST SERVICE STATUS REQUEST	Guest Service Status changed for room	
	04:44 PM	CLEANING PRIORITY	Prioritize Room	
	04:16 PM	HK_RM_STATUS_CHANGED	Front Office status of Room	
	11:15 AM	HK_TASK_CREATED	Task sheet number 1 for task date	
	11:15 AM	HK_TASK_CREATED	Task sheet number 999999997 for	

iCalendar for Confirmation Emails Added

[Delivery Management configuration](#) is updated for reservation confirmation delivery with an **Attach iCal** checkbox to include an **iCalendar invite** attachment when emailing confirmation letters. The iCalendar invite includes dates matching the reservation arrival and departure dates, as well as the property name as the location.

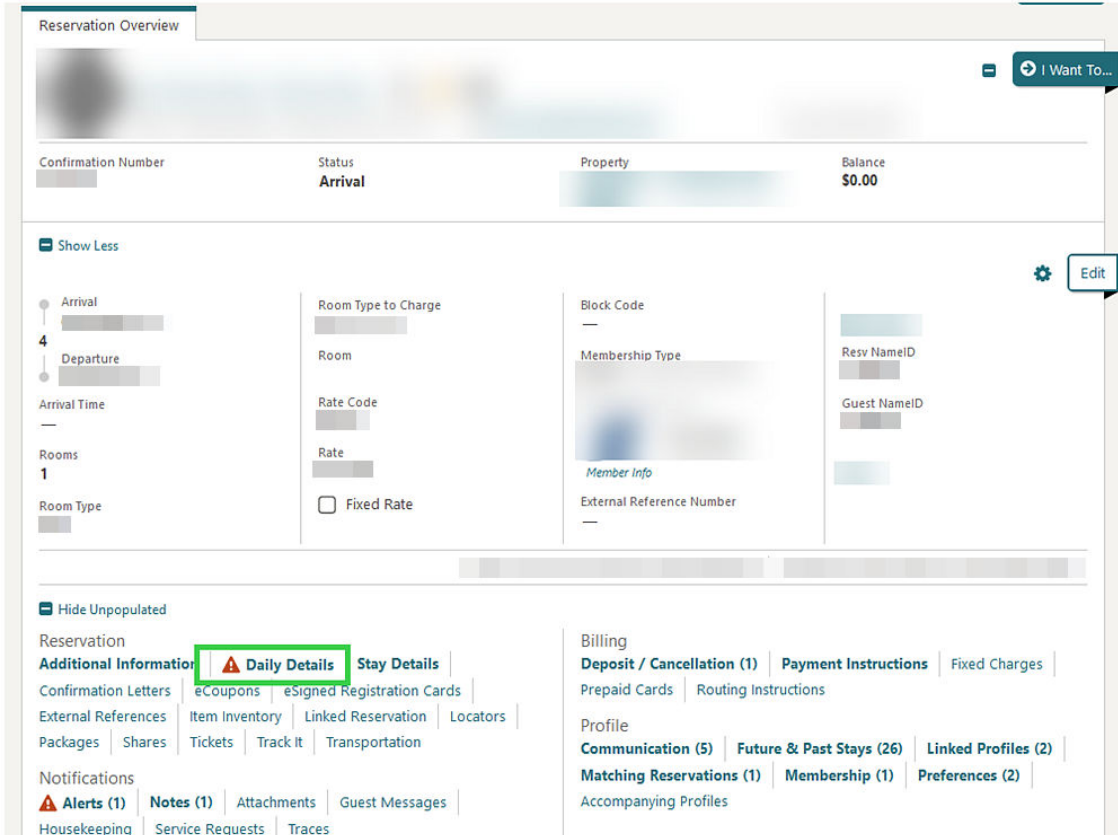
Daily Details Updated

The following updates are made to Reservation Daily Details:

A **Daily Details** link is added to Reservation search and the Reservation presentation screen to manage [Daily Details](#), with access restricted by the **Daily Details** and **Edit Daily Details** tasks added to the [Bookings group](#).

Note:

The **Daily Details** and **Edit Daily Details** tasks are automatically granted to roles with the **Stay Details** and **Edit Stay Details** tasks granted.



The screenshot displays the 'Reservation Overview' page. At the top, there is a 'Reservation Overview' tab and a 'I Want To...' button. Below this, a summary card shows 'Confirmation Number', 'Status: Arrival', 'Property', and 'Balance: \$0.00'. A 'Show Less' button is visible. The main content area is divided into several sections: 'Arrival' and 'Departure' dates, 'Arrival Time', 'Rooms: 1', and 'Room Type'. To the right, there are fields for 'Room Type to Charge', 'Room', 'Rate Code', 'Rate', and a 'Fixed Rate' checkbox. Further right, there are fields for 'Block Code', 'Membership Type', 'Resv NameID', 'Guest NameID', and 'External Reference Number'. At the bottom, there is a 'Hide Unpopulated' section with a navigation menu. The 'Additional Information' section includes a link for 'Daily Details' which is highlighted with a green box. Other links in this section include 'Stay Details', 'Confirmation Letters', 'eCoupons', 'eSigned Registration Cards', 'External References', 'Item Inventory', 'Linked Reservation', 'Locators', 'Packages', 'Shares', 'Tickets', 'Track It', and 'Transportation'. The 'Notifications' section includes 'Alerts (1)', 'Notes (1)', 'Attachments', and 'Guest Messages'. The 'Billing' section includes 'Deposit / Cancellation (1)', 'Payment Instructions', 'Fixed Charges', 'Prepaid Cards', and 'Routing Instructions'. The 'Profile' section includes 'Communication (5)', 'Future & Past Stays (26)', 'Linked Profiles (2)', 'Matching Reservations (1)', 'Membership (1)', and 'Preferences (2)'. There is also an 'Accompanying Profiles' section.

For properties with the **Profiles Per Day** OPERA Control active, you can update the **Company, Travel, Source, Group, Reservation Contact, and Billing Contact** for specific reservation dates when editing all dates using the grid. See [Editing Reservation Daily Details](#).

Reservation Overview

Room upgrade available for this reservation.

Confirmation Number
3390182

Show Less

Arrival
12-06-2023 Wed

5

Departure
12-11-2023 Mon

Arrival Time

Hide Unpopulated

Reservation
Additional Information | Call History
eCoupons | eSigned Registration Cards

Stay Details

Details | Daily Details

View Options

Date	Company	Corp ID	Travel Agent	IATA Number	So	Apply To Future Nights
12-06-2023 Wed		0012385f				<input type="checkbox"/>
12-07-2023 Thu		0012385f				<input type="checkbox"/>
12-08-2023 Fri		0012385f				<input type="checkbox"/>
12-09-2023 Sat		0012385f				<input type="checkbox"/>
12-10-2023 Sun		0012385f				<input type="checkbox"/>

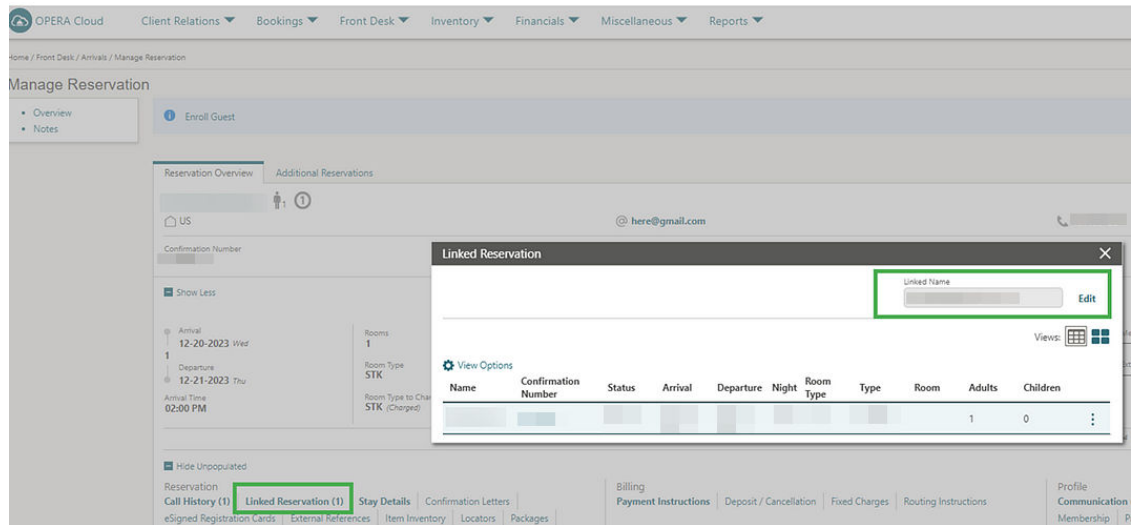
Cancel Save

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Bookings** group and grant these tasks: **Daily Details** and **Edit Daily Details**.
5. Click **Save**.

