

Oracle Hospitality OPERA Cloud Services

Release Readiness Guide



Release 24.2

F96123-01

July 2024

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

Revision History

Table Revision History

Date	Description of Change
July 2024	Initial Publication

1

Feature Summary


Column Definitions


SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.


CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

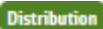
Features that are specific to:


Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. 

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. 

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. 

Oracle Hospitality OPERA Cloud Central Management Services are marked with the Central badge. 

Oracle Hospitality OPERA Distribution Channel Cloud Services subscription are marked with the Distribution badge. 

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
BLOCK MANAGEMENT		
Master Sub Block Management Updated	SMALL	
Group Profile Added to Create Block	SMALL	
Autoload Forecast Updated	SMALL	
CASHIERING AND FINANCIALS		
Billing Reservation Search Updated for Transferring Charges	SMALL	
Bulk Comp Posting Approval Added 	SMALL	
Check for Credit Bill Folio on Settlement OPERA Control Updated	SMALL	
Internal Credit Bill for POS Accounts OPERA Control Added	SMALL	ACTION!
Migrated Folio History and End of Day Report Archive Added	SMALL	
Multiple Credit Bill Folio Types OPERA Control Added	SMALL	ACTION!
Multi Currency Starting Amounts Added to Cashiers	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Posting Rhythm Updated for Package Awards Loyalty	SMALL	
Promotions Routing Updated Gaming	SMALL	
Preferred Discount Membership OPERA Control Added	SMALL	ACTION!
Sample Folio Data Model Updated for Child Age Buckets	SMALL	ACTION!
CLIENT RELATIONS		
Channel Negotiated Rates Updated Distribution	SMALL	
Owner Referral Records Updated	SMALL	
Relationships Management Updated	SMALL	
COUNTRY SPECIFIC		
Country Specific - Egypt - TOURISM_TAX_EGYPT Tax Function Added	SMALL	
Country Specific - Germany - City Tax Updated	SMALL	
Country Specific - Israel - Deferred Tax Updated	SMALL	ACTION!
Country Specific - Italy - Multiple Updates Added	SMALL	ACTION!
Country Specific - Philippines - Sample_Folio_Philippines Template Updated	SMALL	
Country Specific - Poland - Sample Folio Template Updated	SMALL	ACTION!
Country Specific - Portugal - PT_SAFT_104 Country Export Updated	SMALL	
Country Specific - Portugal - PT_SAFT_104 Export Updated	SMALL	ACTION!
Country Specific - Romania - Convert Folio Added	SMALL	
Country Specific - Taiwan - Currency Exchange Receipt Data Model Updated	SMALL	ACTION!
EVENTS		
Option to Move Events Added When Block Dates Are Expanded or Decreased	SMALL	
EXPORTS		
CC Accruals Added to City Ledger Export	SMALL	ACTION!
FRONT DESK		
Daily Details Added to Check-in	SMALL	
INTEGRATION		
Brazil: OFIS Partner List Updated	SMALL	
Italy - Fiscal Integration Updated	SMALL	
Fiscal Export Mapping Updated	SMALL	
OPERA Fiscal Integration Cloud Solution Added	SMALL	ACTION!
Profile Business Events Updated for Negotiated Rates	SMALL	ACTION!
MEMBERSHIP		
Mask Membership Numbers OPERA Control Added	SMALL	ACTION!
Membership Claim OPERA Control Added Loyalty	SMALL	ACTION!

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Points Exception Management Added Loyalty	SMALL	ACTION!
Points Expiration Updated Loyalty	SMALL	
Resync Stay Records to External System Added	SMALL	
PROPERTY APIs		
ACT - putActivitiesBulkUpdate Added	SMALL	
BLK Async - ShiftBlock Operation Added	SMALL	
BLK - getBlocks Operation Updated	SMALL	
BLK - postDefaultBlockCode Added	SMALL	
BLK - putBlock Operation Updated	SMALL	
CRM Async: postStayRecords Operation Added	SMALL	
CRM Config: post/put/getMembershipType Operations Updated	SMALL	
CRM - getMembershipPointsExceptions and putMembershipPointsExceptions Operation Added Loyalty	SMALL	
CRM - getCompanyProfile Operation Updated	SMALL	
CRM - getMembershipTransaction Operation Updated Loyalty	SMALL	
FOF Outbound - postRoomKeysOutbound Operation Added	SMALL	
FOF - postExternalRoomKeys Operation Added	SMALL	
HSK - getHousekeepingDailyInfo and setHousekeepingDailyInfo Added	SMALL	
New Operations Added in Leisure Management (LMS) API	SMALL	
RSV - getPreConfiguredRoutingInstructions API Updated	SMALL	
REPORTS		
Definable Manager's Report Updated	SMALL	
RESERVATIONS		
Combine Shares Search Updated	SMALL	
Daily Details Changes Icon Added	SMALL	
Default Routing Instructions Updated to Include Begin and End Date	SMALL	
Default Share Pricing Distribution Method OPERA Control Added	SMALL	ACTION!
Housekeeping Daily Information Added	SMALL	
Linked Reservations Updated	SMALL	
Multi Property Move Reservation Updated	SMALL	ACTION!
OPI Cloud Token Proxy Service Added	SMALL	ACTION!
OPI Cloud Token Proxy Service Added Distribution	SMALL	ACTION!
OPI Cloud Token Proxy Service for Reservation Sales Screen Added Central	SMALL	ACTION!
Pay By Link for Deposit Requests Added	SMALL	ACTION!

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Rate Award Reservation Cancellation Updated Loyalty	SMALL	
Reservation Color Hover Text Added to Search Results	SMALL	
Reservation Sales Screen Updated for Shares Central	SMALL	
Route All Transactions to Share Reservation Added	SMALL	ACTION!
SALES		
Multiple Edit Activities Added	SMALL	
TOOLBOX		
AR Health Check Updated	SMALL	
Catering Budget Forecast Added to Import Data	SMALL	

BLOCK MANAGEMENT

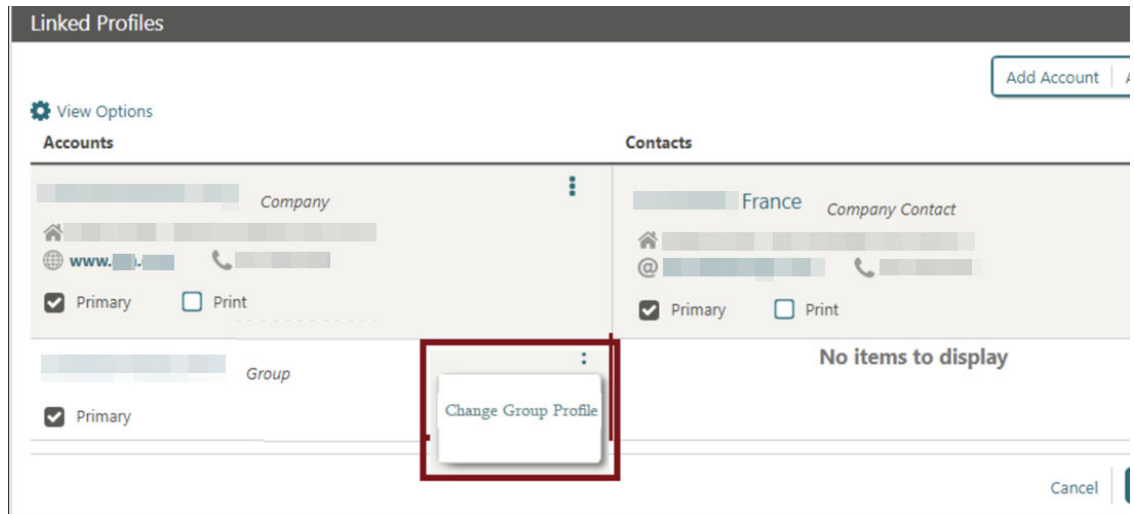
Autoload Forecast Updated

For properties with the **Block Forecast Grid** and the **Autoload Forecast OPERA Controls** active, when the block status updates to Open for Pickup, the auto-load forecast stops and the option to load forecast rooms becomes disabled. You can manually add Forecast rooms from **Edit** or from **Grid Type**.

Group Profile Added to Create Block

For properties with the **Business Block OPERA Control** active, you can update **Create Block** with a **Group Profile** search option for selecting (or creating) the group profile for the block. See [Creating Blocks](#).

Linked Profiles also update with a **Change Group Profile** action for selecting a different group profile. See [Managing Block Linked Profiles](#).



Master Sub Block Management Updated

The following updates apply to properties with the **Master Sub Blocks** OPERA Control active:

- When the **Single Block Status** OPERA Control is active, and you update and apply the status of a non-synchronized master block to sub blocks, the block status changes appear in Block Search results.
- When the **Single Block Status** OPERA Control is inactive, and you update and apply the status of a non-synchronized master block to sub blocks, the changes to room and/or catering status appear in Block Search results.

When generating the **Proforma Invoice** report (rep_proforma_invoice) for a master block, the report includes all linked sub blocks for the selected properties.

CASHIERING AND FINANCIALS

Billing Reservation Search Updated for Transferring Charges

Reservation Search provides the following fields for transferring transactions to or from reservation accounts in Billing.

- Arrival From (defaults to business date, required field)
- Arrival To

- Departure From
- Departure To

See [Transferring Reservation Account Postings](#).

 **Note:**

The search filter **Arrival From** is mandatory when used in combination with the **Checked Out** reservation status. The reservation then displays the list of checked-out reservations with Post Stay Privilege On.

Bulk Comp Posting Approval Added

Gaming For properties with the **Comp Accounting Integration Service** OPERA Control active, the Comp Posting Journal provides new capabilities.

- You can select multiple staged transactions and submit them for bulk approval.
- The comp transaction status updates asynchronously based on the response from the gaming solution.

See [Comp Posting Journal](#).

Check for Credit Bill Folio on Settlement OPERA Control Updated

For properties with the **Check for Credit Bill Folio on Settlement** OPERA Control active, OPERA Cloud generates the following message from **Billing**: "Credit Bill is about to be issued. Do you want to continue"?

Internal Credit Bill for POS Accounts OPERA Control Added

 **Note:**

This functionality is generic and may be of interest to customers that use POS Accounts functionality, such as properties in Portugal and Poland.

For properties with the **Credit Bill OPERA** Control active, an **Internal Credit Bill for POS Accounts** OPERA Control added in the [Cashiering group](#) enables the internal **POS Account Credit** sequence used by Credit Bills generated from a POS Account or against a POS Account folio. This maintains consistency between the already internal POS Account folios and new internal POS Account Credit Bills.

The Folio Number Sequence utility is updated with **INTERNAL POS ACCOUNT** and **INTERNAL POS ACCOUNT CREDIT** sequences to allow customers to set specific starting folio numbers. See [Updating Folio Number Sequences](#).

POS ACCOUNT FOLIO and **POS ACCOUNT CREDIT** report groups are added, so that folios configured in these internal stationery report groups generate for POS Account folios and POS Account Credit Bills.

POS Account Folio and POS Account Credit tasks are added to the [Report group](#).

IMPACT OR OTHER CONSIDERATIONS

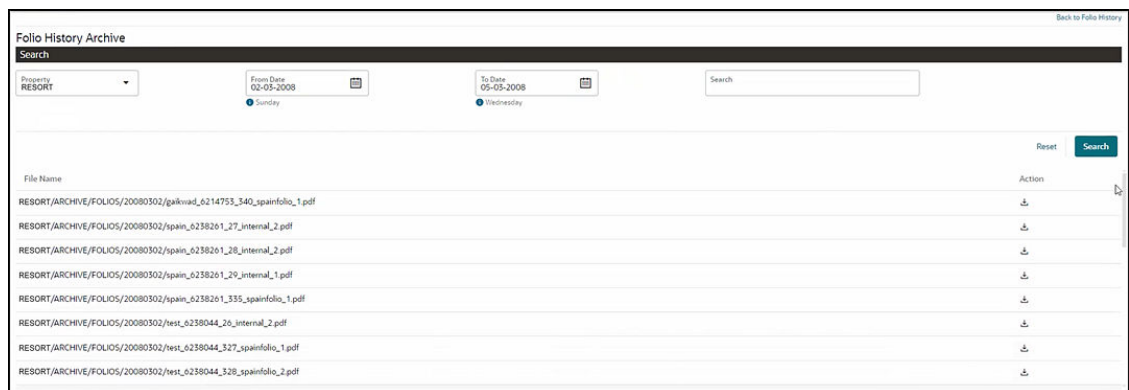
The **PT_SAFT_104** export is updated to exclude POS Account Credit Bills when the **Internal Credit Bill for POS Accounts** OPERA Control is active.

STEPS TO ENABLE

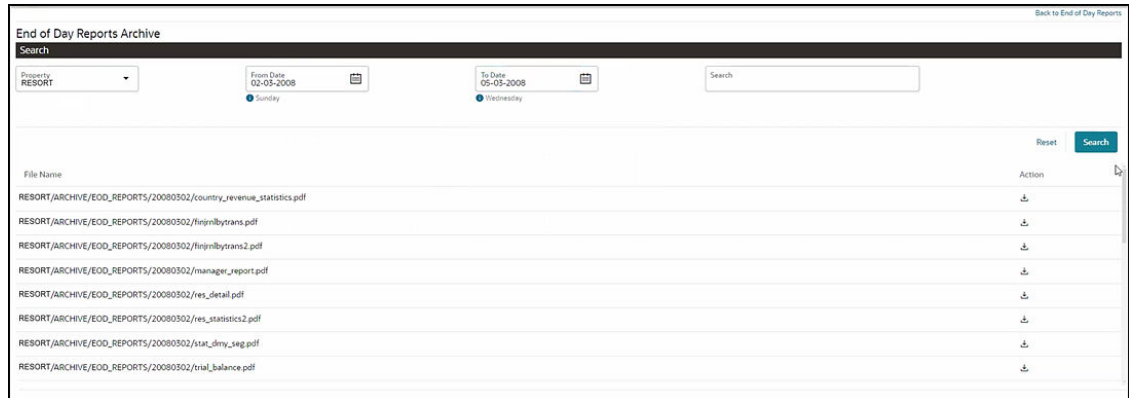
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate the **Credit Bill** OPERA Control and activate the **Internal Credit Bill POS Accounts** parameter.
5. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Reports** group and grant the tasks: **POS Account Folio** and **POS Account Credit**.
9. Click **Save**.

Migrated Folio History and End of Day Report Archive Added

Folio History gives you the ability to access **Folio History Archive** to search and download historic folios migrated from OPERA Property v5.x. See [Managing Historical Folios](#).



You can use End of Day Reports to access **End of Day Reports Archive** to search and download End of Day reports migrated from OPERA Property v5.x . See [Managing End of Day Reports](#).



Multiple Credit Bill Folio Types OPERA Control Added

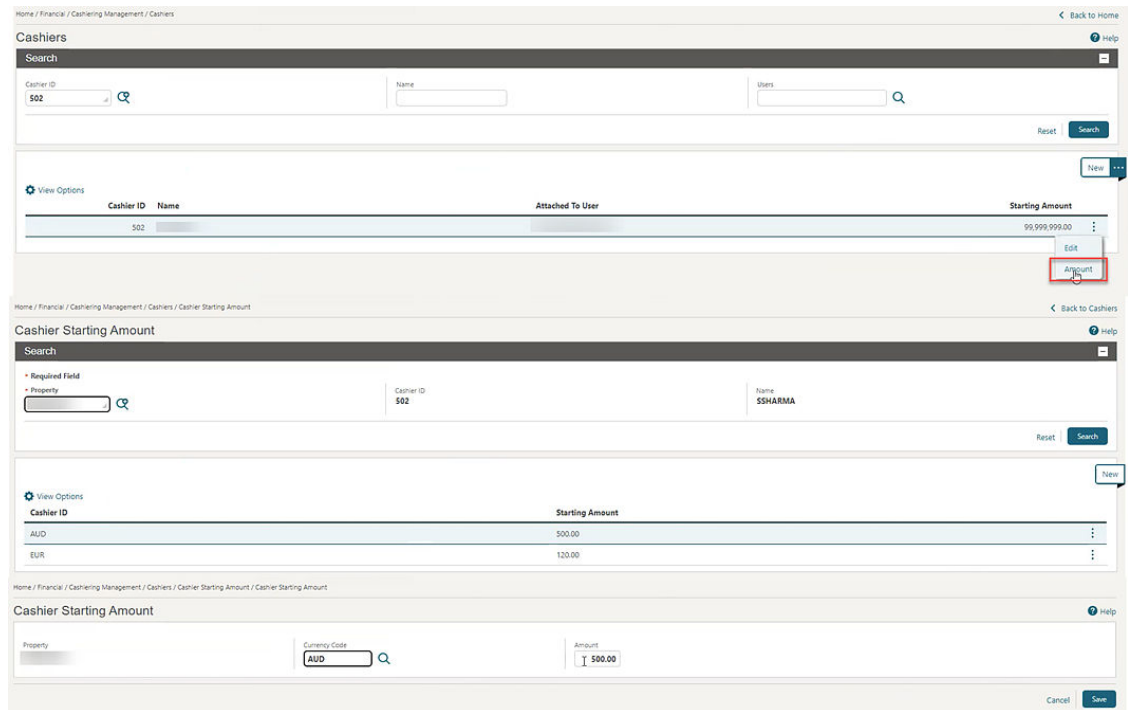
For properties with the **Credit Bill** OPERA Control active, a new **Multiple Credit Bill Folio Types** OPERA Control enables the configuration of three credit folio types. Each credit folio type has a separate bill number sequence and can be associated with each regular folio type as required. Any regular folio type without a credit bill folio type associated uses the credit bill folio type not associated with any folio types.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate the **Credit Bill** OPERA Control.
5. Enable the **Multiple Credit Bill Folio Types** parameter.

