

Oracle Life Sciences Safety One Intake

Release Notes



Patch Release 25.1.0.2

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Preface

This preface contains the following sections:

- [Documentation accessibility](#)
- [Access to Oracle Support](#)
- [Diversity and Inclusion](#)

Documentation accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through Oracle Support Cloud.

Contact our Oracle Customer Support Services team by logging requests in one of the following locations:

- English interface Customer Support Portal (<https://hsghbu.custhelp.com/>)
- Japanese interface Customer Support Portal (<https://hsghbu-jp.custhelp.com/>)

You can also call our 24x7 help desk. For information, visit <https://www.oracle.com/life-sciences/support/> or visit <https://www.oracle.com/corporate/accessibility/learning-support.html#support-tab> if you are hearing impaired.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

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Changes in this patch

Patch 25.1.0.2 includes fixes for the following issues:

- [Unable to accept or reject reports in the Intake Worklist](#)
 - [Case displayed in read-only mode if the case was previously accessed from the Intake Worklist](#)
 - [E2B Import using sFTP not working for the reporting destination beyond first 100 destinations](#)
 - [E2B Import fails in Intake Worklist for CROs with a large number of active enterprises](#)
 - [Changes in this patch related to subscription-based features](#)
- These fixes are applicable to customers with Advanced Extraction subscription (Part #: B108001), leveraging OCR/AI/ML capabilities for data extraction.

Unable to accept or reject reports in the Intake Worklist

Before:

You could not process E2Bs using the Intake Worklist; an error was thrown when attempting to perform processing actions on reports. (38015398, 37900049)

After:

You can successfully perform processing actions on E2B reports from the Intake Worklist.

Impacted Areas:

Intake Processing using Intake Worklist – Accept, Reject, Bulk Accept, Bulk Reject, Duplicate Search, Merge

Case displayed in read-only mode if the case was previously accessed from the Intake Worklist

Before:

Opening a case from the Case Worklist that was previously accessed from the Intake Worklist displayed the case in read-only mode, even if your user role allowed full access to the site. (37970838)

After:

Opening a case from the Case Worklist in Safety One Argus that was previously accessed from the Intake Worklist displays the case in edit mode when your user role includes full access to the case's site.

Impacted Areas:

New and open cases accessed from the Case Worklist, Intake Worklist, and case actions

E2B Import using sFTP not working for the reporting destination beyond first 100 destinations

Before:

E2B files were not displayed in the Intake Worklist if they were uploaded via sFTP to reporting destinations beyond the first 100 entries in the codelist (sorted by code). As a result, you could not view or process the E2Bs. (38116328)

After:

E2B files uploaded via sFTP to any reporting destination, regardless of its position or the total number of destinations configured in the codelist, appear correctly in the Intake Worklist, allowing you to continue processing.

Impacted Areas:

Intake Processing using Intake Worklist – Accept, Reject, Bulk Accept, Bulk Reject, Duplicate Search, Merge

E2B Import fails in Intake Worklist for CROs with a large number of active enterprises

Before:

When a CRO had large number of active enterprises, E2B files did not show up in the Intake Worklist. This prevented you from viewing or processing the E2B files. (38045612)

After:

E2B files appear in the Intake Worklist even if the CRO has several active enterprises. You can view and accept or reject the E2B report as needed.

Impacted Area:

Intake Only Enterprise (CRO mode)

Changes in this patch related to subscription-based features

These fixes are applicable to customers with Advanced Extraction subscription (Part #: B108001), leveraging OCR/AI/ML capabilities for data extraction.

- [Advanced extraction recipes are enabled by default for CIOMS form](#)
- [Cannot navigate to the review form from the Duplicate Search dialog \(non-E2B\) when opened from Intake Worklist](#)
- [Report Type values display incorrectly in Duplicate Search dialog for source document](#)
- [Garbled text extracted in fields when multiple, non-E2B documents uploaded simultaneously](#)

Advanced extraction recipes are enabled by default for CIOMS form

Before:

You were able to process CIOMS and JPMA forms using OCR and AI/ML extractions without subscribing to the Advanced Extraction service. (38088722)

After:

You must subscribe to the Advanced Extraction service to access OCR, AI, and ML capabilities when processing CIOMS and JPMA forms.

Impacted Area:

Advanced Extraction - CIOMS, JPMA, and email body recipes

Cannot navigate to the review form from the Duplicate Search dialog (non-E2B) when opened from Intake Worklist

Before:

The Review button was not being displayed on the Duplicate Search screen when the Safety One Intake agency was configured to use a custom profile. This prevented you from reviewing or updating details in the Duplicate Search interface. (37994291)

After:

The Review button is displayed on the Duplicate Search screen when the Safety One Intake agency is configured to use a custom profile.

Impacted Area:

Advanced Extraction

Report Type values display incorrectly in Duplicate Search dialog for source document

Before:

An incorrect Report Type was displayed in the Duplicate Search dialog box, which did not match the Report Type extracted from the document and displayed in the Review Form or the mapped value in the "Intake_Synonym" attribute in the "Report Type" flex-codelist. (37970599)

After:

The Duplicate Search dialog box displays the correct Report Type, which should match either the Report Type extracted from the AE document or the "Intake Synonym" attribute in the "Report Type" flex-codelist.

**Note:**

A two step process is used to decode codelisted fields in the case form: First, the text is resolved using comma-separated "Intake_Synonyms" available in the respective flex-codelist. Then, E2B codes are used to decode the codelist values using the preferred values set in Interchange Mapping.

Impacted Area:

Advanced Extraction

Garbled text extracted in fields when multiple, non-E2B documents uploaded simultaneously

Before:

When you uploaded multiple, non-E2B documents simultaneously, irrelevant characters were extracted to certain fields (such as **Product Name** and **Narrative**). (37970800)

After:

Safety One Argus now correctly displays all extracted text in the review form as it appears in the source document.

Impacted Area:

Advanced Extraction

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Known issues

For information about known issues in this release, please see the article [Oracle Safety One Intake Documentation \(Doc ID 3024370.1\)](#) on [My Oracle Support](#). Workarounds are provided where available.

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Product Verification Pack (PVP)

The Product Verification Pack (PVP) is a collection of product release documents designed to help with your validation efforts.

The PVP is used by Oracle for certification purposes, and Oracle makes the pack available to customers with every release (except patches). You can use the PVP as a blueprint for acceptance testing.

The PVP for Oracle Safety One Intake is available on [My Oracle Support](#). For information on how to download a PVP, follow the instructions in [Oracle Argus Product Verification Pack](#). The patch containing the PVP for Oracle Safety One Intake is **35790103**. Please note that the product name appears as Oracle Safety One Argus in the patch listing.