Oracle® Public Safety
Release Notes

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About This Content

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About This Content

This document contains the release notes to inform customers of added features, resolved issues, requirements for use, and known issues.

Audience

This document is intended for law enforcement agencies and their information technology team who are familiar with law enforcement terminology, 911 dispatch, and standards for records management.

Documentation Accessibility

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Conventions

The following text conventions are used in this document.

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
`monospace`	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

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Release Notes

Release Notes

Release notes inform customer of added features, resolved issues, requirements for use, and known issues.

Personal Communications System

Personal Communications System

Personal Communications System Release Notes provide the following information about the 1.0.0.0.0 Release:

- Specifications of supported phone devices
- Overview of new features and enhancements
- Summaries of known issues and limitations

Supported Devices

The following devices are supported in Portrait Mode on the current release:

- Apple iPhone 13

Configurability:

The Apple iPhone13 device will need to be configured with the following in order to run the Personal Communications System Software:

Access to Camera: Allowed

Upgrade Information
Application Upgrade Paths:
The following versions of the Personal Communications System may be upgraded to version 1.0.0.0.0:

- Not Applicable for Initial Release.

Upgrade / Reinstallation Considerations:

Prior to upgrading to or reinstalling this release all case reports should be saved / submitted to avoid any autosaved information from being lost during upgrade / reinstallation of software.

OS Compatibility

Personal Communications System 1.0.0.0.0 is supported with the following OS Version(s):

- Apple iOS 16

Coproduct Support
Personal Communications System 1.0.0.0.0 is part of a larger Oracle Public Safety Suite, and supported in combination with the following products:

- Vehicle Communications System: Release 1.0.0.0.0

- Dispatch Command Center System: Release 1.0.0.0.0

- Records Management System: Release 1.0.0.0.0

- Jail Management System: Release 1.0.0.0.0

Deprecated Features
No features have been deprecated in release 1.0.0.0.0

New Features
The Personal Communications System 1.0.0.0.0 release supports the following new features and enhancements.

Vehicle License Plate Scan: Local Vehicle Search

- Initiates camera-based scanning from phone to allow capture of Vehicle License Plate to initiate a local records search.

Driver's License Scan: Local Person Search

- Initiates camera-based scanning from phone to allow capture of Driver's License Number to initiate a local records search.

Records Search for Persons and Vehicles: Manual Input

- Local Records search (input of search criteria on phone keyboard) for Persons and Vehicles

Case Reporting: Main Information View & Adding Field Attachments

- Viewing Main Information
- Addition of Case Report Attachments

Dispatch Command Center System

Dispatch Command Center System

The Dispatch Command Center System is a cloud service that is utilized by 911 operators, call-takers, and dispatchers to prioritize and manage incident records, identify the status and location of first responders in the field, and dispatch responders to the event.

This document explains how to initiate and dispatch incidents and manage agency resources and information using the Oracle Dispatcher Command Center System.

Browser Requirements and Compatibility
The Dispatch Command Center System is designed to be operational with the following browsers:

- Mozilla Firefox

- Google Chrome

As cloud-native web services, only authorized personnel set up by the appropriate agency administrator is allowed to log in. The authorized personnel must access this secure cloud-based service from a CJIS compliance premise.

Overview of the Workstation

The Dispatch Command Center System can function with a single monitor utilizing multiple functional browser tabs to provide monitor on the status of units and incidents. Depending on Agency's workflow, Dispatch Command Center System can operate across multiple monitors.

Feature Summary
Call-Handling/Incident Creation
Dispatch Command Center System can initiate an incident for both emergency and non-emergency types of call.

Call-center 911- operators can:

- Receive ANI/ALI spill from an incoming 911 call and be auto populated into the caller info

- Collect the caller information for transfer and non-911 call

- Classify the incident type and its priority

- Geo-verifies the incident location using customer's map data for dispatchable locations improving ability to appropriately assign first responders for timely response

- Evaluate the Incident Location and agency's parameters to determine for duplicates

- Cautionary alert for premise and person warning information

Dispatching
Recommended resources are assigned based and unit capability with regard to skills and equipment required for the incident, unit availability, and the proximity of resources.

