Oracle Hospitality OPERA Reporting and Analytics Cloud Service
Activating the Oracle Hospitality Identity Manager Account

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Preface

Oracle Hospitality OPERA Reporting and Analytics Cloud Service is a web-based application that centralizes hotel property management data to provide operational and analytical insights into business operations, and to improve efficiency by delivering information to all roles within an organization.

Purpose

This guide provides instruction on how to create the OCI Account needed for Identity Management within OPERA Reporting and Analytics.

Audience

This document is intended for new OPERA Reporting and Analytics customers.

Customer Support

To contact Oracle Customer Support, access Customer Support Portal at the following URL:

https://iccp.custhelp.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/.

Revision History

Table 1   Revision History
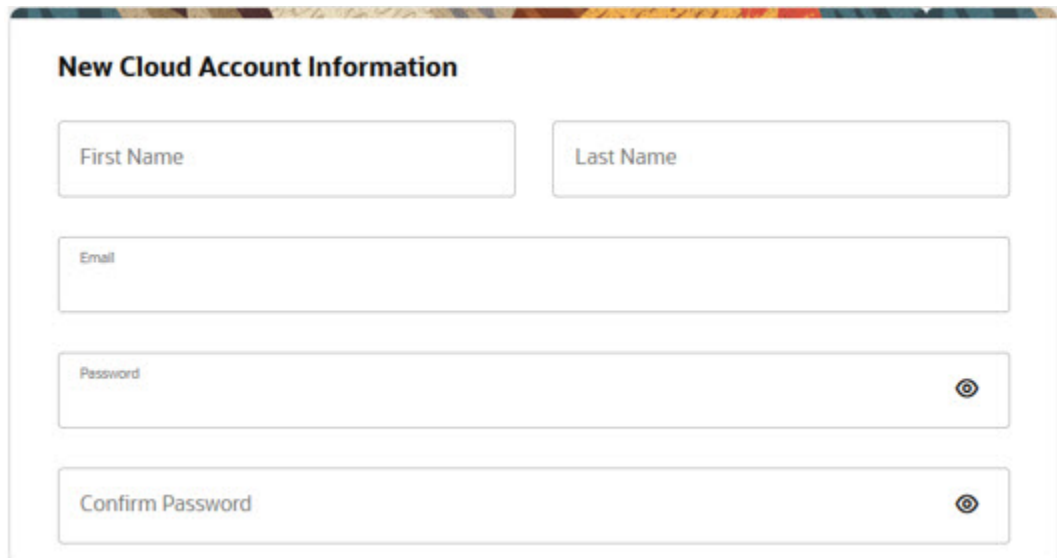
Date	Description of Change
April 2024	Initial Publication

1

Identity Manager

Activate Oracle Hospitality Identity Manager
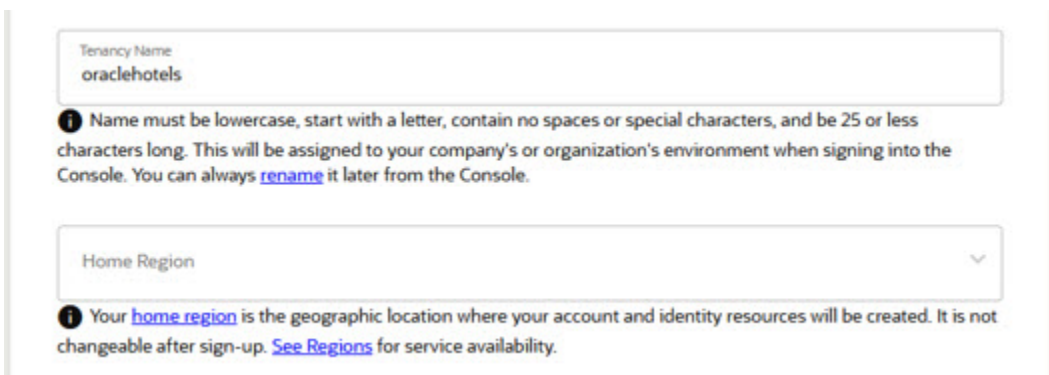
1. From the Action required, add your service(s) to the Oracle Cloud Account email you received and click the **Create New Cloud Account** button.

