Oracle® Retail Brand Compliance Management Cloud Service
Release Readiness Guide

Release 19.10

F74142–01

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ORACLE®

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Contents

Preface

This guide outlines the information you need to know about Oracle Retail Brand Compliance Management Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Brand Compliance Management Cloud Service.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at https://docs.oracle.com/en/industries/retail/index.html.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

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Feature Summary

> ✏️ **Note:**
>
> There are no enhancements in this update. See the Noteworthy Resolved Issues for more information about the contents in this update.

Post Release Tasks and Impact on Existing Installation

The following post release tasks and impact on an existing installation must be taken into account as part of this release.

Permissions

For the change to permit retailer users to edit the Growers List in the Site record (item 31450870), assign the *Supplier & Site Administrator* authority profile to any users who require that level of access.

List View Configuration

For the changes to the Contact information in the Supplier list views (item 33709195, 34446591), any existing Supplier list views that reference the Fax and Phone columns need to be modified in order to use the corrected fields. Remove those columns from the list view, and then re-add them and save, as appropriate.

Field Locking Rule Configuration

For the change to allow locking of the Recycling Advice fields in the Advanced Packaging section (item 34526595), configure the locking rules as required, in the Specification Locking configuration area.

Select the fields from the advancedPackagingComponentDetails table, and then from the advancedPackagingRecyclingAdviceDetails table, and then blank the Section field.

Enabling User Roles

If they do not already exist, configure the *Power User*, *Account Administrator*, *Assistant Technologist*, and *Site Inspector* user roles, and assign to the appropriate users.

Enabling Artwork with SSO

Artwork is not a core Brand Compliance module, but a third-party add-on application. This process enables the integration with the third-party Artwork application, where it is used.

For existing installations that use the Artwork module, in order to configure single sign on (SSO) between Brand Compliance and the Artwork solution (using IDCS OR OCI IAM authentication), the following steps must be taken by the Customer or their Partner:

1. Ensure the MYARTWORK external system has been created in Brand Compliance PROD and STAGE.

2. Raise an SR service requesting for creation of the Artwork Application for PROD and STAGE. The call back URLs and IDCS OR OCI IAM URLs must be provided in the SR.

3. Once created, you will be able to gather the Client ID and Client Secret from IDCS OR OCI IAM.

Refer to the Artwork chapter in the *Oracle Retail Brand Compliance Management Cloud Service Administration Guide* for the full process for enabling Artwork with SSO.

Database Update Scripts

There are no Database Upgrade Scripts included within this release.

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Client Requirements

This chapter covers the Client System requirements supported for Oracle Retail Brand Compliance Management Cloud Service.

Client System Requirements

> **Note:**
>
> Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the Oracle Software Web Browser Support Policy for additional information.

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Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Summary
General: Dates	33813631	**Assigning century to future dates** A fix has been made to rectify an issue with the entry of dates with a two-digit year, where a date more than 20 years in the future had the year assigned to the previous century (for example 01/01/42 was saved as 01/01/1942). The future dates are now correctly assigned the current century (for example as 01/01/2042).
Global Network Bus (GNB): Produce Specifications	34713335	**Synchronization of Produce Specification data** A fix has been made to rectify a synchronization failure of Produce Product Specification data between a satellite portal and the global hub portal. The exception was due to the related Product Records not having the other contact user roles populated - an issue that was related to a previous fix to prevent the roles being changed. This issue only relates to the Global Network Bus (GNB) application.
Product: Product Record	34310605, 34863465	**Division not populated in Product Record upload** A fix has been made to rectify an issue with the Division field not being populated within the Product Record Import process.
Product: Specifications	33192472	**Copying Specify allergen information to a new Specification** When copying a Product Specification, the Specify value in the Allergy & Dietary Advice section is now copied across to the new specification if the *Do you need to specify this allergen* question has been set to Yes.
Product: Specifications	34454704	**Validation of mandatory fields in FNF Storage section** A fix has been made to rectify an issue with the validation of mandatory fields in the Storage section of the Formulated Non-Food Specification. Previously the red asterisk was appearing for the mandatory field, but no error or warning message was being issued if the field was not populated.
Product: Specifications	34526595	**Locking Recycling Advice fields in Advanced Packaging section** It is now possible to configure field locking rules for the Recycling Advice table fields in the Advance Packaging section of Product Specifications. See Post Release Tasks.

Affected Component	Defect Number	Summary
Product: Specifications	34598227	**Error when changing Declared Quantity in OLC section** A fix has been made to rectify an error that occurred in the Quantity page of the Other Labelling Copy section of Product Specifications, when changing the Declared Quantity Type. The error occurred when one of the Print Height columns was hidden.
Project: List Views	33377043	**Duplicate entries in list views** A fix has been made to rectify an issue with duplicate entries appearing in the Projects and Project Activities list views.
Reports: Data Warehouse	34005723	**Performance improvement to Data Warehouse generation** A performance improvement has been made to the Reports Data Warehouse data generation and refresh processes.
Supplier: Audits	32666989, 32895788	**Change History data** A modification has been made to the Audit REST API relating to the Status Change History data for Audits and Audit Issues/Non-Conformances. While the new Status Change History can still be created, the modification of existing Status Change History is now restricted to the Comments field only, and the deletion of Status Change History is not allowed. The audit.wadl has been updated to reflect that Status Change History now outputs statusChangedBy. Also, createdOn, updatedOn, along with statusChangedBy, now appear on the outbound XML. This change therefore locks down the Status Change History data for Audits and Audit Issues/Non-Conformances.
Supplier: Audits	34541745, 34731269	**Selection of Certification Bodies** A fix has been made so that only active Certification Bodies may be selected in an Audit's People Preset table.
Supplier: Contacts	33709195, 34446591	**Contact information in list views** The Site list views have been amended to include the Supplier Contacts and Supplier Contact Address field sets, for accessing the related supplier's contact information. A fix has also been made to the Supplier list views to correct the data output in the Fax and Phone columns of the Supplier Contacts field set. **Note:** Any Supplier list views that currently reference the Fax and Phone columns will need to be modified in order to use the corrected fields. See Post Release Tasks.
Supplier: Sites	31450870	**Edit access to Growers List** A change has been made to the Site record to allow retailer users with the *Supplier & Site Administrator* authority profile edit access to the Growers List fields. See Post Release Tasks.

Affected Component	Defect Number	Summary
Application Program Interfaces (APIs): Audits	32578301	**Audit From & To Dates validation relative to time zone** When updating an Audit using the Audit REST API, the validation processing of From Date and To Date is now time zone aware, based on the application's default time zone. For example, if the default time zone is Australia/Sydney, calls to the Audit API, when validating the From Date and To Date will be applied according to that time zone. Validation applied when using the application UI continues to function the same, that is, it uses the time zone specified for the user's User record.
Application Program Interfaces (APIs): Users	34374435, 34446565	**Email Address synchronization** A fix has been made to rectify an issue with Email Address data not synchronizing between IDCS and the application's User record. The fix is made to the *IDCS to Brand Compliance Synchronization* batch job, to use a page-size of 1,000 when querying modified IDCS Users since the last time the process ran.

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Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Brand Compliance Management Cloud Service Documentation Library at Doc ID 2400174.1.