Multi Currency Starting Amounts Added to Cashiers

For properties with the **Foreign Currency Codes** OPERA Control active, the updated Cashier Configuration lets you enter **Starting Amounts** in multiple currencies and perform settlements and payments in foreign currency. See [Configuring Cashiers](#).



Posting Rhythm Updated for Package Awards

Loyalty Properties with the **Loyalty Package Award** OPERA Control active restrict **Package Awards Posting Rhythm** to **Post Every Night**. See [Configuring Membership Type Awards](#).

Preferred Discount Membership OPERA Control Added

For properties with the **Transaction Discount** OPERA Cloud active, an added **Preferred Discount Membership** OPERA Control setting defines selection of a preferred or a primary membership when applying a transaction discount for passer-by transactions posted in Post It (Available when the **Post It** OPERA Control is active).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and update the **Transaction Discount** parameter.
5. Update the **Preferred Discount Membership** setting.

Promotions Routing Updated

Gaming For properties with the **Promotions Module** OPERA Control active, updates to Promotions Routing Instruction allow you to select a **Folio** (comp billing window) value. See [Configuring Promotion Codes](#). When you create or update a reservation with a promotion code selected, you add routing for the promotion to the reservation, which replaces any existing comp routing instructions.

Promotion Routing Instruction ✕

Routing Type

Routing Type
Comp

Required Field

Authorizer

Folio

Auto Populate

Routing Instruction Per Day

Date Range

Stay Dates

Begin Date
01-01-2010 *Fri*

End Date
07-31-2025 *Thu*

Days of Week

Sunday Monday Tuesday

Wednesday Thursday Friday

Saturday

Routing / Transaction Codes

Routing Code Transaction Code

Available

Code	Description
ROUTE	Comp Routing
2010	Lunch - No Tax
80000	Tax 1
80001	Tax 2
80002	Tax 3
80003	Tax4

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Selected

Code	Description
1010	Room - No Tax
1015	Room - Tax Exclusive
1017	Room - Tax Inclusive

Routing Limits

Type

Amount Percentage Covers

Comments

Sample Folio Data Model Updated for Child Age Buckets

The following elements are added to the <G_HEADER> section of the sample_folio data model (xml) to output the number of children within each age bucket.

- CHILD_BUCKET_1_LABEL

- CHILD_BUCKET_1
- CHILD_BUCKET_2_LABEL
- CHILD_BUCKET_2
- CHILD_BUCKET_3_LABEL
- CHILD_BUCKET_3

IMPACT OR OTHER CONSIDERATIONS

You can access child age buckets when the **Child Rates by Defined Buckets** OPERA Control is active and set up in **Rate Management** OPERA Controls. See [OPERA – Rate Management](#).

STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

CLIENT RELATIONS

Channel Negotiated Rates Updated

Distribution

Channel Negotiated Rates updated in this release provide the following:

- When updating existing Channel Negotiated Rates, you are prompted to synchronize the details to other properties when saving the changes.
- The **Profile Name** field prompt is renamed **Distribution Alternate Name**, and you can edit the field.
- You can delete multiple channel negotiated rates for multiple properties from a hub location or for a single property from a property location.
- A **Modify and Distribute** action (available from a hub location) for distributing existing Channel Negotiated Rates to multiple target properties, or you can modify the details of an original record and distribute to multiple target properties.

Property	Distribution Alternate Name	Channel	Channel Description	Channel Rate Code	Rate Code	Access Code	Start Date	End Date	Channel Rate Code Order
<input checked="" type="checkbox"/>		1A			NEG7		01/03/20	25/03/202	3
<input type="checkbox"/>		1A			NEG7		20/03/20		
<input type="checkbox"/>		1A			NEG1		01/03/20		

For more information, see [Managing Profile Channel Negotiated Rates](#).

IMPACT OR OTHER CONSIDERATIONS

Verify in **OPERA Cloud Distribution** that the following permissions are enabled in the **ChannelManagement** module at the cluster level:

- Channel Management
 - View Cluster Profile channel Rate Access
 - * New/Edit Cluster Profile channel Rate Access

Owner Referral Records Updated

For properties with the **Room Rotation** OPERA Control active, you can create owner referral records for all profile types. See [Managing Profile Ownership Records and Owner Referrals](#).

Relationships Management Updated

For properties with the **Relationships** OPERA Control active, you are prompted with an error message when attempting to link profiles with a hierarchical relationship and linked indirectly. For example, if **Company A** is the parent of **Company B**, and **Company B** is the parent of **Company C**, then **Company A** cannot also be the parent of **Company C** as it would create a relationship that already exists. See [Relationships](#).

COUNTRY SPECIFIC

Country Specific - Egypt - TOURISM_TAX_EGYPT Tax Function Added

The following is generically available but should be reviewed by properties in Egypt.

A TOURISM_TAX_EGYPT function is added to [Tax Generates](#) configuration for the calculation of Tourism and Antiquities Tax.

The function generates tax on the reservation net room revenue amount and can be set to generate the Tourism and Antiquities Tax for a one percent tax with a minimum amount to post of five and a maximum of 50.

The tax is calculated when a lodging revenue transaction code is configured as tax exclusive or tax inclusive and posted as the rate code transaction code. Posting the transaction code as a fixed charge or as a manual posting, the tax is calculated based on the rate amount and number of adults on the reservation.

The TOURISM_TAX_EGYPT function requires the following input parameters:

- Tax Percentage
- Minimum Amount to Post
- Maximum Amount to Post

Posting the lodging revenue transaction code as a fixed charge or as a manual posting, the tax is always calculated based on the net room rate amount and number of adults on the reservation. Posting a different amount to the reservation rate amount generates the Tourism Tax based on the net room rate amount and number of adults on the reservation.

Refer to [Egypt - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2600197.1](#)

Country Specific - Germany - City Tax Updated

The following is generically available but should be reviewed by properties in Germany:

You can calculate City Tax using the reservation discounted rate amount.

Creating a Package Code using the Formula CITY_TAX, the Calculate on Discounted Amount field is available.

Valid values for the field are Y or N:

- Y = Consider the discounted rate amount for calculation.
- N = Calculate using the original rate amount.

 **Note:**

If Room Type to Charge is active, the rate amount for the Room Type to Charge continues to be used as the original rate amount per the current behavior.

Leaving the Calculate on Discounted Amount field Blank or Null displays the same behavior as value N.

Refer to [Germany - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2622122.1 \(DOC2090\)](#).

Country Specific - Israel - Deferred Tax Updated

The following is available generically but should be reviewed by properties in Israel:

Updates add the **Deferred Tax Calculation based on previous Guest Tax Type** OPERA Control parameter to the [Cashiering group](#) and make it available when the following OPERA Controls are set to:

- **Allow Deferred Tax** = ON.
- **Tax Types** = ON.
- **Tax Type Calculation** = PROFILE.

 **Note:**

The default value for the Parameter = OFF.

Functionality

Deferred Tax Calculation based on previous **Guest Tax Type** OPERA Control is active:

- When postings are transferred from one window to another, or one reservation to another, the taxes do not change when a different Guest Profile Tax Type exists on the target window/reservation.
- The postings generate the same tax they generated in the previous billing window.

Deferred Tax Calculation based on previous **Guest Tax Type** OPERA Control is inactive:

- Existing Deferred Taxes functionality remains unchanged, and Deferred Tax is calculated based on the current Guest Profile Tax Type.
- The postings generate the tax based on the current guest profile tax type linked to the billing window.

Refer to [Israel - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2636143.1 \(DOC6524\)](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.

3. Select the **Cashiering** group.
4. Activate the **Deferred Tax Calculation based on previous Guest Tax Type** parameter.
5. Click **Save**.

Country Specific - Italy - Multiple Updates Added

Properties in Italy should review the following updates:

Country Specific - Italy - European Union Countries OPERA Control Added

The **European Union Countries** OPERA Control is added to the [Country Specific group](#) and is populated with country values by default with no action required.

Country Specific - Italy - Transmitter ID Added

A **Transmitter ID** field is added to the **Localization** panel of Property configuration and is a unique identifier for the property. See [Configuring Properties](#).

Country Specific - Italy - Export Mapping Added

Seeded data is added for properties in Italy:

- A [User Defined Field Group](#) for **MPCODE** is added.
- User Defined Field Values are added and linked to the [MPCODE User Defined Field Group](#).
- An Export Mapping Code for **MPCODE** is added, and the list of values corresponds to the [MPCODE User Defined Field Values](#).

When you configure Export Mappings for Financial Transaction Codes in OPERA Cloud, you can select one of the User Defined Field Values from the list of values when you select the Search icon for **MPCODE**, located under the PA Mapping Type.

Country Specific - Italy - Italy E-Invoice Exports Updated

The Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) are updated.

- All Fattura folios, and all Credit Bills generated against Fattura folios, are included in the Exports, irrespective of whether the payee is Italian or foreign.
- Multiple sections of the Exports are updated.

Refer to [Italy - OPERA Cloud Fiscal Primary Data Document 2563778.1](#).

IMPACT OR OTHER CONSIDERATIONS

The Italy E-Invoice Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) reference the **European Union Countries** OPERA Control in order to determine which value should populate some elements in the export files.

STEPS TO ENABLE

1. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
2. Enter search criteria then click **Search**.
3. Select the **IT_E-INVOICE** Export, click the vertical ellipsis **Actions** menu, and select **Delete**.

4. Select the **IT_E-INVOICE_DAY** Export, click the vertical ellipsis **Actions** menu, and select **Delete**.
5. Click **New from Template**.
6. Search and select **IT_E-INVOICE**.
7. Click **Create and Continue**.
8. Click **New from Template**.
9. Search and select **IT_E-INVOICE_DAY**.
10. Click **Create and Continue**.

Country Specific - Philippines - Sample_Folio_Philippines Template Updated

The **sample_folio_philippines** RTF template is updated.

In the following scenarios, the folio footer for `sample_folio_philippines.rtf` displays the values for the transactions contained on the folio:

- Information Folio.
- Proforma Folio.
- AR Invoice.
- Folio generated with payment method Direct Bill/City Ledger.
- The BIR Folio generated in a scenario where only an Acknowledgement Receipt is generated with the BIR Folio (only concessionaire charges exist on the billing window).

 **Note:**

No change is required to existing customized folios. The updates appear automatically on the folio footer.

Official Folio Register

The Official Folio Register report (`official_folio_register`) in Report Group > BIR Reports is updated to display all BIR Folio/Numbers generated for the selected date range.

 **Note:**

BIR Folio/Numbers generated for only concessionaire charges are displayed, but no revenue or tax is generated for concessionaire charges and no figures appear for these BIR Folio records.

Acknowledgment Receipt

In a scenario where a payment is made to the Billing window and only concessionaire charges are posted to the Billing screen, at folio generation, the acknowledgement receipt for the concessionaire charges appears before the BIR Folio is displayed.

Refer to [Philippines - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2636950.1 \(DOC6533\)](#).

Country Specific - Poland - Sample Folio Template Updated

Updates to the Sample Folio Poland data model (sample_folio_poland.xml) and sample_folio_poland.rtf template add the following data elements:

Data Elements	Data Elements
• ACTUAL_POSTING_BUSINESS_DATE_TIME	• HOTEL_POSTAL_CODE
• ADDITIONAL_DOC_TITLE	• HOTEL_STATE
• AR_PAYMENT_DUE_DATE	• HOTEL_STREET
• AR_PAYMENT_DUE_DATE_ISO	• HOTEL_SWIFT
• AUX_ADDRESS1	• HOTEL_TOLLFREE
• AUX_ADDRESS2	• HOTEL_WEBADDRESS
• AUX_ADDRESS3	• ID_EXPIRATION_DATE
• AUX_ADDRESS4	• ID_EXPIRATION_DATE_ISO
• AUX_CITY	• P_CURRENCY_CALCULATION
• AUX_STATE	• P_CUSTOM_NUMBERS
• AUX_COUNTRY	• P_QR_CODE_EXIST_YN
• AUX_ZIP_CODE	• PAYEE_BUSINESS_REGISTRATION
• AUX_FULL_ADDRESS	• PAYEE_NAME_TYPE
• BILL_NUMBER_DETAIL	• PAYMENT_DUE_DATE
• BUSINESS_ID	• PAYMENT_DUE_DATE_ISO
• BUSINESS_REGISTRATION	• PHONE_DETAILS
• CERTIFICATION_LOGO	• POSTED_AMOUNT_CHAR
• COST_CENTER	• PRINT_ON_FOLIO_FOOTER_YN
• CREDIT_DEBIT_AMOUNT	• PRINT_ON_FOLIO_HEADER_YN
• DEP_FOLIO_TYPE	• PRODUCT_VERSION
• DEP_TOTAL_TAX	• QR_CODE_STR
• DEPOSIT_AMT	• QR_CODE_IMAGE
• DEPOSIT_DATE_SHORT	• QRSIGN
• DOCUMENT_NUMBER	• QRSIGN_STR_YN
• DOCUMENT_TITLE	• RCS_ID
• EMPLOYEE_NO	• RECORD_TYPE
• EURO_CREDIT	• REPRINT_COUNT
• EURO_DEBIT	• RESPONSE_NAME
• EURO_TAX_AMOUNT	• RESPONSE_VALUE
• FOLIO_LEGEND	• RESV_NAME_ID
• FOLIO_NO_DETAIL	• RESV_NAME_ID_FOOTER
• HOTEL_BANK_ACCOUNT_NUMBER	• ROOM_NUMBER
• HOTEL_BANK_NAME	• SYSTEM_DATE_ISO
• HOTEL_CAP_CITY_STATE	• TAXABLE_DATE
• HOTEL_CITY	• TOTAL_EURO_BALANCE
• HOTEL_COUNTRY_CODE	• TOTAL_EURO_CREDIT
• HOTEL_COUNTRY_DESCRIPTION	• TOTAL_EURO_DEBIT
• HOTEL_EMAIL_HEADER	• TOTAL_EURO_GROSS
• HOTEL_FAX_HEADER	• TOTAL_EURO_NET
• HOTEL_FULL_ADDRESS	• TOTAL_NO_OF_CHARGES
• HOTEL_IBAN_NUMBER	• TRANSACTION_ROW_TOTAL
• HOTEL_PHONE_HEADER	• VAT1_AMTEURO through VAT10_AMTEURO

Country Specific - Poland - Items Removed

Multiple items are removed from OPERA Cloud for Poland properties. Note: These items were migrated to or created in OPERA Cloud a long time ago, but the functionality for them was never implemented (and never will be implemented).

- The Folio Types screen no longer displays the column headers for **Internal** and **Correction**.
- The Manage Folio Type screen no longer displays the check boxes for **Internal** and **Correction**.
- The Report Group for **Correction Header Folios** is removed.
- The **Sample Header Correction** report (sample_header_correction.rtf) is removed.

Refer to [Poland - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2620050.1](#).

Country Specific - Poland - PL_JPK_FA Updated

The **PL_JPK_FA** Export is updated to exclude POS Account Credit Bills when the Export Mapping for Polish JPK Export Property Codes includes the value Y.

Refer to [Poland - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2620050.1](#).

STEPS TO ENABLE

1. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
2. Enter search criteria then click **Search**.
3. Select the **PL_JPK_FA** Export, click the vertical ellipsis **Actions** menu, and select **Delete**.
4. Click **New from Template**.
5. Search and select **PL_JPK_FA**.
6. Click **Create and Continue**.
7. Click **New from Template**.

See [Updating Customized Stationery with Current Data Model](#).

Country Specific - Portugal - PT_SAFT_104 Country Export Updated

The updated PT_SAFT_104 country export includes records for internally voided folios where a fiscal failure occurs, and the folio cannot be sent to OPERA Fiscal Integration Solution (OFIS). In this scenario, a record appears in the export with the InvoiceStatus value of "A." Voided Folios are included in the NumberOfEntries value, and the TotalDebit and TotalCredit values are 0.00.

To ensure the correct total appears in <DocumentTotals>, the **Do Not Nullify the Void Folio's Information** OPERA Control must be Off.

For example:

```
<SourceDocuments>
  <SalesInvoices>
    <NumberOfEntries>1</NumberOfEntries>
    <TotalDebit>0.000000000000</TotalDebit>
    <TotalCredit>0.000000000000</TotalCredit>
    <Invoice>
      <InvoiceNo>[REDACTED]/InvoiceNo>
      <ATCUD>[REDACTED]</ATCUD>
      <DocumentStatus>
        <InvoiceStatus>A</InvoiceStatus>
```

Refer to [Portugal - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2629862.1](#) .

Country Specific - Portugal - PT_SAFT_104 Export Updated

An update to the **PT_SAFT_104** export excludes POS Account Credit Bills when the **Internal Credit Bill for POS Accounts** OPERA Control is active.

