Oracle Life Sciences Site Activate

Release Notes



Release 26.1
G58994-03
October 2026



Oracle Life Sciences Site Activate Release Notes, Release 26.1

G58994-03

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Release 26.1.0.1

Stability improvement

This release includes one infrastructure correction for multi-tenant environments.

Infrastructure

Description	Ticket	Severity
We made an infrastructure correction for multi-tenant environments to ensure users can log in as expected.	CHK-52942	2

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2

Release 26.1

What's new

Release 26.1 focuses on making everyday work more efficient with clearer workflows, improved file and document handling, expanded Event message retry options, and more consistent status and artifact information throughout the application.

API integration

API integration enhancements add more artifact and submission package date information, provide queued message totals for Event Message Retry responses, and expand Event Messages with bulk retry controls and longer message history.

Manual send to eTMF messages

Manual Send to eTMF messages for completed submission packages now include the package completion date in the submission_package object. With this release, when an authorized user selects Send to eTMF for a completed submission package, each generated document message includes submission_package.approval_date. This enhancement applies only to the manual Send to eTMF package flow and does not change existing submission_package fields.

We also updated eTMF Publish API documentation to reflect this enhancement. The existing submission_package section schema now reflects inclusion of the package approval_date field.

Epic: CHK-51233

Artifact GET API

Artifact GET now returns document_date for Document, Submission, and Submission Package artifacts when a document date is configured. When an artifact doesn’t have a configured document date, the API returns "null." Note that the API will always return "null" document date for IP Release Packages.

The API documentation is also updated in this release to remove the previous restriction that document_date is available only for Document artifacts.

Epic: CHK-51233

Event Messages Retry API

Event Message Retry API responses now include the total number of messages queued. Returned message GUID lists are limited to 25,000 entries, and "guids_truncated" indicates when additional GUIDs were omitted. Messages with a status of "trying," "processing," or "in_progress" cannot be retried. Bulk retries that include successful messages are limited to one week.

The Event Message Retry API documentation now provides detailed guidance for retrying individual messages and bulk sets of messages. Updates clarify supported retry time ranges,

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failed-only behavior, how messages already queued or being processed are handled, and the restrictions that apply when successful messages are included in a bulk retry.

The documentation also describes the information returned for successful retries, including the total number of messages queued and whether the returned message list was truncated. Error documentation now more clearly explains invalid retry requests, missing Event Messages, and cases where no retryable messages match the request.

Epic: CHK-51233

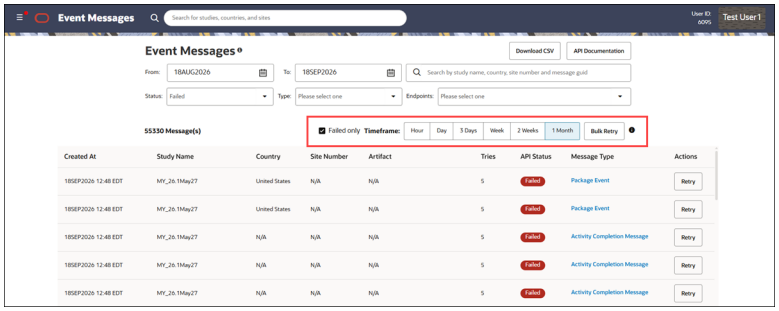
Event messages bulk retry

To give you more flexibility to reprocess failed Event Messages directly from the user interface, release 26.1 adds bulk retry controls and extends the available message history. You can view successful and failed messages from up to one month ago and select retry periods of one hour, one day, three days, one week, two weeks, or one month. Selecting a retry period automatically updates the From and To filters and refreshes the messages displayed for that date range.

Bulk retry applies to failed messages that aren't already queued or being processed. Messages with Trying, Processing, or legacy In Progress status aren't eligible for retry. You can also use the From and To filters to select a date range of up to one month.

The expanded retention means the Event Messages page now keeps both successful and failed messages available for up to one month.

Previously, successful messages were retained for 7 days, while failed messages were retained for 15 days. Extending both to one month gives you a longer window to review messages and retry failed events directly from the UI, including after longer periods away from the system.



Epic: CHK-51233

Document management

In this release, you'll see significant user experience enhancements to file management and the artifact drawer that improve navigation and simplify your work.

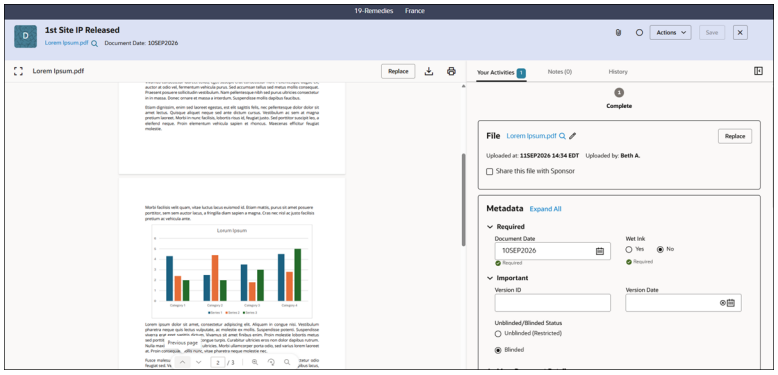
Artifact drawer split view

A new split view option in the document artifact drawer lets you view an attached file alongside artifact details and activity information. Click the new split view icon ◫ at the drawer's upper right to split the drawer's lower section and display the file on the left and other activity panels on the right. If an attached file can't be previewed (e.g., a ZIP format file), or if no file is attached, the drawer will not include a split view icon.

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In split view, you can replace, download, and print the attached file using the action options displayed above the file. Below the file, you'll see navigation options for pagination, search, zoom, etc.

Above the file, at the far left, click maximize to open full file preview mode, then click minimize to return to split view. Click the Full details icon at the drawer's upper right to close split view and return to the full tab view.

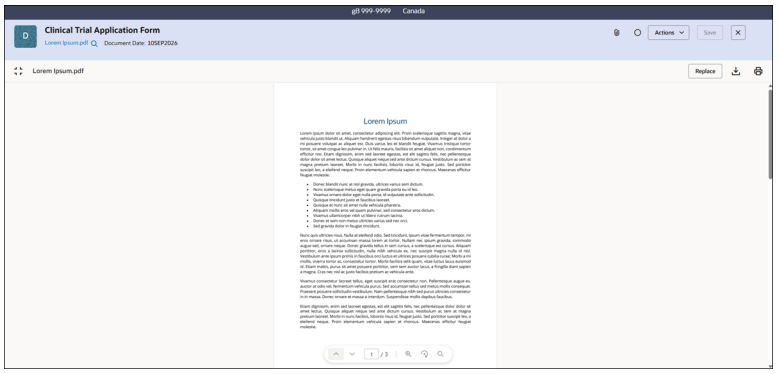


Epic: CHK-51233

Full window width file preview

Release 26.1 replaces the existing artifact file preview page with a new full file view. When you click to preview files from Study, Country, and Site artifact lists or the eTMF Viewer, the full file view opens in the same window with the artifact context. From the Corrections tab and Submission or IP package workflows, preview opens in a new window or tab.