Definable Linked Name Added

An **Edit Linked Name** task is added to the [Bookings group](#), enabling you to edit the default **Linked Name** generated for linked reservations. See [Managing Linked Reservations](#).



Do Not Validate Rate Code for OHIP Reservations OPERA Control Added

A **Do Not Validate Rate Code For OHIP Reservations** OPERA Control is added to the [reservations group](#). When active, rate code validation is bypassed for reservations created and updated from POST/PUT reservation operations, allowing for reservations to be created with an invalid rate code.

IMPACT OR OTHER CONSIDERATIONS

You should activate the **Do Not Validate Rate Code For OHIP Reservations** OPERA Control only when necessary for a connected CRS (Central Reservations System) to make a reservation for a rate code not configured in OPERA Cloud.

Note:

For reservations with an invalid rate code, rate affecting changes made in OPERA Cloud (for example, extending the departure date) requires selection of a valid rate code.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and activate the **Do Not Validate Rate Code for OHIP Reservations** parameter.

External Reference Number Saved to Custom Reference Number

The channel's external reference number for reservations is saved and displayed in the **Custom Reference Number** field in the Stay Details panel.

The screenshot shows the 'Manage Reservation' interface. The 'Stay Details' panel is active, displaying various reservation fields. The 'Custom Reference Number' field is highlighted in blue, showing the value '005-543243243'. Other visible fields include 'Arrival' (21.12.2023), 'Departure' (22.12.2023), 'Rate' (\$100.00), and 'Room Type' (A1K).

Mandatory Comment Field for Deposit Payment Amount Adjustment

For the properties with **Auto Deposit Collection** OPERA Control active, the **Comments** field is mandatory if the pre-populated **Amount** (from deposit schedule) is modified. [See Managing Reservation Deposit Payments.](#)

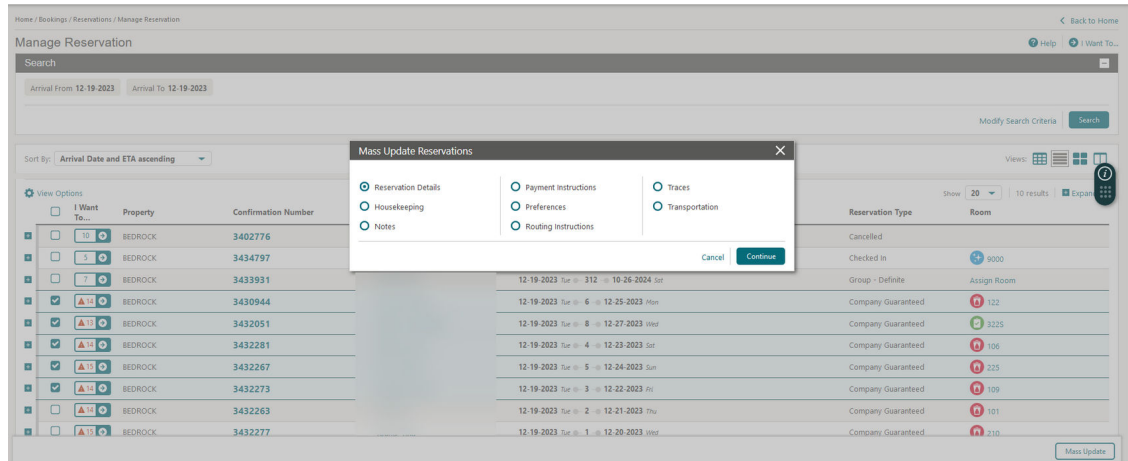
Mass Reservation Update Added

The ability to update multiple reservations (maximum of 100) is added, along with a **Mass Update Reservations** [task](#) to restrict the **Mass Update** action.

Mass Update Reservations offers the following options:

- **Reservation Details** - to update reservation stay details (**Arrival Time, Departure Time, Market, Source, Origin, ETR, ETR Comments, and UDF flex fields**).
- **Housekeeping** - to update housekeeping details (**Cleaning Time, Turndown Status, Priority**, and add a custom housekeeping task schedule).
- **Notes** - to add reservation notes.
- **Payment Instructions** - to update the reservation payment instructions.
- **Preferences** - to update reservation or reservation and profile preferences.
- **Routing Instructions** - to update Folio (window) or Room routing instructions.
- **Traces** - to update reservation traces.
- **Transportation** - to update **Pick Up** and **Drop Off** transportation details.

See [Updating Multiple Reservation \(Mass Update\)](#).



STEPS TO ENABLE

1. From the side menu, select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Bookings** group and grant the **Mass Update Reservations** task.
5. Click **Save**.

Member Points Added to Book Now

For properties with an OPERA Cloud Loyalty subscription, or when the **Loyalty Membership Configuration** OPERA Control is active and the **Award Points Redemption** OPERA Control is active, **Total Points Deducted** and **Remaining Points** details are added to Look to Book, Book Now for upgrade awards.

Stay Information	
Property	LCSCRM1
Arrival	30/07/2022 Sat
Nights	2
Departure	01/08/2022 Mon
Guests	1 + 0
Room Type	DLXQ
Rate Code	LB
Rate	300.00 IDR
Total Points Deducted	20070.00
Remaining Points	2181884248.59

Purge Reservation Attachments OPERA Control Added

For properties with the **File Attachments** OPERA Control active, a **Purge Reservation Attachments** OPERA Control is added to the [Reservations group](#). The OPERA Control defines the retention period for reservation attachment for Checked Out, Canceled, or No Show status reservations. See [Managing Reservation Attachments](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and update the **Purge Reservation Attachments** setting (730 days is the default and maximum value).

ROOMS MANAGEMENT

Advanced Credit Rules Updated

For properties with the **Advanced Credit Rules** and **Item Inventory** OPERA Controls active, you can configure Credit Rules for the **Item Inventory Rule Type**.

Credit Rules ? Help

Required Field Inactive

Rule Type

- Facility Task (?)
- Item Inventory (?)**
- Miscellaneous (?)
- Special (?)
- Travelling (?)

Property ?

Code

Description

Based On ?

Minimum Task Count - +

Credit Value - +

Apply To ?

- House
- Building

Building ?

Automatically Apply On ?

- Sunday Monday Tuesday
- Wednesday Thursday Friday
- Saturday

Cancel **Save** Save and Continue

These credits are added to task sheets that include rooms for reservations with the specified inventory items selected for the date the task sheets are being generated.

Task Sheets Back to Task Sheets

? Help New Task Sheet I Want To...

+ Task Sheets

Filter Options Legend Sort By: Room Sequence Views:

Task Sheet 1 Edit

Tasks

Rooms: 15

Attendant: —

Instructions: SHOWER - Deep clean the shower curtains. TU - Guest Linen Change (15)

Credits 300/60

Total Credits: 360

- Room Credits: 300
- **Item Inventory Credits: 15**
- Miscellaneous Credits: 30
- Travelling Credits: 15

Room Status	Room Type	Credits	Front Office Status	Reservation Status	Cleaning Time	Ser
<input type="checkbox"/> 1002	STDK	20	Occupied	Departure		
<input type="checkbox"/> 1150	STDK	20	Occupied	In House		
<input type="checkbox"/> 120	STDQ	20	Occupied	In House	21:00	
<input type="checkbox"/> 121	STDQ	20	Occupied	In House		
<input type="checkbox"/> 122	STDQ	20	Occupied	Departure		
<input type="checkbox"/> 124	STDQ	20	Occupied	In House		

Unit Status OPERA Control Added

For properties with the **Out of Order** and **Out of Service** OPERA Controls active, a **Unit Status** OPERA Control is added to the [Room Management group](#). When the OPERA Controls are activated, Out of Order/Service reason configuration is replaced with user-configurable unit statuses as **Deduct Inventory** and/or **Included in Occupancy Statistics** for Reporting and Analytics.