2. From the New Cloud Account Information page, enter the account administrator details. Enter your **First Name**, **Last Name**, and **Email Address**. Specify and confirm a password that meets all the password criteria.

3. Enter the name of your organizations account into the **Tenancy Name** field.

> **Note:**
>
> Account names must be all lowercase with no spaces or special characters. All cloud account names should describe the larger organization the properties are associated. For example, an organization called Oracle Hotels would create an account name such as "oraclehotels."

4. To select your Home Region, choose the country of your corporate location from the table in chapter 2 of this guide. This will be one of the following

    • Central Germany (Frankfurt)

    • US East (Ashburn)

    • Australia East (Sydney)

> **Note:**
>
> Selection of a region outside of those defined above will lead to delays in provisioning your OPERA and R&A instances.
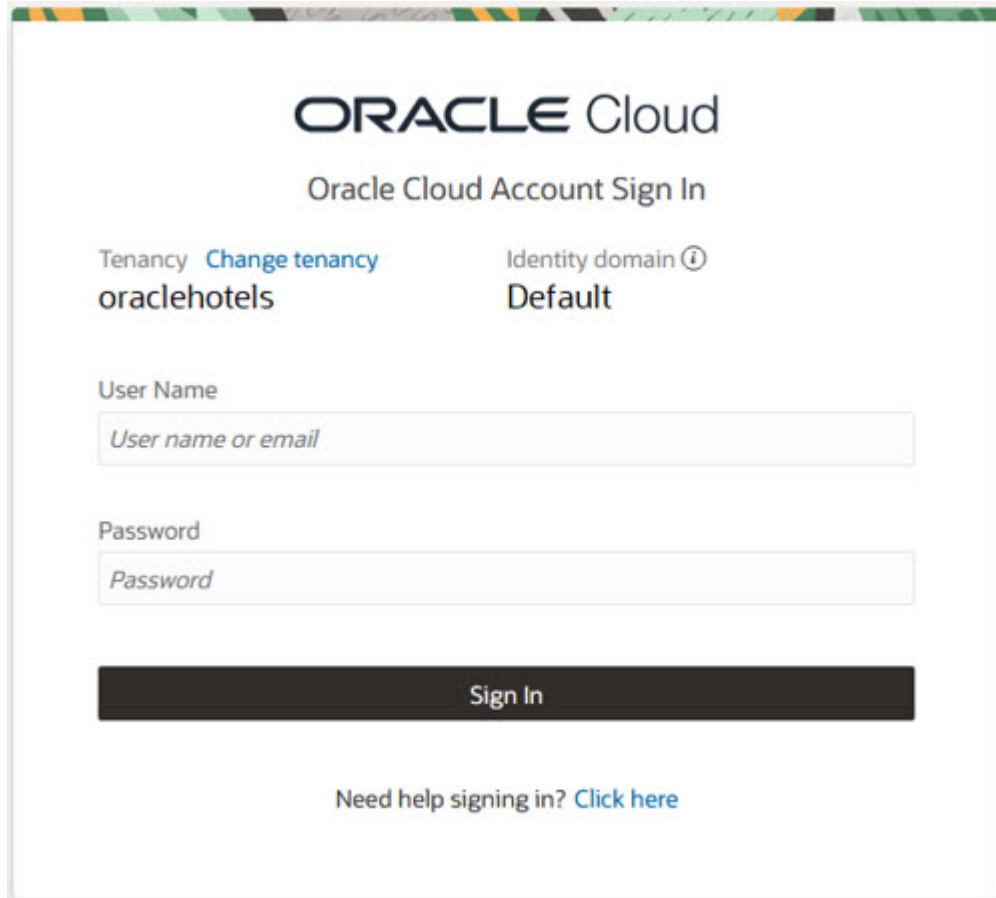
5. Click the **Create Tenancy** button to create your Identity Manager.

    You will receive an email after activation of your Identity Manager completes.

