Oracle Hospitality OPERA Cloud Services

Release Readiness Guide

Release 25.5
G43592-01
November 2025

Oracle Hospitality OPERA Cloud Services Release Readiness Guide, Release 25.5

G43592-01

Contents

Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

https://iccp.custhelp.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/.

Revision History

Table Revision History

Date	Description of Change
November 2025	Initial Publication

1
Feature Summary

Column Definitions

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled, and you choose if and when to enable them.

Features that are specific to:

Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition are marked with the Premium badge. Premium

Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on are marked with the Gaming badge. Gaming

Oracle Hospitality OPERA Cloud Service, Loyalty are marked with the Loyalty badge. Loyalty

Oracle Hospitality OPERA Cloud Central Management Services are marked with the Central badge. Central

Oracle Hospitality OPERA Distribution Channel Cloud Services subscription are marked with the Distribution badge. Distribution

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
BLOCK MANAGEMENT		
Block Attachments Tasks Added	SMALL	ACTION!
Block Cutoff Schedule Added to Copy Block and Shift Block Date Operations	SMALL	
Convert Blocks to Sub Tours Added	SMALL	
Group Rooms Control Search Screen Updated	SMALL	
CASHIERING AND FINANCIALS		
Auto Advanced Bill Updated	SMALL	
Base Rate Code Updated	SMALL	
Close Open Cashier Option Added	SMALL	ACTION!
Credit Bill from Billing OPERA Control Added	SMALL	ACTION!
Credit Card Refund Process for Deposit Payments Added	SMALL	ACTION!
Credit Card Refund Process from Billing Added	SMALL	ACTION!
Default Edit Screens OPERA Control Added	SMALL	ACTION!

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Delete Same-Day Transaction Added	SMALL	ACTION!
End of Day Cashier Closure Updated	SMALL	
Generates UDF Updated	SMALL	
Information Collection Methods Folio Text Functionality Added	LARGE	ACTION!
Manage Translation Added to Package Codes and Package Groups	SMALL	
Mass Delete Rate Codes and Rate Pricing Schedules Added	SMALL	
Package Category Added to Package Code Search	SMALL	
Package Formula UDF Added	SMALL	
Package Pricing Exceptions Allowances Added	SMALL	
Quick Check Out Updated	SMALL	
Save to Profile Option for Email Folio Added	SMALL	
Simplified Settlement Workflow Added	SMALL	ACTION!
Template Added to Transaction Discount Code Configuration	SMALL	
Upload Folios to SFTP Added	SMALL	ACTION!
CLIENT RELATIONS		
Anonymize with Purge OPERA Control Added	SMALL	ACTION!
Bulk Deletion for Suspended Stay Records Added	SMALL	
Communication Panel Updated	SMALL	
Enrollment Information to External System Updated	SMALL	
Interface Mapping for Enrollment Codes Added	SMALL	
Position Field Added to Contact and Guest Profiles	SMALL	
Profile Tax Type Updates Tracked in Changes Log	LARGE	
Simplified Profile Identification Data Management	SMALL	
SMART Profile Updated	SMALL	
Suspended Stay Summary Added	SMALL	
Updated Profile Flex Link	SMALL	ACTION!
View Masked Membership Number for Linked/Accompanying Profiles	SMALL	
COUNTRY SPECIFIC		
Country Specific - Croatia and Slovenia Country Exports Removed	SMALL	
Country Specific - France - Sample Folio Stationery Updated - Reverse Deposit Folio Updated	SMALL	ACTION!
Country Specific - Hungary -PERC_CITY_TAX_HUNGARY Package Function Updated	SMALL	
Country Specific - India - Currency Exchange Service Tax Updated	SMALL	
Country Specific - Mexico - City Tax Function Based on Percentage Added	SMALL	
Country Specific - Philippines - Sample_Folio_Philippines Updated	SMALL	
Country Specific - Poland - Multiple Updates	LARGE	ACTION!
Country Specific - Portugal - Multiple Updates	SMALL	
Country Specific - Thailand - Sample_payment_tax Template Updated for Credit Notes	SMALL	ACTION!
DISTRIBUTION		

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Channel Management Options Added Distribution	SMALL	
Copy Channel Room Flow Added Distribution	SMALL	
Credit Card Type Mappings Added Distribution	SMALL	
Generative AI for Distribution Rate Descriptions Added Distribution	LARGE	
Hub Level Channel Publication Added Distribution	SMALL	
EVENTS		
Blank Dates on Event Creation OPERA Control Added	SMALL	ACTION!
Capacity Validations for Shareable Space Updated	SMALL	
Function Diary Search Updated	SMALL	
FRONT DESK		
Accompanying Guests on Registration Card Updated	SMALL	ACTION!
AI Room Search OPERA Control Added	SMALL	ACTION!
Assign Room At Check In Updated	SMALL	ACTION!
Auto Room Assignment Criteria Updated	SMALL	
Check In Business Card Updated	SMALL	
Create Key Panel Updated	SMALL	
Create Keys Task Added and Create Key Panel Updated	SMALL	ACTION!
Room Assignment_Room Move Handling for Owner Rooms_Rate Codes Updated	SMALL	
Shares Check In Updated	SMALL	ACTION!
INTEGRATIONS		
Data Value Mappings for External Systems Added	SMALL	ACTION!
Fiscal Integration Update	SMALL	
Member Pre-Arrival Lookup Available	SMALL	ACTION!
Send Vaulted Credit Card Interface Control Added Central	SMALL	
Update Reservation Business Event Updated	SMALL	
View Service Locator Configuration Added	SMALL	ACTION!
INVENTORY		
Attach and Detach Room Types for Rate Code and Category Added	SMALL	
Calendar Events Added to Property Availability	SMALL	ACTION!
MISCELLANEOUS		
Active Date Added to Configure Property Search	SMALL	
Hub Timezone List Updated	SMALL	
Property Configuration Updated Central	SMALL	
Report Text Configuration Tracked in Changes Log	SMALL	
MOBILE		
Post Packages and Advanced Filter Added to Package Consumption	SMALL	
Front Desk Features Added	SMALL	
Getting Started Guide Updated	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Guest Name Format Changed	SMALL	
PROPERTY APIs		
BLK - getBlocks Updated and putRegularToSubTour Operation Added	SMALL	
BLK Async - getBlock Asynchronous Operation Added	SMALL	
CRM - getSuspendedStaysErrorsSummary Added	SMALL	
CRM - getReProcessStageRecordsLogs Operation Added	SMALL	
CRMASYNC - delete Suspended Stays Operations Added	SMALL	
CSH - postPayments and postDepositPayments Updated	SMALL	
EVM - addMenuItemsToBookedMenu Operation Added	SMALL	
FIN - postAccount/invoices Operation Updated	SMALL	
FOF - autoRoomAssignments Operation Updated	SMALL	
FOF - roomKeys Operation Updated	SMALL	
FOF - verifyCheckinReservation Operation Updated	SMALL	
INV - getBlockInventoryStatistics and getBlockInventoryStatisticsMultipleHotelsIds Operations Updated	SMALL	
RSV - getReservation Operation Updated	SMALL	
RSV - PostReservation API Updated	SMALL	
RSV - roomCalendar Operation Updated	SMALL	
RTP ASYNC - post/put RatePlan and post/putRatePlanSchedules Operation Updated	LARGE	ACTION!
RTP - populatePackageGroupTranslations and populatePackageCodeTranslations Added	SMALL	
RTP - packageCategory Query Parameter Added	SMALL	
RTP - Bulk ratePlans Deletion and Bulk ratePlan Schedules Deletion Added Central	SMALL	
RTP - Bundle Entries for Attach and Detach roomTypes Tasks Added Central	SMALL	
translationsTextType-Language Modified in Multiple Modules	SMALL	
RESERVATIONS		
Advanced Property Calendar OPERA Control Added	SMALL	ACTION!
Alerts Images Added	SMALL	ACTION!
Block Restrictions Indicator Added	SMALL	
Default Show Selected Packages Only Added	SMALL	ACTION!
Define Cancel Penalty Grace Period	SMALL	ACTION!
Linked Reservations Search Added to Room Diary Central	SMALL	
Managing Reservation Preferences Updated	SMALL	
Past Stay Date Preregistered Search Added	SMALL	
Redistribute Pricing For Shares When One or More are Cancelled	SMALL	
Reservation Protection Added	SMALL	ACTION!
Reservation Sales Screen Updated Central	SMALL	
Reservation Scheduled Activities Updated	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Sort Reservations Numerically by Room Added	SMALL	ACTION!
Swap, Shift Rooms Added to Room Diary	SMALL	
Total Cost of Stay and Total Deposit Paid Added	SMALL	ACTION!
ROOMS MANAGEMENT		
Facility Task Details Report Parameters Updated	SMALL	
Supplies on Task Sheets Updated	SMALL	
SALES		
Manage Activities Updated	SMALL	
TOOLBOX		
Credit Card Retokenization Added	SMALL	ACTION!
iFrame Domain Allow List for Deep Links Added	SMALL	ACTION!
OAuth Authentication Added for SMTP	SMALL	

BLOCK MANAGEMENT

Block Attachments Tasks Added

For properties with the **File Attachments** OPERA Control active, the following tasks are added to the Bookings group for Block Attachments.

- Attachments
- New Block Attachments
- Delete Block Attachments
- Preview/Download Block Attachments

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and thenselect either **Manage Chain Roles** or **Manage Property Roles**.
2. Enter search criteria and click **Search.**
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit.**
4. Select the **Bookings**group and grant the **Attachments, New Block Attachments, Delete Block Attachments,Preview/Download Block Attachments** task(s).
5. Click **Save.**

Block Cutoff Schedule Added to Copy Block and Shift Block Date Operations

For properties with the **Cutoff Schedule** OPERA Control active, when a block with a cutoff schedule is copied, the cut off schedule is applied to the new block if the block dates are within the schedule's configured date range. If the block dates fall outside of the cutoff schedule date range, a message indicating the schedule has been removed is displayed. See Copying Blocks.

In the Shift Date process, if the new block dates are within the schedule's configured date range the schedule applies. If the new block dates are outside of the schedule' configured date range a message indicating the schedule has been removed displays. See Shifting Block Dates.

OPERATIONAL BENEFITS

Automatically copying and maintaining the cutoff schedule when shifting the block dates reduces the manual tasks performed and improves efficiency.

Convert Blocks to Sub Tours Added

For properties with the **Tour Series** OPERA Control active, you can convert a regular block to a sub tour by selecting **I Want To...Convert to Sub Tour** from the action menu. When selected, a pop-up appears, allowing you to search for eligible Master Tours. Eligible Master Tours must have an end date in the future relative to the business property's date and cannot have a return status. Additionally, if you are logged in at the Hub level, you can only see Master Itineraries for properties other than the one to which your current block belongs. Once the conversion is complete, the newly converted sub tour inherits the tour code from the Master Tour. Blocks that have a return status or are dated in the past are not eligible for conversion to sub tours. See Creating Tour Series.

Group Rooms Control Search Screen Updated

For properties with the **Group Rooms Control** OPERA Control active, Group Rooms Control offers enhanced flexibility by allowing users to select how available rooms are displayed and calculated through the **Available Rooms** View Options list menu on the search screen. The label in the Group Rooms Control column updates automatically to reflect the current selection in the Available Rooms View Options, ensuring you always have clear context for the displayed data. The tooltip changes with the drop-down selection, providing immediate guidance on how room availability is being calculated. The last view selection is saved as your user preference. See Using Group Rooms Control.

The following options are available for selection:

1. **Available Rooms**
   - *Rooms Available to Sell – Considers Out of Order and Sell Limit.*
2. **Available Rooms (Excl. Sell Limits)**

- *Rooms Available to Sell – Considers Out of Order.*
- If the **Sell Limits** OPERA Control is inactive for the property (unless managed in Hub and Sell Limits is active for other properties), this option is not available.

OPERATIONAL BENEFITS

This update improves transparency and control by dynamically updating column labels and tooltips based on the selected view. The real-time visibility of room availability-either including/ excluding Out of Order and Sell Limits-empowers you to make informed decisions regarding groups and individual sales maximizing occupancy and revenue.

CASHIERING AND FINANCIALS

Auto Advanced Bill Updated

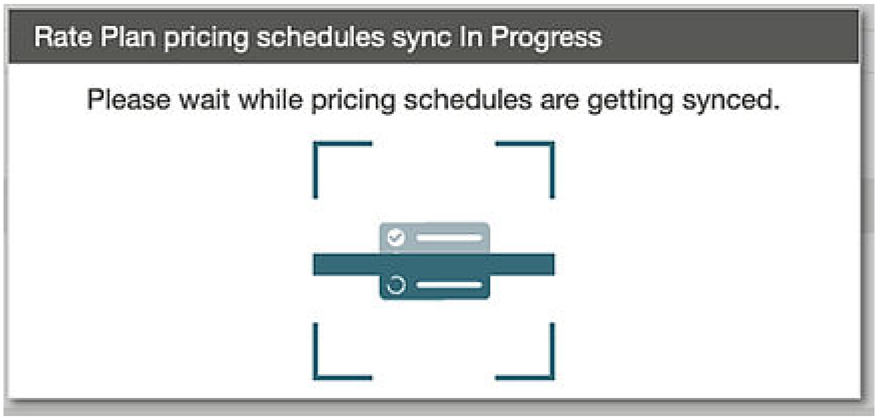
When the **Fiscal Folio Printing** OPERA Control is active, the **Check In Prepay Rules** OPERA Control is set to ADVANCED FOLIO POSTING, and the **Auto Advanced Bill Payment Method** OPERA Control is configured with a payment method, the fiscal workflow engages during Check In for reservations with the same payment method. See About Advanced Folio Payment (Prepayment).

OPERATIONAL BENEFITS

The Auto Advanced Bill functionality can be used in properties configured for Fiscal Folio Printing.

Base Rate Code Updated

For properties with the **Base Rate** OPERA Control active, a pop-up is displayed during create or update flows for rate code definition and pricing schedules when the parent standard rate code has a large number of pricing schedules (1000+) or is linked to a high number of base rate codes. See Base Rates.



The maximum limit of 75 base rates is removed and the **Base Rates Max Number** OPERA Control is deprecated. See Deprecated Features for OPERA Cloud Services.

OPERATIONAL BENEFITS

The streamlined update flow minimizes the need for administrative workarounds or manual reprocessing for large pricing schedule changes, saving time and reducing operational workload.

Close Open Cashier Option Added

A **Close Cashier with No Transactions** task is added to the **Financials** group. When granted to roles, a **Close Cashier** row-level action is displayed for each open cashier in Open Cashiers, allowing you to close cashiers that have no financial transactions.

OPERATIONAL BENEFITS

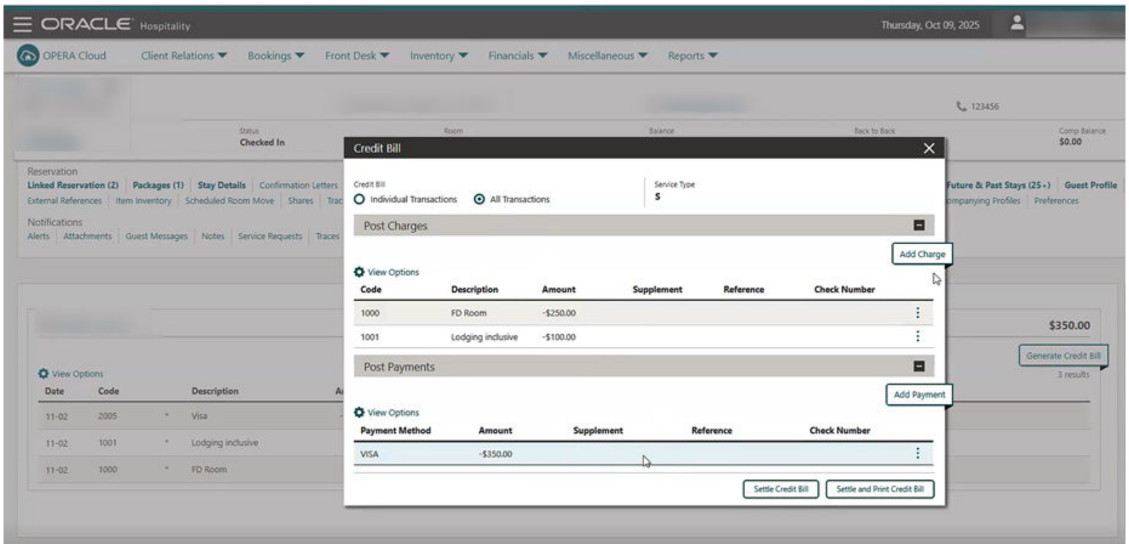
Enables users to efficiently close cashiers that have no financial transactions.

STEPS TO ENABLE

1. From the **Side menu** select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search.**
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit.**
4. Select the **Financials** group and grant the task **Close Cashier with No Transactions**from the Cashiering workspace section.

Credit Bill from Billing OPERA Control Added

For properties with the **Credit Bill** OPERA Control active, a **Credit Bill from Billing** OPERA Control is added to the **Cashiering** group. When enabled, a **Folios** radio button appears in the billing drawer; selecting this option displays all folios associated with a specific reservation. Selecting a folio displays its transactions in the billing folio window and allows the **Credit Bill** to be generated. See About Billing.



OPERATIONAL BENEFITS

Streamlined access is provided to generate credit bills directly from the Billing screen, reducing navigation steps, simplifying workflow for billing adjustments, and improving overall efficiency in guest account reconciliation.

STEPS TO ENABLE

1. From the **Side Menu**, select **Administration**, select **Enterprise**, and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate the **Credit Bill** OPERA Control.
5. Activate the **Credit Bill from Billing** parameter.

Credit Card Refund Process for Deposit Payments Added

A **Deposit Refund for Credit Card Payment** task is added to the **Bookings** group for processing refunds for credit card deposit payment transactions using the original payment method of the source transaction. If the **Credit Card Rebate Validation** OPERA Control is enabled, OPERA Cloud validates the refund amount against the previously charged amount on the credit card token. The refund request transmits the RRN and Alternate Reference (if available) to the payment service provider. You can process credit card refunds only for deposit payments (when the **Advanced Deposit Handling** OPERA Control setting is set to 0, 1, or 2). The Post CC Refund option is not available for deposit folios, or when the **Deposit Refund Receipts** OPERA Control is active.

See Managing Reservation Deposit Payments.

OPERATIONAL BENEFITS

Refunds can be processed directly to the original credit card from the Deposit/Cancellation screen, streamlining the refund workflow, reducing manual processing errors, and providing a secure and auditable method for managing credit card refunds.

STEPS TO ENABLE

1. From the **Side menu** select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search.**
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit.**
4. Select the **Bookings** group and grant the task **Deposit Refund for Credit Card Payment** from Reservation Management Parent task.
5. Click **Save.**

Credit Card Refund Process from Billing Added

A **Credit Card Refunds** task is added to the **Financial** group, enabling you to process refunds for credit card payment transactions using the original payment method used for the source transaction. If the **Credit Card Rebate Validation** OPERA Control is enabled, the refund amount is validated against the previously charged amount on the credit card token. The refund request sends the RRN and Alternate Reference (if available) to the payment service provider.

See About Billing, Charges Adjustment and Payments.

OPERATIONAL BENEFITS

Refunds can be processed directly to the original credit card from the Billing screen, streamlining the refund workflow, reducing manual processing errors, and providing a secure and auditable method for managing credit card refunds.

STEPS TO ENABLE

1. From the **Side menu** select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search.**

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit.**
4. Select the **Financials** group and grant the task **Credit Card Refunds** from Manage Financial Postings Parent task.
5. Click **Save.**

Default Edit Screens OPERA Control Added

A **Default Edit Screens** OPERA Control setting is added to the **Cashiering** group.

- Adding the Payment Instruction setting values takes you to the payment instructions edit screen when you have your role has the **Edit Payment Instructions** task granted
- Adding the Routing Instruction setting value takes you to the Routing Instruction edit screen when you have your role has the **Edit Routing Instructions** task granted and there are no existing routing instructions.

See Managing Reservation Payment Instructions, Managing Reservation Routing Instructions.

OPERATIONAL BENEFITS

Improved usability by directly accessing edit mode; reducing the navigational steps.

STEPS TO ENABLE

1. From the **Side Menu**, select **Administration** , select **Enterprise** and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and update the **Default Edit Screens** OPERA Control setting.
   a. Configure the **Payment Instructions** and **Routing Instructions** values on the OPERA Control setting.

Delete Same-Day Transaction Added

A **Delete Same Day Transaction** user task is added to the **Financial** group, enabling you to delete same-day transactions by providing a deletion reason. You cannot delete Payment or Paid-out transactions, and you cannot delete settled transactions when the **Folio No Reprint** OPERA Control is active.

See About Billing, Charges Adjustment and Payments.

OPERATIONAL BENEFITS

You can efficiently manage and correct same-day transaction postings in real time, reducing manual effort for the adjustments and ensuring billing accuracy.

STEPS TO ENABLE

1. From the **Side menu** select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search.**
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit.**
4. Select the **Financials** group and grant the task **Delete Same Day Transaction** from Manage Financial Postings Parent task.
5. Click **Save.**

End of Day Cashier Closure Updated

The cashier closure process during End of Day or manual closure will skip validating **Cash Shift Drop**, **Check Shift Drop**, and **Night Audit Cashier** OPERA Controls for new properties with no financial transactions.

See Closing Cashiers, About End of Day.

OPERATIONAL BENEFITS

These changes improve the cashier closure process by avoiding unnecessary validations for new properties that are still being configured or have not yet started operations.

Generates UDF Updated

A **ROOM_BASED_CHARGE** generate function is added to calculate and post a flat amount based on **Room** values. See Generate UDF Functions.

Parameter	Description
Room Group 1(Comma Separated Values)	Update the list of rooms (full text enclosed in a single quote & content separated by a comma (i.e., '216,415,612,D112') which will have the same amount to post as a generate.
Room Group 1 Amount	Update the amount to be posted as a generate for Room Group 1
Room Group 2(Comma Separated Values)	Update the list of rooms (full text enclosed in a single quote & content separated by a comma (i.e., '216,415,612,D112') which will have the same amount but different from Room Group 1
Room Group 2 Amount	Update the amount to be posted as a generate for Room Group 2
Room Group 3(Comma Separated Values)	Update the list of rooms (full text enclosed in a single quote & content separated by a comma (i.e., '216,415,612,D112') which will have the same amount but different from Room Group 1 and 2.
Room Group 3 Amount	Update the amount to be posted as a generate for Room Group 3

Parameter	Description
Room Group 4(Comma Separated Values)	Update the list of rooms (full text enclosed in a single quote & content separated by a comma (i.e., '216,415,612,D112') which will have the same amount but different from Room Group 1, 2 & 3.
Room Group 4 Amount	Update the amount to be posted as a generate for Room Group 4
Room Group 5(Comma Separated Values)	Update the list of rooms (full text enclosed in a single quote & content separated by a comma (i.e., '216,415,612,D112') which will have the same amount but different from Room Group 1,2,3,&4
Room Group 5 Amount	Update the amount to be posted as a generate for Room Group 5

UDF Generate Function Added

A newly added **TAX_RATE_BY_LOS** generate function posts the package based on length of stay, as a flat amount or percentage. See Generate UDF Functions.

Parameter	Description
Length Of Stay	Number of nights used as the threshold for applying the tax rule
Percentage 1	Tax percentage applied if the length of stay is **less than or equal to** the configured number of nights.
Tax Amount 1	Flat tax amount applied if the length of stay is **less than or equal to** the configured number of nights.
Percentage 2	Tax percentage applied if the length of stay is **greater than** the configured number of nights..
Tax Amount 2	Flat tax amount applied if the length of stay is **greater than** the configured number of nights.

OPERATIONAL BENEFITS

These new **UDF Generate Functions** expand your flexibility in automating charge and tax posting logic based on room grouping and stay duration.

They simplify configuration, reduce manual intervention, and ensure consistent revenue and tax handling across complex stay and room scenarios.

ROOM_BASED_CHARGE Function

- Enables you to **post flat amounts per room or group of rooms** using predefined lists.
- You can define up to **five room groups**, each with its own list of rooms and corresponding posting amount.
- This allows accurate and efficient posting for multiple rooms without creating multiple generates or manual postings.
- Ideal for properties posting uniform charges (for example, maintenance, service, or facility fees) across specific rooms or blocks.

TAX_RATE_BY_LOS Function

- Allows you to **apply tax amounts or percentages dynamically** based on the **Length of Stay (LOS)**.
- You can configure one set of tax rules for stays shorter than or equal to a defined threshold, and another for longer stays.
- Ensures tax posting automatically reflects local regulations or promotional tax structures tied to stay duration.
- Reduces manual calculation errors and improves compliance with location-based taxation policies.

Key Benefits:

- Automates complex charge and tax scenarios with configurable logic.
- Reduces manual setup and operational effort for multi-room or variable-stay cases.
- Improves posting accuracy and compliance with financial and taxation rules.
- Supports flexible pricing, package, and tax strategies in high-volume environments.

Information Collection Methods Folio Text Functionality Added

The following updates are available generically.

Information Collection Methods Added

1. The **Information Collection Methods** OPERA Control is updated to include a new value for **FOLIO_TEXT** so that you can enter supplemental information into Folio Text fields during fiscal folio settlements that you wish to appear on the folio.

2. The **Information Collection Methods** OPERA Control is updated to include a new value for **RESERVATION_TEXT** so that you can enter supplemental information into Folio Text fields on the reservation that you wish to appear on the folio.

Sample Folio Updated

The Sample Folio data model (XML) is updated with new merge codes so that the folio can display one or more Folio Text values in the header and/or footer section.

Note: The Sample Folio (sample_folio.rtf) template remains the same. These changes must be made through customization.

Example:

- FOLIO_TEXT1 through FOLIO_TEXT10 in the folio header.
- FOLIO_TEXT1_FOOTER through FOLIO_TEXT10_FOOTER in the folio footer.

Universal Payload Updated

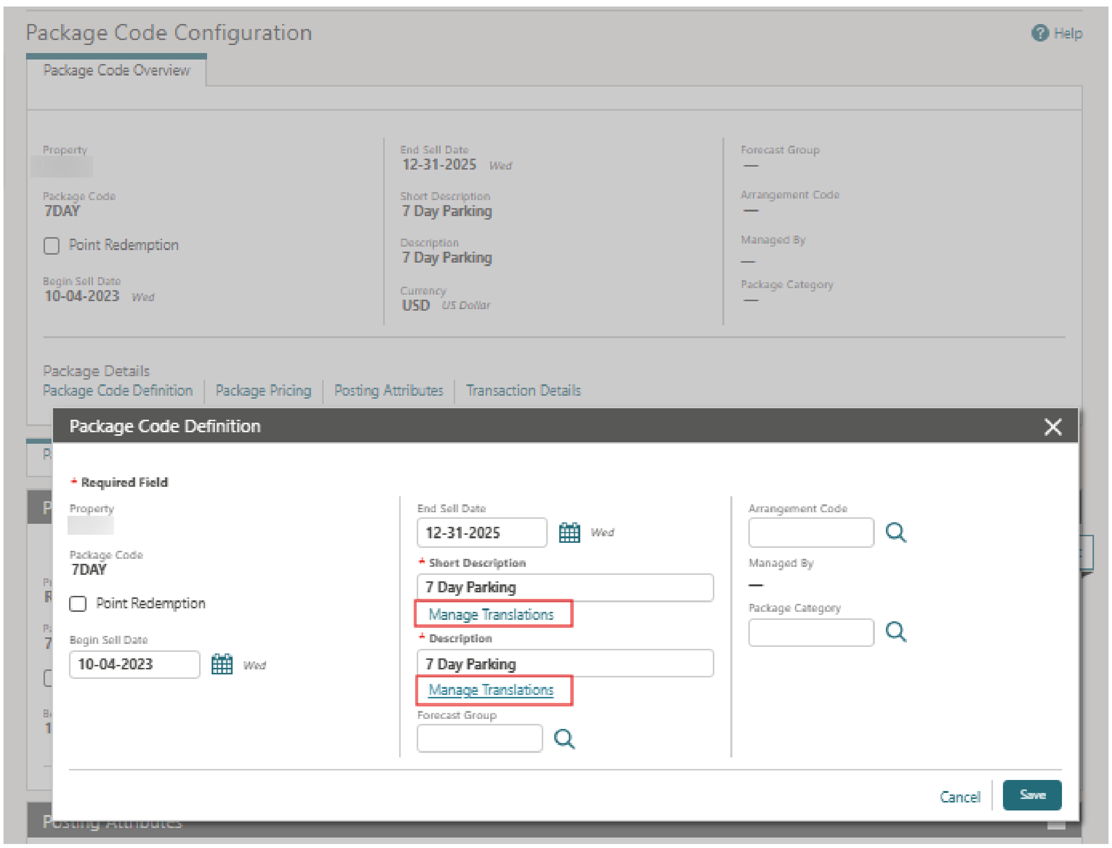
1. The Universal Payload is updated to populate the <BeforeSettlement> section, based on the selection made for the FOLIO_TEXT Information Collection Method. When the Folio Text fields are populated for a fiscal folio, they are included in the Universal Payload.

2. The Universal Payload is updated to populate the <ReservationOptions> section, based on the selection made for the RESERVATION_TEXT Information Collection Method. When the Folio Text fields are populated on the reservation, and you generate a fiscal folio, they are included in the Universal Payload.

Also see Country Specific - Poland - Multiple Updates.

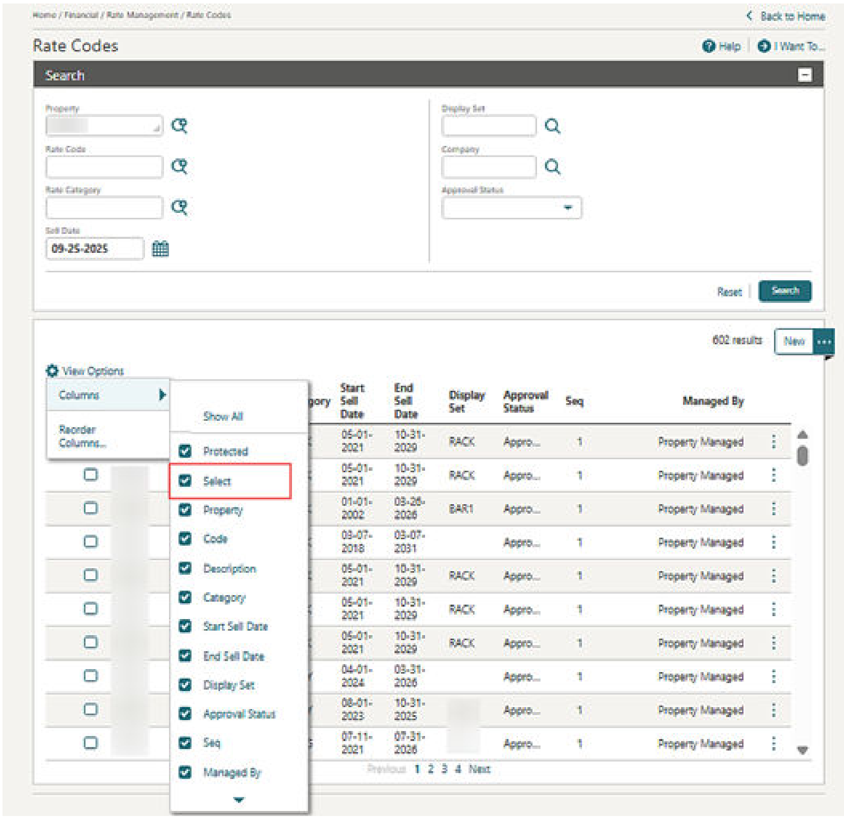
Manage Translation Added to Package Codes and Package Groups

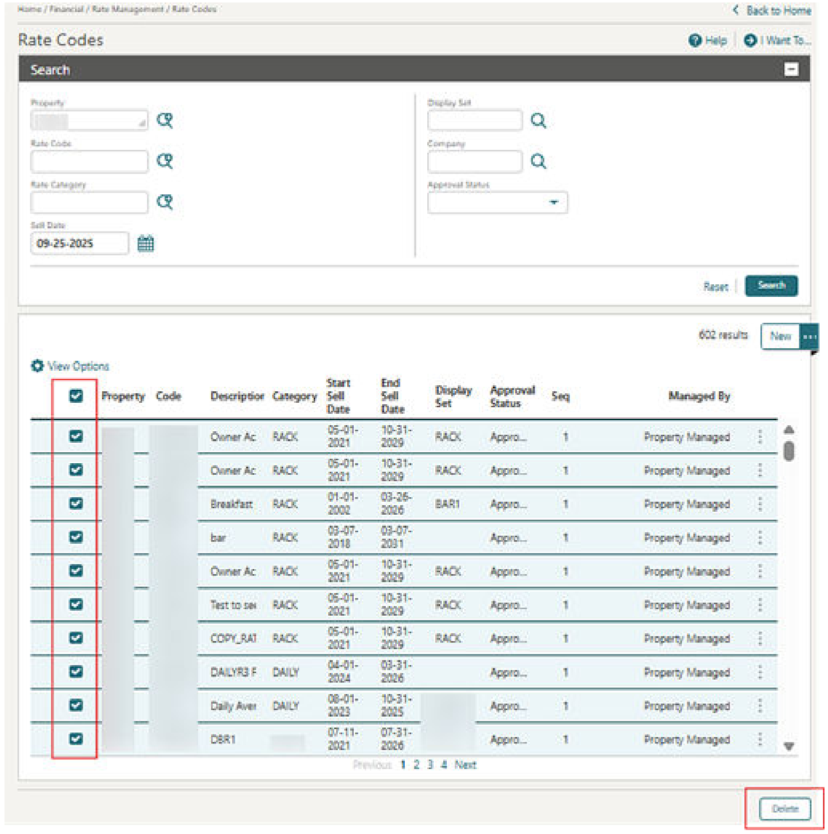
For properties with the **Multi Language** OPERA Control active, **Manage Translation** is added to **Short Descriptions** and **Descriptions** for **Package Codes Definitions** and **Package Groups Definitions** to support setup of localized descriptions. See Configuring Package Code Definition.

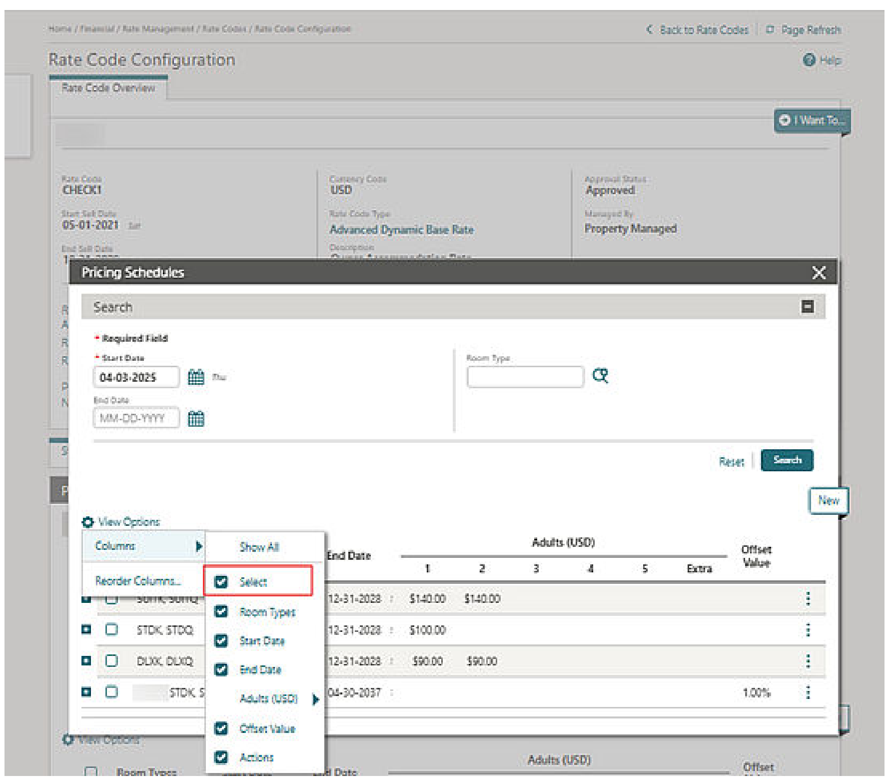


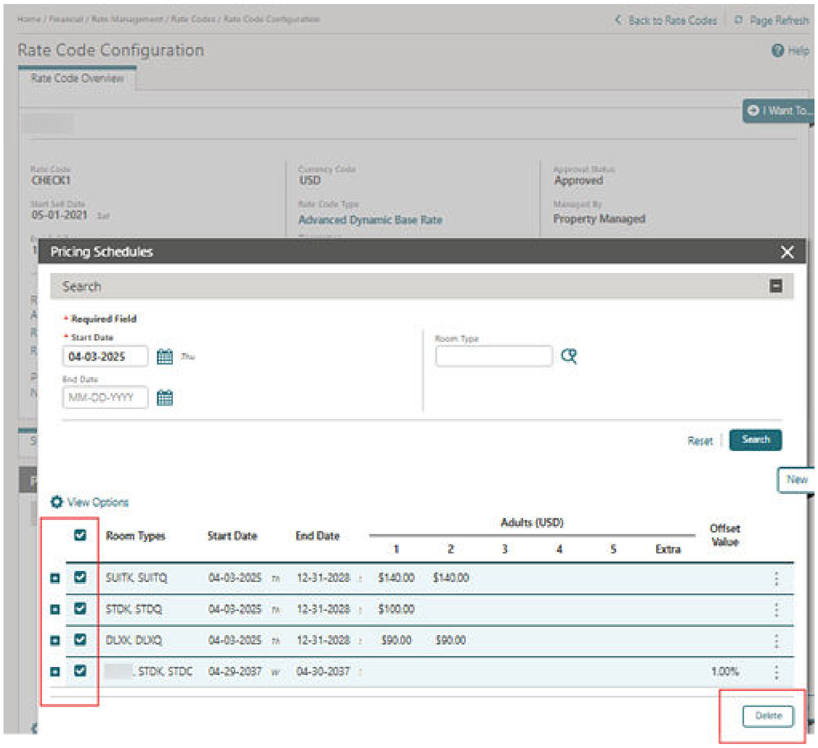
Mass Delete Rate Codes and Rate Pricing Schedules Added

Aselect option in both the Rate Code Search screen results and the Rate Code Pricing Schedule is added, enabling efficient multi-record maintenance and deletion from a single property. When selecting multiple records on either screen, the **Delete** action is activated to delete multiple rate codes or pricing schedules in a single step. Upon completion, the screen automatically refreshes to reflect the changes. The **Select-and-Delete** action for rate codes is linked to the existing **Delete Rate Code** user task, and the **Select-and-Delete** action for pricing schedules is linked to the existing **Delete Pricing Schedule** user task. See Configuring Rate Codes, and Configuring Rate Code Pricing Schedules.