Study Library files and non-artifact files attached to notes for milestones, studies, countries, or sites still use the legacy preview page style.



Epic: CHK-51233

File renaming from naming convention template

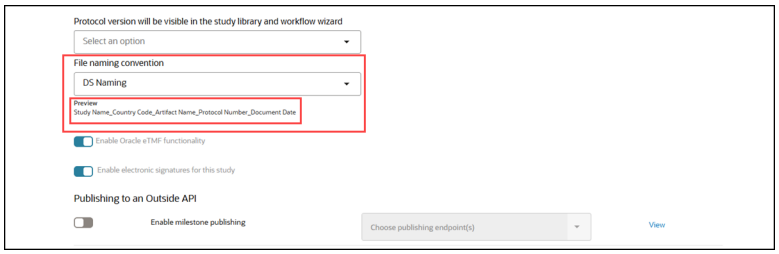
Release 26.1 introduces the ability to automate file naming based on an account-level template applied at the study level. This helps you apply configured naming conventions more consistently and reduces the need to rename files manually.

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An account's naming conventions can be configured to use up to 12 of the supported metadata tokens listed below. The tokens will be separated by dash, underscore, space, or other allowed single-character separator (e.g., Study ID_Site Number_Artifact ID):

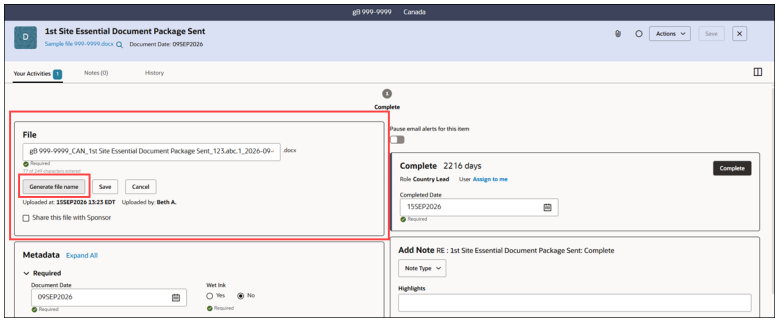
- Study Name
- Study ID
- Protocol Number
- Country
- Country Code
- Institution Name
- Site Number
- PI First Name
- PI Last Name
- Artifact Name
- Artifact ID
- Version ID
- Document Type
- Contract Type
- TMF ID
- Protocol Version
- Document Date (Formatted as YYYY-MM-DD)
- Uploaded Date (Formatted as YYYY-MM-DD)
- Language

When the “Enable automatic file rename” setting is enabled and one or more conventions are configured for your account, an optional File naming convention setting is available on the study create and edit pages. If your account has a default naming convention configured, it’s populated automatically. Otherwise, you can select any one of the account's configured conventions or leave the field blank. When the File naming convention drop-down has a selected value, you'll see a Preview below the field that shows the configured metadata tokens and separators for that selection.



When a study has a file naming convention set, you can click Generate file name when editing a file name. The generated name follows the same validation, versioning, history, and audit behavior as manual renaming. If the generated name contains invalid characters, an error banner appears, and you must update the name before you can save it.

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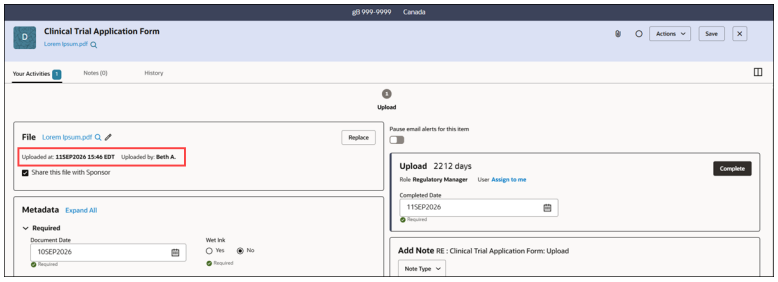
> **Note**
>
> Please contact your Oracle services representative to discuss requirements for enabling the new automatic file rename setting for your organization's account.

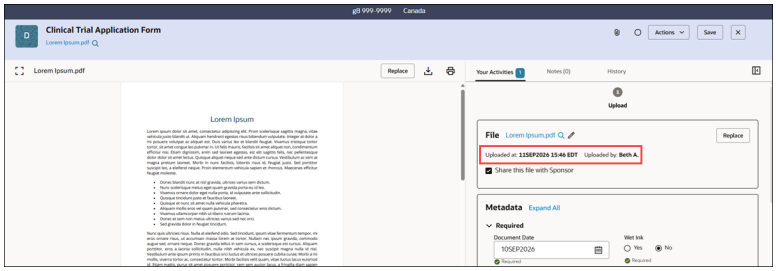
Epic: CHK-50117

File upload details

The File panel in the artifact drawer now includes Uploaded by and Uploaded at information, giving you the file details previously available in the legacy file preview's details tab.

You can view the file upload information in both the regular artifact drawer view and split view.



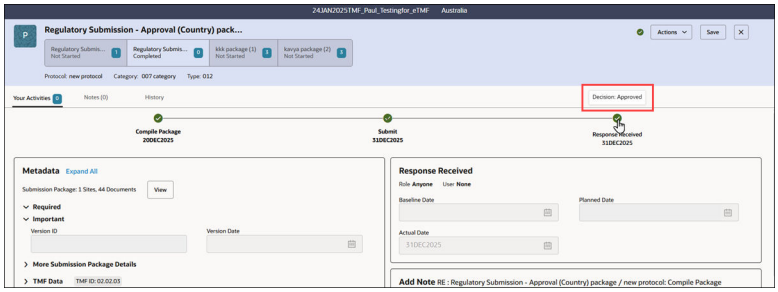


Epic: CHK-51233

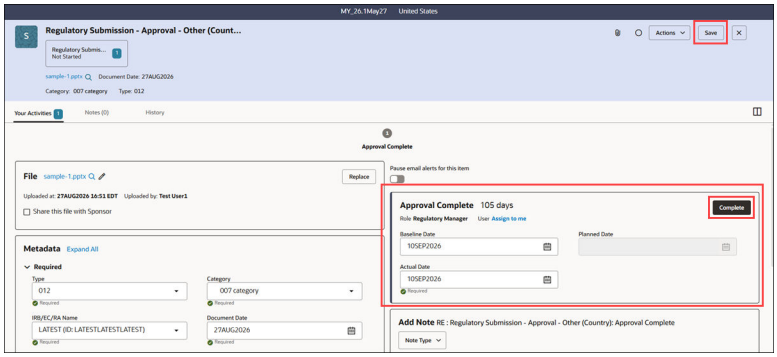
Completed activity decisions

The artifact drawer now makes completed activity decisions easier to find. When a completed activity includes a recorded decision, you can hover over or focus on the activity step in the train to view "Decision: <selected decision>" text as a tooltip. No decision tooltip appears when the activity did not record a decision.