    If you encounter any issues while activating your Identity Manager subscription, please review https://docs.oracle.com/en/cloud/get-started/subscriptions-cloud/csgsg/contact-oracle-support.html to contact technical support.

Obtaining Identity Manager Account ID

1. To log in to your Cloud Account at https://www.oracle.com/cloud/sign-in.html using your tenancy name from the previous section, enter your **User Name** and **Password** and click **Sign In**.

2. If prompted to configure multi-factor authentication, follow the steps provided at the prompts to complete setup. If prompted for multi-factor authentication (below), provide the additional authentication method to complete sign-in.
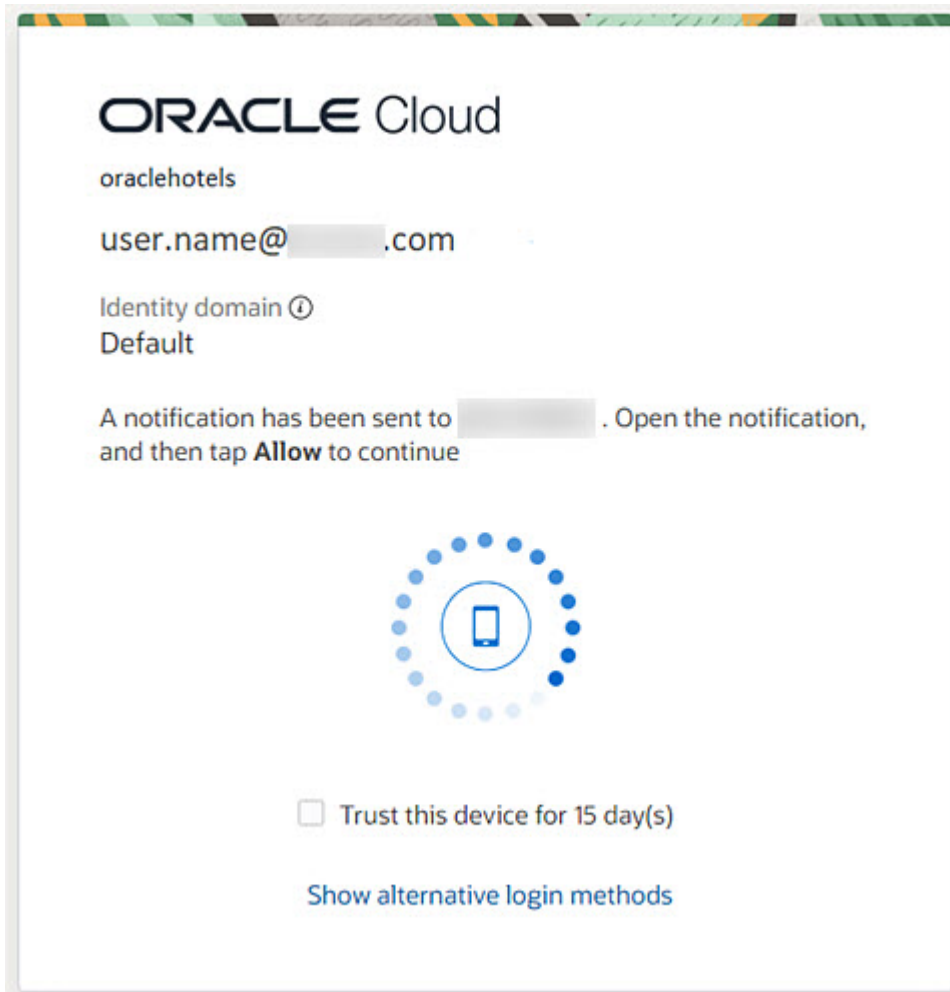
3. Under your Active Services section, click the **Identity Cloud** option.

