

Oracle Hospitality OPERA Reporting and Analytics Cloud Service

Release Readiness Guide



Release 23.5.0.1

F91449-03

February 2024

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Oracle Hospitality OPERA Reporting and Analytics Cloud Service Release Readiness Guide, Release 23.5.0.1

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Preface

Oracle Hospitality OPERA Reporting and Analytics Cloud Service is a web-based application that centralizes hotel property management data to provide operational and analytical insights into business operations, and to improve efficiency by delivering information to all roles within an organization.

Audience

This document is intended for customers subscribed to Oracle Hospitality OPERA Reporting and Analytics Cloud Services.

Oracle Hospitality OPERA Reporting and Analytics documentation applies to the following users:

- Users who perform day-to-day operations with OPERA Reporting and Analytics and who typically do not have permissions to configure applications.
- Administrators who configure and maintain OPERA Reporting and Analytics. Administrators can also have permissions to configure applications.

Important Information

The navigation instructions throughout the documentation may not accurately depict the menu layout for your Oracle Hospitality OPERA Reporting and Analytics deployment because administrators can customize the name and organization of the groups and links in the sidebar menu. Use the navigation instructions provided as a guideline for locating the links in your deployment, or contact an administrator for assistance.

Customer Support

To contact Oracle Customer Support, access Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

Revision History

Table Revision History

Date	Description of Change
January 2024	Initial Publication
February 2024	Added the following features: <ul style="list-style-type: none"><li data-bbox="922 478 1456 541">• Reporting Alignment under Central Reporting<li data-bbox="922 541 1456 602">• Improved User Access Configuration topic under Users

1

Feature Summary

Column Definitions

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
CENTRAL REPORTING		
Reporting Alignment	SMALL	
GENERAL		
Expand Available SFTP Profiles	LARGE	
REPORTING		
Country Specific - Portugal - Updated Foliotax_07 VatReport3	SMALL	
Updated Bookings-Reservation Subject Area	SMALL	
Updated Efolio and Financial-Transaction Details Subject Areas	SMALL	
Updated Financial-Transaction Details Subject Area	SMALL	
Updated Profiles-Individuals Subject Area	SMALL	
Updated Statistics-History and Forecast Subject Area	SMALL	
USERS		
Improved User Access Configuration	SMALL	

CENTRAL REPORTING

Reporting Alignment

The Reporting Alignment feature provides users the ability to quickly add all unaligned reporting items of a specific PMS Reference code to a newly defined Reporting Item. To do this, simply create a new Reporting Item based upon the new PMS Reference Code and click

the **Align Items** button. All unaligned property reporting items align to the new Reporting Item based upon the PMS Reference Code.

You can also rename the existing Enterprise Reporting Item to use a new PMS Reference Code prior to clicking the Align Items button.

Central Reporting Conversion

Reporting Item Type
Rate Class

Unaligned Reporting Items

RACK Rate Class - RACK Property of NPLQA	✎
RACK Rate Class - RACK CTESTPRO	✎
RACK Rate Class - RACK Jana6#59:s Prop 1	✎
RACK1 - RACK RAPTOR6#59:S NEW PROPERTY	✎
RACK1 - RACK Property RNATEST	✎
RACK Rate Class - RACK CODEBREWERS OPERA Cloud Property	✎

Align Items

Aligned Reporting Items

> All Rates ALL
> Govt Rate GOV

Create Enterprise Reporting Item

Reporting Item Type
Rate Class

Level Name
Rack Rate

PMS Reference
RACK

Cancel

Save

Reporting Item Type
Rate Class

Unaligned Reporting Items

RACK Rate Class - RACK Property of NPLQA	✎
RACK Rate Class - RACK CTESTPRO	✎
RACK Rate Class - RACK Jana6#59:s Prop 1	✎
RACK1 - RACK RAPTOR6#59:S NEW PROPERTY	✎
RACK1 - RACK Property RNATEST	✎
RACK Rate Class - RACK CODEBREWERS OPERA Cloud Property	✎

Align Items

Aligned Reporting Items

> All Rates ALL	✎
> Govt Rate GOV	✎
> Rack Rate RACK	✎

Reporting Item Type
Rate Class

Unaligned Reporting Items

- || RACK2 Rate Class - RACK2
Property of NPLQA
- || RACK2 Rate Class - RACK2
CTESTPRO
- || RACK2 Rate Class - RACK2
Jana's Prop 1
- || RACK2 Rate Class - RACK2
RPCBTEST - WLPQA
- || RACK2 Rate Class - RACK2
RPCCTEST - WLPQA
- || Rate Class 01 - RCLASS01
Site for DL05

Align Items

Aligned Reporting Items

- ▼ Rack Rate
RACK
- || RACK Rate Class - RACK
CTESTPRO
- || RACK Rate Class - RACK
Jana's Prop 1
- || RACK1 - RACK
RAPTOR'S NEW PROPERTY
- || RACK1 - RACK
Property RNATEST
- || RACK Rate Class - RACK
CODEBREWERS OPERA Cloud Property

GENERAL

Expand Available SFTP Profiles

The number of SFTP Delivery Profiles available for an organization to configure is expanded from 5 to 25. To accommodate this change, the mechanisms in the user portal are modified to more clearly identify one delivery profile from another. Individual profile tabs are now replaced with a single drop-down selection list. The list entry selected fills in the values for that profile.