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We also made minor interface updates. To make it easier to identify the primary work area for items that are not yet complete, the activity panel for the current step now has a bold left border. Additionally, an enabled Complete button in the activity panel now uses the standard primary dark button style, while the Save button in the drawer's header uses the standard secondary button style. Disabled buttons retain the standard disabled appearance. These visual updates apply wherever the standard artifact drawer appears. The updates also do not change existing workflow behavior or the rules that control when the Complete and Save buttons are enabled.



Epic: CHK-51233

Version date field

Using a new field added in this release, you can enter the Version Date for an artifact when “Enable Version Date Field” has been enabled for your organization’s account. The field appears wherever the existing Version ID field is available (i.e., Artifact Drawer, Corrections > Items > Edit, Bulk work, and the Overview page). If preferred, your organization can assign a custom field name of up to 25 characters. If no custom name is assigned, the field displays with the label "Version Date." When populated, the date value appears in the artifact list on the Study, Country, and Site work tabs.

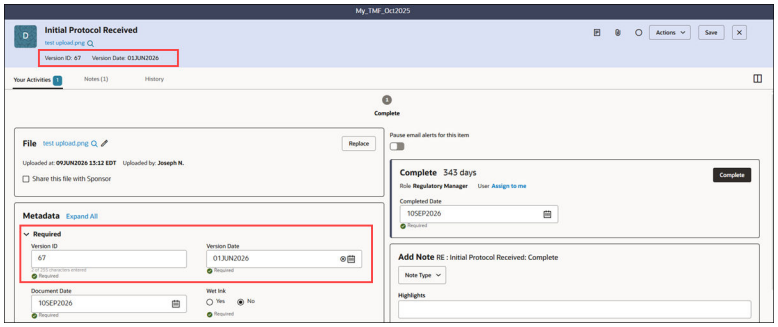
The Version Date field follows the same required or optional rules as Version ID:

- If Version ID is required, Version Date is also required.
- If Version ID is optional, Version Date is optional.

You can save a Version Date only when Version ID is populated. If you enter a Version Date, Version ID becomes required regardless of the account or artifact settings.

In Corrections > Items > Edit, Version ID remains optional unless you enter a Version Date. In that case, the Save button remains disabled until you enter a Version ID.

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> **Note**
>
> Please contact your Oracle services representative to discuss enabling the Version Date field for your account.

Epic: CHK-51233

File name character limit validation

As in prior releases, file names have a maximum allowed length of 254 characters or bytes. In this release, real-time file name validation now includes the period before the file extension and the file extension itself when calculating the character limit.

We also clarified the error message you see when a file name exceeds the limit:

- If the file name contains only single byte characters, and the number of characters within the file name (including the file extension) is over 254 characters long, you'll see this message: 'Please shorten the file name (including the file extension) to 254 characters or less and try again.'
- If the file name contains one or more multi-byte characters, and the file name (including the file extension) contains over 255 bytes, you'll see this message: 'Please shorten the file name (including the file extension) to 255 bytes or less and try again.'

Epic: CHK-51233

Document sub-status for Oracle Site Activate and Oracle eTMF items

If you use both Site Activate and Oracle eTMF, you can now more easily distinguish progress on study start-up work from filing and review work for the same item. A new combined sub-status uses existing lifecycle activity data to add context while preserving the existing overall artifact status.

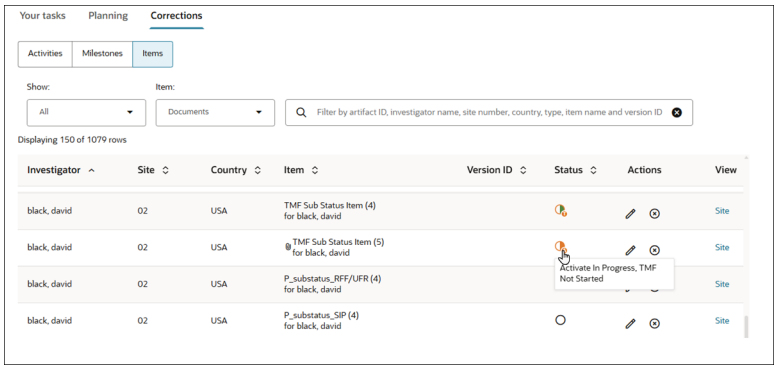
For items that use both Site Activate and Oracle eTMF, new in-progress status icons show where the item is in the combined workflow. The unique icons identify the item's progress and display a sub-status label on hover:

- "Activate In Progress, TMF Not Started"
- "Label: Activate Complete, TMF Pending"
- "Label: Activate Complete, TMF In Progress"

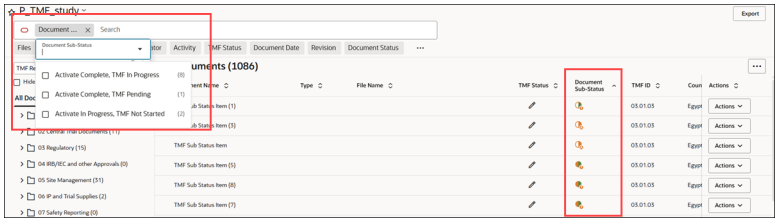
If start-up work is reopened after filing or review has begun, the combined sub-status returns to show that start-up work is in progress again.

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You can see the new icons and hover text in supported Site Activate lists (e.g., study, country, site task lists), artifact drawer headers, tables, rows, cards, package planning, and IP package review views where status is shown. The existing overall artifact status remains the primary status you see. If you work with Site Activate-only or Oracle eTMF-only items, their existing status behavior remains unchanged. Existing status filters, sorting, exports, and TMF Status also remain unchanged.



When your account is configured for both Site Activate and Oracle eTMF, you can also add the optional Document Sub-Status column to the eTMF Viewer's All Documents view. The column isn't displayed by default, but when you add it, you can see the new document sub-status values. You can also search by document sub-status using Smart Search or use the new Document Sub-Status filter to narrow the documents you see.



