Oracle® Retail Demand Forecasting Cloud Service

Release Readiness Guide

Release 23.1.101.0
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Oracle Retail Demand Forecasting Cloud Service Release Readiness Guide, Release 23.1.101.0

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Preface

This guide outlines the information you need to know about Oracle Retail Demand Forecasting Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of Oracle Retail Demand Forecasting Cloud Service.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at https://docs.oracle.com/en/industries/retail/index.html.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Demand Forecasting Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Feature Summary

This chapter describes the feature enhancements in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Demand Forecasting Cloud Service update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Module Impacted:** Identifies the module impacted associated with the feature, if any.
- **Scale:** Identifies the size of the feature. Options are:
  - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
  - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1 Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
Change in Taskflow to Allow Quicker Access to Some Workspaces	Taskflow	Small	Yes	No

> **Note:**
>
> Because RDF CS uses the Oracle Retail Predictive Application Server Cloud Edition, Oracle Retail recommends that you review the *Oracle Retail Predictive Application Server Cloud Edition Release Readiness Guide* for information on the RPAS CE enhancements.

Reference Documents

The following documents are available on My Oracle Support in the Oracle Retail Predictive Application Server (RPAS) Cloud for Planning and Optimization / Supply Chain Cloud Services Documentation Library MOS Doc ID 2492295.1:

- *Oracle Retail Analytics and Planning System Implementer Handbook*
- *Oracle Retail Predictive Application Server Cloud Edition User Upgrade to Release 23.x Quick Start Reference*
- *Oracle Retail Predictive Application Server Cloud Edition Administrator Upgrade to Release 23.x Quick Start Reference*

Also refer to the *Oracle Retail Analytics and Planning Implementation Guide* and planning guides available on Oracle Help Center: https://docs.oracle.com/en/industries/retail/index.html

A Note to Existing Customers about 23.1.101.0

This move to the latest Oracle Retail architecture is not automatic and not immediately available for existing customers. RDF CS environments already provisioned in the existing architecture will continue to use current processes such as SFTP and Basic authentication for REST services with no changes to your day-to-day activities. For further information or to start discussing your move, contact your Customer Success Manager (CSM) or log an SR. This release is available for Merchandise Financial Planning, Retail Demand Forecasting, and Assortment Planning.

New Feature Description

This section describes the new feature.

Change in Taskflow to Allow Quicker Access to Some Workspaces

Some steps and activities have been rearranged in the taskflow to better reflect the business uses. For example, the Forecast Review, the workspace where the forecast analyst spends most of their time, is at the top of the taskflow thus aligning with its importance. Other less popular workspaces have been pushed towards the end of the tasks list.

2

Browser Requirements and Compatibility

> **Note:**
>
> Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the Oracle Software Web Browser Support Policy for additional information.

Supported Oracle Products

Application	Latest Supported Version
Retail Insights Cloud Service	23.1.101.0
AI Foundation Cloud Services	23.1.101.0
Retail Predictive Application Server Cloud Edition	23.1.101.0
Retail Home	23.1.101.0
Retail Process Orchestration and Monitoring	23.1.101.0

3
Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following Documentation Library: Oracle Retail Predictive Application Server (RPAS) Cloud for Planning and Optimization / Supply Chain Cloud Services Documentation Library MOS Doc ID 2492295.1.