

Oracle Life Sciences Safety One Intake

Release Notes



Release 25.1.0.3

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Contents

About this content

1 Overview

2 What's new in Oracle Safety One Intake

Graph API support	1
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3 What's fixed

System fails to process E2B R2/R3 files when file extension is in uppercase	1
E2B files take up to 15 minutes to appear in Intake Worklist	2
Emails with PDF attachments fail processing when Advanced Extraction Subscription is disabled	2
System fails to process E2B R2/R3 files with UTF-16 encoding	2
ACK Files are imported and displayed in the Intake Monitor	3

4 Known issues

5 Product Verification Pack (PVP)

About this content

Audience

This document contains release information for Oracle Safety One Argus users.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

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Conventions

The following text conventions are used in this document.

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1

Overview

Oracle Safety One Intake 25.1.0.3 is automatically upgraded and included as part of your Oracle Safety One Argus 25.1.0.3 instance.

Prerequisite

Before you can take this patch, make sure that you are on Oracle Safety One Argus version 25.1.0.2. For additional Oracle Safety One Argus compatibility considerations, please refer to [Oracle Argus Safety 8.4.4.3 Release Notes \(Doc ID 3104078.1\)](#) on [My Oracle Support](#).

What's included in this patch

- [Graph API support](#) enhancement.
- Bug fixes for Consolidated Intake:
[What's fixed](#)
- Bug fixes for Oracle Safety One Argus regulatory areas are documented separately in the [Oracle Argus Safety 8.4.4.3 Release Notes \(Doc ID 3104078.1\)](#) on [My Oracle Support](#)

2

What's new in Oracle Safety One Intake

This release introduces Microsoft Graph API support as well as bug fixes for Consolidated Intake.

- [Graph API support](#)
This patch introduces Microsoft Graph API integration to Oracle Safety One Intake, granting an additional email protocol option for Email Intake users.

Graph API support

This patch introduces Microsoft Graph API integration to Oracle Safety One Intake, granting an additional email protocol option for Email Intake users.

Previous versions of Oracle Safety One Intake were limited to using IMAP for Email Intake and SMTP to support outbound emails. You can now also use Graph API to configure Email Intake and Outgoing Email without any changes to your downstream workflow.

Prerequisite

Your organization's IT team must register the application in Azure Active Directory (Entra ID) to enable Graph API access. Once the registration is complete, the following details must be shared with your Customer Delegated Administrator (CDA):

- Client ID
- Client Secret
- Tenant ID
- Token URL
- Authorization Scope

Configuring Graph API in Argus Console

A new Common Profile switch is available in Argus Console that enables Microsoft Graph API.

1. Log in to Oracle Safety One Argus and launch the Argus Console.
2. Navigate to **System Configuration** and select **System Management (Common Profile Switch)**.
3. Select the **Intake** node from the **Common Profile** file tree.
4. The **Microsoft Graph API** radio button is selected by default.

You can continue configuring Email Intake and Outgoing Email with the details shared by your IT team:

- Set up the email intake source in Argus Console.
Refer to Configure email intake source, located in the *Oracle Safety One Intake Administration Guide*
- Set up connection details, add email accounts, configure folders, and set up outgoing emails.

Refer to Safety One Intake configurations, located in the *Oracle Safety One Intake Administrator Guide*

Note

Graph API does not require **Host** and **Port** verification when adding connection details in the Oracle Safety One Intake interfaces for Email Intake or Outgoing Emails.

3

What's fixed

The 25.1.0.3 release of Oracle Safety One Argus includes bug fixes related to both Consolidated Intake and regulatory areas.

The bug fixes for Consolidated Intake are documented within these release notes. For more information about regulatory bug fixes in Oracle Safety One Argus, refer to the [Oracle Argus Safety 8.4.4.3 Release Notes \(Doc ID 3104078.1\)](#) on [My Oracle Support](#).

Oracle Safety One Intake bug fixes:

- [System fails to process E2B R2/R3 files when file extension is in uppercase](#)
- [E2B files take up to 15 minutes to appear in Intake Worklist](#)
- [Emails with PDF attachments fail processing when Advanced Extraction Subscription is disabled](#)
- [System fails to process E2B R2/R3 files with UTF-16 encoding](#)
- [ACK Files are imported and displayed in the Intake Monitor](#)

System fails to process E2B R2/R3 files when file extension is in uppercase

Before:

When an otherwise valid E2B R2/R3 file was uploaded with an uppercase extension (for example, xyz.XML), the system did not recognize the file type. As a result, the file remained unclassified and was not processed further. (38282046)

After:

The system accepts and correctly processes valid E2B R2/R3 files regardless of whether the file extension is in lowercase (.xml) or uppercase (.XML).

Impacted Areas:

E2B Intake across all ingestion routes:

- Manual Upload
- sFTP (Interchange Service)
- REST API
- Email

E2B files take up to 15 minutes to appear in Intake Worklist

Before:

When E2B reports were uploaded through the sFTP (Interchange Service), it took an unusually long time to display in the Intake Worklist. Additionally, the assignment of a case number after accepting the report was significantly delayed. (38099920)

After:

The display of the E2B record in the Intake Worklist and the case acceptance process, including case number assignment, occurs without noticeable delay.

Impacted Areas:

E2B Intake via sFTP (Interchange Service)

Emails with PDF attachments fail processing when Advanced Extraction Subscription is disabled

Before:

You were unable to access or process emails with PDF attachments because they remained stuck in the "System Processing" state indefinitely, preventing them from appearing in the Intake Worklist. This occurred if you did not have an active subscription to Advanced Extraction. (38390538)

After:

If your Advanced Extraction subscription is not active, emails containing PDF attachments complete system processing and successfully advance to the Intake Worklist. The records appear with a "Create New Record" task, letting you manually process the PDF attachments and complete case acceptance.

Impacted Areas:

Email Intake with non-E2B attachments.

System fails to process E2B R2/R3 files with UTF-16 encoding

Before:

When a valid E2B R2/R3 file with UTF-16 encoding was uploaded, the system did not recognize the file type. As a result, the file remained unclassified and was not processed further. (38341443)

After:

The system recognizes and processes E2B (R2/R3) files that are encoded using the UTF-16 standard.

Impacted Areas:

E2B Intake across all ingestion routes:

- Manual Upload
- sFTP (Interchange Service)
- REST API
- Email

ACK Files are imported and displayed in the Intake Monitor

Before:

ACK files received in Oracle Safety One Argus via sFTP after a successful E2B transmission were erroneously displayed in the Intake Monitor as "Invalid" records in addition to being shown (as expected) in the ICSR Receive Status interface. (38351079)

After:

ACK files received in Oracle Safety One Argus via sFTP after a successful E2B transmission no longer appear in the Intake Monitor. These files continue to be tracked in the ICSR Receive Status screen.

Impacted Area:

Intake Monitor

4

Known issues

For information about known issues in this release, please see the article [Oracle Safety One Intake Documentation \(Doc ID 3024370.1\)](#) on [My Oracle Support](#). Workarounds are provided where available.

5

Product Verification Pack (PVP)

The Product Verification Pack (PVP) is a collection of product release documents designed to help with your validation efforts.

The PVP is used by Oracle for certification purposes, and Oracle makes the pack available to customers with every release (except patches). You can use the PVP as a blueprint for acceptance testing.

The PVP for Oracle Safety One Intake is available on [My Oracle Support](#). For information on how to download a PVP, follow the instructions in [Oracle Argus Product Verification Pack](#). The patch containing the PVP for Oracle Safety One Intake is **37708659**. Please note that the product name appears as Oracle Safety One Argus in the patch listing.