See [Configuring Unit Statuses](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Room Management** group.
4. Locate and activate the **Unit Status** function.

SALES

The Sales section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

Trace Definitions and Trace Owner Mapping Tasks Added

For properties with the **Auto Traces** OPERA Control active, the following tasks are added to the [Client Relations Admin](#) group for Activity Trace Definition and Trace Owner Mapping configuration:

- Trace Definitions
 - New/Edit Trace Definitions
 - Delete Trace Definitions
- Trace Owner Mapping

- New/Edit Trace Owner Mapping
- Delete Trace Owner Mapping

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Client Relations Admin** group and grant the **New/Edit Trace Definitions**, **Delete Trace Definitions**, **New/Edit Trace Owner Mapping**, and **Delete Trace Owner Mapping** tasks.
5. Click **Save**.

TOOLBOX

Export Mapping Type and Export Mappings Added to Data Import

Data Import is updated with the ability to import Export Mapping Types and Export Mappings to simplify the configuration of [export mapping](#).

See [About Data Import](#).

View Property Refresh Queue Options Added

Property refresh requests are executed sequentially. A Property Refresh Log screen is available to view the status of refreshes planned or ongoing. The list is limited to properties that you can access. Available view options are **Queue** and **History** log types for viewing the in-queue and completed property refresh requests.

- **Queue** is the default option. It shows properties that are planned with a **New** status and the property currently being processed in **Processing** status.
- The **History** option shows previously executed property refreshes (Note: this is existing behavior with no change in functionality).

The "View Refresh History" action is renamed **View Refresh Logs**.

See [Re-provisioning \(Refresh\) Property](#).

The screenshot shows the 'Refresh Property' page in the OPERA Cloud Toolbox. The header includes the OPERA Cloud Toolbox logo, navigation menus for 'Utilities' and 'System Setup', and the date 'Monday, 18 Dec, 2023'. The breadcrumb trail is 'Home / Utilities / Data Management / Refresh Property'. A warning message states: 'You are about to refresh the selected property which cannot be undone. This process will delete all transactional and configuration data associated with this property'. Below this, there is a 'Required Field' section with a search input for 'Property'. To the right, under 'Configuration', there are two radio button options: 'Utilize Configured Shell' (selected) and 'Utilize Standard OPERA Configuration'. At the bottom right, there are buttons for 'View Refresh Logs', 'Import Shell', and 'Refresh Property'.

The screenshot shows the 'Refresh Property Logs' page. The header is similar to the previous page, with the breadcrumb trail 'Home / Utilities / Data Management / Refresh Property / Refresh Property Logs'. A search bar is at the top. Below it, there are search filters: 'Log Type' with radio buttons for 'Queue' (selected) and 'History'; 'Start Date' with a date picker showing 'MM/DD/YYYY'; 'Status' with a dropdown menu showing 'New' and 'Processing'; and 'User Name' with a search input. A 'Reset' and 'Search' button are at the bottom right of the filter section. Below the filters is a table with columns 'Property', 'User Name', 'Status', and 'Start Date'. The table contains two rows: one with 'New' status and one with 'Processing' status.

Property	User Name	Status	Start Date
		New	
		Processing	

2

Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

Accounts Receivables

Bug ID	Description
36056490	Your Account Receivables aging in the Trial Balance Report will align with the AR Aging report, encompassing balances posted using the AR old balance.
36025129	Transferring compressed invoices is not allowed, even if you select both compressed and non-compressed invoices.
36001138	Accounts Receivable invoices are compressed and uncompressed successfully.
35642442	On the Transaction Research screen under Financials > Accounts Receivables>, you can only select the current business date and/or past business dates for the From Date and the To Date fields.
35335019	<p>If you generate the Account Receivables (AR) Old Balances Detailed report (aroldbaldet) with the From Date later than the value for the To Date, the message, "To Date cannot be before From Date," appears.</p> <p>If you generate the Room Revenue by Tax Type report (tax_type_details) with the From Date later than the value for the To Date, the message, "To Date cannot be before From Date" appears.</p>

Block Management

Bug ID	Description
36401569	When you change a block's status, the Autoload Forecast remains the same and does not change.
36304936	Block reservation search performance is improved.
36284545	Block Net Forecast Rates are calculated excluding package revenue when the package is included in the rate.
36284542	When Block Forecasting functionality is active, the Forecast Room and the Rate Grid update when a block is washed. This happens only when Autoload Forecast is active.
36267674	When a block has linked profiles associated with the Template reservation, the linked profiles are added to newly created reservations from the rooming list.
36284545	Block Net Forecast Rates are calculated excluding package revenue when the package is included in the rate.
36278281	Search performance for block reservations is improved.
36267674	When a block has linked profiles associated with the Template reservation, the linked profiles are added to newly created reservations from the rooming list.
36255021	When the Import Rooming List OPERA Control is active and reservation records are added to the Rooming List, any subsequent details added to the reservations save as expected and attach to any created reservations.
36216943	When accessing the Changes Log from a block, only the event records for the selected block appear when the Group is set to Events.

Bug ID	Description
36211396	A Recalculate Catering Revenue link is added to the I Want To . . . menu options for Blocks. When selected, the catering revenue for all events and catering packages attached to the block are recalculated based on package pricing and event resources.
36175822	Forecast Rooms and Rates are included in change logs.
36099830	The Cancel PM checkbox is selected by default when a PM account is associated with the block, and the status is changed to a return status.
36094220	You can create a Day Use Share Reservation within Rooming List through Manage Blocks by selecting a Block, I Want To . . . Menu, Rooming List.
36091973	If you are in a chain where there are no properties with the Opportunities OPERA Control available, the Manage Opportunities checkbox does not appear in the Manage Block search screen.
36087872	The Block Status updates for the Master/Sub Tour Series when event templates and a catering package are attached to a Sub block.
36083320	When updating Block Details for synchronized Master and Sub Blocks, the details are applied to the sub blocks. When the Block Details of the Master Tour Series is updated, the changes are applied to the selected Sub Tours.
36067831	You can create a block from the Property Availability screen and the Room Pool field if the Room Pool OPERA Control is active or from Room Type if the Room Pool OPERA Control is inactive and available in the Block Details section.
36062180	The Actual Business Blocks report filter for Room Owner is working as intended.
36057307	When tour series is selected as custom, you can follow several new lines with Block Code format.
36053684	The Master Allocation Room and Rate grid displays the number of rooms allocated and reservations picked up from the Sub Allocations.
36047440	In the Manage Block Search screen you can search for blocks using Created By field. The Created By search only allows you to select one property in the Property selection list.
36027838	When you change the status of a Master and Sub block that are synchronized, the reservation type from the master block is applied to the sub blocks. If the blocks are not synchronized, you can select Save and Apply to Sub Blocks, and the reservation type applies to the sub blocks selected.
36022523	You can change a Master Tour series block name if events are attached to sub blocks.
36014134	From the Block Presentation screen, you can edit and shorten the end date of a block if no room inventory and no events exist on that date.
36008757	You can see block status updates for multiple sub blocks.
36006755	You can add a new Account/Contact to a block successfully.
35990415	Block search performance is improved.
35809748	When you search for a Central Lead without selecting a property and then click on the indicator for Property Leads from the Manage Block screen, you can view the property leads.
33678022	You arrive at the first record in Block search results when returning back from the Block presentation screen.