Back to Home
Rate Codes
Help
I Want To...
Search
Property
Rate Code
Rate Category
Sell Date
09-25-2025
Display Set
Company
Approval Status
Reset
Search
602 results
New
View Options
Property
Code
Description
Category
Start Sell Date
End Sell Date
Display Set
Approval Status
Seq
Managed By
Previous 1 2 3 4 Next
Delete


Back to Rate Codes
Page Refresh
Rate Code Configuration
Help
Rate Code Overview
I Want To...
CHECK1
USD
Approved
05-01-2021
Advanced Dynamic Base Rate
Property Managed
Pricing Schedules
Search
Required Field
Start Date
04-03-2025
End Date
MM-DD-YYYY
Room Type
Reset
Search
New
View Options
Columns
Show All
Reorder Columns...
Select
Room Types
Start Date
End Date
Adults (USD)
Offset Value
Actions
End Date
Offset Value

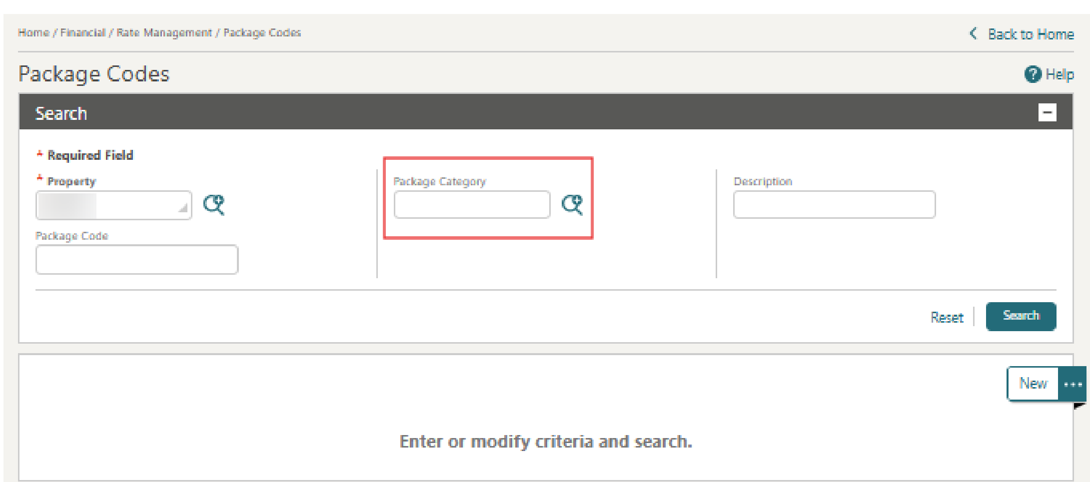


OPERATIONAL BENEFITS

Benefits include faster cleanup, fewer clicks, consistent behavior across related workflows, and improved operational efficiency.

Package Category Added to Package Code Search

A **Package Category** list field is added to package code configuration search. See [Package Codes](#).



OPERATIONAL BENEFITS

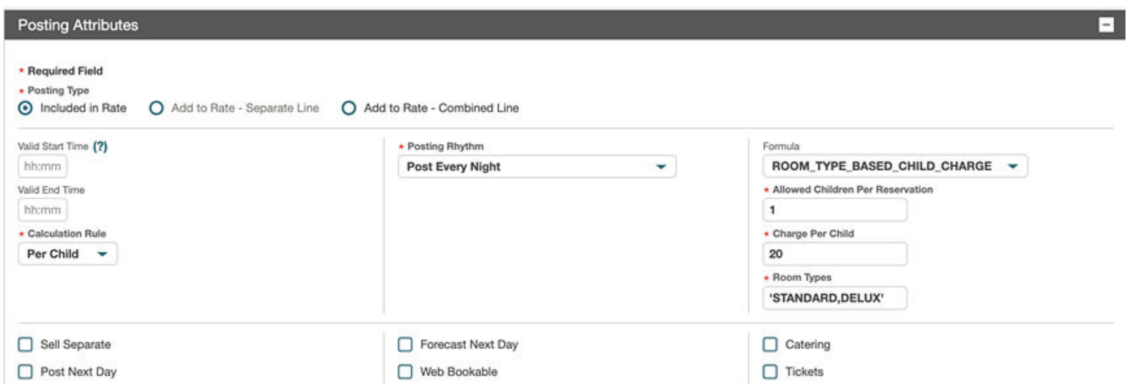
Package Category is now also available as a search criteria in Package Codes screen configuration. This enables you to quickly and easily find package category associated with Packages Codes.

Package Formula UDF Added

A **ROOM_TYPE_BASED_CHILD_CHARGE** package function is added to apply an extra child fee depending on the room type. See Package Formula Functions.

Parameters

Parameter	Description
Allowed Children Per Reservation	Maximum number of children allowed per reservation before extra child fees apply.
Charge Per Child	Fee applied for each additional child.
Room Types	Room types where the extra child fee applies.

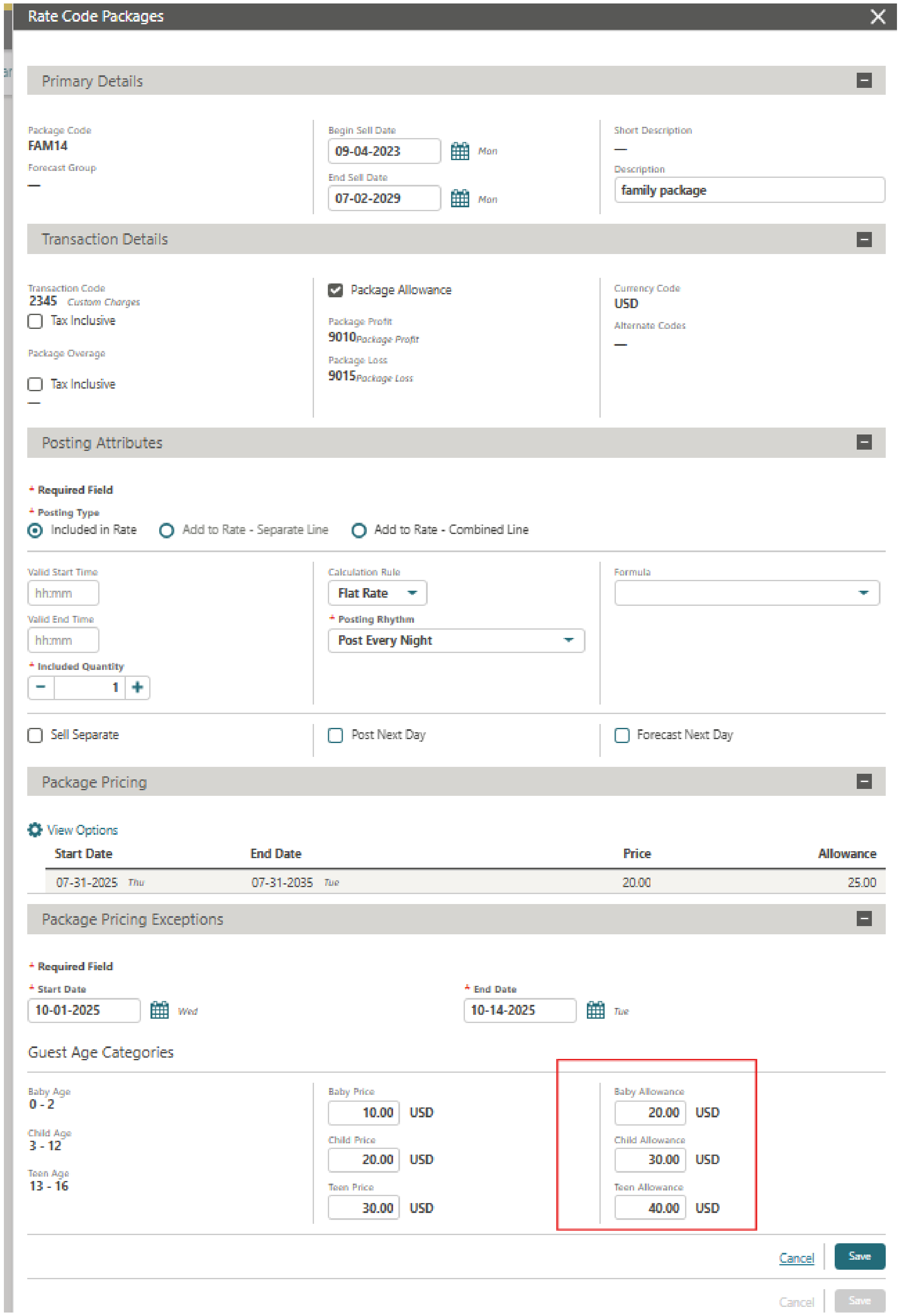


OPERATIONAL BENEFITS

You can charge the reservation account for the extra child as a part of package rates.

Package Pricing Exceptions Allowances Added

For properties with the **Child by Age Bucket** or **Guest Age Category** OPERA Controls active, you can configure package exception prices and allowances by child bucket or guest age category when a package includes an allowance. You can add package prices and allowances for each child bucket or guest age category across defined date ranges, and you can set separate exceptions for each package attached to a rate code. You can also delete exceptions from a package when they are no longer needed. Package exceptions display in an expanded or collapsed view by date range so that you can review details quickly. See [Configuring Rate Code Package Inclusions](#).



Quick Check Out Updated

When the **Fiscal Folio Printing** OPERA Control is active and you select **Check Out Zero Balance Departures** from the Quick Check Out screen, the corresponding reservations are checked out successfully for scenarios where fiscal folios are not generated.

> **Note**
>
> Prior to this change, the message was "The Folio requires Fiscal Printing, please process the checkout manually" when you attempted to check-out under these scenarios.

Examples:

1. You can perform **Check Out Zero Balance Departures** for a PM room, which is not a POS Account, and does not have transactions. No folio is generated. The Reservation Status displays "Checked Out". The Status: displays "Successfully processed".

2. You can perform **Check Out Zero Balance Departures** for a PM room, which is not a POS Account, and has unsettled transactions with a 0.00 balance. A folio is generated. The Reservation Status displays "Checked Out". The Status: displays "Successfully processed".

3. You can perform **Check Out Zero Balance Departures** for a PM room, which is a POS Account, and has unsettled transactions with a 0.00 balance. A folio is generated. The Reservation Status displays "Checked Out". The Status: displays "Successfully processed".

4. You can perform **Check Out Zero Balance Departures** for a normal room (not Pseudo Room Type), which has unsettled transactions with a 0.00 balance, and a payment method not defined in Fiscal Folio Payment Methods. A folio is generated. The Reservation Status displays "Checked Out". The Status: displays "Successfully processed".

OPERATIONAL BENEFITS

The Quick Check Out screen is capable of successfully checking out reservations in additional scenarios, where a fiscal folio is not generated in a property where the **Fiscal Folio Printing** OPERA Control is active.

Save to Profile Option for Email Folio Added

A **Save to Profile** check box is added to the report destination when adding a new email address to email the folio. When the **Profile Protection** OPERA Control is active and the profile or profile type has profile protection, the **Save to Profile** check box is enabled if you have the **Override Profile Protection** task for the selected profile type assigned to your role; otherwise the check box is disabled.

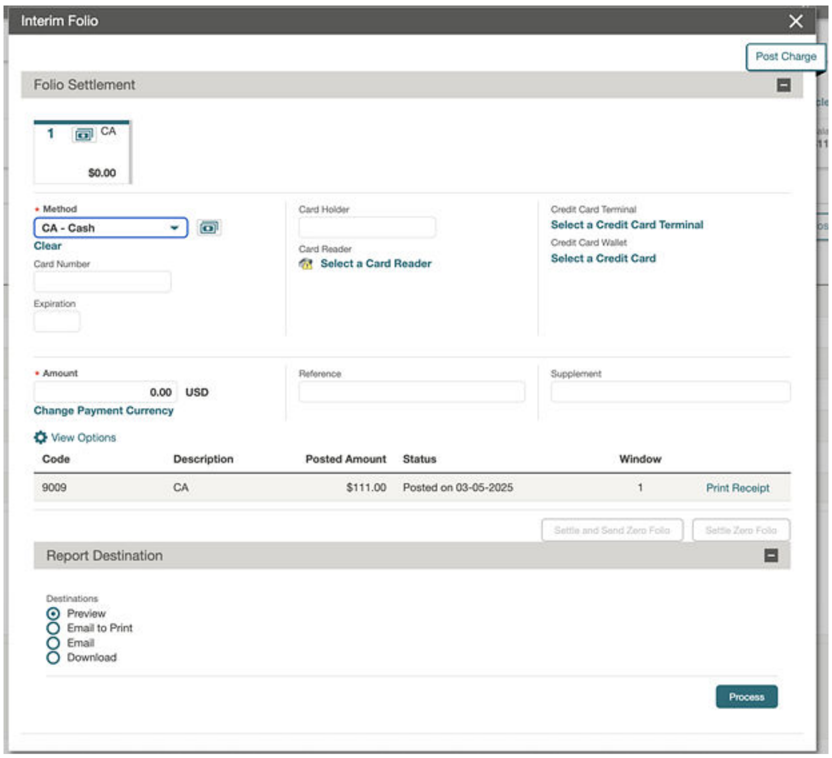
See Generating a Folio for a Billing Window, Selecting Folio Styles for Viewing, Printing.

OPERATIONAL BENEFITS

These enhancements provide more control over email address management and profile updates during folio processing.

Simplified Settlement Workflow Added

A **Simplified Settlement Workflow** OPERA Control is added to the Cashiering group to modify the folio destination directly from the Settlement screen, simplifying your daily cashier workflow. See Generating a Folio for a Billing Window.



OPERATIONAL BENEFITS

This update improves cashier efficiency by combining folio generation and report destination selection in one location.

You complete settlement tasks faster with fewer navigation steps and reduced user errors.

Key Benefits:

- Modify report destination directly from the Settlement screen.
- Generate folios quickly without switching to another screen.
- Shorter settlement process and improved cashier productivity.
- Consistent experience across all settlement types.

STEPS TO ENABLE

1. From the **Side Menu**, select **Administration** , select **Enterprise** and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Cashiering** group
4. Locate and activate the **Simplified Settlement Workflow** parameter.

Template Added to Transaction Discount Code Configuration

For tenants with the **Multi Property** and **Transaction Discount** OPERA Controls active, new Transaction Discount Rules are created by selecting the **Template** tab. Once created, you can copy the configuration to specific properties using the **Copy** action. See Copying Configuration Codes to Multiple Properties and Configuring Transaction Discount Rules for more information.

OPERATIONAL BENEFITS

This enhancement simplifies how you manage and distribute **Transaction Discount Rules** across multiple properties.

Key Benefits:

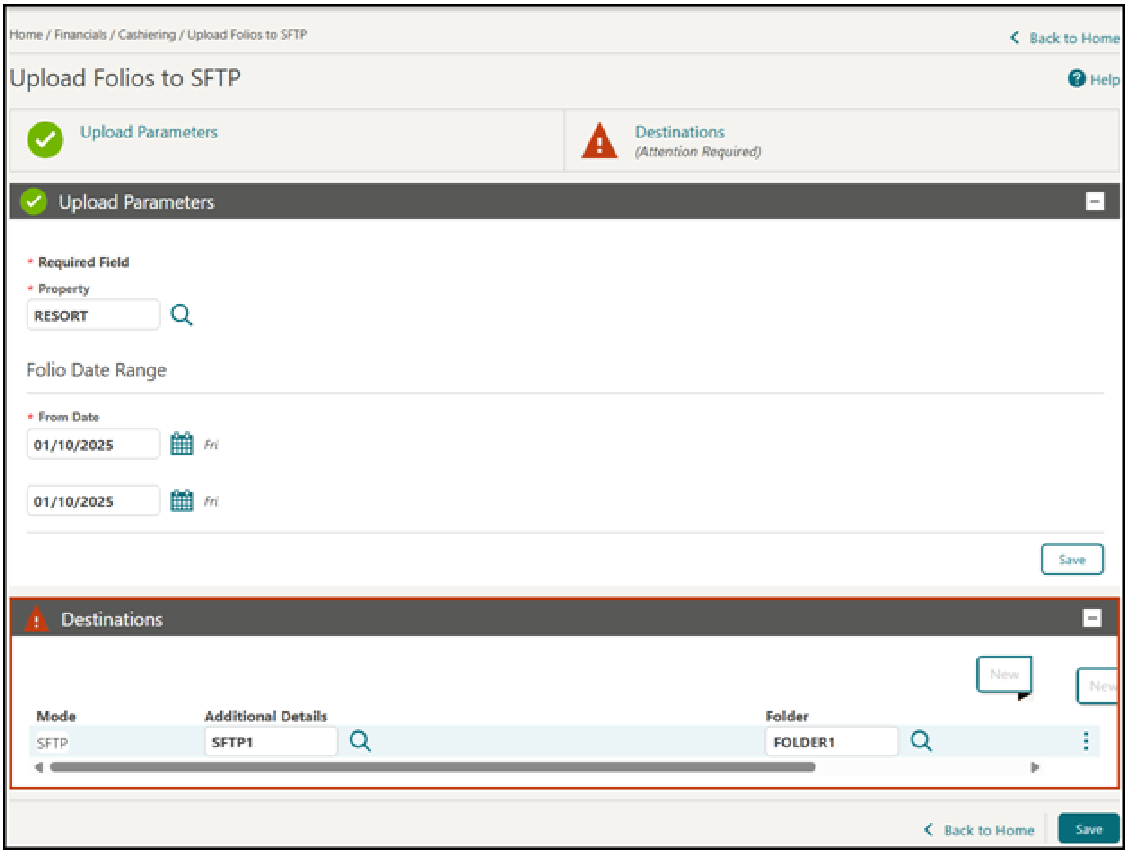
- Allows you to **create Transaction Discount Rules as templates** when the **Multi Property** and **Transaction Discount** OPERA Controls are active.
- Enables you to **copy discount configurations** directly to selected properties using the **Copy** action.
- Eliminates repetitive setup for each property, reducing administrative time and configuration errors.
- Ensures **consistent discount application** across all locations, supporting corporate pricing and discount governance.
- Improves onboarding efficiency for new properties by allowing immediate reuse of predefined templates.

Result:

You maintain a single source of truth for discount logic while ensuring each property reflects the same financial and promotional settings without manual duplication.

Upload Folios to SFTP Added

The ability to upload folios for a selected date range to an SFTP destination is added. See Uploading Folios to SFTP.



OPERATIONAL BENEFITS

Provides self-service upload of folios through SFTP.

STEPS TO ENABLE

1. From the **Side menu** select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
4. Select the **Financials** group and grant the task: **Upload Folios to SFTP**.
5. Click **Save**.

CLIENT RELATIONS

Anonymize with Purge OPERA Control Added

For properties with the **Personal Information Protection** OPERA Control active, an **Anonymize with Purge** OPERA Control is added to the Profiles Group. When enabled, data associated to guest and contact profiles will be anonymized throughout OPERA Cloud when the profile is purged.

OPERATIONAL BENEFITS

This functionality provides enhanced security handling to protect guest and contact profile data.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls.**
2. If **Profile Sharing** is set to **N** then select or confirm the **Property** . If **Profile Sharing** is set to **Y** then this control shows as a Global Control and requires the applicable task to update.
3. Select the **Profile**group.
4. Locate and update the **Anonymize with Purge** parameter.

Bulk Deletion for Suspended Stay Records Added

For properties with the **Stay Records** OPERA Control active and with the **Delete Suspended Stays** task assigned, the management of Suspended Stays is enhanced by allowing you to delete multiple suspended stay records simultaneously, thereby reducing the time and effort required to delete multiple records individually. By enabling bulk deletion, you can efficiently manage and clear suspended stay records, improving overall productivity and data management.

OPERATIONAL BENEFITS

The introduction of bulk deletion for Suspended Stays has streamlined stay record management, enabling properties to reduce manual effort, boost productivity, and improve the guest experience, ultimately leading to more effective loyalty program management.

Communication Panel Updated

The Communications Panel on both the Profile and Reservation opens directly in edit mode, reducing clicks and streamlining the entry of guest details. If no communication details exist, a blank row is automatically added to facilitate quick data entry. When the **Mandatory Communication Details** OPERA Control is active, and the **Default Guest Phone Type** and **Default Guest Email Type** OPERA Controls are configured, two communication rows (one for phone and one for email) will be auto-generated by default. See Adding Profile Communications.

OPERATIONAL BENEFITS

- **Enhanced Efficiency & Speed**
  - Opening the Communications Panel in edit mode reduces clicks and speeds up guest detail entry.
  - Faster processing improves front desk productivity, especially during high-traffic periods.
- **Improved Data Accuracy & Consistency**
  - Auto-creation of default phone and email rows ensures mandatory communication details are consistently captured if the OPERA Controls are Active.
- **Simplified User Experience**
  - Fewer manual steps streamline the workflow for users.

Enrollment Information to External System Updated

For properties with the **Enrollment** OPERA Control active, the following additional details are transmitted to the external system during guest enrollment, enabling it to store and associate this information with the corresponding profile.

- Profile Number - ProfileId
- Client ID - CorporateId
- CRS Number - CrsNameId
- Credit Rating - creditRating
- Territory - territory
- Membership - profileMemberships
- Restriction - profileRestrictions
- Mailing Action - mailingActions
- Privacy Information - privacyInfo
- Cashiering - cashiering
- Tax Information - taxInfo
- Sales Information - salesInfo
- Status - statusCode
- Fiscal Guest Type - fiscalGuestType
- Profile Registered Property - registeredProperty
- History - markForHistory
- Profile Type - profileType
- Profile Protection - protectedBy

See Enrolling Guests in External Loyalty Programs.

OPERATIONAL BENEFITS

This update enables seamless integration and synchronization of guest data between the property management system and the Loyalty program. By having access to a comprehensive and synchronized view of guest data, properties can deliver more effective and personalized loyalty programs, ultimately driving increased guest satisfaction and loyalty.

Interface Mapping for Enrollment Codes Added

For properties using OPERA Cloud Hub or OPERA Exchange Interface (OXI), an **Enrollment Code** field s added to Membership Group configuration.

OPERATIONAL BENEFITS

This enhancement simplifies data mapping between external systems and OPERA Cloud by automatically converting and replacing codes in both inbound and outbound messages. It is fully compatible with OXI/HUB and OPERA Cloud Central, reducing the risk of profile suspensions caused by mapping errors.

- **Seamless Integration**: Improved integration between external systems and OPERA Cloud ensures smoother data flow, eliminating disruptions and improving overall system efficiency.
- **Prevent Suspended Profiles**: With accurate code conversion and mapping, profiles are less likely to be suspended due to mismatched or invalid Enrollment Codes, ensuring faster profile processing and fewer delays.
- **Consistency Across Systems**: Ensures consistent handling of Enrollment Codes across different systems (OXI/HUB and OCC), creating a unified experience and reducing discrepancies in profile data.

Position Field Added to Contact and Guest Profiles

For properties with the **Contacts** OPERA Control active, a **Position** field is added to the Create Contact Profile screen and the Contacts panel for Company, Travel Agent, and Source profiles.

The **Position** field is also added to the Create Guest Profile screen, Profile Overview, and Profile Details panels.

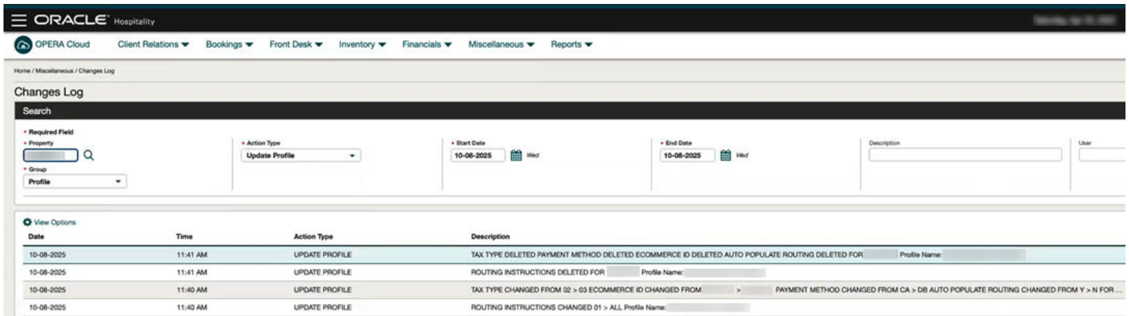
See Creating Guest or Contact Profiles.

OPERATIONAL BENEFITS

The ability to enter the guest's and contact's position streamlines the profile creation process.

Profile Tax Type Updates Tracked in Changes Log

For properties with the **Routing** and/or **Tax Types** OPERA Controls active, changes made in the profile financials panel are recorded in the Changes Log with **Action Type** = Update Profile. See Managing Profile Default Routing Instructions.



OPERATIONAL BENEFITS

Changes logs entries serve as an audit trail, maintaining a record of all changes and ensuring transparency, while also facilitating the tracking of modifications made to the financial information associated with profiles.

Simplified Profile Identification Data Management

The profile identification data management process is updated to enable the simultaneous addition of identification and personal details by opening the profile identification panel in edit mode, resulting in a more streamlined experience with reduced clicks and improved data capture efficiency. See Managing Profile Identification and Personal Details. Additionally, during the check-in process you can update profile identification and personal details simultaneously using the **Edit** button, streamlining the workflow and improving data management efficiency.

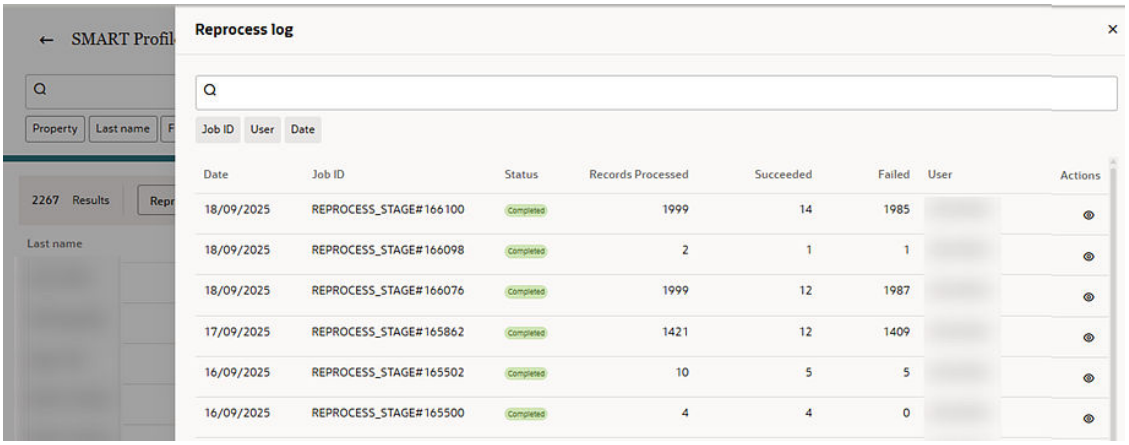
OPERATIONAL BENEFITS

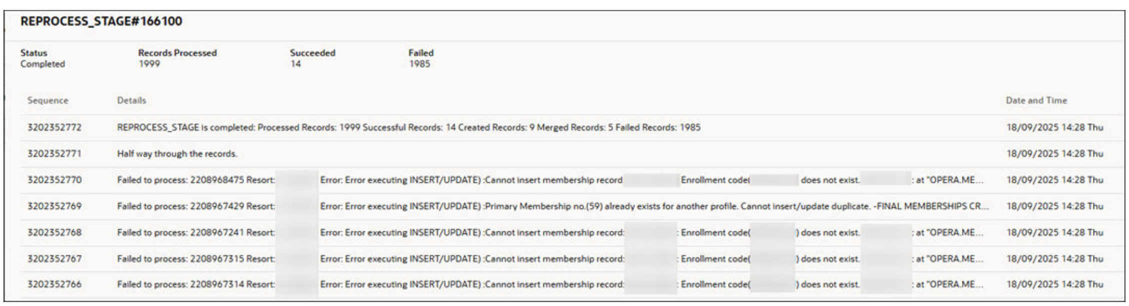
The automated edit mode feature for the profile identification panel reduces manual clicks and data entry time, allowing staff to focus on higher-value tasks and improving the overall efficiency of guest data management.

SMART Profile Updated

For properties with the **SMART Profile** OPERA Control active, you can view detailed logs of Reprocess operations directly from the SMART Profile screen. These logs provide key insights for each job run, including the **job ID**, **Date** and **Time**, **User** who initiated the action, and the **number of records processed, succeeded, and failed**.

> **Note**
>
> While users do not initiate a "job" explicitly through the UI, each Reprocess action—especially when applied to multiple records—is handled as a backend **job**. This is how the system tracks and manages bulk processing events for better transparency and troubleshooting. The term “Job” here refers to that automated backend process triggered by your reprocess action.





OPERATIONAL BENEFITS

The ability to view detailed “Reprocess” logs from the SMART Profile screen:

1. **Improved Transparency and Traceability**

   Easily track who initiated a reprocess, when it occurred, and what records were affected—supporting better auditing and accountability.

2. **Faster Issue Resolution**

   Immediate access to success and failure counts helps identify processing issues quickly, reducing downtime and accelerating troubleshooting.

3. **Enhanced Operational Oversight**

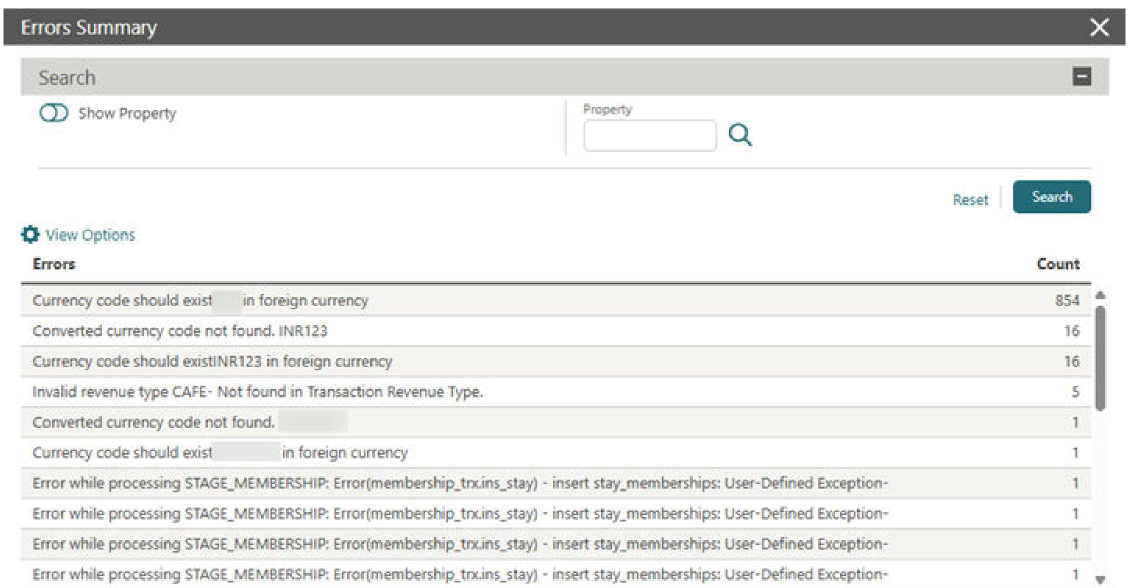
   Teams can monitor data processing activities more efficiently without navigating multiple systems.

STEPS TO ENABLE

1. From the **Side Menu**, select **Administration**, select **Enterprise,** and then select **OPERA Controls.**
2. Select the **Profile** group.
3. Locate the **SMART Profiles** parameter.
4. Locate and update the **SMART Profiles Record Processing Limit** setting.

Suspended Stay Summary Added

For properties with the **Stay Records** and **Cloud Hub** OPERA Controls active, an **Error Summary** page is added to provide a breakdown of suspended records, summarized by **Reason** and **Property**. See Managing Suspended Stay Records.



OPERATIONAL BENEFITS

- **Improved Troubleshooting**: With the ability to filter and view detailed error descriptions, you can more efficiently diagnose and resolve errors, reducing time spent on manual investigations.
- **Proactive Management**: With grouping and sorting by counts you can prioritize errors based on frequency or impact, empowering you to address the most critical issues first.
- **Enhanced Data Visibility**: The Summary Screen provides a comprehensive, easy-to-read overview of suspended stays, making it easier to track staging errors and make necessary adjustments to configuration files before reprocessing.

Updated Profile Flex Link

The expression builder for profile flex links is updated to retrieve a profile's **External Profile ID**, utilizing the External Database specified in the **External Database for Profile Flex Link** OPERA Control setting.

> **Note**
>
> - When multiple external profile IDs exist for a given profile, the first ID would be retrieved under the Profile Flex Link.
> - The external database selected in the **External Database for Profile Flex Link** OPERA Control Settings is applicable to all properties in the chain.

OPERATIONAL BENEFITS

This enhancement allows you to retrieve the External Profile ID of a profile based on the external database defined in the **External Database for Profile Flex Link** OPERA Control Setting and leverage it to access an external link using the Profile Flex Link.

STEPS TO ENABLE

Steps to enable new OPERA Controls

1. From the **Side Menu**, select **Administration**, select **Enterprise,** and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Profiles** group.
4. Locate and update the **External Database for Profile Flex Link** setting.

View Masked Membership Number for Linked/Accompanying Profiles

The ability to mask/unmask Identification and Membership Card numbers in the Linked Profiles / Accompanying Profile panel is added. The **Show Masked Information** button controls visibility for both Identification details and Membership Card details for authorized users. See Managing Accompanying Guests.

OPERATIONAL BENEFITS

- Enhances data privacy and security by masking both identification and Membership Card numbers, reducing unauthorized exposure.
- Improves user experience and consistency by unifying masking controls under the existing **Show Masked Information** button.
- Strengthens auditability and compliance by ensuring only authorized users can toggle masked data visibility.

COUNTRY SPECIFIC

Country Specific - Croatia and Slovenia Country Exports Removed

The following functionality is available generically but should be reviewed by properties in Croatia and Slovenia.

For properties with the **Country Exports** OPERA Control active, the following exports are no longer available when selecting New from Template link:

- Croatia Tourist Export (CR_TOURIST_EXPORT)
- Croatia Police Export (CR_POLICE_EXPORT)
- Slovenia Police Export (SL_POLICE_EXPORT)

> **Note**
>
> No change is made to these exports when already set up in properties, and data continues to be generated for the exports.

Refer to Slovenia - Oracle Hospitality OPERA Cloud Fiscal Reference Guide

Refer to Croatia - Oracle Hospitality OPERA Cloud Fiscal Reference Guide

Country Specific - France - Sample Folio Stationery Updated - Reverse Deposit Folio Updated

The following updates are available generically, and should be reviewed by properties in France.