Refer to [Portugal - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2629862.1](#).

STEPS TO ENABLE

1. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
2. Enter search criteria then click **Search**.
3. Select the **PT_SAFT_104** Export, click the vertical ellipsis **Actions** menu, and select **Delete**.
4. Click **New from Template**.
5. Search and select **PT_SAFT_104**.
6. Click **Create and Continue**.

Country Specific - Romania - Convert Folio Added

When the **Credit Bill** and **Multiple Credit Bill** Folio Types OPERA Controls are active, you can create a maximum of three Credit Folio Types.

On the Manage Folio Types screen, the non-mandatory Linked Credit Bill selection list appears when Cashiering > Parameters > Credit Bill and Multiple Credit Bill Folio Types are on. The list provides only Credit Folio Types not linked to other Folio Types for selection.

Note:

In a scenario where a Credit Folio Type is not linked to a regular Folio Type, the Credit Folio Type not linked acts as a default.

The following are available for Country Mode RO:

Folio Types:

- Folio Types for FACTURA and NOTA can be created.
- The Manage Folio Type screen displays a Fiscal checkbox.

Role Manager > Tasks

A new Role Manager Task exists for Convert Folio in Cashiering Workspace > Folio History. When assigned to a user, the Convert Folio link is available for valid folios in Folio History.

Billing

When generating a folio in Billing, you are prompted to select the Folio Type to be generated.

Accounts Receivables

When generating a new invoice in Accounts Receivables, you are prompted to select the Folio Type to be generated.

Folio History > Convert Folio

In Folio History, the Convert Folio link is available for eligible folios. You can convert Folio Types using either of the following:

- from Folio Type FACTURA to Folio Type NOTA, or
- from Folio Type NOTA to Folio Type FACTURA.



Note:

The Convert Folio link is not available when selecting Credit Bills or NOTA Folios settled to Direct Bill.

Refer to [Romania - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2890881.1](#)

IMPACT OR OTHER CONSIDERATIONS

See [Multiple Credit Bill Folio Types OPERA Controls Added](#).

Country Specific - Taiwan - Currency Exchange Receipt Data Model Updated

The following is available generically but should be reviewed by properties in Taiwan. Updates to the **sample_exrecpt.rtf** and data model (XML) add the following elements:

Area	Description	Element
Header	Guest Full Name (First, Middle, Last)	GUEST_NAME

Area	Description	Element
Header	Date of Birth (unmasked)	BIRTH_DATE (Formatted String) BIRTH_DATE_ISO (Canonical Date)
Header	Nationality	NATIONALITY
Header	Passport Number (ID Type with ID Role = PASSPORT) (unmasked)	PASSPORT
Details	Foreign Currency Amount	FOREIGN_CURRENCY_AMOUNT

Refer to [Taiwan - Oracle Hospitality OPERA Cloud Fiscal Reference Guide 2800520.1](#).


STEPS TO ENABLE

See [Updating Customized Stationery with Current Data Model](#).

EVENTS

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. 

Option to Move Events Added When Block Dates Are Expanded or Decreased

When expanding or decreasing the block dates by changing the **Start Date**, **End Date**, and **Number of Nights**, you are prompted to move the events if they fall within the new block dates. If you select No, the events remain on the original dates. If you select Yes, then the events move based on the delta from the original dates.

- If you decrease the number of nights and one or more events fall outside the block dates, you are prompted with a warning message stating the block dates cannot be changed.
- When the **Event Waitlist** OPERA Control is active and the events have function spaces assigned, and you move them to a date where the space is not available, your events are [waitlisted](#).
- When the **Event Waitlist** OPERA Control is inactive and the events have function space(s) assigned, and you move them to a date where the space is not available, you receive a warning message, and your changes are reverted.

For properties with the **Master Sub Blocks** OPERA Control active, you can change the master block start date, end date, and number of Master Sub Blocks nights for synchronized blocks, and you are prompted with the option to move the events for the sub blocks as long as the events fall within the new block dates.

- When the **Event Waitlist** OPERA Control is active and the events have function spaces assigned, and you move them to a date where the space is not available, your events are [waitlisted](#).
- When the **Event Waitlist** OPERA Control is inactive and the events have function space(s) assigned, and you move them to a date where the space is not available, you receive a warning message, and your changes are reverted.

EXPORTS

CC Accruals Added to City Ledger Export

An **Include CC Accruals in City Ledger Export** OPERA Control added to the [Exports](#) group enables you to include credit card accruals in the Back Office City Ledger export even when the **Account Receivables** OPERA Control is inactive.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. From the OPERA Control groups listed on the left side panel, select the **Exports** group.
3. Select the **Include CC Accruals in City Ledger Export** OPERA Control to update.

FRONT DESK

Daily Details Added to Check-in

An updated Check In Reservation overview section provides a **Daily Details** link to launch [Daily Details](#).

Home / Front Desk / Arrivals / Manage Reservation / Check In Reservation

Check In Reservation

Reservation Overview

Confirmation: 3680304 | Rate Code: PROMO | Rate: \$100.00 | Room: --- | Status: Arrival

Show Less

Room Type DLX Room Type To Charge DLX (Charged)	Rate Code PROMO Balance \$0.00	Last Room 203 Book Code ---	Membership Type PTS #72	Member Number XXXXXXXX8899
--	---	--------------------------------------	----------------------------	-------------------------------

Hide Unpopulated

Reservation

- Daily Details (1)
- Stay Details
- Confirmation Letters
- External References
- Item Inventory
- Linked Reservation
- Packages
- Shares
- Transportation

Notifications

- Alerts (1)
- Attachments
- Guest Messages
- Notes
- Service Requests
- Traces

Billing

- Deposit / Cancellation (2)
- Payment Instructions
- Routing Instructions (1)
- Fixed Charges
- Prepaid Cards

Profile

- Communication (3)
- Future & Past Stays (26)
- Linked Profiles (1)
- Member
- Accompanying Profiles
- Preferences

INTEGRATIONS

Brazil: OFIS Partner List Updated

Properties in Brazil with the **Fiscal Business Events** OPERA Control active should review the following update (also available generically).

- The **Fiscal Business Event Partner** list field is updated with SNRHOS (replacing SRNHOS). See [Fiscal Business Event Partner](#).

Italy - Fiscal Integration Updated

A <TransmitterId> element is added to the <HotelInfo> section when the Country Mode = IT (Italy).

- The value from the **Transmitter ID** field on the Localization screen is included in the element for <TransmitterId>.
- If the field for **Transmitter ID** is blank, then the value from the **Property Tax ID** OPERA Control is included in the element for <TransmitterId>.

Fiscal Export Mapping Updated

Properties with the **Fiscal Folio Printing** or **Fiscal Business Events** OPERA Control active should review the following update (also available generically).

- The MC_FISKALTRUS mapping code is removed from all Fiscal Export mapping types. See [Managing Export Mappings](#).

The following update is available generically and should be reviewed by properties with the **Fiscal Folio Printing** or **Fiscal Business Events** OPERA Control active.

- The MC_FISKALTRUS mapping code is removed from all Fiscal Export mapping types. See [Managing Export Mappings](#).

OPERA Fiscal Integration Cloud Solution Added

OPERA Fiscal Integration Solution (OFIS), available as a cloud solution, enables fiscal partners or government agencies to integrate using Cloud APIs. You can configure OFIS in the cloud and run it from OPERA Cloud, eliminating the need for a separate interface machine to run OFIS for specific Fiscal Integrations.

You can access OFIS Cloud logs in the **Oracle OCI Logging Analytics** tool, a cloud service that monitors, aggregates, indexes, and analyzes all log data. Consult the relative Country/ Fiscal Partner documentation for further details. See [Oracle Hospitality OPERA Fiscal Integration Solution Documentation Library & Links](#).

A **Fiscal Integration** OPERA Control is added to the [Cashiering group](#) to enable fiscal communication with the OFIS Cloud APIs.

An **OFIS Configuration** task is added to the [Financial Admin group](#) to enable access to OFIS Cloud configuration.

See [Configuring OFIS Cloud Integrations](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate the **Fiscal Folio Printing** OPERA Control and activate the **Fiscal Integration** parameter.
5. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Financial Admin** group and grant the **OFIS Configuration** task.
9. Click **Save**.

Profile Business Events Updated for Negotiated Rates

For properties with the **Negotiated Rates** OPERA Control active, OPERA Cloud provides a new **Publish Profile Business Events with Modified Negotiated Rates** OPERA Control. When active, it includes only New, Modified, and Deleted Negotiated Rates in the Profile Business Events.

 **Note:**

This does not apply to legacy OPERA Xchange Interface (OXI) XML handling (OXI continues to include the full profile/details).

STEPS TO ENABLE

Steps to enable new **Publish Profile Business Events with modified Negotiated Rates**:

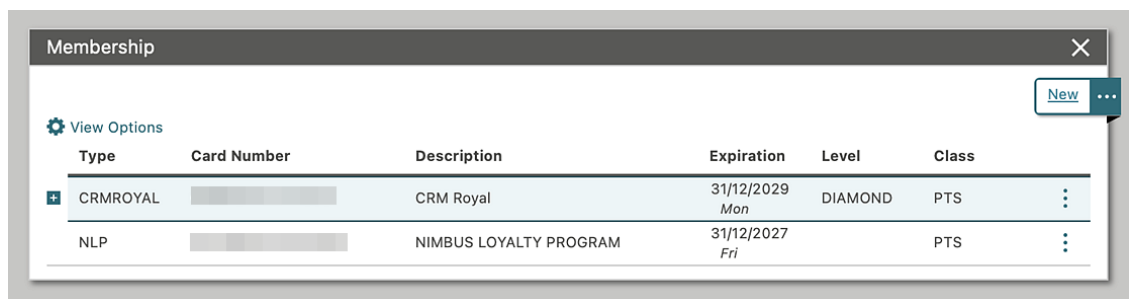
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Profiles** group.
4. Locate and activate the **Publish Profile Business Events with modified Negotiated Rates** parameter.

MEMBERSHIP

Mask Membership Numbers OPERA Control Added

A **Mask Membership Numbers** OPERA Control added in the [Membership group](#) enables you to mask membership **Card Numbers**.

When the **Mask Membership Numbers** OPERA Control is inactive, **Card Numbers** always appear unmasked.



Type	Card Number	Description	Expiration	Level	Class
CRMROYAL	[Masked]	CRM Royal	31/12/2029 Mon	DIAMOND	PTS
NLP	[Masked]	NIMBUS LOYALTY PROGRAM	31/12/2027 Fri		PTS

When the **Mask Membership Numbers** OPERA Control is active, **Card Numbers** appear masked. If you have the (existing) **View Membership Number** task assigned to your role, you can view the unmasked card number in the profile Membership panel.

Type	Card Number	Description	Expiration	Level	Class
CRMROYAL	XXXXXXXXXXXX1336	CRM Royal	31/12/2029 Mon	DIAMOND	PTS
NLP	XXXXXXXXXXXX0006	NIMBUS LOYALTY PROGRAM	31/12/2027 Fri		PTS

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Membership** group.
4. Locate and activate the **Mask Membership Numbers** parameter.
5. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Client Relations** group and grant the **View Membership Number Task**.
9. Click **Save**.

Membership Claim OPERA Control Added

Loyalty

A **Membership Claim** OPERA Control, added to the [Membership group](#), enables the existing membership claim functionality:

- [Manage Membership Claims](#).
- [Configure Claim Adjustment Limits](#).
- [Configure Claim Origins](#).
- [Configure Claim Types](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Membership** group.
4. Locate and activate the **Membership Claim** function.

Points Exception Management Added

Loyalty

An added **Membership Points Exception** OPERA Control enables you to configure point calculation exception criteria. See [Configuring Membership Type Point Calculation and Tier Management](#). You can then review and manage (Accept, Reject, or Adjust) these exceptions. See [Managing Membership Exceptions](#).

Points Calculation
✕

Edit

Calculation Period

<p>Calculation Period Rolling</p> <p>Expire Award Points (Months) 10</p> <p>Grace Period (Months) 2</p>	<p>Activity Period (Months) —</p> <p>Award Redeem Threshold —</p> <p>Points Calculation Method Batch</p>	<p>Years To Expire 0</p> <p>Delay In Days 0</p> <p><input type="checkbox"/> Not Required on Reservation (?)</p>
--	---	---

Tier Management

<p>Based On Transaction Date</p> <p>Upgrade Period —</p>	<p>Downgrade Period —</p> <p><input type="checkbox"/> Downgrade/Renewal</p>	<p><input checked="" type="checkbox"/> Requalify on Upgrade</p> <p><input type="checkbox"/> Tier Management Reset</p>
---	---	---

Exception Criteria

<p>Multiple Room Limit —</p> <p><input type="checkbox"/> Back to Back Stay at Property</p>	<p><input type="checkbox"/> Back to Back Stay at Property Group</p>	<p><input type="checkbox"/> Back to Back Cross Membership Stay</p>
--	---	--

OPERA Cloud
Client Relations Bookings Front Desk Inventory Financials Miscellaneous Reports

Home / Client Relations / Membership / Membership Exceptions
Back to Home

Membership Exceptions

Search

Property:

Name:

Arrival From:

Departure To:

Membership Type:

Membership Level:

Membership Number:

Exception Status: **Exception Not Resolved**

Reset Search

View Options

<input type="checkbox"/>	Property	Name	Confirmation Number	Arrival	Departure	Membership Type	Membership Number	Membership Level	Multiple Room	Back to Back Stay	Average Rate	Award Points	Tier Stay Points	Tier Night Points	Tier Revenue Points	Points Calculation
<input type="checkbox"/>	LCS1			21/07/2023	22/07/2023	CRMROYAL	XXXXXXXXXXXX	PLT	2	<input type="checkbox"/>	100,000	100002	1	1	100000	<input type="checkbox"/>
<input type="checkbox"/>	LCS1			21/07/2023	22/07/2023	CRMROYAL	XXXXXXXXXXXX	PLT	2	<input type="checkbox"/>	100,000	100002	1	1	100000	<input type="checkbox"/>
<input type="checkbox"/>	LCS1			24/07/2023	25/07/2023	CRMROYAL	XXXXXXXXXXXX	PLT	3	<input checked="" type="checkbox"/>	100,000	100002	1	1	100000	<input type="checkbox"/>
<input checked="" type="checkbox"/>	LCS1			24/07/2023	25/07/2023	CRMROYAL	XXXXXXXXXXXX	PLT	3	<input checked="" type="checkbox"/>	100,000	100002	1	1	100000	<input type="checkbox"/>

Adjustment Accept Reject

STEPS TO ENABLE

1. Enable new OPERA Controls:
 - a. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
 - b. Select or confirm the **Property**.
 - c. Select the **Membership** group.
 - d. Locate and activate the **Membership Points Exception** parameter.

2. Assign new user tasks to roles:
 - a. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
 - b. Enter search criteria and click **Search**.
 - c. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
 - d. Select the **Client Relations** group and grant the **Membership Points Exception** task.
 - e. Click **Save**.

Points Expiration Updated

Loyalty You can define the Expiry Period for award points in Membership Points Calculation configuration. If a member earns points, those points expire and appear in the **Points to Expiry** section. You can extend the **Expiration Date** based on the rule defined in the **Grace Period in Months** and **Grace Period in Years** fields of [Point Calculation](#) details.

Resync Stay Records to External System Added

For properties with the **Stay Record** and **Subscription Management** OPERA Controls active, a member profile with active subscriptions displays a **Resync to External System** action link to generate stay record business events to external systems. See [Viewing Profile History Stay and Revenue Statistics](#).

The screenshot shows the 'Stay Records' section of a user interface. At the top, there are search filters for Property, Currency (USD), Stay From Year (2015), Stay To Year (2024), and Contact Profile Role. Below the search bar is a table with columns for Year, Property, Room, and Revenue. The table is divided into two main sections: '2022 All Properties' and 'CHICAGO'. The 'CHICAGO' section has a red box around the 'Resync to External System' link. The table data is as follows:

Year	Property	Room	Revenue	
2022	All Properties	Nights	6	
		Cancel	1	
		No Show	7	
		Total Booked	14	
		Total Stays	6	
			Total	\$0.00
CHICAGO	View Details	Nights	6	
		Cancel	1	
		No Show	7	
		Total Booked	14	
		Total Stays	6	
			Room	\$0.00
			Other	\$0.00
			Food and Beverages	\$0.00
			Total	\$0.00

The screenshot shows a 'Stay Statistics' table with the following columns: Reservation, Rate, Room, Status, and various reservation details. A red box highlights the 'Status' column for the first row.

Reservation	Rate	Room	Status	Reservation Details
123456	1000	101	OK	...
123457	1000	101	OK	...
123458	1000	101	OK	...
123459	1000	101	OK	...
123460	1000	101	OK	...
123461	1000	101	OK	...
123462	1000	101	OK	...
123463	1000	101	OK	...
123464	1000	101	OK	...
123465	1000	101	OK	...
123466	1000	101	OK	...
123467	1000	101	OK	...
123468	1000	101	OK	...
123469	1000	101	OK	...
123470	1000	101	OK	...

PROPERTY APIS

ACT - putActivitiesBulkUpdate Added

The Activities (ACT) API includes a new operation named `putBulkActivities`. This new operation allows you to update multiple activities in one request.