If *not* taken directly to the Identity Domain page, click the **Here** link as shown below.
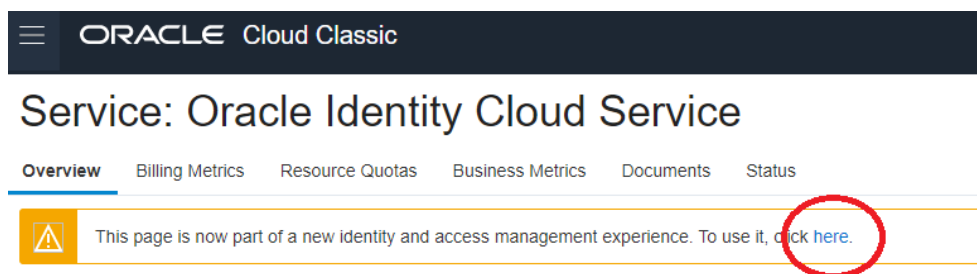
If taken directly to the Service: Oracle Identity Cloud Service page, click the "Open Service Console" link in the bottom right corner of the page.

4. From profile icon in top right corner, select the **Identity Domain: Default** option.
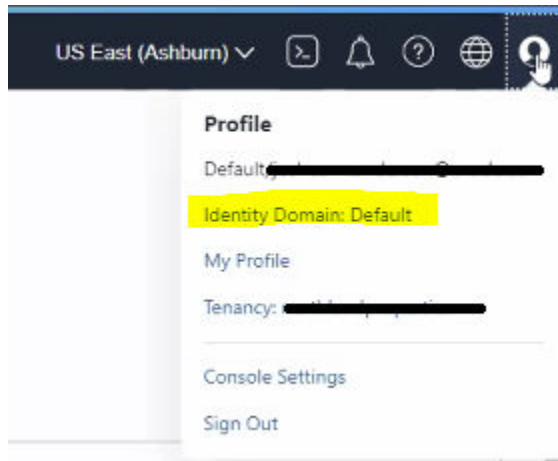
5. If not directed the Overview page, click the **Overview** option.

6. Under Domain URL, click the **Copy** option.
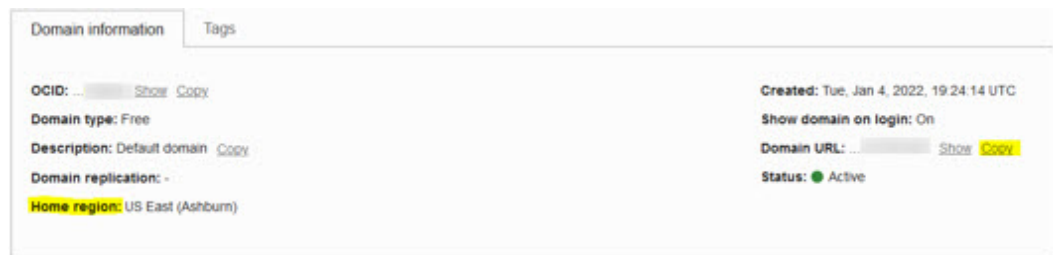
7. Share the copied Domain URL and Home Region value with your Oracle Project contact through the email questionnaire.

8. Click the dropdown on your current Region and select the Manage Regions option.
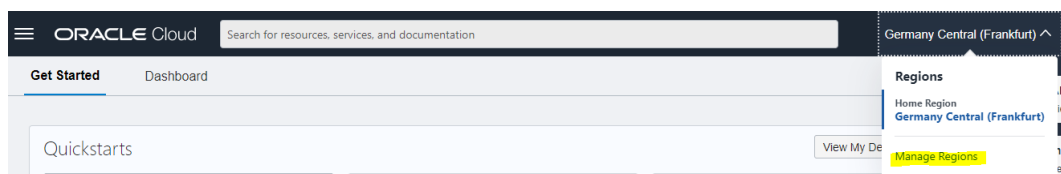
9. From the Manage Regions page, locate the Region Identifier for your identity region.
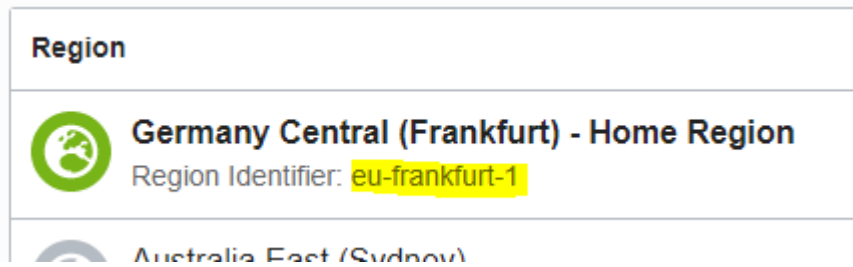
10. Share the Region Identifier value with your Oracle Project contact via the email questionnaire.