Cashiering and Financials

Bug ID	Description
36459341	You can preview the End of Day (EOD) Batch reports using the Sent To option from the End of Day Reports for the previously executed EOD.
36355444	Credit card input values are correct on the Credit Card History report.
36299227	Bulk prepaid cards payment transactions are displayed as a single line on the folio.

Bug ID	Description
36293816	For the Folio Profile Validation information collection method: The Profile validation screen does not appear at the time of settlement when the required Identification Data (Guest Profile), or Tax ID (Company Profile), and Sirius Code (UDFC10) exist on the payee profile.
36289156	You can search by Travel Agent name among a large number of associated reservations.
36282845	Authorization and Settlement is successful when OPI (Oracle Payment Interface) does not return printData. PrintData is an optional field on the OPI response.
36279302	For PERC_CITY_TAX and CITY_TAX package code formulas, the tax calculates based on the rate amount that appears on the reservation when you select the Fixed Rate checkbox in the reservation.
36272519	For properties with the Credit Bill OPERA Control active, Folio History displays the correct folio amount for Credit Bills in a specific scenario including unallocated deposit folios.
36260703	You cannot transfer (settled) charges or generates for an associated billed to different windows/reservation.
36260688	You can select only Revenue transaction codes as an adjustment code. Payment and Wrapper transaction codes are not available.
36247506	The Event Store Table is updated to display the Transaction type as Reservation for the cancellation policy and the deposit policy Operation ID.
36193781	The Auto Deposit Cancellation Refund for Credit Cards OPERA Control is available for selection.
36191560	The Multi-select column is available only for resorts where the Comp Posting Multi Records Processing OPERA Control is turned On at the Hub level.
36174834	Posting charges against a reservation in On Hold status is not permitted. Additionally, the ability to post through APIs is restricted in such cases.
36171429	In the Billing screen, the membership number is partially masked (only the last four characters are unmasked) when hovering over the Business Card and the Membership Number field.
36169529	Deleting the main posting causes the removal of the generates regardless of the decimal values associated with them.
36167104	The ability to select and deselect reservations when transferring postings from a room is available.
36165597	Performance is improved when generating a fiscal folio.
36138221	Performance is improved for the NA Guest Ledger Detail report (naguestleddetail).
36130365	In a scenario where the Service Types OPERA Control is active, positive and negative payment exists with a zero balance, and you generate a folio settlement, the INTERNAL Folio Type is used to create the folio.
36119197	In a scenario where the Fiscal Folio Printing OPERA Control is on, the Fiscal Retries OPERA Control is populated, you perform Void Folio for a fiscal folio, and the fiscal communication fails: If you select retry on the message prompt, and the fiscal communication is successful, then the Void Folio screen refreshes and no longer displays the voided folio.
36108060	A credit bill is previewed successfully in Folio History when the Original Folio Stay Details checkbox is selected on the Credit Bill Folio type.
36101162	The CC (credit card) Delivery Container performance is improved.
36095285	In a scenario where the Custom Charges OPERA Control is on, a Custom Charge with a Posting Rhythm has been posted to an in-house reservation, and you perform Adjust Custom Charges, OPERA Cloud calculates the adjustment amount correctly before posting.
36085302	For Post Service Recovery Adjustment or Post Adjustment transactions, when a reason code is entered, the reason code appears in the Reason field and not updated when editing the posting.
36059509	The Central Sales property should be visible in the Currency Calculator.
36058229	The Fiscal workflow is not engaged when you settle a fiscal folio to Direct Bill in a scenario where Fiscal Folio Printing is active, and the payment method for Direct Bill is not selected as a Fiscal Folio Payment Method on the Fiscal Partner configuration screen, and other payment methods are selected.

Bug ID	Description
36049070	An issue is resolved where bulk availability would return incorrect rates in cases where a tax collection was used to calculate city taxes.
36038281	When Cashiering > Parameter > Use Deposit Posting Transaction Codes is on, update to "When the Use Deposit Posting Transaction Codes OPERA Control is active."
36029417	Folio Style 16 is updated to consider the reservation number in the following display order: Line 1 - Date, guest name, transaction description, charges or credits by reservation number. Line 2 - Reference and supplement (as available).
36028114	When you split pricing schedules for rate codes, it copies the packages and yield adjustments to each pricing schedule.
36025309	In a scenario where a Folio Type is not configured for Credit Folio and a POS Account pseudo room generates a credit bill, the folio number is successfully generated from the INTERNAL_POS_ACCOUNT sequence.
36016561	When generating the proforma invoice by date range, only the blocks for the logged in or selected property are included in the report data.
36003192	When attempting to change the generates from Non Tax Type to Tax Type, the Tax Type Rules window no longer appears distorted.
36001342	In a scenario where the Child Rates By Defined Buckets Rate Management function is inactive, the formula for CITY_TAX is configured on a Package with fields for Child One, Child Two, and Child 3 are set to N, and the reservation includes children, the formula calculation is correct and does not increase for the number of children on the reservation.
35998680	The CC delivery container default timeout is set to 3 minutes. If Oracle Payment Interface (OPI) does not respond within 3 minutes, the CC container times out at the default 3 minutes. If the interface is configured with a timeout, the User Interface (UI) and Webservice timeouts are based on the interface timeout configuration. If the Interface timeout is blank, 30 seconds is the default timeout for the UI and Webservice.
35997193	In a scenario where a Folio Number sequence has been reset and a folio is internally voided due to a Fiscal failure, if the same folio number for the folio type was generated before the sequence was reset, the postings for the internally voided folio are voided. Previous folios with the same folio type and number are not updated.
35963865	When selecting an account profile migrated from OPERA Property, you see only the company name displayed from the search results.
35917957	When the Check In Prepay Rules Front Desk OPERA Control is set to Advanced Folio Posting, charges are routed correctly, and payments are applied accordingly in both Window and Room routing scenarios.
35895963	The posting time in the finpaidout (Paid Outs) report aligns with the posting time indicated on the posting screens.
35782126	In a scenario where the Service Types OPERA Control is active, and you perform a settlement for a POS Account, the folio generates successfully.
35726752	Prerequisites: Folio No Reprint OPERA Control is active. Automatically Transfer Generates with Main Transaction OPERA Control is inactive. In the event that the bill for the associated generates is generated, modifying the price of the parent transaction is not allowed. An error message will appear indicating that "Price modification is restricted due to the generation of associated generates bills."
35494431	When splitting the price schedule for a rate code, child rates are updated in all date ranges.
34987207	When Permanent Folio Storage functionality is enabled, Folio email delivery includes the invoice attachment.

Client Relations

Bug ID	Description
36289156	You can search by Travel Agent name among a large number of associated reservations.
36273217	Clicking Edit on the Suspended Stays screen does not display an error message if the Stay Record ID is greater than nine digits.
36272703	You can search by Client ID in Manage Profiles.
36240168	You can create and save a Contact Profile using the "Save Profile and Add More Details" option.
36217029	The Future and Past Stays panel displays future reservations and past reservations of the profile in different properties when searched on the Hub level.
36214671	OPERA Chain Scheduler jobs are accessible after completion in the OPERA Chain Scheduler screen.
36181885	Deleting and and inactivating Membership can be performed on profile memberships with greater than 11 digits.
36176750	Restriction reason and checkbox are editable and data is saved without any errors on the profile.
36155283	You can create and update Trace Definition base in the AM and PM format.
36129661	You can view existing channel negotiated rates records after entering the required fields (property, channel rate code) in the search criteria.
36098817	If a company name is modified or added with any special characters, you can search existing channel negotiated rates.
36090640	When you create a new negotiated rate for any profile that has duplicates, you do not see errors when using New, Update, and Delete functionalities.
36087540	The Future and Past Stays indicator on Company Profiles displays the number of unique stays linked to the selected Company Profile (up to 26 reservations).
36084547	When you distribute negotiated rates to other properties, the Profile Changes log is recorded.
36083483	You can distribute negotiated rates for the maximum number of properties. They are not restricted to only 50 properties.
36081042	An error message does not appear while updating the communication details when TAX ID validation is enabled or disabled.
36058583	You can create or edit a profile with nationality and communication addresses. The API payload appears successfully, and the payload request shows no extra primary flag element.
36024301	Customization (Basic, Advanced, Validator) is available for the Membership field under Profile Details.
36017915	When adding a new membership to a profile, the expiry date is based on the Expiry Period configuration under Membership Type > Membership Handling.
35950738	When adding communication details to an existing profile, the communication value is validated against the existing values.
35470207	OPERA Cloud prompts and auto-selects the primary membership as Preferred when you deselect any other membership marked as Preferred on a profile.
35320563	Filter criteria for the Profile Productivity Report are renamed to Select Profile (as you can select a single profile) and Market Codes (as you can select multiple market codes).