BLK Async - ShiftBlock Operation Added

The Block Async API includes the **ShiftBlock** async operation, enabling you to shift block dates for a business block with rooms inventory or events or both. If a record updates during the time the asynchronous process is running, a message informs you that the record is in use.

BLK - getBlocks Operation Updated

The `getBlocks` operation in the Block (BLK) API includes a new fetch instruction, `IncludeSubBlocks`. When a Master Block ID passes as the `blockIdList` parameter and this fetch instruction is included, the block summaries of the linked Sub Blocks return along with the Master Block Summary. If the Block ID of a non-master block passes only, the Block Summary matching the ID passed is returned.

BLK - postDefaultBlockCode Added

The Block (BLK) API includes a new `postDefaultBlockCode` operation when copying a master block. This operation retrieves the default values for block code based on the value defined in the **Block Code Generation Pattern** OPERA Control for the linked sub blocks that are copied as part of the copy block operation.

BLK - putBlock Operation Updated

The putBlock operation of the Block API (BLK) includes a new element called applyMoveEvents. This allows you to indicate whether catering event dates are to change when the block dates change.

CRM Async: stayRecords Operation Added

The stayRecords operation, added to the Profiles API (CRM), imports stay records for a profile. You can include reservation stay details such as booking date, arrival, departure date, rate information, room revenue, other revenue, and so on in the request body. This new operation follows the asynchronous pattern. See [Oracle Hospitality Asynchronous APIs](#).

CRM Config: post/put/getMembershipType Operations Updated

The multipleRooms attribute in **postMembershipTypes**, **putMembershipType**, and **getMembershipType** operations (CRM Config API) is changed to an integer in order to support a maximum value of 999.

CRM - getCompanyProfile Operation Updated

The getCompanyProfile operation in the CRM API has a new Enum entry called Subscriptions added to the fetchInstructions query parameter. This allows you to fetch Subscriptions (External References) for the selected company profile.

CRM - getMembershipPointsExceptions and putMembershipPointsExceptions Operation Added

Loyalty

The following operations are added the Customer Relationship Management (CRM) API:

- getMembershipPointsExceptions - allows you to fetch Membership Points Exceptions.
- putMembershipPointsExceptions - allows you to accept and reject the Membership Points Exceptions that were flagged as exceptions.
 - Updated the size of type for the MembershipTransactionId object from 20 to 25.

CRM - getMembershipTransaction Operation Updated

Loyalty

The getMembershipTransaction operation in CRM API is updated by adding the exceptionRejected attribute. This allows you to identify whether the Membership Points Exception is rejected.

FOF Outbound - postRoomKeysOutbound Operation Added

The postRoomKeysOutbound operation in the Front Office Outbound (FOF Outbound API) manages requests for Door Lock Room Keys. OPERA Cloud uses this operation when connected to external Door Lock Systems through the Outbound Systems configuration. OPERA Cloud uses this operation to request the following:

- New or additional room keys.
- To activate new keys after check in.
- A room key that is not related to a guest reservation but valid for a defined time.
- To re-encode a key where other keys for this room remain active.
- To read a key data from a room key and display it to the user in the property management system.
- To modify existing key data upon a room move or change of departure date (online key systems only).
- To remove/delete a room key from a room (usually sent with check out of a reservation).

 **Note:**

- The Vendor can use specifications to implement the API.
- The Multiple Guest Room Key OPERA Cloud function must be inactive.
- The postRoomKeysOutbound operation replaces the existing postExternalRoomKeys operation.

FOF - postRoomKeysExternal Operation Added

A postRoomKeysExternal operation added to the Front Office (FOF) API allows you to manage requests for Door Lock Room Keys. The external system sends the operation through OHIP (Oracle Hospitality Integration Platform) to OPERA Cloud to request room keys and then sends out from OPERA Cloud to the outbound service. The API works only with DLS systems integrating through the postRoomKeysOutbound API.

OPERA Cloud uses the following operations:

- New or additional room keys.
- To activate new keys after check-in.
- A room key that is not related to a guest reservation but valid for a defined time.
- To re-encode a key where other keys for this room remain active.

- To read a key's data from a room key and display it to the user in the property management system.
- To modify existing key data upon room move or change of departure date (online key systems only).
- To remove/delete a room key from a room (usually sent with check out of a reservation).

**Note:**

The Multiple Guest Room Key OPERA Cloud function to be Off.

HSK - getHousekeepingDailyInfo and setHousekeepingDailyInfo Added

New getHousekeepingDailyInfo and setHousekeepingDailyInfo operations are added in the Housekeeping (HSK) API. The fetch operation retrieves the daily Cleaning Time and Room Instruction details during the reservation stay dates. The put operation allows for the Cleaning Time and Room Instruction details to be set on a daily basis.

New Operations Added in Leisure Management (LMS) API

Four operations are added to the Leisure Management (LMS) API, enabling you to manage Leisure Activities directly on the profile in OPERA Cloud. These Activities are sent from an external application to OPERA Cloud for bookings such as spa or golf activities, advising a property that the guest has active Activity Bookings.

Operations Added:

1. postActivityBookingsonProfile - enables you to create an activity booking on a guest profile.
2. putActivityBookingsonProfile - enables modification of activity bookings on a guest profile.
3. deleteActivityBookingsonProfile - enables you to cancel an activity booking associated to a guest profile.

RSV - getPreConfiguredRoutingInstructions API Updated

You can use the optional query parameter reservationId with the getPreConfiguredRoutingInstructions operation in the Reservation (RSV) API to retrieve default routing instructions for all associated profiles (Company, Travel Agent, Source, Group, Contact) attached to a reservation. When this query parameter is used, the response includes the profileId for each of the associated profiles with configured default routing instructions. When the **Profiles Per Day** OPERA Control is active, you can see the specific dates that the associated profile(s) with configured default routing instructions are attached to the reservation by referring to the beginDate and endDate elements respectively for each associated profile included in the response.

RSV - postCombineShareReservations Operation Updated

The postCombineShareReservations operation in the Reservation (RSV) API is updated, allowing you to define a Rate Distribution for share reservations. The dailyRates element is added to the combineShareFromExistingReservationType element. The dailyRates type holds the daily rate information for the joining reservation, enabling the custom split distribution to work.

REPORTS

Definable Manager's Report Updated

The Definable Manager adds the **Source Room In House** to the report configuration and generates the number of reservations linked to each source profile. See [Managing Definable Manager's Report](#).

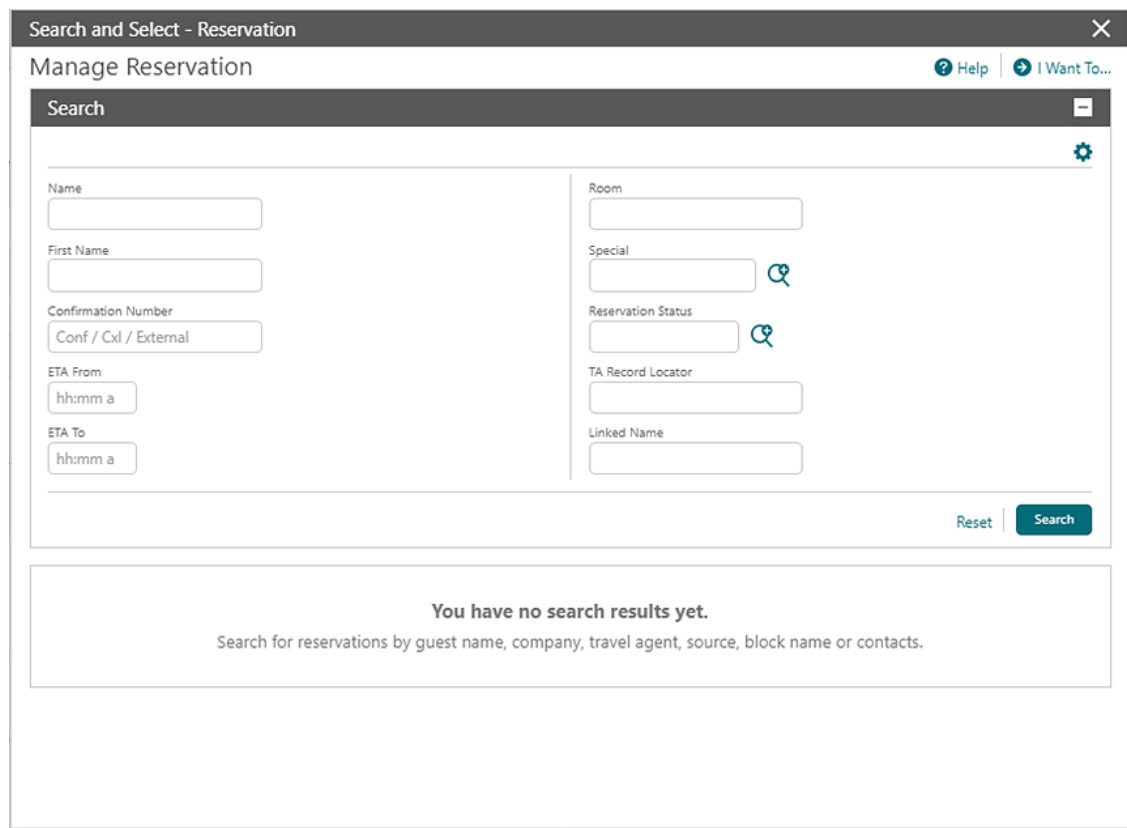
RESERVATIONS

Combine Shares Search Updated


For properties with the **Shares** OPERA Control active, a combine share reservation now includes the following search options: **External Reference**, **Confirmation Number**, **Reservation Status**, and **Linked Name** search options.


**Note:**

See [Managing Reservations Shares](#).



Daily Details Changes Icon Added

An  icon indicates changing values in [reservation daily details](#) for **Adults, Children, Block Code, Fixed Rate, Rate Code, Room Type to Charge, Market Code, Source Code, Discount Amount, Discount Code** fields, and in **Company, Travel Agent, Source, Group, Reservation Contact, and Billing Contact linked profiles** (Available when the **Profiles per Day** OPERA Control is active).

Rate Amount changes are indicated by the  icon in Look to Book and Reservation Presentation.

Reservation Overview

Confirmation Number: [Redacted] Status: **Arrival** Property: [Redacted] Balance: **\$0,00**

Show Less

Arrival: 04-10-2024 Wed Departure: 04-16-2024 Tue Arrival Time: — Rooms: 1 Room Type: STK Room Type to Charge: STK (Charged)	Room: — Rate Code: 100 Rate: \$130,00 Effective Rate: \$130,00 <input type="checkbox"/> Fixed Rate Block Code: —	Guest Status: — Linked Name: — Membership Level: — Membership Type: PTS Patron Membership Type Membership Number: [Redacted] Member Info	Player Ranking: — Company: Oracle Travel Agent: [Redacted] Source: [Redacted] Group: Oracle America, Banquet Posting	Reservation Contact: [Redacted] Billing Contact: [Redacted] Purpose of Stay: — Origin: — Flex Link!
--	--	---	--	---

Created 04-10-2024 14:28 By [Redacted]

Linked Profiles

Guest Profile | **Associated Profiles**

Reservation has different associated profiles across the stay. Please use Daily Details to make changes.

Refresh Edit

Linked Profiles

Company: Oracle Travel Agent: Oracle Travel Source: Oracle India	Group: Oracle America, Banquet Posting Reservation Contact: [Redacted] Billing Contact: [Redacted]
---	---

Accompanying Profiles

No Accompanying Guests

Availability for 5 nights starting 03-12-2024

First Night | Average | Total

Availability: 10 / 111
Initial Display Set

NO DISPLAY SET Display Set Not Applicable

CHANGE Changing Rate **\$109.00 - \$129.00**

STK 109.00	STQ 109.00	DLX 119.00	DLXQ 119.00	ADAK 109.00	CSUTE 129.00
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RES Residential Ownership Rates

DISC Discount

PKG Package Rates

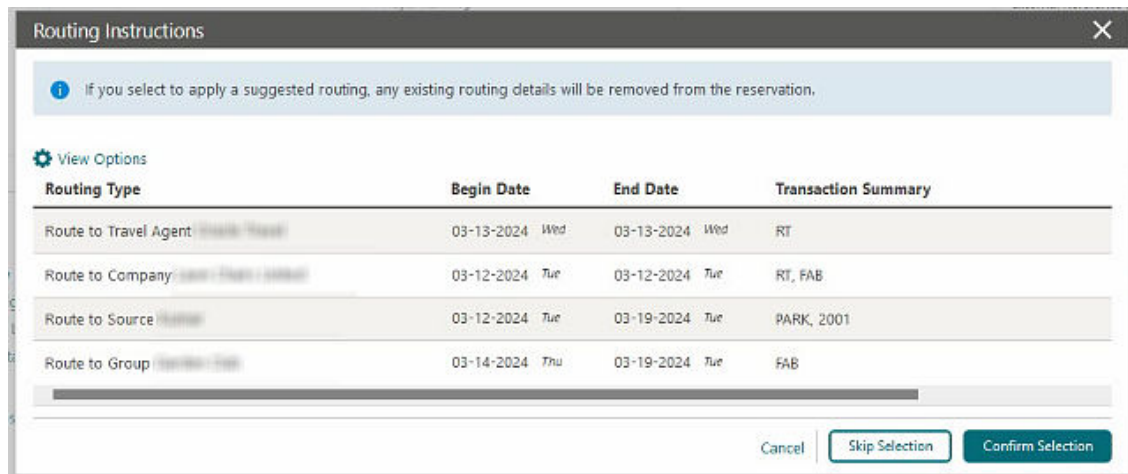
COM Complimentary / House Use Rates

RAC Rack

BACK Rack rate

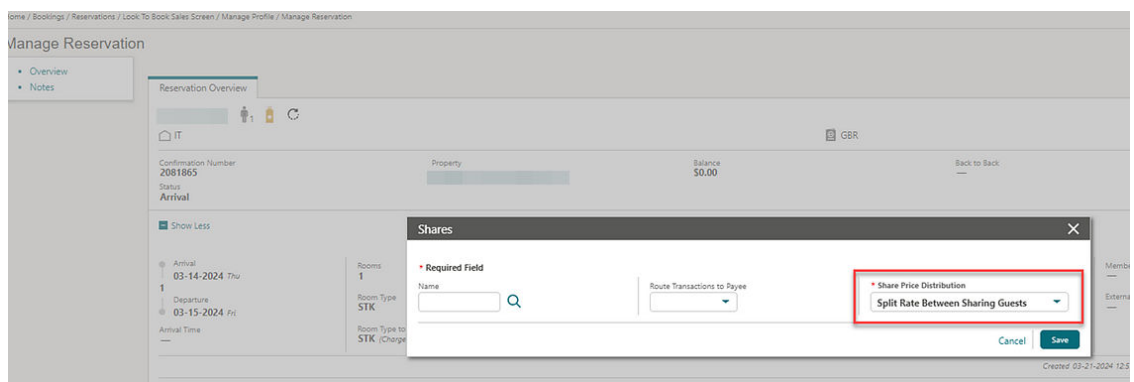
Default Routing Instructions Updated to Include Begin and End Date

For properties with the **Routing** and **Profiles Per Day** OPERA Controls active, when you are prompted to add default routing instructions for a linked Company, Travel Agent, Source, Group, or Contact profile, you can see the **Begin Date** and **End Date** of the associated profile linked to the reservation, and these dates are defaulted to the routing instructions when selected for the routing.



Default Share Pricing Distribution Method OPERA Control Added

For properties with the **Shares** OPERA Control active, the [Reservations group](#) includes a **Default Share Pricing Distribution Method** OPERA Control setting that lets you specify the default **Share Price Distribution** value when combining or creating share reservations. If the **Default Share Pricing Distribution Method** OPERA Control setting is null, you must make a selection for each share created. See [Managing Reservations Shares](#).



STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate the **Shares** OPERA Control and then select a value for the **Default Share Pricing Distribution Method** setting.

Housekeeping Daily Information Added

The [Housekeeping panel](#) includes a new **Manage Daily Information** link. When you select the link, the Housekeeping Daily Information displays the **Cleaning Time** and **Room Instructions** for future reservation dates. You can update the **Cleaning Time** and/or **Room Instructions** for specific dates. The **Cleaning Time** and **Room Instructions** for the relevant date are output on the daily task sheets and appear in the Task Companion. See [Task Sheets](#).

**Note:**

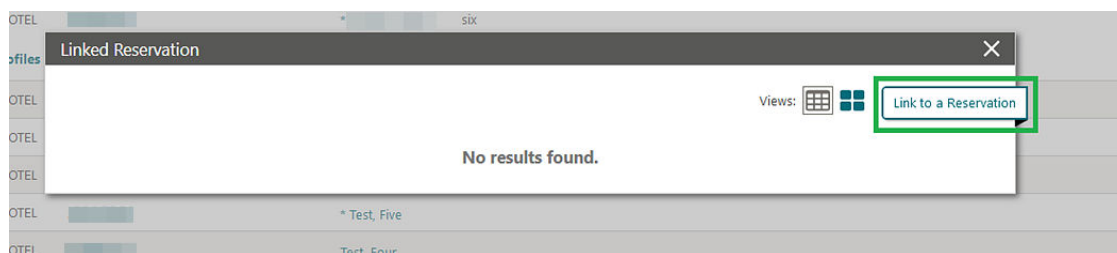
An **Include Past Days** checkbox allows you to view the housekeeping details for past nights.