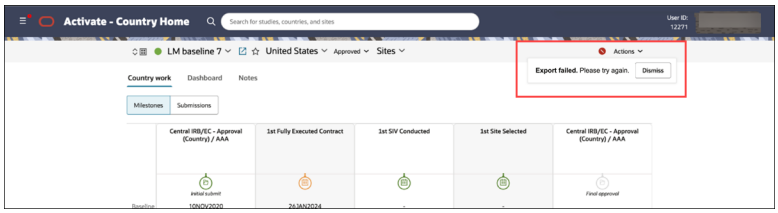
Epic: CHK-50117

Export

A new icon and message draw attention to failed document exports.

Document export failures

When a completed-documents export from a study country or study site fails 5 or more times, an error icon displays for up to 24 hours beside the Actions drop-down in the persistent header. Hover over or focus on the icon to view the message: "Export failed. Please try again." The indicator doesn't appear for exports that are in progress, have completed successfully, or have fewer than 5 failures, and it disappears when you request a new export.



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Epic: CHK-51233

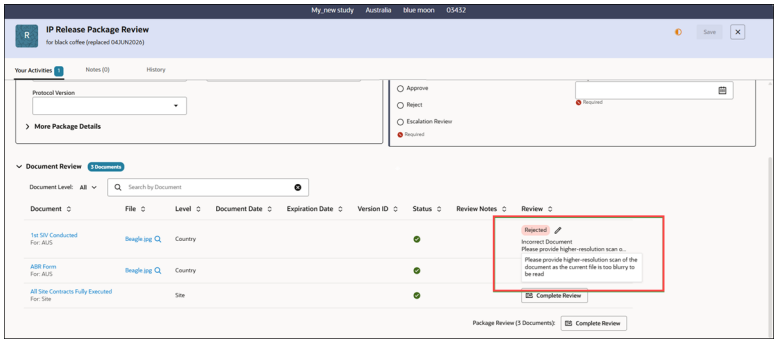
IP review

IP Review enhancements give you more space to enter rejection reasons and make longer reasons easier to view after saving.

IP rejection reason character limit increased

Previously, when you marked a document as Rejected in an IP Release package and selected Other for the Reason field, you could enter a maximum of 25 free text characters. You can now enter up to 100 characters for the rejection reason.

After you save the reason, the displayed text is truncated if it exceeds the width of the Reason field. Hover over the truncated text to view the full reason in a tooltip.



Epic: CHK-51233

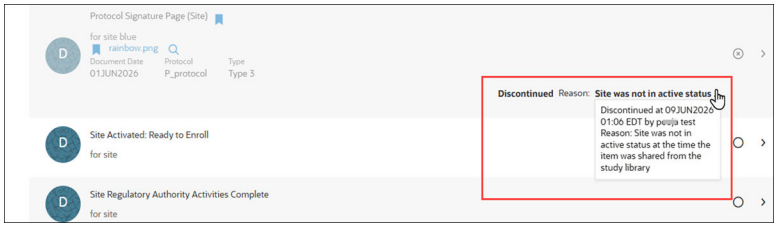
Study library

Study Library enhancements automate discontinuation for items shared to inactive sites and improve document selection lists so you can view more options and page content at once.

Discontinue share to inactive sites

In this release, we added a new account-level setting, "Enable automatically discontinuing shared study library items for inactive sites." When enabled for the account, Oracle Site Activate automatically discontinues items shared to sites in a Dropped, Closed, or On hold status. The Discontinue Reason value is: "Site was not in active status..." Where displayed, hover over the reason to view the full text in the user interface.

If the site later becomes active, you can choose which items are relevant and reinstate them. When the setting is disabled, Study library items continue to be shared without automatic discontinuation.

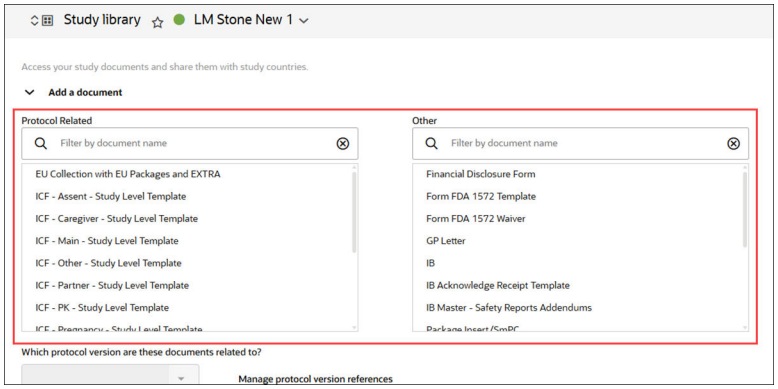


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Epic: CHK-51233

Add a document lists have reduced spacing

Previously, the Protocol Related and Other document selection lists in the Add a document section used extra vertical space, so you had to scroll to view more options. Reduced spacing between items and shorter selection boxes now let you see more options and page content at once.



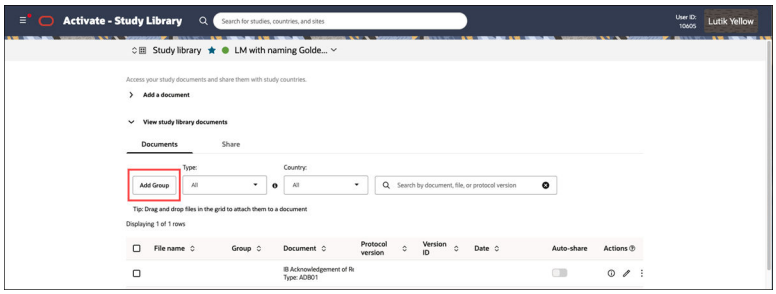
Epic: CHK-51233

Add Group button

To make groups easier to manage in Study Library, the Add Group button is again available on the Documents tab when Groups are enabled for your organization's account, Other is configured, and no account- or study-level groups exist.

The Add Group button appears to the left of the Type filter, giving you a more direct way to create a group while viewing the document list. You can also add groups from a document's action menu or through Manage documents after selecting items in bulk, if preferred.

We also made a minor labeling change in this release for the Groups filter. The section previously labeled Configured Groups is now renamed to Account Groups, and the Other Groups section is now Study Groups.