Refer to France - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Sample Folio Updated

The Sample Folio data model (XML) is updated with new merge codes, so that payment transactions can be hidden from the detail section, and display in the footer section instead.

> **Note**
>
> The Sample Folio (sample_folio.rtf) template remains the same. These changes must be made through customization.

Example:

The following filter condition prevents payment transactions from displaying in the detail section of the folio.

- The following IF condition is added to the G_detail section, specifically after the text for-each G_DETAIL.

  <?if:IS_PAYMENT_YN=¿N¿?>

- The following END IF condition is added to the G_DETAIL section, specifically before the text end G_DETAIL.

  <?end if?>

The following tags and filter condition allow payment transactions to display in the footer section of the folio.

- The following tag is added after the G_FOOTER section, specifically after the text end G_FOOTER.

  <?for-each:G_PAYMENT_INFO?>

- The following IF condition is added to the G_PAYMENT_INFO section, specifically after the <?for-each:G_PAYMENT_INFO?> tag.

  <?if:IS_AR_SETTLEMENT_YN='N'?>

- The following field is added to the G_PAYMENT_INFO section, specifically after the <?if:IS_AR_SETTLEMENT_YN='N'?> tag,

  <?DESCRIPTION?>

- The following field is added to the G_PAYMENT_INFO section, specifically after the <?DESCRIPTION?> field,

  <?CREDIT_SUM?>

- The following END IF condition is added to the G_PAYMENT_INFO section, specifically after the <?CREDIT_SUM?> field.

  <?end if?>

- The following tag is added to the G_PAYMENT_INFO section, specifically after the <?end if?> tag.

  <?end for-each?>

Universal Payload Updated

1. The attribute for **TrxServiceType** is added to the Postings section of the universal payload, so that when the Service Types OPERA Control is active, and you generate a fiscal folio or fiscal Credit Bill, the Service Type of the transaction is included for Revenue and Wrapper transactions.

The attribute for TrxServiceType populates with one of the following values, based on the Service Type of the transaction.

- **G** populates when the charge is the 'Goods' Service Type.
- **S** populates when the charge is the 'Service' Service Type, and when there is no Service Type for the transaction.

> **Note**
>
> Properties in **Greece** use different Service Types, as show below.

- **BG** populates when the charge is the 'Banquet Goods' Service Type.
- **BS** populates when the charge is the 'Banquet Service' Service Type.
- **G** populates when the charge is the 'Goods' Service Type.
- **S** populates when the charge is the 'Service' Service Type, and when there is no Service Type for the transaction.

> **Note**
>
> Properties in **Poland** use different Service Types, as show below.

- **TOW.** populates when the charge is the 'Tow./Goods' Service Type.
- **USL.** populates when the charge is the 'Usl./Svc.' Service Type, and when there is no Service Type for the transaction.
- **SZT.** populates when the charge is the 'Szt./Pcs.' Service Type.

2. The elements for **BusinessId** and **BusinessRegistrationCode** are added to the HotelInfo section of the universal payload, so that when you generate a fiscal folio or fiscal Credit Bill, the Business ID and Business Registration Code of the property are included.

The elements are populated with the corresponding values from the existing 'Business ID' and 'Business Registration Code' fields, located on the Localization screen.

The following update is only available for properties in France, and is not to be included in the fiscal reference guide for France.

Reverse Deposit Folio Updated

When the **Deposit Folio Functionality** OPERA Control is active, and you reverse a Deposit Folio, a Credit Bill is automatically generated against the Deposit Folio, and the deposit is successfully removed from the Guest Ledger Deposit Balances report (guest_ledger_deposit_balances.rep).

OPERATIONAL BENEFITS

These fiscal compliance features allow OPERA Cloud properties in France to separate payments into their own section on the folio and communicate successfully with the tax authority. Specifically, transaction details from the folio include the Service Type of the transaction when transmitted through our fiscal service.

Country Specific - Hungary -PERC_CITY_TAX_HUNGARY Package Function Updated

The **PERC_CITY_TAX_HUNGARY** package function is updated when the **Daily Rates** and **Child Rates By Defined Buckets** OPERA Controls are active. The calculation is based on the net room revenue amount.

Please refer to Hungary - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

Country Specific - India - Currency Exchange Service Tax Updated

The following is generically available, but should be reviewed by properties in India.

When the **Exchange Service Tax** OPERA Control is active, the **Currency Exchange Taxable Offset Transaction Code** OPERA Control only allows selection of transaction codes setup as *payments*.

And the **Currency Exchange Taxable Transaction Code** OPERA Control only allows selection of transaction codes setup as *revenue*. Transaction codes without Revenue Group checkbox selected, or set up as Payments or Package Wrappers are not available for selection in this list of values.

Currency Exchange Receipt

The *sample_exrecpt_india.rtf* is available for customization, and displays the breakdown of the currency exchange transaction and the Currency Exchange Service Tax.

Tax Invoice

The folio generated for the Currency Exchange contains the tax breakdown for the transaction.

Cashier Closure Screen

When a foreign currency exchange transaction is posted and the cashier is closed, the Cashier Closure screen shows the totals for currency exchanges, currency exchange paid out, and shift drop amount.

End of Day

The End of Day Trial Balance report for the business date contains no imbalances when foreign currency exchange transactions are made with Currency Exchange Service Tax, and no imbalances are shown for the Guest Ledger when running the Imbalance Analysis in Toolbox.

OPERATIONAL BENEFITS

This functionality resolves the following:

Imbalances in the Guest Ledger for properties using Exchange Service Tax functionality with Foreign Currency Exchange transactions.

Cashier Closure screen values related to the currency exchange transactions for the cashier.

Country Specific - Mexico - City Tax Function Based on Percentage Added

The following is generically available, but should be reviewed by properties in Mexico.

A **MEX_CITY_TAX** package function is added for the calculation of City Tax for properties in Quintana RO, Mexico.

The package is set up as **Add to Rate – Separate Line** for Mexico, but **Included in Rate** and **Add to Rate - Combine Line** are also supported.

MEX_CITY_TAX has the following parameters:

Formula Name: MEX_CITY_TAX

Parameters:

- *Base Amount*
- *Person 1 Percent of Base Amount*
- *Person 2 Percent of Base Amount*
- *Person 3 Percent of Base Amount*
- *Person 4 and additional persons Percent of Base Amount*
- *Include Children (Possible values: 'Y','N')*
- *Start Date (based on reservation stay dates)*
- *End Date (based on reservation stay dates)*

> **Note**
>
> MEX_CITY_TAX only calculates as a Flat Rate, regardless of the value selected for the Calculation Rule. There is no restriction on values entered into numeric fields. Numeric Fields accept positive values, negative values, and values more than 100 percent.

Refer to [Mexico - Oracle Hospitality OPERA Cloud Fiscal Reference Guide]

OPERATIONAL BENEFITS

Properties located in Quintana RO, Mexico are required to charge a city tax based on a percentage of a base amount per adult on the reservation.

To accommodate this, a new Package Code Formula is introduced.

Country Specific - Philippines - Sample_Folio_Philippines Updated

For properties with the **Advanced Packages** OPERA Control active, when the rate code or reservation has a package attached with an allowance, the folio footer breakdown includes the package amounts.

Rate Codes and package codes setup as Tax Inclusive, or Rate Codes and package codes setup as Tax Exclusive are supported.

> **Note**
>
> The package profit and package loss transaction codes for the package must be marked as 'Revenue Group' to be considered in the folio footer breakdown.

Refer to Philippines - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

OPERATIONAL BENEFITS

The correct totals must display in the folio footer when packages exist with an allowance.

Country Specific - Poland - Multiple Updates

The following updates are available for properties in Poland.

Refer to Poland - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

1. The **Associated Pre-Payment Invoice** OPERA Control is available for properties in Poland, and inactive by default, so that you can activate the OPERA Control in order to generate Pre-Payment Invoices.

2. The **Sample Folio Poland** data model (sample_folio.xml) is updated with new merge codes, so that Addressee details can display in the header section of the folios and Credit Bills.

> **Note**
>
> The Sample Folio Poland template (sample_folio_poland.rtf) remains the same. These changes must be made through customization.

Example:

The following merge codes already exist, populate correctly, and are available through customization.

Merge Code	Description
ADDL_ADDRESSEE_FULL_ADDRESS	Name Address1 Address2 Address3 Address4 City State Zip Code
ADDL_ADDRESSEE_NAME	Name
ADDL_ADDRESSEE_ADDRESS1	Address 1
ADDL_ADDRESSEE_ADDRESS2	Address 2
ADDL_ADDRESSEE_CITY	City
ADDL_ADDRESSEE_STATE	State Code
ADDL_ADDRESSEE_STATEDESC	State (full name)
ADDL_ADDRESSEE_COUNTRY	Country Code
ADDL_ADDRESSEE_COUNTRYDESC	Country (full name)
ADDL_ADDRESSEE_ZIP_CODE	Zip Code
ADDRESSEE_TAX1_NO	Tax ID 1
ADDRESSEE_TAX2_NO	Tax ID 2

The following merge codes are new, populate correctly, and are available through customization.

Merge Code	Description
ADDRESSEE_NAME2	Name 2
ADDRESSEE_NAME3	Name 3

3. The **Sample Folio Poland** data model (sample_folio_poland.xml) is updated with new merge codes, so that the folio can display one or more Folio Text values in the header and/or footer section.

> **Note**
>
> The Sample Folio Poland template (sample_folio_poland.rtf) remains the same. These changes must be made through customization.

New Merge Codes available in the header:

Merge Code	Description
FOLIO_TEXT1	Folio Text 1
FOLIO_TEXT2	Folio Text 2
FOLIO_TEXT3	Folio Text 3
FOLIO_TEXT4	Folio Text 4

Merge Code	Description
FOLIO_TEXT5	Folio Text 5
FOLIO_TEXT6	Folio Text 6
FOLIO_TEXT7	Folio Text 7
FOLIO_TEXT8	Folio Text 8
FOLIO_TEXT9	Folio Text 9
FOLIO_TEXT10	Folio Text 10

New Merge Codes available in the footer:

Merge Code	Description
FOLIO_TEXT1_FOOTER	Folio Text 1
FOLIO_TEXT2_FOOTER	Folio Text 2
FOLIO_TEXT3_FOOTER	Folio Text 3
FOLIO_TEXT4_FOOTER	Folio Text 4
FOLIO_TEXT5_FOOTER	Folio Text 5
FOLIO_TEXT6_FOOTER	Folio Text 6
FOLIO_TEXT7_FOOTER	Folio Text 7
FOLIO_TEXT8_FOOTER	Folio Text 8
FOLIO_TEXT9_FOOTER	Folio Text 9
FOLIO_TEXT10_FOOTER	Folio Text 10

4. A new Mapping Code for **EXCL_CREDIT_RACHUNEK** is available for the Polish JPK Export Property Codes Mapping Type, so that when the Multiple Credit Bill Types OPERA Control is active, you can configure the Export to exclude Credit Bills that were performed against Rachunek folios.

> **Note**
>
> The Polish JPK Export (PL_JPK_FA) must be recreated from template in order for this change to take effect.

Mapping Code EXCL_CREDIT_RACHUNEK

Description Exclude Credit Bills generated against Rachunek folios.

Export Value blank

- **Blank** Existing behavior. Credit Bills generated against Rachunek folios are included in the Export.
- **N** Existing behavior. Credit Bills generated against Rachunek folios are included in the Export.
- **Y** New behavior. Credit Bills generated against Rachunek folios are excluded from the Export.

Generic - Reservation Addressee Updated

The following updates are available generically, and should be reviewed by properties in Poland.

1. The **Reservation Addressee** OPERA Control is updated to be available generically, so that you can link a profile to a reservation by populating the **Addressee** field on the **Accompanying Profiles** panel in any property.

2. The **Sample Folio** data model (sample_folio.xml) has existing merge codes, so that **Addressee** details can display in the header section of the folios and Credit Bills.

> **Note**
>
> The Sample Folio (sample_folio.rtf) template remains the same. These changes must be made through customization.

Example:

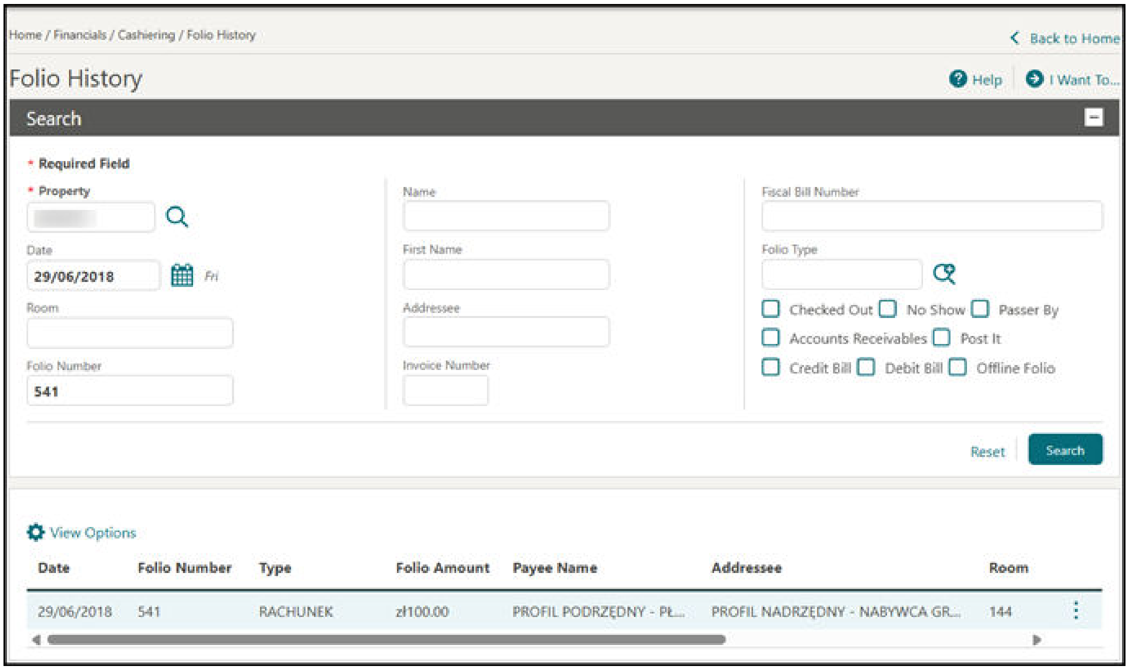
The following merge codes already exist, populate correctly, and are available through customization.

Merge Code	Description
ADDL_ADDRESSEE_FULL_ADDRESS	Name Address1 Address2 Address3 Address4 City State Zip Code
ADDL_ADDRESSEE_NAME	Name
ADDRESSEE_NAME2	Name 2
ADDRESSEE_NAME3	Name 3
ADDL_ADDRESSEE_ADDRESS1	Address 1
ADDL_ADDRESSEE_ADDRESS2	Address 2
ADDL_ADDRESSEE_CITY	City
ADDL_ADDRESSEE_STATE	State Code
ADDL_ADDRESSEE_STATEDESC	State (full name)
ADDL_ADDRESSEE_COUNTRY	Country Code
ADDL_ADDRESSEE_COUNTRYDESC	Country (full name)
ADDL_ADDRESSEE_ZIP_CODE	Zip Code
ADDRESSEE_TAX1_NO	Tax ID 1
ADDRESSEE_TAX2_NO	Tax ID 2

4. The Folio History screen displays a search field for Addressee, and column for Addressee, when the **Reservation Addressee** OPERA Control is active.

You can search for folios by Addressee, and the Addressee column shows the corresponding profile for folio records with a matching Addressee.

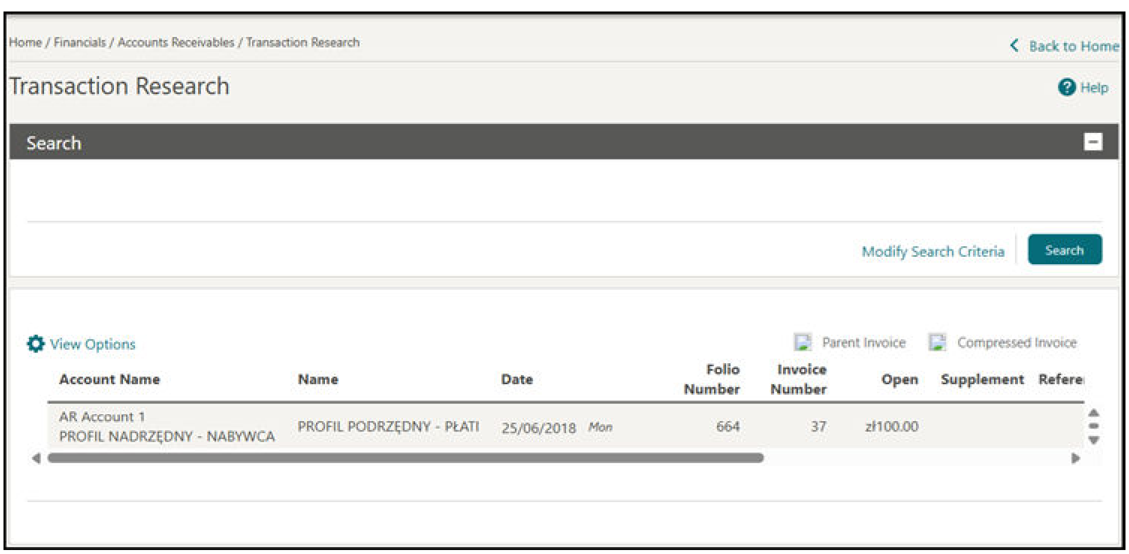
Example:



5. The Transaction Research screen (Using Accounts Receivable Transaction Research) shows a search field for Addressee when the **Reservation Addressee** OPERA Control is active.

You can Search by Addressee, and if a matching invoice is located, it will show the record.

Example:



6. The Universal Payload is updated to include a new section for <AdditionalAddresseeInfo> when the **Reservation Addressee** OPERA Control is active, and an Addressee is attached on the Accompanying Profiles window of the reservation, so that Addressee details are transmitted with electronic invoices.

Generic - Information Collection Updated

The following updates are available generically, and should be reviewed by properties in Poland.

1. The **Information Collection Methods** OPERA Control is updated to include a new value for **FOLIO_TEXT** so that you can enter supplemental information into Folio Text fields during fiscal folio settlements that you wish to appear on the folio.

2. The **Information Collection Methods** OPERA Control is updated to include a new value for **RESERVATION_TEXT** so that you can enter supplemental information into Folio Text fields on the reservation that you wish to appear on the folio.

3. The **Sample Folio** data model (sample_folio.xml) is updated with new merge codes, so that the folio can display one or more Folio Text values in the header and/or footer section.

> **Note**
>
> : The Sample Folio template (sample_folio.rtf) remains the same. These changes must be made through customization.

New Merge Codes available in the header:

Merge Code	Description
FOLIO_TEXT1	Folio Text 1
FOLIO_TEXT2	Folio Text 2
FOLIO_TEXT3	Folio Text 3
FOLIO_TEXT4	Folio Text 4
FOLIO_TEXT5	Folio Text 5
FOLIO_TEXT6	Folio Text 6
FOLIO_TEXT7	Folio Text 7
FOLIO_TEXT8	Folio Text 8
FOLIO_TEXT9	Folio Text 9
FOLIO_TEXT10	Folio Text 10

New Merge Codes available in the footer:

Merge Code	Description
FOLIO_TEXT1_FOOTER	Folio Text 1

Merge Code	Description
FOLIO_TEXT2_FOOTER	Folio Text 2
FOLIO_TEXT3_FOOTER	Folio Text 3
FOLIO_TEXT4_FOOTER	Folio Text 4
FOLIO_TEXT5_FOOTER	Folio Text 5
FOLIO_TEXT6_FOOTER	Folio Text 6
FOLIO_TEXT7_FOOTER	Folio Text 7
FOLIO_TEXT8_FOOTER	Folio Text 8
FOLIO_TEXT9_FOOTER	Folio Text 9
FOLIO_TEXT10_FOOTER	Folio Text 10

4. The Universal Payload is updated to populate the <BeforeSettlement> section based on the selection made for the FOLIO_TEXT **Information Collection Method**. When the Folio Text fields are populated for a fiscal folio, they are included in the Universal Payload.

5. The Universal Payload is updated to populate the <ReservationOptions> section based on the selection made for the RESERVATION_TEXT **Information Collection Method**. When the Folio Text fields are populated on the reservation, and you generate a fiscal folio, they are included in the Universal Payload.

OPERATIONAL BENEFITS

The addition of the Associated Pre-Payment Invoice OPERA Control allows properties in Poland to choose whether Pre-Payment Invoices are generated when folios are settled through Pre-Stay Charging. These fiscal compliance features allow OPERA Cloud properties in Poland to communicate successfully with Poland's national e-invoicing system - KSeF (Krajowy System e-Faktur). Specifically, Addressee details from the reservation show on the folio and are transmitted to KSeF through our fiscal service.

> **Note**
>
> KSeF is a centralized platform for issuing and exchanging electronic invoices, and it is mandatory for businesses in Poland, requiring them to submit all e-invoices to KSeF for processing and storage. The Information Collection feature allows OPERA Cloud properties to enter supplemental information at the reservation and/or folio level, show it on the folio, and send that information to a fiscal partner if desired.

IMPACT OR OTHER CONSIDERATIONS

Prior to this change, all OPERA Cloud properties with Country Mode = PL (Poland) generated Pre-Payment Invoices since version 25.1.0.0.

- The **Associated Pre-Payment Invoice** OPERA Control will be activated automatically for Poland properties during the upgrade to 25.5.0.0, so that they do not experience a change in behavior.
  - **Note**: Properties that no longer want to generate Pre-Payment Invoices may inactivate the OPERA Control post-upgrade.

- The **Associated Pre-Payment Invoice** OPERA Control must be activated manually for newly provisioned properties that wish to generate Pre-Payment Invoices.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Country Specific** group.
4. Locate and activate the **Associated Pre-Payment Invoice** parameter.
5. Select the **Reservations** group.
6. Locate and activate the **Reservation Addressee** parameter.
7. Select the **General** group.
8. Locate and activate the **Information Collection** parameter.
9. Locate and update the **Information Collection Methods** setting to include the FOLIO_TEXT and RESERVATION_TEXT values.
10. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
11. Enter search criteria then click **Search.**
12. Select the **PL_JPK_FA** Export, click the vertical ellipsis **Actions** menu, and select **Delete**.
13. Click **New from Template**.
14. Search and select **PL_JPK_FA.**
15. Click **Create and Continue.**

See Updating Customized Stationery with Current Data Model.

Country Specific - Portugal - Multiple Updates

The following functionality is available when Country Mode = PT.

Update for Negative Postings, Negative Payments and Imbalance Analysis

When the **Allow Negative Postings** OPERA Control is inactive, if a negative transaction for a Deposit Folio or in Billing is attempted to be posted, the Error *'Negative postings are not allowed for Portugal. Set the OPERA Control Allow Negative Posting to Off.'* displays, and the transaction is not posted. This ensures folios with a negative balance are not generated.

When the **Restrict Negative Sale in Post It** OPERA Control is active, in Post It/Passerby when attempting to settle a negative payment amount, the Error *'Negative sales are not allowed for Portugal. Set the OPERA Control Restrict Negative Sale in Post It to On'* displays, and the payment is not posted. This ensures folios with a negative balance are not generated.

Imbalance Analysis

The Fix procedure for Guest Ledger imbalances caused by unmatured Deposits uses the first checked-in room defined in the **POS Accounts** OPERA Control for the postings to fix the imbalance.

If none of the rooms defined in POS Accounts setting are checked in, the Fix procedure displays a message to the user 'Could not continue as POS Account not checked in'.

PORTUGAL_TAX_ID_NIF Validation Updated

Tax ID Validation OPERA Control value **PORTUGAL_TAX_ID_NIF** is updated to include the following validations:

- Starting digit 4 is validated and available for guest profiles
- Starting digit 7 is validated and available for all profile types

> **Note**
>
> No changes are made to existing validations.

Refer to Portugal - Oracle Hospitality OPERA Cloud Fiscal Reference Guide.

OPERATIONAL BENEFITS

Properties in Portugal are not allowed to generate negative postings or negative payments. Previously where specific required parameters for Portugal properties are not set as required, properties are able to post negative transactions and payments. This causes an issue with the PT_SAFT_104 export which are rejected by the Portuguese authorities.

If the parameters are not set as required for Portugal, the user will no longer be able to post negative values or payments and an Error is displayed to users.

Additionally any previously generated negative values for Deposit Folios which do not mature will be fixed by the Imbalance Analysis and the postings will be matured to the first checked in room in the POS Accounts setting, as values in the POS Accounts rooms are not included in the PT_SAFT_104 export.

Issues with the starting digits 4 and 7 in NIF Numbers for Portugal can now be entered onto the related profile and the number validated and saved.

Country Specific - Thailand - Sample_payment_tax Template Updated for Credit Notes

The following XML elements are added to the**sample_payment_tax** data model and RTF template and can be added during customization for use on the Payment Tax Invoice Credit Note.

- PAYMENT_TAX_INVOICE_ORIGINAL_AMOUNT displays the total of the original invoices
- PAYMENT_TAX_AMOUNT_BEFORE_VAT displays the total before VAT

OPERATIONAL BENEFITS

Properties in Thailand are required to show the totals of the original invoices where tax was allocated for previous postings when generating a credit note. In addition, the total before VAT is required to be shown on the document.

XML elements are added to the sample_payment_tax template to ensure properties are legally compliant.

STEPS TO ENABLE

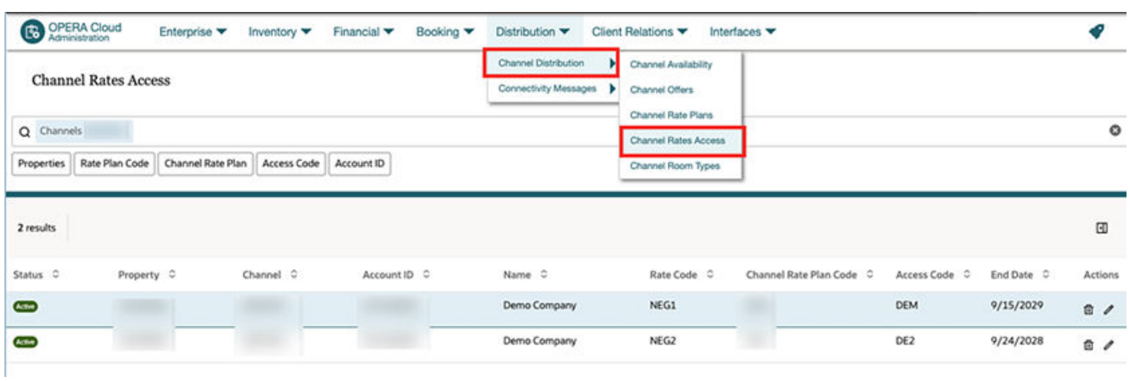
Refer to [Updating Customized Stationery with Current Data Model].

DISTRIBUTION

Channel Management Options Added

Distribution

A **Channel Rates Access** menu is added to the Distribution Administration menu. You can view and manage channel negotiated rates across multiple properties on both hub and property locations.



OPERATIONAL BENEFITS

Channel Rates Access is introduced in OPERA Cloud Administration in both hub and property locations. This new screen is very helpful to search for existing access codes within the hub, without the need to open a specific profile screen. You can modify or delete channel rates access for multiple properties or channels from the same screen. However, to create a new channel rate access you must use the OPERA Cloud Manage Profile screen located at

OPERA Cloud > Client Relations > Profiles Menu. For more information, see Managing Profile Channel Negotiated Rates.

IMPACT OR OTHER CONSIDERATIONS

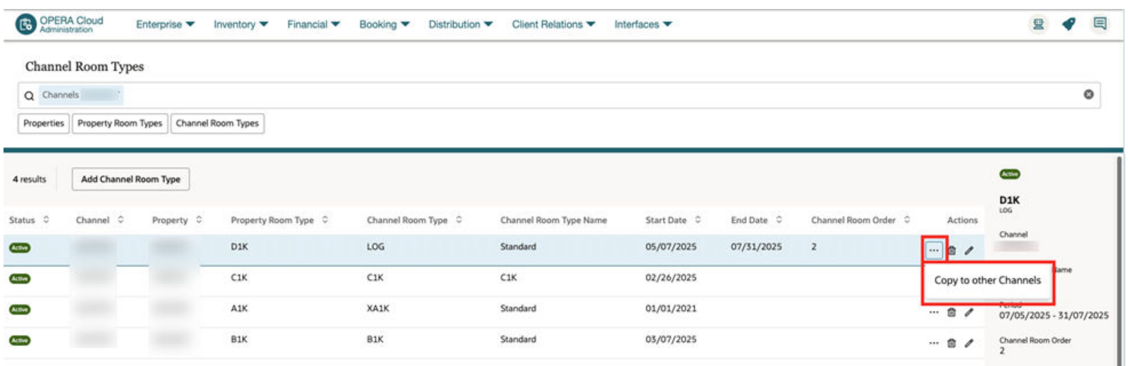
These menus are available only when using OPERA Cloud Distribution 25.5 or higher.

Make sure you have the necessary tasks assigned at the hub level and property level in OPERA Cloud Distribution.

Copy Channel Room Flow Added

Distribution

Copy to other Channels option is available for Channel Room Types. You can copy channel room types across multiple channels for a property from hub and property locations.



OPERATIONAL BENEFITS

Channel Room Types can be copied across multiple channels within a property. This is very helpful for setting up channel room types for newly provisioned channels or for syncing channel room type configurations across multiple channels using a single screen.

IMPACT OR OTHER CONSIDERATIONS

These options are available only when using OPERA Cloud Distribution 25.5 or higher.

Copy to other Channels option is only available for channels that do not have external lookup setup for channel mapping.

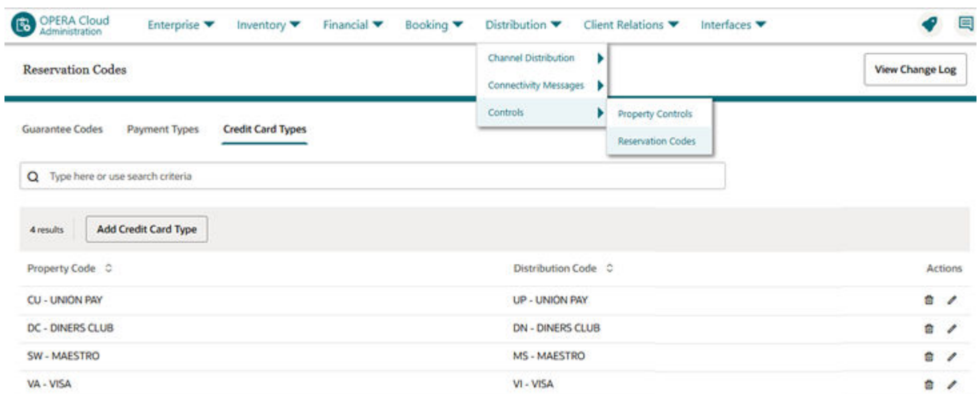
Make sure you have the necessary tasks assigned at the hub and property level in OPERA Cloud Distribution.

Credit Card Type Mappings Added

Distribution

When Distribution Property Controls are configured for a newly on-boarded property, conversion for **Credit Card Types** such as Visa, Diners Club, Maestro, and UnionPay are auto-created in **Reservation Codes.**

Note: This mapping is only needed if the **Credit Card Types** from Distribution standards is different from OPERA Cloud Card Types (Example VI to VA for Visa is needed, but AX to AX is not needed).



OPERATIONAL BENEFITS

This automation eliminates the need to manually configure credit card mappings for each property, streamlining the onboarding process.

Generative AI for Distribution Rate Descriptions Added

Distribution

OPERA Cloud Distribution's Channel Management module features AI-assisted channel rate description generation within Channel Distribution attributes and Channel Rate Configuration screens. Revenue managers can utilize AI-generated descriptive text derived from the OPERA Cloud Rate description and attributes, allowing them to preview and edit the content for accuracy, as well as set default descriptions. This enhancement streamlines the process of creating rate code descriptions for various channels, resulting in greater efficiency and consistency across distribution channels.

When AI Channel Rate Description Assistant is enabled in Property level OPERA Cloud Channel Management Controls, the AI Assistant is available to generate channel rate descriptions.

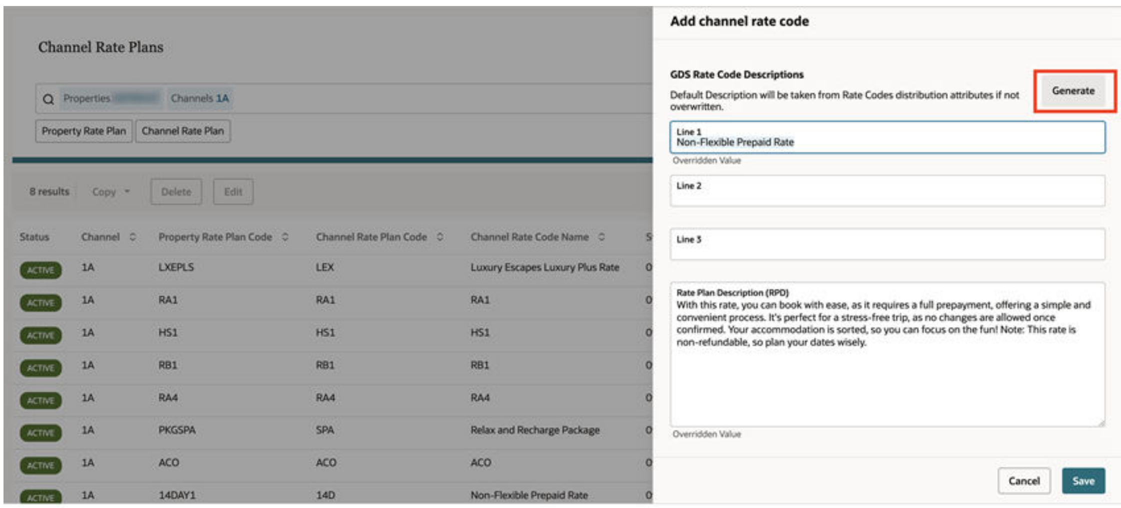
The **Generate** button is visible in the following screens under OPERA Cloud Administration:

- Financials > Rate Management > Channel Distribution > Distribution Attributes and Channel Rate Configuration
- Distribution > Channel Distribution > Channel Rate Plans > Channel Rate Code

When the **Generate** button is clicked, OPERA Cloud creates suggested rate descriptions based on factors such as the rate long description, package attributes, and channel type. Users can choose to accept and save the generated description as provided, or edit it before saving the updated version.

Example:

Distribution > Channel Distribution > Channel Rate Plans > Channel Rate Code



OPERATIONAL BENEFITS

- **Increased Efficiency:** Automates the creation of channel rate descriptions, significantly reducing the time and manual effort required by distribution and revenue managers.
- **Improved Accuracy:** Helps minimize errors by providing AI-generated content that is accurate, easy to understand, and maintains a consistent tone and style throughout.
- **Enhanced Consistency:** Ensures uniformity in rate descriptions across different distribution channels.
- **Greater Flexibility:** Allows quick editing and updating of descriptions, enabling rapid response to market and business changes.
- **Streamlined Workflows:** Consolidates manual and AI-driven tasks in a single user interface, enhancing user productivity and process management.

IMPACT OR OTHER CONSIDERATIONS

The AI Generation for channel rate descriptions generates descriptive text based on OPERA Cloud rate attributes provided at the time of each request, leveraging pre-trained AI language model. When users edit or modify generated descriptions and save them, these edits can be incorporated as dynamic examples to guide and improve future responses for similar prompts within the system. However, user-edited content is not directly used to retrain the underlying AI language model, ensuring that user data remains private and compliant with data protection guidelines. The generated content will adapt over time based on saved examples, while always respecting privacy and compliance policies.