- Assign units to an incident

- Clear them from an incident

- Assign the primary resource to an incident

- Manage resources assigned to incidents

Incident Management
Manage incident lifecycle and monitor its respective status:

- Monitor incident status using timers and notifications

- Check for duplicate potential incident with each incoming call

- Merge/Append incident to any an existing incident

- Link/Associate related incidents

- Dispose Incident

- View Incident History

Resources/Unit Management
Manage resource includes the personnel, vehicles, and equipment of the agency:

- Assign/reassign resource necessary to an incident

- Manage appropriate resources such as placing a unit on duty

- Assign the personnel and vehicles to a unit

- Make unit status changes

- Take units off duty at the end of their shift

Oracle PS Dispatch Map
The map displays in the Dispatch Command Center System show the location and status of incidents and units and includes other basic map features.

Records Management System Release Notes

Records Management System

The Records Management System is a cloud service that is utilized by front-line Law Enforcement personnel, Investigators, Supervisors, Admins, and Records Personnel to enter and manage crime case reports.

This document explains how to view and enter crime case reports using the Oracle Public Safety Records Management System.

Browser Requirements and Compatibility
The Records Management System is designed to be operational with the following browsers:

• Mozilla Firefox

• Google Chrome

As cloud-native web services, only authorized personnel set up by the appropriate agency administrator are allowed to log in. The authorized personnel must access this secure cloud-based service from CJIS compliant premises.

Overview of the Workstation
The Records Management System can function with a single monitor and browser window. Depending on Agency's workflow, the Records Management System can operate across multiple monitors.

Feature SummaryCase Creation
The Records Management System offers the ability to create and manage case reports associated with a crime.

Users can:

• Add Basic Case Data

• Add Locations

• Add Offenses

• Add Involved Personnel

• Add Involved Subjects—Persons and Organizations

Integration to Dispatch Command Center System, Vehicle Communications System, and Personal Communications System
The Records Management System is fully integrated with the Dispatch Command Center System, the Vehicle Communications System, and the Personal Communications System.

• Cases are auto generated from Dispatch Command Center Systems' Calls for service based on Incident Type

• Case Number and the Incident Number from the Dispatch Command Center System are linked at Case Creation

• Dispatch Command Center System Incident Data flows into the Case Report to eliminate duplicate data entry. The following data will auto-populate to the Case Report:

   – Incident Number

- Incident Type

- Dispatch Date/Time

- Caller Name, Location, Phone Number

- Incident Location

- Involved Personnel

- Reporting Agency

- Involved Subjects (Victim, Suspect, Others)

The Records Management System is fully integrated with Mobile Case Reporting displayed in the Vehicle Communications System

- Cases that are generated and written on the Vehicle Communications System are immediately visible in the Records Management System real-time allowing users in the vehicle or in the station to monitor cases in progress.

- As cases change status from Draft to Submitted to Approved, all statuses are visible to users of both products.

Case Workflow Management
Cases can be managed via the Cases Queue as follows:

- Cases can be searched/filtered by:

  - Status

  - Primary Reporting Officer

  - Dates/Times

  - Involved Subjects

  - Incident Location

- A Case Preview is presented to the user so that the most important case details are summarized for Supervisors and Records Staff that will be reviewing the cases for accuracy.

- Cases can be approved or rejected after review of all case details.

Vehicle Communications System

Vehicle Communications System

The Vehicle Communications System Release Notes provide the following information about the 1.0.0.0.0 Release:

- Specifications of supported tablet devices

- Overview of new features and enhancements

- Summaries of known issues and limitations

Supported Devices

The following devices are supported in Landscape Mode on the current release:

- Samsung Galaxy Tab S7+ Tablet

Configurability:

The Samsung Galaxy Tab S7+ Tablet will need to be configured with the following in order to run the Vehicle Communications System software:

Landscape Mode

Dark Mode

Ability to Draw over Maps

Location Services: Always On

Upgrade Information
Application Upgrade Paths:
The following versions of the Vehicle Communications System may be upgraded to version 1.0.0.0.0:

- Not Applicable for Initial Release.