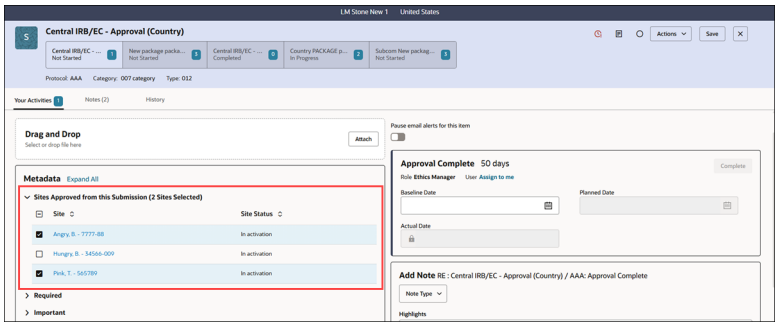
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Submissions

The submission artifact drawer again shows Sites Approved from this Submission, letting authorized Data Change users update approved sites for completed submissions while other users can view them.

Submission artifact drawer shows approved sites

With release 26.1, we returned the Sites Approved from this Submission section to the submission artifact drawer in the Metadata panel. If you are a Data Change user with the Enable data change users with this role to correct metadata permission, you can select/deselect the approved sites to include in a submission when the submission is complete. If you don't have the correction permission, you'll see the Sites Approved from this Submission section, but you can't select or deselect sites.



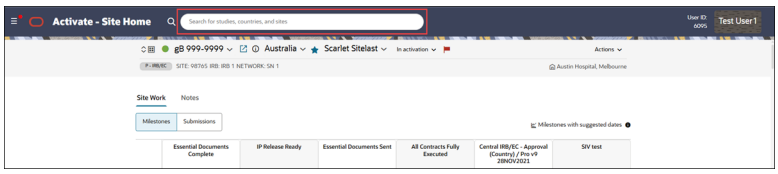
Epic: CHK-51859

User interface

This release makes global search immediately available, adds save limits to keep the Study Dashboard Tabular view responsive, and updates the country Sites tab to use the common Oracle Site Activate styling.

Global search always visible in header

Previously, you had to click the search icon to display the global search text field in the page header. The field is now always visible, so you can enter search terms immediately.



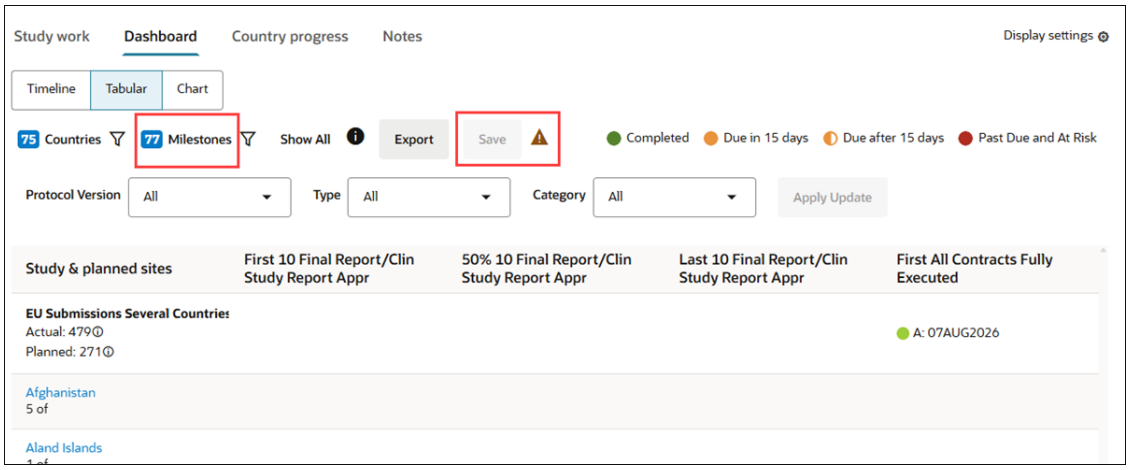
Epic: CHK-51233

Study Dashboard Tabular filter limits

To help keep the Dashboard Tabular view responsive, we added limits on the number of filters you can save. Now, you can save selections of up to 75 countries and 75 milestones. When you open the view without a saved filter, the first 75 countries and the first 75 milestones are selected by default.

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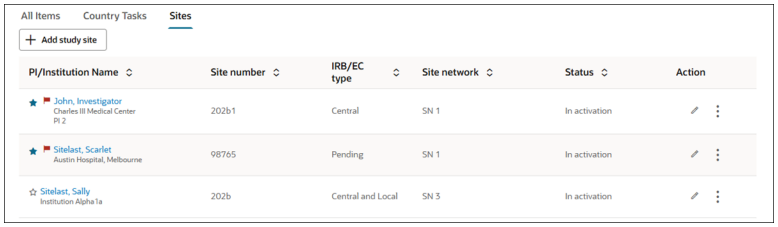
You can temporarily select and apply more than 75 countries or milestones, but you can't save those selections. When you exceed either limit, the Save button is disabled, and an attention icon ⚠ displays the following message on hover over: "Filters with more than 75 countries or milestones cannot be saved."



Epic: CHK-51233

Sites tab uses standard styling

Previously, the Add study site button and Sites table on the country home page used legacy styling. You'll now see the common styling used elsewhere in Oracle Site Activate, with all existing labels, data, actions, and behavior unchanged.



Epic: CHK-51233

Impact analysis

See high-level business and functional impact of the 26.1 release.

Enhancement	Enablement setting	Impact
API integration - Manual sent to eTMF messages	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N	N/A

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Enhancement	Enablement setting	Impact
	• Dependent feature: Y (Enable manual 'Send to eTMF' button on Submission packages)	
API integration - Artifact GET API	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: N	N/A
API integration - Event Messages Retry API	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: N	N/A
API integration - Event messages bulk retry	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: Y (Enable user to view event messages)	N/A
Document management - Artifact drawer split view	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: N	A split view in the document artifact drawer so you can preview an attached file alongside its details and activity, with controls for file actions, navigation, and full preview.
Document management - Full window width file preview	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N	26.1 introduces a full file view for artifact previews from Study, Country, and Site lists and the eTMF Viewer, while Corrections and package workflows open previews in a new window or tab and Study

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Enhancement	Enablement setting	Impact
	• Dependent feature: N	Library and note attachments retain the legacy preview.
Document management - File renaming from naming convention template	• Feature flip: Y (Enable automatic file rename) • Config related: N • All studies: Y • New role permission required: N • Dependent feature: Y (create file name in File Name Configuration)	Lets studies use an account-configured file naming convention to automatically name files from selected metadata, reducing manual renaming.
Document management - File upload details	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: N	The artifact drawer's File panel shows who uploaded a file and when, in both regular and split view.
Document management - Completed activity decisions	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: N	Decision tooltips to completed activity steps and updates the artifact drawer's current-step border and button styles without changing workflow behavior.
Document management - Version Date field	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: N	Optional, customizable Version Date field wherever Version ID is available, displays saved dates in artifact lists, and requires a Version ID whenever a Version Date is entered.
Document management - File name character limit validation	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: N	Counts the period and extension in real-time file name validation and shows clearer errors when a name exceeds 254 characters or 255 bytes

