

Oracle Hospitality Payment Interface Cloud Service

Release Readiness Guide



Release 23.1
F74541-02
September 2023

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Preface

Purpose

This document contains product descriptions and features for Oracle Hospitality Payment Interface Cloud Service.

Audience

This document is intended for customers who use Oracle Hospitality Payment Interface Cloud Service.

Customer Support

To contact Oracle Customer Support, access the Customer Support Portal at the following URL:

<https://iccp.custhelp.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

Revision History

Table 1 Revision History

Date	Description of Change
July 2023	Initial Publication
September 2023	Deleted registration mark on the word Oracle

1

Overview

An innovation achieved in collaboration with leading Payment Service Providers (PSP) and Prepaid Card Service Providers, the Oracle Payment Interface (OPI) Cloud Service provides OPERA Cloud Users a single interface for industry-standard payment acceptance and opens the door to an ecosystem of payment services.

Through the set of services offered by OPI Cloud services, OPERA Cloud can communicate with PSPs or Prepaid Card Service Providers from cloud to cloud for card payment, token exchange, and prepaid card transactions.

Prepaid Card transactions are supported by OPI Cloud Service via service-to-service communication.

2

Features and Updates

The Oracle Payment Interface Cloud Service release 23.1 contains the following features and functionality.

OPI Cloud Tenant Configuration Portal

The OPI Cloud Tenant configuration portal is used by OPERA Cloud users with the below roles for Tenant configuration:

- CCONF role to map the Tenant with the PSP endpoints for credit card and token exchange transactions
- PCONF role to map the Tenant with the Prepaid endpoints for Prepaid card transactions

Users can use the OPI Cloud Tenant Configuration portal to:

- View/Update Core Configuration Information
 - Select a PSP and corresponding endpoints for the hotel property for card and token exchange transactions
 - Add Prepaid card endpoints for the hotel property for prepaid card transactions
- View/Update Card Mappings
- Audit information
 - Audit Search

Supported Prepaid Card Transactions

The OPI Cloud Service Release 23.1 supports the following Prepaid Card transactions:

- Activate/Issue a Prepaid card
- Re-load (Top-up) a Prepaid card
- Redeem a Prepaid card Balance
- Balance Inquiry

3

Supported Browser Compatibility

This chapter describes the web browser requirements supported by the Oracle Hospitality Payment Interface Cloud Service.

Web Browser Compatibility

For the browsers that are supported per the support policy, see the following URL:

[Oracle Software Web Browser Support Policy](#)