The screenshot shows the 'Housekeeping' panel with the 'Cleaning Time' set to '01:00 PM' and a 'Turndown' checkbox checked. A 'Manage Daily Information' link is highlighted. Below it, the 'Room Instructions' field is visible. A modal window titled 'Housekeeping Daily Information' is open, showing a table with columns for 'Date', 'Cleaning Time', and 'Room Instructions'. The table includes data for dates from 06/08/2024 to 06/12/2024. An 'Include Past Days' checkbox is also present in the modal window.

Date	Cleaning Time	Room Instructions
06/08/2024 Sat	01:00 PM	
06/09/2024 Sun	11:30 AM	Please have room cleaned and serviced by 11:00am. Guest will be returning early and does not want to be disturbed after 11:30am
06/10/2024 Mon	03:00 PM	
06/11/2024 Tue		No cleaning service required
06/12/2024 Wed	01:00 PM	

Linked Reservations Updated

An update to the Linked Reservation panel adds a link to a reservation action for linking to an existing reservation. See [Managing Linked Reservations](#).



Multi Property Move Reservation Updated

The following OPERA Controls are added to the [Reservation group](#) for multi-property operations and moving reservations to other properties..

- **Move Reservation With Same Rate Amount** function - Enables you to move reservations to another property while retaining the rate amount and rate code. (Excludes reservations with daily rate changes (daily details)).
 - **Move Fixed Charges with Reservation** parameter - Enables you to move fixed charges with reservation. Fixed charge transaction code must be configured in the destination property.
 - **Move Sell Separate Packages with Reservation** parameter - Enables you to move Sell Separate Packages with reservation. Package code must be configured in the destination property.
 - **Default Reservation Move Rate Code** setting - Defines the default rate code use when the reservation rate code is not configured in the destination property.

When the **Move Reservation With Same Rate Amount** OPERA Controls is active, you receive a message to move the reservation and retain the rate amount.

- Selecting **Yes** allows you to move reservations with the current rate amount from one property to another, along with fixed charges (**Move Fixed Charges with Reservation** OPERA Control active) and Sell Separate Packages (**Move Sell Separate Packages with Reservation** OPERA Control active).
 - If the reservation rate code is not configured in the destination property, then the rate code selected in the **Default Reservation Move Rate Code** OPERA Control is used for the reservation.
- Selecting **No** displays all available rate codes for the destination property.

Once the property move is completed, OPERA Cloud generates a new confirmation number, and a reservation note is added with the following details.

- Source Property Confirmation
- Source property Rate Code
- Source Property Room Type
- Source Property Rate Amount
- Source Property Packages
- Source Property Fixed Charges

See [Moving Reservations to Other Properties](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservation** Group.
4. Activate the **Move Reservation With Same Rate Amount** function.
5. Activate the **Move Fixed Charges with Reservation** parameter.
6. Activate the **Move Sell Separate Packages with Reservation** parameter.
7. Update the **Default Reservation Move Rate Code** setting.

OPI Cloud Token Proxy Service Added

For properties with the **OPI Cloud Credit Card Processing** OPERA Control active, a new **OPI Token Proxy Service** OPERA Control added to the [Credit Card group](#) enables you to access the OPI configuration link (to launch OPI configuration) from the **General Information** section of the EFT Interface.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Credit Card** group.
4. Locate the **OPI Cloud Credit Card Processing** OPERA Control and activate the **OPI Token Proxy Service** parameter.

OPI Cloud Token Proxy Service Added

Distribution

For properties with the **OPI Cloud Credit Card Processing** OPERA Control active, an **OPI Token Proxy Service** OPERA Control added to the [Credit Card group](#) enables you to access the OPI configuration link (to launch OPI configuration) from the **General Information** section of the EFT Interface.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Credit Card** group.
4. Locate the **OPI Cloud Credit Card Processing** OPERA Control and activate the **OPI Token Proxy Service** parameter.

OPI Cloud Token Proxy Service for Reservation Sales Screen Added

Central

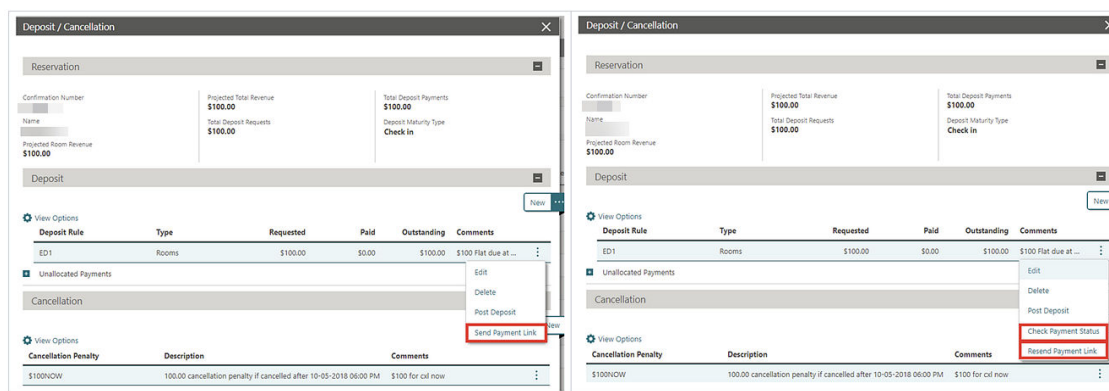
For properties with the **OPI Cloud Credit Card Processing** OPERA Control active, a new **OPI Token Proxy Service** OPERA Control added to the **Credit Card group** enables you to access the OPI configuration link (to launch OPI configuration) from the **General Information** section of the EFT Interface. You can also access the OPERA pay widget from the Reservation Sales Screen to enter credit card details and obtain a token using the OPI Cloud interface.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Credit Card** group.
4. Locate the **OPI Cloud Credit Card Processing** OPERA Control and activate the **OPI Token Proxy Service** parameter.

Pay By Link for Deposit Requests Added

For properties with the **OPI Cloud Credit Card Processing** OPERA Control active and the **Advance Deposit Handling** OPERA Control set to 0, 1, or 2, a **Pay By Link** OPERA Control that's added to the **Credit Card group** enables you to generate an HTML email containing a URL for the recipient to launch and enter payment details for a deposit request. You can check the status of the payment and regenerate payment link emails as needed. See [Managing Reservation Deposit Payments](#).



Email Delivery Management provides a **Pay by Link** delivery method to set up the pay-by link email content. See [Configuring Delivery Management](#).

IMPACT OR OTHER CONSIDERATIONS

You can use Pay by Link functionality when the payment service provider (PSP) is integrated by the Oracle Payment Interface (OPI) Cloud and supports Pay by Link services.

See [OPI Tenant Configuration Portal User Guide](#).

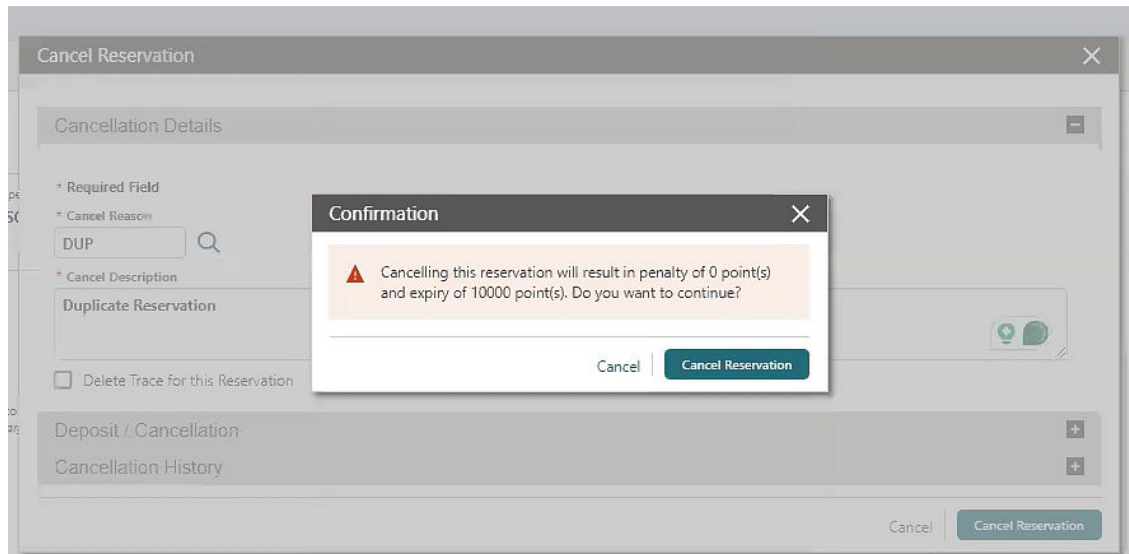
See [OPI Tenant Configuration Portal User Guide- direct link](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Credit Card** group.
4. Locate and activate the **Pay By Link** function.

Rate Award Reservation Cancellation Updated

Loyalty For properties with the **Award Point Redemption** OPERA Control active, a prompt provides you with details of expired points when cancelling a rate award reservation.



Example: There is a Loyalty member who has 10,000 points due to expire today before any reservation.

Expiration Date	Points To Expire (?)	Total Points To Expire (?)
13/10/2022 Thu	10000.00	10000.00
28/02/2025 Fri	500.00	10500.00

Then, the system adds a Rate Award Reservation of 10 Award Points.

Points to Expire values update based on the rate Award Reservation.

Membership X

[Back to Membership](#) | [Back to Transactions](#)

Points To Expire -

[View Options](#)

Expiration Date	Points To Expire (?)	Total Points To Expire (?)	
13/10/2022 <i>Thu</i>	9990.00	9990.00	⋮
28/02/2025 <i>Fri</i>	500.00	10490.00	⋮

If that reservation is cancelled, OPERA Cloud considers the current points expired, plus the points reflected by the award reservation, less any penalty points.

Cancel Reservation X

Cancellation Details -

* Required Field

* Cancel Reason
NRG

* Cancel Description
*sw*No Reason Given

Delete Trace for this Reservation

Confirmation X

⚠ Cancelling this reservation will result in penalty of 0 point(s) and expiry of 10000 point(s). Do you want to continue?

[Cancel](#) | [Cancel Reservation](#)

Deposit / Cancellation +

Cancellation History +

[Cancel](#) | [Cancel Reservation](#)

Reservation Color Hover Text Added to Search Results

For properties with the **Reservation Color Definition** OPERA Control set to Reservation, Market Code, VIP Code, or Membership, hover text appears in reservation search results for the reservation color indicated.

OPERA Cloud Client Relations Bookings Front Desk Inventory Financials Miscellaneous Reports

Home / Bookings / Reservations / Manage Reservation

Manage Reservation

Search

Arrival From 03-31-2024

Sort By: Default

View Options

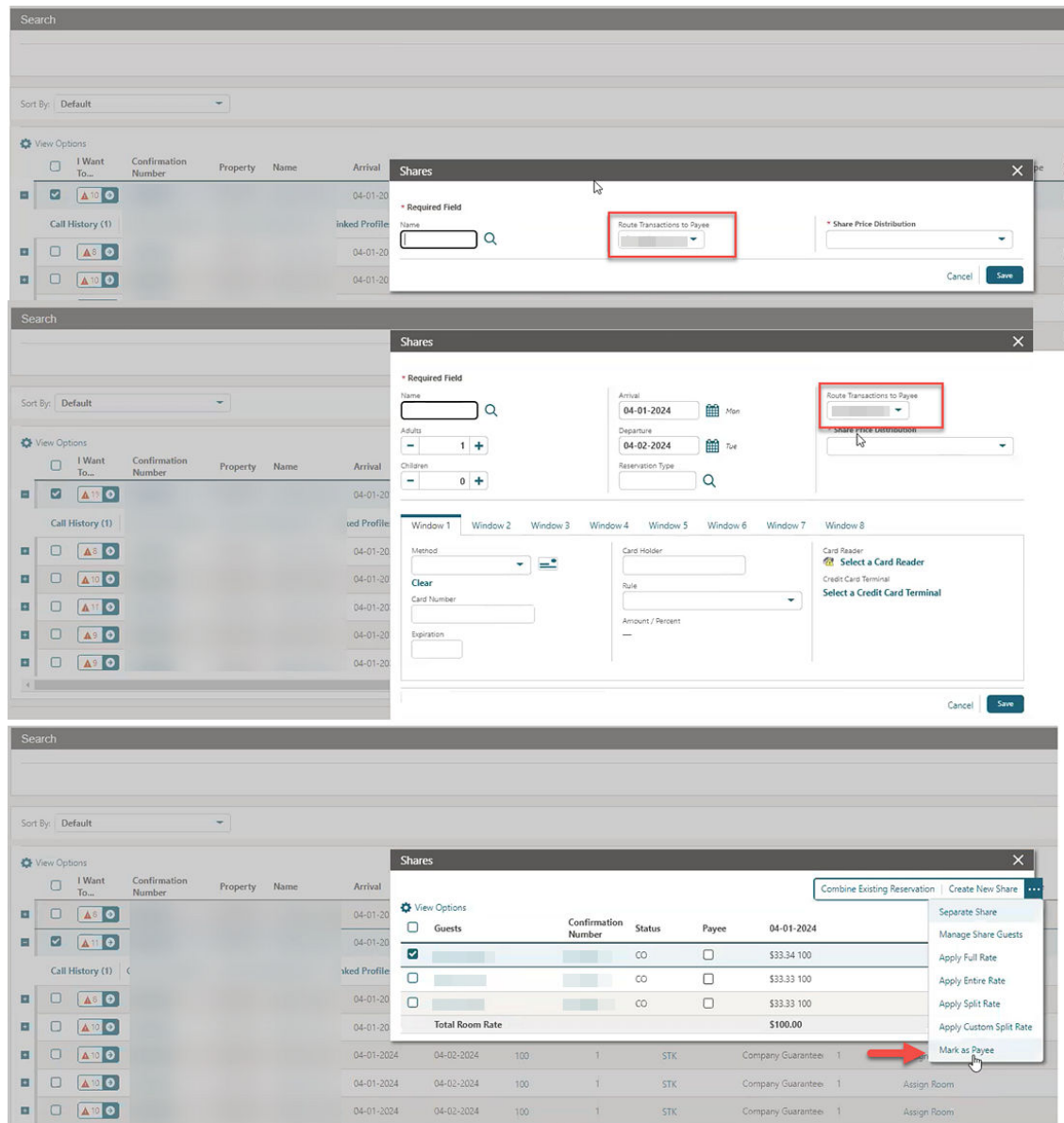
I Want To...	Property	Confirmation Number	Name	Stay Date
<input type="checkbox"/>		2082570		03-31-2024 Sun @ 1 - 04-01-2024 Mon
<input type="checkbox"/>		2082503		03-31-2024 Sun @ 1 - 04-01-2024 Mon
<input type="checkbox"/>		2082475		03-31-2024 Sun @ 2 - 04-02-2024 Tue
<input type="checkbox"/>		2082494		03-31-2024 Sun @ 2 - 04-02-2024 Tue
<input type="checkbox"/>		2082484		03-31-2024 Sun @ 1 - 04-01-2024 Mon
<input type="checkbox"/>		2082501		03-31-2024 Sun @ 1 - 04-01-2024 Mon

Reservation Sales Screen Updated for Shares

Central The Reservation Sales Screen refreshes the **Total Cost of Stay**, **Rate Amount**, and **Share Amount** values for the current reservation when adding shares. See [Using the Reservation Sales Screen](#).

Route All Transactions to Share Reservation Added

For properties with the **Sharers** and **Routing** OPERA Controls active, a **Route Transactions to Payee** field added to the Shares panel allows you to select a share reservation as the payee. A new **Route Transactions to Payee** OPERA Control enables a default payee. When you select a payee, routing instructions are automatically created for (*) all charges. For existing shares, a **Mark as Payee** action link is added to select the payee. See [Managing Reservations Shares](#).



Look to Book is updated with the **Route Transactions to Payee** field for use when creating share reservations. See [Using Look to Book Sales Screen](#).

The screenshot displays the 'Look To Book Sales Screen' in the OPERA Cloud interface. The page is divided into several sections:

- Stay Information:** Property, Arrival: 04-01-2024, Nights: 1, Departure: 04-02-2024, Guests: 1 + 0, Room Type: STK, Rate Code: 100, Rate: \$100.00.
- Guest Information:** Includes a 'Share Price Distribution' dropdown set to 'Split Rate Between Sharing Guests' and a 'Share Transactions to Payee' dropdown set to 'Main Guest' (highlighted with a green box).
- Booking Details:** Includes Reservation Type (CO), Market (TBL), Source (RFP), Room Type to Charge (STK), Rate (100.00 USD), and a 'Fixed Rate' checkbox.
- Payment Information:** A multi-tabbed section with tabs for Window 1 through Window 8. It includes fields for Merchant, Card Number, Expiration, Card Holder, and Amount / Percent.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate the **Shares** OPERA Control.
5. Activate the **Route Transactions to Payee** parameter.

SALES

The Sales section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.
- Oracle Hospitality OPERA Cloud Service, Central Management Services

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

Features that are specific to Central Management Services are marked with the Central badge. **Central**

Multiple Edit Activities Added

For properties with the **Activities** OPERA Control active, you can select and simultaneously update multiple activities. See [Managing Sales Activities](#).