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Enhancement	Enablement setting	Impact
Document management - Document sub-status for Oracle Site Activate and Oracle eTMF items	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: Y (Site Activate and Oracle eTMF enabled)	If using both Site Activate and Oracle eTMF, new sub-status icons distinguish start-up progress from filing and review progress, while the eTMF Viewer offers an optional column, search, and filter for those sub-statuses.
Export - Document export failures	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: N	An error icon appears in the persistent header for up to 24 hours after a study country or site completed-documents export fails at least five times.
IP review - IP rejection reason character limit increased	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: Y (Collect reason when rejecting IP release package documents)	You can now enter up to 100 characters for an “Other” rejection reason in an IP Release package and hover over truncated text to see the full reason.
Study library - Discontinue share to inactive sites	• Feature flip: Y (Enable automatically discontinuing shared study library items for inactive sites) • Config related: N • All studies: Y • New role permission required: N • Dependent feature: N	Optional account setting that automatically discontinues shared study library items for Dropped, Closed, or On hold sites, with the option to reinstate relevant items if a site becomes active again.
Study library - Add a document lists have reduced spacing	• Feature flip: N • Config related: N • All studies: Y	The Add a document section uses tighter spacing and shorter selection boxes so more Protocol Related and Other document options are visible without scrolling.

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Enhancement	Enablement setting	Impact
	• New role permission required: N • Dependent feature: N	
Study library - Add Group button	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: Y (Enable document grouping in study library)	In Study Library, the Add Group button is available on the Documents tab when groups are enabled and none exist, while the Groups filter now labels its sections Account Groups and Study Groups.
Submissions - Submission artifact drawer shows approved sites	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: Y (role permission: *Enable data change users with this role to correct metadata*)	The submission artifact drawer again shows Sites Approved from this Submission in the Metadata panel, where Data Change users with metadata correction permission can update the approved sites for a completed submission.
User interface - Global search always visible in header	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: N	The global search field is now always visible in the page header, so you can search without first clicking an icon.
User interface - Study Dashboard Tabular filter limits	• Feature flip: N • Config related: N • All studies: Y • New role permission required: N • Dependent feature: N	Dashboard Tabular view now limits saved filters to 75 countries and 75 milestones each, while allowing larger selections to be applied temporarily.
User interface - Sites tab uses standard styling	• Feature flip: N • Config related: N • All studies: Y	The country home page's Add study site button and Sites table now use Site Activate standard styling, with no

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Enhancement	Enablement setting	Impact
	• New role permission required: N • Dependent feature: Y (disable Enable site lockdown (used for restricting site creation to API))	changes to their behavior or content.

Service notice

Learn about an upcoming change to the electronic signature feature.

Electronic signature

Effective with the upcoming 26.2 and/or later releases, Oracle Site Activate will change electronic signature vendor from AdobeSign to Docusign, and AdobeSign support will be deprecated. All functionality previously available through AdobeSign will be available through Docusign.

Contact your Oracle representative to discuss the requirements for enabling Docusign for your account.

Stability improvements

These are the issues we fixed in this release.

API integration

Description	Ticket	Severity
An intermittent issue could cause GET study_sites to return no records even when study sites were available. The request now returns the expected study site records without requiring a new POST study_sites request first.	CHK-51712	3
The API documentation for POST /assignments and DELETE /assignments incorrectly listed study_country and study_site as parameter values. The documentation now correctly identifies the supported values as country and site.	CHK-51764	3
The POST irb_file API could incorrectly return a success response when the specified	CHK-51964	3

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Description	Ticket	Severity
site belonged to a different country, even though the file wasn't posted. The API now validates the study, country or site, and artifact combination and returns the appropriate error when no matching configuration is found.		

Bulk work

Description	Ticket	Severity
If you completed a document activity after discontinuing its milestone, the milestone disappeared from Bulk work, and you could not reinstate it.	CHK-50316	3
Success, error, and informational banner messages could shift noticeably toward the center of the page when they opened. Banners now open with little or no visible position shift.	CHK-52073	4
Suggested milestone dates were not displayed in the Suggested column on the Bulk work page. Suggested dates now appear in the column when they are available.	CHK-52827	3

Document management

Description	Ticket	Severity
Site level artifacts configured "for site" were incorrectly shown as "for <PIname>" in tables under Your tasks and Corrections.	CHK-51665	3
In the Quarantine area's IRB documents tab, success or error messages did not always display as expected. We corrected the issue so that the messages (e.g., "You successfully attached the IRB document") now display as designed.	CHK-51795	3

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Description	Ticket	Severity
Submission packages could fail to load the Country Documents tab during the Compile Package step when the configuration included a country-level dependency. With this correction, the Country Documents tab now loads with or without configured predecessors.	CHK-51853	2
Duplicate or upversioned artifacts were intermittently generated when creating a new country or site. This issue has been corrected, so creating a country or site no longer creates duplicate or upversioned artifacts.	CHK-51906	2
When you searched by protocol version on the Study, Country, or Site task tabs, all artifacts appeared if the protocol version matched the study name. Search results now include only artifacts that match the protocol version you entered.	CHK-52141	4

Event messages

Description	Ticket	Severity
In Event Messages, eTMF messages could incorrectly show a File name length exceeded error for file names shorter than the supported limit. File names up to 150 characters, including the file extension, now process without triggering this error.	CHK-52242	2

Exports

Description	Ticket	Severity
After you started or updated a package export, the Preparing Export button could remain displayed even after the export finished. The button	CHK-52406	3

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Description	Ticket	Severity
now automatically changes to the enabled Export Zip button when the export is complete, without requiring a page refresh.		

IP release

Description	Ticket	Severity
After you rejected an IP Release package with 100 or more artifacts, the Edit button could take up to 90 seconds to appear. The Edit button now appears faster, allowing you to modify the package as needed.	CHK-52048	3
When the Enable IP approval requires all documents approved feature option was disabled, you could not complete an IP Package that included items in not started or in progress status. The Complete button was not enabled, even when you entered all required fields and selected the Approve decision option. This issue has been corrected, and you can now complete an IP Package with not started or in progress items when the feature option is disabled.	CHK-52237	2
When the ‘Enable IP approval requires all documents approved’ feature was enabled at the account level, Site Activate incorrectly allowed you to mark an incomplete item included in the package as reviewed or approved, but you could not complete the IP Package approval activity.	CHK-52303	3
When you viewed the History tab for an IP Release package, an empty Files section appeared. Because IP Release packages don’t have	CHK-52335	3

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Description	Ticket	Severity
attachments, the Files section is no longer displayed.		