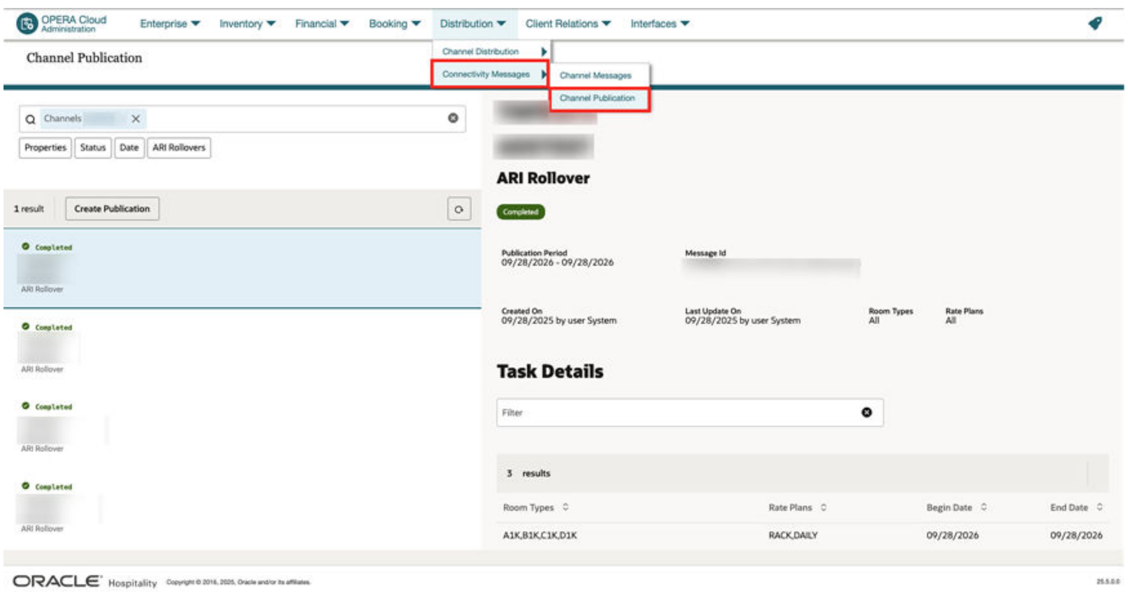
STEPS TO ENABLE

Enable **AI Channel Rate Description Assistant** OPERA Cloud control, under Channel Management Controls.

Hub Level Channel Publication Added

Distribution

Channel Publication screen is available on the hub level. You can create and view the status of channel publications and ARI Rollovers across all properties within the hub.



OPERATIONAL BENEFITS

Channel Publication screen is introduced in the hub level under Channel Publication in OPERA Cloud Administration. You can search and create publication requests across multiple properties in a hub without switching properties.

IMPACT OR OTHER CONSIDERATIONS

These menus are available only when using OPERA Cloud Distribution 25.5 or higher.

Make sure you have the necessary tasks assigned at the hub level and property level in OPERA Cloud Distribution.

EVENTS

The Event section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. Premium

Blank Dates on Event Creation OPERA Control Added

For properties with the **Catering Events** OPERA Control active, a new **Blank Dates on Event Creation** OPERA Control is added to the Events group. When this control is active, new events are created without automatically populating the start and end dates to match the business block; instead, these fields remain blank. This allows you to decide when your events should start and end within the business block's start and end dates.

OPERATIONAL BENEFITS

The Blank Dates on Event Creation OPERA Control provides greater flexibility for event creation and supports workflows if you do not want to auto-populate the same start and end dates as your business block.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise,** and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Events** group.
4. Locate and update the **Blank Dates on Event Creation** parameter.

Capacity Validations for Shareable Space Updated

For properties with the **Advanced Function Space Handling** OPERA Control active, both the number of attendees for the event and the current bookings for the space are considered when determining whether shareable space should show as available. If booking the event does not exceed the group or attendee limit, the space shows as available.

OPERATIONAL BENEFITS

The updates to shareable space capacity validations make booking easier and more accurate by only showing available spaces.

Function Diary Search Updated

For properties with **OPERA Cloud Sales and Event Management** subscription, the Function Diary offers enhanced flexibility by allowing to select how available rooms are displayed and calculated through the Available Rooms View Options drop down menu available in the search screen. This menu is visible when the checkbox for Show Rooms is selected (see Viewing Room Availability and Sales Allowances). The label in the Function Diary column updates automatically to reflect the current selection in the Available Rooms View Options, ensuring you always have clear context for the displayed data. The tooltip changes with the dropdown selection, providing immediate guidance on how room availability is being calculated. The last view selection is saved as your user preference.

The following options are available for selection:

1. **Available Rooms** (Default View)
   - *Rooms Available to Sell – Considers Out of Order and Sell Limit.*
2. **Available Rooms with Non-Deduct**
   - *Rooms Available to Sell – Considers Out of Order, Sell Limits, and Non-Deduct Rooms.*
   - If**Include Inquiry in Non-Deduct Calculations** OPERA Control is active, rooms with inquiry status are included.
3. **Available Rooms (Excl. Sell Limits)**
   - *Rooms Available to Sell – Considers Out of Order.*
   - If the **Sell Limits** OPERA Control is inactive for the property (unless managed in Hub and Sell Limits is active for other properties) this option is not available.
4. **Available Rooms with Non-Deduct (Excl. Sell Limits)**
   - *Considers Out of Order and Non-Deduct Rooms.*
   - If **Include Inquiry in Non-Deduct Calculations** OPERA Control is active, rooms with inquiry status are included.
   - If the **Sell Limits** OPERA Control is inactive for the property (unless managed in Hub and Sell Limits is active for other properties) this option is not available.

OPERATIONAL BENEFITS

This update improves transparency and control by dynamically updating column labels and tooltips based on the selected view. It allows to quickly toggle between availability scenarios ensuring the information matches your immediate decision-making needs.

FRONT DESK

Accompanying Guests on Registration Card Updated

For properties with the **Accompanying Guest** OPERA Control active, when generating Registration Cards for reservations with Accompanying Guest linked profiles, the accompanying guest information shows in the Accompanying Guest table. Only one registration card is printed per reservation with the main guest profile information at the top and the accompanying guest information in the table.

The following elements are added to the sample data model (XML) for the Sample Registration Card template (sample_registration_card.rtf). You can add these new elements to the existing Accompanying Guest table section in the template by replacing one of the existing columns or by adding a new column to the table.

Field	XML Element
Primary Identification Type	<ACCOMP_ID_TYPE>
Primary Identification Number	<ACCOMP_ID_NUMBER>
Primary Identification Issued Place	<ACCOMP_ID_PLACE>
Primary Identification Issued Date	<ACCOMP_ID_DATE>
Primary Identification Expiration Date	<ACCOMP_ID_EXPIRATION_DATE>
Primary Phone	<ACCOMP_PHONE>
Primary Email	<ACCOMP_EMAIL>

OPERATIONAL BENEFITS

Seeing the Accompanying Guest information on the primary guest's registration card makes it easy to verify all the information with the guests when they check in.

IMPACT OR OTHER CONSIDERATIONS

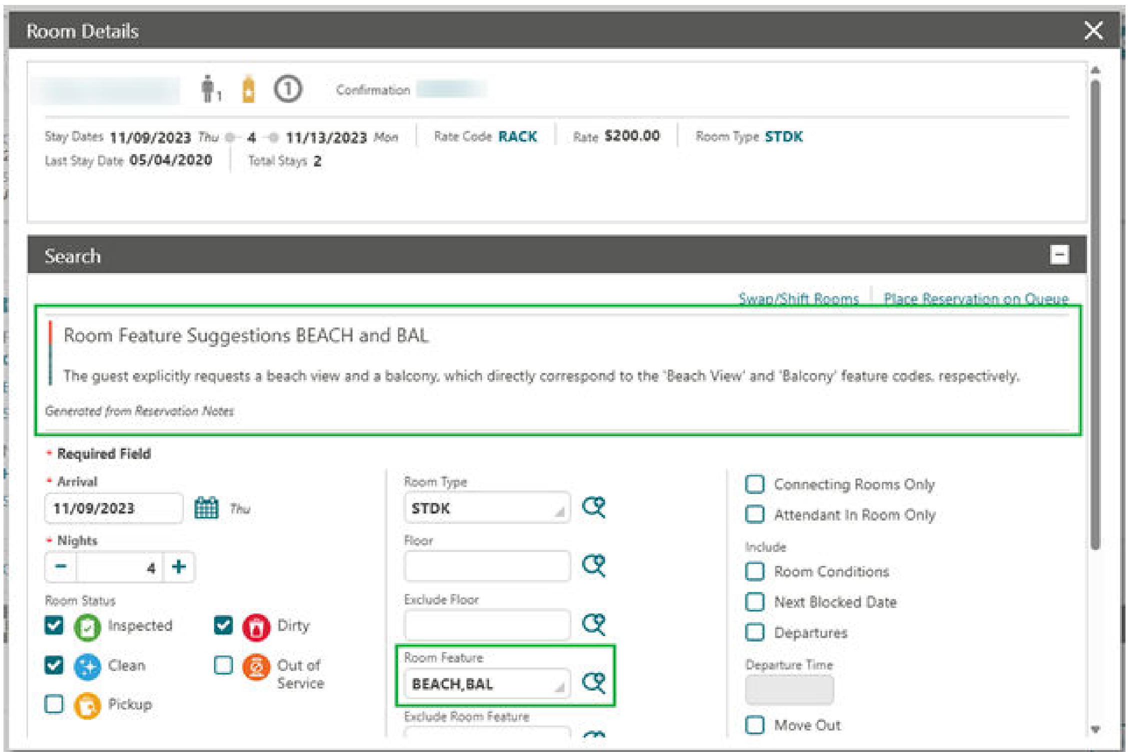
In properties where the **Print Registration Cards for Accompanying Guests** OPERA Control is active, OPERA Cloud continues to generate one registration card per accompanying guest.

STEPS TO ENABLE

See Updating Customized Stationery with Current Data Model to update your customized registration cards.

AI Room Search OPERA Control Added

An **AI Room Search** OPERA Control is added to the **Front Desk** group to auto-populate and add Room Features extracted from the Reservation Notes that match existing Room Feature preferences in the property. For example, should a reservation have a note stating, "The guest would like a view of the beach." and a **BEACH** room feature exists but is not added to the reservation, then it will be added to the **Room Feature** field when assigning a room. The room feature code can always be removed if needed. There will also be text advising you why the Room Feature was added. See Assigning a Room to a Reservation.



OPERATIONAL BENEFITS

The application auto populating any room features from the notes, saves you time, as you won't have to read the notes for each guest and it guarantees guest satisfaction as their requests are being considered.

STEPS TO ENABLE

1. From the **Side Menu**, select **Administration**, then **Enterprise,** and then **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Front Desk** group.
4. Locate and activate the **AI Room Search** parameter.

Assign Room At Check In Updated

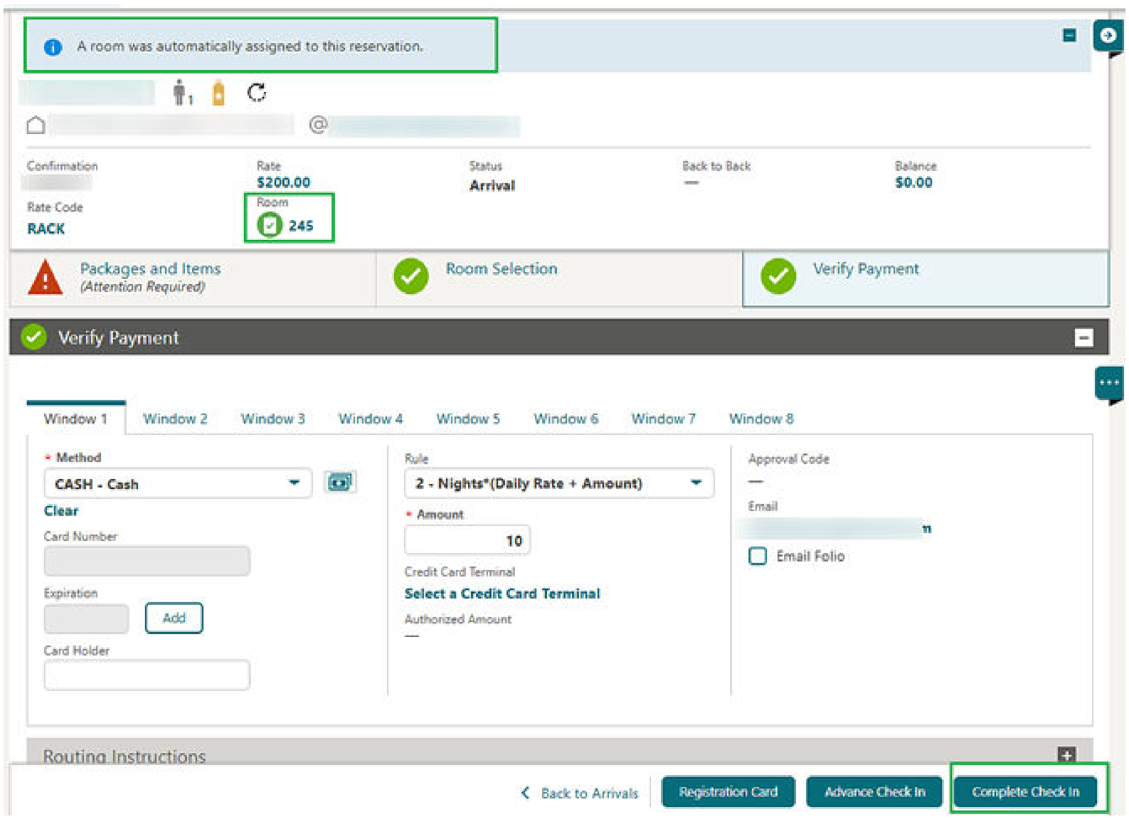
The **Auto Assign Room at Check In** OPERA Control is added to the **Front Desk** group. When active, the first suggested Room is automatically assigned to the reservation when the Check In screen is accessed and the reservation does not have a Room assigned.

The Room Selection panel is marked as Completed and the reservation is ready for check in (if no attention is required on any other configured check in panel).

A message at the top of the screen informs you that a room was automatically assigned to the reservation.

Shares (available when the **Shares** OPERA Control is active) and Back to Back reservations (available when the **Back to Back Handling for Linked Reservations** OPERA Control is active) are excluded from this automated assignment to maintain accuracy and flexibility. Component Rooms (available when the **Component Suites** OPERA Control is active) are skipped unless they are the only rooms available at the time.

See Checking in Reservations.



OPERATIONAL BENEFITS

Auto-assigning the room upon accessing the check in screen speeds up the check in process for the Front Desk agents by reducing repetitive tasks and leads to less wait times and higher guest satisfaction.

IMPACT OR OTHER CONSIDERATIONS

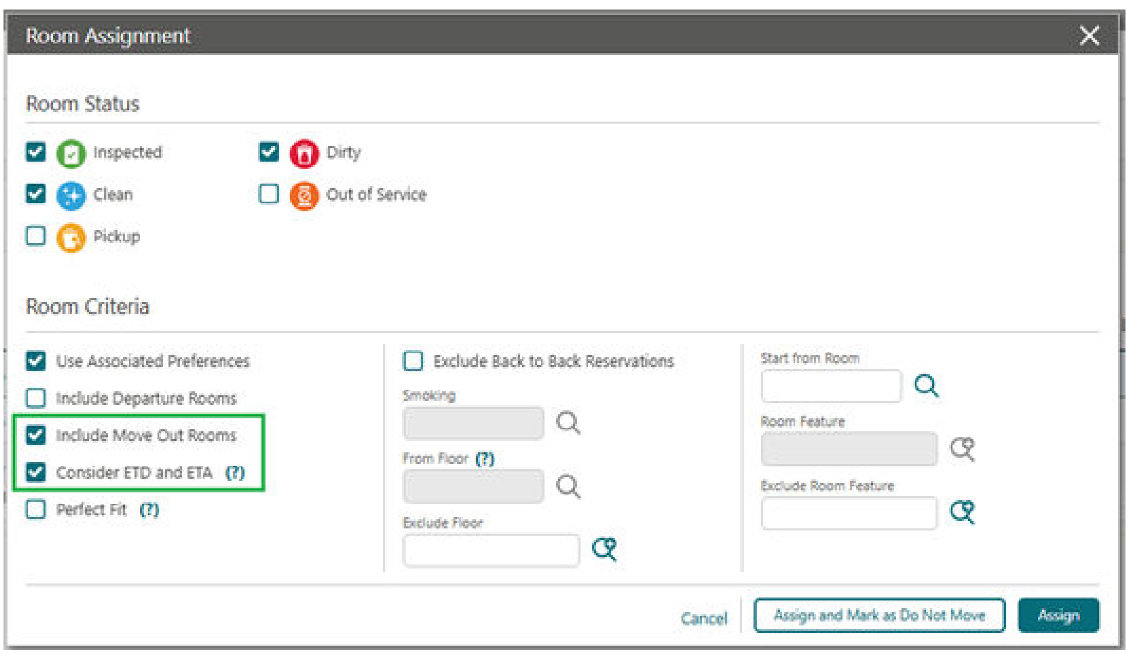
The feature is optional and inactive by default, ensuring that existing workflows are not disrupted.

STEPS TO ENABLE

1. From the **Side Menu**, select **Administration**, then **Enterprise,** and then **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Front Desk** group.
4. Locate and activate the **Auto Assign Room at Check In** parameter.

Auto Room Assignment Criteria Updated

For properties with the **Advanced Daily Details** OPERA Control active, you can include move out rooms to the criteria for Auto Room Assignment from the Room Assignment screen. If you have set a value in the **Auto Assign ETD - ETA Buffer** OPERA Control, and you select the **Consider ETD and ETA** checkbox, OPERA Cloud will compare the Arrival Time of the incoming reservation with the scheduled move time of the move out reservation. See Using Batch Room Assignment.



OPERATIONAL BENEFITS

Including the move out rooms in Auto Room Assignment instead of manually assigning them makes the room assignment process more efficient.

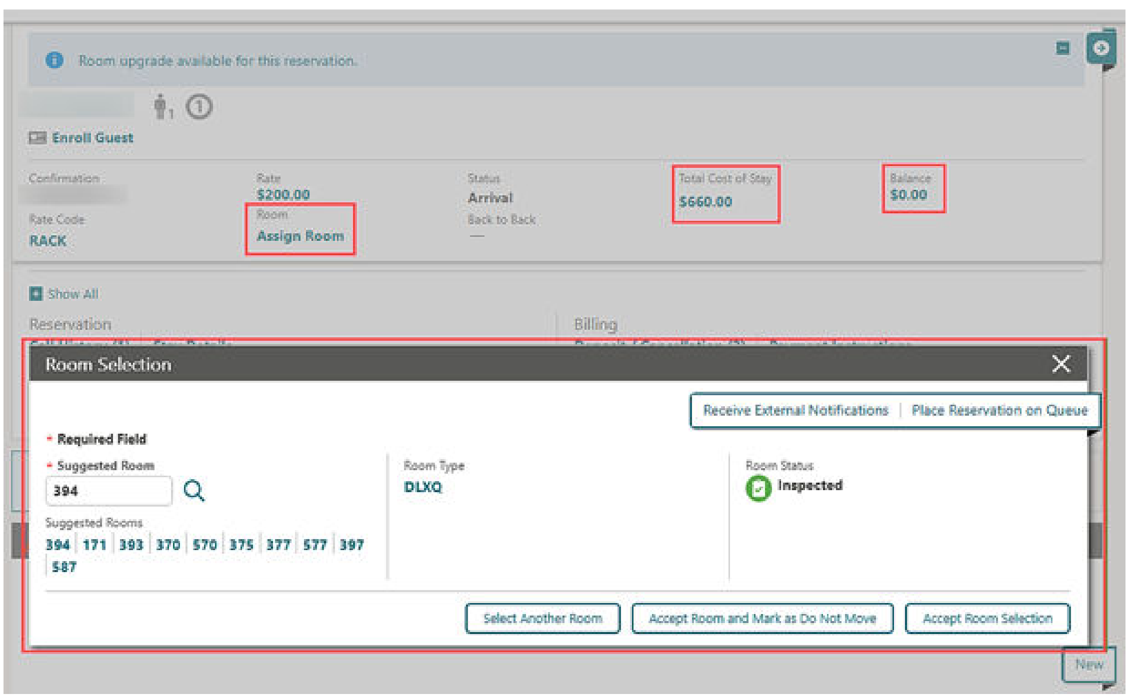
Check In Business Card Updated

The **Room** field on Check In Reservation (Reservation Overview and persistent section) is updated as a clickable link.

- When no room is assigned, you can select the **Assign Room** action link to launch the Room Selection step in a pop-up window, with suggested rooms and the appropriate action buttons.
- When a room is already assigned, selecting the **Room** launches the Room Information panel, where you can Select Another Room, Remove Room, or Mark as Do Not Move based on the Do Not Move OPERA Control active.

The **Balance** field is added to the persistent portion of the Check In Reservation screen.

The **Total Cost of Stay** field is added as a customizable field to the Reservation Overview of the Check In Reservation When added to the panel using page composer, it will also be visible on the sticky portion of the screen. When selecting the **Total Cost of Stay** link, the Rate Info panel launches as a popup.



OPERATIONAL BENEFITS

Seeing the Balance and Total Cost of Stay information and assigning the room from the sticky part of the Check In screen makes the check in process more efficient.

STEPS TO ENABLE

Customizing the **Total Cost of Stay** field to the Reservation Overview panel of the Check In screen:

1. Enable Page Composer at property/hub or chain level, as required. See Using Page Composer to Customize Pages.
2. From the OPERA Cloud menu, select **Front Desk,** and then select **Arrivals**.
3. Enter search criteria, then click **Search.**
4. Select the reservation and click **Check In**.
5. Select the gear icon to customize the **Reservation Overview,** then select **Add Field**.
6. Add **Total Cost of Stay** and move it to the desired location.
7. Click **Save.**
8. Disable Page Composer from the settings menu.

Create Key Panel Updated

In the Create Key panel encoder selection is limited to the Door Lock System (DLS) interface associated with the selected room. If the configured default encoder does not belong to the room's interface, OPERA Cloud prevents key creation and prompts you to select a valid encoder.

When an invalid default encoder is detected, the error message shows: “Please select an encoder from the list to cut the key.” The Create Key button is disabled until a valid encoder from the interface specific list is chosen. After a valid encoder is selected you can proceed to create keys for the room in the reservation. See Managing Room Keys and Property Interfaces - Managing Keys (Door Lock System).

OPERATIONAL BENEFITS

These updates to the key creation process benefits users in properties where there are two or more DLS interfaces in use by allowing you to select the correct encoder for the room on the reservation, reducing failures while cutting keys.

Create Keys Task Added and Create Key Panel Updated

A **Create Room Keys for Non Checked In Reservations** task is added to the **Bookings** group, providing the ability to create keys for reserved reservations from both reservations and property interface controls. If you are not granted the **Create Room Keys for Non Checked In Reservations** task you will not see the **I Want To** actions for **Create Room Keys** or **Property Interface Controls** on reservations, and when accessing Property Interface Controls under the Miscellaneous menu you will receive the error message "You do not have access to Create Room Keys Before Check In" when attempting to create a key for a reserved reservation.

For properties with the **Advance Check In** OPERA Control active, you are able to create keys for advance checked in reservations prior to these reservations being checked in, even when you are not granted this new task.

For properties with multiple Door Lock System (DLS) interfaces, the Create Key panel encoder selection is limited to the DLS interface associated with the selected room. If the configured default encoder does not belong to the room's interface, OPERA Cloud prevents key creation and prompts you to select a valid encoder. When an invalid default encoder is detected, the following error message shows: “Please select an encoder from the list to cut the key.” The Create Key button is disabled until a valid encoder from the interface specific list is chosen. After a valid encoder is selected you can proceed to create keys for the room in the reservation. See Managing Room Keys and Property Interfaces - Managing Keys (Door Lock System).

OPERATIONAL BENEFITS

The new Create Room Keys for Non Checked In Reservations task gives you the flexibility to grant or restrict users, based on their role at your property, with access to create keys for reservations before check in. The updates to the key creation process benefits users in properties where there are two or more DLS interfaces in use by allowing you to select the correct encoder for the room on the reservation.

IMPACT OR OTHER CONSIDERATIONS

The **Create Room Keys for Non Checked In Reservations** task is auto assigned to roles with the **'Property Interface Controls from Reservation'** or **'Property Interface Controls'** tasks granted, so users may continue with their existing access.

STEPS TO ENABLE

1. From the side menu, select the **Role Manager** menu and thenselect either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search.**
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit.**
4. Select the **Bookings** group and grant the task, **Create Room Keys for Non Checked In Reservations.**
5. Click **Save.**

Room Assignment_Room Move Handling for Owner Rooms_Rate Codes Updated

In properties where the **Room Rotation** OPERA Control is active, you can mark Rate Codes as Owner Use/Owner Referral. For reservations with these Rate Codes a validation is added to ensure the assigned room cannot be removed or reassigned to a non-Owner/Referral room. You are still allowed to reassign/move the reservation to another room owned by the guest.

In properties where the **Room Rotation** and **Advanced Daily Details** OPERA Controls are active, you can assign different room segments and schedule room moves for the future; however, the Owner status (non-Owner/Referral or Owner or Referral) cannot change throughout the entire stay, meaning different room segments cannot have different owner statuses. A validation is added to ensure only valid room moves and room segment assignments can be completed. For example, you can schedule a room move from one owner room to another owner room for the same guest, but you cannot schedule a room move for an owner to move into a non-Owner room.

See About Room Rotation.

OPERATIONAL BENEFITS

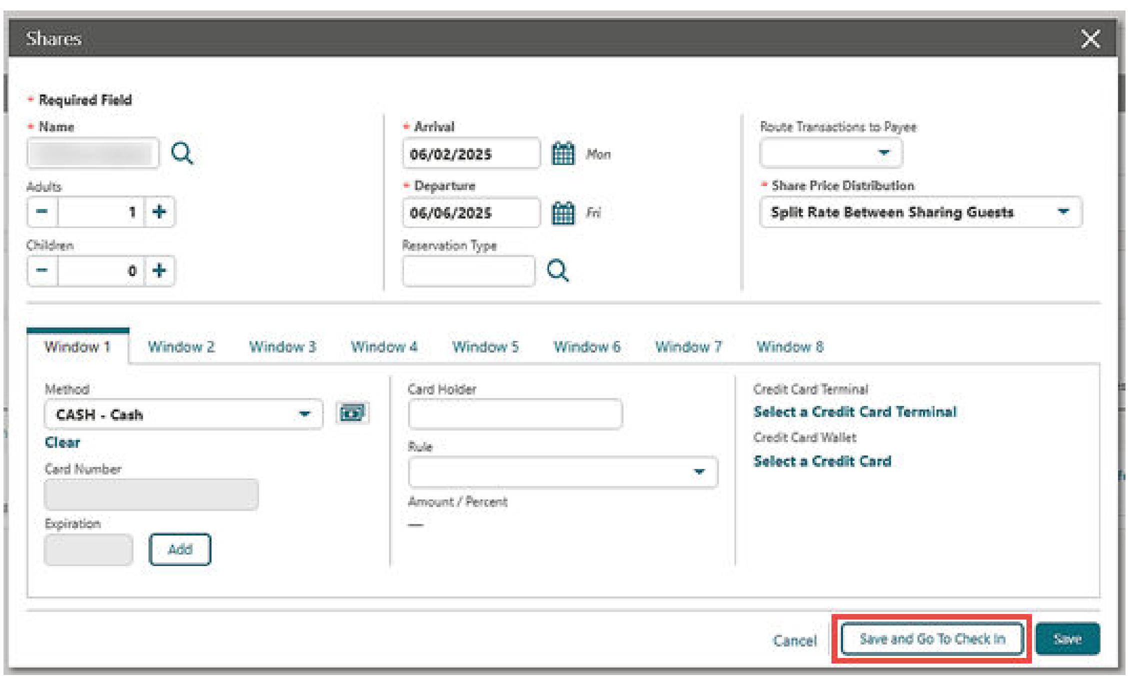
These validations for Room Rotation functionality make it easier for agents to follow the correct process and to avoid accidental mistakes.

Shares Check In Updated

For properties with the **Shares** OPERA Control active, the existing **Automatically Check In Share Reservations** OPERA Control is renamed to **Prompt to Manually Check In Share Reservations**. When active, share reservations are presented for manual check in one after the other.

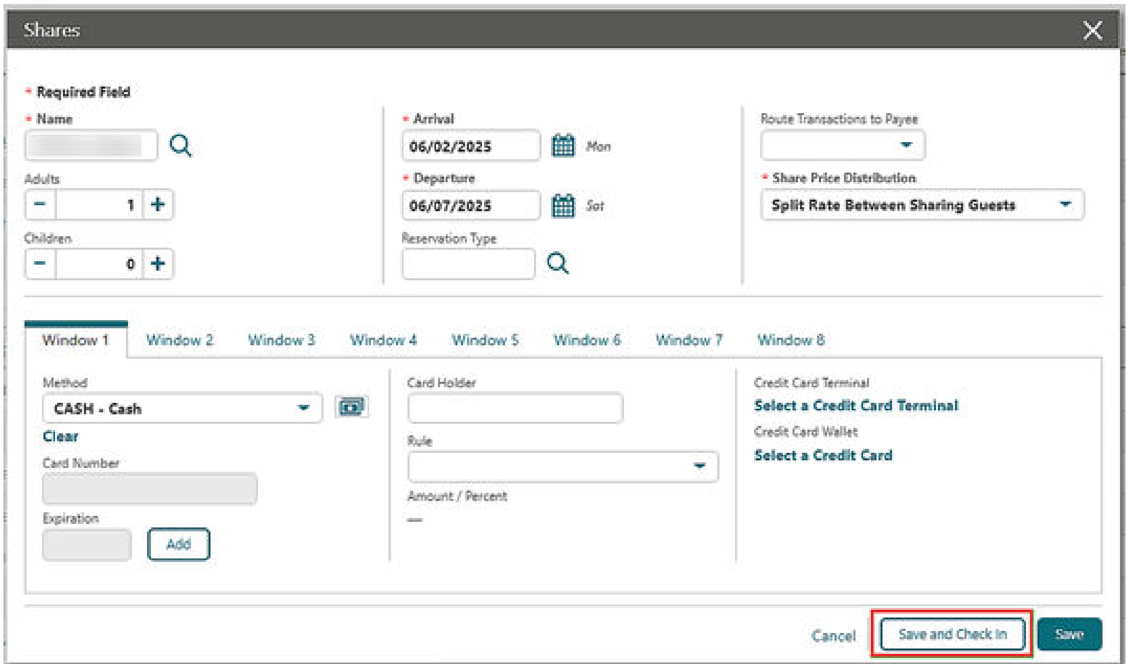
A **Prompt to Automatically Check in Share Reservations** OPERA Control is added to the Reservations group. When creating a new share or sharing an existing reservation with the current date as the arrival date for a reservation that is already checked in, you have the opportunity to manually or automatically check in that newly shared reservation from the Shares screen depending on which of the above OPERA Controls are active at your property.

When the **Prompt to Manually Check In Share Reservations** OPERA Control is active:



Selecting the **Save and Go to Check In** button takes you directly to the Check In Reservation screen where you can manually finalize the check in for the new share.

When the **Prompt to Automatically Check In Share Reservations** OPERA Control is active:



Selecting the **Save and Check In** button automatically checks in that new share.

In this flow, you can also automatically check in any other arriving reservations that are shares to the selected reservation.

See Managing Reservations Shares.

OPERATIONAL BENEFITS

The new actions on the Shares screen after creating a share for an in house reservation makes the check in of that newly created share more efficient.

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Reservations** group.
4. Locate and activate the **Shares** function.
5. Locate and activate the **Prompt to Manually Check In Share Reservations** or **Prompt to Automatically Check in Share Reservations** parameter.

INTEGRATIONS

View Service Locator Configuration Added

A **View Service Locator Configuration** task is added to the **Toolbox** group for read only access to Service Locator configuration. See Viewing Service Locator Configuration.

OPERATIONAL BENEFITS

System integrators can review service locator configuration and implemented workflow APIs with the respective Service Locator generic outbound code.

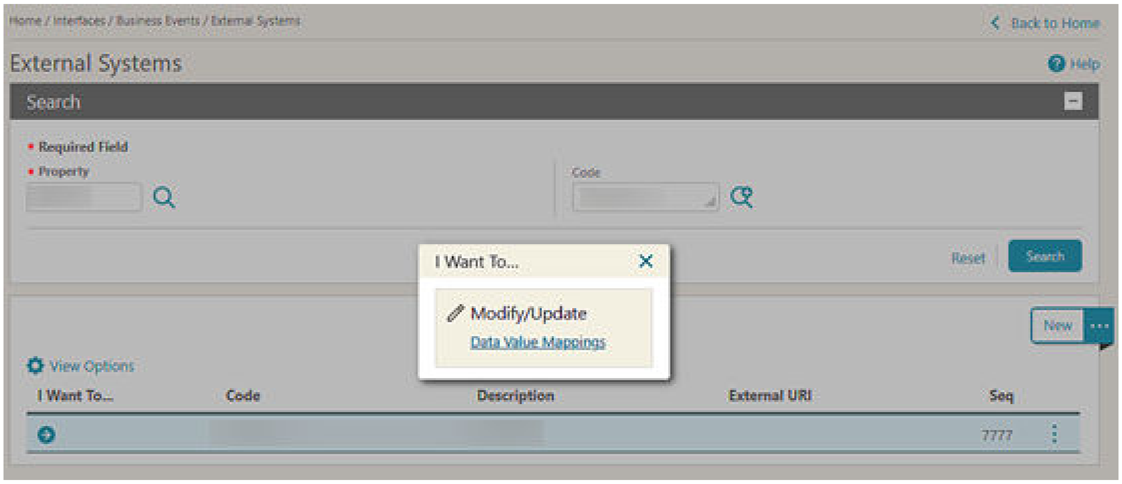
STEPS TO ENABLE

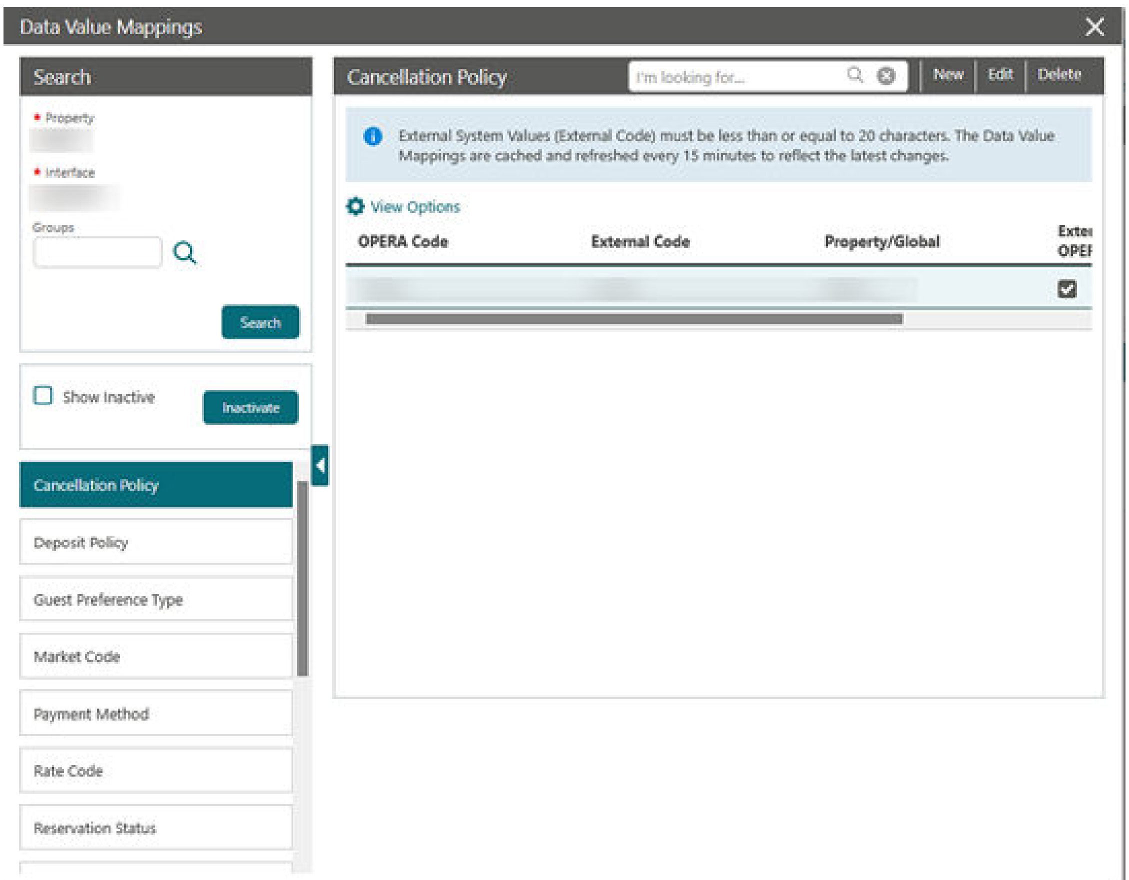
1. From the **Side menu** select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search.**
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit.**
4. Select the **Toolbox** group and grant the tasks: **View Service Locator Configuration.**
5. Click **Save.**

Data Value Mappings for External Systems Added

Data Value Mapping (DVM) functionality is available for External Systems. You can define the mapping values (or conversions) for many categories such as Room Type, Rate Code, Market Code, Source Code, Transaction Code, Country Code, Cancellation Policy Code and Deposit Policy Code, and convert the values between OPERA Cloud Values and External Systems Values. Data Value Mapping configuration checkbox flags for Inbound (External > OPERA) and Outbound (OPERA > External) are honored. When checkboxes are selected, respective conversions are applied. When checkboxes are deselected, respective conversions are not applied. When an External System integrated from Oracle Hospitality Integration Platform (OHIP) makes any REST API call, the configured conversion values are applied by the OPERA Cloud REST APIs. The external system must send the following required headers in the REST API request in order to use the DVM functionality. All the DVM conversions are at Property Level only.