Commissions

Bug ID	Description
35983724	The Last Exported File Sequence field OPERA Control setting is added on the EFT Export Configuration screen. This setting is pre-populated with the last generated export file number, which you can to change the export file sequence.

Bug ID	Description
35547721	<p>Descriptions are added to the Commissions Payment Activity status list of values.</p> <p>The following user tasks are moved as sub tasks to the payment activity from the Manage Commissions section of the Financials group:</p> <ul style="list-style-type: none"> - Manage Checks - Discard Checks - Reprint Checks

Country Specific

Bug ID	Description
36274847	<p>Country Specific - Portugal:</p> <p>When no financial data exists for the business day, the PT_SAFTE_104 export displays the following in the Customer section of the export:</p> <pre><Customer><CustomerID>Omisso</CustomerID><AccountID>Omisso</AccountID><CustomerTaxID>999999990</CustomerTaxID><CompanyName>Omisso</CompanyName><City>Omisso</City><PostalCode>Omisso</PostalCode><Country>Desconhecido</Country></BillingAddress><SelfBillingIndicator>0</SelfBillingIndicator></Customer></pre>
36254599	<p>Country Specific - Brazil:</p> <p>In a scenario where you perform Generate Credit Bill against a Goods Folio Type, OPERA Cloud generates the corresponding Credit Goods Folio Type. In a scenario where you perform Generate Credit Bill against a Service Folio Type, OPERA Cloud generates the corresponding Credit Services Folio Type.</p>
36254276	<p>Country Specific - Israel:</p> <p>An issue of deferred taxes not being removed from the POST IT screen (RC) is resolved by the following actions:</p> <p>Prerequisite: For your property, ensure that the country mode is set to Israel. Make sure that the Allow Deferred Taxes OPERA parameters are turned on. Set the Default Tax Type to 1.</p> <p>When you add a new item to the cart, you should observe that the relevant taxes appear on the screen, and that taxes with a zero amount should disappear automatically.</p> <p>Set Default Tax Type to 0: Upon adding a new item to the cart, the respective taxes should be added to the previous tax records, similar to how it accumulates when the Default Tax Type is 1. If any posting record is deleted by selecting the 'X' symbol, the chosen record, along with its associated tax, should be removed.</p>
36182319	<p>Country Specific - Portugal:</p> <p>When the Generate Pro-Forma Folio OPERA Controls Cashiering parameter is on and the Folio Type for Pro-Forma does not exist, the folio is not generated and an error appears stating: "Pro-Forma Folio Type does not exist in this property."</p>
36171813	<p>Country Specific - Thailand:</p> <p>The th_daily_tax report can be generated for properties with a maximum of 80 characters set up for the Property Name value in Property Configuration > General Information.</p>

Bug ID	Description
36170110	<p>Country Specific - Portugal:</p> <p>The PT_SAFT_104 Country export is updated.</p> <p>In a scenario where the room rate is posted for a zero rate reservation with a package attached and an Information folio is then generated, in the Working Documents section the Quantity is considered in the amount calculations. In addition, calculations are updated for Tax Payable, Net Total, and Gross Total tags in the Working Documents section.</p>
36138543	<p>Country Specific - Thailand:</p> <p>The Daily Tax Report [th_daily_tax.rep] displays the Summary [Total (VAT DATE)] section aligned when multiple dates are selected.</p>
36131160	<p>Country Specific - Philippines:</p> <p>The sample_payment_philippines merge code CF_COMPANY_NAME displays the Payee Name from routing instructions when the Payee Profile in routing instructions is a Company or Travel Agent Profile. The update appears automatically for customized sample_payment_philippines reports with the merge code CF_COMPANY_NAME already existing. Ensure the merge code is added to each page of the receipt.</p>
36104867	<p>Country Specific - Poland:</p> <p>In a scenario where a package with inclusive taxes is posted using Post Rate Code or using the End of Day, the Sample Folio Poland (sample_folio_poland.rtf) displays the correct amounts when rounding is involved, so that the amounts in the Total section are correct sums of the individual transactions.</p> <p>NOTE: Re-customization of the customized folio is not needed.</p>
36030364	<p>Country Specific - Italy:</p> <p>In a scenario where the Information Collection Methods OPERA Control is populated with IT_LOTTERY_NO, you begin a settlement on the Billing screen of an in-house reservation, and switch windows on the Folio Settlement screen, the Before Settlement Actions window for Lottery Number remains hidden until the end of the settlement workflow.</p>
36018212	<p>Country Specific - Italy:</p> <p>The Stamp Duty Threshold OPERA Control accepts a comma character as the currency separator (for example, 2,34) when the Currency Format of the property is configured with a comma as the currency separator (for example, 1.234.560,00).</p>
36014915	<p>Country Specific - France:</p> <p>Daily Archive Exports (DAILY_ARCHIVE, DAILY_ARCHIVE_DAY) is changed to include records for the existing JET Event 20 (Period fiscal archiving) in the <AuditTrail> section of the Exports.</p> <p>Note: The Exports must be recreated from a template for the change to take effect.</p>
36014021	<p>Country Specific - Italy.</p> <p>ITALY: IT_E-INVOICE_DAY export generates successfully.</p>
35979644	<p>Country Specific - Greece:</p> <p>The Universal Payload contains the net amounts for Stay Over Tax when the functionality is active.</p>

Bug ID	Description
35594895	Country Specific - South Africa: In a scenario where an in-house reservation exists with a Tax Type and corresponding tax rate, and you update the length of stay where the Tax Type automatically changes with a different tax rate, OPERA Cloud correctly recalculates the taxes and posts adjustments accordingly.

Events

Bug ID	Description
36160236	In the I Want To . . . menu, you can go to Manage Catering Package on a block with an existing catering package.
36138525	You can add multi package event notes to block events when adding a catering package.
36096924	You can enter only positive numbers in the Manage Catering Package screen.
36078214	Packages Attendees appears as expected on the Banquet Event Order (BEO) when one or more package events are deleted and the package attendees updated.
36008918	When you change dates and/or the status of a block, the events update accordingly.
36006037	You can modify and save changes made to menus.
35996826	You can add multiple translations in the Edit Menu Item screen.
35992445	You can view Event Codes and Day Types in the 1 Day View of the Function Diary when the start time is 12:00 a.m.
35992017	You can view Out of Service spaces for a particular date range in the Function Diary and Out of Service for combo rooms.
35987356	You can create a function space when Exclude from Forecast is selected and remove the Exclude from Forecast flag when automatically deselected, but can be updated manually. When copying an Event to another function space, the Exclude from Forecast flag defaults to the value of the selected function space.
35972227	You can modify Menu Item Class or Menu Class details with more than 30 characters.
35970842	You can view all events for a selected date range.
35915130	You can create events by clicking on the Start and End times. The 1Day View and Start Time is 12:00 a.m.
35838757	In the Manage Event search screen when searching by date range and navigating to the Event Resources screen, the search criteria is retained when navigating back to the Manage Event screen. When navigating to the Event Resources screen for a specific event from the Management Event screen, the correct event is highlighted when it does not appear on the first page of the search results.
35820431	Performance is improved when you add events and function spaces to blocks.
35812464	You can see a combo room or an element with space information where both spaces should be populated the same.
35127919	When generating the Banquet Event Order, the number of pages are consistent when switching the Sort By selection.
34847466	You can select a hotel code by user preference in the Catering package screen.
34773244	You can move multiple menu items in the Menu Items screen.

