

Oracle Life Sciences Safety One Intake Cloud Service Release Notes



Release 23.4

F81452-04

January 2024

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

F81452-04

Copyright © 2023, 2024, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

Preface

Documentation accessibility	iv
Access to Oracle Support	iv
Diversity and Inclusion	iv

1 What's new in Oracle Safety One Intake

In Progress and Processed tabs in the Intake Monitoring Dashboard	1-1
Copy feature for documents that support multiple cases	1-1

2 Enhancements to the integration with Oracle Argus Safety

Additional identity provider support for publishing	2-1
---	-----

3 Compatibility and browser requirements

4 Known issues in Oracle Safety One Intake

5 Information about past releases

Preface

This preface contains the following sections:

Documentation accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through Oracle Support Cloud.

Contact our Oracle Customer Support Services team by logging requests in one of the following locations:

- English interface Customer Support Portal (<https://hsgbu.custhelp.com/>)
- Japanese interface Customer Support Portal (<https://hsgbu-jp.custhelp.com/>)

You can also call our 24x7 help desk. For information, visit <https://www.oracle.com/life-sciences/support/> or visit <https://www.oracle.com/corporate/accessibility/learning-support.html#support-tab> if you are hearing impaired.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

1

What's new in Oracle Safety One Intake

This release of Oracle Safety One Intake includes new features designed to increase your productivity with the software, including additional ways to track the progress of intake records through the system and a copy feature for documents you want to associate with multiple cases.

Topics:

- [In Progress and Processed tabs in the Intake Monitoring Dashboard](#)
- [Copy feature for documents that support multiple cases](#)

In Progress and Processed tabs in the Intake Monitoring Dashboard

Oracle Safety One Intake 23.4 introduces In Progress and Processed tabs to the Intake Monitoring Dashboard, allowing you to see detailed information on the status of records in your system.

In both new tabs, information is displayed initially as interactive charts. You can drill down from chart view to list view to see further information on each record.

The **In Progress** tab shows where records are in the system so you can make sure they're processed efficiently and on time.

The **Processed** tab provides an easy way to track the end state of each record and do further analysis of any records that exceeded the SLA.

Copy feature for documents that support multiple cases

In the Check Validity step, you can now copy an AE document across different groups, making it easier to handle documents meant for multiple potential cases.

Intake records might have documents which need to be processed as part of multiple cases. For example, you could receive multiple AE forms that have common patient information along with supporting documents for the patient, such as medical history or lab data, which need to be attached to each of the AE forms. A Copy feature has been introduced so you can create copies of the documents received with an intake record.

With this new Copy functionality, you'll be able to:

- Create copies of documents and organize them into separate groups so they can be processed as part of multiple case records.
- Delete copies of documents created by mistake.

2

Enhancements to the integration with Oracle Argus Safety

Oracle Safety One Intake 23.4 includes enhancements to the integration with Oracle Argus Safety.

Topics:

- [Additional identity provider support for publishing](#)

Additional identity provider support for publishing

Enhancements have been made in the application to support identity providers other than IDCS for publishing to Oracle Argus Safety.

Oracle Argus Safety customers can now do the following:

- Configure additional identity providers.
- Publish ingested records to Oracle Argus Safety using the new configuration.

3

Compatibility and browser requirements

Oracle Safety One Intake 23.4 is a companion release for Oracle Argus Safety.

Compatibility with Oracle Argus Safety

Oracle Safety One Intake version	Compatible versions of Oracle Argus Safety
Oracle Safety One Intake 23.4	<ul style="list-style-type: none">• Oracle Argus Safety 8.4.1 (Cloud)• Oracle Argus Safety 8.4.2 (Cloud)• Oracle Argus Safety 8.4.2 (Licensed)

Browser requirements

Browser	Resolution
<ul style="list-style-type: none">• Google Chrome version 116.0.5845.97 or later• Microsoft Edge version 116.0.1938.5 or later	Make sure the resolution display of your computer is above 1280 x 1024.

4

Known issues in Oracle Safety One Intake

This section describes known issues in this release of Oracle Safety One Intake and provides workarounds where available.

Issue 35316521

Some input documents include tables that flow across multiple pages and contain irregular data (for example, many blank rows and columns). For these kind of tables, extraction of table data may not happen properly.

Workaround: If table data is missed or extracted incorrectly, add or edit the values manually as part of the Review Record step.

Issue 35964609

An incorrect record count may appear in the Intake Processing > 24h by Assignment chart if a user's name is changed in the Oracle Argus Safety Console.

Workaround: Drill down to list view to see the correct number of records.

Issue 36172212

If you edit the same record from multiple browser tabs at the same time, incorrect popup and error messages appear when you attempt to save your changes.

Workaround: Reopen the record and continue making changes as needed.

Issue 36172702

A system error appears when you click Expand Details for a record assigned to a user of another group.

Workaround: Refresh the page.

5

Information about past releases

For information about enhancements and known issues in older versions of Oracle Safety One Intake, refer to the releases notes for that version.

- [Oracle Safety One Intake 23.3 Release Notes](#)