Controls

Options
SFTP

Delivery Profiles

SFTP
SFTP_1

SFTP Service

Remote Directory

User Name

Password

Update SFTP

Resend

REPORTING

Country Specific - Portugal - Updated Foliotax_07 VatReport3

Country Specific - **VatReport3** for Portugal.

The following is generically available in Reporting and Analytics (R&A), but should be reviewed by properties in Portugal.

The report provides the updated foliotax_07 using VatReport3.

The report is located in /Shared Folders/Templates/Fiscal/Portugal

Location /Shared Folders/Templates/Fiscal/Portugal

Type All Sort Name A-Z Show More Details

	VatReport3 Last Modified 11/6/2023 10:31:03 AM Owner BI Service Administrator Diário faturas Portugal Open Edit More
--	---

Updated Bookings-Reservation Subject Area

The Bookings-Reservation subject area is updated to include the Primary Share under the Shares folder, to indicate whether the Shared Reservation is a Primary Share.
















As part of the Bookings-Reservation subject area embedding, Primary Share is also part of the following subject areas:

- AR-Accounts Receivable
- AR-Ledger
- Financial-Deposit Ledger
- Financial-Guest Ledger
- Financial-Transaction Details
- Revenue-Fixed Charges
- Statistics-Reservations Daily



Updated Efolio and Financial-Transaction Details Subject Areas

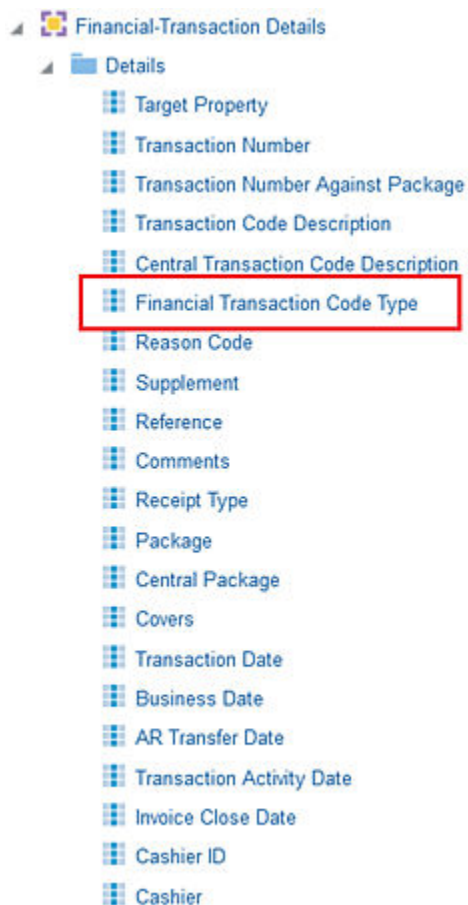
The Efolio and Financial-Transaction Details Subject Areas are updated to include the Payee Addresses and Payee Communication details.

- ▶  E-Folio
 - ▶  Supplier
 - ▶  Export Mapping Details
 - ▶  Payee Details
 - ▶  Payee Addresses
 - ▶  Payee Communication
 - ▶  Payee User Configurable Fields
 -  Profile Type
 -  Name ID
 -  AR Number
 -  Payee Name
 -  First Name
 -  Address 1
 -  Address 2
 -  Address 3
 -  ZIP
 -  City
 -  State Code
 -  State Description
 -  Country Code
 -  Country Description
 -  Language Code
 -  Language Description
 -  Phone
 -  Email
 -  Currency Code
 -  Client ID
 -  Tax ID 1
 -  Tax ID 2
 -  Due Days
 - ▶  Guest Details

- Financial-Transaction Details
 - Details
 - Articles
 - Folio Tax
 - Payee Addresses
 - Payee Communication
 - Payee UDF
 - Amount Posted from AR
 - Amount from Direct Bill
 - Associated Bill Date
 - Associated Bill Number
 - Associated Fiscal Bill Number
 - Associated Fiscal Bill Number Generation Time
 - Bill Generation Date
 - Bill Generation Time
 - Bill Number
 - Bill Prefix
 - Bill Sequence Number
 - Bill Status
 - Cashier ID
 - Cash Total
 - Collection Agent Total Tax 1
 - Collection Agent Total Tax 2
 - Collection Agent Total Tax 3
 - Collection Agent Total Tax 4
 - Collection Agent Total Tax 5

Updated Financial-Transaction Details Subject Area

The Financial-Transaction Details subject area is updated to include the Financial Transaction Code Type details.