Exports

Bug ID	Description
36241805	Back Office exports generate with the correct separators included based on their configuration.
36154710	When no data is available to generate the Back Office OPERA Property exports, you receive the following message: "The export successfully generated the files <filename>.txt."
36108735	The IT_E-INVOICE and IT_E-INVOICE_DAY exports are generated from OPERA Cloud/Miscellaneous/Exports/Country and are sorted based on the folio generation dates/times with the most recent ones at the top.

Front Desk

Bug ID	Description
36304276	The business logic to set Offset Base Type on an Advanced Dynamic Base Rate Pricing Schedule is updated.
36264690	Performance is improved for interface status updates when completing check-out or room move on a reservation.
36259311	In properties where the Auto Check In of Advance Checked in Reservations OPERA Control is active, the internal user AUTOCHECKIN is created the first time the processor runs. This user is necessary for the auto check-in processing of advance checked-in reservations.
36241653	You can edit the existing comp routing instructions.
36138981	You can search for reservations in the Room Assignment screen by the room statuses of the rooms assigned to any of the reservations.
36119049	You can check in and advance check-in (when the Advance Check In OPERA Control is active) a reservation once it is confirmed. Reservations that are still in the process of creation cannot be checked in/advance checked in.
36116932	You can create a One Shot Key for Vacant and Occupied Rooms.
36115602	When the Component Verification OPERA Control is active you can do a room move or room assignment from one Component Suite Room Type to another Component Suite room type.
36110347	When assigning rooms using the Auto Assign functionality on the Room Assignment screen, the "Room is already assigned <Confirmation Number>" message appears on the Status screen for reservations where a room had already been assigned.
36090793	In a scenario where the Custom Charges OPERA Control is on, and a reservation exists with a lesser number of persons on the first stay night than other stay nights, you can successfully add Custom Charge Exemptions based on the number of persons for any stay night.
36090114	You can generate an eSignature Registration card from the I Want To . . . menu on the Manage Reservation Overview screen.
36053961	On the Arrivals Detailed Report (res_detail), Stay Statistics are can be populated based on all properties within the chain if the Multi Property OPERA Control parameter is on.
36022587	You can select and save a Sort Order option in the Room Move (room_move) report.
36011411	In OPERA Controls, the Front Desk Setting for Auto Advanced Bill Payment Method allows the selection of payment types configured as "Others."
36010410	You can successfully filter reservations using VIP Code, Specials, and Room Type when creating Guest Messages and Reservation Traces.

Integrations

Bug ID	Description
36459561	The new pointsRequired element is added to the OPERA Web Self-service (OWS) Membership WSDL for the FetchRateAwards request.
36427494	The OPERA Web Self-service (OWS) FetchProfile response returns special characters.
36304276	The business logic to set Offset Base Type on an Advanced Dynamic Base Rate Pricing Schedule is updated.
36297015	The "get token" workflow for the Bulk Compensation posting in the Shared Security Domain (SSD) environment works as expected.
36272572	The Check Out Business Event (BE) is triggered when performing a check-out with the Open Folio option.
36247465	The FetchReservationExt HTNG2008B operation works as expected whether the Enable Trace For Availability And Booking Request OPERA Control is turned On or Off.
36247451	The OPERA Web Self-service (OWS) invoice operation returns the invoice details of a given reservation without error.
36206364	New elements pointsRequired is added to the OPERA Web Self-service (OWS) Membership WSDL for FetchRateAwards request.
36182201	Business Events (BE) delivery performance is improved by client caching and multi threading.
36140722	In Outbound DLS when creating a New/Duplicate/Lost key with an additional rooms key request, the description shows additional rooms information without any typos, for example: New key created for (guest name for Room D201) with additional rooms OUT1.
36138398	KIOSK check-in picks up the rooms that are in inspected status and API fetches sequentially until it finds a room that is inspected and assigns that room to the booking.
36122752	OPERA Web Self-service (OWS) Reservation service operations work as expected with reservation ID in the request.
36114332	Fiscal Integration Updated: OPERA Universal Payload improvement for the exchange rates displays 12 decimals. The path is: OperaFiscalPayload.HotelInfo.ExchangeRates.ExchangeRateInfo.ExchangeRate.
36106065	The OPERA Electronic Distribution Suite (OEDS) wizard installation is enhanced to improve and increase the HTTP threads when sending outbound messages.
36037077	On the External Systems screen, you can delete a property associated with the corresponding external system.
36035165	Data Value Mapping conversions are applied to the REST API calls when the request header contains externalData=Y and x-externalSystem =<ExternalSystemCode>, and the response is given with the converted values if conversions are defined.
36034123	You can to post fixed charges using the Oracle Hospitality Integration Platform (OHIP) service account connectivity whether the Transaction Code by User Role OPERA Control is active or not.
36030118	When the Wake Up Calls OPERA Control is active, the Create Wake Up Call Business Event generates even when the PBX interface is not configured in the property. When the PBX Interface is configured in the Property: A user created Wake Up Call for a Room that is not imported in the PBX or imported, but is now allowed for Wake Up Call, the Create Wake Up Call BE is not triggered. When a Follow Up Wake Up Call is Cancelled/Deleted, then the Main Wake Up Call Follow Up Time is updated to show a blank value.
36027772	The Changes Log Key Failed Action Type Description length is increased to 2,000 characters.
36019461	The Business Events Listener can effectively handle multi-byte characters within the requested payload.
35981667	For Create Keys and Outbound externalRoomKeys API: <ul style="list-style-type: none"> KeyValidityStart and KeyValidityEnd format is ISO 8601 Standard format. YYYY-MM-DDTHH:MM:SS.SSSZ. The noOfKeys is in integer format: "noOfKeys":1. The createExternalRoomKeys API is updated to show version 23.3.0.0 and OPERA Cloud.

Bug ID	Description
35980761	OPERA Xchange Interface (OXI) inbound from the IA endpoint works as expected with the external resort name in the query parameters.
35966279	An Update Transaction Code Business Event is generated when you update the Adjustment Transaction Code, Manual Posting Flag, Membership Flag YN, Paid Out Flag, and Revenue Group data elements in a transaction.
35955564	Fiscal Integration Update: The OPERA Universal Payload is improved for the Deposit Receipt Revenue Bucket Total Gross. Path: OperaFiscalPayload.HotelInfo.DepositReceipt.RevenueBucketInfo.BucketCodeTotalGross.
35952054	In Channels, a change is applied to avoid duplicate communication details on reservations.
35904703	You can see channel users in the Users selection list for change logs under the Miscellaneous module.
35824264	When Send Valid Start Date is deselected in the DLS Interface, and you create a new key, KeyRequest always has the Reservation Arrival Date in the GuestArrival tag. For a Duplicate Key, the GuestArrival tag also populates with the reservation arrival date (same as the New Key value). To deselect the Send Valid Start Date, select the Administration menu, select Property Interfaces, and then select DLS, Edit, and General Information.
35269261	OPERA Xchange Interface (OXI) processor error handling improvements avoid restarts of services to resume message processing.

Inventory

Bug ID	Description
36010657	The Occupancy link in Property Availability is updated to include Inhouse reservations.
35996963	Property Availability no longer freezes when you click "Back to Home."
35597704	The Manage Restrictions screen displays all daily restrictions in the day view.

Membership

Bug ID	Description
36401581	You can activate or inactivate a membership attached to a profile successfully.
36327213	Membership Details remain on the reservation after Checkout. However, you must refresh the Billing screen in order to highlight the Membership Panel.
36240736	You cannot inactivate or delete a Primary Loyalty Membership from a profile if the profile has active rate/upgrade/package awards on a reservation.
36182564	Tier Management is unavailable on a guest/contact profile and should be done only from Client Relations> Membership> Tier Management.
36173933	You can add a confirmation number or external reference number to an existing membership claim.
36155105	The correct date is considered for the Tier Management process and tier projection as configured for the Membership Type Points Calculation set to the rolling calculation period.
36154062	The Membership Card Number is generated on an incremental basis when the sequence is configured for Card Number Auto Generation under Card Number Details configuration for a Membership Type with Loyalty Class.
36036905	Rule conditions are available in Membership Type Point Calculation Rules only for rules based on Revenue/Stay/Nights and not for Enrollment.