11. Share the Tenancy Name value with your Oracle Project contact via the email questionnaire.

2
Regions

Table 2-1   Regions

Country	Home Region
Afghanistan	Australia East (Sydney)
Aland Islands	Central Germany (Frankfurt)
Albania	Central Germany (Frankfurt)
Algeria	Central Germany (Frankfurt)
American Samoa	Australia East (Sydney)
Andorra	Central Germany (Frankfurt)
Angola	Central Germany (Frankfurt)
Anguilla	US East (Ashburn)
Antarctica	Central Germany (Frankfurt)
Antigua & Barbuda	US East (Ashburn)
Argentina	No Service Available
Armenia	Central Germany (Frankfurt)
Aruba	US East (Ashburn)
Australia	Australia East (Sydney)
Austria	Central Germany (Frankfurt)
Azerbaijan	No Service Available
Bahamas	US East (Ashburn)
Bahrain	Central Germany (Frankfurt)
Bangladesh	Australia East (Sydney)
Barbados	US East (Ashburn)
Basque Country	Central Germany (Frankfurt)
Belarus	No Service Available
Belgium	Central Germany (Frankfurt)
Belize	US East (Ashburn)
Benin	Central Germany (Frankfurt)
Bermuda	US East (Ashburn)
Bhutan	Australia East (Sydney)
Bolivia	US East (Ashburn)
Bonaire, Saba & Saint Eustatius	US East (Ashburn)
Bosnia & Herzegovina	No Service Available
Botswana	Central Germany (Frankfurt)
Bouvet Island	Central Germany (Frankfurt)

Table 2-1   (Cont.) Regions

Country	Home Region
Brazil	US East (Ashburn)
British Indian Ocean Territory	Australia East (Sydney)
British Virgin Islands	US East (Ashburn)
Brunei	Australia East (Sydney)
Bulgaria	No Service Available
Burkina Faso	Central Germany (Frankfurt)
Burundi	Central Germany (Frankfurt)
Cambodia	Australia East (Sydney)
Cameroon	Central Germany (Frankfurt)
Canada	US East (Ashburn)
Cape Verde	Central Germany (Frankfurt)
Cayman Islands	US East (Ashburn)
Central African Republic	Central Germany (Frankfurt)
Chad	Central Germany (Frankfurt)
Chile	US East (Ashburn)
China	No Service Available
Christmas Island	Australia East (Sydney)
Cocos (Keeling) Islands	Australia East (Sydney)
Colombia	US East (Ashburn)
Comoros	Central Germany (Frankfurt)
Congo	Central Germany (Frankfurt)
Cook Islands	Australia East (Sydney)
Costa Rica	US East (Ashburn)
Croatia	No Service Available
Cuba	No Service Available
Curacao	US East (Ashburn)
Cyprus	Central Germany (Frankfurt)
Czech Republic	Central Germany (Frankfurt)
Côte d'Ivoire	Central Germany (Frankfurt)
Democratic Republic of the Congo	Central Germany (Frankfurt)
Denmark	Central Germany (Frankfurt)
Djibouti	Central Germany (Frankfurt)
Dominica	US East (Ashburn)
Dominican Republic	US East (Ashburn)
Ecuador	US East (Ashburn)
Egypt	No Service Available
El Salvador	US East (Ashburn)
Equatorial Guinea	Central Germany (Frankfurt)