- x-externalSystem =External System Code
- externalData = Y or true





DVM REST APIs:

OperationId: getDvmConversionCodes

API to retrieve Data Value Mappings defined for a given External System and Property.

OperationId:getDataValueMappings

API to retrieve Data Value Mapping Conversion Codes for a given External System, Property, and for a Conversion Code.

OperationId:postDataValueMappings

API to create Data Value Mapping (DVM) Conversion Codes by External System and Conversion Code.

OperationId:putDataValueMappings

API to update existing Data Value Mapping (DVM) Conversion Code records for a given External System and Conversion Code.

OperationId:deleteDataValueMappings

API to Delete Interface Mapping Conversion Codes by providing one or more Mapping IDs as query parameter.

List of Synchronous APIs supported:

Business Area	API Operation Name	Business Purpose
Availability	postRestriction	Set stay restrictions
Availability	putSellLimitsByDateRange	Create sell limits by date range
Availability	postHurdleRates	Create new hurdle
Availability	putHurdleRates	Update existing hurdle
Availability	postSellLimitsProcess	Initiate asynchronous sell limit process
Availability	getSellLimitsProcessStatus	Check status of sell limits process
Availability	getSellLimits	Retrieve sell limit results
Availability	startHurdleRatesProcess	Initiate asynchronous hurdle rates process
Availability	getHurdleRatesProcessStatus	Check status of hurdle rates process
Availability	getHurdleRates	Retrieve hurdle rates results
Rates	postRatePlan	Create new rate headers
Rates	putRatePlan	Update existing rate header
Rates	setDailyRatePlanScheduleRange	Set flat pricing for rate plans
Rates	postRatePlanSchedules	Create new season/pricing schedule
Rates	getRatePlanSchedules	Retrieve existing pricing schedules
Rates	deleteRatePlanSchedules	Delete pricing schedules
Rates	startSetDailyRateLansSchedulesProcess	Initiate asynchronous batch rate updates
Rates	getSetDailyRatePlanSchedulesProcessStatus	Check status of batch rate updates
Rates	getSetDailyRatePlanSchedules	Retrieve batch rate update results
Reservations	getReservation	Pull full details of reservation
Reservations	putReservation	Modify existing reservation
Reservations	postReservation	Create new reservation
Reservations	postCancelReservation	Cancel reservation
Reservations	deleteReservationPackage	Delete non-room package from reservation
Reservations	postCombineShareReservations	Create Share reservation

Business Area	API Operation Name	Business Purpose
Reservations	deleteShareReservation	Break Share reservation
Reservations	postReservationLinks	Create reservation link
Reservations	deleteReservationLinks	Break reservation link
Deposits	postDepositPayment	Post standard deposit
Deposits	postDepositFolio	Post advanced deposit
Groups	getChangesByDateTime	Retrieve list of blocks needing update
Groups	getBlock	Retrieve block/group details
Groups	putBlock	Update group block
Groups	postBlock	Create new group block
Groups	postBlockRestrictions	Set restrictions on group block
Groups	getBlockStatusCodes	Retrieve list of block status codes
Groups	putBlockStatusCode	Update status on group block
Groups	putBlockAllocationRange	Update group allocation records
Groups	startBlockAllocationProcess	Initiate asynchronous group allocation update
Groups	getBlockAllocationProcessStatus	Check status of asynchronous group allocation update
Groups	getBlockAllocation	Retrieve results of allocation updates

List of Asynchronous APIs supported:

Business Area	API Operation Name	Business Purpose
Availability	postSellLimitsProcess	Initiate asynchronous sell limit process
Availability	getSellLimitsProcessStatus	Check status of sell limits process
Availability	getSellLimits	Retrieve sell limit results
Availability	startHurdleRatesProcess	Initiate asynchronous hurdle rates process
Availability	getHurdleRatesProcessStatus	Check status of hurdle rates process
Availability	getHurdleRates	Retrieve hurdle rates results
Rates	startSetDailyRatePlanSchedulesProcess	Post large update of pricing (daily rate plan schedules)
Rates	getSetDailyRatePlanSchedulesProcessStatus	Check status of large pricing update
Rates	getSetDailyRatePlanSchedules	Retrieve results of large pricing update
Groups	startBlockAllocationProcess	Update large allocation range
Groups	getBlockAllocationProcessStatus	Check status on large range process
Groups	getBlockAllocation	Get allocation update results

List of Business Events supported:

Business Area	API Operation Name	Business Purpose

Availability	Summary Total	Summary Total BE includes DVMs configured for Room Type, Rate Code
Housekeeping	New Out Of Order	New OOO BE includes DVMs configured for Room Type, Rate Code
Housekeeping	Update Out Of Order	Update OOO BE includes DVMs configured for Room Type, Rate Code
Rate	Restrictions	Rate Restrictions BE includes DVMs configured for Room Type, Rate Code

> **Note**
>
> "Enable DVM" flag for the Properties on External System UI to include conversions in the get business event payload.

OPERATIONAL BENEFITS

OPERA Cloud application can accept the External systems values to convert those business objects into OPERA values so that OPERA Cloud customers can integrate with various external vendor systems that have different configurations.

IMPACT OR OTHER CONSIDERATIONS

Integrated External Systems must send the required headers to apply the defined conversions or expected to send valid OPERA values from external systems for successful integration.

- x-externalSystem =External System Code
- externalData = Y or true

External system values are recommended within the 20-character limit for successful integration.

Configured Data Value Mappings (DVMs) are cached and refreshed at 15 minutes interval for updated configurations.

STEPS TO ENABLE

1. From the **Side menu** select **Administration**, select **Interfaces,** select **Business Events,** Select **External System**.
2. Create New External System with list of Property Codes associated, and click **Save**.
3. Enter Property Code and External System Code as search criteria, click **Search.**
4. Select the Row level action "**I Want To...**", click **Data Value Mappings** link.
5. **Data Value Mapping** screen popup launches with Property and External System as Interface, click **Search.**
6. Select **Show Inactive**, select required conversion code from the left lower panel.
7. Click **New** from right side panel to create new conversion.
8. Select the OPERA value from the list, enter External Value, select **External to OPERA**, select **OPERA To External** checkbox.

9. Click **Save.**

Fiscal Integration Update

OPERA Fiscal Integration Solution (OFIS) Updates:

OFIS Cloud - GENERIC JSON OAUTH Authentication

- Adds OAuth 2.0 authentication for OFIS Cloud with GENERIC JSON fiscal partners, including those in the Enablement program.
- Introduces a new Auth Type: OAUTH in GENERIC JSON Delivery and Manage OFIS Configuration.
- Provides three OAuth-specific fields: Authentication URL, Client ID, and Client Secret.
- Preserves all existing authentication types without change for backward compatibility.

OFIS Cloud to Cloud: Fiscal Flows

- Enables direct Cloud-to-Cloud communication between the OPERA Cloud fiscal framework and the OFIS Cloud API.
- Supports downstream vendor Cloud API calls for these flows: EOD (Open Folios and Fiscal Commands), AR, and Checkout Folio (command=CHECKOUT).

New Fiscal Folio Parameters - Add FLIP_PARTNER_ARRANGEMENT and FLIP_PARTNER_FOLIO_TEXT_1_10 as SID

- Adds two Fiscal Folio Parameters to OPERA SID templates for POSNET, GENERIC1, GENERIC2, and GENERIC3:
  - FLIP_PARTNER_ARRANGEMENT: specifies the Transaction Code Arrangement used by the partner.
  - FLIP_PARTNER_FOLIO_TEXT_1_10: indicates whether the partner uses Information Collection Method Folio Text (1–10).
- Delivers parameters generically (not tied to Country Mode).
- Sets default values to null/blank; no default is applied when unspecified.
- Exposes parameter values in the Universal Payload for downstream integrations.
- Preserves manually added fields during upgrades; they are not overwritten.
- Navigation: Home > Financial > Fiscal Management > Fiscal Folio Parameters.

Fiscal Business Events for OFIS Cloud

OPERA Cloud supports Fiscal Business Events (FBE) with OFIS Cloud.

- When Fiscal Cloud Integration is enabled, OPERA creates or renames the external system to OFISCLOUD, updates database identifiers (FLIP_<CHAIN CODE> to OFISCLOUD_<CHAIN CODE>), and manages FBE subscriptions.

- Dedicated OFIS Cloud FBE container introduced to support scalability, reliability, and observability.
- Monitoring updated: historical events remain labeled FLIP; new events are labeled OFISCLOUD.
- Supported events sent to OFIS Cloud: Profile (New, Update); Reservation (New, Update, Check In, Check Out, Cancel); Cashiering (New Posting with Generates, Delete Posting with Generates); Availability (Summary Totals).
- Prerequisites: Fiscal Business Events = ON; Posting Business Events for Fiscal = ON and/or a Fiscal Business Events Partner defined; Fiscal Cloud Integration = ON.
- Behavior: subscriptions are added, migrated, or removed based on parameter changes; premise-to-cloud and cloud-to-premise migrations update external systems and subscriptions accordingly.

OPERATIONAL BENEFITS

OFIS Cloud - GENERIC JSON OAUTH Authentication

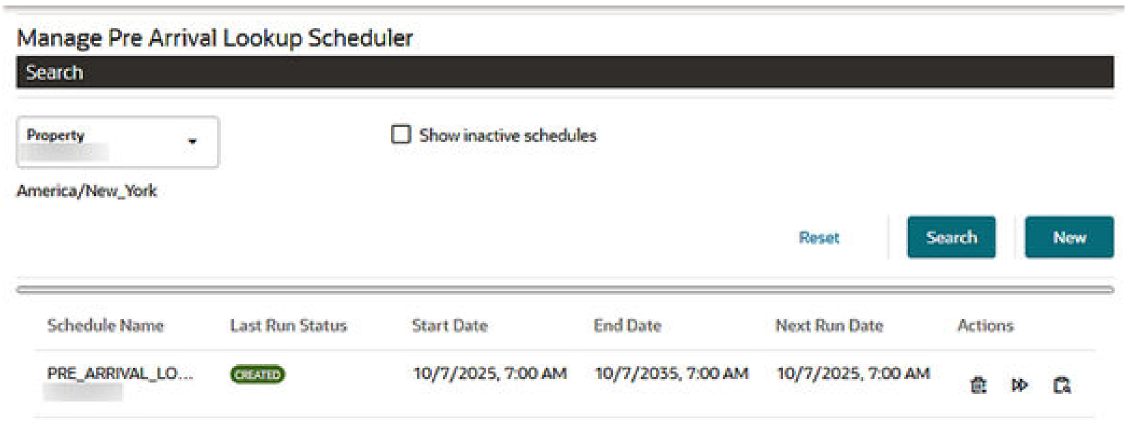
- Enhances security through token-based OAuth 2.0, reducing reliance on static credentials.
- Standardizes authentication across multiple GENERIC JSON fiscal partners, accelerating onboarding.
- Ensures continuity by maintaining existing auth methods while enabling partners that require OAuth.

Fiscal Business Events for OFIS Cloud

- Reduced configuration effort: Automatic creation/renaming of OFISCLOUD and subscription management minimize manual setup and errors.
- Faster deployments and migrations: Seamless transition between FLIP (premise) and OFISCLOUD (cloud) with consistent naming and controls.
- Improved reliability and scale: Dedicated OFIS Cloud FBE container enhances performance, resilience, and capacity.
- Better observability and supportability: Clear labeling (FLIP vs. OFISCLOUD), Business Event Queue filtering, and status tracking simplify monitoring and troubleshooting.
- Consistent governance: Centralized parameters ensure standardized behavior across properties and partners.
- Lower operational risk: Automated removal/migration of subscriptions on parameter changes reduces misconfiguration and downtime.

Member Pre-Arrival Lookup Available

A **Pre-Arrival Lookup** OPERA Control is added to the **Membership** group to schedule a job to search an external system (as defined by the **Outbound Code for Member Pre-Arrival Search** OPERA Control) for matching member profiles for future arrivals for a specified number of days (defined by the **Number of Days Pre-Arrival** OPERA Control), and based on a matching threshold defined in the **Match Threshold** OPERA Control setting. If a matching profile is found in the external system, a notification is placed on the reservation as an Alert, a Reservation Note, or a Trace depending on the **Delivery Method for Member Pre-Arrival Search** OPERA Control setting. After the scheduled job runs, a status email is sent to the email address specified in the **Pre-Arrival Lookup Status Email** OPERA Control.



OPERATIONAL BENEFITS

By using Pre-Arrival Lookup functionality, properties can benefit from being alerted when there are potential matching profiles in an external system for upcoming arrivals, proving the opportunity to do a Profile Lookup and ensure the correct member profile is attached to the reservation.

STEPS TO ENABLE

1. From the **Side Menu**, select **Administration**, select **Enterprise,** and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Membership** group.
4. Locate and activate the **Pre-Arrival Lookup** function.
5. Locate and update the following settings: **Delivery Method for Member Pre-Arrival, Match Threshold, Number of Days Pre-Arrival, Outbound Code for Member Pre-Arrival Search,** and **Pre-Arrival Lookup Status Email**.
6. From the **Side menu** select **Role Manager, s**elect either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
7. Enter search criteria and click **Search.**
8. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit.**
9. Select the Bookings group and grant the tasks: **Pre Arrival Lookup**and **Manage Pre-Arrival Lookup**.
10. Click **Save.**

Send Vaulted Credit Card Interface Control Added

A **Send Vaulted Credit Card** Interface Control is added to the OPERA Cloud Central - Exchange (Cloud Hub/Central Interface) **Generic** group to support detokenization by Cloud Hub and send plain text credit card details to OPERA Property Management v5 PMS.

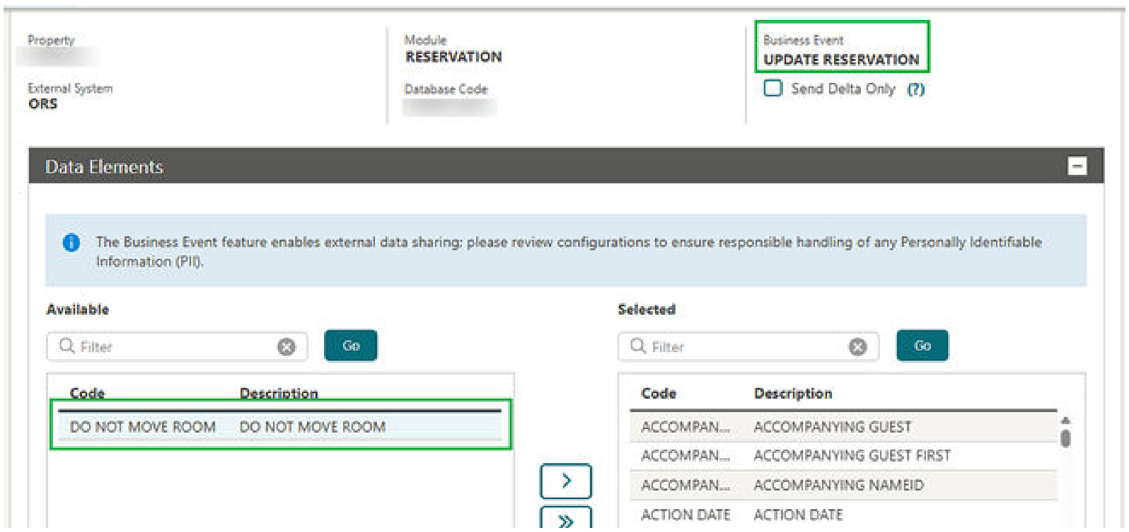
See Auto Configure Interface Parameters and Settings.

OPERATIONAL BENEFITS

When an OPERA Cloud property does not have a payment service provider, they still can process the credit card to reduce PCI scope.

Update Reservation Business Event Updated

A **Do Not Move** data element is added to the **Update Reservation** business event. See Configuring Business Events.



OPERATIONAL BENEFITS

External systems can receive a business event when a reservation is updated as Do Not Move=Y, providing additional information for guest and housekeeping management.

INVENTORY

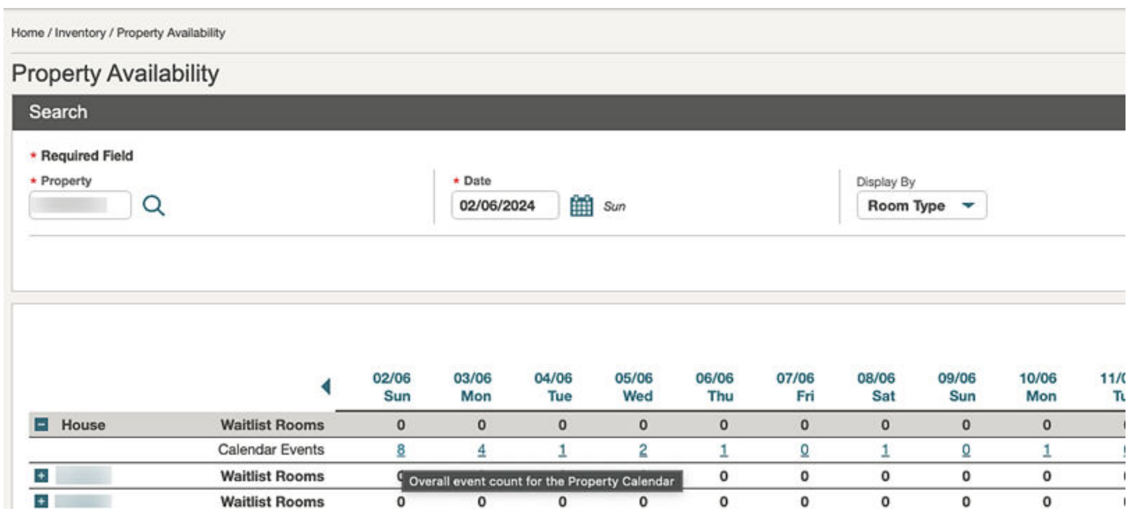
Attach and Detach Room Types for Rate Code and Category Added

Attach Room Types and **Detach Room Types** tasks are added to the Inventory Admin group to attach and detach Room Types from Rate Code or Rate Category as a key action to manage property operations and manage room types. See Configuring Room Types.

> **Note**
>
> Both tasks are assigned to all user roles by default.

Calendar Events Added to Property Availability

For properties with the **Property Calendar** OPERA Control active, Property Availability is updated with a count of Calendar Events at the House level. Select the link to expand the calendar event counts. See Property Calendar and Property Availability.



OPERATIONAL BENEFITS

Events from the Property Calendar are shown in the Property Availability screen (with hyperlink access, view options) both at Hub and Property level.

STEPS TO ENABLE

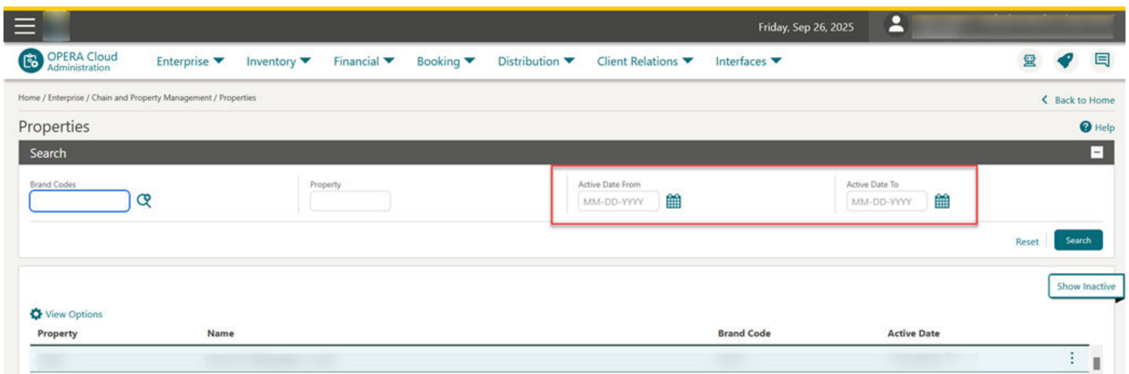
1. From the **Side Menu**, select **Administration**, select **Enterprise** and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Reservation** group.

4. Locate and activate the **Property Calendar** parameter.

MISCELLANEOUS

Active Date Added to Configure Property Search

Active Date From and **Active Date To** search fields are added to Property Configuration. See Configuring Properties.

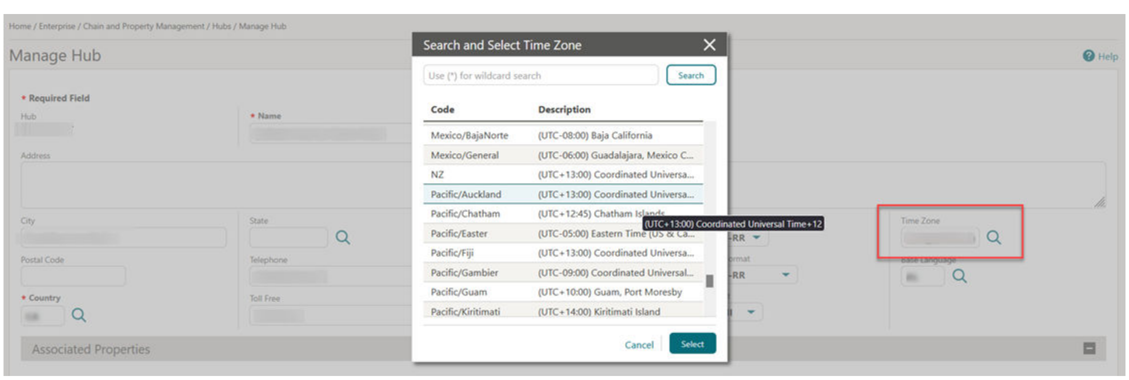


OPERATIONAL BENEFITS

Improved usability of property configuration.

Hub Timezone List Updated

The **Timezone** list field in Hub configuration is updated to list all valid time zones.



OPERATIONAL BENEFITS

Timezone list is updated to ensure all valid time zones are available for daylight saving adjustment.

Property Configuration Updated

Central

When the **Enable Property Configuration** checkbox is selected in Property Controls, you can activate various OPERA Cloud Foundation (PMS) OPERA Controls to enable the associated administration menu.

OPERATIONAL BENEFITS

Enables access to OPERA Cloud Foundation configuration without an OPERA Cloud Foundation subscription.

IMPACT OR OTHER CONSIDERATIONS

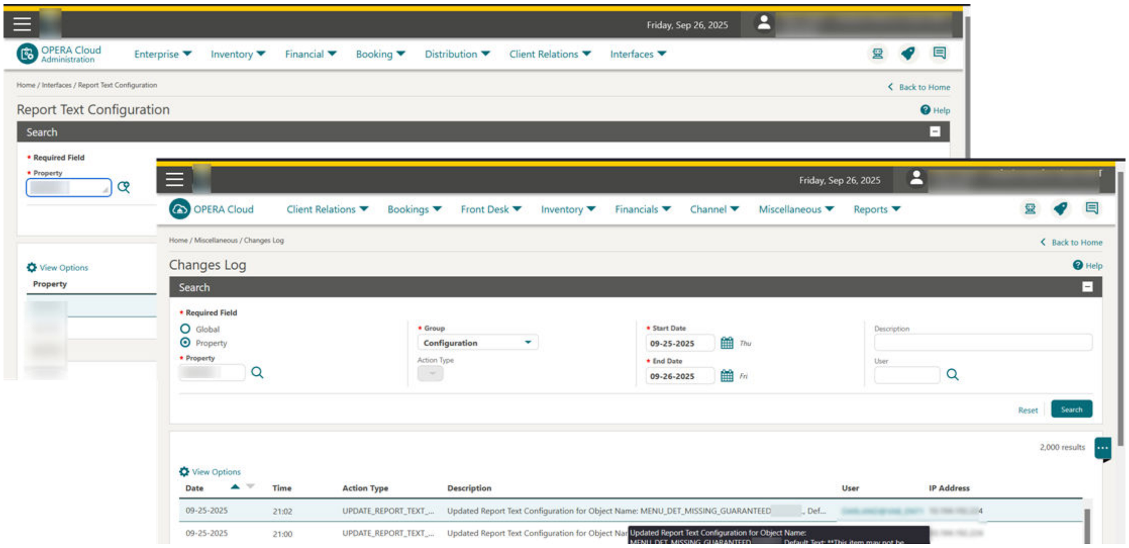
During (zero downtime) upgrade the following OPERA Controls are temporarily removed during data update.

- COMMISSIONS HANDLING
- AUTO SETTLEMENT RULES
- ARTICLES
- FISCAL BUSINESS EVENTS
- FISCAL FOLIO PRINTING
- TASK ASSIGNMENT
- TASK SHEET
- HOUSEKEEPING CREDITS
- INCOME AUDIT

Report Text Configuration Tracked in Changes Log

Custom report text configuration activity is tracked in the Changes Log **Group**=Configuration, **Action Type=**REPORT TEXT.

See Configuring Stationery Custom Message Texts.



OPERATIONAL BENEFITS

Improved auditability of configuration changes.

MOBILE

Post Packages and Advanced Filter Added to Package Consumption

In the Package Consumption module, you can post packages to reservations to charge guests for ad-hoc consumption of packages not added to the reservation or rate code. Popular example scenarios include guests who did not choose to include breakfast in their reservation, but later chose to consume it.

Or in scenarios where certain packages are available on the reservation, but more guests arrive than were scheduled in the package quantity.

Packages posted from the Package Consumption screen do not add to the consumption count.

You can filter reservations by a variety of criteria, including the guests first and last name, membership number, company and travel agent name, or a block code.

OPERATIONAL BENEFITS

The ability to post packages allows you to charge package prices to reservations from the same screen you track package consumption, simplifying workflows and ensuring revenues are posted in real time.

Front Desk Features Added

Ability to cut keys

For properties with an active Door Locking System integration, you can cut keys for reservations arriving or in-house.

The key cutting option is available from the **More Actions** menu in the OPERA Cloud Mobile Reservation Detail screen as well as part of the check-in process.

Ability to assign to or remove a room from an Arrival Reservation

You can search and assign rooms using either the Recommended Rooms option or a detailed room search feature from the Arrivals module.

Assigning a room can be completed as part of the check-in process or from the Reservation Detail screen.

Billing Instructions drawer added to the Reservation Detail screen

You can view and update Posting attributes of a reservation such as the No Post flag and the Pre-Stay/Post-Stay Charging flags from the **Billing Instructions More** Action.

Additionally, you can view existing Window and Room Routing Instructions of a reservation.

Notes and Traces Functionality added to Reservation Detail screen

You can view, add, update, and delete Reservation Notes and Traces of a reservation from the Notes and Traces drawer accessible from the **More Actions** of the Reservation Details screen.

The following default filters apply:

- **Arrival Reservations:** Reservation Notes other than those associated with the Reservation and General areas are hidden by default.
- **In-House Reservations:** Reservation Notes other than those associated with the InHouse and General areas are hidden by default.
- **For Departure Reservations:** Reservation Notes other than those associated with the InHouse, Cashier and General areas are hidden by default.
- **For all three modules:** Traces that are Completed or have a due date in the future are hidden by default.
- A **View All** link allows you to quickly unhide all Traces and/or all Reservation Notes.
- A **Filter By** screen provides the option to filter by additional criteria.

Rate Information drawer added to the Reservation Detail screen

You can view Rate Information, such as the Net, Gross, and Generates Daily Amount. Also, the Deposit paid, Fixed Charges scheduled, and other stay rate amount related information.

Package information drawer added to the Reservation Detail screen

You can view Package information as a summary and in a daily view in the Reservation Detail screen by tapping or clicking on the Manage link in the Package section.

Quick Edit drawer added to the Reservation Detail screen

In the Quick Edit drawer you can update essential profile information, such as the guest name, communication information and address information. The address search allows you to perform an online search and update the address details from the search results, ensuring quality and efficiency.

Room and Room Type Information drawer added to the Reservation Detail screen

You can view Room and Room Type configuration attributes such as Room Features, description, room sizes, images, and other information by tapping or clicking on the room number/room type of the reservation, respectively.

Ability to add/update Payment Methods per Window added to the Reservation Detail screen

You can view and add/update the payment methods of a reservation by tapping or clicking on the **Manage** link in the Payment Method section of the reservation. You can choose between Cash, Check, and Credit Card Payment methods. Credit Card details can be added through Oracle Payment Integration.

> **Note**
>
> Changing to a Direct Bill payment method is not supported at this time.

Reservation and Profile Preferences drawer added to the Reservation Detail screen

You can view/add and update Preferences associated with the reservation or primary guest by tapping or clicking on **Manage** link in the Preferences section of the reservation.

Ability to Check in an Arrival Reservation added

You can check in a reservation due to arrive today. During the check-in process, essential reservation attributes, such as the room and payment method, are validated to ensure the reservation meets those minimums. Warning messages and an ability to override some of those warnings are provided. You can assign / change the room and add/update the payment method during the check-in process. When the check in is completed successfully, you are provided with an overview and the ability to encode the room key(s).

Alert Functionality added to the Reservation Detail screen

You can view Alerts according to their area when accessing the reservation detail screen from the Arrivals, In-House, and Departure modules. You can also view, add, edit, and delete Alerts from the Alerts drawer.

OPERATIONAL BENEFITS

Bringing features required for Front Office operations to mobile devices provides more flexibility in device choice and work location.

Getting Started Guide Updated

As OPERA Cloud Mobile evolves and new features and data points are added, the Getting Started Guide legends include additional icons and improved descriptions.

OPERATIONAL BENEFITS

Reduces time for new users to familiarize themselves with the icons used in the various screens.

Guest Name Format Changed

Guest Names follow <Last Name>, <First Name> <Title> format.

Other variations include: <Last Name>, <Title> or <Last Name>, <First Name>.

OPERATIONAL BENEFITS

This is to ease the readability of guest names and to help with finding guest names when results are sorted alphabetically.

PROPERTY APIs

BLK - getBlocks Updated and putRegularToSubTour Operation Added

BLK - getBlocks Updated

- **returnEligibleMasterTours**. When the query parameter is equal to true and the ID of the block that is being considered for conversion to sub tour is added to the request, the response returns master tours that are eligible to be the block master tour.

BLK - putRegularToSubTour Operation Added

- **putRegularToSubTour** operation is added to the Block API (BLK). This API converts a regular block to a sub tour or sub itinerary by linking it to a master tour or master itinerary.

For tours, the master and its subs must be in the same property. For itineraries, the master and its subs can be in different properties.

OPERATIONAL BENEFITS

You can convert a regular block to a sub tour for an existing master tour or master itinerary without having to create a separate tour series. This helps organize your groups and blocks while saving time and enhancing productivity.

BLK Async - getBlock Asynchronous Operation Added

The **getBlock** asynchronous operation is added in the Block Async API (BLK Async) to retrieve the details of a single block using the same set of fetch instructions and parameters available in the synchronous getBlock operation. The async process ensures successful completion even for large data requests, eliminating timeout issues previously encountered with long-duration blocks.

OPERATIONAL BENEFITS

The asynchronous method for retrieving block details ensures reliable access to data even for very large blocks—such as those spanning an entire year—without the risk of timeout, and brings new endpoints and features to streamline and monitor the async retrieval process.

CRM - getSuspendedStaysErrorsSummary Added

A CRM: **getSuspendedStaysErrorsSummary** API operation is added in the CRM API to retrieve the Suspended stays error summary.

CRM - getReProcessStageRecordsLogs Operation Added

A **getReProcessStageRecordsLogs** API Operation is added to the CRM API to retrieve the reprocess job logs that are created by users as part of SMART Profiles.

CRMASYNC - delete Suspended Stays Operations Added

The CRMASYNC.json file is updated to include the following new API operations for deletion of multiple Suspended Stay Records. This enhancement provides a more efficient way to manage Suspended Stay Records, allowing users to remove multiple records simultaneously rather than having to delete them individually.

- deleteSuspendedStays,
- getSuspendedStaysDeleteStatus,
- getSuspendedStaysDelete

Path	**/crm/async/v1/deleteSuspendedStays**
Method	**DELETE**
Summary	Deletes multiple suspended stay records based on criteria.
Description	This API allows you to delete multiple suspended stay records based on the available criteria.
Operation Id	deleteSuspendedStays

Path	**/crm/async/v1/deleteSuspendedStays/{requestId}**
Method	**HEAD**
Summary	Retrieves the status of the delete suspended stay records process
Description	This API retrieves the status of the delete suspended stays process associated with the unique request ID obtained from the 'Location' header in the deleteSuspendedStays API response.
Operation Id	getSuspendedStaysDeleteStatus

Path	**/crm/async/v1/deleteSuspendedStays/{requestId}**
Method	**GET**
Summary	Retrieves the summary of the delete suspended stay records process
Description	This API retrieves the summary of the delete suspended stays process associated with the unique request ID obtained from the 'Location' header in the getSuspendedStaysDeleteStatus API response.
Operation Id	getSuspendedStaysDelete

OPERATIONAL BENEFITS

Deleting multiple Suspended Stay Records in a single operation reduces time and effort. Bulk deletion capabilities enable efficient management of large datasets, freeing up resources for higher-value activities.

CSH - postPayments and postDepositPayments Updated

Added the **originalTransactionNo** attribute to CSH REST type **billingPayment** and **depositPaymentCriteriaType** to indicate the original payment transaction being refunded.

A consumer can use this attribute, along with a negative amount and the credit card ID, to indicate that the payment is a credit card refund referencing the original transaction specified by the new attribute **originalTransactionNo**.

billingPayment:

"originalTransactionNo": {

"description": "The unique identifier (transaction number) of the original payment being refunded.",

"type": "number"

depositPaymentCriteriaType:

"originalTransactionNo": {

"description": "The unique identifier (transaction number) of the original payment being refunded.",

"type": "number"

OPERATIONAL BENEFITS

Refunds can be processed directly to the original credit card from the Billing screen, streamlining the refund workflow, reducing manual processing errors, and providing a secure and auditable method for managing credit card refunds.

EVM - addMenuItemsToBookedMenu Operation Added

An **addMenuItemsToBookedMenu** operation is added to the Events API (EVM). You can use this API to add one or multiple menu items by internal ID to a booked menu.

OPERATIONAL BENEFITS

The ability to add menu items via the internal id streamlines the booking process by not requiring all of the menu items details to be included in the API in order to add the menu item to a booked menu.

FIN - postAccount/invoices Operation Updated

The **postAccount/invoices** operation in the **Financial (FIN)** API is updated to support posting transactions using External Codes in the **transactionCode** element.

External Codes are automatically mapped to the corresponding OPERA Transaction Codes based on Domain Value Map (DVM) configurations for External Systems, Exchange, and Outbound Systems.

This enhancement allows smoother integrations with third-party financial systems that use external transaction identifiers.

This update requires an Oracle Hospitality Integration Platform (OHIP) upgrade to access the latest API specifications and mappings.

OPERATIONAL BENEFITS

This enhancement improves integration flexibility and reduces dependency on internal transaction code references.

External systems can now post financial transactions directly to OPERA Cloud using their own transaction codes, simplifying data exchange and reducing maintenance overhead.

Key Benefits:

- Enables posting using external transaction identifiers.
- Automatic mapping to OPERA codes using DVM configuration.

- Simplifies integration with third-party financial or exchange systems.
- Reduces manual configuration and maintenance in integrated environments.

FOF - autoRoomAssignments Operation Updated

A boolean attribute **includeScheduledMoveOut** is added in the autoRoomAssignments (POST) API operation, within the existing request type reservationAutoRoomAssignRequestType.

OPERATIONAL BENEFITS

In properties where the **Advanced Daily Details** OPERA Control is active, this update to the autoRoomAssignments API lets you include scheduled move out rooms during the auto assignment process.

FOF - roomKeys Operation Updated

In properties with the **Display Key Pin** OPERA Control active, the roomKeys operation response is enhanced to return the keyPin value on successful response.

OPERATIONAL BENEFITS

You can create a key and receive the keyPin after using a single API call.

FOF - verifyCheckinReservation Operation Updated

The **totalCostOfStay** instruction is added to the verifyCheckinReservation operation.

OPERATIONAL BENEFITS

You can retrieve the Total Cost of Stay information when calling the verifyCheckinReservation API if the instruction is sent in the request.

