

Oracle Hospitality OPERA Reporting and Analytics Cloud Service Licensing Information User Manual



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Preface

Oracle Hospitality OPERA Reporting and Analytics Cloud Service is a web-based application that centralizes hotel property management data to provide operational and analytical insights into business operations, and to improve efficiency by delivering information to all roles within an organization.

Audience

This document is intended for customers subscribed to Oracle Hospitality OPERA Reporting and Analytics Cloud Services.

Oracle Hospitality OPERA Reporting and Analytics documentation applies to the following users:

- Users who perform day-to-day operations with OPERA Reporting and Analytics and who typically do not have permissions to configure applications.
- Administrators who configure and maintain OPERA Reporting and Analytics. Administrators can also have permissions to configure applications.

Important Information

The navigation instructions throughout the documentation may not accurately depict the menu layout for your Oracle Hospitality OPERA Reporting and Analytics deployment because administrators can customize the name and organization of the groups and links in the sidebar menu. Use the navigation instructions provided as a guideline for locating the links in your deployment, or contact an administrator for assistance.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

Revision History

Table 1 Revision History

Date	Description of Change
January 2025	Initial Publication

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Introduction

This Licensing Information document is a part of the product or program documentation under the terms of your Oracle services or license agreement and is intended to help you understand the program editions, entitlements, restrictions, prerequisites, special license rights, and/or separately licensed third party technology terms associated with the Oracle services or software program(s) covered by this document (the “Program(s)”). Entitled or restricted use products or components identified in this document that are not provided with the particular Program may be obtained from the applicable cloud service. If you have a question about your rights and obligations, please contact your Oracle sales representative and/or contact the applicable Oracle License Management Services representative listed on <http://www.oracle.com/us/corporate/license-management-services/index.html>.

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Licensing Information

This chapter describes the OPERA Reporting and Analytics Cloud Service editions.

For prerequisite products, entitled products, and restricted use licenses, refer to Oracle Hospitality Hotel Cloud Services Service Descriptions and Metrics under the Oracle Hospitality Cloud Services section on the Oracle website at

<https://www.oracle.com/corporate/contracts/cloud-services/service-descriptions.html#ind-cloud>.

Hospitality Product	Subproduct	Licensing Information
Oracle Hospitality OPERA Reporting and Analytics Cloud Service	Part Number: B89705 – Per Guest Room Part Number: B89706 – Per Property (200 Rooms and More per property)	Oracle Hospitality OPERA Reporting and Analytics Cloud Service is a web-based application that centralizes hotel property management data to provide operational and analytical insights into business operations, and to improve efficiency by delivering information to all roles within an enterprise.

Third-Party Notices and/or Licenses

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