Bug ID	Description
35427749	You can successfully schedule the <code>loyalty_member_stay</code> as a Scheduled Report from Manage Reports and generate it as expected with no errors.

Miscellaneous

Bug ID	Description
36118994	When searching for Group = Event in the Changes Log, all entries are returned.
36087306	The basic authenticator request using query parameters (username and password) for OAuth tokens are not supported. The username and password should be part of the request body for OAuth tokens.
35947996	Changes logs are captured for the Lookup Flag field available on the External System screen.
35774697	Events are staged successfully with a default Timeout from Library and Custom timeout.
35555654	The OPERA Cloud User Interface is translated into the language you select.

Mobile

Bug ID	Description
36255990	Use the Room Status menu option to change the room status of rooms in the property.
36005238	The Task Companion View My Room List option displays all rooms on the IOS Safari browser.

Property APIs

Bug ID	Description
36320949	When GDS (Global Distributions Systems) sends a reservation with a membership number that does not match in OPERA Cloud, OPERA Cloud creates the reservation is created without a membership attached.
36289572	Pseudo room inventory no longer appears in the <code>getRevenueInventoryStatistics</code> operation in the Async API (INV Async).
36282851	When GDS (Global Distributions Systems) sends a reservation with a membership number that does not match in OPERA Cloud, OPERA Cloud creates the reservation is created without a membership attached.
36255696	You can use the Do Not Validate Rate Code For External Reservation OPERA Control to create and update reservations using <code>postReservation</code> and <code>putReservation</code> with a rate code that does not exist in OPERA Cloud.
36212516	The ASYNC <code>getRevenueInventoryStatistics</code> API operation returns distributed revenue in its response.
36168562	The <code>getReservationsDailySummary</code> Async REST API now includes revenue posted to reservations on the departure date.
36160544	You can create and attach Company, Travel Agent, and Source profiles using the POST Reservation API while using the Corporated profile id type for <code>resProfiles</code> and <code>stayProfiles</code> reservation objects.
36150729	You can use the <code>profileId</code> query parameter on <code>getReservations</code> REST API to search for reservations by a Guest Profile ID.
	The unsupported query parameter, <code>profileIds</code> (plural), is no longer on the specification for <code>getReservations</code> .

Bug ID	Description
36148831	The createPropertyLeads operation is now available in the Block (BLK) API. This operation allows you to copy the central lead template to one or multiple properties as blocks or opportunities.
36111976	The resv id list tag is removed from Outbound DLS, One Shot Key Request, as reservation_id details are not needed.
36077385	The PostNegotiatedRates API has a validation limit of a maximum 20 profiles to be updated for negotiated rates codes. An added validation allows the creation of a maximum 1,000 negotiated rates codes at a time.
36077234	The SHOP API getPropertyOffers response returns the creation date per the deposit policy absoluteDeadline for deposits due at a booking.
36073496	Reservations created from the POST Reservation, which do not include a Market Code or Source Code, are created with the Market Code and/or Source Code configured on the selected rate code.
36073462	You can run the async setAllocation for the Room and Rate Grid for multiple days with multiple rates, and the Room and Rate Grid updates as expected.
36054921	Messaging-SVC: Failures while inserting message counts are corrected.
36039692	The APIs deleteNegotiatedRates and distributeNegotiatedRates are now publishable.
36018032	The postRestrictionProcess async operation works as expected with the multiple values sent in the roomType array element of the requested payload.
36017306	You can access the Payment Instructions panel for a pseudo room reservation marked as Always Checked In. The getReservation API response returns the value for AlwaysCheckedIn using the AutoCheckInRoomType fetchInstructions.
36016874	The postRestrictionProcess async operation works as expected with the 202 Response Status code.
36013236	When copying a rate code using Postman, the correct messages appear.
36003881	OPERA IA users can fetch IFC/CPI OWS APIs.
35985343	GetBlockAvailability can be run for only one rate code at the time even if the block has multiple rate codes.
35972662	When running the RQ for getBlockAvailability with multiple rates, you get the RS with the blockTotalAvailability with the correct amounts gross and net for the rates for the block room types.
35953553	getBlocks is updated to not display User Defined Fields (UDF) parameters that are not supported.
35908004	The POST Reservation API validates against configured Credit Card Types in OPERA Cloud when using the the attribute userDefinedCardType under paymentCards.
35796288	A change to getPackages was implemented for the response to include calculatedPrice even when no children request parameter is provided.
35626599	DeleteMultipleEvents specs are available for third party integrators.
35625793	The getWakeUpCalls REST API operation is available, and you can use it to get existing wake up calls on an in-house reservation.
35498461	InventoryStatistics API verification limit on the number of days is updated to 62 days. Property Availability is updated to display availability in month view.

Reports

Bug ID	Description
36320949	You can preview the res_detail report for Data Type Stay Dates for past dates and current dates.
36136553	When printing the task sheet reports for a task sheet set that was generated for the next day, the report parameter date filters default to the next day.
36008356	Department codes are not duplicated in the Department Codes Report parameter on the Reservation Traces report.

Reservations

Bug ID	Description
36334301	If there is a difference in the posting attribute (included in Rate, Add to Rate Separate Line, Add to Rate Combined Line) between how a package is configured in Package Administration and on a specific rate code, Rate Code Package configuration is considered when calculating a reservation's rate amount and total cost of stay.
36307587	When the Room Type to Charge (RTC) OPERA Control is inactive, and you update the room type on a reservation, after refreshing the rate, the rate amount for the newly assigned room type is applied to the reservation.
36279306	Reservations created from GDS (Global Distributions Systems) can have a membership attached only if the membership is available on the reservation's primary profile.
36255986	When you create share reservations from Create New Share, and the reservation dates differ from the reservation accessed, the new share reservation retains the selected stay dates and saves as expected.
36186688	When Waitlist functionality and Pre-Registration Check In OPERA Controls are active and a reservation is booked as a Waitlist reservation and then accepted as a reservation, you can pre-register the reservation and the "Reserved" status remains.
36170443	Updates to the Pre Stay Charges posting privilege in Payment Instructions is reflected in the Changes Log for the reservation.
36155461	The Award Number Populated Y/N attribute is listed as an available attribute in the Hub level and the Property level.
36150699	The null pointer error that appeared while selecting the Rate Info link on the Stay Details panel is resolved.
36145061	When in Hub mode, you can view Award Number Populated Y/N and Room Features attributes.
36133331	Auto Attach Traces attached to a reservation without a defined arrival time are set to the check-in time as configured for the property. If the arrival time for a reservation is updated, the time assigned to an Auto Attach Trace on the reservation updates automatically if the time on the trace was not manually changed and/or marked as Completed.
36123349	The Reservations and Cancellations Dashboard tile correctly calculates reservations and excludes pseudo reservations.
36114345	In the Look to Book Sales screen, Guaranteed and Non-Guaranteed Membership rates under the Membership Rates display set appear only when searched with a profile that has the specific Membership Type.
36099730	When Child Rates are used and Multi-Segment reservations are being created with children, ages require a value and display as mandatory in segments.
36096736	When you "reverse check out" a reservation, the Departure time (ETD) field is cleared and updated once the reservation is checked out again.
36087632	When the Profiles Per Day OPERA Control is active and profiles are added to a reservation on a per day basis, they remain associated with the assigned days after the reservation's departure date and are visible in Daily Details.
36008356	Department codes are not duplicated in the Department Codes Report parameter on the Reservation Traces report.
36071353	Reservation Search screens display the correct color when the Market Code or VIP Level configuration have the color set to gray.
36050213	Error messages are updated for copying Deposit and Cancellation Rules Schedules to clarify why a specific schedule may not be copied due to either the Rule, Rate Code, or Reservation Type not existing at the target property.
36049482	You can attach add-on package(s) using the postReservationCopy REST API when the copyPackages attribute is sent as false.