Upgrade / Reinstallation Considerations:

Prior to upgrading to or reinstalling this release all case reports should be saved / submitted to avoid any autosaved information from being lost during upgrade / reinstallation of software.

OS Compatibility

Vehicle Communications System release 1.0.0.0.0 is supported with the following OS Version(s):

- Android 12.x (Google Android Operating System Version 12.0 or later for supported devices)

Coproduct Support
Vehicle Communications System Release 1.0.0.0.0 is supported in combination with the following products:

- Personal Communications System Release 1.0.0.0.0

- Dispatch Command Center System – Workstation Edition: Release 1.0.0.0.0

- Records Management System – Workstation Edition: Release 1.0.0.0.0

- Jail Management System: Release 1.0.0.0.0

Deprecated Features
No features have been deprecated in release 1.0.0.0.0

New Features
Vehicle Communications System Release 1.0.0.0.0 supports the following new features and enhancements:

Respond to Incident Dispatch

- Ability to review summary incident information, address warnings, involvements and other information supplied by Dispatch Command Center System

- Ability to confirm enroute, and upon arrival at scene indicate On Scene status either automatically or manually

Self-Assignment

- Ability to self-assign to an existing incident to assist with an incident

Turn by Turn Driving Directions

- After dispatch, the ability to view turn by turn driving directions with voice if desired
- Ability to configure both the display of turn by turn driving directions, and voice to on or off per tablet using application settings

Incident Queues

- Viewing basic status updates of other team members (within Unit Detail Page accessible from Map)
- View focused incidents and all incidents Queue
- ESRI Map Integration
- Voice navigation to individual incident

Unit Queue & Team Visibility: For Supervisors

- Supervisor Users: Ability to view Team Member Dispatch History

Self Dispatch: Traffic Stops

- Ability to self dispatch to a new incident created by the officer for traffic stops.

Incident Details

- Ability to review location warnings for the incident
- Ability to review Dispatch Command Center System Comments
- Ability to add new comments to the incident from Tablet
- Ability to review all units currently assigned to incident.
- Ability to review all involvements associated with an incident (from Dispatch Command Center System Information) including the following:
  - Caller
  - Person
  - Suspect
  - Victim
  - Vehicle
- Ability to view prior incident types for the incident address along with disposition and date.
- Ability to view Incident Information including caller name and number and other key details such as case report number and incident number
- Ability to confirm enroute, and upon arrival at scene indicate On Scene status either automatically or manually.

Incident: Editing

- Ability to Edit incident type, and incident location

View and Update Unit Status

- Basic Status Changes such as Unavailable, Transfer with mileage, etc.

Records Search for Persons

- Local Records search for Persons
- Mock NCIC (Synchronous) Person Search Capability

Case Reporting

- Case Reporting – Generate / Review Case Report
- Main Info Integrated with Dispatch Command Center System Incident Data
- Adding an existing Geo Validated Location to a Case Report
- Adding an existing Master Index Person to a Case Report as a Subject
- Viewing Case Report Vehicles
- Viewing Case Report Attachment (Images uploaded from iPhone)
- Interactive Case Report Narrative Writer

Jail Pre-Booking

- Ability to complete Jail Pre-Booking chat with Oracle Digital Assistant
- Arrest summary integrated with Jail Management System

Ask Oracle Navigation

- Ability to navigate to specific Units
- Ability to access settings

Known Issues

This section lists the known issues in version 1.0.0.0.0. Known issues can be referenced by their ID number provided by the Oracle Support team to identify the issue, any workarounds, when the issue was found, and when it was fixed. Issues not carried forward from previous Release Notes are not relevant to this release. Delivery information, including defect fixes in this release can also be found in the build notes.

Table 1-1   Known Issues

ID	Description	Severity	Found In
6109	Several text content areas have a contrast ratio of <3:1	4	1.0.0.0.0