

OPERA Reporting and Analytics Compatibility Matrix



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Preface

This document provides details about the environments, products and versions supported by OPERA Reporting and Analytics.

Audience

This document is for technical specialist, system administrators, application specialist and users of OPERA Reporting and Analytics.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screenshots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

Revision History

Table 1 Revision History

Date	Description of Change
October2024	• Initial Publication

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Table 1-1 Web Browser

Web Browser	Version 23.x	Version 24.x and higher
Microsoft Edge	✓	✓
Microsoft Internet Explorer ¹	X	X
Mozilla Firefox ^{1,2}	✓	✓
Apple Safari ^{1,3}	✓	✓
Google Chrome ^{1,3}	✓	✓

¹ The latest web browser versions are tested/certified at time of release. It is highly recommended that you upgrade to the latest available version to avoid being exposed to potential security risks.

² This browser is compatible with OPERA Reporting and Analytics using both the mobile and desktop applications.

³ Only the mobile version of this web browser is compatible with OPERA Reporting and Analytics.

Table 1-2 Clients

Web Browser	Version 23.x	Version 24.x and Higher
Microsoft Windows 7 Professional	1	1
Microsoft Windows 8.1 Professional	1	1
Microsoft Windows 10 Professional	1	1
Microsoft Windows 11 Professional	✓	✓

¹ Please visit (<https://docs.microsoft.com/en-us/lifecycle/faq/extended-security-updates>) for EOL information.

Table 1-3 Servers

Servers	Version 23.x	Version 24.x and Higher
Windows Server 2012 (application Server)	X	X
Window Servers 2012 R2 (application Server)	X	X
Oracle Linux 7	✓	✓

Table 1-4 OPERA Property Management

OPERA Property Management system	Version 23.x	Version 24.x and Higher
OPERA 5 Property Edition (V5.4.3.00 and higher)	X	X
OPERA 5 Hosted Edition (V5.5.0.00 to 5.6.15.0)	X	X
OPERA 5 Hosted Edition (V5.6.16.00 and higher)	√	√
OPERA Cloud (V21.1 and lower / 5.6.15.0)	X	X
OPERA Cloud (V21.2 and higher/ V5.6.16.00 and higher)	√	√

Table 1-5 Oracle Products

Oracle Products	Version 23.x	Version 24.x and Higher
Oracle Database Enterprise Edition 19c (19.11.0.0)	√	√
Oracle Business Intelligence Enterprise Edition 12c (12.2.1.4.0) and higher	√	√
Oracle Analytics Server 6.4 and higher	√	√
Oracle Smart View for Office(20.100 and higher)	√	√
CNE Platform ¹	√	√

¹ Oracle Cloud Native Environment (CNE) Platform contains and maintains multiple services (GGaaS, DBaaS, WebLogic, etc) utilized by OPERA Reporting and Analytics.