INV - getBlockInventoryStatistics and getBlockInventoryStatisticsMultipleHotelsIds Operations Updated

The **getBlockInventoryStatistics** and **getBlockInventoryStatisticsMultipleHotelsIds** operations in the Inventory (INV) module are updated to include a new query parameter **availabilitySummaryBy**. This parameter offers two options: AvailableRooms and AvailableRoomsExclSellLimits. Depending on the selected option, you can view the available rooms in group rooms control either with sell limits included or excluded.

OPERATIONAL BENEFITS

The precise breakdown helps you to manage group bookings more effectively by clearly distinguishing between rooms set aside for groups and those subject to sales limits.

RSV - getReservation Operation Updated

New fetchInstructions are available for the **getReservation** operation (RSV) to easily retrieve both the total expected cost of stay and the total deposits paid on a reservation.

- Use the `fetchInstructions` value **TotalCostOfStay** to retrieve the total expected reservation amount (after tax), including fixed charges. This total appears in the `roomStay` object under `total > amountAfterTax`.
- Use the `fetchInstructions` value **TotalDepositPaid** to retrieve the sum of all deposits paid for a reservation. This information is available in the `cashiering` object under `revenuesAndBalances > totalDepositPaid`.

OPERATIONAL BENEFITS

Including these values in the response for getReservation reduces calls to OPERA Cloud to retrieve this information.

RSV - PostReservation API Updated

PostReservation API is updated to include elements for **Deposit Payment(s)** and **Fixed Charges Payment(s)** in OPERA Cloud.

OPERATIONAL BENEFITS

This change improves performance as it removes the need for additional calls to other APIs to collect and add these details after creating the reservation, and ensures booking requests with deposit payments and fixed charges payments reflect correct financial data.

RSV - roomCalendar Operation Updated

The **roomCalendar** operation provides two new query parameters to retrieve rooms assigned to linked reservations:

- **linkedReservationsOnly:** boolean, to filter rooms assigned to linked reservations only.
- **linkedName:** string, to filter rooms assigned to the provided linked reservations name.

OPERATIONAL BENEFITS

You will be able to retrieve and filter rooms assigned to Linked Reservations when calling the roomCalendar API including the new query parameters.

RTP ASYNC - post/put RatePlan and post/ putRatePlanSchedules Operation Updated

This change applies only to Base Rate code types that have a Standard Rate linked to them. Currently, the operations **postRatePlan, putRatePlan, postRatePlanSchedules**, and **putRatePlanSchedules** are used for creating/updating rate plan headers and pricing schedules.

What’s changing:

When the parent Standard Rate code has a large number of pricing schedules (1000+), or is linked to a high number of Base Rate codes (75+), you must now use the additional ASYNC process APIs:

- startRatePlanSchedulesSyncProcess
- headRatePlanSchedulesSyncProcessStatus
- getRatePlanSchedulesSyncProcessSummary

These new ASYNC process APIs work alongside the existing operations to ensure proper processing and synchronization of pricing schedules in these large or complex scenarios.

Details of the change

1. Base Rate Code Created/Updated for Parent Standard Rate with 1000+ Pricing Schedules:

- – Use postRatePlan/putRatePlan for the header
  – Use startRatePlanSchedulesSyncProcess, headRatePlanSchedulesSyncProcessStatus, getRatePlanSchedulesSyncProcessSummary to update pricing schedules.
  – A new warning message is now returned in the response of the postRatePlan and putRatePlan APIs under the warnings field when the parent rate pricing schedule count exceeds the configured threshold. The warning indicates that, to synchronize all pricing schedules from the parent to a dependent rate, users should use the asynchronous API startRatePlanSchedulesSyncProcess with syncMode: ALL_SCHEDULES_TO_ONE_BASE_RATE and the provided baseRateCode.

Example:

```
 "warnings": [
  {
    "shortText": "The parent rate pricing schedule count exceeds the
threshold. Please use the ASYNC API startRatePlanSchedulesSyncProcess to sync
all the pricing schedules from the parent to a dependent rate.
syncMode :ALL_SCHEDULES_TO_ONE_BASE_RATE, baseRateCode: RSSTDRTBS500.",
    "code": "PAR11121"
  }
]
```

2. Pricing Schedules Updated for Standard Rate linked to **75+ Base Rate Codes**:

- Use `postRatePlanSchedules/putRatePlanSchedules` to create/update pricing schedules for the Standard Rate (Parent Rate code)
- Then, use `startRatePlanSchedulesSyncProcess`, `headRatePlanSchedulesSyncProcessStatus`, and `getRatePlanSchedulesSyncProcessSummary` to update and synchronize pricing schedules to the linked.
- A new warning message is now returned in the response of the `postRatePlanSchedules` and `putRatePlanSchedules` APIs under the `warnings` field when the dependent rates count exceeds the configured threshold. The warning provides details needed to initiate the asynchronous API `startRatePlanSchedulesSyncProcess` to synchronize the pricing schedule from the parent to all dependent rates. The message includes information such as the `syncMode` (`SINGLE_SCHEDULE_TO_ALL_BASE_RATES`), `ratePlanCode`, `rateSetId`, and `parentRateSetAction`.

Example :

```
"warnings": [
  {
    "shortText": "The dependent rates count exceeds the threshold. Please use
the ASYNC API startRatePlanSchedulesSyncProcess to sync the pricing schedule
to dependent rates from the parent.
syncMode :SINGLE_SCHEDULE_TO_ALL_BASE_RATES, ratePlanCode: RSRATE, rateSetId:
2288516, parentRateSetAction: UPDATE.",
    "code": "PAR11120"
  }
]
```

Base Rate codes:

These changes ensure pricing schedules are accurately processed and synced at scale.

API Information:

RTPAsync updated to support pricing schedules sync of Base Rates (Refer the use cases mentioned in above Details of Change)

Path	**/rtp/async/v1/hotels/{hotelId}/ratePlans/schedules/sync**
Method	**POST**
Summary	Sync pricing schedules from a standard rate plan to linked base rates.
Description	Starts an async job to synchronize pricing schedules from a standard rate plan to linked base rates. Use syncMode to choose one of two behaviors: SINGLE_SCHEDULE_TO_ALL_BASE_RATES (one schedule to all linked base rates) or ALL_SCHEDULES_TO_ONE_BASE_RATE (all schedules to one linked base rate).
Operation Id	startRatePlanSchedulesSyncProcess
Path	**/rtp/async/v1/hotels/{hotelId}/ratePlans/schedules/sync/{requestId}**
Method	**HEAD**
Summary	Check status of rate plan schedules sync process.
Description	Check status of rate plan schedules sync process

Operation Id	headRatePlanSchedulesSyncProcessStatus
Path	**/rtp/async/v1/hotels/{hotelId}/ratePlans/schedules/sync/{requestId}**
Method	**GET**
Summary	Get result of rate plan schedules sync async process.
Description	API to fetch result of pricing schedules sync process
Operation Id	getRatePlanSchedulesSyncProcessSummary

RTP RatePlans to support Create/Update of Rate Plans and Rate Plan Schedules.

Path	**/rtp/v1/hotels/{hotelId}/ratePlans**
Method	**POST**
Summary	Create rate plans
Description	This API allows you to create Rate Plans for a given hotel ID.
Operation Id	postRatePlan
Path	**/rtp/v1/hotels/{hotelId}/ratePlans/{ratePlanCode}**
Method	**PUT**
Summary	Change rate plan
Description	This API allows you to update Rate Plan information such as date range, linked room types, and rate controls for a given hotelID
Operation Id	putRatePlan
Path	**/rtp/v1/hotels/{hotelId}/ratePlans/{ratePlanCode}/schedules**
Method	**POST**
Summary	Create rate plan schedules
Description	This API allows you to create Rate Plan pricing schedule.
Operation Id	postRatePlanSchedules
Path	**/rtp/v1/hotels/{hotelId}/ratePlans/{ratePlanCode}/schedules**
Method	**PUT**
Summary	Change rate plan schedules
Description	This API allows you to update Rate Plan schedules.
Operation Id	putRatePlanSchedules

OPERATIONAL BENEFITS

The streamlined update flow minimizes the need for administrative workarounds or manual reprocessing for large pricing schedule changes, saving time and reducing operational workload.

IMPACT OR OTHER CONSIDERATIONS

If not adopted, pricing schedules will not be processed to the dependent base rates for large volumes.

STEPS TO ENABLE

- Review your current integration for Base Rate code types that have an associated Standard Rate.
- Continue using the existing API operations `postRatePlan`, `putRatePlan`, `postRatePlanSchedules`, `putRatePlanSchedules`
- If you are creating or updating a Base Rate that is linked to a Standard Rate code with 1000 or more pricing schedules, you should still use the existing APIs for updating the rate plan header, but you now need to call asynchronous (ASYNC) `startRatePlanSchedulesSyncProcess`, `headRatePlanSchedulesSyncProcessStatus`, `getRatePlanSchedulesSyncProcessSummary` APIs to handle the pricing schedules.
- If you are creating or updating pricing schedules for a Standard Rate code that is linked to more than 75 Base Rate codes, you should first update the Standard Rate using the existing POST/PUT `postRatePlanSchedulesRatePlanSchedules` APIs, and then use the new ASYNC APIs to make sure all the linked Base Rate codes get the updated pricing schedules.
- Test all changes in a UAT environment or sandbox environment to address any issues proactively.
- This change is applicable only for above mentioned thresholds and Base Rates.

RTP - populatePackageGroupTranslations and populatePackageCodeTranslations Added

Package Codes and Package Groups API updated to support populatePackageCodeTranslation and populatePackageGroupTranslations.

- /hotels/{hotelId}/packageGroups
- /hotels/{hotelId}/packages/{packageCode}

RTP - packageCategory Query Parameter Added

A new query **packageCategory** parameter added in rtp modules /packages get operation:

```
{
"name": "packageCategory",
"in": "query",
"required": false,
"description": "Package Category based on which results should be filtered.",
"collectionFormat": "multi",
"items": {
       "type": "string"
 }
}
```

Response Body

Added new element in configPackagePrimaryDetailsType type:

```
"packageCategory": {
                    "description": "The category of the package.",
                    "type": "string",
                    "minLength": 0,
                    "maxLength": 20
                }
```

RTP - Bulk ratePlans Deletion and Bulk ratePlan Schedules Deletion Added

Central

RTP RatePlans updated to support Mass deletion of multiple Rate Code records.

Path	**/rtp/async/v1/hotels/{hotelId}/ratePlans/deletions**
Method	**POST**
Summary	Delete ratePlans
Description	This async API allows you to do bulk ratePlans deletion.
Operation Id	startRatePlanDeletionProcess
Path	**/rtp/async/v1/hotels/{hotelId}/ratePlans/deletions/{requestId}**
Method	**HEAD**
Summary	Get results of delete Rate Plans process.
Description	This API returns a summary of the delete Rate Plans process. You can get the value of requestId from the process API response (under header location).
Operation Id	headRatePlanDeletionProcessStatus
Path	**/rtp/async/v1/hotels/{hotelId}/ratePlans/deletions/{requestId}**
Method	**GET**
Summary	Get results of delete Rate Plans process.
Description	This API returns a summary of the delete Rate Plans process. You can get the value of requestId from the process API response (under header location).
Operation Id	getRatePlanDeletionProcessSummary

RTP RatePlans Schedules updated to support Mass deletion of multiple RateSchedules records.

Path	**/rtp/async/v1/hotels/{hotelId}/ratePlans/schedules/deletions**
Method	POST
Summary	Delete ratePlan Schedules
Description	This API allows you to do bulk ratePlan schedules deletion.
Operation Id	startRatePlanScheduleDeletionProcess
Path	**/rtp/async/v1/hotels/{hotelId}/ratePlans/schedules/deletions/{requestId}**
Method	HEAD
Summary	Check status of delete ratePlan schedules process.

Description	Use this to check whether delete ratePlan schedules process has been completed. You can get the value of requestId from the process API response (under header location).
Operation Id	headRatePlanScheduleDeletionProcessStatus
Path	**/rtp/async/v1/hotels/{hotelId}/ratePlans/schedules/deletions/{requestId}**
Method	GET
Summary	Get results of delete Rate Plan Schedules process.
Description	This API returns a summary of the delete Rate Plan Schedules process. You can get the value of requestId from the process API response (under header location).
Operation Id	getRatePlanScheduleDeletionProcessSummary

RTP - Bundle Entries for Attach and Detach roomTypes Tasks Added

Central

Add or remove the Room Types to or from rate codes. Bundle entries added for Attach and Detach roomTypes user tasks:

1. Task.Name.ATTACH_ROOM_TYPES
2. Task.Name.DETACH_ROOM_TYPES

/rtp/async/v1/hotels/{hotelId}/ratePlans/roomTypes
HEAD - Check status of add/remove Room Types process. GET - Get results of add/remove Room Types process.

translationsTextType-Language Modified in Multiple Modules

Modified translationsTextType>Language to remove pattern validation and added maxlength 20 validation in the following modules:

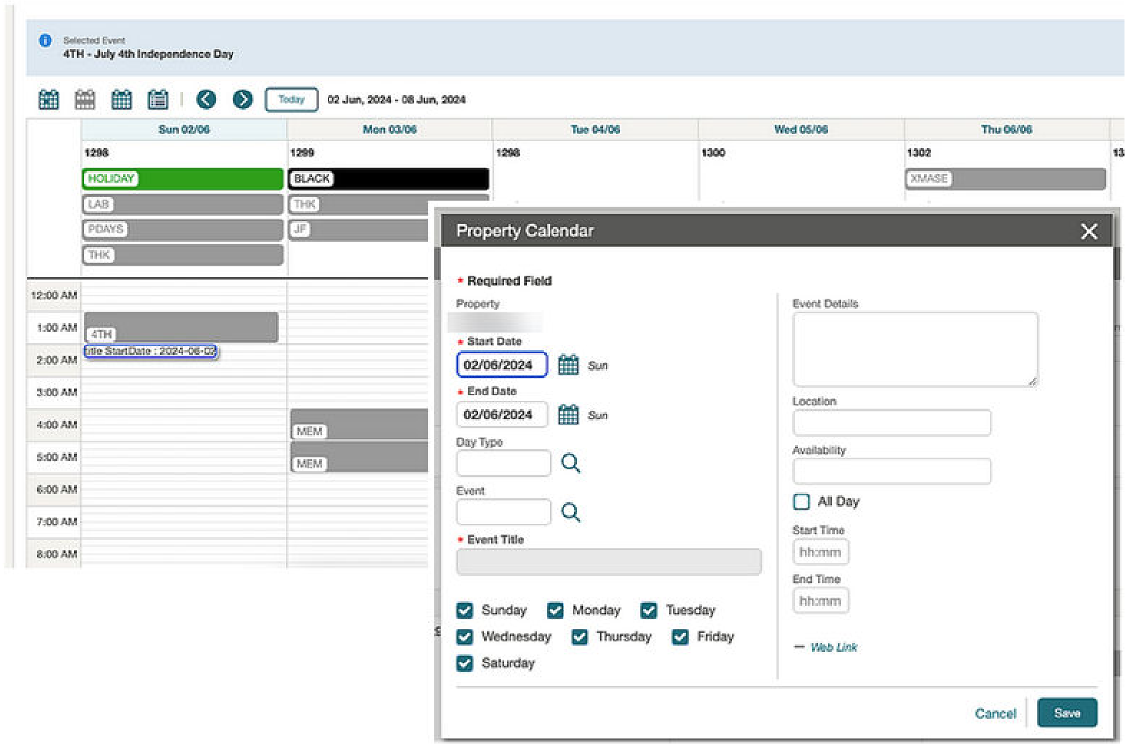
- actcfg
- blk
- blkasync
- blkcfg
- blkoutbound
- bof
- chl
- crmcfg
- entcfg
- evm
- evmcfg

- fof
- fofcfg
- hsk
- intcfg
- ouicfg
- par
- repcfg
- rmcfg
- rmrcfg
- rsv
- rsvcfg
- rtp

RESERVATIONS

Advanced Property Calendar OPERA Control Added

For properties with the **Property Calendar** OPERA Control active, an **Advanced Property Calendar** OPERA Control is added to the Reservations group to add enhanced calendar event details such as **Title, Description**, **Time, Link, Location, and Availability**, with support for multiple events of the same type on overlapping dates and a tooltip displayed on hover.



OPERATIONAL BENEFITS

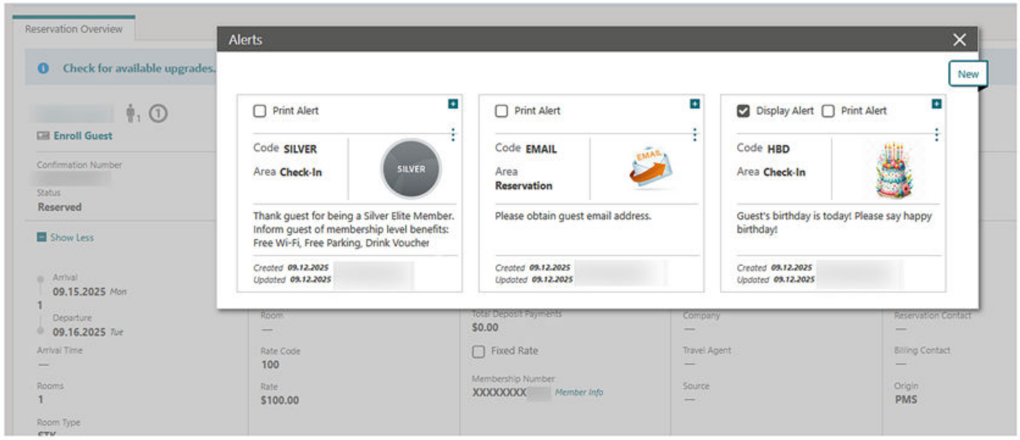
Enhances operational efficiency by enabling detailed, multi-event scheduling with hover insights, reducing coordination time and improving accuracy for reservations and front desk teams.

STEPS TO ENABLE

1. From the **Side Menu**, select **Administration**, select **Enterprise,** and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Reservation** group.
4. Locate and activate the **Advanced Property Calendar** parameter.

Alerts Images Added

For properties with the **Alerts** OPERA Control active, an **Advance Alerts** OPERA Control is added to the Reservations group, enabling you to configure images for alert messages, as a visual aid to be displayed alongside the alert message when viewed on a reservation. See Configuring Images.



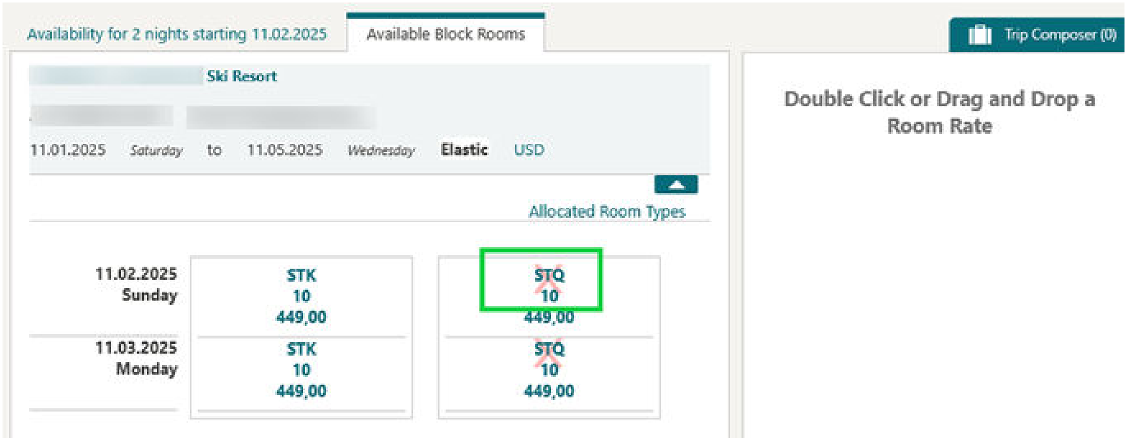
STEPS TO ENABLE

1. From the **Side Menu**, select **Administration**, select **Enterprise** and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and activate the **Advance Alerts** parameter.
5. From the **Side menu** select **Role Manager, s**elect either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search.**
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit.**
8. Select the **Enterprise Admin** group and grant the tasks: **Image Management** and **Alerts.**
9. Click **Save.**

Block Restrictions Indicator Added

When viewing availability for a block on the Look to Book Sales Screen, if there is a block restriction for the room/rate combination, a restriction indicator (a red X) displays within the room/rate availability grid for the block.

See Using the Look to Book Sales Screen.



OPERATIONAL BENEFITS

By alerting on the room/rate availability grid of a block restriction, you are aware to check the block restrictions before quoting availability to the guest. Upon selection of the room/rate combination with a noted block restriction, the Rate Availability Analysis screen displays informing you of the specific restriction.

Default Show Selected Packages Only Added

A **Default Selection to Show Selected Packages Only** OPERA Control setting is added to the Reservation group to default the **Show Selected Packages Only** checkbox in the reservation packages panel. See Reservation Packages.

OPERATIONAL BENEFITS

Setting the default to **Not Selected** reduces the number of clicks required to add another package to an existing reservation with packages already attached, especially for properties where separate packages are frequently added to reservations.

STEPS TO ENABLE

1. From the **Side Menu**, select **Administration**, select **Enterprise** and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and update the **Default Selection to Show Selected Packages Only** setting.

Define Cancel Penalty Grace Period

Grace Period Duration and **Grace Period Advance Booking Window** OPERA Control settings are added to the Cashiering group to define a grace period during which a cancellation penalty does not apply. Use the **Grace Period Duration** setting to define the number of hours after booking during which cancellation penalties are not applied, and use the **Grace Period Advance Booking Window** to define the minimum number of hours between the booking time and the reservation's arrival time required for the grace period to apply. When the **Ignore Grace Period Duration** option is selected when configuring **Cancel Penalty Schedules**, the applicable date for the penalty is enforced regardless of the configured Grace Period settings.

See Configuring Cancel Penalty Schedules.

OPERATIONAL BENEFITS

- Improves guest experience by allowing penalty-free cancellations within a defined window
- Reduces manual exceptions and policy overrides at the front desk and reservations
- Aligns cancellation policies with brand standards across properties

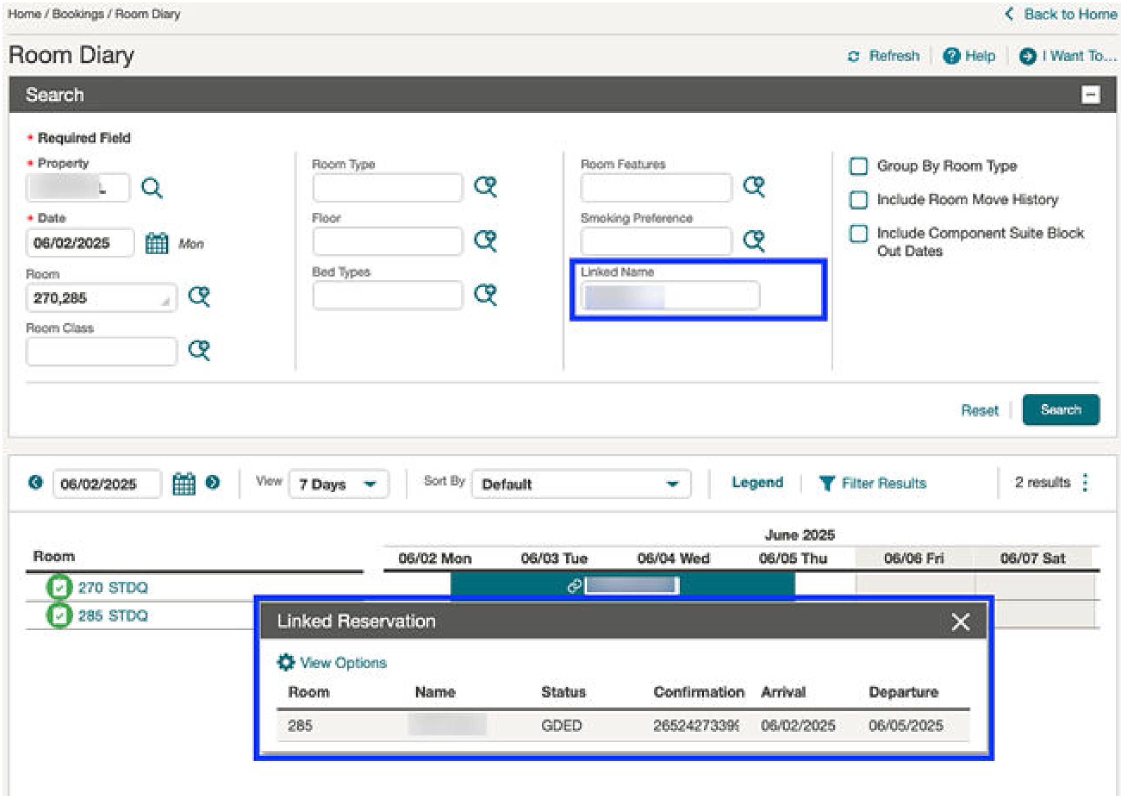
STEPS TO ENABLE

1. From the **Side Menu**, select **Administration**, select **Enterprise,** and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and update the **Grace Period Duration** setting.
5. Locate and update the **Grace Period Advanced Booking Window** setting.

Linked Reservations Search Added to Room Diary

Central

A **Linked Name** field is added to Room Diary that lets you filter reservations by a specific linked reservation name or you can enter a partial text for broader matching of linked reservations. The results area includes a **Linked Reservations Only** checkbox to filter results by rooms only assigned to linked reservations. When you hover over the linked reservations icon on a reservation bar, a pop-up displays Room, Name, Reservation Status, Confirmation, Arrival, and Departure details for active (reserved and in house) linked reservations.

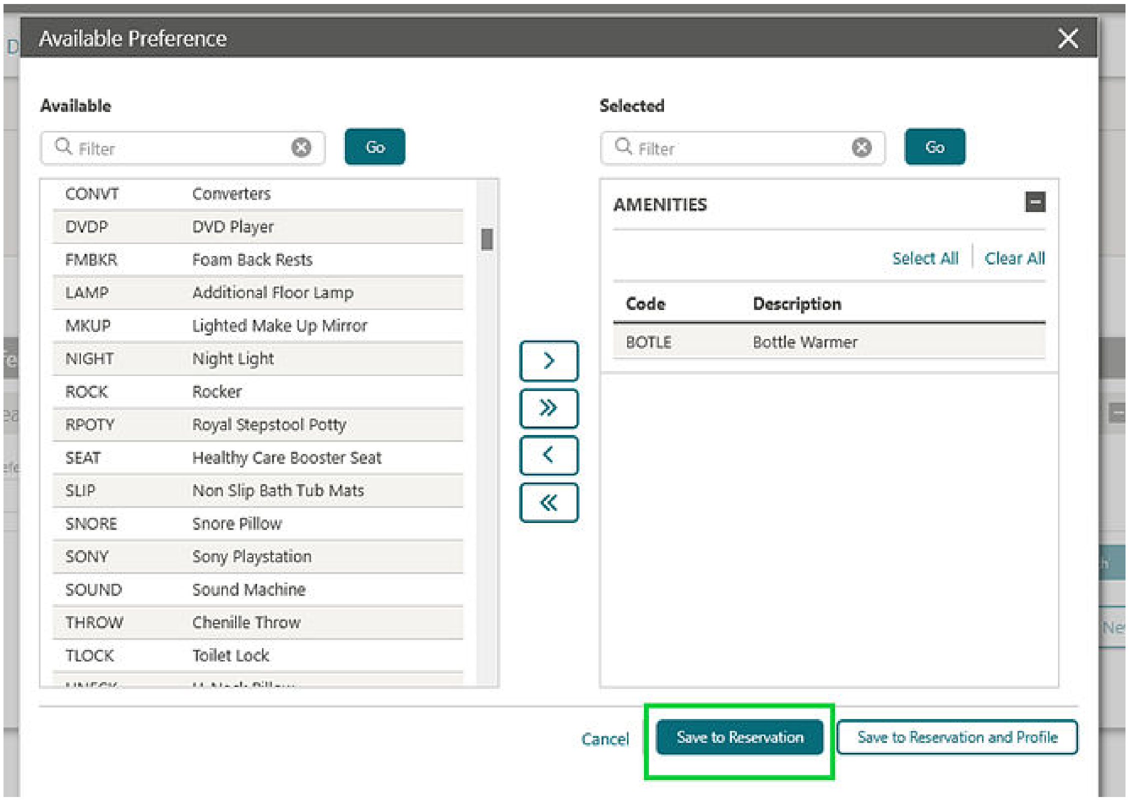


OPERATIONAL BENEFITS

The new linked reservation filters let you quickly see where a group of reservations is assigned. With the Linked Reservations pop-up, you can also identify reservations by status, enabling you to assign rooms and closely follow guest requests.

Managing Reservation Preferences Updated

When managing reservation preferences, the **Save** actionis renamed **Save to Reservation.** See Managing Reservation Preferences.



OPERATIONAL BENEFITS

This update allows for more clarity for the action being performed when saving a reservation preference, that the preference will be added to the reservation. The existing action **Save to Reservation and Profile** is not changed.

Past Stay Date Preregistered Search Added

For properties with the **Pre-Registration Check In** OPERA Control active, when searching for reservations in Manage Reservations, you can use the Preregistered Reservation State filter to search for reservations for past stay dates on reservations that were preregistered.

OPERATIONAL BENEFITS

By allowing to search for preregistered guests for past stay dates, properties can more easily monitor the historical use of the Pre-Registration Check-In functionality.

Redistribute Pricing For Shares When One or More are Cancelled

For share reservations, when one or more of the shares are in Cancelled or No Show status, you can redistribute the rate pricing among the active shares when accessing the Share panel from one of the active (non-cancelled) share reservations. Share Reservations in Cancelled or No Show status continue to retain the distributed rate amount at time of cancellation/no-show.

OPERATIONAL BENEFITS

This enhancement ensures accurate share pricing when one or more share reservations are cancelled and there are still active shares by redistributing the rate among the active shares.

Reservation Protection Added

A **Reservation Protection** OPERA Control is added to the Reservations group to designate a reservation as protected, either manually or automatically.

- Reservations can be manually protected by selecting the **Protected** checkbox in the Stay Details panel.
- You can configure conditions so that reservations meeting certain criteria, such as Rate Code, Room Type, etc. are automatically set as protected. See Configuring Reservation Protection Rules.

When a reservation is set to protected, key fields such as Arrival, Nights, and Departure cannot be modified unless the **Override Reservation Protected**task is assigned to your role.

OPERATIONAL BENEFITS

The ability to protect reservations enhances security and operational control, reducing the risk of accidental or unauthorized changes to essential booking details. This is particularly valuable in the following scenarios:

- **Award Night Reservations:** You can protect reservations made using loyalty points or awards to ensure these special bookings are not inadvertently changed, preserving loyalty program integrity and delivering a seamless guest experience for valued members.
- **Gift Card Reservations:** Bookings purchased with gift cards can be set as protected, preventing modifications to critical details. This protects against scenarios where refund or change rules differ from regular bookings, helping to uphold revenue management and promotional guidelines.
- **Special Occasions:** Reservations flagged for important events such as weddings, anniversaries, or VIP stays can be securely protected. This ensures that arrangements for these high-touch experiences remain intact, supporting consistency and guest satisfaction.

By leveraging this feature, you can maintain greater control over sensitive and high-value reservations, minimize errors, and uphold special booking policies.

IMPACT OR OTHER CONSIDERATIONS

If a reservation is marked as protected, access to **Edit with Look To Book** is revoked in Stay Details.

STEPS TO ENABLE

1. From the **Side Menu**, select **Administration**, select **Enterprise,** and then select **OPERA Controls.**
2. Select or confirm the **Property**.

3. Select the **Reservations** group.
4. Locate and activate the **Reservation Protection** function.
5. From the Side menu select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.
8. Select the **Bookings** group and grant the **Override Reservation Protected, Mark Reservation Protected,** and **Unmark Reservation Protected** tasks.
9. Select the **Booking Admin** group and grant the **Reservation Protection, New/Edit Reservation Protection**, and **Delete Reservation Protection** tasks.
10. Click **Save.**

Reservation Sales Screen Updated

Central

The Reservation Sales Screen is updated with the following:

AVAILABILITY SCREEN:

A **Central Turnaway** OPERAControl (Default Inactive) is added to the Look To Book Sales Screen group, to allow tracking of reservations turned away at the Hub level. When this feature is active and you are logged into the Reservation Sales Screen at the Hub level, selecting **End Call** from the availability screen (for a destination or multi-property search result) creates a turnaway record. This record includes the Hub's name and is stored in the reservation regrets table.

- **OPERATIONAL BENEFITS:** Central Turnaway tracks and records all turned-away business, not only at the property level but also at the Central (Hub) level. These records can be reviewed by management to gain insights into the reasons for turnaways at the central level, supporting better business analysis and decision-making.

You can view **Tiered Deposit and Cancellation policies** directly in the Policies tab (by clicking the eye icon on the rate mini cards) and on the Overview screen in the Reservation Type drawer. This allows you to quickly access and review all applicable deposit and cancellation rules linked to a reservation, including those with multiple (tiered) requirements.

- **OPERATIONAL BENEFITS:** Having tiered deposit and cancellation policies clearly displayed in the Policies tab and Reservation Type drawer helps you provide accurate and transparent information to guests at every stage of the booking process. You can answer questions confidently and ensure guests understand their obligations, reducing misunderstandings and improving guest satisfaction.

When the **Advanced Property Calendar** OPERA Control is active, call center agents can view comprehensive event details, including **time, location, availability, web link,** and **detailed description**, in the Events drawer accessible from the availability screen and from the Calendar section of the Property Brochure in the Reservation Sales Screen, allowing them to easily share up-to-date event information with callers.

- **OPERATIONAL BENEFITS:** When events with advanced details are added in the property calendar, the new view in the Reservation Sales Screen allows the agents to easily share up-to-date event information with callers.

The **Profile Stays and Details tab** in the New Reservation screen provides access to view profile notes**.** For repeat guests, a Guest Summary is generated showing key details, preferred room types, preferences, and feedback to assist call center agents during booking.

- **OPERATIONAL BENEFITS:** This AI-generated summary provides key profile insights to help the agent navigate the booking based on the guest history.

OVERVIEW SCREEN:

You can add, delete, or update deposit and cancellation rules on the Overview screen using the **Deposits & Cancellation tab** during an in-progress booking. If deposit and cancellation policies are already set up for specific dates, rates, blocks, or reservation types including tiered deposits and cancellations, when these specific criteria are selected for your reservation, those deposit and cancellation policies are automatically applied to your in-progress reservation.

- **OPERATIONAL BENEFITS:** This feature helps you provide guests with clear and accurate information about deposit and cancellation conditions during the booking process. You can confidently tailor policies to each reservation's needs or rely on automated policy application, ensuring consistency, streamlining your workflow, and improving guest satisfaction.

FIND RESERVATION SCREEN:

If you are **Reinstating a reservation** and the original rate is no longer available, you'll see a *Check Availability* message. When you move to the availability screen, important information from the cancelled reservation such as guest name and number of rooms are automatically pre-filled as read-only filter chips. You can still edit other details like property, stay dates, and the number of adults and children.

After you select a new rate and room, the trip composer shows the details of the original cancelled reservation at the top. A **Proposal** section appears, and the **Reinstate** button is enabled. On the overview screen are the action buttons: Cancel, End Call, or Reinstate.

If you choose to reinstate, a message *Reservation reinstated* confirms it. The Overview screen closes, returning you to the Find Reservation screen.

- **OPERATIONAL BENEFITS:** This streamlined workflow simplifies the process of reinstating a reservation when the original rate is not available. With key reservation details automatically transferred and editable where needed, you save time, reduce the chance of errors, and can deliver a seamless guest experience. The clear Redwood-style messaging and intuitive proposal options help ensure you can efficiently support guests who wish to rebook, making your work both easier and more comprehensive.

The **Confirmation Letter** screen, accessible directly from the Find Reservation screen, lets you view the status, resend, or send additional confirmation letters for existing reservations.

- **OPERATIONAL BENEFITS:** This Confirmation Letter drawer is accessible directly from the Find Reservation screen, and enables users to view the status or send additional confirmation letters for existing reservations, without need to open the reservation presentation screen.

FIND PROPERTY SCREEN:

The **Property Brochure** screen is updated with a new template that organizes property data in a more intuitive and user-friendly way, making it easier and faster to access important information.

Key usability improvements include:

- **Intuitive Data Display: I**nformation is presented in a clearer, more organized format.
- **Expanded Data Access:** All data is expanded by default for quicker access.
- **Quick Navigation:** Use anchor links on the right to jump to specific sections or scroll through the content.
- **Searchable Content:** Browser search functionality allows you to quickly find specific data.
- **Interactive Map:** An integrated map lets you explore the property's location and surroundings.
- – **OPERATIONAL BENEFITS:** The Property Brochure screen shows property data in a more intuitive and user-friendly way, making it easier and faster to access important information.