Search

Description	Ticket	Severity
Newly created studies, study sites, artifacts, and staff could take up to an hour to appear in grid search results, and name changes could be delayed as well. These items now become searchable by name immediately after creation or editing.	CHK-52666	3

Site experience

Description	Ticket	Severity
If you used an expired Site Activate Lite login link, the informational message could incorrectly direct you to log in to goBalto. The message now states: “Sorry, but the email you used to access Activate Lite has expired. Please log in to Activate to continue.”	CHK-51751	4
When the “Enforce manual selection of submission and submission package dates” feature was enabled for the account, Actual date could be populated by default for uncompleted submissions for Site Experience users. The field now remains unset by default, consistent with the expected behavior.	CHK-51788	3

Site management

Description	Ticket	Severity
On the Site details page, the link in the persistent header to launch a site in Oracle Site Select was not visible, even when Site Activate-Site Select	CHK-51898	3

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Description	Ticket	Severity
integration and IDCS access were configured for the account. This issue has been corrected, and the link now appears on the site page when integration is set up and the site has been migrated from Site Select to Site Activate.		

Study library

Description	Ticket	Severity
For Study Library items with no country- or site-level lineage items, individual sharing and auto-sharing options could still appear. These items can now be shared only once using the bulk Share all option, and individual and auto-sharing options are no longer available.	CHK-52692	3
In Study library, protocol versions containing # could fail to filter correctly, and editing those protocol versions could return an error. You can now filter and rename protocol versions containing # as expected.	CHK-52700	3

Study management

Description	Ticket	Severity
The protocol version format guide did not display when adding a new protocol version in the workflow wizard or study library, even when the format guide feature was enabled for the account and selected for the study. This issue has been corrected, and the format guide now displays as expected when creating a protocol version.	CHK-52016	3

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Description	Ticket	Severity
The Planning tab incorrectly showed the eye icon when the Combine submissions and milestones feature was disabled at the account level and you had permission to hide or unhide milestones from the timeline. The eye icon no longer appears on the Planning tab when the feature is disabled.	CHK-52041	4
When you selected Edit Replaced PI for an inactive PI, the edit page could display details for the active PI instead. The edit page now displays the inactive PI details as expected.	CHK-52143	4
On the country Sites tab, existing protocol versions could fail to appear when you selected Add site/documents/ submissions until you created a new version. Existing protocol versions now display as expected, and attempting to create a version that already exists no longer results in a network error.	CHK-52900	2

Submissions

Description	Ticket	Severity
When you exported documents from a country-level submission package, an export error could appear in the artifact drawer. Document exports from country-level submission packages now complete without this error.	CHK-52062	2
When Enable editing of submission information post completion was enabled for the account, authorized Data Change users could still be prevented from editing completed submission metadata. Users with the required permission can now	CHK-52158	2

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Description	Ticket	Severity
edit completed submission metadata as expected, while required fields must remain populated.		
For completed submission packages, the final activity and approval information could disappear from the artifact drawer after navigating between the submission and package. The drawer now consistently displays the last completed activity as read-only on the right, while submission and approval dates remain on the left with the metadata.	CHK-52358	3
For submissions configured with an Expiration Date, the No expiration date check box did not display as designed. The check box now displays next to the Expiration Date field as expected.	CHK-52405	2
For EU Submission Part 2 packages, some selected sites could appear as blank rows in the Selected panel when sites were added from multiple countries. Selected sites now display correctly. Completing submission activities could also raise an exception and make the activity appear incomplete until you refreshed the page. Activities now complete and display their updated status immediately.	CHK-52747	3

User interface

Description	Ticket	Severity
On the Add/Edit study page, selecting Other for Therapeutic Area or Phase could create large gaps in the page layout. The Compound name field now appears next	CHK-50043	4

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Description	Ticket	Severity
to Sponsor/CRO name, with Therapeutic Area and Phase aligned on the same row for a more consistent layout.		
On the All items tab for country and site pages, the Assigned to External Business Partner option could appear in the Show filter even though Business Partner functionality is no longer supported. We removed the Assigned to External Business Partner option from the filter.	CHK-51767	3
On the site details page, the IRB drop-down list had a minor overlap with the list control, which could obscure some entries. This issue has been corrected, and the list now displays site IRB text as expected.	CHK-51902	4
When Collect IRB name setting was disabled for the account, the IRB/EC name field could still appear on the Edit Study Site page. The field now remains hidden when the account setting is disabled.	CHK-51989	4
In Corrections > Items, status indicators could appear inconsistently for contracts, contract language items, budgets, and other document items. Status icons and hover tooltips now display consistently and accurately reflect the item status.	CHK-52106	3
When the milestone timeline included many milestones and a scroll bar was present, tables did not load as expected. This issue occurred in the workflow wizard, artifact drawer tables, package review tables, history table, and compile package wizards. This issue has been corrected, and tables now load as expected when the milestone timeline	CHK-52003	2

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Description	Ticket	Severity
includes many milestones and requires scrolling.		
The Edit Study Site page incorrectly showed the IRB/EC name field when the Collect IRB name feature was disabled at the account level. This issue has been corrected, and the field is now hidden when the feature is disabled.	CHK-51989	4
When Enable translation type was enabled for the account and an artifact was configured with Language, the Translation Type field could fail to appear. The field now displays next to Language as expected.	CHK-52529	3
When you navigated to the country or site tabs before the study tab finished loading, the Team member assignments modal could appear out of position and leave the page grayed out and inactive. The modal now opens in the correct position and remains usable regardless of navigation timing or user name length.	CHK-52570	3
In the Dashboard Tabular view, the Summary milestone modal could display site statuses using internal values, such as ip_released or in_activation. Site statuses now display in the expected user-facing format, such as IP released and In activation.	CHK-52906	3

User management

Description	Ticket	Severity
If you didn't have any study assignments, the error message, “Failed to fetch user default settings” displayed when you viewed Milestones > Timeline in study overview.	CHK-51811	4

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Description	Ticket	Severity
On the Roles tab, a value of 0 could appear as a clickable link for users with no assigned roles, opening a modal showing “No data to display.” A zero role count now displays plain text instead of hyperlink and can’t be selected.	CHK-51834	4
At the country level, users could fail to load when you opened a role for assignment from the Teams tab. Users now load correctly when you click the edit icon to assign a role.	CHK-51847	3
In lower environments (e.g., UAT and DEV), the Sponsor user option could appear when you created or edited a user even when the account setting for CRO/Sponsor was N/A. The Sponsor user option now remains hidden when CRO/Sponsor functionality isn’t applicable to the account.	52382	3

New known issues

These are unresolved issues found in the development of this release.