Bug ID	Description
36040119	The profile membership is auto-attached to the reservation upon check-out when the Membership Action is "Auto Attach" and the reservation status selected is "Check Out" under the Membership Handling configuration.
36039565	When Room Rotation functionality is active, and an Owner or Owner Referral Profile is populated on the Look to Book Sales Screen, the corresponding Indicator (Owner or Owner Referral) appears in Profile Information regardless of whether the OPERA Control for Profile Lookup is active or not.
36038052	You can fetch the records without delay for a profile and a reservation under the Future & Past Stays panel.
36033270	The Reservation Search screens correctly display Linked Reservations with the same color of grey and grouped together as expected.
36032034	On the Look to Book, Book Now screen, The Total Cost of Stay for reservations with a discount applied to a negotiated rate is calculated based on on the selected Room Type to Charge (RTC).
36030727	The Res_statistics1 report correctly generates statistics when a specific block is selected.
36027786	When updating the Origin Code on a copied reservation, the selected Origin code is successfully saved.
36011634	You can search for existing reservations and attach them to a travel agent/source when searching for a travel agent/source with no outstanding commissions (no commissionable reservations attached) and navigating to the Manage Commission screen.
36010144	When updating the payment method in Payment Instructions, the updated payment method is immediately reflected in Routing Instructions.
35990680	Reservations and Profile Attachment permissions are working based on the Role Manager task granted.
3598972	You can override availability when removing a reservation upgrade from a reservation, allowing you to revert the room type on the reservation to the one originally booked prior to the upgrade.
35988770	On the Reservation Search screens, the value for Last Room is always populated for repeat guests regardless of the OPERA Control setting, Guest Stay Indication.
35952772	When Accompanying Guests exist on a reservation, and you update Transportation Pick Up or Drop Off times, Accompanying Guests remain.
35959145	Reservation Stay Revenue correctly displays folio history for checked out reservations.
35935857	Rate amounts in the Future and Past Stays reservation panel appear in the currency code for the respective reservation's rate code.
35851915	When copying the deposit, cancellation, and guarantee schedule, the pubsub event's excludeList and payload will have the same recordId.
35820812	When creating a reservation that has a rate code with pricing in a foreign currency, the exchange posting type is inherited from the exchange posting type configured on the reservation's rate code.
35792567	You can select and display both Profile and Reservation Notes of the same note type on the Rate Variance report.
35755326	You can add Payment Instructions to a personalized or customized panel view on the Reservation screen without affecting the display of other panels added within the same view.
35655543	You can schedule the Reservation Booking Pace report.
35649437	Reservations with the TA Profile Changes report correctly shows reservation records in which TA profiles were added, changed, or detached with no performance issues.
35624247	The package description appears when adding award packages to a reservation.
35601260	Market Codes configuration allows selecting gray as a color definition for existing and new market codes. Properties migrated from OPERA 5, where a color was not defined for a market code, default to a gray color.
35525518	The package forecast report is updated to exclude reservations with a cancelled status.

Bug ID	Description
35508813	When a hurdle is reached, the Availability Analysis screen displays this message: "The Rate/Room Type is Closed for this Date Due to Yield Restrictions."
35454593	When searching for reservations without providing at least one of the following search filters, results returned are restricted to reservations with an arrival date greater than the current business date less 1 year: Arrival From, Departure From, Departure To, Confirmation Number, Name, and Membership Number.
35406622	When you enter any character in the Reservation Type field and tab out, the list of values of all available reservation types appears.
35137720	Cancellation Policies, when created in Administration, Booking Rules and Schedules, and Cancel Penalties, throw a validation if a code already exists where the same record is trying to be configured/sent from Postman for lower case characters. If a code is sent by Postman for a Cancel Penalty in lower case letters, the code will be visible in OPERA Cloud with capital letters to match other functional areas.

Role Manager

Bug ID	Description
36097258	As a multi-chain user, you can view chain properties in the Property selection list.

Rooms Management

Bug ID	Description
36276011	The margins on the Vacant Rooms report (hkvacroom) are widened to accommodate the maximum number of characters for room numbers.
36119912	In properties where the Housekeeping Task Scheduling OPERA Control is active, you can add tasks to the reservations' Housekeeping Schedule (calendar) for any task that has a task schedule configured for the reservation's room type or any task that has a task scheduled with a blank room type.
36101830	You can manually add task sheets to an existing task sheet set for the next day that was created automatically.
36037935	In properties where the Housekeeping Task Scheduling OPERA Control is active, you can move rooms from one sheet to another (including to a task sheet that was manually added to an existing automatically generated task sheet set). The rooms that are being moved will retain their assigned task(s) during the move process.
36022536	The room type sequence is identical between the Search screen and the Room Type selection list.
36000868	For properties with the Advanced Credit Rules OPERA Control active, the mobile Task Companion shows the Room Credits along with the Rule credits for each task sheet.
35995941	In properties where the Inspected Status OPERA Control is inactive, clean rooms are represented by a green icon. In properties where the Inspected Status OPERA Control is active, clean rooms are represented by a blue icon, and inspected rooms are represented by a green icon.
35988218	In properties where the Turndown OPERA Control is active, you can access the Turndown task sheet report from the Turndown task sheets link on the Task Sheets Dashboard tile.
35983918	In properties with the Out of Order OPERA Control active, you can delete multiple Out of Order records by selecting the rows in the Results grid and then selecting the Delete option in the ellipsis.

Bug ID	Description
35972143	The description of the Vacant Room Status OPERA Control is updated to provide clear information. When you edit an existing Vacant Room Status record that was processed during the end of day, the Number of Vacant Days and the Date From fields are read-only.
35945461	When you are starting to clean a room or go on break using the Task Sheet Companion, other users can view your User ID and the time the room/break was started when hovering over the broom/coffee mug icons in the task sheet screens.
35897177	Housekeeping Forecast ->Arrivals/Inhouse/Departure Rooms Search Results count is same even when the sort order is changed in the Manage Reservation screen.

Sales

Bug ID	Description
36174016	You can create and update Trace Definition base in the AM and PM format.
36155255	The Rep_activity Reports Header shows the correct dates, and dates are sorted.
35945513	Contact email and phone get changed to Account Primary email and phone when Activity Owner is changed, and at Activity Search and the presentation screen, it displays the contact primary details if no contact, then the account's primary details.
35433178	An issue where some Activities incorrectly displayed start dates later than end dates is resolved.

Toolbox

Bug ID	Description
36041608	A new value, "Invalid AR Paid Amount," is available under the Check Additional Imbalance Issues option to address discrepancies in paid amounts within Accounts Receivables.
36041517	OPERA Cloud Toolbox Queue Statistics results show the properties belonging to the logged in user context chain for reviewing queue statistics.
36037170	Use the Imbalance Analysis tool to scrutinize and address Accounts Receivable imbalances. Employ the View Details option to inspect amounts that deviate from the balance. After a meticulous analysis of the details, proceed with the necessary corrections without encountering any errors or screen freezes.
36031962	You can change the owner of a block without comparing the default resort value of the original owner through Update Owner in Utility Toolbox.
36013037	The ID - getMultiPropertyChannelRatesAccess operation is added to Service Locator.
35434117	You can submit a new job using synchronization even when disabled jobs exist.
35313382	You can view Passerby Stay Records details for a profile under Stay Statistics when a Passerby Stay Record is imported.

3

Deprecated Features for OPERA Cloud Services

This section contains the deprecated features or functionalities reported in this release.

Populate Price Cache Deprecated

The Populate Price Cache OPERA Control is deprecated.

REST Operation Deprecated

The postProforma REST operation is deprecated.

1099 Reporting OPERA Control Deprecated

Removed the 1099 Reporting OPERA Control from the General group.

Hide Enhanced Room Rate Description Deprecated

The Hide Enhanced Room Rate Description functionality is no longer supported in OPERA Cloud. Thus, the corresponding OPERA Control is removed.

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System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.