Updated Profiles-Individuals Subject Area

The Profiles-Individual subject area is updated to include the following attributes. These attributes are now available to subject areas wherever the Individual subject area is embedded.

- Membership ID
- Membership Class
- Update User
- Update Date
- Primary Membership Y/N
- Membership Active Y/N

- ▲ Profiles-Individuals
 - ▶ Guest Details
 - ▶ Additional Information
 - ▲ Memberships
 - Membership Type
 - Membership Type Description
 - Membership Number
 - Membership ID
 - Membership Class
 - Membership Level
 - Membership Level Description
 - Joined Date
 - Ranking
 - Enrollment Property
 - Enrollment Code
 - Enrollment Source
 - Insert User
 - Insert Date
 - Update User
 - Update Date
 - Primary Membership Y/N
 - Membership Active Y/N
 - ▶ Notes
 - ▶ Relationships
 - ▶ User Defined Fields
 - ▶ Admin
 - ▶ Non Revenue Facts
 - ▶ Local Revenue Facts
 - ▶ Property Details
 - ▶ Stay Dates

Updated Statistics-History and Forecast Subject Area

The Statistics-History and Forecast Subject Area is updated to include the OOO Rooms by Room Type.

- [-]  Statistics-History and Forecast
 - [+]  Details
 - [+]  Guest Details
 - [+]  Marketing
 - [+]  Revenue Details
 - [+]  Central Revenue Details
 - [-]  Room Details
 -  Room Type
 -  Central Room Type
 -  Room Type Description
 -  Central Room Type Description
 -  Room Class
 -  Central Room Class
 -  Room Class Description
 -  Central Room Class Description
 -  Pseudo Room Y/N
 -  Number of Rooms
 -  Arrival Rooms
 -  Total Physical Rooms
 -  Total Physical Rooms by Room Type
 -  Single Occupancy Rooms
 -  Multiple Occupancy Rooms
 -  Departure Rooms
 -  Remaining Block Rooms
 -  Picked-Up Block Rooms
 -  Waitlist Rooms
 -  Day-Use Rooms
 -  Day-Use Net Room Revenue
 -  Cribs
 -  Extra Beds
 -  Room Nights
 -  Cancelled Rooms
 -  No-Show Rooms
 -  Cash Room Nights
 -  Complimentary Room Nights
 -  Total Occ
 -  House Use
 -  OOO Rooms
 -  OOO Rooms by Room Type
 -  Occ%
 -  Occ% by Room Type
 -  Deduct Individual Rooms
 -  Non-Deduct Individual Rooms
 -  Deduct Group Rooms
 -  Non-Deduct Group Rooms
- [+]  Rate Season
- [+]  Account Profiles
- [+]  Date

USERS

Improved User Access Configuration

Improvements are made to the User Access configuration to allow for more complex user assignment configuration. New capabilities include use of Enterprise Level and Individual Property assignment as well as multiple property assignment. To accommodate the new functionality, the Enterprise Level feature is now replaced by a **Define Access** option, making a number of user data access configuration options available. Selection of **All Levels and Properties** as well as **Enterprise Level** remains unchanged. Selection of individual and multi property options allows access to all properties within a defined level along with individual properties defined outside that level. Property search capability makes it easy to locate a property by name or by code.



Define Access

All Levels and Properties

Level ▼

Property
OPERA ✕

Property Name ↕	Property Code ↕	
OPERA Cloud Fiscal Angola Property	LP_AGO	<input type="checkbox"/>
OPERA Cloud UAE Property	LP_ARE	<input type="checkbox"/>
OPERA Cloud Argentina Property	LP_ARG	<input type="checkbox"/>

2

Resolved Issues

This chapter contains a list of the issues resolved in this release.

Bug ID	Description
35794465	Menu Price in the Menu Details within Catering - Events and Resources Subject Area displays the correct amount.
35737230	The correct number of rooms are showing in the Catering-Events and Resources and the Bookings-Blocks subject areas.

3

Deprecated or Desupported Features

This section contains deprecated or desupported features or functionalities reported in this release.

Bookings-Reservations Subject Area Redeveloped

The **Bookings-Reservations** Subject Area was redeveloped in version 22.2 to **Bookings-Reservation** and is intended to deprecate in the next release.

Instead, use **Bookings-Reservation** subject area.

Any reports created using the older subject area should be migrated to the new **Bookings-Reservation** subject area.

4

Compatibility

Application and OPERA Compatibility

Refer to the [OPERA Reporting and Analytics Cloud Service Compatibility Matrix](#) document on the Oracle Help Center for detailed information.