STEPS TO ENABLE

1. From the **Side Menu**, go to **Administration,** select **Enterprise**, then **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Look To Book Sales Screen** group.
4. Locate and update the **Central Turnaway** OPERA Control.

Reservation Scheduled Activities Updated

For properties with the **Scheduled Activities** OPERA Control active and integrated with an external leisure activity management solution, the following additional details are available for each reservation external activity:

- Activity Type Name
- Activity Location
- Activity Description
- Activity Currency Code
- Activity Status Description
- Activity URL

OPERATIONAL BENEFITS

This update enhances the user experience by allowing you to view additional information entered in the external activity management solution under the Reservation Activities for the current profile, allowing for a more comprehensive and unified view of relevant activities.

Sort Reservations Numerically by Room Added

A **Room Sort Order Preference for Reservation Search** OPERA Control setting is added to the **Reservations** group to determine if numeric or alpha-numeric sort should occur when sorting reservations by **Room** (low to high, or high to low),

OPERATIONAL BENEFITS

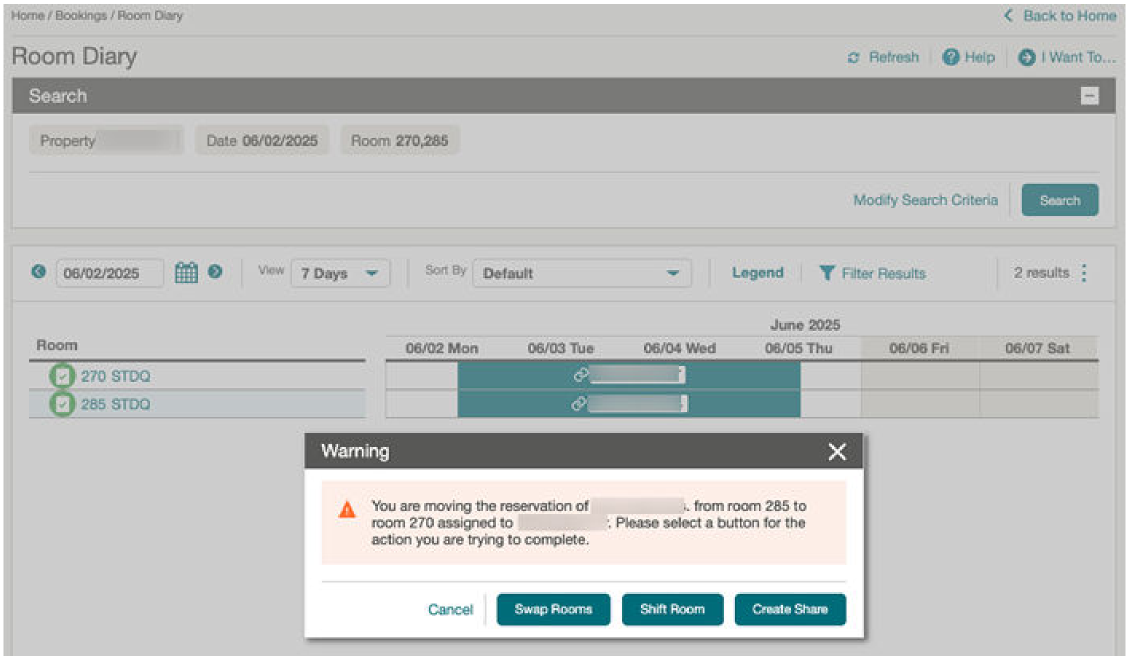
For properties with both three and four digit rooms, using a numeric sort order when sorting by rooms allows the reservations to display in the corresponding order without the need of using leading zeros.

STEPS TO ENABLE

1. From the **Side Menu**, select **Administration**, select **Enterprise** and then select **OPERA Controls.**
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and update the **Room Sort order Preference for Reservation Search** setting to 'Numeric'.

Swap, Shift Rooms Added to Room Diary

In properties with the **Swap/Shift Rooms** OPERA Control active, the Room Diary is updated to support swapping or shifting rooms by dragging a reservation onto a room already assigned to another reservation. You are prompted with options to Swap Rooms, Shift Rooms, or to Create Shares (available when **Shares** OPERA Control is active). Swapping or Shifting rooms is only available when both reservations have the same arrival date and room type, the alternate room is available for the entire stay, and neither reservation is marked as Do Not Move. See Using the Room Diary.



OPERATIONAL BENEFITS

Swaping or shifting rooms in the Room Diary gives you a faster way to reassign rooms to reservations by using drag-and-drop with a single prompt reducing the number of clicks and navigation, speeding up same-day adjustments.

Total Cost of Stay and Total Deposit Paid Added

Total Cost of Stay and **Total Deposit Paid** fields are available as a customizable fields for the Reservation Overview panel of Manage Reservation and remain persistent on the page when scrolling. When selecting the **Total Cost of Stay** link**,** the Rate Info page opens as a pop-up.

OPERATIONAL BENEFITS

By adding the **Total Cost of Stay** and **Total Deposit Paid** fields to the Reservation Overview on the reservation presentation, this information is more readily available without having to navigate into separate panels of the reservation (Stay Details and Deposit/Cancellation panels respectively).

STEPS TO ENABLE

1. Enable Page Composer at property/hub or chain level, as required. See Using Page Composer to Customize Pages.
2. From the OPERA Cloud menu, select **Bookings**, select **Reservations,** and then select **Manage Reservations**.
3. Enter search criteria, then click **Search.**
4. Click **Confirmation Number** link to launch reservation presentation page.

5. Select the gear icon to customize the **Reservation Overview**.
6. Add **Total Cost of** Stay and **Total Deposit Paid** fields in the desired locations.
7. Click **Save.**
8. Disable Page Composer from the settings menu. See Managing Application Settings.

ROOMS MANAGEMENT

Facility Task Details Report Parameters Updated

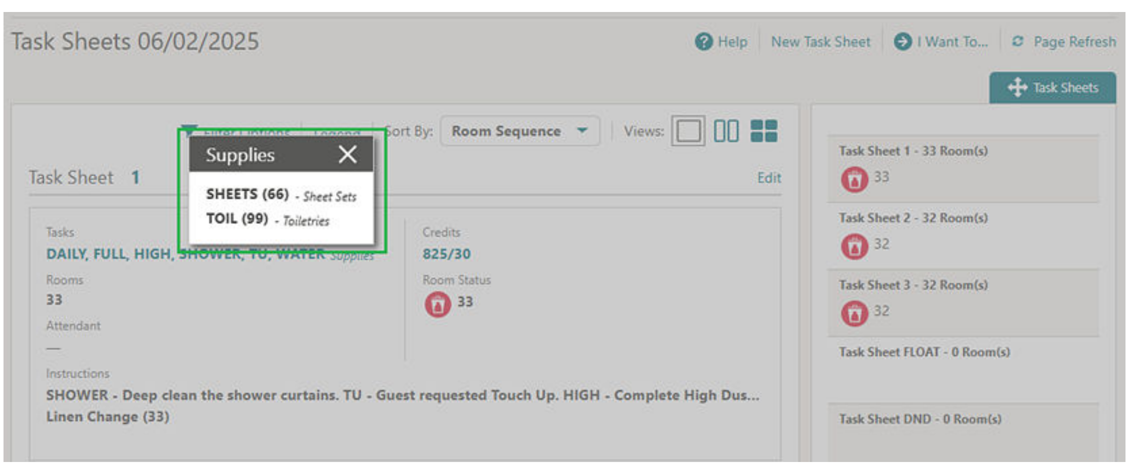
The parameters for the **Facility Task Details (facility_task_details)** report are updated to include a **Use Priority** checkbox. When selected, each room will show under the task with the highest priority. When not selected, rooms that have multiple tasks scheduled for the day will show under all of the scheduled tasks.

OPERATIONAL BENEFITS

This enhancement gives you the flexibility to show the report only with the highest priority task for the day or with all scheduled tasks that fall on that day.

Supplies on Task Sheets Updated

For properties with the **Housekeeping Task Scheduling** OPERA Control active, Supplies can be configured on task schedules. The **Supplies** link at the top of each task sheet on the Task Sheet Presentation screen is updated to show a total of supplies needed for the selected task sheet. See Managing Task Sheets.



OPERATIONAL BENEFITS

Being able to see a total number of needed supplies is helpful to the Attendants when stocking their carts, getting ready to clean the rooms on their task sheets.

SALES

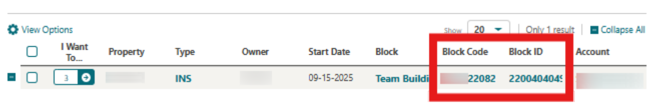
The Sales section applies to:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Essentials Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition.
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. Premium

Manage Activities Updated

For properties with the **Activities** OPERA Control active, the [Manage Activities]search screen is updated with the addition of **Block ID** and **Block Code** columns. When the view is set to Table View, the Block ID and Block Code are displayed as hyperlinks, allowing you to navigate directly to the Block Presentation screen by clicking on them. In List View, when the activity is collapsed, the Block Code and Block ID are also available; however, they are not displayed as hyperlinks.



When logged in at the Hub level, and you have an activity created in one property but linked to a block in a different property, from the activity search results you can access the block even if it belongs to a property different from the one in which the activity was created.

OPERATIONAL BENEFITS

You can navigate directly to the block linked to an activity from the Manage Activities search screen, without needing to return to the Manage Block screen. This allows you to save time in your daily tasks and have all the necessary information at a glance. When accessing the Manage Activities search screen at the Hub level, you can also manage activities that are created in one property but linked to blocks in different properties, making it easier to manage blocks when working at the chain level.

TOOLBOX

Credit Card Retokenization Added

A **Credit Card Retokenization** task is added to the ToolBox group, enabling you to process bulk credit card retokenization to support secure transitions when your property moves from one Payment Service Provider (PSP) to another. This functionality also covers migration from properties using non-tokenized OPI-issued tokens to those requiring new PSP-issued tokens. Prior to starting the retokenization process, ensure all financial transactions with the former PSP are fully settled before configuring a new PSP. Deactivate the existing EFT interface and configure a new interface for the new PSP, making sure a new vault ID is used; otherwise, the retokenization process will not process any records.

OPERATIONAL BENEFITS

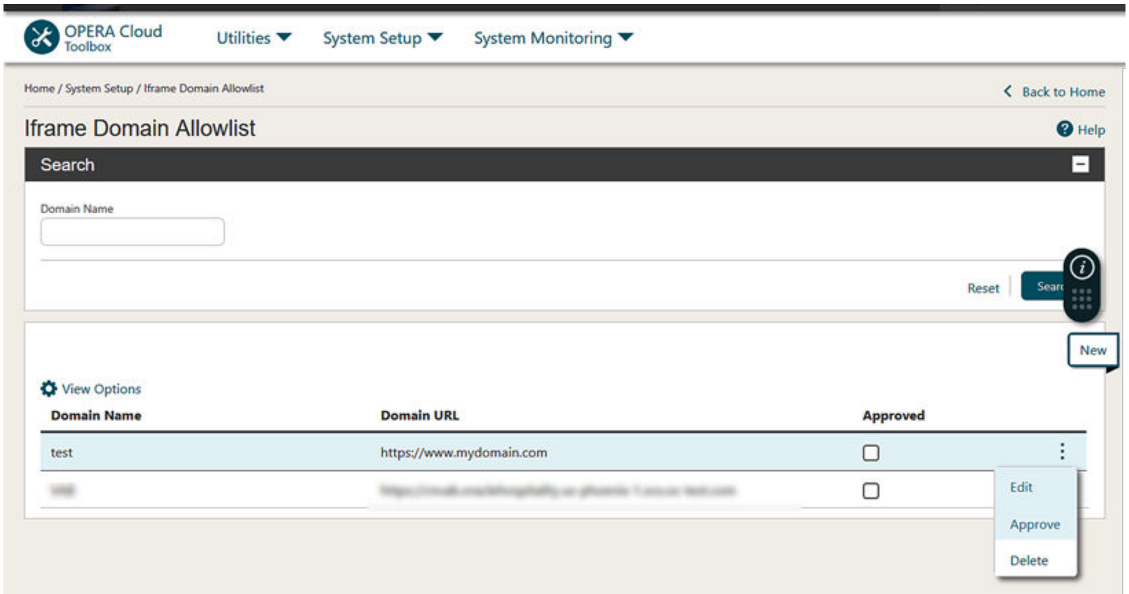
This enhancement streamlines and secures the transition between payment service providers by enabling efficient bulk credit card retokenization. It minimizes operational risk, ensures continuity of payment processing, and supports compliance with data security standards during PSP migration.

STEPS TO ENABLE

1. From the **Side menu** select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search.**
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit.**
4. Select the **ToolBox** group and grant the task: **Credit Card Retokenization** from **Data Management** parent task.
5. Click **Save.**

iFrame Domain Allow List for Deep Links Added

You can configure an allow list for the external domains permitted to display deep links in an iFrame of an external solution. See Configuring iFrame Domain Allow List.



OPERATIONAL BENEFITS

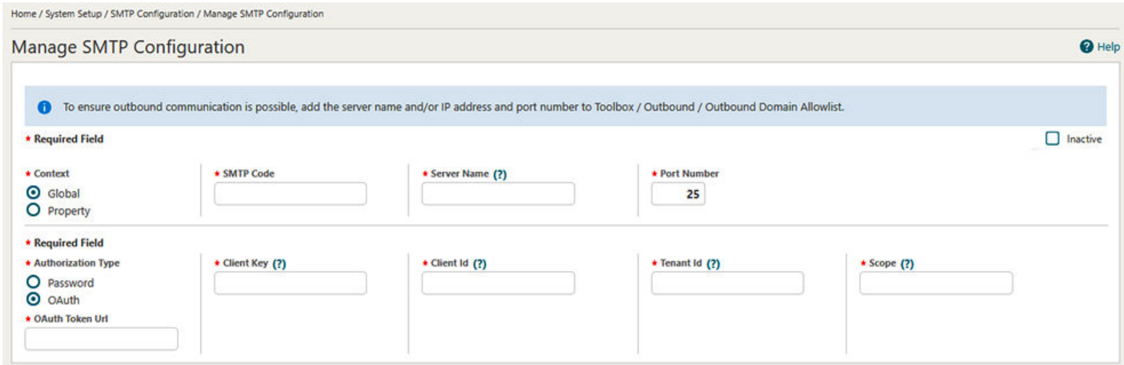
This extensibility update supports implementation of a 'single plane of glass' unified user interface.

STEPS TO ENABLE

1. From the **Side menu** select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search.**
3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit.**
4. Select the **Toolbox** group and grant the tasks: **Iframe Domains, New/Edit Iframe Domains, Delete Iframe Domains, Approve Iframe Domains.**
5. Click **Save.**

OAuth Authentication Added for SMTP

The ability to configure oAuth authentication for external SMTP configuration is added. See Configuring SMTP Connections.



OPERATIONAL BENEFITS

Microsoft is deprecating basic authentication for Azure SMTP in 2026. See https://techcommunity.microsoft.com/blog/exchange/exchange-online-to-retire-basic-auth-for-client-submission-smtp-auth/4114750

2

Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

Accounts Receivables

BugID	JIRA #	Description
38591662	HOPCS-84725	With an OPERA Cloud Central subscription, and the Enable Property Configuration option active, and the Accounts Receivable OPERA Control active, you can successfully create new Accounts Receivable Account Types.
38481772	HOPCS-83506	The Scheduled AR Payments report displays the data based on the selected date.
38414403	HOPCS-82879	Export Shell successfully copies profiles, transaction codes, and payment methods to the new property; however, AR account linkages are not migrated. The TRX$_CODES.AR_NAME_ID field is populated immediately after the copy but is reset to null upon the first edit or save in the destination property. Payments posted using the copied payment method have TAX_ELEMENTS set to null, which aligns with standard payment processing behavior.

Block Management

BugID	JIRA #	Description
38519297	HOPCS-83906	When you cancel a sub allocation, the rooms allocated are released back to the master allocation.
38495928	HOPCS-83669	When you try to Overbook the room pool at block level you will be prompted with the following message: Unable to overbook room pools. Please select room types to enable the overbooking option.
38451666	HOPCS-83205	When you have multiple blocks with similar block codes, all within the same date range, and you select I Want To...Manage Reservations, you can only see reservations that belong to the specific block you selected.
38422735	HOPCS-82943	When you create a block in an open for pick up status, a posting master is automatically being created.
38389286	HOPCS-82708	The Central Sales property can set the Maximum Number of Block Days OPERA Control with a value of their choice.
38378427	HOPCS-82603	You can access the Stay Statistics Daily Block Summary from the block I Want To...and it works as expected.
38339650	HOPCS-82157	Performance of the Shift Block operation has been optimized.
38303357	HOPCS-81721	Performance of changing the catering block status has been optimized.
38295488	HOPCS-81617	File attachments added to a block are displayed accordingly to the property's time zone.

BugID	JIRA #	Description
38247680	HOPCS-81134	In the Group Rooms Control, the Pickup Persons displays the number of adults and children indicated in the reservation at the time of booking per room per night.
38240504	HOPCS-81072	You can edit and save the dates on the master allocation even when one or more sub allocations with events are in return status.
38043698	HOPCS-79255	You can add restriction for a one day block, and the indicator correctly displays the number of restrictions added.

Business Events

BugID	JIRA #	Description
38506654	HOPCS-83777	The Get Business Events API response includes the Data Value Mappings defined for the Room Type and Rate Code when the "Enable DVM" flag is active for the External System and Property Code.
38477068	HOPCS-83458	For new, update and delete rate code flow, business events can be generated for MAX ADVANCE BOOKING DAYS.
38463748	HOPCS-83312	When the Customer Token or OPI Internal Token feature is active, the Create and Update Reservation business events include the following element values: 1) PAN Token: The full token number. 2) Credit Card Expiration Date: The expiration date in YYYY-MM-DD format when Mask PII Data Elements in Business Event Response(s) OPERA Control is off. 3) Credit Card Number 4 Digits: The last 4 digits of the credit card number. 4) Credit Card Number: Null
38348783	HOPCS-82284	Changing the status from Unapproved to Approved can trigger events for both the pricing schedules and the header.
38348780	HOPCS-82283	Update of room type on the rate header now generates the Business Events

Cashiering and Financials

BugID	JIRA #	Description
38627192	HOPCS-85152	:During the folio generation, the e-folio export pop-up is displayed only if the payment method selected during folio generation matches the payment method in efolio export payment method control.
38612844	HOPCS-84968	An issue has been resolved where folio files were not uploaded to the configured SFTP destination folder when using the Upload Folios to SFTP function. Previously, when you selected folios (Deposit, Interim, Advance, or Checkout) for a specified date range and uploaded them via SFTP, the files were not saved to the destination folder defined in the SFTP configuration. The folder remained empty, even though the upload appeared successful. Reports and exports, however, were delivered correctly. With this update, folios within the selected date range are now correctly uploaded to the SFTP destination folder as configured.

BugID	JIRA #	Description
38598551	HOPCS-84836	When the Credit Card Transaction Surcharge OPERA Control is active, the Post CC Refund option is not available for payment transactions on the Billing and Deposit Payments screens.
38545892	HOPCS-84192	The End of Day Report for Guest Ledger Detail (naguestleddetail) is updated to display the correct values and totals.
38533839	HOPCS-84041	When you perform negative postings from the Billing, Post It, or Passer By screens without selecting any existing transactions, the refund request will not include the RRN and alternate reference numbers. Additionally, the deposit reversal request will not include the RRN or alternate reference number.
38531589	HOPCS-84018	A control to check the validity of account receivable credit card payments has been added.
38507217	HOPCS-83782	When you process a refund for a selected payment posting, the changes log records the refund details, including the RRN and alternate reference number, which are sent in the refund request to a payment service provider.
38499271	HOPCS-83691	Price Package Exception for first Child Age bucket or first Guest Age Category is a mandatory field.
38498971	HOPCS-83688	You can remove/update the existing routing instructions when reservation arrival/departure dates are updated.
38498126	HOPCS-83680	Added support to show package pricing details correctly when charges are calculated per child.
38496330	HOPCS-83672	Deleting multiple records in Pricing Schedule no longer triggers the 'Unable to set Path Parameter request' error.
38491199	HOPCS-83629	In a scenario where Cashiering Parameter Fiscal Business Events is active and Reservation event New Reservation is configured, the Business Event record for the New Reservation event is displayed in the Business Event Status screen.
38488776	HOPCS-83594	Folio merge codes are updated for DEBIT, NET and GROSS amounts. In a scenario where a package rate exists, the correct values are displayed on the folio.
38483123	HOPCS-83518	In a scenario where Parameters for Advanced Packages and Fiscal Folio Printing are active, and an advance package with exclusive generates is posted to the reservation, the settlement Fiscal Payload contains the correct values for <GrossAmount> in the <TotalInfo> section of the payload, and the correct value is displayed on the folio.
38478587	HOPCS-83473	An update has been made to the search fields for Name and First Name in Folio History and Receipt History. In a scenario where specials characters or umlauts exist in the Name or First Name fields on profiles, these are considered when searching by Name or First Name in Folio History and Receipt History.
38458861	HOPCS-83255	In a scenario where the Package Wrapper transaction is located in Window 2, and some of the Package transactions are located in Window 1, the correct generate transactions are sent in the universal payload when you generate a fiscal folio.
38457447	HOPCS-83236	The Comp Posting Reversal API request sends the Authorizer ID, similar to the Comp Posting Approval request, when the Generic Authorizer OPERA Control is active.

BugID	JIRA #	Description
38448997	HOPCS-83184	Transaction codes configured by room type/class in Rate Codes Financial Transaction are not removed after Upgrade.
38436725	HOPCS-83071	The number field for Identification Type Passport is updated to accept values up to 80 characters long.
38431776	HOPCS-83020	Cashier ID validation has been removed for OHIP users when calling the putBillingCharges API.
38420203	HOPCS-82923	When Cashiering Parameter Fiscal Business Events is active, a validation is added to ensure the Fiscal Business Event consumer exists for the property.
38412992	HOPCS-82863	You can edit and change the Transaction code for an Article.
38401229	HOPCS-82786	In a scenario where block reservations include packages, and transactions are routed to the Block PM Account, folios generated with folio style 16 and 18 include details for the package amounts.
38396046	HOPCS-82764	Performance improvements have been implemented for the tax calculation process in OPERA Cloud. The average response time for key tax calculation services has been significantly reduced, resulting in faster processing and improved system performance. Performance Results: Distribution tax service (tax-svc): Improved from approximately 135 ms to 40.43 ms Calculate Taxes endpoint (OC): Improved from approximately 1400 ms (1.4 seconds) to 506.63 ms These enhancements deliver quicker tax computations during reservation, posting, and billing operations, improving your overall experience.
38395067	HOPCS-82755	When the OPERA Control setting is configured with the default transaction code, it will be used for charge posting if a mapping transaction code is not available for the outbound postings.
38394149	HOPCS-82749	Imbalance Analysis now automatically detects and resolves guest ledger discrepancies that occur due to package postings with a null trx_no_against_package (where FT_SUBTYPE = 'PK'). This enhancement helps maintain ledger accuracy by ensuring such discrepancies are promptly auto-corrected.
38392764	HOPCS-82739	Resolved an issue preventing editing or deletion of transaction codes generated with UDF functions after migration. It ensures that transaction codes using UDFs are now correctly included in all relevant transaction code calculations. You can now create, edit, or delete generates with UDF functions without encountering errors.
38390495	HOPCS-82717	The credit card history screen records the approval code when pay-only credit card refunds are processed through OPI Cloud.
38362659	HOPCS-82431	Enhanced the system to support Rate Code configurations that use both Base Rate and Best Available Rate Based Rate simultaneously.
38361502	HOPCS-82414	If you receive an error after applying the Routing or Package Allowance while posting charges, you can close the 'Routing and Package Allowance' prompt and return to the charge posting screen.
38361228	HOPCS-82411	When Cashiering Parameter Advanced Tax Handling for Deposits is active, the deposit and deposit tax are successfully matured the first time the billing screen is entered. When generating a Pro-Forma folio from the reservation before arrival, the deposit and deposit taxes are not matured.

BugID	JIRA #	Description
38360417	HOPCS-82392	In a scenario where a Payment Transaction Code is configured with a translation in a foreign language, and the same language is configured for the payee profile of a reservation, the Sample Deposit Receipt (sample_deprecpt.rtf) displays the translation when a payment method with the same Payment Transaction Code is posted.
38360396	HOPCS-82391	In a scenario where a Paidout Transaction Code is configured with a translation in a foreign language, and the same language is configured for the payee profile of a reservation, the Sample Paidout report (sample_paidout.rtf) displays the translation when the same Paidout Transaction Code is posted.
38350814	HOPCS-82297	The correct error message stating that the user is not authorized to update another users PIN is displayed.
38346870	HOPCS-82257	During End of Day closure, OPERA Cloud now automatically detects and corrects any temporary imbalance caused by currency exchange rounding for these package postings. The financial records are aligned at the end of day, ensuring an accurate summary in your property's financial reporting. No changes or corrections have been made to the Guest Ledger, preserving the original guest-facing amounts.
38337054	HOPCS-82140	Copying a package from one property to another includes Package Begin and End Date.
38335936	HOPCS-82116	The night_audit_jurnal Database table records the end of day start time and end time with actual values.
38331347	HOPCS-82063	In a scenario where Cashiering Function Credit Bill is active, and Cashiering Parameter for Tax Types is active, Credit Bills are successfully generated when Tax Type Calculation is set to PROFILE or RESERVATION.
38325866	HOPCS-81990	Copying a Promotion code template to a property is also copying the Update Outside Booking Dates' field.
38323715	HOPCS-81971	In a scenario where the Cashiering Parameter Auto Generate Credit Bill for Deposits upon Check In is active, the Credit Bill is generated successfully when entering the billing screen the first time for No Show/Pre Stay Charges and Cancelled reservations.
38320175	HOPCS-81958	Ability to create restrictions using Rate Codes with future sell date.
38315096	HOPCS-81878	Rate codes with future start dates are available to be linked to Promotion Codes. Rate Codes with past dates cannot be associated to Promotion Codes. Rate Codes are not removed from the promotion codes once inactive.
38312220	HOPCS-81840	The Chip and PIN payonly credit card refund transactions show in the CC history screen.
38310353	HOPCS-81816	The Imbalance tool logic has been updated to prevent you from applying payment directly to a child invoice if a parent invoice exists. If an attempt is made, the user now receives an error message: 'Master Invoice exists; posting payment is not allowed on this invoice.'
38308838	HOPCS-81804	You can generate Deposit Folios with a Fiscal Signature at the hub level, provided that all properties within the hub have the FISCAL FOLIO PAYMENT TYPES' OPERA Control left empty and that Fiscal Printing is enabled and properly configured.

BugID	JIRA #	Description
38307065	HOPCS-81786	When ORS license is off, we are able to update the article configs.
38306863	HOPCS-81784	The Routing Limits OPERA Control requires Automatically Transfer Generates with Main Transaction to be enabled for the Routing Limits option to be visible.
38300286	HOPCS-81684	In a scenario where Cashiering Parameter for Advanced Tax Handling for Deposit Folios is active and a Deposit is posted to the Default Deposit Tax Room, the deposit is matured successfully.
38298548	HOPCS-81647	You cannot check the balance without entering the prepaid card details on the prepaid card redemption screen.
38297153	HOPCS-81632	OPERA Cloud application only accepts credit card tokens. If an external system submits a create or update reservation request with an original credit card number, that number is removed, and the credit card payment method remains on the reservation without the card number.
38296744	HOPCS-81631	When the OPEN Folio step takes longer to close folios during End of Day, no timeout exception is reported. The details will be recorded in the change log.
38295358	HOPCS-81611	Changed Identify Owner Rate Code to Owner Rate Code Attributes.
38289616	HOPCS-81539	Cashier ID validation has been removed for OHIP users when calling the putBillingCharges API.
38289454	HOPCS-81537	The calculateTaxes API now accurately returns details for all OTA Tax Types. This has been validated by updating the OTA Tax Type from 1 to 69 for a specific transaction code and confirming the correctness of the response.
38287990	HOPCS-81518	A valid error message is displayed when you submit a transaction for comp posting approval for a property that is not integrated with a gaming system.
38281144	HOPCS-81436	OTA tax type field changed to non-mandatory when creating TAX transaction code from the template.
38270150	HOPCS-81331	Utilities - Transaction Management - Change Code Status You can now change transaction code statuses without encountering the stuck progress bar, and the operation completes as expected.
38252518	HOPCS-81177	When copying a reservation that includes a non-tokenized credit card, the credit card details are removed from the new reservation.
38252249	HOPCS-81173	You cannot access the Credit card wallet for a checked-out reservation.
38249488	HOPCS-81152	In a scenario where the language of the payee profile does not match the language of any reports in the Folios group, and you perform Check Out, the screen refreshes and displays the posted payment after OPERA Cloud informs you that a report in the configured language could not be found.
38238598	HOPCS-81052	The Authorizer ID is displayed when comp transactions are posted for a checked-out reservation with an open folio.
38231290	HOPCS-81000	Folio Style 18, labeled "Group Summary Folio (Room)", now generates the Group Summary Folio (Room) output. Folio Style 19, labeled "Group Folio Subtotal per Room (Date)", now generates the Group Folio Subtotal per Room (Date) output.

BugID	JIRA #	Description
38226523	HOPCS-80952	When you generate a Credit Bill and select a different Folio Style on the Report Destination pop-up window, OPERA Cloud generates with the selected Folio Style.
38218925	HOPCS-80880	Ability to attach a Rate Code that contains special characters within description to a Promotion Code.
38145457	HOPCS-80319	Rate Season dates are successfully updated when an overlapping pricing schedule exists.
38115287	HOPCS-80014	When Cashiering Parameter Advanced Tax Handling for Deposits is active, in a scenario where a deposit folio is posted to a transaction code with a tax generated, and a refund deposit folio for part of the original deposit folio total is posted to a transaction code with a zero tax generated, when the deposits mature, the correct postings and billing window balance are displayed.
38084574	HOPCS-79707	You can successfully use the Fix option within the Check Missing Invoices process without encountering unexpected errors. Imbalance issues related to old balance invoices with null columns are handled as intended.
38057758	HOPCS-79436	Changing Property, BAR Schedules Search fields DOW are being reset when invalid values are entered in New Schedule popup.
38044268	HOPCS-79266	Now, when you navigate to Administration → Financials → Rate Management → Rate Codes → New multiple times without entering any details or clicking cancel/back, you will not see any errors. The system will successfully redirect you to the requested page each time.
38018737	HOPCS-78940	Translated Rate Short Descriptions are saved in Channel Rate Mapping entries in Manage Translations.
37533644	HOPCS-74098	Once a reservation is created and checked in, any later modifications to the package configuration in the rate code will not impact the reservation. The package will continue to post based on the configuration that was active at the time of check-in, unless the rate is refreshed within the reservation.
37201986	HOPCS-70812	When you issue a prepaid card, the posting transaction codes generates are included in the total amount.
35759862	HOPCS-61333	Room types related to Delete and Create operation in Rate Configuration Changes Log are now showing.

Client Relations

BugID	JIRA #	Description
38550189	HOPCS-84232	For properties that are integrated with an external system for profile management, you are able to successfully perform profile lookups in the external system and download profiles to OPERA Cloud.
38505120	HOPCS-83749	You are able to delete the profile address successfully.
38477955	HOPCS-83464	The "Suspended Stays" screen will display the aggregate count of stays that are currently suspended up to a maximum of 50,000 count.
38477648	HOPCS-83460	When managing Membership Point Exceptions, you are able to Reject a Membership Transaction successfully.

BugID	JIRA #	Description
38441936	HOPCS-83111	You can edit a profile by clicking on its name from the reservation search listing screen, provided you have been assigned the "Edit Profile" user task.
38422782	HOPCS-82944	If you create a guest's profile using the phone number and email address and then continue to I Want To...Enroll Guest, the application behaves as expected.
38367322	HOPCS-82477	The Profile Restriction warning message is displayed on the warning popup based on the length of the text box as expected.
38347066	HOPCS-82265	When guest and contact profile are merged, the resulting profile type is contact.
38325806	HOPCS-81989	When the guest email is updated in the enrollment screen, the updated email is sent with the enrollment request.
38285791	HOPCS-81492	During profile creation, the Salutation and Envelope Greeting fields are automatically populated on the privacy popup based on the Title configuration.
38279614	HOPCS-81414	The reprocess action at row level or page level initiates the reprocessing of the selected records in the suspended profiles list.
38268417	HOPCS-81310	The future and past panel for the Profile History displays a maximum of 50 reservations; past reservations are in descending order and future reservations are in ascending order.
38267078	HOPCS-81287	You are able to delete the existing titles.
38241663	HOPCS-81094	Keywords are correctly copied to subsidiary profiles when a relationship is added to the Master profile after the initial configuration, provided the 'Copy to Subsidiary Profile' is configured for Keywords.
38218695	HOPCS-80870	The reprocess action at row level or page level initiates the reprocessing of the selected records in the suspended profiles list.
38205067	HOPCS-80786	When the membership level is changed, the Membership Expiry date is updated automatically based on the configured expiry period rules.
38192268	HOPCS-80668	Profiles are not converted to mini profiles when a new profile with the same profile number is sent from the external system.
37996149	HOPCS-78742	For the OPERA Cloud Property Management System, properties that are connecting to OPERA Cloud Central and then to OPERA Cloud Central (Loyalty), the profile lookup and download and new membership functions are working as expected.
37959296	HOPCS-78413	You will receive the correct error message when an invalid email id is added to a profile.
37925883	HOPCS-78126	On successful processing, the stays that were suspended are created in OPERA Cloud Central including the payment method sent from PMS.

Commissions

BugID	JIRA #	Description
38434235	HOPCS-83043	You can attach/detach an existing reservation for a Travel agent/ Source.
38313048	HOPCS-81850	You can create stop processing codes from commission management.

Country Specific

BugID	JIRA #	Description
38478920	HOPCS-83481	Country Specific - Portugal The following is applicable when Country Mode = PT. For properties in Portugal, OPERA Controls > Accounts Receivables > Parameter > Create Invoices with Negative Amounts must be set to OFF. In a scenario where the property is incorrectly configured and OPERA Controls Accounts Receivables Parameter for Create Invoices with Negative Amounts is set to ON, when attempting to create a negative Invoice in Accounts Receivables, the error 'Negative postings are not allowed for Portugal. Set the OPERA Control Create Invoices with Negative Amounts to Off.' is displayed, and the invoice is not created. This ensures folios with a negative balance are not generated.
38461110	HOPCS-83284	Country Specific - Hungary, Poland, and Portugal An update is made to the TAXAMOUNT column to make it a numeric value and not a string value (e.g., 7142.5) in the view which is used when generating Pro-Forma and Information Folios, allowing these folios to be generated successfully when containing large amounts.
38459814	HOPCS-83274	Country Specific - France In a scenario where an Information Folio is generated with Folio Style 16, the report generates successfully.
38446422	HOPCS-83156	Country Specific - Portugal In a scenario where a deposit folio is generated and an error occurs due to Signature Generation failing, the record is internally voided for the deposit and deposit tax postings.
38426099	HOPCS-82988	Currency Decimals is updated to 2 decimals for MKD (Macedonian Denar) for properties created in new chains. Existing Chains and properties are not updated and display zero decimals for this currency.
38385503	HOPCS-82662	Country Specific - Portugal In a scenario where a deposit folio is posted to a reservation, and the Default Deposit Tax Room is defined in OPERA Controls but not checked in, an error is displayed to the user informing the 'Default Deposit Tax Room xx is not checked-In'.
38290563	HOPCS-81558	Country Specific - Italy In a scenario where you generate a Deposit Folio, check-in the reservation, and generate a Fattura folio, the Italy E-Invoice Exports (IT_E-INVOICE,IT_E-INVOICE_DAY) and the Italy E-Invoice Wrapper Exports (IT_E-INVOICE_W,IT_E-INVOICE_W_DAY) includes the deposit information in the XML record for the folio. Note: The Exports do not need to be created from template for this change to take effect.

BugID	JIRA #	Description
38289036	HOPCS-81526	Country Specific - Philippines In a scenario where an advanced packages is active, and the rate code or reservation has a package attached with an allowance, the folio footer breakdown includes the package amounts. NOTE: To display the correct figures in the folio footer totals, the package profit and package loss transaction codes for the package must be marked as 'Revenue Group' and have the same transaction code generates as the main transaction codes linked to the package.
38062705	HOPCS-79496	Country Specific - Italy In a scenario where you generate a Fattura folio with a Wrapper transaction, the elements for <PrezzoUnitario> and <PrezzoTotale> populate with the net amount.
37808085	HOPCS-77203	Country Specific - Hungary, Poland, and Portugal An update is made to the TAXAMOUNT column to make it a numeric value and not a string value (e.g., 7142.15) in the view which is used when generating Pro-Forma and Information Folios, allowing these folios to be generated successfully when containing large amounts.