Table 2-1 (Cont.) Regions

Country	Home Region
Eritrea	Central Germany (Frankfurt)
Estonia	Central Germany (Frankfurt)
Ethiopia	No Service Available
Falkland Islands	US East (Ashburn)
Faroe Islands	Central Germany (Frankfurt)
Federated States of Micronesia	Australia East (Sydney)
Fiji	Australia East (Sydney)
Finland	Central Germany (Frankfurt)
France	Central Germany (Frankfurt)
French Guiana	US East (Ashburn)
French Polynesia	Australia East (Sydney)
French Southern & Antarctic Lands	Central Germany (Frankfurt)
Gabon	Central Germany (Frankfurt)
Gambia	Central Germany (Frankfurt)
Georgia	Central Germany (Frankfurt)
Germany	Central Germany (Frankfurt)
Ghana	Central Germany (Frankfurt)
Gibraltar	Central Germany (Frankfurt)
Greece	No Service Available
Greenland	US East (Ashburn)
Grenada	US East (Ashburn)
Guadeloupe	US East (Ashburn)
Guam	Australia East (Sydney)
Guatemala	US East (Ashburn)
Guernsey	Central Germany (Frankfurt)
Guinea	Central Germany (Frankfurt)
Guinea-Bissau	Central Germany (Frankfurt)
Guyana	US East (Ashburn)
Haiti	US East (Ashburn)
Heard Island & McDonald Islands	Australia East (Sydney)
Honduras	US East (Ashburn)
Hong Kong	Australia East (Sydney)
Hungary	No Service Available
Iceland	Central Germany (Frankfurt)
India	Australia East (Sydney)
Indonesia	Australia East (Sydney)
Iran	No Service Available
Iraq	Central Germany (Frankfurt)

Table 2-1   (Cont.) Regions

Country	Home Region
Ireland	Central Germany (Frankfurt)
Isle of Man	Central Germany (Frankfurt)
Israel	No Service Available
Italy	Central Germany (Frankfurt)
Jamaica	US East (Ashburn)
Japan	Australia East (Sydney)
Jersey	Central Germany (Frankfurt)
Jordan	Central Germany (Frankfurt)
Kazakhstan	No Service Available
Kenya	Central Germany (Frankfurt)
Kiribati	Australia East (Sydney)
Kosovo	No Service Available
Kuwait	Central Germany (Frankfurt)
Kyrgyzstan	No Service Available
Laos	Australia East (Sydney)
Latvia	No Service Available
Lebanon	Central Germany (Frankfurt)
Lesotho	Central Germany (Frankfurt)
Liberia	Central Germany (Frankfurt)
Libya	Central Germany (Frankfurt)
Liechtenstein	Central Germany (Frankfurt)
Lithuania	No Service Available
Luxembourg	Central Germany (Frankfurt)
Macau	Australia East (Sydney)
Macedonia	No Service Available
Madagascar	Central Germany (Frankfurt)
Malawi	No Service Available
Malaysia	Australia East (Sydney)
Maldives	Australia East (Sydney)
Mali	Central Germany (Frankfurt)
Malta	Central Germany (Frankfurt)
Marshall Islands	Australia East (Sydney)
Martinique	US East (Ashburn)
Mauritania	Central Germany (Frankfurt)
Mauritius	Central Germany (Frankfurt)
Mayotte	Central Germany (Frankfurt)
Mexico	US East (Ashburn)
Moldova	Central Germany (Frankfurt)