Account overview

Description	Ticket	Severity
On the Overview > Studies subtab, clicking Clear result reloads the table but does not clear the existing search text from the search field. The previous search string remains displayed instead of being removed.	CHK-52928	4

Study library

Description	Ticket	Severity
When Enter source file location for Document Lineage instead of file upload is	CHK-52624	3

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Description	Ticket	Severity
enabled, Study Library will still require you to attach a file for document lineage. **This functionality is unused and will be deprecated with the 26.2 release.**		

Previously reported known issues

These are unresolved issues reported prior to this current release.

Account overview

Description	Ticket	Severity
When you search on the Account Overview Your Tasks tab, the results may include items that do not exactly match your search term; for example, searching for “PI – CV” might also return “Sub-I CV.”	CHK-49264	2

API integration

Description	Ticket	Severity
The Studies POST API can create a study without a process/configuration even when the account setting requires that a process be present when creating a study.	CHK-50315	2

Audit trail

Description	Ticket	Severity
IP and Submission ZIP exports and exports of completed documents at both levels did not create audit trail entries as expected.	CHK-50216	3

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Bulk work

Description	Ticket	Severity
On the Bulk Work Activities tab, you can't search for artifacts by Type or Category, even when that metadata is set in the document or submission.	CHK-49155	2
When the "Enable studies in closed status to be read-only to all users" setting is on for your organization's account, a closed study's name incorrectly appears in the Studies/Countries/Sites filter on the Bulk Work page. Instead of showing the closed study's name by default, the filter should display the word "Study" and have no study selected.	CHK-50771	3

Contracts

Description	Ticket	Severity
The database value for the Account Overview Studies tab "Items completed" calculation does not properly exclude subcontract items in discontinued, on hold, and terminated status, so the values in reports and data extracts are incorrect.	CHK-43740	3
If you enter a disallowed value into a percentage field for a contract item, such as 101% in the Per subject cost deviation field, the error message does not clearly explain why your entry is invalid.	CHK-50930	2

Document management

Description	Ticket	Severity
For an item configured with an Activity due date, the	CHK-37764	3

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Description	Ticket	Severity
calculated Due date you see may be off by up to one day.		
When multiple artifacts are created for the same site by triggers that call the same artifact creation, the revision number is not incremented correctly, resulting in duplicate artifacts with revision "0" instead of sequential numbering. The system should assign the next available revision number to each duplicate artifact, such as "1" or "2," to ensure proper versioning.	CHK-50479	3

Exports

Description	Ticket	Severity
If two exports start around the same time for the same item with minor updates, the first one is not cancelled as expected.	CHK-51113	3

Milestones

Description	Ticket	Severity
The Save filters option on the study milestones Tabular view will not save your filters if there are more than 64 milestones selected.	CHK-51150	2

Study library

Description	Ticket	Severity
Results are not returned as expected if you enter a combined alphabetic and numeric search term (e.g., Form FDA 1572).	CHK-44357	4
If you open the Share now dialog in Study Library, exit without sharing, change the selected study, and repeat the process, you encounter a	CHK-49260	3

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Description	Ticket	Severity
server error. This issue appears after you open the Share now modal following a change to the selected study.		

Submissions

Description	Ticket	Severity
Additional submission packages created on EU Submissions incorrectly show an open activity even after the item is completed. Additionally, in the modal's item completion panel, there is no Actual date present in the date field even though the date field indicator displays a green check mark (complete).	CHK-37837	3

User interface

Description	Ticket	Severity
When an activity has a due date setting enabled with “Expected days for completion” specified (e.g., Due Date + 1 day offset), the due date shown in the artifact’s Due Date field may be incorrect by up to one day.	CHK-50737	4

Deprecated known issues

Issues in this section are no longer applicable (e.g., does not occur, will not be prioritized for a fix, working as designed, and/or does not affect current functionality). We removed the items from the known issues list.

Electronic signature

Description	Ticket	Severity
If you try to add an eSignature request for an unsupported file type, such as .jpg, you should see an error message explaining the file type is incompatible with eSignature;	CHK-46956	3

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Description	Ticket	Severity
however, no error message appears.		
If your Adobe access was created in a different system, you may lose the ability to sign in Site Activate, and the Complete eSign button no longer appears for you as the signer.	CHK-47151	2

Milestones

Description	Ticket	Severity
The info icon hover text on an auto planned milestone is incorrect; it currently says, "Your predecessor milestone has a new planned date. Please review." It should say, "This milestone was automatically planned based on the predecessor milestone."	CHK-51229	3

Team member assignments

Description	Ticket	Severity
When a user is newly assigned to a role on the Teams tab, that user automatically becomes the Primary for the role.	CHK-50943	2

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Severity definitions

Learn more about how we describe the four issue severity levels.

Severity	Description
1	Your production use of the supported programs is stopped or so severely impacted that you cannot reasonably continue work. You experience a complete loss of service. The operation is mission critical to the business and the situation is an emergency.
2	You experience a severe loss of service. Important features are unavailable with no acceptable workaround; however, operations can continue in a restricted fashion.
3	You experience a minor loss of service. The impact is an inconvenience, which may require a workaround to restore functionality.
4	You request information, an enhancement, or documentation clarification regarding your software but there is no impact on the operation of the software. You experience no loss of service. The result does not impede the operation of a system.

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Browser support

Use a supported or certified web browser to ensure expected functionality and technical support.

Our goal is to provide customers with the best experience and advanced capabilities while maintaining maximum security. As products are enhanced, older browsers may no longer provide the capabilities required to support these key objectives. We test the current release as follows to certify and/or support browsers:

- **Certified browsers** undergo full testing for new features and regressions. Browser-related issues found after release are prioritized for fixes in future patches or releases.
- **Supported browsers** undergo focused testing on commonly-used pages. We also address all browser-related critical and blocker issues that originate in our applications.

The following table specifies the certified and supported browsers for desktop and laptop computers:

Product	Release	Certified (Latest versions as of GA)	Supported (Latest version as of GA)
Oracle Site Activate	26.1	Google Chrome and Microsoft Edge (Chromium)	None
Site Experience and Oracle Site Activate LITE	26.1	Google Chrome and Microsoft Edge (Chromium)	Mozilla Firefox

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Revision history

This book's revision date history and part number list will develop over time as we make major, minor, and hotfix releases available for 26.1.

Date	Part number	Description
15Oct2026	G58994-03	Added release 26.1.0.1
09Oct2026	G58994-02	General Availability Release Notes
30Sep2026	G58994-01	Pre-General Availability Release Notes

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