Home / Client Relations / Manage Activities

Manage Activities

Search: Property BHOTEL From Date 28/03/2024 To Date 28/03/2024 Activity Class Appointments, To Do Activity Status Completed, Not Completed

View Options: I Want To: Property Type Start Date End Date Start Time End Time Owner High Priority Activity Class Purpose Account Contact Phone Email Block

Property	Type	Start Date	End Date	Start Time	End Time	Owner	High Priority	Activity Class	Purpose	Account	Contact	Phone	Email	Block
12345	WORKS	28/03/2024	31/03/2024	04:00 PM	01:00 AM	12345	<input type="checkbox"/>	APPOINTMENT						
12345	WORKS	28/03/2024	31/03/2024	04:00 PM	01:00 AM	12345	<input type="checkbox"/>	APPOINTMENT						
12345	WORKS	28/03/2024	31/03/2024	04:00 PM	01:00 AM	12345	<input type="checkbox"/>	APPOINTMENT						

Home / Client Relations / Manage Activities / Multi Edit Activities

Multi Edit Activities

Selected Activities

Property	Owner	Type	Start Date	End Date	Start Time	End Time	High Priority	Activity Class	Purpose	Account	Contact	Block
12345	12345	WORKS	28/03/2024	31/03/2024	04:00 PM	01:00 AM	<input type="checkbox"/>	APPOINTMENT				
12345	12345	WORKS	28/03/2024	31/03/2024	04:00 PM	01:00 AM	<input type="checkbox"/>	APPOINTMENT				
12345	12345	WORKS	28/03/2024	31/03/2024	04:00 PM	01:00 AM	<input type="checkbox"/>	APPOINTMENT				

Edit Selected Activities

Purpose: Account: Contact:

Activity Class: Start Date: Start Time: End Date: End Time: Type: Owner: Trace Code: High Priority: Yes No Retain Existing

Notes:

TOOLBOX

AR Health Check Updated

The AR Health Check analyzes and corrects imbalances spanning five years. See [Using the Imbalance Analysis Utility](#).

Also, the following types of imbalances automatically correct during End of Day:

- Package versus guest imbalance
- Cashier Ledgers Imbalance
- Invalid Passer-by transactions
- Effective package ledger imbalance

Catering Budget Forecast Added to Import Data

For properties with the **Catering Events** and **Budget Forecast** OPERA Controls active, you can import catering budgets. The import process lets you create monthly budget and/or forecast records for Revenue or Covers based on **Revenue Group**, **Market Code**, **Event Type**, or **Meal Period** (available when the **Catering Meal Periods** OPERA Control is active) using the Budget_Forecast.csv template. See [About Data Import](#).

2

Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

Block Management

Bug ID	Description
36568854	You can change the status of a Master Tour even when one of the sub tours is in a cancelled status.
36568820	While changing the Master Block status and the Reservation Type, selecting Save and Apply to the sub block updates the status and reservation type successfully.
36560202	Performance improvements provide greater editing capabilities for the Master/Sub Block and Master Sub Block tour series.
36533727	You can view/copy the Master Block screen by clicking the Copy option in the I Want To . . . menu.
36389699	When a block is cut off and active reservations are modified so that room nights are released, rooms are returned to the house.
36383360	The cutoff schedule of a block is cleared when the block is manually cut off. When a reservation is created and room nights are borrowed outside of the block availability, then the cutoff schedule is applied to the additional nights added to the block.
36376349	When the Block Forecast Grid OPERA Control is inactive, Forecast Rooms options are not visible in the drop-down on the Load Room Grid.
36373114	You can add Rooms when the Increase/Decrease Rooms checkbox is selected, and the Forecast Rooms update correctly.
36368404	You can add or update the room revenue transaction code, and you changes are captured in the Change Log.
36357668	You can change or update a block status, and the autoload forecast remains the same.
36337625	You can generate the Rep_busblock_list report and view the total revenue for Only Rooms revenue, events, and for both as well, based on blocks.
36335955	When the Shares OPERA Control is active and reservations are being created using the Rooming List, all rows display correctly when there are more than 25 share reservations.
36335338	You can generate the Block Conversion report by Block Status.
36324525	When generating the Group Resume (sample_grmres_sales_std) report for a block where the room grid wraps the notes will print below the grid information.
36301351	A discount price appears in decimals and not getting rounded off in the Create Event screen.
36293313	You can now add block restrictions for multiple room types at same time.
36284859	When the Block Code Template OPERA Control is inactive, you can enter characters other than the English alphabet in the Block Code field.
36266756	Block Net Forecast Rates are calculated excluding package revenue when the package is included in the rate.
36266669	When the Block Forecasting OPERA Control is active, the Forecast Room and the Rate Grid update when a block is washed. This happens only when Autoload Forecast OPERA Control is active.
36266452	Multiple sell messages are appearing in the Block Overview screen as expected.
36257807	When a block has linked profiles associated with the Template reservation, the linked profiles are added to newly created reservations from the rooming list.

Bug ID	Description
36240891	When the Import Rooming List OPERA Control is active, and reservation records are added to the Rooming List, any subsequent details added to the reservations save as expected and attach to any created reservations.
35971791	You can add a linked contact profile to a source/account profile even if it was removed previously.
32444852	When a Sales Account and Contact are not related, a broken link appears in the Block Presentation business card.

Cashiering and Financials

Bug ID	Description
36726889	You can Issue a prepaid card using chip and pin payment method.
36726806	Comp Posting approval and Comp Posting reversal transactions send approval requests to the gaming vendor and update the transaction status based on the response.
36654933	You can edit the transaction code configuration without getting the timed-out errors.
36626413	A change in multi-chain access (Enterprise-level) might affect you in the following instances. As an Enterprise-level user: a) The logs identify you when you log in to a single chain during the End of Day process. b) You can log in to more than one chain during the End of Day process (until the Posting Room and Tax procedure is completed). If the logs do not identify you, the process continues, and the logs record you as an internal user.
36626346	The Greek Trial Balance (trial_balance_tax_01) report is updated. The Group and Subgroup descriptions appear for each section when grouping by Transaction Group and Transaction Subgroup.
36540873	When adding a pricing schedule for a room type not selected in the rate code definition panel, a suitable validation message appears.
36533456	A new OPERA Control name, "Exclude Rebate Validation on Pay-Only When Card Number not Available," replaces the older SKIP_REBATE_VALIDATION_ON_PAYONLY OPERA Control name.
36523931	Changes to the OPERA Fiscal SID script improve Fiscal integration updates.
36483927	OPERA Cloud supports the alpha numeric Credit Card token and successfully processes the authorization and payments using this token.
36483586	When you apply a payment for prepaid cards that are being issued, a Passer by folio is created.
36459325	You can perform a reverse check-in or reverse checkout on a day-use reservation without encountering unexpected errors.
36457526	You can create and edit Daily Rates without errors.
36401914	In a scenario where Tax Types functionality is on, the Tax Type Calculation is set to Profile, the Tax Type of the payee profile is changed after room and tax are posted, and you generate a fiscal folio, the universal payload includes the correct NetAmount value.
36400835	A change is applicable for multi-chain access (Enterprise) users in the following instances: <ul style="list-style-type: none"> A user is identified when the Enterprise user logs in to a single chain during the End of Day process. An Enterprise user logs in to more than one chain during the End of Day process (until the Posting Room and Tax procedure is completed). If the user is not identified, the process continues, and the user logs are recorded as an Internal user.
36391748	You can preview the EOD (End of Day) Batch reports using the Sent To option from the EOD Reports for the previously executed EOD.
36364982	The folio_details report is updated to display the payee name from the Billing window.

Bug ID	Description
36353652	When Authorization Rule is configured with Max Days To Authorize = 7, the following examples apply: <ul style="list-style-type: none"> If the Reservation length of stay is more than seven days (for example, 10 days), the authorization is collected for the first seven days from the reservation arrival date. If the reservation length of stay is less than seven days (for example, 5 days), the authorization is collected for the entire stay of five days.
36352649	Credit card input values are correct on the Credit Card History report.
36345030	When the Multiple Property OPERA Control is inactive and you navigate to the OPERA Controls > Cashiering group, the Default Reservation Type for Deposit selection list displays configured values correctly. When a chain has a single property and you navigate to Administration - OPERA Controls > Cashiering, the Default Reservation Type for Deposit selection list correctly displays configured values correctly.
36339409	When Duplicate Hotel Id is enabled, all Oracle Payment Interface (OPI) Cloud calls must have x-tenantEnterprise in their headers.
36331626	The existing credit card authorization is used across other folio windows of the reservation.
36320438	When the Transaction Code per Adjustment Code OPERA Control is active, payments and Package Wrapper transaction codes are no longer available for selection in Transaction Codes > Manage Adjustment Transaction Codes.
36305710	Currency decimals are updated to zero decimals for INR (Indian Rupees) and HUF (Hungarian Florint) for properties created in new chains. Existing Chains and properties are not updated and display two decimals for these currencies.
36296993	The "get token" workflow for the Bulk Compensation posting in the Shared Security Domain (SSD) environment works as expected.
36286868	For the Folio Profile Validation information collection method: The Profile validation screen does not appear at the time of settlement when the required Identification Data (Guest Profile), or Tax ID (Company Profile), and Sirius Code (UDFC10) exist on the payee profile.
36282776	Authorization and Settlement are successful when OPI (Oracle Payment Interface) does not return printData. PrintData is an optional field on the OPI response.
36280816	When the Accompanying Guest and Open Folio OPERA Controls are active and Accompanying Guests exist on a reservation that was checked out, you can inactivate the Open Folio OPERA Control if no other reservations exist with an Open Folio.
36277088	The Search Transactions screen displays the payment transactions with minus (-) prefix.
36273827	The credit card information remains on PM reservations when they are automatically checked in during the End of Day step for Auto Check In Arrival Pseudo Rooms.
36272352	Bulk prepaid cards payment transactions appear as a single line on the folio.
36271975	The Central Sales property is visible in the Currency Calculator.
36271643	You can no longer see reservations designated for advanced check-in when transferring deposits.
36261917	When you split pricing schedules for rate codes, it copies the packages and yield adjustments to each pricing schedule.
36260179	For properties with the Credit Bill OPERA Control active, Folio History displays the correct folio amount for credit bills in a specific scenario including unallocated deposit folios.
36256357	You can search for cashiers in Configure Cashiers without error.
36253774	When the Account Receivable Settlements Visible on Folio OPERA Control is activated, folios settled by Direct Bill/City Ledger payment display the settlement on the folio.
36242676	For PERC_CITY_TAX and CITY_TAX package code formulas, the tax calculates based on the rate amount that appears on the reservation when you select the Fixed Rate checkbox in the reservation.
36242647	The Post Currency Exchange button is available on the Sell section of the Currency Calculator screen.
36236522	The pricing schedules for Advanced Daily Rates by date range save successfully.

Bug ID	Description
36230446	The business logic to set Offset Base Type on an Advanced Dynamic Base Rate Pricing Schedule is updated.
36214111	You can select only a Revenue Transaction code as an adjustment code. Payment and Wrapper transaction codes are not available.
36206136	In a scenario where a reservation exists with a Direct Bill method of payment, and you perform a payment or deposit payment by swiping a credit card with the field for Payment Method blank, OPERA Cloud correctly processes the credit card payment.
36179793	You can edit existing Comp Routing instructions without error.
36140719	In a scenario where you generate a Pro-Forma Folio for a reservation with one or more package allowances, and an error occurs with the folio, the temporary Pro-Forma transactions for profit and loss are removed correctly during the End of Day. As a result, the balance of the Package Ledger is no longer affected by these transactions.
36115608	You cannot transfer settled charges and generates to a different sub-account (billing window) or reservation account.
36089721	<ol style="list-style-type: none"> 1. A prepaid indicator count is updated when issuing an offline prepaid card. 2. An offline prepaid card does not show the Manage Prepaid Card option. 3. An offline prepaid card does not appear on the Redeem screen.
36036218	When creating a new rate code at the Hub level, the Tax Inclusive checkbox appears.
35932686	For properties with the Tax Types OPERA Control active, the rep_proforma_invoice report applies transaction generates for guest rooms based on the selected tax type configuration.
34726289	<p>The Transaction Code by User Role OPERA Control that associates transaction codes to property roles works as expected.</p> <p>For properties with the Transaction Code by User Role OPERA Control active, the transaction code list is filtered according to the transaction codes assigned to the user role in Post Charges, Post it/Fast posting, Deposit Folio, Credit Folio, Batch Charges, and Manage AR Invoices.</p> <p>Note: Chain-level users also require assignment of a property role when Transaction Code by User Role OPERA Control is active.</p>

Client Relations

Bug ID	Description
36717759	Profile Lookup and Download is available from OPERA Cloud to OPERA Cloud Central.
36681322	Profile Search returns Company profiles without delay.
36681270	Profile Advance search using Client ID/ Corp ID/ IATA Number returns accurate results.
36578485	Profile Notes comments remain when you toggle between the Global and Property checkbox.
36568412	When adding identification details to a profile from OPERA Cloud, identificationInfo details send only once per the putProfile request.
36562517	Global attachments save to the logged-in chain code as expected.
36555952	You can edit Channel Negotiated Rates records from the Profiles flow in non-unified platform environments.
36543088	The Channel Negotiated Rates screen shows the Profile selection list.
36539094	You can view the correct date in the Channel Negotiated screen.
36538981	You can filter channels in the Channel Distribution screen from Rate Code flow.
36538950	You can modify and distribute Channel Negotiated Rates records to multiple, targeted properties. You must create the records in the selected, targeted properties.
36538945	You can edit an existing Channel Negotiated Rates record and update the details successfully.
36451678	Profile search results are returned correctly when you search by last name.
36434939	You can see future and past stays for any profile linked to a block that has events created.

Bug ID	Description
36432653	You can edit and save a profile at the hub location when Profile Sharing is set to N for the chain.
36418422	Once you create a reservation for a profile that has a 0 pricing schedule rate code, and if you update the rate to greater than 0 in the reservation and afterwards check-in or checkout the reservation, future and past stay amounts update to the modified amount.
36413885	When a profile is merged from a reservation and you navigate to a profile for another reservation, the correct profile opens.
36404241	You can add a membership to a locked profile successfully.
36400969	When you try to delete a room that is in use when the Guest Room As Meeting Room OPERA Control is active, this message appears: "Reservation is occupied or reserved."
36374763	When creating a profile with an email type other than the one configured with a sequence, the profile is created successfully without any duplicate email addresses based on the following configuration: <ul style="list-style-type: none"> • Mandatory Communication OPERA Control is inactive. • Privacy OPERA Control is active. • Guest email type is not configured. • Communication email type is configured with a sequence.
36357376	You can configure a numeric value for the Purge Last Stay Days OPERA Control that is between 90 and 3,650 and greater than the Purge Days OPERA Control value.
36355224	The correct date of birth for a profile is visible when you preview the Immigration report.
36346233	The edit function for start date, end date, and channel rate access code works successfully.
36344928	Profiles with an active reservation or an outstanding balance are not purged.
36342829	Merged profiles retain their attachments and identification documents.
36333468	The OPERA Control value for Purge Days defaults to 365.
36322794	You can search for rates codes in the Qualifying Rate screen, Membership Type Rule screen, and Membership Rate Rule screen in property/hub level. At the Membership type rule screen, NA_RATE_CODE shows as a single entry when searched.
36284580	You can search by Travel Agent name among a large number of associated reservations.
36273210	Clicking Edit on the Suspended Stays screen does not display an error message if the Stay Record ID is greater than nine digits.
36250509	In a Hub, you can view the list of properties on the Create Profile screen when the Profile Sharing Control is set to No.
36240888	You can view inactive Membership Type Rules using only the ellipses option, Show Inactive.
36239867	You can create and save a Contact Profile using the "Save Profile and Add More Details" action.
36231559	The New/Edit Address and Delete Address user tasks are moved from the Client Relations to Client Relations Admin group for Address Type configuration.
36212209	You can search for profiles by Client ID in Manage Profiles without errors.
35885446	The Inherited Negotiated Rate icon appears, and negotiated rate codes are inherited from sub to master as expected.
34174044	You can import Guest/Contact profiles to OPERA Cloud using the languages configured in OPERA Cloud Administration (Client Relations> Geographic Management> Languages).
33577914	Issues affecting the performance of Sales Account Forecast search and the Sales Account Forecast indicator are resolved.

Commissions

Bug ID	Description
36508155	Updating the Commission Code for a travel agent triggers a recalculation of existing reservation commissions based on the new Commission Code selected.

Bug ID	Description
36482526	Travel Agent source commission records are sorted in alphabetical order on the Manage Commissions screen.
36438232	You can search for a travel agent by IATA number in Commissions Bank Accounts.
36274859	When you detach/attach a reservation from/to a travel agent, the reservation list refreshes and displays all the reservations attached the selected travel agent.