Distribution

BugID	JIRA #	Description
38483321	HOPCS-83523	Channel Room Types can be copied across multiple channels within a property. This reduces time spent on initial setup for a new room type for multiple channels and also helps keep the channel room type in sync across multiple channels.
38084257	HOPCS-79704	In OPERA Cloud, Channel Rate plans can be filtered using multiple channel rate plan codes or multiple property rate plan codes.

Events

BugID	JIRA #	Description
38480670	HOPCS-83499	You can expand and collapse the last Menu Item Class in the configuration menu and it works as expected.
38436579	HOPCS-83066	When you edit an event resource and then either save or cancel, the application lands back on the event resource you were initially working on.
38412689	HOPCS-82861	The information folio in style 22 displays any applied discounts below the total amounts in the same font and format.
38412245	HOPCS-82853	You can add menus to events from the menus drawer in a catering package successfully at admin.
38381570	HOPCS-82629	You can create events on the block's shoulder dates. If the shoulder dates are modified and any existing events no longer fall within the new shoulder date range, the system displays a message and prevents the change to ensure all events remain within valid dates.

BugID	JIRA #	Description
38352112	HOPCS-82310	When the catering currency is different from the property currency, the catering package and template configuration screen display the catering currency. Also when you access the catering package screen or the manage package screen from the block presentation, you do see the catering currency.
38350499	HOPCS-82293	Setup styles cannot be deleted when attached to a catering package.
38326530	HOPCS-82010	Expected attendees are updated from Manage catering packages.
38310977	HOPCS-81824	You can generate the Information Folio in style 21 or 21 as expected.
38280370	HOPCS-81431	When the Keep Event Details on Type Change OPERA control is off, the event name, event times and forecast revenue will be updated based on the configured values for the new event type. When the control is on, the event name, event times and forecast revenue will remain the same unless the new event type belongs to a different meal period.
38256721	HOPCS-81207	You can Rest search criteria at the Function Diary screen using Reset link.
38242368	HOPCS-81102	Shift block displays a message when an event is booked in a guestroom and there is no availability at the room type level. This message also displays in the event creation process when there is no availability at the room type level.

Exports

BugID	JIRA #	Description
38213498	HOPCS-80842	Now you can view the generated exports displayed in chronological order, which are created via Miscellaneous/ Exports<General/Back Office >.

Front Desk

BugID	JIRA #	Description
38516796	HOPCS-83877	In properties where the 'Do Not Move' and 'Advanced Daily Details' OPERA Controls are active; you can mark each room segment as 'Do Not Move' while assigning the room. Removing the 'Do Not Move' status from any of the room segments does not affect the other room segments.
38516737	HOPCS-83874	The Manual Assign flow from the Room Assignment screen is updated to present one reservation after the other, when multiple reservations are selected for assignment.
38463659	HOPCS-83310	In properties where the 'Do Not Move' and 'Advanced Daily Details' OPERA Controls are active and you do not have the 'Do Not Move' user task granted, the Move Room flow is updated to allow you to complete a scheduled room move, even when the move in room is marked as 'Do Not Move'. Users without the 'Do Not Move' user task cannot change the scheduled room but they are able to complete the room move into the previously scheduled room.

BugID	JIRA #	Description
38446156	HOPCS-83153	The Room Move tile title header is adjusted to fit the name based on the selected user language.
38442179	HOPCS-83115	In properties where the 'Back to Back Handling for Linked Reservations' OPERA Control is active, the process of assigning a room is updated. When one Back to Back (B2B) reservation is already checked in and you are assigning the future B2B reservation, a message advising of a Room Type mismatch no longer displays and you can search for the same room as the in house B2B reservation. You can easily find out the room of the in house reservation by clicking on the 'Linked Reservation' link in the Additional Information section of the screen.
38370778	HOPCS-82531	When an Early Check Out is processed after a room move has been completed for the same OPERA Business Date, the last room occupied is retained on the reservation.
38343349	HOPCS-82209	The Perfect Fit functionality helps you to avoid gaps in Room Assignment. When determining if a reservation is a perfect fit, OPERA Cloud considers reservations and OOO/OOS records. For example, if you are assigning a reservation for 4 nights and a OOO/OOS record exists starting in 4 days or a reservation is coming in in 4 days, then that room will be considered a perfect fit for the reservation.
38313455	HOPCS-81852	You can move the room for a checked in reservation to a different Room Type without being blocked by negative availability on the original Room Type.
38307104	HOPCS-81788	In Room Diary, you can move a reservation to another room after check in by using the I Want To Move Room option or by dragging a reservation and dropping it to another room.
38296316	HOPCS-81623	Performance is improved when unassigning/removing the room from a reservation.
38294638	HOPCS-81606	In Guest Messages under Front Desk Workspace, you may select all recipients reservations from a page. RESTAPI In Guest Messages, the Maximum Limit for recipient is changed from 2000 to 20000.
38270126	HOPCS-81330	In properties where the 'Back to Back Handling for Linked Reservations' and 'Shares' OPERA Controls are active, the assign room flow from the Check In Reservation screen is updated to assign the same room to any Back to Back Staggered Share reservations selected on the Share and Back to Back selection popups.
38264328	HOPCS-81269	In Guest Messages under Front Desk Workspace, when you select the Load More Results button, the page loads up to 25 more records at a time.
38257653	HOPCS-81218	When reassigning a reservation, that belongs to a block, into a room type with no block inventory, you can borrow from the block and complete the reassignment.
38115827	HOPCS-80016	In properties where the Enrollment OPERA Control is active and you are enrolling a guest from the Check In screen, the Membership Type and Number fields will refresh after the enrollment and show the new information. The Enroll Guest link will also be removed after successful enrollment.

Integrations

BugID	JIRA #	Description
38586630	HOPCS-84662	From the SVS Interface, OPI cloud configuration link navigates the user to the Tenant configuration screen.
38551116	HOPCS-84242	The outbound RATE resync message does not include the package attribute in the outbound OXI XML when there are no packages defined in the rate details.
38511134	HOPCS-83813	The Outbound Configuration DVM Mapping screen was enhanced so that the External Property field now accurately updates and reflects recent changes after cache clearing, ensuring correct the property values are sent to external systems.
38499679	HOPCS-83697	Two new property-level OPERA Controls are available under the Rate Management group: - 'External Availability, Rates and Inventory' parameter enables sourcing of availability and pricing from an external application using a service locator, without requiring Fixed Rates in OPERA Cloud. - 'Offline Rate Code' setting defines the rate code to be used when the external application for Availability, Rates, and Inventory is unavailable, ensuring business continuity during service interruptions.
38472137	HOPCS-83397	When changing the room assignment for a reservation prior to check in to a room with a different room status then the room previously assigned, the UPDATE RESERVATION business event that gets generated will include the change in value of Room Status for the reservation.
38468363	HOPCS-83351	"Data Value Mappings" UI under "I Want To" is available only for the External systems created manually in OPERA Cloud External System UI and Applications Registered in OHIP Developer Portal.
38448556	HOPCS-83180	1) When a reservation is created or updated with a credit card payment method via external systems using OHIP APIs (PutReservation or PostReservation), the CardOrToken field will always send a token if the resort has either the custom token, internal token, or vault feature enabled. 2) The getReservation API response returns the CardOrToken field as a token if the resort has either the custom token, internal token, or vault feature enabled. 3) When credit card details are fetched using the getCardDetails OHIP API, card token information is returned if the resort has either custom token, internal token, or vault feature enabled.
38431587	HOPCS-83019	Manual credit card validation during channel reservation workflow at non-OPI properties now processes correctly.
38419301	HOPCS-82914	The Credit Card number has been removed from OXI XML when the property is OPI Vault enabled. OXI is acting as the client and invocation fails to HOME POD PMS Interface servlet.
38408304	HOPCS-82825	OXI does not remove the package information while processing the Inbound Reservation message process, modified values are updated and retains existing values.
38382647	HOPCS-82640	Cloud Hub updates message status correctly for inbound message processing.
38376913	HOPCS-82582	Resolved a tokenization issue in the flow where inbound OXI was acting as a client.

BugID	JIRA #	Description
38353932	HOPCS-82339	PROFILE's created in OPERA Cloud using OXI will have PROFILE Restrict flag as per restrict flag in OXI Inbound message.
38341308	HOPCS-82174	RATE HEADER Business Events trigger for external systems when creating new Rate Codes.
38336005	HOPCS-82118	QueryChainInformation operation is working as expected with the response giving right elements.
38310757	HOPCS-81821	Enhanced error handling when copying a configured trace text from one property to another.
38296459	HOPCS-81627	To ensure high data privacy and security for vaulted properties, the credit card token is shared in the CreditCardNumber field for Business Events through both streaming and polling (getBusinessEvents) APIs.
38294792	HOPCS-81608	Inbound reservations with credit cards are inserted with cc payment.
38285660	HOPCS-81487	The accompanying guests information added via OWS is included in outbound messages sent to the external system.
38269035	HOPCS-81318	Client credentials are now handled to strip only trailing whitespace and newline characters, preventing invalid authentication issues.
38217796	HOPCS-80860	OWS can perform payment action when Custom Token Provider OPERA Control active.
38169620	HOPCS-80468	You can format the DefRef_View in User Defined Formatting in DLS IFC Config. For example, using the following expression will send the Key Start Time on a 24 hours time format with a colon separator between hours and minutes: to_char(START_TIME, 'HH24:MI')
38056440	HOPCS-79408	OPERA Cloud Central properties with the Room Rotation OPERA Control active connected to OPERA 5 PMS properties with Oracle Vacation Ownership (OVOS) active can have Ownership Records and Owner Referral Records created in OPERA Cloud Central for Owner and Owner Referral Profiles.
38045845	HOPCS-79277	When Profile OXI XML payload does not contain Language ID, the default language code set in OXI Interface Controls is used for the Profile created.
38031131	HOPCS-79041	The SSOT variable OHIP_BE_EXCLUDE_EMPTY_ELEMENTS is set to false by default. The Business events generated will continue to include empty elements in the Business Event payload with this set value.
37966784	HOPCS-78447	OPERA Cloud reservation gets created/updated with the origin code received in the reservation XML message.
37827054	HOPCS-77361	Cloud Hub applies the configured Interface Mapping conversion defined for Room Type and process inbound OXI XML Rate message.
37761841	HOPCS-76703	Integration users can access services reliably without unexpected access issues when making repeated requests.

Inventory

BugID	JIRA #	Description
38564288	HOPCS-84414	Property list field is populated based on the OPERA Controls that are active for Yield Categories.
38510017	HOPCS-83799	Rooms Sold Person and Adults in house of Package forecast group is considering In House, Checked-In and Arrival guests.
38484898	HOPCS-83554	In Property Availability Child Age buckets are available when OPERA Control Child Rates By Defined Buckets is active and when Guest Age Categories OPERA Control is inactive.
38386948	HOPCS-82691	Ability to Delete or Inactivate Room Type attached to a Rate Code that contains special character.
38372776	HOPCS-82550	Inventory screen View Options: In Use and Total in Stock are not longer available until the next enhancement.
38314696	HOPCS-81869	The Date can be selected for more than 2 years in Sellable Availability screen.
38123376	HOPCS-80102	Sell limit now correctly retains and displays the original value after canceling an edit in Property Availability, instead of showing previously entered temporary values.

Miscellaneous

BugID	JIRA #	Description
38489608	HOPCS-83606	Accessing OPERA Cloud through bookmarked deep links has been optimized to improve performance, reducing load time and improving navigation efficiency.
38463806	HOPCS-83313	Guest Message Text Message configuration (including merge code) for a property is successfully saved in Delivery Method configuration.
38438155	HOPCS-83083	The origin code for a reservation at the time of booking is included in the NEW RESERVATION entry in the reservation's changes log.
38361953	HOPCS-82421	Emails are generated when the EMAIL SUBJECT contains special characters (EG ", /)
38232660	HOPCS-81002	The correct Identity URL is launched when you click the Identity Management link from the side menu
38198571	HOPCS-80738	You can successfully configure a guest text message with valid seconds in the time in seconds field via Administration > Interfaces > Delivery Management.
37988232	HOPCS-78668	You can add a new dashboard page or edit an existing page, with the page name updated to reflect the latest changes.
37725750	HOPCS-76271	I-ORG users without assigned roles are correctly identified as invalid users during the pre-validation process.
36836719	HOPCS-68174	Change Location is disabled when OPERA Cloud is accessed via a deep link to the presentation page.

Mobile

BugID	JIRA #	Description
38565349	HOPCS-84421	You will receive notifications when the End of Day has been initiated and the "Roll Business Date" procedure is completed. The count on the Ask Oracle button increases, and a Notification Received banner is displayed.
38516043	HOPCS-83859	When the Task Companion Timer is turned off, the Attendant in Room indicator is still displayed when the room is started.
38469568	HOPCS-83373	You can view and set rooms to Out-of-Order/Out-of-Service Status in both OPERA Cloud and OPERA Cloud Mobile.
38447372	HOPCS-83174	You can view Supplies in the Task Companion.
38444782	HOPCS-83141	You can manage the housekeeping related attributes of a room from the Task Companion.
38413965	HOPCS-82872	You can search and filter reservations in the Arrival, Departure and In-House modules.
38356241	HOPCS-82351	You can mark a Task Sheet as completed only if no room has been started in the Task Sheet Companion.
38346784	HOPCS-82254	You can log out and log back into OPERA Cloud Mobile.
38346560	HOPCS-82249	You can view labels and application-related text displayed in OPERA Cloud Mobile translated into a select list of languages.
38305470	HOPCS-81757	As an Enterprise-Level user with access to multiple chains, you can select a chain that you have access to upon logging into OPERA Cloud Mobile.
38300948	HOPCS-81701	The Room Status for Clean rooms when the Inspected Room functionality is inactive, is indicated by the correct icon when a room is in Out-of-Order or Out-of-Service status.
38282390	HOPCS-81450	Deleting a maintenance request also deletes the associated images.
38199029	HOPCS-80744	Re-login in OCM after sign out shows expected behaviour.
38185196	HOPCS-80592	When you log out from the Ask Oracle User Menu, you can log back into OPERA Cloud Mobile.

Property APIs

BugID	JIRA #	Description
38603532	HOPCS-84898	You can create a routing instruction through an API request using a transaction code that does not have manual posting enabled.
38589674	HOPCS-84705	Pricing Schedule is being updated and does not split existing pricing Schedules by Room Types.
38466454	HOPCS-83335	Pricing Schedule is being updated and does not split existing pricing Schedules by Room Types.
38447005	HOPCS-83165	The maximum limit for the "getCityPostalCodes" operation is enhanced to 1000.
38432090	HOPCS-83027	The OPERA Cloud user interface is updated to use the completeOutOfServiceRooms API when completing or deleting an Out of Service (OOS) room, ensuring correct processing and alignment with available API endpoints.

BugID	JIRA #	Description
38419736	HOPCS-82919	Share separation can now be performed without providing query parameters in the deleteShareReservation and deleteShareReservationByExtId APIs.
38408516	HOPCS-82829	The roomAssignments API is updated to return a meaningful error message when: - Room Segment Details are missing ("Room segment details are missing. Please provide both roomSegmentBeginDate and roomSegmentEndDate to process the room assignment.") . Room Segments are available when the Advanced Daily Details OPERA Control is active. - An attempt is made to change the room for an arrival reservation with an already checked in share reservation ("Room cannot be changed. Checked In Sharers exist."). Share functionality is available when the Shares OPERA Control is active.
38352888	HOPCS-82318	Performance of Item Availability API improved.
38331915	HOPCS-82070	The "hasMore" response element for the countries' API/ countries displays as False when there are no more countries to show in the Geographic Management> Country screen.
38280882	HOPCS-81433	You can create shares as part of postReservation operation (RSV) when the RQ has "reservationNotification" set to 'true'.
38144354	HOPCS-80311	When adding an email address to a profile using postProfile and putProfile, the emailFormat is handled as follows: 1. If "HTML" or "Html" is specified, it is returned as "Html" when retrieving the email address for backward compatibility. 2. If any other emailFormat is specified, it is returned as is when retrieving the email address.
38132509	HOPCS-80189	getAvailability with a Promotion Code with more than 20 characters with correct validation message as a response.
38071038	HOPCS-79558	When sending a postInventoryItems as 7 days, in the response includes 8 days as it counts end date and start date as well.
38061035	HOPCS-79465	Daily Item Inventory can be created via postinventoryItems api.
37889038	HOPCS-77830	emailFormat type is removed from the crmoutbound.json API specification and accepts any email format.
37883469	HOPCS-77789	The postCombineShareReservationsByExtId API response body contains HATEOAS links for delete operation for the status code "201 Created".

Reports

BugID	JIRA #	Description
38626846	HOPCS-85150	You can successfully create Shift Reports by selecting a report that was copied and renamed through Manage Reports from the available reports list of values.
38480662	HOPCS-83498	You will see data for the month that is selected in the parameters date range for report Country/Nationality Statistics by Month.
38426865	HOPCS-82991	On the Reservation Cancellations (rescancel) report, Revenue Loss for component suite reservations is calculated based on the number of rooms booked (in the case of multi-room bookings) and the number of stay nights on the reservation.

BugID	JIRA #	Description
38378368	HOPCS-82602	When there is only one reservation type available to be selected on the Book Now screen based on Reservation Type Schedules configuration, the reservation type will be defaulted regardless of the value in the OPERA Control 'Default Reservation Type for a New Reservation'.
38369515	HOPCS-82499	When generating the Market Segment Totals (res_forecast2) report, you can use the report parameter 'Room Type' to filter the results on the report by the selected Room Type(s).
38362812	HOPCS-82434	In the blk_forecast report, the rooms owner list of values displays the owner codeand, and the owner's name as expected.
38310152	HOPCS-81815	In the Package Forecast (pkgforecast) report, customized report parameters are now correctly saved even when the Package Code contains special characters.
38107023	HOPCS-79942	Reports processed for more than 10 mins will terminate with a timeout error
38065703	HOPCS-79513	When you generate the rep_busblock_list report, the revenues displayed in the report match the revenues shown on the block presentation, as expected.
37741934	HOPCS-76482	The sample_mem_enroll_agent report shows the correct date and timing matching the date & timing when the membership was attached in the profile change logs.
37516976	HOPCS-73925	When you generate the sample_bqt_chk_folio_by_event or by_rev the translation for the Discount % only shows the first 13 characters. By limiting the field to 13 characters you avoid getting an error when generating the reports.

Reservations

BugID	JIRA #	Description
38609257	HOPCS-84942	The Cancel Date and Cancel Time in the Reservation Cancellations (rescancel) report are aligned with the property's time zone as specified in the property configuration.
38591912	HOPCS-84732	In the Reservation Sales screen, In Progress reservations retain previously added items after navigating away from the Items tab or refreshing booking validations.
38586854	HOPCS-84668	For properties with the OPERA Control 'Discount for Fixed Rate' active, when the rate is refreshed for a reservation with a discount, the reservation remains 'fixed' with the existing discount amount applied to newly refreshed rate amount.
38553773	HOPCS-84278	Enhanced error handling for evaluating global alert conditions.
38548231	HOPCS-84204	In the Reservation Sales Screen, validation occurs when you proceed to book from the availability result, and an appropriate validation message is displayed if the selected rate has an access exclusion or if a non-promotional rate is selected with a promotion code populated.

BugID	JIRA #	Description
38524081	HOPCS-83946	When the OPERA Control 'Discount for Fixed Rate' is active, if a discount is entered while making a reservation on the Look to Book Sales Screen, the fixed rate check box is automatically selected, and the reservation is saved as a fixed rate reservation.
38519795	HOPCS-83909	When you reassign a room using drag and drop in Room Diary, the Assign Room screen shows guest and reservation information.
38507562	HOPCS-83786	In the Reservation Sales screen, long guest profile names are truncated in the Find Reservation screen, and the full name is displayed in the tooltip.
38492075	HOPCS-83632	For properties using Promotion Codes, configured line breaks in the description and instruction fields are visible when viewing the Promotion Code's details on the Look to Book Sales Screen.
38481609	HOPCS-83503	You can extend a reservation which had a room move on the original departure date regardless of if the 'move out room' is occupied or reserved by another reservation.
38479137	HOPCS-83486	When the OPERA Control 'Discount for Fixed Rate' is active, if a discount is entered while making a reservation on the Look to Book Sales Screen, the fixed rate check box is automatically selected, and the reservation is saved as a fixed rate reservation.
38478797	HOPCS-83478	Hovering over deposit or cancellation rule descriptions displays the full text in a tooltip.
38474236	HOPCS-83417	When updating the rate code on a share reservation where the share rate distribution method is 'Entire', the 'Entire' rate distribution method is applied to the reservation being updated, regardless of which reservation has the rate amount previously applied.
38470262	HOPCS-83872	The advance deposit amount is retained on the Book Now screen in the left panel when the reservation type is updated.
38469929	HOPCS-83379	The amount displayed on the Cancel Reservation and Confirmation Screen displays the expected thousands separator and decimals.
38464686	HOPCS-83322	When copying a reservation, the 'No Post' value gets inherited from the original reservation.
38459749	HOPCS-83272	When adding routing instructions and a method of payment from manage block reservations and applying the changes to other block reservations, the routing instructions and method of payment are applied to those selected reservations.
38459616	HOPCS-83269	Discount is displayed correctly when credit card info with OPI is entered before a discount code
38459047	HOPCS-83264	When importing a Block Rooming List, you are able to select the 'i' tool tips to view helpful information for mapping columns prior to uploading the import file.
38452505	HOPCS-83216	In the Reservation Sales Screen, for properties where Unique confirmation number for linked reservations is OFF, when multiple reservations for different properties are added to the trip composer to create linked reservations, all the reservations are created and display in the Recent Reservations tile.

BugID	JIRA #	Description
38452485	HOPCS-83215	In the Reservation Sales Screen, for linked reservations, the most recently added reservation tab is selected as the one in focus when going to the Overview screen. The order of the linked reservation tabs remains the same as the order in which the reservations were created. Guest names adhere to the format of First Last.
38444539	HOPCS-83140	Overlapping Arrival date calculates Package Pricing Exceptions. Overlapping Arrival date calculates Package Pricing Exceptions. And Rate Information Price matches Rate Search result Price.
38443118	HOPCS-83128	In the Reservation Sale Screen search screens, hovering over a truncated value displays a tooltip with the full value.
38442190	HOPCS-83116	In the Reservation Sales Screen, in the Overview screen, when clicking the Book button and the validation banner appears, once those errors or required fields are addressed, the banner automatically closes.
38432562	HOPCS-83033	By selecting the Create Reservation button, the new reservation flow is initiated on the Reservation Sales Screen.
38427196	HOPCS-82993	If you initiate an update to the reservation type from the Payment Instructions panel and then select 'Cancel' to abort the changes, the reservation type remains unchanged. This ensures that no unintended updates are applied when changes are canceled.
38426018	HOPCS-82986	In Bookings > Reservation Workspaces > Traces, when the created user is longer than 12 characters, it is truncated with an ellipsis and hover to display the full user name to provide more space to display the trace text message.
38417077	HOPCS-82894	For properties with a currency format set to zero decimals, when making a reservation on the Look to Book Sales screen using a 'Base Rate' type rate code that has a change in rate amount over the duration of the stay, the correct nightly rate is saved for all nights after reviewing the Total Cost of Stay / Rate Information.
38415060	HOPCS-82884	During the Copy Reservation action, if Item Inventory and Packages are unchecked in the "Select Reservation Information to be copied" window, packages and items will not appear on the Look to Book > Book Now screen.
38414825	HOPCS-82883	In the Reservation Sales Screen, the deposit and cancellation amounts displayed in the Policies and Reservation Type sections are shown in the property's local currency.
38408016	HOPCS-82822	The "View in Currency" option is available in the Rate Info section, accessed from the reservation's Stay Details.
38401069	HOPCS-82784	You can scroll through and view all block availability results in the Reservation Sales Screen without the list jumping, even when no Global or Hub level Sell messages are configured.
38399080	HOPCS-82780	In properties where the Shares OPERA Control is active, the Share selection popup has been enhanced to automatically select all records exclusively during the Room Assignment and Check In and Move Room workflows. This targeted update streamlines the user experience, reduces manual effort, and helps ensure greater accuracy during front desk operations.
38396218	HOPCS-82768	In the Reservation Sales Screen, improvements have been made so that the calendar opens every time when clicking on any calendar icon.

BugID	JIRA #	Description
38396154	HOPCS-82766	In the Reservation Sales Screen, users can enter or select February 29 during a leap year.
38392983	HOPCS-82742	In the Reservation Sales Screen, no currency warning message is displayed in the Rate Information section when toggling between the Room & Rate Details and Policies tabs.
38391486	HOPCS-82731	You are able to post Reservation Preferences using postReservationPreference API.
38388183	HOPCS-82701	In the Reservation Sales Screen, if you cancel from the closing script and go back to the trip composer, the reservation is displayed in the trip composer with no errors.
38377600	HOPCS-82601	Profile search by Accounts Receivables Number displays matching results in the Reservation Sales Screen.
38377151	HOPCS-82595	In Reservation Sales Screen, preferences do not duplicate when selecting the same profile from the overview screen.
38374477	HOPCS-82561	The Reservation Sales Screen consistently preserves the selected month and date, irrespective of the current business date.
38369964	HOPCS-82506	The ability to create/edit and delete reservation notes is restricted to users with the Reservation Management>Reservation Notes >New/Edit Reservation Notes and Delete Reservation Notes OPERA Cloud tasks in the 'Bookings' group respectively.
38365986	HOPCS-82466	Packages are correctly attached to all or selected block reservations using the "Apply All" functionality when the arrival and departure dates are updated on the reservations.
38361992	HOPCS-82422	Enhanced routing instruction updates for block reservations to prevent unintended changes when applying updates across multiple reservations. If the reservation designated to receive routed room charges is included in the 'apply to other reservations in block' selection, its routing instructions are not modified.
38356448	HOPCS-82353	For packages with configured package pricing exceptions, all applicable exceptions are considered when adding a package to a reservation.
38353326	HOPCS-82323	In the Reservation Sales Screen, you can update the date field by entering a plus sign (+) followed by a number, which will adjust the date to the original date plus the specified number of days.
38347728	HOPCS-82279	You can enter unformatted dates on the Reservation Sales Screen, and it will automatically convert your entry to the correct date format, populate the year if it is omitted, and recognize the next valid future date.
38347659	HOPCS-82277	In the Reservation Sales screen, when a profile is updated on an in-progress reservation, all existing preferences are cleared and replaced with the preferences associated with the newly selected profile.
38346978	HOPCS-82263	In the Reservation Sales Screen availability search, when you select a single block from the Block dropdown, the selection is retained after clicking 'Search' and remains visible in the filter chip following the search.
38344914	HOPCS-82221	You can use Mass Update Reservations to update the stay dates of multiple reservations at once, regardless of if they have packages attached.

BugID	JIRA #	Description
38344725	HOPCS-82220	Payee field from the routing instructions is showing the company name when the routing is auto-populated from the company profile.
38339874	HOPCS-82159	Multi-night reservations created from the Room Diary with a change in rate amount over the reservation stay dates are created with the originally selected room number regardless of the Advanced Daily Details OPERA Control being active.
38332577	HOPCS-82077	On the Reservation Sales Screen availability results, the rate range for each rate code displays the highest and lowest prices associated with that rate code.
38327005	HOPCS-82015	When the same payment method is used for multiple reservations on the same (non-primary) folio window within a group block, the payment method can be removed from all selected reservations by making the change in 'Manage Block Reservations' and choosing the option to apply the change to other reservations in the block.
38325629	HOPCS-81984	When the discount amount or percentage is updated on the Reservation Sales Screen, the rate amount is automatically refreshed to reflect the new value.
38325512	HOPCS-81983	In the Reservation Sales Screen, profile identification information is editable and able to be deleted.
38317161	HOPCS-81916	In the Reservation Sales Find Reservation screen, when multiple properties are searched for with an arrival date, applicable results for all properties in the search are displayed.
38316511	HOPCS-81905	When a guest profile filter chip is removed in the Reservation Sales Screen availability search, it is no longer attached to on-hold reservations.
38316417	HOPCS-81903	For properties with the Always Use Fixed Rate OPERA Control active, when creating a reservation on the Look to Book Sales screen with a change in rate amount over the reservation stay dates. the change in rate is saved regardless of if routing instructions are added at time of reservation creation.
38312822	HOPCS-81845	The NO POST selection configured on a payment type is applied appropriately when that payment type is selected for a reservation.
38304002	HOPCS-81738	When searching for multiple blocks on the Reservation Sales Screen and one of the selected blocks does not have any rooms allocated, an appropriate message is displayed in the block availability for that block: "There are no rooms allocated to this block".
38301371	HOPCS-81501	When creating share reservations for a group block using the group rooming list, the default selection for the share rate distribution method is inherited from the OPERA Control 'Default Share Price Distribution Method'. If no selection is noted in the OPERA Control, or if the selected value is 'Custom Split', the default value for selection no the Rooming List screen will be set to 'Split'.
38300006	HOPCS-81668	Award Rate Code with Pricing schedules display properly in the Look to Book screen.
38299982	HOPCS-81666	When adding multiple reservations using the trip composer, and using 'drag and drop' to select a room/rate combination for the final segment of a reservation, the completed reservation is added to the trip composer and you can start another availability search to add an additional reservation.

BugID	JIRA #	Description
38299930	HOPCS-81665	When New/Edit user task is disabled, the user is able to add or update item inventory in existing or new reservation.
38290268	HOPCS-81550	The Dropdown button will now possess the expected color.
38289807	HOPCS-81543	In the Reservation Sales Screen, you can continue booking a promotion rate even when both Promotion and Rate Code filters are selected.
38288861	HOPCS-81523	In the Reservation Sales Screen, rate amounts are converted per Property Exchange Rates configured when selected from the currency LOV.
38285678	HOPCS-81488	When applying a discount to a rate for a single date in Daily Details, the effective rate amount is automatically refreshed to reflect the applied discount.
38282957	HOPCS-81456	The advanced search results now render the Map view as expected.
38281432	HOPCS-81437	Rate pricing is displayed correctly for more than one night when a package is attached to a block.
38274278	HOPCS-81366	In the Reservation Sales Screen, preferences added in the advance search screen are visible under Reservation and All tabs in the preference drawer on the Overview screen.
38273967	HOPCS-81361	In the Reservation Sales Screen, usability improvements have been made so that the trip composer closes appropriately when selecting a rate via the book arrow icon.
38273752	HOPCS-81356	Performance improvements for opening a reservation when multiple global alerts are configured for the property.
38270717	HOPCS-81333	The ability to add a package to a reservation is restricted to users with a role with the OPERA Cloud task 'Reservation Management>Packages>New/Edit Packages' within the 'Booking' group.
38268019	HOPCS-81303	The commission checkbox is automatically selected when a Travel Agent or Source profile containing a commission code is added to a reservation using the Edit with Look to Book action.
38264924	HOPCS-81271	When searching for a reservation using reservation search, you can search by room using both upper and lower case characters.
38254859	HOPCS-81197	Applicable notes from profiles associated with a reservation during booking in the Look To Book Sales Screen are automatically attached to the confirmed reservation.
38250293	HOPCS-81156	[REST API] For properties with the Profiles Per Day OPERA Control inactive, you can add a reservation contact to a reservation using the 'reservationProfiles' object and 'reservationProfileType' of 'ReservationContact' in the request for either postReservation or putReservation operations (RSV).
38249319	HOPCS-81151	Completed traces are displayed for linked reservations.
38246570	HOPCS-81122	You should be able to fetch the profiles using basic search and RSS screen without much delay.
38243085	HOPCS-81104	You can now attach a Market Group Code of up to 20 characters to a Market Code.
38207150	HOPCS-80806	The Addressee field should remain populated with the added profile after refreshing the panel Linked Profile.

BugID	JIRA #	Description
38180089	HOPCS-80553	Clicking the expand (+) button for example: Reservation Notes, Traces, or Alerts now will not scrolls to top the page but expands as expected.
38060535	HOPCS-79456	Ability to update Market Codes successfully.
38057831	HOPCS-79437	The dashboard tile 'Reservations and Cancellations Today' only considers reservations cancelled on the current OPERA Business Date in the count of cancelled reservations.
37616706	HOPCS-74939	When creating a reservation, the guest counts remains the same after editing the same reservation through Look to Book Screen.
37166984	HOPCS-70534	Performamce improvements when checking out a reservation.
36450864	HOPCS-65617	When the Merge Reservations function is active, reservations eligible for merging can be successfully merged.

Role Manager

BugID	JIRA #	Description
38590943	HOPCS-84718	You can now search by either Role Name or Display Name in Role Manager. The same results are displayed, and consistent warning messages are shown when applicable.
38543732	HOPCS-84151	You are able to edit and save the user in Role Manager successfully
38264058	HOPCS-81265	You can now successfully search for Manage Property Roles via Role Manager > Configured Roles and Tasks Report for a selected Property by choosing Organization.
37899464	HOPCS-77937	CCCONF, CCTRANS and PPCONF Roles are created on property and chain.

Rooms Management

BugID	JIRA #	Description
38603545	HOPCS-84899	In properties, where the 'Housekeeping Task Scheduling' and 'Back to Back Handling for Linked Reservations' OPERA Controls are active, you can access the Housekeeping Forecast screen and review the data, even when you have arriving Back to Back Reservations that have not been assigned to a room yet.
38528062	HOPCS-83996	With an OPERA Cloud Central subscription and the Enable Property Configuration option active, the Property list field in Housekeeping Section configuration includes OPERA Cloud Central properties.
38490223	HOPCS-83623	In properties where the Housekeeping Task Scheduling OPERA Control is enabled, you can configure Supplies for the different task schedules. The Task Sheet Companion is updated to calculate and display the exact quantity of each required supply for the selected room based on its assigned schedule. This ensures accurate provisioning, reduces waste and rework, and improves housekeeping efficiency.

BugID	JIRA #	Description
38448918	HOPCS-83183	In properties where the Advanced Daily Details OPERA Control is active, the Housekeeping Board is updated to show Move Out and Move In room information for rooms with a scheduled room move. When the Display Option 'Reservation Information' is selected, Guest information will also be displayed.
38447344	HOPCS-83173	You can view the Linen Change Count in the Task Companion.
38414069	HOPCS-82873	On the Housekeeping Board, you can use the Rooms field to search for specific rooms. To search for multiple rooms at once, simply separate each room with a comma.
38357767	HOPCS-82373	In properties where the Housekeeping Task Scheduling OPERA Control is active, you have the Facility Task Detail report available. You can filter the report, for example by Room Type, using the parameter form criteria.
38275775	HOPCS-81378	You can view and edit HK task schedules in Task Sheets configuration with either an OPERA Cloud Foundation and/or OPERA Cloud Central subscription.
38225426	HOPCS-80942	In properties where either the Task Sheets or Advanced Task Sheets OPERA Control is enabled, you can generate task sheets for the next day. These next day task sheets automatically display reservation details for the rooms included. This enhancement helps with planning and reduces the need for manual updates.

Toolbox

BugID	JIRA #	Description
38499212	HOPCS-83690	Chain-level announcements are now restricted to display only for the chain they are configured under in Toolbox, ensuring that announcements are not shown across unrelated chains.
38485803	HOPCS-83563	Data Value Mapping configuration flags for Inbound (External > OPERA) and Outbound (OPERA > External) are honored. When Flags are enabled, respective conversions are applied. When flags are disabled, respective conversions are not applied.
38475712	HOPCS-83437	Data Value Mapping configuration flags for Inbound (External > OPERA) and Outbound (OPERA > External) are honored. When Flags are enabled, respective conversions are applied. When flags are disabled, respective conversions are not applied.
38408450	HOPCS-82827	Configured Data Value Mappings (DVM) for Room Type and Rate Code are returned in the getBusinessEvents response for following Business Events: - Summary Totals - New Out Of Order - Update Out of Order - Rate Restriction
38387670	HOPCS-82697	New controls are available at the environment level to configure the maximum number of orphan stays that can be requested when the process is deployed, as well as which profile types can be requested when the job is scheduled.

BugID	JIRA #	Description
38348851	HOPCS-82285	You can filter the purged profiles in Manual Profile Purge routine using the Last Stay Earlier Than search field successfully.
38336230	HOPCS-84063	After a UAT refresh, profiles are removed from the OPERA Cloud property when Profile Sharing is inactive.

3

Deprecated Features for OPERA Cloud Services

This section contains a list of the deprecated features or functionalities reported in this release.

Base Rates Max Number Setting is Deprecated

The maximum limit of 75 base rates is removed and the **Base Rates Max Number** OPERA Control is deprecated.

See Base Rate Code Updated.

4 System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.