Table 2-1   (Cont.) Regions

Country	Home Region
Monaco	No Service Available
Mongolia	No Service Available
Montenegro	No Service Available
Montserrat	US East (Ashburn)
Morocco	Central Germany (Frankfurt)
Mozambique	Central Germany (Frankfurt)
Myanmar	Australia East (Sydney)
Namibia	Central Germany (Frankfurt)
Nauru	Australia East (Sydney)
Nepal	No Service Available
Netherlands	Central Germany (Frankfurt)
New Caledonia	Australia East (Sydney)
New Zealand	Australia East (Sydney)
Nicaragua	US East (Ashburn)
Niger	Central Germany (Frankfurt)
Nigeria	No Service Available
Niue	Australia East (Sydney)
Norfolk Islands	Australia East (Sydney)
North Korea	No Service Available
Northern Mariana Islands	Australia East (Sydney)
Norway	Central Germany (Frankfurt)
Oman	Central Germany (Frankfurt)
Pakistan	No Service Available
Palau	Australia East (Sydney)
Palestine	Central Germany (Frankfurt)
Panama	US East (Ashburn)
Papua New Guinea	Australia East (Sydney)
Paraguay	US East (Ashburn)
Peru	US East (Ashburn)
Philippines	Australia East (Sydney)
Pitcairn	Central Germany (Frankfurt)
Poland	No Service Available
Portugal	No Service Available
Puerto Rico	US East (Ashburn)
Qatar	Central Germany (Frankfurt)
Reunion	Central Germany (Frankfurt)
Romania	No Service Available
Russia	No Service Available

Table 2-1   (Cont.) Regions

Country	Home Region
Rwanda	Central Germany (Frankfurt)
Saint Martin	Central Germany (Frankfurt)
Samoa	No Service Available
San Marino	Central Germany (Frankfurt)
Sao Tome & Principe	Central Germany (Frankfurt)
Saudi Arabia	Central Germany (Frankfurt)
Senegal	Central Germany (Frankfurt)
Serbia	No Service Available
Seychelles	Central Germany (Frankfurt)
Sierra Leone	Central Germany (Frankfurt)
Singapore	Australia East (Sydney)
Saint Maarten	US East (Ashburn)
Slovakia	Central Germany (Frankfurt)
Slovenia	Central Germany (Frankfurt)
Solomon Islands	Australia East (Sydney)
Somalia	No Service Available
South Africa	Central Germany (Frankfurt)
South Georgia & the South Sandwich Islands	US East (Ashburn)
South Korea	Australia East (Sydney)
South Sudan	Central Germany (Frankfurt)
Spain	Central Germany (Frankfurt)
Sri Lanka	Australia East (Sydney)
St. Barthelemy	US East (Ashburn)
St. Helena	Central Germany (Frankfurt)
St. Kitts & Nevis	US East (Ashburn)
St. Lucia	US East (Ashburn)
St. Pierre & Miquelon	US East (Ashburn)
St. Vincent	US East (Ashburn)
Sudan	No Service Available
Suriname	US East (Ashburn)
Svalbard & Jan Mayen	Central Germany (Frankfurt)
Swaziland	Central Germany (Frankfurt)
Sweden	Central Germany (Frankfurt)
Switzerland	Central Germany (Frankfurt)
Syria	No Service Available
Taiwan	Australia East (Sydney)
Tajikistan	No Service Available

Table 2-1   (Cont.) Regions

Country	Home Region
Tanzania	Central Germany (Frankfurt)
Thailand	Australia East (Sydney)
Timor-Leste	Australia East (Sydney)
Togo	Central Germany (Frankfurt)
Tokelau	Australia East (Sydney)
Tonga	Australia East (Sydney)
Trinidad & Tobago	US East (Ashburn)
Tunisia	Central Germany (Frankfurt)
Turkey	No Service Available
Turkmenistan	No Service Available
Turks & Caicos Islands	US East (Ashburn)
Tuvalu	Australia East (Sydney)
US Virgin Islands	US East (Ashburn)
Uganda	Central Germany (Frankfurt)
Ukraine	Central Germany (Frankfurt)
United Arab Emirates	Central Germany (Frankfurt)
United Kingdom	Central Germany (Frankfurt)
United States	US East (Ashburn)
Uruguay	US East (Ashburn)
Uzbekistan	No Service Available
Vanuatu	Australia East (Sydney)
Vatican City	Central Germany (Frankfurt)
Venezuela	No Service Available
Vietnam	Australia East (Sydney)
Wallis & Futuna Islands	Australia East (Sydney)
Western Sahara	Central Germany (Frankfurt)
Yemen	Central Germany (Frankfurt)
Zambia	No Service Available
Zanzibar	Central Germany (Frankfurt)
Zimbabwe	No Service Available