Country Specific

Bug ID	Description
36524334	<p>Country Specific - Italy:</p> <p>In a scenario where two Credit Folio Types are configured (one is linked to Ricevuta Folio Type and the other is unlinked), a Fattura Deposit Folio generates for a reservation, the Deposit Transfer transaction posts during check-in, and credit is due on the Billing screen during settlement, the Credit Bill generates successfully using the unlinked Credit Folio Type.</p>
36516993	<p>Country Specific - Philippines:</p> <p>Accounts Receivable statements generate successfully for the customized sample_statement_philippines.rtf.</p>
36516576	<p>Country Specific - Greece:</p> <p>In a scenario where a Package Wrapper transaction posts with an exclusive tax generate transaction defined in the Tax Folio Transaction Codes OPERA Control, and the Package Wrapper transaction routes to another window, the Tax Folio transaction remains on window 1, and you perform a folio settlement, then the Tax Folio generates successfully for window 1, and a normal folio generates for the window with the Package Wrapper transaction.</p>
36418780	<p>Country Specific - Belgium:</p> <p>The "Tax Export 2 in XML format" Export (TAX_EXPORT_XML_2) is updated to:</p> <ul style="list-style-type: none"> - allow generation of the Export for past business dates. - allow changes to be saved to the Export.
36393074	<p>Country Specific - Portugal:</p> <p>When previewing a folio, the bill_generation_date field is nullified in the folios table.</p>
36348779	<p>Country Specific - Portugal:</p> <p>The appropriate Associated Bill number appears on the credit bill when there is a deposit refund.</p>
36307118	<p>Country Specific - Hungary:</p> <p>The sample_folio_hungary merge code TAXAMOUNT is updated to display VAT amounts with decimal places based on the property currency decimals.</p>

Bug ID	Description
36274836	<p>Country Specific - Portugal:</p> <p>When no financial data exists for the business day, the PT_SAFT_104 export displays the following in the Customer section of the export:</p> <pre><Customer> >CustomerID>Omisso</CustomerID> >AccountID>Omisso</AccountID> >CustomerTaxID>999999990</CustomerTaxID> >CompanyName>Omisso</CompanyName> >BillingAddress> >AddressDetail>Omisso</AddressDetail> >City>Omisso</City> >PostalCode>Omisso</PostalCode> >Country>Desconhecido</Country> </BillingAddress> <SelfBillingIndicator>0</SelfBillingIndicator> </Customer></pre>
36253009	<p>Country Specific - Brazil:</p> <p>In a scenario where you perform Generate Credit Bill against a Goods Folio Type, OPERA Cloud generates the corresponding Credit Goods Folio Type. In a scenario where you perform Generate Credit Bill against a Service Folio Type, OPERA Cloud generates the corresponding Credit Services Folio Type.</p>
36244362	<p>Country Specific - Israel</p> <p>An issue of deferred taxes not being removed from the POST IT screen (RC) is resolved by the following actions: The Allow Deferred Taxes OPERA Control is active. Set the Default Tax Type to 1. When you add a new item to the cart, you should observe that the relevant taxes appear on the screen and that taxes with a zero amount should disappear automatically.</p> <p>Set Default Tax Type to 0: Upon adding a new item to the cart, the respective taxes should be added to the previous tax records, similar to how it accumulates when the Default Tax Type is 1. If any posting record is deleted by selecting the X symbol, the chosen record, along with its associated tax, should be removed.</p>
36229789	<p>Country Specific - Brazil:</p> <p>In a scenario where the Fiscal Folio Printing OPERA Control is off, you can successfully perform a settlement from Check Out and check out the reservation.</p>
36221375	<p>Country Specific - Poland:</p> <p>The PL_JPK_FA Country export is updated to consider folio arrangement code grouping for data.</p>

Events

Bug ID	Description
36439530	You can generate the banquet check and the Banquetcheck Folio report from the I Want To action row on the Event Posting menu.
36393843	When the Event Waitlist OPERA Control is active and you shift a block to a date where the space is already booked, you are warned that the space is waitlisted. If the room type is also overbooked, you get an overbook warning prior to the waitlist warning. You can override both warnings if you are granted the tasks for overbooking rooms and waitlisting function space.

Bug ID	Description
36358922	The list of properties on the Catering Budget screen only includes the properties where the Budget Forecast OPERA Control is Active.
36316900	The Quick Insert column and field appear only from a hub location for Sales and Event Management Premium Edition subscribers with the Quick Insert OPERA Control active.
36306302	You can navigate between Event admin options from a hub location without any errors.
36285665	The Multi-Choice check box is not visible from a hub location for Sales and Event Management Standard Edition Subscribers.
36257428	Package Expected & Guaranteed is populated and disabled for editing. The Extra Attendee fields are blank and enabled for editing as expected.
36251305	Cancelled updates to events made in the Function Diary are not saved as expected.
36222911	When you select the Exclude From Forecast checkbox in Function Space configuration, you can see Exclude From Forecast is selected by default in the Revenue Summary panel.
33286265	In Manage Events and Sales Manager Goals, pagination is not displayed when the Results Count is less the count shown.
31886522	You can move the cursor left and right in the Function Diary.

Exports

Bug ID	Description
36681691	On the EDW Export, the calculation of Total Rooms Sold (TRS) includes No Show rooms.
36521594	You can configure the EDW Exports using the New From Template action, which includes Component Exports.
36521146	You can create a component export with the Data Source EXP_BOF_REVENUE_RECORDS and export data correctly.
36249767	You can view sensitive data for scheduled exports with SFTP delivery.
36238623	Back Office exports generate with the correct separators included based on their configurations.

Front Desk

Bug ID	Description
3643976 2	You can generate the res_detail arrivals report regardless of the time format configured for the property and/or the Hub where you are logged in.
3640909 9	You can delete, or mark as delivered, guest messages created from an interface account.
3634861 2	In properties where the Room Rotation OPERA Control is active, rooms that are exclusively owned by a guest profile are not assigned to non-owners when the auto assign is processed from the Room Assignment screen.
3633230 0	Electronic registration cards are purged according to the Days to Purge eSigned Registration Cards OPERA Control.
3625747 8	In properties where the Auto Check In of Advance Checked in Reservations OPERA Control is active, the internal user, AUTOCHECKIN, is created the first time the processor runs. This user is necessary for the auto check-in processing of advance checked-in reservations.
3623014 7	When you select the Include Departures checkbox within the Room Assignment screen, you can select and assign a departure room to an arrival reservation even when the room is discrepant.
3572423 4	Flex Fields based on selection lists correctly set and save the default value defined.

Bug ID	Description
3478696	Additional internal logging is added to the Mass Check-out workflow.
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Integrations

Bug ID	Description
36717694	OPERA Cloud Exchange, Interface Setup - Profile Match Rules allow you to configure the Match Rules with the points.
36681328	Dynamic SQL execution improves performance when making queries using the UDF (User Defined Fields) function.
36668753	The OPERA Cloud Control GDS-Session Inventory Control (Under Channel Management) is a Hub (Chain) Level control. This ensures confirmation of OPERA Xchange Interface reservations when the GDS-Session Inventory Control is set to Y.
36655397	OPERA Xchange Interface (OXI) processes and sends the generated Night Audit messages to external system EXRMS2.
36622672	When you select messages to reprocess in the ADS Reprocess screen, the messages travel successfully to the external system.
36580607	The OPERA Web Self-service General Availability webservice performance shows improvement when a large number of rate codes are configured with "Included In Rate Packages" attached.
36560273	An enhancement improves the handling of invalid requests for Async API related to setting Sell Limits.
36544212	The Oracle Payment Interface Token Proxy Service OPERA Control is visible for both OPERA Cloud Central and OPERA Cloud Distribution subscriptions.
36482577	Business Events for the Alternate Distribution System external system channel dequeue successfully and therefore post to the external URL.
36445865	Oracle Hospitality OPERA Web Self-service FetchBooking allows for booking searches to be conducted using a different domain than the one used to make the initial reservation.
36445694	When the OPERA Web Self-service Fetchbooking request is directed to the OPERA Reservation System mode in the OPERA Electronic Distribution Suite, it yields a successful response.
36433978	OPERA Cloud can initiate Profile Lookup and download from OPERA Cloud Central services using CRM_LEGACY services.
36427723	Switch Interface is launched as the default screen without the task permission to set the interface context for OPERA Cloud Exchange configurations screens.
36424339	Special characters are returned in the Oracle Hospitality OPERA Web Self-service fetchProfile response.
36398575	When an Enterprise user logs in to more than one chain during the End of Day process (until the Posting Room and Tax procedure is completed), if the user is not identified, the process continues, and the user log is recorded as an Internal user.
36388777	When you select to create keys on a reservation where prepaid cards were issued, the create keys screen shows the previously cut keys data for duplicate keys or the reservation's default data for new keys.
36353335	The OPERA Fiscal Integration Solution Cloud Warning Log Level is improved.
36352500	OPERA Xchange Interface processes an Update Profile message generated and sent by an external system and removes the middle name if not found in the payload.
36348365	Removing a birthday from the OPERA Reservation System sends an Update Profile OPERA Xchange Interface message. OPERA Xchange Interface processes the message and removes the birthday from OPERA Cloud.
36328205	The User log updates when an OPERA Cloud user updates the OPERA Xchange Interface configuration.
36326904	OPERA Cloud Exchange Interface setup data flow changes (upload/download) update to the respective property and interface communication method only.

Bug ID	Description
36291194	The Create External Database screen's Code field improves with the following data validations: <ul style="list-style-type: none"> • It does not allow you to enter spaces in between code. • It does not allow you to enter Numeric or any special character in first character of the code. • It does not allow you to enter any special characters except hyphen (-) and underscore (_). • It does not allow you to enter small case letters (they convert into all caps letters). • It does not allow you to enter more than 20 characters (limit).
36267702	The Check Out Business Event triggers when performing a check-out with the Open Folio option.
36262901	The OPERA Xchange Interface tile in the OPERA Cloud login displays interface statistics correctly for inbound and outbound for the configured interface and property.
36252147	The following actions correct External URI values or Invalid Interface records issues: <ul style="list-style-type: none"> • The External URL field is renamed as External URI in the External System screen. • The External URI is available from the External System search results. • The External URI unique constraint is applied and considers the OG-SPA system type as a qualified record.
36247059	The FetchReservationExt HTNG2008B operation works as expected whether the Enable Trace For Availability and Booking Request OPERA Control is turned On or Off.
36246384	The OPERA Web Self-service invoice operation returns the invoice details of a given reservation without error.
36245048	The OPERA Xchange Interface inbound reservation message gets reprocessed based on the RETRY_COUNT OXI parameter due to any record locks.
36165965	An option to ignore the OPERA Xchange Interface queue during the HTNG process in the OPERA Electronic Distribution Suite wizard is added, defaulting the checkbox as selected during installation or an upgrade, thereby reducing CPU usage.
36096853	Fiscal Integration Update: A default message appears when OPERA Cloud receives an error message from OPERA Fiscal Integration Solution (OFIS) without error message text: "Fiscal Folio generation error. Check OFIS log for additional details."

Inventory

Bug ID	Description
36616999	A change displays the inventory restrictions created when you select the Day View option.
36391817	You can delete a Housekeeping Section Group when it is not associated with any room.
36352512	All room classes with availability details are visible in the Property Availability screen when you view by Room Class.
36224079	The default selection in the Sell Control Rooms menu under Room Types defaults to Room Types in property availability when accessed from the Room Summary Dashboard Tile.
36063463	You can delete Room Classes without error.
35848430	The Property Availability screen displays the correct number of guest rooms available.

Membership

Bug ID	Description
36479886	You can make adjustments to the Membership Points Exception by providing negative Award Points (Base, Bonus, Misc.) and Tier Points (Stay, Nights, Revenue - Base/Bonus) not exceeding the total award and tier points for the profile membership.
36477824	Award Reservations created by the OPERA Web Self-service (OWS) relate correctly to the member's profile and apply points as expected.

Bug ID	Description
36431669	You can create a Membership Transaction (adjustment) by providing negative Award Points (Base, Bonus, Misc.) and tier points (Stay, Nights, Revenue - Base/Bonus) not exceeding the total award and tier points for the profile membership.
36378389	You can access and manage Membership Type in OPERA Cloud Administration based on the tasks granted to your user role.
36357447	Rate Codes are filtered based on the property selected when searching or creating new Membership Rate Rules.
36325221	Membership Details remain on the reservation after Checkout. However, you must refresh the Billing screen in order to highlight the Membership Panel.
35337785	You cannot inactivate or delete a Primary Loyalty Membership from a profile if the profile has active rate/upgrade/package awards on a reservation.

Miscellaneous

Bug ID	Description
36752286	In OPERA Cloud with the OPERA Cloud Identity Management environment, the Change Log Search field list displays Oracle Hospitality Integration Platform clients.
36732363	The Alternate Distribution System (ADS) messages work with OPERA Cloud Identity Management (OCIM) as expected.
36732342	For a multitenant OPERA Cloud environments, tenants can have Oracle Identity Cloud Service (IDCS) in any region.
36659197	The log level associated with the FetchHotelAvailability functionality for Guaranteed Rates is changed to finer (level 4).
36294535	Delete Trace, New Trace, and Update Trace action types are available in the Reservations groups in the Changes Log.
36222152	Changes made for Property Details (Address and Communication) configuration are logged in the Changes Log under the Configurations group.
36055652	The Changes Log displays the correct timestamp for financial postings aligned with the time zone configured in Property Controls > Property Time Zone.

Mobile

Bug ID	Description
36246079	You can update the room status of rooms without error.

Property APIs

Bug ID	Description
36732420	In the <code>getRevenueInventoryStatistics Async</code> API (Module: Inventory Async INVASYNC) response, the <code>cancelledRooms</code> field do not account for reservations with pseudo-room types, regardless of whether the reservations are for past, current, or future dates.
36674910	The Async API operation <code>getReservationsDailySummary</code> (Module: Reservations Async RSVASYNC) efficiently fetches data in a timely manner.
36643382	<code>CreatorId</code> , a new element added to the response of the Distribution API operation <code>getDistributionReservationsSummary</code> , captures the user information.

Bug ID	Description
36630727	The response of the RSV ASYNC operation <code>getReservationsDailySummaryProcess</code> includes the <code>SharedYN</code> element. The <code>SharesList</code> object includes reservations meeting the following criteria: <ul style="list-style-type: none"> • Sharing No Show reservations for a past business date. • Sharing Checked Out reservations for a past business date. • Sharing Cancelled reservations.
36560227	An error handling system resolves the intermittent 404 Not Found errors in the HEAD and GET API calls for the Async API operations.
36545287	The <code>getReservationsDailySummary</code> asynchronous API operation in the module Reservation Async (RSVASYNC) supports retrieving reservations with special characters in the profile section of the reservation payload.
36515469	The <code>getReservationsDailySummary Async</code> API operation of the Reservations (RSVASYNC) module retrieves a single daily summary record for each date when requesting data with the <code>startLastModifiedDate/endLastModifiedDate</code> criteria.
36508788	Based on the Data Residency Profile Nationality OPERA Control and TNG Outbound configuration for <code>putprofile</code> , When editing a profile from OPERA Cloud, the <code>putProfile</code> API request sent to TNG contains no extra elements and only fields per Oracle Hospitality Integration Platform (OHIP) specifications.
36507763	An error message is added when trying to assign a reservation through Postman to a room that is already occupied, and the Share OPERA Control functionality is inactive.
36487251	When using either <code>postReservation</code> or <code>postBlockReservation</code> with or without the <code>reservationStatus</code> element, you cannot create a reservation against a block with a status that does not allow pickup and return. OPERA Cloud generates the following message: "The Block Status does not allow for reservation pickup."
36452406	The responses of the async operations <code>getBlockAllocationSummary</code> (Module: "Blocks") and <code>getReservationsDailySummary</code> (Module: "Reservations") include the <code>hotelId</code> field, indicating the corresponding resorts.
36442983	Every identical request (employing the same query parameters) for operations <code>getReservationsDailySummary</code> (Module: Reservation RSVASYNC) and <code>getBlockAllocationSummary</code> (Module: Blocks BLKASYNC) when requesting data with <code>startLastModifiedDate/endLastModifiedDate</code> , necessitates a mandatory 30-minute interval between submissions. Please note that this limit applies regardless of whether the POST, HEAD, and GET cycle is completed.
36404061	You can link a reservation from <code>postReservationLinksByExtId</code> and receive a successful response.
36387179	A revision ensures that the <code>get financialPostings</code> API returns correct transactions.
36382066	The <code>postRoomKey</code> API is updated with a new <code>originalRoomNumber</code> attribute that populates the old room number when a room move is processed. The <code>RoomOldNum</code> element in the <code>KeydataChange</code> message of IFC8 populates the old room number and this is sent to the DLS (Door Lock System). REST API Changes: OperationId: <code>postRoomKey</code> . Modification: Added <code>originalRoomNumber</code> attribute to the request type <code>RoomKey</code> of String type. This passes the old room number value during a room move operation. "originalRoomNumber": { "description": "Old Room Number is used when a room move is performed.", "type": "string", "maxLength": 2000 }
36378271	When creating a block using <code>postBlock</code> (BLK), the start date must be earlier or equal to the end date of the block. The same applies when modifying a block start date using <code>putBlock</code> (BLK); it must be a date that is earlier or equal to the end date of that block.
36352016	When running the API request for <code>getBlock</code> for a block that has a profile attached with a long name, address, and/or phone number, the block information returns as expected.
36333239	<code>StayRecords</code> are added successfully by API without the external reservation id.
36269083	The Interface Control (IFC) read message API displays improved performance.

Bug ID	Description
36266336	<p>The Display Key Pin OPERA Control under the IFC group cannot be turned off if the Display Key Pin Code checkbox is selected in the General Information of an Active DLS (Door Lock System) Interface. In this scenario, the following validation message is presented: "Please uncheck the Display Key Pin Code checkbox under the general information tab of DLS interfaces."</p> <p>The putHotelInterface operation in the INTCFG API is modified. If you attempt to activate key pin functionality when the Display Key Pin OPERA Control is inactive, an error appears stating: "Please request the environment owner to enable the Display Key Pin OPERA Control to activate key pin functionality." The keyPinActive field under generalInfoType is only functional when the OPERA Control Display Key Pin is active.</p>
36265833	That the get financialPostings Cashiering API returns correct transactions.
36263451	In postHoldItemInventory operation, a get hold item inventory link with the hold item ID is added and used to fetch the hold item inventory.
36252137	You can use the Do Not Validate Rate Code For External Reservation OPERA Control to create and update reservations using POST/PUT Reservation with a rate code that does not exist in OPERA Cloud.
36244857	The postProforma REST operation is deprecated.
36152025	A Business Event is generated for updating the Room Type description in Room Type.
36101196	Pseudo room inventory no longer appears in the getRevenueInventoryStatistics operation in the Async API (INV Async).
36086040	<p>You can add or edit the address fields on a profile based on the following length limits:</p> <ul style="list-style-type: none"> • AddressLine1, AddressLine2, AddressLine3, and AddressLine4 cannot exceed 80 characters including a combination of extended special characters • CityName cannot exceed 40 characters including a combination of extended special characters. • PostalCode cannot exceed 15 characters including a combination of extended special characters. • State cannot exceed 40 characters including a combination of extended special characters.
36066423	You can update a profile with a relationship from the Oracle Hospitality Integration Platform (OHIP).
36038329	The putRateplan operation (RTP API) is updated to delete the displaySet by updating it with an empty string instead of null value, and if the value is null for displaySet or no displaySet is sent, then it is ignored.
35997357	The API specification for getPARSnapshot in par.json is updated to reflect that startDate and fetchInstructions are required query parameters. Internally, Monday through Sunday default to false.
34786963	Additional internal logging is added to the Mass Check-out workflow.

Reports

Bug ID	Description
36717772	You can select and save multiple note types when editing or generating the Housekeeping Status Report (hk_allstatus).
36438867	When you select "Download as" in the Manage reports screen, the File Format field is mandatory. When selecting Delimited or Delimited Data as an option, the Delimiter field for these options is also mandatory. The same behavior applies to the Edit Report parameters screen.
36421680	You can schedule the Rep_Deposit report with and without selecting a date range.
36314394	When scheduling reports, you can select an email-addressable printer from a list.
36306467	When scheduling the Rate Variance (giratevariance) report, the Checked In and Occupied Today filters are saved, and the report is generated as expected.
36301709	You can successfully schedule reports using the Last Day of the Month Date option.

Bug ID	Description
36301629	You can select a Room Type for the Statistics - Room Type (statroomtype) report without error.
36224032	When generating the rep_rooms report and leaving the Origin field blank, all origin codes are included in the report output.
36196566	The margins on the Vacant Rooms report (hkvacroom) are widened to accommodate the maximum number of characters for rooms.

Reservations

Bug ID	Description
36717743	Performance improvements reduce the time required for creating reservations in OPERA Cloud from Oracle Hospitality Distribution.
36655417	The Future and Past Reservation panel displays reservations correctly.
36615828	You can add packages to reservations with insufficient item inventory by overriding item inventory.
36604203	Membership Type and Membership Number fields on the Reservation Overview section of the Check In Reservation screen show data for memberships attached to the reservation, not memberships attached only to the guest profile.
36591793	In the Reservation Sales Screen, the multi-segment reservation does not appear in the Recent Records tile after you select End Call.
36586367	The Reservation Search screen displays availability award rates.
36579735	In the Reservation Sales Screen, share confirmations appear on the reservation.
36564499	You can select a Restricted Profile successfully while adding/editing Routing Instructions on a reservation and return to the Routing Instructions panel.
36548962	When the Shares OPERA Control is active and share reservations exist and are checked in for the current business date, and you reverse check-in one of the sharing reservations, you can cancel the reservation as expected.
36548425	The action indicator for the I Want To . . . menu link in Reservation search is visible only when there are actionable items such as pending traces, guest messages, alerts, and others for the reservation.
36519624	During the End of Day process, if you reinstate the checked-out reservation while the Update Business Date process is executing, the process stops and prompts you to check out the Due Out reservation.
36482358	The correct feedback message appears when a reservation is cancelled, and the Auto Deposit Cancellation Refund for Credit Cards OPERA Control is active.
36459468	In the Reservation Sales Screen, you can see an Item badge on the package tab for both packages and group packages that contain items.
36459141	You can select any profile type to include on reservation in the Reservation Sales Screen.
36455312	Long property names are truncated when added to the Trip Composer in the Reservation Sales Screen to leave space for edit and delete icons.
36544576	In New Reservation search in the Reservation Sales Screen, once the Arrival and Departure dates populate, the dates remain as selected when the property or destination updates.
36544574	In the Reservation Sales Screen, you can update the stay dates after adding the Include Closed Rates filter chip.
36544288	In Reservation Sales Screen, Total Cost of Stay updates when you enter either a discount amount or a discount percentage in the Overview screen.
36523573	In Reservation Sales Screen, the Book & Close action buttons are available for closed rates in the Alternate Dates screen.
36516771	In the Overview screen in Reservation Sales Screen, the Daily Details drawer opens when you select the Daily Details link in the right panel.

Bug ID	Description
36442259	In the Reservation Sales Screen, a tool tip associated with restricted profiles describes the reason for the restrictions.
36440802	When viewing the Manage Reservation screen and filtering for reservations marked as checked out, the search results show a list of such reservations where post-stay privileges are enabled for both current and past dates.
36437297	On Reservation Overview in the Reservation Sales Screen, you can click the Packages tab and add, edit, or delete packages.
36437041	In the Reservation Sales Screen, suppressed rates added in the Trip Composer are showing in a suppressed rate format.
36437032	In the Alternate Calendar of Reservation Sales Screen, when dates are selected where there are no rates configured, the Book button is disabled and a banner message displays: "No rates are available for the selected dates. Please update the stay dates." When new dates are selected, where rates are available, the Book button is activated.
36423855	You can create a rate award reservation with rate codes that have weekday and weekend pricing schedules configured and reservation dates that overlap the schedule.
36421636	In the Reservation Sales Screen, when distributing the full rate to all sharing guests, the full rate distribution displays "Full rate per share." When selected, the full rate is applied to each sharer per the pricing schedules configured for the number of adults on each share reservation.
36416516	In the Reservation Sales Screen, the Find Profile screen closes if you click off of the screen, or click the X, or click the Cancel button.
36409329	The total cost of stay is updated when the room to charge is updated for the reservations booked from the Reservation Sales Screen.
36409097	The total cost of stay is calculated correctly for reservations with daily rates booked from the Reservation Sales Screen.
36405399	The Manage Block Reservations screen includes a new search filter named Create By.
36404596	You can print the vouchers when more than one membership is attached to a reservation.
36402029	You can remove a promotion code from a reservation if the associated rate code is changed to one that does not require a promotion code.
36386879	A change made in the Reservation Changes log displays the TA Record Locator.
36383585	In the Reservation Sales Screen, the rate amount and total cost of stay is updated after the Room To Charge updates in the Overview screen.
36380796	The Reservation Cancellation Report displays the combined loss revenue for all rooms of a multi-room reservation.
36378768	In the Reservation Sales Screen, you can add a guest profiles to the reservation added in the trip composer.
36377075	When Reservation Traces are pending for a reservation that has two or more rooms and the reservation is split, Traces remain as pending and do not regenerate.
36359783	For properties using the Child Rates by Defined Buckets feature, you cannot provide a child's age on the Look To Book Sales screen if it does not fall within a defined Child Age bucket.
36358181	In the Reservation Sales Screen, the deposit and cancellation details appear in local currency.
36358132	When you select a restricted profile in the Reservation Sales Screen (RSS), the Override popup displays the profile restriction reason.
36356204	You can book a reservation with the award packages attached from the Reservation Sales Screen.
36356000	In the Reservation Sales Screen, editing a closed rate from an existing trip updates that trip in the Trip Composer and does not create a duplicate reservation.
36347044	Long, overlapping profile names are truncated and appear as expected when you hover over them in the Reservation Sales Screen Trip Composer.
36342251	When creating a reservation in the Reservation Sales Screen, the origin defaults to the value selected in the Default Origin Code setting
36338123	From the Find Reservation screen in the Reservation Sales Screen, the Room Type, Room Class, and Created By & Canceled By filter chips allow multi-select.

Bug ID	Description
36333440	In the Reservation Sales Screen, the child ages fields appear only when booking reservations for properties where the Child Rates By Defined Buckets OPERA Control is set to Active.
36333406	The rate configured with a discount shows the discounted rate amount during booking in the Reservation Sales Screen.
36333310	In the Reservation Sales Screen, a warning message displays in the New Reservation advanced search when the entered number of rooms or nights exceeds the Maximum Number of Rooms or Maximum Number of Nights configuration.
36333206	In the Reservation Sales Screen, hovering over the Edit and Delete icons in the Trip Composer displays the action description.
36333159	The expected currency is displayed in the availability results in the Reservation Sales Screen.
36333057	In the Reservation Sales Screen, you can use the arrows in the header of the Room and Rate Details drawer to move to the next or previous rate code or room type.
36331255	In the Reservation Sales Screen, hovering your mouse over the chevron of a share reservation displays the Expand Sharing Reservations tooltip.
36323364	When extending a reservation for a block that has been cut off, you can borrow inventory from the house for only the extended dates.
36322958	The Update Reservation Changes Log entries no longer show attributes as being changed when the difference is due to the property system time being on a different date than the database system date (due to difference in time zone).
36320771	You can generate the res_detail arrival report for past, current, or future dates when the Date Range report parameter is set to Stay Dates.
36317894	In the Reservation Sales Screen, the Confirmation Number filter chip in the Find Reservation screen allows an alpha numeric value without any restriction.
36314070	You can now create more than 25 records in the Sell Messages screen.
36302262	You can modify Channel reservation sessions controlled in OPERA Cloud.
36299582	The Group Rooming List Report shows information for the new stay dates when a reservation is checked out as an early departure.
36294065	Block reservation search performance is improved.
36281457	From the overview screen in the Reservation Sales Screen when adding packages, the package calculation rule, posting rhythm, and quantities appear in the Packages tab.
36281194	In the Reservation Sales Screen, the Rate Category field in the New Reservation search allows only single selection.
36277846	Search performance for block reservations is improved.
36276921	The Reservation Entered On and By (Resenteredon) report is successfully generated according to the parameters entered.
36273975	In the Reservation Sales Screen, a tool tip associated with restricted profiles describes the reason for the restrictions.
36273654	Reservations created from GDS (Global Distributions Systems) can have a membership attached only if the membership is available on the reservation's primary profile.
36273437	In the Reservation Sales Screen, you can book a multi-segment reservation with a combination of complimentary and non-complimentary rates.
36266943	Source Room In House is added to the Definable Manager's Report configuration and outputs the number of reservations with a Source Profile linked.
36265478	A change to the Cancellation Reasons description allows 2,000 characters and allows for you to match and merge reservations.
36265459	You can add multiple fixed charges using the same transaction code to a reservation with a deposit and/or cancellation rule.
36264686	Performance is improved for interface status updates when completing check-out or a room move on a reservation.
36264004	In the Reservation Search screen, you can end the call by clicking the End Call button in the New Reservation search screen after returning from the overview.

Bug ID	Description
36263882	In the Reservation Sales Screen, you can search for availability by selecting Amenities, Property Types, and Packages filter chips.
36263799	The currency list is available in the Reservation Sales Screen availability results only for a single property when the Ability to Quote Rates in Foreign Currencies OPERA Control is active.
36263729	In the Reservation Search Screen, the Guest filter chip displays a selected guest name.
36259005	A discount percentage is correctly applied to rate amounts for properties with a currency format using a period for thousand separators.
36256823	When the Room Type to Charge OPERA Control is inactive, and you update a reservation room type after refreshing the rate, and the rate amount of the new room type is applied to the reservation.
36246926	Inventory Items added to a reservation because of an Auto Attach Element are logged in the Changes Log for the reservation, and an Update Reservation business event is generated.
36242010	In properties where the Room Feature Validation OPERA Control is inactive and you select to assign rooms using the Auto Assign option in Room Assignment, the message, "Room is already assigned to <Confirmation Number>," appears on the status screen for reservations where a room was assigned beforehand.
36241475	On the Reservation Sales Screen, the child ages entered during booking are saved to the confirmed reservation.
36236780	In Look To Book search, a reservation request (RQ) keeps membership data when a search for a member profile and a non-member profile is performed afterwards.
36236716	When GDS (Global Distributions Systems) sends a reservation with a membership number that does not match in OPERA Cloud, OPERA Cloud creates the reservation without a membership attached.
36236104	Shares details appear in the right panel when a cancelled reservation is selected in Reservations search in the Reservation Sales Screen.
36235856	In the Reservation Sales Screen, the total cost of stay is calculated for in-progress reservations, even prior to adding a guest profile.
36222419	In the Reservation Sales Screen search, the cursor focus is inside the field when you select a filter chip and allows you to start typing into the search field.
36213884	When making a multi segment reservation, the Multi-Segment radio button stays selected after adding an additional segment.
36207575	Reservations created using an existing profile that has a comma character in the State field or Country field are created successfully.
36205703	You cannot edit Daily Details for a Day Use Reservation after the room and tax are posted.
36190822	You can update the promotion code on a reservation if the reservation's rate code is either not associated with a promotion code or is also associated with the updated promotion code.
36150850	When you navigate to Create Reservation after the End Call in the Reservation Sales Screen, all previously selected filters in the New Reservation search are cleared.
36109253	in the Reservation Sales Screen, you are prompted with a Discard dialog when trying to close the Profile Identification drawer without saving the changes.
36043218	When you search for a profile using a membership number in Look To Book and tab out of the field, both name and membership number are populated.
35999466	The reservation rate amount is updated with the pricing of the room type selected in the Room Type to Charge field of Look To Book, Book Now.
35999423	You can apply different discount amounts to various reservation dates while editing Daily Details in grid view.
35424652	Stay records revenue converts from local currency to central currency based on the Global Exchange Rates.
35314540	In properties where the Reservation Room Features and Floors OPERA Control is inactive, the Room Feature preferences from the profile that you select auto populate when selecting the Room selection list in the Rate and Room Options section of Look to Book.
34800062	Global alert configuration no longer displays duplicate entries for Filter conditions.

Role Manager

Bug ID	Description
36373352	The Edit User screen in Role Manager displays all roles associated with the user.

Rooms Management

Bug ID	Description
36560215	In properties where the Inspected Status OPERA Control is inactive, a green icon identifies clean rooms. In properties where the Inspected Status OPERA Control is active, a blue icon identifies clean rooms, and a green icon represents inspected rooms.
36434786	When managing Task Sheets in Card View, you can scroll down to the last room of the task sheet and see all details for this room. You can also scroll down to the last room of each task sheet in Single, Split, and Detail views.
36397512	When you select the Custom option in the Update Vacant Room Status OPERA Control, and records are created or modified in the Vacant Room Status screen, then the <code>hkpkg.update_room_status_proc</code> Night Audit procedure updates the status of the vacant rooms per the created or modified records.
36280752	The Out of Order by Reason report (<code>hkooobyreason</code>) is updated to provide a single select drop-down list of values for the Sort Order option. If you previously configured this report using the shuttle component, you must edit the report parameters to select a new default Sort Order option.
36197678	When a Room is configured with space (EG 100 1), you can add an Out of Order or Out of Service record.
36158103	The description of the Vacant Room Status OPERA Control is updated. The Number of Vacant Days and the Date From fields are made read-only on any Vacant Room Status record processed during End of Day.

Toolbox

Bug ID	Description
36522337	The synchronization stay records status appears when you click OK on the Check Status pop-up.
36315686	When importing AR invoices using data import, OPERA Cloud creates the invoice with the invoice date rather than the migration date.
36242488	The Room Status Type list displays the correct values for the inventory in the Status Code Updates utility.

3

Deprecated Features for OPERA Cloud Services

CRM - Multiple Operations Deprecated

The `getMembershipTransactionExceptions` and the `changeMembershipTransactionExceptions` operations in the CRM API are deprecated.

CSH - convertFolio Operation Deprecated

The `convertFolio` operation in the Cashiering (CSH) API is deprecated. An alternate operation, called `changeFolioType`, is available in the Cashiering API.

BLK - Multiple Operations Deprecated

Loyalty

The following operations are deprecated in the Block (BLK) API: `deleteAlternateDates`, `deleteBlockOwners`, `postAlternateDates`, `postBlockOwners`, `putAlternateDates`, `putBlockOwners`, `putContractDefaults`, `postCancelBlock`, `putInventory`, and `putReleasedInventory`.

SOVOS Fiscal Partner Deprecated

The SOVOS Fiscal Partner is deprecated and no longer available for selection in Fiscal Partner configuration.

4

System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.